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9260 E. Stockton Blvd. Elk Grove, CA 95624

June 29, 2012

Mrs. Jean Jewell Commission Secretary Idaho Public Utilities Commission 472 West Washington Street Boise, ID 83720

GNR-T-12-06

RE:

FCC's Annual Reporting Requirements for High-Cost Recipients Pursuant to 47

C.F.R § 54.313

Dear Mrs. Jewell:

Citizens Telecommunications Company of Idaho d/b/a Frontier Communications of Idaho and Frontier Communications Northwest, Inc herein after referred to as "Frontier" hereby files the attached information in compliance with 47 CFR 54.313, as adopted in the FCC's comprehensive order released November 18, 2011, reforming the federal Universal Service Fund (USF) and intercarrier compensation system.¹

Section 54.313 requires an eligible telecommunication carrier (ETC) receiving high-cost federal USF support to file its Section 54.313 annual reports with the FCC, the Universal Service Administrative Company (USAC), and its relevant state commission. The order set April 1, 2012, as the initial due date for the new Section 54.313 reports (Order, paragraph 581), but in a subsequent order issued on February 3, 2012, the FCC modified certain Section 54.313 filing deadlines to comply with the requirements of the federal Paperwork Reduction Act.² The effect of the February 3, 2012, order was to delay the 2012 Section 54.313 reporting requirement until further notice. On May 8, 2012, the FCC issued a Public Notice in the Federal Register announcing May 8, 2012, as the applicability date for certain provisions of Section 54.313 and notifying ETCs and other stakeholders that information filed pursuant to Sections 54.313(a)(2) through (a)(6) and (h) must be filed by July 2, 2012. The attached report for 2012 will be filed with the FCC on July 2, 2012.

See Connect America Fund, et al., W.C. Docket No. 10-90 et al., "Report and Order and Further Notice of Proposed Rulemaking," FCC 11-161 (Rel. November. 18, 2011).

² See Connect America Fund, et al., WC Docket No. 10-90 et al., "Order", paragraph 1 (Rel. February 3, 2012).

The service outage information contained in Attachment A is confidential and is included in this filing, on yellow paper, in a separate sealed envelope labeled confidential.

Any questions or notifications pertaining to this filing should be directed to me at (916) 686-3588 or by email at joe.chicoine@ftr.com

Respectfully Submitted,

Joe Chicoine

Manager, Regulatory Compliance and Reporting

Enclosures

cc: Renee Willer

FRONTIER COMMUNICATIONS ANNUAL REPORT FOR CERTIFICATION AS AN ELIGIBLE TELECOMMUNICATIONS CARRIER

In accordance with the USF/ICC Transformation Order released in this docket on November 18, 2011, clarified by the Order released on February 3, 2012, Frontier Communications Corporation (Frontier Communications) hereby files this Annual Report (Report) of its compliance with the requirements to remain an Eligible Telecommunications Carrier (ETC) in accordance with § 54.313 of the Commission's rules. The following companies, which comprise Frontier Communications, request continued certification as an ETC for purposes of receiving high cost federal Universal Service Fund (USF) support in 2012-2013, as well as any other USF support for which it is eligible:

COMPANY	STUDY AREA	STUDY
		AREA CODE
Citizens Telecommunications	Citizens Telecommunications Company of	542308
Company of California, Inc.	California.	
	Citizens Telecommunications Company of	543402
	California (Golden State)	
	Citizens Telecommunications Company of	544342
	California (Tuolumne)	
	Citizens Telecommunications Company of	542315
	California (Global Valley Networks)	
Citizens Telecommunications	Citizens Telecommunications Company of	474427
Company of Idaho	Idaho	
Citizens Telecommunications	Citizens Telecommunications Company of	341183
Company of Illinois	Illinois	
Citizens Telecommunications	Citizens Telecommunications Company of	361123
Company of Minnesota, LLC	Minnesota (Lakes)	
	Citizens Telecommunications Company of	367123
	Minnesota (South)	
Citizens Telecommunications	Citizens Telecommunications Company of	484322
Company of Montana	Montana	
Citizens Telecommunications	Citizens Telecommunications Company of	371128
Company of Nebraska LLC	Nebraska	
Citizens Telecommunications	Citizens Telecommunications Company of	554431
Company of Nevada	Nevada - North	
	Citizens Telecommunications Company of	554432
	Nevada – South	
Citizens Telecommunications	Citizens Telecommunications Company of	154532
Company of New York, Inc.	New York (Upstate)	
	Citizens Telecommunications Company of	154533
	New York (Red Hook)	
	Citizens Telecommunications Company of	154534
	New York (Western Counties)	

