
IDAHO
LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES TARIFF
OF
BullsEye Telecom, Inc.

This tariff contains the descriptions, regulations, and rates applicable to the provision of local exchange telecommunications services provided by BullsEye Telecom, Inc. with principal offices at 25900 Greenfield Road, Suite 330, Oak Park, Michigan 48237 for services furnished within the State of Idaho. This tariff is on file with the Idaho Public Utilities Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Scott Loney, Vice President - Marketing
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CHECK SHEET

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EXPLANATION OF SYMBOLS

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the following symbols:

- (C) To signify changed rate, regulation or condition.
- (D) To signify discontinued rate, regulation or condition.
- (I) To signify increase.
- (N) To signify new material, including a listing, rate, regulation, rule or condition.
- (R) To signify reduction.
- (T) To signify a change in the word of text, but no change in the rate, rule or condition.
- (M) Moved from another tariff location.

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user local exchange communications services by BullsEye Telecom, Inc., hereinafter referred to as the Company, to Customers within the state of Idaho. BullsEye's services are furnished subject to the availability of facilities and subject to the terms and conditions set forth herein.

This tariff is on file with the Idaho Public Utilities Commission. In addition, this tariff is available for review at the main office of BullsEye Telecom, Inc. at 25900 Greenfield Road, Suite 330, Oak Park, Michigan 48237.

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SECTION 1.0 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to Carrier's location or switching center.

Account – All local exchange access lines billed to a single location by Billed Telephone Number (BTN). (N)

Advance Payment - Part or all of a payment required before the start of service.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Authorized User - A person, firm or corporation authorized by the Customer to be an end-user of the service of the Customer.

Automatic Numbering Identification (ANI) - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

BullsEye - BullsEye Telecom, Inc., issuer of this tariff.

Commission - The Idaho Public Utilities Commission.

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SECTION 1.0 - DEFINITIONS, CONT'D.

Common Carrier - An authorized company or entity providing telecommunications services to the public

Company - BullsEye Telecom, Inc., the issuer of this tariff.

Customer - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the terms and conditions of this tariff.

Customer Premises - A location designated by the Customer for the purposes of connecting to the Company's services.

Customer Terminal Equipment - Terminal equipment provided by the Customer.

Deposit - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

End Office - The LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

End-User Premises - A location designated by the Customer for the purposes of connecting to the Company's services.

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

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SECTION 1.0 - DEFINITIONS, CONT'D.

Exchange Telephone Company or Telephone Company - Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

ICB - Individual Case Basis.

IXC or Interexchange Carrier - A long distance telecommunications services provider.

Interruption - The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capability shortages. Nor shall Interruption include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Any Interruption allowance provided within this Tariff by Carrier shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Tariff or by applicable law.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, or its successor tariff(s).

LEC - Local Exchange Company refers to the dominant, monopoly local telephone company in the area also served by the Company.

Monthly Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

MOU - Minutes of Use.

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SECTION 1.0 - DEFINITIONS, CONT'D.

Serving Wire Center - A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Shared Inbound Calls - Refers to calls that are terminated via the Customer's Company-provided local exchange line.

Shared Outbound Calls - Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed by dialing "10XXX" or "101XXXX" with 1 + 10-digit number."

Station - The network control signaling unit and any other equipment provided at the Customer's premises which enables the Customer to establish communications connections and to effect communications through such connections.

Subscriber - The person, firm, partnership, corporation, or other entity who orders telecommunications service from BullsEye. Service may be ordered by, or on behalf of, those who own, lease or otherwise manage the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

NECA - National Exchange Carriers Association.

Non-Recurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

PIN - Personal Identification Number. See Authorization Code.

Point of Presence ("POP") - Point of Presence

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SECTION 1.0 - DEFINITIONS, CONT'D.

Recurring Charges - Monthly charges to the Customer for services, and equipment, which continues for the agreed upon duration of the service.

Service - Any means of service offered herein or any combination thereof.

Service Order - The written or verbal request for Company services by the Customer and the Company in the format devised by the Company. A Service Order initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

Switched Access Origination/Termination - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LED-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

Terminal Equipment - Any telecommunications equipment other than the transmission or receiving equipment installed at a Company location.

Usage Charges - Charges for minutes or messages traversing over local exchange facilities.

User or End User - A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of Idaho, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- A.** The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B.** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.3 Terms and Conditions

- A. Minimum Period** - Service is provided month-to-month or in a term agreement. The minimum term period is one (1) year unless otherwise specified in this tariff or mutually agreed upon by contract. Penalties may apply for early termination of the term agreement. (T)
- B.** Except as otherwise stated in this tariff, Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. Continuation of Service** - Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall be renewed automatically for a one (1) year term, unless the Customer provides notice of intent not to renew such agreement at least thirty (30) days prior to the end of the initial or any additional term. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D.** Service may be terminated upon written notice to the Customer if:

 - .1 the Customer is using the service in violation of this tariff; or
 - .2 the Customer is using the service in violation of the law.
- E.** This tariff shall be interpreted and governed by the laws of the State of Idaho without regard for its choice of laws provision.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.3 Terms and Conditions, Cont'd.

- F. Any other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- G. To the extent that either the Company or any other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- H. The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts. All service packages established by the Company will be filed with the Commission prior to the furnishing of service.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.4 Limitations on Liability

- A.** Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- B.** Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- C.** The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.4 Limitations on Liability, Cont'd.

- D.** The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
- .1 Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
 - .2 Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 - .3 Any unlawful or unauthorized use of the Company's facilities and services;
 - .4 Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
 - .5 Breach in the privacy or security of communications transmitted over the Company's facilities;

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.4 Limitations on Liability, Cont'd.

D. Cont'd.

- .6 Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth above in Section 2.1.1.A.
- .7 Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- .8 Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- .9 Any noncompletion of calls due to network busy conditions;
- .10 Any calls not actually attempted to be completed during any period that service is unavailable;
- .11 And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.4 Limitations on Liability, Cont'd.

- E.** The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- F.** The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- G.** Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.
- H. Directory Errors** - In the absence of gross negligence or willful misconduct, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company. An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listing obtainable from the directory assistance operator shall be at the monthly tariff rate for each listing, or in the case of a free or no-charge directory listing, credit shall equal two times the monthly tariff rate for an additional listing, for the life of the directory or the charge period during which the error, mistake or omission occurs.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.4 Limitations on Liability, Cont'd.

I. With respect to Emergency Number 911 Service:

- .1 This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.
- .2 Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.4 Limitations on Liability, Cont'd.

I. With respect to Emergency Number 911 Service, Cont'd.

.3 When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this tariff, the Customer acknowledges and agrees with the release of information as described above.

J. The included tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- B. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- C. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- D. Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- E. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - .1 the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - .2 the reception of signals by Customer-provided equipment; or
 - .3 network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

2.2 Prohibited Uses

- 2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Public Utilities Commission of Idaho's regulations, policies, orders, and decisions.
- 2.2.3** The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4** A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described above in Section 2.3.1.C. Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.3 Obligations of the Customer, Cont'd.

2.3.1 General, Cont'd.

- E.** providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- F.** complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G.** not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H.** making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.3 Obligations of the Customer, Cont'd.

2.3.2 Liability of the Customer

- A.** The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B.** To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C.** The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.4 Customer Equipment and Channels

2.4.1 General

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A. Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.4 Customer Equipment and Channels, Cont'd.

2.4.3 Interconnection of Facilities

- A. Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Public Utilities Commission of Idaho to provide local exchange service; (b) originate and terminate within a local calling area of the Company.
- B. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- C. Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- D. Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.4 Customer Equipment and Channels, Cont'd.

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.B of this tariff for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- C. If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.5 Customer Deposits and Advance Payments

2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. The advance payment will be credited to the Customer's initial bill.

2.5.2 Deposits

The Company does not require deposits from Customers.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.6 Payment Arrangements, Cont'd.

