

The following comment was submitted via PUCWeb:

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Name of Utility Company: Pacificc corp Rocky Mountain Power

Case ID: PAC-E-23-12

Comment: "This case needs to have the company records on this account thoroughly audited as they were the ones or their contractors they sent that moved the meter banks, I have been at this address more than 20 years and had previously been disconnected and was the correct meter attached until they moved the meter bank, it was ignored by Rocky Mountain Power and Jon During the informal that on the service call DEC 2022 by the crew who informed me that my meter was bad and discovered it had accidentally been crossed and they would let Rocky Mountain Power know and someone would be out in a couple of days, which with holidays didn't think to much about it but when January rolled around I called again as nobody had been out to correct the crossed meters, Rocky Mountain Power and Jon ignored this information. I do have witnesses if I need to that it was the utility that moved the meter bank that caused them to be crossed. So January they Finally uncrossed them, so subsequent visits in February and March showed yes they were right, but they were Crossed until January 2023"
