

From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>
Sent: Tuesday, March 28, 2023 7:00 AM
To: ConsumerComplaintsWeb
Subject: Notice: A complaint was submitted to PUCWeb

The following complaint was submitted via PUCWeb:

Name: Tami Barber
Submission Time: Mar 28 2023 12:17AM
Email: barber.tami@gmail.com
Telephone: 208-521-6714
Address: 1975 Spencer Lane
Ammon, ID 83406

Name of Utility Company: Rocky Mountain Pwer **PAC-E-23-04**

Contacted Utility: Yes

Comment: "In reference to smart meters: I do NOT want to have a smart meter at my residence. I know of the medical issues they create for people living within the area in which the electromagnetic frequencies radiate . I had 3 encountets with representatives of Rocky Mountain Power in which I told them we did not want to have a smart meter installed. The last 2 times I was told our power would be terminated if we didn't consent. In the last call I made to them I was told that they couldn't retrack the work order for the installation. So it was installed against our will and with the threat of our power being turned off.This is trespassing and coercion and should not be allowed or overlooked. Rocky Mountain Power should not be permitted to require the new meters and should replace our smart meter with the original style.They told me that your Commision authorized their mandatory requirement. Please, re-address this issue and hold them accountable for using intimidation tactics and for trespassing. I am going to open a formal complaint. "

[\[Open in the PUC Intranet application\]](#)