

To A.V.  
John A. Beck  
sent 11/25/02



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# THE SALVATION ARMY

~ Serving Ada County Since 1887 ~

Majors Jack and Anna Phillips - Area Coordinators  
Administrative Office: (208) 343-5429 • Fax: (208) 343-5402  
4308 W. State Street • Boise, ID 83703

NOV 25 AM 9:39

DAHO PUBLIC UTILITIES COMMISSION  
November 21, 2002

Case No. ENR-U-02-1  
Order 29145

Idaho Public Utilities Commission  
P.O. Box 83720  
Boise, ID 83720-0074

Dear Commissioners Paul Kjellander, Marsha Smith and Dennis Hansen:

The Project Share Advisory Committee (the steering committee for Project Share utility assistance) would like to lend its support to the proposed Winter Protection Pilot as outlined at your website. The Project Share Advisory Committee is comprised of officers, employees, and volunteers from The Salvation Army, Western Idaho Community Action Program, South Central Community Action, Idaho Power Company, Intermountain Gas Company, and citizens from various communities throughout Southern Idaho. As such, we have followed the pilot from its inception and have expressed our ideas, comments, and concerns, as it developed. We believe it to be a well thought-out program.

We support the need for payments during this Winter Protection period to not only help extend the number to which our benefits can be issued, but, more importantly, to establish a sense of responsibility in the clients. Too many clients are "working the system", not paying for any services received even though they ARE able. This additional burden is made up on the backs of honest consumers who are conscientiously taking care of their obligations. With other agencies, we are working on client education issues addressing budgeting and frugal use of resources. We find that there is a great need to educate people to live within their means; the implementation of this Winter Protection Pilot carries with it important concepts that we are striving to drive home to clients. We are also concerned about those individuals whose income is above our maximum guideline but feel the utilities and assistance agencies can continue to work together to meet their needs. This Winter Protection Pilot will help in meeting the needs more individuals. Project Share offers assistance with gas, electricity, propane, stove oil, firewood, and furnace repair.

We encourage you to approve the Winter Protection Pilot; we will continue to follow its progress. Please contact me if you need any additional information or if we can be of further assistance in supporting this pilot.

Sincerely,

Edward O. Loggins  
Business Administrator/Project Share Coordinator



The Salvation Army receives some funding from USDA. The USDA is an equal opportunity provider and employer.  
WILLIAM BOOTH Founder      JOHN GOWANS General      DAVID EDWARDS Territorial Commander      CAPTAIN KENNETH G. HODDER Divisional Commander

1/18/02  
sent 11/25/02 To AV

7561 W. Althea Ct.

To Whom It May Concern:

We received your customer notice. It just amazes me you would write off 11,000 accounts with so many people out of work you could have hired some one to pursue the accounts. Earned their wages take their furniture, cars or trucks. Whatever it takes. I went paying a higher gas bill for those dead heads.

I have moved many times in forty-seven years of marriage. Never failed to pay a gas bill.

In Germany we paid \$90.00 rent and \$1000 for heat a month for one room. It was on an Army salary of \$200.00 a month.

When my husband was a student at Oregon State he had a job and we had two children on an income of \$200.00 a month. I ran a fairgrounds, mopped floors and cleaned bathrooms.

While my husband was in graduate school at Idaho State University our income was \$2000 a month with three children. After three years we owed no one.

Yes, never have we been on welfare. In 1977 my husband couldn't walk or work for ten months. I had three part time jobs.

My husband is sixty-nine years old and I am seventy-two years old. We were brought up to work hard and not to have our hands out.

For the last eight years we lived

in a converted fire house with one closet  
We rented three rooms for \$825.00 a month  
to save money to buy a house here.

In my husband's business he had no  
work for five months of each of the last two  
years.

On May 30th we moved into our own  
house in Boise. It's a fine upper but we  
are so happy to be in Boise.

I can see leniency extended to the  
handicapped and people over sixty-five who  
can't work.

My husband is still working on one  
job five months a year and still has his  
consulting business as a geologist.

Sincerely,

Mrs. Marvick R. Niccum

P.S. Why don't you  
combine the gas  
and power into  
one company as  
many states do?

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✓ Ken Aik  
sent 11/22/02  
✓ to A.V.

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2002 NOV 22 AM 9:57

IDAHO PUBLIC  
UTILITIES COMMISSION

I do not think this would  
be a favorable move to  
disconnect heat and services  
during Dec., Jan, Feb.

We have many single mothers <sup>+ father</sup> and  
single persons living on minimum  
wages - Please do not  
reverse this.

Sharon Phillips

476 E. Chubbuck Rd.

Chubbuck, Ida 83202-1816

xxx

✓ Selin. Av.  
sent 11/25/02  
✓ To Av.

Nov. 18, 2002

To whom it may concern,  
I am a single mother of two children under the age of 6. I work 2 jobs and still struggle every month to pay for power, gas, rent, basic phone & my student loan. I am still legally married and not receiving any help from the father. I soon will be filing for divorce, that costs money as well. I have called EL-Ada & they are taking appointments until Nov. 20th.

Last month I had to borrow money from a friend in order to pay my gas bill. Then I borrowed money for rent as well. I have paid some of it back but, now the bills are coming in again. I have been on my own for 5 months, I don't know how I've made it this long. I'm making roughly \$1000/mo. Rent is \$600 alone. Now that the cold weather is here, I'm struggling a lot.

I have called <sup>(int. mountain gas)</sup> about assistance & found that I have conserved quite a bit compared to the people that lived here at this time last year. I talked to a really nice lady that was very helpful. She even gave me more tips on how

to conserve, her name was Janet.

I think the pilot program is a great idea for those of us who don't want to owe money. I don't want to have to pay the gas bill thru the summer. That's like being in debt to me.

This program does sound like a good idea for the people that struggle just to clothe + feed themselves + children. People that can't afford to pay for what a lot of people take for granted. We have to keep the children + elderly warm thru winter.

Sincerely,

Rachel Medek

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2002 NOV 22 PM 3:43  
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