Sent 4/13/09

No AV.

No Commis.

Richard & Ruth Bullock

Box 45 Priest River, ID 83856 (208) 448-3409

Public Utilities Commission of Idaho P.O. Box 83720 Boise, ID 83720-0074

RE: Avista's request for rate increase

April 5, 2009

Thank you for your response to our letter of protest.

UTILITIES COMMISSION

'that Avista is

Perhaps you have been informed of the skuzzy "Letter to the Community" that Avista is circulating. In case you have not, I am enclosing it along with my response to them.

In the Utilities' FAQ, you state that the average cost in our bills for the outrageous salaries of Avista's executives is less than point one percent, I think was stated. While we could all use even that deduction, I think more to the point is that million dollar salaries are obscene for anyone. The only personnel deserving of that kind of compensation are those who place themselves in danger; police officers, firefighters and a few others who perform their services in all kinds of weather and dangerous situations. These yahoos sit in air-conditioned, well-heated, plush offices and go home at night. They make obviously poor decisions that cost the public (not them personally) nasty price increases. Monopolies require diligent oversight. The public is not unionized. We are unable to hire expensive lawyers to defend our pocketbooks (then charge the cost of this back to the companies ripping us off.) With the phone companies, we at least have the option to go elsewhere for service; likewise for oil and propane. Avista's lack of public concern is further evident in their decision to request increases in this time of crisis for many of us. Whether or not, reducing their wages to one that is justified by their abilities and how that would affect my (or anyone else's) bill is not really the issue. Their competence is. Their cavalier attitude is remarkable.

This is true for bankers, entertainers and all the others who are hell bent on raping the public. We have seen what this kind of greed has done to the country and the world.

Again, Avista would not need a rate increase, if it were managed properly.

Sincerely,

Grenk Gulak

(208) 448-3409

Scott Morris, President & CEO Dennis Vermillion, President Avista 1411 E Mission Spokane, WA 99252

Re: Your "Letter to the Community" dated March 25, 2009

March 28, 2009

UTILITIES COMMISSION

What fun that letter must have been to compose. What platitudes! You state that you are "concerned with the peoples of the community", yet hire expensive lawyers to bilk the public by demanding rate increases! Absurd. Let's look at your executive salaries and perks. Despite every care we take to not use electricity, our bills have risen to over and close to \$100 a month. We go without heat in the bedroom, without cooking in electric devices and without electric holiday decorations among other niceties and find places to hang clothes inside the house as well as outside to save on the electric bill. And, of course, do not have air conditioning. We close off rooms and line up items to place in and/or remove from the refrigerator or freezer. Other people are much worse off than we are. Yet the executives, who manage Avista, siphon hundreds of millions a year to pay their swollen millions in individual personal salaries plus bonuses and a myriad of other extras including "retreats" and "social gatherings". I see no difference between your business practices and morality and those of the major banks that are presently being brought to our attention, except that the large conglomerates steal from the taxpayers through bailouts; you appropriate directly from individual customers. We have no choice. At least with the telephone company, we can opt for another company when their greed gets out of hand. Our government is suppose to protect us from such usury, but does not.

You obviously have no idea/feel for or concern for those of us attempting to survive on ordinary incomes. No, we don't believe you. The only thing we can do is to continue to complain to the Public Utilities Commission and representatives and use any other means to stop this raping of "our community!" If you truly were concerned and wanted to hear from people in the region, you would have included your email &/or mailing address rather than hoping making us look it up would quell the number of persons responding to your obscene, absurd and patronizing letter.

This was a clear attempt to garner support for raising your rates.

We grew up in the Inland Northwest, and we appreciate what really makes this community great. It's all the people who live and work here, and who contribute their time and talent to improving our community.

We also understand that when energy costs go up, especially in times like these, it affects everyone. Given the recent rate increase and request, it might be tempting to conclude that Avista is unconcerned about its customers. But the truth is Avista cares deeply about the communities and the people we serve.

