INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF FOR MCI COMMUNICATIONS SERVICES, INC. d/b/a VERIZON BUSINESS SERVICES

APPLICABILITY

This tariff contains the rules, regulations, descriptions and rates applicable to the furnishing of interexchange telecommunications services offered by Verizon Business Services (hereinafter referred to as the "Company") within the State of Idaho to large business and enterprise (i.e., non-mass market) customers. Interexchange telecommunications services offered to residential and small business customers are not contained in this tariff, but instead can be found in Company Price List No. 1.

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The title page and pages 1-392 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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I. SCOPE AND APPLICATION

- Scope: This tariff applies to intrastate interexchange telecommunications service. The various services, plans, programs, rates and charges (individually or collectively, "Provisions") set forth below may include some non-regulated Provisions. To the extent non-regulated Provisions are indicated, these are only for a matter of convenience and do not mean that such non-regulated Provisions are subject to the jurisdiction of this Commission.
- 2. <u>Order of Precedence</u>: In the event of an inconsistency between a General Term and a service-specific term or condition in this tariff, the service-specific tariff term or condition shall prevail.
- 3. <u>Service Provider</u>: Services are provided by MCI Communications Services, Inc., d/b/a Verizon Business Services.

4. <u>General Definitions</u>.

These General Definitions also apply to capitalized terms contained in written contracts between Company and Customer ("Signed Contract") which incorporate this tariff by reference and do not otherwise define those capitalized terms in the written contract.

<u>Accelerated Expedite</u>: A service order that is processed, at the request of the Customer, with the objective of installing the service in five (5) or fewer business days, whether or not installation is completed in that time period. An Accelerated Expedite charge will apply to the access services specified in the Accelerated Expedite table below and will be assessed on a per circuit basis. For Customer-provided access, the standard Expedite charge will apply as specified in the Expedite table below.

Access: A means by which Company service is provided to a Customer. Access may be "Dedicated," in which case it is available to the Customer on a full-time, unshared, basis, or it may be "Switched," in which case it is available to the Customer and others on a usage, shared, basis.

<u>Access Coordination</u>: The design, ordering, installation coordination, pre-service testing, service turn-up, maintenance and ongoing coordination of testing and trouble resolution for all Company-provided Local Access Channels. In the case of customer-provided Local Access Channels, the maintenance, ongoing coordination of testing and trouble resolution.

Address of Record: For purposes of the CPNI rules, a Company address of record is any address associated with the account for at least 30 days in a Company system such that Company can immediately notify the customer if the address of record changes, such as a billing address and a contract notice address. So long as Company does not have the ability to immediately notify customers if service addresses changes, a service address is not an address of record.

Affinity Group: An association or group (not organized for the purpose of qualifying for service discounts) with common business or other interests that agrees to market Company service(s).

Administrative Change: The modification of an existing circuit or a dedicated access line or port at the request of the Customer that involves changes to authorization codes, speed numbers, route guide, consolidation of billing, verification of testing performed by parties other than the Company, or any other administrative change not covered by a billing record change.

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I. SCOPE AND APPLICATION (Cont'd)

4. General Definitions (Cont'd)

<u>Alternate Access</u>: A form of Local Access in which the provider is an entity, other than the Local Exchange Carrier, authorized or permitted to provide such service.

ASR or Access Service Request: An order placed with a Local Access provider for Local Access.

<u>Answer Supervision</u>: The return of a signal to the calling party disclosing that a call was answered.

<u>Application for Service</u>: A standard order or enrollment form that includes all pertinent billing, technical and other descriptive information needed by the Company to provide service.

<u>Authorized User</u>: A person, firm, corporation or other entity that either is authorized by the Customer to receive or send communications or is placed in a position by the Customer, either through acts or omissions, to send or receive communications.

Bandwidth: The total frequency band, in hertz, allocated for a channel.

Called Station: The station called, or the terminating point of a call.

Calling Station: The station at which a call is originates.

<u>Cancellation of Order:</u> A (i) Customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion, excluding requests resulting from the Company's determination of the unavailability of facilities to complete the order and/or (ii) discontinuance by the Company of processing a service order resulting from a Customer request to defer installation for a period longer than 30 days. Cancellation of order charges will not apply to circuits for which the Customer reinstates the same service order within 30 days of requesting discontinue processing the order. Cancellation of Order charges will be assessed per cancelled circuit or port per order. Standard Expedite Charges will apply in addition to any cancellation of order charges if Customer cancels an Accelerated Expedite or standard Expedite order before installation.

Channel or Circuit: A communications path between two or more points.

<u>Channel Termination:</u> The point at which the Company's channel originates, terminates, or drops for the insertion or removal of a Customer's signal.

<u>Collect Call</u>: A call for which applicable charges are billed to the telephone number of the called station of the Customer.

<u>Commercial Service</u>: A switched network service involving dial station originations for which the Customer pays a rate that is described as a business or commercial rate in the applicable local exchange service tariff for switched service.

<u>Company</u>: Verizon Business Services, or any affiliated entity designated as the provider of any service offered in the tariff.

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I. SCOPE AND APPLICATION (Cont'd)

4. General Definitions (Cont'd)

<u>Customer</u>: The person, firm, corporation or other entity which orders service and is responsible for the payment of all charges for service and for compliance with Company contract and tariff requirements. The term "customer" also includes a person, firm, corporation or other entity that either knowingly or unknowingly accesses service and completes a communication over the Company's network. For Resp Org Service, the Customer is the person, firm, corporation or other entity that selects or is directed to select the Company as the Responsible Organization (Resp Org) for a toll-free telephone number. For purposes of SMS Resp Org Changes, the customer is the person, firm, corporation, or other entity that submits the change request.

<u>Customer Premises</u>: A space owned, leased or otherwise under the control of Customer or Authorized User at which Service is provided (including without limitation locations of interconnection, termination and origination).

<u>Dedicated Access/Termination</u>: An access line service consisting of a continuously connected circuit between a Customer Premises or serving telephone company central office and a Company terminal, available to the Customer on a full-time, unshared, basis, which is used for the origination or termination of services.

<u>Due Date</u>: The date on which payment for service by the Customer is due.

End-to-End: Customer Premise to Customer Premise.

<u>Exemption Certificate</u>: A written notification provided by a Customer certifying that its dedicated facility should be exempted from the monthly Special Access Surcharge because: (a) the facility terminates in a device not capable of interconnecting service with the local exchange network; or (b) the facility is associated with a Switched Access Service that is subject to Carrier Common Line Charges.

<u>Expedite:</u> A service order that is processed, at the request of the Customer, with the objective of installing the service in a time period shorter than the Company's standard installation time period for that service, whether or not installation is completed in that time period. An expedite charge will be assessed per circuit, per port, per order and/or per device depending on the service as specified in the Charges section below.

Gbps: Billions of bits per second.

<u>Guide</u>: The Service Publication and Price Guide, found on-line at www.verizonbusiness.com/guide.

ICO (Independent Company): An ILEC (Incumbent Local Exchange Carrier) not affiliated with an RBOC (Regional Bell Operating Company) which provides exchange service in areas not served by an RBOC.

<u>ILEC (Incumbent Local Exchange Carrier)</u>: The dominant phone carrier providing exchange service within a geographic area as determined by the FCC.

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SCOPE AND APPLICATION (Cont'd)

4. General Definitions (Cont'd)

<u>Installation</u>: The provision of connections for new or additional service.

<u>Institutional Phones</u>: Telephones, other than payphones, located in public institutions such as universities, prisons, or public offices, or in hotels or motels, or in other premises where the Customer may not be able to control access to the phones.

<u>Interexchange (IXC) Service</u>: The portion of a Channel or Circuit between a Company designated Point-of-Presence in one exchange and a Company designated Point-of-Presence in another exchange.

Interruption: A condition that arises when service or a portion thereof is inoperative.

<u>Invoice</u>: A document or other communique that discloses the Company's charges for service furnished to the Customer.

kbps: Kilobits per second.

<u>LATA (Local Access Transport Area)</u>: A geographic area established by law and regulation for the provision and administration of telecommunications services.

<u>Local Access Channel</u>: The connection between a Customer Premises and a Company Point-of-Presence.

<u>Local Access</u>: The portion of service between a Customer Premises and a Company designated Point-of-Presence.

Local Exchange Carrier (LEC): A company which furnishes exchange telephone service.

Locations: Places from or at which service is furnished.

Mbps: Megabits per second

MCI Legacy Company: An affiliate of Verizon that was an affiliate of MCI, Inc. prior to the acquisition of MCI, Inc. by Verizon Communications Inc., including one or more of the following entities (without limitation): MCI Communications Services, Inc. d/b/a Verizon Business Services; MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services; MCImetro Access Transmission Services of Virginia, Inc. d/b/a Verizon Access Transmission Services of Virginia; and MCImetro Access Transmission Services of Massachusetts, Inc. d/b/a Verizon Access Transmission Services of Massachusetts, and applicable affiliated operating companies outside the United States.

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I. SCOPE AND APPLICATION (Cont'd)

4. General Definitions (Cont'd)

<u>Mileage or Mileage Band</u>: The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) Coordinates of the serving wire centers associated with the Company's Terminal Locations using the following formula

$$\sqrt{((V_1-V_2)^2+(H_1-H_2)^2)/10}$$

where V_1 and H_1 correspond to the V & H coordinates of City 1 and V_2 and H_2 correspond to the V & H coordinates of City 2.

| Example: | <u>V_</u> | <u>H</u> |
|---------------------------------------|---|---|
| City 1 - New York City 2 - Chicago | 4997 5986 | 1406 3426 |
| | V ₁ V ₂ √((4997-5986) ² - | H ₁ H ₂ +(1406-3426) ²)/10 |
| | √(50585 | 52.1)=711.2328 |

Airline Mileage = 712 miles (Result will always be rounded to the next highest mile).

<u>Multiline Terminating Device</u>: Switching equipment, key telephone type systems or other similar customer premises terminating equipment which is capable of terminating more than one access line.

Operator Station: Service that requires the assistance of an operator to complete a call.

<u>Person-to-Person</u>: Service for which the person originating a call specifies to an operator a particular person, mobile station, department, extension, or office to be reached.

Physical Change: A service modification that requires some physical change of service.

<u>Point-of-Presence (POP)</u>: A location at which the Company maintains a Terminal Location for purposes of providing service.

<u>Promotion</u>: Periodic financial inducement offered by the Company to new and/or existing Customers of service to subscribe to and use new or additional service(s).

Rate: The price per unit of service.

Rate Center: A specified geographical location used for determining mileage measurements.

RBOC (Regional Bell Operating Company): One of the seven LECs established in the U.S. Department of Justice 1984 Consent Decree with AT&T. The RBOC carriers are Ameritech, Verizon (NYNEX) or Verizon North, Verizon (Bell Atlantic) or Verizon South, Bell South, Pacific Bell (PacBell), Southwestern Bell and US West (Qwest).

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I. SCOPE AND APPLICATION (Cont'd)

4. General Definitions (Cont'd)

Redundancy: An offering of alternate service through the use of one or more different routings, circuits, and/or additional equipment

Requested Service Date: The date requested by the Customer for the commencement of service and agreed to by the Company.

Restoration: The re-establishment of service.

Route Diversity: Two channels furnished partially or entirely over two physically separate routes.

<u>Service</u>: Any Company product or service provided to, or obtained by, the Customer, any Authorized User, or a third party.

<u>Serving Wire Center</u>: The physical location within a Local Exchange Carrier's central office or other service provider's facility used to determine mileage sensitive rates. A serving wire center is associated with each Customer location and each Company location.

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II. TERMS AND CONDITIONS

1. <u>SERVICES</u>

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1.A <u>Use of Service</u>

- Customer and Authorized Users: Service may be used for Customer or Authorized User communications. Customer is responsible for Authorized User's use of Service and for Authorized User's compliance with the requirements of this tariff. A resale Customer must, without limitation: (a) transact/interact with its customers without reference to the Company or any of its affiliates, unless the Company agrees otherwise in writing; (b) either acquire its own Carrier Identification Code(s) (CIC(s)) or indemnify the Company for all costs incurred by the Company as a result of the Customer's use of a Company CIC; and (c) comply with the registration requirements contained in Section 64.1195 of the FCC's Rules and Regulations. Resale Customers may purchase and use Service only as explicitly authorized by Company and subject to any limitations imposed by the underlying suppliers involved in providing Service.
- O2 To the extent Customer and Company allow another entity to purchase Service, Customer remains responsible for such entity's use of the Service, both in compliance with the applicable terms and for payment of applicable charges. In such arrangements, Company has no obligation to deal with such entities and may choose to interact solely with Customer for all purposes.
- .03 Intentionally left blank.
- .04 Automatic Number Identification: Any Customer of Automatic Number Identification (ANI) or charge number services on calls may:
 - .041 use the telephone number and billing information for billing and collection, routing, screening, and completion of the originating telephone subscriber's call or transaction, or for services directly related to the originating telephone subscriber's call or transaction;
 - .042 not reuse or sell the telephone number or billing information without first notifying the originating telephone subscriber and obtaining the affirmative consent of such subscriber for such reuse or sale; and
 - .043 not disclose, except as expressly permitted, any information derived from the Automatic Number Identification, or charge number service for any purpose other than performing the services or transactions that are the subject of the originating telephone subscriber's call; for ensuring network performance security and the effectiveness of call delivery; for compiling, using, and disclosing aggregate information; and for complying with applicable law or legal process.

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II. TERMS AND CONDITIONS (Cont'd)

1. SERVICES (Cont'd)

1.A <u>Use of Service (Cont'd)</u>

.04 Automatic Number Identification (Cont'd):

These requirements are not intended to prevent a person to whom Automatic Number Identification or charge number services are provided from using the telephone number and billing information provided pursuant to such service, and any information derived from the Automatic Number Identification or charge number services, or from the analysis of the characteristics of a telecommunications transmission, to offer a product or service that is directly related to the products or services previously acquired by that Customer from such person. Use of such information is subject to the requirements of 47 CFR Sec. 64.1200 and Sec. 64.1504(c).

- .05 Calling Party Number: A Customer's calling party number (CPN) may be identified and disclosed to the called party. This may be prevented if the Customer first dials *67 (or 1167 for rotary or pulse-dialing phones) to place a call. Customers with per-line blocking first must dial *82 (or 1182 for rotary or pulse-dialing phones) to allow for the presentation of CPN to called parties.
- .06 Interconnection with Another Carrier: Services may be interconnected with service(s) or facilities provided by another common carrier pursuant to the following conditions:
 - .061 Interconnection may take place at a Company premise, at the premise of another common carrier, or at the premise of the Customer or its Authorized User. Unless otherwise indicated, Service is not part of a joint undertaking between the Company and any other common carrier or carriers.
 - Any special facilities needed to achieve compatibility between the Company's Service and the service or facilities of another common carrier will be provided at the Customer's expense. At the Customers request and upon appropriate authorization by the Customer, the Company will undertake to make the necessary interconnection arrangements.
 - .063 When Services of Company are interconnected with and/or terminated in any service and/or equipment of another common carrier, Customer shall comply with any applicable tariff regulations of and/or contractual obligations it has to the other common carrier.

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II. TERMS AND CONDITIONS (Cont'd)

1. SERVICES (Cont'd)

1.A <u>Use of Service (Cont'd)</u>

- .07 Company is appointed Customer's agent to arrange interconnection from the Company's point of presence (POP) to the Customer's facilities, where necessary for Company to provide Service, unless otherwise specified. Customer is responsible for payment of local access line charges for such interconnections secured on its behalf. The rates charged for local access service are subject to change by the providers of such local access service. Customer acknowledges that Company may rely on other carriers for installation and testing of local access lines. Company is not liable for services and equipment not provided by the Company.
- .08 Interconnection with Customer–Provided Systems or Facilities: Services may be interconnected with Customer-provided systems or facilities (including equipment) provided by the Customer, an Authorized User, or their representative(s) pursuant to the following conditions:
 - .081 Customer is responsible for the installation, operation and maintenance of Customer Equipment (including without limitation Terminal Equipment such as teleprinters, handsets or data sets), situated at a Customer Premises, at Customer's expense, except as otherwise provided for in the Customer's Signed Contract; and
 - .082 the characteristics and performance of Customer Equipment to be interconnected with Service provided by the Company must be and remain compliant with requirements imposed by the Federal Communications Commission, state commissions, and/or industry standards, as these may be modified from time to time.
 - .083 Company is not responsible for the performance of Customer Equipment, including without limitation the through transmission of signals generated by Customer Equipment or for the quality of, or defects in, such transmission; the reception of signals by Customer Equipment; or network control signaling where such signaling is performed by network control signaling Customer Equipment.

Idaho Public Utilities Commission
Office of the Secretary
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SEP 1 - 2008

Boise, Idaho

Effective: September 1, 2008

- 1. <u>SERVICES (Cont'd)</u>
- 1.A <u>Use of Service (Cont'd)</u>
 - .09 Customer Interconnection Responsibilities:
 - .091 Customer is responsible for taking all steps necessary to interconnect Service with Terminal Equipment, communications systems, or other facilities of Customer or any third party acting as its agent (collectively "Customer Equipment" at Customer Premises, including the payment of associated interconnection costs and those associated with Customer personnel and other service providers, the securing of rights-of-way and conduit, and the furnishing of electrical power (including the agreed-upon AC or DC current type), heating, ventilating and cooling. Additional required Customer undertakings include, but are not limited to, obtaining, installing and maintaining all equipment, materials and supplies necessary to interconnect the Customer Equipment, to Service, as well as fulfillment of the following: (a) securing all licenses, permits, and other arrangements necessary for interconnection; (b) ensuring that Customer Equipment are properly interfaced with Service and that emitted signals: (i) are of the proper mode, bandwidth, power, data speed and signal level for the intended use of the Customer: (ii) are fully compliant with the minimum protective criteria generally accepted in the telephone industry, any criteria set forth in this tariff relating to Terminal Equipment, and other appropriate criteria as may be prescribed by the Company; and (iii) do not damage Company facilities, injure its personnel or degrade Service to other customers. If the Federal Communications Commission or some other appropriate certifying body certifies particular Customer Equipment as being technically acceptable for direct electrical connection with Service, the Company will permit such equipment to be connected with Service without the use of protective interface devices. If the Customer (or its agent, contractor, or Authorized User) fails to maintain and operate its Customer Equipment properly, with resulting imminent harm to the Company's network, personnel or other customer Services, the Company may, upon written notice, require repair, maintenance, or the use of protective interface equipment at the Customer's expense. If this action fails to produce satisfactory quality and safety results, the Company, immediately upon written notice, may terminate the Customer's Service without liability. During any such period of suspension, any credit allowance for service interruptions does not apply. Customer shall reimburse Company for damage to its facilities caused by the negligence or willful act of Customer in using Customer Equipment or a Service. Any costs associated with meeting these obligations, including costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. Company may require Customer to demonstrate its compliance with this section prior to accepting an Application for Service.
 - .092 Customer must provide access to and release of Company equipment on Customer Premises as reasonably requested for maintenance as well as testing and repair related to failures of equipment or Service. Additional charges may apply when maintenance, testing and/or repair is performed outside of regular business hours at Customer's request.

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1. <u>SERVICES (Cont'd)</u>

1.A <u>Use of Service (Cont'd)</u>

- .09 Customer Interconnection Responsibilities (Cont'd):
 - .093 Customer must identify, monitor, remove and dispose of any hazardous material (e.g. friable asbestos) prior to any Company work at that location. If, in the Company's opinion, a Service location poses risks such that injury or damage to Company's employees or property might result from work being performed by Company, Customer is responsible for that work, including without limitation, installing and maintaining Company facilities and equipment (at Company direction).
 - Customer is responsible for ensuring that no one other than qualified and authorized Customer personnel attempt to adjust, modify, move or otherwise interfere in any way with the continuous operation of Company equipment located at Customer Premises.
 - .095 Customer is responsible for all loss regardless of cause (other than directly resulting from an act or omission of the Company) to Company equipment on Customer Premises.
- .10 Access to Company Systems: When a Customer is permitted access to Company computer systems and data ("Systems") for purposes of managing and maintaining service, the Customer must:
 - .101 access Systems only to the extent necessary to manage and maintain service, as access into Systems beyond that authorized may result in civil and/or criminal penalties:
 - .102 not disclose or use information, which may be learned as a consequence of access to Systems, except as may be necessary to manage and maintain service. Customers must take all reasonable measures to prevent those not having a need to know from acquiring such information;
 - .103 not in any manner disclose, provide, or otherwise make available, in whole or in part, Systems documentation or any related or other confidential material except to those having a need to know as an incident of the operation of the Customer's Service. Systems remains the property of the Company and may not be copied, reproduced or otherwise disseminated without the prior written consent of the Company;
 - take all other reasonable measures to maintain the confidentiality of Systems. Such measures shall include the use of Personal Identification Numbers (PINs) and passwords selected by and known only to the Customer's individual authorized users. Systems telephone numbers and dial-up access numbers assigned to the Customer by the Company and PINs or any aspect of access and sign-on methodology revealed to the Customer shall not be posted or shared with others under any circumstances. Customers shall follow normal logoff procedures prior to leaving a terminal unattended and are required to report to the Company any known or suspected attempt by others to obtain unauthorized access to Systems; and

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1. SERVICES (Cont'd)

1.A Use of Service (Cont'd)

- .10 Access to Company Systems (Cont'd):
 - .105 immediately notify the Company if a security device assigned to a Customer for dial-up access is lost, stolen, or misplaced.

1. B Service Limitations

- .01 No Unlawful Use: Service may not be used for: (a) an unlawful purpose; or (b) making calls that employ automatic dialing devices and terminate into electronic Information Services, pay-per-call services, or other domestic or international audiotext services.
- .02 Facilities Used for Service: The facilities used to provide Service will be exclusively of the Company's choosing. The Company may at any time substitute facilities used to provide Service, or it may substitute comparable Service for the Service being provided to Customer. In no event will title to any of the facilities used by the Company to furnish Service vest in the Customer or in an Authorized User. At Customer's request and cost, Company will provide alternative or redundant Service during facility or service substitutions, where commercially reasonable. Customer will continue to pay for any such additional Service provided by Company until cancelled by Customer with at least thirty days written notice.
- .03 Availability of Facilities and Authority: Service is offered and furnished subject to the availability of facilities and authority required to provide it. In particular and without limitation, Company may stop providing a service or product without liability if (a) a third party that had been providing an underlying component of that service or product stops providing it to Company, (b) a material portion of the facilities used to provide Service is rendered unavailable by condemnation or casualty, or (c) an applicable law or regulation would require the alteration of the Service or be violated by its provision. Notwithstanding any other provision in this tariff, the Company may: (a) deny Customer Service requests and thereby limit or allocate Service among Customers; or (b) limit or allocate the facilities available for Service, if necessary, in order to: (i) manage its network in an efficient manner; (ii) meet reasonable Customer Service expectations; or (iii) furnish Service to existing and future customers based on current and projected available capacity, taking into account forecasted Customer requirements. The Company may terminate Service or available billing options associated with Service upon written notice to affected Customers whenever necessitated by circumstances beyond the Company's control, including situations involving Customer call volumes or patterns that result, or could result, in Company network blockages or the degradation of Service furnished to the Customer or to other customers. Company also reserves the right to abandon Service altogether, with appropriate notice, without liability.
- Oustomer has no property right to any telephone number or any other designation associated with Services furnished by the Company. Company reserves the right to change such numbers or other designations, or the meaning associated with them, at its discretion.

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- 1. <u>SERVICES (Cont'd)</u>
- 1.B Service Limitations (Cont'd)
 - .05 Call Blocking: Without notice, the Company may block calls to or from certain countries, country codes, cities, city codes, NXX exchanges, individual telephone stations, groups or ranges of individual telephone stations or calls that use certain authorization codes, whenever the Company deems it necessary to take such action to prevent: (a) the unlawful use of Service; (b) fraud; (c) nonpayment for Service; (d) the use of Service in violation of the requirements of this tariff; or (e) Company network blockage or the degradation of service furnished to the Customer or to other customers; or when actions taken by foreign governments or foreign telecommunications agencies, or responsive actions taken by the U.S. Government or state government or any instrumentality thereof, render it impossible or impracticable to provide service. The Company will unblock as soon as it determines it can do so without undue risk, and it will, upon request by an affected Customer, assign new authorization codes to replace any that were deactivated. Whenever call blocking occurs on lines presubscribed to the Company, Customers or former Customers will be unable to make calls via any of the Company's CICs or those of its affiliates. The Company may refuse to accept calling or credit card, collect calling and/or third number calls which it determines are or may be fraudulent, or it may limit the use of these billing options to or from certain countries or areas, including all or part of the United States, Puerto Rico, and the U.S. Virgin Islands.
 - .06 976 Access: Access will not be provided to local 976 numbers.
 - .07 Intentionally left blank.
 - Service Non-Use: If service is made available to a Customer and the Customer has failed to place that service into actual and substantial use during the six-month period immediately following its availability, or, if during any service term, the Customer has not actually and substantially used the available service for any consecutive six-month period, the Company may discontinue the service after furnishing written notice to the Customer regarding such non-use and, thereafter, the Customer fails to place the service into actual and substantial use during the three-month period immediately following therendition of notice. As used in this section, "actual and substantial use" shall mean a pattern of use that discloses an intention on the part of the Customer to use the service.
 - .09 Emergency Restoration of Service: The use and restoration of service during emergency conditions will be performed in accordance with Part 64, Subpart D, Appendix A, of the Rules and Regulations of the Federal Communications Commission.
 - .10 Customer Modifications: Neither the Customer nor any Authorized User may rearrange, disconnect, remove, modify, or attempt to repair service, or permit others to rearrange, disconnect, remove, modify, or attempt to repair service, without the prior written consent of the Company.

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1. <u>SERVICES (Cont'd)</u>

1.C General Provisions of Service

- .01 Intentionally Omitted.
- .02 Minimum Service Period: Except as otherwise expressly provided for in this tariff or in a Signed Contract, service is furnished and billed on the basis of a minimum period of thirty days, beginning on the date service is first made available to the Customer for use or on the date service otherwise commences.
- .03 24 X 7 Service: Except as otherwise expressly provided elsewhere in this tariff or in a contract, service is offered and provided on a monthly basis, twenty-four hours per day, seven days per week.
- .04 Monthly Billing Period: For the purpose of computing charges, a month consists of thirty days.
- .05 Service Application Information: The name of the Customer and any Authorized User(s) must be contained on any Service Application or enrollment form furnished by the Company and, in addition, the Customer must furnish all other information necessary for the Company to provide service.
- Collocation: The Company will entertain requests from Customers or prospective Customers, on a first-come, first-served basis, to collocate Customer Equipment at Company Terminals. Grant of a collocation request is subject to: (a) the Company's current and forecasted operational or physical space requirements, taking into account available space at a Terminal; (b) any applicable lease or occupancy restrictions imposed on the Company; (c) the technical and operational compatibility of the Customer's system or facilities with services; (d) the Company's security requirements; and (e) terms and conditions to which the Customer contractually will commit.
- .07 Service Inspection: The Company, upon reasonable notice, may:
 - .071 require that service be made available for inspection, testing or adjustment so that it can be maintained in a satisfactory condition. During any period of such inspection, testing or adjustment of service, no service credit will be given for the time during which service was unavailable to the Customer; or;
 - .072 undertake inspections or testing as may be necessary to determine whether the requirements of this tariff are being satisfied in connection with the installation, operation or maintenance of service. The Company may suspend, and subsequently discontinue, the provision of service at any time, without penalty, if the Customer or Authorized User fails or refuses to comply with these inspection, testing or adjustment requirements.

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1. <u>SERVICES (Cont'd)</u>

1.C General Provisions of Service (Cont'd)

Governmental Charges: The Company may adjust its rates and charges, or impose additional rates and charges, in order to recover amounts it is required or permitted by governmental or quasi-governmental authorities ("Governmental Charges") to collect from or pay to others in support of statutory or regulatory programs. Examples of such Governmental Charges include, but are not limited to, Universal Service funding and compensation payable to payphone service providers for use of their payphones to access Company service.

2. TERM

2.A Term

The term for which service is provided is thirty (30) days, unless otherwise specified in this tariff with regard to a specific product or in a Signed Contract.

- .01 Service Cancellation Request Received From Local Exchange Carrier: If the Company cancels a Customer account or service at the request of the Local Exchange Carrier (LEC) serving the Customer, but the Customer nevertheless continues to complete calls over the Company's network by dialing 1+ or a Company CIC Code (e.g., 1010222), then, for a period not to exceed sixty (60) days from the date the Company first received the service cancellation request, the following provisions shall apply:
- .02 Customers who had subscribed to Long Distance Options A, B, C-1, or C-2, will receive service under the terms and conditions, including rates and charges, set forth under the offering to which the customer subscribed at the time of cancellation under those services.

2.B Service Cancellation or Change by Customer

- .01 Service Cancellation: If a Customer cancels an order for service before service commences, or before completion of a minimum service period, or before completion of some other period mutually agreed to between the Customer and the Company, the Customer will be billed and required to pay the Company for its unrecovered and nonrecoverable expenditures or liabilities incurred to establish, provide and terminate service for Customer, including without limitation termination charges paid to third parties, and all recurring charges identified in the Signed Contract.
- .02 Intentionally left blank.
- .03 Change of Service: When a change of service involves the continued use of service, installation charges will not apply to the service being continued in use. The minimum service period for the service will be deemed to have begun on the date the original service was first available to the Customer.

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2. TERM (Cont'd)

2.C Service Cancellation by Company

- .01 The Company may discontinue the furnishing of any and/or all service(s), or cancel a Customer's service or Customer accounts, without incurring any liability:
 - .011 Immediately, upon seven (7) days written notice to the Customer, if:
 - .0111 providing service would violate any applicable law, regulation, court order, or other legal authority;
 - .0112 any sum owed by the Customer has not been paid within thirty (30) days of the invoice date and remains unpaid during the seven (7) day period following the delivery of written notice of non-payment to the Customer;
 - .0113 the Customer fails to comply with a request by the Company for security for the payment of service;
 - .0114 the Customer subscribes to a calling card service and has not used the service (with the exception of calls to Directory Assistance) for 180 days. In such case, the Company may deactivate the card. If the Customer wishes to renew service (e.g., upon reopening its business), the Company will promptly supply a new card;
 - .0115 the Customer has failed to fulfill a contractual commitment to pay for service previously furnished to the Customer; or
 - .0116 the Customer is non-compliant with any other provision or requirement set forth in the tariff or in any contract between the Company and the Customer.
 - .012 Immediately, and without notice, if:
 - .0121 the Customer refuses to furnish information that: (1) is essential to the Company or its billing agent to invoice service; or (2) pertains to the Customer's credit-worthiness, its past or current use of common carrier communications service, or its planned use of such service;
 - .0122 the Customer has provided false information regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications service, the planned use of service, or the Customer's status under federal and/or state low income programs;
 - .0123 the Customer either refuses to pay when billed for service or indicates to the Company or an entity billing on the Company's behalf that it does not intend to pay for service;

Shannon L. Brown, Tariff Administrator

205 N. Michigan Avenue, Suite 1100

Chicago, IL 60601

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- 2. TERM (Cont'd)
- 2.C Service Cancellation by Company (Cont'd)
 - .01 (Cont'd)
 - .012 Immediately, and without notice, if: (Cont'd)
 - .0124 a Customer subscribed to a service accessed with an authorization code has not used the service (with the exception of calls to Directory Assistance) for 90 days. In such case the Company may deactivate the authorization code. If the Customer wishes to renew service (e.g., upon reopening its business), the Company will promptly supply a new authorization code. This provision does not apply to Customers whose service is accessed by dialing "1+" into central offices where equal exchange access is available;
 - .0125 a Customer has not used a Service (of any type) for 12 months;
 - .0126 the Customer or prospective Customer uses service to transmit or receive a message, locate a person, or otherwise give or obtain information without payment for service;
 - .0127 the Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the charges for the service by:
 - .01271 using or attempting to use service by rearranging, tampering with, or making connections to service in an unauthorized manner;
 - .01272 using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - .01273 any other fraudulent means or devices.
 - .0128 the Customer uses service to entice callers to dial certain numbers and thereby incur charges without informing the callers that such charges will be incurred;
 - .0129 the Customer previously was provided with notice of noncompliance with any provision in this tariff, took corrective action within the requisite seven (7) day period to comply with the provision, but thereafter engages in the same non-compliant activity;
 - .01210 the Customer acts, or fails to act, in a manner that hinders or frustrates any investigation by the Company or others having legal authority to investigate Customer compliance with this tariff or with the Customer's other legal obligations;
 - .01211 the Customer fails to pass back to the Company appropriate answer supervision so that a call can be billed;

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2. TERM (Cont'd)

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- 2.C Service Cancellation by Company (Cont'd)
 - .01 (Cont'd)
 - .012 Immediately, and without notice, if: (Cont'd)
 - .01212 the Customer is reselling service, having elected to use a Company Carrier Identification Code (CIC), but fails or refuses to indemnify the Company for costs incurred by the Company as the result of its use of a Company CIC;
 - 0.1213 the Customer uses service for an unlawful purpose, or in a manner that interferes with service to other users; or
 - .01214 the Company reasonably determines, in its sole judgment, that such action is necessary to prevent or protect against fraud or to otherwise protect its personnel, agents, facilities or services.
 - .02 Discontinuance or cancellation of service by the Company will not relieve the Customer of any obligation to pay for service previously furnished to the Customer or for any termination or other charges. Upon the Company's discontinuance or cancellation of service to the Customer, all applicable charges, including termination charges, become due. The remedies set forth above are in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff or a Signed Contract.

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Boise, Idaho

Effective: September 1, 2008

2. TERM (Cont'd)

2.D Notice

Except as otherwise expressly provided for in this tariff or in a Signed Contract, service will be provided until canceled by the Customer with the required prior written notice or until canceled by the Company pursuant to the notice requirements set forth in Section 2.C. For service provided exclusively solely within this state, Customer must provide 30 days written notice. Disconnection notices must be labeled conspicuously "Disconnect Request." Notice is deemed effective only if Customer receives a written confirmation of receipt from Company; Customer should contact its account representative or Customer Service if it does not receive such confirmation within 5 business days. Notice must be in writing and either transmitted via overnight courier, electronic mail, hand delivery or certified or registered mail, postage prepaid and return receipt requested to the following addresses. Except as provided otherwise, notices will be deemed to have been given when received. This provision does not waive or otherwise affect any contractual charges or damages that may arise from the termination of a service or a contract. Customer remains responsible for any use of service (including related recurring charges), even if service is disconnected after the requested disconnection date.

To Company:

Verizon Business Services 6415-6455 Business Center Drive Highlands Ranch, CO 80130 Attn: Customer Service

Email: notice@verizonbusiness.com

With Copy to:

Verizon Business Services 22001 Loudoun County Parkway Ashburn, VA 20147 Attn: Vice President, Legal

To Customer. notice may be provided to any of the following:

- the notice address in a Signed Contract that has not been superceded even if the contract term has expired
- an address to which invoices are sent
- any other address reasonably calculated to achieve actual notice under the circumstances

2.E Service Transitioning

If a Customer voluntarily discontinues service or has its service terminated for cause, including for non-payment of amounts due and owing the Company, the Company will have no obligation whatsoever to assist the Customer in any respect in transitioning to another provider's service.

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3. <u>MINIMUM ANNUAL VOLUME COMMITMENT, UNDERUTILIZATION AND EARLY TERMINATION CHARGES</u>

Minimum Annual Volume Commitments and Underutilization and/or Early Termination Charges, if applicable, are established in the tariff for each service or in the Signed Contract.

4. RATES, CHARGES AND PAYMENT TERMS

4.A Payment Terms

.01 Service Charges: The Customer is responsible for payment to the Company, or to any entity designated by the Company as its collection agent, for all charges associated with service furnished to the Customer or any Authorized User, including any applicable underutilization or early termination charges. This responsibility for payment is not changed by virtue of any use, misuse, or abuse of the Customer's service or Customerprovided systems, facilities or services interconnected to the Customer's service, which use, misuse, or abuse may be occasioned by third parties including, without limitation, the Customer's employees or other members of the public. Payments must be made at the address designated in the invoice or other such place as Company may designate. Amounts not paid or disputed under the terms of the Company Customer Agreement on or before 30 days from invoice date or such other due date set forth as provided above are considered past due. For the purpose of billing, service is deemed to start on the day the service and its associated equipment, if any, are installed or otherwise made available for Customer's use. Where billing is based upon Customer usage, Customers will be billed for all usage starting on the date usage begins.

Charges for service may be:

- .011 non-recurring or one-time charges that are payable when the service with which they are associated has been performed. If an entity other than the Company (e.g., another carrier or a supplier) imposes charges on the Company in connection with service provided to a Customer, those charges, along with any applicable Company charges, will be charged to the Customer;
- .012 recurring charges which are fixed in amount and not dependent on usage are billed in advance; or
- .013 usage charges billed after each usage cycle associated with service.

The charges for which the Customer is responsible are the rates and charges in effect at the end of the monthly billing period applicable to the Customer for the service provided.

.02 Billing Increment:

.021 The duration of a call or other billing unit is rated in the billing increments applicable to the service. If the final interval of a call or other billing unit is less than the applicable billing increment, it will be rounded up to a full increment for purposes of billing.

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Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 1100 Chicago, IL 60601 Effective: September 1, 2008
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RATES, CHARGES AND PAYMENT TERMS (Cont'd)

4.A Payment Terms (Cont'd)

- .02 Billing Increment:
 - .022 Computed usage charges or credits for each call are rounded to the nearest cent (except as noted below for the minimum charge).
 - .023 Billable time for switched telecommunications service is the duration of time between the called station answering and the called or calling station disconnecting, provided duration may be rounded in accordance with specific descriptions in this tariff.
- .03 Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01. For example, if a Customer's ECR platform or transport charge calculates to anything less than \$.01 (e.g., \$.004, each such charge will be billed at \$.01).
- .04 Payment Period: Invoices are due and payable in U.S. dollars within thirty (30) days of the invoice date, unless the Company expressly indicates otherwise on the invoice or in a contract between the Company and the Customer. If the Company becomes concerned at any time about the ability of a Customer to satisfy its payment obligation, the Company, in its sole discretion, may require that the Customer pay its invoices within a specified number of lesser days and to make such payments in cash or the equivalent of cash. The minimum specified time after the billing date for payment obligation is fifteen (15) days (or twelve (12) days after mailing or delivery, if bills are mailed or delivered more than three (3) days after the billing date). A late payment charge equal to the lesser of: (i) one and one-half percent (1.5 %) per month, compounded, or (ii) the maximum amount allowed by applicable law will be applied against past due amounts, including taxes. The late payment charge will be applied to any disputed portion of the unpaid balance that is resolved against the customer. A charge is considered disputed on the date the Company receives sufficient documentation to raise a bona fide question about the charge which Company is able to effectively investigate. A dispute is deemed resolved on the date the Company completes its investigation and notifies the Customer of its disposition. A check return charge will be assessed for checks with insufficient funds or non-existing accounts.
- .05 Outstanding Balance Payments: The Company may require a Customer that owes an outstanding balance to any Company affiliate to pay the outstanding amount in full before the commencement of service.
- .06 Intentionally left blank.

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4. RATES, CHARGES AND PAYMENT TERMS (Cont'd)

4.A Payment Terms (Cont'd)

- .07 Security Compliance: The Company may refuse to accept or process service orders between the time of its request for a security deposit or commercial credit card account number against which service charges can be applied and the time of a Customer's compliance with the request.
- .08 Past Due Accounts: The Company may refuse to furnish service if any Customer account with the Company is past due.
- .09 Installation Charges: All installation charges assume installation at normal locations under normal working conditions. Any installation made under other circumstances is subject to an additional charge.
- .10 Intentionally Omitted.
- .11 Application of Service Credits: Service credits due Customer that are related to, or based on, service usage will be applied before the application of taxes and any Governmental Charges; and service-related credits due Customer that are not related to, or based on, service usage will be applied after the application of taxes and any Governmental Charges.

.12 Taxes

- .121 The Company's rates and charges for service are exclusive of the following charges that will be assessed, and which shall not be counted toward the attainment of any volume or revenue commitment and will not be discounted:
 - applicable federal, state, local, and foreign sales, use, excise, utility, gross receipts and value added taxes;
 - .1212 any tax imposed by an authority on the benefits of a promotion offered by the Company involving services or goods of a third party;
 - .1213 other taxes;
 - .1214 tax-like charges to recover amounts the Company is required or permitted by a governmental or quasi-governmental authority to collect from others or pay to others in support of statutory or regulatory funds or programs;

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- RATES, CHARGES AND PAYMENT TERMS (Cont'd)
- 4.A Payment Terms (Cont'd)
 - .12 Taxes (Cont'd)
 - .121 (Cont'd)
 - .1215 other tax-like charges;
 - .1216 a tax-related surcharge imposed on all charges (net of bad debts) for outbound service originating in, or inbound service terminating in, a jurisdiction which levies, or asserts a claim of right to levy:
 - .12161 a gross receipts tax, a license tax, or other tax-like charge on the Company's operations in that jurisdiction based on the Company's gross receipts, revenues or operations in that jurisdiction.
 - All taxes, tax-like charges and the tax-related surcharges are referred to collectively as "Tax(es)." The Company may elect to impose and collect such Taxes, unless otherwise constrained by court order or direction. The Customer agrees to pay all Taxes imposed. If the Company has collected Taxes and a challenged Tax is found to have been invalid and unenforceable, and if the amounts collected were retained by the Company or delivered over to the jurisdiction and returned to the Company, the Company, in its sole discretion, may reduce service rates for a fixed period of time in the future in order to flow-through to customers an amount equivalent to the amounts collected, credit or refund such amounts to affected customers (less its reasonable administrative costs), or negotiate an arrangement with the jurisdiction to provide a future benefit for customers in that jurisdiction. Customer will pay any Taxes that become applicable retroactively.
 - .123 If the Customer provides the Company with a duly authorized exemption certificate, the Company will exempt the Customer in accordance with law, effective on the date the Company receives the certificate.
 - .124 Taxes based on the Company's net income will be the Company's sole responsibility.
 - Notice of Dispute: If the Customer does not give notice to the Company of a dispute with respect to invoiced charges or the application of Taxes within six (6) months of the date of the invoice, the invoice, or application of taxes, shall be deemed to be correct and binding on the Customer for all purposes.
 - .14 Collection Expenses: If the Company incurs any fees or expenses, including attorneys' fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
 - Treatment of Credit Balances: If a Customer whose account has been closed has a credit balance showing, the Company will transfer the credit to another account, if the Customer has one, or will mail a check for the balance to the Customer at its last known address according to the records of the Company.

Shannon L. Brown, Tariff Administrator

205 N. Michigan Avenue, Suite 1100 Chicago, IL 60601

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RATES, CHARGES AND PAYMENT TERMS (Cont'd)

4.A Payment Terms (Cont'd)

- Early Termination Charges: No provision for payment of a sum upon termination of service prior to the end of a committed term (whether the sum is called a termination charge, termination liability, or is otherwise designated), where termination is (a) by the Customer in the absence of a material breach by the Company of its obligations, or (b) by the Company when permitted or required, shall be construed as an alternative performance or in any other manner a grant of permission or right to the Customer to terminate service prior to the end of the committed term. Any such early termination will be deemed to be a material breach by the Customer of its contractual obligation to the Company.
- .17 Check Payments: In the event payment is made by check and the Customer's check is not honored by the institution on which it was drawn, the Company will impose, and the Customer will be required to pay, a \$15 fee, in addition to all other remedies available to the Company.
- Delay in Billing Capability: If billing systems or other required support is not available to bill for service, any service feature, any service-related surcharge, or any other charge element at the time of service provision, the Company will bill for that service, feature, surcharge or other charge element as soon as it is capable of doing so.
- Unbilled Charges: Except in cases involving fraud, the Company will invoice previously unbilled charges for service if the invoice date is no later than one hundred and eighty (180) days from the end of the monthly billing period in which the charges occurred. In cases involving fraud, the Company will invoice previously unbilled charges if the invoice date is no later than eighteen (18) months from the end of the monthly billing period in which the charges occurred.
- .20 Intentionally left blank.
- .21 Unbillable Charges: Calls may not be placed using a local exchange company's calling card if that local exchange company is not obligated to invoice such calls on Company's behalf, and calls may not be placed or received using 10-10XXX dialing or collect or third party calling conventions, e.g., 1-800-COLLECT, if the serving local exchange carrier is not obligated to provide billing name and address (BNA) information to Company in connection with such calls.
- Applicable Local Exchange Carrier Terms: The terms and conditions for billing, payment and collection, including without limitation, any late payment charge, specified in the applicable local exchange carrier's tariff apply to charges of Company for which the local exchange carrier serves as the billing agent for Company or buys Company's accounts receivables.
- .23 If an entity (other than the Company) imposes charges on the Company, in addition to its own internal costs, in connection with a Service, those charges may be passed on to the Customer.

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4. RATES, CHARGES AND PAYMENT TERMS (Cont'd)

4.B Service Credits

The following credits for service interruptions apply, except for Directory Assistance, and except as otherwise expressly provided for in this tariff or in a Signed Contract.

- .01 For services for which charges are specified on the basis of per minute of use, or on usage of a fraction of a minute, the following credits will be made for an interrupted call that can be remedied by redialing the called number.
 - .011 Usage Charges: A credit will be made for that portion of a call which is interrupted due to poor transmission (e.g. noisy circuit), one-way transmission (one party is unable to hear the other), or involuntary disconnection caused by deficiencies in service. A Customer also may be granted a credit for reaching a wrong number. To receive a credit, the Customer must notify his or her Customer Service Representative and furnish information, including the called number, the service subscribed to, the difficulty experienced, and the approximate time the call was placed.
 - When a call is involuntarily disconnected, the Customer will be given a credit equivalent to the charge for the initial minute of the call made to reestablish communications with the other party. When a domestic call has been interrupted by poor transmission or one-way transmission, the Customer will be given a credit of the Customer's choosing, either (a) \$2.65 per reported call, or (b) an amount equal to the basic or standard charges for the reported call, up to a maximum of thirty (30) minutes. A Customer who has reached a wrong number will be given a credit equal to the charge for the initial minute of the call to the wrong number, if he or she reports the situation promptly to a Customer Service Representative. This credit is limited to \$100 over a twelve (12) month period.
- .02 Recurring Charges: For services for which charges are specified on the basis of a monthly recurring charge, the following credits will be made for service interruptions.
 - .021 If service is interrupted for a period of less than two (2) hours, no credit will be given.
 - .022 When service is interrupted for a period between two (2) and twenty-four (24) hours, a credit will be given in an amount equal to one thirtieth (1/30) of the applicable monthly recurring service charge.
 - When service is interrupted for a period of more than twenty-four (24) hours, a credit will be given in an amount equal to one thirtieth (1/30) of the applicable monthly recurring service charge for each twenty-four (24) hour period or fraction thereof that service is interrupted.

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4. RATES, CHARGES AND PAYMENT TERMS (Cont'd)

4.B Service Credits (Cont'd)

- .03 Alternative Credit: In lieu of the credits provided for in the previous three subsections, the Company may apply a credit against usage or monthly recurring charges in an amount not to exceed \$1,000 per Customer or account, per monthly billing period, whenever the Company determines, in its sole discretion, that such a credit is warranted due to considerations involving the delivery of past service to the Customer or an account.
- .04 No Credit: No credits will be given for interruptions:
 - .041 caused by the act or omission of the Customer or an Authorized User;
 - .042 due to the failure of power, equipment, systems, facilities or services not provided by the Company;
 - during any period during which the Company or its representatives are not afforded access to the premises where access lines or Company facilities associated with the Customer's or Authorized User's service are located;
 - during any period when the Customer or an Authorized User has released service to the Company or its representative for maintenance, service rearrangement, or the implementation of a Customer service order;
 - during any period when the Customer has chosen not to release service for testing or repair and the Customer continues to use service on an impaired basis;
 - .046 due to network busy conditions; or
 - .047 not reported to the Company.
- .05 Interruption Period: An interruption period begins when the Company receives notification that service has been interrupted and service has been released for testing and repair. An interruption period ends when service is restored. If the Customer reports that service has been interrupted, but refuses to release it for testing and repair, the service is deemed to be impaired, but not interrupted for crediting purposes.
- .06 Affected Service: Only those segments of service actually affected by an interruption are considered in determining the credit amount.
- .07 Use of Alternative Service: If the Customer elects to use another means of communicating after a service interruption has occurred, or during a period when he or she is unable to use service, the Customer is responsible for paying the charges for the alternative service used and will not be reimbursed by the Company other than via the appropriate credit as set forth in this tariff.

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4. RATES, CHARGES AND PAYMENT TERMS (Cont'd)

4.B Service Credits (Cont'd)

- .08 Extent of Service: For purposes of crediting, "service" includes facilities provided by the Company and/or a participating international carrier or an overseas administration connecting with such international carrier.
- .09 Redundancy: At the Customer's request and cost, the Company will undertake to make arrangements for service redundancy, whenever possible.

4.C Fraud

- Theft of Service: Except with respect to usage involving the use, misuse or abuse of .01 Customer Premises Equipment (CPE) interconnected with service, or as otherwise provided in this section or in any Signed Contract, the Company will issue full credit for invoiced charges for Customer calls determined to the reasonable satisfaction of Company to have resulted from a "theft of service." A "theft of service" is the unauthorized use of the Customer's service following its theft by a third person over whom neither the Customer nor an Authorized User possesses an ability to control. Under no circumstance will credit be issued for service use resulting from the acts or omissions of the Customer or any Authorized User, or from the acts of any of the Customer's or Authorized User's employees, former employees, agents, vendors or independent contractors. To qualify for a credit, the Customer must: (1) notify the Company in writing within ninety (90) days of the Customer's receipt of the first invoice containing alleged unauthorized service use; and (2) co-operate fully with the Company in connection with any investigation, prosecution or litigation arising from such theft of service. The Customer's written notification must identify with specificity the service use for which the Customer is seeking credit.
- Remote Toll Fraud Program: The Remote Toll Fraud Program provides the procedure required for Customer fraud credit requests and limits a qualifying Customer's liability for verified Remote Toll Fraud usage charges. For purposes of this Program, Remote Toll Fraud is defined as: (i) the placement of unauthorized outbound calls to international locations by using the Customer's outbound international service; or (ii) unauthorized use of eligible toll-free service originating from a domestic location(s) and compromising certain CPE associated with the service(s) located in the United States. The following terms and conditions apply to the Remote Toll Fraud Program:
 - .021 To be eligible to receive benefits under this Program, the Customer must:
 - .0211 provide the Company with requested information concerning any password(s) used to access CPE involved in any suspected Remote Toll Fraud;
 - .0212 co-operate with the Company in all efforts to identify, prevent or eliminate suspected or confirmed Remote Toll Fraud. For purposes of notification, the Customer must furnish the designated Company Representative with: (i) the names of Customer personnel involved in the Program, including individuals capable of being contacted 24 hours per day, seven days per week; and (ii) Customer pager, cellular or off-hour telephone numbers. This information must be furnished initially by the Customer and updated, as necessary, in order for the Customer to become, and remain, eligible to receive benefits under the Program;

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- 4. RATES, CHARGES AND PAYMENT TERMS (Cont'd)
- 4.C Fraud (Cont'd)
 - .02 Remote Toll Fraud Program (Cont'd):
 - .021 (Cont'd)
 - .0213 provide follow up information regarding the nature of any potentially fraudulent usage within forty-eight (48) hours of a Company notification to the Customer. Provide Company with access to its CPE within twenty-four (24) hours of a Company request, and the Customer must allow the Company Representative to investigate the current and/or former CPE configuration. Under no circumstance will the CPE configuration be, or be deemed to be, the responsibility of the Company;
 - .0214 immediately notify the Company whenever Remote Toll Fraud is suspected or detected, irrespective of whether other common carrier(s) are involved:
 - .0215 notify the Company in writing within sixty (60) days of receipt of the first Company invoice containing any suspected Remote Toll Fraud usage charges. If the Customer fails to notify the Company, all usage charges for which written notice has not been provided will not qualify as Remote Toll Fraud usage charges. The Customer's notice must establish with specificity (e.g., by way of call detail records) to the reasonable satisfaction of the Company that the suspected usage charges are covered under the Program; and
 - .0216 notify the Company in writing within sixty (60) days of the end of the Remote Toll Fraud incident of the means by which the fraud occurred, if known, and the changes made to the Customer's CPE to prevent future Remote Toll Fraud.
 - .022 Program Benefits and Other Program Conditions:
 - .0221 CPE eligible for participation in the Program is limited to a single Private Branch Exchange (PBX) or a single electronic key system located on Customer Premises within the United States.
 - .0222 Under no circumstance will the Program cover, nor will Remote Toll Fraud be defined to include, calls placed by wireless devices, dial-around (10-10-XXX) calls, Operator Service calls, toll-free or 900 pay-per-call traffic, or calls made through any non-Company conferencing service or Centrex system.

