RATES, TERMS AND CONDITIONS

RELATING TO THE PROVISION OF

LOCAL EXCHANGE SERVICES

IN THE STATE OF IDAHO

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
May 27, 2016
Boise, Idaho

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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Title	2nd Rev.		27	1st Rev.	59	Original
1	12th Rev.	*	28	1st Rev.	60	3rd Rev.
2	2nd Rev.		29	Original	61	Original
2.1	3rd Rev.		30	Original	62	2nd Rev.
2.2	3rd Rev.		31	Original	63	Original
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December 18, 2020
Boise, Idaho

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of local exchange service by Matrix Telecom, LLC d/b/a Matrix Business Technologies also d/b/a Trinsic Communications d/b/a Excel Telecommunications d/b/a VarTec Telecom d/b/a Clear Choice Communications ("the Company") in the serving areas defined herein. (T) | (T)

The provision of local exchange services is subject to existing regulations and terms and conditions specified in this tariff and may be revised, added to or supplemented by superseding issues.

CONTACT INFORMATION

For Commission Contact:
Robert Beaty, Chief Executive Officer (T)
Matrix Telecom, LLC d/b/a Matrix Business Technologies |
d/b/a Trinsic Communications d/b/a Excel Telecommunications |
d/b/a VarTec Telecom d/b/a Clear Choice Communications (T)
7171 Forest Lane, Suite 700
Dallas, TX 75230
regulatory@matrixbt.com
Phone: (214) 432-1453
Fax (214) 432-1576

For establishment of service, complaints and inquires regarding service and billing, or reporting or inquiring about network outages or service problems.

Customer Service: (888) 411-0111
Maintenance: (888) 411-0111

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purposes indicated below:

C	To indicate changed regulation.
D	To indicate discontinued rate or regulation.
I	To indicate increased rate.
M	To indicate a move in the location of text.
N	To indicate new rate or regulation.
R	To indicate reduced rate.
S	To signify reissued matter
T	To indicate a change in text but no change in rate or regulation

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TARIFF FORMAT

A. Page Numbering: Each page is numbered at the upper right corner of the page. Pages are numbered sequentially. New pages are occasionally added to the tariff between pages already in effect. In this case the new page number appears with a decimal added.

B. Page Revision Numbers: Revision numbers also appear in the upper right corner of each page where applicable. These numbers are used to indicate the most current page version on file with the Commission. Consult the Check Sheet for the pages currently in effect.

C. Paragraph Numbering Sequence: There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1
2.1.1
2.1.1.A
2.1.1.A.1
2.1.1.A.1.(a)
2.1.1.A.1.(a).I

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet will accompany the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current Revision Number. When new pages are added, the Check Sheet is changed to reflect that revision. All revisions made in a given filing are designated by an asterisk (*). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on Commission file.

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SECTION 1 - EXPLANATION OF TERMS

Advance Payment: Part or all of a payment required before the start of service.

Agency: For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

Authorized User: A person, corporation or other entity that is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

Attendant: An operator of a PBX console or telephone switchboard.

Building: A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

Call Initiation: The point in time when the exchange network facility is initially allocated for the establishment of a specific call.

Call Termination: The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

Central Office: An operating office of the incumbent local exchange company where connections are made between telephone exchange lines.

Customer: A person, firm, partnership, limited liability company, corporation, municipality, cooperative association or organization, governmental agency, or other entity receiving telecommunications services.

Emergency: A situation that appears to present immediate danger to person or property.

Emergency Service (Enhanced 911): Allows customers to reach appropriate emergency services, including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Safety Answering Point (PSAP).

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SECTION 1 - EXPLANATION OF TERMS, (CONT'D.)

E911 Service Area: The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 Customer: A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

Error: A discrepancy or unintentional deviation by the Company from what is correct or true. An "error" can also be an omission in records.

Exchange: An area, consisting of one or more central office districts, within which a call between any two points is a local call.

Exchange Access Line: A central office line furnished for direct or indirect access to the exchange system.

Final Account: A customer's outstanding charges still owed to the Company.

Investigative or Law Enforcement Officer: An officer of the United States, a state or a political subdivision of the United States which is empowered by law to investigate or make arrests for crimes related to communications, or an attorney authorized by law to prosecute those crimes.

Last Number Redial: Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Call: A call which is not rated as a long distance call.

Local Calling Area: The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a long distance charge.

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SECTION 1 - EXPLANATION OF TERMS, (CONT'D.)

Local Exchange Carrier: A company that furnishes exchange telephone service.

Local Service: Telephone exchange service within a local calling area.

Move: The disconnection of existing service at one location and reconnection of the same service at a new location in the same building or in a different building on the same premises.

PBX: A private branch exchange.

Presubscription: An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intraLATA and interLATA toll calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC).

Private Branch Exchange Service: Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

Rate Center: Company-designated service locations from which service is rendered or rated.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

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SECTION 1 - EXPLANATION OF TERMS, (CONT'D.)

Service Order: The written request for Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Serving Central Office: The central office from which local service is furnished.

Speed Calling: Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable.

Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT or vice verse. A customer will be able to access the state provider to complete such calls.

Telephone Call: A voice connection between two or more telephone stations through the public switched exchange system.

Termination of Service: Discontinuance of both incoming and outgoing service.

Toll Blocking: Allows end users to block direct-dialed long distance calls from their telephones.

Toll Call: Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

User: A customer or any other person authorized by a Customer to use service provided under this Tariff.

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SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 The Company undertakes to provide the services in this tariff on the terms and conditions and at the rates and charges set forth herein.

2.1.2 The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity. Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers.

2.1.3 The Company will provide a toll-free number giving Customers access to service personnel during regular business hours.

2.1.4 The Company will comply with any applicable quality of service requirements according to Idaho laws and rules.

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SECTION 2 – REGULATIONS, (CONT'D.)

2.2 Terms and Conditions

2.2.1 Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The Customer will be required to execute any other documents as may be reasonably requested by the Company.

2.2.2 Service is provided for a minimum period of at least one month, 24 hours a day. A month is considered to have thirty days unless otherwise specified. At the expiration of the initial terms specified in each service order, or in any extension thereof, service shall continue on a month to month basis at the then current tariffed, month to month rates, unless terminated by the Customer. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

2.2.3 This tariff shall be interpreted and governed by the laws of the State of Idaho without regard for the State's choice of law's provisions.

2.2.4 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

2.2.5 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.6 In response to a subpoena or investigation or other demand issued or authorized by a court or government agency, the Company shall provide customer records and related information without further notice.

2.2.7 Customer shall not connect any equipment to the Company's network, except with at least ten (10) days prior written notice to the Company

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SECTION 2 – REGULATIONS, (CONT'D.)

2.3 Notification of Service Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service-affecting activities. The Company will work cooperatively with the Customer to determine reasonable notification requirements. With some emergency or unplanned service affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2.4 Provision of Equipment and Facilities

2.4.1 The Company will make reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability by any such date and any liability of the Company will be limited by Section 2.5 of this tariff.

2.4.2 The Company shall use reasonable efforts to maintain the services that it furnishes to the Customer. The Customer may not rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company. The Customer may not permit others to rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company.

2.4.3 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities, as well as the facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

2.4.4 Customer bears all responsibility in the event they utilize equipment not approved or authorized by the Company. Customer shall supply all electrical power and other utilities necessary to operate or use the services provided.

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SECTION 2 – REGULATIONS, (CONT'D.)

2.4 Provision of Equipment and Facilities, (Cont'd.)

2.4.5 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

A. the transmission of signals by Customer provided equipment or for the quality of, or defects in such transmission; or

B. the reception of signals by Customer provided equipment; or

C. network control signaling where such signaling is performed by Customer provided network control signaling equipment.

2.4.6 At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but at the Customer's request extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

Idaho Public Utilities Commission
Office of the Secretary
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October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.5 Liability of the Company

2.5.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.5.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of the Company facilities or commencement of service, shall not exceed $1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.7.2, the Company's liability, if any, shall be limited as provided herein.

2.5.3 The Company shall be indemnified, defended and held harmless against any claim, loss or damage arising from the use of service offered under this tariff, involving:

A. claims for libel, slander, invasions of privacy or infringement of copyright arising from any communication;

B. claims for patent infringement arising from combining or using the service furnished by the Company in connection with facilities or equipment furnished by others; or

C. claims for loss of profit; or

D. all other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff.

Idaho Public Utilities Commission
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Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.5 Liability of the Company, (Cont'd.)

2.5.4 The Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commissions, preemption of existing services to restore services in compliance with Part 64, Subpart D, Appendix A, of the F.C.C.'s Rules and Regulations, acts of God and other circumstances beyond the Company's control.

2.5.5 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's exchange access lines. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

2.5.6 With Respect to Emergency Number 911 Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any equipment and facilities furnishing this service.

Idaho Public Utilities Commission
Office of the Secretary
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October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.5 Liability of the Company, (Cont'd.)

2.5.7 With Respect to Directory Listings

A. In the absence of gross negligence or willful misconduct, and except for any allowances stated below, no liability for damages arising from errors or mistakes in or omissions of any directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

B. An allowance for errors or mistakes in or omissions of any published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

1. Free Listings: For free or non-charged published directory listings credit shall be given at the rate of one times the monthly tariff rate for an additional or charge listing affected for the life of the directory or the charge period during which the error, mistake or omission occurs.

2. Charge Listings: For each additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs

3. Operator Records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/20ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

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October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.5 Liability of the Company, (Cont'd.)

2.5.7 With Respect to Directory Listings, (Cont'd,)

B. (Cont'd.)

4. Credit limitation: The total amount of the credit provided for the preceding paragraphs (i) and (ii) shall not exceed, on a monthly basis the total of the charges for each charge listing as specified in paragraph (ii), for the line or lines in question.

5. Definitions: As used in paragraphs (i), (ii) and (iii) above, the terms "error," "mistake," or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on a street or a community different from the one provided to the Company.

6. Notice: Such allowances or credits as specified in paragraphs (i) and (ii) above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

Idaho Public Utilities Commission
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October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.5 Liability of the Company, (Cont'd.)

2.5.8 With Respect to Caller ID Blocking

The Company shall have no liability for monetary damages (including without limitation claims for direct, indirect, special, incidental or consequential damages, whether or not the Company has been advised of the possibility of such damages), arising from any failures, errors, malfunctions or omissions of Caller ID Blocking, whether or not arising from or relating to any ordinary negligence by the Company.

2.5.9 Exculpatory Clause

The included Tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.6 Directory Listings

2.6.1 The Company will, as a service to the Customer, arrange for listing of Customer's phone number in the local white pages telephone directories, such listing to consist of one line of standard type. The Company's liability with respect to directory listings is set forth in Section 2.5.7 preceding. Customer must contact its yellow pages representative concerning its advertising in yellow pages directories.

2.6.2 When a Customer with a non-published telephone number, as defined herein, places a call to Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.

2.6.3 In conjunction with a non-published telephone number, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of such telephone number, but will not be liable should such number be divulged.

2.6.4 The Company shall not be liable for any act or omission concerning the implementation of presubscription as defined herein.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.7 Interruptions in Service

An interruption is deemed to have occurred when the phone lines of the underlying carrier are inoperative. If a Customer reports a facility, service or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted. The Company will respond to a Customer's report of a "service outage" in accordance with IDAPA 31.41.01 Rule 503. Customer's bills will be appropriately and automatically credited pursuant to the terms of Rule 503.

2.7.1 Temporary Suspension for Repairs

The Company's underlying provider shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the Customer the least inconvenience. When the Company's services are being repaired or changed, it shall take appropriate precautions to avoid unnecessary interruptions of Customer's service.

2.7.2 Credit Allowance for Interruptions

A. Interruptions of more than 24 hour periods which are reported to or detected by the Company, and which are not due to the negligence or willful act of the Customer are credited to the Customer at the pro rata monthly charge involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than 24 hours.

B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly recurring charges specified there under for local line or local trunk service and is dependent upon the length of interruption. Only those facilities on the interrupted portion of circuit will receive a credit.

Idaho Public Utilities Commission
Office of the Secretary
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October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.7 Interruptions in Service, (Cont'd.)

2.7.3 Limitations on Credit Allowances

No credit allowances will be made for:

A. interruptions due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer;

B. interruptions which are restored on or before the day after the interruption is reported or discovered by the Company.

2.7.4 Repair Commitments

Commitments to the Customer for repair service will be set in accordance with Rule 503. The Company will make every reasonable attempt to fulfill repair commitments to its Customers. Customers will be timely notified of unavoidable changes. Failure to meet a repair commitment does not relieve the Company of the credited provisions in Rule 503.01, unless the Customer fails to keep an appointment the Customer agreed to when the original commitment was made.

Idaho Public Utilities Commission
Office of the Secretary
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October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.8 Obligations of the Customer

2.8.1 Customer Responsibility

The Customer shall be responsible for:

A. the payment of all applicable charges pursuant to this Tariff;

B. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's services.

2.8.2 Claims

A. With respect to any service provided by the Company, Customer shall indemnify, defend and hold the Company harmless from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:

1. Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or

2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.8 Obligations of the Customer, (Cont'd.)

2.8.3 Station Equipment

The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service is required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the discontinuance, credit allowance for service interruptions as set forth in Section 2.7.2 is not applicable.

2.8.4 Interconnection of Facilities

A. Any special interface equipment necessary to achieve compatibility between the facilities used by the Company for furnishing local exchange service and the channels, facilities, or the equipment of others may be provided at the Customer's expense. Customer shall be liable for damages resulting from Customer's use of non-compatible equipment.

B. Local services may be connected to the services or facilities of other communication carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communication carriers which are applicable to such connections.

C. Services furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.8 Obligations of the Customer, (Cont'd.)

2.8.5 Inspections

A. Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in this tariff for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-provided facilities. No credit will allowed for any interruptions occurring during such inspections.

B. If the protective requirements for the Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.9 Payment Arrangements

The Customer is responsible for payment of all charges for services furnished by the Company to the Customer or its Authorized Users. Objections must be received by the Company within a reasonable period of time after receipt of bill, or all the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges of the Company, in addition to its own internal costs, in connection with a service for which a Company non-recurring charge is specified, those charges may be passed on to the customer.

