

TDS LONG DISTANCE CORPORATION
State of Idaho

Long Distance Price List (T)
Second Revised Title Sheet
Cancels First Revised Title Sheet

TITLE SHEET

INTEREXCHANGE TELECOMMUNICATIONS PRICE LIST (T)

OF

TDS Long Distance Corporation
525 Junction Road
Madison, WI 53717
Telephone: (608) 664-4000

This tariff contains the description, regulations, and rates applicable to the furnishing of services and facilities for telecommunications services provided by **TDS Long Distance Corporation** with principal offices at the above location. This tariff is on file with the Idaho Public Utilities Commission and copies may be inspected during normal business hours at the Carrier's principal place of business.

Issued: January 26, 2017

~~Idaho Public Utilities Commission~~
Effective: ~~Office of the Secretary~~
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GENERAL TARIFF INFORMATION

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GENERAL INFORMATION (T)

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) to signify changed regulation
- (D) to signify discontinued rate or regulation
- (I) to signify increase to a rate or charge
- (M) to signify matter relocated without change
- (N) to signify new rate or regulation
- (R) to signify reduction to a rate or charge
- (S) to signify matter reissued without change
- (T) to signify change in text but no change in rate or regulation
- (Z) to signify a correction

In addition to symbols for changes, each provision or rate element changed will contain a vertical line, which will clearly show the exact number of lines being changed.

GENERAL INFORMATION

TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 4 cancels the 3rd revised Page 4.
- C. Paragraph Numbering Sequence - There are five levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2
 - 2.1
 - 2.1.1
 - 2.1.1.(A)
 - 2.1.1.(A).1.
- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

GENERAL INFORMATION

APPLICABILITY OF TARIFF

This tariff contains the description of the services offered, the terms and conditions under which each of the services are provided and all effective rates and charges applicable to the furnishing of message telecommunications services of the Carrier within the State of Idaho for the following exchanges.

<u>Company</u>	<u>Exchange</u>
Potlatch	Juliaetta
	Kendrick
Troy	Troy

ACCESSIBILITY OF TARIFF

This tariff is available at the Carrier's principal place of business:

TDS Long Distance Corporation
301 South Westfield Road
Madison, WI 53717
Telephone: (608) 664-4000

GENERAL INFORMATION

TERMS AND ABBREVIATIONS

"**Access**" as used in this tariff, mean an arrangement, which connects the Customer's, or Subscriber's telecommunications service to the Underlying Carrier's designated point of presence or network switching center.

"**Business Customer**" means a customer who is subscribed to business services of the local exchange carrier.

"**Commission**" means the Idaho Public Utilities Commission.

"**Carrier**" means the Interexchange Service Provider referred to on the title page of this tariff, unless otherwise indicated by the context.

"**Customer**" means any person, partnership, cooperative corporation, corporation, or lawful entity provided service from an entity reselling intrastate telecommunications services.

"**Exchange**" means a geographic area established and approved by the Commission for the administration of local telephone service in a specified area which usually embraces a city, town, or village and its environs. It may consist of one or more central offices together with associated plant used in furnishing communication service in that area.

"**Facilities Based Seller**" means an entity that provisions services over its own network facilities and/or equipment.

"**IXC**" means interexchange carrier or interexchange company, which is a carrier, or company authorized by the Commission to provide long distance communications services, but not local exchange services, within the State of Idaho.

"**Intrastate call**" means any call which is originated and terminated within the boundaries of the State of Idaho, regardless of whether such call crosses state boundaries prior to reaching its termination point.

"**LEC**" means a local exchange company, which is a company authorized by the Commission to provide local exchange service within the State of Idaho.

"**Large Business Customer**" means a business customer who subscribes to three or more access lines.

GENERAL INFORMATION

TERMS AND ABBREVIATIONS

"Reseller" means a Company offering message telecommunications services to the public through the use of the facilities of an underlying carrier or a combination of its own facilities and the facilities of an underlying carrier for resale to the public for profit. A Customer who offers the service(s) it obtains from a Reseller to the public for profit shall also be deemed a Reseller.

"Small Business Customer" means a business customer who is subscribing to one or two access lines.

"Underlying Carrier" means the provider of telecommunications services whose network is being utilized to transmit and receive the Customer's telecommunications traffic.

"Vacation Service" means the same as specified in the Customer's local service provider's tariff.

RULES AND REGULATIONS

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RULES AND REGULATIONS

2.1 UNDERTAKING OF CARRIER

- 2.1.1 Carrier provides long distance message telecommunications service to customers within the state of Idaho under the terms and conditions of this tariff.
- 2.1.2 The Carrier's services are provided on a monthly basis, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 LIMITATIONS

- 2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.2.2 Carrier reserves the right to discontinue or limit services when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 Carrier does not undertake to transmit messages, and will not be liable for errors in transmission or for failure to establish connections.

2.3 USE OF SERVICE

- 2.3.1 Service is provided for use by the Customer and may be used by others, when so authorized by the Customer, provided that all such usage shall be subject to the provisions of this Tariff, and shall not affect the Customer's responsibility for all payments required under this Tariff.
- 2.3.2 Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of the law, or if the Carrier receives other evidence that such service is or will be used for such purposes.

