

✓ Ken Ack  
sent 2/20/09

✓ To AV.

✓ To Commis  
H

RECEIVED

2009 FEB 20 AM 8:10

IDAHO PUBLIC  
UTILITIES COMMISSION

Feb. 18, 2009  
Box 126  
Smelterville, Idaho  
83868

Sir:

I'm writing you about  
Arista better know to me  
as the opes of the northwest  
natural gas increase they  
are ask you for.

Natural gas is selling for  
less than it was 5 years  
ago. Last year you gave  
them a big increase in  
gas and electric it's time  
for you at Idaho PUC,  
to say no.

I myself and 1000's of  
others here are on fixed  
incomes. We can't even go  
to a boss and ask for more  
money. Right now people  
are being layed off cut  
back in hours it's about

Avista does the some thing. They said some of there stuff is 70 years old and needs to be replaced. Why havnt they been replacing there stuff with the raises you been giving them for the last 70 years. So please when you and yours meet think of the 100's of people on fixed incomes. Get a little back bone and tell Avista no for change.

I thank you  
Guy R. Hansen

No name,  
No address

Increase

RECEIVED

2009 FEB 19 AM 8:16

IDAHO PUBLIC  
UTILITIES COMMISSION

Why?  
Why now??!!

You, too, are responsible  
for further breakdown  
of a once great  
and moral nation.

✓ Ken Ark  
sent 2/20/09

✓ To AV.

✓ To Commis.  
S H

RECEIVED

2009 FEB 19 AM 8:18

IDAHO PUBLIC  
UTILITIES COMMISSION

2/15/09

Idaho PUC  
P.O. Box 83720  
Boise, ID 83720

Re: Avista Rate  
increase

Dear Madam / Sir:

I am writing to oppose the Avista rate increase which seems to occur on a regular basis.

My December bill came to \$370.00 even though I closed bedroom doors and kept the thermostat at 64° plus using small electric heaters. In January my bill was \$312.00 plus turning down the thermostat to 60° at night, at 8 P.M. to be ex-

act.

Using "Comfort Level Billing" as Avista recommends only deludes you into thinking you are paying less. These rates are just too high, and I hope the Commission refuses to approve another increase. The electricity part of the bill wasn't too high, it was the gas rates that I think are out of line.

I appreciate anything the Commission can do to keep these rates at a reasonable level.

Sincerely,  
 Muriel L. Douglass  
 924 Victoria Dr.  
 Cour d'Alene  
 ID 83814

✓ Ann Ark  
sent 2/24/09

✓ To PAU

✓ To Commes  
: H

Idaho PUC  
PO Box 83720  
Boise Id 83720-0074

Feb 17, 2009

RECEIVED

2009 FEB 20 AM 8:12

IDAHO PUBLIC  
UTILITIES COMMISSION

Re: Proposed increase by Avista

It would be a major tragedy to grant Avista Utilities any increase in this extremely difficult economic times.

I have watched my bill steadily increase since September as Avista has added every percentage they don't have to ask for. I am disabled. I have energy efficient lights and no heat. The only thing I have left to shut off is the refrigerator. Must I do without that also so Avista can have millions more in profits?

Avista sold "energy blocks". No one knows what that money was for or where it went. Nor did Avista ever promise a return of any kind on that money. Those "energy blocks" seem to have become a donation to Avista's coffers.

I would like to propose that any increase by a public utility in Idaho be subject to a vote by the public.

Avista is not hurting for money - the people are. Please do not grant this increase.

Sincerely,  
Kathleen A. Bass  
1619 Cedar St Apt 5  
Wallace Id 83873  
(208) 556-0938

✓ Men Ack  
sent 2/20/09

✓ To A.V.

✓ To Commms.  
§ H

**Jean Jewell**

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**Sent:** Friday, February 20, 2009 3:22 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Annie Fisher follows:

-----  
Case Number:  
Name: Annie Fisher  
Address: St Joe River Road - 34021 A  
City: Calder  
State: Idaho  
Zip: 83808 -  
Daytime Telephone: 2082459139  
Contact E-Mail:  
Name of Utility Company: Avista  
Add to Mailing List: yes

Please describe your comment briefly:

I am an elderly disabled person who cannot afford these outrageous electric bills anymore. Please do not allow Avista to get another raise and please take a look at the one you recently gave them. Please call me regarding this at 208-245-9139. I would really like to speak to you. We need some help out here in Idaho with these hikes and fees. Thank you Annie M Fisher

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 12.213.224.38

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✓ Gen. Ack sent 2/20/09

✓ To AV

✓ To Commis. FH

**Jean Jewell**

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**From:** wisechoice815@hotmail.com  
**Sent:** Wednesday, February 18, 2009 1:07 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from wendy wise follows:

-----  
Case Number: AVU-E-001  
Name: wendy wise  
Address: 4734 e moen rd  
City: hayden  
State: idaho  
Zip: 83835  
Daytime Telephone: 208-772-7603  
Contact E-Mail: wisechoice815@hotmail.com Name of Utility Company: avista Add to Mailing List: yes

