**From:** Curtis Thaden < <u>Curtis.Thaden@puc.idaho.gov</u>>

Sent: Monday, April 17, 2023 12:09 PM

**To:** Jan Noriyuki < <u>jan.noriyuki@puc.idaho.gov</u>>; Monica Barrios-Sanchez

<monica.barriossanchez@puc.idaho.gov>

Subject: FW: Notice: A complaint was submitted to PUCWeb - John J Mignanelli - Case No. IPC-E-23-11

Hi Jan and Monica,

I spoke to John Mignanelli and he is okay with processing his submittal as comments in Case No. IPC-E-23-11.

Thanks,

Curtis X0322

From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>

Sent: Sunday, April 16, 2023 7:00 AM

**To:** ConsumerComplaintsWeb < <u>ConsumerComplaintsWeb@puc.idaho.gov</u>> **Subject:** Notice: A complaint was submitted to PUCWeb - John J Mignanelli

The following complaint was submitted via PUCWeb:

Name: John J Mignanelli

Submission Time: Apr 15 2023 5:51PM

Email: rebel@fiberpipe.net Telephone: 208-322-7614 Address: John Mignanelli

Boise, ID 83709

Name of Utility Company: Idaho Power

Contacted Utility: No

Comment: "they now want a double digit increase?! on top of a Suez increase...why can't they increase tier one to allow more low income customers some slack? any increase should be only for tier three customers."

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[Open in the PUC Intranet application]

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From: Jon Kruck < jon.kruck@puc.idaho.gov > Sent: Monday, April 17, 2023 3:41 PM

To: Jan Noriyuki < jan.noriyuki@puc.idaho.gov>
Cc: Chris McEwan < chris.mcewan@puc.idaho.gov>

Subject: FW: Notice: A complaint was submitted to PUCWeb

I just received an email from the Customer, and she meant this to be a comment to the IPC-E-23-11 rate case. Can you please move it to the case please?

Thank you!

Jon Kruck Utilities Compliance Investigator Idaho Public Utilities Commission Direct: (208) 334-0304

Toll Free 1-800-432-0369

From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>

Sent: Monday, April 17, 2023 7:00 AM

To: ConsumerComplaintsWeb < <a href="mailto:ConsumerComplaintsWeb@puc.idaho.gov">ConsumerComplaintsWeb@puc.idaho.gov</a>>

Subject: Notice: A complaint was submitted to PUCWeb

The following complaint was submitted via PUCWeb:

Name: Valerie Estabrook

Submission Time: Apr 16 2023 6:00PM Email: <a href="mailto:valeriethane@hotmail.com">valeriethane@hotmail.com</a>

Telephone: 208-859-1233 Address: 7114 W Chilacot Dr

Boise, ID 83709

Name of Utility Company: Idaho Power

Contacted Utility: No

Comment: "As a local resident I am submitting my comment about the proposed fee increase by Idaho power. A double digit increase to consumers is too much at this time. Please reject the proposal or at least reduce any approval by 50%. Consumers are already heavily burdened under the current economy. Thank you for your consideration. "

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