

Jean Jewell

From: Ed Howell
Sent: Wednesday, September 17, 2003 4:18 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Wednesday, September 17, 2003
3:18:25 PM

Case: AVU-E-03-6
Name: tom anderson
Street_Address: 814 Cd'A Av
City: Coeur d'Alene
State: Id
ZIP: 83814
Home_Telephone: 208-664-6843
E-Mail: tomanderson442@hotmail.com
Company: Avista

mailing_list_yes_no: no

Comment_description: In the envelope I get my Avista bill in, there is included a publication from Avista called "Connections". In two of the last three issues Avista has been promoting increased gas use. The last issue suggested switching from electricity to gas and even promised a rebate to customers who did so. The other issue (July) promoted the use of outdoor gas-fired fire pits and gas patio heaters.

This demonstrates corporate arrogance and irresponsibility at this time of looming gas shortages and likely price increases. The fact that they are currently asking for an extension of the surcharge to help cover their expenses for the excessive costs of gas supplies a couple years ago just adds to their apparent lack of common sense.

Until Avista can demonstrate that it is working hard to promote conservation and also to reduce it's own costs I believe that their request for an extension of the surcharge should be denied. A company that promotes waste should not be rewarded by the IUPC at the expense of it's customers.

Transaction ID: 9171518.25
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 216.229.180.162
User Hostname: 216.229.180.162