

REGULATIONS , RATES AND CHARGES

Applying to the provision of

Intrastate Exchange and Network Services

within the operating territory of

Qwest Corporation d/b/a CenturyLink QC

(C)

Whether offered under the name, or the trade or band name CenturyLink

(N)

in the State of

IDAHO

ADOPTION NOTICE

(D)

(N)

Effective April 1, 2011, Qwest Corporation registered the fictitious name CenturyLink QC. Effective August 8, 2011, Qwest Corporation began operating under the name CenturyLink QC. As such, Qwest Corporation d/b/a CenturyLink QC hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Idaho Public Utilities Commission, State of Idaho, by or adopted by Qwest Corporation.

By this notice, Qwest Corporation d/b/a CenturyLink QC also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Qwest Corporation has heretofore filed with said Commission.

(N)

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 1
Index Page 1
Release 2
Effective: 6-15-2013

SOUTHERN IDAHO
Issued: 6-5-2013

Idaho Public Utilities Commission (6)
Office of the Secretary
ACCEPTED FOR FILING
June 15, 2013
Boise, Idaho

1. APPLICATION AND REFERENCE

SUBJECT	PAGE
Application of Catalog	1
Catalog Format	22
Explanation of Abbreviations	25
Explanation of Catalog Change Symbols	24
Subject Index	14
Table of Contents	2
Trademarks, Service Marks and Trade Names	27

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
TRANSMITTAL NO. 13-02-SID

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 1
Page 1
Release 2
Effective: 6-15-2013

Idaho Public Utilities Commission (C)
Office of the Secretary
ACCEPTED FOR FILING
June 15, 2013
Boise, Idaho

SOUTHERN IDAHO
Issued: 6-5-2013

1. APPLICATION AND REFERENCE

1.1 APPLICATION OF CATALOG

A. Basic Local Exchange Services

This Catalog contains the regulations, terms, conditions, rates and charges applicable to intraLATA intrastate exchange and network services and equipment furnished by Qwest Corporation d/b/a CenturyLink QC, hereinafter referred to as the Company. The regulated services offered herein by Qwest Corporation d/b/a CenturyLink QC, whether under that name or the trade or brand name CenturyLink, are subject to the terms and conditions of this Catalog.

(T)

(C)

(C)

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS

	PAGE	
SECTION 1. APPLICATION AND REFERENCE		
1.1	1	APPLICATION OF CATALOG.....
1.2	2	TABLE OF CONTENTS.....
1.3	14	SUBJECT INDEX.....
1.4	22	CATALOG FORMAT.....
1.4.1	22	LOCATION OF MATERIAL.....
1.4.2	22	OUTLINE STRUCTURE.....
1.4.3	23	RATE TABLES.....
1.4.4	23	USOC COLUMN.....
1.5	24	EXPLANATION OF CATALOG CHANGE SYMBOLS.....
1.6	25	EXPLANATION OF ABBREVIATIONS.....
1.7	27	TRADEMARKS, SERVICE MARKS AND TRADE NAMES.....
SECTION 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING		
2.1	1	DEFINITION OF TERMS.....
2.2	13	ESTABLISHING AND FURNISHING SERVICE.....
2.2.1	13	APPLICATION FOR SERVICE.....
2.2.2	17	OBLIGATION TO FURNISH SERVICE.....
2.2.3	17	60 DAY PRODUCT GUARANTEE.....
2.2.4	18	LIMITED COMMUNICATION.....
2.2.5	19	RESALE OF SERVICE.....
2.2.7	19	ASSIGNING AND CHANGING OF TELEPHONE NUMBERS.....
2.2.9	20	TERMINATION OF SERVICE - COMPANY INITIATED.....
2.2.10	23	TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED.....
2.2.11	25	SPECIAL SERVICES.....
2.2.13	25	EMPLOYEE CONCESSION.....
2.2.14	26	TERMINATION OF SERVICE.....

(N)

SID2018-004

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

	PAGE
2.3 PAYMENT FOR SERVICE.....	32
2.3.1 CUSTOMER RESPONSIBILITY	32
2.3.2 PAYMENT OF BILLS	32
2.3.3 ADVANCE PAYMENTS AND DEPOSITS	36
2.3.4 ADJUSTMENT OF CHARGES.....	38
2.3.5 PAYMENT PLANS	39
2.4 LIABILITY OF THE COMPANY	39
2.4.1 SERVICE LIABILITIES	39
2.4.2 MAINTENANCE AND REPAIR.....	41
2.4.4 DIRECTORY ERRORS OR OMISSIONS	41
2.4.5 HAZARDOUS OR INACCESSIBLE LOCATIONS	42
2.5 RESPONSIBILITIES OF THE CUSTOMER	42
2.5.1 LOST OR DAMAGED EQUIPMENT	42
2.5.2 BUILDING SPACE AND ELECTRIC POWER SUPPLY	42
2.5.3 USE OF TELEPHONE ALARM REPORTING DEVICES	42
2.6 SPECIAL TAXES, FEES, CHARGES.....	43
2.8 CABLE WIRE AND SERVICE TERMINATION POLICY	44
2.12 NATURAL DISASTER RELIEF FOR CUSTOMERS	49
2.15 OBSOLETE SERVICES	49
2.15.1 MONTHLY SERVICES.....	49
2.16 CONTRACTUAL SERVICE AGREEMENTS	50

