1 yen Ark 1108 VIO AV. NTO Commos H IDAHO Public Workshop PUBLIC UTILITIES Coeur d' Alene, Idaho Case No. AVU-E/G-08-01 July 24, 2008 COMMISSION 8. 16 COMMISSIC, WHAT DO YOU THINK? If you want your opinion noted in the record, please use the space below to write your comments. Add extra sheets as needed. You may either hand this sheet to a commission staff member or mail it to: IPUC, PO Box 83720, Boise, ID 83720-0074. You may also post comments on our Web site. www.puc.idaho.gov Click "comments & questions." 65 years old, I've Lived in am 62 Past Falls Schools +daho years. I Went to I don't feel 12 years in 1961, People graduated all these years and Living here NOW on income (with No or barloy NO Year in our finances Should TO increase have in frastructure added on upgraded tor Rich get developer whole Sub divisions. Thus Making 40.5ta hee up Last cen l quipt Lar Social Saur.t weater ncrease -rom # 00 TOOK 97 rionth Way Then Medicare shat a going 'i inquees ficers Got Paic 00 Money Oh 4 Jai Nuch Back r LARLY EASTer Sign Name Jarry Casterly Print Name Mailing Address 309 E 13 ^{UL} Phone Number 45 208 8172 FAUS City and State Post 83854 $|\rho|$ Zip Code 762

raisi

Cause them to bed up their equiptment.

Let

didn't

native american services corp A Design Build CM/GC Company

A.V.

2008 JUL 31 PM 2: 52

IDANU FUELS

Via US Mail and E-Mail

Idaho Public Utilities Commission Attn: Jean Jewell 472 W. Washington Street PO Box 83720 Boise, Idaho 83720-0074

Men Ack Bent 8/1/08

RE: IPUC Case Number(s): AVU-E-08-1 and AVU-G-08-1

Dear Ms. Jewell and Commission Members:

Native American Services Corp. (NASCO) would like to make comments of opposition in regards to the recent request for rate increase by Avista Utilities Corp. (Avista) for both electrical and natural gas services.

NASCO is a Construction Management and General Contracting company based in the Silver Valley of Idaho. While we are headquartered in North Idaho, we are a national company providing services primarily to the Federal Government for clients including the United States Department of Defense and the Department Homeland Security. We have offices strategically located throughout the country; for example:

- Holloman Air Force Base Alamogordo, New Mexico
- Fort Gordon Army Base Augusta, Georgia
- Marine Corps Base Quantico Quantico, Virginia
- Federal Law Enforcement Training Center Glynco, Georgia

NASCO's primary communication with our ten national offices is via E-mail and the Internet requiring extensive server and communication infrastructure We currently have fourteen (14) servers at our corporate office in Smelterville, ID, supporting our accounting system, e-mail and collaboration tools. NASCO uses a lot of power to support our company infrastructure. To better support our power consumption needs, we are building a new office in Shoshone County, which will provide 1000 amps of power.

NASCO must oppose the requested increase by Avista because the costs for our energy use would increase substantially if the 15.9% increase requested for electrical service and the 6.5% increase requested for natural gas is approved.

We understand that Avista in their press release announcing the request to their shareholders and the media stated: *"If approved (the Increase) would increase residential electric bills by 15.9% and natural gas bills by 6.5 percent. An <u>average residential customer</u> using 977 kilowatt hours of electricity per month would see a \$10.70 increase for a revised monthly bill of 78.08. The Average natural gas customer who uses 65 therms per month would see a 4.91 increase for a revised monthly bill of 85.05. "*

Source: Avista Press Release April 03, 2008 - Emphasis Added

Nowhere in the press release does Avista discuss commercial customers in regards to their power usage and potential increased costs. The Silver Valley is home to not only NASCO but several mines and other commercial ventures – many of them small, family-owned and operated businesses - that DEPEND on reliable and affordable electricity being provided.

NASCO's average monthly Avista bill is currently \$789.30 per month with a usage of 4,720 KW hours of electricity and 389.0 Therms of natural gas. Based on the calculations and figures provided by Avista, NASCO uses 4.9 times more electricity and 6 times more natural gas per month than the **average residential user**; we believe that this would increase our monthly bill by \$86.10. While this number does not sound like much in and of itself, it adds up to an additional \$1,033.20 per year for a total annual cost to NASCO for power of \$10,504.80, or an overall 9% increase.