That's why we invite you to join us in a new conversation to share ideas and concerns about the challenges and decisions that are shaping our energy future.

We are privileged to work with the many capable employees who serve our customers with dedication every day. And, at a time when green is everyone's goal, Avista is already one of the greenest utilities in the country.

Also, our prices remain among the lowest in the nation and in the Northwest. While that's an important comparison, we know it doesn't change the fact that rates are rising during tough times, and what matters most is your energy bill.

Some see rate increases as unfair or unnecessary. We take these concerns seriously. Energy prices may not always be

as low as we'd like, but our customers have every right to expect that rates be fair and understandable.

So, in the weeks and months ahead, we'll share information about the issues and choices that are affecting energy costs, such as the real costs of delivering energy safely and reliably; why rates are going up and how they are set and regulated; how it helps customers when Avista is financially healthy; and what we're doing to prepare for the future.

And we'll listen carefully to what you have to say

But our first priority is to do the best we can to provide bill payment assistance to customers who need more help in these tough economic times. Watch for information about improved and expanded programs shortly.

We hope you'll consider the information we present, talk it over and share your thoughts with us. Our hope is to move forward together with more trust and understanding between us, and with a shared commitment to the well-being of our community.

Scott MorrisChairman, President & CEO
Avista Corp.

Lott Mans

Dennis VermillionPresident
Avista Utilities

Dear Mr. and Mrs. Bullock,

Thank you for your comment to the Idaho **Public Utilities** Commission. The PUC has not approved any rate increase without notification or intent. The last rate increase approved was for Avista was effective Oct. 1, 2008, after a six-month investigation that included financial audits, technical and public hearings and public workshops. On Jan. 23, the company made application for another rate increase. The investigation into that case is just beginning and will take about six months to process.

We have prepared a **Question and Answer** link on our Website that summarizes the questions we've been getting from Avista customers. That link is: http://www.puc.idaho.go 20Avista%20Rate% 20Case.htm

I've also cut-andpasted the entire Q&A below in case you have trouble opening the above link. Please feel

Jen Ack gent 4/13/09

Patricia Bauer P.O. Box 636 Sagle, Idaho 83860 April 5, 2009 No A.V.

VTo Commes.

RECEIVED

2009 APR -8 AM 8: 23

IDAHO PUBLIC UTILITIES COMMISSION

Idaho P U C P.O. Box 83720 Boise, Idaho 83720-0074

Dear Commission Members:

Please. Please, do not allow Avista to increase electric rates again! We need not go into the reasons we object and take up your precious time and ours. Recent past history says it all, Avista's number of increases and our Nation's and world's economic "crunch"!

We watched Avista put in gas lines, hours upon hours, around here even though the "crunch" was taking place. We were not surprised to see the request. Oh yes, this has nothing to do with the electric they say, right?

Again, please say no. The average Joe and Jane feel so helpless anymore.

Sincerely yours.
Patricia Bauer
Watte Bauer

Patricia Bauer

Walter Bauer

Jen Hell gent 4/13/09 VIO AV. 25, March 2009 Vio Commis. Public Utilities Commissener RECEIVED P.O. Box 83720 2009 APR -6 AM 8: 21 83720-0074 Brise, Idaho IDAHO PUBLIC UTILITIES COMMISSION I am writting to say "I do not think awista Utilities should get another increase on the utilities. They have and are showing a profit of they million dollaris this past year. They claims this raise is too improve their power production. If this is true, why than did they give themselves a payraise and incentive , payouts increase as reported in the "Past Falls Press" avista claims, their "stock holders" must make a profit, and on KHQ News. WHY!? We all are suffering at this time; my husband and I are on a fixed income of disability, no one feels we should "make a profit" or have someone bail us out. Last night our own President Obama, has askedallof us to work together to help the economy recover. I do not see avista Stock-holders or Executives doing this. We were sustomers of Vera Water and Power, in Veradale, WA for 13 years, and in 13 years we never had a power outage, or suffered from an going Utileties increase. Mr Commissner, Vera Water and Power, is a much smaller, more efficient fun Company

