

AVISTA CORPORATION
d/b/a Avista Utilities

NAMING
RATES, RULES AND REGULATIONS
GOVERNING NATURAL GAS
SERVICE
IN THE AREA SERVED BY THE COMPANY
IN
Bonner, Boundary, Kootenai, Latah, Nez Perce
and Shoshone Counties, Idaho

Issued June 2, 1999

Effective July 9, 1999

Issued by Avista Utilities
By

, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

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Patrick Ehrbar,

Director of Regulatory Affairs



AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
DEFINITION OF RATE AREA

Rate Schedules in this tariff are available to Customers in the territory served by Company.

The territory served by Company includes the following incorporated towns and environs thereof:

Bonnors Ferry
Bovill
Coeur d'Alene
Dalton Gardens
Deary
Fernan Village
Genesee
Hayden
Hayden Lake
Kellogg
Kootenai
Lewiston
Moscow
Mullan
Osburn
Pinehurst
Ponderay
Post Falls
Rathdrum
Sandpoint
Smelterville
Troy
Wallace
Wardner

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AVISTA CORPORATION

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SCHEDULE 101

GENERAL SERVICE - FIRM - IDAHO

AVAILABLE:

To Customers in the State of Idaho where Company has natural gas service available.

APPLICABLE:

To firm gas service for any purpose when all such service used on the premises is supplied at one point of delivery through a single meter.

MONTHLY RATE:

Per Meter
Per Month

Basic charge**\$20.00**

Charge Per Therm:

Base Rate

25.605¢

Minimum Charge: \$20.00

The above Monthly Rates are subject to increases or decreases as set forth in Tax Adjustment Schedule 158, Purchase Gas Cost Adjustment Schedule 150, Gas Rate Adjustment Schedule 155, Fixed Cost Adjustment Schedule 175, Tax Customer Credit Schedule 176 and Energy Efficiency Rider Adjustment Schedule 191.

SPECIAL TERMS AND CONDITIONS:

Service under this schedule is subject to the Rules and Regulations contained in this tariff.

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, Director of Regulatory Affairs



AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 111
LARGE GENERAL SERVICE - FIRM - IDAHO

AVAILABLE:

To Customers in the State of Idaho where Company has natural gas service available.

APPLICABLE:

To firm gas service for any purpose, subject to execution of a service agreement for a term of one year or longer. All such service used on the premises shall be supplied at one point of delivery through a single meter.

MONTHLY RATE:

Charge Per Therm:

| Base Rate | Per Meter Per Month |
|------------|------------------------|
| First 200 | \$0.35605 |
| Next 800 | \$0.33451 |
| Next 9,000 | \$0.24364 |
| All Over | \$0.18358 |

Minimum Charge: \$71.21 The minimum charge calculation is based solely on the base rate per therm noted above and is not inclusive of the adder schedules.

The above Monthly Rates are subject to increases or decreases as set forth in Tax Adjustment Schedule 158, Purchase Gas Cost Adjustment Schedule 150, Gas Rate Adjustment Schedule 155, Fixed Cost Adjustment Schedule 175, Tax Customer Credit Schedule 176 and Energy Efficiency Rider Adjustment Schedule 191.

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AVISTA CORPORATION
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SCHEDULE 111 - Continued
LARGE GENERAL SERVICE - FIRM - IDAHO

SPECIAL TERMS AND CONDITIONS:

Service under this schedule is subject to the Rules and Regulations contained in this tariff.

For customers with annual usage greater than 250,000 therms, the prorated share of deferred gas costs will be determined for individual customers served under this Schedule who disconnect service or switch to a transportation sales schedule. Disconnect service would include but not be limited to customers who close their business or switch entirely to an alternative fuel. The deferred gas cost balance for each Customer will be based on the difference between the purchased gas costs collected through rates and the Company's actual purchase gas cost multiplied by the Customer's therm usage each month. The deferred gas cost balance for Customers who switch from this schedule will be transferred with the customer's account. The Customer shall have the option of 1) a lump-sum refund or surcharge to eliminate the deferred gas cost balance, or 2) an amortization rate per therm for a term equal to the deferral recovery period to reduce the deferred gas cost balance prospectively provided the Customer has not discontinued service. The Customer's share of deferred gas costs incurred since the last Purchase Gas Cost Adjustment is subject to a true-up for any modifications made by the Commission in the next Purchase Gas Cost Adjustment. If the amount billed is different than the Commission approved amount, Avista will bill or refund the Customer the difference between their share of the approved amount and the amount previously billed to the Customer.

Customers who temporarily close their account will be billed for any unpaid monthly minimum charges at the time the account is reopened. This provision will apply to a Customer who has closed and reopened an account at the same address within a twelve-month period.

Qualifying Customers served under this Schedule who desire to change to an interruptible or transportation service schedule must provide written notice to the Company at least ninety (90) days prior to the effective date of the schedule change.

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By Avista Utilities

Kelly Norwood Kelly Norwood

, Vice-President, State & Federal Regulation

AVISTA CORPORATION

d/b/a Avista Utilities

SCHEDULE 112

LARGE GENERAL SERVICE - FIRM - IDAHO

AVAILABLE:

To Customers in the State of Idaho where Company has natural gas service available. Customers taking service under this Schedule beginning on or after March 1, 2002 must have been previously served under Schedule 146 – Transportation Service for Customer–Owned Gas.

APPLICABLE:

To firm gas service for any purpose, subject to execution of a service agreement for a term of one year or longer. All such service used on the premises shall be supplied at one point of delivery through a single meter.

MONTHLY RATE:

Charge Per Therm:

| Base Rate | Per Meter Per Month |
|------------|------------------------|
| First 200 | \$0.35605 |
| Next 800 | \$0.33451 |
| Next 9,000 | \$0.24364 |
| All Over | \$0.18358 |

Minimum Charge: \$71.21 The minimum charge calculation is based solely on the base rate per therm noted above and is not inclusive of the adder schedules.

The above Monthly Rates are subject to increases or decreases as set forth in Tax Adjustment Schedule 158, Purchase Gas Cost Adjustment Schedule 150, Gas Rate Adjustment Schedule 155, Fixed Cost Adjustment Schedule 175, Tax Customer Credit Schedule 176 and Energy Efficiency Rider Adjustment Schedule 191.

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By

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, Director of Regulatory Affairs



AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 112 - Continued
LARGE GENERAL SERVICE - FIRM - IDAHO

SPECIAL TERMS AND CONDITIONS:

Service under this schedule is subject to the Rules and Regulations contained in this tariff.

Customers taking service under this schedule are not eligible for certain Schedule 155 gas rate adjustments, as specified under that schedule. These customers receive their appropriate share of those amounts via a lump sum bill credit and/or charge.

For customers with annual usage greater than 250,000 therms, the prorated share of deferred gas costs will be determined for individual customers served under this Schedule who disconnect service or switch to a transportation sales schedule. Disconnect service would include but not be limited to customers who close their business or switch entirely to an alternative fuel. The deferred gas cost balance for each Customer will be based on the difference between the purchased gas costs collected through rates and the Company's actual purchase gas cost multiplied by the Customer's therm usage each month. The deferred gas cost balance for Customers who switch from this schedule will be transferred with the customer's account. The Customer shall have the option of 1) a lump-sum refund or surcharge to eliminate the deferred gas cost balance, or 2) an amortization rate per therm for a term equal to the deferral recovery period to reduce the deferred gas cost balance prospectively provided the Customer has not discontinued service. The Customer's share of deferred gas costs incurred since the last Purchase Gas Cost Adjustment is subject to a true-up for any modifications made by the Commission in the next Purchase Gas Cost Adjustment. If the amount billed is different than the Commission approved amount, Avista will bill or refund the Customer the difference between their share of the approved amount and the amount previously billed to the Customer.

Customers who temporarily close their account will be billed for any unpaid monthly minimum charges at the time the account is reopened. This provision will apply to a Customer who has closed and reopened an account at the same address within a twelve-month period.

Qualifying Customers served under this Schedule who desire to change to an interruptible or transportation service schedule must provide written notice to the Company at least ninety (90) days prior to the effective date of the schedule change.

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Avista Utilities



Kelly O. Norwood

, Vice President, State & Federal Regulation

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 131

INTERRUPTIBLE SERVICE - IDAHO

AVAILABLE:

To Customers in the State of Idaho whose requirements exceed 250,000 therms of gas per year and who comply with the Special Terms and Conditions set forth below, provided: (1) A volume of off-peak interruptible gas for the service requested is available to the Company and, (2) The Company's existing distribution system has capacity, in excess of its existing requirements for firm gas service, adequate for the service requested by Customer.

APPLICABLE:

To interruptible gas service for any purpose subject to provisions of a service agreement for a term of one year or longer. All such service used on the premises shall be supplied at one point of delivery and metering.

MONTHLY RATE:

Per Meter

Per Month

Charge Per Therm:

Base Rate

20.379¢

ANNUAL MINIMUM:

Each Customer shall be subject to an Annual Minimum Deficiency Charge if their gas usage during the prior year did not equal or exceed 250,000 therms. Such annual Minimum Deficiency Charge shall be determined by subtracting the Customer's actual usage for the twelve-month period ending each August from 250,000 therms multiplied by 20.379¢ per therm.

The above Monthly Rates are subject to increases or decreases as set forth in Tax Adjustment Schedule 158, Purchase Gas Cost Adjustment Schedule 150, Gas Rate Adjustment Schedule 155, Tax Customer Credit Schedule 176 and Energy Efficiency Rider Adjustment Schedule 191.

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Director of Regulatory Affairs



OCT 22 2019

OCT 25 2019

Per O.N. 34461

131A

AVISTA CORPORATION
d/b/a Avista Utilities SECRETARY

SCHEDULE 131 - continued

TERMS AND CONDITIONS:

1. Service under this schedule shall be subject to interruption at such times and in such amounts as, in the Company's judgment, interruption is necessary. Avista ("Company") will not be liable for damages occasioned by interruption of service supplied under this schedule. In addition, service under this schedule shall be subject to Curtailment conditions in accordance with the Company's Schedule 182, "Plan for Natural Gas Service Curtailment."

2. Avista recommends that the Customer, at their expense, provide and maintain standby facilities to continue operations with a substitute fuel in the event of partial Curtailment or total interruption of the natural gas supply. In the event that the Customer does not have adequate standby facilities, Avista will not be liable for damages occasioned by the Curtailment or interruption of service supplied under this schedule.

3. Natural gas service supplied under this schedule shall not be interchangeable with any other natural gas service available from Company.

4. Upon the request of Avista, Customer shall read the Company's meter at the beginning of each day and report said reading to Avista daily; further, Customer shall from time to time submit estimates of its daily, monthly and annual volumes of natural gas required hereunder, including peak day requirements, together with such other operating data as Avista may require in order to schedule its operations and to meet its system requirements.

5. Customers served under this schedule who desire to change to a firm sales service schedule must provide written notice to the Company at least ninety (90) days prior to the effective date of the desired schedule change. At the Company's sole discretion, it may grant a Customer's request to transfer to a firm sales service schedule with less than ninety (90) days' notice. The availability for a Customer to change to a firm sales service schedule will be based on Avista's sole judgement that the existing distribution system has capacity adequate for the service requested by Customer. In the event that there is no availability for the Customer to change to a firm sales service schedule on their desired date due to capacity or natural gas supply constraints, Avista will provide an estimated date for when the Customer is able to change schedules.

6. Customers served under this schedule who desire to change to a transportation service schedule must meet the terms and conditions specified in Schedule 181, "Natural Gas Transportation Service Terms and Conditions", and provide written notice to the Company at least ninety (90) days prior to the effective date of the schedule change.

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By

Patrick Ehrbar,

Director of Regulatory Affairs



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Per O.N. 34461

AVISTA CORPORATION
d/b/a Avista Utilities SECRETARY

SCHEDULE 131 - continued

7. For customers with annual usage greater than 250,000 therms, the prorated share of deferred natural gas costs will be determined for individual customers served under this Schedule who disconnect service or switch to a transportation sales schedule. Disconnect service would include but not be limited to customers who close their business or switch entirely to an alternative fuel. The deferred natural gas cost balance for each Customer will be based on the difference between the purchased gas costs collected through rates and the Company's actual purchase gas cost multiplied by the Customer's therm usage each month. The deferred natural gas cost balance for Customers who switch from this schedule will be transferred with the customer's account. The Customer shall have the option of 1) a lump-sum refund or surcharge to eliminate the deferred natural gas cost balance, or 2) an amortization rate per therm for a term equal to the deferral recovery period to reduce the deferred natural gas cost balance prospectively provided the Customer has not discontinued service. The Customer's share of deferred natural gas costs incurred since the last Purchase Gas Cost Adjustment is subject to a true-up for any modifications made by the Commission in the next Purchase Gas Cost Adjustment. If the amount billed is different than the Commission approved amount, Avista will bill or refund the Customer the difference between their share of the approved amount and the amount previously billed to the Customer.

8. Service under this schedule is subject to the Rules and Regulations contained in all applicable schedules of Avista's tariff book I.P.U.C. No. 27.

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Director of Regulatory Affairs



AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 132

INTERRUPTIBLE SERVICE - IDAHO

AVAILABLE:

To Customers in the State of Idaho whose requirements exceed 250,000 therms of gas per year and who comply with the Special Terms and Conditions set forth below, provided: (1) A volume of off-peak interruptible gas for the service requested is available to the Company and, (2) The Company's existing distribution system has capacity, in excess of its existing requirements for firm gas service, adequate for the service requested by Customer. Customers taking service under this Schedule beginning on or after March 1, 2002 must have been previously served under Schedule 146 – Transportation Service for Customer-Owned Gas.

APPLICABLE:

To interruptible gas service for any purpose subject to provisions of a service agreement for a term of one year or longer. All such service used on the premises shall be supplied at one point of delivery and metering.

