

Name of Utility

CDS STONERIDGE UTILITIES, LLC

(Approval Stamp)

ALL WATER CUSTOMERS

Meter Size (inches)	Minimum Monthly Customer Charge	Commodity Charge	Reconnection Charge For Disconnection Over 30-Days
0.75	\$24.00	\$0.79/1,000 g.	\$65.00
1.00	\$42.67	\$0.79/1,000 g.	\$116.00
1.50	\$96.00	\$0.79/1,000 g.	\$260.00
2.00	\$170.67	\$0.79/1,000 g.	\$462.00
2.50	\$266.67	\$0.79/1,000 g.	\$722.00
3.00	\$384.00	\$0.79/1,000 g.	\$1,040.00
4.00	\$682.67	\$0.79/1,000 g.	\$1,849.00
6.00	\$1,536.00	\$0.79/1,000 g.	\$4,160.00

*The Golf Course's commodity charge is \$0.71/1,000 gallons, reflecting a 10% discount because of its interruptible, off-peak usage capabilities.

HAPPY VALLEY RANCHOS WATER CUSTOMERS

Customers served by that portion of the system receiving water from the StoneRidge Booster station shall pay an additional surcharge of \$14.03 per month.

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Issued by Dean Allara

By _____ Title CEO

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NON-RECURRING CHARGES

Re-Connect Fees:

Disconnected for 30 days or less:

During Office Hours	\$ 18.50
After Office Hours	\$ 33.50

Re-Connect Fees:

Disconnected for 31 days or more:

Meter Size:

0.75	\$65.00
1.00	\$116.00
1.50	\$260.00
2.00	\$462.00
2.50	\$722.00
3.00	\$1,040.00
4.00	\$1,849.00
6.00	\$4,160.00

Hookup Charge:

\$1,200.00

A non-refundable hook-up fee of \$1,200.00 for each new water service connection

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**GENERAL RULES & REGULATIONS
FOR SMALL WATER UTILITIES**

1. GENERAL

- 1.1 The Customer, in receiving water service, and the Company, in providing water service, both agree to abide by these Rules and Regulations.
- 1.2 In the event that there is a conflict between the Company's Rules and Regulations and the Rules and Regulations Governing Customer Relations of Gas, Electric, and Water Public Utilities under the Jurisdiction of the Idaho Public Utilities Commission, the Rules and Regulations of the Commission shall take precedence unless an exception has been granted.
- 1.3 Any additions, deletions or modifications to these General Rules and Regulations are to be made in the "Special Provisions" section attached as Attachment 1. Any such changes are subject to approval by the Commission prior to becoming effective.
- 1.4 Ownership of system, all water mains, valves fittings, hydrants and other appurtenances, except "Customer Service Lines", as defined shall be the property of CDS StoneRidge Utility herein referred to as the "Company".
- 1.5 The Company shall not be liable for damage resulting from the interruption in service or from the lack of service. Temporary suspension of service By the Company for improvements and repairs will be necessary occasionally, whenever possible, and when time permits. All customers affected will be notified prior to shut downs.

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2. DEFINITIONS

- 2.1 Billing Period - the period of time between bills from the Company for normal services rendered.
- 2.2 Commission - Idaho Public Utilities Commission.
- 2.3 Commodity Charge - recurring charge based only on the quantity of water used.
- 2.4 Company - Water Company
- 2.4.1 Connection or Hook-Up Fee - One time connection to the utility's supply line consisting of a meter set with a water meter and an isolation valve on the customer's side of the meter. Said meter and valve and the operation of such are the responsibility of the utility company.
- 2.5 Contribution in Aid of Construction - non-recurring charge paid by a Customer or Developer to help defray the cost of system expansion.
- 2.6 Customer - a person, business or government agency responsible for paying bills and complying with the rules and regulations of the company.
- 2.7 Customer Charge - minimum recurring charge that does not include any water.
- 2.8 Fixed Rate - a recurring charge of a fixed amount, usually in an unmetered system.
- 2.9 Franchise Tax - tax imposed on a Company by a governmental entity for the privilege of doing business within its boundaries.

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- 2.10 Non-recurring Charges - charges that are not assessed each billing period.
- 2.11 Quality - The Company will exercise reasonable diligence to supply safe and potable water at all times.
- 2.12 Premises - a Customer's property including out buildings which are normally located on one lot or parcel of ground.
- 2.13 Rate Structure - a schedule of all recurring and non-recurring charges of the company.
- 2.14 Reconnection Fee - charge paid by a Customer to the Company to restore service after its disconnection.
- 2.15 Recurring Charges - charges that are assessed each billing period.
- 2.16 Services Classification - The service classification shall be Residential, Condominium/Townhome, Commercial, Golf and Resort.