RULES AND REGULATIONS

2.4 LIABILITIES OF THE CARRIER

- 2.4.1 The Carrier's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in transmission which occur in the course of furnishing service(s) or facilities in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.4.2 The Carrier shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Carrier, by any malfunction of any service or facility provided by an underlying carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Carrier's direct control.
- 2.4.3 The Carrier will make no refund of overpayment by a Customer unless the claim for overpayment, together with proper evidence, is submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Carrier can be produced which would justify a credit beyond one year.
- 2.4.4 The Carrier shall not be liable for any claim, loss, or refund as a result of loss or theft of Customer-specific identifying codes issued for use with the Carrier's services.
- 2.4.5 The Carrier shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service(s), which is not the direct result of the Carrier's negligence.
- 2.4.6 The included tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

RULES AND REGULATIONS

2.5 DEPOSITS AND INTEREST

- 2.5.1** The Carrier may, in order to safeguard its interest, require an applicant or a customer to deposit a sum up to an amount equal to twice the estimated average monthly charge for usage offered herein; such deposit to be held by the Carrier as a guarantee of the payment of charges provided for herein.
- 2.5.2** The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Carrier's regulations as to advance payments and the prompt payment of bills on presentation.
- 2.5.3** If the customer has been in good standing for 12 months or when service is terminated the deposit will be refunded to the customer.
- 2.5.4** At such time that service is terminated, the amount of the deposit is credited to the customer's account and any credit balance, which may remain, is refunded.
- 2.5.5** In case of a cash deposit, for the period the deposit is held by the Carrier, the customer will receive simple interest at the rate established by the state.

RULES AND REGULATIONS

2.6 BILLING AND BILLING DISPUTES

- 2.6.1 Billing to Customers will be scheduled monthly. Usage charges are billed in arrears. Recurring fixed charges are billed monthly in advance. A bill will be considered rendered to the Customer when deposited in the United States mail with postage prepaid. If the delivery is by other than United States mail, the bill will be considered rendered when delivered to the last known address of the party responsible for payment.
- 2.6.2 The Customer is responsible for payment of all charges for services furnished to the Customer or its joint or authorized users. This responsibility is not changed due to any use, misuse, or abuse of the Customer's Service or Customer provided equipment by third parties, the Customer's employees, or the public. This responsibility includes payment for calls or services that originate at the Customer's number(s), that are accepted at the Customer's number(s) (e.g., collect calls), that are billed to the Customer number(s) via Third Number Billing if the Customer is found to be responsible for such call or service, the use of a Calling Card, or the use of a Company-assigned Special Billing Number and incurred at the specific request of the Customer.
- 2.6.3 Payment is due by the date printed on the bill. Payments are sent to the address listed on the bill.
- 2.6.4 If a Customer's bill is not paid by the due date printed on the bill, the Carrier may impose a late charge on past due amounts at the maximum lawful rate under applicable state law.
- 2.6.5 In the event of a dispute concerning an invoice, the Customer must pay a sum equal to the amount of the undisputed portion of the bill. The Customer must notify the LEC business office of the disputed portion in writing within 3 months from the date the invoice was rendered or such invoice would be deemed to be correct and binding on the Customer.
- 2.6.6 In the event suit is brought or an attorney is retained by the Carrier to enforce the terms of this Tariff, the Carrier shall be entitled to recover, in addition to any other remedy, reimbursement for reasonable attorneys' fees, court costs, costs of investigation and other related expenses incurred in connection therewith.

RULES AND REGULATIONS

2.7 TAXES

- 2.7.1 All stated charges in this tariff are computed by the Carrier exclusive of any federal, state, or local use, excise, gross receipts, sales or privileges taxes, duties fees, or similar liabilities (other than general income or property taxes) whether charged to or against the Carrier or its Customer.
- 2.7.2 The Customer is responsible for payment of any sales, use, gross receipts, excise or other local, state and federal taxes, charges or assessments, however designated (excluding taxes on the Carrier's net income) imposed on or based upon the provision, sale or use of the Carrier's services.
- 2.7.3 Each tax, surcharge, or other regulatory charges shall be listed on a separate line item on the Customer's bill.

2.8 PAYMENT FOR SERVICE

- 2.8.1 All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a LEC, credit card company, or other billing service. The terms and conditions for billing, payment and collection, including without limitation, any late payment charge, specified in the LEC's local exchange service tariff shall apply to charges of the Carrier when the LEC serves as the billing agent for the Carrier or buys the Carrier's accounts receivables. Terms of payment shall be according to the rules and regulations of the agency, but must comply with the Commission's rules and regulations.
- 2.8.2 Adjustments to the Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

RULES AND REGULATIONS

2.9 RETURNED CHECK CHARGE

2.9.1 If a check offered by a Customer for payment of service provided is dishonored, a returned check charge may be applied in the amount not to exceed the maximum amount allowed under the state law.

2.10 CANCELLATION OF SERVICE BY CUSTOMER

2.10.1 A Customer may cancel service by providing written or verbal notice to the Carrier or its agents.

2.11 DENIAL OR CANCELLATION OF SERVICE BY THE CARRIER

2.11.1 Carrier, upon written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- (A) Non-payment of any sum due to Carrier for service;
- (B) A violation of any regulation governing the service under this tariff;
- (C) A violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or
- (D) Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

2.11.2 The notice shall contain the reason(s) for denial or termination of service.

2.11.3 The Carrier shall not be required to give the written notice provided for situations where the Carrier has evidence of fraudulent or illegal use of the Carrier's services.

2.11.4 The discontinuance of service by the Carrier pursuant to this Section does not relieve the Customer of any obligations to pay the Carrier for charges due and owing for service(s) furnished up to the time of discontinuance.

RULES AND REGULATIONS

2.12 REFUNDS OR CREDITS FOR INTERRUPTION OF SERVICE

2.12.1 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" = outage time in hours

"B" = total monthly charge for affected facility, where applicable

GENERAL SERVICE AND RATE INFORMATION

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GENERAL SERVICE AND RATE INFORMATION

3.1 GENERAL

3.1.1 Rates and timing of calls may vary by product type, access method, or call duration. Calls are billed individually and on a monthly basis. Usage is billed in arrears.