2.6.1 Payment for Service

A. General

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Authorized Users by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

The security of the Customer's PIN is the responsibility of the Customer. All calls placed using a PIN shall be billed to and shall be the obligation of the Customer. The Customer shall not be responsible for charges in connection with the unauthorized use of PINs arising after the Customer notifies the Company of the loss, theft, or other breach of security of such PINs.

Customers will only be charged once, on either an interstate or intrastate basis, for any nonrecurring or usage based charges.

B. Taxes, Fees and Surcharges

The Company reserves the right to bill any and all applicable taxes, fees and surcharges in addition to normal rates and charges for services provided to the Customer, where permitted by law. Taxes and fees include, but are not limited to: Federal Excise Tax, State Sales Tax, Municipal Tax, Gross Receipts Tax, Idaho Telecommunications Service Assistance Program, and Universal Service. Unless otherwise specified in this tariff, such taxes, fees and surcharges are in addition to rates as quoted in this tariff and will be itemized separately on Customer invoices.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.6 Payment Arrangements, Cont'd.

2.6.1 Payment for Service, Cont'd.

B. Taxes, Fees and Surcharges, Cont'd.

1. Administrative Expense Fee (N)

The Administrative Expense Fee is a monthly surcharge applied to each local service invoice. The fee is a percentage applied to all local telecommunications services and feature charges for managing compliance with state imposed taxes and fees. The Administrative Expense fee is applied to the monthly invoice for each line for which the Company does not provide the presubscribed long distance service.

| | | |
|----------------------------|------------------------------------------------------------------------|-----|
| | <u>Monthly Surcharge per invoice without long distance service</u> | |
| Administrative Expense Fee | 0.75% | (N) |

SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.6 Payment Arrangements, Cont'd.

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other Authorized Users for services and facilities furnished to the Customer by the Company.

- A. Nonrecurring charges are due and payable within thirty (30) days after the invoice date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within thirty (30) days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- C. Upon initiation or termination of service, Customer billing will commence, or terminate, with the next available bill cycle. Monthly recurring charges are not prorated based on the actual number of days that the Customer had service during the billing cycle.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.6 Payment Arrangements, Cont'd.

2.6.2 Billing and Collection of Charges, Cont'd.

- D.** Billing of the Customer by the Company will begin on the first day of the next available bill cycle following the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. (C)
(C)
(D)
(D)
- E.** If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, within twenty (20) days of the mail date on the bill, then a late payment penalty shall be due the Company. The late payment penalty shall be that portion of the payment not received by the date due minus any charges billed as local taxes multiplied by 1.5%.
- F.** The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check or other payment type submitted by the Customer to the Company that a bank or other financial institution refuses to honor.
- G.** If service is disconnected by the Company in accordance with Section 2.7 following and later restored, restoration of service will be subject to all applicable installation charges.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.6 Payment Arrangements, Cont'd.

2.6.3 Disputed Bills

- A.** In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within a reasonable period of time after receipt of billing for those services and in accordance with Idaho law. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.
- B.** Unless disputed the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Idaho Public Utilities Commission, 472 West Washington, P.O. Box 83720, Boise ID 83720-0074; 208-334-0300 or 1-800-432-0369.
- C.** If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest, credits or penalties will apply.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.7 Discontinuance of Service

2.7.1 Service may be disconnected after seven (7) calendar days written notice for any of the following reasons:

- A.** The Customer did not pay undisputed delinquent bills for local exchange services or paid a delinquent bill for local exchange services with any dishonored check.
- B.** The Customer failed to make a security deposit or obtain a guarantee when one is required.
- C.** The Customer failed to abide by the terms of a payment arrangement.
- D.** The Customer misrepresented the Customer's identity for the purpose of obtaining telephone service.
- E.** The Company determines as prescribed by relevant state or other applicable standards that the Customer is willfully wasting or interfering with service through improper equipment or otherwise.
- F.** The Customer is using service(s) for which the Customer did not apply.

2.7.2 At least 24 hours before actual termination, the Company will attempt to contact the Customer affected to apprise the Customer of the proposed termination action and steps to take to avoid or delay termination. Service will not be terminated in the event that a formal or informal complaint concerning termination is filed with the Commission.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.7 Discontinuance of Service

2.7.3 Service may be disconnected without notice and without incurring any liability for any of the following reasons:

- A.** A condition immediately dangerous or hazardous to life, physical safety or property exists, or it is necessary to prevent a violation of federal, state or local safety or health codes.
- B.** The Company is ordered to terminate service by any court, the Commission, or any other duly authorized public authority.
- C.** In the event of fraudulent use of the Company's network, where the service(s) was (were) obtained, diverted or used without the authorization or knowledge of the Company, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- D.** The Company has tried diligently to meet the notice requirements, but has been unsuccessful in its attempt to contact the Customer affected.
- E.** The Customer has misrepresented the Customer's identify for purposes of obtaining telephone service and has no or an inadequate security deposit on file with the Company and has an outstanding bill exceeding \$100.
- F.** Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law.
- G.** Upon the Company's discontinuance of service to the Customer under Section 2.7.1 or 2.7.2., the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.8 Cancellation of Application for Service

- 2.8.1** Applications for service cannot be canceled without the Company's agreement. Where the Company permits a Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- 2.8.2** Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).
- 2.8.3** Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- 2.8.4** The special charges described in 2.8.1 through 2.8.3 will be calculated and applied on a case-by-case basis.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.9 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.10 Allowances for Interruptions in Service

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.10.1 General

A. Service Outage

A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a cross-talk, static or other transmission problem, the Company will respond to a Customer's report of such a "service outage" in accordance with IDAPA 31.41.01 Rule 503. Customer's bills will be appropriately and automatically credited pursuant to the terms of Rule 503.

B. Receipt and Recording of Reports

The Company will provide for the receipt of Customer trouble reports at all hours and make a full and prompt investigation of and response to all reports. The Company will maintain an accurate record of trouble reports made by its Customers. This record will include accurate identification of the Customer or service affected, the time, date and nature of the report, the action taken to clear the trouble or satisfy the Customer, and the date and time of trouble clearance or other disposition. This record will be available to the Commission or its authorized representatives upon request at any time within two (2) years of the date of the record.

C. Repair Commitments

Commitments to the Customer for repair service will be set in accordance with Rule 503. The Company will make every reasonable attempt to fulfill repair commitments to its Customers. Customers will be timely notified of unavoidable changes. Failure to meet a repair commitment does not relieve the Company of the credited provisions in Rule 503.01, unless the Customer fails to keep an appointment the Customer agreed to when the original commitment was made

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.10 Allowances for Interruptions in Service, (Cont'd.)

2.10.1 General, (Cont'd.)

D. Restoration of Service

When the Company providing local exchange is informed by a Customer of a local exchange service outage, the Company will:

- .1 restore service within sixteen (16) hours after the report of the outage if the Customer notifies the Company that the service outage creates an emergency for the Customer, or
- .2 restore service within twenty-four (24) hours after the report of the outage if no emergency exists, except that outages reported between noon on Saturday and 6:00 p.m. on the following Sunday must be restored within forty-eight (48) hours or by 6:00 p.m. on the following Monday, which ever is sooner. If the Company does not restore service within the times required by this subsection, the Company will credit the Customer's account for an amount equal to the monthly rate for one (1) month of basic local exchange service.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.10 Allowances for Interruptions in Service, (Cont'd.)

2.10.1 General, (Cont'd.)

E. Extenuating Circumstances

Following disruption of local exchange service caused by natural disaster or other causes not within the Company's control and affecting large groups of Customers, or in conditions where the personal safety on an employee would be jeopardized, the Company is not required to provide the credit referred to in Subsection 503.01 as long as it uses reasonable judgment and diligence to restore service, giving due regard for the needs of various Customers and the requirements of the telecommunications service priority (TSP) program ordered in FCC Docket 88-341. When a Customer causes the Customer's own service outage or does not make a reasonable effort to arrange a repair visit within the service restoration deadline, or when the Company determines that the outage is attributable to the Customer's own equipment or inside wire, the Company is not required to provide to that Customer the credit referred to in Subsection 503.01.

