Idaho Public Utilities Commission will host telephonic hearings to limit spread of COVID-19

BOISE (March 18, 2020) - The Idaho Public Utilities Commission is replacing live, in-person meetings with telephonic or virtual meetings in an effort to reduce exposure to COVID-19.

Beginning March 17, the commission will use the telephonic format for decision meetings, public hearings, technical hearings and other proceedings. To view agendas for future meetings, please visit https://puc.idaho.gov/PublicDocs/Agenda.

To participate in a meeting, please dial 1-800-920-7487, and enter passcode 6674832# at the designated time. The phone number and passcode will be used for all meetings unless otherwise specified in the Notice document.

The commission’s office will remain open Monday through Friday, from 8:00 a.m. to 5:00 p.m. Those who have business with the commission are encouraged to call 1-208-334-0300 or visit https://puc.idaho.gov to determine if assistance can be provided over the phone or online instead of making an appointment in person.

The commission is also encouraging members of the public who wish to comment to do so via e-mail. Please visit https://puc.idaho.gov/Home/Contact and click on the Consumer Complaint / Inquiry Form at the bottom right side of the page.