

**Jean Jewell**

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**From:** Front  
**Sent:** Friday, June 03, 2011 8:13 AM  
**To:** Gene Fadness; Jean Jewell  
**Subject:** FW: Consumer Assistance Form

*IPC-E-11-08*

-----Original Message-----

**From:** [chrisandchristi1@juno.com](mailto:chrisandchristi1@juno.com) [mailto:[chrisandchristi1@juno.com](mailto:chrisandchristi1@juno.com)]  
**Sent:** Thursday, June 02, 2011 3:47 PM  
**To:** Front; Beverly Barker  
**Subject:** Consumer Assistance Form

Consumer Assistance Form submitted by David Ellison follows:

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**Name:** David Ellison  
**Contact E-Mail:** [chrisandchristi1@juno.com](mailto:chrisandchristi1@juno.com) **Daytime Telephone:** 870-2206 **Home Address:** 5110  
Lathrop Place  
**City:** Caldwell  
**State:** Idaho  
**Zipcode:** 83607  
**If this concerns a Business, Business Name:**  
**Business Address:**  
**Business Phone:**  
**Name of Utility Company:** Idaho Power  
**Have you contacted the utility regarding your concern?:** No

Please describe your question or complaint briefly:

I am expressing my disapproval for any rate increase by your commission and am wondering what detailed proof Idaho Power exhibited to make such a request. This is not the time economically to increase rates on us, the customer.

Please do not approve the increase.

Thank you for your time.

The form submitted on <http://www.puc.idaho.gov/forms/cons/cons.html>  
IP address is 168.103.137.7  
cons

**Jean Jewell**

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**From:** Front  
**Sent:** Friday, June 03, 2011 8:13 AM  
**To:** Gene Fadness; Jean Jewell  
**Subject:** FW: Consumer Assistance Form

*IPC-E-11-08*

-----Original Message-----

**From:** crosbymail@aol.com [mailto:crosbymail@aol.com]  
**Sent:** Thursday, June 02, 2011 1:53 PM  
**To:** Front; Beverly Barker  
**Subject:** Consumer Assistance Form

Consumer Assistance Form submitted by Stacey Crosby follows:

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**Name:** Stacey Crosby  
**Contact E-Mail:** crosbymail@aol.com  
**Daytime Telephone:** 208-703-8423  
**Home Address:** 10356 W Cory St  
**City:** Boise  
**State:** ID  
**Zipcode:** 83704

**If this concerns a Business, Business Name:** n/a **Business Address:** n/a **Business Phone:** n/a  
**Name of Utility Company:** Idaho Power **Have you contacted the utility regarding your concern?:**  
yes

Please describe your question or complaint briefly:

Stacey Crosby  
10356 Cory St  
Boise, Idaho 83704  
208-703-8423  
crosbymail@aol.com

June 2, 2011

Idaho Public Utilities Commission

RE: Proposed Idaho Power Rate Increase

To Whom It May Concern:

Are they nuts? No one can afford to live in this economy. It would be better if Idaho Power financed new power/HVAC systems for financially depressed homeowners - a system to include solar panels and batteries bringing their costs down until we clear this hump. They could add it to the mortgage as a 2nd or 3rd to be paid when able or paid when the property sells. A solar system would help distribute energy and not sap their resources. (If it is truly sapped)

I am one who is having problems paying them. I am a disabled homeowner with Multiple Sclerosis; Multiple Wedged Compressions of my Spine (from a slip on ice when I worked for the J.R, Simplot Company in 2001. That accident disabled me - permanently. Additionally, I

incurred a concussion, whip lash, torn meniscus of both knees and a broken and dislocated tail bone.) I was diagnosed with Kidney Disease (Stage 3 Chronic) for Christmas 2005. Since my initial accident I have lost 3" (inches) and have officially entered Osteoporosis; Arthritis - because of the MS my fingers and toes freeze in painful positions they are not supposed to go into; Scoliosis (twisted spin from original 2001 slip)

During the late summer and winter months I incurred a \$2000 balance with them. That was for only running power on my lower floor (Because of my back I have lived with pain levels that never go blow 7. I could no longer sleep in a flat bed. I have slept in my recliner downstairs since December of 2003, only using the upstairs once a week to do a few small loads of laundry.) Part of the problem is that my body (and that of all with MS) does not properly regulate heat. The winter was cold and my "spendy" ancient (circa 1985) baseboard heaters were all on down stairs. I kept the upstairs frigid.