F. Compliance Standard

Each month at least ninety percent (90%) of out-of-service trouble reports will be cleared in accordance with Subsection 503.01 and 503.02. The Company will keep a monthly service record as described in Subsection 502.01 and will notify the Commission whenever the record indicates the ninety percent (90%) level has not been met for a period of three (3) consecutive months.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.11 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.10.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.6.2.

2.11.1 Termination Liability

A. The Customer's termination liability for cancellation of term or contract service shall be equal to:

1. all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus

2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer. (T)

3. Lines Switched to Another Carrier¹ – All lines that are switched to another carrier prior to the contract expiration date, except those switched due to Customer moves, consolidations or splits, are subject to an Early Termination Fee ("ETF") as follows: (C)

MRCs for contracted line rates, feature packages and a la carte features multiplied by the number of months remaining on the term agreement.

4. Disconnected Lines¹ (applicable to Essentials accounts only) – Disconnected lines associated with Essentials accounts will be subject to an ETF based on the following:

MRCs for contracted line rates, feature packages and a la carte features for each line disconnected multiplied by the number of months remaining on the term agreement.

5. ETFs applicable to Corporate Advantage accounts are set forth in the terms and conditions of customer contracts. (C)

(D)
|
(D)

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SECTION 2.0 - RULES AND REGULATIONS, CONT=D.

2.12 Cancellation of Service by Customer

Unless otherwise specified in their contracts, Customers may cancel service only in writing. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue through the end of the Customer's bill cycle, unless otherwise noted in the description of the service affected. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms. (C)

2.13 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

2.13.1 to any subsidiary, parent company or affiliate of the Company; or

2.13.2 pursuant to any sale or transfer of substantially all the assets of the Company; or

2.13.3 pursuant to any financing, merger or reorganization of the Company.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.14 Customer Liability for Unauthorized Use of the Network

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

2.14.1 Customer Liability for Fraud and Unauthorized Use of the Network

- A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B. A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- C. The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- D. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.15 Use of Customer's Service by Others

2.15.1 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.16 Notices and Communications

- 2.16.2** The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.16.3** The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.16.4** Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.16.5** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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SECTION 2.0 - RULES AND REGULATIONS, CONT'D.

2.17 Universal Emergency Telephone Number Service (911)

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the numbers 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center Customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. No call-specific charges apply to 911 calls.

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SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- 1) Qwest
- 2) Verizon Northwest, Inc.
- 3) CenturyTel of Idaho, Inc. d/b/a CenturyLink
- 4) CenturyTel of the Gem State, Inc. d/b/a CenturyLink
- 5) Citizens Telecommunications Company of Idaho d/b/a Frontier Communications of Idaho

(N)
|
|
(N)

3.2 Rate Groups

Charges for local services provided by the Company may be based, in part, on the Rate Group associated with the Customers End Office. The Company will mirror the Rate Groups and local calling areas of the incumbent LEC.

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SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges

4.1.1 General

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

New Installation Charge - applies to requests for initial connection or establishment of telephone service to the Company. This charge applies to each line installed.

Technician Dispatch Charge - applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to move, add, change or install service, or to isolate a problem reported to the Company which cannot be handled remotely. This charge also applies when the Customer fails to meet the Company agent or employees for the prearrangement appointment as requested.

Service Order Change Charge - applies to work associated with Customer-requested changes to existing services, including adding or deleting line features. One Service Order Change Charge applies for each change order requested by the Customer. If multiple changes are requested by the Customer and occur on the same order, only one charge applies.

Move Charge - applies when a Customer requests a move or change in physical location of each line. This charge applies whether a Customer changes a telephone number or not. In addition, if the Customer requests a telephone number change, a separate charge may apply.

Telephone Number Change Charge - applies to each Customer-initiated change in telephone number.

Record Order Change Charge - applies when billing or contact information is changed on a Customer account.

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SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, CONT'D.

4.1 Service Order and Change Charges, Cont'd.

4.1.2 Rates

| | | | |
|----|----------------------------------------------|---------|-----|
| 1. | <u>Qwest Service Areas</u> | | (T) |
| | New Installation Charge, per line: | \$41.00 | |
| | Technician Dispatch Charge, per visit: | \$95.00 | |
| | Service Order Change Charge, per order: | \$10.00 | |
| | Move Charge, per line: | \$50.00 | |
| | Telephone Number Change Charge, per request: | \$50.00 | |
| | Record Order Change Charge: | \$10.00 | |
| 2. | <u>Verizon Service Areas</u> | | (N) |
| | New Installation Charge, per line: | \$65.00 | |
| | Technician Dispatch Charge, per visit: | \$95.00 | |
| | Service Order Change Charge, per order: | \$10.00 | |
| | Move Charge, per line: | \$50.00 | |
| | Telephone Number Change Charge, per request: | \$50.00 | |
| | Record Order Change Charge: | \$10.00 | (N) |

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SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, CONT'D.

4.1 Service Order and Change Charges, Cont'd.

4.1.2 Rates

| | | | |
|----|--------------------------------------------------|---------|-----|
| 3. | <u>CenturyTel of Idaho Service Areas</u> | | (N) |
| | New Installation Charge | | |
| | Initial Line: | \$60.25 | |
| | Each Additional Line: | \$48.25 | |
| | Technician Dispatch Charge, per visit: | \$95.00 | |
| | Service Order Change Charge, per order: | \$10.00 | |
| | Move Charge, per line: | \$50.00 | |
| | Telephone Number Change Charge, per request: | \$50.00 | |
| | Record Order Change Charge: | \$10.00 | (N) |
| | | | |
| 4. | <u>CenturyTel of the Gem State Service Areas</u> | | (N) |
| | New Installation Charge | | |
| | Initial Line: | \$39.50 | |
| | Each Additional Line: | \$27.50 | |
| | Technician Dispatch Charge, per visit: | \$95.00 | |
| | Service Order Change Charge, per order: | \$10.00 | |
| | Move Charge, per line: | \$50.00 | |
| | Telephone Number Change Charge, per request: | \$50.00 | |
| | Record Order Change Charge: | \$10.00 | (N) |

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SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, CONT'D.

4.1 Service Order and Change Charges, Cont'd.

4.1.2 Rates

5. Frontier Service Areas

| | |
|----------------------------------------------|---------|
| New Installation Charge | |
| Initial Line: | \$67.00 |
| Each Additional Line: | \$55.00 |
| Technician Dispatch Charge, per visit: | \$95.00 |
| Service Order Change Charge, per order: | \$10.00 |
| Move Charge, per line: | \$50.00 |
| Telephone Number Change Charge, per request: | \$50.00 |
| Record Order Change Charge: | \$10.00 |

(N)

(N)

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SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, CONT'D.
4.4 Carrier Presubscription**4.4.1 General**

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

4.4.2 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

Option A: Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

Option F: Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, CONT'D.

4.4 Carrier Presubscription, Cont'd.

4.4.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 4.4.5 below:

4.4.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 4.4.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, CONT'D.

4.4 Carrier Presubscription, Cont'd.

4.4.5 Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Nonrecurring Charges

| | |
|------------------------------------------------|--------|
| Per business or residence line, trunk, or port | |
| Initial Line, or Trunk or Port | \$5.00 |
| Additional Line, Trunk or Port | \$5.00 |

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SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, CONT'D.
4.5 Public Telephone Surcharge

In order to recover Company expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call: \$0.43

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SECTION 5.0 – LOCAL EXCHANGE SERVICE

5.1 General

Local exchange service is offered to business and residential Customers on a presubscription basis from equal access originating end offices only. Service is provided on a term basis only. Unless otherwise specified, the minimum term is one (1) year. Rates for service may vary by call type and/or term commitment. Usage rates, per call charges and monthly fees may apply. In addition, applicable Service Order and other non-recurring charges may apply. Call timing is defined in the description for each service. Service is available 24 hours a day, 7 days a week. Service is available where technically feasible and where facilities permit.