3.1.2 Intrastate services are offered in conjunction with interstate services.

3.2 TIMING OF CALLS

3.2.1 Billing for calls placed over the network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

(A) Call timing begins when the called party answers the call (i.e., when two-way communications are established).

(B) Chargeable time for calls ends when one of the parties disconnects from the call.

(C) Minimum call duration periods for billing purposes may vary by service option.

(D) For billing purposes, usage after the initial period varies by service and is specified by service in this tariff.

(E) The Carrier will not bill for unanswered calls.

3.3 PROMOTIONAL OFFERINGS

3.3.1 The Carrier may from time to time engage in promotional trial service offerings of limited duration, designed to attract new subscribers or to increase subscriber awareness of a particular service offering. Such promotional offerings will be limited to specific dates, times, and locations. Except for the rates charged under such promotions, all other terms and conditions of service contained in this tariff will apply to the Carrier's promotional service offerings.

3.3.2 Informational copies of promotional offerings will be submitted to the IPUC ten (10) days prior to the offering.

DESCRIPTION OF SERVICE AND RATES

3.4 TELECOMMUNICATIONS RELAY SERVICE

3.4.1 Qualified Telephone Relay Service customers will receive a 70 percent discount on all direct dialed station-to-station intrastate calls.

DESCRIPTION OF SERVICES, RATES, AND CHARGES

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DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.1 OUTBOUND SERVICE

4.1.1 General Description

Outbound Service is available to residential and business subscribers, unless noted elsewhere in the plans listed below, who originate direct dialed calls over standard Customer-provided switched access lines.

4.1.2 Residential Service Offerings and Rates

Calls are billed in one- (1) minute increments (fractional minutes are rounded to next higher minute) after a minimum call duration of one (1) minute. Monthly flat rates will not apply during "vacation service".

A. True Talk Advantage Plan

Minimum Monthly Billing: \$0.00
Per Minute Rate: \$0.20

B. True Talk Discount Plan

This rate is available only to customers who are enrolled in TDS Long Distance's Interstate True Talk Advantage Plus, Value* or Value Plus* or 895* Toll Message Plan.

Minimum Monthly Billing: \$0.00
Per Minute Rate: \$0.10

C. True Talk Plans

Customers must also be subscribed to TDS Long Distance Interstate True Talk plans. The number of minutes in each plan applies on interstate and intrastate calls.

<u>Plan Name</u>	<u>No. of Minutes In Plan</u>	<u>Minimum Monthly Rate</u>	<u>Overtime Per Minute Rate</u>
True Talk 75 ⁽³⁾	75	\$8.90	\$0.10
True Talk 150 ⁽³⁾	150	\$14.90	\$0.10
True Talk 300 ⁽²⁾⁽³⁾	300	\$26.90	\$0.10

(2) Service includes a Toll Free Number

(3) These plans will be grandfathered to existing residential customers effective January 7, 2009. The plans will not be available to new residential customers after this date.

* The True Talk Value and Value Plus plans have been grandfathered effective February 26, 2004.

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.1 OUTBOUND SERVICE (continued)

4.1.3 Business Service Offerings and Rates

A. True Talk Advantage (Default Plan)

This plan is for customers who have chosen TDS Long Distance as their Primary Interexchange Carrier, but have not chosen a specific toll plan offered in this tariff.

Minimum Monthly Billing: \$0.00
Per Minute Rate: \$0.20

B. True Talk Advantage Plus⁽²⁾

This rate is available only to customers who are enrolled in TDS Long Distance's Interstate True Talk Advantage Plus 195 Toll Message Plan.

Per Minute Rate \$0.10

C. True Talk Small Business Discount Plan (Grandfather to existing small business customers effective July 2, 2001.

This rate is available only to customers who are enrolled in TDS Long Distance's Interstate True Talk Advantage Plus Toll Message Plan.

Minimum Monthly Billing: \$0.00
Per Minute Rate: \$0.10

D. True Talk Discount Plan⁽¹⁾

This plan is available only to customers who are enrolled in TDS Long Distance's Interstate Business Preferred (195) Toll Message Plan.

Business Preferred

Calls are billed in six- (6) second increments, (fractional seconds are rounded to next six-second increment) after a minimum call duration of thirty- (30) seconds. Monthly flat rates will not apply during "vacation service".

Minimum Monthly Billing: \$0.00
Per Minute Rate: \$0.1290

- (1) The True Talk Discount Plans (Preferred) are being grandfathered to existing customers effective November 2, 2004.
(2) This plan is being grandfathered to existing customers effective May 1, 2015.

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.1 OUTBOUND SERVICE (continued)

4.1.3 Business Service Offerings and Rates (continued)

E. True Talk Plans⁽²⁾

Customers must also be subscribed to TDS Long Distance Interstate True Talk plans. The number of minutes in each plan applies on interstate and intrastate calls.

<u>Plan Name</u>	<u>No. of Minutes In Plan</u>	<u>Minimum Monthly Rate</u>	<u>Overtime Per Minute Rate</u>
True Talk 75	75	\$6.90	\$0.10
True Talk 150	150	\$12.90	\$0.10
True Talk 300 ⁽¹⁾	300	\$24.90	\$0.10
True Talk 500 ⁽¹⁾	500	\$34.90	\$0.10
True Talk 1000 ⁽¹⁾	1000	\$64.90	\$0.10

(1) Service includes a Toll Free Number.

(2) These plans are being grandfathered to existing customers effective May 1, 2015

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.1 OUTBOUND SERVICE (Continued)

4.1.3 Business Service Offerings and Rates (Continued)

F. True Talk Plans (Available only to Large Business Customers)⁽¹⁾⁽²⁾

Calls are billed in six-(6) second increments, (fractional seconds are rounded to the next six-second increment) after a minimum call duration of six-(6) seconds.

