

✓ Ken Beck
sent 3/6/09

✓ To AV.

✓ To Commis.
; H

RECEIVED

2009 MAR -5 AM 8:12

March 3, 2009

Idaho PUC

P.O. Box 83720

Boise, Id. 83720

IDAHO PUBLIC
UTILITIES COMMISSION

Dear Sirs:

You ask for public input on Avista's request for increase in rates.

We have recently had increase And Now another is requested.

Those of us on limited incomes / & with more and more unemployment; along with the poor economy & inflation; we are stretched to the limit "now"

We as customers are "ALREADY" on the Compact Level Billing & have & do try to conserve now.

There fore this is a letter of protest for another proposed price increase for Avista.

Please consider, "We The People".

Sincerely,

Janet M. Morse

Ms. Janet M. Morse
3909 N Jonquil Ct.
Coeur D Alene, ID 83815

SPOKANE WA 992

03 MAR 2009 PM 1 T



2009
MARCH
1

✓ Ken. Ask sent 3/6/09

✓ To AV.

✓ To Comm. H

Spirit Lake - Id

March 3, 2009

To whom it may concern,

I don't understand how cities can spend money on things like this and then turn around and say they need to get a rate increase.
Hog Wash.

Monty Bullock

RECEIVED
2009 MAR -5 AM
IDAHO PUB
UTILITIES COM

 **Monty R. Bullock**
PO Box 211
Spirit Lake, ID 83869

SPOKANE WA 992
03 MAR 2009 PM 3 T



RECEIVED
2009 MAR -5 AM 8:14
IDAHO PUB
UTILITIES COMMISSION

Idaho Public Util. Comm.

P.O. Box 83720
 Boise Idaho

83720-007

COEUR D'ALENE
 PRESS
 FRIDAY
 FEB 27, 2009
 PAGE A 9

...covered about 70 per-
 cent of Idaho's \$1.4 billion
 Medicaid program, but that
 will jump to 79 percent as a
 result of the massive spend-
 ing bill signed by President
 Barack Obama last week,
 legislative budget analyst
 Amy Castro told the Joint
 Finance Appropriations

money, state officials want to
 preserve those Medicaid cuts,
 including ending non-emer-
 gency transportation for some
 recipients and freezing nurs-
 ing-home rates, arguing they
 more closely align with what's
 offered by private insurers.

Legislators say the stimu-
 lus-related savings on Idaho's

in the year ending June 30,
 down hundreds of millions
 from the year earlier, and many
 fear things will get worse.

Details of how the federal
 stimulus will affect Idaho
 aren't yet clear, Bell said, and
 lawmakers and their legisla-
 tive advisers say they don't
 have all the answers yet.

RECEIVED
 2009 MAR -5 AM 8:13
 IDAHO PUBLIC

YOUR DONATION WILL HELP!

Firefighters and Law Enforcement FALLEN HEROES PLAZA

Your Support Is Timeless

There are many opportunities to
 support and have your name, a family
 members name, or your
 company's name become a permanent
 part of this memorial tribute to fallen
 firefighters and police officers.

Naming Recognition Opportunities:

- Donor Wall
- Brick Pavers within the Plaza
- Major Donor Bricks
- 16 Stone Inlays Representing Buildings Destroyed at 'Ground Zero'
- Bench—One of two inside the Plaza

Your Engraved Name...

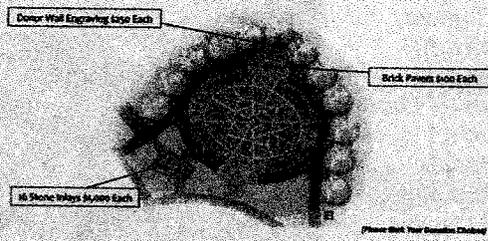
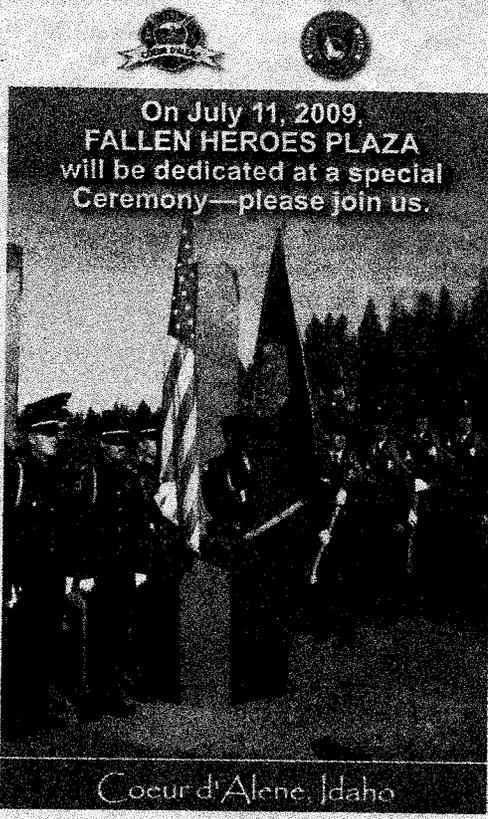
becomes a lasting legacy in the beautiful
 City of Coeur d'Alene.