Citizens Telecommunications Company of	533401
· · · · · · · · · · · · · · · · · · ·	294336
	290580
Volunteer State	
Citizens Telecommunications Company of	454426
the White Mountains	
Citizens Telecommunications Company of	504429
Utah	
	200271
Citizens Telecommunications Company of	204338
Citizens Telecommunications Company of	204339
West Virginia (Bluefield)	
	452172
Commonwealth Telephone Company	170161
Frontier Communications - Midland	341055
Frontier Communications – Prairie	341073
Frontier Communications – Schuyler	341079
Frontier Communications – St. Croix	330944
Frontier Communications Northwest (WA)	522416
Frontier Communications Northwest (WA-	522449
Frontier Communications Northwest (OR)	532416
	472416
Frontier Communications of Alabama	250306
Frontier Communications of Ausable	150072
Frontier Communications of Breezewood	170149
Frontier Communications of Canton	170152
Frontier Communications of DePue	340998
	Citizens Telecommunications Company of Tennessee Citizens Telecommunications Company of Volunteer State Citizens Telecommunications Company of the White Mountains Citizens Telecommunications Company of Utah Citizens Telecommunications Company of West Virginia (Mountain State) Citizens Telecommunications Company of West Virginia (St. Mary's) Citizens Telecommunications Company of West Virginia (Bluefield) Citizens Telecommunications Company of West Virginia (Bluefield) Citizens Utilities Rural Company Commonwealth Telephone Company Frontier Communications – Midland Frontier Communications – Schuyler Frontier Communications – St. Croix Frontier Communications Northwest (WA) Frontier Communications Northwest (WA) Contel) Frontier Communications Northwest (OR) Frontier Communications Northwest (ID) Frontier Communications of Alabama Frontier Communications of Breezewood

Frontier Communications of Fairmount LLC	Frontier Communications of Fairmount	220362
Frontier Communications of Georgia LLC	Frontier Communications of Georgia	220387
Frontier Communications of Illinois, Inc.	Frontier Communications of Illinois	341038
Frontier Communications of Indiana LLC	Frontier Communications of Indiana	320750
Frontier Communications of lowa, LLC	Frontier Communications of Iowa	351127
Frontier Communications of Lakeside, Inc.	Frontier Communications of Lakeside	341011
Frontier Communications of Lakewood, LLC	Frontier Communications of Lakewood	170178
	Frontier Communications of Lamar County	250301
Frontier Communications of Michigan, Inc.	Frontier Communications of Michigan Frontier Communications of Michigan	310682 300682
	(OH)	
Frontier Communications of Minnesota, Inc.		361367
Frontier Communications of Mississippi LLC	Frontier Communications of Mississippi	280460
Frontier Communications of Mondovi LLC	Frontier Communications of Mondovi	330912
Frontier Communications of Mt. Pulaski, Inc.	Frontier Communications of Mt. Pulaski	341061
Frontier Communications of New York, Inc.	Frontier Communications of New York	150100
Frontier Communications of Orion, Inc.	Frontier Communications of Orion	341067
Frontier Communications of Oswayo River LLC	Frontier Communications of Oswayo River	170194
Frontier Communications of Pennsylvania, LLC	Frontier Communications of Pennsylvania	170168
Frontier Telephone of Rochester, Inc.	Frontier Telephone of Rochester	150121
Frontier Communications of Seneca-Gorham, Inc.	Frontier Communications of Seneca-Gorham	150122
Frontier Communications of Sylvan Lake, Inc		150128
7		

Frontier Communications of the		240479
Carolinas Inc.	(SC)	
	Frontier Communications of the Carolinas	240526
	(SC-Contel)	
	Frontier Communications of the Carolinas	230479
	(NC)	
	Frontier Communications of the Carolinas	230509
	(NC-Contel)	
	Frontier Communications of the Carolinas	343035
	(IL)	
Frontier Communications of the	Frontier Communications of the South (AL)	250318
South, LLC	Frontier Communications of the South (FL)	210318
Frontier Communications of the	Frontier Communications of the Southwest	541863
Southwest Inc.	(CA-Contel)	
	Frontier Communications of the Southwest	452302
	(AZ-Contel)	
	Frontier Communications of the Southwest	552302
	(NV-Contel)	
Frontier Communications of	Frontier Communications of Thorntown	320828
Thorntown LLC		
Frontier Communications of	Frontier Communications of Virginia	205050
Virginia, Inc.		
Frontier Communications of	Frontier Communications of Viroqua	330967
Viroqua LLC		
Frontier Communications of	Frontier Communications of Wisconsin	330964
Wisconsin LLC		
Frontier Communications West	Frontier Communications West Coast (CA)	542344
Coast Inc.		
Frontier Midstates Inc.	Frontier Midstates (MI)	313033
	Frontier Midstates (IN)	323034
Frontier North Inc.	Frontier North (WI)	330886
	Frontier North (OH)	300615
	Frontier North (MI)	310695
	Frontier North (IN)	320772
	Frontier North (IN-Contel)	320779
	Frontier North (IL-Contel)	341036
	Frontier North (IL)	341015
Frontier West Virginia Inc.	Frontier West Virginia, Inc.	205050
Navajo Communications	Navajo Communications Company (AZ)	454449
Company, Inc.	Navajo Communications Company (AZ)	494449
Company, mc.	Navajo Communications Company (IVIV)	504449
Ogden Telephone Company	Ogden Telephone Company	150110
Rhinelander Telephone LLC	Rhinelander Telephone– Crandon	330870
Admicianuci Telephone LLC	Rhinelander Telephone – Headwaters	330870
	Rhinelander Telephone–Rhinelander	330940
		330940
	Rhinelander Telephone- Rib Lake	JJU741

