

TAMARACK VIDEO & TELECOM, LLC

**BASIC LOCAL EXCHANGE
TELECOMMUNICATIONS PRICE LIST**

**TELEPHONE NUMBER
877-826-7376**

**IDAHO PUBLIC UTILITIES COMMISSION
472 WEST WASHINGTON STREET
1-800-432-0369**

This price list contains rates, terms and conditions applicable to the sale of telecommunications services provided by TAMARACK VIDEO & TELECOM, LLC within the State of Idaho

**Issued Date: October 26, 2011
Issued By: TAMARACK VIDEO & TELECOM, LLC
323 Village Drive
Tamarack, Idaho**

**Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
October 26, 2011
Boise, Idaho**

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DEFINITIONS

Access Line

The circuit that travels from the TAMARACK VIDEO & TELECOM, LLC (TV&T) Central Office to the subscriber's premise terminating at the Network Interface Device (NID), which provides direct access to the local exchange and the toll switching networks.

Channel

The electrical path provided by TV&T between two or more locations.

Circuit

A Channel used for the transmission of electrical energy in the furnishing of telephone service.

Connecting Company

A corporation, association, partnership, LLC, or individual owning or operating one or more exchanges and with who traffic is interchanged.

Contract

The service agreement between a subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the Price Lists applicable.

Customer Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a subscriber for use with facilities furnished by the Company.

Direct Dialing

The capability for a subscriber to dial anywhere in the United States with a series of numbers without operator assistance.

Exchange Area

The territory served by an Exchange.

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DEFINITIONS (Continued)

Extension Station

An additional station connected on the same circuit as the main station and having the same telephone number as the main station.

Extra Listing

Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Foreign Exchange Directory Listing

An alphabetical and directory listing in the directory of an exchange other than the exchange in which a subscriber is furnished local service.

Individual Line

An exchange line designed for the connection of only one access line.

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection Charges and other applicable charges for service or equipment.

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Telephone service furnished between subscriber's stations located within the same local service area.

Local Message

A communication between subscribers' stations within the same Exchange Area.

DEFINITIONS (Continued)

Local Service Area

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

Main Station

A suitable telephone instrument or station that is connected to a network access line through a Central Office and has a unique telephone number.

Party Line

A central office line designed for the connection of more than one network access line.

Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or thoroughfare.

Price List

The document filed by the Company with the Public Utilities commission which lists the communication services offered by the Company and the associated press.

Primary Station

Synonymous with Main Station.

Private Branch Exchange (PBX)

An arrangement of equipment used by a subscriber and connected directly to a central office by means of trunk access lines, from which connection is made to stations at various location or customer premises, thereby providing telecommunications between these stations and also communication with the general exchange system.

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DEFINITIONS (Continued)

Private Line

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with either central office or P.B.X. switching apparatus.

Subscriber

A person or agency subscribing for telephone service. As used in this Price List, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; no group treatment of service at separate locations furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

Telephone Station

A suitable telephone instrument, consisting of a transmitter, receiver, and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

Tie Trunk

A circuit connecting two P.B.X. systems for the purpose of intercommunicating between the stations connected with such P.B.X. switching apparatus. The circuit is not intended to provide for general exchange service through either of the P.B.X. systems with which it connects.

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Telephone service rendered by the Company between patrons in different local service areas in accordance with the rates specified in the Company's Toll Price List.

Trunk

A telephone communication channel between (a) two ranks of switching equipment in the same central office, (b) between central office units in the same switching center, or (c) between two switching centers.

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GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities of TAMARACK VIDEO & TELECOM, LLC, hereinafter referred to as the Company. Failure on the part of the subscribers to observe these terms and conditions of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduces rates.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

C. OBLIGATION OF COMPANY

1. Availability of facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

2. Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to subscriber negligence.

The Company will credit a customer's account in Accordance with IDAHO IDAPA 31.41.01 Rule 503.

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GENERAL RULES AND REGULATIONS (Continued)

C. OBLIGATION OF COMPANY (Continued)

3. Directory Errors and Omission

The Company endeavors to correctly list customers, their telephone numbers and other information in the local telephone directory.

4.....Reserved

5.....Reserved

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GENERAL RULES AND REGULATIONS (Continued)

C. OBLIGATION OF COMPANY (Continued)

6. Defacement of Premises

The Company will repair or replace any defacement or damage of property due to installation, existence, or removal of Company property, when the damage is the result of negligence of the Company.

7. Adjustment of Charges

In case of over billing, a refund will be made by the Company for the full amount of excess charges when the amount can be determined; when the amount cannot be determined from available records, the maximum refund will not exceed the estimated over billing over a three year period.

In case of under billing, the Company reserves the right to back bill for the deficiency charges up to a period of three years.