Your Generous Donation...

ensures the completion of this most
 honored place for men and women who
 die in the line of duty.

Thank You Large Donors

- Abbotswood Design
- Avista Utilities
- City of Coeur d'Alene
- Coeur d'Alene Arts Commission
- Coeur d'Alene Police Officer's Association
- Coeur d'Alene Rotary Club
- Coeur d'Alene Tribe
- Fire Department Local 710



The development of Fallen Heroes Plaza is supported by the
 City through dedication of land, various goods and services, and
 maintenance. Private money will finance the construction of the
 memorial. The sacrifices made by Idaho first responders have
 benefitted every citizen.

The memorial area will have five 12-foot tall sculptures of public
 safety officers in a circular pattern. Within this circle, a half wall will be
 erected wherein the names of fallen firefighters and police officers will
 be engraved. A memorial wall for donors, and an area for engraved
 pavers, will be featured just outside the circle, lovingly, and with
 reverence, surrounding those fallen heroes.

On September 11, 2008, the City of Coeur d'Alene unveiled the first
 memorial component of the Fallen Heroes Plaza featuring two basalt
 columns representing the twin towers of the World Trade Center and
 an artifact from 'Ground Zero.' A groundbreaking ceremony was also
 held for the final phase at Cherry Hill Park. A sculpture memorial will
 be dedicated to Idaho firefighters and law enforcement officers who
 have died in the line of duty throughout Idaho's history.

They shall not be forgotten.

(Please Mark Your Donation Choices)

Bench (1 of 2 available)—Includes 12"x16" stone engraved plaque	\$5,000
Stone Inlay of a Building Destroyed at Ground Zero (16 Available)	\$1,000 Each
Donor Wall/Stone Engraving	\$250 Per Line
Paver Brick	\$100

Any And All Donations Are Welcome

**Your donation is tax-deductible. Do not send cash.
 Enclosed is a check in the amount of \$.**
 Questions? Please call (208) 769-2252 or email
parks@cdaid.org.

Name _____
 Address _____
 City _____
 State _____ Zip _____
 Phone _____
 Email _____

Please Send Your Donations To:
 Fallen Heroes Plaza
 c/o Coeur d'Alene Parks Foundation, Inc.
 212 Ironwood Dr. #D, PMD 124
 Coeur d'Alene, ID 83814
Thank You!

PRIVATE
 MONEY?



372413-0227



RECEIVED

2009 MAR -5 AM 8:13

IDAHO PUBLIC UTILITIES COMMISSION

March 2, 2009

Mr. Monty Bullock
P.O. Box 0211
Spirit Lake, Idaho 83869

Dear Monty:

I am the person you talked with at Avista on Monday morning when you called to ask about our involvement in a couple of community programs. Unfortunately, I wrote your phone number down incorrectly. I tried numerous other ways to find a phone number for you, but could only come up with this address. I hope this letter is reaching the right person.

You asked about Avista's contribution to the Fallen Heroes Plaza in Coeur d'Alene. The contribution was made last fall from the Avista Foundation, a non-profit philanthropic fund that supports worthy community projects and programs in the communities we serve. The Foundation's money comes from an endowment that was funded by dollars separate from those we receive from shareholders or customers.

I hope this answers your question. If you need more information, please call me. I've attached my card with my contact information. We appreciate your inquiry and wish you the very best.

