

✓ Gen. Acct sent 7/31/09

✓ To A.V.

✓ To Comm.

: H

AVU-E-09-06/AVU-~~6~~09-04

To Idaho PUC:

Today is July 29, 2009. Yesterday we recieved our avista bill & a notice about ANOTHER increase they want AND requested it to be effective 8/01/09!!

Who is going to read our protest!!! This won't even reach you by then!

We are very upset & discouraged!!! We have written "THIS IS A HARDSHIP" on our payments for months--We cater to low income, disabled & senior people in our small Ma & Pa motel & RV park. We can not keep raising their rents! Business has dropped this year & we are not getting the extras we use to get which helped us into the winter months. We are in Priest River Idaho--Do you not know how many business have closed here! How can a huge company like avista be allowed to keep getting increases while they are making HUGE profits! We have NO choice! we have to use them. Do you not remember the HUGE increase you allowed them last year!! When I called their office when that happened, the gal told me the increase "wasn't much" --But what could we do? NOTHING! Last year, we were not able to get any assistance but were very thankful did recieve some this year. BUT, their increase last year was OUTRAGEOUS!! And, another increase now is even more so, in fact, we see it as ROBBERY!

We are only a older couple who have worked hard all our lives, trying to survive these hard times.

Al & Karolyn Burrell
River Country Motel & RV Park

Al & Karolyn Burrell

PS. We would have gotten our tenants to sign this as we know they ALL agree with us about this, but with this unbelievable short time, we couldn't.

RECEIVED
2009 JUL 31 AM 8:18
IDAHO PUBLIC UTILITIES COMMISSION

Robert & Sharon Unruh
6385 Sunrise Terrace
Coeur d'Alene Idaho
83815

✓ Ken Ask
sent 7/31/09

✓ To AVU
✓ To Comms
: H

JUL 31 2009

Boise, Idaho

To Idaho Public Utilities Commission:

Concerning Avista's request to increase our power bills because we have done heroic measures to conserve energy this past year.

My husband & I have taken our Solarium out and replaced all glass with energy efficient windows. We've replaced outside doors, increased attic insulation, replaced roof and inverted heavily to be energy efficient.

We turned gas furnace off even last winter and also don't use our gas fire place except when weather was extremely cold. Needless to say my husband was uncomfortably cold during that time especially after his open heart surgery. He is 75 yrs old. Of course we used extra blankets etc.

I am 72 and every hour went to basement to keep our wood furnace burning. It kept our house reasonable, for me especially.

We also installed a ceiling fan above stairwell to disperse heat coming from basement.

After all this our comfort level billing came down from \$188.00 a month to \$105.00 monthly. As you can see we worked very hard to conserve. Now Avista wants to penalize us.

We vote no on penalizing!!

Sincerely
Sharon Unruh