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

All equipment and lines furnished by the Company are the property of the Company unless otherwise specified. Company agents or employees shall have the right to enter said premises at any mutually agreed upon reasonable hour to install or maintain equipment, or remove equipment.

The Company utilizes an Optical Network Terminal (ONT) device to provide service to most premises within Tamarack Resort. The ONT is the demarcation point for the Company's services and requires a power supply unit (PSU) to power it, which is provided by the Company. The Company also provides a battery for the PSU which will provide power to the ONT for a period of time during the power outage.

The ONT will not power network switches, telephones, home alarm panels, or other equipment, such as telecommunications devices used to assist customers with disabilities, that require electricity inside the premise. It is the Customers responsibility to provide battery backup for such devices, if needed.

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GENERAL RULES AND REGULATIONS (Continued)

D. USE OF SERVICE AND FACILITIES (Continued)

The Company may refuse to install or maintain any service at locations that are hazardous to Company employees. If such service is furnished, the subscriber may be required to install and maintain such service, holding the Company harmless from any claims for damage by reason of the installation and maintenance of this service.

2. Interconnection Policy

Subscriber provided terminal equipment may be used and subscriber provided communication systems may be connected with the facilities furnished by the Company for telecommunications services subject to terms and conditions outlined in other parts of this Price List. In case any unauthorized attachment is made, the Company shall have the right to disconnect, suspend, or terminate the service.

3. Use of Subscriber Service

Subscriber telephone service is furnished only for the use by the subscriber, his family and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character.

The equipment may be installed, at such locations provided the service is located so it is not accessible for public use.

4. Tampering with Equipment

The Company may refuse to furnish telephone service when company equipment shows any evidence of tampering for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company.

5. Use of Improper Language or Impersonation of Another

The Company may refuse service to anyone who uses or permits abusive or obscene language over Company facilities or impersonates another individual with fraudulent or malicious intent.

GENERAL RULES AND REGULATIONS (Continued)

D. USE OF SERVICE AND FACILITIES (Continued)

6. Indiscriminate Use of Facilities

The Company may refuse to furnish service or require upgrading of services provided to any subscriber who allows indiscriminate use of Company facilities except in case of emergencies.

E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service must be made on the Company's standard form, which becomes a contract when accepted in writing by the Company or upon establishment of service. The conditions of such contracts are subject to all provisions of this and other applicable Price Lists. Requests for additional service may be made verbally, if provided in the original contract, and no advance payment will be required. A move within the exchange area is not considered to terminate the contract and orders for such may be made verbally.

2. Telephone Numbers

The company may change the telephone number or central office designation of a customer whenever it is required or by mutual consent and with proper written notification (30 days)

3. Alterations

The subscriber agrees to notify the Company of any alterations that will necessitate changes in the Company's wiring; and the subscriber agrees to pay the Company's current charges for such changes. The subscriber can change the inside wiring up to the demarcation point.

4. Payment of Service

The subscriber is required to pay all charges for services rendered by the Company, both exchange and toll in accordance with provisions contained elsewhere in this Price List. The subscriber is responsible for all charges for services rendered at his telephone, including collect charges.

GENERAL RULES AND REGULATIONS (Continued)

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

5. Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities is due to the gross neglect of the subscriber. The subscriber may not rearrange, remove or disconnect any Company facilities without consent of the Company.

6. Line Extensions

Lines will be extended to permanent customers in accordance with the guidelines established in the Construction Charge section.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way parallel to the public highway.

7. Reserved.

8. Reconnection Charge

Where service has been terminated by the Company, the regular non-recurring charges shall apply for reconnection of service.

F. TELEPHONE DIRECTORIES

The Company will furnish to its subscribers, without charge, only such directories, as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

GENERAL RULES AND REGULATIONS (Continued)

G. ESTABLISHMENT OF DEPOSITS

1. Deposits

No deposits are required at this time.

2. Reserved

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

1. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities are one month at the same location.

The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra cost.

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GENERAL RULES AND REGULATIONS (Continued)

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Continued)

2. TERMINATION OF SERVICE

The Company shall comply with all Commission Rules relating to the denial, restriction and notification

processes before denying, restricting or terminating a customer's service.

Specifically, IDAPA 31.41.01.300 through 400 - Denial, Restriction, and Termination of Service.

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GENERAL RULES AND REGULATIONS (Continued)

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GENERAL RULES AND REGULATIONS (Continued)

I. PAYMENT FOR SERVICE AND FACILITIES

The subscriber shall pay for service and facilities monthly in advance, except all various units of government, and shall pay for Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

All bills for service are due and payable at the office of the Company on or before the fifteenth day following the post marked date of the statement of the month in which the bill is rendered.

J. SPECIAL SERVICES AND FACILITIES

Special services and facilities not ordinarily used in the furnishing of telephone service and not otherwise provided for by the Price List schedules of the Company may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. Special services are provided for each individual application as a custom-engineered system to satisfy and provide for the needs of that customer. Applicable charges will be determined by the Company for each individual system. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty (30) days written notice to the subscriber.