I kept the heat on 100% of the time - in fact it has been on and off the month of May and now June (one long unit in the kitchen - the rest have been off since April 30th.) Now the kicker - my body would overheat, or tell me I was overheating. The large unit would get turned off - the rest remained on - and I would turn on my window air conditioning unit.

I have just about 700 sq feet on the lower level of my town house. That is what I was charged from September to this month. A bit excessive considering the size of the house I am heating.

I asked them to check the meter, and they came out and replaced the old meter. I still think they are set to work at a higher rate than is actually being utilized. For instance, the ONLY things running during the day are my computer - a Toshiba lap top - two refrigerators and the television. There are two lights that remain on and both contain the long life fluorescents. In the living room, I just replaced a light that was in the lamp for 13 years and ran constantly. In the kitchen, the hood light was replaced with a long life as well. In the garage I have an electric door opener. I only go out once or twice a month (house bound) to run errands or go to church. When I cook, I use the oven a couple of times a week. The rest of the time, I reheat meals I have already cooked and frozen in the microwave. So, how much power can these draw? Laundry? Energy saving machines. Done twice a month. (My son is in college in San Francisco)

I am not the only one. I have friends - three Vets - who live on the other side of Fairview. Two were in service in Iraq, one disabled, the other came home with PTSD (like all of them). The disabled Vet's wife was also Army and she was disabled in that mess in Somalia. They run their television, kitchen and I have never seen a light on in their place. Their bill is excruciating as well.

I think before you allow any further increases, you do a complete audit of their operation. See if they are overcharging customers, are they giving out bonuses to exec's that should go to running their company? Are they taking full advantage of all energy sources - and are they making them available to homeowners and renters?

Please check on this company. I truly feel that we consumers are being taken advantage of, in the worst possible manner.

Sincerely,

Stacey Crosby

**Jean Jewell**

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**From:** mommy\_aber@hotmail.com  
**Sent:** Thursday, June 02, 2011 10:34 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Rhandi Aber follows:

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Case Number: *IPC-E-11-08*  
Name: Rhandi Aber  
Address:  
City: Meridian  
State: ID  
Zip:  
Daytime Telephone:  
Contact E-Mail: mommy\_aber@hotmail.com  
Name of Utility Company: Idaho Power  
Acknowledge: acknowledge

Please describe your comment briefly:

I find it irresponsible and insensitive to consider raising power rates at this time. People state wide are cutting costs and trimming budgets. Unemployment is high, businesses are struggling, and teachers are losing their jobs. This is not the time to raise rates on customers already squeezed to the limits! Thank You.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 75.92.136.250  
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## Jean Jewell

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**From:** Marsha Smith  
**Sent:** Friday, June 03, 2011 9:51 AM  
**To:** Jean Jewell  
**Subject:** FW:

*IPC-E-11-08*

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**From:** Les Cochran [<mailto:lcochran100@yahoo.com>]  
**Sent:** Thursday, June 02, 2011 10:22 PM  
**To:** Marsha Smith; Mack Redford; Paul Kjellander  
**Subject:**

Dear Commissioners,

I am writing in response to Idaho Power's request to hike our rates. As a lifetime resident of Idaho I am feeling like Idaho Power has this states residents by the throat. My husband and I are both retired and work hard at keeping our power bill down. We sit in our house with one light on, our tv is on and this computer. We heat one room with electricity (our tv room). Our bedroom door is closed to keep the cold air out of the tv room. With the economy in the toilet this state cannot stand a rate hike. Maybe we should let another utility company come into Idaho and give Idaho some competition. Please consider those of us in this state that simply cannot afford a rate hike. Please do not allow Idaho Power a rate hike at this time.

In closing I find myself wondering if this rate hike that Idaho Power is asking for is their way paying for their new power plant at the New Plymouth exit.

Thank you,  
Loretta Cochran

**Jean Jewell**

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**From:** Marsha Smith  
**Sent:** Friday, June 03, 2011 9:52 AM  
**To:** Jean Jewell  
**Subject:** FW: Idaho Power

*IPC-E-11-08*

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**From:** Scott Bell [<mailto:ltgenr@gmail.com>]  
**Sent:** Thursday, June 02, 2011 9:01 PM  
**To:** Marsha Smith; Mack Redford; Paul Kjellander  
**Subject:** Idaho Power

Hello,

Idaho Power's request to increase rates is threat to our economy and to everybody's pocketbook. Maybe instead of sticking it to us they need to learn from the school districts and cut back employees.

Scott