Sincerely,

Jessie F. Wuerst
Communications Manager

✓ Gen Ack
sent 3/8/09

✓ To AV.

✓ To Commis.
i H

To the Idaho PUC
P O Box 83720
Boise ID 83720-0074

2-28-09

This letter is in regards to the new Avista request of (1-23-09) to increase electric rates again.

Please consider the following:
Using the KWH rates of Sept 2008:

Oct 2008 rate increased by	.08%
Nov 2008 rate increased by	21.3%
Dec 2008 rate increased by	26.4%
Jan 2009 rate increased by	26.9%
Feb 2009 rate increased by	26.7%

If you, the Idaho PUC, grant their new request, our rates will jump to 37% over what they were in Oct of 2008.

Enough is enough already. Do your job & tell them to take a hike. Those fortunate enough to still have jobs, aren't seeing any significant increase in their income, and many aren't even sure they will still be employed in a month or two. Even in the best of times these would be considered very hefty increases.

RECEIVED
2009 MAR -4 PM 2:40
IDAHO PUBLIC
UTILITIES COMMISSION

Best Regards
Craig Royer
206 Hawkins Rd
Sagle ID
83860

✓ Gen. Ack
sent 3/6/09

✓ To AV.

✓ To Commis.
; H

Jean Jewell

From: wlwood@lewiston.com
Sent: Friday, March 06, 2009 9:32 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Wayne Wood follows:

Case Number: AVU-E-04-1, AVU-G-04-1
Name: Wayne Wood
Address: 6467 Cougar Ridge Drive
City: Lewiston
State: Idaho
Zip: 83501
Daytime Telephone: 208-750-1956
Contact E-Mail: wlwood@lewiston.com
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your comment briefly:

Utilities don't have to answer to anyone concerning the wages and bonuses they pay their management. Utilities pay them and figure their wages into the cost of the power the customers buy. With all the corporate greed destroying this country it is making it hard for the average wage customers to survive in these economic hard times. We as Americans need to stand up to Corporations & Utilities and make them tow the line with expenses and reduce the cost to consumers. Avista doesn't need the large rate hike they are asking for!

Thank You,
Wayne Wood

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 64.126.137.21

✓ Men Ark
sent 3/6/09

✓ To AV.

✓ To Commis.
; H

Jean Jewell

From: jmte914@yahoo.com
Sent: Friday, March 06, 2009 9:39 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from J. Eiland follows:

Case Number: AVU-E-09-01, AVU-G-09-01
Name: J. Eiland
Address: 3619 15th Street
City: Lewiston
State: Idaho
Zip: 83501
Daytime Telephone:
Contact E-Mail: jmte914@yahoo.com
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your comment briefly:
Regarding Avista's wanting to increase rates:

1. I understand that this request is, in part, to pay for Avista's advertising. Avista is a monopoly in this region. They have no competition; hence there is no need to advertise. If Avista's management believes advertising is necessary, then Avista must budget for that accordingly without raising its rates.

2. I also understand that rates are to be increased to force Avista users to pay for those customers who will not or cannot pay for their gas and/or electricity. Customers' had always had the choice of contributing to 'Project Share.' It was purely voluntary.

I have to struggle to pay for what I use. Right now I am paying off an overdue bill--my last payment was to have been used to buy groceries. My father had always contributed to 'Project Share,' as had I, when I could afford to do so. Now Avista expects me to pay more when I am working very hard for very little, and paying off my overdue bill as best I can.

Regarding Avista's wanting to increase rates:

1. I understand that this request is, in part, to pay for Avista's advertising. Avista is a monopoly in this region. They have no competition; hence there is no need to advertise. If Avista's management believes advertising is necessary, then Avista must budget for that accordingly without raising its rates.

2. I also understand that rates are to be increased to force Avista users to pay for those customers who will not or cannot pay for their gas and/or electricity. Customers' had always had the choice of contributing to 'Project Share.' It was purely voluntary. Avista has a history of being willing to work with people who stay in contact with them, who make and abide by any payment arrangement, and who promptly notify them of any change affecting their ability to comply with the agreement.

I earn about \$200.00 per week. I maintain contact with Avista, remit payments as agreed, and notify them promptly if the arrangement needs to be modified. Sometimes it means going without something else I need.