Please describe your comment briefly:

I am strongly against these consistent rate increases. Avista doubled profits increased management salaries and paid large dividend to shareholders. If they can afford to pay dividends then they do not need an increase. I do not get the luxury of choosing my power company and power is a necessity. There needs to be a little more regulation on just how much we HAVE to pay.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 98.145.88.142

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✓ Ben Bate  
sent 2/20/09

✓ To AV

✓ To Commus.  
: H

**Jean Jewell**

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**From:** wsiechoice815@hotmail.com  
**Sent:** Wednesday, February 18, 2009 1:12 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from wendy wise follows:

-----  
Case Number: AVU-G-001  
Name: wendy wise  
Address: 4734 e moen rd  
City: hayden  
State: idaho  
Zip: 83835  
Daytime Telephone: 208-772-7603  
Contact E-Mail: wsiechoice815@hotmail.com Name of Utility Company: avista Add to Mailing  
List: yes

Please describe your comment briefly:

NO NO NO NO We can not continue to afford increases on power that we have to have. Avista needs to start being more accountable to the consumer not shareholders. If it continues maybe we should have competition between power companies instead of a monopoly. Reversing deregulation needs to be looked at. No other business would be allowed to operate in this manner

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 98.145.88.142

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✓ Gen Ack.  
sent 2/20/09

✓ To AV.

✓ To Commms.  
FH

**Jean Jewell**

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**From:** garywc771@yahoo.com  
**Sent:** Friday, February 20, 2009 4:50 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Gary Cummings follows:

-----  
Case Number:  
Name: Gary Cummings  
Address: 1240 Lundquists Lane  
City: Moscow  
State: ID  
Zip: 83843  
Daytime Telephone: 208-882-2551  
Contact E-Mail: [garywc771@yahoo.com](mailto:garywc771@yahoo.com)  
Name of Utility Company: Avista  
Add to Mailing List:

Please describe your comment briefly:

I am writing to protest the requested rate increase by Avista Utilities of Washington State to effect customers in North Idaho. Avista has had ample rate increases over the last several years, and by their own admission are doing well. In these down economic times I believe a rate increase will only hurt businesses and homeowners. Avista has doubled their net income in the last year as evidenced by this latest report:

SPOKANE, Wash., Feb. 18 /PRNewswire-FirstCall/ -- Avista Corp. (NYSE: AVA - News) today reported net income of \$17.5 million, or \$0.32 per diluted share, for the fourth quarter of 2008, compared to net income of \$14.1 million, or \$0.26 per diluted share, for the fourth quarter of 2007. For the year ended Dec. 31, 2008, Avista Corp.'s net income was \$73.6 million, or \$1.36 per diluted share, compared to net income of \$38.5 million, or \$0.72 per diluted share, for the year ended Dec. 31, 2007.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 64.126.160.16

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✓ Gen Ack  
sent 2/23/09

✓ To Comms.  
i H

**Jean Jewell**

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**From:** cliffordlee1213@hotmail.com  
**Sent:** Monday, February 23, 2009 6:40 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from clifford l. reuschlein follows:

-----  
Case Number: jany.23,2009 new rate increase  
Name: clifford l. reuschlein  
Address: 225 main  
City: ferdinand  
State: idaho  
Zip: 83526  
Daytime Telephone: 208-962-5604  
Contact E-Mail: [cliffordlee1213@hotmail.com](mailto:cliffordlee1213@hotmail.com) Name of Utility Company: avista Add to Mailing List:

Please describe your comment briefly:

Dear commisoners we the people have HAD ENOGHE INCREASES OF POWER FROM THEM, YOU NEED TOO HAVE THE CEO TAKE APAY CUT AND WHO EVER MAKES MORE THEN MINUM WAGE THATS IN THE OFFICE PLUS ALL THERE BENIFETS WE PAY FOR I DO NOT MAKE WHAT THE CEO MAKES A YEAR HEARD ITS AROUND \$200,000 A YEAR SOME THING IS WRONG I DODN'T SEAT BEHINDE A DESK IM ON MY FET MOST OF THE TIME IM A REASTURANT COOK I MAKE ABOUT \$20,000 ayear be for taxes are out of it so were thy gwet off whanting more money thy should make what i do and see if thy surve on it like i have too my be then thy know what people are going thought get ride all there fancy vac. and cars make them take pay cut so we dodn't have too have increase, but i know you whant do that beacuse your making more money then most people do so it whant heart you for rate increas like us small people yyou all need too take pay cut in government too get backt oo making only what we make that whats wrong with government over paying help put all there wages back too about \$30,000 a year and take taxes out of that be fore thy get there pay checkes and see if thy can live on it like the reast of the people who dodn't make money like avisty or you goverment people

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 69.41.139.50

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✓ Men Ask  
sent 2/23/09

✓ To Comm. s H

Jean Jewell

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**From:** lynnmfleming@aol.com  
**Sent:** Sunday, February 22, 2009 1:13 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Lynn Fleming follows:

-----  
Case Number: AVU-E-09-01/AVU-G-09-01  
Name: Lynn Fleming  
Address: 88 West Commerce Drive, Ste C  
City: Hayden  
State: ID.  
Zip: 83835  
Daytime Telephone: 208/ 772-9470  
Contact E-Mail: lynnmfleming@aol.com  
Name of Utility Company: Avista  
Add to Mailing List:

Please describe your comment briefly:

Rate increases proposed by Avista are heinous during a time of extreme financial pressures on small businesses and individual homeowners. Avista made record profits last year, something few business owners can claim in North Idaho. Next Fall and winter will be the true test when our savings are gone and our business has levelled off to new lows. I need to keep a store front business to maintain credibility in the construction industry but I may have to return to a home office with less access and visibility thanks to sky rocketing profiteering by companies like Avista, Time Warner and Verizon. Like every man these utilities should tighten their belts and reduce their expansionist plans- like the rest of us customer/victims.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 98.145.83.178

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✓ Gen Aike  
sent 2/23/09

✓ To Comms.  
; H

**Jean Jewell**

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**From:** connie1@moscow.com  
**Sent:** Sunday, February 22, 2009 7:44 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Max Bingman follows:

-----  
Case Number:  
Name: Max Bingman  
Address: 177 So. Roosevelt  
City: Moscow  
State: Idaho  
Zip: 83843  
Daytime Telephone: 208-882-2273  
Contact E-Mail: [connie1@moscow.com](mailto:connie1@moscow.com)  
Name of Utility Company: Avista  
Add to Mailing List: no

Please describe your comment briefly:

Sirs we do not believe that Avista is entitled to a natural gas increase at this time. Our heat bill is running \$100.00 a month now for a 1450 square foot home. And, this is a lot of money when we are on a fixed income. This must be a real hardship on the unemployed. Also, they made a profit of 74 million last year, which is a lot of money for common Idaho folks to comprehend. Please consider seniors on fixed income, the unemployed, and stock market losses to retirement savings when making your decision. Thank you. Max & Eleanor Bingman, Moscow, Idaho.

[connie1@moscow.com](mailto:connie1@moscow.com)

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 64.126.174.101

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✓ Gen Ack  
sent 2/23/09

✓ To A.V.

✓ To Comments.  
EH

**Jean Jewell**

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**From:** buckandme48@yahoo.com  
**Sent:** Saturday, February 21, 2009 5:53 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Robert Smith follows:

-----  
Case Number: Avista application to IPUC of rate increase  
Name: Robert Smith  
Address: PO Box 2006  
City: Bonners Freey  
State: id  
Zip: 83805  
Daytime Telephone:  
Contact E-Mail: buckandme48@yahoo.com  
Name of Utility Company: Avista ,Natural Gas Add to Mailing List: yes

Please describe your comment briefly:  
This is regarding Avista Utilities January 23, application with IPUC requesting a rate increase. We are all going through hard times this will just add to them. I think Avista could look into there operations and find some cost saving measures. They offer energy savings tips to lower consumption of Natural Gas or cost average billing. But it all comes down to the bottom line and it seems that when there's trouble meeting it they pass it on to the consumer. It's nice to say the increase is due to increased operating costs and capital investment. Lets face it it's just easier to increase rates rather than cut some of the fat. We live a good but modest life up here in Northern Idaho. If you try and compare cost of living in Bonners Ferry or any small town Idaho to a Spokane WA we just don't have the opportunities to compete financially. Pleas keep in mind we aren't looking for welfare just a fair chance in your decisions. Thank you.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 76.178.183.55  
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✓ Ken Ack  
sent 2/23/09

✓ to A.V.

✓ to Commes  
; H

**Jean Jewell**

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**From:** thwesleyhouse@cs.com  
**Sent:** Friday, February 20, 2009 9:36 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell  
**Subject:** PUC Comment Form

A Comment from Terry Howard follows:

-----  
Case Number: Proposed Rate Increase  
Name: Terry Howard  
Address: 6781 East Mullan Trail Road  
City: Coeur d' Alene  
State: Idaho  
Zip: 83814  
Daytime Telephone: 208-755-0057  
Contact E-Mail: [thwesleyhouse@cs.com](mailto:thwesleyhouse@cs.com)  
Name of Utility Company: Avista  
Add to Mailing List: yes

Please describe your comment briefly:

Dear Avista,  
The country is in a financial situation that warrants all of us, your company included, to work together to help reduced the pain of the matter and speed up the recovery. This does not mean that you try to raise your rates. What are you thinking! The rates have been raised twice in the past eighteen months. I see in the paper this week that your profits were up, and that you were also giving out a nice dividend. You may feel that you are not receiving enough revenue, because people truly are conserving which and in turn lessens the amount of money you are receiving. So, you have decided, 'lets raise the rates!!' We all need to stay on the same page (that's you too) and work together. And, you can also quit running that crazy television ad with our local weatherman telling us all how to save energy. We already are. How about you doing the same and joining the rest of us here in the real world! I hope the Commission puts an end to this maddness, and denies the rate hike.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 64.12.117.11

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