Based on the information contained in this Report, Frontier Communications respectfully requests that the FCC grant continued designation as an ETC and make the appropriate certification to USAC so that the companies described in this Report will receive USF support in 2012-2013. In support of this Application, Frontier Communications states the following:

1. §54.313(a)(1): Five Year Improvement Plan

Pursuant to ¶ 7 of the February 3, 2012 Order in this docket, "ETCs that are not required by a state commission to file a quality improvement plan with the state commission are not required to file a plan with the Commission this year." Frontier has not been required by any state commission to submit a quality improvement plan and accordingly does not submit one to the Commission in 2012.

2. §54.313(a)(2): Outage Reporting

Please see Confidential Attachment A.

Outage reporting is not being provided for the following states because the state has not required collection of such data.

Alabama

Arizona

Georgia

Illinois

Michigan

Mississippi

Montana

Nevada

New York

North Carolina

North Dakota

Ohio

Oregon

Pennsylvania

South Carolina

South Dakota

Tennessee

Utah

Virginia

Washington

Wisconsin

3. §54.313(a)(3): Unfulfilled Requests for Service

Please see Attachment B.

Counts of Unfulfilled requests for service are not being provided for the following states because the state has not required collection of such data.

Alabama

Arizona

California

Georgia

Illinois

Indiana

Montana

Nevada

New York

North Carolina

North Dakota

Ohio

Pennsylvania

South Carolina

South Dakota

Tennessee

Utah

Virginia

Washington

Wisconsin

4. §54.313(a)(4): The Number of Complaints per 1,000 connections

Please see Attachment C.

The number of complaints per 1,000 connections is not being provided for the following states because the state has not required collection of such data.

Alabama

Arizona

California

Georgia

Illinois

Montana

Nevada

New York

North Carolina North Dakota Ohio Pennsylvania South Carolina South Dakota Tennessee Utah Virginia Wisconsin

5. §54.313(a)(5): Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

The Frontier Communications ILEC companies certify that they comply with applicable state and FCC consumer protection and service quality standards. Frontier has a Customer Proprietary Network Information (CPNI) Manual which reflects the December 2007 revisions to the FCC's CPNI rules. Frontier has also implemented an Identity Theft Prevention Program in accordance with the federal Red Flag Rules.

6. §54.313(a)(6): Emergency Preparedness

The Frontier Communications ILEC companies certify that the companies are able to function in emergency situations as set forth in section 54.202(a)(2). Frontier Communications ILEC companies are able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. The companies' network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations.

7. §54.313(h): Voice Rate Data

Frontier Communications reports that pursuant to § 54.318, as modified by the Commission's February 3, 2012, and May 14, 2012, Orders, no Frontier company receiving High Cost Loop Support or High Cost Model support has end-user rates below the Commission's \$10 rate floor.

CONCLUSION

Based on the forgoing, Frontier Communications meets all the requirements for continued designation as an ETC. Frontier Communications therefore requests that the FCC issue an appropriate certification indicating that it is in compliance with 47 USC 254(e) and should receive all federal universal service support determined for distribution in 2013.

Signed,

Kenneth F. Mason

Vice President, Government and Regulatory Affairs

Frontier Communications

180 S Clinton Ave., 5th Floor

Rochester, NY 14646-0500

Date

CONFIDENTIAL INFORMATION—SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NO. 10-90 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION ATTACHMENT A: Outage Reporting

State:

Idaho

Legal Entity NAME:

Citizens Telecommunications Company of Idaho

Year 2011 Service Interruptions:

<u>Location</u>	Date/Time Started	<u>Duration</u>	Description of Incident & Resolution	Services Affected	Steps to Prevent Reoccurrence
	7.24				
			Redacted		

CONFIDENTIAL INFORMATION—SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NO. 10-90 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION ATTACHMENT A: Outage Reporting

Sta	

Idaho

Legal Entity NAME:

Frontier Communciations Northwest Inc.

Year 2011 Service Interruptions:

<u>Location</u>	<u>Date/Time Started</u>	Duration	Description of Incident & Resolution	Services Affected	Access Lines Affected	Steps to Prevent Reoccurrence
100	AND THE PARTY AN					
			Redacted		2.10	
	and the second					
					196	
					198	
\$60		100			90.00	
			 			

STATE ETC Filing - 2011

<u>State</u>	<u>unfulfilled orders</u>
Idaho	0

State	Legal Entity	Complaints per 1000 access lines
ID	Citizens Telecommunications Company of Idaho	1.60
ID	Frontier Communications Northwest Inc.	0.82
	Total !	laho 0.94