5.1.1 Application of Business and Residential Rates

- A. The determination as to whether telephone service should be classified as Business or Residential is based on the character of the use to be made of the service. Service is classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, service is classified as Residential service.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.1 General (Cont'd.)

5.1.1 Application of Business and Residential Rates (Cont'd.)

B. Business rates apply at the following locations, among others:

- .1 In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
- .2 In residence locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in residence locations where an extension is located at a place where business rates would apply.
- .3 In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no service at business rates at another location.
- .4 In any residence location where there is substantial business use of the service and the customer has no service at business rates.

C. Residence rates apply at the following locations, among others:

- .1 In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the Customer and listings of a business nature are not furnished.
- .2 In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the Customer has service charged for at business rates another location.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.1 General (Cont'd.)

5.1.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- B. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- C. Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- D. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- E. All times refer to local time.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.1 General (Cont'd.)

5.1.3 Service Terms

Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company switching network that enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's Local Calling Services and other Services as set forth in this tariff;
- c) access interexchange calling services of the Company and of other carriers;
- d) access to the Company's operators and business office for service related assistance;
- e) access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- f) access relay services for the hearing and/or speech impaired.
- g) access to Directory Assistance Service.

Basic Local Exchange Services cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.2 Corporate Advantage Standard Business Local Exchange Service

Corporate Advantage Standard Business Local Exchange Service provides Corporate Advantage business account Customers with analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. A Corporate Advantage business account is defined by BullsEye as a multi-location business account that has a main location and account set-up in another state, but has service locations within the state of Idaho.

Lines are provided for the connection of Customer-provided wiring, telephone, facsimile machines or other station equipment. Intrastate and interstate direct dial outbound and inbound toll and long distance calling is available as an option.

Service is offered only on a contract basis with a minimum term of one (1) year.

5.2.1 Qwest Service Area

A. Flat Rate Service

Customers receive unlimited calling within their local calling area. No usage charges apply to calls placed to or received from areas within the local calling area.

1. Set Up Fee

A one-time set up fee, applied per Account.

| | |
|------------------|--------|
| NRC, per account | \$0.00 |
|------------------|--------|

2. Local Exchange Access Line

| | |
|---------------|---------------------|
| | Per Month, Per Line |
| Rate Group 1: | \$34.50 (I) |
| Rate Group 2: | \$34.50 (I) |

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.2 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)

5.2.1 Qwest Service Area, (Cont'd.)

B. Measured Rate Service

Measured Rate Service consists of two components:

Access Line Charge - The Access Line provides Customers with access to the telephone network,

Local Usage –Usage is billed in six (6) second increments after an initial period of eighteen (18) seconds.

1. Set Up Fee

A one-time set up fee, applied per Account.

| | |
|------------------|--------|
| NRC, per account | \$0.00 |
|------------------|--------|

2. Local Exchange Access Line

| | |
|----------------------|---------|
| Per month, per line: | \$27.60 |
|----------------------|---------|

3. Local Usage

| | |
|-----------------|-------------|
| Rate per minute | \$0.045 (I) |
|-----------------|-------------|

4. Minimum Usage Commitment (MUC)

A MUC of \$4.99 per month, per line applies.

(N)
|
(N)

C. Long Distance Service

For a full description of optional toll and long distance services see Section 7 of this tariff.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.2 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)

5.2.2 Verizon Service Area

A. Local Exchange Access Line

1. Basic Calling Service

Provides measured rate calling to all points within the local calling area.

| | <u>Per Line, Per Month</u> | (C) |
|-------------|----------------------------|-----|
| Rate Area 1 | \$22.00 (I) | |
| Rate Area 2 | \$25.00 (I) | (C) |

2. Community Calling Service

Provides unlimited calling within originating exchange and to other specified exchanges. Calls terminating in other exchanges within the local calling area will be billed on a measured rate basis.

| | <u>Per Line, Per Month</u> | |
|-------------|----------------------------|-------------------|
| | <u>Single Line</u> | <u>Multi Line</u> |
| Rate Area 1 | \$20.69 | \$21.99 |
| Rate Area 2 | \$29.99 | \$32.79 |
| Rate Area 3 | \$20.99 | \$23.49 |
| Rate Area 4 | \$36.89 | \$40.99 |
| Rate Area 5 | \$30.59 | \$33.79 |
| Rate Area 6 | \$32.79 | \$38.29 |
| Rate Area 7 | \$43.79 | \$47.99 |
| Rate Area 8 | \$28.99 | \$31.99 |

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.2 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)

5.2.2 Verizon Service Area, (Cont'd.)

A. Local Exchange Access Line, (Cont'd.)

3. Community Plus Calling Service

Provides unlimited calling within originating exchange and to other specified exchanges. Calls terminating in other exchanges within the local calling area will be billed on a measured rate basis.

| | <u>Per Line, Per Month</u> | |
|-------------|----------------------------|-------------------|
| | <u>Single Line</u> | <u>Multi Line</u> |
| Rate Area 1 | \$44.69 | \$49.89 |
| Rate Area 2 | \$41.99 | \$45.39 |
| Rate Area 3 | \$41.59 | \$44.89 |
| Rate Area 4 | \$31.99 | \$35.49 |
| Rate Area 5 | \$48.89 | \$53.99 |
| Rate Area 6 | \$42.99 | \$45.99 |
| Rate Area 7 | \$32.89 | \$35.99 |

4. Premium Calling Service

Provides unlimited calling to all exchanges within the local calling area.

| | <u>Per Line, Per Month</u> | |
|-------------|----------------------------|-----|
| Rate Area 1 | \$65.00 (R) | (C) |
| Rate Area 2 | \$69.00 (I) | (C) |

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.2 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)

5.2.2 Verizon Service Area, (Cont'd.)

B. Local Usage

All Zones, per minute \$0.065 (I) (T)

C. Minimum Usage Commitment (MUC) (N)

A MUC OF \$4.99 per month, per line applies (N)

D. Long Distance Service (T)

For a full description of optional toll and long distance services see Section 7 of this tariff.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.2 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)

5.2.3 CenturyTel of Idaho Service Area

A. Flat Rate Service

Customers receive unlimited calling within their local calling area. No usage charges apply to calls placed to or received from areas within the local calling area.

1. Set Up Fee

A one-time set up fee, applied per Account.

| | |
|------------------|--------|
| NRC, per account | \$0.00 |
|------------------|--------|

2. Local Exchange Access Line

| | |
|----------------------|-------------|
| Per month, per line: | \$45.26 (I) |
|----------------------|-------------|

B. Measured Rate Service

Measured Rate Service consists of two components:

Access Line Charge - The Access Line provides Customers with access to the telephone network,

Local Usage –Usage is billed in six (6) second increments after an initial period of eighteen (18) seconds.

1. Set Up Fee

A one-time set up fee, applied per Account.

| | |
|------------------|--------|
| NRC, per account | \$0.00 |
|------------------|--------|

SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.2 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)

5.2.3 CenturyTel of Idaho Service Area, (Cont'd.)

B. Measured Rate Service, (Cont'd.)

2. Local Exchange Access Line

Per month, per line: \$37.26 (I)

3. Local Usage

Rate per minute: \$0.0350

C. Long Distance Service

For a full description of optional toll and long distance services see Section 7 of this tariff.

SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.2 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)

5.2.4 CenturyTel of the Gem State Service Area

A. Flat Rate Service

Customers receive unlimited calling within their local calling area. No usage charges apply to calls placed to or received from areas within the local calling area.