	<u>Minutes Included in Package</u>	<u>Monthly Rate</u>	<u>Overtime Rate Per Min</u>
Month to Month	N/A	N/A	\$0.09
Month to Month	2,000	\$130.00	\$0.09
Month to Month	4,000	\$240.00	\$0.09
Month to Month	7,000	\$385.00	\$0.09
Month to Month	10,000	\$550.00	\$0.09
Month to Month	20,000	\$1,000.00	\$0.05
1 Year Contract	N/A	N/A	\$0.08
1 Year Contract	2,000	\$120.00	\$0.08
1 Year Contract	4,000	\$220.00	\$0.08
1 Year Contract	7,000	\$350.00	\$0.08
1 Year Contract	10,000	\$500.00	\$0.08
1 Year Contract	20,000	\$800.00	\$0.04
3 Year Contract	N/A	N/A	\$0.07
3 Year Contract	2,000	\$110.00	\$0.07
3 Year Contract	4,000	\$200.00	\$0.07
3 Year Contract	7,000	\$315.00	\$0.07
3 Year Contract	10,000	\$400.00	\$0.07
3 Year Contract	20,000	\$600.00	\$0.03

* An early termination fee of \$200 applies to the 1 and 3 Year Contract plans.

(1) All services include a Toll Free Number.

(2) These plans are being grandfathered to existing customers effective May 1, 2015.

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.1 OUTBOUND SERVICE (Continued)

4.1.3 Business Service Offerings and Rates (Continued)

G. Enhanced Long Distance Flex Plan

The Enhanced Long Distance Flex Plan is a volume plan that provides discounts based on usage and contract term. The base rate with this plan is as shown for intraLATA and interLATA usage. The discount tiers are shown below:

Month to Month (\$0.109 per minute Base Rate)

<u>Minutes</u>	<u>Percent Discount</u>	<u>Rate Per Minute</u>
0-1,999	0.00%	\$0.109
2,000-9,999	(9.17)%	\$0.099
10,000-29,999	(18.35)%	\$0.089
30,000-299,999	(27.52)%	\$0.079
300,00+	(36.70)%	\$0.069

12-24 Months (\$0.069 per minute Base Rate)

<u>Minutes</u>	<u>Percent Discount</u>	<u>Rate Per Minute</u>
0-1,999	0.00%	\$0.069
2,000-9,999	(5.80)%	\$0.065
10,000-29,999	(20.29)%	\$0.055
30,000-299,999	(36.23)%	\$0.044
300,00+	(43.48)%	\$0.039

36-60 Months (\$0.039 per minute Base Rate)

<u>Minutes</u>	<u>Percent Discount</u>	<u>Rate Per Minute</u>
0-1,999	0.00%	\$0.039
2,000-9,999	(7.69)%	\$0.036
10,000-29,999	(10.26)%	\$0.035
30,000-99,999	(12.82)%	\$0.034
100,000- 299,999	(23.08)%	\$0.030
300,000+	(25.64)%	\$0.029

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.2 INBOUND TOLL FREE NUMBER SERVICE

4.2.1 General Description

Inbound Toll-Free Number Service is an 8XX number that allows callers to originate direct dialed calls to the 8XX number without incurring a toll charge. The charge for using a toll free number is paid by the called party instead of the calling party. The service is available for use twenty-four (24) hours a day, seven (7) days a week. Service is terminated over standard Customer-provided switched access lines.

Intrastate service is offered in conjunction with Interstate service.

The Carrier will make every effort to reserve toll-free vanity numbers on behalf of Customers, but makes no guarantee or warranty that the requested toll-free number(s) will be available or assigned to the Customer requesting the number.

If a Customer accumulates undisputed delinquent charges, the Carrier reserves the right not to honor that Customer's request for a change in service until such charges are paid in full.

The Customer does not retain rights in toll-free numbers, which are shared with other Customers of the Carrier. Shared toll-free numbers are not portable. Toll free directory listing will not be provided.

These plans are available only to customers who are enrolled in TDS Long Distance's Interstate Toll Free Service Plans.

4.2.2 Residential and Small Business Service Offerings

Calls are billed in one- (1) minute increments (fractional minutes are rounded to next higher minute) after a minimum call duration of one (1) minute.

A. Regular Toll Free Service

Regular Toll Free Service is the basic switched 8XX number established for a customer's callers.

Preferred⁽¹⁾

Per Minute rate \$0.20

Advantage⁽²⁾⁽³⁾

Per Minute Rate \$0.17

Advantage Plus⁽⁴⁾ (applicable to those customers who also subscribe to True Talk Advantage Plus, True Talk 75 or True Talk 150).

Per Minute Rate \$0.10

¹ Plan(s) are being grandfathered to existing customers effective February 27, 2004.

² This plan will be grandfathered to existing Residential customers effective January 7, 2009

³ This service is grandfathered to existing Business Customers effective May 1, 2015.

⁴ This service is grandfathered to existing Business Customers effective May 1, 2015. The service will still be available to Residential customers after this date.

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.2 INBOUND TOLL FREE NUMBER SERVICE (continued)

4.2.3 Large Business Service Offerings

Calls are billed in six- (6) second increments (fractional minutes are rounded to next six second increment) after a minimum call duration of thirty (30) second.

- A. Regular Toll Free Service
Regular Toll Free Service is the basic switched 8XX number established for a customer's callers.

Business Preferred (month to month service) ⁽¹⁾

Monthly Recurring charge: \$0.00
Per minute rate: \$0.1390

Business Edge (applicable for 3 year contracts only) ⁽¹⁾

Monthly Recurring charge: \$0.00
Per minute rate: \$0.1390

Advantage ⁽²⁾

Per Minute rate: \$0.17

Advantage Plus ⁽²⁾ (applicable to those customers who also subscribe to True Talk Advantage Plus, True Talk 75, True Talk 150, Total Talk 100, or Total Talk 200)

Per Minute rate: \$0.10

⁽¹⁾ Plan(s) are being grandfathered to existing customers effective November 2, 2004.

