



RECEIVED

2021 JUN 23 PM 4: 56

IDAHO PUBLIC
UTILITIES COMMISSION

1407 W. North Temple, Suite 330
Salt Lake City, Utah 84116

June 23, 2021

VIA ELECTRONIC DELIVERY

Jan Noriyuki
Commission Secretary
Idaho Public Utilities Commission
11331 W. Chinden Blvd
Building 8 Suite 201A
Boise, ID 83714

**Re: CASE NO. PAC-E-21-15
IN THE MATTER OF THE APPLICATION OF ROCKY MOUNTAIN POWER
FOR AUTHORITY TO REVISE ELECTRIC SERVICE SCHEDULE NO. 300 –
REGULATION CHARGES**

Dear Ms. Noriyuki:

Please find for filing Rocky Mountain Power's Application in the above-referenced matter.

Informal inquiries may be directed to Ted Weston, Idaho Regulatory Manager at (801) 220-2963.

Very truly yours,

Joelle R. Steward
Vice-President of Regulation

Enclosures

Emily Wegener (ISB #11614)
Senior Counsel
1407 West North Temple, Suite 320
Salt Lake City UT 84116
Telephone: (801) 220-4526
Email: emily.wegener@pacificorp.com

Attorney for Rocky Mountain Power

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE)	
APPLICATION OF ROCKY MOUNTAIN)	CASE NO. PAC-E-21-15
POWER FOR AUTHORITY TO REVISE)	
ELECTRIC SERVICE SCHEDULE NO.)	APPLICATION
300 – REGULATION CHARGES)	

Rocky Mountain Power, (the “Company”), hereby respectfully applies to the Idaho Public Utilities Commission, (the “Commission”), for authority to revise Electric Service Schedule No. 300 – Regulation Charges, (“Schedule 300”), to add a fee for remote reconnection of service. Clean and legislative copies of Schedule 300 with the proposed revision are provided as Attachment 1 to this Application.

In support of this Application, the Company states as follows:

1. Rocky Mountain Power is a division of PacifiCorp, an Oregon corporation, which provides electric service to retail customers through its Rocky Mountain Power division in the states of Idaho, Utah, and Wyoming, and through its Pacific Power division in the states of California, Oregon, and Washington.

2. Rocky Mountain Power is a regulated public utility in the state of Idaho and is subject to the Commission's jurisdiction with respect to its prices and terms of electric service to retail customers in Idaho. The Company provides retail electric service to approximately 85,600 customers in the state.

BACKGROUND

3. The Company has begun installation of the field area network for the advanced metering infrastructure (“AMI”) in the Idaho service territory and anticipates completing the replacement of existing electric service meters by the fall of 2022.

4. The implementation of AMI in Idaho will provide a secure network which will allow two-way communication from smart meters. AMI will provide functionality that will enable efficiencies in metering and operations, including the following core areas: 1) data collection, validation, and processing of revenue meters for billing; 2) the ability to remotely disconnect and reconnect customer service for non-payment, and upon move-in and move-outs; 3) the ability to verify whether a customer has service by pinging the meter for nested or isolated customer outage inquiries; 4) the ability to perform remote on-demand meter reads; 5) the ability to remotely re-program meters; and 6) the ability to collect and analyze voltage, power quality, tampering, and system data.

5. The Company plans to utilize remote disconnection and reconnection of service without having to dispatch an employee to residences where AMI has been installed and the network is fully in place. The proposed remote reconnect fee is subject to the terms stated in Rule 10 – Termination of Service and Payment Arrangements, for electric service disconnection due to non-payment by the customer.

6. During the installation of AMI not all meters will have the ability to remotely disconnect or reconnect service. If the Company must dispatch personnel to the customer’s home the current authorized Schedule 300 non-remote reconnection charges will apply. No changes are proposed to the current non-remote reconnection fees.

PROPOSAL

7. Once AMI is installed and meters have the remote disconnection and reconnection abilities, the Company will implement an automated reconnection process for customers once payment arrangements are made and a payment is received following involuntary disconnection of service. This automated process will expedite service restoration and reduce the number of contacts a customer needs to make to have service restored.

8. Generally, a customer will contact the Company to obtain a quote on the amount needed to reconnect the service. Once payment has been received through one of the Company's payment channels, an order to reconnect the meter will be automatically generated, eliminating the need for the customer to make another phone call to verify payment and request the reconnection of service.