Maybe Mr Morres and a few more of his executive officers should go over to Vera executive officers should go over to Vera Water and Power and learn from an Excellent sun lampany. It is time to stand up and say to the Big. Boys" of arista Utilities, enough is enough!!! increases until they give back pay raises and increases until they give back pay raises and increases. Just incentive increases, stock holders only break even, incentive back and ask for an increases. Just than lome back and ask for an increases the the pay increases and incentive back into the put the pay increases and incentive back into the company and they won't need to bleed us dry. No more electric rate increases or gas rate The ball is in your court now and all of us are watching. We pray you will do the right thing. I am sending along the article that I cut out of the Past Falls Press today. I am also sending copies of this letter to the Spoksman-Review, Past Falls Press, and to the President at the white House, as well as to KHQ and other news networks. Thank you for your time and attention to this matter; I. Sincerely Poterta Magee
Michael and Loberta Magee

Avista executive pay rises

Incentive payouts increase as

revenue picks up

By BILL BULEY Staff writer



COEUR d'ALENE - A

good year for Avista Corp. in meeting its goals in 2008 resulted in more incentive pay for its top executives.

The company filed its annu-

al proxy statement with the U.S. Securities and Exchange Commission on Tuesday.



Morris

The total incentive pay in 2008 for five

Avista executives was nearly \$850,000, up dramatically from \$135,000 in 2007.

The total compensation for Scott Morris, chairman

see AVISTA, A2

AVISTA

from A1

of the board, president and CEO, was \$2.2 million, almost double the \$1.2 million he received in 2007. His base salary rose to \$626,308, up from \$452,461.

Jessie Wuerst, communications manager for the company, said Morris took on new titles last year as chairman of the board and CEO.

"With the promotions came a raise," she said. Morris' stock awards totaled \$620,897, up from \$324,792 last year, while his incentive pay was \$404,597, a jump from \$43,196 in 2007 when "investor-focused targets" were not met.

The salary and compensation of other executives for 2008, when Avista had net income of \$73.6 million, included:

■ Malyn Malquist, executive vice president and former chief financial officer, received a base salary of \$362,115, up from \$350,000. The total comp package was \$1 million, up from \$799,360 last year.

■ Marian Durkin senior vice president and general counsel and chief compliance officer, earned a base salary of \$273,075, up from \$264,992 in 2007. Total compensation was \$719,542, up from 602,662.

■ Karen Feltes, senior vice president, was paid \$238,077, up from \$213,192. Her total compensation was \$694,036, up from \$495,012.

■ David Meyer, vice president and chief counsel for regulatory and governmental affairs, earned \$240,000, with a total compensation of \$519, 930, up from \$502,874 in 2007.

While all four also received substantial increases in incentive pay in 2008 from the previous year, Wuerst said the long-term stock incentive awards are paid by shareholders, not Avista Utilities customers.

Wuerst said the salaries and compensation packages for Avista's executives fall into the mid-range of similar companies. They are necessary to be competitive in the marketplace and keep the best employees, she said.

Avista is proposing net electric rate increase of 7.8 percent and a natural gas rate increase of 3 percent in Idaho, but Avista points out that the amount of compensation included in rates for all of Avista's officers is about a half-cent of every dollar customers pay for energy.

Wuerst said there are several triggers regarding executive incentives.

"Executives' incentive compensation is customer-focused and performance-based. Customer service targets must first be met. Executive officers then must also meet investor-focused capital spending and earnings-per-share targets for a proportional payout of their annual cash incentive," an Avista report said.

Avista serves 121,000 electric and more than 93,000 natural gas customers in Idaho.