K. LIABILITY OF COMPANY

The included tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

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GENERAL RULES AND REGULATIONS (Continued)

L. CUSTOMER NOTICE

The Company will give at least ten (10) days notice to customers and the Idaho PUC before increasing rates or other changes. The notice to customers will be either individual notice or a public notice in the newspapers in Company's Idaho service areas.

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NETWORK ACCESS LINE SERVICE

RATES

Access Lines	Monthly Rate	
	Residence (R-1)	Business (B-1)
Local Service	\$44.95	\$44.95
PABX Trunks	\$44.95	\$44.95

CONDITIONS

The above rates apply to the provision of network access lines which, when connected to a suitable telephone instrument provides access to the telephone network.

Instruments must be provided by the subscriber, subject to the conditions described in the Connection With Subscriber-Owner Equipment portion of this Price List.

Additional instruments may be attached to network access lines. The Company reserves the right to limit the number of instruments connected to an access line if they cause interference with the normal operation of the line.

Tone Dial service is provided only where the facilities are available.

Business Rates Apply:

- At any location where activities are of a business, trade or professional nature.
- At any location where the listing of service at that location indicates a business, trade or profession.
- Where only one network access line is provide at a location, which is both a residence and a business.
- At schools, hospitals, libraries, churches and other similar institutions.

Residence Rates Apply:

- In private residence where business listings are not provided and telephone service is not used for the conduct of business.
- In the place of residence of a clergyman, physician, or other medical practitioner provided the subscriber does not maintain an office in the residence.

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NETWORK ACCESS LINE SERVICE (Continued)

Extended Area Service:

Extended Area Service (EAS) will be provided between the exchanges listed below.

Exchange Area

Exchange Areas included in Extended Local Calling

Donnelly

Donnelly, Cascade, McCall, New Meadows

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SERVICE CONNECTION, MOVE AND CHANGE CHARGES

RATES

	<u>Business</u>	<u>Residence</u>
Service Order	\$50.00	\$50.00
Premises Visit		
First 30 minute increment or fraction thereof	\$37.50	\$37.50
Next two 15 minute increments or fraction thereof	\$37.50	\$37.50

CONDITIONS

These charges are intended to cover the expense incurred by the Company in conjunction with the following:

- Establishment of service;
- Change in location of a service to other premises;
- Transfer of service from one customer to another;
- Change of telephone number at customer's request;
- Installation of auxiliary equipment;
- Restoration of service discontinued for non-payment.

Charges shown in this schedule are based on work being performed during regularly scheduled working hours of the Company's employees. Work performed with overtime labor costs will be performed at direct cost to the customer.

No charges will apply under the following circumstances:

- Service to which no monthly rates apply.

DEFINITIONS

Service Order

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the establishment of service. It is also applicable for customer's request for additions, moves or changes to existing service.

Premises Visit

Applicable if a Company employee must visit the customer's premises to move or change a service drop or standard network interface at the customer's request. Not applicable when a Company employee is on the customer's premises for any other business purpose.

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SERVICE CONNECTION, MOVE AND CHANGE CHARGES (Continued)

DEFINITIONS (Continued)

Line Connection

Applicable for work done in the Central Office or work involving Central Office equipment necessary to provide a network access line or make changes to an existing network access line.

If service requires work in more than one Central Office area, this charge applies for each office.

INTRAEXCHANGE PRIVATE LINE

RATES Monthly

	<u>Installation</u>	<u>Rate</u>
Per Channel Termination	Actual Cost	ICB

CONDITIONS

The Company will furnish and maintain Private Lines, where facilities are available and within the Exchange Area, for communication between stations not connected to the telephone network.

The channel termination rate will apply for each termination within the exchange area.

DIRECTORY ASSISTANCE SERVICE

RATES

Per each Directory Assistance Call	\$1.99
------------------------------------	--------

CONDITIONS

1. The above charge will apply to each call to a directory assistance operator requesting information for locations within the company.
2. The charge will apply regardless of whether or not the operator is able to supply the requested information.
3. A maximum of two requests for information will be allowed per directory assistance call.

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DIRECTORY ASSISTANCE SERVICE (Continued)

CONDITIONS (Continued)

4. Charges for Directory Assistance calls placed from customers who have a reading, physical or visual handicap and thus are unable to use the directory are above to receive five (5) Directory Assistance Calls per month free of charge.
5. In the event a customer obtains directory assistance service through fraudulent means, in addition to any other action authorized by this Price List, the Company may assess appropriate Directory Assistance charges on the customer's regular telephone account.