1. Set Up Fee

A one-time set up fee, applied per Account.

| | |
|------------------|--------|
| NRC, per account | \$0.00 |
|------------------|--------|

2. Local Exchange Access Line

| | |
|----------------------|-------------|
| Per month, per line: | \$45.26 (I) |
|----------------------|-------------|

B. Measured Rate Service

Measured Rate Service consists of two components:

Access Line Charge - The Access Line provides Customers with access to the telephone network,

Local Usage –Usage is billed in six (6) second increments after an initial period of eighteen (18) seconds.

1. Set Up Fee

A one-time set up fee, applied per Account.

| | |
|------------------|--------|
| NRC, per account | \$0.00 |
|------------------|--------|

SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.2 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)

5.2.4 CenturyTel of the Gem State Service Area, (Cont'd.)

B. Measured Rate Service, (Cont'd.)

2. Local Exchange Access Line

Per month, per line: \$37.26

3. Local Usage

Rate per minute: \$0.0500 (I)

4. Minimum Usage Commitment (MUC)

A MUC of \$4.99 per month, per line applies.

(N)
|
(N)

C. Long Distance Service

For a full description of optional toll and long distance services see Section 7 of this tariff.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.2 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)

5.2.5 Frontier Service Area

A. Flat Rate Service

Customers receive unlimited calling within their local calling area. No usage charges apply to calls placed to or received from areas within the local calling area.

1. Set Up Fee

A one-time set up fee, applied per Account.

| | |
|------------------|--------|
| NRC, per account | \$0.00 |
|------------------|--------|

2. Local Exchange Access Line

| | |
|----------------------|-------------|
| Per month, per line: | \$42.59 (I) |
|----------------------|-------------|

B. Long Distance Service

For a full description of optional toll and long distance services see Section 7 of this tariff.

5.2.6 Detailed Paper Invoice Fee

The Detailed Paper Invoice Fee is a monthly recurring charge that is applied when a Corporate Advantage Customer elects to receive a paper invoice in addition to the summary invoice for multiple locations. A Corporate Advantage Customer who does not elect to receive a paper invoice will not incur the Detailed Paper Invoice Fee, but will continue to receive the summary invoice on paper and will be able to access billing details through their online access service.

| | |
|----------------------------|---------------------------------|
| | <u>Monthly Recurring Charge</u> |
| | <u>per Account</u> |
| Detailed Paper Invoice Fee | \$24.99 |

SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.3 Essentials Local Exchange Service

(N)

Essentials Local Exchange Service offers voice-grade telephonic communications channels that can be used to place or receive one call at a time. Lines are provided for the connection of Customer-provided wiring, telephone, facsimile machines or other station equipment. Trunks, where available, are provided for the connection of Customer provided private branch exchanges (PBX) or other station equipment to the switched telecommunications network. This service is provided in conjunction with intrastate and interstate calling services as selected by the Customer.

Service is provided on a contract basis only offering one and three year terms. Customers may choose to expand a 1 year term agreement to a 3 year term agreement at any time during the first 12 months of service. If a conversion from a 1 to 3 year term takes place, the additional two years of the contract will be added to the existing 1 year contract terms. If the 3 year contract term offer is not accepted until after the end of month 12 of the original 1 year term, the term will start over again from month 1 at that point.

Current BullsEye customers may transfer their current service to Essentials at no charge. A one-time set up fee per account may apply for accounts migrating from another carrier. Installation charges apply to new line installations as set forth in Section 4 of this tariff.

Essentials Feature Packages:

Essentials Local Service customers may add calling features to their local service by ordering individually at rates set forth in Section 6 of this tariff or by selecting one of the three Productivity Packages described below. Hunting is provided on all lines at no additional charge on all Essentials plans. When features or feature packages are ordered subsequent to service initiation, a \$5.00 Change Charge per order applies.

Productivity Package A: Caller ID Name & Number, Call Forwarding.

Rate, per month: \$8.00

Productivity Package B: All features included in Productivity Package A plus Call Waiting and 3-Way Calling.

Rate, per month: \$11.00

Productivity Package C: All features included in Productivity Plans A and B plus Auto Redial and Auto Callback.

Rate, per month: \$15.00

(N)

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.3 Essentials Local Exchange Service, Cont'd.

(N)

5.3.1 Essentials Unlimited

A. General

Essentials Unlimited provides single line local exchange service and unlimited local usage within the local calling area of the underlying Incumbent Local Exchange Carrier.

B. Rates

1. Qwest Service Area

Rate, per month: \$27.60

2. Verizon Service Area

Rate, per month: \$46.99

3. CenturyTel of Idaho and Century Tel of the Gem State Service Areas

Rate, per month: \$46.99

(N)

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, CONT'D.

5.3 Essentials Local Exchange Service, Cont'd.

(N)

5.3.2 Essentials Measured

A. General

Essentials Measured provides single line local exchange service with measured (usage based) rates. The following rates apply for usage within the applicable local calling area of the underlying Incumbent Local Exchange Carrier.

Measured Rate Service consists of two components:

Access Line Charge - The Access Line provides Customers with access to the telephone network,

Local Usage -Usage is billed in six (6) second increments after an initial period of eighteen (18) seconds. When a Productivity Package is ordered on the local measured line, the measured usage rate is reduced as set forth in Section 5.3.2.B below.

B. Rates

1. Verizon Service Area

Access Line Rate, per month: \$33.99

Usage Rate, per minute:

Without Productivity Package: \$0.10

With Productivity Package: \$0.05

2. Qwest, CenturyTel of Idaho and Century Tel of the Gem State Service Areas

Not Available

(N)

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SECTION 6.0 – SUPPLEMENTAL SERVICES

6.1 Call Management Services

(T)

6.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

6.1.2 Description of Features

Call Forwarding Variable – Automatically routes incoming calls to a predetermined telephone number **(T)**

Call Forward Busy Line – Automatically routes incoming calls to a predetermined telephone number when the called line is busy. **(T)**

Call Forwarding Don't Answer - Automatically routes incoming calls to a predetermined telephone number when the called line does not answer within a pre-specified number of rings. **(N)**
(N)

Remote Access to Call Forward – Allows the Customer to activate and deactivate their Call Forward feature and to change their forwarded to number from a location other than where their service is located. **(T)**

Call Waiting – Signals the Customer with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

(D)
(D)

3 – Way Calling – Allows the Customer to add a third party to an existing conversation.

Speed Calling 8– Allows the Customer to dial an abbreviated code to originate a call to any of 8 programmed telephone numbers.

Speed Calling 30– Allows the Customer to dial an abbreviated code to originate a call to any of 30 programmed telephone numbers.

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SECTION 6.0 – SUPPLEMENTAL SERVICES, CONT'D.

6.1 Call Management Services, (Cont'd.) (T)

6.1.2 Description of Features, (Cont'd.)

Last Call Return – Automatically redials the last incoming call. (T)

Continuous Redial – Automatically redials a busy number for up to 30 minutes until line is available. (T)

Call Rejection – Automatically rejects calls from a specified list of numbers or from the incoming number. (T)

Caller ID Number – Provides for the display of the calling party telephone number on Caller ID compatible customer premises equipment. (T)

Caller ID Name and Number – Provides for the display of the calling party name and telephone number on Caller ID compatible customer premises equipment. (T)

(D)
(D)

Priority Call – Provides a distinctive audible signal to the Customer when a call is received from one of a pre-specified list of telephone numbers.

(D)
(D)

Call Originating Trace – Allows the Customer to dial a Call Trace activation code to initiate a trace of the last incoming call without obtaining prior legal authorization or assistance from the Company. The results of a completed trace will be recorded in the Central Office and will be made available only to law enforcement agencies, as directed by the Customers. (D)
(D)

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SECTION 6.0 – SUPPLEMENTAL SERVICES, CONT'D.

