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IDAHO PUBLIC  
UTILITIES COMMISSION

P. O. Box 2438  
Post Falls, ID 83877-2438  
August 7, 2019

Idaho Public Utilities Commission  
ATTENTION: Commission Secretary  
P. O. Box 83720  
Boise, ID 83720-0074

Rate Case #AVU-E-19-04

We are residents of Kootenai County here in north Idaho. We recently received in our monthly electric bill notification that Avista was requesting a 2-percent rate increase for electric service.

To quote from their insert, "The rate adjustments are driven primarily by a lower level of usage in 2018 due in part to a warmer than normal winter." In every statement and in prior years' energy report cards, Avista continuously gives suggestions on how to save energy. Now that we saved, and Avista didn't make enough money, it is idiotic for them to come back and ask customers to make up this reduced revenue.

Avista chooses to punish customers for the very conservation they promote. This is like a dog chasing its tail! It sends the message that saving on your power bill is not going to do any good because Avista will come back on the consumer with a rate hike!

We ask you, the IPUC, to deny this rate hike. Its justification is without merit.

Thank you for your consideration of this letter and our opinion.

Cordially,



Mrs. Gary (Laurie) Williams