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 1
Page 4
Release 5
Effective: 06-27-2018

SOUTHERN IDAHO
Issued: 06-26-2018

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

	PAGE
SECTION 3. SERVICE CHARGES	
3.1 SERVICE CHARGES	1
3.1.1 SERVICE AND EQUIPMENT CHARGES	1
3.1.2 NETWORK PREMISES WORK CHARGES	2
3.1.9 EXPRESS CHANGE CHARGES	6
3.1.10 EXPEDITED ORDER CHARGE	9
SECTION 4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES	
4.1 GENERAL	1
4.2 LINE EXTENSION CHARGES	3
4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS	4
4.5 SPECIAL SERVICE ARRANGEMENTS	5
4.5.1 SPECIAL ASSEMBLIES, FACILITIES AND FINISHES OF EQUIPMENT	6
4.6 OTHER CONSTRUCTION OR CONDITIONS	6
SECTION 5. EXCHANGE SERVICES	
5.1 EXCHANGE AREAS	1
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS	1
5.1.2 EXCHANGE AREA RATE GROUPS	18
5.1.3 CLASSES OF SERVICE OFFERED IN AN EXCHANGE AREA	23
5.1.7 MAPS	23
5.1.8 BORDER EXCHANGES	23

(N)

SID2018-012

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 1
Page 5

SOUTHERN IDAHO
Issued: 11-22-2016

Release 6
Effective: 12-02-2016

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (CONT'D)

	PAGE	
SECTION 5. EXCHANGE SERVICES		
5.2	28	LOCAL EXCHANGE SERVICE
5.2.1	28	MEASURED SERVICE
5.2.4	32	FLAT RATE SERVICE
5.2.5	33	LOCAL SERVICE OPTIONS
5.2.6	42	LIFELINE ASSISTANCE PROGRAMS
5.2.10	49	TENANT SOLUTIONS
5.2.11	54	COMPETITIVE RESPONSE.....
5.2.13	59	RESERVED FOR FUTURE USE
5.2.15	64.1	RESERVED FOR FUTURE USE
5.3	65	PRIVATE BRANCH EXCHANGE (PBX) TRUNKS.....
5.3.1	65.1	MEASURED TRUNKS
5.3.2	66	MESSAGE TRUNKS
5.3.3	69	FLAT RATE TRUNKS.....
5.3.4	80	DIRECT-INWARD-DIALING (<i>DID</i>) SERVICE.....
5.3.6	90	NETWORK ACCESS REGISTERS
5.4	91	PREMIUM EXCHANGE SERVICES
5.4.2	91	TOUCH-TONE CALLING SERVICE
5.4.3	91	CUSTOM CALLING SERVICES
5.4.4	121	<i>MARKET EXPANSION LINE</i> (MEL) SERVICE
5.4.7	123	HOME INTERCOM/ <i>INTRACALL</i> SERVICE.....
5.4.9	125	CALLER IDENTIFICATION - BULK
5.4.10	127	CUSTOM RINGING SERVICE.....
5.4.11	131	HUNTING SERVICE
5.4.13	134	ANSWER SUPERVISION - LINE SIDE.....
5.4.19	135	NUMBER FORWARDING.....

(T)

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

	PAGE	
5.5	150	PUBLIC COMMUNICATIONS SERVICE-COIN AND COINLESS.....
5.5.7	150	PUBLIC ACCESS LINE SERVICE
5.7	165	DIRECTORY SERVICES
5.7.1	165	LISTING SERVICES
5.7.7	176	CUSTOM NUMBER SERVICE
5.8	178	OPERATOR SERVICES.....
5.8.4	178	INTERCEPT SERVICES
5.9	181	PACKAGED SERVICES
5.9.1	181	PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE
5.10	204	RESALE/SHARING OF COMPANY SERVICES
5.10.1	209	MEASURED RATE RESALE/SHARING ACCESS TRUNK
5.10.2	209	MESSAGE RATE RESALE/SHARING ACCESS TRUNK.....
5.10.3	210	FLAT RATE RESALE/SHARING ACCESS TRUNK
5.10.4	212	RESALE/SHARING <i>CENTRON</i> CUSTOM NETWORK ACCESS REGISTER
5.11	214	LOCAL VOICE DISCOUNT PLANS
5.11.1	214	LINE VOLUME PLAN
5.11.2	219	CORE CONNECT
5.11.3	222	RESERVED
5.11.4	226	CENTURYLINK BUSINESS BUNDLE
5.11.5	229	Unlimited Nationwide Calling OR ESSENTIAL HOME PHONE WITH 30 MINUTES LONG DISTANCE