MONTHLY RATE:

Per Meter

Per Month

Charge Per Therm:

Base Rate

20.379¢

ANNUAL MINIMUM:

Each Customer shall be subject to an Annual Minimum Deficiency Charge if their gas usage during the prior year did not equal or exceed 250,000 therms. Such annual Minimum Deficiency Charge shall be determined by subtracting the Customer's actual usage for the twelve-month period ending each August from 250,000 therms multiplied by 20.379¢ per therm.

The above Monthly Rates are subject to increases or decreases as set forth in Tax Adjustment Schedule 158, Purchase Gas Cost Adjustment Schedule 150, Gas Rate Adjustment Schedule 155, Tax Customer Credit Schedule 176 and Energy Efficiency Rider Adjustment Schedule 191.

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By

Patrick Ehrbar, Director of Regulatory Affairs



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Per on. 34461

 SECRETARYAVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 132 - continued

TERMS AND CONDITIONS:

1. Service under this schedule shall be subject to interruption at such times and in such amounts as, in the Company's judgment, interruption is necessary. Avista ("Company") will not be liable for damages occasioned by interruption of service supplied under this schedule. In addition, service under this schedule shall be subject to Curtailment conditions in accordance with the Company's Schedule 182, "Plan for Natural Gas Service Curtailment."
2. Avista recommends that the Customer, at their expense, provide and maintain standby facilities to continue operations with a substitute fuel in the event of partial Curtailment or total interruption of the natural gas supply. In the event that the Customer does not have adequate standby facilities, Avista will not be liable for damages occasioned by the Curtailment or interruption of service supplied under this schedule.
3. Natural gas service supplied under this schedule shall not be interchangeable with any other natural gas service available from Company.
4. Upon the request of Avista, Customer shall read the Company's meter at the beginning of each day and report said reading to Avista daily; further, Customer shall from time to time submit estimates of its daily, monthly and annual volumes of natural gas required hereunder, including peak day requirements, together with such other operating data as Avista may require in order to schedule its operations and to meet its system requirements.
5. Customers served under this schedule who desire to change to a firm sales service schedule must provide written notice to the Company at least ninety (90) days prior to the effective date of the desired schedule change. At the Company's sole discretion, it may grant a Customer's request to transfer to a firm sales service schedule with less than ninety (90) days' notice. The availability for a Customer to change to a firm sales service schedule will be based on Avista's sole judgement that the existing distribution system has capacity adequate for the service requested by Customer. In the event that there is no availability for the Customer to change to a firm sales service schedule on their desired date due to capacity or natural gas supply constraints, Avista will provide an estimated date for when the Customer is able to change schedules.
6. Customers served under this schedule who desire to change to a transportation service schedule must meet the terms and conditions specified in Schedule 181, "Natural Gas Transportation Service Terms and Conditions", and provide written notice to the Company at least ninety (90) days prior to the effective date of the schedule change.

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132B

Per O.N. 34461

 SECRETARYAVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 132 – continued

7. Customers taking service under this schedule are not eligible for certain Schedule 155 gas rate adjustments, as specified under that schedule. These customers receive their appropriate share of those amounts via a lump sum bill credit and/or charge.

8. For customers with annual usage greater than 250,000 therms, the prorated share of deferred natural gas costs will be determined for individual customers served under this Schedule who disconnect service or switch to a transportation sales schedule. Disconnect service would include but not be limited to customers who close their business or switch entirely to an alternative fuel. The deferred natural gas cost balance for each Customer will be based on the difference between the purchased gas costs collected through rates and the Company's actual purchase gas cost multiplied by the Customer's therm usage each month. The deferred natural gas cost balance for Customers who switch from this schedule will be transferred with the customer's account. The Customer shall have the option of 1) a lump-sum refund or surcharge to eliminate the deferred natural gas cost balance, or 2) an amortization rate per therm for a term equal to the deferral recovery period to reduce the deferred natural gas cost balance prospectively provided the Customer has not discontinued service. The Customer's share of deferred natural gas costs incurred since the last Purchase Gas Cost Adjustment is subject to a true-up for any modifications made by the Commission in the next Purchase Gas Cost Adjustment. If the amount billed is different than the Commission approved amount, Avista will bill or refund the Customer the difference between their share of the approved amount and the amount previously billed to the Customer.

9. Service under this schedule is subject to the Rules and Regulations contained in all applicable schedules of Avista's tariff book I.P.U.C. No.27.

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By

Patrick Ehrbar, Director of Regulatory Affairs



AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 146

TRANSPORTATION SERVICE FOR CUSTOMER-OWNED GAS - IDAHO

AVAILABLE:

To Commercial and Industrial Customers in the State of Idaho whose requirements exceed 250,000 therms of gas per year provided that the Company's existing distribution system has capacity adequate for the service requested by Customer.

APPLICABLE:

To transportation service for a Customer-owned supply of natural gas from the Company's point of interconnection with its Pipeline Transporter to the Company's point of interconnection with the Customer. Service shall be supplied at one point of delivery and metering for use by a single customer.

MONTHLY RATE:

\$300.00 Customer Charge, plus

Charge Per Therm:

Base Rate

12.232¢

ANNUAL MINIMUM:

\$34,180 unless a higher minimum is required under contract to cover special conditions.

The above Monthly Rates are subject to increases or decreases as set forth in Tax Adjustment Schedule 158, Gas Rate Adjustment Schedule 155, Tax Customer Credit Schedule 176 and Energy Efficiency Rider Adjustment Schedule 191.

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AVISTA CORPORATION
d/b/a Avista Utilities

[Signature] SECRETARY

SCHEDULE 146 - continued

TRANSPORTATION SERVICE FOR CUSTOMER-OWNED GAS - IDAHO

TERMS AND CONDITIONS:

1. Service hereunder shall be provided subject to execution of a contract between the Customer and the Company for a term of not less than one year. The contract shall also specify the maximum daily volume of gas to be transported.
2. Service under this schedule shall be subject to the terms and conditions described in the Company's Schedule 181, Natural Gas Transportation Service Terms and Conditions, and Schedule 182, Plan for Natural Gas Service Curtailment.

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By

Patrick Ehrbar, Director of Regulatory Affairs

Patrick D. Ehrbar

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 149

SPECIAL PURCHASE GAS COST ADJUSTMENT - IDAHO

APPLICABLE:

To Customers taking service under Schedule 131, Interruptible Service.

PURPOSE:

To pass through adjustments in purchased gas costs resulting from adjustments in the rates of the Company's supplier, Northwest Pipeline Corporation, pursuant to a tariff approved by the Federal Energy Regulatory Commission authorizing pipeline commodity rate changes on one day's notice. The commodity charge for Interruptible Service Schedule 131 shall be adjusted by the rate shown in column (e) below.

RATE:

Per Therm Pipeline Commodity Rate Adjustments

| <u>Maximum Commodity Rate</u> (a) | <u>Current Commodity Adjustment</u> (b) | <u>Cumulative Commodity Adjustment</u> (c) | <u>Currently Effective Commodity Rate</u> (d) | <u>Current Adjustment to Schedule 131, Inter- ruptible Service</u> (e) |
|--|--|---|--|---|
| 21.385¢ | 0.000¢ | 0.000¢ | 21.385¢ | 0.000¢ |

SPECIAL TERMS AND CONDITIONS:

The above rate is subject to the provisions of Tax Adjustment Schedule 158.

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By

, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 150 PURCHASE GAS COST ADJUSTMENT - IDAHO

APPLICABLE:

To Customers in the State of Idaho where Company has natural gas service available.

PURPOSE:

To pass through changes in costs resulting from purchasing and transporting natural gas, to become effective as noted below.

RATE:

- (a) The retail rates of firm gas Schedules 101, 111 and 112 are to be increased by 32.845¢ per therm in all blocks of these rate schedules.
- (b) The rates of interruptible Schedules 131 and 132 are to be increased by 23.850¢ per therm.
- (c) The rate for transportation under Schedule 146 is to be decreased by 0.000¢ per therm.

WEIGHTED AVERAGE GAS COST:

The above rate changes are based on the following weighted average cost of gas per therm as of the effective date shown below:

| | Demand | Commodity | Total |
|-----------------------|--------|-----------|---------|
| Schedules 101 | 8.995¢ | 23.850¢ | 32.845¢ |
| Schedules 111 and 112 | 8.995¢ | 23.850¢ | 32.845¢ |
| Schedules 131 and 132 | 0.000¢ | 23.850¢ | 23.850¢ |

The above amounts include a gross revenue factor.

| | Demand | Commodity | Total |
|-----------------------|--------|-----------|---------|
| Schedules 101 | 8.961¢ | 23.760¢ | 32.721¢ |
| Schedules 111 and 112 | 8.961¢ | 23.760¢ | 32.721¢ |
| Schedules 131 and 132 | 0.000¢ | 23.760¢ | 23.760¢ |

The above amounts do not include a gross revenue factor.

BALANCING ACCOUNT:

The Company will maintain a Purchase Gas Adjustment (PGA) Balancing Account whereby monthly entries into this Balancing Account will be made to reflect differences between the actual purchased gas costs collected from customers and the actual purchased gas costs incurred by the Company. Those differences are then collected from or refunded to customers under Schedule 155 – Gas Rate Adjustment.

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Patrick Ehrbar – Director of Regulatory Affairs



AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 150 - Continued

Additional debits or credits for Pipeline refunds or charges, Pipeline capacity release revenues and miscellaneous revenues or expenses directly related to the Company's cost of purchasing gas to meet customer requirements will be recorded in the Balancing Account.

Deferred gas costs will be determined for individual customers served under Schedules 112, 132 and 146, as well as for customers that switch to or from any of these service schedules to another schedule. The deferred gas cost balance for these customers will be based on monthly entries in the Balancing Account as described above. The deferred gas cost balance for each customer will be eliminated by either, 1) a lump-sum refund or surcharge, as applicable, or 2) an amortization rate per therm to reduce the balance prospectively.


SPECIAL TERMS AND CONDITIONS:

The rates named herein are subject to increases as set forth in Schedule 158.

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By  Kelly O. Norwood - Vice-President, State & Federal Regulation

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 151

GAS EXTENSION POLICY - IDAHO
(Residential Service)

AVAILABLE:

For service piping or main extensions to the Company's distribution facilities where there is available, or will be made available, to the Company for resale a volume of gas adequate for the service requested, elevation and construction conditions permit and one or more bona fide, prospective residential customers make application for an extension thereof for permanent continuing uses.

APPLICABLE:

To service piping or main extensions installed, owned, operated and maintained by the Company.

DEFINITIONS:

"Extension" shall be the distribution main, pressure regulating devices, service piping and appurtenances required to connect existing facilities of the Company, having capacity adequate to supply the gas service requested, to the "meter location."

"Meter Location" shall be the point at which gas shall be delivered to and received by the applicant, shall be out-of-doors, and shall be at a point designated by the Company subject to the applicant's approval, provided that the length of service piping shall not exceed, by more than ten feet, the shortest distance between the Company's distribution main and the building to be served.

"Extension Cost" shall be the Company's estimate of the cost of furnishing and installing an extension assuming the existing distribution main is located in the center of the street or alley.

"Annual Revenue" shall be the Company's estimate of the annual payments under the applicable rate for the gas service requested.

A "year" shall begin with the first meter reading date after service is available and shall end twelve months thereafter.

ACCESS TO PREMISES:

The applicant shall grant to the Company the right to remove (and replace) or otherwise disturb, lawns, shrubs or other property on the applicant's premises as reasonably necessary for the purpose of installing an extension hereunder.

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, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 151 - Continued

EXTENSION RULES:

1. The Company will furnish and install, at its expense, an extension if the annual revenue therefrom will be not less than one-third the extension cost.

2. The Company will furnish and install, at its expense, an extension if the annual revenue therefrom will be more than one-sixth but less than one-third the extension cost provided the applicant agrees to pay, for gas service for a period of five years, an annual amount equal to not less than one-third the extension cost.

3. The Company will not be required to construct extensions where the annual revenue will be less than one-sixth the extension cost.

4. Facilities provided by the Company in accordance with Rule 2 above will be deemed an extension (hereafter called "existing extension") during the first five years that service is available therefrom. Applicants for service involving an addition to an "existing extension" during such five years will be considered as applicants for a new extension except that the annual minimum payments of such applicants for the remainder of the five year term of the existing extension shall not be less than the minimum payments required considering the new extension and the existing extension as a "combined extension." In the event the annual minimum payments required for the combined extension are less than those required for the existing extension, annual minimum payments of customers on the existing extension will be reduced to such lesser payments for the remainder of the original five-year term.

5. The Company may require applicants to advance to the Company a sum equal to 12 minimum monthly payments under the applicable schedule or agreement. Such advance, to be paid before the Company is required to initiate construction, shall be applied as a credit to the customer's gas account for the 12 months beginning with the first meter reading after gas service is made available.

Issued June 2, 1999

Effective July 9, 1999

Issued by Avista Utilities
By

, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 152

GAS EXTENSION POLICY - IDAHO (Commercial and Industrial)

AVAILABLE:

For service piping or main extensions to the Company's distribution facilities where there is available, or will be made available, to the Company for resale a volume of gas adequate for the service requested, elevation and construction conditions permit and one or more bona fide, prospective commercial and/or industrial customers make application for an extension thereof for permanent continuing uses.

APPLICABLE:

To service piping or main extensions installed, owned, operated and maintained by the Company.

DEFINITIONS:

"Extension" shall be the distribution main, pressure regulating devices, service piping and appurtenances required to connect existing facilities of the Company, having capacity adequate to supply the gas service requested, to the "meter location."

"Meter Location" shall be the point at which gas shall be delivered to and received by the applicant, and shall be at a location designated by the Company.

"Extension Cost" shall be the Company's estimate of the cost of furnishing and installing an extension assuming the existing distribution main is located in the center of the street or alley.

"Annual Revenue" shall be the Company's estimate of the annual payments under the applicable rate for the gas service requested.