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- RATES, CHARGES AND PAYMENT TERMS (Cont'd)
- 4.C Fraud (Cont'd)
 - .02 Remote Toll Fraud Program (Cont'd):
 - .022 Program Benefits and Other Program Conditions (Cont'd):
 - .0223 For each incident of Remote Toll Fraud, an eligible Customer will be liable to the Company for the first \$10,000 of Remote Toll Fraud usage charges for calls occurring prior to notification. For purposes of this section notification is defined as (i) notice to the Customer from an authorized representative of the Company's Fraud Prevention organization or Account Team representative; or (ii) notice from the Customer to the Company's Fraud Prevention organization or Account Team representative of suspected remote access fraud. An eligible Customer's pre-notification liability will not exceed \$10,000 per Remote Toll Fraud incident, but the Customer will be liable to the Company for all Remote Toll Fraud usage charges for calls occurring after notification is given by the Company to the Customer or by the Customer to the Company.
 - .0224 The \$10,000 limitation of Customer liability will not apply to CPE for which a credit previously was given, or to any other CPE connected to CPE for which a credit previously was given, until a "30 day fraud-free period" has elapsed. This period will be measured beginning with the date of the last fraudulent call of the last incident affecting the same CPE.
 - .0225 CPE not owned or leased by the Customer and not subject to the Customer's direct control, whether on Customer Premises or elsewhere, is not eligible under the Program.
 - .0226 The Program will not cover any Remote Toll Fraud usage charges resulting from the negligent or intentional acts of the Customer, its employees, former employees, agents, vendors or independent contractors.
 - .0227 Credited Remote Toll Fraud usage charge amounts will be excluded from the ascertainment of volume/term discount levels and satisfaction of any applicable volume/revenue requirements.
 - .0228 With respect to any credit amount awarded to Customer under this Program, the Company is subrogated to any and all rights of the Customer with respect to any associated claims against third parties (including, without limitation, any person who made the unauthorized calls resulting in the credit amount given).
 - .023 Failure of the Customer to comply with any of its obligations under the Remote Toll Fraud Program will disqualify the Customer from current and future participation in the Program at all Customer locations.

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4. RATES, CHARGES AND PAYMENT TERMS (Cont'd)

4.C Fraud (Cont'd)

Company may, but is not required to, advise Customer of abnormal calling patterns or other possible unauthorized use of facilities or Service assigned to the Customer.

Additionally, the Company may, but is not required to, block calls on authorization codes which Company believes to be unauthorized or fraudulent.

5. <u>TERMINATION</u>

Termination rights of the Company and the Customer are established in this tariff or in any Signed Contract.

- 6. DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY
- 6.A WARRANTY DISCLAIMER. EXCEPT AS SPECIFICALLY SET FORTH IN THIS TARIFF OR IN A SIGNED AGREEMENT, COMPANY MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AS TO ANY COMPANY SERVICES, SOFTWARE OR DOCUMENTATION. COMPANY SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NONINFRINGEMENT OF THIRD-PARTY RIGHTS, OR ANY WARRANTIES ARISING FROM A COURSE OF DEALING, USAGE OR TRADE PRACTICE.
- 6.B LIABILITY DISCLAIMER. Except for credits for service interruptions, as provided for in Section 4.B, the Company will not be liable for any failure of performance due to causes beyond its reasonable control, including, but not limited to, acts of God, fires, floods or other catastrophes; terrorist acts, embargo, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppages or other labor difficulties; unavailability of equipment, software or parts from vendors; preemption of service to restore service in compliance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations; any law, order, regulation or other action of any governing authority or agency thereof; or changes requested by Customer.
- 6.C LIABILITY LIMITATION. The liability of the Company in tort for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. Except as noted in the preceding sentence, the Company's liability, if any, is limited to an amount equal to the credit, if any, provided by this tariff. The limitations in this sub-section apply, without limitation, to any claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a Service), installation, provision, termination, maintenance, repair, interruption, restoration or billing of any Service (including component features, options or facilities) offered under this tariff, including without limitation from mistakes, omissions, interruptions, delays, errors or defects of any kind. NOTWITHSTANDING ANY PROVISION OF THIS TARIFF TO THE CONTRARY, IN NO EVENT WILL THE COMPANY BE LIABLE TO THE CUSTOMER OR OTHERS FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL. EXEMPLARY OR PUNITIVE LOSS OR DAMAGE OF ANY KIND, INCLUDING WITHOUT LIMITATION LOSS OF USE OR LOST BUSINESS REVENUE, PROFITS OR GOODWILL, UNDER ANY THEORY OF TORT, CONTRACT, INDEMNITY, WARRANTY, STRICT LIABILITY, NEGLIGENCE OR OTHERWISE (WHETHER OR NOT THE COMPANY KNEW OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE).

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- 6. <u>DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY (Cont'd)</u>
- 6.D LIMITATION OF ACTION. No claim, action or other proceeding against the Company may be brought more than two years after the service to which it relates is rendered.
- 6.E INDEMNIFICATION. The Company will be indemnified, defended and held harmless by the Customer, and by others authorized to use service, against all claims of loss, expense or damage arising from the use of service, including without limitation:
 - .01 claims of libel, slander, invasion of privacy, or infringement of copyright arising out of the material, data, information or other content transmitted via service;
 - .02 patent infringement claims arising from the combining or connecting of service with systems or facilities furnished by the Customer or others;
 - claims by the Customer or others for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure of operation, maintenance, removal, presence, condition, location or use of service furnished by the Company at any location at which there is present an atmosphere that is explosive, prone to fire, dangerous, or otherwise unsuited for service installation;
 - .04 claims of criminal enterprise;
 - .05 claims arising out of the failure of Customer-provided equipment, facilities, systems or services:
 - .06 claims for personal injury or death of any person related to the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by Company, if not solely caused by negligence of Company;
 - .07 claims arising out of the use by Customer of Services which use has been restricted or limited by action of a government agency having jurisdiction over the Customer, the Company or its Services;
 - all other claims arising out of any act or omission of the Customer or an Authorized User in connection with service provided by the Company.
- 6. F THIRD PARTY ACTS. The Company will not be liable for any act or omission of any other person furnishing a portion of service, or for any act or omission of a third party, including those vendors participating in offerings made to Customers that involve service, or for damages associated with service or facilities which the Company does not provide, or for damages which result from the operation of Customer-provided systems, facilities or services interconnected with the Company's service.
- 6. G DANGEROUS CONDITIONS. The Company makes no guarantee or warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations.

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or

- 6. <u>DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY (Cont'd)</u>
- 6.H PREMISES LIABILITY. The Company is not liable for any defacement of, or damage to, the premises of a Customer or Authorized User resulting from the furnishing of service, or the attachment to service by the Company of instruments, apparatus and associated wiring on such Customer Premises, or from the installation or removal thereof, when such defacement or damage is not the result of Company negligence, including that of its agents or contractors. No agents or employees of other carriers shall be deemed to be agents or employees of Company.
- 6. I RISK-BASED PRICING. The rates and charges in this tariff (as well as its other terms and conditions) are based and dependent on the tariff's disclaimers and limitations of warranties and liability.
- ADDITIONAL TERMS AND CONDITIONS FOR TOLL-FREE SERVICE.
 In addition to the other General Terms, for toll-free service (including features), the following apply:
 - .01 At the Customer's request, the Company will perform the function of a Resp Org, specifically: (1) searching for, and reserving, toll-free telephone numbers with the toll-free Service Management System (SMS/toll-free); (2) creating and maintaining toll-free telephone number Customer records with the SMS/toll-free; and (3) providing a single-point-of-contact for trouble reporting involving toll-free service.
 - .02. In its capacity as Resp Org, the Company will reserve, assign, activate or change, upon request, toll-free numbers for a Customer or prospective Customer, and will administer toll-free numbers in accordance with the rules of the Federal Communications Commission, customary industry standards and practices, the terms of this tariff, and the effective procedures of the SMS/toll-free. Customers may request the reservation, assignment or activation of toll-free numbers on their own behalf, or a Customer which resells toll-free services may make such requests on behalf of its customers. A Customer who resells toll-free services must provide to any of its customers or prospective customers, upon reasonable request, information concerning the status of a particular toll-free number(s) in which the customer or prospective customer has an interest and, if applicable, the identity of the Resp Org(s) for the toll-free number(s). When a resale Customer decides (or learns of its customer's decision) not to utilize the reserved, assigned or activated toil-free number, the Customer must notify the Company within forty-eight hours so that the Company can release the toll-free number into the pool of numbers available for assignment in accordance with industry standards and practices.
 - With respect to any claim that arises out of the Company's acting as a Resp Org or relates to the Company's provision of toll-free service, including without limitation toll-free Directory Assistance and toll-free service provided with a number or numbers other than the one(s) provided by the Company to the Customer, the liability of the Company is limited to the lesser of (a) the actual monetary damages incurred and proved by the Customer as the direct result of the Company's actions, or (b) \$1,000.
 - A Customer of toll-free service is responsible for payment for all calls placed to or via the Customer's service number(s). This responsibility is not changed by virtue of any use, misuse, or abuse of the Customer's service or interconnected Customer-provided system facilities or service, which use, misuse or abuse may be occasioned by third parties including, without limitation, the Customer's employees and members of the public who dial the Customer's toll-free service number(s) either by mistake or with the intent to abuse service.

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Idaho Public Ottivities Commission 1, 2008
Office of the Secretary

7. ADDITIONAL TERMS AND CONDITIONS FOR TOLL-FREE SERVICE (Cont'd)

- .05 If a Customer accumulates more than \$1,000 of undisputed Company toll-free service charges, the Company may refuse to honor any Customer request for a Resp Org change until such undisputed charges are paid in full.
- .06 The following pertain to the use of toll-free numbers:
 - .06.1 Notwithstanding any other provision in this tariff, if the Company determines that a toll-free number associated with service provided by the Company is being used in violation of the requirements of this tariff, the Company may terminate service immediately. Contemporaneously with service termination, the Company will notify the Customer by certified mail of the action it has taken and the reasons therefor.
 - .06.2 If the Company terminates toll-free service pursuant to Section 6.1 above, the Company will retain control for four (4) months of all toll-free numbers associated with terminated service. During the four-month period, the Company will not transfer the number to any other Customer, will refuse to reconnect the number for the previous Customer, except upon direction from the Federal Communications Commission or a court or commission of competent jurisdiction; will refuse to honor transfer of service arrangements between the disconnected Customer and any third party; and will refuse to honor any change of Resp Org forms issued by the terminated Customer.
 - .06.3 If the Federal Communications Commission, state commission, or a court of competent jurisdiction orders the Company to return the number to the control of the terminated Customer, or if the Company determines that its tariff requirements have not been violated, the Company will reestablish service without charge to the Customer. The Company also will not impose any underutilization or other charge as a result of a service disconnection that is overruled by the Federal Communications Commission of a court of competent jurisdiction.
 - .06.4 At the end of the four-month period, assuming there is no outstanding challenge to the actions of the Company, the Company will return control of the toll free number to the numbering authority for availability on a first-come, first-served basis pursuant to existing industry practices.
 - .06.5 The termination of service by the Company pursuant to this subsection does not relieve the Customer of any obligation to pay the Company for charges due and owing for service furnished up to the time of service termination. In the event service is terminated for cause and the Customer is committed to a term or other plan for which charges apply in the event of Customer termination for convenience, the Company will charge, and the Customer will be obliged to pay, as though it had terminated service for its own convenience.
 - .06.6 Answer Supervision: A call begins when a call is terminated on or passes through Customer's Premises equipment. The Customer must provide answer supervision back to the Company point of connection when the toll free service is connected to switching equipment or a Customer-provided communications system. In such cases, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon the delivery of the call to the customer's switching equipment or communications system and ends upon termination of the call.

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7. ADDITIONAL TERMS AND CONDITIONS FOR TOLL-FREE SERVICE (Cont'd)

- .07 The Company, upon written Customer request, may institute (and subsequently remove) call blocking to the Customer's toll-free telephone number(s) from certain countries, cities, NXX exchanges, or individual telephone stations in order to prevent the receipt of telephone calls made for the purpose of annoying, abusing, threatening or harassing any person at the called number. The Company reserves the right to limit the number of requests for toll-free call blocking per Customer.
- Toll-free telephone numbers may not be hoarded, marketed or sold by Customers, except as permitted by the rules and policies of the Federal Communications Commission.

8. MISCELLANEOUS PROVISIONS

8.A Intentionally Omitted

8.B <u>Confidential Information</u>

Except as required by law or regulation, each party promises that during the Term and for three years after, it will use the other party's Confidential Information only for proper purposes, not disclose it to third parties except as provided below, and protect it from disclosure using the same degree of care it uses for its own Confidential Information (but no less than a reasonable degree of care). "Confidential Information" means information (in whatever form) designated as confidential by the disclosing party by conspicuous markings (if tangible Confidential Information) or by announcement at the time of initial disclosure (if oral Confidential Information) or if not so marked or announced should reasonably have been understood as confidential to the disclosing party (or one of its affiliates or subcontractors), either because of legends or other markings, the circumstances of disclosure or the nature of the information itself and that (i) relates to services provided under this tariff; (ii) relates to the disclosing party's customers, products, services, developments, trade secrets, know-how or personnel; and (iii) is received by the receiving party from the disclosing party during the Term. Confidential Information does not include information that: (a) is in the possession of the receiving party free of any obligation of confidentiality at the time of its disclosure; (b) is or becomes publicly known other than by a breach of this provision; (c) is received without restriction from a non-party free to disclose it; or (d) is developed independently by the receiving party without reference to the Confidential Information. In addition, information, whether or not Confidential Information, may be disclosed by a receiving party as may be required by applicable law, rule, regulation, or lawful process provided that the receiving party, to the extent permitted by applicable law, rule, regulation, or lawful process, first notifies the disclosing party in order to permit the disclosing party to seek reasonable protective arrangements.

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Boise, Idaho

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8. MISCELLANEOUS PROVISIONS (Cont'd)

8.C CPNI Consent

Company acknowledges that it has a duty, and Customer has a right, under federal and/or state law to protect the confidentiality of Customer's CPNI. CPNI includes information relating to the quantity, technical configuration, type, destination, location, and amount of use of the telecommunications services Customer purchases from Company, as well as related local and toll billing information, made available to Company solely by virtue of Customer's relationship with Company. With Customer consent, Company may share Customer CPNI and other Confidential Information among its affiliates (collectively, "Verizon"), including Verizon Wireless, and with agents and partners, so that all may use this information to offer Customer the full range of products and services offered by Verizon and its affiliates, including local, long distance, wireless, and Internet services (see www.verizon.com for a description of Verizon companies and services). Customer consents to Verizon using and disclosing Customer CPNI and Confidential Information as described above. Customer may refuse CPNI consent by notifying Verizon in writing at cpni-notices@verizonwireless.com and cpni-notices@verizonbusiness.com of Customer's decision to withhold Customer's consent. Customer's consent or refusal to consent will remain valid until Customer otherwise advises Verizon, and in either case, will not affect Verizon's provision of service to Customer.

8. D Protection of Customer CPNI

- .01 Verizon will protect the confidentiality of Customer CPNI in accordance applicable laws, rules and regulations. Verizon may access, use, and disclose Customer CPNI as permitted or required by applicable laws, rules, and regulations or this tariff.
- Provided that Customer is served by at least one dedicated Verizon representative under the Service Agreements (that can be reached by Customer by means other than calling through a call center) and as permitted or required by applicable law, Verizon may provide Customer CPNI (including, without restriction, call detail) to representatives authorized by Customer ("Authorized Customer Representatives" as defined below) in accordance with the following:
- Verizon may provide Customer CPNI to Authorized Customer Representatives via any means authorized by Verizon that is not prohibited by applicable laws, rules, or regulations, including, without restriction: to the Customer's email address(es) of record (if any) or other email addresses furnished by Authorized Customer Representatives, to the Customer's telephone number(s) of record or other telephone numbers provided by Authorized Customer Representatives, to the Customer's postal (US Mail) address(es) of record or to other postal addresses furnished by Authorized Customer Representatives, or via Verizon's on-line customer portal or other on-line communication mechanism.
- Authorized Customer Representatives include Customer employees, Customer agents, or Customer contractors, other than Verizon, who have existing relationships on behalf of Customer with Verizon customer service, account, or other Verizon representatives and all other persons authorized in written notice(s) (including email) from Customer to Verizon. Authorized Customer Representatives shall remain such until Customer notifies Verizon in writing that they are no longer Authorized Customer Representatives as described below. Customer agrees, and will cause Authorized Customer Representatives, to abide by reasonable authentication and password procedures developed by Verizon in connection with disclosure of Customer CPNI to Authorized Customer Representatives.

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8. MISCELLANEOUS PROVISIONS (Cont'd)

8.D Protection of Customer CPNI (Cont'd)

- .05 Customer's notices of authorization or deauthorization must be sent to your service or account manager, and must contain the following information:
 - the name, title, postal address, email address, and telephone number of the person authorized or deauthorized
 - that the person is being authorized, or is no longer authorized, (as applicable) to access CPNI
 - the full corporate name of the Customer whose CPNI (and whose affiliates' CPNI) the person can access (or can no longer access as applicable)
- During the Service Agreements, Customer will at all times have designated representatives ("CPNI Authorizers") with the power to authorize Customer representatives to access CPNI under this tariff. Additions or removals of CPNI Authorizers will be effective within a reasonable period after Verizon has received a signed writing of the change, including the affected person(s)' name, title, postal address, email address, and telephone number.
- .07 Customer agrees that it will, consistent with all legal requirements, authenticate as authorized to access CPNI any person it provides with the means to obtain such access. Customer also will upon reasonable request provide to Verizon the identity and contact information for personnel authorized by Customer to access Service and CPNI, as well as any personal with the authority to authorize other personnel to access Service or CPNI. Customer agrees to cooperate with Verizon's reasonable authentication and security procedures for access to CPNI, including, without limitation, password resets and re-authentication of personnel.

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II. TERMS AND CONDITIONS (Cont'd)

8. MISCELLANEOUS PROVISIONS (Cont'd)

8.E Customer Data Privacy

Customer acknowledges that the Company, its affiliates and agents will, by virtue of the provision of service, come into possession of information and data regarding Customer, its employees and Authorized Users. This information and data ("Customer Data") shall include, but not be limited to, data transmissions (including the originating and destination numbers and IP addresses, date, time and duration of voice or data transmissions, and other data necessary for the establishment, billing or maintenance of the transmission), data containing personal and/or private information of Customer, its employees or Authorized Users, and other data provided to or obtained by the Company, its affiliates and agents in connection with the provision of service. Customer acknowledges and agrees that the Company, and its affiliates and agents, may use, process and/or transfer Customer Data (including intra-group transfers and transfers to entities in countries that do not provide statutory protections for personal information): (1) in connection with provisioning of service; (2) to incorporate the Customer Data into databases controlled by the Company and its affiliates for the purpose of providing service, administration, provisioning, billing and reconciliation, verification of Customer identity and solvency, maintenance, support and product development, fraud detection and prevention, sales, revenue and customer analysis and reporting, market and customer use analysis, and (3) to communicate to Customer regarding products and services of the Company and its affiliates by voice, letter, fax or email. Customer may withdraw consent for such communications (or any use, transfer or processing of Customer Data except for that required to provision, administer, bill or account for the service) by sending written notice to the Company. Customer's consent is effective until withdrawn. Customer warrants that it has obtained or will obtain all legally required consents and permissions from relevant parties (including data subjects) for the use, processing and transfer of Customer Data as described in this Section.

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SEP 1 - 2008

Boise, Idaho

8. MISCELLANEOUS PROVISIONS (Cont'd)

8.F Assignment

Customer and Company may assign a Signed Contract or any of its rights under it to an affiliate or successor upon notice to the other party. A Customer affiliate or successor must meet Company's creditworthiness standards for the assignment to become effective. All other assignments (or other transfers of rights or obligations) without prior written consent are void.

8.G Supplemental Customer Obligations Pertaining to Customer-obtained Facilities; Security; Site Access; and Customer Information

In addition to the obligations of Customer contained elsewhere in this tariff, Customer also will be responsible for satisfying the following requirements in connection with the receipt of service:

- .01 <u>Customer-Obtained Facilities.</u> Customer is responsible for obtaining, installing, and maintaining all equipment, software, wiring, power sources, telephone connections and/or communications services necessary for interconnecting with the Company's service ("Facilities"). Customer is responsible for ensuring that such Facilities are and remain compatible with service. The Company is not responsible for the availability, capacity and/or condition of any Facilities provided by third parties. Customer hereby grants to the Company all licenses, waivers, consents, or registrations necessary to deliver, install, and maintain Company-provided equipment on Customer or Authorized User premises.
- .02 <u>Company-Provided Equipment</u>. Customer agrees to operate Company-provided equipment in accordance with instructions of Company or Company's agent. Failure to do so will void any Company responsibility for interruption of service and may make Customer responsible for damage to equipment. Customer agrees to return to Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. That equipment must be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse Company, upon demand, for any costs incurred by Company due to Customer's failure to comply with this provision.
- .03 Security. Customer, at its expense, will take all reasonable steps necessary to preserve and protect Company-provided equipment, software, data and systems located on Customer's premises or, otherwise, in Customer's control and used in connection with Company service, whether owned by Customer, the Company, or a Company affiliate or subcontractor.

Customer acknowledges and agrees that the Company will not be liable, either in contract or in tort, for any loss resulting from any unauthorized access to, alteration of, or use of Facilities used in connection with service. Customer agrees to safeguard account passwords and other information used to provide access to Company products and services. Customer shall require its end users to rotate passwords periodically, but no less often than every ninety (90) days. Customer shall cooperate fully with Company to promptly mitigate any unauthorized use or disclosure of Customer passwords or other authentication information.

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8. MISCELLANEOUS PROVISIONS (Cont'd)

- 8.G Supplemental Customer Obligations Pertaining to Customer-obtained Facilities; Security; Site Access: and Customer Information (Cont'd)
 - .04 Customer Site Access. Customer agrees to allow the Company and its affiliates or subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment), without limitation for inspecting, installing, testing, repairing or removing service, on an unrestricted basis, 24 hours a day and 7 days a week.
 - .05 Customer Information. The Customer must furnish the Company with all information needed by the Company to install, maintain, change or remove service including, without limitation, circuit installation and disconnection authorization information.

8. H Software and Documentation

Where software is provided by Company under license from a third party, Customer's rights to use the software are subject to that license and Customer may be required to execute a separate software license agreement in a form satisfactory to the underlying third-party licensor. Software and related documentation provided by the Company to Customer in connection with service and not otherwise subject to either a separate Signed Contract or to an accompanying shrink wrap license (collectively the "Software") is subject to the following:

- .01 In consideration for payment of any applicable fees, Customer is granted a personal, non-exclusive, non-transferable license to use the Software, in object code form only, solely in connection with service for Customer's internal business purposes on Customerowned or Customer-leased equipment (the "License"). Customer may not use the Software (i) in connection with the products and/or services of any third party, or (ii) to provide services for the benefit of any third party, including without limitation as a service bureau.
- .02 Customer may make one copy of the Software, other than the documentation, for archival or back-up purposes only, provided that any copyright and other proprietary rights notices are reproduced on such copy. Customer may not make any copies of documentation provided as part of the Software.
- .03 Customer may not: (i) attempt to reverse engineer, decompile, disassemble or otherwise translate or modify the Software in any manner; or (ii) sell, assign, license, sublicense or otherwise transfer, transmit or convey Software, or any copies or modifications thereof, or any interest therein, to any third party.
- .04 All rights in the Software, including without limitation any patents, copyrights and any other intellectual property rights therein, shall remain the exclusive property of the Company and/or its licensors. Customer agrees that the Software is the proprietary and confidential information of the Company and/or its licensors subject to the provisions of any contract between the parties pertaining to "Confidential Information."

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8. MISCELLANEOUS PROVISIONS (Cont'd)

- 8.H Software and Documentation (Cont'd)
 - .05 Except to the extent otherwise expressly agreed by the parties in writing, the Company has no obligation to provide maintenance or other support of any kind for the Software, including without limitation any error corrections, updates, enhancements or other modifications.
 - The License will immediately terminate upon the earlier of: (i) termination or expiration of any contract between the Company and the Customer pertaining to the Software; (ii) termination of the service with which the Software is intended for use; or (iii) failure of Customer to comply with any provisions of this Subsection. Upon termination of any License, at the Company's option, Customer will promptly either: (i) destroy all copies of the Software in its possession; or (ii) return all such copies to the Company, and in either event provide a written officer's certification confirming the same.

8.I Company Marks

A Customer may not: (a) use any service mark or trade mark of the Company or any of its affiliates, or of which the Company or any of its affiliates is a licensee, or (b) refer to the Company or any of its affiliates in connection with any product, equipment, offering, promotion (including without limitation in any press release, advertising or other publication) of the Customer or of a third party on behalf, or with the authorization, of the Customer, without the written approval of the Company affiliate. Customer agrees that: (a) any permitted use of a Company mark by it is for the exclusive benefit of the Company or the affiliate; (b) all good will resulting from use of the mark vests solely in the Company or the affiliate; and, (c) it will neither have nor make any claim in or to such mark.

8.J Other Provisions

- .01 Intentionally Omitted.
- .02 No Waiver: Neither the Company's nor the Customer's failure, at any time, to enforce any right or remedy available in this tariff will be interpreted as a waiver of such party's right to enforce each and every provision of the tariff in the future.
- .03 Severability: All provisions of this tariff are severable, and the invalidity or unenforceability of any provision will not affect the validity or enforceability of the remaining provisions. The remaining provisions will be interpreted in such a manner as to carry out the full intention of the parties.

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8. MISCELLANEOUS PROVISIONS (Cont'd)

- 8.J Other Provisions (Cont'd)
 - .04 Dispute Resolution: Any controversy, claim, or dispute ("Disputed Claim") arising out of or relating to a service agreement between Company and Customer, except for claims relating to indemnity, infringement, or confidentiality obligations or matters relating to injunctions or other equitable relief (together "Equitable Claims"), are first subject to a thirty (30) day negotiation period between the Company and Customer in which each shall disclose to the other all such documents, facts, statements and any other information which are reasonably requested and are relevant to the dispute in question. Even if applicable law permits class actions or class arbitrations, the dispute resolution procedure specified here applies and Company and customer waive any rights to pursue any claim arising under the service agreement on a class basis. No Disputed Claim (including an Equitable Claim) may be brought more than 2 years after the time the claim first could have been brought.
 - .05 Compliance with Laws: Customer and Company shall comply with all applicable federal, state, and local laws, ordinances, regulations and codes in its performance under a service agreement, including without limitation the export, import, customs, and foreign corrupt practices laws of the United States or any country in which Customer receives equipment, software or services.
 - .06 Service Order. Customers may be required to enter into written Service Orders which contain or reference the name of Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the applicable terms and conditions.
 - .07 Purchase Order: A Customer purchase order or similar document is evidence only of Customer's intention to purchase equipment, software and/or services. Except for a provision evidencing an intent to be bound by the terms and conditions of an agreement between Customer and Company, the terms and conditions of a Customer purchase order or similar document will be disregarded and have no force or effect; instead, the terms and conditions of the relevant agreement between Customer an Company will govern.

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II. TERMS AND CONDITIONS (Cont'd)

- 8. MISCELLANEOUS PROVISIONS (Cont'd)
- 8.J Other Provisions (Cont'd)
 - .08 Independent Contractor Relationship; No Agency: The personnel of Customer and of Company are not agents or employees of the other and Customer and Company are each an independent contractor for all purposes and at all times in connection with a service agreement. Neither Customer nor Company has the right or authority to, and shall not, assume or create any obligation of any nature whatsoever on behalf of the other or bind the other in any respect whatsoever. Customer and Company each shall indemnify, hold harmless and defend the other against any liabilities, claims, losses and damages (including costs, expenses and reasonable attorneys' fees) arising out of its failure to comply with this provision and any laws, rules or regulations applicable to this provision.
 - No Third-Party Beneficiaries. Except to the extent explicitly provided, any Company Signed Contract is solely for the benefit of Company and Customer and creates no rights in any third-parties not a party to that contract.
 - .10 Interpretation: No service agreement may be construed or interpreted for or against either Customer or Company because that party drafted or caused that party's legal representative to draft any of its provisions.
 - .11 Headings: The Section headings used in this tariff or a service agreement are for reference and convenience only and may not be considered in their interpretation.
 - .12 Signatures: Any requirement for a signature in a Company Customer Agreement (or an amendment to it) may be satisfied by a facsimile transmission of an original signature.

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- 9. <u>Telecommunication Service Priority (TSP)</u>
 - 1. DESCRIPTION: The Telecommunications Service Priority (TSP) program is a federallyestablished program under which the Office of Priority Telecommunications in the Executive Office of the President prioritizes the restoration and provisioning of telecommunications services - including services to private companies and institutions -that support national security or emergency preparedness (NS/EP). The FCC defines telecommunications services under the TSP program to include the sending and receiving of signals or most any kind, by virtually any means. NS/EP services are those used to maintain a state of readiness or to respond to and manage any event or crisis (local, national, or international) that causes or could cause injury or harm to the population, damage to or loss of property, or that degrades or threatens the NS/EP posture of the United States. For telecommunications services enrolled in the program, the Company will provision and restore TSP-coded circuits, and provide TSP Special Construction services, under the terms set forth in this TSP service product description, and as required by the FCC's TSP regulations (currently at 47 CFR Part 64, Subpart D, Appendix A), and other applicable law. TSP services are in two categories: Priority Provisioning (including Emergency Provisioning and Essential Provisioning) and Priority Restoration.
 - II. FEATURES: The following features are available on a per-circuit basis. A Customer may subscribe to either Emergency Provisioning or Essential Provisioning for a circuit, but may not subscribe to both.
 - Emergency Provisioning is provided by the Company in response to an emergency, when the Customer's need for a service is critical and must be provisioned at the earliest possible time, without regard to the cost to the Customer. In Emergency Provisioning the Company will take immediate action to allocate the resources necessary to provision circuit(s) and any related special construction assigned an Emergency Provisioning priority level as soon as possible, including dispatching personnel outside normal Company business hours.
 - Essential Provisioning is provided for new essential NS/EP service that must be installed by a specific date that cannot be met using normal Company business procedures. In Essential Provisioning, the Company will adjust its resources to make its best effort to provision the circuit(s) and any related special construction assigned an Essential Provisioning priority level, by the requested service due date, based on the priority level assigned.
 - 3. Priority Restoration designation establishes priorities for restoring NS/EP service in the event of an outage or failure of multiple services. The Company will dispatch personnel outside normal business hours if necessary to restore circuit(s) (and provide any related special construction) assigned a Priority Restoration level of 1, 2, or 3. The Company will dispatch personnel outside normal business hours to restore circuits (and provide any related special construction) assigned a Priority Restoration level of 4 or 5 only when the next business day is more than 24 hours away.

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9. <u>Telecommunication Service Priority (TSP) (Cont'd)</u>

III. RATES AND CHARGES:

1. Feature Charges: The following feature charges apply. Circuit-based charges set out below apply to the provisioning or restoration of circuits assigned a TSP priority level. To the extent other work is needed to provision or restore the telecommunications service, beyond the circuit itself, TSP Special Construction Charges will apply. Pricing for any services beyond circuit provisioning and restoration, and TSP Special Construction, will be negotiated by the Customer and Company on a case-by-case basis. Pricing for the TSP provisioning or restoration of services which are not provided through one or more circuits dedicated to a particular Customer also will be negotiated on a case-by-case basis.

1. Non-Recurring Charges:

- Emergency Provisioning and Essential Provisioning: The following one-time, per circuit charges apply for Emergency Provisioning and Essential Provisioning, depending on whether such provisioning includes local access channel coordination by the Company:
 - -\$460 per circuit for circuits without local access channel coordination
 - -\$715 per circuit for circuits with one local access channel coordination
 - -\$715 per circuit for each additional local access channel coordination
- Priority Restoration: The following one-time per circuit charges apply for Priority Restoration, depending on whether installation of the TSP priority code includes local access channel coordination by the Company:
 - -\$305 per circuit for circuits without local access channel coordination
 - -\$710 per circuit for circuits with one local access channel coordination
 - -\$710 per circuit for each additional local access channel coordination
- 3. Change Charges: The following one-time per-circuit charges apply for each change to a TSP Priority level or to the service to be provisioned or restored other than Local Access Channels, depending on whether the provisioning or restoration includes Company-provided local access channel coordination:
 - -\$45 per circuit for circuits without local access channel coordination
 - -\$195 per circuit for circuits with one local access channel coordination
 - -\$195 per circuit for each additional local access channel coordination

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II. TERMS AND CONDITIONS (Cont'd)

- 9. <u>Telecommunication Service Priority (TSP) (Cont'd)</u>
 - III. RATES AND CHARGES:
 - 1. Feature Charges: (Cont'd)
 - 1. Non-Recurring Charges (Cont'd)
 - 4. <u>Local Access Channel Charges:</u> The following non-recurring per-circuit charges apply to each local access channel, based on the feature associated with the circuit and the state in which the channel is located:

Feature/Charge

Emergency Provisioning and Essential Provisioning \$132.99

Priority Restoration \$132.99 Feature Change \$6.00

- 2. Monthly Recurring Charges:
 - 1. <u>Priority Restoration:</u> The following per-circuit monthly recurring charges apply for Priority Restoration:

\$16 for circuits without local access channel coordination \$16 for circuits with one local access channel coordination \$16 for each additional local access channel coordination

- 2. <u>Local Access Channel Charges</u>: The following monthly recurring per-circuit charges apply to each local access channel associated with Priority Restoration, based on the state in which the channel is located: \$7.79
- IV. TERMS AND CONDITIONS: In addition to the Guide General Terms and Conditions that apply to telecommunications service and to Internet, Enhanced and other_non-Telecommunications products and services, the following apply:
 - After being assigned a TSP Authorization Code for a service, the Customer must transmit the code to the Company via a service order.
 - The Company will not accept TSP assignments or orders without an assigned TSP Authorization Code.

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10. TSP Special Construction

Rates and charges for TSP Special Construction will be based on the costs incurred by the Company and may include (A) non-recurring type charges, (B) recurring type charges, (C) termination liabilities, (D) underutilization liabilities, or (E) combinations thereof.

- 1. <u>Basis for Cost Computation:</u> TSP Special Construction costs may include one or more of the following items to the extent that they are applicable:
 - (A) Cost installed of the facilities to be provided, including estimated cost for rearrangements of existing facilities. Cost installed includes the cost of:
 - (1) equipment and materials provided or used,
 - (2) engineering, labor and supervision (including necessary overtime),
 - (3) transportation,
 - (4) rights-of-way, and,
 - (5) express shipping of equipment and other expedite charges deemed necessary by the Company,
 - (B) Cost of maintenance,
 - (C) Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage,
 - (D) Administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items,
 - (E) License preparation, processing and related fees,
 - (F) Tariff preparation, processing and related fees,
 - (G) Any other identifiable costs related to the facilities provided, and,
 - (H) An amount for return and contingencies.

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- TSP Special Construction (Cont'd)
 - 2. Termination Liability: To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer to meet its requirements.
 - 1. The termination liability period is the estimated service life of the facilities provided.
 - The amounts of the maximum termination liability is equal to the estimated amounts for:
 - (A) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
 - (1) equipment and materials provided or used,
 - (2) engineering, labor and supervision,
 - (3) transportation, and,
 - (4) rights-of-way
 - (B) License preparation, processing, and related fees,
 - (C) Tariff preparation, processing, and related fees, and,
 - (D) Any other identifiable costs related to the specially constructed or rearranged facilities.
 - 3. The applicable termination liability charge is calculated by multiplying the sum of the amounts determined as set forth in 2.2 preceding by a factor related to the unexpired period of liability and the discount rates for return and contingencies. The amount determined in 2.2 (A) preceding shall be adjusted to reflect the predetermined estimated net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

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III. OTHER CHARGES AND SURCHARGES

1. CARRIER ACCESS CHARGE (CAC)

A monthly charge of \$2.05 applies to each Multi-line Business Line presubscribed to Company service and which accesses service via switched access. A monthly charge of \$0.20 applies to each presubscribed line used by a Customer to access Company service via Local Exchange Carrier-provided Centrex, and a monthly charge of \$0.41 applies to each presubscribed line used by the Customer to access Company service via Local Exchange Carrier-provided Primary Rate Interface (PRI). A "line" is a connection, furnished by a Local Exchange Carrier, that is presubscribed to the Company for the purpose of carrying the Customer's telecommunications service traffic. The line-type determination is based upon Local Exchange Carrier—provided information.

The CAC will not be eligible to receive promotional or any other discounts.

For any Customer executing a Special Customer Arrangement (SCA) before January 1, 1998, which subsequently became effective and either: (a) expressly forecloses any increase in CAC charges, or (b) contains a provision that limits by capping any increase in CAC charges, CAC charges will not apply during: (i) the remainder of the original term of service, so long as the rates and charges, including regulations that affect rates and charges, for service are not amended; and, (ii) any optional term of service following the original term of service which the SCA permits the customer to invoke by unilateral action, so long as the rates and charges, including regulations that affect rates and charges for service are not amended. Otherwise, CAC charges will apply at the beginning of any new SCA term of service, including any month-to-month term of service, following the expiration of any original or optional service term.

In addition, if an SCA is amended to add a service (with service features) not being furnished under the SCA, CAC charges will not apply to the amended SCA so long as the requirements set forth in (i) and (ii), immediately above, continue to be met. Otherwise, CAC charges will apply at the beginning of any new SCA term of service, including any month-to-month term of service, following the expiration of any original or optional service term, or the first monthly billing period following the amendment of the SCA to add new service. If the service added is Long Distance Voice Services, including Local Network Connection, and that service is being substituted for MCI 800 Service, Option B, Option C and/or networkMCI One; and if the Customer subscribes to new, non-resold, exchange service provided by an affiliate of the Company, CAC charges will not apply if the Customer pays charges for the substituted service(s) that equal or exceed the charges for the service substituted for, after application of all discounts or credits, and independent of any new Long Distance Voice Services or Long Distance Voice Services features to which the Customer subscribes.

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III. OTHER CHARGES AND SURCHARGES (Cont'd)

2. PAYPHONE USE SURCHARGE

An undiscountable charge of \$0.55 per call will apply to each call originating from a domestic payphone or associated facility used to access Company services. This charge, which is in addition to applicable call usage and other charges associated with Company service, applies to the use of the instrument used to access Company service and is unrelated to the Company service accessed from the payphone or associated facility.

The payphone use surcharge will not apply to: calls using Telecommunications Relay Service; calls originated by Customers who are certified as having qualified hearing or speech impairments; and calls placed from payphones at which the Customer pays for service by inserting coins during the progress of the call. Federal Universal Service Fund (FUSF) applies.

3. SPECIAL ACCESS SURCHARGE

The following Special Access Surcharge will apply as indicated in other sections of this tariff.

\$28.60

4. CUSTOMER SUPPORT SERVICE CHARGES

A. NO FAULT FOUND DISPATCH CHARGE:

A non-recurring charge applies when a Company representative is dispatched to the Customer's premises at the request of the Customer to investigate a suspected issue with any Company service, and the Company representative responds to the dispatch and confirms the proper functioning of such Company service. This can include, but is not limited to, dispatches requested to: assist with identifying a problem which turns out to be within the scope of the Customer/vendor-maintained equipment or network; provide technical assistance with Customer- or vendor-maintained network and equipment issues that are outside the scope of the Company's responsibility; or tag Company's demarcation point and, in doing so, the Company representative finds the circuit is clearly marked.

The following charges apply per visit to the Customer's Premises, based on time of the visit:

| Time of Day/Charge | Charge |
|---------------------------------|--------|
| Normal Working Hours | \$265 |
| Outside of Normal Working Hours | 400 |

For purposes of this provision, "Normal Working Hours" are defined as Monday to Friday, excluding New Year's Day, Martin Luther King Jr. Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving and Christmas Day, 7 AM to 7 PM in the time zone of the Customer's premises; a visit to Customer premises which begins or ends outside of Normal Working Hours is "Outside of Normal Working Hours."

B. RECONNECTION CHARGE:

For Intrastate Telecommunications services, a \$20 non-recurring charge applies per line presubscribed to the Company, excluding payphones, and per Company-provided authorization code which the Company unblocks following Call Blocking.

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IV. FUND¹

With the Fund, eligible Customers will receive specific dollar amounts which may be deposited into accounts in the names of those Customers. These amounts may be utilized toward the purchase by Customers of Company and participating vendors' products and services that have been pre-approved by Company for the use of Fund dollars.

Eligible dollar amounts are defined as promotional dollars available with the subscription to (a) certain promotions of Verizon Business Services, (b) certain Option B, Option C, networkMCI One and Long Distance Voice Services promotions, and (c) certain Special Customer Arrangements. Any employee or agent of the Customer may place orders for vendors' products using the Customer's Fund account. Unless otherwise specified in this tariff, the Customer may choose to convert the balance in its Fund account to invoice credits. The invoice credit amount, upon Customer's request, will be applied on a prorata basis to the Customer's first invoice following the end of the annual period in which the Customer makes such request and in each subsequent 12-month period of the Customer's term of service.

If the Customer subscribes to and terminates Company service, any balances remaining in the Fund at the time of termination will be forfeited. The Company may choose to apply the remaining Fund as invoice credits to offset amounts owed to the Company. If the Customer's service agreement expires, the Company has the right to forfeit any remaining Fund balance 30 days from the date of expiration. Any promotional amount(s) previously used towards participating vendor products or Company invoice credits may be charged back to the Customer upon termination.

The Company may, at any time, choose to discontinue this offering, in which case it will provide notice to each participating Customer. Any Fund balance remaining upon the completion of one full billing period following notice of discontinuance will be forfeited. Any dollar amounts in the Customer's Fund account which are forfeited by the Customer will become the property of the Company.

The Fund balance will be unavailable to a Customer during any period in which the Customer has failed to comply with the Payment Arrangements specified in this tariff or satisfy a monthly annual volume commitment set forth in the Customer's Company service agreement.

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¹As of December 1, 2009, the Fund option will not be available for Customers who don't already have the plan in their Agreement.

V. INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates, terms or conditions for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates, terms or conditions quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. The Company may also enter into ICB arrangements in response to a Customer request for special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities, and/or other special services not otherwise offered under this tariff. Company, at its option, may provide the requested services. Appropriate recurring and/or non-recurring charges will be developed accordingly.

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THE MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE 63.

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VI. <u>INTRASTATE LONG DISTANCE VOICE SERVICES</u>

A. PRODUCT DESCRIPTION:

An outbound, customized telecommunications service that may include an inbound service option using Business Line Access or Dedicated Access Line terminations and/or a virtual private network. Service is available for single or multi-location companies using switched, dedicated and calling card origination and switched and dedicated termination.

- 1. Intentionally Omitted
- 2. <u>Discontinuance of Service:</u> Customers who discontinue Long Distance Voice Services service will be billed at their contract rates for a period of up to thirty (30) days, after which they will be billed for any service usage at the standard tariff rates applicable to service.
- Switched Digital Service: Intrastate Switched Data Service is available.
 Switched Digital Services are not available to Feature Option A Customers. These are Dial-up services for transmitting data at speeds of 56 kbps and 64 kbps and at speeds in multiples of 64 kbps.

Domestic Switched Data 56 and 64 kbps services may be accessed using either: T-1 Digital Access Primary Rate Interface (PRI); PRI provided by a Local Exchange Carrier (LEC); LEC-provided Basic Rate Interface (BRI) access; Digital Data Service (DDS) local loops; or, LEC-provided Switched Digital Access (SDA). SDA access to Switched Data is available in selected locations.

Switched Digital Services at multiples of 64 kbps may be accessed through Company Primary Rate Interface (PRI) access lines, or LEC-provided PRI. The Customer is responsible for obtaining the LEC-provided PRI access line which connects the Customer's premises to the LEC's central office. The Customer is billed directly by the LEC for this access type. Switched services at multiples of 64 kbps require that T-1 local access lines be equipped with B8ZS line coding from the LEC.

- A. <u>Outbound:</u> Switched Digital offers dial-up service for transmitting data at speeds of 56 kbps and 64 kbps and at speeds in multiples of 64 kbps up to 1536 kbps between locations. Switched Digital offers H0 and H11 services, which are dial-up services for transmitting data at speeds of 384 kbps and 1536 kbps (equivalent to 6 x 64 kbps and 24 x 64 kbps, respectively).
- B. <u>Inbound:</u> For Customers subscribing to Feature Option B and Feature Option C-2, Toll Free Digital Service (inbound) offers dial-up service for transmitting data at speeds of 56 kbps and 64 kbps and at speeds in multiples of 64 kbps between locations.

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VI. INTRASTATE LONG DISTANCE VOICE SERVICES (Cont'd)

A. PRODUCT DESCRIPTION (Cont'd)

- 4. Calculation of Charges
 - 4.1 <u>Call Rounding</u>: Unless otherwise specified, calls are subject to the following rounding rules, on a per-call basis, for billing purposes:

| Call Type | Initial Period | Additional Increments | | |
|---|----------------|-----------------------|--|--|
| Outbound Service (except Operator Assisted) | 18 seconds | 6 seconds | | |
| Outbound Service | | 2000 | | |
| Operator Assisted | 60 seconds | 60 seconds | | |
| Toll Free Inbound Service | 18 seconds | 6 seconds | | |

- 4.2 <u>Charge Rounding</u>: If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.
- B. <u>DEFINITIONS</u>: In addition to the General Definitions, the following definitions apply:

Dedicated: A non-switched connection between a Customer Premises and an MCI Legacy Company POP.

Local Network Connection: A switched connection between a Customer's Premises and an MCI Legacy Company Point of Presence (POP).

Switched: A switched connection between a Customer Premises and a Company POP which is not provided by an MCI Legacy Company.

- C. <u>FEATURES AND OPTIONS</u>: Intrastate Long Distance Voice Services offers Features which are also offered with and inherently part of interstate Long Distance Voice Services. Rates, terms and conditions for these Features can be found in the Guide where interstate Long Distance Voice Services are described. Those features which inherently cannot be used with Intrastate Long Distance Voice Services, such as international service, are not included. Additionally, Card Access (Calling Card) is available, as described below.
 - Card Access (Calling Card): A telephone calling card issued by Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer (Authorized Users) to place calls over Company's network and to have the charges for such calls billed to the Customer's account. Company offers the following types of intrastate Card Access:
 - 1.1 Standard Card: Standard Card enables Customer to use intrastate outbound Long Distance Voice Services and is available via a toll-free number from any touch-tone dialing phone using DTMF (dual tone multi-frequency). Authorized Users can dial 7-digit and 10-digit private dialing plan numbers (which are numbers that the Company creates for Customer using the Company's network database and intelligent platform and that can be translated to a 10-digit United States number), and 10-digit public numbers (which are phone numbers issued by a local exchange carrier).

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VI. INTRASTATE LONG DISTANCE VOICE SERVICES (Cont'd)

- C. FEATURES AND OPTIONS (Cont'd)
 - 1. Card Access (Cont'd)
 - 1.1.1 <u>Standard Card Usage Charges:</u> The usage charges in the Long Distance Voice Service Usage Rate Schedule in this tariff apply for outbound intrastate Long Distance Voice Services based on the originating location.
 - 1.1.2 <u>Standard Card Surcharge:</u> The following per-call charges apply to each Standard Card call other than calls to Intrastate Long Distance Directory Assistance. This charge will not apply to Customized Message Announcement.

The following per call calling card access surcharges apply based on the Customer calling plan:

| Current Services | Non-Current Services | | | |
|--|----------------------|----------------|--------|--------|
| Verizon Business Services (VBS) I, II, and III | On-net | networkMCI One | Vnet | Vision |
| \$0.90 | \$0.90 | \$0.75 | \$0.40 | \$0.95 |

- 1.2 Chargeable Calling Card: Chargeable Calling Card enables the Customer to establish a fixed dollar amount available per Calling Card that is charged against Customer's account as calls are made. If an Authorized User tries to exceed the fixed amount, he/she will be unable to make calls. As with Standard Card, Authorized Users can dial 7-digit and 10-digit private dialing plan numbers, 10-digit public numbers, and numbers that terminate in the international locations listed under Standard Card–Usage Charges. Customers can establish Chargeable Calling Cards that are renewable at a previously-budgeted amount or expire after the initial amount is expended. Unless otherwise specified, standard tariff provisions and rates and charges for Calling Card apply.
 - 1.2.1 No Resale: Chargeable Calling Cards cannot be resold by Customer. Violation of this resale prohibition is deemed a material breach establishing cause for the Company's immediate termination of Customer's Chargeable Calling Cards. Customer will indemnify, defend, and hold the Company harmless from and against all claims of loss, damage, cost or expense arising from Customer's attempted or actual resale of Chargeable Calling Cards.
 - 1.2.2 Co-Branding: Customer may request that its logo or other identifying image be placed on the front of the Chargeable Calling Card. The inclusion of such logo or image is entirely within the Company's discretion, and the Company may refuse to include such logo or image. Customer will indemnify, defend, and hold the Company harmless from and against any loss, damage, cost or expense resulting from any third-party claim or allegation that any image or branding placed on the Calling Card at Customer's request violates the service mark, trademark or other intellectual property rights of any third party.

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VII. RATES AND CHARGES

- 1. INTRASTATE ACCESS:
 - 1.1 Outbound Service
 - 1.1.1 Dedicated Access/Termination
 - A. <u>Intrastate T-1 Digital Access /Termination</u>: For Intrastate T-1 Digital Access described in the tariff section on Intrastate Network Services Local Access Services, Termination monthly and non-recurring charges in effect on the date of the invoice will apply.

In addition, a Customer may allow another Long Distance Voice Services Customer to terminate calls on the first Customer's network via dedicated access. This feature is available at the request of the Customer on whose network the calls are to terminate. Such requests must be submitted to the Company in writing. Other Customers authorized to make such calls must dial a private dialing plan number.

- B. Intrastate Analog Access /Termination: For Intrastate Analog Access, described in described in the tariff section on Intrastate Network Services Local Access Services, monthly and non-recurring charges in effect on the date of the invoice will apply.
- 1.1.2 Switched Access: A \$5 monthly minimum charge will apply to each Customer location using switched access. The Customer will be charged the difference between the Customer's actual usage charges (including surcharges) and \$5 per location during each monthly billing period. This charge does not apply to Customers who subscribe to Feature Option C-1.
 - Calling Card charges apply.
 - B. Intrastate Toll Free Remote Access: This feature is not available for Feature Option A. Allows access to the Customer's network via a Customer-specific toll free number from anywhere within the same state. This feature is available for calling within the Customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Card Access. Per-call surcharges apply in addition to applicable intrastate usage charges.

For Customers subscribing to Feature Option B, a \$0.25 per call surcharge will apply to each intrastate Toll Free Remote Access call.

For Customers subscribing to Feature Option C-1, a \$0.25 per call surcharge will apply to each intrastate Toll Free Remote Access call which originates over "Switched" facilities and terminates over "Switched" facilities.

For Customers subscribing to Feature Option C-1, a \$0.15 per call surcharge will apply to each intrastate Toll Free Remote Access call which originates over "Switched" facilities and terminates over "Dedicated" facilities.

