

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

**IN THE MATTER OF TALK AMERICA SERVICES,)
LLC'S REQUEST FOR CANCELLATION OF) CASE NO. TAL-T-14-01
CERTIFICATE OF PUBLIC CONVENIENCE AND)
NECESSITY NO. 519) ORDER NO. 34385**

On July 15, 2019, Talk America Services, LLC (Talk America) requested that its Certificate of Public Convenience and Necessity (CPCN or Certificate) No. 519 be cancelled. In its Decision Meeting on July 30, 2019, the Commission addressed Talk America's request to cancel Certificate No. 519.

COMMISSION FINDINGS

In May 2015, the Commission issued Order No. 33296 granting Talk America a CPCN to provide resold local exchange telecommunications services within the State of Idaho. Certificate No. 519 was issued to Talk America.

On July 15, 2019, the Commission received a letter asking that Talk America be allowed to cancel Certificate No. 519. Talk America stated that effective September 1, 2019, it proposes to cease providing service in Idaho. Talk America also included a customer notice that was issued on July 15, 2019, which included the date of service discontinuance and a customer service phone number and email.

Commission Staff was informed by Talk America that it has 135 Idaho customers, who subscribe to various bundled services. Staff has reviewed the request and believes that Talk America has adequately notified customers. Staff recommends that the certificate be cancelled effective September 1, 2019.

Consequently, we cancel Certificate No. 519 and direct Staff to remove Talk America's tariff on file.


ORDER

IT IS HEREBY ORDERED that Talk America's request for cancellation of CPCN No. 519 is granted. Certificate No. 519 will no longer be in effect after September 1, 2019, and Talk America may no longer provide telecommunications services in the State of Idaho after that date.

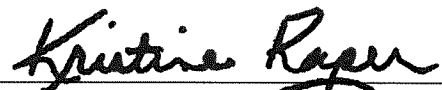
THIS IS A FINAL ORDER. Any person interested in this Order may petition for reconsideration within twenty-one (21) days of the service date of this Order with regard to any

matter decided in this Order. Within seven (7) days after any person has petitioned for reconsideration, any other person may cross-petition for reconsideration. See Idaho Code §§ 62-619 and 61-626.

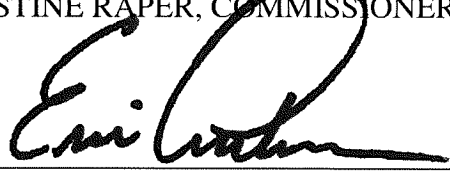
DONE by Order of the Idaho Public Utilities Commission at Boise, Idaho this 31st day of July 2019.



PAUL KJELLANDER, PRESIDENT




KRISTINE RAPER, COMMISSIONER



ERIC ANDERSON, COMMISSIONER

ATTEST:



Diane M. Hanian
Commission Secretary

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