(A) Residential - Residential services shall consist of all services for domestic purposes, single family residential uses. Each dwelling unit shall be on an individual lot, have a water meter and be billed as one residential customer per the tariff amount for residential customer. This classification is associated with lots that are platted for single ownership and receive an individual monthly statement. Under new construction these services are run thru a $\frac{3}{4}$ inch water meter to allow for domestic water and average yard irrigation. There are some services installed prior to 2001 wherein meters larger than $\frac{3}{4}$ inch were installed but have always been billed as a residential service.

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(B) Condominium/Townhome/Motor Coach/Timeshare - Condominium/Townhome/Motor Coach/Timeshare services shall consist of all services for domestic purposes, single family residential uses. Each dwelling unit within a condominium, townhome, timeshare or motor coach site shall have an individual water meter or master meter and be billed as one residential customer per the tariff amount established for residential customers. This classification is associated with lots or units under single ownership but managed by an association. One monthly statement reflecting the capacity of the connection to serve the customer based on meter size will be sent to the respective association. Services serving these are run thru meters that vary from ¾ inch in the VineYard Townhomes to 6-inch meters in the Motor Coach Village. Meters are sized depending on the number of lots or units, amount of common area to be served and/or type of fire flows that are being served.

Currently we have the Fairway Meadows Condominiums (¾ inch meters for individual units and 1-1/2 inch meters per 4-unit buildings) receives and pays the monthly statement which reflects the base fees for all meters plus consumption which includes common areas (yard irrigation). The Vineyard Townhomes (¾ inch meters per unit) receives and pays the monthly statement which reflects the base fees for 24 units plus consumption which includes common areas (yard irrigation). The Motor Coach Village (one common 6-inch meter) receives and pays the monthly statement which reflects the capacity of the connection to serve the customer based on meter size plus consumption which includes common areas (yard irrigation.)

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The Timeshare Resort currently receives and pays the monthly statement which reflects the base fees for 6 meters serving 5 buildings (1-1/2-inch meters feed each building) and an irrigation system. Three of these buildings have residential living units. The 4th building has residential living units plus all the offices, housekeeping and maintenance. The 5th building has recreational facilities (including pool), laundry facilities and restaurant. They also have a 2-inch meter that provides for irrigation of a park and restroom facilities.

(C) Commercial - Commercial services shall consist of those services where water is used for commercial services such as businesses, restaurants, recreational facilities, either stand alone or associated with condominium, townhome, motor coach or timeshare developments. Golf shops, day care, schools, recreational vehicle sites or other uses not associated with uses defined herein. Each use shall have a water meter sized for the anticipated use and be billed as a commercial customer per the tariff. The fixed tariff amount associated with commercial services shall be determined based on the capacity of the connection to serve the customer based on meter size. This classification is associated with specific commercial uses such as Golf Pro Shop/Grill Restaurant, Event Center, Recreation Center or other uses not herein classified and receives an individual monthly statement.

(D) Irrigation - Irrigation services shall consist of those services where water is used for golf course maintenance. Golf course play, parks, common areas or any other uses associated with outside facilities not directly related to a

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residential service. Water shall be supplied on a daily basis with no firm commitment for delivery at a given time. Water shall be made available on as available basis. Each use shall have a water meter sized for the anticipated use and be billed as an irrigation customer per the tariff. This classification is currently associated with the golf course (6-inch meter feeds the golf course storage pond) and receives an individual monthly statement.

The irrigation service is the only service on the water system that acts as a reserve. If there is an emergency wherein additional water is needed the golf service can be discontinued and not impact golf operations. No other service on the water system can be discontinued without impacting their operations.

(E) Standby Fire - Standby fire service shall consist of those services where water is available or used for fire protection only. Currently there are no standby fire services.

(F) Special Contracts - When the applicant's requirements for water are unusual or large, such as an independent water system, or necessitate considerable special or reserve equipment or capacity, the company reserves the right to make a special contract, the provisions of which are different from, and have exceptions to, the regularly published water rates and rules. This special contract shall be in writing, signed by the applicant and approved by the Company and the IPUC.

(G) Resale of water - Resale of water shall be permitted only under special contract, in writing, between the Company and the persons, parties or corporations selling the water.