VII. RATES AND CHARGES (Cont'd)

- INTRASTATE ACCESS (Cont'd):
 - 1.2 Inbound Service
 - 1.2.1 Dedicated Access Termination
 - A. Intrastate Analog Access charges apply, as described in described in the tariff section on Intrastate Network Services Local Access Services.
 - B. Intrastate T-1 Digital Access charges apply, as defined in described in the tariff section on Intrastate Network Services Local Access Services.
 - C. Other Forms of Dedicated Access: At the Customer's request and where feasible, the Company may permit the Customer to obtain other forms of access to the Customer's inbound service terminating location, or the Company may procure other forms of access to such location. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis. If the Company procures access for the Customer from the Local Exchange Carrier, the Customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.
 - D. A \$100 per month service fee per service group for Dedicated Access Termination will apply.
 - 1.2.2 <u>Business Line Termination</u>: The following non-recurring and monthly recurring charges will apply for Business Line termination:

| Charges Non-Recurring Monthly | per service group | \$0.00 \$30 | |
|-------------------------------|-------------------|-----------------------|--|
| Charges | 1866 | Non-Recurring Monthly | |
| | | Charges | |
| | | | |

- 1.2.3 Additional Charges for Inbound Service Access:
 - A. <u>Special Access Surcharge</u>: The Special Access Surcharge will apply for Dedicated Access Termination for inbound service. It will apply only to Customers subscribing to Feature Option B and Feature Option C-2. The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those Customers who furnish the Company with an Exemption Certificate. It will apply for each voice grade equivalent channel will apply.

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VII. RATES AND CHARGES (Cont'd)

1. <u>INTRASTATE ACCESS (Cont'd)</u>:

Access Term Discount Plan: The following are available to Customers of Feature Option A only. Customers who order intrastate Dedicated Access Line Service from the Company or a Company affiliate may receive an Access Term Discount. Any Customer who signs a new contract for intrastate Long Distance Voice Services Option A and has intrastate Dedicated Access Service provided by the Company will automatically receive the Access Term Discount Plan on all intrastate Dedicated Access circuits. Any Customer who has not signed a Long Distance Voice Services Option A contract but has a contractual commitment to keeping its intrastate dedicated access circuits provided by the Company for at least 12 months will also receive the Access Term Discount Plan discounts on these circuits.

Other charges (e.g., Access Coordination, Central Office Connection, Network Connection, and non-recurring charges) described herein are not discountable under these plans. For purposes of the Access Term Discount Plan, intrastate Dedicated Access Line Service only includes Intrastate Analog Access, Intrastate T-1 Digital Access, and Intrastate DSO (Hubless) Access.

1.3.1 <u>Discounts:</u> The following discounts will apply to those Customers who have an Access Term Discount Plan on their dedicated access circuits. The discount applies to the Local Access Channel Monthly Recurring Channel Charges only.

For Customers who have signed a Long Distance Voice Services Option A contract, the Term Commitment of the contract will determine the discount percentage to use. For Customers who have not signed a Long Distance Voice Services Option A contract but have a contractual commitment to keeping its dedicated access circuits provided by the Company or an affiliate of the Company for at least 12 months, the length of time the Customer is committed to its dedicated access continually being provided by the Company determines the discount percentage to use.

| Term Commitment (Months) | Analog Local Access Discount | DS0 (Hubless) Local Access or DDS Local Access Discount | T-1 Digital Access Discount |
|--------------------------|---------------------------------|---|-----------------------------------|
| 12 to 23 | 0% | 0% | 5% |
| 24 to 35 | 4 : | 5 | 10 |
| 36 to 47 | 5 | 8 | 20 |
| 48 to 59 | 6 | 10 | 22 |
| 60 or more | 7 | 15 | 24 |

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VII. RATES AND CHARGES (Cont'd)

2. <u>USAGE</u>

2.1 <u>Inbound and Outbound Service:</u> The following per-minute rates apply based on origination type:

| 1 Y | ear ear | 2 Y | ear ear | 3 Y | ear |
|--|-----------------------|--|-----------------------|--|-----------------------|
| Switched (including Card Access) | Dedicated or Local | Switched (including Card Access) | Dedicated or Local | Switched (including Card Access) | Dedicated or Local |
| \$0.1262 | \$0.0592 | \$0.1225 | \$0.0575 | \$0.1188 | \$0.0558 |

2.2 Intrastate Switched Digital Service.

2.2.1 Outbound: The following per-minute rates apply to outbound Switched Data service at speeds of 56 kbps and 64 kbps, at speeds in multiples of 64 kbps up to 1536 kbps and H0 and H11 services between intrastate locations, based on origination and termination types and speed:

| Origination | Termination | Speed/Per-Minute Rate 128+ | |
|-------------------------|-------------------------|-------------------------------|----------|
| <u>Type</u> | Type | 56/64 kbps | kbps |
| Local Number Connection | Local Number Connection | \$0.1676 | \$0.1444 |
| Local Number Connection | Dedicated | 0.1726 | 0.1494 |
| Local Number Connection | Switched | 0.1826 | 0.1594 |
| Dedicated | Local Number Connection | 0.1826 | 0.1594 |
| Dedicated | Dedicated | 0.1826 | 0.1594 |
| Dedicated | Switched | 0.1926 | 0.1694 |
| Switched | Local Number Connection | 0.2284 | 0.1999 |
| Switched | Dedicated | 0.2284 | 0.1999 |
| Switched | Switched | 0.2384 | 0.2099 |

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2. <u>USAGE (Cont'd)</u>

2.2 Intrastate Switched Digital Service (Cont'd)

2.2.2 Inbound: The following per-minute rates apply to inbound Switched Data service at speeds of 56 kbps and 64 kbps, at speeds in multiples of 64 kbps up to 1536 kbps and H0 and H11 services between intrastate locations, based on origination and termination types and speed:

| Origination | Termination | Speed/Per-Min | |
|--|--------------------------------------|--------------------|--------------------|
| <u>Type</u> | <u>Type</u> | 56/64 kbps | 128+ kbps |
| Local Number Connection Local Number Connection | Local Number Connection Dedicated | \$0.1676 0.1826 | \$0.1444 0.1594 |
| Local Number Connection Switched | Switched Local Number Connection | 0.2284 0.1826 | 0.1999 0.1594 |
| Switched | Dedicated | 0.1926 | 0.1694 |
| Switched | Switched | 0.2384 | 0.2099 |

3. INTRASTATE OPERATOR ASSISTED

The following charges apply to outbound Operator Assisted calls which originate and terminate via Switched (excluding Card) and Dedicated access only within the same state. For calls terminating via Local Network Connection facilities, a termination credit of \$0.01 per minute will apply. For calls originating over Local Network Connection facilities, an origination credit of \$0.045 per minute will apply.

3.1 Per Minute Charges: For intrastate calls within the classifications detailed below, (excluding collect calls and calls which are billed by a third party), the following call classifications and usage rates will apply:

3.1.1 Call Classifications:

- Calls made from Company presubscribed payphones or institutional phones and which are completed with the assistance of a Company operator:
- Calls made from private residential or business phones presubscribed to the Company and which are completed with the assistance of a Company operator; and
- Calls made from private residential or business phones by Casual Callers, which are completed with the assistance of a Company operator.
- 3.1.2 Operator Assisted Per Minute Usage Charges for intrastate calls.

| Mileage | Day 1 st Minute | Day Add'l Min | Evening 1 st Min | Evening Add'l Min | Night/Weekend 1 st Min | Night/Weekend Add'l Minute |
|---------|----------------------------------|---------------------|--------------------------------|----------------------|--------------------------------------|-------------------------------|
| All | \$0.89 | \$0.89 | \$0.89 | \$0.89 | \$0.89 | \$0.89 |

"Day" calls are from 8 am to 4:59 pm Mon - Fri; "Evening" calls are 5:00 pm to 10:59 pm, Mon-Fri, and Sun 5:00 PM - 10:59 PM; and, "Night/Weekend" calls are 11:00 PM Friday - 5:00 PM Sunday, 11:00 PM Sunday - 7:59 AM Monday, and 11:00 PM to 7:59 AM, Mon - Sun.

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VII. RATES AND CHARGES (Cont'd)

3. INTRASTATE OPERATOR ASSISTED (Cont'd)

3.2 <u>Operator Services Surcharges</u>: The following undiscountable surcharges apply at the rates as set forth in the chart below:

Collect Person to Person - Operator assisted call wherein the caller asks if a specific person is available at the terminating number. If so, that individual decides whether to accept the call. If they do accept, then the call is completed and they will be billed for the call. If the individual requested is not home or does not accept the call, then the call is not completed.

Collect Station to Station – Customer places a call through use of Company Operator Services to reach another number and, if accepted by the terminating (called) party, the call is completed and billed to the terminating number.

1st Party Person to Person – Customer asks the Company Operator Services to place a call to reach a specific person. Charges may be billed, and the call may be completed, only if the person is available.

1st Party Station to Station – Customer places call through use of Company Operator Services to reach one number. Charges may be billed only if the call is connected.

Third Party - Customer places call through use of Company Operator Services to reach one number, but bill the call to a third number which is neither the originating nor the terminating (called) number. Charges may be billed, and the call may be completed, only if the operator gains verbal acceptance from the third party.

Operator Dialed - The Company dials the number that the Customer requests.

| Call Type | Surcharge |
|--|-----------|
| Collect Person-to-Person | \$3.90 |
| Collect Station-to-Station | \$2.10 |
| 1 st Party Person-to-Person | \$3.90 |
| 1 st Party Station-to-Station | \$2.10 |
| 3 rd Party | \$4.99 |
| Operator Dialed | \$1.15 |

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VII. RATES AND CHARGES (Cont'd)

4. <u>INTRASTATE FEATURES AND FEATURE PACKAGES</u>: See Section III feature descriptions and charges.

5. OPTIONAL CALLING PLANS:

5.1 <u>Verizon Business Services III – Optional Calling Plan</u>
 The following provisions apply to Customers who subscribe to Verizon Business Services III only. The plan is available to Feature Option 1 Customers only.

1. LD Voice Package

1.1 <u>Monthly Recurring Charges:</u> Customer will pay the following flat rate monthly recurring charge, fixed for the service term, for all intrastate and interstate outbound Long Distance Voice Services calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Company.

| Service Term (Years) | Monthly Recurring Charge |
|----------------------|--------------------------|
| 1 | \$725 |
| 2 | 685 |
| 3 | 650 |

- 1.2 Overage Charge: An overage charge of \$0.05 applies for each minute of intrastate and interstate outbound Long Distance Voice Services calls that exceeds 20,000 in a month.
- 1.3 <u>Terms and Conditions</u>: Customer understands that the LD Voice Package is restricted in the following manner:
 - (i) International long distance, Inbound (toll free), and Calling Card minutes are NOT included.
 - (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package.
 - (iii) Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE LD VOICE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

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VII. RATES AND CHARGES (Cont'd)

5. OPTIONAL CALLING PLANS (Cont'd)

- 5.1 <u>Verizon Business Services III Optional Calling Plan (Cont'd)</u>
 - 2. Verizon Business Services III Local and Long Distance
 - A. <u>Eligibility:</u> To be eligible for this plan, Customers:
 - must designate a Company affiliate as its exchange service carrier and intrastate calling and as its carrier for intraLATA toll calling;
 - must subscribe both to certain intrastate service as described in the appropriate intrastate Company or Company-affiliate tariff or other appropriate governing document ("Companion Intrastate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff or other appropriate governing document ("Companion Local Service") concurrent with enrollment in this plan;
 - may not receive any discounts or the benefits of any promotional offering;
 - must subscribe to service under Product Packages Guide Types 22 or 23

The Company may cancel a Customer's service and Customer accounts, without incurring any liability, immediately, and without notice, if the Customer fails to satisfy the following conditions. The Customer may not:

- subscribe to service under this plan for more than 30 lines or 24 trunks per Customer location;
- use auto-dialers or any similar type of device in connection with service under this plan; and,
- use service under this plan in a call center environment or in connection with any similar such application.

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OPTIONAL CALLING PLANS (Cont'd)

- 5.1 Verizon Business Services III Optional Calling Plan (Cont'd)
 - 2. Verizon Business Services III Local and Long Distance (Cont'd)
 - B. <u>Definitions:</u> For the purposes of this plan, the following definitions apply:

Eligible Intrastate Service: Verizon Business Services III Long Distance Voice Services Feature Option A Outbound Service (excluding Calling Card) usage that originates and terminates in one state as set forth in the Companion Intrastate tariffs or other appropriate governing documents.

Eligible Interstate Usage: Verizon Business Services III Long Distance Voice Services Feature Option A Outbound Service (excluding Calling Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI.

Existing Customers: Customers who, at the time of subscription to the plan, are receiving service under this tariff.

New Customers: Customers who, at the time of subscription to the plan, are not receiving service under this tariff.

C. Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. The monthly recurring charge is in lieu of the rates and charges as set forth in Product Packages Guide Types 22 and 23 for services eligible for this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Intrastate Service and Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or per-ISDN-PRI basis.

As of July 1, 2007 the existing "Offering A" is being replaced by a new "Offering A". The new offering A monthly recurring charge will apply to new and renewed Local Line service. Existing Offering A monthly recurring charges for Local Line service will continue to apply until the end of the service agreement in effect as of July 1, 2007.

As of July 1, 2007 the existing "Offering B" is being replaced by a new "Offering B". The new Offering B monthly recurring charge will apply to new and renewed Local Trunk service. Existing Offering B monthly recurring charges for Local Trunk service will continue to apply until the end of the service agreement in effect as of July 1, 2007.

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VII. RATES AND CHARGES (Cont'd)

- 5. OPTIONAL CALLING PLANS (Cont'd)
 - 5.1 <u>Verizon Business Services III Optional Calling Plan (Cont'd)</u>
 - 2. Verizon Business Services III Local and Long Distance (Cont'd)
 - C. Monthly Recurring Charges (Cont'd.):

As of April 1, 2007 "Offering C" is being replaced by "Offering C Flat with Cap" and the Offering C Flat with Cap monthly recurring charge will apply to new and renewed T1 or PRI service. Existing Offering C monthly recurring charges for T1 and PRI service will continue to apply until the end of the service agreement in effect as of April 1, 2007.

The following monthly recurring charges apply:

C.1 <u>Monthly Recurring Charges:</u> The chart below shows the applicable monthly recurring charges for Customers who subscribe to this plan and who currently subscribe to Companion Intrastate Service and Companion Local Service as described in the applicable Company affiliate state tariff, if any, or if not in the state tariff, in the intrastate portion of the Guide.

| Offering | Charge |
|-----------------------------|--------------|
| A | \$ 66 |
| В | 61 |
| C (grandfathered - see Offe | ering C Flat |
| with Cap above) | 1,400 |
| \$ | |

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- 5. OPTIONAL CALLING PLANS (Cont'd)
 - 5.1 <u>Verizon Business Services III Optional Calling Plan (Cont'd)</u>
 - 2. Verizon Business Services III Local and Long Distance (Cont'd)
 - D. <u>Benefits:</u> Customers will receive the following benefits on in lieu of the benefits set forth in Product Packages Guide Types 22 and 23 for service provided under this plan.
 - D.1 Offering A Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, Customer will receive an allotment of 800 minutes per monthly period per Local Line that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of Customer's monthly allotment and ends after completion of the allotment, Customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For Customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.
 - D.2 Offering B Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, Customer will receive an allotment of 800 minutes per monthly period per Local Trunk that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of Customer's monthly allotment and ends after completion of the allotment. Customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For Customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

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- OPTIONAL CALLING PLANS (Cont'd)
 - 5.1 Verizon Business Services III Optional Calling Plan (Cont'd)
 - 2. Verizon Business Services III Local and Long Distance (Cont'd)
 - D. Benefits (Cont'd.):
 - **D.3** Offering C Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, Customer will receive an allotment of 20,000 minutes per monthly period per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of Customer's monthly allotment and ends after completion of the allotment, Customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For Customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.
 - E. <u>Other Benefits and Discounts</u>: The following discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Intrastate Service and Companion Local Service.
 - E.1 A Customer who subscribes to this and demonstrates to the Company's reasonable satisfaction that the Customer will accept another carrier's offer in absence of any further inducement will receive discounts, not to exceed the following amounts, on monthly recurring plan, optional feature and feature package charges in lieu of all other discounts, based on the Customer's term of service under this plan:

| Term of Service (Years) | Discount |
|-------------------------|----------|
| 1 | 5% |
| 2 + | 15 |

E.2 Customers who subscribe to domestic Verizon Business Services I Long Distance Voice Services under Product Packages Guide Types 22 or 23 will receive the discounts set forth in the Product Package for domestic Verizon Business Services I Long Distance Voice Services on Overage Usage charges.

Issued: August 22, 2008

- OPTIONAL CALLING PLANS (Cont'd)
 - 5.1 Verizon Business Services III Optional Calling Plan (Cont'd)
 - 2. Verizon Business Services III Local and Long Distance (Cont'd)
 - F. Termination of Service:
 - F.1 The following provisions will apply to Customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing Customers who disconnect Companion Local Service only, plan service and Companion Intrastate Service will terminate and the Customer will be automatically re-subscribed to the service offerings to which the Customer subscribed at the time of subscription to this plan under this tariff and the Companion Intrastate Service tariff.

For existing Customers who disconnect Companion Local Service and Companion Intrastate Service, plan service and Companion Intrastate Service will terminate and the Customer will then be automatically resubscribed to the service offering under this tariff to which the Customer subscribed at the time of subscription to this plan.

For new Customers who disconnect Companion Local Service only, plan service and Companion Intrastate Service will terminate and the Customer will be automatically subscribed to Verizon Business Services I Long Distance Voice Services Feature Option A under this tariff and Verizon Business Services I Long Distance Voice Services under the Companion Intrastate Service tariff.

For new Customers who disconnect Companion Local Service and Companion Intrastate Service, plan service and Companion Intrastate Service will terminate and the Customer will be automatically subscribed to Verizon Business Services I Long Distance Voice Services Feature Option A under this tariff and Verizon Business Services I Long Distance Voice Services under the Companion Intrastate Service tariff for intraLATA intrastate service only.

- G. Other Conditions:
- G.1 <u>Billing:</u> Customers subscribing to service under this plan via a Company-designated Internet site will receive Electronic Billing invoicing only.
- G.2 Customers subscribing to this plan may not receive the benefits of any other discounts, including term plan discounts, or promotions.

Issued: August 22, 2008

VII. RATES AND CHARGES (Cont'd)

- OPTIONAL CALLING PLANS (Cont'd)
 - 5.1 Verizon Business Services III Optional Calling Plan (Cont'd)
 - 3. LD Voice 800 Minute Package for Verizon Business Lines or Trunks
 - 3.1 Customer will pay the following flat rate monthly recurring charge, fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 800 minutes per month originating from a Business Line or Trunk purchased from Company.

| Agreement Term (Years) | Monthly Recurring Charge |
|------------------------|--------------------------|
| One | \$28 |
| Two | 26 |
| Three | 24 |

- 3.2 Overage Charge: An overage charge of \$0.05 applies for each minute of intrastate and interstate outbound Long Distance Voice Services calls that exceeds 800 in a month.
- 3.3 <u>Terms and Conditions:</u> Customer understands that the LD Voice 800 Minute Package is restricted in the following manner:
 - International LD, Inbound (toll free), and Calling Card minutes are NOT included.
 - (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 800 Minute Package.
 - (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
 - (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services III Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 800 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

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Boise, Idaho

- 5. OPTIONAL CALLING PLANS (Cont'd)
 - 5.1 Verizon Business Services III - Optional Calling Plan (Cont'd)
 - 4. LD Voice 500 Minute Package for Verizon Business Lines or Trunks
 - 4.1 Customer will pay the following flat rate monthly recurring charge, fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 500 minutes per month originating from a Business Line or Trunk purchased from Company.

| Agreement Term (Years) | Monthly Recurring Charge |
|------------------------|--------------------------|
| One | \$18 |
| Two | 17 |
| Three | 16 |

- Overage Charge: An overage charge of \$0.05 applies for each minute of 4.2 intrastate and interstate outbound Long Distance Voice Services calls that exceeds 500 in a month.
- Terms and Conditions: Customer understands that the LD Voice 500 Minute 4.3 Package is restricted in the following manner:
 - International LD, Inbound (toll free), and Calling Card minutes are NOT (i) included.
 - Customer must have a valid Verizon Local Voice Service contract and (ii) must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 500 Minute Package.
 - (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
 - The Overage Rate may be discounted only in accordance with the (iv) current Verizon Business Services III Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 500 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

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- OPTIONAL CALLING PLANS (Cont'd)
 - 5.1 Verizon Business Services III Optional Calling Plan (Cont'd)
 - 5. LD Voice 300 Minute Package for Verizon Business Lines or Trunks
 - 5.1 Customer will pay the following flat rate monthly recurring charge, fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 300 minutes per month originating from a Business Line or Trunk purchased from Company.

| Agreement Term (Years) | Monthly Recurring Charge |
|------------------------|--------------------------|
| One | \$12 |
| Two | 11 |
| Three | 10 |

- 5.2 Overage Charge: An overage charge of \$0.05 applies for each minute of intrastate and interstate outbound Long Distance Voice Services calls that exceeds 300 in a month.
- 5.3 Terms and Conditions: Customer understands that the LD Voice 300 Minute Package is restricted in the following manner:
 - (i) International LD, Inbound (toll free), and Calling Card minutes are NOT included.
 - (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 300 Minute Package.
 - (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
 - (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services III Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 300 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

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5. OPTIONAL CALLING PLANS (Cont'd)

5.2 <u>Verizon Business Services II – Optional Calling Plan</u>
The following provisions apply to Customers who subscribe to Verizon Business Services II only. The plan is available to Feature Option 1 Customers only.

1. LD Voice Package

1.1 <u>Monthly Recurring Charges:</u> Customer will pay the following flat rate monthly recurring charge, fixed for the service term, for all intrastate and interstate outbound Long Distance Voice Services calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Company.

| Service Term (Years) | Monthly Recurring Charge | |
|----------------------|--------------------------|--|
| 1 | \$725 | |
| 2 | 685 | |
| 3 | 650 | |

- 1.2 Overage Charge: An overage charge of \$0.05 applies for each minute of intrastate and interstate outbound Long Distance Voice Services calls that exceeds 20,000 in a month.
- 1.3 Terms and Conditions: Customer understands that the LD Voice Package is restricted in the following manner:
 - (i) International long distance, Inbound (toll free), and Calling Card minutes are NOT included.
 - (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package.
 - (iii) Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE LD VOICE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

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Issued: August 22, 2008 Effective: September 1, 2008

VII. RATES AND CHARGES (Cont'd)

- 5. OPTIONAL CALLING PLANS (Cont'd)
 - 5.2 Verizon Business Services II Optional Calling Plan (Cont'd)
 - 2. <u>Verizon Business Services II Local and Long Distance</u>
 - A. <u>Eligibility:</u> To be eligible for this plan, Customers:
 - must designate a Company affiliate as its exchange service carrier and intrastate calling and as its carrier for intraLATA toll calling;
 - must subscribe both to certain intrastate service as described in the
 appropriate intrastate Company or Company-affiliate tariff or other
 appropriate governing document ("Companion Intrastate Service") and to
 certain exchange service as described in the appropriate Companyaffiliate exchange service tariff or other appropriate governing document
 ("Companion Local Service") concurrent with enrollment in this plan;
 - may not receive any discounts or the benefits of any promotional offering;
 - must subscribe to service under Product Packages Guide Types 18, 19, 20 or 21.

The Company may cancel a Customer's service and Customer accounts, without incurring any liability, immediately, and without notice, if the Customer fails to satisfy the following conditions. The Customer may not:

- subscribe to service under this plan for more than 30 lines or 24 trunks per Customer location;
- use auto-dialers or any similar type of device in connection with service under this plan; and,
- use service under this plan in a call center environment or in connection with any similar such application.

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VII. RATES AND CHARGES (Cont'd)

- 5. OPTIONAL CALLING PLANS (Cont'd)
 - 5.2 Verizon Business Services II – Optional Calling Plan (Cont'd)
 - 2. Verizon Business Services II Local and Long Distance (Cont'd)
 - B. Definitions: For the purposes of this plan, the following definitions apply:

Eligible Intrastate Service: Verizon Business Services II Long Distance Voice Services Feature Option A Outbound Service (excluding Calling Card) usage that originates and terminates in one state as set forth in the Companion Intrastate tariffs or other appropriate governing documents.

Eligible Interstate Usage: Verizon Business Services II Long Distance Voice Services Feature Option A Outbound Service (excluding Calling Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

Existing Customers: Customers who, at the time of subscription to the plan, are receiving service under this tariff or other appropriate governing document containing the Companion Intrastate Service.

New Customers: Customers who, at the time of subscription to the plan, are not receiving service under this tariff or other appropriate governing document containing the Companion Intrastate Service.

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- OPTIONAL CALLING PLANS (Cont'd)
 - 5.2 Verizon Business Services II Optional Calling Plan (Cont'd)
 - 2. <u>Verizon Business Services II Local and Long Distance (Cont'd)</u>
 - C. Monthly Recurring Charges:

 A monthly recurring charge will apply for each Offering under this plan. The monthly recurring charge is in lieu of the rates and charges as set forth in Product Packages Guide Types 18, 19, 20 and 21 for services eligible for this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Intrastate Service and Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or per-ISDN-PRI basis.
 - C.1 As of July 1, 2007 the existing "Offering A" is being replaced by a new "Offering A". The new offering A monthly recurring charge will apply to new and renewed Local Line service. Existing Offering A monthly recurring charges for Local Line service will continue to apply until the end of the service agreement in effect as of July 1, 2007.

As of July 1, 2007 the existing "Offering B" is being replaced by a new "Offering B". The new Offering B monthly recurring charge will apply to new and renewed Local Trunk service. Existing Offering B monthly recurring charges for Local Trunk service will continue to apply until the end of the service agreement in effect as of July 1, 2007.

As of April 1, 2007 "Offering C" is being replaced by "Offering C Flat with Cap" and the Offering C Flat with Cap monthly recurring charge will apply to new and renewed T1 or PRI service. Existing Offering C monthly recurring charges for T1 and PRI service will continue to apply until the end of the service agreement in effect as of April 1, 2007.

C.1.1 The following month recurring charge applies to the Offering A monthly recurring charge for Local Line service existing prior to July 1, 2007.

T/D T/D

The chart below shows the applicable monthly recurring charges for Customers who subscribe to this plan and who currently subscribe to Companion Intrastate Service and Companion Local Service as described in the applicable Company affiliate state tariff, if any, or if not in the state tariff, in the intrastate portion of the Guide.

| Offering | Charge | |
|----------|---------|-----|
| A | \$56.70 | (1) |
| В | NA | |
| С | NA | |

Issued: June 17, 2011

Shannon L. Brown, Tariff Manager 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Effective: July 1, 2011
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Office of the Secretary
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- 5. OPTIONAL CALLING PLANS (Cont'd)
 - 5.2 Verizon Business Services II Optional Calling Plan (Cont'd)
 - 2. Verizon Business Services II Local and Long Distance (Cont'd)
 - C. Monthly Recurring Charges (Cont'd.):
 - C.1.2 <u>Benefits:</u> Customers will receive the following benefits on in lieu of the benefits set forth in Product Packages Guide Types 18, 19, 20 and 21 for service provided under this plan prior to July 1, 2007 for Offering A and Offering B and prior to April 1, 2007 for Offering C.
 - i. Offering A: Prior to July 1, 2007, upon installation of interstate service and Companion Local Service, the Customer will receive unlimited Eligible Interstate Usage, Eligible Intrastate Service usage and unlimited exchange service usage as described in the Companion Intrastate Service tariffs and Companion Local Service tariffs or other appropriate governing documents.
 - ii. Offering B: Prior to July 1, 2007, upon installation of interstate service and Companion Local Service, a Customer who subscribes to Offering B will receive an allotment of 1,250 minutes per monthly period per local trunk subscribed to under this offering that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service as described in the Companion Intrastate Service tariff in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Interstate Usage that exceeds this allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of Customer's monthly allotment and ends after completion of the allotment, the Customer will be charged \$0.05 per minute for Eligible Interstate Usage for the portion of the call after completion of the allotment. For Customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

The Customer will receive exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

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- OPTIONAL CALLING PLANS (Cont'd)
 - 5.2 Verizon Business Services II Optional Calling Plan (Cont'd)
 - 2. <u>Verizon Business Services II Local and Long Distance (Cont'd)</u>
 - C. Monthly Recurring Charges (Cont'd):
 - C.1.2 Benefits (Cont'd):
 - iii. Offering C: Prior to April 1, 2007, upon installation of Companion Interstate Service and Companion Local Service, Customer will receive an allotment of 30,000 minutes per monthly period per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of Customer's monthly allotment and ends after completion of the allotment, Customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For Customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.
 - C.2 Monthly Recurring Charges as of July 1, 2007: The chart below shows the applicable monthly recurring charges for Customers who subscribe to this plan and who currently subscribe to Companion Intrastate Service and Companion Local Service as described in the applicable Company affiliate state tariff, if any, or if not in the state tariff, in the intrastate portion of the Guide.

| Offering | Charge | |
|--|---------|-------|
| A | \$69.30 | (1) |
| В | NA | (T/D) |
| C (grandfathered – see Offering C Flat with Cap above) | NA | (T/D) |
| C Flat with Cap | NA | (T/D) |

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- 5. OPTIONAL CALLING PLANS (Cont'd)
 - 5.2 Verizon Business Services II Optional Calling Plan (Cont'd)
 - 2. Verizon Business Services II Local and Long Distance (Cont'd)
 - D. <u>Benefits:</u> Customers will receive the following benefits on in lieu of the benefits set forth in Product Packages Guide Types 18, 19, 20 and 21 for service provided under this plan.
 - Offering A Flat with Cap: As of July 1, 2007, existing "Offering A" is D.1 being replaced by "Offering A Flat with Cap". Existing Offering A monthly recurring charges for Local Trunk service will continue to apply until the end of the service agreement in effect as of July 1, 2007. Upon installation of Companion Interstate Service and Companion Local Service. Customer will receive an allotment of 800 minutes per monthly period per Local Line that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of Customer's monthly allotment and ends after completion of the allotment, Customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For Customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

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Boise, Idaho

- OPTIONAL CALLING PLANS (Cont'd)
 - 5.2 <u>Verizon Business Services II Optional Calling Plan (Cont'd)</u>
 - 2. Verizon Business Services II Local and Long Distance (Cont'd)
 - D. Benefits (Cont'd):
 - **D.2** Offering B Flat with Cap: As of July 1, 2007, the existing "Offering B" is being replaced by a new "Offering B Flat with Cap". Existing Offering B monthly recurring charges for Local Trunk service will continue to apply until the end of the service agreement in effect as of July 1, 2007. The Upon installation of Companion Interstate Service and Companion Local Service, Customer will receive an allotment of 800 minutes per monthly period per Local Trunk that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of Customer's monthly allotment and ends after completion of the allotment, Customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For Customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.
 - **D.3** Offering C Flat with Cap: Upon installation of Companion Interstate Service and Companion Local Service, Customer will receive an allotment of 20,000 minutes per monthly period per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of Customer's monthly allotment and ends after completion of the allotment, Customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For Customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

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Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 1100 Chicago, IL 60601 Effective: September 1, 2008
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- OPTIONAL CALLING PLANS (Cont'd)
 - 5.2 <u>Verizon Business Services II Optional Calling Plan (Cont'd)</u>
 - 2. <u>Verizon Business Services II Local and Long Distance (Cont'd)</u>
 - E. <u>Other Benefits and Discounts</u>: The following discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Intrastate Service and Companion Local Service.
 - E.1 A Customer who subscribes to this and demonstrates to the Company's reasonable satisfaction that the Customer will accept another carrier's offer in absence of any further inducement will receive discounts, not to exceed the following amounts, on monthly recurring plan, optional feature and feature package charges in lieu of all other discounts, based on the Customer's term of service under this plan:

| Term of Service (Years) | <u>Discount</u> | |
|-------------------------|-----------------|--|
| 1 | 5% | |
| 2 + | 15 | |

E.2 Customers who subscribe to domestic Verizon Business Services II Long Distance Voice Services under Product Packages Guide Types 18, 19, 20 or 21 will receive the discounts set forth in the Product Package for domestic Verizon Business Services II Long Distance Voice Services on Overage Usage charges.

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Boise, Idaho

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- 5. OPTIONAL CALLING PLANS (Cont'd)
 - 5.2 Verizon Business Services II Optional Calling Plan (Cont'd)
 - 2. Verizon Business Services II Local and Long Distance (Cont'd)
 - F. Termination of Service:
 - F.1 The following provisions will apply to Customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing Customers who disconnect Companion Local Service only, plan service and Companion Intrastate Service will terminate and the Customer will be automatically re-subscribed to the service offerings to which the Customer subscribed at the time of subscription to this plan under this tariff and the Companion Intrastate Service tariff.

For existing Customers who disconnect Companion Local Service and Companion Intrastate Service, plan service and Companion Intrastate Service will terminate and the Customer will then be automatically resubscribed to the service offering under this tariff to which the Customer subscribed at the time of subscription to this plan.

For new Customers who disconnect Companion Local Service only, plan service and Companion Intrastate Service will terminate and the Customer will be automatically subscribed to Verizon Business Services I Long Distance Voice Services Feature Option A under this tariff and Verizon Business Services I Long Distance Voice Services under the Companion Intrastate Service tariff.

For new Customers who disconnect Companion Local Service and Companion Intrastate Service, plan service and Companion Intrastate Service will terminate and the Customer will be automatically subscribed to Verizon Business Services I Long Distance Voice Services Feature Option A under this tariff and Verizon Business Services I Long Distance Voice Services under the Companion Intrastate Service tariff for intraLATA intrastate service only.

- G. Other Conditions:
- G.1 <u>Billing</u>: Customers subscribing to service under this plan via a Companydesignated Internet site will receive Electronic Billing invoicing only.
- G.2 Customers subscribing to this plan may not receive the benefits of any other discounts, including term plan discounts, or promotions.

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- OPTIONAL CALLING PLANS (Cont'd)
 - 5.2 Verizon Business Services II Optional Calling Plan (Cont'd)
 - 3. LD Voice 800 Minute Package for Verizon Business Lines or Trunks
 - 3.1 Customer will pay the following flat rate monthly recurring charge, fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 800 minutes per month originating from a Business Line or Trunk purchased from Company.

| Agreement Term (Years) | Monthly Recurring Charge |
|------------------------|--------------------------|
| One | \$28 |
| Two | 26 |
| Three | 24 |

- 3.2 Overage Charge: An overage charge of \$0.05 applies for each minute of intrastate and interstate outbound Long Distance Voice Services calls that exceeds 800 in a month.
- 3.3 <u>Terms and Conditions:</u> Customer understands that the LD Voice 800 Minute Package is restricted in the following manner:
 - (i) International LD, Inbound (toll free), and Calling Card minutes are NOT included.
 - (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 800 Minute Package.
 - (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
 - (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 800 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

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Boise, Idaho

- OPTIONAL CALLING PLANS (Cont'd)
 - 5.2 <u>Verizon Business Services II Optional Calling Plan (Cont'd)</u>
 - 4. <u>LD Voice 500 Minute Package for Verizon Business Lines or Trunks</u>
 - 4.1 Customer will pay the following flat rate monthly recurring charge, fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 500 minutes per month originating from a Business Line or Trunk purchased from Company.

| Agreement Term (Years) | Monthly Recurring | ng Charge |
|------------------------|-------------------|-----------|
| One | \$18 | |
| Two | 17 | |
| Three | 16 | |

- 4.2 Overage Charge: An overage charge of \$0.05 applies for each minute of intrastate and interstate outbound Long Distance Voice Services calls that exceeds 500 in a month.
- 4.3 <u>Terms and Conditions:</u> Customer understands that the LD Voice 500 Minute Package is restricted in the following manner:
 - (i) International LD, Inbound (toll free), and Calling Card minutes are NOT included.
 - (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 500 Minute Package.
 - (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
 - (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 500 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

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- 5. OPTIONAL CALLING PLANS (Cont'd)
 - 5.2 <u>Verizon Business Services II Optional Calling Plan (Cont'd)</u>
 - 5. LD Voice 300 Minute Package for Verizon Business Lines or Trunks
 - 5.1 Customer will pay the following flat rate monthly recurring charge, fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 300 minutes per month originating from a Business Line or Trunk purchased from Company.

| Agreement Term (Years) | Monthly Recurring Charge |
|------------------------|--------------------------|
| One | \$12 |
| Two | 11 |
| Three | 10 |

- 5.2 Overage Charge: An overage charge of \$0.05 applies for each minute of intrastate and interstate outbound Long Distance Voice Services calls that exceeds 300 in a month.
- 5.3 Terms and Conditions: Customer understands that the LD Voice 300 Minute Package is restricted in the following manner:
 - International LD, Inbound (toll free), and calling card minutes are NOT included.
 - (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the LD Voice 300 Minute Package.
 - (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
 - (iv) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II Long Distance Voice Term and Volume Discount Schedule.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY VERIZON OF THE LD VOICE 300 MINUTE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

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OPTIONAL CALLING PLANS (Cont'd)

5.3 <u>Verizon Business Services I – Optional Calling Plans</u>
The following provisions apply to Customers who subscribe to Verizon Business Services I only. These plans are available to Feature Option 1 Customers only.

1. LD Voice Package

1.1 <u>Monthly Recurring Charges:</u> Customer will pay the following flat rate monthly recurring charge, fixed for the service term, for all intrastate and interstate outbound Long Distance Voice Services calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Company.

| Service Term (Years) | Monthly Recurring Charge |
|----------------------|--------------------------|
| 1 | \$725 |
| 2 | 685 |
| 3 | 650 |

- 1.2 Overage Charge: An overage charge of \$0.05 applies for each minute of intrastate and interstate outbound Long Distance Voice Services calls that exceeds 20,000 in a month.
- 1.3 Terms and Conditions: Customer understands that the LD Voice Package is restricted in the following manner:
 - International long distance, Inbound (toll free), and Calling Card minutes are NOT included.
 - (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package.
 - (iii) Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE LD VOICE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

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VII. RATES AND CHARGES (Cont'd)

- 5. OPTIONAL CALLING PLANS (Cont'd)
 - 5.3 Verizon Business Services I Optional Calling Plans (Cont'd)
 - 2. <u>Verizon Business Services I Local and Long Distance:</u> The Verizon Business Services I Local and Long Distance optional calling plan is not available to Customers after March 1, 2005.
 - A. Eligibility: To be eligible for this plan, Customers:
 - must designate a Company affiliate as its exchange service carrier and intrastate calling and as its carrier for intraLATA toll calling;
 - must subscribe both to certain intrastate service as described in the
 appropriate intrastate Company or Company-affiliate tariff or other
 appropriate governing document ("Companion Intrastate Service") and to
 certain exchange service as described in the appropriate Companyaffiliate exchange service tariff or other appropriate governing document
 ("Companion Local Service") concurrent with enrollment in this plan;
 - may not receive any discounts or the benefits of any promotional offering;
 - must subscribe to service under Product Packages Guide Types 13, 14, 15 or 16.

The Company may cancel a Customer's service and Customer accounts, without incurring any liability, immediately, and without notice, if the Customer fails to satisfy the following conditions. The Customer may not:

- subscribe to service under this plan for more than 30 lines or 24 trunks per Customer location;
- use auto-dialers or any similar type of device in connection with service under this plan; and,
- use service under this plan in a call center environment or in connection with any similar such application.

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OPTIONAL CALLING PLANS (Cont'd)

5.3 <u>Verizon Business Services I – Optional Calling Plans (Cont'd)</u>

- 2. Verizon Business Services I Local and Long Distance (Cont'd):
 - B. <u>Definitions:</u> For the purposes of this plan, the following definitions apply:

Eligible Intrastate Service: Verizon Business Services I Long Distance Voice Services Feature Option A Outbound Service (excluding Calling Card) usage that originates and terminates in one state as set forth in the Companion Intrastate tariffs or other appropriate governing documents.

Eligible Interstate Usage: Verizon Business Services I Long Distance Voice Services Feature Option A Outbound Service (excluding Calling Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI.

Existing Customers: Customers who, at the time of subscription to the plan, are receiving service under this tariff or other appropriate governing document containing the Companion Intrastate Service.

New Customers: Customers who, at the time of subscription to the plan, are not receiving service under this tariff or other appropriate governing document containing the Companion Intrastate Service.

C. <u>Monthly Recurring Charges:</u>

A monthly recurring charge will apply for each Offering under this plan. The monthly recurring charge is in lieu of the rates and charges as set forth in Product Packages Guide Types 13, 14, 15 and 16 for services eligible for this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Intrastate Service and Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or per-ISDN-PRI basis.

The chart below shows the applicable monthly recurring charges for Customers who subscribe to this plan and who currently subscribe to Companion Intrastate Service and Companion Local Service as described in the applicable Company affiliate state tariff, if any, or if not in the state tariff, in the intrastate portion of the Guide.

| Offering | Charge |
|----------|---------|
| Α | \$60.00 |
| В | NA |
| С | NA |

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- 5. OPTIONAL CALLING PLANS (Cont'd)
 - 5.3 Verizon Business Services I Optional Calling Plans (Cont'd)
 - 2. Verizon Business Services I Local and Long Distance (Cont'd):
 - D. <u>Benefits:</u> Customers will receive the following benefits on in lieu of the benefits set forth in Product Packages Guide Types 13, 14, 15 and 16 for service provided under this plan.
 - D.1 Offering A: Upon installation of interstate service and Companion Local Service, the Customer will receive unlimited Eligible Interstate Usage, Eligible Intrastate Service usage and unlimited exchange service usage as described in the Companion Intrastate Service tariffs and Companion Local Service tariffs or other appropriate governing documents.
 - D.2 Offering B: Upon installation of interstate service and Companion Local Service, a Customer who subscribes to Offering B will receive an allotment of 1,250 minutes per monthly period per local trunk subscribed to under this offering that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service as described in the Companion Intrastate Service tariff in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Interstate Usage that exceeds this allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of Customer's monthly allotment and ends after completion of the allotment, the Customer will be charged \$0.05 per minute for Eligible Interstate Usage for the portion of the call after completion of the allotment. For Customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

The Customer will receive exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

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- OPTIONAL CALLING PLANS (Cont'd)
 - 5.3 Verizon Business Services I Optional Calling Plans (Cont'd)
 - 2. Verizon Business Services I Local and Long Distance (Cont'd):
 - D. Benefits (Cont'd):
 - D.3 Offering C: Upon installation of Companion Interstate Service and Companion Local Service, Customer will receive an allotment of 30,000 minutes per monthly period per Local T1 or ISDN-PRI that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of Customer's monthly allotment and ends after completion of the allotment, Customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For Customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.
 - E. <u>Other Benefits and Discounts</u>: The following discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Intrastate Service and Companion Local Service.
 - E.1 A Customer who subscribes to this and demonstrates to the Company's reasonable satisfaction that the Customer will accept another carrier's offer in absence of any further inducement will receive discounts, not to exceed the following amounts, on monthly recurring plan, optional feature and feature package charges in lieu of all other discounts, based on the Customer's term of service under this plan:

| Term of Service (Years) | Discount | |
|-------------------------|----------|--|
| 1 | 5% | |
| 2 + | 15% | |

E.2 Customers who subscribe to domestic Verizon Business Services I Long Distance Voice Services under Product Packages Guide Types 13, 14, 15 or 16 will receive the discounts set forth in the Product Package for domestic Verizon Business Services I Long Distance Voice Services on Overage Usage charges.

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- 5. OPTIONAL CALLING PLANS (Cont'd)
 - 5.3 Verizon Business Services I Optional Calling Plans (Cont'd)
 - 2. Verizon Business Services I Local and Long Distance (Cont'd):
 - F. Termination of Service:
 - F.1 The following provisions will apply to Customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing Customers who disconnect Companion Local Service only, plan service and Companion Intrastate Service will terminate and the Customer will be automatically re-subscribed to the service offerings to which the Customer subscribed at the time of subscription to this plan under this tariff and the Companion Intrastate Service tariff.

For existing Customers who disconnect Companion Local Service and Companion Intrastate Service, plan service and Companion Intrastate Service will terminate and the Customer will then be automatically resubscribed to the service offering under this tariff to which the Customer subscribed at the time of subscription to this plan.

For new Customers who disconnect Companion Local Service only, plan service and Companion Intrastate Service will terminate and the Customer will be automatically subscribed to Verizon Business Services I Long Distance Voice Services Feature Option A under this tariff and Verizon Business Services I Long Distance Voice Services under the Companion Intrastate Service tariff.

For new Customers who disconnect Companion Local Service and Companion Intrastate Service, plan service and Companion Intrastate Service will terminate and the Customer will be automatically subscribed to Verizon Business Services I Long Distance Voice Services Feature Option A under this tariff and Verizon Business Services I Long Distance Voice Services under the Companion Intrastate Service tariff for intraLATA intrastate service only.

- G. Other Conditions:
- G.1 <u>Billing:</u> Customers subscribing to service under this plan via a Company-designated Internet site will receive Electronic Billing invoicing only.
- G.2 Customers subscribing to this plan may not receive the benefits of any other discounts, including term plan discounts, or promotions.

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- OPTIONAL CALLING PLANS (Cont'd)
 - 5.3 <u>Verizon Business Services I Optional Calling Plans (Cont'd)</u>
 - 3. <u>Verizon Business Services I Local and Long Distance Line Solution</u>
 - A. Eligibility: To be eligible for this plan, the Customer:
 - must designate the Company as its exchange service and intrastate telecommunications service carrier;
 - must subscribe both to certain intrastate service as described in the appropriate intrastate Company tariff or other appropriate governing document ("Companion Intrastate Service") and to certain exchange service as described in the appropriate Company exchange service tariff or other appropriate governing document ("Companion Local Service") concurrent with enrollment in this plan;
 - must subscribe to service under Product Packages Guide Types 13, 14, 15 or 16, and,
 - may not receive any discounts or the benefits of any promotional offering.

The Company may cancel a Customer's service and Customer accounts, without incurring any liability, immediately, and without notice, if the Customer fails to satisfy the following conditions. The Customer may not:

- subscribe to service under this plan for more than 30 lines per Customer location:
- use auto-dialers or any similar type of device in connection with service under this plan; and,
- use service under this plan in a call center environment or in connection with any similar such application.

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- 5. OPTIONAL CALLING PLANS (Cont'd)
 - 5.3 <u>Verizon Business Services I Optional Calling Plans (Cont'd)</u>
 - 3. <u>Verizon Business Services I Local and Long Distance Line Solution (Cont'd)</u>
 - B. Definitions: For the purposes of this plan, the following definitions apply:

Eligible Intrastate Service: Verizon Business Services I Long Distance Voice Services Feature Option A Outbound Service (excluding Calling Card) usage that originates and terminates in one state as set forth in the Companion Intrastate tariffs or other appropriate governing documents.

Eligible Interstate Usage: Verizon Business Services I Long Distance Voice Services Feature Option A Outbound Service (excluding Calling Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S Virgin Islands, Guam, and CNMI.

Existing Customers: Customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff or other appropriate governing document containing the Companion Intrastate Service.

Local Line: A single, voice-grade communications channel, including an Automatic Number Identification (ANI.)

New Customers: Customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff or other appropriate governing document containing the Companion Intrastate Service.

- C. <u>Availability:</u> Companion Intrastate Service and Companion Local Service is available where an MCI Legacy company provides local exchange service in this state.
- D. Monthly Recurring Charges: A \$60 monthly recurring charge will apply. The monthly recurring charge is in lieu of the rates and charges as set forth in Product Packages Guide Types 13, 14, 15 and 16 for services eligible for this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Intrastate Service and Companion Local Service.
- E. <u>Benefits:</u> Customers will receive the following benefits in lieu of the benefits set forth in Product Packages Guide Types 13, 14, 15 and 16 for service provided under this plan:

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Upon installation of interstate service and Companion Local Service, the Customer will receive unlimited Eligible Interstate Usage, Eligible Intrastate Service usage and exchange service usage as described in the Companion Intrastate Service tariffs and Companion Local Service tariffs or other appropriate governing documents.

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- 5. OPTIONAL CALLING PLANS (Cont'd)
 - 5.3 Verizon Business Services I Optional Calling Plans (Cont'd)
 - 3. Verizon Business Services I Local and Long Distance Line Solution (Cont'd)
 - F. Other Benefits and Discounts: The following discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Intrastate Service and Companion Local Service.
 - F.1 A Customer who subscribes to this plan and demonstrates to the Company's reasonable satisfaction that the Customer will accept another carrier's offer in absence of any further inducement will receive discounts, not to exceed the following amounts, on monthly recurring plan, optional feature and feature package charges in lieu of all other discounts, based on the Customer's term of service under this plan:

| <u>Term of Service (Years)</u> | <u>Discount</u> |
|--------------------------------|-----------------|
| 1 | 5% |
| 2 + | 15% |

F.2 Customers who subscribe to domestic Verizon Business Services I Long Distance Voice Services under Product Packages Guide Types 13, 14, 15 or 16 will receive the discounts set forth in the Product Package for domestic Verizon Business Services I Long Distance Voice Services on Overage Usage charges.

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- OPTIONAL CALLING PLANS (Cont'd)
 - 5.3 <u>Verizon Business Services I Optional Calling Plans (Cont'd)</u>
 - 3. Verizon Business Services I Local and Long Distance Line Solution (Cont'd)
 - G. <u>Termination of Service:</u> The following provisions will apply to Customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing Customers who disconnect Companion Local Service only, plan service and Companion Intrastate Service will terminate and the Customer will be automatically re-subscribed to the service offerings to which the Customer subscribed at the time of subscription to this plan under this tariff and the Companion Intrastate Service tariff.

For existing Customers who disconnect Companion Local Service and Companion Intrastate Service, plan service and Companion Intrastate Service will terminate and the Customer will then be automatically resubscribed to the service offering under this tariff to which the Customer subscribed at the time of subscription to this plan.

For new Customers who disconnect Companion Local Service only, plan service and Companion Intrastate Service will terminate and the Customer will be automatically subscribed to Verizon Business Services I Long Distance Voice Services Feature Option A under this tariff and Verizon Business Services I Long Distance Voice Services under the Companion Intrastate Service tariff.

For new Customers who disconnect Companion Local Service and Companion Intrastate Service, plan service and Companion Intrastate Service will terminate and the Customer will be automatically subscribed to Verizon Business Services I Long Distance Voice Services Feature Option A under this tariff and Verizon Business Services I Long Distance Voice Services under the Companion Intrastate Service tariff for intraLATA intrastate service only.

- H. Other Conditions:
- H.1 <u>Billing:</u> Customers subscribing to service under this plan via a Company-designated Internet site will receive Electronic Billing invoicing only.

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6. <u>INTRASTATE LONG DISTANCE DIRECTORY ASSISTANCE</u>

Except as otherwise specified in this tariff, an undiscountable per call charge as set forth in the following table will apply to each call requesting Directory Assistance for a intrastate telephone number A charge will apply to each Directory Assistance call irrespective of whether the requested telephone number can be furnished. Directory Assistance calls will not count toward, nor be calculated as part of, applicable volume discounts. Directory Assistance calls may be placed with the assistance of an operator.

| Intrastate Directory Assistance Per-Call Charge | _ |
|---|---|
| \$1.40 | _ |

A credit will apply to each Directory Assistance call if the Customer notifies a Company Service representative that he or she: (1) experienced poor transmission or was cut-off during the call; (2) was given an incorrect telephone number; or (3) inadvertently misdialed and reached Directory Assistance using the wrong area code.

Presubscribed Customers who have been certified in writing as being unable to access or use a manual directory because of a visual or other physical impairment will be eligible to receive a Directory Assistance credit against the per-call charge (and any applicable operator-assistance surcharges) by dialing Area Code + 555-1212. A licensed physician, optometrist, appropriate federal or state agency, or appropriate approved private agency must make certification on a form available upon request from the Company. When completed, the written certification must be returned to a designated company service center or, at the Company's election, delivered to the Customer's Local Exchange Carrier.