2.9.1 Taxes and Surcharges

The Customer is responsible for the payment of any sales, use, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of local exchange service, all of which shall be separately designated on the Company's invoices. Any taxes or surcharges imposed by a local jurisdiction (e.g. county and municipal taxes) will only be recovered from those Customers located in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

2.9.2 Bills and Collection of Charges

A. Bills will be rendered monthly to Customer. Fixed monthly recurring charges are billed in advance. Usage charges and minimum charges for service are billed in arrears. Customer shall be liable for all accrued local charges, directory charges, long distance charges and other charges arising prior to the service commencement date, as defined herein, and shall pay the Company for any such charges which may be assessed against the Company in any manner.

B. All service, installation, monthly recurring charges and non-recurring charges are due and payable upon receipt.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.9 Payment Arrangements, (Cont'd.)

2.9.2 Bills and Collection of Charges, (Cont'd.)

C. For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

D. Amounts not paid within 30 days after the date of invoice are considered past due. A late payment charge of 1.5%, or lower if required by law, per month shall apply to amounts shown on a monthly bill which remain after the due date. The late payment charge does not apply to any taxes the Company is required by law to levy on a customer. In the event the Company incurs fees or expenses, including attorney's fees, in collecting or attempting to collect any charges owed the Company, the Customer will be liable to the Company for payment of all such fees and expenses reasonably incurred.

E. A $25.00 charge will be assessed for checks with insufficient funds or non-existing accounts. **(I)**

F. If Customer chooses to place calls or receives calls via a non-Matrix Telecom affiliated carrier, the Company will not be liable for any charges related to such calls.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
IDAHO
August 1, 2009
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.9 Bills and Collection of Charges, (Cont'd.)

2.9.3 Disputed Bills

A. The Customer shall notify the Company of any disputed items on a bill within a reasonable period of time after receipt of the bill. The existence of a disputed amount does not relieve the customer of their obligation to pay current charges. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure.

B. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

C. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

D. If after investigation and review by the Company, a disagreement remains as to the disputed amount, the customer may file an appropriate complaint with:

Idaho Public Utilities Commission
472 West Washington
P.O. Box 83720
Boise, ID 83720-0074
Telephone (208) 334-0300
Toll-Free: (800) 432-0369

2.9.4 Invoice Billing Fee (N)

The Company will assess an Invoice Billing Fee of $2.00 per month for Customers that elect to continue to receive paper invoices from the Company. This fee will be waived for Customers that elect to forgo the monthly paper invoice and instead choose to receive electronic invoices from the Company through the Electronic Bill Payment System. (N)

Idaho Public Utilities Commission
Office of the Secretary
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December 3, 2011
Boise, Idaho
1D1102

SECTION 2 – REGULATIONS, (CONT'D.)

2.10 Discontinuance of Service

The discontinuance of service by the Company pursuant to this section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to discontinuance of service.

Upon the Company's discontinuance of service to Customer pursuant to this section, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

2.10.1 Discontinuance of Service by the Company

A. The Company may discontinue or suspend service to Customer without prior written notice without incurring liability for the following reasons:

1. The existence of an obvious hazard to the safety or health of the consumer or the general population or the Company's personnel; or

2. The Company has evidence of tampering or evidence of fraud.

Idaho Public Utilities Commission
Office of the Secretary
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October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.10 Discontinuance of Service, (Cont'd.)

2.10.1 Discontinuance of Service by the Company, (Cont'd.)

B. The Company may discontinue or suspend service to Customer upon no less than 7 days written notice without incurring liability for the following reasons:

1. Customer violation of any of the provisions of this tariff, and/or violation of the Commission's rules and regulations;

2. Failure to pay a bill for service;

3. Failure to meet or maintain the Company's credit and deposit requirements;

4. Failure of the Customer to provide the Company reasonable access to its equipment and property;

5. Customer breach of contract for service between the Company and the customer;

6. When necessary for the utility to comply with an order of any governmental agency having such jurisdiction;

7. Unauthorized resale of service.

Idaho Public Utilities Commission
Office of the Secretary
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Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.10 Discontinuance of Service, (Cont'd.)

2.10.2 Discontinuance of Service by Customer

A. If Customer cancels a service order or terminates service before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.7), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in this tariff, all costs, fees, and expenses incurred in connection with:

1. all non-recurring charges reasonably expended by Company to establish service to Customer. The customer will be noticed and will have the opportunity to cancel prior to incurring said charges, plus

2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus

3. all recurring charges specified in the applicable service order tariff for the balance of the then current term.

2.10.3 Cancellation of Application for Service

A. Applications for service may be cancelled prior to the start of service or prior to any special construction. No charges will be imposed except for those specified above.

B. Where, prior to cancellation by Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

C. The special charges described above will be calculated and applied on a case-by-case basis.

Idaho Public Utilities Commission
Office of the Secretary
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October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.11 Restoration of Service

When Customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

2.12 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (i) to any subsidiary, parent Company affiliate of the Company; (ii) pursuant to any sale or transfer of substantially all the assets of the Company; or (iii) pursuant to any financing, merger or reorganization of the Company.

2.13 Notices and Communications

2.13.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.13.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate an address on the bill for service to which the Customer shall mail payment for that bill.

2.13.3 All notices or other communications required to given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall have been presumed to have been delivered to the party on the third business day following the deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.13.4 The Company or Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

Idaho Public Utilities Commission
Office of the Secretary
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October 6, 2008
Boise, Idaho

SECTION 2 – REGULATIONS, (CONT'D.)

2.14 Promotional Offers

The Company may, from time to time, make promotional offerings of its services. The promotional offerings may be limited as to the duration, the date and times of the offering and the locations where the offerings are made.

2.15 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the Customers in writing and on a non-discriminatory basis.

2.16 Customer Service

Customer service personnel are available twenty-four (24) hours a day, seven days a week and may be reached toll-free.

2.17 Pro-rating

All services have a minimum period of one month and are billed one-month in advance. Monthly Recurring Charges are payable in full as of the first day of the billing cycle in which the service is furnished. Therefore, the Monthly Recurring Charges are not subject to pro-rating if service is disconnected prior to the end of a billing period.

Services that are ordered prior to the beginning of a billing period will be prorated from the order date to the Customer's applicable billing period.

Idaho Public Utilities Commission
Office of the Secretary
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October 6, 2008
Boise, Idaho

SECTION 3 - LOCAL SERVICES

3.1 Matrix Local Products and Rates

3.1.1 Local Service

A. General

1. Matrix's local service enables the Customer to:

a. receive calls from other stations on the public switched telephone network;

b. place calls to other stations on the public switched telephone network;

c. access the Company for service related assistance; access directory assistance for the local calling area; access toll free telecommunications services; access enhanced 911 services for emergency calling; access Telephone Relay Service; and

d. access the interexchange network. A Customer may presubscribe to the carrier of their choice for interLATA and intraLATA calling, or Customer may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

2. The local calling area will be the same as that used by the incumbent local exchange company, a description of which can be found in the telephone directory published by the incumbent local exchange company.

3. Service will be offered in the service areas in which the Company has been certified by the Idaho Public Service Commission.

Idaho Public Utilities Commission
Office of the Secretary
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October 6, 2008
Boise, Idaho

SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.2 Features

A. General

The following features will be available on all lines. Not all features are compatible with certain key sets and PBX systems.

1. Call Forward

This optional feature allows all calls directed to a telephone number to be routed to a user defined telephone number. The user is charged any applicable usage charges for the re-routed call. The user can activate/deactivate Call Forward and define a telephone number where all calls will be forwarded. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number.

2. Call Forward Busy Line

This optional feature forwards calls to a busy station to a predetermined number. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number. The user is charged any applicable usage charges for the forwarded call.

3. Call Forward Don't Answer

This optional feature allows users to re-route a call to a predetermined station in the event that the call is not answered within a customer-specified number of rings. Users are charged for any applicable usage charges on the forwarded call.

Idaho Public Utilities Commission
Office of the Secretary
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October 6, 2008
Boise, Idaho

SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.2 Features, (Cont'd.)

A. General, (Cont'd.)

4. Call Return

Allows a customer to automatically redial the telephone number of the last incoming call to that line, regardless of whether the call was answered, unanswered, or busy. After the recall is activated, and unless the number is blocked as described below, an announcement of the number is provided to the customer, who then has the choice of either continuing the recall by entering a code, or terminating the recall by hanging up. If the redialed number is busy, a distinctive ring alerts the customer when the number becomes available. If the telephone number of the last incoming call has been blocked through the use of a service such as Caller ID Blocking, the number cannot be redialed.

5. Call Trace

Call Tracing allows for the identification and recording of the telephone numbers of some or all of the incoming calls to the telephone line of a customer.

6. Call Transfer

Allows Customer to transfer an incoming call to a third party or to add a third party to an existing call, forming a three-party connection. The original party can then leave the call without disconnecting the other parties. Calls can be transferred to any number in the North American Dialing Plan (1-NPA-NXX-XXXX type numbers).

7. Call Waiting

Provides a tone to notify customer on an existing call that a second call is waiting.

Idaho Public Utilities Commission
Office of the Secretary
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Boise, Idaho

SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.2 Features, (Cont'd.)

A. General, (Cont'd.)

8. Caller ID

Allows for the automatic delivery of a calling party's number to the called customer. The telephone number is displayed on customer-provided equipment.

9. Continuous Redial

Allows a customer to automatically redial the last telephone number dialed. If the called number is busy, the number is redialed for a limited period of time.

10. Direct Connect Line

Allows a customer to automatically dial a pre-designated number whenever the originating telephone goes off-hook. This feature is assigned to a phone which is used only for this purpose.

11. Hunting

This optional feature routes a call to an idle line in a prearranged group when the called telephone number is busy. Typically this feature is used with the customer's main telephone number and several subtending lines so that the customer can receive calls on several lines, although all calls are placed to the same number. Hunting will not work with Call Forward Busy and Don't Answer

12. Remote Call Forward

Allows the Customer to automatically forward calls from one telephone number to another. The Customer is charged any applicable usage charges on the forwarded call.
equipped.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.2 Features, (Cont'd.)

A. General, (Cont'd.)

13. Third Number/Collect Blocking

Allows a Customer to block calls from being billed to individual stations, either on a third-number basis, or on a collect basis.

14. Three Way Calling

Allows a user to add a third party to an existing conversation without expensive conferencing equipment. This feature also allows a user to place a call on hold in order to make a consultation call on the same line. When the consultation call is completed the user hangs-up or depresses the flash key on the telephone and is reconnected to the original conversation.

15. Toll Blocking

Allows the user to restrict long distance outgoing calls on each line

B. Terms and Conditions

1. Per call blocking and unblocking shall be offered at no charge. Per line blocking shall be offered at no charge for the first request of each Customer. Domestic violence programs and law enforcement agencies shall always be offered per line blocking at no charge.

2. The results of a call trace will be furnished only to law enforcement agencies or authorities upon proper request by them.

3. Disclosure of telephone number may occur when caller subscribes to Caller Identification or Automatic Call Back. Call blocking, on either a per call or per line basis, prevents the delivery of this information.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.3 Directory Listings

A. Description

Directory listings will be provided in accordance with Section 1.6 of this tariff. The following types of listings are available:

1. Primary Listing. A primary listing contains the name of the Customer, or the name under which business is regularly conducted, as well as the address and telephone number of the Customer. Primary listings are provided at no charge;

2. Additional Listings. Additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein;

3. Non-Published Listings. Non-published listings are not printed in directories nor are they available from directory assistance. Non-published listings are subject to the provisions set forth in Sections 2.2 and 2.6;

4. Non-Listed Numbers. Non-listed numbers are those which provide for the omission or deletion of the Customer's listing from the telephone directory. Such listings are available from directory assistance;

5. Foreign Listings. A foreign listing is one which is published in a directory not in the Customer's immediate calling area.

6. Extra Line Listings. Provides additional information after a main or additional listings.

7. Cross Reference Listing. This provides a reference to another listing in the same directory.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.4 Directory Assistance

A. Description

The Customer may access Directory Assistance for the purpose of determining phone numbers within its local calling area by calling the Directory Assistance Operator. A maximum of two number requests per call will be allowed.

B. Directory Assistance Credits

1. Credit will be given for calls to Directory Assistance as follows:

a. The Customer experiences poor transmission or is cut-off during the call; or

b. The Customer is given the incorrect telephone number.

2. To obtain credit, the Customer must contact their Customer Service representative.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.5 Operator Services

A. General

The Customer has the option of contacting the incumbent local exchange company operator for general information, such as dialing instructions, country or city codes, area code information and Customer Service 800 numbers. The Customer may obtain the assistance of an incumbent local exchange operator to complete local exchange telephone calls in the following manner:

1. Third Party Billing. Provides the Customer with the ability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

2. Collect Calls. Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

3. Person to Person. Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

4. Station to Station. Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

5. Busy Line Verification. Provides the customer with the verification that a line is busy and not otherwise disrupted.

6. Busy Line Interrupt. Provides the customer with the option of interrupting a line that has been verified to be busy.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.6 Presubscription

A Customer may presubscribe to the intraLATA and/or interLATA carrier of their choice for long distance calling.

3.1.7 Service Restoration Charge

When service has been discontinued in accordance with the provisions of this tariff, and Customer wishes to restore service, a Service Restoration Charge will apply.

3.1.8 Vanity Number

When a customer requests a specific number (e.g. 555-TOYS), and the number is available, a charge will apply when the Company provides the service of retrieving and providing said number.

3.1.9 Private Branch Exchange (PBX) Service

A. Description

The Company's PBX Service uses PBX Trunks to connect to a customer PBX system or other similar equipment. This service provides customers with unrestricted local calling and carrier access. The Company treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks.