VTO AV. To Commes-

Jean Jewell

From:

Front

Sent:

Thursday, April 09, 2009 4:50 PM

To:

Gene Fadness

Subject:

FW: Consumer Complaint/Inquiry Form

----Original Message----

From: marywarnacutt@yahoo.com [mailto:marywarnacutt@yahoo.com]

Sent: Thursday, April 09, 2009 10:48 AM To: Front; Beverly Barker; Ed Howell Subject: Consumer Complaint/Inquiry Form

A Complaint/Inquiry from Mary Warnacutt follows:

Name: Mary Warnacutt

Contact E-Mail: marywarnacutt@yahoo.com

Daytime Telephone: 2088161323

Home Address: 13764 S. Ridgeview Dr.

City: Harrison

State: ID

Zipcode: 83833

If this concerns a Business, Business Name:

Business Address: **Business Phone:**

Name of Utility Company:

Have you contacted the utility regarding your concern?: yes

Please describe your question or complaint briefly:

Prior to January 2009, Avista had a large increase given to the customers and my bills jumped about 50%. This is not good as many people like myself do not have the money to keep paying also who gets a raise of over 10%.

I also mentioned to them the two tiers they bill for. The first 900 I guess is billed at a lesser rate than the amounts after 900 used. This is feel is not equitable. Bill for the total with one rate that at least will make the bills easier to pay.

The form submitted on http://www.puc.idaho.gov/forms/cons/cons.html IP address is 12.46.89.169

cons

Sent 4/13/09

Mo AV.

No Commis.

Jean Jewell

From:

Front

Sent:

Thursday, March 19, 2009 3:28 PM

To:

Gene Fadness

Subject:

FW: Consumer Complaint/Inquiry Form - Avista Rate Increase.

----Original Message----

From: mtgriz1992@yahoo.com [mailto:mtgriz1992@yahoo.com]

Sent: Thursday, March 19, 2009 9:26 AM To: Front; Beverly Barker; Ed Howell Subject: Consumer Complaint/Inquiry Form

A Complaint/Inquiry from Debbie Reeder follows:

Name: Debbie Reeder

Contact E-Mail: mtgriz1992@yahoo.com
Daytime Telephone: (208) 245-3897
Home Address: 2310 Cromwell Dr

City: St Maries

State: ID

Zipcode: 83861

If this concerns a Business, Business Name:

Business Address: Business Phone:

Name of Utility Company: Avista

Have you contacted the utility regarding your concern?: No

Please describe your question or complaint briefly:

I want to make a comment about the rate increase. We live on a very fixed income. I do not think this is a warranted increase for the Idaho residence.

The form submitted on http://www.puc.idaho.gov/forms/cons/cons.html IP address is 74.203.54.2 cons

Jean Jewell

Mo A.V.

From:

Front

Sent:

Friday, March 13, 2009 8:01 AM

To:

Gene Fadness

Subject:

FW: Consumer Complaint/Inquiry Form - Avista Rate Increase.

----Original Message----

From: gtaylor@uidaho.edu [mailto:gtaylor@uidaho.edu]

Sent: Thursday, March 12, 2009 11:29 AM To: Front; Beverly Barker; Ed Howell Subject: Consumer Complaint/Inquiry Form

A Complaint/Inquiry from Carol Taylor follows:

Name: Carol Taylor

Contact E-Mail: gtaylor@uidaho.edu Daytime Telephone: 208-882-8073 Home Address: 614 Northwood Dr.

City: Moscow State: ID

Zipcode: 82843

If this concerns a Business, Business Name:

Business Address: Business Phone: 2

Name of Utility Company: Avista

Have you contacted the utility regarding your concern?: yes

Please describe your question or complaint briefly:

I believe that Avista is asking for an illegal increase in rates. They have already increased their rates in the past year. To ask for yet another increase in these troubled econimic times, posses a hardship for already strapped customers. Their primary goal should not be to maximise profits to stockholders, but to keep energy at an affordable rate. They are a complete monopoly in this area. We have no choice and you are the only representation that we as customers have. Please listen to us, and don't increase energy in this time of terrible financial crisis.