Credits may be used by: 1) the visually or otherwise physically impaired customer; 2) an organization established specifically for the purpose of assisting the visually or otherwise physically impaired; or 3) a business where all owner(s) and/or employees of the business on the premises at which a call originates have been certified as visually or otherwise physically impaired. Credits will apply only to Directory Assistance calls made by dialing Area Code + 555-1212 from the telephone number of the certified visually or otherwise physically impaired person or organization. Only one telephone number per location is entitled to this credit. A maximum of fifty Directory Assistance calls per monthly billing period will be eligible for crediting, and no single credit for a Directory Assistance call may exceed \$5.00.

A Customer may request that the Directory Assistance operator complete an intrastate telephone call to a number obtained in a Directory Assistance call. For any call completed, the Customer will be charged the additional undiscountable Operator Dialed surcharge set forth in the Operator Services Surcharges tariff section above, plus the applicable per-minute rate for the Company service to which the customer is presubscribed. This feature is not available to those accessing Directory Assistance by dialing 1010, plus a Company CIC, or for calls to toll-free, 500, 700, 900 and 976 numbers.

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VIII. INTRASTATE NETWORK SERVICES LOCAL ACCESS SERVICE

1. <u>SERVICE DESCRIPTION</u>: Intrastate Network Services Local Access Service is provided by the Company. Intrastate Network Services Local Access Service is a point-to-point service which provides the Customer access to Company network services through a circuit from the Customer's designated premises to the Company's Point-of-Presence (POP). The connections of the circuit may, or may not, be provided by Company facilities but the circuit itself is provided by the Company.

For dedicated access provisioned entirely on Verizon Business ("MCI Legacy Company") owned fiber, or on other Company facilities designated as Type 1 on the Guide, Type 1 designation applies.

Intrastate Network Services Local Access Service may be provided in the following arrangements:

- 1.1 Intrastate Analog Local Access
- 1.2 Intrastate DS0 (Hubless) Access
- 1.3 Intrastate T1 Digital Access
- 1.4 Intrastate DS-3 Local Access
- 1.5 Intrastate Sonet Access
- 1.1 <u>Intrastate Analog Local Access</u>
 - 1.1.1 <u>Product Description</u>: Intrastate Analog Local Access is provided by the Company. Intrastate Analog Local Access is a service that provides channels with voice frequency transmission capability in the nominal frequency range of 300 to 3000 Hz and may be terminated over two-wire or four-wire.
 - 1.1.2 Features and Options:
 - 1.1.2.1 <u>Signaling</u>: The following monthly recurring and installation charges will apply, per local access channel.

Monthly \$20.00

Installation \$0.00

1.1.2.2 <u>Data Conditioning</u>: The following monthly recurring and installation charges will apply, per local access channel.

Monthly \$5.00 Installation \$2.00

1.1.2.3 Access Integration Option: A form of access which allows Customers to utilize their dedicated access lines to carry traffic for both an inbound and an outbound service over the same channels. This feature is available in conjunction with inbound-Dedicated Termination only, MCI Vision, Prism I, Prism II, and Option 3.

Monthly \$0.00 Installation \$0.00

- 1.1.2.4 Access Pricing Plans (APP). APP, as described below in Section 2.1, is available to Pre-Verizon Business Services (VBS) I Customers only.
- 1.1.2.5 Intrastate Access Term Discounts, as described below in Section 2.2, are available to Pre-Verizon Business Services I Customers only.

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- SERVICE DESCRIPTION (Cont'd)
 - 1.1 Intrastate Analog Local Access (Cont'd)
 - 1.1.3 Rates and Charges: Where rates or charges are specific to a particular pricing program (i.e., Verizon Business Services (VBS) I, II, or III) those rates and charges only apply where a Customer has enrolled in that pricing program. Rates and charges which are not specific to a particular pricing program apply to all Customers.
 - 1.1.3.1 Monthly Recurring Channel Charges:
 - 1.1.3.1.1 Type 1 Circuits: For Type 1 circuits installed on or after April 1, 2010, the monthly recurring charges in Section VIII.1.8 apply.

 N/T
 - 1.1.3.1.2 All Other Circuits: The monthly recurring charges for circuits T installed under VBS III are based on the Serving Wire Center of the circuit, and are set forth in the table in Section VIII.1.7.3 of this tariff.

The monthly recurring charges for circuits installed that are not assessed VBS III Monthly Recurring Local Loop Charges are based on the Service Wire Center of the circuit, and are set forth in the table Section VIII.1.6 of this tariff. This table includes applicable rates for VBS I, VBS II, and Pre-VBS pricing programs for Intrastate Analog Local Access.

- 1.1.3.2 <u>Non-Recurring Charges</u>: A \$200 non-recurring channel charge applies.
- 1.1.3.3 <u>Network Connection Charge</u>: The following monthly recurring and non-recurring charges will apply, per connection, only for circuits installed on or after October 1, 1998, if access is Customer-provided.

Monthly Installation \$60 \$0.00

- 1.1.3.4 The Special Access Surcharge is applied.
- 1.1.3.5. Other Non-Recurring Charges:

1.1.3.5.1 Customer Support Services charges apply.

1.1.3.5.2 Intrastate Administrative Non-Recurring Charges apply.

1.1.4. <u>Terms and Conditions</u>: The tariff general terms and conditions apply, except that the Credit Allowance for Interruption of Local Access Service as set forth in Section 2.3 below also applies.

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N/T

N/T

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VIII. INTRASTATE NETWORK SERVICES LOCAL ACCESS SERVICE (Cont'd)

SERVICE DESCRIPTION (Cont'd)

- 1.2 Intrastate DS0 (Hubless) Access
 - 1.2.1 <u>Product Description:</u> Intrastate DS0 (Hubless) Access is provided by Company. the Intrastate DS0 (Hubless) Access is a digital local access arrangement offering bandwidth up to 64 kbps that can be used to Customer's premises to the Company's Point of Presence (POP) to provide Customer access to Company services. It is known as "Hubless DDS" because it does not physically pass through the centralized Local Exchange Carrier wire center or hub.
 - 1.2.2 Rates and Charges: Where rates or charges are specific to a particular pricing program (i.e., Verizon Business Services (VBS) I, II, or III) those rates and charges only apply where a Customer has enrolled in that pricing program. Rates and charges which are not specific to a particular pricing program apply to all Customers.
 - 1.2.2.1 Local Access Channel Monthly Recurring Channel Charges:
 - 1.2.2.1.1 Type 1 Circuits: For Type 1 circuits installed on or after April 1, 2010, the monthly recurring charges in Section VIII.1.8 apply.

1.2.2.1.2 All Other Circuits:

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<u>Verizon Business Services III Charges:</u> The monthly recurring per-circuit charges are based on the Serving Wire Center of the circuit, and are set forth in the table in Section VIII.1.7.3 of this tariff.

<u>Verizon Business Services II Charges:</u> The monthly recurring T per-circuit charges are based on the Serving Wire Center of the circuit, and are set forth in the table in Section VIII.1.7.2 of this tariff.

<u>Verizon Business Services I Charges:</u> The monthly recurring T per-circuit charges are based on the Serving Wire Center of the circuit, and are set forth in the table in Section VIII.1.7.1 of this tariff.

<u>Pre-VBS Charges</u>: The monthly recurring per-circuit charges T are based on the Serving Wire Center of the circuit, and are set forth in the table in Section VIII.1.6 of this tariff.

Pre-VBS Charges for low-speed (2.4kps, 4.8kps, 9.6kps)

Pre-VBS Charges for higher speed (56kps, 64kps)

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- SERVICE DESCRIPTION (Cont'd)
 - 1.2 Intrastate DS0 (Hubless) Access
 - 1.2.2 Rates and Charges (Cont'd):
 - 1.2.2.2 <u>Local Access Channel Non-Recurring Charges</u>: A \$200 non-recurring channel charge applies.
 - 1.2.2.3 <u>Network Connection Charge</u>: The following monthly recurring and non-recurring charges will apply, per connection, only for circuits installed on or after October 1, 1998, if access is Customer-provided.

Monthly \$60 Installation \$0.00

1.2.2.4 Other Non-Recurring Charges:

10011

1.2.2.4.1 Customer Support Services charges apply.

1.2.2.4.2 Intrastate Administrative Non-Recurring Charges <u>apply.</u>

1.2.3 <u>Terms and Conditions</u>: The tariff general terms and conditions apply, except that the Credit Allowance for Interruption of Local Access Service as set forth in Section 2.3 below also applies.

- 1.3 Intrastate T1 Digital Access
 - 1.3.1 Product Description: Intrastate T-1 Digital Access service is provided by Company. Intrastate T-1 Digital Access is a high capacity digital local access arrangement that relies on T-1 transmission technology provided by the local exchange carrier and which will be used to connect Customer's Premises to the Company's Point-of-Presence (POP) to provide Customer access to Company services.
 - 1.3.2 <u>Features and Options</u>:
 - 1.3.2.1 <u>Channelized Access Line with Telco M24 Multiplexer</u>: Charges will apply on an individual case basis.
 - 1.3.2.2 Access Integration Option: A form of T-1 Digital Access which allows Customers to utilize their dedicated access lines to carry traffic for both an inbound and an outbound service over the same circuits.

Monthly \$0.00 Installation \$0.00

THE RATES PREVIOUSLY LOCATED ON THIS PAGE WERE RELOCATED. THE RATES IN THE TABLE WERE REFORMATTED AND ARE NOW LOCATED ON PAGES 118 - 123

THE MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE 119.

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- 1. SERVICE DESCRIPTION (Cont'd)
 - 1.3 Intrastate T1 Digital Access (Cont'd):
 - 1.3.2 Features and Options (Cont'd):
 - 1.3.2.3 <u>Integrated Services Digital Network (ISDN) Service</u>: Intrastate ISDN integrates voice, data, and video communications services via standard interfaces.
 - 1.3.2.3.1 Primary Rate Interface (PRI): Through Intrastate PRI, a
 Customer can share access facilities among the following
 Intrastate Long Distance Voice Services of MCI
 Communications Services: outbound service and inbound
 toll-free services. An attribute of PRI, Call-by-Call Service
 Configuration, allows for these services to share dynamically
 allocated individual circuits within the PRI. Intrastate Private
 Line Service is also available with the above combinations.

The PRI consists of a 64 kbps D channel and 23 B channels of 64 kbps each. The bearer, or B, channels are used to access Company services supported over the PRI. The D channels are used to carry signaling and control information for the associated B channels.

In addition to providing basic access to the services specified above, the PRI interface can be configured to support the following advanced ISDN features: Call-by-Call Service Configuration, Non-Facility Associated Signaling, D-Channel Backup, Automatic Number Identification (ANI), Dialed Number identification Service (DNIS) and, for intrastate outbound service with Feature Option C-1, Calling Station Identification (CSI). Call-by-Call Service Configuration allows the B channels of a PRI to be shared between multiple services carried on the PRI. With Non-Facility Associated Signaling, one PRI D channel can control up to a maximum of 20 T-1 Digital Access channels. D Channel Backup provides a redundant hot stand-by of the PRIs primary D Channel. Automatic Number Identification (ANI) allows a Customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange Carrier (LEC). DNIS provides the called party with the number dialed by the Customer or a translated version of the dialed number. The delivery of ANI and DNIS is ordered along with intrastate outbound service with Feature Option C-1 CSI is provided to intrastate outbound service with Feature Option C-1 where Customers order PRI. Intrastate T-1 Digital Access is required to obtain intrastate ISDN PRI. Each time a change in the number of Private Line DS0s is required, a PRI reconfiguration charge will be assessed.

THE RATES PREVIOUSLY LOCATED ON THIS PAGE WERE RELOCATED. THE RATES IN THE TABLE WERE REFORMATTED AND ARE NOW LOCATED ON PAGES 118 – 123. THE MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE 120.

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Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601

- 1. SERVICE DESCRIPTION (Cont'd)
 - 1.3 Intrastate T1 Digital Access (Cont'd):
 - 1.3.2 Features and Options (Cont'd):
 - 1.3.2.3 Integrated Services Digital Network (ISDN) Service (Cont'd):
 - 1.3.2.3.1 Primary Rate Interface (PRI) (Cont'd):

 After initial installation of the PRI trunk group, a Customer may choose to add or delete groups of B channels in DS1 blocks. Each time the trunk group size is changed, a trunk group rearrangement charge will be assessed.

Customers who elect PRI will be assessed the following monthly recurring charges, in addition to the rates in Section 1.3.3 below:

Feature Per D Channel: Monthly \$110.00

Rearrange trunk group B channels per occurrence: \$200.00

1.3.2.3.2 Call-by-Call Service Configuration: Allows the B channels within a PRI to be shared between services subscribed to on the PRI. Call-by-Call Service Configuration can be used in the following Intrastate Long Distance Voice Services of MCI Communications Services: outbound services and inbound toll-free service. The Customer must specify at the time of PRI order if Call-by-Call Service Configuration is desired and the service combination. The Customer also becomes a Customer of each service. If the PRI is initially dedicated to a single service, it can be reconfigured to support Call-by-Call Service Configuration, and the rearrangement charge specified below will apply. Each time a service is added or deleted from an existing PRI trunk group, a service rearrangement charge will be assessed.

Customers who elect Call-by-Call Service Configuration will be assessed the following monthly recurring charges, in addition to the rates in Section 1.3.3 below:

Feature Call-by-Call:

Monthly \$0.00

Trunk group rearrangement per-occurrence: \$200.00

- 1.3.2.4 Access Pricing Plans (APP) as described below in Section 2.1 are available to Pre-Verizon Business Services I Customers only.
- 1.3.2.5. Intrastate Access Term Discounts as described below in Section 2.2 are available to Pre-Verizon Business Services I Customers only.

THE MATERIAL PREVIOUSLY LOCATED ON THIS PAGE WAS MOVED TO PAGE NO. 108. THE MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGES 120 AND 121.

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- SERVICE DESCRIPTION (Cont'd)
 - 1.3 Intrastate T1 Digital Access (Cont'd):
 - 1.3.3 Rates and Charges: Where rates or charges are specific to a particular pricing program (i.e., Verizon Business Services (VBS) I, II, or III) those rates and charges only apply where a Customer has enrolled in that pricing program. Rates and charges which are not specific to a particular pricing program apply to all Customers.
 - 1.3.3.1 Local Access Channel Monthly Recurring Channel Charges:
 - 1.3.3.1.1 <u>Type 1 Circuits</u>: For Type 1 circuits installed on or after April 1, 2010, the monthly recurring charges in Section VIII.1.8 apply.

N/T | N/T

1.3.3.1.2 All Other Circuits:

T T

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Т

<u>Verizon Business Services III Charges</u>: The monthly recurring per-circuit charges are based on Serving Wire Center of the circuit, and are set forth in the table in Section VIII.1.7.3 of this tariff.

<u>Verizon Business Services II Charges</u>: The monthly recurring per-circuit charges are based on Serving Wire Center of the circuit, and are set forth in the table in Section VIII.1.7.2 of this tariff.

<u>Verizon Business Services I Charges</u>: The monthly recurring per-circuit charges are based on Serving Wire Center of the circuit, and are set forth in the table in Section VIII.1.7.1 of this tariff.

<u>Pre-VBS Charges</u>: The monthly recurring per circuit T charges apply are based on Serving Wire Center of the circuit, and are set forth in the table in Section VIII.1.6 of this tariff

- 1.3.3.2 <u>Local Access Channel Non-Recurring Charge</u>: A \$200 non-recurring channel charge applies.
- 1.3.3.3 <u>Network Connection Charge</u>: The following monthly recurring and non-recurring charges will apply, per connection, only for circuits installed on or after October 1, 1998, if access is Customer-provided.

Monthly \$230 Installation \$0.00

1.3.3.4 <u>Cross Connect Charge</u>: A monthly \$50 charge will apply, and a non-recurring charge of \$250 will apply, per connection, for circuits installed on or after October 1, 1998, for the electrical connection of a Company intrastate T-1 Digital Access circuit to an interexchange carrier other than the Company.

Issued: March 22, 2010

- 1. SERVICE DESCRIPTION (Cont'd)
 - 1.3 Intrastate T1 Digital Access (Cont'd):
 - 1.3.3 Rates and Charges (Cont'd):
 - 1.3.3.5 Special Access Surcharge applies.
 - 1.3.3.6 Other Non-Recurring Charges:

1.3.3.6.1 Customer Support Services charges apply.

1.3.3.6.2 Intrastate Administrative Non-Recurring Charges apply.

1.3.4 <u>Terms and Conditions</u>: The tariff general terms and conditions apply, except that the Credit Allowance for Interruption of Local Access Service as set forth in Section 2.3 below also applies.

- 1.4 Intrastate DS-3 Local Access
 - 1.4.1 <u>Product Description</u>: Intrastate DS-3 Local Access is provided by the Company. Intrastate DS-3 Local Access is a high capacity digital local access arrangement that relies on DS-3 transmission technology used by the Local Exchange Carrier, or other access provider, and which will be used to the Customer's Premises to the Company's Point-of-Presence (POP) to provide Customer access to Company services.
 - 1.4.2 Features and Options: Features and Options are not available.
 - 1.4.3 Rates and Charges: Where rates or charges are specific to a particular pricing program (i.e., Verizon Business Services (VBS) I, II, or III) those rates and charges only apply where a Customer has enrolled in that pricing program. Rates and charges which are not specific to a particular pricing program apply to all Customers.

THE RATES PREVIOUSLY LOCATED ON THIS PAGE WERE RELOCATED. THE RATES IN THE TABLE WERE REFORMATTED AND ARE NOW LOCATED ON PAGES 134.2 – 134.7.

THE MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGES 127 and 128.

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- 1. SERVICE DESCRIPTION (Cont'd)
 - 1.4 Intrastate DS-3 Local Access (Cont'd)
 - 1.4.3 Rates and Charges (Cont'd):
 - 1.4.3.1 Local Access Channel Monthly Recurring Channel Charges:
 - 1.4.3.1.1 <u>Type 1 Circuits</u>: For Type 1 circuits installed on or after April 1, 2010, the monthly recurring charges in Section VIII.1.8 apply.

N/T | N/T

1.4.3.1.2 All Other Circuits:

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Т

Т

Τ

<u>Verizon Business Services III Charges</u>: The monthly recurring per-circuit charges are based on Serving Wire Center of the circuit, and are set forth in the table in Section VIII.1.7.3 of this tariff.

<u>Verizon Business Services II Charges</u>: The monthly recurring per-circuit charges are based on Serving Wire Center of the circuit, and are set forth in the table in Section VIII.1.7.2 of this tariff.

<u>Verizon Business Services I Charges</u>: The monthly recurring per-circuit charges are based on Serving Wire Center of the circuit, and are set forth in the table in Section VIII.1.7.1 of this tariff.

<u>Pre-VBS Charges</u>: The monthly recurring per-circuit T charges are based on Serving Wire Center of the circuit, and are set forth in the table in Section VIII.1.6 of this tariff.

- 1.4.3.2 <u>Local Access Channel Non-Recurring Charges</u>: A non-recurring channel charge of \$1000 will apply.
- 1.4.3.3 M1/3 Multiplex:
 - 1.4.3.3.1. VBS I: A \$300 monthly recurring charge applies, per Central Office Connection, to demultiplex/multiplex up to 28 T-1 (1.544 Mbps) channels from/into a TDS-45 (44.736 Mbps) digital signal for circuits provided under VBS I.
 - 1.4.3.3.2 Pre-VBS I, VBS II, and VBS III: A \$950 monthly recurring charge applies, per Central Office Connection, to demultiplex/multiplex up to 28 T-1 (1.544 Mbps) channels from/into a TDS-45 (44.736 Mbps) digital signal.

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- 1. SERVICE DESCRIPTION (Cont'd)
 - 1.4 Intrastate DS-3 Local Access (Cont'd)
 - 1.4.3 Rates and Charges (Cont'd):
 - 1.4.3.4 Network Connection Charge:

| 1.4.3.4.1 | <u>VBS I</u> : A \$1,000 monthly recurring charge applies, per connection, for circuits provided under VBS I if access is Customer-provided. | 1/N T/N |
|-----------|---|----------------------------|
| 1.4.3.4.2 | Pre-VBS I, VBS II, and VBS III: A \$1,725 monthly recurring charge applies, per connection, for circuits installed on or after October 1, 1998, if access is Customer-provided. | T T |

- 1.4.3.5 Cross Connect Charge: A monthly \$250 charge will apply, and a non-recurring charge of \$500 will apply, per connection, for circuits installed on or after October 1, 1998, for the electrical connection of a Company affiliate DS-3 Local Access circuit to an interexchange carrier other than the Company.
- 1.4.3.6 Charges for special arrangements, including engineering, construction, labor, facility costs and other costs associated with making the interconnection compatible between the Customer's and the Company's equipment and/or facilities are additional and at the expense of the Customer and shall be charged on an individual case basis.
- 1.4.3.7 There will be no allowance for service deferral on the Local Access Channel. All charges for access begin on the original service request date, or the Telco delivery date, which ever is later.
- 1.4.3.8 Other Non-Recurring Charges:
 - 1.4.3.8.1 Customer Support Services charges apply.
 - 1.4.3.8.2 Intrastate Administrative Non-Recurring Charges apply.
- 1.4.4 <u>Terms and Conditions</u>: The tariff general terms and conditions apply, except that the Credit Allowance for Interruption of Local Access Service as set forth in Section 2.3 below also applies.

THE RATES PREVIOUSLY LOCATED ON THIS PAGE WERE RELOCATED. THE RATES IN THE TABLE WERE REFORMATTED AND ARE NOW LOCATED ON PAGES 124 – 129.

THE MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE 133.

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- SERVICE DESCRIPTION (Cont'd)
 - 1.5 Intrastate SONET Access
 - 1.5.1 <u>Product Description</u>: Intrastate SONET Access is provided by the Company. T Intrastate SONET Access provides OC3 and above local loop access to SONET T/N in conjunction with Intrastate Analog Local Access Intrastate T-1 Digital Access, Intrastate DS0 (Hubless) Access (DS0), and Intrastate DS-3 Local Access.
 - 1.5.2 Features and Options: Features and Options are not available.
 - 1.5.3 Rates and Charges: All charges for Intrastate Analog Local Access, Intrastate 1 Digital Access, Intrastate DS-0 (Hubless) Access and Intrastate DS-3 Local Access will apply in addition to the following charges for OC3 and above local loops, with the following exceptions:

T/N

T/N

1.5.3.1 Local Access Channel Monthly Recurring Channel Charges: For Type 1 Circuits installed on or after April 1, 2010, the monthly recurring charges in Section VIII.1.8 apply. For all other circuits, the monthly recurring channel charges for OC3 and above are calculated on an individual case basis.

| | T/N

- 1.5.3.2 <u>Local Access Channel Non-Recurring Charges</u>: A non-recurring channel charge of \$3000 will apply per circuit.
- 1.5.3.3 <u>Network Connection Charge</u>: The following monthly recurring and non-recurring charges will apply, per connection, only for circuits installed on or after October 1, 1998, whether access is Company-provided or Customer-provided.

For SONET DS3 and SONET STS-1, the following charge will apply:

Monthly: \$1,725

Installation: \$0.00

For SONET OC3 and above, the following charge will apply:

Monthly: \$3,450

Installation: \$0.00

- 1.5.3.4 Charges for special arrangements, including engineering, construction, labor, facility costs and other costs associated with making the interconnection compatible between the Customer's and the Company's equipment and/or facilities are additional and at the expense of the Customer and shall be charged on an individual case basis.
- 1.5.3.5 Other Non-Recurring Charges:
 - 1.5.3.5.1 The Customer Support Services charges apply.
 - 1.5.3.5.2 The Intrastate Administrative Non-Recurring Charges apply.
- 1.5.4 <u>Terms and Conditions</u>: The tariff general terms and conditions apply, except that the Credit Allowance for Interruption of Local Access Service as set forth in Section 2.1 below also applies.

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1. SERVICE DESCRIPTION (Cont'd)

1.6 Pre-VBS Rates

The following table contains the rates for Pre-VBS pricing programs for Intrastate Analog Local Access, Intrastate DS0 (Hubless) Access, Intrastate T1 Digital Access, and Intrastate DS-3 Local Access. Additionally, the rates in the column for Intrastate Analog Local Access contains the rates which are also applicable to the VBS I and VBS II pricing programs.

| Serving Wire Center | Analog Local | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|--------------|------------------------------------|------------------------------|-------------|------------|
| ABRDIDXC | \$88.13 | \$199.16 | \$221.16 | \$657.84 | \$4,253.00 |
| ALBNIDXC | \$99.08 | \$219.86 | \$241.86 | \$1,393.73 | \$6,710.00 |
| ALMOIDXC | \$102.16 | \$226.30 | \$248.30 | \$1,609.19 | \$7,410.00 |
| AMFLIDMA | \$88.30 | \$199.62 | \$221.62 | \$672.03 | \$4,296.00 |
| ARBNIDXC | \$89.49 | \$202.84 | \$224.84 | \$796.72 | \$4,627.00 |
| ARCOIDXC | \$99.74 | \$221.24 | \$243.24 | \$1,439.90 | \$6,860.00 |
| ASTNIDMA | \$106.12 | \$234.58 | \$256.58 | \$1,886.21 | \$8,310.00 |
| ATLNIDXC | \$96.66 | \$214.80 | \$236.80 | \$1,224.44 | \$6,160.00 |
| BLFTIDMA | \$88.64 | \$200.54 | \$222.54 | \$700.41 | \$4,382.00 |
| BLSSIDMA | \$101.94 | \$225.84 | \$247.84 | \$1,593.80 | \$7,360.00 |
| BNCRIDMA | \$89.83 | \$203.76 | \$225.76 | \$826.38 | \$4,713.00 |
| BNFYIDXX | \$100.40 | \$222.62 | \$244.62 | \$1,486.07 | \$7,010.00 |
| BOISID35 | \$84.90 | \$190.42 | \$212.42 | \$363.60 | \$3,396.00 |
| BOISIDMA | \$58.60 | \$154.00 | \$176.00 | \$250.00 | \$3,000.00 |
| BOISIDNW | \$85.58 | \$192.26 | \$214.26 | \$444.99 | \$3,568.00 |
| BOISIDSW | \$85.75 | \$192.72 | \$214.72 | \$459.18 | \$3,611.00 |
| BOISIDWE | \$85.41 | \$191.80 | \$213.80 | \$430.80 | \$3,525.00 |
| BRLYIDMA | \$100.40 | \$222.62 | \$244.62 | \$1,486.07 | \$7,010.00 |
| BRUNIDXC | \$96.66 | \$214.80 | \$236.80 | \$1,224.44 | \$6,160.00 |
| BRVEIDXC | \$92.55 | \$211.12 | \$233.12 | \$1,063.66 | \$5,401.00 |
| BUHLIDMA | \$106.78 | \$235.96 | \$257.96 | \$1,932.38 | \$8,460.00 |
| BYVWIDXX | \$88.47 | \$200.08 | \$222.08 | \$686.22 | \$4,339.00 |
| CARYIDXC | \$102.60 | \$227.22 | \$249.22 | \$1,639.97 | \$7,510.00 |
| CHLSIDXC | \$110.08 | \$242.86 | \$264.86 | \$2,163.23 | \$9,210.00 |
| CLWLIDMA | \$88.81 | \$201.00 | \$223.00 | \$714.60 | \$4,425.00 |
| CMBRIDXC | \$100.18 | \$222.16 | \$244.16 | \$1,470.68 | \$6,960.00 |
| CNCLIDXC | \$101.94 | \$225.84 | \$247.84 | \$1,593.80 | \$7,360.00 |
| CPRMIDXC | \$107.66 | \$237.80 | \$259.80 | \$1,993.94 | \$8,660.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 110, 111, 117, 118, 126 AND 132.

CERTAIN RATES PREVIOUSLY LOCATED ON THIS PAGE ARE NOW LOCATED ON PAGES 119 - 123.

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1. SERVICE DESCRIPTION (Cont'd)

1.6 Pre-VBS Rates (Cont'd)

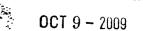
| Serving Wire Center | Analog Local | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|--------------|------------------------------------|------------------------------|-------------|-------------|
| CRALIDXX | \$58.60 | \$154.00 | \$176.00 | \$250.00 | \$3,000.00 |
| CRGMID01 | \$109.07 | \$210.00 | \$197.36 | \$2,107.00 | \$8,556.63 |
| CSCDIDXC | \$98.64 | \$218.94 | \$240.94 | \$1,362.95 | \$6,610.00 |
| CSFRIDMA | \$106.78 | \$235.96 | \$257.96 | \$1,932.38 | \$8,460.00 |
| CTWDID01 | \$111.92 | \$213.75 | \$201.82 | \$2,330.00 | \$9,277.63 |
| CYTNIDXC | \$107.00 | \$236.42 | \$258.42 | \$1,947.77 | \$8,510.00 |
| DECLIDMA | \$98.86 | \$219.40 | \$241.40 | \$1,378.34 | \$6,660.00 |
| DNLYIDXC | \$101.72 | \$225.38 | \$247.38 | \$1,578.41 | \$7,310.00 |
| DRGSIDMA | \$104.58 | \$231.36 | \$253.36 | \$1,778.48 | \$7,960.00 |
| DUBSIDXC | \$104.80 | \$231.82 | \$253.82 | \$1,793.87 | \$8,010.00 |
| DWNYIDMA | \$90.51 | \$205.60 | \$227.60 | \$885.70 | \$4,885.00 |
| DYTNIDMA | \$97.32 | \$216.18 | \$238.18 | \$1,270.61 | \$6,310.00 |
| EAGLIDNM | \$86.26 | \$194.10 | \$216.10 | \$501.75 | \$3,780.00 |
| EDHZIDMA | \$104.58 | \$231.36 | \$253.36 | \$1,778.48 | \$7,960.00 |
| EKBNIDXC | \$115.80 | \$254.82 | \$276.82 | \$2,563.37 | \$10,510.00 |
| EKCYIDXA | \$251.73 | \$247.40 | \$271.81 | \$3,250.00 | \$15,790.00 |
| ELBAIDXC | \$100.18 | \$222.16 | \$244.16 | \$1,470.68 | \$6,960.00 |
| EMMTIDMA | \$88.64 | \$200.54 | \$222.54 | \$700.41 | \$4,382.00 |
| FILRIDXC | \$108.32 | \$239.18 | \$261.18 | \$2,040.11 | \$8,810.00 |
| FKLNIDMA | \$99.30 | \$220.32 | \$242.32 | \$1,409.12 | \$6,760.00 |
| FRFDIDXC | \$100.84 | \$223.54 | \$245.54 | \$1,516.85 | \$7,110.00 |
| FRLDIDXX | \$92.21 | \$210.20 | \$232.20 | \$1,034.00 | \$5,315.00 |
| FRTHIDMA | \$90.34 | \$205.14 | \$227.14 | \$870.87 | \$4,842.00 |
| GAVLID01 | \$114.20 | \$218.75 | \$205.16 | \$2,537.00 | \$9,947.13 |
| GDNGIDMA | \$104.14 | \$230.44 | \$252.44 | \$1,747.70 | \$7,860.00 |
| GLFYIDMA | \$98.86 | \$219.40 | \$241.40 | \$1,378.34 | \$6,660.00 |
| GRACIDMA | \$91.70 | \$208.82 | \$230.82 | \$989.51 | \$5,186.00 |
| GRVWIDXC | \$92.04 | \$209.74 | \$231.74 | \$1,019.17 | \$5,272.00 |
| GRVYIDXC | \$90.51 | \$205.60 | \$227.60 | \$885.70 | \$4,885.00 |
| HALYIDMA | \$105.46 | \$233.20 | \$255.20 | \$1,840.04 | \$8,160.00 |
| HAMRIDXC | \$101.28 | \$224.46 | \$246.46 | \$1,547.63 | \$7,210.00 |
| HGMNIDMA | \$103.48 | \$229.06 | \$251.06 | \$1,701.53 | \$7,710.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 110, 111, 117, 118, 126 AND 132.

THE MATERIAL PREVIOUSLY LOCATED ON THIS PAGE WAS MOVED TO PAGE 110.

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1. SERVICE DESCRIPTION (Cont'd)

1.6 Pre-VBS Rates (Cont'd)

| Serving Wire Center | Analog Local | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|--------------|------------------------------------|------------------------------|-------------|-------------|
| HLBKIDXC | \$93.06 | \$212.50 | \$234.50 | \$1,108.15 | \$5,530.00 |
| HLSTIDXC | \$109.64 | \$241.94 | \$263.94 | \$2,132.45 | \$9,110.00 |
| HMDLIDXC | \$90.85 | \$206.52 | \$228.52 | \$915.36 | \$4,971.00 |
| HOWEIDXC | \$99.96 | \$221.70 | \$243.70 | \$1,455.29 | \$6,910.00 |
| HRBNIDXC | \$88.13 | \$199.16 | \$221.16 | \$657.84 | \$4,253.00 |
| HYLKIDXX | \$85.41 | \$191.80 | \$213.80 | \$430.80 | \$3,525.00 |
| IDCYIDMA | \$88.64 | \$200.54 | \$222.54 | \$700.41 | \$4,382.00 |
| IDFLIDMA | \$66.25 | \$219.60 | \$219.60 | \$205.00 | \$2,694.67 |
| INKMIDMA | \$86.43 | \$194.56 | \$216.56 | \$515.94 | \$3,823.00 |
| INVYIDXC | \$99.30 | \$220.32 | \$242.32 | \$1,409.12 | \$6,760.00 |
| IRWNIDXC | \$99.96 | \$221.70 | \$243.70 | \$1,455.29 | \$6,910.00 |
| ISPKIDAC | \$112.72 | \$248.38 | \$270.38 | \$2,347.91 | \$9,810.00 |
| JERMIDNM | \$107.66 | \$237.80 | \$259.80 | \$1,993.94 | \$8,660.00 |
| JLTTIDXA | \$178.19 | \$228.15 | \$229.69 | \$2,005.00 | \$9,718.62 |
| KAMHID01 | \$111.16 | \$213.75 | \$200.70 | \$2,282.00 | \$9,123.13 |
| KLGRIDXC | \$106.56 | \$235.50 | \$257.50 | \$1,916.99 | \$8,410.00 |
| KLLGIDXX | \$90.17 | \$204.68 | \$226.68 | \$856.04 | \$4,799.00 |
| KMBRIDMA | \$106.56 | \$235.50 | \$257.50 | \$1,916.99 | \$8,410.00 |
| KNDRIDXX | \$181.91 | \$229.08 | \$233.04 | \$1,888.00 | \$9,732.91 |
| KOSKID01 | \$112.30 | \$215.00 | \$201.82 | \$2,378.00 | \$9,432.13 |
| KTCHIDMA | \$104.80 | \$231.82 | \$253.82 | \$1,793.87 | \$8,010.00 |
| KUNAIDMA | \$86.94 | \$195.94 | \$217.94 | \$558.51 | \$3,952.00 |
| LAPWID01 | \$105.84 | \$205.00 | \$192.90 | \$1,853.00 | \$7,732.63 |
| LEDRIDXC | \$114.04 | \$251.14 | \$273.14 | \$2,440.25 | \$10,110.00 |
| LENRIDXA | \$183.14 | \$234.43 | \$236.38 | \$2,173.00 | \$10,374.88 |
| LHSPIDMA | \$89.32 | \$202.38 | \$224.38 | \$781.89 | \$4,584.00 |
| LKVWIDXC | \$89.49 | \$202.84 | \$224.84 | \$796.72 | \$4,627.00 |
| LSMNIDMA | \$98.42 | \$218.48 | \$240.48 | \$1,347.56 | \$6,560.00 |
| LSTNIDSH | \$105.27 | \$193.63 | \$193.63 | \$1,636.00 | \$7,526.63 |
| LWMNIDXC | \$96.00 | \$213.42 | \$235.42 | \$1,178.27 | \$6,010.00 |
| MALTIDXC | \$97.98 | \$217.56 | \$239.56 | \$1,316.78 | \$6,460.00 |
| MAY IDXC | \$113.82 | \$250.68 | \$272.68 | \$2,424.86 | \$10,060.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 110, 111, 117, 118, 126 AND 132.

THE MATERIAL PREVIOUSLY LOCATED ON THIS PAGE WAS MOVED TO PAGES 111 AND 112.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601

1. SERVICE DESCRIPTION (Cont'd)

1.6 Pre-VBS Rates (Cont'd)

| | | | | | |
|------------------------|--------------|------------------------------------|------------------------------|-------------|-------------|
| Serving Wire Center | Analog Local | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
| MCCLIDXC | \$104.36 | \$230.90 | \$252.90 | \$1,763.09 | \$7,910.00 |
| MCCMIDMA | \$87.96 | \$198.70 | \$220.70 | \$643.65 | \$4,210.00 |
| MCKYIDXC | \$105.24 | \$232.74 | \$254.74 | \$1,824.65 | \$8,110.00 |
| MDTNIDMA | \$88.47 | \$200.08 | \$222.08 | \$686.22 | \$4,339.00 |
| MDVAIDXC | \$98.86 | \$219.40 | \$241.40 | \$1,378.34 | \$6,660.00 |
| MELBIDMA | \$88.64 | \$200.54 | \$222.54 | \$700.41 | \$4,382.00 |
| MLCYIDXC | \$92.72 | \$211.58 | \$233.58 | \$1,078.49 | \$5,444.00 |
| MNDKIDXC | \$96.44 | \$214.34 | \$236.34 | \$1,209.05 | \$6,110.00 |
| MNVWIDXC | \$101.94 | \$225.84 | \$247.84 | \$1,593.80 | \$7,360.00 |
| MOORIDXC | \$101.28 | \$224.46 | \$246.46 | \$1,547.63 | \$7,210.00 |
| MRDNIDMA | \$86.26 | \$194.10 | \$216.10 | \$501.75 | \$3,780.00 |
| MRNGIDXC | \$89.83 | \$203.76 | \$225.76 | \$826.38 | \$4,713.00 |
| MRTGIDMA | \$104.58 | \$231.36 | \$253.36 | \$1,778.48 | \$7,960.00 |
| MSCWIDXX | \$99.52 | \$220.78 | \$242.78 | \$1,424.51 | \$6,810.00 |
| MTHOIDMA | \$91.70 | \$208.82 | \$230.82 | \$989.51 | \$5,186.00 |
| MTHOIDSO | \$91.87 | \$209.28 | \$231.28 | \$1,004.34 | \$5,229.00 |
| MTPLIDMA | \$99.96 | \$221.70 | \$243.70 | \$1,455.29 | \$6,910.00 |
| NFRKIDXC | \$120.86 | \$265.40 | \$287.40 | \$2,917.34 | \$11,660.00 |
| NMPAIDMA | \$87.79 | \$198.24 | \$220.24 | \$629.46 | \$4,167.00 |
| NPMOIDMA | \$91.36 | \$207.90 | \$229.90 | \$959.85 | \$5,100.00 |
| NRLDIDXC | \$98.42 | \$218.48 | \$240.48 | \$1,347.56 | \$6,560.00 |
| NUARIDXC | \$91.70 | \$208.82 | \$230.82 | \$989.51 | \$5,186.00 |
| NWMDIDXC | \$105.46 | \$233.20 | \$255.20 | \$1,840.04 | \$8,160.00 |
| NZPRID01 | \$110.02 | \$211.25 | \$198.47 | \$2,187.00 | \$8,814.13 |
| OKLYIDXC | \$103.26 | \$228.60 | \$250.60 | \$1,686.14 | \$7,660.00 |
| ORFNIDXC | \$537.70 | \$1,120.00 | \$1,120.00 | \$1,579.40 | \$12,210.00 |
| PARMIDXC | \$91.19 | \$207.44 | \$229.44 | \$945.02 | \$5,057.00 |
| PARSIDXC | \$99.74 | \$221.24 | \$243.24 | \$1,439.90 | \$6,860.00 |
| PAULIDXC | \$99.96 | \$221.70 | \$243.70 | \$1,455.29 | \$6,910.00 |
| PCTLIDMA | \$58.60 | \$154.00 | \$176.00 | \$250.00 | \$3,000.00 |
| PCTLIDNO | \$85.41 | \$191.80 | \$213.80 | \$430.80 | \$3,525.00 |
| PLMRIDXX | \$88.98 | \$201.46 | \$223.46 | \$752.23 | \$4,498.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 110, 111, 117, 118, 126 AND 132.

THE MATERIAL PREVIOUSLY LOCATED ON THIS PAGE WAS MOVED TO PAGE 112.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Effective: October 9, 2009

1. SERVICE DESCRIPTION (Cont'd)

1.6 Pre-VBS Rates (Cont'd)

| Serving Wire Center | Analog Local | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|--------------|------------------------------------|------------------------------|-------------|-------------|
| PRARIDXC | \$90.17 | \$204.68 | \$226.68 | \$856.04 | \$4,799.00 |
| PRRVIDXX | \$550.00 | \$690.00 | \$690.00 | \$856.04 | \$7,890.00 |
| PRSTIDXC | \$226.58 | \$275.64 | \$294.36 | \$1,566.00 | \$9,593.83 |
| PSFLIDXX | \$85.92 | \$193.18 | \$215.18 | \$473.37 | \$3,654.00 |
| PSTNIDMA | \$97.98 | \$217.56 | \$239.56 | \$1,316.78 | \$6,460.00 |
| PYTTIDMA | \$92.89 | \$212.04 | \$234.04 | \$1,093.32 | \$5,487.00 |
| RBRTIDMA | \$98.20 | \$218.02 | \$240.02 | \$1,332.17 | \$6,510.00 |
| RCFDIDXC | \$103.92 | \$229.98 | \$251.98 | \$1,732.31 | \$7,810.00 |
| RFRVIDXC | \$92.72 | \$211.58 | \$233.58 | \$1,078.49 | \$5,444.00 |
| RGBYIDMA | \$98.42 | \$218.48 | \$240.48 | \$1,347.56 | \$6,560.00 |
| RGNSIDXC | \$112.28 | \$247.46 | \$269.46 | \$2,317.13 | \$9,710.00 |
| RIRIIDMA | \$98.64 | \$218.94 | \$240.94 | \$1,362.95 | \$6,610.00 |
| RKLDIDXC | \$89.66 | \$203.30 | \$225.30 | \$811.55 | \$4,670.00 |
| RPRTIDXC | \$98.86 | \$219.40 | \$241.40 | \$1,378.34 | \$6,660.00 |
| RTHDIDXX | \$86.26 | \$194.10 | \$216.10 | \$501.75 | \$3,780.00 |
| RVSDIDMA | \$88.64 | \$200.54 | \$222.54 | \$700.41 | \$4,382.00 |
| RXBGIDMA | \$101.06 | \$224.00 | \$246.00 | \$1,532.24 | \$7,160.00 |
| SDSPIDMA | \$92.38 | \$210.66 | \$232.66 | \$1,048.83 | \$5,358.00 |
| SHLYIDMA | \$91.19 | \$207.44 | \$229.44 | \$945.02 | \$5,057.00 |
| SHOPIDXC | \$120.42 | \$264.48 | \$286.48 | \$2,886.56 | \$11,560.00 |
| SHSHIDMA | \$106.34 | \$235.04 | \$257.04 | \$1,901.60 | \$8,360.00 |
| SLMNIDXC | \$119.32 | \$262.18 | \$284.18 | \$2,809.61 | \$11,310.00 |
| SNPNIDXX | \$91.70 | \$208.82 | \$230.82 | \$989.51 | \$5,186.00 |
| SOMTIDXC | \$98.86 | \$219.40 | \$241.40 | \$1,378.34 | \$6,660.00 |
| SPFDIDXC | \$87.96 | \$198.70 | \$220.70 | \$643.65 | \$4,210.00 |
| STARIDNM | \$87.28 | \$196.86 | \$218.86 | \$586.89 | \$4,038.00 |
| STATIDMA | \$103.48 | \$229.06 | \$251.06 | \$1,701.53 | \$7,710.00 |
| STMRIDXX | \$89.49 | \$202.84 | \$224.84 | \$796.72 | \$4,627.00 |
| STNLIDXC | \$101.28 | \$224.46 | \$246.46 | \$1,547.63 | \$7,210.00 |
| SWETIDXC | \$88.98 | \$201.46 | \$223.46 | \$752.23 | \$4,498.00 |
| TETNIDXC | \$102.38 | \$226.76 | \$248.76 | \$1,624.58 | \$7,460.00 |
| THCKIDXC | \$110.52 | \$243.78 | \$265.78 | \$2,194.01 | \$9,310.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 110, 111, 117, 118, 126 AND 132.

THE RATES PREVIOUSLY LOCATED ON THIS PAGE ARE NOW LOCATED ON PAGES 134.2 – 134.6.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Effective: October 9, 2009

1. SERVICE DESCRIPTION (Cont'd)

1.6 Pre-VBS Rates (Cont'd)

| Serving Wire Center | Analog Local | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|--------------|------------------------------------|------------------------------|-------------|-------------|
| THTCIDMA | \$92.72 | \$211.58 | \$233.58 | \$1,078.49 | \$5,444.00 |
| TPNKIDXC | \$90.00 | \$204.22 | \$226.22 | \$841.21 | \$4,756.00 |
| TROYIDXX | \$196.33 | \$238.13 | \$274.29 | \$1,787.00 | \$10,473.36 |
| TRTNIDXC | \$99.52 | \$220.78 | \$242.78 | \$1,424.51 | \$6,810.00 |
| TTONIDMA | \$104.80 | \$231.82 | \$253.82 | \$1,793.87 | \$8,010.00 |
| TWFLIDMA | \$107.88 | \$238.26 | \$260.26 | \$2,009.33 | \$8,710.00 |
| VCTRIDMA | \$103.26 | \$228.60 | \$250.60 | \$1,686.14 | \$7,660.00 |
| WAYNIDXC | \$96.66 | \$214.80 | \$236.80 | \$1,224.44 | \$6,160.00 |
| WESRIDMA | \$97.54 | \$216.64 | \$238.64 | \$1,286.00 | \$6,360.00 |
| WHBRIDXX | \$117.34 | \$258.04 | \$280.04 | \$2,671.10 | \$10,860.00 |
| WLDRIDXC | \$90.68 | \$206.06 | \$228.06 | \$900.53 | \$4,928.00 |
| WNDLIDMA | \$105.46 | \$233.20 | \$255.20 | \$1,840.04 | \$8,160.00 |
| WRLKIDXC | \$101.50 | \$224.92 | \$246.92 | \$1,563.02 | \$7,260.00 |
| WRRNIDAA | \$110.30 | \$243.32 | \$265.32 | \$2,178.62 | \$9,260.00 |
| YLPNIDXC | \$106.56 | \$235.50 | \$257.50 | \$1,916.99 | \$8,410.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 110, 111, 117, 118, 126 AND 132.

THE RATES PREVIOUSLY LOCATED ON THIS PAGE ARE NOW LOCATED ON PAGES 134.6 AND 134.7.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Effective: October 9, 2009

1. SERVICE DESCRIPTION (Cont'd)

1.7 Rates for the Verizon Business Services Pricing Programs

The charts in the subsections below contain the rates for the VBS Pricing Programs, with the exception that the rates for the VBS I and VBS II pricing programs for Intrastate Analog Local Access are set forth in the table in Section VIII.1.6 above.

1.7.1 VBS I Pricing Program Rates

The following table contains the rates for the VBS I pricing program for Intrastate DS0 (Hubless) Access, Intrastate T1 Digital Access, and Intrastate DS-3 Local Access.

| Serving Wire Center | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|------------------------------------|------------------------------|-------------|-------------|
| ABRDIDXC | \$250.00 | \$250.00 | \$400.00 | \$5,000.00 |
| ALBNIDXC | \$250.00 | \$250.00 | \$600.00 | \$6,700.00 |
| ALMOIDXC | \$250.00 | \$250.00 | \$800.00 | \$9,100.00 |
| AMFLIDMA | \$200.00 | \$200.00 | \$300.00 | \$3,700.00 |
| ARBNIDXC | \$250.00 | \$250.00 | \$400.00 | \$10,000.00 |
| ARCOIDXC | \$250.00 | \$250.00 | \$600.00 | \$6,400.00 |
| ASTNIDMA | \$250.00 | \$250.00 | \$800.00 | \$9,100.00 |
| ATLNIDXC | \$250.00 | \$250.00 | \$600.00 | \$12,600.00 |
| BLFTIDMA | \$200.00 | \$200.00 | \$300.00 | \$3,800.00 |
| BLSSIDMA | \$250.00 | \$250.00 | \$600.00 | \$5,800.00 |
| BNCRIDMA | \$200.00 | \$200.00 | \$400.00 | \$4,100.00 |
| BNFYIDXX | \$250.00 | \$250.00 | \$600.00 | \$5,900.00 |
| BOISID35 | \$150.00 | \$150.00 | \$300.00 | \$2,900.00 |
| BOISIDMA | \$150.00 | \$150.00 | \$300.00 | \$2,600.00 |
| BOISIDNW | \$150.00 | \$150.00 | \$300.00 | \$3,200.00 |
| BOISIDSW | \$150.00 | \$150.00 | \$300.00 | \$3,200.00 |
| BOISIDWE | \$150.00 | \$150.00 | \$300.00 | \$3,200.00 |
| BOVLIDXX | \$250.00 | \$250.00 | \$800.00 | \$16,400.00 |
| BRLYIDMA | \$250.00 | \$250.00 | \$400.00 | \$5,600.00 |
| BRUNIDXC | \$250.00 | \$250.00 | \$600.00 | \$7,300.00 |
| BRVEIDXC | \$250.00 | \$250.00 | \$600.00 | \$11,800.00 |
| BUHLIDMA | \$250.00 | \$250.00 | \$600.00 | \$6,700.00 |
| BYVWIDXX | \$250.00 | \$250.00 | \$600.00 | \$4,000.00 |
| CARYIDXC | \$250.00 | \$250.00 | \$600.00 | \$9,000.00 |
| CHLSIDXC | \$250.00 | \$250.00 | \$800.00 | \$10,500.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 116, 125 AND 131.

THE RATES PREVIOUSLY LOCATED ON THIS PAGE ARE NOW LOCATED ON PAGES 130 - 134.1.

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Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Effective: October 9, 2009
Idaho Public Utilities Commission
Office of the Secretary

ACCEPTED FOR FILING

SERVICE DESCRIPTION (Cont'd)

1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)

1.7.1 VBS I Pricing Program Rates (Cont'd)

| Serving Wire Center | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|------------------------------------|------------------------------|-------------|-------------|
| CLFKIDXX | \$250.00 | \$250.00 | \$800.00 | \$15,400.00 |
| CLWLIDMA | \$200.00 | \$200.00 | \$300.00 | \$3,900.00 |
| CMBRIDXC | \$250.00 | \$250.00 | \$600.00 | \$7,400.00 |
| CNCLIDXC | \$250.00 | \$250.00 | \$800.00 | \$14,900.00 |
| CPRMIDXC | \$250.00 | \$250.00 | \$800.00 | \$10,800.00 |
| CRALIDXX | \$150.00 | \$150.00 | \$300.00 | \$2,500.00 |
| CRGMID01 | \$250.00 | \$250.00 | \$800.00 | \$6,900.00 |
| CSCDIDXC | \$250.00 | \$250.00 | \$600.00 | \$12,900.00 |
| CSFRIDMA | \$250.00 | \$250.00 | \$800.00 | \$6,700.00 |
| CTWDID01 | \$250.00 | \$250.00 | \$800.00 | \$7,500.00 |
| CYTNIDXC | \$250.00 | \$250.00 | \$800.00 | \$9,400.00 |
| DECLIDMA | \$250.00 | \$250.00 | \$600.00 | \$5,300.00 |
| DERYIDXX | \$250.00 | \$250.00 | \$800.00 | \$16,500.00 |
| DNLYIDXC | \$250.00 | \$250.00 | \$600.00 | \$14,100.00 |
| DRGSIDMA | \$250.00 | \$250.00 | \$800.00 | \$16,100.00 |
| DUBSIDXC | \$250.00 | \$250.00 | \$800.00 | \$9,500.00 |
| DWNYIDMA | \$200.00 | \$200.00 | \$400.00 | \$4,200.00 |
| DYTNIDMA | \$250.00 | \$250.00 | \$600.00 | \$5,100.00 |
| EAGLIDNM | \$150.00 | \$150.00 | \$300.00 | \$3,300.00 |
| EDHZIDMA | \$250.00 | \$250.00 | \$600.00 | \$6,300.00 |
| EKBNIDXC | \$250.00 | \$250.00 | \$800.00 | \$13,300.00 |
| EKCYIDXA | \$250.00 | \$250.00 | \$800.00 | \$11,900.00 |
| ELBAIDXC | \$250.00 | \$250.00 | \$600.00 | \$7,700.00 |
| EMMTIDMA | \$200.00 | \$200.00 | \$300.00 | \$3,800.00 |
| FILRIDXC | \$250.00 | \$250.00 | \$800.00 | \$7,400.00 |
| FKLNIDMA | \$250.00 | \$250.00 | \$600.00 | \$5,400.00 |
| FRFDIDXC | \$250.00 | \$250.00 | \$600.00 | \$6,600.00 |
| FRLDIDXX | \$250.00 | \$250.00 | \$600.00 | \$6,200.00 |
| FRTHIDMA | \$200.00 | \$200.00 | \$400.00 | \$4,200.00 |
| GAVLID01 | \$250.00 | \$250.00 | \$800.00 | \$8,000.00 |
| GDNGIDMA | \$250.00 | \$250.00 | \$600.00 | \$6,200.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON THIS PAGE AND PAGES 116 AND 131.