CUSTOMER CALLING FEATURES (CCF)

RATES

	<u>Residence</u>	<u>Monthly Business</u>
Custom Calling Feature (CCF)		
Call Forwarding – Variable	Included	Included
Three-Way Calling	Included	Included
Speed Calling – 10 Numbers	Included	Included

CONDITIONS

Custom Calling Services are available only to those customers who are served from a Central Office equipped to provide such services.

From time to time the Company may offer promotional programs where the non-recurring charges may be waived.

When a service is programmed for both Three-way Calling and Call Waiting only one of the two may be activated at any one time.

When a service is programmed for both Call Waiting and Call Forwarding only one of the two may be activated at any one time.

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CUSTOMER CALLING FEATURES (CCF) (Continued)

A service may be programmed with any combination of the five customer calling services.

DEFINITIONS

Call Forwarding

Permits transfer of all incoming calls automatically to any dialable number. The number can be selected by the customer each time Call Forwarding is activated or the call directed to the previously selected number. If the alternate location is not a free call the customer will be billed for each call forwarded.

Three-Way Calling

Permits a telephone user to add a third party to an existing local or long distance call. It will also permit a telephone user to consult privately with a third party while holding the original call.

Speed Calling

Permits placing local and long distance calls to preselected telephone numbers by dialing an abbreviated code. To add a number to the calling list the customer uses his own telephone.

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ADVANCED CUSTOM CALLING FEATURES (ACCF)

RATES

	Monthly Rate		Per Usage Rate	
	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	<u>Business</u>
Advanced Custom Calling Features (ACCF)				
Call Forward Busy	N/C	N/C		
Call Forward No Answer	N/C	N/C		
Call Forward Busy/No Answer	N/C	N/C		
Call Hold/Retrieve	N/C	N/C		
Caller ID – Number Only	N/C	N/C		
Do Not Disturb	N/C	N/C		
Hot Line	N/C	N/C		
Last Number Dialed	N/C	N/C		
Message Waiting Indication	N/C	N/C		

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ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

Custom Feature Packages

Basic Residence Package Includes:

Voice Mail – Basic	\$44.95, includes local service
Caller ID – Number	
Call Forwarding	
Call Forward Busy/No Answer	
Message Waiting Indication	
Three-Way Calling	
Last Number Redial	
Speed Calling – 10 Numbers	

Basic Business Package Includes:

Voice Mail – Basic	\$44.95, includes local service
Caller ID – Number	
Call Forwarding	
Call Forward Busy/No Answer	
Message Waiting Indication	
Three-Way Calling	
Last Number Redial	
Speed Calling – 10 Numbers	

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ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

CONDITIONS

1. Advanced Custom Calling Features are available only to those subscribers who are served from a Central Office equipped to provide such services.
2. Calling Name and Number Deliver, Blocking and Anonymous Caller Rejection require an additional piece of Customer Provided Equipment (CPE) to fully activate features.
3. Selective Call Forwarding, Selective Call Rejection, Selective Call Acceptance, and Call Waiting provide customers with four different options for treating incoming calls. Each feature is capable of holding a list of up to 12 directory options for treating incoming calls. Each feature is capable of holding a list of up to 12 directory numbers (DNS) that should receive screening treatment. Once a customer has programmed the list and turned on the feature, the switch will screen each incoming call and direct the call to the treatment specified by the feature.
4. For those Advanced Custom Calling features billed on a per usage basis excluding Call Trace, a maximum amount as listed above will be billed once the per usage charges reach or exceeds the maximum.
5. From time to time, the Company may offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. These offerings may be limited to certain dates and locations, and will be for limited time periods. When such an offering is made, the Commission will be notified and a copy of the offering will be provided to them.

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ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

OBLIGATION OF COMPANY

1. Limitation of Obligation with Respect to Privacy Concerns

The Company shall be held harmless by the subscriber in cases where the subscriber's telephone number is transmitted via the Caller ID CLASS Feature to another subscriber who subscribes to that service, and the subscriber has not blocked the transmission of his telephone number.

2. Obligation of the Subscriber

Under no circumstances should any subscriber to the Caller ID Advanced Custom Calling Feature use telephone numbers delivered to him for purposes of marketing any service, or for the sale of those numbers to any interested party. Permitted uses of the number information received through the Caller ID service include:

“billing and collection, routing, screening, and completion of the originating subscriber's call or transaction, or for services directly related to the originating subscriber's call or transaction.”

Caller ID information can be used only to market goods and services to existing customers, and only to market goods and services to existing customers that are directly related to those the existing customer already uses.

Notification of illegal procedures having been given herein, the Company shall be held harmless by all parties in cases where subscribers of the Company use this information in an unauthorized manner, as described above.

DEFINITIONS

Account Code Forced – this feature prevents the use of a telephone by unauthorized individuals. A code must be dialed which is recognized by the system, thereby allowing the use of the telephone. If an invalid code is dialed, then reorder tone is returned to the subscriber.

