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sent 7/24/04

to Commis
: H

Helen Misner
35 Talache Rd.
Sagle Id. 83860

Honorable Utilities Commission;

Before you agree to Avista's rate increase, I ask you to please think of people like me. I am a disabled woman, 74 years of age, I live alone on Soc. Sec. and SSI. These two incomes give me \$616.00 per month but I get only \$534.08 per month after the Bank takes an automatic payment for a loan from FHA to upgrade my heating system. Out of this \$534.08, Avista gets \$168.00 per month leaving me \$366.08 per month to pay the rest of my debts and buy food, clothes and things from the drug store not paid by Medicaid. If Avista increases my rates I will have little or nothing left to live on.

There is nothing I can do to decrease my usage, I have already done that to the bare bones years ago, my problem is, I live in an old house built when 1 inch insulation was ok, so the heat runs out of the house in winter, and the heat runs in the house in summer. That inadequate insulation prevented me from getting help from community action to better insulate my house. In other words, I am stuck in my situation, there is nothing I can do to help myself. The \$168.00 per mo. I already pay is robbing me of a decent life, I can imagine what an increase rate will do. Please help me and at least not let them raise the rates on people like me, a discount would be nice

Sincerely
Helen Misner



Ms. Helen Misner
35 Talache Rd.
Sagle, ID 83860-9087