----Original Message-----

From: PUCWeb Notification < Do.Not.Reply@puc.idaho.gov>

Sent: Wednesday, May 10, 2023 8:00 AM

To: Jan Noriyuki

Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: James Thomas

Submission Time: May 10 2023 7:53AM

Email: jngthomas@gmail.com Telephone: 208-682-3853 Address: PO Box 171 Pinehurst , ID 83850

Name of Utility Company: Avista

Case ID: AVU-E-23-01

Comment: "In 2023, my Social Security went up 8.7%. It is about half of my total income, so my total income went up about 4.4%.

Avista wants a 15.3% increase. This is not sustainable!!"

https://puc.intranet.idaho.gov/apps/intranet/Comment [Opens the PUC Intranet application]

-----Original Message-----

From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>

Sent: Wednesday, May 10, 2023 11:00 AM

To: Jan Noriyuki

Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Karlie Paschall

Submission Time: May 10 2023 10:27AM

Email: karlierey@yahoo.com
Telephone: 208-771-3048
Address: 6110 W Mallory Rd

Rathdrum, ID 83858

Name of Utility Company: Avista

Case ID: AVU-E-23-01

Comment: "I am requesting that the Commission thoroughly investigate and listen to the public opinion on whether increase rate hikes continues to put further undue hardship on North Idaho residents. My family and I already are on comfort level billing to be able to afford our monthly electric bill. Our rate already went up and we are now paying \$304 a month. Our previous actual account balance was \$730 because the rate already went up the prior year sending us into being overdue on that prior amount. Right now we are paying \$404 a month to try and get the actual account balance down so that when our comfort level billing is re-assessed here in a month or so , that actual account balance is lower and hopefully doesn't raise our monthly payment even more. We live on one income, my husbands. He works for the state of Idaho so he doesn't make an over-abundance of money. I babysit my neighbors daughter and homeschool our two elementary age children. We can hardly afford what we have going here. My in laws live in their camper on our property because they too cannot afford to buy / rent a home because the prices of everything has gone up. People will try and minimize this situation and say oh it's only raising rates slightly for everyone, but when you live on a fixed income, and your energy bills are astronomically high every month as is, you just cannot get ahead. Please , help Idaho residents , please listen to those who are being the most affected by these rate hikes. Thank you."

https://puc.intranet.idaho.gov/apps/intranet/Comment [Opens the PUC Intranet application]

----Original Message-----

From: PUCWeb Notification < Do.Not.Reply@puc.idaho.gov >

Sent: Wednesday, May 10, 2023 12:00 PM

To: Jan Noriyuki

Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Dale Hughes

Submission Time: May 10 2023 11:03AM

Email: <u>ea6bdad@yahoo.com</u> Telephone: 208-816-6961 Address: 1017 Prospect Ave

Lewiston, ID 83501

Name of Utility Company: Avista

Case ID: AVU-E-23-01

Comment: "As a fixed income sr. citizen, it is my opinion Avista's proposed utility rates are completely out of line. In March my monthly level-pay bill increased 23%. Now they want more? I received a statutory 1% increase of my state retirement increase however legislature didn't see fit to provide a cost

of living increase to accompany the 1%. My supplemental insurance for medicare has increased 12% to boot. Where does it end?"
https://puc.intranet.idaho.gov/apps/intranet/Comment [Opens the PUC Intranet application]