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

	PAGE
SECTION 105. OBSOLETE EXCHANGE SERVICES	
105.2 LOCAL EXCHANGE SERVICE	1
105.2.5 LOCAL SERVICE OPTIONS	1
105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN	7
105.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS	13
105.3.5 IDENTIFIED OUTWARD DIALING (IOD)	13
105.4 PREMIUM EXCHANGE SERVICES	15
105.4.3 CUSTOM CALLING SERVICES	15
105.4.10 CUSTOM RINGING SERVICE.....	15
105.4.11 HUNTING SERVICE.....	25
105.4.14 CUSTOM SOLUTIONS	26
105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS.....	28.1
105.5.1 PUBLIC TELEPHONE SERVICE	28.1
105.5.2 SEMIPUBLIC TELEPHONE SERVICE	29
105.5.3 COINLESS PUBLIC TELEPHONE SERVICE.....	29.6
105.5.5 SEMIPUBLIC EXTENSION SERVICE.....	30
105.6 JOINT USER SERVICE	30.4
105.7 DIRECTORY SERVICES	31
105.7.1 LISTING SERVICES	31
105.9 PACKAGED SERVICES	32
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE.....	32
105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE.....	77
105.11 LOCAL VOICE DISCOUNT PLANS.....	82
105.11.2 CORE CONNECT PROFESSIONAL.....	81.1
105.11.3 PURCHASE PLUS REWARD PLAN.....	81.3
105.11.4 <i>LINE VOLUME ADVANTAGE</i>	82

(N)

(M) Material moved from Section 5.11.3.

SID2018-010

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 1
Page 8
Release 4
Effective: 5-6-2016

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
May 6, 2016
Boise, Idaho

SOUTHERN IDAHO
Issued: 4-26-2016

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

SECTION 6. MESSAGE TELECOMMUNICATION SERVICE

6.1	GENERAL.....	1
6.1.1	REGULATIONS.....	16
6.2	STANDARD SERVICE OFFERINGS	20
6.2.1	TWO-POINT MESSAGE TELECOMMUNICATION SERVICE	20
6.2.3	RESERVED FOR FUTURE USE	28
6.2.4	DIRECTORY ASSISTANCE SERVICE.....	33
6.3	OPTIONAL SERVICE OFFERINGS.....	37
6.3.18	CALLING CONNECTION PLANS.....	37

(D)

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

	PAGE	
SECTION 106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE		
106.2	1	
106.2.5	6	(D)
106.3	8	
106.3.18	8	
SECTION 7. WIDE AREA TELECOMMUNICATIONS SERVICE		
7.1	1	
7.1.2	15	
SECTION 107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE		
107.1	1	
107.1.3	12	
107.1.4	13	
SECTION 8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES		
8.1	1	

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

SECTION 9. CENTRAL OFFICE SERVICES

9.1	DIAL SWITCHING SYSTEMS.....	1	
9.1.7	CUSTOMIZED CALL MANAGEMENT SERVICES/ <i>CENTRON I</i> SERVICE.....	1	
9.1.18	CENTREX <i>PRIME</i> SERVICE.....	7.1	
9.2	EMERGENCY REPORTING SERVICE	8	
9.2.1	UNIVERSAL EMERGENCY NUMBER SERVICE - 911.....	8	
9.4	CALL MANAGEMENT SYSTEMS	51	(D) (D)

SECTION 109. OBSOLETE CENTRAL OFFICE SERVICES

109.1	DIAL SWITCHING SYSTEMS.....	1	
109.1.6	AIRPORT INTERCOMMUNICATING SERVICE	1	
109.1.7	CUSTOMIZED CALL MANAGEMENT SERVICES/ <i>CENTRON I</i> SERVICE	7	
109.1.10	OPTIONAL SERVICE FEATURES	19	
109.1.12	<i>CENTRON 6</i> AND 30 SERVICE - RESIDENCE AND BUSINESS.....	46	
109.1.13	<i>CENTRON</i> CUSTOM SERVICE.....	53	
109.1.16	CENTREX PLUS SERVICE	65	
109.1.17	CENTREX 21 SERVICE	135	
109.2	EMERGENCY REPORTING SERVICE	157	
109.2.3	EMERGENCY ALARM AND REPORTING SERVICE.....	157	
109.2.6	EMERGENCY PREPAREDNESS NETWORK	161.1	
109.4	CALL MANAGEMENT SYSTEMS	161.9	(N)
109.4.4	UNIFORM CALL DISTRIBUTION	161.9	
109.4.5	CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION	161.15	(N)
109.8	CENTRAL OFFICE ALARM SERVICE	162	
109.8.1	<i>VERSANET</i> SERVICE	162	