A "year" shall begin with the first meter reading date after service is available and shall end 12 months thereafter.

ACCESS TO PREMISES:

The applicant shall grant to the Company the right to remove (and replace) or otherwise disturb property on the applicant's premises as reasonably necessary for the purpose of installing an extension hereunder.

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, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 152 - Continued

EXTENSION RULE:

The Company will furnish and install, at its expense, an extension if the annual revenue therefrom will be not less than one-third the extension cost, provided the prospective permanence of the applicant, characteristics of gas load, and other factors are acceptable to the Company.

The Company may require an advance construction payment, an advance payment of bills for gas service, and/or the execution of a contract providing for the conditions of service and the payment by the applicant of a prescribed minimum annual amount for said service.

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By

, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 153

TEMPORARY SERVICE - IDAHO

AVAILABLE:

In all territory where the Company has natural gas service available.

APPLICABLE:

The Company will, subject to the availability of gas supply and facilities, furnish and install (and subsequently remove) facilities required to supply gas service for use for a temporary period. The Customer will pay in advance the estimated cost less net salvage of all facilities installed by the Company to supply temporary service.

MONTHLY RATE:

Service will be supplied at the Monthly Rate applicable to the class of service, provided that if the total estimated cost of facilities installed by the Company minus the advance by the customer exceeds \$100.00, a rental charge of one per cent of such excess cost of facilities will be added to the monthly bill.

RULES AND REGULATIONS:

Service under this schedule is subject to Rules and Regulations contained in this tariff.

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By

, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 154

Rural Gas Service Connections - Idaho (From facilities operating at pressure of 75 pounds gage or more)

AVAILABLE: For connection to and supply of gas from facilities existing in unincorporated areas where there is available, or will be made available, to the Company for resale a volume of gas adequate for the service requested, elevation and construction conditions permit and one or more bona fide, prospective residential or farm customers make application for gas service for permanent, continuing uses.

APPLICABLE: To service connections to be furnished, installed, owned, maintained, and operated by the Company to supply gas service, in rural areas, from facilities operating at pressure of 75 pounds gage or more.

DEFINITIONS:

"Service Connection" shall be the pipe tap, shut-off valve, pressure reducing device(s), automatic relief valve, meter, odorizer, enclosing facility, appurtenances and service pipe, 1 inch or smaller, extending from the existing main for a distance not in excess of 100 feet per customer, provided, however, that where said main is located on the right of way of a public road, said 100 feet shall be taken as beginning at the center of such right of way.

"Location of Service Connection" shall be at a point designated by the Company.

"Service Connection Cost" shall be the Company's estimate of the cost of furnishing and installing a service connection.

"Annual Revenue" shall be the Company's estimate of the annual payments under the applicable rate for the gas service requested.

"Customer Service Line" shall be the pipe and appurtenances beginning at the end of the Company's service connection and extending to the point or points of utilization, including pressure reducing device(s) with built-in automatic shut-off, all of which shall be of a size and type conforming to the Company's specifications.

"Point of Delivery" shall be the point at which the customer service line joins the service connection, and shall be the point at which gas shall be delivered to and received by the customer.

"Meter Location" shall be at the outlet side of the Company's pressure reducing device(s) provided, however, that the Company, at its option, may install its meter on or adjacent to the premises of the customer.

"Delivery Pressure" - Gas service hereunder shall be delivered to the customer service line at a pressure determined by the Company to be adequate for the service requested.

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Effective July 9, 1999

Issued by Avista Utilities
By

, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 154 - continued

SERVICE CONNECTION RULES:

1. The Company, at its expense, will furnish, install, maintain and operate a service connection provided:

- a. The annual revenue therefrom is not less than one-third the service connection cost.
- b. The applicant executes an Agreement for Gas Extension and Gas Service.
- c. The applicant, at his expense, installs and owns a safe and adequate customer service line.
- d. The applicant, at his expense, furnishes all necessary right of way.
- e. The applicant pays to the Company the advance, if any, required under paragraph 5 hereof

2. The Company shall not be required to install a service connection until the customer service line has been installed, nor be required to install or connect its facility to said customer service line when such work will be hampered by adverse weather, road, ground or operating conditions.

3. The applicant shall be solely responsible for the operation and maintenance of his customer service line, all pipes leading therefrom, and all devices and appurtenances (including but not limited to pressure reducing devices, appliances, chimneys, flues, etc.) required in connection with the safe and proper use or possession of the gas delivered into said customer service line.

4. The Company will exercise reasonable diligence in attending and maintaining its service connection equipment installed under this schedule. It shall be recognized, however, that the Company may be unable, from time to time, to service said equipment to the same degree that it is able to do so in urban areas and there may be occasions when due to weather or other causes the delivery of gas into the customer's service line may be interrupted.

5. The Company may require applicant(s) to advance to the Company a sum equal to the Annual Revenue. The Company will not pay interest on said advance. Said advance shall be applied by the Company as payment of the applicable monthly charges beginning when the use of service is established by the applicant or two (2) months from the date service is first made available to applicant's premises, whichever is the earlier.

6. Upon request of the Company, customer(s) receiving service made available pursuant to this schedule, shall read the meter, each month, on the date designated by the Company and promptly report said reading to the Company.

7. In any month when meter is not read bill will be rendered based on estimated consumption. When a meter reading shows actual consumptions greater than (or less than) the estimated consumptions billed, such difference will be billed (or credited) as though used during that month in which the meter was read.

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By

, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 154 - continued

SERVICE CONNECTION RULES - continued:

8. Except as otherwise provided herein, gas service hereunder shall be supplied in accordance with and subject to the Rules and Regulations of the Company, governing gas service, on file with the regulatory commissions having jurisdiction and in effect at the time gas service is delivered hereunder.

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By

, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

Monica Barrios-Sanchez Secretary

SCHEDULE 155
GAS RATE ADJUSTMENT - IDAHO

AVAILABLE:

To Customers in the State of Idaho where Company has natural gas service available.

PURPOSE:

To adjust gas rates for amounts generated by the sources listed below.

MONTHLY RATE:

- (a) The rates of firm gas Schedules 101 and 111 are to be decreased by 1.734¢ per therm in all blocks of these rate schedules.
- (b) The rate of interruptible gas Schedule 131 is to be decreased by 0.000¢ per therm.
- (c) The rate of transportation gas Schedule 146 is to be decreased by 0.000¢ per therm.

SOURCES OF MONTHLY RATE:

Changes in the monthly rates above result from amounts which have been accumulated in the Purchase Gas Adjustment (PGA) Balancing Account as described in Schedule 150 – Purchase Gas Cost Adjustment.

SPECIAL TERMS AND CONDITIONS:

The above Monthly Rate is subject to the provisions of Tax Adjustment Schedule 158.

Issued July 31, 2024

Effective November 1, 2024

Issued by Avista Utilities
By

Patrick Ehrbar, Director of Regulatory Affairs



AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 158

TAX ADJUSTMENT SCHEDULE - IDAHO

The rate schedule of the Company for natural gas service furnished in Idaho do not include any portion of municipal occupation, business, excise or use of the streets, taxes or charges. In order to reimburse the Company for such taxes or charges, amounts equivalent to such taxes or charges where now imposed, or which may hereafter be imposed, will be billed by the Company to its customers as set forth below.

APPLICABLE:

To all charges for natural gas service rendered pursuant to this tariff within the jurisdiction imposing a tax or charge, as provided in Rule 3 of the Rules and Regulations included in this tariff.

TAX ADJUSTMENT:

The rates and charges named in this tariff shall be proportionately increased by an adjustment equivalent to the amount of the tax or charge imposed by the jurisdiction and effective as listed below:

| <u>Idaho Municipality</u> | <u>Ordinance</u> | <u>Date Ordinance Effective</u> | <u>Charge*</u> |
|-----------------------------|---------------------------|---------------------------------|------------------|
| Village of Bonners Ferry | Ord. No. 209 | July 2, 1963 | 3% franchise fee |
| City of Coeur d'Alene | Ord. No. 2518 | July 1, 1993 | 5% franchise fee |
| City of Dalton Gardens | Ord. No. 168 | February 1, 2005 | 1% Franchise fee |
| as amended by Ord. No. 171 | | | |
| City of Dover | Ord. No. 53 | October 1, 2000 | 1% franchise fee |
| City of Fernan Lake Village | Res. No. 196 Ord. No. 167 | March 1, 2024 | 1% franchise fee |
| City of Hauser | Ord. No. 111 | May 1, 1999 | 1% franchise fee |
| City of Hayden | Ord. No. 392 | October 1, 2005 | 1% franchise fee |
| City of Hayden Lake | Ord. No. 125 | January 1, 1995 | 3% franchise fee |
| as amended by Ord. No. 131 | | | |
| City of Kellogg | Ord. No. 556 | October 1, 2012 | 1% franchise fee |
| City of Kootenai | Ord. No. 112 | August 1, 1996 | 1% franchise fee |
| City of Lewiston | Ord. No. 4256 | January 1, 2000 | 1% franchise fee |
| City of Moscow | Ord. No.2006-06 | June, 1 2006 | 3% franchise fee |
| City of Mullan | Ord. No. 309A | May 1, 1997 | 1% franchise fee |
| City of Osburn | Ord. No. 297 | February 1, 2020 | 1% franchise fee |
| City of Pinehurst | Ord. No. 2022-239 | July 1, 2022 | 1% franchise fee |
| City of Ponderay | Ord. No. 3-17 | November 1, 1996 | 1% franchise fee |
| City of Post Falls | Ord. No. 1015 | March 1, 2003 | 1% franchise fee |
| City of Rathdrum | Ord. No. 377 | November 1, 1996 | 1% franchise fee |
| City of Sandpoint | Ord. No. 1076 | March 1, 2003 | 1% franchise fee |
| City of Spirit Lake | Ord. No. 510 | December 1, 2007 | 1% franchise fee |
| City of Wallace | Ord. No. 95-07 | January 1, 1996 | 1% franchise fee |

*Federal bills excluded

Issued January 18, 2024

Effective March 1, 2024

Issued by Avista Utilities

Patrick Ehrbar,

Director of Regulatory Affairs



AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO RULES AND REGULATIONS

1. ADOPTION OF RULES OF REGULATORY AUTHORITIES:

The rules regulating natural gas service, prescribed by the Idaho Public Utilities Commission, hereinafter called the Commission, are hereby adopted and by this reference are made a part of this tariff.

The following customer relations rules are not listed in detail in this tariff: Deposits, Termination/Discontinuance of Service, Master-Metering, Bills, Complaint Procedures, Information to Gas Customers, and Meter Reading and Billing Practices. These rules will instead be found in the Commission's "Utility Customer Relations Rules", and "Utility Customer Information Rules". Current copies of these Rules will be available for Customer reference at each of the Company's business offices.

2. SCHEDULES AND CONDITIONS:

The schedules and conditions specified in this tariff for natural gas service are subject to change in accordance with the laws of the State of Idaho, or any amendment thereof. The amount of gas to be furnished here under shall be subject to the amount available to the Company pursuant to contracts with its pipeline supplier. All schedules for natural gas service apply to Customers located on the established mains of Avista Corporation, hereinafter called the Company.

3. TAX ADJUSTMENT:

The rates named in this tariff shall be proportionately increased to compensate for any county or municipal tax, including franchise fees or other charges, upon or in respect of the right of the Company to operate, to use the public streets, alleys or thoroughfares, or to do business within the jurisdiction imposing the charge.

4. SUPPLY AND USE OF SERVICE:

Service will be supplied only under and pursuant to these Rules, and any modifications or additions thereto lawfully made, and under such applicable rate schedule or schedules as may from time to time be lawfully fixed. Service will be supplied only to those who secure their source of natural gas exclusively from the Company, unless otherwise provided under appropriate contract. Service shall be used by the Customer only for the purposes specified in the service agreement and applicable rate schedule or schedules, and Customers shall not sell, or permit others to use such service, except when expressly authorized to do so under appropriate contract.

Issued April 24, 2002

Effective May 31, 2002

Issued by Avista Utilities
By

Kelly Norwood

, Vice President, Rates & Regulation

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

5. DEFINITIONS:

5.1 Applicant:

Any potential customer who applies for service from the Company and either has no previous service from the Company or has not had service with the Company within the most recent sixty days.

5.2 Customer:

Any individual, partnership, corporation, association, governmental agency, political subdivision, municipality or other entity who has applied for, been accepted, and is currently (1) receiving service, or (2) assuming responsibility for payment of service provided to another or others.

If the person receiving service is not the same person as the person assuming responsibility for payment of service, the latter is the customer for purposes of obtaining service, cancelling service, receiving refunds, etc. Additionally, a person who moves within a the Company's service territory and requests that service be terminated at the customer's previous location and service be initiated at a new location within sixty days is considered an existing Customer and not an applicant.

5.3 Premises:

Each building, structure, dwelling or residence of the Customer. If the Customer uses several buildings or structures in the operation of a single integrated commercial, industrial, or institutional enterprise, the Company, on request of the Customer, shall consider all such buildings or structures that are in proximity to each other to be the premises, even though intervening ownerships or public thoroughfares exist. In such instances, the Customer shall own and be responsible for the installation, operation, and maintenance of all natural gas facilities on the Customer's side of the point of delivery to all structures constituting such premises including the responsibility for obtaining the rights-of-way, permits, governmental licenses or other approvals. Should the Company find that undue hardship could result from such a Customer owning natural gas facilities on the Customer's side of the point of delivery, the Company may, pursuant to a rental arrangement, provide, own, and maintain such facilities which will be comprised of only regular inventory items of the Company. If it becomes necessary for the Company to abandon any of its natural gas facilities due to several buildings or structures becoming the premises, the Customer may be required to pay for the investment in such facilities less net salvage.

