

From: [PUCWeb Notification](#)
To: [ConsumerComplaintsWeb](#)
Subject: Notice: A complaint was submitted to PUCWeb
Date: Wednesday, December 28, 2022 1:00:07 PM

The following complaint was submitted via PUCWeb:

Name: Donna Guillen
Submission Time: Dec 28 2022 12:38PM
Email: mommie2116@gmail.com
Telephone: 208-221-5704
Address: 4069 Birchwood Circle
Ammon, ID 83406

Name of Utility Company: Rocky Mountain Power

Contacted Utility: No

Comment: "Re: October 20, 2022 request from Rocky Mountain Power to modernize residential electricity prices Dear Ms. Barratt-Riley, December 28, 2022 I am writing to oppose the proposed request from Rocky Mountain Power to “modernize” residential prices. The proposed residential rate change would increase the fixed monthly customer service charge and decrease the price per kWh. The fixed monthly service charge would rise from a current annual cost of \$96. to \$351. This practice would especially harm senior citizens on a fixed income, as well as those Idahoans already struggling to pay rising bills. Under the current rate structure, customers have the choice to minimize their electricity usage to fit their budget. Under the new rate scenario, customers will be forced to pay the higher cost regardless of whether they choose to conserve energy. The proposal seems to favor those that use a lot of electricity, such as to charge electric vehicles, etc. It is better for Idaho to incentivize energy conservation rather than encourage customers to use more electricity. Please deny this proposal from Rocky Mountain Power."