SID2017-008

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

	PAGE
SECTION 10. MISCELLANEOUS SERVICE OFFERINGS	
10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS.....	1
10.3.1 ARRANGEMENTS FOR NIGHT, SUNDAY, AND HOLIDAY SERVICE	1
10.3.2 MULTIPLE LINE CONTROL ARRANGEMENT	2
10.4 SCREENING/RESTRICTION SERVICES.....	3
10.4.1 <i>CUSTOMNET</i> SERVICE	3
10.4.3 BILLED NUMBER SCREENING (BNS)	6
10.4.4 TOLL RESTRICTION	7
10.4.7 BLOCKING FOR 10XXX1+/10XXX011+	9
10.5 SUPPLEMENTAL BILLING	10
10.5.3 SEPARATE PAGE BILLING.....	10
10.7 CALLER IDENTIFICATION BLOCKING OPTIONS	11
10.7.1 PER CALL BLOCKING	11
10.7.2 PER LINE BLOCKING	12
10.8 NETWORK CONNECTING ARRANGEMENTS	14
10.8.1 DATA AND TELETYPEWRITER EQUIPMENT	20
10.8.2 RECORDING, REPRODUCING, AND AUTOMATIC ANSWERING AND RECORDING EQUIPMENT	21
10.8.3 ALARM SENDING DEVICES.....	24
10.8.4 VOICE TERMINAL EQUIPMENT	25
10.8.5 MULTILINE TERMINATING SYSTEMS AND COMMUNICATIONS SYSTEMS.....	27
10.8.7 TELEPHOTOGRAPH EQUIPMENT	29

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

	PAGE	
10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES.....	31	
10.10.1 MESSAGE DELIVERY SERVICE	31	
10.10.2 MESSAGE WAITING INDICATION	37	
10.10.4 TRAFFIC DATA REPORT SERVICE (TDRS)	41	
10.10.5 RESERVED	44.1	(D)
		(D)
10.10.8 BUSINESS CONTINGENCY SERVICE	45	
10.11 MISCELLANEOUS SERVICES	50	
10.11.3 N11 SERVICE	50	
10.12 VOICE MESSAGING SERVICE	75	
10.12.1 RESIDENCE VOICE MESSAGING SERVICE	75	
10.12.2 BUSINESS VOICE MESSAGING SERVICE	80	

SECTION 110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.12 VOICE MESSAGING SERVICE	1
110.12.1 RESIDENCE VOICE MESSAGING SERVICE	1

SECTION 11. POLE ATTACHMENTS

11.1 APPLICATION	1
11.2 RATES AND CHARGES	1

SECTION 12. RESERVED FOR FUTURE USE

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 1
Page 13
Release 6
Effective: 4-26-2012

SOUTHERN IDAHO
Issued: 4-16-2012

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
April 26, 2012
Boise, Idaho

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

	PAGE
SECTION 13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS	
13.1	CUSTOMER PREMISES WIRE 1
13.2	PREMISES WORK CHARGES 5
13.3	RESIDENCE MAINTENANCE PLANS 1
13.4	BUSINESS MAINTENANCE PLANS..... 2
SECTION 113. OBSOLETE CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS	
113.3	RESIDENCE MAINTENANCE PLANS 1
113.4	BUSINESS MAINTENANCE PLANS..... 2
SECTION 14. INTEGRATED SERVICES DIGITAL NETWORK	
14.1	GENERAL 1
14.2	BASIC RATE OFFERINGS 9
14.2.1	SINGLE LINE ISDN SERVICE..... 9
14.3	PRIMARY RATE SERVICE OFFERINGS..... 31
14.3.1	PRIMARY RATE SERVICE..... 31
14.3.2	RESERVED FOR FUTURE USE 47
14.3.3	PRIMARY RATE SERVICE (PRS) BUNDLE..... 47
14.4	INDIVIDUAL CASE ISDN..... 50

(N)

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
TRANSMITTAL NO. 12-04-SID

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 1
Page 14
Release 6
Effective: 11-14-14

SOUTHERN IDAHO
Issued: 11-04-14

1. APPLICATION AND REFERENCE

1.2 TABLE OF CONTENTS (Cont'd)

	PAGE
SECTION 114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK	
114.2 RESERVED FOR FUTURE USE	1
114.2.1 RESERVED FOR FUTURE USE	1
114.3 PRIMARY RATE SERVICE OFFERINGS.....	2
114.3.2 <i>PURCHASE PLUS REWARD</i> PLAN FOR ISDN	2

**SECTION 15. MISCELLANEOUS SWITCHED DIGITAL
SERVICE OFFERINGS**

15.1 DIGITAL SWITCHED SERVICE.....	1
15.3 UNIFORM ACCESS SOLUTION SERVICE	16
15.4 INTEGRATED T-1 SERVICE	26

**SECTION 115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL
SERVICE OFFERINGS**

115.2 <i>SWITCHNET 56</i> SERVICE	12
---	----

**SECTIONS 17. THROUGH 125
RESERVED FOR FUTURE USE**

(T)

(D)

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX

	SECTION	
		(D)
60 Day Product Guarantee	2	
800 Service	7	
800 Serviceline Option	107	
Account Codes	109	
Acoustic or Inductive Connections	8	
Add-A-Line	5	
Additional Line Feature Packages	105	
Additional Listings	5	
Adjustment of Charges	2	
Advance Payments and Deposits	2	
Airport Intercommunicating Service	109	
Alarm Sending Devices	10	
Ancillary WATS Service	107	
Answer Supervision - Line Side	5	
Application for Service	2	
Application of Initial Contract Periods With Changes in Class or Grade of Service	2	
Arrangements for Night, Sunday, and Holiday Service	10	
Assigning and Changing of Telephone Numbers	2	
Attendant Access Line Service	109	
Attendant Set Interface	109	
Authorization Codes	109	
Automatic Route Selection (ARS)	109	
Basic 911	9	
Basic Rate Service Offerings	14	
Billed Number Screening (BNS)	10	
Blocking for 10XXX1+/10XXX011+	10	
Building Space and Electric Power Supply	2	