B. Rearrangement of PBX Service

A non-recurring per account charge will apply to effect changes to a PBX trunking arrangement. Such changes may include, but are not limited to, trunk hunting sequence, a change in signaling arrangement, etc. These Rates can be found in Section 3, herein.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.10 Direct Inward Dial (DID) Service[1]

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX trunks. DID Service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID central Office termination and DID number blocks apply in addition to charges specified for PBX Trunks. One additional termination charge applies for each DID-equipped PBX Trunk. Telephone numbers are furnished in blocks of 20. Blocks of number groups will be determined at the sole discretion of the Company's resources. Whenever possible, the Company will attempt to provide telephone numbers arranged consecutively in a group, but will not guarantee nor accept responsibility for provision of such an arrangement within or between a block of numbers. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

1 Where all numbers in a group have not been connected for service, the Customer is responsible for providing interception of calls to vacant or non-working assigned station lines or telephone numbers by means of attendant intercept or recorded announcement service. The Company will not terminate these numbers to an intercept message on the Customer's behalf.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.11 Moves, Adds and Changes

A. Non-recurring Installation Charges as described in Sections 3.1.13 & 3.1.14 of this tariff will be applied per line when a Customer moves to a new address within the same local exchange.

B. Non-recurring charges as described in Sections 3.1.13 & 3.1.14 of this tariff will be applied per line when a Customer requests any changes or additions to an existing account.

3.1.12 Measurement of Service

A. When charges for calls are mileage sensitive, airline mileage is computed as described below. Calls are measured and rounded to the higher full minute from the serving wire center of the Customer's originating location to the serving wire center of the destination of the call, regardless of Company routing. The distance between the serving wire center origination point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by Bell Communications Research (BellCore) and NECA Tariff FCC No. 4 in the following manner:

Step 1 Obtain the "V" and "H" coordinates for the originating and terminating wire centers.
Step 2 Obtain the difference between the "V" coordinates of each of the serving wire centers. Obtain the difference between the "H" coordinates.
Step 3 Square the differences obtained in Step 2.
Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.
Step 5 Divide the sum of the squares obtained in Step 4 by ten (10). Round to the next higher whole number, if any fraction results.
Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number, if any fraction is obtained. This is the airline mileage of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.13 Price List – Business Services

A. Monthly Recurring Charge

1. Business Service

Plan Local Only	$49.39 per line **(I)**
Local Plan plus Long Distance[1]	$42.39 per line **(I)**

2. Analog PBX Service

Analog PBX Trunk Plan – Local Only	$77.64 per trunk **(I)**
Analog PBX Trunk Plan plus Long Distance[1]	$70.64 per trunk **(I)**
DID CO Termination	$41.25 per trunk

B. Initial Service Conversion Charge

$14.00 per line or trunk converted, non-recurring
$85.00 per DID CO termination per trunk, non-recurring

C. Installation Charge

$55.00 first line or trunk installed, non-recurring
$29.00 each additional line or trunk, non-recurring

[1] When a Customer chooses to use the Company's Long Distance in addition to its local service, the Customer receives a $7.00 subsidy on local service.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.13 Price List – Business Services, (Cont'd.)

D. Features

	Monthly Recurring Charge	Non-Recurring Charge	Per Usage Charge
Call Return	$0.00	$0.00	$0.75
Continuous Redial	$0.00	$0.00	$0.75
Call Trace	$0.00	$0.00	$1.00
Three-way Conference Calling	$4.25	$12.50	$0.75
Hunting	$17.25	$12.50	$0.00
Call Forward Variable	$3.75	$12.50	$0.00
Call Forward Busy Line	$2.75	$12.50	$0.00
Call Forward Don't Answer	$2.75	$12.50	$0.00
Call Forward Busy Line/Don't Answer	$4.95	$12.50	$0.00
Change Call Blocking	$0.00	$20.00	$0.00
Remote Call Forwarding[1]	$8.50	$12.50	$0.00
Call Waiting	$5.65	$12.50	$0.00
Speed Dial	$2.75	$12.50	$0.00
Speed Dial, Expanded	$3.75	$12.50	$0.00
Caller ID (Name and Number)	$9.50	$12.50	$0.00
Toll Restrict Blocking	$5.25	$12.50	$0.00
Vanity Number	$0.00	$0.00	$0.00
Per Use Blocking	$0.00	$12.50	$0.00
Ground Start	$0.00	$0.00	$0.00
3rd # and Collect Blocking	$0.00	$0.00	$0.00
Touch Tone, Per Trunk Equipped	$0.00	$0.00	$0.00

1 Not available in all Central Offices

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.13 Price List – Business Services, (Cont'd.)

E. DID Number Groups

	Monthly Recurring Charge	Non-Recurring Charge
20 numbers per group	$3.75	$850.00
20 numbers – per additional group	$3.75	$14.00

F. Directory Listings

	Monthly Recurring Charge	Non-Recurring Charge
Primary Listing	$0.00	$0.00
Additional Listing	$1.10	$12.50
Cross Reference Listing	$1.10	$12.50
Extra Line Listing	$1.10	$12.50
Foreign Listing	$1.10	$12.50
Non-Published Listing	$3.60 **(I)**	$12.50
Non-Listed Number	$1.40	$12.50

G. Local Directory Assistance

$0.95 per call

H. Directory Assistance Call Completion[1]

$0.30 per call

[1] Provided where facilities permit; charges in addition to charges in 3.7

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.13 Price List – Business Services, (Cont'd.)

I. Operator Services

	surcharge	per minute charge
Third Party Billing	$3.30	$.2000
Collect	$3.30	$.2000
Person to Person	$5.95	$.2000
Busy Line Verification	$6.45	$.0000
Busy Line Verification 3rd # Billed	$6.45	$.0000
Busy Line Verification w/Interrupt	$6.45	$.0000

J. Presubscription

A Customer may change their intra and/or interLATA long distance carrier. The Customer will incur a $10.00 per line, per occurrence charge. A single occurrence can include a change of both the intraLATA and interLATA carriers.

K. Service Restoration Charge

$20.25 per occurrence

L. Service Change Charge

$10.00 per occurrence

M. Intercept Service

When a switching arrangement for an individual customer (a single line or entire hunt group) is discontinued at an end office, an intercept announcement is provided. This arrangement provides, for ninety (90) days, an announcement that the service associated with the number dialed has been disconnected. The non-recurring charge for this service is $0.00 for the first line and $23.50 for each additional line.

N. Time and Material Charges

$75.00 per on-site visit

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.14 Price List – Local Digital Service

A. Local Digital Service Monthly Recurring Charge

ISDN-PRI – Per D Channel	$100.00

B. Local Digital Service Non-Recurring Charge

ISDN-PRI – Per D Channel	$2500.00

C. Optional Features

The optional features, hunting and vanity numbers, are provided at no additional charge to subscribers of Local Digital Service.

D. Presubscription

A Customer may change their intra and/or interLATA long distance carrier. The Customer will incur a $5.00 per line, per occurrence charge. A single occurrence can include a change of both the intraLATA and interLATA carriers.

E. Miscellaneous Charges

	Monthly Recurring Charge	Non-Recurring Charge
Foreign Exchange Service (Per T)	$100.00	$0.00
Service Change Charge	$0.00	$15.00

F. Directory Listings

	Monthly Recurring Charge	Non-Recurring Charge
Additional Listing	$1.50	$10.00
Extra Line Listing	$1.50	$10.00
Foreign Listing	$3.05	$10.00
Cross Reference Listing	$1.50	$10.00
Non-Listed Number	$1.50	$10.00
Non-Published Number	$1.50	$10.00

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.1 Matrix Local Products and Rates, (Cont'd.)

3.1.14 Price List – Local Digital Service, (Cont'd.)

G. Operator Services

	Charge
Third Party Billing	$1.25 plus usage
Collect	$1.25 plus usage
Person to Person	$3.25 plus usage
Busy Line Verification	$1.00
Busy Line Verification w/Interrupt	$1.50

H. Local Directory Assistance

$0.40 per call

I. Directory Assistance Local Call Completion

$0.35 per call5

J. Time and Material Charges

Customer shall be responsible for payment of costs associated with installation of new local digital services or other time and material charges imposed on the Company by a Local Exchange Carrier as a prerequisite for installing or maintaining the Customers service, and not already recovered via the Company's existing recurring or nonrecurring charges as outlined herein. The customer will be advised of said charge prior to completion of service and will be given the option to contract an independent technician to complete the work. Hourly Rates are as follows:

	Per Visit
Trouble Isolation	$75.00
Flat Inside Wire Maintenance	$100.00
Flat Jack Installation -	
First Jack	$75.00
Additional Wired	$25.00
Additional Unwired	$75.00

5 Provided where facilities permit.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates

3.2.1 Service Areas

A. Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) Qwest.

The Company will mirror the local exchange service area, not including the extended service area, of Qwest.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates

A. Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

1. Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.

2. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).

3. Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

B. Trinsic Referral Program

Any existing Trinsic Customer who refers a potential customer to the Trinsic services listed below will receive a one-time credit should the referred customer subscribe to and remain a Trinsic customer for at least 30 days. The referred customer must provide the name of the existing Trinsic Customer who made the referral upon ordering the new Trinsic service. The credit is applied only once to the Customer's next scheduled bill and expires with that bill. The credit does not apply separately for interstate or intrastate service and cannot be redeemed for cash.

Referral Credit	$20.00

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service

1. General

Trinsic offers basic local exchange service only as part of a bundle or package of telecommunications services. All packages include local service, long distance service (interstate and intrastate toll) and selected custom calling features. Voice Mail and Optional Internet access[1] may be available with some packages at an additional charge. The aforementioned services are only available as part of the bundled service offering and are not available on an individual service basis. Customers will be billed directly by the Company.

The Company provides Customers with the option of obtaining a Primary Line and Secondary Line per account:

a. Primary Line

The initial residential local exchange access line per account.

b. Secondary Line

The second or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

Should a Customer with both lines opt to disconnect the Primary Line, the remaining Secondary Line will automatically convert to a Primary Line with all features and functionality of such, and at the Primary Line monthly recurring rate.

[1] Voice mail and Internet access are not regulated by the Commission.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

1. General, (Cont'd.)

Network Exchange Bundled Service may include the calling features listed below:

These features are offered subject to availability of suitable facilities. Certain features may not be available with all classes of services.

In the event Trinsic adds custom calling features to its Network Exchange Bundled Services, such features will be available upon the tariff effective date (where technically feasible) to all new Customers. Existing Customers will be informed of the new features availability but must contact the Company to obtain the new features. Any Service Order Charges, which would normally apply, will be waived.

Call Forwarding - Fixed, Busy Line No Answer - This feature, when activated, redirects attempted terminating calls to another Customer-specified line. Call originating ability is not affected by Call Forwarding - Fixed, Busy Line No Answer. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding - Fixed, Busy Line No Answer is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Caller ID with Name - allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE. In areas where Caller ID with Name is not available, Caller ID, which only displays the incoming telephone number, will be substituted.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

1. General, (Cont'd.)

Network Exchange Bundled Service may include the calling features listed below, (cont'd.):

Call Forwarding - Variable - a Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. If forwarded to a long distance number the Subscriber will incur the long distance charges.

Call Trace - Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company for action. The Customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

Call Blocking - Call Blocking allows Customer to block calls from different telephone numbers. A screening list is created by Customer either by adding the last number associated with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such numbers hear an announcement that the calling party is not accepting calls and Customer's phone will not ring. The screening list may be edited and revised at Customer's discretion.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

1. General, (Cont'd.)

Network Exchange Bundled Service may include the calling features listed below, (cont'd.):

Distinctive Ring - Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

VIP Alert - Allows a customer to program telephone numbers of selected callers, enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone.

Privacy Service - A feature which intercepts calls that are marked "private" and "out of area," or "unavailable" on Caller ID units. When unidentified callers dial the Subscribers number, they will receive an announcement informing them that the party they are calling does not accept calls from unidentified callers. They will receive a prompt to identify their name or state their intention and the service will then attempt to connect the call. Only if the caller responds will the call be connected.

The Subscriber's Caller ID will display the platform number and the name of the service. If the Subscriber chooses not to take the call the caller will hear a message which states the Subscriber is unavailable.

Privacy Service is offered subject to availability of suitable facilities. This service will be provisioned on a line-by-line basis and Customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

1. General, (Cont'd.)

Call Waiting with Caller ID with Name - Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. In areas where Caller ID with Name is not available, Caller ID, which only displays the caller's telephone number, will be substituted.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

2. Trinsic Standard Service ** (1)

Package Price for Trinsic Standard Service	
Primary Line, per month	$70.62 **(I)**
Secondary Line, per month	$42.63 **(I)**
Service Connection Fee, one time charge per line #	
Primary Line	$69.00
Secondary Line	$55.00

Trinsic Standard Service includes the following:

a. A monthly allowance of 100 free minutes of interstate and intrastate toll calling. For toll calls placed away from home, see Trinsic Travel Card in Section 4.2 of this tariff. Such travel card calls are not included in the monthly toll call allowance for Trinsic Standard Service. Calls are billed in (60) sixty second increments, with an initial billing period of (60) sixty seconds

Toll calls within 100 minute allowance	Per minute rate
Direct Dial Access	$0.00

Toll calls above 100 minute allowance	Per minute rate
Direct Dial Access	$0.14

** This option grandfathered effective September 30, 2002 and is available to existing customers only.

Service Connection fee waived for those customers who retain their existing telephone number when switching their service to Trinsic.

(1) This service was formerly known as Idaho Home Edition - Standard Service.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

2. Trinsic Standard Service **, (Cont'd.)

Trinsic Standard Service includes the following, (cont'd.):

b. Local line and unlimited local calling

c. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for $4.95 per month.

d. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature:	$3.00

** This option grandfathered effective September 30, 2002 and is available to existing customers only.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

3. Trinsic Unlimited Service (1)

Package Price for Trinsic Unlimited	
Primary Line, per month	$91.52 **(I)**
Secondary Line, per month	$83.82 **(I)**
Service Connection Fee, one time charge per line #	
Primary Line	$69.99
Secondary Line	$55.00

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the myzline.com web site.

This service is for use by Residential Customers for the purpose of individual-to-individual two- way residential voice applications. If the Customer uses Trinsic Unlimited Service for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial-up internet connections, autodialing, three-way calling, voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

a. Trinsic Unlimited includes the following:

1. Unlimited toll calling. For toll calls placed away from home, see Trinsic Travel Card in Section 4.2.3 of this tariff. Such travel card calls are not included in the monthly toll call allowance for Trinsic Unlimited.