If Avista is bent on forcing its customers to pay for everyone else's utilities, let them divide the total amount charged in Idaho by the number of households, then bill each household by the result. At least then we would have an honest representation of the Socialism Avista is proposing.

Thank you for your time.

Respectfully submitted.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 74.60.56.60

Offen Ack
sent 3/4/09

To AV.

To Commes.
: H

Jean Jewell

From: Pfmachine@hotmail.com
Sent: Friday, March 06, 2009 4:47 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Norm Kuhlman follows:

Case Number: *AVU-E-09-01/AVU-G-09-01*
Name: Norm Kuhlman
Address: 1575 E. 16th
City: Post Falls
State: ID
Zip: 83854
Daytime Telephone: (208) 773-9208
Contact E-Mail: Pfmachine@hotmail.com
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your comment briefly:

Enough is enough. Avista need to tighten their belt like everybody else. The amount of money they pay their executives is obscene, their profits are way up. Yet they keep crying how they need higher and higher rates. Most people can't afford the rates they are charging now. Avista needs to clean house before anymore rate increases. They have a monopoly and people are fed up with the wastefulness.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 70.110.50.25

✓ Gen. Ask
sent 3/4/09

✓ To AV.

✓ To Commus.
i H

Jean Jewell

From: shirleyvold777@aol.com
Sent: Wednesday, March 04, 2009 3:12 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Shirley Vold follows:

Case Number: AVU-E-09-01/AVU-G-09-01
Name: Shirley Vold
Address: 4019 W. Pleasan Lane
City: Post Falls
State: Idaho
Zip: 83854
Daytime Telephone: (208) 773-9868
Contact E-Mail: shirleyvold777@aol.com
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your comment briefly:

We have lived in our home in Post Falls, Idaho since 1990. Our comfort billing was at \$ 90.00 a month and now is at \$147.00. We are as a country having a hard enough time just trying to make ends meet. I am not in agreement with an increase to our utilities.

Shirley Vold

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 76.178.29.99

✓ Gen. Adm. sent 3/4/09
✓ Gene F. to respond to ?s
✓ To AV.
✓ To Commis. H
Jean Jewell

From: abishai2@hotmail.com
Sent: Wednesday, March 04, 2009 2:44 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Paul Horner follows:

Case Number: AVU-E-09-01
Name: Paul Horner
Address: 411 N. Almon spc. 510
City: Moscow
State: Idaho
Zip: 83843
Daytime Telephone: 208-310-1857
Contact E-Mail: abishai2@hotmail.com
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your comment briefly:

I have watched for the last few years and it seems Avista amongst other corporations have gotten the impression that they just automatically increase rates every year now. My question is are the rates actually caused by the cost of electricity (buying and selling from other places) or is the increase because the people who work for Avista need a raise. I would like to know what the incomes are of those who are at the top. As we live in such an economy where raises have been typical and we are finding out that in fact it was due to increases in salaries and perks and not in the actual cost of the product it makes me wonder about avista. Also in looking at their rate increase the cost that they are proposing seems to be small however if you take the cost to the public for electricity over the 982 kilowatt-hours its quite substantial. I have never just used 982 kilowatt-hours and my bill shows it as it has more than doubled over the years that Avista has increased their rates. The biggest cost being anything over the what they call average use of electricity. Why isn't this ever shown on their application as anything over 982 kilowatt-hours will cost,xxxx amount of dollars. I think the reason why is because it nearly doubles and that would be out of line and more people would complain.

So I will continue to contest these rate hikes until Avista makes it more clear why the rate hikes, discloses what the hike will be over their average rate (as anything over 982 will raise the bill drastically), and discloses to all just where the money goes.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 216.98.237.183

✓ Jean Ack
sent 3/4/09

✓ To Comments
i H

Jean Jewell

From: meadowshorsegirl@hotmail.com
Sent: Tuesday, March 03, 2009 9:56 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Shirlie Newbold follows:

Case Number: AVU-E-09-01
Name: Shirlie Newbold
Address: 1237 W. Grange Ave
City: Post Falls,
State: ID
Zip: 83854
Daytime Telephone: (208) 773-1189
Contact E-Mail: meadowshorsegirl@hotmail.com Name of Utility Company: Avista Add to Mailing List: no

Please describe your comment briefly:
We are in the midst of a depression and Avista made record profits last year. Their request for a rate increase is unconscionable at a time like this.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 70.110.37.214

✓ Gen Ack
sent 3/4/09

✓ To AV.

