

✓ Ken Ack  
sent 2/8/05

✓ To AV.

✓ To Commis  
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AVU-E05-1

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Osburn, Idaho  
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Idaho Public Utilities Commission

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2005 FEB -7 AM 8:28

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IDAHO PUBLIC  
UTILITIES COMMISSION

I'm writing in regards to Avista's proposal of the purchase of Coyote Springs and if approved to extend the surcharge 12 months, with the cost to us, the users, of about \$9.80 per month.

The company pushed natural gas at us for years and did one great job of propoganda. Oh yes, a good job and we all went along with it.

They are constantly raising the rates and the Idaho Utilities go along with them. (the company)

My question: How many of us and people in business have to pay Avista for their purchases? When we, private citizens, make mistakes we swallow them. We can't turn to anyone to bail us out. We swallow our losses. Not this company, they go to their customers and make them pay. Why can't Avista use their heads to think and not sit on?

Come to think of it why can't the  
Idaho Public Utilities do the same?  
Ever hear of the word no. Maybe  
it depends on demands, requests  
or interpretations? You tell me.  
There, I've told you my gripe  
and meant every word.

Jean Beidle