2. Local line and unlimited local calling

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

(1) This service was formerly known as Z-LineHOME Unlimited Service.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

3. Trinsic Unlimited Service, (Cont'd.)

a. Trinsic Unlimited includes the following:, (Cont'd.)

3. Primary Line Custom Calling Features Package: Call Forwarding Variable, Caller ID with Name, Call Waiting with Caller ID with Name, Call Trace, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: Call Forwarding Variable, and Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for $4.95 per month.

b. Calling Features

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature: $3.00

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

4. TrinsicBusiness A La Carte Service **

TrinsicBusiness A La Carte service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate Trinsic as the presubscribed carrier for local calling concurrent with enrollment for this service. TrinsicBusiness A La Carte provides Customers with the option of selecting Trinsic for toll services.

a. Local Exchange Service

1. Local Access Line

Local Business Line Monthly Rate	$33.13 **(I)**
Service Connection Fee, one-time charge per line[1] Per Line	$49.99

[1] Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

** This service grandfathered effective May 31, 2003 and is available to existing Customers only.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

4. TrinsicBusiness A La Carte Service, (Cont'd.)**

b. Toll Service

1. Long Distance Service

Long distance service is billed in six (6) second increments.

Rate Per Minute: $0.089

2. Long Distance Calling Packs

Customers may choose to purchase Long Distance Calling Packs which provide a set number of long distance calling minutes for a flat rate per month. Toll Free Service is not included in Long Distance Calling Packs. Minutes above the purchased Calling Pack are billed in six (6) second increments.

LD Minutes	LD Minutes Pack	
	Monthly Rate	Intrastate Overage
1,000 Long Distance Minutes Pack	$59.00	$0.079
5,000 Long Distance Minutes Pack	$245.00	$0.069

** This service grandfathered effective May 31, 2003 and is available to existing Customers only.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

4. TrinsicBusiness A La Carte Service, (Cont'd.)**

c. Toll Free Service

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. TrinsicBusiness A La Carte Customers who migrate their long distance service to another carrier, but who retain Trinsic as the local service provider will keep Trinsic Toll Free Service until such time as that service is specifically identified as having migrated to another carrier. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	$0.069
Monthly Recurring Charge	
Per toll free access line	$3.00
Toll Free Service Installation	$20.00
Vanity Toll Free Number Search	$9.99

** This service grandfathered effective May 31, 2003 and is available to existing Customers only.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

4. TrinsicBusiness A La Carte Service, (Cont'd.)**

d. Business Network Rate Service

Business Network Rate Service is available to Trinsic business Customers for outbound calling from presubscribed lines. This service allows Z-Line Business A La Carte Customers presbuscribed to Trinsic for long distance service to call other Trinsic Customers without depleting the call allowance for the plan the Customer has chosen. Call may be made to other Trinsic business Customers or to Trinsic residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

Rate per minute:	$0.039

** This service grandfathered effective May 31, 2003 and is available to existing Customers only.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

4. TrinsicBusiness A La Carte Service, (Cont'd.)**

e. Calling Features

These features are offered subject to availability of suitable facilities. TrinsicBusiness A La Carte may include the calling features listed below:

Call Forwarding - Fixed - Call Forwarding- Fixed, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding-Fixed. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding-Fixed is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

** This service grandfathered effective May 31, 2003 and is available to existing Customers only.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

4. TrinsicBusiness A La Carte Service, (Cont'd.)**

e. Calling Features, (Cont'd.)

Caller ID - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. Customers must actively choose this feature on a line-by-line basis. Call Waiting is not available on lines enabled for Rotary Hunting.

** This service grandfathered effective May 31, 2003 and is available to existing Customers only.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

4. TrinsicBusiness A La Carte Service, (Cont'd.)**

e. Calling Features, (Cont'd.)

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge but must be requested by the Customer.

Distinctive Ring - Distinctive Ringing is a feature that allows Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

** This service grandfathered effective May 31, 2003 and is available to existing Customers only.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

4. TrinsicBusiness A La Carte Service, (Cont'd.)**

e. Calling Features, (Cont'd.)

1. Rates

Monthly Rates, per Feature:	$3.00
Monthly Rate, Feature Pack, (3 or more features):	$9.00

f. Guarantee Incentive Program

If a Customer is not satisfied with the Trinsic Business A La Carte Service, for any reason, during the first ninety (90) days of service, Trinsic will switch the Customer back to the Customer's previous local exchange provider at no charge. The Customer will not be required to pay any installation charges incurred when switching back to their previous local service provider. This offer only applies to installation charges on existing business lines migrated back to the local service provided subscribed to before switching to Trinsic. This offer does not extend to any new service lines established with Trinsic that are switched back to the previous provider. Customers requesting a switch to the previous provider must have a zero billed balance with Trinsic. Customers will be required to complete and sign a form requesting this offer. This form may be obtained by calling Trinsic's toll free customer service telephone number.

** This service grandfathered effective May 31, 2003 and is available to existing Customers only.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

4. TrinsicBusiness A La Carte Service, (Cont'd.)**

g. Remote Call Forwarding (RCF) Service

Remote Call Forwarding allows all calls dialed to a telephone number equipped for RCF to be automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call. RCF Service is offered subject to availability of suitable facilities.

1. Usage Charges

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service.

2. Monthly Recurring Charge

Per line: $15.00

** This service grandfathered effective May 31, 2003 and is available to existing Customers only.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

5. TrinsicBusiness Simplicity Service

TrinsicBusiness Simplicity Service is targeted primarily at business customers as a bundled service offering. Customers receive unlimited local and long distance calling including calls completed through the Company's Personal Voice Assistant (PVA) for a flat monthly rate. The primary line also includes the following custom calling features: Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding, as well as one voice mail box[1]. Operator assisted calling, travel card calling and international calling are not included in the flat monthly rate for service. TrinsicBusiness Simplicity Service is available on up to a maximum of twelve (12) lines per location. Trinsic Communications must be selected as both the local toll and interLATA toll carrier for all of your lines at a single location and on a single billing account. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited under this plan. If usage exceeds the average usage per line of all customers on the plan in the Customer's state by five times over a three (3) month period, Customer may be moved to another plan. Customers may purchase additional lines, however custom calling features and voice mail are not available with the purchase of additional lines except through Feature Packages.

[1] Voice mail is not regulated by the Commission. Voice Mail on Additional Lines may be purchased separately for a monthly fee per mail box.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

5. TrinsicBusiness Simplicity Service, (Cont'd.)

a. Outbound Service

Primary Line, per month	$63.13 **(I)**
Additional Lines, per month:	$53.13 **(I)**
New Service Connection Fee, one-time charge, per line #	
Per Primary Line:	$49.99
Per Secondary Line:	$49.99

b. Feature Packages

Custom Calling Feature Package for Additional Lines includes Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding.

Monthly Rate:	$4.95

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

5. TrinsicBusiness Simplicity Service, (Cont'd.)

c. Toll Free Service

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Trinsic Business Simplicity Service Customers who migrate their long distance service to another carrier, but who retain Trinsic as the local service provider will keep Trinsic Simplicity Toll Free Service until such time as that service is specifically identified as having migrated to another carrier. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	$0.049
Monthly Recurring Charge, Per toll free access line:	$3.00
Toll Free Service Installation: *	$20.00
Vanity Toll Free Number Search:	$9.99

d. Travel Card Service

TrinsicBusiness Simplicity Travel Card Service is available to TrinsicBusiness Simplicity Service Customers for calls made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

Rate Per Minute:	$0.049

* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

C. Network Exchange Bundled Service, (Cont'd.)

6. ISP Service Plan

ISP Service Plan is offered to Customers who subscribe to Trinsic Unlimited Service in conjunction with a participating Internet Service Provider (ISP). The participating ISP must have a previously established service participation agreement with the Company. As part of this service, the Customer may utilize local dial-up access numbers of a participating ISP for internet access for up to 3000 minutes per month and the dial-up internet connection restriction associated with Trinsic Unlimited will not apply to those 3000 minutes per month. All other Trinsic Unlimited Service rates and restrictions apply.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

D. Trinsic Business Plus Service**

Trinsic Business Plus Service is a local exchange service for small business Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Calling features are available with the local exchange service for an additional monthly recurring charge per feature.

1. Local Exchange Service

a. Local Business Line

A local exchange line with unlimited local calling includes Hunting only if Customers request the Hunting calling feature when placing the order for service.

Monthly Rate: $29.14 **(I)**

Service Connection Fee, one-time charge per line [1]
Per Line: $49.99

Customers who sign a one (1) or two (2) year agreement will, based upon contract term and number of access lines, subscribed to Trinsic in this state or nationwide, receive a percentage discount on Business Plus local exchange service as noted below. The percentage discount does not apply to FCC line charges.

	Term	
Lines	1 Year	2 Year
200	5%	5%
1000	10%	15%
2000	15%	16%

[1] Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

** This service is grandfathered and available to existing Customers only effective March 24, 2005.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

D. Trinsic Business Plus Service, (Cont'd.)**

1. Local Exchange Service, (Cont'd.)

b. Calling Features

The following Calling features are available at an additional monthly recurring charge: Call Forwarding; Call Forwarding-Busy; Call Forwarding-No Answer; Speed Calling; Caller ID; Call Waiting, Three-Way Calling, and Distinctive Ring, as described in Section 3.2.2.D.6.

Monthly Recurring Charge Per Feature:	$3.00
Monthly Recurring Charge, Feature Pack (3 or more):	$9.00

** This service is grandfathered and available to existing Customers only effective March 24, 2005.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

D. Trinsic Business Plus Service, (Cont'd.)**

2. Trinsic Business Plus Toll Service

For a full description of the long distance portion of Trinsic Business Plus Service please see Section 4.2 - Toll Services of this tariff.

3. Trinsic Business Plus Toll Free Service

For a full description of the long distance portion of Trinsic Business Plus Service please see Section 4.2 - Toll Services of this tariff.

4. Travel Card Service

For a full description of the long distance portion of Trinsic Business Plus Service please see Section 4.2 - Toll Services of this tariff.

5. Business Network Service

For a full description of the long distance portion of Trinsic Business Plus Service please see Section 4.2 - Toll Services of this tariff.

** This service is grandfathered and available to existing Customers only effective March 24, 2005.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

D. Trinsic Business Plus Service, (Cont'd.)**

6. Calling Features

Customers subscribing to Trinsic Business Plus Service may also subscribe to the following Calling Features.

Call Forwarding - Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Call Forwarding -Busy - Permanently routes incoming calls to a predetermined telephone number when the called line is busy.

Call Forwarding - No Answer - Permanently routes incoming calls to a specified number, selected by the Customer, when the called line is unanswered.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

** This service is grandfathered and available to existing Customers only effective March 24, 2005.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

D. Trinsic Business Plus Service, (Cont'd.)**

6. Calling Features, (Cont'd.)

Caller ID - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. Customers must actively choose this feature on a line-by-line basis. Call Waiting is not available on lines enabled for Rotary Hunting.

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge but must be requested by the Customer.

** This service is grandfathered and available to existing Customers only effective March 24, 2005.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

D. Trinsic Business Plus Service, (Cont'd.)**

7. Remote Call Forwarding (RCF) Service

Remote Call Forwarding allows all calls dialed to a telephone number equipped for RCF to be automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call. RCF Service is offered subject to availability of suitable facilities.

a. Usage Charges

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service.

b. Monthly Recurring Charge

Per line:	$15.00

** This service is grandfathered and available to existing Customers only effective March 24, 2005.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

E. Affinity Pricing Plan - Trinsic Discount Program

The Trinsic Affinity Pricing Plan - Trinsic Discount Program offers discounts on specific Trinsic services to members of trade associations that represent business entities or individuals within an industry, professional or business classification; employees of business entities; members of organizations with affiliated franchisees, independent agents, independent distributors or business representatives; entities that are members of a buying group not organized only for the purpose of qualifying for the discounts provided herein; non-profit entities affiliated with non-profit chapters, agencies, administrative offices or organizations affiliated with charitable, religious, educational, scientific and literary organizations, or customers or members of commercial organizations or institutions, who have entered into an Affinity Marketing Agreement with the Company.

Customers will receive a 10% discount on the Monthly Recurring Charge for the following services: Trinsic Unlimited, Z-Line Value with PVA, Z-Line Basic with PVA and Z-Line LONG DISTANCE 500. The discount will remain in place as long as the employee, individual or member remains and employee, individual or member of the affinity group. All other terms and conditions of the above-mentioned tariffed services apply.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

F. Trinsic Spectrum Local Plus PPS

Trinsic Spectrum Local Plus PPS is a local exchange service for small business Customers consisting of a local exchange line with unlimited local calling for a monthly recurring charge. Calling features are offered as a Feature Pack or on an individual basis for an additional monthly recurring charge. Intrastate and interstate toll, toll-free and travel card services are available on a usage basis.

1. Local Exchange Service

a. Local Business Line

A local exchange line with unlimited local calling includes Hunting only if Customers request the Hunting calling feature when placing the order for service.

Monthly Rate:	$31.14 **(I)**
Service Connection Fee, one-time charge per line [1] Per Line:	$49.99

b. Calling Features

The following Calling features are available at an additional monthly recurring charge: Call Forwarding; Call Forwarding-Busy; Call Forwarding-No Answer; Speed Calling; Caller ID; Call Waiting, Three-Way Calling, and Distinctive Ring, as described in Section 3.2.2.F.6 of this tariff.

Monthly Recurring Charge Per Feature:	$3.00
Monthly Recurring Charge, Feature Pack (3 or more):	$9.00

1 Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

F. Trinsic Spectrum Local Plus PPS, (Cont'd.)

2. Trinsic Spectrum Local Plus PPS Toll Service

For a full description of the long distance portion of Trinsic Spectrum Local Plus PPS please see Section 4.2 - Toll Services of this tariff.

3. Trinsic Spectrum Local Plus PPS Toll Free Service

For a full description of the long distance portion of Trinsic Spectrum Local Plus PPS please see Section 4.2 - Toll Services of this tariff.

4. Trinsic Spectrum Local Plus PPS Travel Card Service

For a full description of the long distance portion of Trinsic Spectrum Local Plus PPS please see Section 4.2 - Toll Services of this tariff.

5. Business Network Service

For a full description of the long distance portion of Trinsic Spectrum Local Plus PPS please see Section 4.2 - Toll Services of this tariff.