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX

	SECTION	
Business Customer Incentive Program	5	
Business Contingency Service	10	
Business Continuation Routing	10	
Business <i>CUSTOMCHOICE</i>	105	
Business Flat Rate Service	5	
Business Line Volume Purchase Plan	105	
Business Maintenance Plans		
Business <i>COMPLETE COVERAGE</i>	113	
Business <i>UNISTAR</i> Service	13	
Cable, Wire and Service Termination Policy	2	
Call Forwarding via Private Facilities	109	(D)
Call Management Systems	109	
Caller Identification Blocking Options	10	
Caller Identification-Bulk	5	
Calling Connection Plans	6	
Obsolete	106	
Cancellation	2	
Central Office - Automatic Call Distribution (CO-ACD)	109	
Central Office Alarm Services	109	
Central Office Services	9	
Centrex Management System (CMS)	109	
Centrex <i>PRIME</i> Service	9	
Centrex 21 Service	109	
Centrex Plus Service	109	
Centrex Service	109	
<i>CENTRON</i> 6 and 30 Service	109	
<i>CENTRON</i> Custom	109	
CenturyLink Business Package	5	

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 1
 Page 17
 Release 10
 Effective: 5-14-2012

SOUTHERN IDAHO
 Issued: 5-4-2012

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
 May 14, 2012
 Boise, Idaho

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION	
Charges for Termination of Service.....	2	
Choice Business	5	(T)
Obsolete	105	
Choice Business Plus	5	(T)
<i>CHOICE</i> Home.....	105	
<i>CHOICE</i> Home Plus.....	105	
Client Main Listing (CML).....	5	
CO Lines and/or Trunks for Telephone Answering		
Services for Administrative Use	5	
Coinless Public Telephone Service.....	5	
Combination Access Line Service	105	
Command Conference Service	109	
Competitive Response	5	
Completion of 800 Service	7	
Completion of Serviceline Option Messages.....	107	
Computer Port Access.....	5	
Connection with Other Telephone Companies.....	2	
Connections of Premises Equipment to Telecommunications Services	8	
Connections of Equipment, Communication Systems		
and Premises Wire	8	
Construction Charges and Other Special Charges	4	
Contractual Service Agreements.....	2	
Convenience Fee Charge	2	
Core Connect	5	(C)
Custom Calling Services.....	5	
Custom Number Service.....	5	
Custom Ringing	5	
Obsolete	105	
Custom Solutions.....	105	
Customer Premises Wire and Maintenance Plans	13	
Obsolete	113	
Customer Responsibility.....	2	
Customized Call Management Services/ <i>CENTRON I</i> Service.....	9	
Obsolete	109	
<i>CUSTOMCHOICE</i>	105	
<i>CUSTOMCHOICE-COMPLETE</i>	105	
<i>CUSTOMNET</i> Service	10	

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
 TRANSMITTAL NO. 12-06-SID

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION	
Data and Teletypewriter Equipment	10	
Defacement of Premises	2	
Definition of Terms.....	2	
Dial Switching Systems	9	
Dial Switching Systems	109	
Digital Facility Interface	9	
Digital Switched Service (DSS).....	15	
Direct Inward System Access (DISA)	9	
Direct-Inward-Dialing (DID) Service	5	
Directory Assistance Service	6	
Directory Errors or Omissions	2	
Directory Services.....	5	
Obsolete	105	
Duplicate Bill Charge	2	
Electronic Set Service	9	
Emergency Alarm and Reporting Service	109	
Emergency Preparedness Network	109	
Emergency Reporting Service	9	
Obsolete	109	
Employee Concession.....	2	(N)
Enhanced 911 (E911)	9	
Establishing and Furnishing Service.....	2	
Exchange Areas	5	
Exchange Services	5	
Expedited Order Charge	3	
Express Change Charges.....	3	
Facility Relocation Cost Recovery Fee.....	2	
Flat Rate Resale/Sharing Access Trunk.....	5	
Flat Rate Service	5	
Flat Rate Trunks.....	5	
General Regulations - Conditions of Offering.....	2	
Hazardous or Inaccessible Locations.....	2	
Hearing or Speech Impaired Persons Discount	6	
Home Intercom/INTRACALL Service.....	5	
Hot Line (Automatic Line)	9	
Hunting Service	5	