Issued June 2, 1999

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Issued by Avista Utilities
By

, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO RULES AND REGULATIONS - continued

5. DEFINITIONS: - continued

5.4 Basis of Rates:

The Company's rates are based upon, and are applicable to, the furnishing of natural gas service to a Customer at a single point of delivery on his premises, through a single meter installation, at a single pressure unless otherwise specifically provided in the rate schedule or contract.

5.5 Natural Gas Service:

Natural gas service is the availability of natural gas at the point of delivery at the pressure and for the purpose specified in the service agreement, irrespective of whether said natural gas is actually utilized by the Customer. The volume of gas delivered will be measured in cubic feet and converted to therms in accordance with Rule 5.13.

5.6 Point of Delivery:

The "point of delivery" shall be the "meter location" defined in Rule 8. Service supplied to the same Customer at other points of delivery or premises, or at a different pressure shall be separately metered and billed as a separate rate application. The Company will not add, totalize, telemeter, or otherwise combine the meter readings for separate and distinct premises for measuring natural gas service or for the application of a rate schedule or schedules.

5.7 Therm:

A "therm" is a unit of heating value equivalent to one hundred thousand (100,000) British Thermal Units (BTU).

5.8 Standard Cubic Foot of Gas:

A "Standard Cubic Foot of Gas" shall be the amount of gas which, when saturated with water vapor at a temperature of 60° Fahrenheit and subject to an absolute pressure of 14.73 pounds per square inch occupies a volume of one cubic foot.

5.9 Daily Average BTU:

The "daily average BTU" shall be the average total heating value in BTU per standard cubic foot of gas supplied to customers each day.

5.10 Monthly Average BTU: (Billing Period)

The "monthly average BTU" shall be the result (to the nearest whole number) obtained by dividing the sum of the daily average BTU's for each day of the billing period by the number of days in such period.

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By

, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO RULES AND REGULATIONS - continued

5. DEFINITIONS: - continued

5.11 Metered Gas Pressure:

The "metered gas pressure" shall be the pressure existing at the point of metering.

5.12 Metered Volume of Gas:

The "metered volume of gas" shall be defined as the amount of gas delivered to the Customer as indicated on the Customer's meter at the metered gas pressure.

5.13 Therms of Gas:

The "therms of gas" supplied to a customer shall be the product of the metered volume of gas converted to standard cubic feet of gas, multiplied by the monthly average BTU, and divided by one hundred thousand (100,000).

6. APPLICATION AND AGREEMENT FOR SERVICE:

Each prospective Customer desiring natural gas service may be required to complete the Company's standard form of application for service or other form of agreement before service is supplied by the Company.

An application for service shall be deemed to be a notice that the applicant desires service from the Company as a Customer and represents his agreement to comply with the Company's Rules and Regulations on file with the Commission and in effect at the time service is furnished. In the absence of a signed application or agreement for service, the delivery of natural gas service and the taking thereof by the Customer shall be deemed to constitute an agreement by and between the Company and the Customer for the delivery and acceptance of service under the applicable rate schedule or schedules and said Rules and Regulations.

The Company will provide to its Customers at time of application for service and thereafter such information relative to its rates, rules and regulations as may from time to time be required by law or Commission rule and regulation.

All service shall be furnished under an agreement for a term of one year, at the option of the Company, or longer when so provided in the applicable rate schedule. When optional rate schedules are available, the Customer may not change from one rate schedule to another more frequently than once in any 12-month period.

For service in large volumes or received under unusual circumstances, the Company may require the Customer to execute a special written agreement.

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Effective July 9, 1999

Issued by Avista Utilities
By

, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

6. APPLICATION AND AGREEMENT FOR SERVICE: - continued

6.1 New Customer Turn-On Charge (After-Hours):

There will be no charge for new Customer service turn-ons when such service connection is performed during office hours regularly maintained by the Company. For new Customer turn-ons requested to be completed during other hours, there will be a charge of \$48.00. When a new Customer receives Company-supplied gas and electric service, a single charge of \$48.00 will be required for after hours service turn-ons.

6.2 Return Trip Charge

If the conditions stated in Sections 7 and 8, below, are not satisfied prior to the Customer's request for temporary service, a \$55.00 charge, per trip, will be billed to the Customer whenever Company personnel are dispatched to the job site but are unable to connect the service. The charge will be billed after the conditions have been satisfied and the connection has been made. When a residential Customer supplies the trench, backfill, conduit, and compaction for an underground service, a charge of \$55.00 per trip return charge will be assessed if the Company's installation crew cannot install pipe on the first appointment or subsequent appointments.

7. SERVICE PIPING AND METERS:

7.1 INSTALLATION - The Company, at its expense, will furnish, install and maintain the service piping to the meter location, and the meter or meters required in accordance with its filed tariff to determine the billing to be made for gas service.

7.2 RELOCATION - If relocation of service pipe is due solely to meet the convenience of the Applicant or Customer, or is made necessary by acts of the Customer which create hazards to the main or meter or make the main or meter inaccessible, such relocation will be performed by the utility AT THE EXPENSE OF THE APPLICANT OR CUSTOMER. The Company shall provide the customer an estimate of such relocation costs before the actual relocation occurs. Any structure built over an existing service line, or above or around a meter, that does not allow the utility ready access to its facilities, or allow the free upward venting of gas, should a leak ever occur, constitutes an unacceptable hazard that will require correction.

Issued October 15, 2004

Effective November 1, 2004

Issued by Avista Utilities
By

Kelly O. Norwood - Vice President, State & Federal Regulation

Kelly Norwood

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

7. SERVICE PIPING AND METERS: - continued

7.3 For those residential customers where the Company is installing a new gas service line or replacing an existing service, the Company will notify those customers regarding the availability of an Excess Flow Valve (EFV). An EFV is designed to restrict the flow of natural gas should the service line be severed. The charge to install an EFV shall be \$77.50, which will be billed to the customer, for installation on a new gas service line or a service line that is being replaced. Residential customers with an existing gas service line who request installation of an excess flow valve will be billed for actual labor and materials costs associated with the installation. The Customer originally requesting installation of an EFV will be responsible for any EFV repair or replacement costs that were not directly caused by the Company or third-party. Installation of an excess flow valve will be made available only to single-unit residential dwellings

8. SERVICE ENTRANCES AND CONNECTIONS:

"Meter Location" shall be the point at which gas shall be delivered to and received by the applicant, shall be out-of-doors, if practicable, and shall be at a point designated by the Company subject to the applicant's approval, provided that the length of service piping shall not exceed, by more than ten feet, the shortest distance between the Company's distribution main and the building to be served.

The Company, in accordance with Gas Extension Policies, Schedules 151 or 152, will furnish and install the service piping between its main and the meter location.

The Customer shall exercise proper care to protect the Company's property on his premises; and in the event of loss or damage to the Company's property, arising from neglect, carelessness or misuse by the Customer, his employees, servants, or agents, the cost of necessary repairs or replacements shall be paid by the Customer.

9. ACCESS TO PREMISES:

The Customer shall grant all necessary permission to enable the Company to install and maintain the service on the premises of the Customer and to carry out its contract. The Company shall have the right through its agents, or employees, to enter upon the premises of the Customer at all reasonable times for the purpose of reading, inspecting, repairing, or removing the metering devices and properties of the Company. In the event the Customer is not the owner of the premises occupied, he shall obtain such permission from the owner as the Company may require.

Issued November 10, 2000

Effective December 22, 2000

Issued by Avista Utilities
By

, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

10. REFUSAL OF SERVICE:

Nothing in these rules shall be construed as placing upon the Company any responsibility for the condition or maintenance of the Customer's piping, current consuming devices or other equipment, and the Company shall not be held liable for any loss or damage resulting from defects in the Customer's installation and shall not be held liable for damage to persons or property arising from the use of the service on the premises of the Customer.

A. The Company may refuse to connect an applicant for service or may refuse to render additional service to a Customer when such service, including compliance with these Rules and Regulations, will adversely affect service being rendered to other Customers, or where the applicant or Customer has not complied with state, county, or municipal codes or regulations concerning the rendition of such service.

B. The Company may refuse to serve an applicant or a Customer if, in its judgment, said applicant's or Customer's installation or piping or gas-burning equipment is hazardous.

C. The installation of proper protective devices on the applicant's or Customer's premises may be required whenever the utility deems such installation necessary to protect its property or that of its Customers.

D. The Company may not be required to provide service if, to do so, it would be economically unfeasible.

E. See other denial grounds as listed in Utility Customer Relations Rules 302-303 and 602-604.

10.1 Notice of Service Refusal:

If the Company intends to deny service to an applicant, the Company shall deliver to the applicant written notice of the Company's refusal to serve. The notice shall state:

- A. the reasons for denial of service;
- B. actions the applicant may take in order to receive service; and
- C. that an informal or formal complaint concerning denial of service may be filed with the Commission.

11. INCREASED USE:

In order to prevent damage to the Company's equipment and impairment of its service, the Customer shall give the Company notice before making any additions to his connected load so that the Company, at its option, may provide such facilities as may be necessary for furnishing the increased service.

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Effective July 9, 1999

Issued by Avista Utilities
By

, Manager, Rates & Tariff Administration

AVISTA CORPORATION
d/b/a Avista UtilitiesIDAHO
RULES AND REGULATIONS - continued

12. PAYMENTS:

One bill will be rendered, for each monthly billing period, listing charges for electricity, gas, or other charges, to a Customer receiving one or more of such services from the Company at one premises.

Company employees collecting payment at the customer's premises will not accept cash. If the customer offers payment in cash during a field collection visit, discontinuance of service will be postponed and the customer given the opportunity to either make payment at a designated payment agency or provide an alternative form of payment acceptable to the Company.

Monthly bills for services rendered and other charges are due and payable in full within 15 days from their date and if not so paid shall be in default. When a residential Customer certifies in writing that payment by the ordinary due date creates a hardship due to the particular date when the Customer receives funds, the due date shall be extended up to an additional 15 days.

In the event the Customer tenders a payment of less than the full amount of the monthly bill for services and/or other charges, the Company, unless otherwise directed by the Customer when payment is made, will apply said payment pro rata first to the charges in default and the remainder, if any, to the current monthly charges.

12.1 Returned Check Charge; Checks or payments remitted by Customers in payment of bills are accepted conditionally. A charge of \$20.00 will be assessed the Customer for handling checks or payments upon which payment has been refused by the bank.

12.2 Late Payment Charge; Payments not received by the next month's bill date will be considered late. A late payment charge may be applied to the delinquent amount and will be computed at the rate of 12 percent per annum or one percent per month. The late payment charge will not be applied to time-payment or equal payment accounts that are current.

13. DEPOSITS:

See Utility Customer Relations Rules 100-109 and 601.

(Note: On April 20, 1999, an exception was granted to Rule 107.02, allowing the Company to credit deposits which are no longer required, including accrued interest, directly to customer accounts.)

Issued March 23, 2020

Effective March 24, 2020

Issued by Avista Utilities
By

Patrick Ehrbar, Director of Regulatory Affairs



I.P.U.C. No. 27

Substitute First Revision Sheet 170-G.1
Canceling Original Sheet 170-G.1AVISTA CORPORATION
d/b/a Avista UtilitiesIDAHO
RULES AND REGULATIONS - continued

14. DISCONTINUANCE OF SERVICE:

See Utility Customer Relations Rules 300-313 and 600-605.

14.1 Field Collection Charge:

A personal visit performed by a Company representative to a service address subsequent to satisfying the provisions regarding Discontinuance of Service shall be deemed a field collection visit. A \$16.00 fee will be assessed for visits that result in the collection of past-due balances from the Customer during the visit. The fee will be waived if service is disconnected during the visit. The Customer will receive one free visit on a 12-month rolling basis.

15. RECONNECTION CHARGE:

All applicable reconnection charges shall be paid before service is restored. Customer payments may be made to authorized Company employees or at a designated payment agency.

15.1 Reconnection Charge:

When service has been discontinued for failure of the Customer to comply with the Company's rules and regulations under this tariff including default (nonpayment), a charge shall be made for reconnection. The charge for reconnection shall be:

\$24.00, provided satisfactory arrangements for payment of all proper charges have been made during the hours of 8:00 a.m. through 4:00 p.m. Monday through Friday, except holidays; or

\$48.00 if such arrangements are made during the hours of 4:00 p.m. through 7:00 p.m. Monday through Friday, except holidays.

If such arrangements are made during hours other than the above, the reconnection shall be completed on the following day except for medical emergencies or a customer disconnected in error. Any reconnection completed on a weekend or holiday will be charged \$48.00.

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By Kelly Norwood, Vice President, State & Federal Regulation

AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

15. RECONNECTION CHARGE: - continued

15.2 Gas Service Reestablishment Charge

When service has been discontinued at the Customer's request and then reestablished within a twelve-month period, the Customer shall be required to pay the monthly minimum charges that would have been billed had service not been discontinued, as well as a reestablishment charge. The charge for reestablishment shall be:

\$24.00, provided satisfactory arrangements for payment of all proper charges have been made during the hours of 8:00 a.m. through 4:00 p.m. Monday through Friday, except holidays; or

\$48.00 if such arrangements are made during the hours of 4:00 p.m. through 7:00 p.m. Monday through Friday, except holidays.

If such arrangements are made during hours other than the above, the reestablishment shall be completed on the following day except for medical emergencies or a customer disconnected in error. Any reestablishment completed on a weekend or holiday will be charged \$48.00.

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Kelly Norwood

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IDAHO
RULES AND REGULATIONS - continued

16. PERSONALIZED BILLING PLANS:

Personalized Billing Plans for payment of bills for gas service (and electric service where applicable) are available to Customers who want level payments. The Personalized Billing Plans are offered to Customers without regard to time of year, home/business ownership or how long they have been at current residence or place of business.

16.1 Comfort-Level Billing Plan (CLB):

A Customer with an unpaid balance may join the Comfort-Level Billing Plan. Any unpaid balance will typically be paid off through a payment plan. Upon completion of that payment plan, the customer will begin their Comfort-Level Billing Plan.