Anonymous Call Rejection – allows the subscriber to reject private numbers. With this service, if the caller does not allow their number to be recognized, they will hear a recorded announcement telling them “The number you have reached is not accepting calls from private numbers.” To activate this service, dial *77 (rotary – 1177) ore deactivate, dial *87 (rotary – 1187). (NOT CURRENTLY AVAILABLE)

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ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

DEFINITIONS (Continued)

Automatic Callback – allows the subscriber to automatically return a call to the number of the phone that last called. By dialing the access code (*66) push-button or 1166 rotary, the callback feature will automatically dial the last calling number. The feature can be deactivated by dialing (*86) push-button or 1186 rotary. (NOT CURRENTLY AVAILABLE)

Automatic Recall – allows the subscriber who calls a busy number to dial an access code (*69) push-button or 1169 – rotary to be alerted, by way of a distinctive ring, when the number is no longer busy. When the user picks up their phone, they will be connected automatically to the previously busy number. To deactivate the Automatic Recall feature, the user can dial (*89) on a push-button phone or 1189 on a rotary phone. (NOT CURRENTLY AVAILABLE)

Call Forwarding Busy – allows a subscriber to have all calls (incoming or intragroup) forwarded to a predetermined alternate number when the called number is busy. The subscriber can activate the feature by dialing (*90) push-button or 1190 rotary and deactivate the feature by dialing (*91) push-button or 1191 rotary. The alternate number can be any dialable number and can be modified only at the Central Office. If the alternate location is not a free call, the subscriber will be billed for each call diverted.

Call Forward No Answer – allows a subscriber to have all calls (incoming or intragroup) forwarded to another number if the subscriber does not answer after a preset number of ringing cycles as set by the Company. The subscriber can activate the feature by dialing (*92) push-button or 1192 rotary and deactivate the feature by dialing (*93) push-button or 1193.

Call Forward Busy/No Answer – allows a subscriber to have incoming calls (those which originate outside the group) forwarded to another number if the subscriber does not answer after a preset number of ringing cycles that are set by the Company. The subscriber can activate the feature by dialing (*92) push-button and deactivate the feature by dialing (*93) push-button.

Call Hold/Retrieve – allows a subscriber to return the telephone's handset on-hook while a call is in progress. Calls placed on Hold are retrieved by dialing the Call Hold-Retrieve feature access code.

Call Pick Up Directed – allows a subscriber to answer a call directed to another line which has been answered or is ringing by dialing a preset access code (#60) and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

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ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

DEFINITIONS (Continued)

Caller ID – Number – allows for the automatic delivery of a calling party’s telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, after the first ring, but before the call is answered. The number is displayed on customer provided equipment.

The calling telephone number is only available in those areas where appropriate signaling network connections exist to forward the calling party’s number. The calling number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller’s number is a multi-party line, or is blocked, the number will not be displayed.

Caller ID Per Call (*67) Blocking – allows a subscriber to block delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is (*67) push-button or 1167 rotary. This feature is provided free of charge to all subscribers receiving telephone service from suitably equipped central offices.

Caller ID – Per Line Blocking – provides a permanent indicator on a customer’s line. Once block is established on the customer’s line, the private status can be deactivated by the customer on a per call basis.

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ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

DEFINITIONS (Continued)

Caller ID – Per Call Unblocking – allows a subscriber who has Caller ID – Per Line Blocking to unblock delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is *82 (1182 rotary). This feature is provided free of charge.

Cancel Call Waiting – allows the subscriber to cancel Call Waiting before or during one telephone call. The access code to cancel Call Waiting is (*70) push-button or 1170 rotary.

Customer Originated Call Trace (COT) – allows a subscriber to have the last incoming number automatically traced. The results of the trace are not provided directly to the subscriber; they are output to the telephone company. The Company, at the subscriber request will forward the results to the police after a case number has been assigned by the police. The access code for this feature is (*57) push-button or 1157 rotary.

Distinctive Alert/Call Waiting Access – allows a subscriber to receive a Call Waiting tone from a line so equipped from parties on a pre-programmed list. If the call line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone. The access code for this feature is (*81) push-button or 1181 rotary.

Do Not Disturb – allows subscribers to prevent incoming calls from ringing at their stations. Only callers who have the subscriber's Personal Identification Number (PIN) can override the Do Not Disturb feature. To activate the feature, the subscriber can dial (*78) push-button or 1178 rotary. To deactivate the feature, the subscriber can dial (*79) push-button or 1179 rotary. Subscribers with push-button phones can change their PIN by dialing the access code (#87).

Hot Line – Hot Line service allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

Make Busy – allows the line to appear busy, even when not engaged. To activate the feature, dial (*58) push-button or 1158 rotary. Dialing (*59) push-button or 1159 rotary will deactivate the feature.