9. Linking the payment process with remote connection technology reduces the costs for the Company, which lowers customer fees. When fully implemented the remote connection technology will eliminate the need for different fees depending on the time of day or the day of the week, for customers where AMI is installed.

10. Therefore, the proposed remote reconnection fee is based on resources required to process the customer's initial request for a quote to have power turned on, without including truck expense or field labor expense in the calculation of the fee.

11. The proposed fee of seven dollars (\$7) is based on the Company's average cost for labor, material, and operating costs to handle the customer's request by a call center agent. The workpapers supporting the \$7 remote reconnection charge are provided with this Application.

12. Legislative and clean versions of the Company's proposed revisions to Schedule 300 are included as Attachment 1 to this Application. The Company respectfully requests approval of the proposed changes with an effective date of September 1, 2021.

COMMUNICATIONS

14. Communications regarding this filing should be addressed to:

Ted Weston
Rocky Mountain Power
Regulatory Affairs Manager
1407 West North Temple, Suite 330
Salt Lake City, UT 84116
E-mail: ted.weston@pacificorp.com

Emily Wegener
Senior Counsel
Rocky Mountain Power
1407 West North Temple, Suite 320
Salt Lake City, UT 84116
E-mail: emily.wegener@pacificorp.com

In addition, the Company respectfully requests that all data requests regarding this matter be addressed to:

By e-mail (preferred): datarequest@pacificorp.com

By regular mail: Data Request Response Center
PacifiCorp
825 NE Multnomah St, Suite 2000
Portland, OR 97232

Informal inquiries may be directed to Ted Weston, at (801) 220-2963.

MODIFIED PROCEDURE

15. Rocky Mountain Power believes that a hearing is not necessary to consider the issues presented herein and respectfully requests that this Application be processed

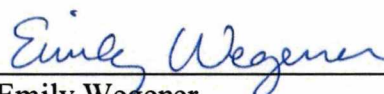
under Modified Procedure; i.e., by written submissions rather than by hearing, RP 201. If, however, the Commission determines that a technical hearing is required, the Company stands ready to prepare and present testimony in such hearing.

REQUEST FOR RELIEF

WHEREFORE, Rocky Mountain Power respectfully requests that the Commission issue an order authorizing that this matter be processed under Modified Procedure and approve the addition of the \$7 Remote Reconnection fee to Electric Service Schedule No. 300.

DATED this 23rd day of June 2021.

Respectfully submitted,



Emily Wegener
Attorney for PacifiCorp
1407 West North Temple, Suite 320
Salt Lake City UT 84116
Telephone: (801) 220-4526
Email: emily.wegener@pacificorp.com

I.P.U.C. No. 1

~~Fif~~**Six**th Revision of Sheet No. 300.2
Canceling ~~Four~~**Fifth** Revision of Sheet No. 300.2

ELECTRIC SERVICE SCHEDULE NO. 300 - Continued

<u>Sheet No.</u>	<u>Description</u>	<u>Charge</u>
9R.2	Security Deposit for New Service:	
	Residential and Small Commercial	Up to one sixth of estimated annual billings.
	Industrial and Large Commercial	Up to two months peak billings.
10R.8	Reconnection Charges:	
	<u>Remote Reconnection</u>	<u>\$7.00</u>
	<u>Non-Remote Reconnection</u>	
	Monday through Friday except holidays.	
	8:00 A.M. to 4:00 P.M.	\$25.00
	4:00 P.M. to 7:00 P.M.	\$50.00
	Weekends and holidays*	
	8:00 A.M. to 4:00 P.M.	\$50.00
	*Charge assessed if reconnection is requested and completed on the following holidays:	
	New Year's Day	Labor Day
	Idaho Human Rights Day	Thanksgiving
	Memorial Day	Friday after Thanksgiving
	Independence Day	Christmas Day
	Pioneer Day (July 24)	
10R.8	Tampering Unauthorized Reconnection Charge:	\$75.00
10R.8	Field Visit Charge:	\$20.00
11R.1	Taxes	