SID2018-004

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 1
Page 17.2
Release 4

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
June 15, 2013
Boise, Idaho

SOUTHERN IDAHO
Issued: 6-5-2013

Effective: 6-15-2013

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION
Initial Contract Periods	2
Installment Billing	2
Integrated Services Digital Network (ISDN).....	14
Integrated T-1 Service.....	15
Intercept Services.....	5
Interest Rates.....	6
Interruptions.....	2
<i>INTRACALL</i> /Home Intercom Service.....	5
Joint User Service	105
Liability of the Company.....	2
Limitations.....	2
Limited Communication	
General Regulations-Conditions of Offering.....	2
Message Telecommunication Service.....	6
<i>LINE VOLUME ADVANTAGE</i>	105
Line Volume Plan	5
Listing Services	5
Obsolete	105
Local Exchange Service.....	5
Local Service Options.....	5
Local Voice Discount Plans.....	5
Lost or Damaged Equipment	2
Loudspeaker Paging	9
Maintenance and Repair	2
Market Expansion Line (MEL) Service	5
Measured Rate Resale/Sharing Access Trunk	5
Measured Service	5
Measured Trunks	5
Message Delivery Service	10
Message Rate Resale/Sharing Access Trunk	5
Message Telecommunication Service.....	6
Obsolete	106
Message Trunks	5

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
TRANSMITTAL NO. 13-02-SID

Qwest Corporation d/b/a CenturyLink QC

**Exchange and Network
Services Catalog No. 1**

SECTION 1

Page 18

Release 7

SOUTHERN IDAHO

Issued: 4-26-2016

Effective: 5-6-2016

Idaho Public Utilities Commission

Office of the Secretary

ACCEPTED FOR FILING

May 6, 2016

Boise, Idaho

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION
Message Waiting Indication	
Audible	10
Visual	10
Audible/Visual	10
Message Waiting Visual	9
Method of Determining Rates for 800 Service	7
Minimum Average Time Requirement (MATR) for 800 Service	7
Miscellaneous Central Office Service	10
Miscellaneous Facility Arrangements.....	109
Miscellaneous Premises Equipment	17
Miscellaneous Service Offerings	10
Miscellaneous Services.....	10
Miscellaneous Switching Arrangements.....	10
Multiline Terminating Systems and Communications Systems	10
Multiple Line Control Arrangement	10
Multiple Position Hunt.....	109
N11 Service.....	10
Network Access Registers (NARs).....	5
Network Connecting Arrangements	10
Network Premises Work Charges.....	3
Number Forwarding.....	5
Numbers, Assigning and Changing of Telephone	2
Obligation to Furnish Service	2
Obsolete Services	2
Operator Services	5

(D)

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 16-05-SID

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION	
Packaged Services.....	5	
Packages Associated With Basic Exchange Service	5	
Obsolete	105	
Packages Not Associated With Basic Exchange Service	105	
Payment For Service	2	
Payment of Bills.....	2	
Payment Plans	2	
Per Call Blocking (Caller Identification).....	10	
Per Line Blocking (Caller Identification)	10	
Pole Attachments	11	
<i>POPULARCHOICE</i>	105	
<i>PREFERREDCHOICE</i>	105	
Premises Work Charges	13	
Premium Exchange Services.....	5	
Primary Listings.....	5	
Primary Rate Service Offerings	14	
Obsolete	114	
Private Branch Exchange (PBX) Trunks	5	
Public Access Line Service.....	5	
Public Communications Service - Coin and Coinless	5	
Public Emergency Reporting Service - Small Office	109	
Public Telephone Service	5	
<i>PURCHASE PLUS REWARD</i> Plan.....	105	(T)
<i>PURCHASE PLUS REWARD</i> Plan For ISDN.....	114	

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION	
<i>QWEST BUSINESS LINE PLUS</i>	105	
<i>QWEST CHOICE</i> Business.....	5	
Obsolete	105	
<i>QWEST CHOICE</i> Business Plus.....	5	
<i>QWEST CHOICE</i> Business Prime	5	
<i>QWEST CHOICE</i> Home	105	
<i>QWEST CHOICE</i> Home Plus	105	
<i>QWEST CHOICE</i> Two-line Business	105	
<i>QWEST CHOICE</i> Two-line Home	105	
<i>QWEST CHOICE</i> Two-line Home Plus	105	
 <i>QWEST UTILITY LINE</i>	 105	 (D)
Reasons For Termination	2	
Recording of Two-Way Telephone Conversations.....	8	
Recording, Reproducing, and Automatic Answering and Recording Equipment.....	10	
Refusal	2	
Remote Access.....	109	
Resale of Service		
General Regulations-Conditions of Offering.....	2	
Message Telecommunication Service.....	6	
Resale/Sharing <i>CENTRON</i> Custom Network Access Register	5	
Resale/Sharing of Company Services	5	
Residence Customer Incentive Program	5	
Residence Maintenance Plans		
Residence <i>COMPLETE COVERAGE</i>	113	
Residence <i>LINE-BACKER</i> Service	13	
Responsibilities of the Customer	2	
Restriction of Service.....	2	
 Screening/Restriction Services	 10	
<i>SELECTPAK</i>	105	
Semipublic Extension Service	5	
Obsolete	105	
Semipublic Telephone Service	5	
Obsolete	105	

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
December 2, 2016
Boise, Idaho