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ADVANCED CUSTOM CALLING FEATURES (ACCF) (Continued)

DEFINITIONS (Continued)

Message Waiting Indication – allows a subscriber to hear a special (stutter) dial tone when they go off-hook and a message is waiting. This feature is an enhancement to voice mail services.

Selective Call Acceptance – allows subscribers to specify a list of numbers from which they are willing to accept calls. Calls from numbers not contained on the list are routed to an appropriate announcement. The access code for this feature is (*84) push-button or 1184 rotary, and is used to add or delete numbers from the list of acceptable calls.

Selective Call Forwarding – permits the subscriber to create a list of calling numbers that are to be call forwarded. If a call is received from a Directory Number on the screening list, the call is forwarded to the designated forward-to-number. All other calls are treated normally. The access code for this feature is (*83) push-button or 1183 rotary.

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DIRECTORY LISTINGS

RATES

	<u>Monthly Rate</u>
Additional or Alternate Listing – Business	\$1.50
Residence	\$1.00
Cross reference or Duplicate	\$1.00
Extra Lines, per line	\$.50
Non-List	\$.50
Non-Publish	\$1.00

CONDITIONS

The regulations for directory listings as provided in this section, apply only to that section of the directory containing the regular alphabetical list of names of subscribers.

Primary Listing

One listing without charge, termed the Primary Listing, is provided as follows:

1. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.
2. Non-listed telephone numbers are listed in the information file, but are not listed in the Company's directory. They will be given out upon request.
3. Non published numbers are not listed either in the directory or the information file and are not to be given out to anyone unless authorized by a court of law.

Restrictions

Names in directory listings shall be limited to the following:

1. In connection with residence service:
 - a) The individual names of the subscriber, or
 - b) The individual name of a member of the subscriber's family, or
 - c) The individual name of a permanent member of the subscriber's household, or
 - d) Dual (joint) listings for customers who share the same surname and reside at the same address.

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DIRECTORY LISTINGS (Continued)

CONDITIONS (Continued)

2. In connection with business service:
 - a) The individual name of the subscriber, or
 - b) The name under which the subscriber is actually doing business, or
 - c) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or
 - d) The individual names of the officers, partners, or employees of the subscriber, or
 - e) The names of departments when such listings are deemed necessary from a public reference viewpoint.

The Company may require that the subscriber provide the Company with written permission for the insertion or continuance of listings. The Company may refuse to accept or may delete listings of a business, which the subscriber claims to represent. The Company may refuse to accept or may delete a listing, which includes the trade name of another.

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AUTOMATIC DIALING AND ANNOUNCEMENT DEVICES (ADADS)

An automatic dialing announcement device (ADAD) dials telephone numbers it has been programmed to dial and plays a recorded message when a call is answered. There are two types of ADADS: those used for solicitation calls and those used for non-solicitation calls.

RATES

	<u>Monthly</u>
Per Access Line	Business Access Line Rate

CONDITIONS

Certification

Before any ADAD, other than one that will be used to deliver a message in response to an emergency, may be connected to the telephone network, the potential user must verify in writing to the Company that the ADAD(s) will have the capacity to comply with the requirements of these Price List provisions and that the user will use the ADAD(s) only in compliance with these provisions.

Customer Obligations

- A. The potential user must notify the Company in writing of the intended use of the ADAD(s). The notice shall list the calendar days and clock hours during which the ADAD(s) will be used and shall estimate the message attempts per hour and the average length of completed messages.
- B. The ADAD user (customer) must notify the Company in writing within thirty (30) days of any changes in the ADAD operation that results in either an increase or decrease in the number of message attempts per hour and/or the average length of completed message.
- C. The use of automatic dialing and announcement devices (ADADs) that do not automatically disengage the called party's line when the called party hangs up its receiver are absolutely prohibited, except for their use in security and alarm systems or other systems in which the called party has previously agreed to the ADAD's call and has consented to its line being engaged in this manner.
- D. ADADs are prohibited from making unsolicited calls before 9:00 AM or after 9:00 PM.
- E. ADADs are prohibited from calling public safety numbers such as police, fire and emergency services. ADADs are prohibited from calling unlisted, unpublished or inward WATS numbers. ADADs are prohibited from calling more than one number held by a given called party.

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CONSTRUCTION CHARGES

1. GENERAL

Line extensions consist of additions to plant beyond existing leads, and do not include additions to plant along existing telephone utility leads. Line extension charges are applied to subscriber applicants with abnormally long extension requirements to prevent unreasonably burdening the general body of existing subscribers. All line extensions will be owned and maintained by the Company.

Line extension charges set forth in this schedule apply in connection with all types of service when established by means of an extension to the Company's plan consisting of "buried wire" or pole construction, including extensions by means of poles to be owned solely by the Company or jointly with others and by means of contacts or contact space on poles of others. The Company shall determine the type of construction to be used.