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(H) Service Preference - In case of shortage of supply, Company reserves the right to give preference in the matter of furnishing services to: first, residential customers and second, interests of the Company from the standing of public conveniences or necessity.

Supply - The Company will exercise reasonable diligence and care to deliver a continuous and sufficient supply of water to the customer at a reasonable pressure and to avoid, so far as reasonably possible, and any shortage or interruption in delivery.

2.17 Tariff - Rate schedules and Rules and Regulations which govern the Company's service.

2.18 Irrigation Charges - Irrigation services may be discontinued, disconnected or regulated by the utility company if determined necessary for the utility company to insure water availability for the residential, timeshare and commercial users.

3. SERVICE FOR NEW CUSTOMERS

3.1 The Company shall furnish service to applicants within its service area under the jurisdiction of the Idaho Public Utilities Commission in accordance with rates and Rules and Regulations approved by the Commission.

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- 3.2 Applicants for water service SHALL be required to sign a standard form of service application that has been reviewed and approved by the Commission.
- 3.3 Company shall not be obligated to provide service at a service location until any required deposit or guarantee of payment has been received by the Company in accordance with the "Rules and Regulations Governing Customer Relations of Water Public Utilities under the Jurisdiction of the Idaho Public Utilities Commission" attached and referred to herein as Utility Customer Relations Rules (UCRR).
- 3.4 Special contracts may be required where large investments in special facilities are necessary to provide the requested service. The Company may require contribution toward such investment and establish such minimum charges as are deemed necessary. All such contracts are subject to the approval of the Commission.
- 3.5 The Company reserves the right to place limitations on the amount and character of water service it will supply and to refuse service to new Customers if, in its opinion:
- (a) The Company is required to refuse or limit service by regulatory authorities having jurisdiction over the Company.
 - (b) The requested service installation is of larger size than is necessary to properly serve the premises.
 - (c) The permanency of the building, structure, or institution requested to be served is such that the Company's investment in such service is jeopardized.

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- (d) The depth of the Customer's service line is less than the minimum depth required for frost protection.
- (e) The Customer's proposed service, main or other appurtenance does not conform to good engineering design or meet the standard specifications of the Company.
- (f) The Customer refuses to agree to abide by the Rules and Regulations of the Company.

3.6 If the Company denies service to a potential Customer for any reason, it will immediately provide the applicant with a written explanation of its decision in accordance with UCRR.

4. DEPOSITS

4.1 Rules and Regulations regarding deposits to guarantee payment of bills can be found in Rules 101-109 UCRR.

5. RATES

5.1 Rates charged for water service and supply shall be those published in the Company's tariff and approved by the Idaho Public Utilities Commission.

6. BILLING AND PAYMENT

6.1 All Customers will be billed on a regular basis as identified on the applicable rate schedule.

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- 6.2 If the system is metered, the Company shall try to read the meters prior to each billing unless specified differently on the applicable rate schedule, or weather related, emergency issues take precedence. If the Company's meter reader is unable to gain access to the premises to read the meter, or in the event the meter fails to register, the Company may estimate the Customer's water consumption for the current billing period based on known consumption for a prior similar period or average of several periods. Subsequent readings will automatically adjust for differences between estimated and actual. Estimated bills shall carry appropriate notice to that effect.
- 6.3 All bills shall clearly indicate the balance due and shall be due and payable no less than 15 days after the date rendered. All bills not paid by due date shall be considered delinquent and service may be disconnected subject to the provisions of UCRR.
- 6.4 The minimum bill or customer charge, pro-rated for the days of service actually provided, shall apply when service is provided for less than one month.
- 6.5 Owners of premises with one or more condominiums, buildings, stores, apartments or any other divisions of like or similar character, all of which are served from one (1) service connection are responsible for the entire water charges. If the owner desires to cease being responsible for water bills for such places and desires that the occupant of each division shall be responsible for her or her respective bill, such transfer of responsibility will not be accepted or recognized by the Company until the plumbing

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arrangements of the building or premises are so changed by the owner or his or her agent as to permit the Company, to its satisfaction, to serve each division or occupant separately from the other occupants in the same building.

6.6 Accounts will be continued and water bills rendered regularly until the Company has been duly notified to discontinue service.

7. METERING

7.1 Meters will be installed by the Company near the Customer's property line or at any other reasonable location on the Customer's premises that is mutually agreed upon.

7.2 The Company's representative shall be given access to the Customer's premises at all reasonable hours for the purpose of obtaining meter readings, making repairs or winterizing.