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October 6, 2008
Boise, Idaho

SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

F. Trinsic Spectrum Local Plus PPS, (Cont'd.)

6. Calling Features

Customers subscribing to Trinsic Spectrum Local Plus PPS may also subscribe to the following Calling Features.

Call Forwarding - Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Call Forwarding -Busy - Permanently routes incoming calls to a predetermined telephone number when the called line is busy.

Call Forwarding - No Answer - Permanently routes incoming calls to a specified number, selected by the Customer, when the called line is unanswered.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

F. Trinsic Spectrum Local Plus PPS, (Cont'd.)

6. Calling Features, (Cont'd.)

Caller ID - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. Customers must actively choose this feature on a line-by-line basis. Call Waiting is not available on lines enabled for Rotary Hunting.

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge but must be requested by the Customer.

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SECTION 3 - LOCAL SERVICES , (CONT'D.)

3.2 Trinsic Products and Rates, (Cont'd.)

3.2.2 Basic Services and Rates, (Cont'd.)

F. Trinsic Spectrum Local Plus PPS, (Cont'd.)

7. Remote Call Forwarding (RCF) Service

Remote Call Forwarding allows all calls dialed to a telephone number equipped for RCF to be automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call. RCF Service is offered subject to availability of suitable facilities.

Monthly Rate, per line: $15.00

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SECTION 4 – LONG DISTANCE SERVICES

4.1 Matrix Description of Services and Rates

4.1.1 Timing of Calls

The Customer's long distance usage charge is based on the actual usage of Matrix network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when either the called or calling party hangs up. There will be no charges for incomplete calls.

The minimum call duration and initial billing period is 60 seconds for all intrastate direct dialed calls unless otherwise specified by this tariff. Any additional period is measured and rounded to the next higher 60 second increment unless otherwise specified by this tariff.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

EXAMPLE: Distance between Miami and New York City -

VH		
Miami	8,351	529
New York	4,997	1,406
Difference	3,354	-879
Square and add:	11,249,316 + 772,641	= 12,021,196
Divide by 10 and round:	12,021,597 / 10	= 1,202,195.70
		= 1,202,196
Take square root and round:	1,202,196	= 1,096.4
		= 1,097 miles

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.3 Minimum Call Completion Rate

A Customer can expect a call completion rate (number of calls completed 1 number of calls attempted) of not less than 95% during peak use periods for all services (" 11" dialing).

4.1.4 Service Offerings

A. "1 Plus" Long Distance Service -Switched

"1 Plus" Long Distance Service -Switched is a switched access service, offering users outbound "1 plus" long distance telecommunications services from points originating and terminating within the state of Idaho.

1. M80 -Matrix Elite

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60- second increment. Service is accessed by designating Matrix as the long distance carrier, and dialing 1 + the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.4 Service Offerings, (Cont'd.)

A. "1 Plus" Long Distance Service - Switched, (Cont'd.)

2. M81 -Matrix Premium

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60-second increment. Service is accessed by designating Matrix as the long distance carrier, and dialing 1 + the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

3. M82 -Matrix Platinum

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60- second increment. Service is accessed by designating Matrix as the long distance carrier, and dialing 1 + the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.4 Service Offerings, (Cont'd.)

A. "1 Plus" Long Distance Service - Switched, (Cont'd.)

4. M83 -Matrix Gold

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60- second increment. Service is accessed by designating Matrix as the long distance carrier, and dialing 1 + the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

5. M84 -Matrix Silver

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60-second increment. Service is accessed by designating Matrix as the long distance carrier, and dialing 1 + the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.4 Service Offerings, (Cont'd.)

A. "1 Plus" Long Distance Service - Switched, (Cont'd.)

6. M85 -Matrix Value

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60- second increment. Service is accessed by designating Matrix as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

7. M90 -Matrix Today

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 30-second initial billing period with additional periods rounded to the next higher 6-second increment. Service is accessed by designating Matrix as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. A monthly recurring fee applies to this product as set forth in the Rates section of this tariff.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.4 Service Offerings, (Cont'd.)

A. "1 Plus" Long Distance Service - Switched, (Cont'd.)

8. M91 -Matrix Savings

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 30-second initial billing period with additional periods rounded to the next higher 6-second increment. Service is accessed by designating Matrix as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. A monthly minimum applies to this product as set forth in the Rates section of this tariff. This plan offers its Customers a calling card service. Calling card calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60-second increment. Calling Card calls are subject to a per call surcharge as set forth in the Rates section of this tariff. Customers are also offered a toll-free service with this plan. Toll-free calls are rated on the basis of a 30-second initial billing period with additional periods rounded to the next higher 6-second increment. A monthly recurring fee applies to this product as set forth in the Rates section of this tariff. Calling card and toll-free calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.4 Service Offerings, (Cont'd.)

B. Calling Card Service

Matrix Calling Card Service permits the caller to charge a principal presubscribed location for a call while the caller is away from the principal location. The Customer may place calls from any touch tone phone in the U.S. by dialing a toll free number and entering a personal identification code followed by the desired telephone number. Calling Card Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60 second increment. Calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill. Calling Card Calls are subject to a per call surcharge as set forth in the Rates section of this tariff.

C. Toll Free Service –Switched

Matrix Toll Free Service -Switched is a switched access service, offering users inbound, toll free long distance telecommunications services from points originating and terminating within the state of Idaho. This service enables the caller to contact the Customer toll free, through the use of an assigned toll free number. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60 second increment. Calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill There are no monthly recurring fees, minimums or sign-up charges associated with this product.

4.1.5 Special Promotional Offerings

The company may from time to time engage in special promotional offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage. The company will not have special promotional offerings for more than 90 days in any 12 month period.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.6 "1 Plus" Long Distance Services- Switched Rates

A. M80 -Matrix Elite Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.1490 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $1.92 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

B. M81 -Matrix Premium Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.1490 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $2.41 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.6 "1 Plus" Long Distance Services- Switched Rates, (Cont'd.)

C. M82 -Matrix Platinum Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.1490 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $3.12 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

D. M83 -Matrix Gold Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.1490 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $3.41 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.6 "1 Plus" Long Distance Services- Switched Rates, (Cont'd.)

E. M84 -Matrix Silver Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.1490 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $2.36 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

F. M85 -Matrix Value Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.1490 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $3.64 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.6 "1 Plus" Long Distance Services- Switched Rates, (Cont'd.)

G. M90 -Matrix Today Rates and Charges

Charges are billed on the basis of 30-second initial, and additional 6-second increments. Intrastate calls are charged at a rate of $0.2939 per minute, 24 hours a day, seven days a week.

A monthly recurring fee in the amount of $4.99 applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.6 "1 Plus" Long Distance Services- Switched Rates, (Cont'd.)

H. M91 -Matrix Savings Rates and Charges

Charges are billed on the basis of 30-second initial, and additional 6-second increments. Intrastate calls are charged at a rate of $0.1490 per minute, 24 hours a day, seven days a week. A $50.00 Monthly Minimum Charge applies to this rate plan.

Calling cards are made available to Customers on this rate plan. Calling card calls are billed in full minute increments. Intrastate calls are charged at a rate of $0.33 per minute, 24 hours a day, seven days a week up to $20.00. These per minute charges are not billed to the Customer but are free of charge under this plan. The Customer will be billed, however, for a surcharge in the amount of $1.25 per call. When the per minute charges reach $20.00, the per minute rate will be reduced to $0.15 and the per call surcharge will be reduced to $0.10. The Customer will be billed for these charges.

Toll-free service is made available to Customers on this rate plan. Toll-free calls are rated on the basis of a 30-second initial billing period with additional periods rounded to the next higher 6-second increment. Intrastate calls are charged at a rate of $0.1490 per minute, 24 hours a day, seven days a. week: There is a monthly recurring fee In the amount of $2.99 that applies to this service.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.7 Calling Card Service Rates

A. Dime--Anytime! Calling Card Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.15 per minute, 24 hours a day, seven days a week.

A Surcharge in the amount of $0.10 per call applies to this rate plan.

4.1.8 Toll Free Service- Switched Rates

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.099 per minute, 24 hours a day, seven days a week.

There are no monthly fees, minimums or sign-up fees associated with this Rate Plan.

4.1.9 Directory Assistance

A long distance directory assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. A caller may request one telephone number per directory assistance call. The charge applies to each inquiry regardless of whether the directory assistance bureau is able to supply a listed number. A credit will be issued for any directory assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

	Per Inquiry
Directory Assistance Charge	$0.75

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.10 Special Rates

A. Discount for Hearing Impaired Customers:

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments for individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, a discount for calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will result in the application of the evening rate for calls made during daytime hours and night rates for calls made during evening and night hours. Discounts do not apply to surcharges or per call add on charges for operator service when the call is placed by a method that would normally incur the surcharge.

B. Operator Assistance for Handicapped Persons:

Operator station surcharges will not be charged by the Company for operator assistance provided to a caller who identified him or herself as being handicapped and unable to dial the call because of a handicap.

C. Directory Assistance for Handicapped Persons:

There is no charge for Directory Assistance calls from handicapped persons. Such persons must contact the Company for credit on their directory assistance calls.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.10 Special Rates, (Cont'd.)

D. Discount for Telecommunications Relay Service Intrastate Toll Calls

Intrastate toll telecommunications relay service calls will be discounted by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted 60 percent off the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time sensitive elements of a charge for the call and shall not apply to per call charges or surcharges.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.11 Time of Day Rate Periods

Day, evening and night/weekend rates apply for the following products based on the following chart:

All Services:

<table>
<tr><th></th><th>MON</th><th>TUES</th><th>WEDS</th><th>THURS</th><th>FRI</th><th>SAT</th><th>SUN</th></tr>
<tr><td>8:00 AM
TO
5:00 PM*</td><td colspan="5">DAYTIME RATE PERIOD</td><td></td><td></td></tr>
<tr><td>5:00 PM
TO
11:00 PM*</td><td colspan="7" rowspan="2">EVENING/NIGHT/WEEKEND
RATE PERIOD</td></tr>
<tr><td>11:00 PM
TO
8:00 AM*</td></tr>
</table>

* to, but not including

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the at rates in effect in that boundary for each portion of the call.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.1 Matrix Description of Services and Rates, (Cont'd.)

4.1.12 Payphone Use Surcharge

An undiscountable payphone use surcharge of $0.35 shall apply to each coinless call which Matrix can identify as being placed from a domestic payphone by or to the Customer or its permitted user. This includes, but is not limited to, calls placed with a Matrix Telecom, Inc. calling card, collect calls and calls placed to 800 numbers. This charge is in addition to standard tariffed usage charges and is for the use of the payphone instrument to access Matrix service.

4.1.13 Finance Charge and Late Fee

A finance charge in the amount of 1.5% monthly will be charged on any past due balances. In addition, if the amount considered past due is greater than $6.00, a late fee in the amount of $10.00 will also be applied.

4.1.14 Return Check Charges

A fee of $15.00 will be charged for each check returned.

4.1.15 Reconnection Charge

A reconnection fee of $20.00 per occurrence is charged when service is re-established for Customers who had been disconnected for non-payment.

4.1.16 Employee Concessions

Any employee of the Company in good standing may receive any of the Company's services with a $20.00 per month credit towards the monthly billing. In addition, the monthly Carrier Access Fee will be waived for employees.

4.1.17 Local Exchange Carrier Billing Fee

Should billing be provided by the local exchange carrier on behalf of Matrix, a billing fee in the amount of $1.50 per month will be added to a Customer's bill.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.2 Trinsic Products and Rates

4.2.1 Trinsic Business Plus Service**

Trinsic Business Plus Service is a service for small business Customers consisting of a local exchange line for a monthly recurring charge and measured usage rate. For a description of the local portion of Trinsic Business Plus Service please see Section 3.2.2.D of this tariff.

A. Trinsic Business Plus Toll Service

Trinsic Business Plus Toll service is available only to Customers of Trinsic Business Plus Local Exchange Service. Calls are billed in six (6) second increments.

Rate Per Minute:	$0.120

B. Trinsic Business Plus Toll Free Service

Trinsic Business Plus Toll Free Service is available to Customers for incoming calls. Service is available only to Customers of Trinsic Business Plus Local Exchange Service. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	$0.045
Monthly Recurring Charge Per toll free access line:	$3.00
Toll Free Service Installation:	$20.00 *
Vanity Toll Free Number Search:	$9.99

* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

** This service is grandfathered and available to existing Customers only effective March 24, 2005.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.2 Trinsic Products and Rates, (Cont'd.)

4.2.1 Trinsic Business Plus Service**, (Cont'd.)

C. Travel Card Service

Trinsic Business Plus Travel Card Service is available to Trinsic Business Plus Local Exchange Service Customers who also purchase Trinsic Business Plus Toll Service. Calls may be made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

Rate Per Minute:	$0.045

D. Business Network Service

Business Network Service is an optional service available to Trinsic Business Plus Customers for outbound calling from presubscribed lines. This service allows Trinsic Business Plus Customers presubscribed to Trinsic for long distance service to call other Trinsic Customers without depleting the call allowance for the plan the Customer has chosen. Call may be made to other Trinsic business Customers or to Trinsic residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

Rate Per Minute:	$0.039

** This service is grandfathered and available to existing Customers only effective March 24, 2005.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.2 Trinsic Products and Rates, (Cont'd.)

4.2.2 Trinsic Spectrum Local Plus PPS

Trinsic Spectrum Local Plus PPS is a service for small business Customers consisting of a local exchange services and access to intrastate and interstate toll, toll-free and travel card services on a measured usage basis. For a description of the local portion of Trinsic Spectrum Local Plus PPS service see Section 3.2.2.F of this tariff.

A. Trinsic Spectrum Local Plus PPS Toll Service

Trinsic Spectrum Local Plus PPS Toll service is available only to Customers of Trinsic Spectrum Local Plus PPS Local Exchange Service. Calls are billed in six (6) second increments.