It has not gone unnoticed that this request for an increase was filed less than one month after the Spokesman Review newspaper reported on March 26, 2008, "Avista Releases Executives Salaries" (source:



native american services corp A Design Build CM/GC Company

<u>http://www.spokesmanreview.com/</u> – March 26 2008). In 2006, it was reported that the CEO at the time, Gary Ely, had a salary of \$687,500, bonuses of \$510,159 and Stock Options based at \$17.80 per share on a total of 77,280 shares valued at \$1,375,584. At that time, their top five executives with bonuses and compensation and stock options earned a combined total of \$5,038,263.

For years the Silver Valley in Northern Idaho has been in an economic slump. Now that it is starting to see growth with companies like Hecla, Sterling Mining, NASCO, Dave Smith Motors, and the Silver Mountain resort coming in and helping to stimulate the economy, Avista's timing to ask for an increase seems out of touch with current conditions. Already economically stressed with rising gas and diesel prices, we feel that this is not the way to help the Silver Valley become more economically resilient and encourage new business or the growth of existing businesses. In fact, the increased cost of power is likely to deter new business development and growth and force emerging companies to look at other areas for development.

NASCO would not be so opposed to this increase if we saw real changes to the infrastructure in the Silver Valley. We have yet to see the intended growth or enhancements from the 2004 increase.

Avista appears to be reactive and not proactive when planning for the North Idaho area. In our opinion, the role of a public utility is to provide essential services to the customers in its service areas at affordable rates to support local economic growth. A proactive approach might be to make changes to the service offerings to encourage new subscribers. Instead, we see strategies to make existing customers pay more and ideas such as the ability to remotely disconnect power from customers without having an engineer on site (*AVU-E-07-09 – Pilot Program for Remote Disconnects and Reconnects*).

In conclusion, we urge the Public Utility Commission to reject this request for increase for both natural gas and electricity rates until Avista can provide verifiable and substantive information about what they plan to do with the new revenue other than lining the pockets of executive staff members and shareholders.

We appreciate having our comments considered and are available for any questions.

Respectfully,

Rick Luna Chief Financial Officer

Martin J. Rieman

Director of Operations

Shon W. Harris

Information Technology Manager

1 yen Ack 8/1/08

No A.V.

V To Commo s H

July 25, 2008

To Whom It May Concern:

RECEVE!

2008 JUL 31 AM 8: 10

IDAHO PUDAN UTILITIES COMMISSION

I would like to protest the increasing cost of Avista request for rate increase for electric and gas.

I read that one of Avista's reasons for increase is due to increased population, which increases the loads for them. Well where is the extra money going that Avista is receiving from these new customers? Also, if the energy-sucking technology like plasma TV screens than let those people who have the money to buy these things pay more to Avista and not the rest of the people who cannot afford these items. Right now the people on low income or middle income are barely making it already.

I feel that Avista could also charge much more rates on the larger square feet of a house and outer buildings on this property. These huge houses use up more energy than an average person's house, apartment, condo, etc. These people who buy these huge houses and surroundings buildings can certainly afford to pay much higher gas and electric bills than those people who live in smaller houses. I know that they do pay more on their bills due to the increase usage compared to the average person being their place is bigger. However, being they are using more utilities due to large house, parties, etc. add more to their bill. They can afford it. Or have a cap on how much gas and electricity they can use in a month.

Enough is enough on the average customers for increases. I feel that the average person tries to cut back on usage as much as possible, but feel people in \$1,000,000 or more homes could care less.

What is this going to do to our elderly, who do not use air conditioning now or enough heat in the winter time to keep them warm and healthy? These people are barely surviving now.

Also, Avista can charge for electricity on land not even being used 6 months out of the year a flat rate. They do not even have to go into this land and check in those 6 months and still charge a person for electric use when meter off. What do they do with that money?

How many raises have the CEO's, etc. had compared to the average working person?

Where are our rights anymore? Where is it going to end that the lower and middle class people cannot even keep themselves healthy?