6.1 Call Management Services, (Cont'd.)

(N)

6.1.2 Description of Features, (Cont'd.)

Call Transfer – Allows a Customer to transfer an incoming call to a third party or add a third party to an existing call.

Easy Access – Allows a Customer to place a call to a predetermined telephone number by dialing an abbreviated two-digit code.

Hot Line – Allows a Customer to establish a switched connection to a predetermined number when the Customer's telephone goes off-hook.

Scheduled Forwarding – Allows all incoming calls to be forwarded to another telephone number.

Security Screen – Provides the Customer with the ability to screen private and unidentified calls that are placed to their number. Customer must also subscribe to Caller ID Name and Number.

Selective Call Forwarding – Allows a Customer to specify a special list of number. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number.

Selective Call Waiting – Allows the Customer to establish and modify a list of telephone numbers that trigger the Call Waiting tone when the Customer's line is in use.

Talking Call Waiting – Provides an audible announcement of the incoming caller's name.

Warm Line – Allows a Customer to establish a switched connection to a predetermined number if the Customer does not dial a number within a specified length of time after going off-hook.

Remote Call Forwarding (Market Expansion Line) – A service where a call placed from a station to a Customer's telephone number in one central office is automatically forwarded by the Company central office equipment to another Customer designated station. Only provided where facilities permit.

(N)

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SECTION 6.0 – SUPPLEMENTAL SERVICES, CONT'D.**6.1 Call Management Services, (Cont'd.)****6.1.3 Rates and Charges****A. Monthly Rates**

The following features are available to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the features.

1. Qwest Service Area

(T)

| Feature | Monthly Recurring Charge |
|---------------------------------------------------|---------------------------------|
| Call Forwarding Variable | \$5.50 |
| Call Forwarding Busy Line (external) | \$0.88 |
| Call Forwarding Busy Line (overflow) | \$4.39 |
| Call Forwarding Busy Line (program) | \$5.85 |
| Call Forwarding Don't Answer | \$5.50 |
| Call Forwarding Don't Answer (expanded) | \$4.39 |
| Call Forwarding Don't Answer (program) | \$4.39 |
| Call Forwarding Busy Line/Don't Answer (external) | \$2.34 |
| Call Forwarding Busy Line/Don't Answer (overflow) | \$10.53 |
| Remote Access to Call Forward | \$6.14 |
| Call Waiting | \$7.80 |
| 3-Way Calling | \$5.47 |
| Speed Calling 8 | \$4.38 |
| Speed Calling 30 | \$5.47 |
| Last Call Return | \$4.50 |
| Continuous Redial | \$4.50 |
| Call Rejection | \$5.00 |
| Caller ID Number | \$8.25 |
| Caller ID Name and Number | \$9.00 |
| Priority Call | \$4.50 |

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SECTION 6.0 – SUPPLEMENTAL SERVICES, CONT'D.

6.1 Call Management Services, (Cont'd.)

6.1.3 Rates and Charges, (Cont'd.)

A. Monthly Rates, (Cont'd.)

1. Qwest Service Area

(T)

| Feature | Monthly Recurring Charge |
|------------------------------------------------|---------------------------------|
| Call Transfer | \$6.14 |
| Easy Access | \$0.88 |
| Hot Line | \$2.05 |
| Scheduled Forwarding | \$7.31 |
| Security Screen | \$2.93 |
| Selective Call Forwarding | \$5.00 |
| Selective Call Waiting | \$4.50 |
| Talking Call Waiting | \$6.50 |
| Warm Line | \$2.34 |
| Remote Call Forwarding (Market Expansion Line) | \$17.26 |
| RCF (Market Expansion Line), Add'l Line | \$17.26 |

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6.1 Call Management Services, (Cont'd.)

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6.1.3 Rates and Charges, (Cont'd.)

Boise, Idaho

A. Monthly Rates, (Cont'd.)

2. Verizon Service Area

(T)

| Feature | Monthly Recurring Charge |
|----------------------------------------------------------|---------------------------------|
| Call Forwarding Variable | \$1.95 |
| Call Forwarding Busy Line | \$1.20 |
| Call Forwarding Don't Answer | \$1.20 |
| Call Forwarding Busy Line/Don't Answer | \$3.45 |
| Call Forwarding Busy Line/Don't Answer Series Completion | \$1.45 |
| Enhanced Call Forwarding | \$7.00 |
| Enhanced Call Forwarding w/Call Manager | \$9.50 |
| Remote Call Forwarding | \$12.00 |
| Remote Call Forwarding, Add'l Path each | \$12.00 |
| Call Waiting | \$2.00 |
| Call Waiting ID | \$0.35 |
| 3-Way Calling | \$3.45 |
| Speed Calling 8 | \$1.95 |
| Speed Calling 30 | \$2.95 |
| Last Call Return | \$1.95 |
| Continuous Redial | \$2.90 |
| Caller ID Number | \$7.45 |
| Caller ID Name and Number | \$7.95 |
| Priority Call | \$1.95 |
| Distinctive Ring | \$2.95 |
| Do Not Disturb | \$1.45 |
| Anonymous Call Block | \$0.25 |
| Call Block | \$2.95 |
| Special Call Acceptance | \$3.45 |
| Selective Call Forwarding | \$2.95 |
| Hunting, Rotary, per line arrangement | \$1.20 |
| Stop Hunt Arrangement | \$4.80 |

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6.1 Call Management Services, (Cont'd.)

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6.1.3 Rates and Charges, (Cont'd.)

Boise, Idaho

A. Monthly Rates, (Cont'd.)

3. CenturyTel of Idaho Service Area

| Feature | Monthly Recurring Charge |
|----------------------------|---------------------------------|
| Call Forwarding | \$2.22 |
| Call Forward No Answer | \$1.11 |
| Call Forward Busy | \$1.11 |
| Call Transfer | \$5.56 |
| Call Waiting | \$3.89 |
| Home Intercom | \$3.33 |
| Make Set Busy | \$1.67 |
| Hunting | \$1.67 |
| Speed Call 8 | \$1.67 |
| Speed Call 30 | \$2.22 |
| 3-Way Calling | \$3.33 |
| Wake Up Service | \$3.33 |
| Direct Line | \$2.22 |
| Distinctive Ring | \$2.22 |
| Call Forward Remote Access | \$2.22 |
| Outbound Call Block | \$5.56 |
| Anonymous Call Rejection | \$1.67 |
| Call Pickup | \$3.89 |
| Call Return | \$3.06 |
| Call Waiting ID | \$0.56 |
| Call Waiting Deluxe | \$3.33 |
| VIP Alert | \$3.33 |
| Long Distance Alert | \$3.33 |
| Busy Redial | \$3.06 |

(N)

(N)

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6.1 Call Management Services, (Cont'd.)

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6.1.3 Rates and Charges, (Cont'd.)

Boise, Idaho

A. Monthly Rates, (Cont'd.)

3. CenturyTel of Idaho Service Area, (cont'd.)

| Feature | Monthly Recurring Charge |
|-------------------------------|---------------------------------|
| Selective Call Accept | \$3.33 |
| Selective Call Forward | \$3.33 |
| Selective Call Reject | \$3.33 |
| Subscriber Activated Blocking | \$2.78 |
| Caller ID Number Only | \$5.56 |
| Caller ID | \$8.33 |
| Privacy Protector | \$4.39 |

(N)

(N)

4. CenturyTel of the Gem State Service Area

| Feature | Monthly Recurring Charge |
|------------------------|---------------------------------|
| Call Forwarding | \$2.22 |
| Call Forward No Answer | \$1.11 |
| Call Forward Busy | \$1.11 |
| Call Transfer | \$5.56 |
| Call Waiting | \$3.89 |
| Home Intercom | \$3.33 |
| Make Set Busy | \$1.67 |
| Hunting | \$1.67 |
| Speed Call 8 | \$1.67 |
| Speed Call 30 | \$2.22 |
| 3-Way Calling | \$3.33 |
| Wake Up Service | \$3.33 |

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SECTION 6.0 – SUPPLEMENTAL SERVICES, CONT'D.