The CLB plan will be based upon previous use, or estimated future use, and will approximate a monthly average of the Customer's estimated annual billings. Actual annual charges will differ. The "Base Plan Amount" will be billed on the regular statement each month. The amount shall apply only to the premises occupied by the Customer.

A Customer will remain on the CLB plan until the: (1) Customer requests removal from the plan, (2) Customer moves from their premises, (3) Customer fails to pay the billed amounts for two (2) or more

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IDAHO
RULES AND REGULATIONS - continued

16. PERSONALIZED BILLING PLANS: - continued

months, or (4) Company notifies the Customer of the termination of the CLB Plan. In the case of non-payment, the Customer may remain on the CLB Plan if the customer pays the delinquent amount. Upon termination, any amount owed by the Customer for actual charges shall immediately become due and any amount owed to the Customer shall be refunded. The Company will not pay interest on any credit balance and will not charge the Customer interest on any debit balance in the Customer's CLB account.

The Company will review each Customer's CLB account on a regular basis. At the time of the review, the Company will recalculate the Customer's Base Plan Amount by using the most recent twelve months of consumption history. If the "recalculated" Base Plan Amount differs, by 25% or more from the "previous" Base Plan Amount, the customer will be given the choice of either discontinuing the CLB Plan or continuing the CLB Plan with the recalculated amount. Under normal circumstances, the company will not change the amount more than twice in any twelve (12) month period.

A review will be completed at the twelfth month anniversary of the date the Customer began their CLB plan. If the Customer's recalculated Base Plan Amount differs by 10% or more from the previous Base Plan Amount, the customer will be given the choice of either continuing or discontinuing their CLB Plan. If the Customer chooses to continue their CLB Plan, their new monthly payments will be their recalculated Base Plan Amount. This recalculated Base Plan Amount will be based on previous usage or estimated future usage. A Customer's Base Plan Amount may decrease, increase, or remain the same. Customers with a debit balance will be given the opportunity to either pay off their balance or have it included in their CLB payments. If the customers elect to have their debit balance included in their monthly payments, their monthly payments will equal their Base Plan Amount plus 1/12th of their debit balance. Customers with credit balances will have the overpayment applied to their next statement(s). At the customer's request, any credit balance will be refunded in full.

17. INTERRUPTION OF SERVICE:

The Company shall make all reasonable efforts to avoid interruption of service, and, when such interruptions occur, to re-establish service with a minimum of delay. In case the supply of service shall be interrupted or irregular or defective or fail from causes beyond its control or through ordinary negligence of employees, servants, or agents, the Company will not be liable therefore.

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AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO RULES AND REGULATIONS - continued

17. INTERRUPTION OF SERVICE: - continued

When it is necessary for the Company to make repairs to or change its facilities, the Company may, without incurring any liability therefore, suspend service for such periods as may be reasonably necessary, and in such manner as to minimize the inconvenience to Customer, provided, that, when practicable, such suspension shall be during working hours regularly maintained by the Company. Police and Fire Departments affected by such suspension shall be individually notified thereof and when practicable all other customers shall be given notification, through newspaper, radio announcements or other means, a reasonable time in advance.

18. MINIMUM HEATING VALUE OF GAS:

Minimum heating value of gas supplied to a Customer shall not be less than 950 BTU's per standard cubic foot of gas.

19. DELIVERY OF PRESSURE:

Gas service under this tariff normally will be supplied and maintained at the point of delivery at a pressure as close as practicable to 0.25 p.s.i.g. or seven inches of water column.

Where the volume of gas supplied or the Customer's utilization thereof requires pressure in excess of 0.25 p.s.i.g., on request of the Customer the Company may designate a higher pressure and supply gas service at such pressure.

20. BILLS - CONTENTS OF, ERRORS IN, FINAL, AND TRANSFER OF:

See Utility Customer Relations Rules 200-206.

21. COMPLAINT PROCEDURES:

See Utility Customer Relations Rules 401-403.

22. INFORMATION REQUIRED TO BE AVAILABLE TO CUSTOMERS:

See Utility Customer Relations Rule 701 and Utility Customer Information Rules 101-105.

23. METER READING AND BILLING PRACTICE:

1. The normal monthly billing period shall be approximately 30 days between meter readings as scheduled by the Company. However, Saturdays, Sundays, holidays, or some other unusual situation may alter the normal billing period. In such situations, natural gas service covering 27 to 35 days inclusive will be billed as a normal billing period.

2. The Company reserves the right to modify meter reading schedules as required by changing conditions.

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AVISTA CORPORATION
d/b/a Avista UtilitiesIDAHO
RULES AND REGULATIONS - continued

23. METER READING AND BILLING PRACTICE: - continued

3. When other than normal billing periods are caused by the Customer; i.e., opening an account, services for six days or less will be treated as an addition to the next normal billing period, and the total billed on the basis of a normal billing period; consumptions for seven days or more will be billed as a normal billing period, i.e., closing an account, services for 27 to 35 days will be billed as a normal billing period. The billings for services less than 27 and more than 35 days will be prorated.

4. When other than normal billing periods are caused by the Company, due to modification of meter reading schedules as required by changing conditions, services will be billed on a normal billing period basis, or prorated, whichever produces the smaller bill.

5. The Company may estimate meter readings for fractional month's use and render bills based on these estimated readings.

6. Where the Company's meter reader is unable to gain access to the premises to read the meter on his regular meter trip, the Company may estimate meter readings or request the Customer to send in the meter reading on a post card furnished by the Company.

7. See Utility Customer Relations Rule 204.

24. METER ACCURACY

The Company shall ensure that customers receive service with adequate pressure, heat content, and accurate measurement of gas consumption. No meter that is mechanically defective shall be placed in service or allowed to remain in service after a defect has been discovered.

A new gas meter installed for the use of any customer shall not be more than one (1) percent slow and not more than one (1) percent fast. Any meter removed from service for testing or repair shall be adjusted to the tolerance prescribed by the Avista Utilities Gas Standards Manual prior to being reinstalled.

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Patrick Ehrbar, Director of Regulatory Affairs



AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

25. METER TESTING

A. Reporting.

After December 31st of each year, results of the installed meter testing program will be summarized, analyzed, and made available at the request of the Commission.

B. Meter Records.

Meter history records shall be maintained until superseded by a later test, but not less than two years. These records shall give:

1. sufficient information to identify the meter,
2. the reason for the test,
3. the date of the test and reading of the meter,
4. the name of the person making the test, and
5. the accuracy as found and as left, together with enough of the data taken at the time of the test to permit the convenient checking of the methods employed and the calculations.

C. Testing of Meters.

All tests to determine the accuracy of registrations of gas service meters shall be made with a suitable meter prover or testing equipment.

1. New Meter Testing Program.

- a. New meters shall be factory tested and certified to meet accuracy criteria as specified herein.
- b. Acceptance testing shall be performed by the Company prior to installation of new meters per the Avista Utilities Gas Standards Manual.

2. Installed Meters Testing Program.

- a. Installed meters shall be inspected and tested against metering tolerance prescribed herein and per the Avista Utilities Gas Standards Manual.
- b. Meters found to be outside the prescribed tolerances shall be immediately adjusted or replaced. No meter shall be reinstalled if found to be more than two (2) percent slow or fast when tested at the prescribed rate(s) of flow.

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AVISTA CORPORATION
d/b/a Avista Utilities

IDAHO
RULES AND REGULATIONS - continued

- c. The methodology for sample sizes and analysis for the installed meter testing program is derived from the American National Standards Institute (ANSI) / American Society for Quality (ASQ) Standard Z1.9 (Standard Z1.9) and other generally accepted inspection standards.
- i. For diaphragm meters 1000 CFH and smaller, a random sample of meters shall be selected, tested within a prescribed sample size, and analysis conducted using Standard Z1.9. The random sampling program shall begin during the 10th year after meter installation, as established by last set date.
- ii. Larger capacity meters shall be tested per the Avista Utilities Gas Standards Manual.

D. Meter Tests Requested by Customers

The Company will, without charge, test the accuracy of registration of a meter upon request of a Customer, provided that the Customer does not request such a test more frequently than once in a 12-month period.

If a Customer requests more than one meter test within any 12-month period, the Company shall inform the Customer, prior to the test, that if the meter is found to register within the 2 percent accepted tolerance standard, under normal operating conditions, the Customer shall be required to pay the actual cost to perform the meter test.

No billing adjustment shall be required if the test results show an average registration error of less than 2 percent.

26. MAPS AND RECORDS OF FACILITIES

Maps and records shall be kept on file or available electronically in the principal office of each division or district. The maps shall show the size, character, and location of each street main, district regulator, street valve, and when practicable, each service connection in the corresponding territory served. In lieu of showing the date of installation and service location on maps, a separate record may be maintained.

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IDAHO PUBLIC UTILITIES COMMISSION

Approved

Effective

Oct. 31, 2018

Nov. 1, 2018

Per O.N. 34178

Diane M. Hanian Secretary

I.P.U.C. No.27

Original Sheet 170-N

AVISTA CORPORATION
d/b/a Avista Utilities

Each division or district office shall maintain records of the gas distribution system that will enable the Company to furnish information regarding the provision of service to Applicants and Customers.

The Commission may inspect facilities and records as necessary as provided in section 61-521, Idaho Code.

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AVISTA CORPORATION
dba Avista Utilities

SCHEDULE 175
FIXED COST ADJUSTMENT MECHANISM – NATURAL GAS

PURPOSE:

This Schedule establishes balancing accounts and implements an annual Fixed Cost Adjustment (“FCA”) rate mechanism that separates the recovery of the Company’s Commission authorized revenues from therm sales to customers served under the applicable natural gas service schedules.

TERM:

The term of the FCA mechanism will remain in effect through March 31, 2025.

APPLICABLE:

To Customers in the State of Idaho where the Company has natural gas service available. This schedule shall be applicable to all retail customers taking service under Schedules 101, 111, and 112. This Schedule does not apply to Schedules 131/132 (Interruptible Service), Schedule 146 (Transportation Service For Customer-Owned Gas) or Schedule 148 (Special Contracts). Applicable Customers will be segregated into two (2) distinct Rate Groups:

Group 1 – Schedule 101

Group 2 – Schedules 111 and 112

Note – the recovery of incremental revenue related to fixed production and underground storage costs will be excluded for new natural gas customers added after the FCA Base test year.

MONTHLY RATE:

Group 1 – \$0.01506 per therm

Group 2 – \$0.01006 per therm

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AVISTA CORPORATION
dba Avista Utilities

SCHEDULE 175A
FIXED COST ADJUSTMENT MECHANISM – NATURAL GAS (continued)

DESCRIPTION OF THE NATURAL GAS FCA MECHANISM:

Calculation of Monthly Allowed Delivery Revenue Per Customer:

Step 1 – Determine the Total Delivery Revenue - The Total Delivery Revenue is equal to the final approved base rate revenue (excluding natural gas costs) approved in the Company's last general rate case, individually for each Rate Schedule. For new customers, determine the Fixed Production and Underground Storage Revenue by multiplying the Normalized Therms by rate schedule from the last approved general rate case by the sum of the average Production and Underground Storage Cost per Therm by rate schedule from the approved Cost of Service.

Step 2 – Remove Basic Charge Revenue – included in the Delivery Revenue is revenue recovered from customers in Basic and Minimum charges ("Fixed Charges"). Because the FCA mechanism only tracks revenue that varies with customer energy usage, the revenue from Fixed Charges is removed. The number of Customer Bills in the test period, multiplied by the applicable Fixed Charges determines the total Fixed Charge revenue by rate schedule.

Step 3 – Determine Allowed FCA Revenue – Allowed FCA Revenue is equal to the Delivery Revenue (Step 1) minus the Basic Charge Revenue (Step 2). For new customers, Allowed FCA Revenue is equal to the Delivery Revenue minus the Fixed Production and Underground Storage Revenue (Step 1) minus the Basic Charge Revenue (Step 2).

Step 4 – Determine the Allowed FCA Revenue per Customer – To determine the annual per customer Allowed FCA Revenue, divide the Allowed FCA Revenue (by Rate Group) by the Rate Year number of Customers (by Rate Group) to determine the annual Allowed FCA Revenue per Customer (by Rate Group).

Step 5 – Determine the Monthly Allowed FCA Revenue per Customer - to determine the monthly Allowed FCA Revenue per customer, the annual Allowed FCA Revenue per customer is shaped based on the monthly therm usage from the rate year. The mechanism uses the resulting monthly percentage of usage by month and multiplied that by the annual Allowed FCA Revenue per Customer to determine the 12 monthly values

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Kelly Norwood, Vice President, State & Federal Regulation



AVISTA CORPORATION
dba Avista Utilities

SCHEDULE 175B
FIXED COST ADJUSTMENT MECHANISM – NATURAL GAS (continued)

Calculation of Monthly FCA Deferral:

Step 1 – Determine the actual number of customers each month (see Note 1 below).

Step 2 – Multiply the actual number of customers by the applicable monthly Allowed FCA Revenue per Customer. The result of this calculation is the total Allowed FCA Revenue for the applicable month.

Step 3 – Determine the actual revenue collected in the applicable month. For new customers only, also multiply actual therm sales by the approved Fixed Production and Underground Storage Cost per Therm to determine actual revenue collected related to fixed production and underground storage costs.

Step 4 – Calculate the amount of fixed charge revenues included in total actual monthly revenues.

Step 5 – Subtract the basic charge revenue (Step 4) from the total actual monthly revenue (Step 3). For new customers, subtract the basic charge revenue (Step 4) and the fixed production and underground storage revenue (Step 3) from the total actual monthly revenue (Step 3). The result is the Actual FCA Revenue.

Step 6 – The difference between the Actual FCA Revenue (Step 5) and the Allowed FCA Revenue (Step 2) is calculated, and the resulting balance is deferred by the Company. Interest on the deferred balance will accrue at the Customer Deposit Rate.