Thank you for your time,

Paulo Affalsal

Paula Hjelseth 421 South 11th Street Coeur d' Alene, Idaho 83814

Hen Ack Dent 8/1/08 VTo Commes. 3 H NTO A.V. 7/23/08 Den Board member, 2000 Juli 2 PM 4:28 This letter is in rasporting & UBLIC avielan request for note encreases for notive gas and electric. I am requesting that you do not grant the note increases that avista has astanjon for. I feel that in all prisnesses that The stock holders and expansion for new customers should pay the largest shere of costa. anister all infrastruction should have been upchenter Though The years. They are also creating a longe demand for natural ges by installing large notical ges Turbines To genere to elacticity for new customers. If Rupply and demand creates price changes, a vista is creating higher prices for motoral gas. In The area & live a large number of avister custemens are retired and on fixed incomes, they cannet afford higher rates. I would like to theme you for considering my letter Sincerely 757 Jam Proffety I am inclosing article from \$207. dola 710 Burnellave. 4/5/08 Servictor, Oderte 83501

Avista seeks rate increase in Idaho

Decision process expected to take about seven months

By ELAINE WILLIAMS

Turn down the heat. That's about the only advice Avista officials can provide to people who want

to pay less for their electricity and natural gas costs. The largest utility serving the region announced it's seeking rate increases

Ine largest utury serving up report announced it's seeking rate increases for Idaho residential customers of 15.9 percent on electricity and 6.5 percent

on gas on Friday. The request comes after a similar move last month in Washington.

Average electricity customers using 977 kilowatt hours per month would see their monthly bills climb \$10.70 to \$78.08. That compares with about \$47 per month about seven years ago.

The typical gas bill for 65 therms wil the typical gas bill for 65 therms wil go from \$75.14 to \$80.05. In 2000, the cost for the same amount of gas would have been \$43.60.

The Idaho Public Utility Commission will make a decision on Avista's proposal, a process expected to take about seven months.

Avista is facing higher costs on numerous fronts. Demand for electricity is growing at a time when the price to generate power is rising. Avista used to pay 45 cents for each

Avista used to pay 45 cents for each therm of gas it used at its Coyote Springs electrical generation plant. Now each therm runs 75 cents. A therm is a commercial unit of heat energy. One therm can be provided by about 96.7 cubic feet

of natural gas. As the number of people using Avista's electricity grows, the utility has to update infrastructure to handle the additional capacity to meet demands. Costs to build infrastructure are in-

Costs to build infrastructure are inflating as developing countries like India, China and Russia are competing to buy the raw materials used to build them, such as steel, copper, aluminum and cement.

The utility discovered 75 percent of

-> See AVISTA, Page 7A

are morel than 35 years old AVISTA: SOMP devičes sluch as computers hadn't even been contemmany modern day electrical before 1930, when and 20 bercent were contility recognizes range trånsmission system federal regulation for Avista higher prices are a burden to vice 'president of state and the components in its mid plated, said Kelly Norwood, vation programs that help konsumers make their homes and businesses more energy efficient, said ing about \$18 million a year imock, a spokests customers and is spend Constructed components woman for the company. 0efore 1930 Continued from PAGE 14 structed on consèi Debbie Si The

Williams may be contacted at

1 then Ask 8/1/08

No AV.

V To Commis. H

Jean Jewell

From: Sent: To: Subject: jacquiw@aol.com Thursday, July 31, 2008 9:10 AM Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell PUC Comment Form

A Comment from Jacqui follows:

Case Number: Name: Jacqui Address: 110 E. Wallace Avenue City: Coeur d'Alene State: ID Zip: 83814 Daytime Telephone: 208 664 3799 Contact E-Mail: jacquiw@aol.com Name of Utility Company: Avista Add to Mailing List: yes

Please describe your comment briefly:

Do not believe it would be right for Avista to have another rate increase in electricity or gas with the earnings that were just reported. Enough is enough, going to force people out of their homes and cause hardships on many, many people with fixed incomes. Thank you.

The form submitted on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 207.200.116.203

1 Gen Ack 8/1/08

175 A.V.

17º Commo H

From: Sent: To: Subject: thomps111@yahoo.com Thursday, July 31, 2008 6:16 AM Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell PUC Comment Form

A Comment from Kari Thompson follows:

Case Number: Name: Kari Thompson Address: 7136 W Tudor Street City: Rathdrum State: ID Zip: 83858 Daytime Telephone: 2086872820 Contact E-Mail: <u>thomps111@yahoo.com</u> Name of Utility Company: Avista Add to Mailing List: (yes)

Please describe your comment briefly:

Yesterday there was an article in the paper regarding Avista's rate increase request. While these articles are always in the paper, and they do periodically get turned down, the timing of the next day's article regarding Avista could not have been better timed: Avista's quarterly profit earnings of \$23.5 BILLION (!!!!) dollars. Are they kidding? They're no better than the oil companies (like Exxon who just posted a record, yet somehow less than previously expected, \$11 BILLION profit)...where does the limit lie? Why do the rich get richer while the rest of us schlubs have to foot their bill? Please vote NO, NO, NO to all future rate increases on behalf of the 'little guy' so that we can keep our homes warm and lit, and not further line their pockets with gold.