6.1 Call Management Services, (Cont'd.)

6.1.3 Rates and Charges, (Cont'd.)

A. Monthly Rates, (Cont'd.)

4. CenturyTel of the Gem State Service Area, (cont'd.)

| Feature | Monthly Recurring Charge |
|-------------------------------|---------------------------------|
| Direct Line | \$2.22 |
| Distinctive Ring | \$2.22 |
| Call Forward Remote Access | \$2.22 |
| Outbound Call Block | \$5.56 |
| Anonymous Call Rejection | \$1.67 |
| Call Pickup | \$3.89 |
| Call Return | \$3.06 |
| Call Waiting ID | \$0.56 |
| Call Waiting Deluxe | \$3.33 |
| VIP Alert | \$3.33 |
| Long Distance Alert | \$3.33 |
| Busy Redial | \$3.06 |
| Selective Call Accept | \$3.33 |
| Selective Call Forward | \$3.33 |
| Selective Call Reject | \$3.33 |
| Subscriber Activated Blocking | \$2.78 |
| Caller ID Number Only | \$5.56 |
| Caller ID | \$8.33 |
| Privacy Protector | \$4.39 |

(N)

(N)

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SECTION 6.0 – SUPPLEMENTAL SERVICES, CONT'D.

6.1 Call Management Services, (Cont'd.)

6.1.3 Rates and Charges, (Cont'd.)

A. Monthly Rates, (Cont'd.)

5. Frontier State Service Area

| Feature | Monthly Recurring Charge |
|---------------------------|---------------------------------|
| Call Waiting | \$4.99 |
| Cancel Call Waiting | \$4.99 |
| Call Forwarding Variable | \$4.99 |
| Call Forwarding Busy | \$4.99 |
| Call Forwarding No Answer | \$4.99 |
| 3-Way Calling | \$4.99 |
| Speed Calling 8 Code | \$3.00 |
| Distinctive Ring | \$6.00 |
| Anonymous Call Rejection | \$3.50 |
| Auto Busy Redial | \$5.99 |
| Auto Call Return | \$5.99 |
| Caller ID | \$9.99 |
| Caller ID Name/Number | \$9.99 |
| Caller ID Waiting | \$0.50 |
| Selective Call Rejection | \$4.99 |
| Priority Ring | \$4.00 |

(N)

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SECTION 6.0 – SUPPLEMENTAL SERVICES, CONT'D.

6.1 Call Management Services, (Cont'd.)

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6.1.3 Rates and Charges (Cont'd.)

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B. Per Use Rates, (Cont'd.)

Boise, Idaho

3. CenturyTel of Idaho Service Area

| Feature | Per Use |
|----------------------------|---------|
| Call Forward Remote Access | \$0.83 |
| Call Forward | \$0.83 |
| 3-Way Calling | \$0.83 |
| Busy Redial | \$0.56 |
| Call Return | \$0.56 |
| Call Trace | \$1.11 |

(N)

(N)

4. CenturyTel of the Gem State Service Area

| Feature | Per Use |
|----------------------------|---------|
| Call Forward Remote Access | \$0.83 |
| Call Forward | \$0.83 |
| 3-Way Calling | \$0.83 |
| Busy Redial | \$0.56 |
| Call Return | \$0.56 |
| Call Trace | \$1.11 |

(N)

(N)

5. Frontier Service Area

| Feature | Per Use |
|--------------------|---------|
| Auto Busy Redial | \$0.75 |
| Auto Call Return | \$0.99 |
| Caller ID Blocking | \$0.00 |
| Call Trace | \$5.00 |

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SECTION 6.0 – SUPPLEMENTAL SERVICES, CONT'D.

6.2 Directory Assistance Services

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired. There are no call allowances for Directory Assistance.

6.2.1 Basic Directory Assistance

The rates specified following apply when Customers request Company assistance in determining telephone numbers of Customers who are located in the same local service area or who are not located in the same local service area but who are located within the same NPA.

A maximum of two (2) requested telephone numbers are allowed per call.

Charges will not apply for calls placed from hospital services or calls placed from telephones where the Customer or, in the case of residence service, a member of the Customer's household, has been affirmed in writing as unable to use a Company provided directory because of a visual, physical or reading handicap.

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6.2 Directory Assistance Services, (Cont'd.)

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6.2.4 Rates

Boise, Idaho

A. Basic Directory Assistance

| <u>Service Areas:</u> | <u>Local - Per Call</u> | <u>Toll - Per Call</u> | <u>(T)</u> |
|-------------------------------------------|-----------------------------|----------------------------|------------|
| Qwest Service Area: | \$0.35 | \$0.35 | |
| Verizon Service Area: | \$1.25 | \$1.50 | (T) |
| CenturyTel of Idaho Service Area: | \$0.93 | \$0.93 | (N) |
| CenturyTel of the Gem State Service Area: | \$0.93 | \$0.93 | |
| Frontier Service Area: | \$0.99 | \$0.99 | (N) |

B. Directory Assistance Call Completion

| <u>Service Areas:</u> | <u>Per Call</u> | <u>(T)</u> |
|-------------------------------------------|-----------------|------------|
| Qwest Service Area: | \$0.35 | |
| Verizon Service Area: | \$0.35 | (T) |
| CenturyTel of Idaho Service Area: | \$0.39 | (N) |
| CenturyTel of the Gem State Service Area: | \$0.39 | |
| Frontier Service Area: | \$0.30 | (N) |
| | | (M) |
| | | |
| | | (M) |

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SECTION 6.0 – SUPPLEMENTAL SERVICES, CONT'D.

6.2 Directory Assistance Services, (Cont'd.)

6.2.4 Rates, (Cont'd.)

| | | |
|-------------------------------------------|-----------------|------------|
| C. National Directory Assistance | | (M) |
| <u>Service Areas:</u> | <u>Per Call</u> | (M) |
| Qwest Service Area: | \$0.85 | |
| Verizon Service Area: | \$1.50 | |
| CenturyTel of Idaho Service Area: | \$0.93 | (N) |
| CenturyTel of the Gem State Service Area: | \$0.93 | |
| Frontier Service Area: | \$1.49 | (N) |

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SECTION 6.0 – SUPPLEMENTAL SERVICES, CONT'D.

6.3 Operator Services

6.3.1 General

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for calls placed using the assistance of a Company operator or via some method other than a Calling Card or Commercial Credit Card.

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SECTION 6.0 – SUPPLEMENTAL SERVICES, CONT'D.

6.3 Operator Services (Cont'd.)

6.3.2 [Reserved for future use]

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SECTION 6.0 – SUPPLEMENTAL SERVICES, CONT'D.

6.3 Operator Services, (Cont'd.)

6.3.3 Operator Service Rates

A. Usage Charges

Usage charges for local and intraLATA operator assisted calls are those usage charges that would normally apply to the calling party's service.

B. Per Call Service Charges

1. Qwest Service Area

Customer Dialed Calling Card, Mechanized: \$0.55
Customer Dialed Calling Card, Partially Assisted: \$0.55

(D)
|
|
|
(D)

2. Verizon Service Area

Customer Dialed Calling Card Station: \$1.00
Operator Station Call, Local \$1.25

(D)
|
(D)

SECTION 6.0 – SUPPLEMENTAL SERVICES, CONT'D.