The form submitted on http://www.puc.idaho.gov/forms/cons/cons.html IP address is 98.247.110.74 cons

No AV.

Jean Jewell

From:

Front

Sent:

Friday, February 20, 2009 1:06 PM

To:

Gene Fadness

Subject:

FW: Consumer Complaint/Inquiry Form

----Original Message----

From: truitt-g@usamedia.tv [mailto:truitt-g@usamedia.tv]

Sent: Friday, February 20, 2009 5:29 AM To: Front; Beverly Barker; Ed Howell Subject: Consumer Complaint/Inquiry Form

A Complaint/Inquiry from Gary Truitt follows:

Name: Gary Truitt

Contact E-Mail: <u>truitt-g@usamedia.tv</u>

Daytime Telephone: 2087531751 Home Address: 201 Woodland Drive

City: Wallace State: ID

Zipcode: 83873

If this concerns a Business, Business Name:

Business Address: 201 Woodland Drive

Business Phone: 2087531751 Name of Utility Company:

Have you contacted the utility regarding your concern?: yes

Please describe your question or complaint briefly:

I know you don't have the ability to lower rates until the next rate adjustment case but is it within your ability to require Avista Utilities to even out the number of days in each billing cycle. In December they billed 36 days. The next month 28 days. Their response was to sign up for budget billing, but Avista's model does not take into consideration changes in temperature from one year to the next. Any consideration you could give to this matter would be greatly appreciated.

The form submitted on http://www.puc.idaho.gov/forms/cons/cons.html IP address is 72.47.153.246 cons

Vyen Ack sent 4/13/09

16 AV.

No Commes.

Jean Jewell

From:

Front

Sent:

Monday, February 09, 2009 8:02 AM

To:

Gene Fadness

Subject:

FW: Consumer Complaint/Inquiry Form

I do believe this one is a rate increase issue. Barbara

----Original Message----

From: FTKNAACK@VERIZON.NET [mailto:FTKNAACK@VERIZON.NET]

Sent: Friday, February 06, 2009 12:50 PM To: Front; Beverly Barker; Ed Howell Subject: Consumer Complaint/Inquiry Form

A Complaint/Inquiry from FRANK L KNAACK follows:

Name: FRANK L KNAACK

City: COEUR D'ALENE

State: IDAHO Zipcode: 83814

If this concerns a Business, Business Name:

Business Address: Business Phone:

Name of Utility Company: AVISTA UTILITIES Have you contacted the utility regarding your

concern?: No

Please describe your question or complaint briefly:

We as a people need our voices and concerns to be heard and acted upon.

Avista utilities has done nothing out of the ordinary except raise rates and increase profits at an un-fair advantage to the citizens of the state of Idaho. By, this I mean that the company has so many reasons to raise rates to the public that when the excuse may be offensive to the public they come up with another.

It is time, or I would like to see the time come that the Idaho PUC stands up for the citizens of this state and begin to question the validity of these rate inceases. It is apparent to the citizenry that the futures market, and current market price for natural gas has dropped significantly yet we are still getting gouged by this company.

Of late the complaints are that they, the company need to up-grade equipment. The company insists on raising rates for any reason they can come up with, when in fact they are making record profits selling the consumer natural gas at a higher rate than it is valued at the current time. This a major windfall profit, this being the case the company should be denied any rate increase and use some of the windfall profits for up-grades.

This a part of doing business and should be adressed witrh the current profits that they are making not adding again the stress to the citizens of Idaho in the stressful economic condition.

The management of the company has shown that they are no different than other corupt CEO's that have run companies in the ground and have been prosecuted for it. The only difference here is that we citizens are compelled to pay if the PUC's consistantly allow un-reasonable, and un-neccesary rate increases to occur.

The Idaho PUC is our remedy here for the citizens protection.

Sent 4/3/09

Mo AV.

No Commis-

Jean Jewell

From:

Front

Sent:

Friday, March 13, 2009 8:03 AM

To:

Gene Fadness

Subject:

FW: Consumer Complaint/Inquiry Form - Avista Rate Increase.