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AVISTA CORPORATION
dba Avista UtilitiesSCHEDULE 175C
FIXED COST ADJUSTMENT MECHANISM – NATURAL GAS (continued)**ANNUAL NATURAL GAS FCA RATE ADJUSTMENT:**

On or before July 1st each year, the Company will file a request with the Commission to surcharge or rebate, by Rate Group, the amount accumulated in the deferred revenue accounts for the prior January through December time period.

The proposed tariff revisions included with that filing would include a rate adjustment that recovers/rebates the appropriate deferred revenue amount over a twelve-month period effective on November 1st. The deferred revenue amount approved for recovery or rebate would be transferred to a balancing account and the revenue surcharged or rebated during the period would reduce the deferred revenue in the balancing account. Any deferred revenue remaining in the balancing account at the end of the calendar year would be added to the new revenue deferrals to determine the amount of the proposed surcharge/rebate for the following year.

After determining the amount of deferred revenue that can be recovered through a surcharge (or refunded through a rebate) by Rate Group, the proposed rates under this Schedule will be determined by dividing the deferred revenue to be recovered by Rate Group by the estimated therm sales for each Rate Group during the twelve month recovery period. The deferred revenue amount to be recovered will be transferred to a FCA Balancing Account and the actual revenue received under this Schedule will be applied to the Account to reduce (amortize) the balance. Interest will be accrued on the unamortized balance in the FCA Balancing Account at the Customer Deposit Rate.

3% ANNUAL RATE INCREASE LIMITATION:

The amount of the incremental proposed rate adjustment under this Schedule cannot reflect more than a 3% rate increase. This will be determined by dividing the incremental annual revenue to be collected (proposed surcharge revenue less present surcharge revenue) under this Schedule by the total "normalized" revenue for the two Rate Groups for the most recent January through December time period. Normalized revenue is determined by multiplying the weather-corrected usage for the period by the present rates in effect. If the incremental amount of the proposed surcharge exceeds 3%, only a 3% incremental rate increase will be proposed and any remaining deferred revenue will be carried over to the following year. There is no limit to the level of the FCA rebate, and the reversal of any rebate rate would not be included in the 3% incremental surcharge test.

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AVISTA CORPORATION
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SCHEDULE 176

TAX CUSTOMER CREDIT - IDAHO

APPLICABLE:

To Customers in the State of Idaho where the Company has natural gas service available. This Temporary Federal Income Tax Rate Credit shall be applicable to all retail customers taking service under Schedules 101, 111, 112, 131, 132 and 146.

This rate credit is designed to reflect the benefits attributable to a change in accounting for federal income tax expense from the normalization method to the flow-through method for certain "non-protected" plant basis adjustments.

MONTHLY RATE:

The energy charges of the individual rate schedules are to be decreased by the following amounts:

| | |
|--------------------|---------------------|
| Schedule 101 | \$0.01567 per Therm |
| Schedule 111 & 112 | \$0.00811 per Therm |
| Schedule 131 & 132 | \$0.00811 per Therm |
| Schedule 146 | \$0.00365 per Therm |

TERM:

The Tax Customer Credit will be in effect for a ten-year period from September 1, 2021 through August 31, 2031. Any residual balance at the end of the ten-year term will be recovered in a future rate proceeding.

SPECIAL TERMS AND CONDITIONS:

Service under this schedule is subject to the Rules and Regulations contained in this tariff.

The above Rate is subject to increases as set forth in Tax Adjustment Schedule 158.

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Per D.N. 34461

SCHEDULE 181

David J. Pomeroy SECRETARY

NATURAL GAS TRANSPORTATION SERVICE TERMS AND CONDITIONS

AVAILABLE:

Transportation Service of Customer-Owned Natural Gas is available to Customers who execute a Transportation Service Agreement with Avista ("Company") under one of the following Rate Schedule(s): 146. Transportation Service is available from the Receipt Point to a Delivery Point, provided that, in the sole judgement of Avista, there are adequate distribution facilities in place to provide such service.

APPLICABLE:

Transportation Service under this schedule applies to the transportation of Customer-Owned Natural Gas and is governed by the terms of the applicable Transportation Service Agreement, this schedule, Avista's nomination, balancing, and other operating procedures, and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

Customer-Owned Natural Gas shall meet the quality requirements as set forth in the applicable Pipeline's Federal Energy Regulatory Commission (FERC) tariff.

Customer-Owned Gas Transportation Service under this schedule is subject to Entitlement, Curtailment and Interruption.

DEFINITIONS:

Agency Agreement. Agreement whereby a Customer authorizes an Agent to nominate and transport natural gas to Avista's distribution system on the Customer's behalf.

Agent. A third-party authorized by a Transportation Service Customer to nominate and transport natural gas to Avista's distribution system on a Customer's behalf.

Confirmed Nomination. The Company's verification of a Transportation Service Customer's report of the quantity of natural gas it has requested a Pipeline to deliver to Avista's distribution system on a specified Gas Day.

Curtailment. A condition declared by Avista during which a Customer is required to partially or totally stop consumption of natural gas.

Customer-Owned Natural Gas. Natural gas procured by the Customer that is to be transported by Avista for the Customer's own use. The title to Customer-Owned Natural Gas is held by the Customer at all times.

Delivery Point. The point at which natural gas leaves Avista's distribution system and passes through Avista's meter at the Customer's premise.

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SCHEDULE 181 - Continued

SECRETARY

NATURAL GAS TRANSPORTATION SERVICE TERMS AND CONDITIONS

Entitlement. A condition whereby a Transportation Service Customer is restricted to use no more, or no less than, its daily Confirmed Nominations within the percentage specified in the Entitlement. Entitlement may be declared by Avista upon receiving notice of Entitlement from the Pipeline, or due to operational difficulties on the Company's distribution system. See also Overrun Entitlement and Underrun Entitlement.

Firm Transportation Service. Transportation Service that Avista provides on a firm basis from the Receipt Point to the Delivery Point. Avista will exercise reasonable diligence and care to ensure continuous delivery of Customer-Owned Natural Gas from the Receipt Point to the Delivery Point, but Avista does not guarantee such continuity of service.

Force Majeure. As defined in Schedule 182.

Gas Day. A 24-hour period beginning daily at 7:00 a.m. Pacific Clock Time (PCT). Avista's Gas Day coincides with the Gas Day established by the Pipeline(s), and may change from time to time, upon approval of the Federal Energy Regulatory Commission.

Natural Gas Sales Service. Service which Avista procures natural gas supply and provides it to a Delivery Point on a firm basis. Avista will exercise reasonable diligence and care to supply and deliver continuous service; provided, however, the Company does not guarantee such continuity of service, or sufficiency or quantity.

Imbalance. The difference between Confirmed Nominations and the volume of Customer-Owned Natural Gas actually delivered to a Transportation Service Customer within a balancing period.

Interruption. Avista may temporarily interrupt service to Customer(s) when it is necessary, as determined by the Company in the exercise of its reasonable judgement.

Nomination. A specific quantity of Customer-Owned Natural Gas that a Transportation Service Customer requests Avista to transport from a Receipt Point to a Delivery Point on a given Gas Day.

Overrun Entitlement. A condition whereby a Transportation Service Customer is restricted to use no more than a specified percentage of such Customer's Confirmed Nominations on a specified Gas Day.

Pipeline. TransCanada's Gas Transmission NW (GTN), Williams's Northwest Pipeline, and any other natural gas pipeline transportation connected to the facilities of Avista.

Receipt Point. The point at which natural gas enters Avista's distribution system from a Pipeline's interconnect.

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AVISTA CORPORATION
dba Avista Utilities

SCHEDULE 181 - Continued

[Signature] SECRETARY

NATURAL GAS TRANSPORTATION SERVICE TERMS AND CONDITIONS

Supply Pool. A group of Customers receiving Transportation Service from Avista through a single Agent, and whose natural gas for all Customers in the Supply Pool is received into the Company's distribution system at a common Receipt Point.

Telemetry. An automated communication process, either wired or wireless, that transmits metering information from the natural gas meter set to Avista.

Transportation. The movement of Customer-Owned Natural Gas from the Receipt Point through Avista's distribution system to a Customer's Delivery Point(s).

Transportation Service. Transportation of Customer-Owned Natural Gas.

Transportation Service Agreement. Agreement between Avista and a Customer to provide service pursuant to a transportation rate schedule.

Underrun Entitlement. A condition whereby a Transportation Service Customer is restricted to use no less than a specified percentage of such Customer's Confirmed Nominations on a specified Gas Day.

TERMS AND CONDITIONS:

1. Transportation Service hereunder shall be provided subject to the execution of a Transportation Service Agreement. The Transportation Service Agreement shall specify, among other things, the maximum daily volume of Customer-Owned Natural Gas to be transported.
2. The Receipt Point for Customer-Owned Natural Gas supplies must be approved by Avista. Transportation Service Customers shall hold Avista harmless from any damage or losses caused by failure of Customer-Owned Natural Gas supplies to arrive at the designated Receipt Point.
3. The Customer may designate an Agent, or act as an Agent on its own behalf, to manage the Customer's Customer-Owned Natural Gas supply and provide daily Nominations to Avista on behalf of the Customer. The Customer must execute an Agency Agreement before Avista will accept any Nominations from an Agent on behalf of the Customer.
4. The Customer may become a member of a Supply Pool. Avista will designate Supply Pools in accordance with the Company's ability to physically receive and deliver natural gas to the Customer. The Customer's Agent will nominate and balance natural gas supplies on behalf of all Customers in a Supply Pool and shall be responsible for any imbalance charges or other fees, charges, taxes or penalties.

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[Signature: Patrick D. Ehrbar]

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dba Avista Utilities

SCHEDULE 181 - Continued

Alana Peterson SECRETARY

NATURAL GAS TRANSPORTATION SERVICE TERMS AND CONDITIONS

5. Billing arrangements with natural gas suppliers, transportation providers and Agents are to be the responsibility of the Customer.

6. Notwithstanding Section 4 above, in the event that the Agent fails to pay any fees, charges, taxes or penalties, the Customer shall be responsible for any transportation service fees, agency fees, charges, taxes and penalties levied on Customer-Owned Natural Gas transported by Avista, even if the Customer makes use of an Agent.

7. Customer-Owned Natural Gas Transported under this schedule shall not be resold by the Customer receiving Transportation Service.

8. Avista may Entitle, Curtail, or Interrupt the Transportation of Customer-Owned Natural Gas on its distribution system whenever the Company, in its sole judgment, determines that it is unable to meet all of its firm service requirements. Such Entitlement, Curtailment or Interruption shall be made in accordance with this schedule and the Company's Schedule 182, "Plan for Natural Gas Service Curtailment", as contained in its approved tariff. Any volumes of Customer-Owned Natural Gas unable to be delivered due to the operational constraints specified in this paragraph shall be held as an Imbalance and delivered to the Customer as soon as operationally practicable. Avista will not be liable for damages due to Entitlement, Curtailment or Interruption of Transportation Service provided under this schedule.

9. A Transportation Service Customer may contract with Avista for Natural Gas Sales Service. In such cases, the Customer must execute a contract that will specify the daily sales quantity required, expressed in therms, and the sales rate schedule assigned by Avista. Sales gas shall be deemed first through the meter each day. Transportation Service supplied under this schedule shall not be interchangeable with Natural Gas Sales Service supplied by the Company.

10. Customers who desire to change from a Transportation Service Schedule to a Natural Gas Sales Service Schedule, or purchase a percentage of Natural Gas Sales Service, must provide written notice to Avista at least ninety (90) days prior to the effective date of the desired schedule change. At the Company's sole discretion, it may grant a Customer's request to transfer to a firm sales service schedule with less than ninety (90) days' notice. The availability for a Customer to change to a Natural Gas Sales Service Schedule will be based on Avista's sole judgement that it can procure natural gas supply and the existing distribution system has adequate capacity for the service requested by Customer and would not otherwise affect current Natural Gas Sales Service Customers. In the event that there is no availability for the Customer to change to a Natural Gas Service Schedule on its desired date due to capacity or natural gas supply constraints, Avista will provide an estimated date for when the Customer is able to change service schedules.

Issued October 24, 2019

Effective October 25, 2019

Issued by Avista Corporation

By

Patrick Ehrbar, Director of Regulatory Affairs

Patrick D. Ehrbar

OCT 22 2019

OCT 25 2019

AVISTA CORPORATION
dba Avista Utilities

Per D.P. 34461

James P. Horman SECRETARY

SCHEDULE 181 - Continued

NATURAL GAS TRANSPORTATION SERVICE TERMS AND CONDITIONS

Customers changing between Transportation and Natural Gas Sales Schedules must remain on the new schedule for a period of no less than one year.

Avista shall charge or credit a Customer changing from Natural Gas Sales Service to Transportation Service or from Transportation Service to Natural Gas Sales Service to ensure the fair treatment of existing natural gas cost deferral account balances among all Customers. The charge or credit will be based on the Customer's actual sales gas usage divided by the total usage for all sales gas Customers multiplied by total deferred gas costs for the month.

TELEMETRY REQUIREMENTS:

Telemetry is required to support the metering and billing of a Transportation Service Customer. Service under a Transportation Schedule may require that the Customer reimburse Avista for costs of any piping and metering changes including regulators, meters, electronic volume correctors, and communications equipment that Avista requires in the course of providing telemetry to the Company. The Customer shall also furnish electric power, an analog phone line (land line) or an Avista approved equivalent, conduit and raceway for connecting all equipment, power, and communications. Work shall comply with Avista's Natural Gas Engineering Standards for Telemetry work, as natural gas is hazardous, and special electrical requirements for hazardous areas apply.

BALANCING OF RECEIPTS AND DELIVERIES:

The Customer or its Agent will schedule its supply such that at the end of the Customer's billing cycle, the Customer's usage approximately equals the amount of Customer-Owned Natural Gas supplied to Avista by the Customer or Customer's Agent during the billing cycle. Balancing of receipts and deliveries shall be accomplished on a daily basis to the extent possible. Cumulative imbalances in receipts and deliveries will be carried over to the next billing cycle.

