

**From:** [PUC Consumer Complaints](#)  
**To:** [ConsumerComplaintsWeb](#)  
**Subject:** Notice: A complaint was submitted to PUCWeb - Amber Adams  
**Date:** Tuesday, April 20, 2021 7:00:05 AM

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The following complaint was submitted via PUCWeb:

Name: AMBER Adams  
Submission Time: Apr 19 2021 5:10PM  
Email: amber.adams0290@gmail.com  
Telephone: 208-941-5784  
Address: 8557 W Fairview Ave  
Boise, ID 83704

Name of Utility Company: Amber Adams

Contacted Utility: No

Comment: "I'm on 100% against any raise in utilities. The reason being housing costs already gone up And why would we need to burden people further. I speak for myself and many others this is not something that should be done. The person who owns Idaho power made millions so why the hell do they need more money."

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**From:** [PUC Consumer Complaints](#)  
**To:** [ConsumerComplaintsWeb](#)  
**Subject:** Notice: A complaint was submitted to PUCWeb - Sabina Hallarm  
**Date:** Tuesday, April 20, 2021 7:00:14 AM

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The following complaint was submitted via PUCWeb:

Name: Sabina Hallam  
Submission Time: Apr 19 2021 9:18PM  
Email: [binaskindle@gmail.com](mailto:binaskindle@gmail.com)  
Telephone: 208-570-2439  
Address: 157 1st Street North Unit 7  
Nampa, ID 83687

Name of Utility Company: Idaho Power

Contacted Utility: No

Comment: "The fact that Idaho Power is seeking to raise utility cost during a pandemic is alarming. Idaho may have low cost utilities, but the hard working, over income families in this state also pay a high percentage of taxes. Idaho Power falsely billed my family hundreds of dollars a month for years, no compensation ever made when the error was corrected. The new digital meters are overcharging customers, and until Idaho Power is held accountable for false billing, why are you giving them more money???"

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**From:** [PUC Consumer Complaints](#)  
**To:** [ConsumerComplaintsWeb](#)  
**Subject:** Notice: A complaint was submitted to PUCWeb - Dana Martenes  
**Date:** Tuesday, April 20, 2021 7:00:50 AM

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The following complaint was submitted via PUCWeb:

Name: Dana Martenes  
Submission Time: Apr 19 2021 9:36PM  
Email: silverwingsrental@gmail.com  
Telephone: 208-514-9468  
Address: 9053 Hwy 44  
Middleton , ID 83644

Name of Utility Company: Idaho power

Contacted Utility: Yes

Comment: "I am very concerned about idaho power asking to raise our power bill. My bill alone cost me an extra \$400.00 per year. The three add on to the bill on resident at \$200.00 add already \$354.4 million dollars not counting business. In 2020 idaho had 1.787.4 million in idaho. What dose idaho spend that money on. I can't even pay my power bill now. I don't think this is the time to add extra cost a lot of people are just get back to work."

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**From:** PUC Consumer Complaints <Do.Not.Reply@puc.idaho.gov>  
**Sent:** Tuesday, April 20, 2021 2:00 PM  
**To:** ConsumerComplaintsWeb <ConsumerComplaintsWeb@puc.idaho.gov>  
**Subject:** Notice: A complaint was submitted to PUCWeb

The following complaint was submitted via PUCWeb:

Name: James Kern  
Submission Time: Apr 20 2021 1:04PM  
Email: [jikella44@gmail.com](mailto:jikella44@gmail.com)  
Telephone: 208-734-7808  
Address: 1375 Julie Ln  
Twin Falls, ID 83301

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Name of Utility Company: Idaho Power

Contacted Utility: Yes

Comment: "I, and a great majority of others, are totally opposed to Idaho Power's proposed rate increase for 2021. When crude oil prices surged earlier this century, corporations used fuel prices as justification to increase the end consumer prices. When oil prices declined to levels consumers were able to afford, those same corporations never passed on savings by decreasing their consumer costs, i.e. UPS! Idaho Power has very seldom benefited the consumer and adjusted their prices in a meaningful way to the consumer. And yet, the IPUC continues to grant their requests. Makes one wonder who serves whom? "

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