Rate Per Minute:	$0.0750

B. Trinsic Spectrum Local Plus PPS Toll Free Service

Trinsic Spectrum Local Plus PPS Toll Free Service is available to Customers for incoming calls. Service is available only to Customers of Trinsic Spectrum Local Plus PPS Local Exchange Service. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	$0.045
Monthly Recurring Charge per toll free access line:	$3.00
Toll Free Service Installation:	$20.00[1]
Vanity Toll Free Number Search:	$9.99

[1] The Toll Free Service Installation charge is not applied when a Customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.2 Trinsic Products and Rates, (Cont'd.)

4.2.2 Trinsic Spectrum Local Plus PPS, (Cont'd.)

C. Trinsic Spectrum Local Plus PPS Travel Card Service

Trinsic Spectrum Local Plus PPS Travel Card Service is available to Trinsic Spectrum Local Plus PPS Local Exchange Service Customers who also purchase Trinsic Spectrum Local Plus PPS Toll Service. Calls may be made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

Rate Per Minute:	$0.045

D. Business Network Service

Business Network Service is an optional service available to Trinsic Spectrum Local Plus PPS Customers for outbound calling from presubscribed lines. This service allows Trinsic Spectrum Local Plus PPS Customers presbuscribed to Trinsic for long distance service to call other Trinsic Customers without depleting the call allowance for the plan the Customer has chosen. Calls may be made to other Trinsic business Customers or to Trinsic residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

Rate Per Minute:	$0.039

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.2 Trinsic Products and Rates, (Cont'd.)

4.2.3 Trinsic Travel Card

Customers subscribing to any Trinsic Home Edition Service will receive a Trinsic Travel Card for placing long distance calls while away from home. Calls originate via toll free access code dialing. Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds. There is no per call charge.

Rate Per Minute: $0.20

4.2.4 Directory Assistance

Directory Assistance is available to Customers of Trinsic. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

Per Call Rate: $ 0.95

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.2 Trinsic Products and Rates, (Cont'd.)

4.2.5 TrinsicPVA

TrinsicPVA allows residential customers to access the Company's Personal Voice completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails, voice mail and Follow Me/Find Me, Notify Me and Fast Access service[1]. Access is via toll free number. Service is available 24 hours a day, 7 days a week. Customers may choose a per minute Assistant (PVA) for call option or prepaid option as follows.

A. Per Minute Option

All calls made through this service will be billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per Minute:	$0.069

B. PVA Prepaid Option

Service includes 200 minutes of PVA platform time, which may be used for outbound calling as well as access to PVA features. Access is via toll free number. Service expires 90 days after activation. Customers will receive a voice interrupt message 1 minute prior to the end of the 200 minute allowance notifying them that their allowance is about to expire. The Customer will also be voice prompted when access their PVA with the number of minutes remaining. additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

Service Price	$9.95
Recharge for each 100 minutes	$9.95

PVA DA access is charged at 5 minutes of usage per instance

Payphone Surcharge is charged at 5 minutes of usage per instance

[1] Voice mail, review and delivery of emails, Follow Me/Find Me, Notify Me and Fast Access services are not regulated by the Commission.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.2 Trinsic Products and Rates, (Cont'd.)

4.2.5 TrinsicPVA, (Cont'd.)

C. Special Edition Prepaid Option

Service includes 500 minutes of inbound and outbound calling, as well as use of PVA features and expires 90 days after activation. Access is via personal 800 services. Customers will receive a voice interrupt message 1 minute prior to the end of the 500 minute call allowance notifying them that their minute allowance is about to expire. The Customer will also be voice prompted when accessing their PVA with the number of minutes remaining. Additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

Service Price	$19.95
Recharge for each 100 minutes	$9.95

PVA DA access is charged at 5 minutes of usage per instance

Payphone Surcharge is charged at 5 minutes of usage per instance

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.2 Trinsic Products and Rates, (Cont'd.)

4.2.6 TrinsicLONG DISTANCE 500 Service

TrinsicLONG DISTANCE 500 Service is a presubscribed service providing outbound calling for residential customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails[1]. The service includes a monthly call allowance of combined intrastate and interstate toll calling of 500 minutes. Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Call Allowance:	500 minutes
Direct dial rate per minute above call allowance	$0.080
PVA rate per minute above call allowance:	$0.049

[1] Contact lists and review of delivery of emails not services regulated by the Commission.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.2 Trinsic Products and Rates, (Cont'd.)

4.2.7 Trinsic 800 Service

Trinsic 800 Service provides customers with a personal toll free telephone number with which to access the company's travel card platform and Personal Voice Assistant (PVA) enhanced services. Voice mail is included with this service as are the enhanced features Find Me, Notify Me[1].

This service may be purchased on a stand-alone basis without the purchase of any other Trinsic service. In addition, the service is available as an add-on to existing Trinsic Unlimited Service, Trinsic Basic with PVA and Trinsic Value Select with PVA services.

Customers will use their personal toll free number to access the Company's travel card and PVA platform. End users wishing to contact the Customer or leave a message for the customer may do so through the Trinsic 800 Service.

A call allowance of 120 minutes of inbound and/or outbound calling is included with this service. Calls above the call allowance will be billed in sixty (60) second increments.

An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per minute above 120 Minute Call Allowance:	$0.069

[1] Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.2 Trinsic Products and Rates, (Cont'd.)

4.2.8 Trinsic LONG DISTANCE Service

Trinsic LONG DISTANCE Service is a presubscribed service providing outbound calling for residential Customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails as well as VoiceMail, Find Me and Notify Me functions[1]. Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Direct Dial rate per minute:	$0.080
Call completion through PVA Rate Per Minute:	$0.049

.2.9

Trinsic Business Long Distance with PVA

Trinsic Business Long Distance with PVA is a presubscribed long distance service providing outbound calling for business Customers. The service also provides access to the Company's Personal Voice Assistant enhanced service platform for call completion and enhanced services such as dialing assistance, contact lists, voice mail, and review of and delivery of emails, as well as Find Me and Notify Me functions[1]. Calls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply.

Rate Per Minute	$0.120

[1] Contact lists, review of and delivery of emails, Voice Mail, Find Me and Notify Me are not services or features regulated by the Commission.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.2 Trinsic Products and Rates, (Cont'd.)

4.2.10 PVA Directory Assistance

PVA Directory Assistance is a directory service whereby Customers may request assistance in determining listing information on a nationwide basis through the Company's Personal Voice Assistance (PVA) enhanced services platform.

This service is only available to Customer of Trinsic local and/or long distance services with PVA. Customers use a toll free number or access code to access the PVA platform and choose the directory assistance option. Up to two listings per call may be requested. The rate per call applies whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

There are no billing exemptions or allowances for PVA Directory Assistance.

Rate Per Minute	$1.06

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.2 Trinsic Products and Rates, (Cont'd.)

4.2.11 Trinsic LONG DISTANCE Essential

Trinsic LONG DISTANCE Essential is a presubscribed service providing outbound calling for residential Customers. Calls are billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Customers may request an optional toll free number, which terminates at the Customer's telephone number, with a call allowance of 60 minutes of domestic inbound calling for an additional monthly recurring charge. Calls are billed in one (1) minute increments.

Direct Dial rate per minute:	$0.080
Toll Free rate per minute	$0.080

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services

4.3.1 Description of Services

A. Timing of Calls

1. Usage

The customer's long distance usage charge is based on the actual usage. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizes audio tone detection. A call is terminated and the charges end when either party hangs up.

2. Time Periods

The customer's long distance usage charge is based on the day and time the originating party makes the call.

B. Distance Sensitivity

The Company's charges are based on the airline distance between Rate Centers located within the State of Idaho.

C. Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with originating and terminating points of call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

FORMULA: $\sqrt{\frac{(V1-V2)^2+(H1-H2)^2}{10}}$

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.1 Description of Services, (Cont'd.)

D. Service Offerings

1. FIRST TOUCH - Touch 1 Basic Service - 1 + Access (where available). This is toll service that enables the subscriber to call stations of any domestic phone system in Idaho. Partial minutes are rounded to the next whole minute and are individually rated on the basis of distance, duration and time of day/day of week. Service is accessed by designating Touch 1 Communications, Inc. as the long distance carrier, and Dialing 1 + the called number. Rates are set forth in the Rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

a. First Touch Plus is a variation of Touch 1's First Touch plan. This program offers customers an additional 15% off First Touch intrastate, interlata rates for all 1+ direct dialed calls that terminate within the state of Idaho. All calls will be billed with a one minute minimum and full minute increments thereafter. Partial minutes will be rounded to the next higher minute. No additional volume discounts apply. Standard times for Day, Evening, and Night/Weekend calling periods apply. There are no sign up fees or monthly charges associated with product.

2. SIMPLY THE BEST. A variation of "First Touch", "Simply the Best" offers the customer a flat rate per minute for calls placed during the hours of 8 am - 5 pm Monday through Friday. Calls placed during all other rate periods are billed at further reduced flat rate. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in the Rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.1 Description of Services, (Cont'd.)

D. Service Offerings, (Cont'd.)

3. ULTIMATE ADVANTAGE. A variation of "First Touch", this discount option provides a discount schedule to be applied against all intrastate "First Touch" call usage. A volume discount will be given to customers who have eligible long distance usage. The volume discount applied will be as follows :

Call Usage	Discount Rate
$ 0.00 - $ 9.99	2%
$10.00 - $24.99	12%
$25.00 +	27%

The long distance usage to be applied in attaining the $ thresholds will be direct dial domestic, international and calling card usage, however only direct dial domestic calls will be eligible to receive the volume discount. Directory Assistance will not be included to attain the $ threshold nor will be eligible to receive the volume discount. The discount will be applied to the customer's account following the completion of a calendar month. Rates are set forth in the Rates section of the tariff. There is no sign up fee or monthly charge associated with this service. (See Section 4.3.2.)

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.1 Description of Services, (Cont'd.)

D. Service Offerings, (Cont'd.)

3. ULTIMATE ADVANTAGE., (Cont'd.)

EXAMPLE: Calls placed from April 1 through April 30:

Direct Dialed Domestic calls	$20.50	
International calls	$2.00	
Calling Card calls	$1.50	
Directory Assistance	$0.00	
Total	$24.00	
Total applied to threshold	$24.00	
Volume Discount	$20.50 x 12% =	$2.46

Direct Dialed Domestic calls	$50.00	
International calls	$4.50	
Calling Card calls	$0.00	
Directory Assistance	$3.50	
Total	$58.00	
Total applied to threshold	$54.50	
Volume Discount	$50.00 x 27% =	$13.50

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.1 Description of Services, (Cont'd.)

D. Service Offerings, (Cont'd.)

4. BUSINESS TOUCH - This is a toll service that enables the business subscriber to call stations of any domestic telephone system. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Calls are individually rated on the basis of duration and time of day/day of week. Rates are set forth in Section 4.3.2. There is no monthly charge or sign-up fee associated with this product.

a. BUSINESS TOUCH VOLUME DISCOUNT - A volume discount will be given to business customers who have eligible long distance usage each calendar month. Domestic and International DDD and calling card usage will be included to attain the $ threshold but only the Domestic DDD usage will be eligible to receive the volume discount. Directory Assistance will not be included to attain the threshold nor will it be eligible to receive the volume discount. Discount rates and thresholds are set below. The volume discount will be applied to the customer's account following completion of calendar month.

Business Touch	Volume Discount Chart
$0.00 - $ 24.99	25%
$25.00 - $ 99.99	30%
$100.00 - $199.99	35%
$200.00 +	40%

Discount Calculated Retroactively

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.1 Description of Services, (Cont'd.)

D. Service Offerings, (Cont'd.)

5. "1 RATE" - A variation of "Business Touch," "1 Rate" is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Customers may place calls 24 hours a day, 7 days a week. Calls are rated on the basis of call origination determined by the subscriber's home state. Rates are set forth in Section 4.3.2. There is no monthly charge or sign-up fee associated with this product.

6. "SIMPLY BETTER" - Customers may place calls 24 hours a day, seven days a week within the state of Idaho. This product offers the customer a flat rate per minute for calls placed during the hours of 7 am - 7 pm, Monday through Friday. Calls placed during the hours of 7 pm -7 am Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. Rates are set forth in Section 4.3.2. There is no monthly charge or sign-up fee associated with this product.

7. CUSTOMER ACCOUNT CODING. This is an optional feature available to customers who desire internal accounting abilities. A three or four digit number (with or without a name) may be assigned to an account. There is a monthly charge (if a customer wants a name assigned with their code) but no sign-up name associated with this feature. Rates are set forth in Section 4.3.2.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.1 Description of Services, (Cont'd.)

D. Service Offerings, (Cont'd.)

8. PERSONAL TOUCH 800/888 SERVICE - Personal Touch 800/888 Service provides a customer with an 800/888 telephone number for use within the continental U.S. 24 hours a day, seven days a week. Personal Touch 800/888 Service calls originated by users dialing the Customer's 800/888 number will be terminated to the Customer's designated location.

Customers may also, upon request, receive calls from Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Canada. There is no installation charge or monthly subscription fee for the service. Rates are set forth in Section 4.3.2.

a. Assignment and Reservation of 800 Numbers

I. The Company in conjunction with its Responsible Organization (Resp. Org.) will reserve, assign, activate or change 800 numbers for a Customer and will administer 800 numbers in accordance with customary industry standards and practices, and the terms of this Tariff and effective procedures of the 800 Service Management System (SMS/800).

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.1 Description of Services, (Cont'd.)

D. Service Offerings, (Cont'd.)

8. PERSONAL TOUCH 800/888 SERVICE , (Cont'd.)

a. Assignment and Reservation of 800 Numbers, (Cont'd.)

II. The Company reserves the right to recover Personal Touch 800/888 Service in the event that service is not actually and substantially used within a 90-day period. The Company will provide the Customer with notice of such recovery no less than 30 days following receipt of notice. At which time the Company will release the 800 number to the pool of numbers available for assignment.

III. If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800 service to another carrier (e.g., "porting" of the 800 number), including a request for a Responsible Organization (Resp Org) change, until such time as all charges are paid in full.

IV. If Touch 1 is notified by the Local Exchange Carrier that a customer's local service has been disconnected, the customer must notify Touch 1 of this change within 30 days or the service will be discontinued.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.1 Description of Services, (Cont'd.)