⁽²⁾ These plans are being grandfathered to existing customers effective May 1, 2015

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.2 INBOUND TOLL FREE NUMBER SERVICE (continued)

4.2.3 Large Business Service Offerings (continued)

B. Dedicated 800/Toll Free Service ⁽¹⁾

Dedicated 800/Toll Free Service allows callers to originate direct dialed calls over dedicated T-1 facilities without being charged for the call. The T-1 is provided directly between the Point of Presence (POP) and the end-user's premise. The charge for using a toll free number is paid by the called party instead of the calling party (the called party is the toll free subscriber).

Business Select (applicable for 1 year contracts only)

Monthly Recurring charge: \$0.00
Per minute rate: \$0.0890

Business Premier (applicable for 3 year contracts only)

Monthly Recurring charge \$0.00
Per minute rate: \$0.0890

(1) Plans are being grandfathered to existing customers effective November 2, 2004.

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.2 INBOUND TOLL FREE NUMBER SERVICE (Continued)

4.2.4 Small and Large Business Service Offerings

A. Enhanced Toll Free Flex Plan

The Enhanced Toll Free Flex Plan is a volume inbound long distance plan that provides discounts based on usage and contract term. The base rate with this plan is as shown for intrastate and interstate usage. The discount tiers are shown below:

(1) Month to Month

<u>Minutes of Usage</u>	<u>Percent Discount</u>	<u>Rate Per Minute</u>
0-1,999	0.00%	\$0.109
2,000-9,999	(9.17)%	\$0.099
10,000-29,999	(18.35)%	\$0.089
30,000-299,999	(27.52)%	\$0.079
300,000+	(36.70)%	\$0.069

(2) 12-24 Months

<u>Minutes of Usage</u>	<u>Percent Discount</u>	<u>Rate Per Minute</u>
0-1,999	0.00%	\$0.069
2,000-9,999	(5.80)%	\$0.065
10,000-29,999	(20.29)%	\$0.055
30,000-299,999	(36.23)%	\$0.044
300,000+	(43.48)%	\$0.039

(3) 36-60 Months

<u>Minutes of Usage</u>	<u>Percent Discount</u>	<u>Rate Per Minute</u>
0-1,999	0.00%	\$0.039
2,000-9,999	(7.69)%	\$0.036
10,000-29,999	(10.26)%	\$0.035
30,000-99,999	(12.82)%	\$0.034
100,000-299,999	(23.08)%	\$0.030
300,000+	(25.64)%	\$0.029

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.2 **INBOUND TOLL FREE NUMBER SERVICE** (Continued)

4.2.5 Toll-Free Features

A. Directory Assistance Publishing

Toll-Free Directory Assistance Publishing is a business service where a customer's toll-free number is listed in the Toll-Free Directory Assistance Database. This information may be obtained by anyone by calling 1-800-555-1212, or by accessing www.tollfreeda.com.

Per Number Monthly Rate
\$15.00

B. Geographic Routing

The toll-free number is routed to different local telephone numbers or T1s depending on where the call originates (can be by State, LATA, NPA, or even as detailed as NPA-NXX). If any of the terminating numbers is a non-TDS number, the customer will be charged a month to month basic rate of (\$0.10/minute) for all usage.

Per Number Monthly Rate
\$25.00

C. Time of Day Routing

The toll-free number is routed to different local telephone numbers or T1s depending on time of day. If any of the terminating numbers is a non-TDS number, the customer will be charged a month to month basic rate of (\$0.10/minute) for all usage.

Per Number Monthly Rate
\$25.00

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.2 INBOUND TOLL FREE NUMBER SERVICE (Continued)

4.2.5 Toll-Free Features (Continued)

D. Day of Week Routing

The toll-free number is routed to different local telephone numbers or T1s depending on the day of the week. If any of the terminating numbers is a non-TDS number, the customer will be charged a month to month basic rate of (\$0.10/minute) for all usage.

Per Number Monthly Rate
\$25.00

E. Day of Year Routing

The toll-free number is routed to different local telephone numbers or T1s depending on the day of the year. If any of the terminating numbers is a non-TDS number, the customer will be charged a month to month basic rate of (\$0.10/minute) for all usage.

Per Number Monthly Rate
\$25.00

F. Percent Allocation Routing

The toll-free number is routed to two or more telephone numbers or T1s based on customer-specified percentages. If any of the terminating numbers is a non-TDS number, the customer will be charged a month to month basic rate of (\$0.10/minute) for all usage.

Per Number Monthly Rate
\$25.00

G. Call Area Selection

The toll-free number that includes or excludes more than 2 Area Codes, or more than 3 LATAs, or more than 3 States in addition to the standard area of service selected.

Per Number Monthly Rate
\$25.00

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.2 INBOUND TOLL FREE NUMBER SERVICE (Continued)

4.2.5 Toll-Free Features (Continued)

H. Toll Free Vanity Number Request

A vanity number is a toll-free number for which a subscriber requests an easily remembered sequence of numbers typically for marketing purposes. While many of these are "phonewords" (such as 1-800-Flowers or 1-800-Taxicab), occasionally all-numeric numbers are used.

	<u>Non-Recurring Charge</u>
Per Number	\$25.00

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.3 DIRECTORY ASSISTANCE

4.3.1 General Description

A Directory Assistance charge applies per intrastate directory assistance calls made from points within the State. The customer may make one request for a telephone number per call. The Directory Assistance charge applies regardless of whether the operator is able to supply the requested number. Discounts are not applicable to Directory Assistance charges. Directory Assistance charges are not included in usage commitments or computed in any discount calculations.