6.3 Operator Services, (Cont'd.)

6.3.3 Operator Service Rates, (Cont'd.)

B. Per Call Service Charges, (Cont'd.)

| | | | |
|----|-------------------------------------------------|--------|------------|
| 3. | <u>CenturyTel of Idaho Service Area</u> | | |
| | Calling Card, Customer Dialed | \$1.06 | |
| | Calling Card, Operator Dialed | \$1.06 | |
| | Operator Station Call: | \$2.78 | (D) |
| | | | |
| 4. | <u>CenturyTel of the Gem State Service Area</u> | | |
| | Calling Card, Fully Mechanized: | \$1.06 | |
| | Calling Card, Operator Assisted: | \$1.06 | |
| | Operator Station Call: | \$2.78 | (D) |
| | | | |
| 5. | <u>Frontier Service Area</u> | | |
| | Calling Card, Fully Mechanized: | \$0.80 | |
| | Operator Station Call: | \$2.10 | (D) |

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SECTION 6.0 – SUPPLEMENTAL SERVICES, CONT'D.

6.4 Directory Listing Service

6.4.1 Directory Listing Definitions

Primary Listing - One listing, termed the primary listing, is included with each Customer's service with the primary line of a line hunting group and with each Joint User service.

Non-Listed Number (Private Directory Service) - A Non-Listed Number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party.

Non-Published Number (Semi-Private Directory Service) - A Non-Published Number will be furnished at the Customer's request. A Non-Published Number is not listed in the telephone Company's directories, or on directory assistance records. Listing information (name, address and number) on a Non-Published Number is not available to the general public.

Additional Listings - At a charge, additional listings may be included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only. The monthly rate for additional listings apply when the listings appear in Directory Assistance records in accordance with the date requested by the Customer.

Alternate Listing -An alternate listing may be provided to the Subscriber for the purpose of directing calling parties to other telephone numbers. (N)
(N)

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SECTION 7.0 - LONG DISTANCE SERVICES

7.1 General

Toll service is only available in conjunction with local service.

7.2 Outbound Services (T)

7.2.1 Corporate Advantage Standard IntraLATA Toll Service** (T)

Corporate Advantage Standard IntraLATA Toll Service is available to Corporate Advantage Customers subscribed to Corporate Advantage Standard Business Local Exchange Service. IntraLATA calls are timed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds. (T)

Per minute rate: \$0.1589

7.2.2 Corporate Advantage Standard InterLATA Toll Service** (T)

Corporate Advantage Standard InterLATA Toll Service is available to Corporate Advantage Customers subscribed to Corporate Advantage Standard Business Local Exchange Service. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds. (T)

Per minute rate: \$0.1589

7.2.3 Corporate Advantage Premium Long Distance Plan (N)

Corporate Advantage Premium Long Distance Plan is an intraLATA and interLATA outbound calling plan available to business Customers subscribed to Corporate Advantage Standard Business Local Exchange Service. Customers who subscribe to this service must select BullsEye as the presubscribed local and long distance carrier for all Accounts. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

Monthly Recurring Charge, per line: \$1.50
 Rate Per Minute: \$0.1299 (N)

** Effective February 13, 2009, this service is grandfathered and available to existing Customers only. (N)

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SECTION 7.0 - LONG DISTANCE SERVICES, (CONT'D.)

7.3 Toll Free Services (T)

7.3.1 Corporate Advantage Standard Toll Free Service (T)**

Corporate Advantage Standard Toll Free Service is available to Corporate Advantage Customers subscribed to Corporate Advantage Standard Business Local Exchange Service for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds. Rates are not mileage or time-of-day sensitive. (T)

Rate Per Minute: \$0.1603

7.3.2 Corporate Advantage Premium Toll Free Plan (N)

Corporate Advantage Premium Toll Free Plan is an inbound calling plan available to Customers subscribed to the Corporate Advantage Premium Long Distance Plan. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

Monthly Recurring Charge, per number: \$2.00
Rate Per Minute: \$0.0750

7.3.3 Toll Free Vanity Numbers

Customers may request toll free vanity numbers. The Company will make every effort to reserve vanity numbers for Customers, but makes no guarantee or warranty that the requested number will be available.

Nonrecurring Charge, per number: \$5.00
Monthly Recurring Charge, per number: \$1.50 (N)

7.4 [Reserved for future use] (T)

** Effective February 13, 2009, this service is grandfathered and available to existing Customers only. (N)

Some material now found on this page previously found on 3rd Revised Page 1 of this Section.

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SECTION 7.0 - LONG DISTANCE SERVICES, (CONT'D.)

7.5 NationSaver Long Distance Service

NationSaver Long Distance Service is available to Customers who presubscribe to the any one of the Company's local exchange services. Direct dial outbound and inbound toll and long distance calling is available on a usage basis or as a plan that provides the Customer with unlimited outbound toll and long distance calling. Inbound toll free calling is available on a usage basis only.

7.5.1 NationSaver Monthly Minimum Charge ("MMC") Plan

Customers commit to a Monthly Minimum Charge ("MMC") per account. Direct dial outbound and inbound intraLATA toll, intrastate and interstate usage and calling card usage are included as contributory toward meeting the MMC*. Should the Customer's monthly usage be less than the MMC commitment, the Customer will be billed the difference between actual usage and the committed-to MMC.

Calls are timed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

A. Monthly Minimum Charge, per account

| <u>Month-to-Month</u> | <u>1 Year Term</u> | <u>3 Year Term</u> |
|-----------------------|--------------------|--------------------|
| \$5.50 | \$7.50 | \$7.50 |

B. IntraLATA and Intrastate Usage Rates, per minute

.1 Direct Dial Outbound

| <u>Month to Month</u> | <u>1 Year Term</u> | <u>3 Year Term</u> |
|-----------------------|--------------------|--------------------|
| \$0.1752 (I) | \$0.1668 (I) | \$0.1589 (I) |

.2 Direct Dial Inbound

| <u>Month to Month</u> | <u>1 Year Term</u> | <u>3 Year Term</u> |
|-----------------------|--------------------|--------------------|
| \$0.1777 | \$0.1688 | \$0.1603 |

* Taxes and surcharges are not eligible as contributory toward meeting the MMC.

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SECTION 7.0 - LONG DISTANCE SERVICES, (CONT'D.)

7.5 NationSaver Long Distance Service, (Cont'd.) (T)

7.5.2 NationSaver Unlimited (T)

NationSaver Unlimited provides Customers with unlimited direct dial outbound intraLATA toll, intrastate and interstate long distance calling.

Toll Free calling is not included and will be billed at a per minute rate. See Section 7.5.1.B of this tariff. (T)

| | <u>Month-to-Month</u> | <u>1 Year Term</u> | <u>3 Year Term</u> |
|-----------|-----------------------|--------------------|--------------------|
| Per Line: | \$19.99 | \$18.75 | \$18.75 |

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SECTION 7.0 - LONG DISTANCE SERVICES, (CONT'D.)

7.6 Calling Card Service

(T)

Calling Card Service is available to Customers for placing calls while away from home or office. Calls are originated by dialing a toll-free access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in sixty (60) second increments after an initial period for billing purposes of sixty (60) seconds. A one-time charge for card set-up applies. There is no per call charge.

| | |
|------------------|--------|
| Per Minute Rate: | \$0.23 |
| Set Up Charge: | \$2.00 |

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SECTION 8.0 - ACCESS SERVICES

8.1 General

Rates and regulations for the Company's Access Services may be found in the Company's Idaho Tariff No. 2.

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SECTION 9.0 – SPECIAL ARRANGEMENTS

9.1 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

ICB will be filed with the Idaho Public Service Commission.

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SECTION 10.0 – PROMOTIONS

10.1 Special Promotions

The Company may, from time to time, offer services in this Tariff at special promotional rates and/or terms. Such promotional arrangements shall be filed with the Commission when so required. All rates and terms contained in this Tariff shall continue to apply unless specifically addressed in the promotional agreements. Notice of such promotional offerings will be given to the Idaho Public Service Commission.

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