D. Service Offerings, (Cont'd.)

8. PERSONAL TOUCH 800/888 SERVICE , (Cont'd.)

b. Personal Touch 800/888 + Personal Identification Number (PIN)

Personal Touch 800/888 + PIN is based on a security code assigned to the customer by the company. This service provides 800 numbers shared by more than one customer, whereby individual customers are identified by a unique Personal Identification Number (PIN). The PIN may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in Section 3, the Company will only honor customer requests for change in Resp Org or 800 service provider for 800 numbers dedicated to the sole use of that single customer.

9. "PURE AND SIMPLE" - "Pure and Simple" is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in Section 4.3.2. There is no monthly charge or sign-up fee associated with this product.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.1 Description of Services, (Cont'd.)

D. Service Offerings, (Cont'd.)

10. TOUCH 1 TRAVEL CARD. This is an optional feature that enables the Touch 1 Travel Card Customer to place long distance calls from anywhere to anywhere within the state of Idaho. Residential customer's calls are individually rated at a flat rate per minute and rounded to the next whole minute. Business customer's calls are rated at the same flat rate per minute with a 30 second minimum and partial minutes of a call are rounded up to the next 1/10th of a minute (6 seconds) thereafter. Service is accessed via toll free service and Personal Authorization Code.

This service offers access to additional calling features.

a. Information Services – offers the customer the latest news events, checks the weather, gets sports scores and financial updates, checks horoscopes, and provides the latest information on soap operas.

b. Conference Calling – Allows the customer to add up to three additional parties to a call by touching a key and dialing the party's number. There is a per minute charge per additional party. There are no live operator charges and delays.

c. Travel and Concierge Service – Allows the customer to obtain airline, dinner, lodging, car, or limousine reservations. The customer can also acquire information on special events and check golf course and tee times. Flower delivery and wake-up calls are also available with this service. The customer also has access to emergency medical or legal referrals and assistance.

A surcharge will apply to the first minute of each call. Rates and charges are set forth in Section 4.3.2.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.1 Description of Services, (Cont'd.)

D. Service Offerings, (Cont'd.)

11. DIRECTORY ASSISTANCE SERVICE. Directory assistance service is provided by Company's underlying carrier. Directory Assistance is rated and billed by the Company. Rates are set forth in Section 4.3.2.

12. OPERATOR SERVICES. Operator Services are provided and billed by the underlying carrier at the underlying carrier's rates.

13. FIRST TOUCH FLAT is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of Idaho. Calls are billed in full minute increments with partial minutes rounded to the next higher minute. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in Section 4.3.2. There are no sign up fees or monthly charges associated with product.

14. FIRST TOUCH SELECT - This is an outbound toll service for calls placed within the state of Idaho. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable monthly charge for this discounted service. The rates are set forth in Section 4.3.2.

15. SELECT SAVINGS - This is an outbound toll service for calls placed within the state of Idaho. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable annual charge for this discounted service payable in advance. The rates are set forth in Section 4.3.2.

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4.3 Touch One Long Distance Services, (Cont'd.)

4.3.1 Description of Services, (Cont'd.)

D. Service Offerings, (Cont'd.)

16. First Touch Prime - This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of Idaho. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Rates are set forth in Section 4.3.2.

17. First Touch Preferred - This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state Idaho. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. There is a nonrefundable monthly charge for this service. Rates are set forth in Section 4.3.2.

18. Preferred Plus - This is an outbound toll service that offers the subscriber a flat rate per minute for e calls placed at any hour of the day within the state of Idaho. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. There is a nonrefundable annual charge for this service payable in advance. Rates are set forth in Section 4.3.2.

19. Prime Touch - This service provides the customer with an 800/888/877 telephone number for receiving calls at any hour of the day from within the state of Idaho.

Calls are billed in full minute increments with partial minutes rounded to the next higher minute.

Rates are set forth in Section 4.3.2.

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4.3 Touch One Long Distance Services, (Cont'd.)

4.3.1 Description of Services, (Cont'd.)

D. Service Offerings, (Cont'd.)

20. FIRST TOUCH FLAT II - First Touch Flat II is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of Idaho. Calls are billed in full minute increments with partial minutes rounded to the next higher minute. Customers may place calls 24 hours a day, 7 days a week. Rates are set forth in section 4.3.2. There are no sign up fees or monthly charges associated with product.

21. Z-Line LD - allows residential customers to dial 1+ for domestic long distance calling. Customers have the choice to dial 1+ or they may dial a toll-free number to access a "Personal Voice Assistant" (PVA). PVA is an enhanced, voice activated service. In this mode, provided at no additional charge, customers can receive dialing assistance to make calls, send emails and create personal contact lists. Z-Line LD has a monthly recurring fee and outbound calls (1+ and those initiated through PVA) are rated and billed at a flat rate per minute. Partial minutes of a call are rounded up to the next full minute. See Section 4.3.2.

22. SELECT WEEKENDS - This is an outbound toll service for calls placed within the state of Idaho. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable monthly charge for this service. Rates are set forth in Section 4.3.2.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.1 Description of Services, (Cont'd.)

D. Service Offerings, (Cont'd.)

23. PREFERRED WEEKENDS - This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of Idaho. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. There is a nonrefundable monthly charge for this service. Rates are set forth in Section 4.3.2.

24. TWILIGHT TIME-COMMON CENTS - This product is a toll service for customers to place calls within the state of Idaho 24 hours a day, 7 days a week. This product offers customers a single flat rate per minute. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable monthly fee for this service. Rates are set forth in Section 4.3.2.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.2 Rates

A. Usage Charges

Each customer is charged individually for each call placed through the Carrier. Rates may vary by mileage band, time of day, day of week, call duration and by product or service type.

B. Rate Periods

Day, Evening, and Night/Weekend rate periods apply to 1+ Dial-Up Service. The rates apply for all days of the week including holidays. The Day rate period is 8:00 AM to, but not including, 5:00 PM Monday through Friday. The Evening rate period is 5:00 PM to, but not including, 11:00 PM Monday through Friday and 5:00 PM to, but not including, 11:00 PM Sunday. The Night/Weekend rate period is 11:00 PM to, but not including, 8:00 AM Monday through Sunday, all day Saturday, and from 8:00 AM to, but not including 5:00 PM Sunday. (Excluding "Simply Better")

C. Holiday Rates

New Years Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day, Martin Luther King Day, President's day, Memorial Day, Columbus Day, and Veteran's Day, the Evening rates apply from 8:00 AM to 5:00 PM in lieu of regular rates, if holiday falls on a weekday.

D. Call Rating (Rounding Procedure)

For each call, the computer takes the rate as reflected on the rate schedule, and multiplies times the number of minutes. To this result, it will add the rounding factor of .0001. If the 3rd and 4th digits are 5 or greater, the number will round up to the next whole cent.

Example: .1450 = .15
Example: .1429 = .14

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.2 Rates, (Cont'd.)

E. FIRST TOUCH - Touch 1 Basic Service - 1 + Access
(Where Available)

1. TOUCH 1 Basic Service Call Charges:

INTRASTATE LONG DISTANCE RATES

	Day Rates		Evening Rates		Night & Weekend Rates	
Rate Mileage	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
1-10	$0.2300	$0.2300	$0.2000	$0.2000	$0.1600	$0.1600
11-22	$0.3000	$0.2600	$0.2400	$0.2200	$0.1800	$0.1800
23-55	$0.3500	$0.3400	$0.2600	$0.2600	$0.1800	$0.1800
56-124	$0.3500	$0.3500	$0.2600	$0.2600	$0.1800	$0.1800
125-292	$0.3500	$0.3500	$0.2600	$0.2600	$0.1800	$0.1800
293+	$0.3500	$0.3500	$0.2600	$0.2600	$0.1800	$0.1800

Partial minutes are rounded to the next whole minute.

F. Simply the Best

"Simply the Best" customers may place calls 24 hours a day, seven days a week. Calls placed between 8 am and 5 pm Monday through Friday, will be priced at $0.241 per minute. Calls placed during any other time period will be priced at $0.153 per minute. There is no monthly charge or sign-up fee associated with this product.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.2 Rates, (Cont'd.)

G. Ultimate Advantage

"Ultimate Advantage" provides customer a discount schedule (see below) to be applied to intrastate "First Touch" - Touch 1 Basic Service. Calls are rounded to the next whole minute and are individually rated on the basis of distance, duration, and time of day/day of week. See Section 4.3.2 for "First Touch" rates.

Call Usage	Discount Rate
$0.00 - $9.99	2%
$10.00 - $24.99	12%
$25.00 +	27%

H. BUSINESS TOUCH - This is a toll service that enables the business subscriber to call stations of any domestic telephone system. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Calls are individually rated on the basis of duration and time of day/day of week. There is no monthly charge or sign-up fee associated with this product. (Rates are set forth below.)

BUSINESS TOUCH INTRASTATE RATES

Flat Rate		
PEAK	OFF-PEAK	
Day	Evening	Night
$0.2000	$0.2000	$0.2000

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.2 Rates, (Cont'd.)

I. "1 RATE"

A variation of "Business Touch," "1 Rate" is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Customer may place calls 24 hours a day, seven days a week. Those calls will be priced at $0.155 per minute peak/off peak. There is no monthly charge or sign up fee associated with this product.

J. "SIMPLY BETTER" - Customers may place calls 24 hours a day, seven days a week within the state of Idaho. This product offers the customer a flat rate per minute for calls placed during the hours of 7 am - 7 pm, Monday through Friday. Calls placed during the hours of 7 pm -7 am Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. There is no monthly charge or sign-up fee associated with this product. Rates are set forth below:

$0.288	7:00 am - 7:00 pm, Monday - Friday
$0.196	7:00 pm - 7:00 am, Monday - Friday and all day Saturday and Sunday

K. Customer Account Coding

1. For the customers who desire internal call accounting, a three or four digit number can be provided to enable specific internal accounts to be identified. There is no monthly charge for this type of Customer Account Coding.

2. A customer may choose to identify account codes with a name which will appear on the customer's monthly statement. This option is provided for a monthly fee (per account) of $10.00.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.2 Rates, (Cont'd.)

L. **"PERSONAL TOUCH 800/888 SERVICE"** - Usage charges are billed in arrears. Calls are billed on a full minute basis. The length of each call is rounded up to the next full minute. Charges for total chargeable minutes will be determined and rounded to the next higher cent.

Payment of charges is due upon presentation of the bill for services furnished.

Rates and billing periods are listed below

$0.25	Peak Hours	7 a.m. to 7 p.m., Monday through Friday
$0.18	Off-Peak Hours	7 p.m. to 7 a.m., Monday through Friday and all day Saturday and Sunday

M. **"PURE AND SIMPLE"** - "Pure and Simple" is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at $0.13 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

N. **"Z-LINE LD"** - 1+ domestic long distance calling plan has a monthly recurring fee of $4.95 per account. An account can have a maximum of two lines with long distance. The 1+ flat rate per minute within the State of Idaho is $0.14 per minute, 24 hours per day, 7 days per week. Within the Personal Voice Assistant (PVA) mode of this product, outbound calls are a flat $0.069 per minute 24 hours per day, 7 days per week.

O. **Touch 1 Travel Card - Residential & Business Customers**

All calls will be billed at $0.28 a minute regardless of distance or time of day/day of week. Call placed via the optional conference call service will be billed at $0.28 per minute, *per party.* A $1.25 surcharge applies to each call and is included in the first minute of a call.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.2 Rates, (Cont'd.)

P. Toll Message Rates for Hearing and/or Speech Impaired Users

1. Toll Message Rates for Hearing and/or Speech Impaired Users

Upon notification by hearing and/or speech impaired individual, calls placed during the Day rate period will be charged at the Evening rate and calls placed during the Evening rate period will be charged at the Night/Weekend rate.

2. Telecommunications Device for the Deaf (TDD)

A telephone call which is communicated using a telecommunications device for the deaf by or to properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with these devices for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for all intrastate toll calls placed between said equipment. The credit to be given on a subsequent bill for such calls placed between such devices will be 50% of the billed charges.

Q. Directory Assistance

Directory Assistance calls are billed at $1.50 per call.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.2 Rates, (Cont'd.)

R. Promotional Offerings

1. For promotional purposes, market research or similar corporate purposes, the Company may from time to time provide promotional offerings subject to the conditions set forth in this section.

2. The charges for Promotional Offerings will not exceed those set forth in this tariff for the same services.

3. Promotional Offerings will be available only for the limited period of time specified by the Company.

4. The Company will notify the Company's customers of the availability and duration of Promotional Offerings.

S. Touch 1 Winback Promotion

Beginning upon our effective date with the Commission and ending May 30, 1996 (the "Promotion Period"), Touch 1 will offer the following Winback promotion to new and existing customers of its "First Touch" - Touch 1 Basic DDD Service. Touch 1 will provide discounts of 50%, applicable to the customer's total amount of intrastate usage of its "First Touch" - Touch 1 Basic DDD Service for a six (6) month period. (This offer excludes international, calling card and directory assistance usage.) This discount will be applied to the customer's account in the form of a credit following completion of each calendar month. At the end of the six (6) month period, the customer will be automatically enrolled in Touch 1's Ultimate Advantage discount program. There are no sign-up fees or monthly charges associated with this promotion. The discounts available in this promotion cannot be used in conjunction with any other discount or service offering options.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.2 Rates, (Cont'd.)

T. FIRST TOUCH FLAT is a toll service that offers the subscriber a flat rate per minute for 1+ direct dialed calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at $0.14 per minute peak/off-peak. There are no sign up fees or monthly charges associated with product.

U. FIRST TOUCH SELECT - Monthly fee per telephone number is $4.95. Rates within the state of Idaho are $0.09 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are $0.05 per minute .

V. SELECT SAVINGS - Annual fee per telephone number is $39.95 (billed in advance). Rates within the state of Idaho are $0.09 per minute, 24 hours a day Monday through Saturday; rates for calls placed on Sunday are $0.05 per minute.

W. FIRST TOUCH PRIME- Rates within the state of Idaho are $0.115 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

X. FIRST TOUCH PREFERRED - Monthly fee per telephone number is $3.95. Rates within the state of Idaho are $0.099 per minute, 24 hours a day Monday through Saturday; rates for calls placed on Sunday are $0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

Y. PREFERRED PLUS - Annual fee per telephone number is $38.95 (billed in advance). Rates within the state of Idaho are $0.099 per minute, 24 hours a day Monday through Saturday; rates for calls placed on Sunday are $0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

Z. PRIME TOUCH - Rates for calls received from within the state of Idaho $0.15 per minute, 24 hours a day, 7 days a week.