The form submitted on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 72.84.11.101

V Hen Ack surt 8/1/08

VTo Comme ; H

From: Sent: To: Subject: bonesp@roadrunner.com Wednesday, July 30, 2008 2:23 PM Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell PUC Comment Form

A Comment from Carol Peretti follows:

Case Number: Name: Carol Peretti Address: 8361 N Ainsworth Dr City: Hayden State: ID Zip: 83835 Daytime Telephone: Contact E-Mail: <u>bonesp@roadrunner.com</u> Name of Utility Company: Avista Add to Mailing List: no

Please describe your comment briefly:

To whom ever may desire to listen to the lower middle class and the aged of our society, we can no longer pay for the utilities in our area and in doing so I see too many people leaving Idaho and not even bothering to sell their homes. With things as bad as they are can we really let the utilities co.,Avista, up their rates for no better reason than that someone didn't get thier estimated profits and/or bonuses for this year. There is so many people loosing everything around our nation, and the government is doing nothing to stop it from snowballing into whatever it will become.

Maybe the great state of Idaho should be the start of the states who will have the backbone to make some changes to start our nation in a better direction.

Please stand for some fairness in this and future matters.

My parents are now barely able to pay their taxes and medications and this will not make it any better.

I hope you all have a conscience and will atleast take a real good look around at those not as fortunate as yourself, and make the hard, but right choices. Sincerely

Mrs Carol Peretti

The form submitted on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 98.145.79.78

1 An Ack put 8/1/08



From: Sent: To: Subject: sam@craw4d.org Wednesday, July 30, 2008 11:18 AM Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell PUC Comment Form

A Comment from Sam Crawford follows:

Case Number: Name: Sam Crawford Address: 108 S. Hazelwood Drive City: Coeur d'Alene State: ID Zip: 83814 Daytime Telephone: 2086648363 Contact E-Mail: <u>sam@craw4d.org</u> Name of Utility Company: Avista Add to Mailing List:

Please describe your comment briefly: Avista just announced a 72% increase in profits for the quarter today.

I also understand none of their executives made a bonus last year because they fell short of their goals.

Please don't grant their proposed rate increase this year so they can make their bonus at my expense.

The form submitted on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 98.145.72.199

Sunt 8/1/08

VTO AV. VTO Commo

From: Sent: To: Subject: transmodal@consultant.com Tuesday, July 29, 2008 12:02 PM Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell PUC Comment Form

A Comment from anonymous follows:

Case Number: AVU-E-08-01, AVU-G-08-01 Name: anonymous Address: City: Moscow State: Idaho Zip: 83843 Daytime Telephone: Contact E-Mail: <u>transmodal@consultant.com</u> Name of Utility Company: Add to Mailing List: yes

Please describe your comment briefly:

Has the IPUC conducted any analysis of whether the actions of the State of Washington have had an influence on Avista's rate increase request for it's Idaho customers? The State of Washington has legislated two actions that have increased the rates paid by Avista's Washington customers: (1)It has mandated a certain percentage of electricity be generated by so-called renewables (excluding hydropower), and (2)it has barred utilities from making long term (e.g. lock in a low rate) contracts for coal-fired generation. Avista has publicly stated that due to these two mandates it 'has removed coal-fired generation from it's growth portfolio'. However, it is my understanding that the actions of Washington legislation should have no influence over what Avista decides for it's Idaho customers. Therefore, Avista can make long term contracts for low cost coal-fired generation for it's Idaho customers.

Please review this situation and make sure Idaho rate payers aren't paying for the actions of another State's decisions. Thank you.