If a Customer's cumulative Imbalance in any billing cycle is more than five percent (5%) above or below total Confirmed Nominations for that billing cycle, such Customer will be notified by the fifteenth (15th) day of the following billing cycle that the Imbalance exceeds the allowed tolerance, and such Customer will receive a minimum of forty-five (45) days from the date of the notification from Avista to eliminate the Imbalance. The Customer's Imbalance will be reevaluated at the end of each billing cycle to determine if the Customer is back in tolerance. If an Imbalance is not back within tolerance by the date specified in the notification described above, the Customer will be required to pay a balancing charge of \$1.00 per therm for usage volumes above or below the five percent (5%) tolerance.

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Patrick D. Ehrbar

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Per. O.N. 34461

Alana M. Hansen

SECRETARY

AVISTA CORPORATION
dba Avista Utilities

SCHEDULE 181 - Continued

NATURAL GAS TRANSPORTATION SERVICE TERMS AND CONDITIONS

ENTITLEMENTS:

Entitlement conditions exist when a Transportation Service Customer is restricted to use no more, or no less than, its daily Confirmed Nominations within the percentage specified in the notification of Entitlement any restrictions of service to a Customer when an Entitlement exists will be made in accordance with this schedule. Entitlement, Curtailment and Interruption of Transportation Service may exist concurrently.

At Avista's discretion, an Entitlement may be issued which will serve to prescribe a minimum or maximum percentage of their Confirmed Nomination to be used by a Customer during a day. The notification of Entitlement will specify the conditions necessary for compliance, including the prescribed tolerance.

Overrun Entitlement: In an Overrun Entitlement condition the following threshold percentage levels will be effective:

- | | |
|----------|---|
| Stage 1: | Three percent (3%) of Confirmed Nominations, or if ordered within two (2) hours of the start of the Gas Day, five percent (5%) of Confirmed Nominations |
| Stage 2: | Eight percent (8%) of Confirmed Nominations |
| Stage 3: | Thirteen percent (13%) of Confirmed Nominations |

The penalty that will apply for any unauthorized volumes during an Overrun Entitlement will be the greater of \$1.00 per therm or 150% of the highest individual midpoint price of the following locations: NW Wyo. Pool; NW S. of Green River; Stanfield Ore., Kern River Opal, El Paso Bondad or NW Can. Bdr. (Sumas) as shown in the S&P Global Platts publication "Gas Daily" for the applicable Overrun Entitlement.

Payment for unauthorized volumes of natural gas and overrun penalties shall not under any circumstances be considered as granting Customer the right to take unauthorized overrun gas or exclude any other remedies which may be available to Avista.

Underrun Entitlement: During an Underrun Entitlement condition, a Customer that is in an underrun situation will be subject to underrun charges for each instance of underrun imbalance that occurs during an Underrun Entitlement period. The charges that will apply during any Underrun Entitlement episode will be \$1.00 per therm for any underrun imbalances exceeding a specified percentage of Confirmed Nominations.

CURTAILMENTS:

Curtailments are a condition declared by Avista during which a Customer is required to partially or totally stop consumption of natural gas. Curtailments will be made in accordance with Schedule 182, "Plan for Natural Gas Service Curtailment."

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By

Patrick Ehrbar, Director of Regulatory Affairs

Patrick D. Ehrbar

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AVISTA CORPORATION
dba Avista UtilitiesPer O.N. 34461
Edward D. Ehrbar SECRETARYIDAHO
PLAN FOR NATURAL GAS SERVICE CURTAILMENT**APPLICABLE:**

Avista ("Company") shall Curtail Sales or Transportation Services to Customers if the Company determines that Curtailment is required to maintain the safety, performance, integrity, reliability and/or stability of its natural gas distribution system, as well as to serve the requirements of all Firm Service Customers, or when Curtailment is deemed necessary due to Force Majeure conditions.

DEFINITIONS:

Agent. A third-party authorized by a Transportation Service Customer to nominate and transport natural gas to Avista's distribution system on a Customer's behalf.

Curtailment. A condition declared by Avista during which a Customer is required to partially or totally stop consumption of natural gas.

Curtailment Period. The period of time in which a Curtailment condition is in effect.

Essential Human Needs. Essential Human Needs Customers include hospitals, nursing homes, sanatoriums, correctional institutions, governmental agencies or public service organizations that provide emergency or life support services, and water and sewage treatment facilities.

Firm Service. Transportation Service that Avista provides on a firm basis from the Receipt Point to the Delivery Point. Avista will exercise reasonable diligence and care to ensure continuous delivery of Customer-Owned Natural Gas from the Receipt Point to the Delivery Point; however Avista does not guarantee such continuity of service.

Force Majeure. The Company may declare Force Majeure in the following instances: any acts of God; strikes, lockouts, or other industrial disturbances; civil disturbances, arrests and restraints of rulers of people; interruptions by government or court orders; present or future valid orders of any court or regulatory body having proper jurisdiction; acts of the public enemy, wars, riots, blackouts, insurrections; failure or inability to secure materials or labor by reason of regulations or orders of government; serious epidemics; landslides, lightening, earthquakes, fires, storms, floods, washouts, explosions, breakage or accident to machinery or lines of pipes, or freezing of wells or pipelines; or the failure of natural gas supply, temporary or otherwise, from a supplier of natural gas, which act of Force Majeure was not due to negligence or wrongdoing of the party claiming Force Majeure. Further, Force Majeure will also include a declaration of force majeure by a transporter that results in natural gas being unavailable for delivery at the interconnection point.

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By

Patrick Ehrbar, Director of Regulatory Affairs



OCT 22 2019

OCT 25 2019

Per O.D. 34461

AVISTA CORPORATION

dba Avista Utilities

David P. Ehrbar SECRETARY

IDAHO
PLAN FOR NATURAL GAS SERVICE CURTAILMENT - continued

Avista shall have no liability nor be considered in breach or in default for delay in performance due to an event of Force Majeure. In the event of a Force Majeure event, the time for performance shall be extended by a period of time reasonably necessary for Avista to overcome such delay in performance. Nothing contained in this tariff shall require Avista to settle any strike, lockout or other labor dispute.

TERMS AND CONDITIONS:

Customer Notifications: Avista will attempt to provide notification of Curtailment to the authorized representative(s) designated by the Customer two (2) hours prior to each Curtailment. However, Avista reserves the right to issue an immediate Curtailment at the Company's sole discretion. Each notification of Curtailment will specify the reason for the Curtailment; the service address to which the Curtailment applies; and the quantities of each particular service to be Curtailed.

Avista will provide annual notifications to all Interruptible Sales Service and Transportation Service Customers to confirm their emergency contact information. If changes occur more frequently, the Customer shall contact Avista to update Customer's emergency contact information, including the name(s), telephone number(s) and email address(es) of the Customer's authorized representative(s). The Customer may not designate an Agent as the sole emergency contact.

In the event Avista is unable to provide notice of Curtailment — either because a Customer's authorized emergency information on record is not current, or because the Company is unable to reach any of the named authorized emergency contacts on record — all natural gas used by the Customer within the Curtailment Period will be considered unauthorized usage, and the Customer will be responsible to pay the fees as set forth in this schedule.

Unauthorized Usage: Customers shall be obligated to limit natural gas use to the quantities permitted under the notification of Curtailment, and shall be responsible to take whatever steps are necessary to reduce or discontinue their natural gas usage to the level required. Any natural gas used in excess of the quantity permitted shall be deemed to be unauthorized. Customer shall pay for unauthorized usage at the rate specified in this schedule, in addition to all other charges applicable for the period in which the unauthorized quantity was used. In no event shall a Customer's payment for unauthorized usage be construed as Avista giving the Customer permission to continue to use natural gas.

Avista retains the right to physically Curtail service to the meter of any Customer that is consuming unauthorized quantities of natural gas. If the Customer receives both natural gas sales service and transportation service through the same meter, such physical shut off will stop the flow of all natural gas.

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By

Patrick Ehrbar, Director of Regulatory Affairs



OCT 23 2019

OCT 25 2019

Per O.P. 34461

Deanne Peterson

SECRETARY

AVISTA CORPORATION
dba Avista UtilitiesIDAHO
PLAN FOR NATURAL GAS SERVICE CURTAILMENT - continued

Fees for Unauthorized Usage: Customers are obligated to cease consuming natural gas by the time specified in the notification of Curtailment. In addition to rates charged under the appropriate rate schedule, all unauthorized usage will be billed at **\$10 per therm**. Fees will be assessed on an hourly basis where hourly consumption data is available or on a prorated basis where hourly data is not available.

Liability: Avista shall not be liable to Customers for any claim, costs, loss, or damage of any kind, including but not limited to damages to equipment or property arising out of, in connection with, or incident to Avista's Curtailment of natural gas.

CURTAILMENT PROCEDURES:

Should the Company's firm natural gas supply or distribution system capacity be insufficient at any time or any location to meet the full requirements of all the Company's firm service Customers, the Company may initiate a partial or total service Curtailment to Customers in the order listed below; provided, however, that the Company, in its sole judgement and discretion, may change the order listed below to protect system performance integrity, reliability, or stability, or to meet the needs of firm Customers. Interruptible service shall have been fully Curtailed in the affected area(s) prior to initiating any portion of this plan.

Restoration of service will be accomplished in the reverse order unless it is necessary, in the sole judgement of the Company, to vary said order to protect system performance integrity, reliability, or stability, and to meet the needs of firm Customers.

ORDER OF CURTAILMENT PRIORITIES:

1. Service to Schedules 146.
2. Service to Schedules 111 and 112.
3. Service to Schedule 101.
4. Essential Human Needs Customers, provided such Customers can be reasonably identified by the Company and the Curtailment condition allows the Company the ability to maintain continued service to such Customers.

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Effective October 25, 2019

Issued by Avista Corporation

By

Patrick Ehrbar, Director of Regulatory Affairs

Patrick D. Ehrbar

I.P.U.C. No. 27

Original Sheet 182C

OCT 24 2019

OCT 25 2019

AVISTA CORPORATION
dba Avista Utilities

Per O.N. 34461

 SECRETARYIDAHO
PLAN FOR NATURAL GAS SERVICE CURTAILMENT - continued

If a customer purchases natural gas on more than one schedule (i.e., Schedule 131 or 146 and Schedule 112), they will be Curtailed in the order specified above for the quantities purchased on each Schedule they are served on.

Notwithstanding the priorities listed above, the Company is not required to Curtail service to any Customer(s) that the Company, in its sole judgement and discretion, determines will not contribute to alleviating the supply or distribution capacity constraints. Further, for each of the priorities listed above, the Company will endeavor to Curtail the fewest number of customers as possible.

The Company is not required to restore service or permit the use of natural gas simultaneously to all Customers on a Schedule that has been Curtailed if it believes doing so will affect the safety, performance, integrity, reliability and/or system stability of its natural gas distribution system, or otherwise affect service to higher priority Customers. Service may be restored to any or all Customers on any schedule incrementally, to allow the Company an opportunity to establish safety, performance, integrity, reliability and/or system stability, or otherwise manage its supply and/or distribution system. In the event it should become necessary to Curtail firm service due to force majeure conditions, Avista may Curtail firm service without reference to the priorities established herein.

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By

Patrick Ehrbar, Director of Regulatory Affairs



AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 185

IDAHO SERVICE QUALITY PROGRAM

PURPOSE:

This Schedule provides general terms and conditions for the Company's Idaho Service Quality Program. The purpose of this program is to monitor and measure Avista's customer service performance. The results of the program will be reported annually to the Idaho Public Utilities Commission and the Company's gas customers.

Customer Service Measures

1. The level of Customer satisfaction with telephone service, as provided by the Company's Contact Center, will be at least 90 percent, where:
 - a. The measure of Customer satisfaction is based on Customers who respond to Avista's quarterly survey of Customer satisfaction, known as the "Voice of the Customer", as conducted by its independent survey contractor;
 - b. The measure of satisfaction is based on Customers participating in the survey who report the level of their satisfaction as either "satisfied" or "very satisfied"; and
 - c. The measure of satisfaction is based on the statistically-significant survey results for both electric and natural gas service for Avista's entire service territory (Idaho, Oregon, and Washington) for the calendar year.
2. The level of Customer satisfaction with the Company's field services will be at least 90 percent, where:
 - a. The measure of Customer satisfaction is based on Customers who respond to Avista's quarterly survey of Customer satisfaction, known as the "Voice of the Customer", as conducted by its independent survey contractor;
 - b. The measure of satisfaction is based on Customers participating in the survey who report the level of their satisfaction as either "satisfied" or "very satisfied"; and
 - c. The measure of satisfaction is based on the statistically-significant survey results for both electric and natural gas service for Avista's entire service territory (Idaho, Oregon, and Washington) for the calendar year.
3. The percentage of customer calls answered by a live representative within 60 seconds will be at least 80 percent for the calendar year, where:
 - a. The measure of response time is based on results from the Company's Contact Center, and is initiated when the customer requests to speak to a customer service representative; and
 - b. Response time is based on the combined results for both electric and natural gas customers for Avista's entire service territory (Idaho, Oregon, and Washington).

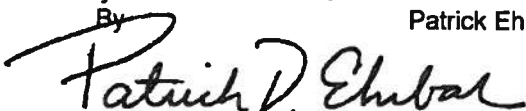
Issued October 5, 2018

Effective November 1, 2018

Issued by Avista Utilities

By

Patrick Ehrbar, Director of Regulatory Affairs



AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 185A

IDAHO SERVICE QUALITY PROGRAM (continued)

4. The Company's average response time to a natural gas system emergency in Idaho will not exceed 55 minutes for the calendar year, where:
- Response time is measured from the time of the customer call to the arrival of a field service technician; and
 - A "natural gas system emergency" is defined as an event involving a natural gas explosion or fire, a fire in the vicinity of natural gas facilities, police/fire departments, leaks identified in the field as "Grade 1", high or low gas pressure problems identified by alarms or customer calls, natural gas system emergency alarms, or calls regarding carbon monoxide, natural gas odor, runaway furnace, or delayed ignition.

