

AVU-E-15-05/AVU-G-15-01

**Jean Jewell**

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**From:** rafter-r-ranch@mail.com  
**Sent:** Thursday, December 24, 2015 7:03 AM  
**To:** Beverly Barker; Jean Jewell; Gene Fadness  
**Subject:** Case Comment Form: Robert Mertens

Name: Robert Mertens  
Case Number:  
Email: rafter-r-ranch@mail.com  
Telephone:  
Address: 3720 W Camrose Ln  
Rathdrum ID, Idaho, 83858-6935

Name of Utility Company: AVISTA

Comment: I am wondering why AVISTA was approved to implement a rate increase? Recently in Kootenai and Shoshone Counties they are not able to keep electrical services up and in proper condition. There have been multiple times over the last month and a half that there have been more than 2000 customers of theirs with out power. Currently in North Idaho there are more than 4500 with out power. It is not right that they are able to raise rates when they cannot keep their services up to their customers. I think the recent approval of the ability for them to raise the rates be reevaluated.

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