7.3 The Company is responsible for the maintenance of its metering equipment. Meters are considered to be sufficiently accurate if tests indicate that meter accuracy is within +/- 2 percent. When for any reason a meter fails to register within these limits of accuracy, the Customer's use of water will be estimated on the basis of available data and charges will be adjusted accordingly. Corrected bills will then be sent out to the customer and additional payment or refund arrangements made in accordance with UCRR.

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- 7.4 The Company reserves the right to test and/or replace any meter. The Company will test the Customer's meter. If the test indicates that the meter over-registers by more than 2 percent, it will be replaced with an accurate meter at no cost to the Customer.
- 7.5 At the Company's discretion, unmetered Customers may be converted to metered service if such transition occurs in a planned, systematic manner without unreasonable discriminations and if the Company has an approved metered rate.
- 7.6 The Company shall have the right to set meters or other devices without notice to the Customer for the detection and prevention of fraud or water leakage.
- 7.7 In any building where the meter is to be installed in the basement, the incoming water pipe must enter the basement at least sixteen (16) inches from the riser in order that a meter can be set in a horizontal position in the basement. All pipes to the different parts of the building or grounds must lead from the riser at least one (1) foot above the elbow.

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8. CUSTOMER PLUMBING AND APPLIANCES

- 8.1 All plumbing, piping, fixtures and appliances on the Customer's side of the service connection shall be installed and maintained under the responsibility and at the expense of the Customer or owner of the premises.
- 8.2 The plumbing, piping, fixtures and appliances shall be maintained in conformity with all municipal, state and federal requirements. The nature and condition of this plumbing, piping and equipment shall be such as not to endanger life or property, interfere with service to other Customers or permit those with metered services to divert system water without meter registration.
- 8.3 A stop-and-waste valve must be installed by Customer on the customer's side of the meter place always accessible and so located as to permit shutting off the water by the customer for the entire premises with the least possible delay. A stop-and-lock valve will be installed on the company's side of the water meter as part of the water meter installation. Shutting off said valve or water meter is prohibited by anyone other than an authorized agent of the Utility Company.
- 8.4 All persons having boilers, water tanks or other equipment supplied by direct pressure from the Company's mains should install a pressure relief valve, or other device to serve the same purpose, so as to prevent excess pressure from forcing hot water and/or steam back into the water meter and mains of the Company. All damage to the Company's property resulting from failure to properly equip Customer plumbing with a relief valve shall be billed to the Customer.

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- 8.5 The Company is not obligated to perform any service whatever in locating leaks or other trouble with the customer's piping.
- 8.6 No other water supply of any source shall be connected to the customer's system. The company may require an approved backflow device be installed at the service connection or another location to prevent contamination of the company's water supply, if determined necessary by the Company. The cost of installation and maintenance of a backflow device shall be the responsibility of the customer.
- 8.7 Property owners will not be allowed to connect the water service of different properties together.
- 8.8 All of the Customer's service pipes and fixtures must be kept in repair and protected from freezing at his or her expense. When there are leaking or defective pipes or fixtures, the water may be turned off at the option of the Company until the proper repairs are made.

9. INSTALLATION OF SERVICE CONNECTIONS

- 9.1 The service connection is the property of the Company and as such, the Company is responsible for its installation and maintenance. It consists of piping, curbstop and valve or meter box and a meter, if the system is metered. The service connection transmits water from the Company's water main to a valve or meter box generally located near the Customer's property line. All piping, valves or appliances beyond this point are the property and responsibility of the Customer.

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- 9.2 The Company reserves the right to designate the size and location of the service line, curbstop, meter (if applicable) and meter or valve box and the amount of space which must be left unobstructed for the installation and future maintenance and operation thereof.
- 9.3 All costs for installation of service connections will be paid prior to installation. Fees and completed applications shall be submitted to the Utility Company a minimum of 30-days prior to the requested installation. At the Company's option it may elect to accept other payment arrangements. Fees and applications must be accompanied by an approved building location or building permit issued by Bonner County.
- 9.4 The extra costs of any out-of-the-ordinary circumstances requiring additional equipment or special construction techniques involved in the installation of a service connection will be agreed to in advance by the Customer and the Company. The cost for any additional services, work or parts except those associated with the installation of a stop-and-waste valve and 3/4 inch water meter shall be the responsibility of the customer.