SECTION 1

Page 21

Release 5

SOUTHERN IDAHO
 Issued: 11-22-2016

Effective: 12-02-2016

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION	
Separate Page Billing.....	10	
Service and Equipment Charge For Restoral of Service	2	
Service Group	7	
Obsolete	107	
Service Liabilities	2	
Single Line ISDN Service.....	14	
<i>SMARTSET</i> Feature Packages.....	105	
Special Reserved Charge Long Distance Service (SRLD).....	106	
Special Services	2	
Special Taxes, Fees, Charges.....	2	
<i>STAND-BY LINE</i> Service.....	5	
Station Message Detail Recording.....	109	
Supplemental Billing	10	
Suspension of a Portion of Service	2	
Suspension of all Service (SUS).....	2	
<i>SWITCHNET 56</i> Service.....	115	
Telephone Answering Services.....	5	
Telephone Answering Service Bureau Listing (TAS).....	5	
		(D)
Telephotograph Equipment.....	10	
Temporary Suspension of Service – Customer Initiated	2	
Tenant Solutions	5	
Termination of Service - Company Initiated	2	
Termination Liability/Waiver Policy	2	
Termination of Service	2	
Terms and Conditions for Unregulated Services	6	
Timing of Calls	6	
Time of Day NCOS (Network Class of Service) Update	109	
Time of Day Routing	109	
Toll Restriction	10	
Touch-Tone Calling Service	5	
Traffic Data Report Service (TDRS)	10	
Transfer of Service Between Customers	2	
Transmission.....	2	

SID2016-009

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 1

Page 22

Release 5

SOUTHERN IDAHO

Issued: 7-7-2017

Effective: 7-20-2017

1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

	SECTION	
Two-line <i>CUSTOMCHOICE-COMLETE</i>	105	
Two-line <i>POPULARCHOICE</i>	105	
Two-line <i>PREFERRECHOICE</i>	105	
Two-line <i>QWEST CHOICE</i> Business	105	
Two-line <i>QWEST CHOICE</i> Home	5	
Obsolete	105	
Two-line <i>QWEST CHOICE</i> Home Plus	5	
Two-line <i>VALUECHOICE</i>	105	
Two-Point Message Telecommunication Service	6	
Uniform Access Solution Service	15	
Uniform Call Distribution.....	109	(T)
Universal Emergency Number Service - 911	9	
Obsolete	109	
Universal Service Fund Surcharge.....	2	
Use of Service	2	
Use of Telephone Alarm Reporting Devices	2	
<i>VALUECHOICE</i>	105	
<i>VERSANET</i> Service	109	
Voice Messaging Service.....	10	
Obsolete	110	
Voice Terminal Equipment.....	10	
WATS Terminations	7	
Obsolete	107	
Wide Area Telecommunications Service.....	7	
Obsolete	107	
Wide Area Telecommunications Service (WATS) Listings.....	5	

1. APPLICATION AND REFERENCE

1.4 CATALOG FORMAT

1.4.1 LOCATION OF MATERIAL

1. 1 13

- Subject Index - an alphabetical listing to find the desired section.
 - Table of Contents - a numerical listing to find the desired section and page.
2. Each individual section in the Catalog provides a Subject Index for the material located within that section.
 3. Obsolete Service Offerings

Obsolete service offerings are identified in the Catalog by adding 100 to the current section number, i.e., obsolete items from Section 9., Central Office Services, would be found in Section 109., Obsolete Central Office Services. This section is then filed behind Section 9.

1.4.2 OUTLINE STRUCTURE

The Catalog uses nine levels of indentations known as Tariff Information Management (TIM) Codes, as outlined below:

LEVEL	APPLICATION	EXAMPLE
1	Section Heading	5. EXCHANGE SERVICES
2	Sub Heading	5.2 LOCAL EXCHANGE...
3	Sub Heading	5.2.1 MEASURED RATE...
4	Sub Heading/Catalog Text	A. Basis of Offering
5	Sub Heading/Catalog Text	1. Text
6	Sub Heading/Catalog Text	a. Text
7	Sub Heading/Catalog Text	(1) Text
8	Sub Heading/Catalog Text	(a) Text
9	Footnotes	[1] Text

1. APPLICATION AND REFERENCE

1.4 CATALOG FORMAT (Cont'd)

1.4.3 RATE TABLES

Within Catalog rate tables, four types of entries are allowed:

- Rate Amount

The rate amount indicates the dollar value associated with the service.

- A dash "-"

The dash indicates that there is no rate for the service or that a rate amount is not applicable under the specific column header.

- A footnote designator "[1]"

The footnote designator indicates that further information is contained in a footnote.

- ICB

The acronym "ICB" indicates that the product/service is rated on an individual case basis.

1.4.4 USOC COLUMN

Within Catalog USOC columns, two types of entries are allowed:

- USOC

The three- or five-character code for the product or service.

- N/A

The "N/A" indicates that there is no applicable USOC.