In lieu of the charges otherwise applicable, the applicant, if he so elects, may initially clear the right of way, furnish and set the required poles in accordance with the normal construction standards of the Company. In all instances the ownership of facilities shall be entirely vested in the Company.

The location of line extensions are determined by the telephone company and the distances (including drop wire) are measured along the route so selected.

Construction to serve two or more customers, whether on public right-of-way or private easements, may be used for serving subscribers in general.

The total extension to plan (along public roads or on private property) to be furnished without charge shall not exceed 300 feet per application. Where the total extension exceeds 300 feet, the free footage allowance is first computed for the private property portion of the extension prior to computing any allowance for the construction along public roads. In addition to the Line Extension Allowance, customers shall receive up to 300 feet of drop wire construction without charge. However, ownership of facility will be retained by the Company.

Contracts, covering periods not more than three years of telephone service, may be required by the Company as a condition precedent to establishment of the service when line extensions are necessary. Such contracts will not require advance or unusual payments in excess of those

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CONSTRUCTION CHARGES (Continued)

1. GENERAL (Continued)

otherwise required by this schedule, and shall not interfere with the Company's right to collect amounts as provided elsewhere in its Price List schedule.

When an applicant is so located that it is necessary to use private an/or public right-of-way to furnish service, and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing the right-of-way in addition to other charges.

The estimate cost of the line extensions are payable in advance. In the event of overcharge, refunds to applicants will reflect the difference between the estimated cost and the actual cost of the line extension. In the event of undercharge, the Company shall bill the applicant for an amount not to exceed ten (10%) percent of the estimated extension costs. Any adjustments between the estimated costs advanced by the applicant and the reasonable actual cost shall be made within sixty (60) days after completion of the extension.

2. LINE EXTENSIONS

RATES

A. Line Extensions and Additions:

Extensions and additions to plant necessary telephone service	No Charge
---	-----------

B. Line Extensions and Upgrades outside the Base Rate Area:

a. Upgrades to plant along existing exchange or toll telephone circuits of this utility, including 300 feet of drop wire construction	No Charge
---	-----------

b. Extension to plan beyond existing exchange or toll telephone circuits of this utility, including poles and buried wire.	
--	--

(1) Free Footage Allowance

The Company will construct at its' expense a maximum of 300 feet of line extension per applicant. This free footage may be on private property or along a

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CONSTRUCTION CHARGES (Continued)

2. LINE EXTENSIONS (Continued)

private road. The Company will also construct at its' expense a maximum of 300 feet of drop wire per applicant. However, ownership will be retained by Company.
No Charge

(2) Extensions to plan and drop wire construction exceeding free footage allowance:
Actual Cost

c. For line extensions of unusually long length or high cost, the Company may also estimate the cost of providing radio telephone service. The Company or applicant may request either lien extensions or radio telephone service and the applicant will pay the actual cost for the chosen option in excess of the free allowance which would be provided under the line extension option.

C. Rights-of-Way or Easements

Rights-of-way and easements to the premises, satisfactory to the company, must be furnished without costs by the applicant on public lands and private property.

GROUP OF APPLICANTS

When construction is required to serve a new applicant, a survey is made of all prospective subscribers who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Free footage allowances are made only for those prospective subscribers making a written application for service.

All applicants are grouped in a single project when there is no more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two ore more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.

An applicant at any premises receives only a single line extension and drop wire allowance regardless of the number of services ordered at that premises.

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CONSTRUCTION CHARGES (Continued)

2. LINE EXTENSIONS (Continued)

GROUP OF APPLICANTS (Continued)

Applicants ordering service at more than one premises are treated as separate applicants at each premises for purposes of this schedule.

For the purpose of determining project charges, the collective free footage allowance for the group is subtracted from the overall Line Extension footage required for service. The total project cost is then divided equally among all applicants.

Exceptions:

1) No applicant is required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group is absorbed by the Company.

2) Charges for extensions to plant on private property (including drop wire) are assumed by applicants on whose property such extensions are made and these charges are not included in the overall charges for the project. Likewise, the free footage allowance on private property is not included in the collective allowance for the project.

CHARGES TO SUBSEQUENT APPLICANTS

When a new applicant can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorated amount of the line extension charge based on the number of months (a fraction of a month is counted as a full month) remaining in the original three-year term. The time is computed from the date service is established for the new applicant.

Where additional construction is required for an applicant to be served from a project less than three years old, the cost of the project is computed as above if such recomputation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.

When a project is recomputed as described above, existing subscribers will be refunded a prorated amount of the difference between the original charges and the recomputed charges, based

CONSTRUCTION CHARGES (Continued)

2. LINE EXTENSIONS (Continued)

CHARGES TO SUBSEQUENT APPLICANTS (Continued)

on the remainder of the three-year term. Recomputation of the charges due to the addition of new applicants is made on the assumption that there have been no disconnects.