✓ To Comms.
3 H

Jean Jewell

From: timmosgrove@msn.com
Sent: Thursday, March 05, 2009 11:02 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Tim Mosgrove follows:

Case Number: AVU-E-09-01/AVU-G-09-01
Name: Tim Mosgrove
Address: 2720 W. Hayden Ave
City: Hayden
State: ID
Zip: 83835
Daytime Telephone: 208-772-1550
Contact E-Mail: timmosgrove@msn.com
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your comment briefly:

Natural gas rates have gone up, and up, and up. Avista has a monopoly that the average person can no longer afford. What drives up the rates are big insurance companies, health care costs out of control. Help the families in Idaho by saying no to rate hikes.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 72.84.5.179

✓ Ben Ack
sent 3/6/09

✓ To AV.

✓ To Commes.
; H

Jean Jewell

From: kshriver@orofino-id.com
Sent: Thursday, March 05, 2009 10:05 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from tiffany garrison shriver follows:

Case Number: AVU-E-09-01 AVU-G-09-01
Name: tiffany garrison shriver
Address: p.o. box 2293
City: orofino
State: idaho
Zip: 83544
Daytime Telephone: 2084769365
Contact E-Mail: kshriver@orofino-id.com
Name of Utility Company: avista
Add to Mailing List: yes

Please describe your comment briefly:

I utterly oppose the proposed rate increase. I am using less electricity this year, yet I am paying more then last year! Blaming Bonneville did not fly with me. I believe this is about self interest and greed rather than need. Tiffany G Shriver

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 64.126.137.11

✓ Gen. Ack
sent 3/6/09

✓ To AV.

✓ To Comments
; H

Jean Jewell

From: nrkuprienko@povn.com
Sent: Thursday, March 05, 2009 5:46 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from nikolaus kupreinko follows:

Case Number: AVU-E-09-01/AVU-G-09-01
Name: nikolaus kupreinko
Address: 104 riverside road
City: priest river
State: ID
Zip: 83856
Daytime Telephone:
Contact E-Mail: nrkuprienko@povn.com
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your comment briefly:

Rate increase, I oppose any rate increase for avista based on several issues. They pay their executive to much money. They ask us to conserve and then punish us with a rate increase because they claim their revenues are down. Avista has hydro power plants in our back yards but wants to charge us big city rates. Avista should charge the communities located around these hydro dams lower rates to be good neighbors.

No rate increase based on these issues and the economy. Sometimes we feel like big business is out of touch with the customer that they depend on.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 69.41.137.116

✓ Gen Ack
sent 3/6/09

✓ To Commis.
= H

Jean Jewell

From: 1haydenjoy@roadrunner.com
Sent: Thursday, March 05, 2009 5:37 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Joy S. Cassidy follows:

Case Number: Avista's Proposed Rate Increases
Name: Joy S. Cassidy
Address: 6098 E. Hayden Lake Rd.
City: Hayden
State: Idaho
Zip: 83835
Daytime Telephone: 208-762-9424
Contact E-Mail: 1haydenjoy@roadrunner.com Name of Utility Company: Avista Utilities Add to Mailing List: no

Please describe your comment briefly:

I am a retired police officer living on pension and cannot afford this proposed rate hike by Avista!! To lower my bills the past couple of years, I have been turning my thermostat down to 62 degrees and unplugging most of the electrical devices in my home to save energy and money!! I use an energy efficient electric heater to zone heat depending upon the room I am in so my thermostat can stay at 62 degrees. In addition, I wear several layers of extra clothing to help stay warm while in my house! In 2005, I inherited a small amount of money which I used to add extra insulation to my attic along with a 94% efficient gas furnace which replaced the old one! My healthcare, taxes, vehicle fuel and food costs are all substantially higher too resulting in my inability to afford these increased rates proposed by Avista!!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 71.161.1.197

*✓ To Comments
: H*

Jean Jewell

Sent: Thursday, March 05, 2009 5:02 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from follows:

Case Number:
Name:
Address:
City:
State:
Zip:
Daytime Telephone:
Contact E-Mail:
Name of Utility Company: Avista
Add to Mailing List:

Please describe your comment briefly:
They are trying to increasre the rates again. At this time it would be more of a hard ship for some many people out of work. Please help!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 207.170.236.210

✓ Men Ack
sent 3/9/09

✓ To Commis.
: H

Jean Jewell

From: ljpowers@nctv.com
Sent: Saturday, March 07, 2009 12:48 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from lyn powers follows:

Case Number: ave09-01
Name: lyn powers
Address: box 2193
City: Sand point
State: Idaho
Zip: 83864
Daytime Telephone: 208-597-0836
Contact E-Mail: ljpowers@nctv.com
Name of Utility Company: Avista
Add to Mailing List: no

Please describe your comment briefly:

Avista is making huge profits, they provide electricity to our home and each year our bills keep going up, now matter what conservations steps we take. They need competition not rate increases. Energy is necessary to live they are 'GOUGING THE CONSUMER' for their profit

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 64.234.49.89

✓ Gen. Ack
sent 3/9/09

✓ To AV.

✓ To Commos.
H

Jean Jewell

From: jhnpwrs@nctv.com
Sent: Friday, March 06, 2009 4:16 PM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from John Powers follows:

Case Number: avu e 09-01
Name: John Powers
Address: 99 Buck Run
City: Sagle
State: Idaho
Zip: 83860
Daytime Telephone: 208-255-1774
Contact E-Mail: jhnpwrs@nctv.com
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your comment briefly:

Energy is a commodity we need for survival, Avista's main interest is profit for it's share holders. They made \$28,000,000.00 net profit last year, We as powerless consumers are doing everything we can to conserve energy, but Avista just keeps on asking for rate increases as a routine practice to bolster their profits. They do not need this rate increase. we need to consider allowing a competitor to operate within Avista territories to facilitate Fair pricing, which we are not getting from Avista. NO TO THIS RATE INCREASE!!!!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 64.234.49.89

✓ Ken Ack
sent 3/9/09

✓ To Comments
: H

Jean Jewell

From: srwick@hotmail.com
Sent: Friday, March 06, 2009 2:59 PM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Steve Wick follows:

Case Number: *AVU-E-09-01/AVU-G-09-01*
Name: Steve Wick
Address: P.O. Box 2058
City: Post Falls
State: Id
Zip: 83877
Daytime Telephone: (208)661-1610
Contact E-Mail: srwick@hotmail.com
Name of Utility Company: Avista
Add to Mailing List: no

Please describe your comment briefly:

I wish to lodge a vote against the proposed gas rate hike by Avista.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 70.110.47.92

✓ Jan. Ack.
sent 3/9/09

✓ To AV.

✓ To Commis.
i H

Jean Jewell

From: rayn005@hotmail.com
Sent: Friday, March 06, 2009 10:34 AM
To: Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell
Subject: PUC Comment Form

A Comment from Norma Ray follows:

Case Number: AVU-E-09-01/AVU-G-09-01
Name: Norma Ray
Address: 431 Linden Av
City: Lewiston
State: Idaho
Zip: 83501
Daytime Telephone: 208-305-1004
Contact E-Mail: rayn005@hotmail.com
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your comment briefly:

When I noticed my Dec. bill was \$212.13(almost double from my Nov. bill) I assumed they estimated rather than got the actual meter reading. I thought the Jan. bill would reflect the actual difference. I was shocked when my Jan. bill was \$345.40! I'm not heating a warehouse. I'm just a single mom trying to keep up with the rising cost of living and falling further behind all the time. It's getting very scary. We went through the intire winter with no heat on at night. It was off during the days we were at school and work. So we used the heat basically during the hours from after school (around 3:oopm) to bed time (about 9 or 10pm). I fear to think what it would have cost us to be comfortable during all hours. I feel like the greed of Avista forces us to live like poor people, not caring about anyone's hardships. Their only concern seems to be for their own benefit. I can't believe they are actually hoping to further everyone's grief. If another electric company ever comes to this area, I'm sure Avista will lose their business shortly after, because they will have no one that remains loyal to their service. We are not being treated fairly and don't appreciate anticipation of further mistreatment. The only reason they have gotten away with it this long is because they are the only electric/gas company in town. Shame on them!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 74.60.56.72