1

The form submitted on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 64.126.175.8

1 Hen Ack 8/1/08

From: Sent: To: Subject: jhpicard@earthlink.net Tuesday, July 29, 2008 9:16 AM Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell PUC Comment Form

A Comment from James Picard follows:

Case Number: AVU=E-08=01 Name: James Picard Address: 8378 Uplands Dr City: Hayden State: ID Zip: 83835 Daytime Telephone: 208=772=4427 Contact E-Mail: <u>jhpicard@earthlink.net</u> Name of Utility Company: Avista Add to Mailing List: no

Please describe your comment briefly:

Re: Avista Rate Hike. With all the rivers and lakes we have here in Idaho why don't we invest more in Hydroelectric power instead of continually increasing our electric rates. We also need to start actually creating alternative energy sources NOW not wait decades more until we have a serious crisis on our hands. Lobby congress and the senate to work together to find new sources. Thank you

1

The form submitted on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 4.242.108.189

I gen Bek Burt 8/1/08

VTo Commesi

From: Sent: To: Subject: wolflodgemeadows@aol.com Tuesday, July 29, 2008 5:34 AM Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell PUC Comment Form

A Comment from Michael follows:

Case Number: Name: Michael Address: City: Coeur d'Alene State: ID Zip: Daytime Telephone: 208-664-3363 Contact E-Mail: wolflodgemeadows@aol.com Name of Utility Company: Avista Add to Mailing List: Please describe your comment briefly: Baloney. This increase request is all about pleasing Avista's shareholders, officers and directors. The stock has done exceedingly well the last few years during this 'energy crisis.' Take a look at the last line of their income statement. The stock is found under the symbol AVA (NYSE). Get Income Statement for Avista: View: Annual Data | Quarterly Data All numbers in thousands PERIOD ENDING 31-Mar-08 31-Dec-07 30-Sep-07 30-Jun-07 Total Revenue 496,307 386,903 267,662 304,005 Cost of Revenue 324,146 237,737 150,318 153,906 Gross Profit 172,161 149,166 117,344 150,099 **Operating Expenses** Research Development -Selling General and Administrative 90,649 82,416 79,003 87,413 Non Recurring --Others 22,451 23,212 22,605 22,468 Total Operating Expenses - -Operating Income or Loss 59,061 43,538 15,736 40,218 Income from Continuing Operations Total Other Income/Expenses Net 1,043 1,392 (1,694) 3,547 Earnings Before Interest And Taxes 60,104 44,930 14,042 43,765 Interest Expense 19,784 20,659 20,057 20,793 Income Before Tax 40,320 24,271 (6,015) 22,972 Income Tax Expense 15,089 10,198 (2,140) 8,789 Minority Interest -Net Income From Continuing Ops 25,231 14,073 (3,875) 14,183

Non-recurring Events Discontinued Operations - - -Extraordinary Items - - - -Effect Of Accounting Changes - -Other Items - - - -

Net Income 25,231 14,073 (3,875) 14,183 Preferred Stock And Other Adjustments - -

Net Income Applicable To Common Shares \$25,231 \$14,073 (\$3,875) \$14,183

Wake up N. Idaho and write a letter to the IPUC saying this is baloney!!!! This is a monopoly and the IPUC is supposed to protect us from this greed!!!!!!

The form submited on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 207.200.116.203

1 Ben Ack 8/1 /08

No Commis. ; H

Jean Jewell

From: Sent: To: Subject: rharlocker@transtector.com Monday, July 28, 2008 7:52 AM Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell PUC Comment Form

A Comment from Reid Harlocker follows:

Case Number: Name: Reid Harlocker Address: 1635 E Miles Ave City: Hayden Lake State: ID Zip: 83835 Daytime Telephone: 208-762-6131 Contact E-Mail: <u>rharlocker@transtector.com</u> Name of Utility Company: Avista Add to Mailing List: <u>no</u>

Please describe your comment briefly:

I don't get how they justify passing along the expense of improving their delivery systems and the loss of several dams to customers. Didn't they make these decisions because they will ultimately improve profitability? All those new customers they are talking about, don't they mean greater profitability? Besides, infrastructure improvements result in lucrative tax benefits for Avista.

I don't doubt for a minute that the cost of natural gas is high, in fact it's a speculation bubble which is why Avista held off on purchase contracts this year, a very good decision and they should be granted an increase.

I also don't doubt that the cost of relicensing just Post Falls was astronomical; the posturing by the CDA Tribe and Avista cost everyone and was ridiculous.

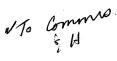
In recent history Avista has consistently delivered excellent profits and they certainly don't have financial problems. So at a time when everyone is struggling I do question the fairness of this rate hike request, because in some ways this company has a virtual monopoly of the service area.