RATES PREVIOUSLY LOCATED ON THIS PAGE ARE NOW LOCATED PARTIALLY ON THIS PAGE AND ON PAGES 124 AND 126 – 129.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601

1. SERVICE DESCRIPTION (Cont'd)

1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)

1.7.1 VBS I Pricing Program Rates (Cont'd)

| Serving Wire Center | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|------------------------------------|------------------------------|-------------|-------------|
| GENSIDXX | \$250.00 | \$250.00 | \$600.00 | \$17,400.00 |
| GLFYIDMA | \$250.00 | \$250.00 | \$600.00 | \$5,300.00 |
| GRACIDMA | \$200.00 | \$200.00 | \$400.00 | \$4,500.00 |
| GRVWIDXC | \$250.00 | \$250.00 | \$400.00 | \$6,000.00 |
| GRVYIDXC | \$250.00 | \$250.00 | \$400.00 | \$6,900.00 |
| HALYIDMA | \$250.00 | \$250.00 | \$400.00 | \$6,500.00 |
| HAMRIDXC | \$250.00 | \$250.00 | \$600.00 | \$7,400.00 |
| HGMNIDMA | \$250.00 | \$250.00 | \$600.00 | \$6,100.00 |
| HLBKIDXC | \$250.00 | \$250.00 | \$600.00 | \$6,600.00 |
| HLSTIDXC | \$200.00 | \$200.00 | \$800.00 | \$3,300.00 |
| HMDLIDXC | \$250.00 | \$250.00 | \$400.00 | \$5,700.00 |
| HOPEIDXX | \$250.00 | \$250.00 | \$600.00 | \$4,600.00 |
| HOWEIDXC | \$250.00 | \$250.00 | \$600.00 | \$6,500.00 |
| HRBNIDXC | \$250.00 | \$250.00 | \$400.00 | \$5,200.00 |
| HRSNIDXA | \$250.00 | \$250.00 | \$800.00 | \$14,100.00 |
| HYLKIDXX | \$200.00 | \$200.00 | \$400.00 | \$3,300.00 |
| IDCYIDMA | \$200.00 | \$200.00 | \$300.00 | \$3,700.00 |
| IDFLIDMA | \$250.00 | \$250.00 | \$350.00 | \$4,700.00 |
| INKMIDMA | \$150.00 | \$150.00 | \$300.00 | \$3,300.00 |
| INVYIDXC | \$250.00 | \$250.00 | \$600.00 | \$6,700.00 |
| IRWNIDXC | \$200.00 | \$200.00 | \$600.00 | \$3,400.00 |
| ISPKIDMA | \$200.00 | \$200.00 | \$800.00 | \$19,600.00 |
| JERMIDNM | \$250.00 | \$250.00 | \$600.00 | \$6,300.00 |
| JLTTIDXA | \$250.00 | \$250.00 | \$800.00 | \$7,600.00 |
| KAMHID01 | \$250.00 | \$250.00 | \$800.00 | \$7,400.00 |
| KLGRIDXC | \$250.00 | \$250.00 | \$800.00 | \$10,700.00 |
| KLLGIDXX | \$250.00 | \$250.00 | \$600.00 | \$4,100.00 |
| KMBRIDMA | \$250.00 | \$250.00 | \$600.00 | \$6,600.00 |
| KNDRIDXX | \$250.00 | \$250.00 | \$600.00 | \$7,500.00 |
| KOSKID01 | \$250.00 | \$250.00 | \$800.00 | \$7,600.00 |
| KTCHIDMA | \$250.00 | \$250.00 | \$400.00 | \$6,300.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 116, 125 AND 131.

RATES PREVIOUSLY LOCATED ON THIS PAGE ARE NOW LOCATED ON PAGES 118 - 123.

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Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601

1. SERVICE DESCRIPTION (Cont'd)

1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)

1.7.1 VBS I Pricing Program Rates (Cont'd)

| Serving Wire Center | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|------------------------------------|------------------------------|-------------|-------------|
| KUNAIDMA | \$150.00 | \$150.00 | \$300.00 | \$3,400.00 |
| LAPWID01 | \$250.00 | \$250.00 | \$600.00 | \$6,300.00 |
| LEDRIDXC | \$250.00 | \$250.00 | \$800.00 | \$20,300.00 |
| LENRIDXA | \$200.00 | \$200.00 | \$800.00 | \$3,400.00 |
| LHSPIDMA | \$200.00 | \$200.00 | \$400.00 | \$3,900.00 |
| LKVWIDXC | \$250.00 | \$250.00 | \$600.00 | \$5,400.00 |
| LSMNIDMA | \$250.00 | \$250.00 | \$600.00 | \$5,300.00 |
| LSTNIDSH | \$250.00 | \$250.00 | \$600.00 | \$6,200.00 |
| LWMNIDXC | \$250.00 | \$250.00 | \$600.00 | \$8,000.00 |
| MALTIDXC | \$250.00 | \$250.00 | \$600.00 | \$7,100.00 |
| MAY IDXC | \$250.00 | \$250.00 | \$800.00 | \$20,200.00 |
| MCCLIDXC | \$250.00 | \$250.00 | \$600.00 | \$15,200.00 |
| MCCMIDMA | \$150.00 | \$150.00 | \$300.00 | \$3,600.00 |
| MCKYIDXC | \$250.00 | \$250.00 | \$800.00 | \$7,400.00 |
| MDTNIDMA | \$200.00 | \$200.00 | \$300.00 | \$3,700.00 |
| MDVAIDXC | \$250.00 | \$250.00 | \$600.00 | \$7,800.00 |
| MELBIDMA | \$200.00 | \$200.00 | \$300.00 | \$3,800.00 |
| MLCYIDXC | \$250.00 | \$250.00 | \$600.00 | \$6,600.00 |
| MLLNIDXX | \$250.00 | \$250.00 | \$800.00 | \$15,800.00 |
| MNDKIDXC | \$250.00 | \$250.00 | \$600.00 | \$6,900.00 |
| MNVWIDXC | \$250.00 | \$250.00 | \$800.00 | \$8,500.00 |
| MOORIDXC | \$250.00 | \$250.00 | \$600.00 | \$6,700.00 |
| MRDNIDMA | \$150.00 | \$150.00 | \$300.00 | \$3,300.00 |
| MRNGIDXC | \$250.00 | \$250.00 | \$400.00 | \$5,600.00 |
| MRTGIDMA | \$250.00 | \$250.00 | \$600.00 | \$6,300.00 |
| MSCWIDXX | \$250.00 | \$250.00 | \$600.00 | \$5,700.00 |
| MTHOIDMA | \$200.00 | \$200.00 | \$350.00 | \$4,500.00 |
| MTHOIDSO | \$250.00 | \$250.00 | \$400.00 | \$4,500.00 |
| MTPLIDMA | \$250.00 | \$250.00 | \$600.00 | \$5,500.00 |
| NFRKIDXC | \$250.00 | \$250.00 | \$800.00 | \$23,300.00 |
| NMPAIDMA | \$150.00 | \$150.00 | \$300.00 | \$2,900.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED PAGES 116, 125 AND 131.

THE MATERIAL PREVIOUSLY LOCATED ON THIS PAGE IS NOW LOCATED ON PAGES 113 AND 114.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601



SERVICE DESCRIPTION (Cont'd)

1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)

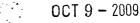
1.7.1 VBS I Pricing Program Rates (Cont'd)

| Serving Wire Center | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|------------------------------------|------------------------------|-------------|-------------|
| NPMOIDMA | \$200.00 | \$200.00 | \$400.00 | \$4,400.00 |
| NRLDIDXC | \$250.00 | \$250.00 | \$600.00 | \$7,200.00 |
| NUARIDXC | \$250.00 | \$250.00 | \$400.00 | \$6,300.00 |
| NWMDIDXC | \$250.00 | \$250.00 | \$600.00 | \$15,600.00 |
| NZPRID01 | \$250.00 | \$250.00 | \$800.00 | \$7,100.00 |
| OKLYIDXC | \$250.00 | \$250.00 | \$800.00 | \$4,600.00 |
| ORFNIDXC | \$200.00 | \$200.00 | \$600.00 | \$17,800.00 |
| PARMIDXC | \$250.00 | \$250.00 | \$400.00 | \$6,000.00 |
| PARSIDXC | \$250.00 | \$250.00 | \$600.00 | \$6,600.00 |
| PAULIDXC | \$250.00 | \$250.00 | \$600.00 | \$6,800.00 |
| PCTLIDMA | \$150.00 | \$150.00 | \$300.00 | \$2,600.00 |
| PCTLIDNO | \$150.00 | \$150.00 | \$300.00 | \$3,100.00 |
| PECKIDXX | \$250.00 | \$250.00 | \$800.00 | \$17,700.00 |
| PIRCIDXX | \$250.00 | \$250.00 | \$800.00 | \$18,200.00 |
| PLMRIDXX | \$250.00 | \$250.00 | \$600.00 | \$3,900.00 |
| PNHRIDXA | \$150.00 | \$150.00 | \$300.00 | \$2,400.00 |
| PRARIDXC | \$250.00 | \$250.00 | \$400.00 | \$6,100.00 |
| PRLKIDXX | \$250.00 | \$250.00 | \$800.00 | \$16,400.00 |
| PRRVIDXX | \$200.00 | \$200.00 | \$400.00 | \$15,000.00 |
| PSFLIDXX | \$150.00 | \$150.00 | \$300.00 | \$2,200.00 |
| PSTNIDMA | \$250.00 | \$250.00 | \$600.00 | \$5,200.00 |
| PTLTIDXX | \$200.00 | \$200.00 | \$600.00 | \$16,000.00 |
| PYTTIDMA | \$250.00 | \$250.00 | \$400.00 | \$3,600.00 |
| RBRTIDMA | \$250.00 | \$250.00 | \$600.00 | \$5,200.00 |
| RCFDIDXC | \$250.00 | \$250.00 | \$800.00 | \$7,800.00 |
| RFRVIDXC | \$250.00 | \$250.00 | \$600.00 | \$6,400.00 |
| RGBYIDMA | \$250.00 | \$250.00 | \$600.00 | \$5,300.00 |
| RGNSIDXC | \$250.00 | \$250.00 | \$800.00 | \$18,400.00 |
| RIRIIDMA | \$250.00 | \$250.00 | \$600.00 | \$5,300.00 |
| RKLDIDXC | \$250.00 | \$250.00 | \$400.00 | \$10,100.00 |
| RPRTIDXC | \$250.00 | \$250.00 | \$600.00 | \$6,600.00 |
| RTHDIDXX | \$200.00 | \$200.00 | \$400.00 | \$3,400.00 |
| RVSDIDMA | \$200.00 | \$200.00 | \$300.00 | \$3,800.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 116, 125 AND 131. THE RATES PREVIOUSLY LOCATED ON THIS PAGE ARE NOW LOCATED ON PAGES 134.2 – 134.5.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601



1. SERVICE DESCRIPTION (Cont'd)

1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)

1.7.1 VBS I Pricing Program Rates (Cont'd)

| Serving Wire Center | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|------------------------------------|------------------------------|-------------|-------------|
| RXBGIDMA | \$250.00 | \$250.00 | \$600.00 | \$5,700.00 |
| SDSPIDMA | \$250.00 | \$250.00 | \$400.00 | \$4,600.00 |
| SHLYIDMA | \$200.00 | \$200.00 | \$400.00 | \$4,400.00 |
| SHOPIDXC | \$250.00 | \$250.00 | \$800.00 | \$23,100.00 |
| SHSHIDMA | \$250.00 | \$250.00 | \$600.00 | \$6,600.00 |
| SLMNIDXC | \$250.00 | \$250.00 | \$800.00 | \$22,500.00 |
| SNPNIDXX | \$250.00 | \$250.00 | \$600.00 | \$4,500.00 |
| SNVYIDQA | \$150.00 | \$150.00 | \$300.00 | \$2,400.00 |
| SOMTIDXC | \$250.00 | \$250.00 | \$800.00 | \$7,500.00 |
| SPFDIDXC | \$250.00 | \$250.00 | \$400.00 | \$5,400.00 |
| SPLKIDXX | \$250.00 | \$250.00 | \$800.00 | \$14,200.00 |
| STARIDNM | \$150.00 | \$150.00 | \$300.00 | \$3,500.00 |
| STATIDMA | \$250.00 | \$250.00 | \$800.00 | \$5,200.00 |
| STMRIDXX | \$250.00 | \$250.00 | \$600.00 | \$4,000.00 |
| STNLIDXC | \$250.00 | \$250.00 | \$800.00 | \$8,800.00 |
| SWETIDXC | \$250.00 | \$250.00 | \$400.00 | \$5,200.00 |
| TETNIDXC | \$250.00 | \$250.00 | \$600.00 | \$7,000.00 |
| THCKIDXC | \$250.00 | \$250.00 | \$800.00 | \$18,700.00 |
| THTCIDMA | \$250.00 | \$250.00 | \$400.00 | \$4,700.00 |
| TPNKIDXC | \$250.00 | \$250.00 | \$400.00 | \$5,000.00 |
| TROYIDXX | \$250.00 | \$250.00 | \$800.00 | \$14,100.00 |
| TRTNIDXC | \$250.00 | \$250.00 | \$600.00 | \$7,300.00 |
| TWFLIDMA | \$250.00 | \$250.00 | \$400.00 | \$6,800.00 |
| WAYNIDXC | \$250.00 | \$250.00 | \$600.00 | \$6,600.00 |
| WEPPIDXX | \$250.00 | \$250.00 | \$800.00 | \$18,400.00 |
| WESRIDMA | \$250.00 | \$250.00 | \$600.00 | \$5,100.00 |
| WHBRIDXX | \$250.00 | \$250.00 | \$800.00 | \$20,500.00 |
| WLDRIDXC | \$250.00 | \$250.00 | \$400.00 | \$5,400.00 |
| WLLCIDXX | \$200.00 | \$200.00 | \$600.00 | \$15,500.00 |
| WNDLIDMA | \$250.00 | \$250.00 | \$400.00 | \$6,500.00 |
| WRLKIDXC | \$250.00 | \$250.00 | \$800.00 | \$14,700.00 |
| WRRNIDAA | \$250.00 | \$250.00 | \$600.00 | \$18,600.00 |
| YLPNIDXC | \$250.00 | \$250.00 | \$400.00 | \$17,000.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 116, 125 AND 131. THE RATES PREVIOUSLY LOCATED ON THIS PAGE ARE NOW LOCATED ON PAGES 134.5 – 134.7.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Effective: October 9, 2009



1. SERVICE DESCRIPTION (Cont'd)

1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)

1.7.2 VBS II Pricing Program Rates

The following table contains the rates for the VBS II pricing program for Intrastate DS0 (Hubless) Access, Intrastate T1 Digital Access, and Intrastate DS-3 Local Access.

| Serving Wire Center | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|------------------------------------|------------------------------|-------------|-------------|
| ABRDIDXC | \$350.00 | \$350.00 | \$950.00 | \$14,990.00 |
| ALBNIDXC | \$300.00 | \$300.00 | \$630.00 | \$7,440.00 |
| ALMOIDXC | \$350.00 | \$350.00 | \$1,460.00 | \$10,190.00 |
| AMFLIDMA | \$260.00 | \$260.00 | \$720.00 | \$3,730.00 |
| ARBNIDXC | \$350.00 | \$350.00 | \$980.00 | \$8,370.00 |
| ARCOIDXC | \$300.00 | \$300.00 | \$1,430.00 | \$7,150.00 |
| ASTNIDMA | \$300.00 | \$300.00 | \$990.00 | \$17,270.00 |
| ATLNIDXC | \$300.00 | \$300.00 | \$770.00 | \$9,440.00 |
| BLFTIDMA | \$270.00 | \$270.00 | \$380.00 | \$3,820.00 |
| BLSSIDMA | \$350.00 | \$350.00 | \$1,170.00 | \$5,920.00 |
| BNCRIDMA | \$280.00 | \$280.00 | \$870.00 | \$4,140.00 |
| BNFYIDXX | \$430.00 | \$430.00 | \$530.00 | \$7,820.00 |
| BOISIDMA | \$170.00 | \$170.00 | \$280.00 | \$2,920.00 |
| BOISIDNW | \$230.00 | \$230.00 | \$420.00 | \$3,680.00 |
| BOISIDSW | \$240.00 | \$240.00 | \$340.00 | \$3,680.00 |
| BOISIDWE | \$170.00 | \$170.00 | \$260.00 | \$3,620.00 |
| BOVLIDXX | \$1,070.00 | \$1,070.00 | \$1,160.00 | \$7,110.00 |
| BRLYIDMA | \$260.00 | \$260.00 | \$730.00 | \$6,000.00 |
| BRUNIDXC | \$170.00 | \$170.00 | \$600.00 | \$4,450.00 |
| BRVEIDXC | \$300.00 | \$300.00 | \$770.00 | \$8,450.00 |
| BUHLIDMA | \$340.00 | \$340.00 | \$980.00 | \$6,960.00 |
| BYVWIDXX | \$550.00 | \$550.00 | \$820.00 | \$4,780.00 |
| CARYIDXC | \$380.00 | \$380.00 | \$1,280.00 | \$11,260.00 |
| CHLSIDXC | \$420.00 | \$420.00 | \$1,730.00 | \$12,790.00 |
| CLFKIDXX | \$830.00 | \$830.00 | \$900.00 | \$6,050.00 |
| CLWLIDMA | \$260.00 | \$260.00 | \$350.00 | \$3,560.00 |
| CMBRIDXC | \$510.00 | \$510.00 | \$1,290.00 | \$12,960.00 |
| CNCLIDXC | \$550.00 | \$550.00 | \$1,560.00 | \$13,940.00 |
| CPRMIDXC | \$570.00 | \$570.00 | \$1,860.00 | \$17,970.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED PARTIALLY ON THIS PAGE AND ON PAGES 115 AND 124.

THE RATES PREVIOUSLY LOCATED ON THIS PAGE ARE NOW LOCATED ON PAGES 130 – 134.1.

Issued: September 28, 2009

Effective: October 9, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601

1. SERVICE DESCRIPTION (Cont'd)

1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)

1.7.2 VBS II Pricing Program Rates (Cont'd)

| Serving Wire Center | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|------------------------------------|------------------------------|-------------|-------------|
| CRALIDXX | \$240.00 | \$240.00 | \$290.00 | \$2,270.00 |
| CRGMID01 | \$380.00 | \$380.00 | \$900.00 | \$7,830.00 |
| CSCDIDXC | \$400.00 | \$400.00 | \$1,360.00 | \$12,810.00 |
| CSFRIDMA | \$350.00 | \$350.00 | \$1,070.00 | \$6,960.00 |
| CTWDID01 | \$450.00 | \$450.00 | \$1,090.00 | \$8,560.00 |
| CYTNIDXC | \$360.00 | \$360.00 | \$1,450.00 | \$11,310.00 |
| DECLIDMA | \$300.00 | \$300.00 | \$970.00 | \$5,680.00 |
| DERYIDXX | \$1,100.00 | \$1,100.00 | \$1,110.00 | \$7,230.00 |
| DNLYIDXC | \$410.00 | \$410.00 | \$1,510.00 | \$15,230.00 |
| DRGSIDMA | \$570.00 | \$570.00 | \$1,490.00 | \$17,920.00 |
| DUBSIDXC | \$460.00 | \$460.00 | \$1,450.00 | \$10,730.00 |
| DWNYIDMA | \$290.00 | \$290.00 | \$930.00 | \$4,320.00 |
| DYTNIDMA | \$330.00 | \$330.00 | \$700.00 | \$5,370.00 |
| EAGLIDNM | \$240.00 | \$240.00 | \$300.00 | \$3,920.00 |
| EDHZIDMA | \$300.00 | \$300.00 | \$980.00 | \$6,860.00 |
| EKBNIDXC | \$520.00 | \$520.00 | \$2,250.00 | \$16,130.00 |
| EKCYIDXA | \$470.00 | \$470.00 | \$1,620.00 | \$16,010.00 |
| ELBAIDXC | \$300.00 | \$300.00 | \$1,300.00 | \$8,640.00 |
| EMMTIDMA | \$260.00 | \$260.00 | \$350.00 | \$3,460.00 |
| FILRIDXC | \$250.00 | \$250.00 | \$800.00 | \$17,320.00 |
| FKLNIDMA | \$350.00 | \$350.00 | \$700.00 | \$5,770.00 |
| FRFDIDXC | \$390.00 | \$390.00 | \$1,370.00 | \$8,560.00 |
| FRLDIDXX | \$300.00 | \$300.00 | \$700.00 | \$7,020.00 |
| FRTHIDMA | \$290.00 | \$290.00 | \$660.00 | \$4,280.00 |
| GAVLID01 | \$470.00 | \$470.00 | \$900.00 | \$9,230.00 |
| GDNGIDMA | \$340.00 | \$340.00 | \$1,200.00 | \$6,370.00 |
| GENSIDXX | \$1,330.00 | \$1,330.00 | \$1,350.00 | \$8,230.00 |
| GLFYIDMA | \$340.00 | \$340.00 | \$900.00 | \$5,280.00 |
| GRACIDMA | \$300.00 | \$300.00 | \$1,040.00 | \$4,640.00 |
| GRVWIDXC | \$220.00 | \$220.00 | \$650.00 | \$3,990.00 |
| GRVYIDXC | \$370.00 | \$370.00 | \$1,110.00 | \$8,420.00 |
| HALYIDMA | \$300.00 | \$300.00 | \$590.00 | \$6,690.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 115, 124 AND 130.

THE RATES PREVIOUSLY LOCATED ON THIS PAGE ARE NOW LOCATED ON PAGES 124 – 129.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Idaho Philipping October 9, 2009
Office of the Secretary
ACCEPTED FOR FILING

- 1. SERVICE DESCRIPTION (Cont'd)
 - 1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)
 - 1.7.2 VBS II Pricing Program Rates (Cont'd)

| Serving Wire Center | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | (Hubless) - T-1 Digital | |
|------------------------|------------------------------------|------------------------------|-------------------------|-------------|
| HAMRIDXC | \$370.00 | \$370.00 | \$1,130.00 | \$8,220.00 |
| HGMNIDMA | \$300.00 | \$300.00 | \$1,130.00 | \$6,280.00 |
| HLBKIDXC | \$370.00 | \$370.00 | \$1,290.00 | \$8,450.00 |
| HLSTIDXC | \$200.00 | \$200.00 | \$760.00 | \$15,340.00 |
| HMDLIDXC | \$380.00 | \$380.00 | \$890.00 | \$7,060.00 |
| HOPEIDXX | \$850.00 | \$850.00 | \$860.00 | \$6,170.00 |
| HOWEIDXC | \$340.00 | \$340.00 | \$2,160.00 | \$7,190.00 |
| HRBNIDXC | \$350.00 | \$350.00 | \$920.00 | \$6,220.00 |
| HRSNIDXA | \$470.00 | \$470.00 | \$860.00 | \$4,520.00 |
| HYLKIDXX | \$310.00 | \$310.00 | \$360.00 | \$3,810.00 |
| IDCYIDMA | \$200.00 | \$200.00 | \$690.00 | \$3,420.00 |
| IDFLIDMA | \$270.00 | \$270.00 | \$400.00 | \$4,960.00 |
| INKMIDMA | \$240.00 | \$240.00 | \$550.00 | \$3,230.00 |
| INVYIDXC | \$440.00 | \$440.00 | \$1,340.00 | \$12,300.00 |
| IRWNIDXC | \$250.00 | \$250.00 | \$770.00 | \$13,880.00 |
| ISPKIDMA | \$250.00 | \$250.00 | \$990.00 | \$24,230.00 |
| JERMIDNM | \$300.00 | \$300.00 | \$930.00 | \$7,100.00 |
| JLTTIDXA | \$390.00 | \$390.00 | \$900.00 | \$8,980.00 |
| KAMHID01 | \$440.00 | \$440.00 | \$1,220.00 | \$8,400.00 |
| KLGRIDXC | \$500.00 | \$500.00 | \$1,390.00 | \$12,080.00 |
| KLLGIDXX | \$690.00 | \$690.00 | \$1,080.00 | \$5,460.00 |
| KMBRIDMA | \$300.00 | \$300.00 | \$830.00 | \$7,270.00 |
| KNDRIDXX | \$380.00 | \$380.00 | \$920.00 | \$8,750.00 |
| KOSKID01 | \$450.00 | \$450.00 | \$1,150.00 | \$8,710.00 |
| KTCHIDMA | \$250.00 | \$250.00 | \$580.00 | \$6,550.00 |
| KUNAIDMA | \$250.00 | \$250.00 | \$530.00 | \$4,150.00 |
| LAPWID01 | \$390.00 | \$390.00 | \$730.00 | \$13,060.00 |
| LEDRIDXC | \$500.00 | \$500.00 | \$2,230.00 | \$17,120.00 |
| LENRIDXA | \$250.00 | \$250.00 | \$990.00 | \$9,640.00 |
| LHSPIDMA | \$280.00 | \$280.00 | \$820.00 | \$4,000.00 |
| LKVWIDXC | \$530.00 | \$530.00 | \$990.00 | \$9,470.00 |
| LSMNIDMA | \$340.00 | \$340.00 | \$770.00 | \$5,590.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 115, 124 AND 130.

THE RATES PREVIOUSLY LOCATED ON THIS PAGE ARE NOW LOCATED ON PAGES 118 – 123.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601

- 1. SERVICE DESCRIPTION (Cont'd)
 - 1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)
 - 1.7.2 VBS II Pricing Program Rates (Cont'd)

| Serving Wire Center | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|------------------------------------|------------------------------|-------------|-------------|
| LSTNIDSH | \$250.00 | \$250.00 | \$340.00 | \$6,800.00 |
| LWMNIDXC | \$430.00 | \$430.00 | \$1,410.00 | \$10,900.00 |
| MALTIDXC | \$300.00 | \$300.00 | \$1,350.00 | \$7,840.00 |
| MAY IDXC | \$460.00 | \$460.00 | \$1,930.00 | \$14,340.00 |
| MCCLIDXC | \$300.00 | \$300.00 | \$700.00 | \$17,390.00 |
| MCCMIDMA | \$260.00 | \$260.00 | \$690.00 | \$3,640.00 |
| MCKYIDXC | \$300.00 | \$300.00 | \$1,380.00 | \$8,310.00 |
| MDTNIDMA | \$260.00 | \$260.00 | \$520.00 | \$3,420.00 |
| MDVAIDXC | \$410.00 | \$410.00 | \$1,130.00 | \$10,610.00 |
| MELBIDMA | \$260.00 | \$260.00 | \$690.00 | \$3,460.00 |
| MLCYIDXC | \$330.00 | \$330.00 | \$990.00 | \$7,330.00 |
| MLLNIDXX | \$920.00 | \$920.00 | \$1,460.00 | \$6,460.00 |
| MNDKIDXC | \$330.00 | \$330.00 | \$1,290.00 | \$7,630.00 |
| MNVWIDXC | \$410.00 | \$410.00 | \$1,350.00 | \$9,510.00 |
| MOORIDXC | \$350.00 | \$350.00 | \$1,620.00 | \$7,470.00 |
| MRDNIDMA | \$200.00 | \$200.00 | \$350.00 | \$3,920.00 |
| MRNGIDXC | \$360.00 | \$360.00 | \$850.00 | \$6,880.00 |
| MRTGIDMA | \$300.00 | \$300.00 | \$960.00 | \$6,860.00 |
| MSCWIDXX | \$920.00 | \$920.00 | \$930.00 | \$7,520.00 |
| MTHOIDMA | \$250.00 | \$250.00 | \$400.00 | \$4,280.00 |
| MTHOIDSO | \$250.00 | \$250.00 | \$620.00 | \$4,280.00 |
| MTPLIDMA | \$300.00 | \$300.00 | \$1,070.00 | \$5,910.00 |
| NFRKIDXC | \$640.00 | \$640.00 | \$2,870.00 | \$19,700.00 |
| NMPAIDMA | \$200.00 | \$200.00 | \$350.00 | \$3,240.00 |
| NPMOIDMA | \$250.00 | \$250.00 | \$650.00 | \$4,190.00 |
| NRLDIDXC | \$300.00 | \$300.00 | \$1,220.00 | \$12,930.00 |
| NUARIDXC | \$300.00 | \$300.00 | \$870.00 | \$7,050.00 |
| NWMDIDXC | \$430.00 | \$430.00 | \$1,770.00 | \$18,080.00 |
| NZPRID01 | \$250.00 | \$250.00 | \$800.00 | \$8,090.00 |
| OKLYIDXC | \$250.00 | \$250.00 | \$800.00 | \$5,270.00 |
| ORFNIDXC | \$570.00 | \$570.00 | \$580.00 | \$8,700.00 |
| PARMIDXC | \$380.00 | \$380.00 | \$920.00 | \$7,490.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 115, 124 AND 130.

THE MATERIAL PREVIOUSLY LOCATED ON THIS PAGE IS NOW LOCATED ON PAGES 115 AND 116.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Effective: October 9, 2009
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

1. SERVICE DESCRIPTION (Cont'd)

1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)

1.7.2 VBS II Pricing Program Rates (Cont'd)

| | | · · · · · · · · · · · · · · · · · · · | | |
|------------------------|------------------------------------|---------------------------------------|-------------|-------------|
| Serving Wire Center | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
| PARSIDXC | \$560.00 | \$560.00 | \$1,760.00 | \$14,540.00 |
| PAULIDXC | \$300.00 | \$300.00 | \$990.00 | \$7,580.00 |
| PCTLIDMA | \$170.00 | \$170.00 | \$300.00 | \$2,350.00 |
| PCTLIDNO | \$230.00 | \$230.00 | \$450.00 | \$2,970.00 |
| PECKIDXX | \$1,430.00 | \$1,430.00 | \$1,430.00 | \$8,640.00 |
| PIRCIDXX | \$1,040.00 | \$1,040.00 | \$1,050.00 | \$9,170.00 |
| PLMRIDXX | \$580.00 | \$580.00 | \$900.00 | \$4,990.00 |
| PNHRIDXA | \$150.00 | \$150.00 | \$400.00 | \$5,160.00 |
| PRARIDXC | \$300.00 | \$300.00 | \$550.00 | \$6,970.00 |
| PRLKIDXX | \$1,070.00 | \$1,070.00 | \$1,080.00 | \$7,110.00 |
| PRRVIDXX | \$650.00 | \$650.00 | \$890.00 | \$5,470.00 |
| PSFLIDXX | \$350.00 | \$350.00 | \$520.00 | \$3,990.00 |
| PSTNIDMA | \$340.00 | \$340.00 | \$660.00 | \$5,500.00 |
| PTLTIDXX | \$980.00 | \$980.00 | \$980.00 | \$6,700.00 |
| PYTTIDMA | \$310.00 | \$310.00 | \$500.00 | \$4,640.00 |
| RBRTIDMA | \$340.00 | \$340.00 | \$800.00 | \$5,550.00 |
| RCFDIDXC | \$200.00 | \$200.00 | \$1,000.00 | \$5,900.00 |
| RFRVIDXC | \$300.00 | \$300.00 | \$1,220.00 | \$7,060.00 |
| RGBYIDMA | \$340.00 | \$340.00 | \$770.00 | \$5,590.00 |
| RGNSIDXC | \$460.00 | \$460.00 | \$2,120.00 | \$23,480.00 |
| RIRIIDMA | \$340.00 | \$340.00 | \$800.00 | \$5,640.00 |
| RKLDIDXC | \$360.00 | \$360.00 | \$1,000.00 | \$8,550.00 |
| RPRTIDXC | \$300.00 | \$300.00 | \$1,040.00 | \$7,320.00 |
| RTHDIDXX | \$380.00 | \$380.00 | \$550.00 | \$4,100.00 |
| RVSDIDMA | \$270.00 | \$270.00 | \$580.00 | \$3,820.00 |
| RXBGIDMA | \$360.00 | \$360.00 | \$700.00 | \$6,140.00 |
| SDSPIDMA | \$310.00 | \$310.00 | \$1,110.00 | \$4,820.00 |
| SHLYIDMA | \$300.00 | \$300.00 | \$700.00 | \$4,500.00 |
| SHOPIDXC | \$300.00 | \$300.00 | \$900.00 | \$20,920.00 |
| SHSHIDMA | \$300.00 | \$300.00 | \$1,170.00 | \$6,960.00 |
| SLMNIDXC | \$610.00 | \$610.00 | \$2,620.00 | \$18,470.00 |
| SNPNIDXX | \$250.00 | \$250.00 | \$260.00 | \$5,990.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 115, 124 AND 130.

THE MATERIAL PREVIOUSLY LOCATED ON THIS PAGE IS NOW LOCATED ON PAGE 117.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601

- 1. SERVICE DESCRIPTION (Cont'd)
 - 1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)
 - 1.7.2 VBS II Pricing Program Rates (Cont'd)

| Serving Wire Center | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|------------------------------------|------------------------------|-------------|-------------|
| SNVYIDQA | \$150.00 | \$150.00 | \$300.00 | \$3,010.00 |
| SOMTIDXC | \$250.00 | \$250.00 | \$800.00 | \$8,580.00 |
| SPFDIDXC | \$350.00 | \$350.00 | \$920.00 | \$16,550.00 |
| SPLKIDXX | \$510.00 | \$510.00 | \$890.00 | \$4,690.00 |
| STARIDNM | \$250.00 | \$250.00 | \$520.00 | \$4,260.00 |
| STATIDMA | \$640.00 | \$640.00 | \$1,080.00 | \$23,250.00 |
| STMRIDXX | \$640.00 | \$640.00 | \$990.00 | \$5,220.00 |
| STNLIDXC | \$300.00 | \$300.00 | \$990.00 | \$10,210.00 |
| SWETIDXC | \$350.00 | \$350.00 | \$860.00 | \$6,300.00 |
| TETNIDXC | \$300.00 | \$300.00 | \$770.00 | \$17,780.00 |
| THCKIDXC | \$300.00 | \$300.00 | \$990.00 | \$16,140.00 |
| THTCIDMA | \$310.00 | \$310.00 | \$1,140.00 | \$4,910.00 |
| TPNKIDXC | \$300.00 | \$300.00 | \$550.00 | \$6,860.00 |
| TROYIDXX | \$380.00 | \$380.00 | \$990.00 | \$8,880.00 |
| TRTNIDXC | \$370.00 | \$370.00 | \$1,150.00 | \$8,140.00 |
| TWFLIDMA | \$300.00 | \$300.00 | \$650.00 | \$7,500.00 |
| WAYNIDXC | \$250.00 | \$250.00 | \$600.00 | \$7,550.00 |
| WEPPIDXX | \$1,000.00 | \$1,000.00 | \$1,010.00 | \$9,410.00 |
| WESRIDMA | \$300.00 | \$300.00 | \$760.00 | \$5,060.00 |
| WHBRIDXX | \$480.00 | \$480.00 | \$2,560.00 | \$27,680.00 |
| WLDRIDXC | \$370.00 | \$370.00 | \$870.00 | \$6,640.00 |
| WLLCIDXX | \$840.00 | \$840.00 | \$1,320.00 | \$6,110.00 |
| WNDLIDMA | \$340.00 | \$340.00 | \$1,040.00 | \$6,690.00 |
| WRLKIDXC | \$390.00 | \$390.00 | \$1,710.00 | \$11,890.00 |
| WRRNIDAA | \$300.00 | \$300.00 | \$770.00 | \$16,030.00 |
| YLPNIDXC | \$300.00 | \$300.00 | \$550.00 | \$14,230.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 115, 124 AND 130.

Shannon L. Brown, Tariff Administrator

205 N. Michigan Avenue, Suite 700 Chicago, IL 60601

Issued: September 28, 2009

1. SERVICE DESCRIPTION (Cont'd)

1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)

1.7.3 VBS III Pricing Program Rates

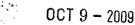
The following table contains the rates for VBS III pricing program for Intrastate Analog Local Access, Intrastate DS0 (Hubless) Access, Intrastate T1 Digital Access, and Intrastate DS-3 Local Access.

| Serving Wire Center | Analog Local | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|--------------|------------------------------------|------------------------------|-------------|-------------|
| ABRDIDXC | \$330.00 | \$330.00 | \$330.00 | \$850.00 | \$4,700.00 |
| ALBNIDXC | \$280.00 | \$280.00 | \$280.00 | \$840.00 | \$6,270.00 |
| ALMOIDXC | \$360.00 | \$360.00 | \$360.00 | \$1,190.00 | \$8,820.00 |
| AMFLIDMA | \$180.00 | \$180.00 | \$180.00 | \$530.00 | \$2,860.00 |
| ARBNIDXC | \$370.00 | \$370.00 | \$370.00 | \$1,130.00 | \$7,510.00 |
| ARCOIDXC | \$280.00 | \$280.00 | \$280.00 | \$1,150.00 | \$5,950.00 |
| ATLNIDXC | \$380.00 | \$380.00 | \$380.00 | \$1,280.00 | \$8,320.00 |
| BLFTIDMA | \$130.00 | \$130.00 | \$130.00 | \$310.00 | \$2,930.00 |
| BLSSIDMA | \$200.00 | \$200.00 | \$200.00 | \$880.00 | \$4,540.00 |
| BNCRIDMA | \$180.00 | \$180.00 | \$180.00 | \$650.00 | \$3,180.00 |
| BNFYIDXX | \$310.00 | \$310.00 | \$310.00 | \$1,100.00 | \$8,600.00 |
| BOISID35 | \$220.00 | \$220.00 | \$220.00 | \$510.00 | \$3,110.00 |
| BOISIDMA | \$180.00 | \$180.00 | \$180.00 | \$290.00 | \$2,250.00 |
| BOISIDNW | \$220.00 | \$220.00 | \$220.00 | \$470.00 | \$2,830.00 |
| BOISIDSW | \$220.00 | \$220.00 | \$220.00 | \$320.00 | \$2,830.00 |
| BOISIDWE | \$180.00 | \$180.00 | \$180.00 | \$320.00 | \$2,780.00 |
| BOVLIDXX | \$710.00 | \$710.00 | \$710.00 | \$1,150.00 | \$7,870.00 |
| BRLYIDMA | \$140.00 | \$140.00 | \$140.00 | \$480.00 | \$4,610.00 |
| BRUNIDXC | \$130.00 | \$130.00 | \$130.00 | \$670.00 | \$3,200.00 |
| BRVEIDXC | \$410.00 | \$410.00 | \$410.00 | \$1,250.00 | \$7,450.00 |
| BUHLIDMA | \$180.00 | \$180.00 | \$180.00 | \$650.00 | \$5,340.00 |
| BYVWIDXX | \$560.00 | \$560.00 | \$560.00 | \$760.00 | \$5,140.00 |
| CARYIDXC | \$350.00 | \$350.00 | \$350.00 | \$1,060.00 | \$8,630.00 |
| CHLSIDXC | \$430.00 | \$430.00 | \$430.00 | \$1,460.00 | \$10,840.00 |
| CLFKIDXX | \$550.00 | \$550.00 | \$550.00 | \$880.00 | \$6,790.00 |
| CLWLIDMA | \$170.00 | \$170.00 | \$170.00 | \$290.00 | \$2,730.00 |
| CMBRIDXC | \$360.00 | \$360.00 | \$360.00 | \$1,140.00 | \$11,370.00 |
| CNCLIDXC | \$410.00 | \$410.00 | \$410.00 | \$1,370.00 | \$12,230.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 108, 114, 122 AND 128.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Effective: October 9, 2009



1. SERVICE DESCRIPTION (Cont'd)

1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)

1.7.3 VBS III Pricing Program Rates (Cont'd)

| Serving Wire Center | Analog Local | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|--------------|------------------------------------|------------------------------|-------------|-------------|
| CPRMIDXC | \$480.00 | \$480.00 | \$480.00 | \$1,610.00 | \$12,710.00 |
| CRALIDXX | \$170.00 | \$170.00 | \$170.00 | \$190.00 | \$3,060.00 |
| CRGMID01 | \$210.00 | \$210.00 | \$210.00 | \$450.00 | \$6,010.00 |
| CSCDIDXC | \$370.00 | \$370.00 | \$370.00 | \$1,320.00 | \$9,820.00 |
| CSFRIDMA | \$190.00 | \$190.00 | \$190.00 | \$710.00 | \$5,340.00 |
| CTWDID01 | \$220.00 | \$220.00 | \$220.00 | \$670.00 | \$6,570.00 |
| CYTNIDXC | \$360.00 | \$360.00 | \$360.00 | \$1,180.00 | \$9,560.00 |
| DECLIDMA | \$180.00 | \$180.00 | \$180.00 | \$640.00 | \$4,360.00 |
| DERYIDXX | \$630.00 | \$630.00 | \$630.00 | \$990.00 | \$7,990.00 |
| DNLYIDXC | \$380.00 | \$380.00 | \$380.00 | \$1,430.00 | \$11,680.00 |
| DRGSIDMA | \$390.00 | \$390.00 | \$390.00 | \$1,330.00 | \$15,850.00 |
| DUBSIDXC | \$380.00 | \$380.00 | \$380.00 | \$1,250.00 | \$9,220.00 |
| DWNYIDMA | \$190.00 | \$190.00 | \$190.00 | \$690.00 | \$3,320.00 |
| DYTNIDMA | \$200.00 | \$200.00 | \$200.00 | \$990.00 | \$4,120.00 |
| EAGLIDNM | \$220.00 | \$220.00 | \$220.00 | \$330.00 | \$3,010.00 |
| EDHZIDMA | \$180.00 | \$180.00 | \$180.00 | \$650.00 | \$5,270.00 |
| EKBNIDXC | \$530.00 | \$530.00 | \$530.00 | \$2,060.00 | \$13,850.00 |
| EKCYIDXA | \$420.00 | \$420.00 | \$420.00 | \$1,470.00 | \$12,280.00 |
| ELBAIDXC | \$310.00 | \$310.00 | \$310.00 | \$1,030.00 | \$7,380.00 |
| EMMTIDMA | \$180.00 | \$180.00 | \$180.00 | \$490.00 | \$2,660.00 |
| FILRIDAA | \$250.00 | \$250.00 | \$250.00 | \$730.00 | \$7,610.00 |
| FILRIDXC | \$290.00 | \$290.00 | \$290.00 | \$760.00 | \$8,370.00 |
| FKLNIDMA | \$210.00 | \$210.00 | \$210.00 | \$1,100.00 | \$4,430.00 |
| FRFDIDXC | \$350.00 | \$350.00 | \$350.00 | \$1,080.00 | \$6,570.00 |
| FRLDIDXX | \$190.00 | \$190.00 | \$190.00 | \$490.00 | \$4,940.00 |
| FRTHIDMA | \$170.00 | \$170.00 | \$170.00 | \$490.00 | \$3,280.00 |
| GAVLID01 | \$230.00 | \$230.00 | \$230.00 | \$820.00 | \$7,080.00 |
| GDNGIDMA | \$190.00 | \$190.00 | \$190.00 | \$810.00 | \$4,890.00 |
| GENSIDXX | \$510.00 | \$510.00 | \$510.00 | \$810.00 | \$9,020.00 |
| GLFYIDMA | \$200.00 | \$200.00 | \$200.00 | \$1,040.00 | \$4,050.00 |
| GRACIDMA | \$190.00 | \$190.00 | \$190.00 | \$770.00 | \$3,560.00 |
| GRVWIDXC | \$130.00 | \$130.00 | \$130.00 | \$620.00 | \$2,890.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 108, 114, 122 AND 128.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601

1. SERVICE DESCRIPTION (Cont'd)

1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)

1.7.3 VBS III Pricing Program Rates (Cont'd)

| Serving Wire Center | Analog Local | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|--------------|------------------------------------|------------------------------|-------------|-------------|
| GRVYIDXC | \$360.00 | \$360.00 | \$360.00 | \$1,130.00 | \$6,460.00 |
| HALYIDMA | \$180.00 | \$180.00 | \$180.00 | \$410.00 | \$5,130.00 |
| HAMRIDXC | \$290.00 | \$290.00 | \$290.00 | \$930.00 | \$6,930.00 |
| HGMNIDMA | \$190.00 | \$190.00 | \$190.00 | \$800.00 | \$4,820.00 |
| HLBKIDXC | \$350.00 | \$350.00 | \$350.00 | \$1,170.00 | \$7,400.00 |
| HLSTIDXC | \$320.00 | \$320.00 | \$320.00 | \$970.00 | \$9,140.00 |
| HMDLIDXC | \$330.00 | \$330.00 | \$330.00 | \$810.00 | \$5,420.00 |
| HOPEIDXX | \$460.00 | \$460.00 | \$460.00 | \$720.00 | \$6,910.00 |
| HOWEIDXC | \$290.00 | \$290.00 | \$290.00 | \$1,120.00 | \$5,990.00 |
| HRBNIDXC | \$340.00 | \$340.00 | \$340.00 | \$920.00 | \$4,770.00 |
| HRSNIDXA | \$480.00 | \$480.00 | \$480.00 | \$640.00 | \$5,210.00 |
| HYLKIDXX | \$300.00 | \$300.00 | \$300.00 | \$400.00 | \$4,490.00 |
| IDCYIDMA | \$180.00 | \$180.00 | \$180.00 | \$530.00 | \$2,630.00 |
| IDFLIDMA | \$180.00 | \$180.00 | \$180.00 | \$350.00 | \$3,800.00 |
| INKMIDMA | \$170.00 | \$170.00 | \$170.00 | \$430.00 | \$2,480.00 |
| INVYIDXC | \$370.00 | \$370.00 | \$370.00 | \$1,200.00 | \$9,860.00 |
| IRWNIDXC | \$520.00 | \$520.00 | \$520.00 | \$1,720.00 | \$20,590.00 |
| JERMIDNM | \$180.00 | \$180.00 | \$180.00 | \$620.00 | \$5,440.00 |
| JLTTIDXA | \$380.00 | \$380.00 | \$380.00 | \$660.00 | \$7,310.00 |
| KAMHID01 | \$220.00 | \$220.00 | \$220.00 | \$730.00 | \$6,450.00 |
| KLGRIDXC | \$360.00 | \$360.00 | \$360.00 | \$1,320.00 | \$10,470.00 |
| KLLGIDXX | \$700.00 | \$700.00 | \$700.00 | \$960.00 | \$6,180.00 |
| KMBRIDMA | \$180.00 | \$180.00 | \$180.00 | \$560.00 | \$5,580.00 |
| KNDRIDXX | \$360.00 | \$360.00 | \$360.00 | \$730.00 | \$7,150.00 |
| KOSKID01 | \$220.00 | \$220.00 | \$220.00 | \$760.00 | \$6,680.00 |
| KTCHIDMA | \$140.00 | \$140.00 | \$140.00 | \$400.00 | \$5,030.00 |
| KUNAIDMA | \$220.00 | \$220.00 | \$220.00 | \$500.00 | \$3,180.00 |
| LAPWID01 | \$200.00 | \$200.00 | \$200.00 | \$350.00 | \$5,380.00 |
| LEDRIDXC | \$500.00 | \$500.00 | \$500.00 | \$1,960.00 | \$14,140.00 |
| LENRIDXA | \$400.00 | \$400.00 | \$400.00 | \$700.00 | \$9,000.00 |
| LHSPIDMA | \$180.00 | \$180.00 | \$180.00 | \$620.00 | \$3,070.00 |
| LKVWIDXC | \$460.00 | \$460.00 | \$460.00 | \$1,040.00 | \$6,690.00 |

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Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601

1. SERVICE DESCRIPTION (Cont'd)

1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)

1.7.3 VBS III Pricing Program Rates (Cont'd)

| Serving Wire Center | Analog Local | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|--------------|------------------------------------|------------------------------|-------------|-------------|
| LSMNIDMA | \$190.00 | \$190.00 | \$190.00 | \$550.00 | \$4,290.00 |
| LSTNIDSH | \$160.00 | \$160.00 | \$160.00 | \$170.00 | \$5,220.00 |
| LWMNIDXC | \$430.00 | \$430.00 | \$430.00 | \$1,440.00 | \$9,600.00 |
| MALTIDXC | \$320.00 | \$320.00 | \$320.00 | \$1,060.00 | \$6,700.00 |
| MAY IDXC | \$470.00 | \$470.00 | \$470.00 | \$1,790.00 | \$12,220.00 |
| MCCLIDXC | \$380.00 | \$380.00 | \$380.00 | \$1,530.00 | \$13,340.00 |
| MCCMIDMA | \$180.00 | \$180.00 | \$180.00 | \$510.00 | \$2,790.00 |
| MCKYIDXC | \$280.00 | \$280.00 | \$280.00 | \$1,040.00 | \$6,850.00 |
| MDTNIDMA | \$170.00 | \$170.00 | \$170.00 | \$400.00 | \$2,630.00 |
| MDVAIDXC | \$310.00 | \$310.00 | \$310.00 | \$940.00 | \$8,320.00 |
| MELBIDMA | \$180.00 | \$180.00 | \$180.00 | \$490.00 | \$2,660.00 |
| MLCYIDXC | \$320.00 | \$320.00 | \$320.00 | \$1,060.00 | \$6,320.00 |
| MLLNIDXX | \$830.00 | \$830.00 | \$830.00 | \$1,300.00 | \$7,210.00 |
| MNDKIDXC | \$320.00 | \$320.00 | \$320.00 | \$1,070.00 | \$6,560.00 |
| MNVWIDXC | \$350.00 | \$350.00 | \$350.00 | \$1,160.00 | \$8,160.00 |
| MOORIDXC | \$290.00 | \$290.00 | \$290.00 | \$1,340.00 | \$6,200.00 |
| MRDNIDMA | \$180.00 | \$180.00 | \$180.00 | \$330.00 | \$3,010.00 |
| MRNGIDXC | \$330.00 | \$330.00 | \$330.00 | \$790.00 | \$5,240.00 |
| MRTGIDMA | \$190.00 | \$190.00 | \$190.00 | \$670.00 | \$5,270.00 |
| MSCWIDXX | \$310.00 | \$310.00 | \$310.00 | \$480.00 | \$7,410.00 |
| MTHOIDMA | \$190.00 | \$190.00 | \$190.00 | \$750.00 | \$3,290.00 |
| MTHOIDSO | \$190.00 | \$190.00 | \$190.00 | \$750.00 | \$3,290.00 |
| MTPLIDMA | \$210.00 | \$210.00 | \$210.00 | \$1,080.00 | \$4,540.00 |
| NFRKIDXC | \$650.00 | \$650.00 | \$650.00 | \$2,420.00 | \$16,480.00 |
| NMPAIDMA | \$130.00 | \$130.00 | \$130.00 | \$280.00 | \$2,490.00 |
| NPMOIDMA | \$180.00 | \$180.00 | \$180.00 | \$500.00 | \$3,220.00 |
| NRLDIDXC | \$310.00 | \$310.00 | \$310.00 | \$1,000.00 | \$6,880.00 |
| NUARIDXC | \$210.00 | \$210.00 | \$210.00 | \$560.00 | \$4,920.00 |
| NWMDIDXC | \$380.00 | \$380.00 | \$380.00 | \$1,520.00 | \$13,860.00 |
| NZPRID01 | \$210.00 | \$210.00 | \$210.00 | \$590.00 | \$6,210.00 |
| OKLYIDXC | \$920.00 | \$920.00 | \$920.00 | \$1,950.00 | \$9,280.00 |
| ORFNIDXC | \$870.00 | \$870.00 | \$870.00 | \$1,350.00 | \$9,500.00 |

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Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601

1. SERVICE DESCRIPTION (Cont'd)

1.7 Rates for the Verizon Business Services Pricing Programs (Cont'd)

1.7.3 VBS III Pricing Program Rates (Cont'd)

| Serving Wire Center | Analog Local | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|--------------|------------------------------------|------------------------------|-------------|-------------|
| PARMIDXC | \$340.00 | \$340.00 | \$340.00 | \$830.00 | \$5,740.00 |
| PARSIDXC | \$520.00 | \$520.00 | \$520.00 | \$1,750.00 | \$13,150.00 |
| PAULIDXC | \$250.00 | \$250.00 | \$250.00 | \$770.00 | \$6,360.00 |
| PCTLIDMA | \$130.00 | \$130.00 | \$130.00 | \$250.00 | \$1,810.00 |
| PCTLIDNO | \$170.00 | \$170.00 | \$170.00 | \$360.00 | \$2,280.00 |
| PECKIDXX | \$740.00 | \$740.00 | \$740.00 | \$1,210.00 | \$8,690.00 |
| PIRCIDXX | \$1,030.00 | \$1,030.00 | \$1,030.00 | \$1,720.00 | \$9,990.00 |
| PLMRIDXX | \$600.00 | \$600.00 | \$600.00 | \$800.00 | \$5,700.00 |
| PNHRIDXA | \$730.00 | \$730.00 | \$730.00 | \$930.00 | \$5,410.00 |
| PRARIDXC | \$340.00 | \$340.00 | \$340.00 | \$1,010.00 | \$6,160.00 |
| PRLKIDXX | \$640.00 | \$640.00 | \$640.00 | \$1,020.00 | \$7,870.00 |
| PRRVIDXX | \$540.00 | \$540.00 | \$540.00 | \$860.00 | \$6,140.00 |
| PSFLIDXX | \$300.00 | \$300.00 | \$300.00 | \$450.00 | \$4,090.00 |
| PSTNIDMA | \$200.00 | \$200.00 | \$200.00 | \$980.00 | \$4,220.00 |
| PTLTIDXX | \$510.00 | \$510.00 | \$510.00 | \$840.00 | \$7,450.00 |
| PYTTIDMA | \$140.00 | \$140.00 | \$140.00 | \$330.00 | \$3,570.00 |
| RBRTIDMA | \$190.00 | \$190.00 | \$190.00 | \$570.00 | \$4,260.00 |
| RCFDIDXC | \$130.00 | \$130.00 | \$130.00 | \$700.00 | \$4,340.00 |
| RFRVIDXC | \$310.00 | \$310.00 | \$310.00 | \$1,040.00 | \$6,070.00 |
| RGBYIDMA | \$190.00 | \$190.00 | \$190.00 | \$550.00 | \$4,290.00 |
| RGNSIDXC | \$410.00 | \$410.00 | \$410.00 | \$1,860.00 | \$18,010.00 |
| RIRIIDMA | \$190.00 | \$190.00 | \$190.00 | \$570.00 | \$4,330.00 |
| RKLDIDXC | \$330.00 | \$330.00 | \$330.00 | \$1,160.00 | \$7,680.00 |
| RPRTIDXC | \$260.00 | \$260.00 | \$260.00 | \$820.00 | \$6,150.00 |
| RTHDIDXX | \$370.00 | \$370.00 | \$370.00 | \$500.00 | \$4,790.00 |
| RVSDIDMA | \$170.00 | \$170.00 | \$170.00 | \$430.00 | \$2,930.00 |
| RXBGIDMA | \$160.00 | \$160.00 | \$160.00 | \$680.00 | \$4,710.00 |
| SDSPIDMA | \$190.00 | \$190.00 | \$190.00 | \$810.00 | \$3,700.00 |
| SHLYIDMA | \$180.00 | \$180.00 | \$180.00 | \$510.00 | \$3,460.00 |
| SHOPIDXC | \$640.00 | \$640.00 | \$640.00 | \$2,620.00 | \$18,350.00 |
| SHSHIDMA | \$190.00 | \$190.00 | \$190.00 | \$790.00 | \$5,340.00 |
| SLMNIDXC | \$630.00 | \$630.00 | \$630.00 | \$2,390.00 | \$15,410.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 108, 114, 122, 123 AND 129.