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10. REPLACEMENT OR ENLARGEMENT OF SERVICE CONNECTION

- 10.1 Unless otherwise provided herein, the Company shall replace or enlarge service connections at its own expense, as follows:
- (a) Whenever it is necessary to change the location of any service connection due to relocation or abandonment of the Company's mains; and
 - (b) For commercial or industrial services where the type or volume of use has changed and the enlargement will result in sufficient increase in annual revenue to justify the enlargement.
- 10.2 The relocation, enlargement or reduction of service connections for the convenience of the Customer will be at the expense of the Customer. Prior to such relocation, enlargement or reduction, the Customer will deposit the estimated cost thereof with the Company. Within fifteen (15) days a refund will be made to the Customer in the amount by which the estimated cost exceeds the actual cost. The amount by which the actual cost exceeds the estimated cost shall be due and payable within fifteen (15) days after billing for such deficiency.
- 10.3 Enlargement of any service connection will be made only after such time as the Customer's plumbing inside his or her premises shall have been enlarged sufficiently to accommodate the additional capacity.

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11. DISCONNECTION AND RECONNECTION OF SERVICE

- 11.1 When a Customer desires to discontinue service he shall give notice to the Company at least two (2) days in advance and shall be responsible for all water consumed for the two (2) days after the date of such notice.
- 11.2 The Company may discontinue a Customer's service on an involuntary basis only in accordance with UCRR.
- 11.3 When it becomes necessary for the Company to involuntarily discontinue water service to a Customer, service will be reconnected only after all bills for service then due have been paid or satisfactory payment arrangements have been made.
- 11.4 A reconnection fee will be charged each time a Customer is disconnected, either voluntarily or involuntarily, and reconnected at the same premises. The reconnection fee shall be paid before service is restored. Reconnection fees will not be charged for any situation or circumstance in which the Customers water supply is disconnected by the Company for its convenience.
- 11.5 The Company reserves the right at any time, upon notice, to shut off the water for maintenance, expansion or change of customer location, ownership and, in emergencies, may do so without notice. The Company shall at all times use reasonable diligence and care to prevent interruption of said water service.
- 11.6 Except in the case of an emergency, no one, except an authorized Company representative, is allowed to turn-on or turn-off the water on the Company's side of the service connection.

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12. EXTENSION OF WATER MAINS

12.1 The extension of system water mains for the purpose of providing new service shall be done on a time and material basis.

13. MISCELLANEOUS

13.1 No Customer shall permit any person from another premises to take water from his or her water service at any time.

13.2 No person acting either on his or her own behalf or an agent of any person, firm, corporation or municipality, not authorized by the Company, shall take any water from any fire hydrant on the Company's system except in the case of an emergency or unless authorized by the Company.

13.3 No person shall place upon or about any hydrant, gate, box, meter, meter box or other property of the Company, any building material or other substance so as to prevent free access at all times to the same.

13.4 Service will be maintained to domestic Customers on a preferential basis. Delivery of water under all schedules may be restricted, interrupted or curtailed at the discretion of the Company in case of shortage or threatened shortage of water or as requested by outside Agencies.

13.5 No rate contract or application is assignable from one user to another, except upon agreement of all parties concerned and a reconnect fee paid in full.

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13.6 The representative of the Company shall be given access to the premises of the Customer at all reasonable hours for obtaining meter readings, for turning on or shutting off the flow of water, for inspecting, removing, repairing or protecting from abuse or fraud any of the property of the Company installed on the premises. Access shall be granted at all times for emergency purposes.

13.7 No one, except an authorized agent of the Company, shall tamper with, interfere with, make repairs, connections or replacements of or to any of the Company's property including performing a disconnection and/or reconnection.

13.8 Whenever an applicant desires service of a character for which there is no available service classification, a contract may be executed in lieu of a tariff. Any such contract is subject to the approval of the Idaho Public Utilities Commission.

13.9 The Customer is held responsible for any violation of these Rules and Regulations even though the breach is committed by someone employed either directly, or indirectly, by the customer.

13.10 Copies of the Company's rates and rules summary of regulations will be available at utility's office, will be provided to customers upon commencement of service, and, will be provided to customers annually in accordance with Utility Customer Relations Rules (UCRR) and Utility Customer Information Rules (UCIR).

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13.11 Where a Homeowner's Association is put in place to govern the operations of a multiple number of units and the Homeowner's Associations choose to collect dues to pay for utilities, the Utility Company may submit one billing to the Association which shall include customer charges equivalent to the number of units within the Association and commodity charge equivalent to the number of units within the association plus any commodity charge that may be assessed to cover common area water usages.

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