----Original Message----

From:

Sent: Thursday, March 12, 2009 1:39 PM
To: Front; Beverly Barker; Ed Howell
Subject: Consumer Complaint/Inquiry Form

A Complaint/Inquiry from Tanya Willoughby follows:

Name: Tanya Willoughby

Contact E-Mail: Daytime Telephone:

Home Address: P.O. Box 594

City: Hayden
State: ID

Zipcode: 83835

If this concerns a Business, Business Name:

Business Address: Business Phone:

Name of Utility Company:

Have you contacted the utility regarding your concern?: No

Please describe your question or complaint briefly:

I want to protest the rate increase from Avista. At a time when people are losing jobs, Avista wants more money. I changed to 97% cfl bulbs and my bill is 20% higher than last year. On the behalf of myself and other straped rate payers, please do not approve a rate increase for Avista Utilities. Thank you. Sincerely, Tanya Willoughby

The form submitted on http://www.puc.idaho.gov/forms/cons/cons.html IP address is 198.187.233.249 cons

Sun Ack 4/13/09

M. A.V.

No Commis

Jean Jewell

From:

fran ciarlo@hotmail.com

Sent:

Sunday, April 12, 2009 5:46 PM

To:

Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell

Subject:

PUC Comment Form

A Comment from fran ciarlo follows:

Case Number: AVU-E-09-01/AVU-G-09-01

Name: fran ciarlo

Address: P.O. Box 1117

City: Orofino State: Id Zip: 83544

Daytime Telephone: 208.476.0200

Contact E-Mail: fran ciarlo@hotmail.com

Name of Utility Company: Avista

Add to Mailing List: yes

Please describe your comment briefly:

I own a small business. The electricity for this business keeps rising at a much faster rate than any thing else I use. It is getting to the point where I can't afford it. I strongly am against a rate increase, especially in this economic climate. I simply can't afford it. Our house is also with Avista, and again, the costs are simply prohibitive. Nothing in our life is increasing with such regularity and impact as our electric bill. Again - I am strongly against a rate increase. Our income has decreased, we are on a 'fixed' income. Enough is enough.

The form submitted on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html
IP address is 70.110.52.252

Men Ack 4/13/09

Jean Jewell

1/13/09 10 Commes.

From:

mrsjajo@hotmail.com

Sent:

Sunday, April 12, 2009 1:52 PM

To:

Jean Jewell; Beverly Barker, Gene Fadness, Ed Howell

Subject:

PUC Comment Form

A Comment from Jane Johnson follows:

Case Number: Ayu-E-09-01/AVU-6-09-01

Name: Jane Johnson

Address: 1114 12th Avenue

City: Lewiston State: Idaho Zip: 83501

Daytime Telephone: 208-843-2229
Contact E-Mail: mrsjajo@hotmail.com
Name of Utility Company: Avista

Add to Mailing List: no

Please describe your comment briefly:

I can understand Avista's need to increase rates for their customers, however until the country as a whole has made significant steps to alleviate the financial crisis we all currently face, the rate increases are not practical. The feasibility of economically challenged customers being able to meet the increased rates is slim to none. So many people are already struggling to pay their bills; adding to their financial difficulties is only going to hurt them, and the company, when they are not able to pay the increases. Avista needs to work with their customers, not against them by increasting rates. It is difficult enough already for many families to be able to pay for their rent and groceries, so increasing their burden will only add to their existing financial woes, not lower them.