<u>Municipality</u>	<u>Type of Tax or Fee</u>	<u>Ordinance No.</u>	<u>Amount of Tax or Fee</u>	<u>Date Ordinance Adopted</u>
City of Arco	Franchise	No. 2007-B	3.0%	July 23, 2007
City of Ammon	Franchise	No. 501	3.0%	May 19, 2011
City of Bloomington	Franchise	No. 2012-01	10.0%	May 10, 2012
City of Dubois	Franchise	No. 268	10.0%	March 7, 2012
City of Firth	Franchise	No. 159	1.0%	March 14, 2000
City of Franklin	Franchise	No. 2004-811	3.0%	September 23, 2004
City of Iona	Franchise	No. 40	3.0%	June 22, 1989
City of Lewisville	Franchise	No. 2011-2	2.0%	September 14, 2011
City of McCammon	Franchise	No. 462	3.0%	September 7, 2011
City of Mud Lake	Franchise	No. 60904	2.0%	June 9, 2004
City of Paris	Franchise	No. 338	3.0%	November 2, 1998

Submitted Under ~~Advice No. 15-01~~Case No. PAC-E-21-15

ISSUED: ~~April 23, 2015~~June 23, 2021

EFFECTIVE: ~~May 18, 2015~~September 1, 2021



I.P.U.C. No. 1

~~Fourth~~ Sixth Revision of Sheet No. 300.2
Canceling ~~Fourth~~ Fifth Revision of Sheet No. 300.2

City of Preston

Franchise

No. 2005-4
(Continued)

3.0%

August 8, 2005

Submitted Under ~~Advice No. 15-01~~ Case No. PAC-E-21-15

ISSUED: ~~April 23, 2015~~ June 23, 2021

EFFECTIVE: ~~May 18, 2015~~ September 1, 2021

I.P.U.C. No. 1
**Sixth Revision of Sheet No. 300.2
Canceling Fifth Revision of Sheet No. 300.2**
ELECTRIC SERVICE SCHEDULE NO. 300 - Continued

<u>Sheet No.</u>	<u>Description</u>	<u>Charge</u>
9R.2	Security Deposit for New Service:	
	Residential and Small Commercial	Up to one sixth of estimated annual billings.
	Industrial and Large Commercial	Up to two months peak billings.
10R.8	Reconnection Charges:	
	Remote Reconnection	\$7.00
	Non-Remote Reconnection	
	Monday through Friday except holidays.	
	8:00 A.M. to 4:00 P.M.	\$25.00
	4:00 P.M. to 7:00 P.M.	\$50.00
	Weekends and holidays*	
	8:00 A.M. to 4:00 P.M.	\$50.00
	*Charge assessed if reconnection is requested and completed on the following holidays:	
	New Year's Day	Labor Day
	Idaho Human Rights Day	Thanksgiving
	Memorial Day	Friday after Thanksgiving
	Independence Day	Christmas Day
	Pioneer Day (July 24)	
10R.8	Tampering Unauthorized Reconnection Charge:	\$75.00
10R.8	Field Visit Charge:	\$20.00
11R.1	Taxes	

<u>Municipality</u>	<u>Type of Tax or Fee</u>	<u>Ordinance No.</u>	<u>Amount of Tax or Fee</u>	<u>Date Ordinance Adopted</u>
City of Arco	Franchise	No. 2007-B	3.0%	July 23, 2007
City of Ammon	Franchise	No. 501	3.0%	May 19, 2011
City of Bloomington	Franchise	No. 2012-01	10.0%	May 10, 2012
City of Dubois	Franchise	No. 268	10.0%	March 7, 2012
City of Firth	Franchise	No. 159	1.0%	March 14, 2000
City of Franklin	Franchise	No. 2004-811	3.0%	September 23, 2004
City of Iona	Franchise	No. 40	3.0%	June 22, 1989
City of Lewisville	Franchise	No. 2011-2	2.0%	September 14, 2011
City of McCammon	Franchise	No. 462	3.0%	September 7, 2011
City of Mud Lake	Franchise	No. 60904	2.0%	June 9, 2004
City of Paris	Franchise	No. 338	3.0%	November 2, 1998
City of Preston	Franchise	No. 2005-4	3.0%	August 8, 2005

(Continued)

Submitted Under Case No. PAC-E-21-15

ISSUED: June 23, 2021

EFFECTIVE: September 1, 2021