4.3.2 Rates

Per call to directory assistance: \$1.20

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.4 OPERATOR SERVICE

4.4.1 General Description

Operator Services allow Subscribers to place specified types of subscriber-dialed and operator-assisted calls via local telephone access lines or via dedicated facilities.

The appropriate surcharge will be assessed on a per call basis. For calls made using a telephone company card or a commercial credit card, acceptance of the card will be dependent upon the Carrier's ability to verify the card as valid. Only those cards accepted by the Carrier may be used for Operator Services.

4.4.2 Types of Calls and Rates

The following per-call charges apply in addition to the per-minute usage rate when applicable. These charges apply in all rate periods.

Operator Station:	
Collect	\$1.20
Billed to Third Party	\$1.20
Person to Person	\$1.20

4.4.3 Per Minute Usage Charge

Calls are billed in one- (1) minute increments (fractional minutes are rounded to next higher minute) after a minimum call duration of one (1) minute. The following per-minute charge applies in all rate periods.

Operator Station:	
Collect	\$0.20
Billed to Third Party	\$0.20
Person to Person	\$0.20

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(T)

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.5 RESERVED FOR FUTURE USE

Idaho Public Utilities Commission
Office of the Secretary

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Effective: February 4, 2017
Boise, Idaho

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.6 **PRIVATE LINE SERVICES**

Private Line Service provides dedicated circuits which connect distant locations on the Carrier's network. These are non-switched point-to-point services over fully dedicated lines at fixed monthly rates. Facilities are offered in numerous configurations to meet the particular transmission needs of the subscriber.

4.6.1 **DEDICATED 1+ SERVICE**

A. **General Description**

Dedicated 1+ service is an outbound service designed for large business customers, who originate direct dialed calls over dedicated T-1 facilities. The T-1 provided directly between the Point of Presence (POP) and the end- user's premise.

Intrastate services are offered in conjunction with Interstate Services.

These plans are available only to customers who are enrolled in TDS Long Distance's Interstate Dedicated 1+ Service Plan.

B. **Residential Service Offerings and Rates**

[Not available at this time]

C. **Business Service Offering and Rates** ⁽¹⁾

Business Select (applicable for 1 year contracts only)

Calls are billed in six- (6) second increments, (fractional seconds are rounded to next six-second increment) after a minimum call duration of six- (6) seconds. Monthly flat rates will not apply during "vacation service".

Monthly Recurring charge: \$0.00
Per minute rate: \$0.0890

Business Premier (applicable for 3 year contracts only)

Calls are billed in six- (6) second increments, (fractional seconds are rounded to next six-second increment) after a minimum call duration of six- (6) seconds. Monthly flat rates will not apply during "vacation service".

Monthly Recurring charge: \$0.00
Per minute rate: \$0.0890

(1) These Plans are being grandfathered to existing customers effective November 2, 2004.

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.6 **PRIVATE LINE SERVICES** (Continued)

4.6.2 Dedicated MPLS-VPN Service

A. General

Dedicated MPLS-VPN Service is a packet-switched network that provides a point-to-point or multi-point service arrangement for customers requiring special high bandwidth data applications. This service is offered with various transport speeds ranging from 1.5 Mbps to 1 Gbps from one customer premise location to another customer premise location or multiple locations within the state.

B. Conditions and Limitations

1. The service is offered subject to the availability of central office equipment and appropriate outside plant facilities. The service may not be available to all customers and/or at all speeds due to loop length, line conditioning and/or facility availability.
2. Customers must subscribe to this service for a minimum of twelve months.
3. Rates are based on term agreements. The rates are in effect from the time the service is installed until the end of the term agreement period. Upon expiration of the term agreement period, the customer may keep the same term agreement period or select a new term agreement period. Whichever term agreement the customer chooses, the rates for that term agreement will be at the rates in effect at that time.
4. Rates will not be increased by the Company until the term agreement period expires.
5. If the service is canceled by the customer prior to the completion of the term agreement period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the term agreement period times the monthly rate provided under the term agreement. Termination charges will not apply, if the customer replaces the service with comparable service and a term length that is equal to or greater than the original term agreement period.
6. If the applicant requests a different type of construction, equipment or facilities other than what is normally provided, the applicant may be assessed the costs of such arrangement.

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.6 **PRIVATE LINE SERVICES** (Continued)

4.6.2 Dedicated MPLS-VPN Service (Continued)

C. Rates and Charges

1. Port Charges

MPLS VPN Port Speed	36 Month Contract	24 Month Contract	12 Month Contract
T1 (1.5M)	\$300.00	\$400.00	\$600.00
3M Mmb	\$450.00	\$550.00	\$750.00
4.5M Mmb	\$600.00	\$750.00	\$1,000.00
6M Mmb	\$750.00	\$900.00	\$1,150.00
9M Mmb	\$1,000.00	\$1,200.00	\$1,500.00
12M Mmb	\$1,250.00	\$1,450.00	\$1,750.00
6M FDS3	\$1,250.00	\$1,450.00	\$1,750.00
9M FDS3	\$1,350.00	\$1,550.00	\$1,850.00
12M FDS3	\$1,450.00	\$1,650.00	\$1,950.00
15M FDS3	\$1,550.00	\$1,750.00	\$2,050.00
18M FDS3	\$1,650.00	\$1,850.00	\$2,150.00
22M FDS3	\$1,750.00	\$1,950.00	\$2,250.00
25M FDS3	\$1,850.00	\$2,050.00	\$2,350.00
28M FDS3	\$1,950.00	\$2,150.00	\$2,450.00
31M FDS3	\$2,050.00	\$2,250.00	\$2,550.00
34M FDS3	\$2,150.00	\$2,350.00	\$2,650.00
DS3 (45M)	\$2,250.00	\$2,450.00	\$2,750.00
50 Mbps Frac OC3	\$3,500.00	\$3,750.00	\$4,100.00
100 Mbps Frac OC3	\$5,000.00	\$5,250.00	\$5,600.00
OC3 (155M)	\$5,500.00	\$6,000.00	\$6,600.00
10M Ethernet	\$900.00	\$1,100.00	\$1,400.00
50M Frac FastE	\$2,700.00	\$3,200.00	\$3,800.00
FastE (100M)	\$3,500.00	\$4,100.00	\$4,800.00
GigE	\$20,000.00	\$23,000.00	\$27,000.00

2. Transport Charges

Transport Charges will be based on individual arrangements that are dependent upon speed, distance, facilities required, and term of contract.