The form submitted on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html
IP address is 67.60.74.148

Jen Ack 4/13/09

VI. AV.

No Commis

Jean Jewell

From:

bmirby@yahoo.com

Sent:

Sunday, April 12, 2009 11:34 AM

To:

Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell

Subject:

PUC Comment Form

A Comment from Betty Irby follows:

Case Number: AVU-E-09-01/AVU-G-09-01

Name: Betty Irby

Address: 2540 Bursell Drive

City: Clarkston

State: Wa. Zip: 99403

Daytime Telephone: 5097581839 Contact E-Mail: <u>bmirby@yahoo.com</u> Name of Utility Company: Avists

Add to Mailing List: yes

Please describe your comment briefly:

Why can't avista take a cut in their pay to help defray their costs. It is gettting to where I cannot pay the bills now. I use as little power as possible and conserve as much as possible. I am on a fixed income and am finding it very hard to keep paying a bill that keeps going up so much. There are a lot of people like me that just cannot meet their rising prices.

The form submitted on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 67.60.20.202

Hen Ack 4/13/09

M. Commis.

Jean Jewell

From: Sent: growsurveying@hotmail.com

To:

Sunday, April 12, 2009 7:34 AM

Subject:

Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell PUC Comment Form

A Comment from Mike follows:

Case Number: rate increase

Name: Mike

Address: 817 3rd st.

City: Lewiston State: idaho Zip: 83501

Daytime Telephone: 208-743-5440

Contact E-Mail: growsurveying@hotmail.com Name of Utility Company:

Add to Mailing List: no

Please describe your comment briefly:

I am totally 100% against the proposed rate increase.

Instead of giving increase in bonuses and salaries how about letting them just keep their jobs. We are in the middle of an economic shutdown and if the public utilities employees don't like the pay they are currently getting then let them quit. I am sure Wal-Mart is still hiring. This proposed rate increase is a joke. You need to make pay cuts just like anyone else who wants to keep their business afloat. It is time to stop with giving failed leaders bonuses. No rate increase should be allowed.

The form submitted on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 67.60.83.96

Men. Ack 3/09 sent 4/13/09

VE AV.

No Commis

Jean Jewell

From:

tjrworld2000@yahoo.com

Sent:

Sunday, April 12, 2009 7:28 AM

To:

Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell

Subject:

PUC Comment Form

A Comment from Tim Radziemski follows:

Case Number: AVU-E-09-01/AVU-0-09-01

Name: Tim Radziemski

Address: 704 Homestead Pl.

City: Moscow State: Idaho Zip: 83843

Daytime Telephone: 208-883-1097

Contact E-Mail: tjrworld2000@yahoo.com

Name of Utility Company: Avista Utilities Add to Mailing List: yes

Please describe your comment briefly:

To whom it may concern, my wife and I are absolutely livid about the suggested 12.8% rate hike in Idaho proposed by Avista Utilities. The 'we feel your pain' letter is especially insulting! If the Avista fat cats really feel our pain, why don't they take a pay cut instead of placing the burden on rate payers backs? We just had an increase in October! In this time of recession when many people are unemployed and finances are strapped for everyone, you have chosen an extremely poor time to raise rates by 12.8%.

The form submitted on $\underline{\text{http://www.puc.idaho.gov/forms/ipuc1/ipuc.html}}$ IP address is 96.249.123.118

Jen- Ack sent 4/13/09

VTO AV.

VIo Commes

Jean Jewell

From:

dncisme@cableone.net

Sent:

Sunday, April 12, 2009 5:55 AM

To:

Jean Jewell; Beverly Barker; Gene Fadness; Ed Howell

Subject:

PUC Comment Form

A Comment from Douglas N Craig follows:

Case Number:

Name: Douglas N Craig Address: 605 24th St A

City: Lewiston State: Idaho Zip: 83501

Daytime Telephone: 208-743-4978 Contact E-Mail: dncisme@cableone.net Name of Utility Company: Avista

Add to Mailing List: yes

Please describe your comment briefly:

This is getting way out of hand. Every year Avista just adds a big rate and the commission approves it. When are these companies, like us going to live within there means? They act like they are the government. They set there budget, which is always higher than last years and then say sorry but you are going to have to pay for our lavish life style. I hope the commission grows some balls and tells Avista that we have had enough.

The form submitted on http://www.puc.idaho.gov/forms/ipuc1/ipuc.html IP address is 24.116.111.218