1. APPLICATION AND REFERENCE

1.5 EXPLANATION OF CATALOG CHANGE SYMBOLS

SYMBOL	EXPLANATION
(C)	To signify changed regulation, rule, condition or listing
(D)	To signify discontinued material
(I)	To signify rate increase
(M)	To signify material moved from or to another part of the Catalog with no change, unless there is another Catalog change symbol present
(N)	To signify new material
(R)	To signify rate reduction
(T)	To signify a change in text but no change in rate, condition, rule, or regulation

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS

ADAD	- Automatic Dialing and Announcement Device
ALI	- Automatic Location Identification
ANI	- Automatic Number Identification
bps	- Bits per second
CCSP	- Call Completion Software Position
CIS	- Customized Intercept Service
CO	- Central Office
Cont'd	- Continued
cps	- Cycles per Second
dB	- Decibel
DC	- Direct Current
<i>DID</i>	- Direct Inward Dialing
DR	- Default Routing
DSS	- Digital Switched Service
ENI	- Extended Network Interface
EPN	- Emergency Preparedness Network
ESN	- Emergency Service Number
ESS	- Electronic Switching System
FCC	- Federal Communications Commission
FCO	- Foreign Central Office
FX	- Foreign Exchange
Hz	- Hertz
IC	- Interexchange Carrier
IOD	- Identified Outward Dialing
kbps	- Kilobits per Second
kHz	- Kilohertz
mHz	- megahertz
MTS	- Message Telecommunications Service
NNRS	- New Number Referral Service
NPA	- Numbering Plan Area
OCC	- Other Common Carrier

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
TRANSMITTAL NO. 13-02-SID

1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS (Cont'd)

PAL	- Public Access Line
PBX	- Private Branch Exchange
PSAP	- Public Safety Answering Point
QC	- Qwest Communications
QCB	- <i>QWEST CHOICE</i> Business
QCC	- Qwest Communications Corporation
QLDC	- Qwest Long Distance Corporation
RCC	- Radio Common Carrier
RCF	- Remote Call Forwarding
SR	- Selective Routing
SRA	- Selective Routing Arrangement
SSI	- Supplemental Security Income
SUS	- Suspension of (all) Service
TAS	- Telephone Answering Service
TDRS	- Traffic Data Report Service
TIM	- Tariff Information Management (Code)
TSP	- Telecommunications Service Priority
USOC	- Uniform Service Order Code
WATS	- Wide Area Telecommunication Service

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 1
Page 28
Release 6
Effective: 8-8-2011

SOUTHERN IDAHO
Issued: 7-28-2011

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES

Trade names, trademarks and/or service marks which may be used for services offered in this Catalog are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in this Catalog. However, the laws regarding trademarks and service marks are applicable.

(N)

Trade names, trademarks and service marks that are owned by CenturyLink, Inc. or subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

CENTURYLINK
CENTURYLINKTM
CENTURYLINKSM

(N)

Additional marks are identified in the text throughout this document in all caps and italics, unless trademarked as all lower case letters. Service names which are preceded by *QWEST*[®] or "*Qwest*," and services which include "*Qwest*" as part of the service marked or trademarked product name, may also be marketed and/or billed under the trade or brand name *CenturyLink*, or may be marketed and/or billed without any trade or brand name. A mark identified in the text of this document is in all caps and italics:

(C)

MARK

CALL PLANNER[®]

CALLER ID WITH PRIVACY +SM

CENTREX PRIME[®]

CENTRON[®]

COMMAND A LINKSM

COMPLETE COVERAGETM

CONSULTLINESM

CONVENIENCEPAKTM

(C)

(M) Material moved to Page 29.

Qwest Corporation d/b/a CenturyLink QC

**Exchange and Network
Services Catalog No. 1**

SECTION 1

Page 29

Release 5

SOUTHERN IDAHO

Issued: 9-17-2012

Effective: 10-1-2012

Idaho Public Utilities Commission
Office of the Secretary (C)

ACCEPTED FOR FILING

October 1, 2012

Boise, Idaho

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES (Cont'd)

MARK

CORE CONNECT™

CUSTOMCHOICE®

CUSTOMCHOICE-COMLETE™

CUSTOMNETSM

DID®

INTRACALL®

LINE VOLUME ADVANTAGE™

MARKET EXPANSION LINE®

NO SOLICITATIONSM

POPULARCHOICE™

(D)

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
TRANSMITTAL NO. 12-13-SID

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 1
Page 30
Release 1
Effective: 8-8-2011

SOUTHERN IDAHO
Issued: 7-28-2011

I. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES (Cont'd)

MARK

(C-M)

PREFERREDCHOICE™

PRIVACYPAK™

PURCHASE PLUS REWARD™

QWEST®

QWEST BUSINESS LINE PLUS™

QWEST CHOICE™

QWEST UTILITY LINE™

SECURITY SCREENSM

SELECTPAK™

SIMPLE VALUESM

SMARTSETSM

SMARTSET PLUSSM

STAND-BY LINESM

SUPER SAVINGSSM

SWITCHNET 56®

TOTAL ADVANTAGE®

UNISTAR®

VALUECHOICE™

VERSANET®

(C-M)

(M) Material moved from Page 29.