3. Administrative Charges

	<u>Non-Recurring Charge</u>
a. Changes	\$500.00
b. Early Termination Fee	\$1,000.00

¹ Non-Recurring Charges will be waived when customers sign a 36 Month Contract.

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.6 PRIVATE LINE SERVICES (Continued)

4.6.2 Dedicated MPLS-VPN Service (Continued)

C. Rates and Charges (Continued)

4. Burstable Bandwidth Charges

Burstable Bandwidth allows the customer to temporarily exceed the fixed capacity availability during periods of high demand.

- a. Burstable Bandwidth is available to fractional DS3 and OC3 customers.
- b. The minimum fixed usage for a fractional DS3 is 13 Mbps with a maximum burst to 45 Mbps.
- c. The minimum fixed usage for a fractional OC3 is 46 Mbps with a maximum burst to 155 Mbps.
- d. Additional usage based bandwidth for fractional DS3's and OC3's will be assessed per Mbps.

MPLS VPN Port Speed	36 Month Contract	24 Month Contract	12 Month Contract
Fractional DS3 (Per Mo.)	\$1,170.00	\$1,250.00	\$1,350.00
Fractional DS3 – Add'l Bandwidth (per Mbps)	\$30.00	\$35.00	\$40.00
Fractional OC3 (Per Mo.)	\$2,500.00	\$3,000.00	\$3,500.00
Fractional OC3 – Add'l Bandwidth (per Mbps)	\$25.00	\$30.00	\$35.00
Greater than OC3	ICB	ICB	ICB

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.6 **PRIVATE LINE SERVICES** (Continued)

4.6.2 Dedicated MPLS-VPN Service (Continued)

C. Rates and Charges (Continued)

5. Installation Charges

MPLS VPN Port Speed	Installation Charge
T1 (1.5M)	\$1,000.00
3M Mmb	\$2,000.00
4.5M Mmb	\$2,000.00
6M Mmb	\$2,000.00
9M Mmb	\$2,000.00
12M Mmb	\$2,000.00
6M FDS3	\$6,000.00
9M FDS3	\$6,000.00
12M FDS3	\$6,000.00
15M FDS3	\$6,000.00
18M FDS3	\$6,000.00
22M FDS3	\$6,000.00
25 M FDS3	\$6,000.00
28M FDS3	\$6,000.00
31M FDS3	\$6,000.00
34M FDS3	\$6,000.00
DS3 (45M)	\$6,000.00
50 Mbps Frac OC3	\$12,000.00
100 Mbps Frac OC3	\$12,000.00
OC3 (155M)	\$12,000.00
10M Ethernet	\$6,000.00
50M Frac FastE	\$12,000.00
FastE (100M)	\$12,000.00
GigE	\$24,000.00

(M) Material previously appeared on Sheet 8.3 of this Section.

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.7 BUNDLED OFFERINGS

A. Total Talk Pack

1. General

A customer who subscribes to the Total Talk Pack pays a monthly recurring charge each month for a predetermined number of interstate and/or intrastate minutes.

2. Conditions

- a. Customers must have TDS Long Distance for both their IntraLATA and InterLATA carrier.
- b. Any usage above the predetermined minutes will be charged a per-minute rate.
- c. Unused minutes cannot be carried over to the next month.
- d. Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.
- e. Monthly bills must be paid in full to remain subscribed to Total Talk Pack.
- f. When a customer switches from another carrier to TDS Long Distance's Total Talk Pack, TDS Long Distance will be responsible for all PIC charges.
- g. The Total Talk Unlimited option will be billed on a per line basis.

3. Rates¹ - Residential

<u>Block of Minutes, Per Line</u>	<u>Rate Per Month</u>	<u>Overtime Rate Per Minute</u>
60 ⁽²⁾	\$6.90	\$0.10

¹ In order to receive these rates, the customer must also subscribe to the Total Talk Local Package located in the Local exchange tariffs for TDS Telecom companies.

⁽²⁾ These plans will be grandfathered to existing customers effective February 27, 2004.

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.7 BUNDLED OFFERINGS (continued)

A. Total Talk Pack (continued)

3. Rates – Residential (continued) ⁽¹⁾

<u>Block of Minutes, Per Line</u>	<u>Monthly Rate</u>	<u>Overtime Rate Per Minute</u>
100 ⁽⁶⁾	\$8.90	\$0.10
200 ⁽⁶⁾	\$14.90	\$0.10
Unlimited ⁽⁴⁾⁽⁶⁾	\$36.90	N/A

⁽¹⁾ In order to receive these rates, the customer must also subscribe to the Total Talk Local package located in the Local exchange tariffs for TDS Telecom companies.

⁽⁴⁾ This plan provides unlimited minutes of use for residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, permanent call forwarding, three-way calling, resale, telemarketing, or other non-residential uses, TDS Long Distance may immediately suspend, restrict or cancel your service without prior notice.

⁽⁶⁾ These plans are grandfathered to existing residential customers effective January 7, 2009. The plans will not be available to new residential customers after this date.