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SERVICE DESCRIPTION (Cont'd) 1.

Rates for the Verizon Business Services Pricing Programs (Cont'd) 1.7

VBS III Pricing Program Rates (Cont'd) 1.7.3

| Serving Wire Center | Analog Local | DS0 (Hubless) – 2.4/4.8/9.6K | DS0 (Hubless) – 56/64K | T-1 Digital | DS-3 Local |
|------------------------|--------------|------------------------------------|------------------------------|-------------|-------------|
| SNPNIDXX | \$350.00 | \$350.00 | \$350.00 | \$410.00 | \$6,190.00 |
| SOMTIDXC | \$420.00 | \$420.00 | \$420.00 | \$1,390.00 | \$11,390.00 |
| SPFDIDXC | \$330.00 | \$330.00 | \$330.00 | \$850.00 | \$5,100.00 |
| SPLKIDXX | \$520.00 | \$520.00 | \$520.00 | \$760.00 | \$5,400.00 |
| STARIDNM | \$220.00 | \$220.00 | \$220.00 | \$490.00 | \$3,270.00 |
| STATIDMA | \$310.00 | \$310.00 | \$310.00 | \$1,060.00 | \$15,170.00 |
| STMRIDXX | \$650.00 | \$650.00 | \$650.00 | \$880.00 | \$5,940.00 |
| STNLIDXC | \$390.00 | \$390.00 | \$390.00 | \$1,490.00 | \$8,500.00 |
| SWETIDXC | \$340.00 | \$340.00 | \$340.00 | \$940.00 | \$4,830.00 |
| TETNIDXC | \$310.00 | \$310.00 | \$310.00 | \$1,060.00 | \$15,170.00 |
| THCKIDXC | \$410.00 | \$410.00 | \$410.00 | \$1,370.00 | \$14,170.00 |
| THTCIDMA | \$190.00 | \$190.00 | \$190.00 | \$780.00 | \$3,770.00 |
| TPNKIDXC | \$340.00 | \$340.00 | \$340.00 | \$990.00 | \$6,070.00 |
| TROYIDXX | \$340.00 | \$340.00 | \$340.00 | \$800.00 | \$7,340.00 |
| TRTNIDXC | \$310.00 | \$310.00 | \$310.00 | \$960.00 | \$6,930.00 |
| TWFLIDMA | \$140.00 | \$140.00 | \$140.00 | \$440.00 | \$5,760.00 |
| WAYNIDXC | \$520.00 | \$520.00 | \$520.00 | \$1,720.00 | \$20,590.00 |
| WEPPIDXX | \$990.00 | \$990.00 | \$990.00 | \$1,650.00 | \$9,410.00 |
| WESRIDMA | \$180.00 | \$180.00 | \$180.00 | \$530.00 | \$3,880.00 |
| WHBRIDXX | \$420.00 | \$420.00 | \$420.00 | \$2,160.00 | \$21,220.00 |
| WLDRIDXC | \$330.00 | \$330.00 | \$330.00 | \$790.00 | \$5,100.00 |
| WLLCIDXX | \$840.00 | \$840.00 | \$840.00 | \$1,180.00 | \$6,850.00 |
| WNDLIDMA | \$190.00 | \$190.00 | \$190.00 | \$690.00 | \$5,130.00 |
| WRLKIDXC | \$440.00 | \$440.00 | \$440.00 | \$1,630.00 | \$7,660.00 |
| WRRNIDAA | \$590.00 | \$590.00 | \$590.00 | \$2,090.00 | \$17,490.00 |
| YLPNIDXC | \$450.00 | \$450.00 | \$450.00 | \$1,820.00 | \$9,850.00 |

THE MATERIAL ON THIS PAGE IS A REFORMATTED RATE TABLE FOR SECTION VIII. THE RATES ON THIS PAGE WERE PREVIOUSLY LOCATED ON PAGES 108, 114, 123 AND 129.

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Office of the Secretary ACCEPTED FOR FILING

- 1. SERVICE DESCRIPTION (Cont'd)
 - 1.8 Type 1 Dedicated Access Monthly Recurring Charges

| | Type 1 List Rates By Program | | | | | |
|-------------|------------------------------|----------|----------|-------------------|--|--|
| | Pre-VBS | VBSI | VBSII | VBSIII | | |
| Speed | MRC | MRC | MRC | MRC | | |
| Voice Grade | \$85 | \$85 | \$85 | \$75 | | |
| DS0 | \$85 | \$85 | \$85 | \$75 | | |
| DS1 | \$160 | \$145 | \$145 | \$125 | | |
| DS3 | \$1,300 | \$1,400 | \$1,350 | \$1,300 | | |
| OC3 | \$2,500 | \$2,500 | \$2,500 | \$2,500 | | |
| OC12 | \$6,000 | \$6,000 | \$6,000 | \$5,500 | | |
| OC48 | \$9,000 | \$9,000 | \$9,000 | \$9,000 | | |
| OC192 | \$15,000 | \$15,000 | \$15,000 | \$1 <u>5,</u> 000 | | |

ALL MATERIAL ON THIS PAGE IS NEW.

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Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601

2.0 <u>SPECIAL PRICING PLANS AND CREDITS</u>. Special Pricing Plans and Credits are available to the extent described below.

2.1 Access Pricing Plans (APP)

Customers who order Intrastate Network Services Local Access Service from the Company may subscribe to service through an Access Pricing Plan (APP) which qualifies the Customer to receive discounts which apply against the applicable monthly local circuit rates. APPs are available to Pre-Verizon Business Services I customers only. Other charges (e.g., Access Coordination, Central Office Connection, Network Connection, and installation charges) described herein are not discountable under these plans. For purposes of these APPs, Dedicated Access Line Service only includes Intrastate Analog Local Access, Intrastate T-1 Digital Access, and Intrastate DS0 (Hubless) Access. An APP applies only to one access circuit. The plan and its discounts are not transferrable to any other circuit, nor may the APP be transferred from one Customer to another.

2.1.1 Commencing an APP

All Customer requests to commence an APP must be made in writing and received by the Company no later than the 15th day of the month preceding the month in which the APP is to commence. A Customer must provide the Company with one month written notice to change an APP. All charges for access facilities will apply until the requested disconnection date. The charges will apply whether or not the Customer uses the circuit. The APP commences the day of installation for a new circuit, or the first day the Initial Circuit can be billed under the plan.

2.1.2 Rate Changes

Customers whose circuits are subscribed through an APP are subject to all rate and discount revisions which are made during the course of the APP's term.

2.1.3 Early Termination

- 2.1.3.1 Customers who terminate service prior to the end of the committed term will be charged an early termination charge equal to the lesser of the following:
 - i. the number of months remaining in the term multiplied by 50 percent of the undiscounted monthly rate at the time of termination; or,
 - ii. one month's undiscounted monthly rate at the time of termination for Customers in a one-year APP; two months' undiscounted monthly rate at the time of termination for Customers in a two-year APP; six months' undiscounted monthly rate at the time of termination for Customers in a three-year APP; eight months' undiscounted monthly rate at the time of termination for Customers in a four-year APP; and ten months' undiscounted monthly rate at the time of termination for Customers in a five-year APP.

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- 2.0 SPECIAL PRICING PLANS AND CREDITS (Cont'd):
- 2.1 Access Pricing Plans (Cont'd)
 - 2.1.3 Early Termination (Cont'd)
 - 2.1.3.2 Early termination charges will be waived under the following circumstances:
 - i. The Customer upgrades its service from Intrastate Analog Local Access or Intrastate DDS Local Access or Intrastate DS0 (Hubless) Access to Intrastate T-1 Digital Access, or from Intrastate T-1 Digital Access to Intrastate DS-3 Local Access, the new service is provided from the Company facility to the same Customer location as the disconnected service; and the written request to disconnect the circuit under the APP and to install the upgrade circuit are received by the Company concurrently, with no lapse in service;
 - ii. The Customer replaces an APP for a given circuit with an APP expiring on or after the original APP for the same circuit;
 - iii. The Customer requests that a circuit be moved; and
 - aa. The move is to another location in the U.S. Mainland;
 - bb. The new circuit at the new location is to be installed on or before the date the original circuit is disconnected; and
 - cc. The new circuit is enrolled in an APP expiring on or after the APP on the original circuit.
 - dd. The Customer is responsible for all applicable installation charges for the new circuit.
 - iv. The Customer replaces an APP with an MCI Vision VIP Plus or an MCI Vision Customized Business Program with a greater volume commitment than the existing MCI Vision commitment, has an MCI Vision term length equal to or greater than their existing MCI Vision term, and expires after the date of the plan.

2.1.4 Renewal

Upon expiration of an APP, a circuit will be automatically resubscribed through an APP with the same term commitment as the original plan unless the Customer states, in writing to the Company, that it wishes not to be re-enrolled or to be enrolled in an APP of a different term than the original. Such written notice must be received by the Company no later than 30 days prior to the existing plan's expiration.

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2.0 SPECIAL PRICING PLANS AND CREDITS (Cont'd):

2.1 Access Pricing Plans (Cont'd)

2.1.5 Discounts

The following discounts apply to those Customers who have enrolled in an APP term discount arrangement as described herein, in accordance with the terms specified therein.

Service Type/ Discount

| Term Commitment (Months) | Analog Local Access | DS0 (Hubless) Local Access/ DDS Local Access | T-1 Digital Access |
|--------------------------------|------------------------|--|-----------------------|
| 12 | 0% | 0% | 5% |
| 24 | 4% | 5% | 10% |
| 36 | 5% | 8% | 20% |
| 48 | 6% | 10% | 22% |
| 60 | 7% | 15% | 24% |

2.2 Intrastate Access Term Discounts are available to Pre-Verizon Business Services I Customers only.

Except for Customers which acquire Dedicated Access for Intrastate Long Distance Voice Service in Special Customer Arrangements in which such Access is discounted, any Customer entering into a new On-Net Voice Services Term Plan with Intrastate Network Local Access Service provided by the Company will receive Access Term Discount Plan discounts on all their Pre-Verizon Business Services I access circuits. The discounts will apply only to Local Access Channel Monthly Recurring Channel Charges (and to no other rate elements) associated with Intrastate Analog Local Access, Intrastate DDS Local Access and Intrastate DS0 (Hubless) Access, and Intrastate T-1 Digital Access.

The following discounts, based on term commitment and access type, apply:

Service Type/ Discount

| Term Commitment (Months) | Analog Local Access | DS0 (Hubless) Local Access/ DDS Local Access | T-1 Digital Access |
|--------------------------|------------------------|--|-----------------------|
| 12 | 0% | 0% | 5% |
| 24 | 4% | 5% | 10% |
| 36 | 5% | 8% | 20% |
| 48 | 6% | 10% | 22% |
| 60 | 7% | 15% | 24% |

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- 2.0 SPECIAL PRICING PLANS AND CREDITS (Cont'd):
- 2.3 <u>Credit Allowance for Interruption of Local Access Service</u>

 For the following services the Credit for Allowance for Interruption of Local Access Services set forth in Sections 2.41 through 2.4.4 applies:
 - 1.1. Intrastate Analog Local Access
 - 1.2. Intrastate DS0 (Hubless) Access
 - 1.3. Intrastate T1 Digital Access
 - 1.4. Intrastate DS-3 Local Access
 - 2.3.1 In the event of a local access channel outage, a credit will be given in accordance with the following:
 - a. The outage is 30 minutes or greater, measured from the time when the Customer reports the circuit failure or outage to the Company (trouble ticket initiation) and ending when the Company closes the trouble ticket.
 - b. No credits will be given in cases where the Customer either does not initiate a trouble ticket or does not release the circuit to the Company for testing.
 - c. For each circuit meeting the above criteria, the outage credit will equal two times the monthly local access channel charge, prorated for the outage period. The credit may not exceed 100 percent of the monthly local access channel charge.

Example: For a local access channel costing \$1000 per month, a credit for a 5 hour outage would be calculated as follows:

5 hours / 24 hours / 30 days = .0069 .0069 X \$1000 = \$6.90 Credit = \$6.90 X 2 = \$13.80

- d. Two or more interruptions of 30 minutes or more during any period, up to but not including three hours, shall be considered as one interruption.
- 2.3.2 Credits will not be given if the outage or service unavailability resulted in whole or in part from one or more of the following:
 - a. Any act or omission on the part of the Customer, Customer contractors or vendors, or third party (including, but not limited to any local access provider); scheduled maintenance; labor strikes; natural disasters; or force majeure events beyond the reasonable control of the Company (e.g., acts of God, government regulation, natural emergency, etc.);
 - b. Interruptions during periods when the Customer elects not to release the service for testing or repair and continues to use it on an impaired basis;
 - c. Interruptions during any period during which the Company or its agents are not afforded access to the premises where access lines associated with the Customer's services are terminated.

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- 2.0 SPECIAL PRICING PLANS AND CREDITS (Cont'd):
- 2.4 Guide Discounts for VBS I customers.

Discounts up to the following levels will apply to Verizon Business Services I, in lieu of all discounts, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2.) enroll in a Guide Type 13, 15 or 16 Service Package as set forth on the Guide for a term of service of either one, two, three, four or five years.

2.4.1 <u>DS0 (Hubless) Access:</u> Discounts up to the following levels apply on monthly recurring charges for DS0 (Hubless) Access apply, based on term of service:

| 1 | 2 | 3 | 4 | <u>5</u> |
|-----|-----------------|------------------|-----|----------|
| 10% | 1 5% | 1 8 % | 20% | 25% |

2.4.2 <u>T-1 Digital Access and DS-3 Local Access</u>: Discounts up to the following levels apply on monthly recurring charges for T-1 Digital Access and DS-3 Local Access apply, based on term of service:

| Term of | Service (Years)/I | <u>Discount</u> |
|---------|-------------------|-----------------|
| 1 | <u>2</u> | <u>3 - 5</u> |
| 15% | 20% | 25% |

2.5 Guide Discounts for VBS II customers.

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Discounts up to the following levels will apply to Verizon Business Services II, in lieu of all discounts, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2.) enroll in a Guide Type 18, 19, 20, or 21 Service Package as set forth on the Guide for a term of service of either one, two, three, four or five years.

2.5.1 <u>DS0 (Hubless) Access:</u> The following discounts on monthly recurring charges for DS0 (Hubless) Access apply, based on term of service:

| Term of Service (Years)/Discount | | | | | |
|----------------------------------|-----|-----|-----|----------|--|
| 1 | 2 | 3 | 4 | <u>5</u> | |
| 10% | 15% | 18% | 20% | 25% | |

2.5.2 <u>T-1 Digital Access and DS-3 Local Access:</u> The following discounts on monthly recurring charges for T-1 Digital Access and DS-3 Local Access apply, based on term of service:

| Term of | <u>Service (Years)/</u> | <u>Discount</u> |
|---------|-------------------------|-----------------|
| 1 | 2 | 3 - 5 |
| 15% | 20% | 25% |

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VIII. INTRASTATE NETWORK SERVICES LOCAL ACCESS SERVICE (Cont'd)

2.0 SPECIAL PRICING PLANS AND CREDITS (Cont'd):

2.6 Guide Discounts for VBS III customers.

Discounts up to the following levels will apply to Verizon Business Services II, in lieu of all discounts, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2.) enroll in a Guide Type 22 or 23 Service Package as set forth on the Guide for a term of service of either one, two, three, four or five years.

Discounts up to the following levels on monthly recurring charges for Analog, DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access apply, based on the master services agreement term to which Customer has committed:

| *************************************** | Term of Service () | ears)/Discount |
|---|--------------------|----------------|
| | 1. 1. | 2 - 5 |
| | 5% | 10% |

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Boise, Idaho

- 3.0 <u>OTHER NON-RECURRING CHARGES</u>. In addition to the rates set forth above, the following non-recurring charges also apply to the following services:
 - 1.1 Intrastate Analog Local Access
 - 1.2 Intrastate DS0 (Hubless) Access
 - 1.3 Intrastate T1 Digital Access
 - 1.4 Intrastate DS-3 Local Access
 - 1.5 Intrastate Sonet Access
- 3.1 Intrastate Administrative Non-Recurring Charges
 - 3.1.1 <u>Definitions</u>. As used in this section, the following definitions apply:

Accelerated Expedite: A service order that is processed, at the request of the Customer, with the objective of installing the service in five (5) or fewer business days, whether or not installation is completed in that time period. An Accelerated Expedite charge will apply to the access services specified in the Accelerated Expedite table below and will be assessed on a per circuit basis. For Customer-provided access, the standard Expedite charge will apply as specified in the Expedite table below. Service orders N/T requiring construction prior to the installation of service, either on-net or off-net, could result in extended delays even in instances where an Accelerated Expedite charge applies.

Administrative Change: The modification of an existing circuit, at the request of the Customer, that involves changes to Customer name, Customer contact name, Customer phone number, verification of testing performed by parties other than the Company, service rearrangements not involving a physical change and/or any other administrative change not covered by a Billing Record Change.

<u>Billing Record Change:</u> A change in Customer billing address not involving physical retermination of the circuit.

<u>Cancellation of Order</u>: A (i) Customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion, excluding requests resulting from the Company's determination of the unavailability of facilities to complete the order and/or (ii) discontinuance by the Company of processing a service order resulting from a Customer request to defer installation for a period longer than 30 days. Cancellation of order charges will not apply to circuits for which the Customer reinstates the same service order within 30 days of requesting discontinue processing the order. Cancellation of Order charges will be assessed per cancelled circuit or port per order. Standard Expedite Charges will apply in addition to any cancellation of order charges if Customer cancels an Accelerated Expedite or standard Expedite order before installation.

Expedite: A service order that is processed, at the request of the Customer, with the objective of installing the service in a time period shorter than the Company's standard installation time period for that service, whether or not installation is completed in that time period. An expedite charge will be assessed per circuit, per port, per order and/or per device depending on the service as specified in the Charges section below.

Service orders requiring construction prior to the installation of service, either on-net or off-net, could result in extended delays even in instances where an Accelerated Expedite charge applies.

<u>Pending Order Change:</u> The modification of a service order, at the request of the Customer, prior to the completion date of the order. Charges may apply per order and per circuit or port for each modification.

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3.1 Intrastate Administrative Non-Recurring Charges (Cont'd)

3.1.1 Definitions (Cont'd)

<u>Physical Change:</u> The modification of an existing circuit, at the request of the Customer, requiring physical change or retermination of the circuit.

For access Types 1, 2 and 3 circuits, the Physical Change Charge will apply. In addition, for access Types 2 and 3 circuits, the Company will pass-through non-recurring charges imposed by the ILEC.

For access Type 4 and SONET circuits only, physical change will constitute circuit discontinuance and installation for which standard tariffed discontinuance and installation charges will apply.

<u>Service Date Change</u>: The modification of a service order, at the request of the Customer, to request a new order due date that is within 30 days of the original due date. Charges will apply for each occurrence in addition to other applicable Administrative Non-Recurring Charges.

3.1.2 <u>Charges</u>. The following non-recurring charges apply, as described above. Where more than one charge appears for a particular service in the "Charge" column, each charge listed will apply in the manner described.

| | Nonrecurring Charge | | | | |
|--|---------------------|--------------|---------------|----------------|----------------|
| | Per- Circuit | Per- Port | Per- Order | Per- Change | Per- Device |
| Accelerated Expedite | | | | | |
| Network Services Local Access Services | | | | | |
| Analog, DS0, DS1 | \$2,100 | n/a | n/a | n/a | n/a |
| DS3 | \$4,000 | n/a | n/a | n/a | n/a |
| SONET (OCn) | \$7,000 | n/a | n/a | n/a | n/a |
| Administrative Change | Į . | <u> </u> | | | |
| Network Services Local Access Services | n/a | n/a | n/a | \$60 | n/a |
| U.S. Private Line Services | n/a | n/a | n/a | \$60 | n/a |
| Billing Record Change | ····· | | | | |
| Network Services Local Access Services | n/a | n/a | n/a | \$60 | n/a |
| U.S. Private Line Services | n/a | n/a | n/a | \$60 | n/a |
| Cancellation Of Order | | | | | |
| Network Services Local Access Services | \$800 (I |) n/a | n/a | n/a | n/a |
| U.S. Private Line Services | \$800 (1 | n/a | n/a | n/a | n/a |

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3.1 <u>Intrastate Administrative Non-Recurring Charges (Cont'd)</u>

3.1.2 Charges (Cont'd)

| 3 | Nonrecurring Charge | | | | | |
|--|---------------------|------|---------------------------------------|---------------|----------------|----------------|
| | Per- Circuit | . 4 | Per- Port | Per- Order | Per- Change | Per- Device |
| Expedite | | | | | : | |
| Network Services Local Access Services | | | | | | |
| Analog, DS0, DS1 | \$1,400 | | n/a | n/a | n/a | n/a |
| DS3 | \$3,000 | | n/a | n/a | n/a | n/a |
| SONET (OCn) | \$4,000 | | n/a | n/a | n/a | n/a |
| U.S. Private Line Services | \$1,000 | (1) | n/a | n/a | n/a | n/a |
| Pending Order Change | | 460, | ···· | | | |
| Network Services Local Access Services | \$200 | | n/a | n/a | n/a | n/a |
| U.S. Private Line Services | \$200 | | n/a | n/a | n/a | n/a |
| Physical Change | | | | | | |
| Network Services Local Access Services | \$200 | | n/a | n/a | n/a | n/a |
| U.S. Private Line Services | \$200 | | n/a | n/a | n/a | n/a |
| Service Date Change | | | · · · · · · · · · · · · · · · · · · · | | | |
| Network Services Local Access Services | \$60 | | n/a | n/a | n/a | n/a |
| U.S. Private Line Services | \$60 | | n/a | n/a | n/a | n/a |

3.2 <u>Special Access Surcharge</u>. The Special Access Surcharge will apply. This is a monthly recurring charge, per local access channel, for circuits installed prior to October 1, 1998. The surcharge, imposed by the Local Exchange Carrier, will not apply to those Customers who furnish the Company with an Exemption Certification.

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Boise, Idaho

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IX. INTRASTATE U.S. PRIVATE LINE SERVICES

1. SERVICE DESCRIPTION: Intrastate U.S. Private Line (USPL) services provides private line transmission service within the state originating in a Company-designated Point-of-Presence (POP) in one Local Access Transport Area (LATA) and terminating in a Company-designated POP in another LATA within the state. USPL offers a suite of analog, digital, and SONET services available on point-to-point, point-to-multi-point, and multipoint configurations. Access to these services is via Dedicated Access or other compatible Company services.

The following USPL services are available:

- Analog and Digital Services: Analog and Digital services provide dedicated analog or digital service capable of supporting voice, data, and video communications via dedicated Intrastate Analog Local Access. Intrastate DS-0 (Hubless) Access, Intrastate T-1 Digital Access, or Intrastate DS-3 Local Access. The following services are available:
 - 1.1 Analog: Analog service (formerly Voice Grade Private Line or VGPL) provides analog signals at 2.4, 4.8, 9.6, and 19.2 kbps speeds. Multipoint and point-tomultipoint configurations are supported at data speeds of 2.4, 4.8 and 9.6 kbps. Analog circuits support Tie Line (TL), Automatic Ringdown (ARD), Manual Ringdown (MRD), Off-Premises Extension (OPX) and Foreign Exchange (FX) configurations.
 - 1.2 Digital: Digital services transmit simultaneous, full-duplex digital signals at the following speeds. Multipoint and point-to-multipoint configurations are supported at data speeds of 2.4, 4.8, 9.6 and 56 kbps.
 - DS0 (Digital Signal Level 0): DS0 transmits at 2.4, 4.8, 9.6, 56 and 1.2.1 64kbps.
 - Fractional DS1 (FDS1): FDS1 transmits at 112/128 kbps through 1.2.2 1344/1536 kbps, in increments of 56/64 kbps.
 - DS1 (Digital Signal Level 1): DS1 transmits at 1.544 Mbps. 1.2.3
 - 1.2.4 DS3 (Digital Signal Level 3): DS3 transmits at 44.736 Mbps. One DS3 channel provides the equivalent information handling capacity of 28 DS1 channels or 672 voice equivalent circuits. DS3 is available in the following circuit topologies:
 - A. Linear DS3: Linear DS3 is a single DS3 IXC connecting two designated Company terminals on the Company's digital fiberoptic network.
 - B. Restorable DS3: Restorable DS3 is a dedicated circuit that provides redundancy as it is provisioned over a physical ring topology.
- 2. SONET: SONET provides dedicated, point-to-point, simultaneous full-duplex optical private line services with synchronous optical network (SONET) transmission at speeds from 45 Mbps to 622 Mbps. The following bandwidths are available for IXC transport between Company-designated POPs: DS3 (44.736 Mbps), OC3 (155.520 Mbps), and OC12 (622.08 Mbps). Linear, and Restorable circuits are available for all speeds. Concatenated services are available for OC3 and OC12 bandwidths. Other speeds may be available on an ICB basis.

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2. <u>DEFINITIONS</u>: In addition to the General Definitions, the following apply:

<u>Tie Line (TL)</u>: A dedicated circuit connecting two locations to establish an internal voice network by interconnecting into each location's PBX or other voice switching device.

<u>Automatic Ringdown (ARD)</u>: A dedicated circuit connecting two locations to provide immediate voice connection automatically.

Mileage Band:

Mileage Band (IXC Length)

The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) Coordinates of the serving wire centers associated with the Company's Terminal Locations. $\sqrt{((V_1-V_2)^2+(H_1-H_2)^2)/10}$

where V_1 and H_1 correspond to the V & H coordinates of City 1 and V_2 and H_2 correspond to the V & H coordinates of City 2.

| Example: | | <u>H</u> |
|---------------------------------------|---|---|
| City 1 - New York City 2 - Chicago | 4997 5986 | 1406 3426 |
| | V ₁ V ₂ √((4997-5986) ² - | H ₁ H ₂ -(1406-3426) ²)/10 |
| | √(50585 | 52.1)=711.2328 |

Airline Mileage = 712 miles*

<u>Manual Ringdown (MRD)</u>: A dedicated circuit connecting two locations to provide immediate voice connection by manual signaling.

Off-Premises Extension (OPX): A dedicated circuit connecting a distant location to a main PBX to provide the same voice capabilities available at the main Customer location.

<u>Foreign Exchange (FX)</u>: A dedicated circuit connecting a distant city to provide a "local presence" to callers without the expense of maintaining a physical location in a distant city.

<u>SONET Concatenated Circuit:</u> A dedicated circuit where several fibers are joined together end-toend resulting in full bandwidth. Concatenated circuits are noted by a "c", e.g., OC3c.

<u>SONET Linear Circuit:</u> A dedicated circuit provisioned as a logical SONET ring over a single physical connection.

<u>SONET Restorable Circuit:</u> A dedicated circuit that provides redundancy as it is provisioned over a physical SONET ring topology.

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^{*} Result will always be rounded to the next highest mile.

FEATURES AND OPTIONS:

- 1. Web Digital Reconfiguration Services (Web DRS): Web DRS provides Customers with a web-based platform to manage the configuration of their USPL circuits, connecting or rerouting circuits as needed using the following Web-based tools:
 - 1.1 Switched DS1 Services (Web DRS SWDS1): Web DRS SWDS1 allows Customers to temporarily access full DS1 bandwidth on demand, for example for infrequent high bandwidth applications such as video conferencing. It is available for DS1 only. Web DRS SWDS1 uses a mesh network of Inter Device Trunks (IDTs) that connects strategic Wideband Digital Cross Connnects (DXCs). Tail circuits connect Customer to the Switched T1 Wideband DXC. Using the Web DRS tool, Customer selects any two Customer end points for a connection. Usage charges apply only for the time the connections are active. The connections can be enabled at the time of the request or they can be scheduled to go up and down at a later time.
 - 1.2 <u>Fixed Network Reconfiguration Service (Web DRS FNR)</u>: Web DRS FNR allows Customer to redirect its DS0, DS1 or DS3 bandwidth when they temporarily need additional capacity at another location for applications such as disaster recovery. Web DRS FNR uses a fixed network of multiple pre-defined Customer circuit routes connected to a single DXC. Using the Web DRS tool, Customer may change the route to which the current Customer capacity is assigned and reassign that capacity to a different circuit route.
- 2. <u>Echo Control</u>: Echo Control provides echo cancellation equipment for DS1 circuits. Echo cancellation devices monitor an incoming signal and generate a negative image which is combined with an echo signal negating the effects of echo on the line. Echo Control is required for each end of a DS1 circuit for IXC lengths of 500 miles or greater when used to transmit voice and analog data.

4. RATES AND CHARGES:

- Monthly Recurring Charges: Monthly recurring IXC charges include fixed (flat) per-circuit and per-mile rate components which are bandwidth sensitive and vary according to Mileage Band.
 - 1.1 <u>Verizon Business Services III (VBS III) Charges:</u> The following IXC per-circuit monthly recurring charges apply.

| Analog Monthly | Recurring IXC Per-Circuit (| Charges | |
|----------------|-----------------------------|--------------|--------------------|
| Speed | Mileage Band | Fixed Charge | Per-Mile Charge |
| 2.4 – 64 kbps | 0 - 49 | \$450 | \$0.00 |
| | 50 - 249 | \$400 | \$1.00 |
| | 250 - 499 | \$300 | \$0.80 |

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RATES AND CHARGES (Cont'd)

Monthly Recurring Charges (Cont'd)

1.1 Verizon Business Services III (VBS III) Charges (Cont'd)

| | Digital Month | ly Recurring IXC | | |
|--|--------------------|------------------|--------------|--------------------|
| Туре | Speed | Mileage Band | Fixed Charge | Per-Mile Charge |
| DS0 | 2.4 – 64 kbps | 0 - 49 | \$450 | \$0.00 |
| | | 50 - 249 | \$400 | \$1.00 |
| | | 250 - 499 | \$300 | \$0.80 |
| | | 500 - 999 | \$100 | \$0.80 |
| | | 1000 - 1999 | \$0 | \$0.70 |
| Fractional DS1 | 56/64–504/576 kbps | 0 - 9999 | \$500 | \$1.00 |
| | 560/640 kbps | 0 - 9999 | \$500 | \$1.02 |
| ······································ | 616/704 kbps | 0 - 9999 | \$500 | \$1.09 |
| | 672/768 kbps | 0 - 9999 | \$500 | \$1.10 |
| | 728/832 kbps | 0 - 9999 | \$500 | \$1.2 |
| | 784/896 kbps | 0 - 9999 | \$500 | \$1.3 |
| | 840/960 kbps | 0 - 9999 | \$500 | \$1.3 |
| | 896/1024 kbps | 0 - 9999 | \$500 | \$1.4 |
| | 952/1088 kbps | 0 - 9999 | \$500 | \$1.5 |
| | 1008/1152 kbps | 0 - 9999 | \$500 | \$1.5 |
| | 1064/1216 kbps | 0 - 9999 | \$500 | \$1.6 |
| | 1120/1280 kbps | 0 - 9999 | \$500 | \$1.7 |
| | 1176/1344 kbps | 0 - 9999 | \$500 | \$1.7 |
| | 1232/1408 kbps (T) | 0 - 9999 | \$500 | \$1.8 |
| : | 1288/1472 kbps | 0 - 9999 | \$500 | \$1.9 |
| | 1344/1536 kbps | 0 - 9999 | \$500 | \$2.0 |
| DS1 | 1544 kbps | 0 - 49 | \$500 | \$0.0 |
| | | 50 - 249 | \$400 | \$2.2 |
| | | 250 - 499 | \$0 | \$2.2 |
| | | 500 - 999 | \$0 | \$1.4 |
| | | 1000 - 1999 | \$0 | 1.0 |
| Linear DS3 | 44.736 Mbps | 0 - 49 | \$2,000 | 0.0 |
| | | 50 - 249 | \$1,500 | 11.0 |
| | | 250 - 499 | \$0 | 9.0 |
| ······································ | | 500 - 999 | \$0 | 8.0 |
| ************************************** | | 1000 - 1999 | \$0 | 6.5 |
| Restorable DS3 | 44.736 Mbps | 0 - 49 | \$2,500 | 0.0 |
| | | 50 - 249 | \$2,000 | 11.0 |
| | | 250 - 499 | \$0 (| 9.0 |
| | | 500 - 999 | \$0 | 8.0 |
| | | 1000 - 1999 | \$0 | 6.5 |

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4. RATES AND CHARGES (Cont'd)

Monthly Recurring Charges (Cont'd)

1.1 Verizon Business Services III (VBS III) Charges (Cont'd)

| Speed | Type | Mileage Band | Fixed Charge | Per-Mile |
|---|--|--------------|--------------|----------|
| | | | | Charge |
| OC3 | Linear | 0 - 49 | \$3,000 | \$0.00 |
| | | 50 - 249 | \$2,500 | \$14.00 |
| | | 250 - 499 | \$0 | \$13.00 |
| | | 500 - 999 | \$0 | \$9.00 |
| | | 1000 - 1999 | \$0 | \$8.00 |
| OC3 | Restorable | 0 - 49 | \$3,000 | \$0.00 |
| | | 50 - 249 | \$2,500 | \$14.00 |
| | | 250 - 499 | \$0 | \$13.00 |
| *************************************** | | 500 - 999 | \$0 | \$9.00 |
| | 0.0000 1000 0.77 5.7 3 | 1000 - 1999 | \$0 | \$8.00 |
| OC12 | Linear | 0 - 49 | \$6,500 | \$0.00 |
| | NAME OF THE RESIDENCE O | 50 - 249 | \$5,500 | \$26.00 |
| ~~~ | | 250 - 499 | \$0 | \$26.00 |
| | | 500 - 999 | \$0 | \$24.00 |
| | | 1000 - 1999 | \$0 | \$24.00 |
| OC12 | Restorable | 0 - 49 | \$6,500 | \$0.00 |
| *************************************** | | 50 - 249 | \$5,500 | \$26.00 |
| | | 250 - 499 | \$0 | \$26.00 |
| ~~~ | | 500 - 999 | \$0 | \$24.00 |
| | | 1000 - 1999 | \$0 | \$24.00 |

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4. RATES AND CHARGES (Cont'd)

- 1. Monthly Recurring Charges (Cont'd)
 - 1.2 <u>Verizon Business Services II (VBS II) Charges:</u> The following IXC per-circuit monthly recurring charges apply. This pricing program is only available to Customers who have a service agreement that provides for it.

| Speed | | Mileage Band | Fixed Charge | Per-Mile Charge |
|----------------|--------------------|------------------|--|--------------------|
| 2.4 - | 2.4 – 64 kbps | | \$475 | \$0.30 |
| | Digital Month | ly Recurring IXC | Millio William Million | |
| Туре | Speed | Mileage Band | Fixed Charge | Per-Mile Charge |
| DS0: | 2.4 – 64 kbps | 0+ | \$475 | \$0.30 |
| Fractional DS1 | 56/64–504/576 kbps | 0+ | \$600 | \$0.30 |
| Fractional DS1 | 560/640 kbps | 0+ | \$600 | \$0.37 |
| Fractional DS1 | 616/704 kbps | 0+ | \$600 | \$0.39 |
| Fractional DS1 | 672/768 kbps | 0+ | \$600 | \$0.41 |
| Fractional DS1 | 728/832 kbps | 0+ | \$600 | \$0.44 |
| Fractional DS1 | 784/896 kbps | 0+ | \$600 | \$0.46 |
| Fractional DS1 | 840/960 kbps | 0+ | \$600 | \$0.49 |
| Fractional DS1 | 896/1024 kbps | 0+ | \$600 | \$0.52 |
| Fractional DS1 | 952/1088 kbps | 0+ | \$600 | \$0.55 |
| Fractional DS1 | 1008/1152 kbps | 0+ | \$600 | \$0.58 |
| Fractional DS1 | 1064/1216 kbps | 0+ | \$600 | \$0.61 |
| Fractional DS1 | 1120/1280 kbps | 0+ | \$600 | \$0.64 |
| Fractional DS1 | 1176/1344 kbps | 0+ | \$600 | \$0.68 |
| Fractional DS1 | 1232/1408 kbps (T) | 0+ | \$600 | \$0.72 |
| Fractional DS1 | 1288/1472 kbps | 0+ | \$600 | \$0.76 |
| Fractional DS1 | 1344/1536 kbps | 0+ | \$600 | \$0.80 |
| DS1: | 1544 kbps | 0+ | \$600 | \$0.8 |
| Linear DS3 | 44.736 Mbps | 0 -100 | \$2,400 | \$10.00 |
| Linear DS3 | 44.736 Mbps | 101 – 499 | \$2,700 | \$7.0 |
| Linear DS3 | 44.736 Mbps | 500 + | \$3,200 | \$7.00 |
| Restorable DS3 | 44.736 Mbps | 0 – 100 | \$2,800 | \$11.2 |
| Restorable DS3 | 44.736 Mbps | 101 – 499 | \$3,000 | \$8.0 |
| Restorable DS3 | 44.736 Mbps | 500 + | \$3,500 | \$8.0 |

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- 4. RATES AND CHARGES (Cont'd)
 - 1. Monthly Recurring Charges (Cont'd)
 - 1.2 Verizon Business Services II (VBS II) Charges (Cont'd)

| | SONET Month | nly Recurring IXC | | | |
|-------|-------------|-------------------|--------------|--------------------|--|
| Speed | Туре | Mileage Band | Fixed Charge | Per-Mile Charge | |
| OC3 | Linear | 0+ | \$7,040 | \$16.56 | |
| OC3 | Restorable | 0+ | \$8,000 | \$18.00 | |
| OC12 | Linear | 0+ | \$21,120 | \$49.68 | |
| OC12 | Restorable | 0+ | \$24,000 | \$54.00 | |

As of December 1, 2005, SONET STS-1 is not available for new installations. For SONET STS-1 installations prior to December 1, 2006, the <u>SONET STS-1 monthly recurring charges</u> in Section 4.1.4.2 will apply.

1.3 <u>Verizon Business Services I (VBS I) Charges:</u> The following IXC per-circuit monthly recurring charges apply. This pricing program is only available to Customers who have a service agreement that provides for it.

| Ana | log Monthly Recurring IXC | | |
|---------------|---------------------------|--------------------------------------|----------|
| Speed | Mileage Band | Fixed Charge | Per-Mile |
| | WOODOODA A | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | Charge |
| 2.4 – 64 kbps | 0+ | \$375 | \$0.25 |

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4. RATES AND CHARGES (Cont'd)

1. Monthly Recurring Charges (Cont'd)

1.3 Verizon Business Services I (VBS I) Charges (Cont'd)

| Туре | Speed | Mileage Band | Per-Circuit Fixed Charge | Per-Mile Charge |
|----------------|-------------------|--------------|-----------------------------|-----------------|
| DS0 | 2.4-9.6 kbps | O+ | \$375 | \$0.25 |
| DS0 | 56/64 kbps | | \$375 | \$0.25 |
| Fractional DS1 | 56/64 kbps | 0+ | \$600 | \$0.25 (Z) |
| Fractional DS1 | 112/128 kbps | 0+ | \$600 | \$0.25 |
| Fractional DS1 | 168/192 kbps | 0+ | \$600 | \$0.25 |
| Fractional DS1 | 224/256 kbps | 0+ | \$600 | \$0.25 |
| Fractional DS1 | 280/320 kbps | <u> </u> | \$600 | \$0.25 |
| Fractional DS1 | 336/384 kbps | 0+ | \$600 | \$0.25 |
| Fractional DS1 | 392/448 kbps | 0+ | \$600 | \$0.25 |
| Fractional DS1 | 448/512 kbps | 0+ | \$600 | \$0.25 |
| Fractional DS1 | 504/576 kbps | 0+ | \$600 | \$0.25 |
| Fractional DS1 | 560/640 kbps | 0+ | \$600 | \$0.37 |
| Fractional DS1 | 616/704 kbps | 0+ | \$600 | \$0.39 |
| Fractional DS1 | 672/768 kbps | 0+ | \$600 | \$0.41 |
| Fractional DS1 | 728/832 kbps | 0+ | \$600 | \$0.44 |
| Fractional DS1 | 784/896 kbps | 0+ | \$600 | \$0.46 |
| Fractional DS1 | 840/960 kbps | 0+ | \$600 | \$0.49 |
| Fractional DS1 | 896/1024 kbps | 0+ | \$600 | \$0.52 |
| Fractional DS1 | 952/1088 kbps | 0+ | \$600 | \$0.55 |
| Fractional DS1 | 1008/1152 kbps | 0+ | \$600 | \$0.58 |
| Fractional DS1 | 1064/1216 kbps | 0+ | \$600 | \$0.61 |
| Fractional DS1 | 1120/1280 kbps | 0+ | \$600 | \$0.64 |
| Fractional DS1 | 1176/1344 kbps | 0+ | \$600 | \$0.68 |
| Fractional DS1 | 1232/1408 kbps (T |) 0+ | \$600 | \$0.72 |
| Fractional DS1 | 1288/1472 kbps | <u></u> | \$600 | \$0.76 |
| Fractional DS1 | 1344/1536 kbps | 0+ | \$600 | \$0.80 |
| DS1 | 1544 kbps | <u>0</u> + | \$600 | \$0.85 |
| Linear DS3 | 44.736 Mbps | 0 – 100 | \$2,400 | \$10.00 |
| Linear DS3 | 44.736 Mbps | 101 – 499 | \$2,700 | \$7.00 |
| Linear DS3 | 44.736 Mbps | 500 + | \$3,200 | \$7.00 |
| Restorable DS3 | 44.736 Mbps | 0 – 100 | \$3,000 | \$12.50 |
| Restorable DS3 | 44.736 Mbps | 101 – 499 | \$3,375 | \$8.75 |
| Restorable DS3 | 44.736 Mbps | 500 + | \$4,000 | \$8.75 |

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- 4. RATES AND CHARGES (Cont'd)
 - Monthly Recurring Charges (Cont'd)
 - 1.3 Verizon Business Services I (VBS I) Charges (Cont'd)

| | SONET | Monthly Recurring IXC | | |
|-------|------------|-----------------------|-----------------------------|-----------------|
| Speed | Туре | Mileage Band | Per-Circuit Fixed Charge | Per-Mile Charge |
| OC3 | Linear | 0+ | \$7,128 | \$17.39 |
| OC3 | Restorable | 0+ | \$8,100 | \$18.90 |
| OC12 | Linear | 0+ | \$28,512 | \$62.56 |
| OC12 | Restorable | 0+ | \$32,400 | \$68.00 |

As of December 1, 2005, SONET STS-1 is not available for new installations. For SONET STS-1 installations prior to December 1, 2006, the SONET STS-1 monthly recurring charges in Section 4.1.4.2 apply.

- 1.4 <u>Pre-VBS I Charges</u>: The following IXC per-circuit monthly recurring charges apply. This pricing program is only available to Customers who have a service agreement that provides for it. As of December 1, 2005, SONET STS-1 is not available for new installations.
 - 1.4.1 Analog and Digital Service: The following IXC per-circuit monthly recurring fixed and per-mile charges for Analog, DSO and Fractional DS1 services apply, based on Mileage Band:

| Section 1.4.1 Service | Speed | Beginning Mileage | Ending Mileage | Fixed Rate | Per Mile Rate |
|--------------------------|-------------|----------------------|-------------------|---------------|------------------|
| ANALOG | | 0 | 0 | \$0.00 | \$0.00 |
| ANALOG | | 1 | 50_ | \$78.75 | \$3.13 |
| ANALOG | | 51 | 100 | \$162.50 | \$1.45 |
| ANALOG | | 101 | 200 | \$272.50 | \$0.35 |
| ANALOG | | 201 | 500 | \$272.50 | \$0.35 |
| ANALOG | | 501 | 9999 | \$272.50 | \$0.35 |
| DS0 | 2.4-64kbps | 0 | 0 | \$0.00 | \$0.00 |
| DS0 | 2.4-64kbps | 1 | 9999 | \$290.03 | \$0.34 |
| Fractional DS1 | 56/64kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 56/64kbps | 1 | 9999 | \$290.03 | \$0.34 |
| Fractional DS1 | 112/128kbps | 0 | 0_ | \$0.00 | \$0.00 |
| Fractional DS1 | 112/128kbps | 1 | 9999 | \$528.65 | \$0.86 |
| Fractional DS1 | 168/192kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 168/192kbps | 1 | 9999 | \$776.00 | \$0.89 |
| Fractional DS1 | 224/256kbps | 0 | 0 | \$0.00 | \$0.00 |

THE ANALOG AND DIGITAL SERVICE TABLE HAS BEEN REFORMATTED. PART OF THE REVISED RATE TABLE IS ABOVE AND ADDITIONAL MATERIAL IN THE REVISED TABLE IS LOCATED ON PAGES 153 AND 154.

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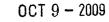
- 4. RATES AND CHARGES (Cont'd)
 - 1. Monthly Recurring Charges (Cont'd)
 - 1.4 Pre-VBS I Charges (Cont'd)
 - 1.4.1 Analog and Digital Service (Cont'd)

| Section 1.4.1 Service | Speed | Beginning Mileage | Ending Mileage | Fixed Rate | Per Mile Rate |
|--------------------------|---------------|----------------------|-------------------|---------------|------------------|
| Fractional DS1 | 224/256kbps | 1 | 9999 | \$1,003.95 | \$1.13 |
| Fractional DS1 | 280/320kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 280/320kbps | 1 | 9999 | \$1,246.45 | \$1.38 |
| Fractional DS1 | 336/384kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 336/384kbps | 1 | 9999 | \$1,459.85 | \$1.62 |
| Fractional DS1 | 392/448kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 392/448kbps | 1 | 9999 | \$1,658.70 | \$1.84 |
| Fractional DS1 | 448/512kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 448/512kbps | 1 | 9999 | \$1,838.15 | \$2.05 |
| Fractional DS1 | 504/576kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 504/576kbps | 1 | 9999 | \$2,012.75 | \$2.24 |
| Fractional DS1 | 560/640kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 560/640kbps | 1 | 9999 | \$2,167.95 | \$2.43 |
| Fractional DS1 | 616/704kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 616/704kbps | 1 | 9999 | \$2,308.60 | \$2.59 |
| Fractional DS1 | 672/768kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 672/768kbps | 1 | 9999 | \$2,434.70 | \$2.75 |
| Fractional DS1 | 728/832kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 728/832kbps | 11 | 9999 | \$3,816.00 | \$4.56 |
| Fractional DS1 | 784/896kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 784/896kbps | 1 | 9999 | \$3,816.00 | \$4.56 |
| Fractional DS1 | 840/960kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 840/960kbps | 1 | 9999 | \$3,816.00 | \$4.56 |
| Fractional DS1 | 896/1024kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 896/1024kbps | 1 | 9999 | \$3,816.00 | \$4.56 |
| Fractional DS1 | 952/1088kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 952/1088kbps | 1 | 9999 | \$3,816.00 | \$4.56 |
| Fractional DS1 | 1008/1152kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 1008/1152kbps | 1 | 9999 | \$3,816.00 | \$4.56 |

THE ANALOG AND DIGITAL SERVICE TABLE HAS BEEN REFORMATTED. PART OF THE REVISED RATE TABLE IS ABOVE AND ADDITIONAL MATERIAL IN THE REVISED TABLE IS LOCATED ON PAGES 152 AND 154.