Expecting the customers to foot the bill for Avista's business decisions is not appropriate. If the board and the shareholders of Avista aren't satisfied with those decisions then I'm certain they will find new management.

1

The form submited on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 65.216.75.240

Jyen Ack 8/1/08



From: Sent: To: Subject: basjim@juno.com Monday, July 28, 2008 2:52 AM Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell PUC Comment Form

A Comment from Jim Bashore follows:

Case Number: Name: Jim Bashore Address: PO Box 604 City: Spirit Lake State: ID Zip: 83869 Daytime Telephone: Contact E-Mail: <u>basjim@juno.com</u> Name of Utility Company: Avista Add to Mailing List: <u>no</u>

Please describe your comment briefly:

Avista's rate increase is out of line, if they were using fossil fuel to generate electricity, it might make more sense, but Avista uses hydroelectric generation, there isn't any shortage of water in our rivers and dams in N. Idaho, and if they have to purchase electricity for its customers, those customers should be liable for rate hikes, not those served by hydroelectricity.

The form submited on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 70.110.32.57

V Men Ack sent 8/1/08

From: Sent: To: Subject:

caroljomorgan@roadrunner.com Monday, July 28, 2008 2:23 AM Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell PUC Comment Form

Não Commo

NO AN.

A Comment from Carol Jo Morgan follows:

Case Number: Name: Carol Jo Morgan Address: 3246 7th Street City: Coeur d'Alene State: ID Zip: 83815 Daytime Telephone: 208 667-9783 Contact E-Mail: <u>caroljomorgan@roadrunner.com</u> Name of Utility Company: Avista Add to Mailing List: yes

Please describe your comment briefly:

I would like to make a comment that a Avista rate increase will be very hard to pay for. I am retired and on limited income.

The form submited on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 98.145.86.131

Sin Ack sunt 8/1/08

NTO A.V.

1 To Commo : H

From: Sent: To: Subject: shpod@hotmail.com Friday, July 25, 2008 7:08 AM Tonya Clark; Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell PUC Comment Form

A Comment from Dona Lea follows:

Case Number: Name: Dona Lea Address: 11460 n. alaska loop City: hayden State: idaho Zip: 83835 Daytime Telephone: 2087728481 Contact E-Mail: <u>shpod@hotmail.com</u> Name of Utility Company: avista Add to Mailing List: yes

Please describe your comment briefly:

I watch big companies raise the cost of everything from power to the cost of vegetable seeds and the whole time they are raking in enormous amounts of profit every year. I have cancer lost my job and have to spend years fighting to get disability, there is no way I can survive. My fiends and family are broke trying to help me with meds and dr. bills, food and UTILITIES. My boyfriend is on fixed retirement income he cannot pay any more for anything at the time he retired he made more than enough to enjoy the rest of his life. And that was only 2 years ago. AVISTA NEEDS NO MORE.

1

The form submited on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 76.178.185.162

V Hen Acte Sint 8/1/08

Jean Jewell

Sent: To: Subject:

Tuesday, July 29, 2008 8:38 AM Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell PUC Comment Form

A Comment from Teresa Bruch follows:

Case Number: Name: Teresa Bruch Address: 902 E. Montana City: Coeur d Alene State: Idaho Zip: 83814 Daytime Telephone: Contact E-Mail: Name of Utility Company: Avista Add to Mailing List: no

Please describe your comment briefly:

Avista's petition to raise rates for those of us in North Idaho who are held hostage by lack of competition should be denied outright. Nice, fat paychecks and bonuses for top level executives should not be supported by users who have no other option for electric and natural gas providers.

The form submitted on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 164.165.141.68

Mo contact ded, into provided, so no response ...

Sent: To: Subject: Thursday, July 31, 2008 6:43 AM Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell PUC Comment Form

A Comment from follows:

Case Number: Name: Address: City: State: Zip: Daytime Telephone: Contact E-Mail: Name of Utility Company: Add to Mailing List:

Please describe your comment briefly:

A rate increase from Avista is grossly unwarranted at this time, considering their huge quarterly profits. Avista is one of the only corporations in the region even showing a profit. Also, I would like the commission to study what Avista has done to keep their turbines up to current technology. My neighbor works at the Hoover dam and says that Avista is behind the curve. If they're not investing in tech, why should the consumers have to subsidize their incompetence?

1

The form submitted on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 68.238.142.54