Customer Service GuaranteesKeeping Appointments

1. The Company will keep mutually agreed upon appointments regarding natural gas service, scheduled in the time windows of either 8:00 a.m. – 12:00 p.m. or 12:00 p.m. – 5:00 p.m., except for the following instances:
- The Customer or Applicant cancels the appointment;
 - The Customer or Applicant fails to keep the appointment; or
 - The Company reschedules the appointment with at least 24 hours' notice.

Connecting Gas Service

2. The Company will connect gas service on the same day the Customer or Applicant requests service, except for the following instances:
- The service request is received by the Company after 7:00pm on weekdays, or on a weekend or holiday;
 - The Customer requests an alternative future date for service connection;
 - The Customer or Applicant is not available at the time of connection;
 - Construction is required before the service can be connected;
 - The Customer or Applicant does not provide evidence that all required government inspections have been satisfied;
 - Required payments to the Company have not been received;
 - The service was disconnected for nonpayment or theft/diversion of service;
 - Gas service cannot be connected due to an outage;
 - Electric service is not connected prior to connecting gas service;
 - When applicable, water service is not connected prior to connecting gas service; or
 - An action or event that is outside the control of the Company prevents the Company from connecting service.

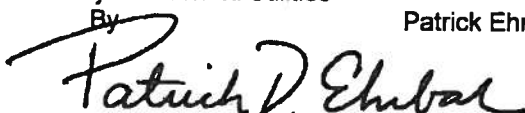
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Patrick Ehrbar, Director of Regulatory Affairs



I.P.U.C. No.27

Original Sheet 185B

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 185B

IDAHO SERVICE QUALITY PROGRAM (continued)

Providing Cost Estimates

3. The Company will provide a cost estimate to the Customer or Applicant for new natural gas supply within 10 business days upon receipt of all the necessary information from the Customer or Applicant.

Responding to Bill Inquiries

4. The Company will respond to most billing inquiries at the time of the initial contact. For those inquiries that require further investigation, the company will investigate and respond to the Customer within 10 business days.

Resolving Meter Problems

5. The Company will investigate Customer-reported problems with a meter and/or conduct a meter test and report the results to the Customer within 20 business days from the date of the report or request.

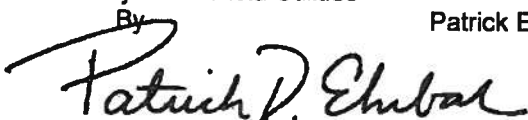
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By

Patrick Ehrbar, Director of Regulatory Affairs



AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 185C

IDAHO SERVICE QUALITY PROGRAM (continued)

CUSTOMER SERVICE GUARANTEE CREDITS

For failure to meet a Customer Service Guarantee for service provided to a gas Customer, the Company will apply a \$50 credit to the Customer's account. For failure to meet a Customer Service Guarantee for service provided to an Applicant, the Company will mail a check for \$50 to the Applicant. Avista will provide the qualifying credit or check without any requirement on the part of the Customer or Applicant to either apply for or request the applicable credit or check. All costs associated with the payment of Customer Service Guarantees are paid by Avista's shareholders, not by customers.

Tracking of the Company's performance on the Customer Service Guarantees, including the application of customer credits, will begin on January 1, 2019.

ANNUAL REPORT

The Company will include the results of its Customer Service Measures and Customer Service Guarantees for gas customers in an annual report to be filed with the Idaho Public Utilities Commission on or before April 30th of each year.

CUSTOMER REPORT CARD

Within 90 days of filing its Annual Customer Service Quality & Electric System Reliability Report, the Company will send a Service Quality Report Card to its Customers, which will include the following:

- a. Results for each of the Company's Customer Service Measures, compared with the respective performance benchmarks;
- b. Report on the Company's Electric System Reliability;
- c. Results for each of the Customer Service Guarantees, compared with the respective benchmarks, and including the number of events for each measure where a credit was provided, and the total dollar amount of the credits paid for each measure; and
- d. Performance highlights for the year.

The Company will issue its first Report Card to customers on or before July 31, 2020.

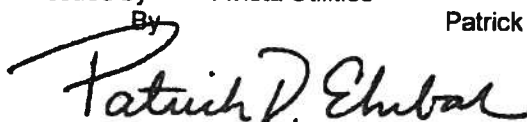
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By

Patrick Ehrbar, Director of Regulatory Affairs



AVISTA CORPORATION
dba Avista UtilitiesSCHEDULE 190
NATURAL GAS EFFICIENCY PROGRAMS
IDAHO**1. AVAILABILITY**

The services described herein are available to qualifying residential, commercial, and industrial, retail natural gas distribution customers of Avista Corporation for the purpose of promoting the efficient use of natural gas. Customers receiving natural gas distribution service provided under special contract and/or customers receiving natural gas services not specified under Tariff Schedule 191 (Natural Gas Efficiency Rider Adjustment) are not eligible for services contained in this schedule unless specifically stated in such contract or other service agreement. The Company may provide partial funding for the installation of natural gas efficiency measures and may provide other services to customers for the purpose of identification and implementation of cost effective natural gas efficiency measures as described in this schedule. Facilities-based services are available to owners of facilities, and also may be provided to tenants who have obtained appropriate owner consent.

Assistance provided under this schedule is limited to end uses where natural gas is or would be the energy source and to measures which increase the efficient use of natural gas. Assistance may take the form of monetary incentives or non-monetary incentives, as further defined within this tariff. The acquisition of resources is cost-effective as defined by a Utility Cost Test (UCT) as a portfolio. Customer participation under this schedule shall be based on eligibility requirements contained herein.

2. ELIGIBLE CUSTOMER SEGMENTS

All customers in all customer segments to whom this tariff is available are eligible for participation in natural gas efficiency programs developed in compliance with this tariff.

3. MEASURES

Only natural gas efficiency measures with verifiable energy savings are eligible for assistance. Measure eligibility may not necessarily apply to all customer segments. Final determination of applicable measures will be made by the Company.

Issued October 26, 2015

Effective January 1, 2016

Issued by Avista Corporation
By

Kelly Norwood, Vice-President, State and Federal Regulation

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 190 – continued
NATURAL GAS EFFICIENCY PROGRAMS - IDAHO

4. FUNDING AND NONMONETARY ASSISTANCE

4.1 Funding

The Company shall offer incentives for projects based upon the incremental capital cost associated with the energy efficiency of the project. Energy savings are calculated using the current energy rates.

The Company shall pay an incentive up to a maximum of the incremental measure cost. The Company shall make adjustments to the percent of incremental cost paid to attempt to obtain the greatest energy savings at the lowest cost.

Low income measures that have a Total Resource Cost (TRC) of 1.0 or higher are incentivized at 100% of the project cost. For measures that have a TRC of less than 1, the project is incentivized at an amount equal to the present value of avoided cost.

Incentives for efficiency measures within the following categories shall not exceed 100% of the project cost:

- 4.1.1 Energy efficiency programs delivered by community action agencies contracted by the Company to serve Low Income or vulnerable customer segments including agency administrative fees and health and human safety measures;
- 4.1.2 Low-cost natural gas efficiency measures with demonstrable energy savings (e.g. rooftop unit service);

Issued June 18, 2019

Effective August 1, 2019

Issued by Avista Utilities
By



Patrick Ehrbar, Director of Regulatory Affairs

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 190 – continued
NATURAL GAS EFFICIENCY PROGRAMS – IDAHO

4.1.3 Programs or services supporting or enhancing local, regional or national natural gas efficiency market transformation efforts.

4.1.4 Prescriptive programs are guided by the typical application of that measure in accordance with the previously defined incentive structure. Incentive levels for these programs are based on market conditions at the time of the program design and are not dependent on actual project cost relative to incentive caps. Incentives shall not exceed project costs.

Avista Corporation will actively pursue natural gas efficiency opportunities that may not fit within the prescribed services and simple pay-back periods described in this tariff. In these circumstances the customer and Avista Corporation will enter into a site specific services agreement.

5. BUDGET & REPORTING

The natural gas efficiency programs defined within this tariff will be funded by surcharges levied within Schedule 191. The Company will manage these programs to obtain resources that are cost-effective and achievable through utility intervention. Schedule 191 will be reviewed annually and revised as necessary to provide adequate funding for natural gas efficiency efforts.

6. GENERAL RULES AND PROVISIONS

Service under this schedule is subject to the General Rules and Provisions contained in this tariff and is limited to facilities receiving natural gas service from the Company.

All installations and equipment must comply with all local code and permit requirements applicable and be properly inspected, if required, by appropriate agencies.

The Company may establish specifications regarding any natural gas efficiency measures and modifications to be effected under this schedule and may conduct inspections to insure that such specifications are met.

Issued December 22, 2015


Effective January 1, 2016

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 190 – continued
NATURAL GAS EFFICIENCY PROGRAMS – IDAHO

Customers are responsible for developing project proposals, including estimates of natural gas savings. Selection and use of a third party to develop, build, install or verify the project, will be the Customer's responsibility. Upon acceptance by the Company, the Customer shall complete the project over the mutually determined time frame, to allow for verification and payment of the incentive. The Customer agrees to provide the Company access to information necessary to verify energy savings and cost-effectiveness. Further provisions are provided in the RFP.

7. General Rules and Provisions

Service under this schedule is subject to the General Rules and Provisions contained in this tariff and is limited to facilities receiving natural gas service from the Company.

All installations and equipment must comply with all local code and permit requirements applicable and be properly inspected, if required, by appropriate agencies.

The Company may establish specifications regarding any natural gas efficiency measures and modifications to be effected under this schedule and may conduct inspections to insure that such specifications are met.

Issued January 11, 2008
Advice No. 08-01-G

Effective March 3, 2008

Issued by Avista Utilities
By Kelly Norwood, Vice President, State and Federal Regulation

Kelly Norwood

AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 191

ENERGY EFFICIENCY RIDER ADJUSTMENT - IDAHO

APPLICABLE:

To Customers in the State of Idaho where the Company has natural gas service available. This Energy Efficiency Rider or Rate Adjustment shall be applicable to all retail customers taking service under Schedules 101, 111, 112, 131, and 132. This Rate Adjustment, is designed to recover costs incurred by the Company associated with providing energy efficiency services and programs to customers. The Company may, at its discretion to match revenue under this schedule with demand for services under Schedule 190, reduce or increase this charge on an annual basis. Any change in this charge is subject to Commission approval and its review of the previous year expenditures under Schedule 190 and determinations with regard to any revenue carry forward, and prospective budget on an annual basis. Any annual expenditures exceeding annual collections when combined with any carry forward budget surplus shall be at the Company's risk of future recovery.

MONTHLY RATE:

The energy charges of the individual rate schedules are to be increased by the following amounts:

| | |
|--------------------|---------------------|
| Schedule 101 | \$0.04903 per Therm |
| Schedule 111 & 112 | \$0.02626 per Therm |
| Schedule 131 & 132 | \$0.02626 per Therm |

SPECIAL TERMS AND CONDITIONS:

Service under this schedule is subject to the Rules and Regulations contained in this tariff.

The above Rate is subject to increases as set forth in Tax Adjustment Schedule 158.

Issued

September 2, 2022

Effective

November 1, 2022

Issued by
By Avista Utilities

Patrick Ehrbar – Director of Regulatory Affairs



AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 195

OPTIONAL RENEWABLE NATURAL GAS – IDAHO

AVAILABLE:

To Customers in the State of Idaho where the Company has natural gas service. Customers may participate in one or more available Renewable Natural Gas program options.

APPLICABLE:

To all customers receiving natural gas service who agree to participate in a program option under this schedule.

PROGRAM OPTIONS AND CHARGES:

Low carbon energy program options available to customers will utilize the available types of Renewable natural gas. The initial program option available will be as follows:

Renewable Natural Gas - One (1) block includes the environmental equivalent attributes associated with 1.5 therms of renewable natural gas. Each block is priced at \$5.00 per block, per month.

All program charges are included in the price of the block and shall be in addition to all other charges contained in the customer's applicable tariff schedule.

MONTHLY BILLING:

Renewable Natural Gas - The monthly billing shall be reflective of the number of Renewable Natural Gas block(s) the customer has agreed to purchase multiplied by the Charge per Block. The Monthly Billing is in addition to all other charges contained in customer's applicable tariff schedule.

This schedule's Monthly Billing shall be applied to the customer's billing regardless of actual energy consumption.

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By

Patrick Ehrbar, Director of Regulatory Affairs



AVISTA CORPORATION
d/b/a Avista Utilities

SCHEDULE 195 – Continued

RENEWABLE NATURAL GAS:

For the purpose of this schedule, the blocks will include the environmental attributes unbundled from the actual fuel associated with Renewable Natural Gas consisting largely of methane and other hydrocarbons derived from the decomposition of organic material in landfills, wastewater treatment facilities, and anaerobic digesters.

The renewable natural gas sourced shall be recognized via the M-RETs tracking system.

PROGRAM ADMINISTRATION:

To ensure that all costs and benefits of this program are only applied to program participants, all funds collected and spent under this schedule will be separately identified and tracked. Funds may include program costs (e.g.: program management, accounting, communications, etc.) as well as to match block subscriptions to Renewable Natural Gas environmental attribute purchases.

SPECIAL TERMS AND CONDITIONS:

1. Service under this schedule is subject to the Rules and Regulations contained in this tariff.
2. Customers may apply for, or terminate participation from, this schedule anytime during the year.
3. Program may be temporarily closed or 'sold-out' to new program subscribers if there is insufficient renewable natural gas inventory available.
4. The above Monthly Billing is subject to increases as set forth in Tax Adjustment Schedule 158.

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