Issued: September 28, 2009

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601



- 4. RATES AND CHARGES (Cont'd)
 - 1. Monthly Recurring Charges (Cont'd)
 - 1.4 Pre-VBS I Charges (Cont'd)
 - 1.4.1 Analog and Digital Service (Cont'd)

| Section 1.4.1 Service | Speed | Beginning Mileage | Ending Mileage | Fixed Rate | Per Mile Rate |
|--------------------------|---------------|----------------------|-------------------|-------------|------------------|
| Fractional DS1 | 1064/1216kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 1064/1216kbps | 1 | 9999 | \$3,816.00 | \$4.56 |
| Fractional DS1 | 1120/1280kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 1120/1280kbps | 1 | 9999 | \$3,816.00 | \$4.56 |
| Fractional DS1 | 1176/1344kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 1176/1344kbps | 1 | 9999 | \$3,816.00 | \$4.56 |
| Fractional DS1 | 1232/1408kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 1232/1408kbps | 1 | 9999 | \$3,816.00 | \$4.56 |
| Fractional DS1 | 1288/1472kbps | 0 | 0 | \$0.00 | \$0.00 |
| Fractional DS1 | 1288/1472kbps | 1 | 9999 | \$3,816.00 | \$4.56 |
| DS1 | 1544 kbps | 0 | 0 | \$0.00 | \$0.00 |
| DS1 | 1544 kbps | 1 | 9999 | \$3,816.00 | \$4.56 |
| Linear DS3 | 44.736 Mbps | 0 | 0 | \$0.00 | \$0.00 |
| Linear DS3 | 44.736 Mbps | 1 | 50 | \$27,000.00 | \$120.00 |
| Linear DS3 | 44.736 Mbps | 51 | 100 | \$31,000.00 | \$80.00 |
| Linear DS3 | 44.736 Mbps | 101 | 9999 | \$33,100.00 | \$83.00 |

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- 4. RATES AND CHARGES (Cont'd)
 - 1. Monthly Recurring Charges (Cont'd)
 - 1.4 Pre-VBS I Charges (Cont'd)
 - 1.4.2 <u>SONET</u>: The following IXC per-circuit monthly recurring charges apply for linear and restorable circuits:

| Bandwidth | SPEED | MILEAGE BEGIN | MILEAGE END | FIXED CHARGE + | PER MILE CHARGE |
|-------------------|-------------|------------------|----------------|-------------------|--------------------|
| Restorable DS3 | 44.736 Mbps | 0 | 0 | \$0.00 | \$0.00 |
| | | 1 | 100 | \$64,423.00 | \$284.26 |
| | | 101 | 500 | \$73,967.00 | \$191.26 |
| | | 501 | 9999 | \$78,976.00 | \$191.26 |
| ОСЗ | Linear | 0 | 9999 | \$98,242.00 | \$308.00 |
| OC3 | Restorable | 0 | 9999 | \$98,242.00 | \$308.00 |

THE MATERIAL ON THIS PAGE WAS ADDED TO THE TARIFF.

THE ANALOG AND DIGITAL SERVICE RATE TABLE PREVIOUSLY LOCATED ON THIS PAGE WAS REMOVED. THE TABLE HAS BEEN REFORMATTED AND IS NOW LOCATED ON PAGES 152 – 154.

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- IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)
 - 4. RATES AND CHARGES (Cont'd)
 - 1. Monthly Recurring Charges (Cont'd)
 - 1.4 Pre-VBS I Charges (Cont'd)

THE ANALOG AND DIGITAL SERVICE RATE TABLE PREVIOUSLY LOCATED ON THIS PAGE WAS REMOVED. THE TABLE HAS BEEN REFORMATTED AND IS NOW LOCATED ON PAGES 152 -- 154.

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- 4. RATES AND CHARGES (Cont'd)
 - Monthly Recurring Charges (Cont'd)
 - 1.4 Pre-VBS I Charges (Cont'd)

THE ANALOG AND DIGITAL SERVICE RATE TABLE PREVIOUSLY LOCATED ON THIS PAGE WAS REMOVED. THE TABLE HAS BEEN REFORMATTED AND IS NOW LOCATED ON PAGES 152 – 154.

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- 4. RATES AND CHARGES (Cont'd)
 - 1. Monthly Recurring Charges (Cont'd)
 - 1.4 Pre-VBS I Charges (Cont'd)

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4. RATES AND CHARGES (Cont'd)

2.0 <u>Discounts:</u> Network Pricing Plan discounts are available to Pre-Verizon Business Service I Customers only and apply to Inter Exchange Channel (IXC) charges.

Network Pricing Plan (NPP) discounts specified below are limited to Pre-Verizon Business Service I Customers only and apply to IXC charges.

Under these plans, a Customer commits to a minimum monthly revenue level of combined usage over a selected term, and receives the corresponding NPP discounts for IXCs under the plan to which the Customer has committed. Network Pricing Plans are available at various minimum monthly IXC revenue levels over terms of 1, 2, 3, 4 or 5 years. For NPPs entered into on or after November 1,1998, the monthly minimum revenue may include recurring charges for Company-provided local loops. Network Pricing Plans with domestic minimum monthly IXC revenue levels of \$75,000 or greater are available only under NPPs executed prior to November 1, 1998.

Customers who subscribe to service as part of the Commercial Affinity Program Plus (CAP Plus) or the Qualified Industry Affinity Program (INAP) are eligible to receive the NPP discounts associated with the 4 year, \$2,000 minimum monthly IXC revenue level. The NPP discounts apply only to Company-provided IXCs, and customers receiving these discounts cannot receive discounts provided under any Network Pricing Plan Data Promotion. Customers who subscribe to service as part of the Commercial Affinity Program are not eligible for these discounts.

The monthly recurring IXC charges under a particular plan are determined by deducting the respective NPP discounts from the monthly charges calculated for each service using the applicable Monthly Plan rates. IXC revenues, calculated using the applicable Monthly Plan rates for each service plus any applicable intrastate and international revenues as explained below, are totaled and compared to the minimum monthly commitment amount. Except as explained below under, "Commencing An NPP," if the aggregate revenue applicable towards the minimum monthly revenue commitment is less than the committed amount, a charge equal to the difference is applied.

Revenues from the Company-provided portion of international dedicated leased line circuits that are enrolled in a selected International Network Pricing Plan, which revenues are calculated at the undiscounted monthly or base international rates, will be counted toward a selected domestic NPP IXC minimum. The customer may choose the Network Pricing Plan to be associated with these international revenues, subject to the terms of Notification Required from Customers.

Intrastate IXC revenue, at the applicable intrastate rates, may also be counted towards a selected NPP IXC minimum.

Except as noted below, relative to commencing a plan, the commitment to a Network Pricing Plan is independent of the circuits in the plan. Circuits may be added or deleted from a Network Pricing Plan subject to the terms for Notification Required From Customers. Other circuit specific regulations, including minimum service interval and notice of discontinuance, are defined elsewhere in this tariff.

Customers enrolled in a Network Pricing Plan are not entitled to any other discount, except for City Pair Discounts, or Product Packages 6-9 ("Grand Slam" program) or for any promotion offered by the company on IXC charges arising from services furnished under the NPP.

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4. RATES AND CHARGES (Cont'd)

2.0 <u>Discounts (Cont'd):</u>

For NPPs entered into prior to November 1, 1998, the monthly minimum commitment must be satisfied by the customer's gross billing before the application of NPP discounts. For NPPs entered into on or after November 1, 1998, the monthly minimum commitment must be satisfied by the customer's net billing after the application of NPP discounts.

<u>Commencing An NPP:</u> Subject to the terms for Notification Required From Customers, the customer must select: the desired NPP term and month in which the plan is to commence; the monthly minimum IXC revenue commitment; and the circuits, which will initially be part of the plan, including ordered circuits which are due for installation within the first three months of the desired plan commencement.

The NPP commences on the first day of the calendar month selected by the customer, or the first day of a subsequent month in which the first circuit can be billed under the plan.

During the first three months of the plan, the Customer is not charged the difference if the aggregate revenue applicable towards the minimum monthly revenue commitment is less than the committed amount. The obligation to satisfy the minimum actually commences in the fourth month of the plan, unless a circuit due within the first three months of the plan has not been made available by the Company to the customer. In that case, the minimum will not apply until the circuit is made available.

Terminating a Network Pricing Plan

A customer may terminate a Network Pricing Plan before the end of its committed term without liability, if:

- the Customer replaces the existing Network Pricing Plan or Plans with a Network Pricing Plan having a minimum monthly IXC revenue commitment equal to or greater than the total monthly IXC minimum revenue commitment of the customer's existing Plan or Plans and which expires on or after the expiration date of the Plan or Plans being replaced;
- a rate revision results in lower plan charges for the Plan to which the customer is committed such that the Customer is caused to fall below the committed minimum monthly IXC revenue level, and the customer replaces the existing Plan by committing to a new Plan having the next lower NPP minimum monthly IXC revenue level and which expires on or after the date of the Plan being replaced. For purposes of applying this provision, the Customer will not be penalized for falling below the minimum under the existing Plan and can receive the new Plan charges from the date the rate revision takes effect, if the customer enters into the new Plan within three months of the rate effective date; or,

Except as specified above, the Customer will be billed and required to pay a termination charge equal to 100 percent of the NPP revenue commitment amount for any unexpired portion of the remaining months in the term plan.

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4. RATES AND CHARGES (Cont'd)

- 2.0 <u>Discounts (Cont'd):</u>
- 2.1 <u>NPP Discounts:</u> The following discounts are applicable to domestic charges only for monthly recurring IXC charges.

VGPL and DS0

| Monthly Commitment | | | | | |
|-----------------------|--------|---------|---------|---------|---------|
| Level | 1 Year | 2 Years | 3 Years | 4 Years | 5 Years |
| \$ 500 | 1% | 2% | 3% | 4% | 5% |
| \$ 1000 | 1% | 2% | 3% | 4% | 5% |
| \$ 2000 | 2% | 5% | 6% | 8% | 10% |
| \$ 3000 | 2% | 5% | 6% | 8% | 10% |
| \$ 4000 | 2% | 5% | 6% | 8% | 10% |
| \$ 5000 | 3% | 6% | 7% | 9% | 11% |
| \$ 7,000 | 3% | 6% | 7% | 9% | 11% |
| \$10,000 | 4% | 7% | 8% | 10% | 12% |
| \$15,000 | 4% | 7% | 8% | 10% | 12% |
| \$25,000 | 5% | 8% | 9% | 11% | 13% |
| \$50,000 | 8% | 11% | 12% | 14% | 16% |
| \$75,000 | 7% | 10% | 11% | 13% | 15% |
| \$100,000 | 8% | 11% | 12% | 14% | 16% |
| \$200,000 | 9% | 12% | 13% | 15% | 17% |
| \$350,000 | 10% | 13% | 14% | 16% | 18% |
| \$500,000 | 10% | 13% | 14% | 16% | 18% |
| \$750,000 | 10% | 13% | 14% | 16% | 18% |

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4. RATES AND CHARGES (Cont'd)

2.0 <u>Discounts (Cont'd):</u>

2.1 NPP Discounts (Cont'd):

Fractional DS1 (for Speeds 64 Kbps and below)

| Monthly | | | | | |
|------------|---------------|---------|---------|-----------------|----------------|
| Commitment | | | | | |
| Level_ | <u>1 Year</u> | 2 Years | 3 Years | <u> 4 Years</u> | <u>5 Years</u> |
| \$500 | 1% | 2% | 3% | 4% | 5% |
| \$1,000 | 1% | 2% | 3% | 4% | 5% |
| \$2,000 | 2% | 5% | 6% | 8% | 10% |
| \$3,000 | 2% | 5% | 6% | 8% | 10% |
| \$4,000 | 2% | 5% | 6% | 8% | 10% |
| \$5,000 | 3% | 6% | 7% | 9% | 11% |
| \$7,000 | 3% | 6% | 7% | 9% | 11% |
| \$10,000 | 4% | 7% | 8% | 10% | 12% |
| \$15,000 | 4% | 7% | 8% | 10% | 12% |
| \$25,000 | 5% | 8% | 9% | 11% | 13% |
| \$50,000 | 8% | 11% | 12% | 14% | 16% |
| \$75,000 | 7% | 10% | 11% | 13% | 15% |
| \$100,000 | 8% | 11% | 12% | 14% | 16% |
| \$200,000 | 9% | 12% | 13% | 15% | 17% |
| \$350,000 | 10% | 13% | 14% | 16% | 18% |
| \$500,000 | 10% | 13% | 14% | 16% | 18% |
| \$750,000 | 10% | 13% | 14% | 16% | 18% |
| | | | | | |

Fractional DS1 (for Speeds 112 Kbps up to 1472 Kbps)

| Monthly Commitment | | | | | |
|-----------------------|---------------|---------|---------|---------|---------|
| Level | <u>1 Year</u> | 2 Years | 3 Years | 4 Years | 5 Years |
| \$500 | 1% | 2% | 3% | 4% | 5% |
| \$1,000 | 1% | 2% | 3% | 4% | 5% |
| \$2,000 | 10% | 16% | 17% | 18% | 19% |
| \$3,000 | 10% | 16% | 17% | 18% | 19% |
| \$4,000 | 11% | 17% | 18% | 19% | 20% |
| \$5,000 | 12% | 18% | 19% | 20% | 21% |
| \$7,000 | 15% | 19% | 20% | 21% | 22% |
| \$10,000 | 19% | 20% | 21% | 22% | 23% |
| \$15,000 | 20% | 21% | 22% | 23% | 24% |
| \$25,000 | 21% | 22% | 23% | 24% | 25% |
| \$50,000 | 23% | 24% | 25% | 26% | 27% |
| \$75,000 | 25% | 26% | 27% | 28% | 29% |
| \$100,000 | 26% | 27% | 28% | 29% | 30% |
| \$200,000 | 28% | 29% | 30% | 31% | 32% |
| \$350,000 | 29% | 30% | 31% | 32% | 33% |
| \$500,000 | 30% | 31% | 32% | 33% | 34% |
| \$750,000 | 31% | 32% | 33% | 34% | 35% |

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4. RATES AND CHARGES (Cont'd)

2.0 <u>Discounts (Cont'd):</u>

2.1 NPP Discounts (Cont'd):

DS₁

| Monthly Commitment | | | | | |
|-----------------------|--------|----------------|---------|---------|---------|
| Level | 1 Year | 2 Years | 3 Years | 4 Years | 5 Years |
| \$ 1,000 | 4% | 5% | 6% | 8% | 10% |
| \$ 2,000 | 15% | 17% | 19% | 20% | 21% |
| \$ 3,000 | 17% | 19% | 21% | 22% | 23% |
| \$ 4,000 | 19% | 21% | 23% | 25% | 26% |
| \$ 5,000 | 23% | 28% | 32% | 33% | 35% |
| \$ 7,000 | 27% | 32% | 34% | 35% | 36% |
| \$10,000 | 34% | 35% | 36% | 37% | 38% |
| \$15,000 | 35% | 36% | 37% | 38% | 39% |
| \$25,000 | 36% | 37% | 38% | 39% | 40% |
| \$50,000 | 38% | 40% | 41% | 42% | 45% |
| \$75,000 | 41% | 42% | 43% | 44% | 47% |
| \$100,000 | 44% | 45% | 46% | 47% | 49% |
| \$200,000 | 47% | 48% | 49% | 50% | 51% |
| \$350,000 | 48% | 49% | 50% | 51% | 52% |
| \$500,000 | 49% | 50% | 51% | 52% | 53% |
| \$750,000 | 50% | 51% | 52% | 54% | 56% |
| | | | | | |

DS3

| Monthly Commitment | | | | | |
|-----------------------|---------------|---------|---------|-----------------|---------|
| Level_ | <u>1 Year</u> | 2 Years | 3 Years | <u> 4 Years</u> | 5 Years |
| \$ 2,000 | 1% | 2% | 6% | 7% | 8% |
| \$ 3,000 | 1% | 2% | 6% | 7% | 8% |
| \$ 4,000 | 1% | 2% | 6% | 7% | 8% |
| \$ 5,000 | 2% | 7% | 11% | 12% | 14% |
| \$ 7,000 | 2% | 7% | 11% | 12% | 14% |
| \$10,000 | 13% | 14% | 15% | 16% | 17% |
| \$15,000 | 13% | 14% | 15% | 16% | 17% |
| \$25,000 | 15% | 16% | 17% | 18% | 19% |
| \$50,000 | 17% | 18% | 19% | 20% | 21% |
| \$75,000 | 18% | 19% | 20% | 21% | 22% |
| \$100,000 | 19% | 21% | 22% | 23% | 24% |
| \$200,000 | 21% | 23% | 24% | 25% | 29% |
| \$350,000 | 25% | 27% | 28% | 29% | 33% |
| \$500,000 | 32% | 35% | 38% | 42% | 45% |
| \$750,000 | 33% | 36% | 39% | 43% | 47% |

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4. RATES AND CHARGES (Cont'd)

2.0 <u>Discounts (Cont'd):</u>

2.1 NPP Discounts (Cont'd):

SONET

| Monthly Commitment <u>Level</u> | 1 Year | 2 Years | 3 Years | 4 Years | <u>5 Years</u> |
|---------------------------------------|--------|---------|---------|---------|----------------|
| \$25,000 | 9% | 14% | 17% | 18% | 19% |
| \$50,000 | 11% | 16% | 19% | 20% | 21% |
| \$75,000 | 13% | 18% | 20% | 21% | 22% |
| \$100,000 | 15% | 20% | 22% | 23% | 24% |
| \$200,000 | 17% | 22% | 24% | 25% | 29% |
| \$350,000 | 19% | 24% | 26% | 27% | 31% |
| \$500,000 | 29% | 34% | 38% | 42% | 45% |
| \$750,000 | 31% | 36% | 39% | 43% | 48% |

2.2 Guide Discounts for VBS I Customers

Discounts up to the following levels will apply to Verizon Business Services I, in lieu of all discounts, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2.) enroll in a Guide Type 13, 14, 15 or 16 Service Package as set forth on the Guide for a term of service of either one, two, three, four or five years, applicable to U.S. Private Line monthly recurring Interexchange charges for Analog, DS0, Fractional DS1, DS1, Digital DS3 (Linear and Restoreable), and SONET (Linear and Restoreable), based on term of service and Annual Volume Commitment:

| | Term of S | <u>ervice (Years)/</u> | Discount |
|--------------------------|-----------|------------------------|--------------|
| Annual Volume Commitment | 1 | 2 | <u>3 - 5</u> |
| \$ 6,000 - \$ 11,999 | 5% | 10% | 15% |
| \$ 12,000 - \$ 35,999 | 10 | 15 | 20 |
| \$ 36,000 - \$ 83,999 | 15 | 20 | 25 |
| \$ 84,000 and greater | 20 | 25 | 30 |

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4. RATES AND CHARGES (Cont'd)

2.0 Discounts (Cont'd):

2.3 Guide Discounts for VBS II Customers

Discounts up to the following levels will apply to Verizon Business Services II, in lieu of all discounts, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2.) enroll in a Guide Type 18, 19, 20 or 21 Service Package as set forth on the Guide for a term of service of either one, two, three, four or five years, applicable to U.S. Private Line monthly recurring Interexchange charges for Analog, DS0, Fractional DS1, DS1, Digital DS3 (Linear and Restoreable), and SONET (Linear and Restoreable), based on term of service and Annual Volume Commitment:

| | | Term of Serv | ∕ice (Years)/Discoι | unt |
|--------------------------|-------------|--------------|---------------------|--------------|
| Annual Volume Com | nmitment | <u>1</u> | <u>2</u> | <u>3 - 5</u> |
| \$ 3,000 – | \$ 5,999 | 0% | 0% | 0% |
| \$ 6,000 | \$ 11,999 | 5 | 10 | 15 |
| \$ 12,000 – | \$ 23,999 | 10 | 15 | 20 |
| \$ 24,000 - | \$ 35,999 | 10 | 15 | 20 |
| \$ 36,000 – | \$ 83,999 | 15 | 20 | 25 |
| \$ 84,000 and greater | | 20 | 25 | 30 |

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IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

RATES AND CHARGES (Cont'd)

2.0 Discounts (Cont'd):

2.4 Guide Discounts for VBS III Customers

Discounts up to the following levels will apply to Verizon Business Services II, in lieu of all discounts, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2.) enroll in a Guide Type 22 or 23 Service Package as set forth on the Guide for a term of service of either one, two, three, four or five years, applicable to U.S. Private Line monthly recurring Interexchange charges for Analog, DS0, Fractional DS1, DS1, Digital DS3 (Linear and Restoreable), and SONET (Linear and Restoreable), based on term of service and Annual Volume Commitment:

| | | Agree | ement Term Co (Years)/Disco | |
|------------------|-----------|-------|--------------------------------|-----|
| Annual Volume Co | ommitment | 1 | 2 | 3-5 |
| \$ 1- | \$ 1,199 | 0% | 0% | 0% |
| \$ 1,200 - | \$ 2,999 | 5 | 10 | 15 |
| \$ 3,000 - | \$ 5,999 | 10 | 15 | 20 |
| \$ 6,000 - | \$ 11,999 | 15 | 20 | 25 |
| \$ 12,000 - | \$ 23,999 | 20 | 25 | 25 |
| \$ 24,000 - | \$ 35,999 | 20 | 25 | 30 |
| \$ 36,000 - | \$119,999 | 25 | 30 | 30 |
| \$120,000 and g | reater | 30 | 30 | 30 |

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- 4. RATES AND CHARGES (Cont'd)
 - 3.0 <u>Feature Charges:</u>
 - 3.1 The following monthly recurring usage charges apply to Web DRS SWDS1, based on Mileage Band. A minimum monthly usage fee of \$500 per circuit applies in any monthly billing period for which the service is ordered.

| IXC Mileage | Per Minute Rate |
|-------------|-----------------|
| 0 – 300 | \$0.99 |
| 301 – 900 | \$1.24 |
| 901 + | \$1.79 |

3.2 The following charges apply to Web DRS FNR, based on circuit type:

| \$ | ************************************** | |
|--------------|--|-------------------|
| <u> </u> | 946 | Monthly Recurring |
| Circuit Type | Installation | Charge |
| DS0 | \$25 | \$ 30 |
| DS1 | \$258 | \$350 |
| Linear DS3 | \$400 | \$500 |

3.3 <u>Echo Control Charges:</u> The following charges apply to each end of a DS1 circuit with IXC mileage lengths of 500 miles or greater when used to transmit voice and analog data.

| Monthly Recurring Charge Per Circuit End | |
|---|---------|
| \$200 | \$1,000 |

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- 4. RATES AND CHARGES (Cont'd)
 - 4. Other Non-Recurring Charges:
 - 4.1 Customer Support Services charges apply.
 - 4.2 Intrastate Administrative Non-Recurring Charges apply.
 - 4.3 Installation: The following per-circuit installation charges apply based on circuit type.

| Circuit Type | Charge |
|--------------|--------|
| Analog | \$50 |
| Digital DS0 | \$50 |
| Digital FDS1 | \$100 |
| Digital DS1 | \$200 |
| Digital DS3 | |
| SONET OC3 | \$1000 |
| SONET OC12 | \$1000 |

- 5. State taxes and surcharges may apply.
- 5. TERMS AND CONDITIONS: In addition to the General Terms and Conditions, the following applies:
 - 1. Special Access Surcharges for Analog and Digital USPL will not be applied after receipt of an Exemption Certificate from Customer. A credit, not to exceed three months, will be given for a private line surcharge imposed during the period prior to the receipt of the Exemption Certificate.
 - 2. The minimum service term requirement for all SONET circuits is 12 months. If Customer terminates any SONET circuit before its 12-month commitment has expired, except for termination for Cause, such termination shall not be effective until 30 days after Company receives written notice of termination (Termination Date). In addition to paying all accrued but unpaid charges for the service incurred through the Termination Date, for each circuit terminated Customer may be required to pay, within 30 days after such Termination Date: (a) an amount equal 75 percent of the monthly recurring charges for the terminated circuit remaining in the 12-month commitment, if any; plus (b) all fees or early termination fees imposed by the access line provider, if any; plus (c) a pro rata portion of any and all credits received by Customer. However, in no event will Customer's total termination liability exceed the full contract value of the terminated SONET circuit.

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- 6. <u>SERVICE LEVEL AGREEMENTS</u>: The following service level agreement (SLA) applies:
 - 1. VBS III U.S. Private Line Service Level Agreement
 - I. Scope
 - A. General.

This Service Level Agreement ("SLA") applies to Company's U.S. Private Line ("USPL") Service on an end-to-end basis, except where otherwise noted. Customer may receive credits for failure by Company to satisfy the "Service Availability", "Mean Time to Repair" or "Service Installation Period" standards as set forth below. This SLA is only available for customers who pay Verizon Business Service III charges for USPL Service. This SLA includes both service level standards and a service level objective.

This SLA applies to the following USPL services: Linear services, including Analog, Digital Signal Level 0 ("DS0"), Fractional DS1, and Digital Signal Level 1 ("DS1"); and SONET Services, including Restorable DS3, STS-1, OC3, OC3c, OC12 and OC12c, except where noted elsewhere below. This SLA does not apply to Linear DS3 service or to any services made available on an ICB basis.

The Mean Time to Repair and Service Installation Standards do not apply to SONET service.

This SLA applies only to "Hard Outages", i.e., an inability to exchange data between Customer end points. Slow service or other service degradation is not considered a Hard Outage.

Except as set forth in this SLA, Company makes no claims regarding the availability or performance of USPL service.

B. Access Required.

Local access service is required for USPL and is provided by MCI Legacy Company. The level of Service Availability and MTTR is dependent upon the access design and method used to deliver USPL Service. The term "Type" is used to label or categorize the various designs and methods used to provide local access. Local access types are as follows:

Type 1 circuits are those for which the local loop is furnished wholly via MCI Legacy Company facilities;

Type 2 circuits are those for which the local loop is furnished in part via MCI Legacy Company facilities; and,

Type 3 circuits are those for which the local loop is not furnished via MCI Legacy Company facilities, but are ordered and billed on Customer's behalf by Company.

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Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 1100 Chicago, IL 60601

- SERVICE LEVEL AGREEMENTS (Cont'd):
 - 1. VBS III U.S. Private Line Service Level Agreement (Cont'd)
 - II. Service Level Standards
 - A. Service Availability
 - Service Availability Standard. The Service Availability Standard applies only to "Hard Outages", i.e., an inability to exchange data end to end. Service is not considered unavailable until at least 60 seconds of unavailability have elapsed during any 15 minute interval.

| Service Type | Service Availability |
|------------------------------|---------------------------|
| Linear (excludes Linear DS3) | |
| Type 1, 2 or 3 | 99.99% |
| SONET | |
| Type 1 | 99.99% |
| Type 2 or 3 | 99.99% (IXC portion only) |
| | |

2. Calculation: To calculate the percentage of Service Availability, add the total number of minutes that Customer's circuit was available to Customer to exchange data end-to-end during a billing period (i.e., not subject to a Hard Outage), plus any minutes during which the circuit was not available to exchange data between Customer end points, due to events described in Section V, Exclusions. Divide the sum by the total number of minutes in the billing month. Multiply the quotient by 100.

The total number of minutes in a billing month is as follows:

| Month in Days | Total Minutes |
|---------------|---------------|
| 31 Day Month | 44,640 |
| 30 Day Month | 43,200 |
| 29 Day Month | 41,760 |
| 28 Day Month | 40,320 |

B. Mean Time to Repair ("MTTR")

 MTTR Standard. The MTTR Standard applies only to "Hard Outages". Slow service or other service degradation is not considered a Hard Outage.

| Service Type | MTTR (hours) |
|-------------------------------|-----------------|
| Linear (excluding Linear DS3) | |
| Type 1, 2 or 3 | 4 |
| SONET | 4 |

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- SERVICE LEVEL AGREEMENTS (Cont'd):
 - 1. VBS III U.S. Private Line Service Level Agreement (Cont'd)
 - II. Service Level Standards (Cont'd)
 - B. Mean Time to Repair ("MTTR") (Cont'd)
 - 1. MTTR Standard (Cont'd)

Calculation: MTTR is the average time to repair all Hard Outages for a particular circuit that Customer has reported as described below over a calendar month period. The time to repair a circuit starts when a Trouble Ticket is opened by Company for a Hard Outage and concludes with restoration of the USPL circuit—i.e., the time that the Hard Outage condition no longer exists. The duration of each Hard Outage for a particular circuit is totaled at the end of each billing month and divided by the corresponding number of Hard Outage Trouble Tickets for that particular circuit.

C. Service Installation Period

Service Installation Period Standard and Calculation. The Service Installation Period Standard applies to speeds of up to 1.544 Mbps (i.e. T1 and below) but it does not apply to any individual case basis "(ICB") arrangements. Service Installation Period refers to the period of time to install the USPL circuit. The time period starts from the date that any prerequisite steps have been taken and Company has received and accepted all required information to provide and bill the circuit. The time period ends with successful test and Turn-up of the circuit.

| Service Type | Service Installation (business days)* |
|-------------------------------|---|
| Linear (excluding Linear DS3) | |
| Type1, 2 or 3 | 45 |
| SONET | Not Available |

If a national holiday is observed on a business day, such day is not considered a business day for purposes of the Service Installation Period Standard.

- 6. <u>SERVICE LEVEL AGREEMENTS (Cont'd)</u>:
 - VBS III U.S. Private Line Service Level Agreement (Cont'd)
 - III. Service Level Objective
 Verizon provides a network Latency service level objective of 10 milliseconds per 1,000 route miles. This service level objective applies only to the following USPL services: DS3, OC3, OC3c, OC12 and OC12c.

IV. Qualification Process

- A. General. Customer is eligible to receive credits if Company does not meet the Service Level Standards set above. To qualify for such credits, Customer must comply with the procedures set forth in this section. Credits are based on a stated percentage of the monthly recurring charge (MRC) for the service component in Customer's Agreement for which the Service Level Standard has not been met. Subject to the limitations set forth in section V. A. below, the maximum credit available to Customer under any combination of the Service Availability, Mean Time to Repair and Service Installation Period Standard within a single calendar month is 100 percent of the MRC for that service component for the month during which the Service Level Standard was not met. Company data and calculations will be used to determine if a Service Level Standard has not been met and a credit is due. In addition, Company will not issue credits pursuant to the Service Level Standard for more than 6 months in any 12 month period. Company will issue a credit due, net of discounts and taxes, within 90 days of its determination that a Service Level Standard was not met.
- B. Service Availability and MTTR Credit Process. Customer must perform the following to become eligible or qualify for credit under either the Service Availability standard or the MTTR standard:
 - 1. Open a Trouble Ticket within four hours of first learning of a Hard Outage by using one of the following available methods:
 - a. Using the Customer Center portal on the Verizon Business website, or
 - Calling the Customer Service toll free number located on Customer's invoice, or
 - c. A trouble ticket is required to be opened within four hours of first learning of a Hard Outage; and
- Submit in writing the following information no later than thirty (30) days from the end of the calendar month in which the USPL service was restored:
 - a. All applicable Trouble Ticket numbers associated with each circuit experiencing Hard Outages;
 - b. The date and time the Trouble Ticket(s) were opened; and
 - c. The circuit ID number for each circuit that experienced the Hard Outage.

- 6. <u>SERVICE LEVEL AGREEMENTS (Cont'd)</u>:
 - 1. VBS III U.S. Private Line Service Level Agreement (Cont'd)
 - IV. Qualification Process (Cont'd)
 - B. <u>Service Availability and MTTR Credit Process (Cont'd)</u>
 Failure to comply with each of the preceding requirements may result in Company denying Customer's request for credit under either the Service Availability or MTTR Standard.

A Trouble Ticket is a Company document used to record network service issues. Trouble Tickets are time stamped when opened and closed. The time stamps are used to calculate whether (i) the Service Availability and MTTR standards under this SLA have been met, (ii) the issue reported is considered a Hard Outage claim; and (iii) the issue isn't excluded by the items listed in Section V below.

C. Service Installation Period Credit Process. To qualify for credit under the Service Installation Period Standard, Customer must make a written request for credit to Company within five business days of completed installation of the qualifying service. When making this credit request, the Customer must provide its Company Account Team with the following information: (1) the date the Service Installation Period commenced; (2) the date specified for installation in the Customer order; (3) the date installation was completed; (4) the circuit ID number for each circuit that was not installed within the Service Installation Period Standard; and, (5) the Customer's order number.

Company will use its order activation system(s) as the basis to determine if the Service Installation Period Service Level Standard has been met. In addition to the exclusions described in Section V. below, no credit is available under the Service Installation Period Standard for:

- A Customer-ordered installation date that is prior to the USPL installation interval;
- Installations outside of the continental United States;
- Delays resulting from inaccurate or incorrect order information;
- Customer order that is suspended due to Customer credit issues;
- Delays resulting from the unavailability of Customer's premises,
 Customer Premises Equipment (CPE) or facilities required to install.
- Delays resulting from changes to a previously-accepted service order by customer, its agents or vendors;
- Extended demarcation point of Customer's access circuit;
- Customer changes to a previously accepted service order;
- Installations in which any necessary prerequisite steps are not completed fully or successfully before USPL implementation begins.

- 6. <u>SERVICE LEVEL AGREEMENTS (Cont'd)</u>:
 - VBS III U.S. Private Line Service Level Agreement (Cont'd)
 - V. Credits
 - A. Service Availability and MTTR. During any monthly billing period in which Company fails to meet the Service Availability standard or MTTR standard for a specific Customer circuit, and provided the conditions set forth in this SLA have been met, Customer is eligible to receive a credit applied against the USPL MRC for that circuit, as follows. Access and backhaul charges are excluded from the USPL credit calculations and are not considered eligible for a credit:
 - For a failure to meet the Service Availability or MTTR standard for one month, Company will provide, as applicable, a Service Availability credit equal to 25 percent of the USPL MRC for that circuit, after application of all discounts.
 - For a failure to meet the Service Availability or MTTR standard for the same circuit for two consecutive months, Company will provide, as applicable, a Service Availability credit equal to 50 percent of the USPL MRC for that circuit, after application of all discounts, for the second month.
 - 3. For a failure to meet the Service Availability or MTTR standard for the same circuit for three consecutive months, either: (1) Company will provide a credit equal to 100 percent of the USPL MRC for that circuit, after application of all discounts, for the third month and for each consecutive month thereafter that Customer remains subscribed to the circuit and Company fails to satisfy the Service Availability or MTTR standard; or (2) Customer may terminate service for that circuit without incurring termination liability, except for charges incurred prior to service termination, if Customer notifies Company in writing of its intent to terminate the circuit no later than 30 days after the conclusion of the third month or any consecutive month in which the same Service Level Standard is not met for that circuit. After a failure of three consecutive months or more, Company, upon written notice to Customer, may terminate its performance obligations under this SLA.
 - If the Hard Outage carries over from one month to the next, the Hard Outage is deemed to have occurred in the month in which USPL circuit was restored.
 - In addition, Company will not issue credits pursuant to this SLA for more than a total of six months in any 12-month period.
 - B. Service Installation Period. During any monthly billing period that Company fails to meet the Service Installation Period Standard, Company will provide a credit equal to 50 percent of the MRC, after application of all discounts.

- SERVICE LEVEL AGREEMENTS (Cont'd):
 - VBS III U.S. Private Line Service Level Agreement (Cont'd)
 - VI. Exclusions

In addition to any exclusions specified above, Service Level Standard calculations will not count as unavailable or repair time any time that results from any one or more of the following:

- A. USPL Services that have been installed for less than one full calendar month;
- B. Any act or omission on the part of Customer, its contractors, vendors, agents or any other entity over which Customer exercises control or has the right to exercise control, other than acts or omissions of Company or Company approved 3rd party network or maintenance providers, including, but not limited to, the following:
 - · Delays of any kind attributable to Customer;
 - Incorrect or incomplete information provided by Customer;
 - CPE
 - Periods during which Company or the Company-approved maintenance provider is denied access to the CPE or network components at the Customer location when such access is required;
 - Customers failure or refusal to release the circuit for testing;
 - Customer's unavailability when needed to close a Trouble Ticket:
 - Circuits where Customer (not Company) provides the local access loop;
 - The manner in which Customer has used the circuit, including, but not limited to router configuration, power availability and environmental conditions prevailing at Customer's location
 - Any third party equipment other than equipment furnished by LECs as part of the access services provisioned by Company via LEC facilities.
- C. Interruptions not reported by Customer, or for which no Trouble Ticket was opened, if required under Section III above;
- D. Proper electrical power is not available;
- E. A Force Majeure event, including but not limited to, acts of God, government regulation, labor strikes, natural disasters, national emergency, acts of terrorism, or other such events that are not reasonably within Company's control;
- F. Scheduled maintenance by Customer or entities under Customer's direction or control:
- G. Scheduled or emergency maintenance by Company;
- Customer's use of the USPL service in an unauthorized or unlawful manner;

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SERVICE LEVEL AGREEMENTS (Cont'd):

1. VBS III U.S. Private Line Service Level Agreement (Cont'd)

VI. Exclusions (Cont'd)

- I. Network degradation, such as slow data transmission;
- J. Service outages attributable to installation of a new circuit;
- Delays resulting from order suspension due to credit issues involving Customer.

2. Pre-VBS III U.S. Private Line Service Level Agreement

I. Scope

A. General.

This SLA applies to Company's U.S. Private Line (USPL) Service on an end-to-end basis, except where otherwise noted. Customer may receive credits for failure by Company to satisfy the "Service Availability", "Mean Time to Repair" or "Service Installation Period" standards as set forth below. This SLA is only available for customers who pay Verizon Business Service Pre-VBS I, VBS I and VBS II charges for USPL Service.

This SLA applies to the following USPL services: Linear services, including Analog, Digital Signal Level 0 (DS0), Fractional DS1, and Digital Signal Level 1 (DS1); and SONET Services, including Restorable DS3, STS-1, OC3, and OC3c, except except where noted elsewhere below. This SLA does not apply to Linear DS3 service or to any services made available on an ICB basis.

The Mean Time to Repair and Service Installation SLAs do not apply to SONET service.

This SLA applies only to "Hard Outages", i.e., an inability to exchange data between Customer end points. Slow service or other service degradation is not considered a Hard Outage.

Except as set forth in this SLA, Company makes no claims regarding the availability or performance of USPL service.

Unless otherwise identified, the term SLA refers collectively to the following specific agreements set forth in this SLA:

Service Availability Mean Time to Repair Service Installation

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IX. INTRASTATE U.S. PRIVATE LINE SERVICES (Cont'd)

SERVICE LEVEL AGREEMENTS (Cont'd):

- 2. Pre-VBS III U.S. Private Line Service Level Agreement (Cont'd)
 - I. Scope (Cont'd)
 - B. <u>Access Required</u>.

Local access service is required for USPL and is provided by a MCI Legacy Company. The level of Service Availability and MTTR is dependent upon the access design and method used to deliver USPL Service. The term "Type" is used to label or categorize the various designs and methods used to provide local access. Local access types are as follows:

Type 1 circuits are those for which the local loop is furnished wholly via MCI Legacy Company facilities;

Type 2 circuits are those for which the local loop is furnished in part via MCI Legacy Company facilities; and,

Type 3 circuits are those for which the local loop is not furnished via MCI Legacy Company facilities, but are ordered and billed on Customer's behalf by Company

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- SERVICE LEVEL AGREEMENTS (Cont'd):
 - 2. Pre-VBS III U.S. Private Line Service Level Agreement (Cont'd)
 - II. Service Level Agreements
 - A. Service Availability
 - Service Availability Standards. The Service Availability SLA applies only to "Hard Outages", i.e., an inability to exchange data end to end. Service is not considered unavailable until at least 60 seconds of unavailability have elapsed during any 15 minute interval.

| Service Type | Service Availability |
|------------------------------|-------------------------|
| Linear (excludes Linear DS3) | |
| Type 1 | 100% |
| Type 2 or 3 | 99.8% |
| SONET | CC1922.7 |
| Type 1 | 100% |
| Type 2 or 3 | 100% (IXC portion only) |

2. Calculation: To calculate the percentage of Service Availability, add the total number of minutes that Customer's circuit was available to Customer to exchange data end-to-end during a billing period (i.e., not subject to a Hard Outage), plus any minutes during which the circuit was not available to exchange data between Customer end points, due to events described in Section V, Exclusions. Divide the sum by the total number of minutes in the billing month. Multiply the quotient by 100

The total number of minutes in a billing month is as follows:

| Month in Days | Total Minutes |
|---------------|---------------|
| 31 Day Month | 44,640 |
| 30 Day Month | 43,200 |
| 29 Day Month | 41,760 |
| 28 Day Month | 40,320 |

- B. Mean Time to Repair (MTTR)
 - 1. MTTR Standard. The Mean Time to Repair SLA applies only to "Hard Outages". Slow service or other service degradation is not considered a Hard Outage.

| Service | MTTR |
|------------------------------------|---------------|
| Type Linear (excluding Linear DS3) | (hours) |
| Type 1 | 2 |
| Type 2 or 3 | 4 |
| SONET | Not Available |

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- 6. SERVICE LEVEL AGREEMENTS (Cont'd):
 - 2. Pre-VBS III U.S. Private Line Service Level Agreement (Cont'd)
 - II. Service Level Agreements (Cont'd)
 - B. Mean Time to Repair (MTTR) (Cont'd)

Calculation: MTTR is the average time to repair all Hard Outages for a particular circuit that Customer has reported as described below over a calendar month period. The time to repair a circuit starts when a Trouble Ticket is opened by Company for a Hard Outage and concludes with restoration of the USPL circuit—i.e., the time that the Hard Outage condition no longer exists. The duration of each Hard Outage for a particular circuit is totaled at the end of each billing month and divided by the corresponding number of Hard Outage Trouble Tickets for that particular circuit.

C. Service Installation Period

Service Installation Period Standard and Calculation. The Service Installation Period SLA applies to speeds of up to 1.544 Mbps (i.e. T1 and below) but it does not apply to any individual case basis (ICB) arrangements. Service Installation Period refers to the period of time to install the USPL circuit. The time period starts from the date that any prerequisite steps have been taken and Company has received and accepted all required information to provide and bill the circuit. The time period ends with successful test and Turn-up of the circuit.

| Service Type | Service Installation (business days)* |
|-------------------------------|---|
| Linear (excluding Linear DS3) | |
| Type 1 | 45 |
| Type 2 or 3 | 45 |
| | |
| SONET | Not Available |

If a national holiday is observed on a business day, such day is not considered a business day for purposes of the Service Installation Period SLA.

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- SERVICE LEVEL AGREEMENTS (Cont'd):
 - Pre-VBS III U.S. Private Line Service Level Agreement (Cont'd)
 - III. Qualification Process.
 - General. Customer is eligible to receive credits if Company does not A. meet the SLA standards set above. To qualify for such credits, Customer must comply with the procedures set forth in this section. Credits are based on a stated percentage of the monthly recurring charge (MRC) for the service component in Customer's Agreement for which the SLA standard has not been met. Subject to the limitations set forth in section IV. A. below, the maximum credit available to Customer under any combination of the Service Availability, Mean Time to Repair and Service Installation Period SLAs within a single calendar month is 100 percent of the MRC for that service component for the month during which the SLA standard was not met. Company data and calculations will be used to determine if an SLA standard has been missed and a credit is due. In addition. Company will not issue credits pursuant to the SLA for more than 6 months in any 12 month period. Company will issue a credit due, net of discounts and taxes, within 90 days of its determination that an SLA standard was not met.
 - B. Service Availability and MTTR Credit Process.

D/T D/T

Customer must perform the following to qualify for credit under either the Service Availability or the MTTR standard:

- Open a Trouble Ticket within four hours of first learning of a Hard Outage by using one of the following available methods:
 - Using the Customer Center portal on the Verizon Business website, or
 - Calling the Customer Service toll free number located on Customer's invoice, or

A trouble ticket is required to be opened within four hours of first learning of a Hard Outage; and

- Submit in writing the following information no later than thirty (30) days from the end of the calendar month in which the USPL service was restored:
 - All applicable Trouble Ticket numbers associated with each circuit experiencing Hard Outages;
 - The date and time the Trouble Ticket(s) were opened;
 - The circuit ID number for each circuit that experienced the Hard Outage.

Failure to comply with each of the preceding requirements may result in Company denying Customer's request for credit under either the Service Availability or MTTR SLA.

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- 6. SERVICE LEVEL AGREEMENTS (Cont'd):
 - Pre-VBS III U.S. Private Line Service Level Agreement (Cont'd)
 - III. Qualification Process (Cont'd)
 - B. Service Availability and MTTR Credit Process.

A Trouble Ticket is a Company document used to record network service issues. Trouble Tickets are time stamped when opened and closed. The time stamps are used to calculate whether (i) the Service Availability and MTTR standards under this SLA have been met, (ii) the issue reported is considered a Hard Outage claim; and (iii) the issue isn't excluded by the items listed in Section V below.

C. Service Installation Period Credit Process. To qualify for credit under the Service Installation Period SLA, Customer must make a written request for credit to Company within five business days of completed installation of the qualifying service. When making this credit request, the Customer must provide its Company Account Team with the following information: (1) the date the Service Installation Period commenced; (2) the date specified for installation in the Customer order; (3) the date installation was completed; (4) the circuit ID number for each circuit that was not installed within the SLA; and, (5) the Customer's order number.

Company will use its order activation system(s) as the basis to determine if the Service Installation Period SLA standard has been met. In addition to the exclusions described in Section V. below, no credit is available under the Service Installation Period SLA for:

- A Customer-ordered installation date that is prior to the USPL installation interval;
- Installations outside of the continental United States;
- Delays resulting from inaccurate or incorrect order information;
- Customer order that is suspended due to Customer credit issues;
- Delays resulting from the unavailability of Customer's premises,
 Customer Premises Equipment (CPE) or facilities required to install.
- Delays resulting from changes to a previously-accepted service order by customer, its agents or vendors;
- Extended demarcation point of Customer's access circuit;
- Customer changes to a previously accepted service order;
- Installations in which any necessary prerequisite steps are not completed fully or successfully before USPL implementation begins.

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- SERVICE LEVEL AGREEMENTS (Cont'd):
 - 2. Pre-VBS III U.S. Private Line Service Level Agreement (Cont'd)
 - IV. Credits
 - A. Service Availability and MTTR. During any monthly billing period in which Company fails to meet the Service Availability standard or MTTR standard for a specific Customer circuit, and provided the conditions set forth in this SLA have been met, Customer is eligible to receive a credit applied against the USPL MRC for that circuit, as follows. Access and backhaul charges are excluded from the USPL credit calculations and are not considered eligible for a credit:
 - 1. For a failure to meet the Service Availability or MTTR standard for one month, Company will provide, as applicable, a Service Availability credit equal to 25 percent of the USPL MRC for that circuit, after application of all discounts.
 - For a failure to meet the Service Availability or MTTR standard for the same circuit for two consecutive months, Company will provide, as applicable, a Service Availability credit equal to 50 percent of the USPL MRC for that circuit, after application of all discounts, for the second month.
 - 3. For a failure to meet the Service Availability or MTTR standard for the same circuit for three consecutive months, either: (1) Company will provide a credit equal to 100 percent of the USPL MRC for that circuit, after application of all discounts, for the third month and for each consecutive month thereafter that Customer remains subscribed to the circuit and Company fails to satisfy the Service Availability or MTTR standard; or (2) Customer may terminate service for that circuit without incurring termination liability, except for charges incurred prior to service termination, if Customer notifies Company in writing of its intent to terminate the circuit no later than 30 days after the conclusion of the third month or any consecutive month in which the same SLA standard is not met for that circuit. After a failure of three consecutive months or more. Company, upon written notice to Customer, may terminate its performance obligations under this SLA.
 - 4. If the Hard Outage carries over from one month to the next, the Hard Outage is deemed to have occurred in the month in which USPL circuit was restored.
 - 5. In addition, Company will not issue credits pursuant to this SLA for more than a total of six months in any 12-month period.
 - B. Service Installation Period. During any monthly billing period that Company fails to meet the Service Installation Period SLA, Company will provide a credit equal to 50 percent of the MRC, after application of all discounts.

- SERVICE LEVEL AGREEMENTS (Cont'd):
 - 2. Pre-VBS III U.S. Private Line Service Level Agreement (Cont'd)
 - V. Exclusions

In addition to any exclusions specified above, SLA standard calculations will not count as unavailable or repair time any time that results from any one or more of the following:

- A. USPL Services that have been installed for less than one full calendar month;
- B. Any act or omission on the part of Customer, its contractors, vendors, agents or any other entity over which Customer exercises control or has the right to exercise control, other than acts or omissions of Company or Company approved 3rd party network or maintenance providers, including, but not limited to, the following:
 - Delays of any kind attributable to Customer;
 - Incorrect or incomplete information provided by Customer;
 - CPE
 - Periods during which Company or the Company-approved maintenance provider is denied access to the CPE or network components at the Customer location when such access is required;
 - Customers failure or refusal to release the circuit for testing;
 - Customer's unavailability when needed to close a Trouble Ticket:
 - Circuits where Customer (not Company) provides the local access loop;
 - the manner in which Customer has used the circuit, including, but not limited to router configuration, power availability and environmental conditions prevailing at Customer's location
 - Any third party equipment other than equipment furnished by LECs as part of the access services provisioned by Company via LEC facilities.
- C. Interruptions not reported by Customer, or for which no Trouble Ticket was opened, if required under Section III. above;
- D. Proper electrical power is not available;

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- E. A Force Majeure event, including but not limited to, acts of God, government regulation, labor strikes, natural disasters, national emergency, acts of terrorism, or other such events that are not reasonably within Company's control;
- F. Scheduled maintenance by Customer or entities under Customer's direction or control;
- G. Scheduled or emergency maintenance by Company;
- H. Customer's use of the USPL service in an unauthorized or unlawful manner:
- Network degradation, such as slow data transmission;
- J. Service outages attributable to installation of a new circuit;
- Delays resulting from order suspension due to credit issues involving Customer.

1. Verizon Business Service 90 Day Satisfaction Guarantee

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") may terminate such Agreement (and all services under it) at any time within 90 days of the Agreement Effective Date by providing written notice of termination to Verizon within that 90-day period.

Eligibility: Customer:

- must sign the Agreement including this promotion, and submit it to Company; and.
- may not have had any Verizon billing for services received within the 90 days before signing the Agreement.

Other Conditions: Customer must provide Company with at least 30 days written notice in advance of their requested date of termination in accordance with the Notice provision in the Agreement (longer notice is required for international service). Company will implement that termination within 60 days of the date it receives Customer notification.

Customers who terminate service by invoking this 90 Day Satisfaction Guarantee will be required to repay all credits, including installation credits, received up to the service termination date, as well as the pro-rata value of any promotional benefits for which Customer has not met the full requirements for those benefits (including without limitation any credits already received or charges waived).

Customer will have no obligation to fulfill any Annual Volume Commitment applicable under the Agreement.

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Boise, Idaho

CERTAIN MATERIAL PREVIOUSLY LOCATED ON THIS PAGE WAS MOVED TO PAGE NOS. 184.1 AND 184.10

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2. Verizon Business Service Install Guarantee

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business Service agreement ("Agreement") is eligible to receive a credit if Company fails to install an eligible service ordered under the Agreement and this tariff so that it is available to Customer for use on or before the date Company has told Customer it will be installed and available for Customer use ("Late Installation"). The credit amount will equal the amount paid by Customer for the installation of the service subject to the Late Installation, and will be applied against charges for interstate service under the Agreement, excluding third-party charges, pass-through charges and expedite charges.

Eligibility:

- Customer must execute the Agreement including this plan, and submit it to Company;
- Customer must successfully submit a completed Installation Commitment Submission Form, using the online process established by Company for this purpose (https://customercenter.verizon.com/installguarantee), within 30 days of the date Company has told the Customer the service will be installed and available for Customer use;
- the Late Installation must not result from a Customer change to an order or any other Customer act or omission;
- eligible services must be provided and located entirely in the U.S. Mainland; and
- eligible services are those provided under the Agreement by an MCI Legacy Company.