Where construction on private property is subsequently treated as being on public roads, or where a private road is dedicated to the public use, within three years of completion or the original project, the time extension charges shall be recomputed and refunds made to the initial applicants where applicable.

DISCONNECTS AND REUSE OF FACILITIES

When one or more subscribers on a project disconnect within the three year term, no refund is made of the line extension charge to the disconnected subscribers. Charges to remaining subscribers are not affected by disconnects.

When a subscriber disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original subscriber and the new applicant.

Where a subscriber is disconnected for any reason and subsequently re applies for service from the same premises or another premises on the same project, the subscriber will not be required to pay any additional line extension charges in addition to his total original obligation.

3. REAL ESTATE SUBDIVISIONS

Line extensions into real estate subdivisions will be made by the Company provided ninety (90%) percent of the estimated total cost of such extension is advanced to the Company by the subdivider.

4. TEMPORARY OR SPECULATIVE SERVICE

Line extensions and/or additions to provide service to an applicant engaged in temporary or speculative business will be made on the condition that applicant pays to the Company the total cost of the construction and removal of the line necessary in furnishing the service, less the salvage value of the material used.

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CONSTRUCTION CHARGES (Continued)

4. TEMPORARY OR SPECULATIVE SERVICE (Continued)

If a subscriber maintains for thirty-six consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the Company, there will be refunded to the subscriber an amount equal to the difference between the payment made and the normal line extension charge which would have been applicable at the time the subscriber's service was installed.

In no event shall service installation be classed as temporary or speculative for more than six years. Refund provisions apply at the end of not more than six (6) years.

5. SAVING CLAUSE

Arrangements may be made, other than as provided for above in this schedule, in the following cases:

Where the applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route so requested differs from the normal standards of the Company and is not required by law.

Line extensions involving underground crossings of railroads, highway or power lines, submarine cable, or along river crossings.

Where construction is required to provide service on a seasonal basis, or to provide Foreign Exchange service, or to meet other unusual conditions.

Any other line extension and/or additions involving unusual or disproportionately large construction expenditures as compared to the usual line extension.

CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT

RATES

Local line access will be supplied at the rates described in the "Network Access Line Service" section of this Price List.

Service Call

If a trouble report results in a service call and the trouble is found to be in the customer provided equipment: \$75.00 per hour
\$0.41 per mile

CONDITIONS

Customer provided terminal equipment or communication systems (CPE) used in conjunction with telephone service shall not interfere with any of the service offerings of the Company, endanger Company employees or the public, damage or require the alteration of Company facilities, interfere with the proper functioning of Company facilities, or impair the operation of the telephone network. Upon notice from the Company that the CPE is causing or is likely to cause such hazard or interference, the customer shall make whatever changes are necessary to correct the problem.

The Company shall not be responsible for the installation, operation maintenance of any CPE. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer premises where a service difficulty or trouble report results from customer provided equipment or facilities.

Where CPE is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by the CPE or, for the quality of, or defects in, such transmission, or the reception of signals by CPE.

The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company render any CPE obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

Where CPE is used with telephone service in violation of any of these conditions, the Company will take whatever action is necessary to protect the network and will promptly notify the

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CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT (Continued)

CONDITIONS (Continued)

customer of the violation in writing. The customer shall discontinue use of the equipment or correct the violation. Written confirmation of the corrective action taken will be supplied to the Company within ten (10) days following receipt of notice of the violation by the customer. Failure of the customer to comply with these requirements shall result in suspension of the customer's service until the customer complies with the provision of this Price List.

TRUNK HUNTING SERVICE ARRANGEMENTS

RATES

Hunting Service per line or Trunk is a group so arranged	<u>Monthly Rate</u> N/C
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CONDITIONS

Trunk hunting service arrangement is equipment located in the Telephone Company's central office arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.

When a customer requests that specific sequential numbers be reserved for his future use with additional lines, there will be a monthly charge of 1/3 business access line rate.

LONG DISTANCE MESSAGE RESTRICTION-LOCAL EXCHANGE SERVICE

RATES

		<u>Monthly Rate</u>
Long Distance Message Restriction	Residence	N/C
	Business	N/C

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LONG DISTANCE MESSAGE RESTRICTION-LOCAL EXCHANGE SERVICE (Continued)

CONDITIONS

1. Long Distance Message Restriction – Local Exchange Service is an arrangement that permits Local Exchange Service line users to dial local service area calls but prevents the origination of long distance calls.
2. Long Distance Message Restriction – Local Exchange Service is provided for use only on individual network access line service and only where the customer has other network access line service on the same premises arranged for unrestricted use of the telecommunications network.
3. The acceptance of collect call messages is not restricted by this arrangement.

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