From: PUCWeb Notification < Do.Not.Reply@puc.idaho.gov>

Sent: Thursday, March 30, 2023 4:00 PM

To: ConsumerComplaintsWeb

Subject: Notice: A complaint was submitted to PUCWeb

The following complaint was submitted via PUCWeb:

Name: Lindsey Poyner

Submission Time: Mar 30 2023 3:00PM Email: lindseypoyner@hotmail.com

Telephone: 503-453-0752 Address: 371 north 3000 West

Rexburg, ID 83440

Name of Utility Company: Rocky Mountain Power PAC-E-22-15

Contacted Utility: No

Comment: "I received information about a proposed RMP modernization rate plan. And wanted to oppose this plan before the meeting on the 14th. Many people right now are struggling with costs and raising the cost of electricity over time by more than 4 times is not tenable for people on budgets with little wiggle room."

[Open in the PUC Intranet application]

From: PUCWeb Notification < Do.Not.Reply@puc.idaho.gov>

Sent: Thursday, March 30, 2023 5:00 PM

To: ConsumerComplaintsWeb

Subject: Notice: A complaint was submitted to PUCWeb

The following complaint was submitted via PUCWeb:

Name: Tammy and Jay Moore

Submission Time: Mar 30 2023 4:01PM Email: winnmooorefamily@gmail.com

Telephone: 503-515-8874 Address: 4177 E 300 N

Rigby, ID 83442

Name of Utility Company: Ricky Mountain Power PAC-E-22-15

Contacted Utility: Yes

Comment: "To Whom it May Concern, We are opposed to Rocky Mountain Power's proposal modernize residential rates. They had a virtual public meeting yesterday. There were several people that stated

they are retired and on fixed incomes. They said they would fall into the group that will be required pay higher bills, when actually they are the ones using far less power. They said it would be a hardship for them to have to pay that higher amount that Rocky Mountain Power is proposing. In writing and also in the meeting Rocky Mountain Power stated that those who use more energy than average, would see their bills decrease. However, those that use less power, will see an increase in their bills. How is it right to make those who use less power have to be responsible for those who use more? Also their plan is to raise the monthly service charge from \$8 to \$29.25 in five years. This seems very excessive. We feel it is wrong to have the service charge increase to \$29.25. As well as to decreasing the bills for those who use more power and making those who use less power pay a higher amount to cover it. We think this is a terrible plan and puts the burden on those who try their best to use as little electricity as possible. Please don't let this plan go through. It will cause hardship to our vulnerable senior citizens, as well as the hard working people who are doing their best to keep their lights on and putting food on their tables. Thank you for your consideration in this matter, Jay and Tammy Moore"

[Open in the PUC Intranet application]

From: PUCWeb Notification < Do.Not.Reply@puc.idaho.gov>

Sent: Friday, March 31, 2023 7:00 AM

To: Jan Noriyuki

Subject: Notice: A comment was submitted to PUCWeb

The following comments were submitted via PUCWeb:

Name: Charles Folsom

Submission Time: Mar 30 2023 6:03PM Email: charliefolsom@hotmail.com

Telephone: 406-660-0889 Address: 2380 E Alexis Ave Idaho Falls , ID 83401

Name of Utility Company: Rocky Mountain Power

Case ID: PAC-E-22-15

Comment: "The proposed change to the Residential Rate Modernization Plan is really going to harm those that try not to use much power or have invested in solar. Rocky Mountain Power claims they are doing this to be more fair to those who use a lot of electricity so their costs are reduced but shouldn't we be trying to incentivise people to stop using so much electricity. By reducing the cost for those who use a lot of electricity they are benefiting those who probably have large houses and can afford to pay for the electricity they are using. But people who are trying not to use a lot of electricity or live in a small apartment because of economic reasons are going to end up paying more. Rocky Mountain Power argues it is because the cost to provide power (transformer and other equipment) is the same for someone who uses a lot or a little amount of electricity. But that is not true because someone who owns a large house with property might have a transformer just for them where an apartment complex that houses a lot of low income families might be on the same transformer. If the end goal for Rocky

Mountain Power is to bring in the same amount of revenue then why reform their program to benefit those who can afford to pay for the electricity they use and punish those who struggle to make ends meet."

Name: CINDY KILLIAN

Submission Time: Mar 30 2023 6:06PM

Email: ctknurse@yahoo.com
Telephone: 208-522-5442
Address: 3250 Ross Avenue

Ammon, ID 83406

Name of Utility Company: Rocky Mountain Power

Case ID: PAC-E-22-15

Comment: "After reading through the company's proposal, it appears to be designed to penalize those of us who have invested so much into solar panels or alternative power sources. We will be paying more for services and be reimbursed less. When we put solar panels on our home, it was designed to pay for itself. We thought we were benefiting everyone because the power company couldn't keep up with the demands. This needs to wait until we can get our systems paid for by the savings. Or credit us a better return rate on our solar power."

[Open in the PUC Intranet application]

----Original Message-----

From: DeVor Morse (morsedevor@gmail.com) Sent You a Personal Message

<<u>kwautomail@phone2action.com</u>> Sent: Friday, March 31, 2023 8:27 AM

To: Jan Noriyuki

Subject: PAC-E-22-15 Rocky Mountain Power Rates

CAUTION: This email originated outside the State of Idaho network. Verify links and attachments BEFORE you click or open, even if you recognize and/or trust the sender. Contact your agency service desk with any concerns.

Dear Idaho Public Utilities Commission,

In a time that people are working hard to keep up with the current inflation here come Rocky Mountain Power to raise their rates to this unbelievable amount. How much money does this company feel that it has to make in profits. I dont like it when the government steps in but, this is one case that I think that they need to take a close look at what this company is trying to do. This should never be allowed.

The Idaho Public Utilities Commission should reject Rocky Mountain Power?s proposal to nearly quadruple customers? fixed charge. A \$30 fixed charge is far out of line with comparable utilities in the state and creates a rate structure that incentivizes energy waste, harms low-income and low-usage customers, and increases the overall cost of our utility grid.

By reducing the value of a kilowatt?hour saved or self?generated, a higher fixed charge directly reduces the incentive that customers have to invest in energy efficiency or distributed generation. Customers who have already invested in energy efficiency or distributed generation will be harmed by the reduced value of their investments. With little incentive to save, customers may actually increase their energy consumption and states will have to spend more to achieve the same levels of energy efficiency savings and distributed generation. Where electricity demand rises, utilities will need to invest in new power plants, power lines, and substations, thereby raising electricity costs for all customers.

Data from the Energy Information Administration show that in nearly every state, low?income customers consume less electricity than other residential customers, on average. Because fixed charges tend to increase bills for low?usage customers while decreasing them for high?use customers, fixed charges raise bills most for those who can least afford the increase.

High fixed charges, such as the one Rocky Mountain Power is proposing, create an unfair, inefficient rate structure. Please reject Rocky Mountain Power?s proposal to increase rates to \$29.25 per month per customer.

Sincerely,

DeVor Morse 5766 North Hwy 34 Preston, ID 83263 morsedevor@gmail.com (208) 269-7801

This message was sent by KnowWho, as a service provider, on behalf of an individual associated with Sierra Club. If you need more information, please contact Lillian Miller at Sierra Club at core.help@sierraclub.org or (415) 977-5500.