Other Conditions: Customer may not receive any discounts based on term and volume commitments, excluding affinity program discounts, or the benefits of a Special Customer Arrangement (SCA) or Product Package, (other than Product Packages Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23) as provided in the "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide; ("Companion Interstate Service").

The credit amount is based on Company installation charges only. Vendor, LEC or other third-party installation charges are not included in the credit amount.

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

OCT 1 - 2008

THE MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE NO. 184.

Boise, Idaho

Effective: October 1, 2008

Issued: September 19, 2008

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X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

3. Regional Checkbook 2006 Monthly Option Plan
Subject to the Conditions below, a Customer signing a new Verizon Business service agreement
("Agreement"), Customer will receive a credit equal to 10 percent of the Customer's Total Volume
Commitment (defined as the Annual Volume Commitment multiplied by the number of years in
the initial Term) of the Agreement (the "Checkbook Credit").

Customer will receive the credit in monthly installments, with the first credit in the third month (covering the first three installments) following the Effective Date of the Agreement. Thereafter, Customer will receive the remaining monthly installments as follows, credit in months 4 through 12 for a one year Term, in months 4 through 24 for a two year Term and in months 4 through 36 for a 3, 4 or 5 year Term.

Conditions of Eligibility: Customer must:

- enroll in this Plan in a signed Agreement with the Company;
- execute a contract with a minimum one-year Term under which Customer subscribes to one
 or more of the following MCI Legacy Company-provided services: U.S. Private Line Services,
 Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local
 Service-CLEC service; and,
- demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from the Company to subscribe to, or remain subscribed to MCI Legacy Company-provided service.

Other Conditions: The benefits of this plan may not be used in conjunction with the following: (i) any discounts or (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, (other than Product Package Guide Types 18, 19, 20, 21, 22 and 23) as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service"); and (iii) Checkbook Promotion/Plan 2004; Regional Checkbook Promotion/Plan 2004; Checkbook 2006 Monthly Option Promotion/Plan, Checkbook Single Credit Option, RVP Checkbook Promotions (all terms) and RVP Checkbook Monthly Option Promotions (all terms).

The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.

The maximum cumulative credit that a Customer may receive under this plan is \$100,000.

The credit may only be applied against invoices for services provided, under this Agreement, by an MCI Legacy Company.

Issued: July 2, 2010

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Effective: July 16, 2010
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

Checkbook 2006 Monthly Option Plan¹

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Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement"), will receive a credit, equal to 5 percent of the Customer's Total Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit").

Customer will receive the credit in monthly installments with the first credit (covering the first three months) in the third month following the Effective Date of the Agreement. Thereafter, Customer will receive the remaining monthly installments of the credit as following: in 4 through 12 for a one year Term; in months 4 through 24 for a two year Term and in months 4 through 36 for a 3, 4, or 5 year Term.

Conditions of Eligibility: Customer must:

- enroll in this Plan in a signed Agreement with the Company;
- execute a contract with a minimum one-year Term under which Customer subscribes to one
 or more of the following MCI Legacy Company-provided services: U.S. Private Line Services,
 Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local
 Service-CLEC service; and,
- demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from the Company to subscribe to, or remain subscribed to MCI Legacy Company-provided service.

Other Conditions: The benefits of this plan may not be used in conjunction with the following: (i) any discounts or (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, (other than Product Package Guide Types 18, 19, 20, 21, 22 and 23) as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service"); and (iii) Checkbook Promotion/Plan 2004; Regional Checkbook Promotion/Plan 2004; Regional Checkbook Single Credit Option, RVP Checkbook Promotions (all terms) and RVP Checkbook Monthly Option Promotions (all terms).

The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.

The credit may only be applied against invoices for services provided, under this Agreement, by an MCI Legacy Company.

The maximum cumulative credit that a Customer may receive under this plan is \$100,000.

¹Effective October 31, 2010, this plan will no longer be available to new customers.

N

Issued: October 20, 2010

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Effective: October 31, 2010
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

5. Verizon Business Services Billing Guarantee Plan¹

N/T

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") including an Eligible Service (defined below) will be eligible to receive a credit if, with respect to an Eligible Service, Company fails to do either of the following:

- (i) Respond to a Customer billing inquiry by sending Customer a Resolution Letter (defined below) addressing that inquiry within 45 days of the date Customer submits a Billing Inquiry Form (defined below); and/or,
- (ii) Provide Customer with an invoice that reflects the result of that resolution within the first two invoices following the date of the Resolution Letter:

The amount of the credit that a Customer can receive is indicated in the table below, based on the Annual Volume Commitment in Customer's Agreement.

| Annual Volume Commitment | <u>Credit</u> |
|--------------------------|---------------|
| Less than \$60,000 | \$ 500 |
| \$60,000 - \$300,000 | 1,250 |
| \$300,001 - \$600,000 | 2,500 |
| Greater than \$600,000 | 5,000 |

<u>Definitions</u>: For purposes of this plan offering only, the following definitions apply:

Billing Accuracy Response: Company's written confirmation to Customer of receipt of a Billing Inquiry Form.

Billing Issue: An invoiced charge for MCI Legacy Company-provided service which Customer alleges to differ from the rate specified in Customer's written agreement for that service and which is not in the Customer's favor.

Eligible Service: Long Distance Voice Services-CLEC and U.S. Private Line Services.

Resolution Letter: Company's written notice to Customer in response to a Billing Inquiry Form submission which specifies Company's determination, in the Company's sole discretion, of the rate set forth in Customer's written agreement for the charge which is the basis of Customer's billing Issue

Eligibility:

- Customer must successfully submit a completed Billing Inquiry Form, using the online process established by Company for this purpose (https://customercenter.verizon.com/ billingguarantee), within 60 days of the date of the affected invoice, concerning invoiced charges that differ adversely from the charges due under Customer's Agreement and applicable tariffs; and
- eligible services must be provided and located entirely in the U.S. Mainland.

¹Effective June 1, 2011, this plan is no longer available to new customers.

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Issued: May 20, 2011

5. Verizon Business Services Billing Guarantee Plan (Cont'd)¹

N/T

In order for a Billing Issue to be eligible:

- Customer must notify the Company of the Billing Issue via a completed Billing Inquiry Form, which is found at a Company-designated Internet site, and which must be received by the Company within 60 days of the date of the invoice on which the Billing Issue appears;
- the rate or charge which is the basis of a Billing Issue must be a charge for an Eligible Service; and,
- the rate or charge which is the basis of a Billing Issue may not be, in the Company's sole determination:
 - the subject of another Customer Billing Inquiry Form;
 - a pass-through charge or a charge imposed by a third party charges, tax, or Governmental charge or surcharge or the subject of a claim of fraud; and/or
 - one for which Customer has received an alternative credit or other credit to resolve the Billing Issue.

The Billing Inquiry Form must specify a single Billing Issue and:

- the Customer's Company account number;
- the date of the invoice containing the Billing Issue;
- the service type of the Billing Issue; and,
- a description of the Billing Issue.

Customer must supply to Company any additional information requested by Company within three business days of the request.

Other Requirements: Customer may not receive more than one credit for any and all invoices dated in the same month, regardless of the number of its agreements, services, or billing inquiries. If a similar issue arises in a subsequent month, Customer may submit a new Billing Inquiry Form for that subsequent month (subject to the one-credit-per-month limitation stated in the preceding sentence).

Company will determine whether any credit is due, the credit amount, and the account level at which the credit will be applied, in its sole discretion.

If the Agreement's Initial Term expires, or if Customer terminates the Agreement or the service to which the Billing Inquiry Form relates prior to the month the credit is to be applied, Customer will not be eligible for the credit and any unused credit amount at the time of termination of service will be forfeited by the Customer.

¹Effective June 1, 2011, this plan is no longer available to new customers.

Issued: May 20, 2011

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X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

5. <u>Verizon Business Services Billing Guarantee Plan (Cont'd)</u>¹

N/T

Other Requirements (Cont'd):

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

Customer may not receive any discounts based on term and volume commitments, excluding affinity program discounts, or the benefits of a Special Customer Arrangement (SCA) or Product Package, other than Product Packages Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23 on Eligible Service as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service").

6. <u>Checkbook Plan 2004</u>²

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Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement"), with a minimum Term commitment of between one and five years will receive a credit, not to exceed \$100,000 per Customer, equal to 5% of the Total Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit") which Customer will receive as: i) a credit on an invoice or ii) a one-time deposit to the Customer's Fund account, depending on the version of this plan that is in the Agreement.

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<u>Invoice Credit</u>: For Customers who elect to receive the credit as an invoice credit, the credit will be applied:

- in the sixth monthly period following the Effective Date of the Agreement for a Customer who commits to a 1-year Agreement Term,
- in an amount which equals 50 percent of the credit amount in each of the sixth and eighteenth monthly periods following the Effective Date of the Agreement for a Customer who commits to a 2-year Agreement Term, and
- in an amount which equals 33.33 percent of the credit amount in each of the sixth, eighteenth and thirtieth monthly periods following the Effective Date of the Agreement for a Customer who commits to an Agreement Term which equals or exceeds three years.

<u>Fund Deposit</u>: For Customers who elect to receive the credit as a Fund deposit, the credit will be applied within the first two billing cycles following the Effective Date of the Agreement. Fund benefits are not transferable. Any and all tax liabilities and shipping costs arising from participation in the Fund are solely the responsibility of Customer. Company is not liable for products, services, and warranties, express or implied, of participating vendors. The Customer may convert its Fund account balance to invoice credits, which will be applied on a pro-rata basis to Customer's first invoice following the end of the annual period in which the Customer makes such request and in each subsequent 12 month period of the customer's Term. Fund deposits earned by Customer as a result of signing this Agreement are not renewable under this Agreement.

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¹Effective June 1, 2011, this plan is no longer available to new customers.

²Effective October 31, 2010, this plan will no longer be available to new customers.

³As of December 1, 2009, the Fund option will not be available for Customers who don't already have the plan in their Agreement.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

6. Checkbook Plan 2004 (Cont'd)¹

T/N

Eligibility: Customer must:

- enroll in this Plan in a signed Agreement with the Company;
- subscribe under the Agreement to MCI Legacy Company-provided U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or exchange service; and,
- demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from the Company to subscribe to, or remain subscribed to MCI Legacy Company-provided service.

Other Conditions: Customer may not receive (i) any discounts or (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Product Package Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23 as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service"); Regional Checkbook Promotion/Plan 2004, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option, RVP Checkbooks Promotions and RVP Checkbook-Monthly Option Promotions.

The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

If Customer terminates all services under the Agreement prior to the month a credit is to be applied, the Customer will not be eligible to receive the credit and any unapplied credit amount at the time of termination of service will be forfeited by Customer. Standard Fund² provisions apply.

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¹Effective October 31, 2010, this plan will no longer be available to new customers.

²As of December 1, 2009, the Fund option will not be available for Customers who don't already have the plan in their Agreement.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

7. Regional Checkbook Plan 2004¹

N/T

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Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement"), with a minimum Term commitment of between one and five years will receive a credit, not to exceed \$100,000 per Customer, equal to 10% of the Total Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit") which Customer will receive as: i) a credit on an invoice or ii) a one-time deposit to the Customer's Fund account, depending on the version of this plan that is in the Agreement.

Invoice Credit: For Customers who elect to receive the credit as an invoice credit, the credit will be applied:

- in the sixth monthly period following the Effective Date (as defined in the Agreement) of Customer's Agreement for a Customer who commits to a 1-year Agreement Term,
- in an amount which equals 50 percent of the credit amount in each of the sixth and eighteenth monthly periods following the Effective Date of the Agreement for a Customer who commits to a 2-year Agreement Term, and
- in an amount which equals 33.33 percent of the credit amount in each of the sixth, eighteenth and thirtieth monthly periods following the Effective Date of the Agreement for a Customer who commits to an Agreement Term which equals or exceeds three years.

Fund Deposit: For Customers who elect to receive the credit as a Fund deposit, the credit will be applied within the first two billing cycles following the Effective Date of the Agreement. Fund benefits are not transferable. Any and all tax liabilities and shipping costs arising from participation in the Fund are solely the responsibility of Customer. Company is not liable for products, services, and warranties, express or implied, of participating vendors. The Customer may convert its Fund account balance to invoice credits, which will be applied on a pro-rata basis to Customer's first invoice following the end of the annual period in which the Customer makes such request and in each subsequent 12 month period of the customer's Term. Fund deposits earned by Customer as a result of signing this Agreement are not renewable under this Agreement.

Eligibility: Customer must:

- enroll in this Plan in a signed Agreement with the Company;
- subscribe under the Agreement to MCI Legacy Company-provided service after December 1, 2003 under which Customer subscribes under term of service which equals or exceeds one year U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or exchange service; and,
- demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of any further inducement from the Company to subscribe to, or remain subscribed to MCI Legacy Company-provided service.

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²As of December 1, 2009, the Fund option will not be available for Customers who don't already have the plan in their Agreement.

Issued: October 20, 2010

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601

¹Effective October 31, 2010, this plan will no longer be available to new customers.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

7. Regional Checkbook Plan 2004 (Cont'd)¹

T/N

Other Conditions: Customer may not receive (i) any discounts or (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Product Package Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23 as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service"); Checkbook Promotion/Plan 2004, Regional Checkbook 2006 Monthly Option Promotion/Plan, Checkbook Single Credit Option Promotion/Plan, RVP Checkbook Promotions and RVP Checkbook-Monthly Option Promotions.

The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

If Customer terminates all services under the Agreement prior to the month the credit is to be applied, the Customer will not be eligible to receive the credit and any unapplied credit amount at the time of termination of service will be forfeited by Customer. Standard Fund² provisions apply. T

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

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¹Effective October 31, 2010, this plan will no longer be available to new customers.

²As of December 1, 2009, the Fund option will not be available for Customers who don't already have the plan in their Agreement.

8. General Installation Waiver Plan¹
Subject to the Conditions below, Company will waive the non-recurring installation charges for eligible services in the table below and for related local loop access service (if any) provided by a U.S. MCI Legacy Company under Customer's master service agreement.

Eligible Services

Network Services Local Access Service -DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access only

Long Distance Voice Services

Exclusions To Eligible Services (without limitation)

- · OCn and Higher
- Non-recurring charges for special construction and network diversity
- Features(Packages and Ala Carte)
- TF/DA Listing
- ITFS Service Fees
- UIFN Registration

U.S. Private Line Services

Conditions:

- 1. New circuits (or equivalent service units) are eligible for this plan.
- 2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
- 3. Customer commits to paying for the new circuit (or equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") and the associated local access loop, for a minimum of 1 year.
 - Customers who terminate any Plan Circuit or the associated local access loop before
 one year will be billed and required to pay all charges otherwise waived under this
 plan.
- 4. Orders may be expedited, but applicable expedite fees must be paid.
- 5. Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

¹Effective September 1, 2009, this plan is no longer available.

9. LD Voice-Outbound 60 Plan¹

Offer: Company Customers contracting for Long Distance Voice Services (LD Service) provided by MCI Communications Services, Inc. d/b/a Verizon Business Services for the first time will receive a credit (equal to two months Outbound LD Service usage, as described further below) in each succeeding 12-month period (not to exceed a total of three credits) following the date on which the LD Service pricing becomes effective for such Customer, during the Term of its master agreement. The credit will be provided in accordance with the following table, with the month in which the LD Service pricing becomes effective as Month 1, and will be applied to Outbound LD Service usage charges (regardless of local carrier). The amount of the credit is equal to two times the Customer's average monthly Intra-LATA toll, intrastate and interstate Outbound LD Service per-minute usage charges for the 3-month period specified in the following table:

| 12-Month Period | 3-Month Period for Calculating Average Outbound LD Service Monthly Per-Minute Usage | Month in which Credit is Provided |
|-----------------|---|--------------------------------------|
| Months 1 – 12 | Months 6 through 8 | Month 9 |
| Months 13 – 24 | Months 18 through 20 | Month 21 |
| Months 25 – 36 | Months 30 through 32 | Month 33 |

<u>Eligibility</u>: The Customer must sign and submit a service agreement (or amendment) for Outbound LD Service including this plan.

Other Conditions:

Issued: August 21, 2009

A Customer receiving the benefits of this plan may not receive the benefits of Product Package Guide Type 1 and LD Voice Interstate 30 Promotion as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide ("Companion Interstate Service").

- This plan is applicable only for Outbound LD Service within the 48 contiguous states with the
 exception of intrastate usage in South Dakota, to which this plan is not applicable.
- Existing Customers must have a minimum of 33 months remaining in the term of their agreement to receive 3 credits; 21 months remaining to receive 2 credits and at least 9 months remaining to receive 1 credit.

Notwithstanding the foregoing, if Customer terminates all Outbound LD Service upon which the credits under this plan are calculated before all of the credits under this plan are issued to Customer; any unissued credits are forfeited and not owed.

¹Effective September 1, 2009, this plan is no longer available to new customers.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

10. Checkbook – Single Credit Option Plan
Subject to the Conditions below, a Customer signing a new Verizon Business service agreement
("Agreement") will receive a one-time credit, not to exceed \$100,000, equal to 5% of the Total
Contract Volume Commitment (defined as the Annual Volume Commitment multiplied by the
number of years in the initial Term) of the Agreement (the "Checkbook Credit").

Customer will receive the credit in the fourth month following the Effective Date of the Agreement.

Conditions:

- 1. This offer is not available to Customers who only subscribe to Company Intrastate Long Distance services in the state of Maryland.
- 2. Customer must sign and submit the Agreement with Company that includes the Plan Service.
- 3. Customer must execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided Services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.

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4. The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

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 The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, RVP Checkbook Promotions (all terms) and RVP Checkbook- Montly Option Promotions (all terms).

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6. If Customer terminates all services under the Agreement prior to the month the credit is to be applied, the Customer will not be eligible to receive the credit.

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7. The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

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X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

11. Contract Renewal Plan

Subject to the Conditions below, a Customer renewing their Verizon Business service agreement ("Agreement") will receive a one-time credit, not to exceed \$6000, equal to 3% of the Annual Volume Commitment of the Agreement (the "Renewal Credit").

Customer will receive the credit in the fourth month following the Effective Date of the Agreement.

Conditions

- 1. This offer is not available to Customers who only subscribe to Company Intrastate Long Distance services in the state of Maryland.
- 2. Customer must execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided Services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.

3. Customer must sign and submit the Agreement with Company that includes the Plan.

- 4. The Renewal credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- 5. If Customer terminates all services under the Agreement prior to the month the credit is to be applied, the Customer will not be eligible to receive the credit.
- 6. The credit may only be applied against invoices for services provided, under this Agreement, T by MCI Legacy Company.

Issued: July 2, 2010

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Effective: July 16, 2010
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

STATE SPECIFIC PLANS AND PROGRAMS (Cont'd) X.

Flex T1 Plan (Enhanced Package) 1/2 12.

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Subject to the conditions below, Customers under a Verizon services agreement ("Agreement") who simultaneously order services included in the "Flex T1 Plan (Enhanced Package)" which consists of: 1) Flexible T1 Service (a Local Service) with two Local DID Block; 2) Long Distance Voice Services (LD) Outbound service; 3) Long Distance Voice Services (LD) Inbound (Toll Free) Switched: and 4) the related Customer premises equipment (CPE) specified in the Guide (Plan Services) will receive the following plan/promotional monthly recurring charges (MRCs) specified in the guide for the Term of the Agreement, based on the length of the Term Customer committed to in the Agreement (Commitment Period):

| Plan Service-Enhanced Package | | | |
|---|------------------------|--|--|
| Flexible T-1 Service – comprised of the following: | Quantity | MRC Before Discount (see No. 7 in Conditions, below) | |
| Local Service-CLEC ^a (Trunks or Lines) ^b (12 Channels) | 1 Unit of 12 channels) | \$358.47 (Total for 12 channels) | |
| Local Service-CLEC ^a (Trunks or Lines) ^b (At least 1 of the 12 Channels must be Data) | 12 Channels | \$29.87 per channel | |
| Local DID Block (if Local Trunks purchased) ^c (20 DIDs per Block) | 2 Blocks | \$6.25 ^d Per Block | |
| Inbound (Switched) Toll-Free Number ^e | 1 | \$30.00 ^f | |
| 2500 Outbound LD Minutes ⁹ | | \$80.00 ^f | |

^a Local Access loop Included

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700

Chicago IL 60601

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For Local Lines, standard feature packages are included at no charge. Feature Option A and/or Voicemail are available at an additional charge(s).

^c DID Block are only available with Local Trunks, not Local Lines.

^d Standard current Guide pricing

^e Standard Dedicated / Local Termination Rate Per Minute Applies.

f Standard current Guide pricing; no further discounts may be applied.

^g Usage beyond 2,500 minutes will incur overage charges as specified in Customer's Flexible T1 Service Attachment.

¹Effective July 16, 2010, this plan will no longer be available to new customers.

²Effective October 1, 2010, existing customers of this plan/service will no longer be able to move their service or add new Flexible T1 circuits at new or existing locations.

X. STATE SPECIFIC PLANS AND PROGRAMS (Cont'd)

12. Flex T1 Plan (Enhanced Package)^{1/2} (Cont'd)

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Conditions:

- 1. New and renewing Customers must sign an Agreement with a 2 or 3 year Term commitment.
- 2. Existing Customers must have a minimum of 24 months remaining on their Term commitment.
- 3. This plan is available only for Plan Services under the VBS II or VBS III pricing plans.
- 4. Customer service location is eligible to receive the benefits of this plan providing:
 - a. The location is in a state within the U.S. Mainland excluding South Dakota; and,
 - b. The plan services are available in Customer's local service area (check the Guide for availability: http://www.verizonbusiness.com/external/service_guide/reg/is_table_of_states.htm).
- 5. Orders may be expedited, but applicable expedite fees will apply.
- 6. Circuits receiving the benefits of this plan may not receive the benefits of any of the following promotions/plans: Internet T1 and NxT1 IP Port Only; LD Voice—Outbound 60; LD Voice 20K Minute Package for T1/PRIs (BSG); LD Voice 300 / 500 / 800 Minute Packages for Business Lines/Local Lines and Trunks (BSG); LD Voice Inbound 60; LD Voice Wireline to Wireless; Local Voice Line Rewards 60; Local Voice PRI/T1 Rewards 60 Promotions; Local Voice PRI Renewal Offer; and the Local Voice Multi-State Metered T1/ ISDN PRI Program.
- The Service Package discount set forth in Customer's Agreement for VBS II or VBS III applies and is in lieu of all other discounts.
- 8. Plan Services are a bundled offering. Therefore, Company reserves the right to discontinue Plan Services pricing if Customer terminates one of the Plan Services and thereby impairs the integrity of the bundled offering.

N

¹Effective July 16, 2010, this plan will no longer be available to new customers.

²Effective October 1, 2010, existing customers of this plan/service will no longer be able to move their service or add new Flexible T1 circuits at new or existing locations.

N

X. STATE SPECIFIC PLANS AND PROGRAMS

13. <u>General Installation Waiver Plan (v.2.0)</u>

Subject to the Conditions below, Company will waive the non-recurring installation charges for eligible services in the table below and for related local loop access service (if any) provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

| Eligible Services | Exclusions To Eligible Services (without limitation) |
|---|--|
| Network Services Local Access Service - DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access only | OCn and Higher Non-recurring charges for special construction and network diversity |
| Long Distance Voice Services | - Features(Packages and Ala Carte) - TF/DA Listing - ITFS Service Fees - UIFN Registration |
| U.S. Private Line Services | |

Conditions:

- 1. Only new circuits (or equivalent service units) are eligible for this plan.
- 2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
- 3. A Customer subscribing to this plan commits to paying for the new circuit (or equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") and the associated local access loop, for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
- 4. Orders may be expedited, but applicable expedite fees must be paid.
- 5. A Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

¹Effective January 1, 2011, this plan will no longer be available to new customers.

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Effective: January 1, 2011

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X. STATE SPECIFIC PLANS AND PROGRAMS

14. General Installation Waiver Plan (v.3.0)¹
Subject to the Conditions below, Company will waive the non-recurring installation charges for eligible services in the table below and for related local loop access service (if any) provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

| Eligible Services | Exclusions To Eligible Services (without limitation) |
|---|---|
| Network Services Local Access Service - DS0 (Hubless) Access, T-1 Digital Access and DS-3 Local Access only | OCn and Higher Non-recurring charges for special construction and network diversity |
| Long Distance Voice Services | Features(Packages and Ala Carte) TF/DA Listing ITFS Service Fees UIFN Registration |
| U.S. Private Line Services | |

Conditions:

- 1. Only new circuits (or equivalent service units) are eligible for this plan.
- 2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
- 3. A Customer subscribing to this plan commits to paying for the new circuit (of equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") and the associated local access loop, for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
- 4. Orders may be expedited, but applicable expedite fees must be paid.
- Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

¹Effective April 1, 2011, this plan will no longer be available to new customers.

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15.

X. STATE SPECIFIC PLANS AND PROGRAMS

Mid-term AVC Upgrade Checkbook Plan
Subject to the Conditions below, a Customer signing an amendment to add eligible service(s) or additional circuits of an existing eligible service and increase the Annual Volume Commitment ("AVC") of their existing Verizon Business service agreement ("Agreement") will receive a credit equal to 10% of the difference between the existing AVC and the new AVC established under this plan (the "Checkbook Credit").

Customer will receive the Checkbook Credit on a monthly basis, with the first credit applied to the invoice for the third month following the Effective Date of the amended Agreement. Each credit will be calculated by dividing the total amount of the Checkbook Credit by the number of months remaining in the initial term of the Agreement. The total credit amount received in the third month also will include the credit amounts for months one and two. Thereafter, Customer will receive equal portions of the remaining credit in each of the remaining months of the initial Term of the Agreement.

Conditions:

- 1. The plan must be included in the signed Agreement.
- Customer must execute a contract with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided services: Local Service, Long Distance Voice Services, Network Services Local Access Services, and/or U.S. Private Line Service.
- 3. The maximum cumulative credit that Customer may receive under this plan is \$100,000.
- 4. Eligible charges against which the Checkbook Credit may be applied include, but are not limited to, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges).
- 5. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges. Customer agrees to pursue any tax refunds generated as a result of this promotion directly with the pertinent tax authority.
- 6. If Customer renews or terminates the amended Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of such renewal or termination is forfeited.
- 7. The Checkbook Credit may only be applied against invoices for services provided by MCI Legacy Company under the amended Agreement.

Issued: May 20, 2011

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

Effective: June 1, 2011

16. RVP Checkbook – Monthly Option – 1 Year Term
Subject to the Conditions below, a Customer signing a new Company master service agreement
("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment,
defined as the Annual Volume Commitment multiplied by the number of years in the initial Term
of the Agreement (the "Checkbook Credit").

Customer will receive 1/12th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for the remaining months of the initial Term of the Agreement (months 4 through 12).

Conditions:

- 1. The plan must be included in the signed Agreement.
- Customer must execute a contract with a minimum 1 year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provide Service U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
- 3. The maximum cumulative credit that Customer may receive under this plan is \$100,000.
- 4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- 5. The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook (all terms).
- 6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
- 7. The Checkbook Credit may only be applied against invoices for services provided under the Agreement, by MCI Legacy Company.

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: January 21, 2011

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Effective: February 1, 2011

Idaho Public Utilities Commission
Office of the Secretary
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17. RVP Checkbook – Monthly Option – 2 Year Term

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/24th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for the remaining months of the initial Term of the Agreement (months 4 through 24).

Conditions:

- 1. The plan must be included in the signed Agreement.
- 2. Customer must execute a contract with a minimum of 2 year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provide Service U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
- 3. The maximum cumulative credit that Customer may receive under this plan is \$175,000.
- 4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- 5. The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook (all terms).
- 6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
- 7. The Checkbook Credit may only be applied against invoices for services provided under the Agreement by MCI Legacy Company.

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: January 21, 2011

18. RVP Checkbook – Monthly Option – 3-5 Year Term

Subject to the Conditions below, a Customer signing a new Company master service agreement ("Agreement") will receive a credit equal to 15% of the Total Contract Volume Commitment, defined as the Annual Volume Commitment multiplied by the number of years in the initial Term of the Agreement (the "Checkbook Credit").

Customer will receive 1/36th of the total credit on a monthly basis, with the first credit in the third month following the Effective Date of the Agreement. The amount received in the third month also will include the credit amounts for months 1 and 2. Thereafter, Customer will receive equal portions of the credit for months 4 through 36 of the initial Term of the Agreement.

Conditions:

- 1. The plan must be included in the signed Agreement.
- Customer must execute a contract with a 3, 4 or 5 year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provide Service U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service.
- 3. The maximum cumulative credit that Customer may receive under this plan is \$250,000.
- 4. The Checkbook Credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.
- 5. The benefits of this plan may not be used in conjunction with the following promotions/plans: Checkbook 2004, Regional Checkbook 2004, Checkbook 2006 Monthly Option, Regional Checkbook 2006 Monthly Option, Checkbook Single Credit Option and RVP Checkbook (all terms).
- 6. If Customer terminates the Agreement prior to the time the next Checkbook Credit is to be applied, Customer will not be eligible for that month's Checkbook Credit and any unused credit amount at the time of termination is forfeited.
- 7. The Checkbook Credit may only be applied against invoices for services provided under the Agreement by MCI Legacy Company.

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: January 21, 2011

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Effective: February 1, 2011

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

19. General Installation Waiver Plan (v.4.0)

Subject to the Conditions below, Company will waive the non-recurring installation or start-up charges of the types listed in the table below provided by a U.S. MCI Legacy Company under a Customer's master service agreement.

Eligible Services

Exclusions To Eligible Services (without limitation)

Local Services (CLEC)

Includes:

- Account Setup
- Account Charges (including moves, changes, additions and billing record changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk 2 way Direct)
- Direct Inward Dialing (DID)/2 way Direct Installation for blocks of DID/2 way direct numbers
- Non-recurring charges for Local ISDN-PRI T1 installation and optional features
- Selective Call Screening non-recurring charge
- Non-recurring charges for Optional Features
- Additional Telephone Number Listing (set up charge)
- Alternative Call Listing (set up charge)
- Restoral charges (customer and company charges on the rate calculator)
- Toll Restrictions (set up charge)
- Call Assistance Install (set up charge)
- Voice-mail NUMS (National Unified Message Service)

Excludes:

- Disaster Recovery
- Expedite fees
- Non-Listing Install/Non-Published Service Install
- Telecommunications Service Priority
- Usage charges
- Monthly Recurring Charges
- Surcharges
- Charges imposed by third parties - Includes access, egress, jack, or wiring charges
- All Governmental Charges

Conditions:

- 1. Only new circuits (or equivalent service units) are eligible for this plan.
- 2. Existing circuits (or equivalent service units) that are upgraded to an eligible port type/speed are eligible for this plan.
- 3. A Customer subscribing to this plan commits to paying for the new circuit (of equivalent service unit) of the eligible service to which the benefits of this plan apply (each a "Plan Circuit") for a minimum of one year. Customers who terminate any Plan Circuit or the associated local access loop before one year will be billed and required to pay all charges otherwise waived under this plan.
- Orders may be expedited, but applicable expedite fees must be paid.
- 5. Customer will receive this plan waiver benefit on any eligible service provided under this plan during the Term of the agreement of which it is a part. Other charges, including without limitation other non-recurring charges, customer install or labor charges, project and professional services charges, usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

THE MATERIAL ON THIS PAGE IS NEW.

Issued: March 22, 2011

Shannon L. Brown, Tariff Administrator 205 N. Michigan Avenue, Suite 700 Chicago, IL 60601 Idaho Publice Commission
Office of the Secretary
ACCEPTED FOR FILING

XI. Intentionally Omitted

D

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 1 - 2009

Boise, Idaho

MATERIAL PREVIOUSLY LOCATED ON THIS PAGE WAS MOVED TO PAGE NO. 184.11.

Issued: June 19, 2009

Effective: July 1, 2009

XII. Intentionally Omitted

Idaho Public Utilities Commission
Office of the Secretary
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JUL 1 - 2009

Boise, Idaho

THE MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE NO. 184.10.

Issued: June 19, 2009

Effective: July 1, 2009

Issued: August 22, 2008

XIII. GRANDFATHERED SERVICES:

The following provides services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets) and are not otherwise described in other portions of this tariff. All of these grandfathered services are subject to the same terms and conditions applicable to the other services as set forth in this tariff.

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to these services which previously were in Company Tariff No1 and Company Price List No. 1. The materials in Subsection A below were previously in Tariff No. 1. The materials in Subsection B were previously in Price List No. 1.

Idaho Public Utilities Commission
Office of the Secretary
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SEP 1 - 2008

Boise, Idaho

Effective: September 1, 2008

Subsection A - Materials previously in Company Tariff No. 1

Idaho Public Utilities Commission
Office of the Secretary
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SEP 1 - 2008

4. SERVICE DESCRIPTIONS AND CHARGES

Boise, Idaho

4.1 MESSAGE TELECOMMUNICATIONS SERVICE

4.1.1 MTS - Message telephone service is provided in the State of Idaho in conjunction with the Company's identical interstate service arrangement. It is a basic two-way dial-up service arrangement available to Customers who pre-subscribe to the Company's service or who access the Company's service by use of a non-travel authorization code which, in limited instances, may be issued for such a purpose.

Applicable usage rates depend upon the distance between originating and terminating points of a call and the rate period(s) in which the call occurs. Calls are billed in one minute increments after an initial minimum billable period of one minute. Discounts are given based upon the Customer's usage volume for the billing period.

4.1.2 Product Types

4.1.2.1 MTS - Dial USA Service

- .1 <u>Description</u> Dial USA Service is a one-way direct dial service utilizing 1+ or dial-up access, making use of common switched access lines connecting the Customer with Company facilities. The current rates for MTS - Dial USA Service are shown in .011 following.
- .2 <u>Usage Charges</u> Usage Charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the Customer's location.

| | DAY | | EVENING | | NIGHT/WEEKEND | |
|----------------|---------------|---------------|---------------|---------------|---------------|---------------|
| | Initial | Add'l | Initial | Add'l | Initial | Add'l |
| <u>Mileage</u> | <u>Minute</u> | <u>Minute</u> | <u>Minute</u> | <u>Minute</u> | <u>Minute</u> | <u>Minute</u> |
| 0 - 10 | \$0.2243 | \$0.2145 | \$0.1950 | \$0.1853 | \$0.1560 | \$0.1560 |
| 11 - 22 | \$0.2633 | \$0.2243 | \$0.2145 | \$0.1950 | \$0.1560 | \$0.1560 |
| 23 - 55 | \$0.3413 | \$0.2925 | \$0.2828 | \$0.2340 | \$0.2243 | \$0.1853 |
| 56 - 124 | \$0.3998 | \$0.3510 | \$0.3218 | \$0.2730 | \$0.2633 | \$0.2243 |
| 125 - 292 | \$0.4290 | \$0.3803 | \$0.3608 | \$0.3120 | \$0.2925 | \$0.2633 |
| 293 - OVER | \$0.4583 | \$0.4095 | \$0.3900 | \$0.3413 | \$0.3120 | \$0.2925 |

- a. <u>Billing Increments</u> Usage is billed in one (1) minute increments.
- b. <u>Volume Discounts</u> A volume discount is applied to the Day usage based on the total usage (all time frames) of the monthly statement.

Total Monthly Usage 5100.00 & Over 520 Day 520 Discount 53%

Issued: August 22, 2008

Effective: September 1, 2008

Subsection A – Materials previously in Company Tariff No. 1 (Cont'd)

- 4. <u>SERVICE DESCRIPTIONS AND CHARGES (Cont'd)</u>
 - 4.1 MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)
 - 4.1.2 Product Types (Cont'd)
 - 4.1.2.1 MTS Dial USA Service (Cont'd)
 - c. <u>LEC Billed Measured Service</u> LEC Billed Measured Service calling includes calls made by customers without an established account dialed:
 - Using an accepted company access code (e.g., 10XXX) from a line not presubscribed to the company; or
 - 2) From a line presubscribed to the company (i.e., when the customer does not have an established account and billing relationship with MCI Technologies or another carrier using the Company network.)

Such LEC Billed Measured Service calls may be routed to the Company network when placed within the 48 contiguous United States. LEC Billed Measured Service calls accepted by the Company will be billed at the basic MTS per minute rates listed above and will be billed a \$0.80 surcharge on each call.

4.1.2.2 Precision Service

.1 <u>Description</u> - This two-way calling arrangement is offered in conjunction with the Company's interstate Precision Service. It allows a Customer to originate calls in areas with equal access capabilities served by the Company by presubscribing to the service.

Precision Service rates depend on an account's monthly usage. The rate applicable to total minutes of usage for a billing period will be the rate applied toward the billing of all minutes of use for the month. Calls are billed in six second increments after an initial minimum billable period of six seconds. Rates are effective when the Customer's account is established in the Company's billing system.

- .2 Usage Charges
 - a. <u>Rates</u> Per minute rates for the billing period apply seven days a week, 24 hours per day.

| Total Monthly Minutes of Use 0 - 249 | <u>Rate</u> \$.2475 | Idaho Public Utilities Commission Office of the Secretary ACCEPTED FOR FILING |
|--------------------------------------|------------------------|---|
| 250 - 2,399 | .2275 | SEP 1 - 2008 |
| 2,400 - 4,799 4,800 - 17,999 | .2225 .2150 | 351 1 2000 |
| 18,000 & over | .2000 | Boise, Idaho |

Idaho Public Utilities Commissien
Office of the Secretary
ACCEPTED FOR FILING

Subsection A – Materials previously in Company Tariff No. 1 (Cont'd)

SEP 1 - 2008

4. <u>SERVICE DESCRIPTIONS AND CHARGES (Cont'd)</u>

Boise. Idaho

4.2 OPERATOR SERVICES

- 4.2.1 Description Operator Services will be offered to the Company subscribers served from equal access offices, and to end users accessing the Company's services through public payphones or Customer provided stations. Charges for Operator Services may be billed to a Customer's or end user's commercial credit card account or Local Exchange Company (LEC) calling card account, or to the calling station, called station or a designated third party station. Charges may not be billed to public payphones or Customer-provided stations, or to stations outside the United States. Operator Service rates will apply to the following types of calls.
 - a. <u>Customer Dialed Calling Card Station</u> Calls completed without the assistance of a Company operator when the charges are billed to the LEC calling card account entered by the calling party.
 - <u>Operator Station</u> Calls completed with the assistance of a Company operator on a station-to-station basis. Charges may be billed to the Customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.
 - c. <u>Person-to-Person</u> Calls completed with the assistance of a Company operator to a particular person, station, department or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.
 - d. <u>Third Party Calls</u> A call for which charges are billed, not to the originating telephone number, but to a third party telephone number which is neither the originating nor the terminating telephone number.
 - e. <u>Operator Dialed Charge</u> A non-measured (fixed) charge which is added to a measured charge in calculating the total tariff charges due for a completed Operator-Assisted Call This charge may vary depending upon the payment method selected by the end user.
 - f. <u>Credit Card Call</u> A surcharge for a call in which charges are billed, not to the originating telephone number, but to a credit card, such as VISA, MasterCard, or American Express.

Per call charges apply to all operator service calls. Volume discounts for usage do not apply. In addition, an Operator Dialed Surcharge will apply on a per call basis to Operator Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete the call but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to: (1) a call where a Customer cannot otherwise dial a call due to defective equipment or trouble on the Company's network; (2) a call in which the calling party is identified as being handicapped and is unable to dial the call because of his/her handicap; and (3) calling card calls.

4.

XIII. GRANDFATHERED SERVICES (Cont'd)

Subsection A - Materials previously in Company Tariff No. 1 (Cont'd)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

SEP 1 - 2008

SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

4.2 OPERATOR SERVICES (Cont'd)

Boise, Idaho

4.2.2 Aggregator Obligations

- 4.2.2.1 Operator services when provided to Customers who pre-subscribe their public, semi-public or private pay phones and/or institutional telephones to the Company for purposes of offering end users the ability to place operator assisted calls, that is to Customers acting as aggregators, the following conditions for service will prevail:
- 4.2.2.2 The aggregator agrees to post the information required by IDAPA 31.51.01101 in a conspicuous manner on or near the telephones made available to end users for placing of Operator Service calls.
- 4.2.2.3 The aggregator must provide access to all locally available carriers as required by IDAPA 31.51.01103.
- 4.2.2.4 The aggregator shall route "0-" calls to the LEC and route "911" calls to the network as dialed, and post emergency dialing instructions as required by IDAPA 31.51.01102.

4.2.3 Billing and Collection of Operator Services

- 4.2.3.1 The Operator Services of Company are furnished to the authorized users of the telecommunications station of privately owned telephone station (paystation) providers, hotels, motels, hospitals, airports, colleges, universities and other subscribers. Company enters into arrangements with said subscribers to provide telecommunications services, including the intrastate services offered under the terms and conditions of this tariff.
- 4.2.3.2 Rates and charges set forth in this tariff are the charges applicable to end users for alternate operator services provided by the Company. The Company, however, does not directly bill the end user for its services. The Company's charges are billed and payable to any agents duly authorized to receive such payments. Such agents may be local exchange carriers, credit card companies or any other billing services.
- 4.2.3.3 The application of credit for a service interruption experienced by an end user will be governed by the rules and regulations of the authorized billing agent.
- 4.2.3.4 Calls placed by an end user may be subject to a property surcharge levied by the provider of these telephones as an unregulated charge.
- 4.2.3.5 By contract and tariff provisions incorporated herein, subscribers to Company's Operator Services must fully comply with the Commission Rules governing the provision of Operator Services.

Subsection A - Materials previously in Company Tariff No. 1 (Cont'd)

Idaho Public Utilities Commission
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SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

4.2 OPERATOR SERVICES (Cont'd)

Boise, Idaho

4.2.3 Billing and Collection of Operator Services (Cont'd)

Company shall withhold on a location-by-location basis the payment of compensation, including commissions, from a call aggregator, if Company reasonably believes that the call aggregator is in violation of the Commission Rules, Company's tariff contract or other statement of conditions of service pertaining to the provision of Operator Services.

4.2.4 <u>Usage Charges</u> - The charges for Operator Services will be the usage rates appearing below plus a per call service charge and surcharge if applicable depending upon the type of operator services provided.

4.2.4.1 InterLATA/IntraLATA Charges

| | DAY | | EVENING | | NIGHT/WEEKEND | |
|----------------|---------------|---------------|---------------|---------------|---------------|---------------|
| | Initial | Add'l | Initial | Add'l | Initial | Add'l |
| <u>Mileage</u> | <u>Minute</u> | <u>Minute</u> | <u>Minute</u> | <u>Minute</u> | <u>Minute</u> | <u>Minute</u> |
| 0 - 10 | \$0.2243 | \$0.2145 | \$0.1950 | \$0.1853 | \$0.1560 | \$0.1560 |
| 11 - 22 | \$0.2633 | \$0.2243 | \$0.2145 | \$0.1950 | \$0.1560 | \$0.1560 |
| 23 - 55 | \$0.3413 | \$0.2925 | \$0.2828 | \$0.2340 | \$0.2243 | \$0.1853 |
| 56 - 124 | \$0.3998 | \$0.3510 | \$0.3218 | \$0.2730 | \$0.2633 | \$0.2243 |
| 125 - 292 | \$0.4290 | \$0.3803 | \$0.3608 | \$0.3120 | \$0.2925 | \$0.2633 |
| 293 - OVER | \$0.4583 | \$0.4095 | \$0.3900 | \$0.3413 | \$0.3120 | \$0.2925 |

.1 Rate Periods*

InterLATA: Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday. Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday. Night rates apply from 11 p.m. to, but not including, 8 a.m. Monday through Saturday, and 8 a.m. to, but not including 5 p.m. Sunday. Rates are full minute rounded with a one (1) minute minimum.

IntraLATA: Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday. Evening rates apply from 5 p.m. to, but not including, 11 p.m. Monday through Friday. Night rates apply from 11 p.m. to, but not including, 8 a.m. Monday through Friday, and all day Saturday and Sunday. Rates are full minute rounded with a one (1) minute minimum.

^{*} No holidays apply.

Subsection A – Materials previously in Company Tariff No. 1 (Cont'd)

4. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

- 4.2 OPERATOR SERVICES (Cont'd)
 - 4.2.4 Usage Charges (Cont'd)
 - 4.2.4.1 InterLATA/IntraLATA Charges (Cont'd)

| .2 | Service Charges | |
|----|--------------------------------------|--------|
| | Customer-dialed calling card station | \$1.35 |
| | Station to Station | \$2.25 |
| | Person to Person | \$5.05 |
| | Operator Dialed Charge | \$1.15 |
| | 3rd Party | \$2.35 |
| | Credit Card | \$1.65 |

- 4.2.4.2 The rates and service charges in Section 4.2.4.1. apply to "0+" and "00" calls, including calls dialed using a 10XXX or other access number, routed to a Company operator or to an automated operator or calling card interface from the premises of:
 - 1) residential and business subscribers, including aggregators; or
 - 2) local exchange carrier customers not presubscribed to the Carrier.

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Subsection A – Materials previously in Company Tariff No. 1 (Cont'd)

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4. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Boise, Idaho

4.3 TOLL FREE SERVICES

- 4.3.1 Toll Free Services are inbound WATS services which permit calls to be completed at the Customer's location without charge to the calling party. Access to the service is gained by dialing an eleven digit telephone number (1-800/888-NXX-XXXX) provided by the Company which will terminate at the Customer's location.
- 4.3.2 The Company reserves the right to require an applicant for Company Toll Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.
- 4.3.3 Company Toll Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish Company Toll Free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.
- 4.3.4 The Customer must obtain an adequate number of access lines for Company Toll Free Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish Company Toll Free Service to any Customer that fails to comply with these conditions.
- 4.3.5 Use of numbers: Each Company Toll Free Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any Toll Free telephone number associated with Company Toll Free Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be redesignated as a spare number in the SMS 800 database by Company upon written notice to the Customer.
- 4.3.6 If the Customer requests assignment of a specific Toll Free Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than sixty (60) days and shall be subject to a reservation fee which will be credited to Customer's unpaid balance after Company Toll Free Service has been in actual and substantial use for a consecutive sixty (60) day period.

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Subsection A - Materials previously in Company Tariff No. 1 (Cont'd)

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4. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Boise, Idaho

4.3 TOLL FREE SERVICES (Cont'd)

4.3.6 (Cont'd)

Nothing in this Section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved Toll Free telephone numbers hereunder or Customers who subscribe to and use Company Toll Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular Toll Free number; however, upon placing a number actually and substantially in use, as defined above, Company Toll Free Service Customers do have a controlling interest in this Toll Free number(s). Company Toll Free Service Customers may retain the use of their Toll Free number assignments, even following changes in their Toll Free carrier and/or Resp. Org.

- 4.3.7 If a Customer places an order for Company to carry Customer's already existing Toll Free number service, the Customer shall provide to Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to Company Toll Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its Toll Free number(s) to the Company Resp. Org. If the Customer elects to retain a non-Company Resp. Org., the Customer must notify Company of any changes in the Customer's Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or Toll Free service carrier. Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to Company.
- 4.3.8 Subject to execution of a Resp. Org. Service Agreement between Company and the Customer, the Company Resp. Org. will perform the function of Resp. Org. for all Company Toll Free Service orders unless the Customer requests another Resp. Org. Company Resp. Org. functions include 1) search for and reservation of Toll Free numbers in the SMS/800; 2) creating and maintaining the Toll Free number Customer record in the SMS/800; and 3) provision of a single point of contact for trouble reporting.
- 4.3.9 Where Company serves as the Resp. Org. for a Company Toll Free Service Customer, Company will, at the Customer's request, subscribe to Toll Free Directory Listing for the Toll Free number(s) assigned to the Customer. A charge for Toll Free Directory Listings will apply as set forth in this Tariff. In the event that a Customer transfers its Toll Free service to another Resp. Org., the Company shall cease to subscribe to Toll Free Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll Free Directory Listing Service is maintained through the new Resp. Org. Customer is responsible for payment of any outstanding Toll Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll Free Directory Listing responsibility.

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XIII. GRANDFATHERED SERVICES (Cont'd)

Subsection A – Materials previously in Company Tariff No. 1 (Cont'd)

4. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

4.3 TOLL FREE SERVICES (Cont'd)

- 4.3.10 Where Company serves as the Resp. Org. for a Company Toll Free Service Customer, it will, at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a Company Toll Free Service Customer uses Vertical Features obtained by Company from Local Exchange Company tariffs, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.
- 4.3.11 In the event that a Customer cancels its Company Toll Free Service, the Customer may elect to retain Company as its Resp. Org. Where Company serves as Resp. Org. for a non-Company Toll Free Service Customer, a charge for Resp. Org. Service will apply as set forth in this Tariff.
- 4.3.12 In the event that a Customer cancels its Company Resp. Org. or Toll Free Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by Company.
- 4.3.13 It is the Customer's responsibility to provide answer supervision back to the Company point of connection even when the Company Toll Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

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4. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

4.3 TOLL FREE SERVICES (Cont'd)

4.3.14 Rates

4.3.14.1 <u>Toll Free Feature Charges</u> - Feature Charges are determined by the specific feature requested by an Company Toll Free Customer. These changes are in addition to Toll Free usage charges and are not subject to discounting unless specifically indicated.

| Toll Free Number Charge (per toll free#) N/C \$ 10.00 | |
|--|--|
| Reservation Charge (per toll free#/ \$ 35.00 N/C max. 10 numbers per Customer) | |
| After Hours Voice Messaging (per toll free #) Option A - Announcement Only \$ 25.00 \$ 30.00 Option B - Announcement w/Message \$ 25.00 \$ 40.00 Option C - Announcement w/Message and Outdial \$ 25.00 \$ 50.00 | |
| Real-Time ANI Delivery (per Trunk group) \$350.00 \$200.00 | |
| Dedicated Termination Overflow (per toll free #) N/C \$50.00 | |
| Point of Call Routing (per toll free#) \$100.00 \$50.00 | |
| Time of Day Routing (per toll free #) \$100.00 \$50.00 | |
| Command Routing (per toll free #) \$100.00 \$50.00 | |
| Percent Allocation Routing (per toll free number) \$100.00 \$50.00 | |
| Dialed Number Identification Service (DNIS) (per toll free #) \$100.00 \$50.00 | |
| Day of Week Routing (per toll free #) \$100.00 \$50.00 | |
| Change toll free Destination Number \$ 15.00 N/C (via toll free service order) | |
| Expedite toll free Service Order (per order) \$100.00 N/C | |

Subsection A – Materials previously in Company Tariff No. 1 (Cont'd)

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SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

4.3 TOLL FREE SERVICES (Cont'd)

Boise, Idaho

4.3.14 Rates (Cont'd)

4.3.14.1Toll Free Feature Charges (Cont'd)

| Feature Add/Change Area of Service Screening | Set-Up Charge \$ 25.00 | Monthly Recurring <u>Charge</u> N/C |
|---|------------------------------|--|
| Add/Change Canadian Toll Free Origination | N/C | N/C |
| Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands) | N/C | N/C |
| Toll Free Referral Recordings | \$ 25.00 | \$ 30.00 |
| Nationwide toll free Directory Listing (per toll free number) | \$ 15.00 | \$ 12.50 |
| Expedite Directory Listing - Major | \$ 25.00 | N/C |
| Expedite Directory Listing - Minor | \$ 20.00 | N/C |

4.3.14.2<u>Company Resp. Org. Charges</u> - Where Company serves as a Resp. Org. for a non-Company toll free Service Customer, Company will pass on the tariffed Local Exchange Carrier Charges for SMS/800 Database and related services. In addition, the following Company charges will apply:

| Feature Set Up toll free Number (per toll | Set-Up <u>Charge</u> | Monthly Recurring <u>Charge</u> |
|---|-------------------------|---------------------------------------|
| free number) Modify toll free Record (Add/Change toll free #, Vertical or Enhanced Features) | \$ 50.00 \$ 25.00 | \$ 1.00 N/C |