

From: [Chris Hecht](#)
To: [Jan Noriyuki](#)
Subject: FW: Notice: A complaint was submitted to PUCWeb
Date: Tuesday, April 27, 2021 3:03:09 PM

Case comment for IPC-E-21-10

From: PUC Consumer Complaints <Do.Not.Reply@puc.idaho.gov>
Sent: Tuesday, April 27, 2021 1:00 PM
To: ConsumerComplaintsWeb <ConsumerComplaintsWeb@puc.idaho.gov>
Subject: Notice: A complaint was submitted to PUCWeb

The following complaint was submitted via PUCWeb:

Name: Dana Martenes
Submission Time: Apr 27 2021 12:51PM
Email: silverwingsrental@gmail.com
Telephone: 208-514-9568
Address: 9053 Hwy 44
Middleton, ID 83644

Name of Utility Company: Idaho power

Contacted Utility: Yes

Comment: "I wrote to you earlier this month about the increase idaho power want to do. Idaho power state that your bill will only go up \$4.01 but they don't say that it's is \$4.01 per kWh over the amount you use. Not everyone can afford dolor panels or afford to up date their windows. My power bill went up \$400.00 with that last increase so if the next increase happened my bill will increase another \$400.00 per year. Idaho power need to let the public know it's just not a little \$4.01 added to their bill it's a lot more. "