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.7 **BUNDLED OFFERINGS** (Continued)

A. Total Talk Pack (Continued)

3. Rates – Business (continued) ⁽¹⁾	Monthly Rate	Overtime Rate Per Minute
<u>Block of Minutes, Per Line</u>		
100 ⁽⁷⁾	\$6.90	\$0.10
600 ⁽³⁾⁽⁷⁾	\$34.90	\$0.10

(1) In order to receive these rates, the customer must also subscribe to the Total Talk Local package located in the Local exchange tariffs for TDS Telecom companies.

(3) Service includes a Toll Free Number.

(7) These plans are grandfathered to existing business customers effective December 30, 2010. The plans will not be available to new business customers after this date.

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.7 **BUNDLED OFFERINGS** (Continued)

B. STAR Packages

1. General

A customer who subscribes to one of the STAR Packages pays a monthly recurring charge each month for a predetermined number of interstate and/or intrastate minutes.

2. Conditions

- a. Customers must have TDS Long Distance for both their IntraLATA and InterLATA carrier.
- b. The block of minutes includes intraLATA and InterLATA minutes. Any usage above the predetermined block of minutes will be charged a per-minute rate.
- c. Unused minutes cannot be carried over to the next month.
- d. Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.
- e. Monthly bills must be paid in full to remain subscribed to the STAR Bundles.
- f. When a customer switches from another carrier to TDS Long Distance's STAR Package, TDS Long Distance will be responsible for all PIC charges.
- g. STAR Packages will be billed on a per line basis.

3. Rates⁽¹⁾

<u>Package</u>	<u>Block Of Minutes</u>	<u>Rate Per Month</u>	<u>Overtime Rate Per Minute</u>
3 STAR (standard)	30	\$3.30	\$0.10
4 STAR (standard)	300	\$10.10	\$0.10
5 STAR (standard)	Unlimited ⁽²⁾	\$24.90	N/A

(1) In order to receive these rates, the customer must also subscribe to the corresponding STAR Package located in the Local exchange tariffs for TDS Telecom companies.

(2) This plan provides unlimited minutes of use for residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, permanent call forwarding, three-way calling, resale, telemarketing, or other non-residential uses, TDS Long Distance may immediately suspend, restrict or cancel your service without prior notice.

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.7 **BUNDLED OFFERINGS** (Continued)

C. **STAR Business Bundles**

1. General

A customer who subscribes to one of the STAR Business Bundles pays a recurring charge each month for a predetermined number of interstate and/or intrastate minutes.

2. Conditions

- a. Customers must have TDS Long Distance for both their IntraLATA and InterLATA
- b. When a customer switches from another carrier to TDS Long Distance's STAR Business Bundles, TDS Long Distance will be responsible for all PIC charges.
- c. Both bundle options are available under a Month-to-Month rate or a 1, 2, or 3 Year Term rate.
- d. STAR Business Bundles will be billed on a per line basis.
- e. Any usage above the predetermined block of minutes will be charged a per-minute rate.
- f. Unused minutes cannot be carried over to the next month.
- g. Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.
- h. Monthly bills must be paid in full to remain subscribed to the STAR Business Bundles.

3. Rates⁽¹⁾

<u>Package</u>	<u>Block Of Minutes</u>	<u>Term Rate Per Month</u>		<u>Overtime Rate Per Minute</u>
		<u>MTM</u>	<u>1/2/3 Yr.</u>	
STAR (standard)	200	\$4.90	\$4.90	\$0.10
STAR Unlimited (standard)	Unlimited ⁽²⁾	\$15.90	\$15.90	N/A

Toll Free Service (Available with 1, 2, & 3 Yr Terms) Rate Per Minute
\$0.07

- (1) In order to receive these rates, the customer must also subscribe to the corresponding STAR Business Bundle located in the Local exchange tariffs for TDS Telecom companies.
- (2) Any unlimited service is being provided based on reasonable usage. Use of the service for auto dialers, long distance dialup access to the Internet or other information services, call centers, certain switching applications or other high volume calling applications is not permitted and will entitle TDS to terminate the Service upon written notice of the violation. TDS reserves the right to monitor a customer's usage to determine compliance with these limitations.

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.7 **BUNDLED OFFERINGS** (Continued)

D. Security Line

1. General

A customer who subscribes to Security Line plan pays a monthly recurring charge each month and a rate for each minute of use. Calling includes the contiguous U.S., Hawaii, Alaska, American Samoa, Guam, Northern Marianna Island, Puerto Rico, & U.S. Virgin Islands.

2. Conditions

- a. Customers must have TDS Long Distance for both their IntraLATA and InterLATA carrier.
- b. Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.
- c. Monthly bills must be paid in full to remain subscribed to the plan.
- d. When a customer switched from another carrier to TDS Long Distance's Security Line plan, TDS Long Distance will be responsible for all PIC Change charges.
- e. Security Line will be billed on a per line basis.

3. Rates⁽¹⁾

	<u>Rate Per Month</u>	<u>Overtime Rate Per Minute</u>
Per Line	\$1.00	\$0.25

⁽¹⁾ In order to receive these rates, the customer must also subscribe to the corresponding local Security Line offering provided by TDS Telecom companies.

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.8 DIRECTORY ASSISTANCE CALL COMPLETION

A. General

A customer calling Directory Assistance service, as offered in the local exchange company tariffs, may request the completion of a call to a number that was provided during the directory assistance call.

B. Terms and Conditions

1. Call Completion applies to residence and business customers.
2. Call allowances do not apply to Call Completion.
3. Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.
4. Customers with disabilities as described in the local Directory Assistance tariffs will be exempt from the Call Completion charge for calls to numbers within their NPA and local calling area.

C. Rates

1. Call Completion per minute \$0.20