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SECTION 4 – LONG DISTANCE SERVICES, (CONT'D.)

4.3 Touch One Long Distance Services, (Cont'd.)

4.3.2 Rates, (Cont'd.)

AA. FIRST TOUCH FLAT II - Rates within the state of Idaho are $0.109 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

BB. SELECT WEEKENDS - Monthly fee per telephone number is $4.95. Rates within the state of Idaho are $0.09 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are $0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

CC. PREFERRED WEEKENDS - Monthly fee per telephone number is $3.95. Rates within the state of Idaho are $0.099 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are $0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

DD. TWILIGHT TIME-COMMON CENTS - Customers may place calls within the state of Idaho 24 hours a day, seven days a week for a flat $0.15 per minute. The recurring monthly fee is $4.00 per telephone number. Rates do not apply to directory assistance or operator assisted calls.

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SECTION 5 - ACCESS SERVICES

5.1 General

Rates and regulations for the Company's Access Services may be found in the Company's Idaho Tariff No. 5.

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SECTION 6 - SPECIAL ARRANGEMENTS

6.1 Contract Service Arrangements

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

Contract Service Arrangements will be filed with the Idaho Public Service Commission.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES

7.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's billing information.

7.1.1 Service Order Charges

Primary Service Connection Charge - applies to requests for initial connection or establishment of telephone service to the Company.

Secondary Service Connection Charge - applies to the second or additional line of a new access line installation and connection and customer requests for an inside move, change or addition to regular service. This charge applies only when the second or additional line is ordered simultaneously with the initial connection for service.

Transfer of Service Charge, Primary Line - applies to the first line of a Transfer of Service Order, (TOS) when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

Transfer of Service Charge, Secondary Line - applies to the second, or third, etc., line of a Transfer of Service Order, (TOS) when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

Technician Dispatch Charge - A separate Technician Dispatch Charge applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.1 Service Order and Change Charges, (Cont'd.)

7.1.1 Service Order Charges, (Cont'd.)

Service Order Charge - This charge, applicable to Business Customers only, applies to customer-requested changes in service not covered specifically on other identified non-recurring service order and change charges. This charge is applied in cases where Hunting is added after the initial order is placed.

Toll Free Directory Listing - This is a one-time charge, applicable to Business Customers, and is imposed when a Customer requests the toll free number to be listed.

Missed Appointment Charge - The Customer shall be responsible for the payment of a Missed Appointment Charge as set forth herein for visits by the Company's agents or employees, at the Customer's request, to the Premises of the Customer, when the Customer fails to meet the Company's agent or employees for the prearranged appointment as requested.

Set-Up Fee – This fee is charged per Residential local exchange access line when a Customer moves existing service from their current local carrier to Trinsic and retains their existing telephone number. This charge does not apply to new Customers who require new telephone numbers and installation of new service as such Customers are charged the Company's Service Connection Fee.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.1 Service Order and Change Charges, (Cont'd.)

7.1.2 Change Order Charges

Change Order Charges apply to work associated with providing exchange line service or customer-requested changes to existing services. One charge applies for each change order requested by the customer. If multiple changes listed below are requested by the Customer and occur on the same order/request one charge only applies. A Change Order Service Charge applies to the following customer-initiated changes:

Feature or Feature Pack Change Order - applies when a customer requests a change, adding or removing a feature or feature pack.

Toll Restriction Fee Order - applies when a Customer requests a change, adding or removing Toll Restriction Service.

Telephone Number Change Order - applies to each telephone number change request/order.

Long Distance Minutes Pack Change Order - applies to residential Customers who request/order a change to add or delete an LD Minutes Pack.

Listing Change Charge - applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to request for Non-Published or Non-Listed numbers.

Home Edition Change Charge - applies when a residential Customer requests/orders a change in service from Home Edition- Basic Service to Home Edition- Standard Service or from Home Edition - Standard Service to Home Edition - Basic Service.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.1 Service Order and Change Charges, (Cont'd.)

7.1.3 Record Change Charges

A Record Change charge applies when a Customer requests/orders a change to Company records such as adding/changing a name on said Customer's account, changing billing address or contact information, adding/changing the person(s) authorized to make changes on said Customer's account.

7.1.4 Miscellaneous Charges

Duplicate Invoice - applies each time a Customer requests an additional copy of a current bill or invoice.

Call Detail Report - applies each time a Customer requests local call detail for a given month.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.1 Service Order and Change Charges, (Cont'd.)

7.1.5 Rates

	Residence	Business
Service Order Charges		
Primary Service Connection Charge	*	*
Secondary Service Connection Charge	*	*
Transfer of Service Charge, Primary Line	$89.99	$49.99
Transfer of Service Charge, Secondary Line	$75.00	$49.99
Technician Dispatch Charge	$69.99	$200.00
Service Order Charge	N/A	$9.99
Toll Free Directory Listing	N/A	$10.00
Missed Appointment Charge	N/A	$100.00
Set-up Fee	$4.95	N/A
Change Order Service Charges		
Feature or Feature Pack Change Order	$9.99	$9.99
Toll Restriction Fee Order	$9.99	$9.99
Telephone Number Change Order	$9.99	$9.99
Long Distance Minutes Pack Change Order	$9.99	$9.99
Listing Change Charge	$9.99	$9.99
Home Edition Change Charge	$9.99	N/A
Record Change	No charge	No charge
Miscellaneous Charges		
Duplicate Invoice	$5.00	$5.00
Call Detail Report	$5.00	$5.00

* Service Connection charges are listed with the rates for each specific service tariffed.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.2 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	Residence	Business
Per occasion, per line	$35.00	$49.99

7.3 Temporary Suspension/Restoration of Service

Upon the request of the customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure than no inward or outward service will be available during the period of suspension.

	Residence	Business
Nonrecurring charge, per line suspended	$15.00	$25.00
Recurring charge, per line suspended	$10.00	$17.00
Nonrecurring charge, per line restored	$15.00	$25.00

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.4 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

	Residential	Business
Rate Per Call	$0.60	$0.30

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.5 Optional Calling Features

The features in this section are made available to Residential and Business Customers on a per use basis. All features are provided subject to availability. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the per feature activation charge shown in the table below each time a feature is used by the Customer. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

7.5.1 Feature Descriptions

Return Call - Allows a Customer to return the most recent incoming call and, after dialing a code, hear an announcement of the last telephone number that called. If the Customer wishes to return the call right away, voice prompts will instruct the Customer to dial a certain digit and the call will automatically be returned.

Call Trace - Allows a Customer to initiate an automatic trace of the last call received. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company. The Customer using Call Trace is required to contact the Company for further action. The Customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

Repeat Dialing - Permits the Customer to redial automatically the last number dialed.

Three-Way Calling - Permits the Customer, by operation of the switchhook, to place an existing call on hold, dial the telephone number of a third party and establish a local or toll three-way conference call.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.5 Optional Calling Features, (Cont'd.)

7.5.1 Feature Descriptions, (Cont'd.)

Caller Identification Blocking - Allows the name and number of the calling party to be blocked from being transmitted when placing outbound calls.

Per Call Blocking - To activate per-call blocking, a Customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per call blocking, and it is provided on an unlimited basis.

Per Line Blocking - When blocking is established on the line, it can be deactivated by dialing a code before each call. This one call unblock allows the name and/or number to be sent for that one call only. Customers who choose per line blocking for the first time will not be charged the nonrecurring charge. After the first time, customers requesting per line blocking will pay a nonrecurring charge for each line equipped with per line blocking. Per line blocking will be provided free to law enforcement and domestic violence agencies and individual victims of domestic violence upon request.

Call Blocking - Call Blocking allows Customer to block calls from different telephone numbers. A screening list is created by Customer either by adding the last number associated with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such numbers hear an announcement that the calling party is not accepting calls and Customer's phone will not ring. The screening list may be edited and revised at Customer's discretion. This feature may not be available with all Trinsic services.

VIP Alert - Allows a customer to program telephone numbers of selected callers, enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. This feature may not be available with all Trinsic services.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.5 Optional Calling Features, (Cont'd.)

7.5.2 Rates

	Residential		Business	
		Monthly		Monthly
Feature	Per Use	Maximum	Per Use	Maximum
Call Tracing - per use	$1.00	n/a	$1.00	n/a
Three-Way Calling - per use	$0.75	$6.00	$0.75	$6.00
Repeat Call (*66) - per use	$0.75	$6.00	$0.75	$6.00
Return Call (*69) - per use	$0.75	$6.00	$0.75	$6.00
Caller Identification Blocking, per call	No Charge	n/a	No Charge	n/a

Caller Identification Blocking, per line	Nonrecurring	Nonrecurring
First Time request	$8.00	$10.00
Subsequent request	$8.00	$10.00

	Per Month	Per Month
Call Blocking	$3.00	$3.00
VIP Alert	$3.00	$3.00

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.6 Directory Assistance Services

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

7.6.1 Basic Directory Assistance

The rates specified following apply when Customers request company assistance in determining telephone numbers of Customers who are located in the same local service area or who are not located in the same local service area but who are located within the same NPA.

There are no call allowances or exemptions for Directory Assistance.

A maximum of two (2) requested telephone numbers are allowed per call.

Charges will not apply for calls placed from hospital services or calls placed from telephones where the Customer or, in the case of residence service, a member of the Customer's household, has been affirmed in writing as unable to use a Company provided directory because of a visual, physical or reading handicap.

7.6.2 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is a service that provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.

The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a calling card, billing to a third number, or collect. All operator-handled charges, as specified in this Section, apply as appropriate.

There are no allowances or exemptions for DACC.

For local and intraLATA calls, charges for DACC service are not applicable to calls placed by those customers with reading, visual, or physical handicaps.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.6 Directory Assistance Services, (Cont'd.)

7.6.3 National Directory Assistance Service

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two (2) requested telephone numbers are allowed per call.

This service may be alternately billed by using a calling card, billing to a third number, or collect. Operator-handled charges, as specified in this section, apply as appropriate.

7.6.4 PVA Directory Assistance

PVA Directory Assistance is a directory service whereby Customers may request assistance in determining listing information on a nationwide basis through the Company's Personal Voice Assistance (PVA) enhanced services platform.

This service is only available to Customer of Trinsic local and/or long distance services with PVA. Customers use a toll free number or access code to access the PVA platform and choose the directory assistance option. Up to two listings per call may be requested. The rate per call applies whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

There are no billing exemptions or allowances for PVA Directory Assistance.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.6 Directory Assistance Services, (Cont'd.)

7.6.5 Rates

A. Basic Directory Assistance

Rate per call	$1.25

B. Directory Assistance Call Completion

Per completed call	$0.30

C. National Directory Assistance

Rate per call	$1.25

D. PVA Directory Assistance

Rate per call	$1.06

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.7 Local, IntraLATA and InterLATA Operator Service

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Usage charges for operator-assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.7 Local, IntraLATA and InterLATA Operator Service, (Cont'd.)

7.7.1 Per Call Service Charges:

A. Local, IntraLATA and InterLATA Per Call Service Charges

Customer Dialed Calling Card (Mechanized)	$0.56
Customer Dialed Calling Card (Operator Assisted)	$0.95
Operator Assisted Station-to-Station	$1.30
Operator Assisted Person-to-Person	$3.50

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.8 Busy Line Verification and Line Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption. If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

7.8.1 Rates

	Per call
Busy Line Verification, per request	$2.25
Emergency Interruption	$3.00

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.9 Directory Listing Service

7.9.1 General

The following rates and regulations apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

Listing services are available with all classes of main telephone exchange service.

7.9.2 Listings

A. Primary Listing

One listing, termed the primary listing, is included with each exchange access line or each joint user service.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.9 Directory Listing Service, (Cont'd.)

7.9.2 Listings, (Cont'd.)

B. Additional Listings

Additional listings may be the listings of individual names of those entitle to use the customer's service or, for business, Departments, Divisions, Tradenames, etc.

In connection with business and residence service, regular additional listings are available only in the names of Authorized Users of the Customer's service.

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except as provided for joint user and alternate number listings. However, when it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing will be permitted under the address of a branch exchange, Centrex or extension of an exchange service line installed on the premises of the Customer, but at an address different from that of the attendant position of main service.

Business additional listings are not permitted in connection with residence service. Residence additional listings are also permitted in connection with business service which is located in a residence and for permanent or season guests residing in a hotel or club.

A residence dual name additional listing is comprised of a surname, two first names, address and telephone number. A residence dual name additional listing may be provided for two persons who share the same surname and reside at the same address, or for a person known by two first names.

Special types of additional listings, such as Alternate, Alpha and Informational, Duplicate and Reference Listings, Foreign Listings, etc. take the same business or residence classification as the service with which such listings are furnished.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.9 Directory Listing Service, (Cont'd.)

7.9.2 Listings, (Cont'd.)

C. Nonpublished Service

The telephone numbers of nonpublished service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public.

Non published information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and/ or bill their clients, or, to telephone customers who are billed for calls placed to or from nonpublished numbers and to entities which collect for the billed services. Nonpublished names and/or telephone numbers may also be delivered to customers on a call-by-call basis.

Incoming calls to nonpublished service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice not withstanding any claim the calling party may present, except claims of emergencies involving life and death. In such cases, the Company will call the non-published number and request permission to make an immediate connection to the calling party.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.9 Directory Listing Service, (Cont'd.)

7.9.2 Listings, (Cont'd.)

D. Nonlisted Service

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records. This service is subject to the rules and regulations for E911 service, where applicable. The Company will only complete calls to a nonlisted number, if requested by a caller, during the course of a directory assistance call completion service.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonlisted service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

E. Foreign Listings

A Customer or an additionally listed party, in addition to a listing in his local directory, may be listed in an alphabetical list other than that in which the Customer is regularly listed.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.9 Directory Listing Service, (Cont'd.)

7.9.2 Listings, (Cont'd.)

F. Alternate Listing

An alternate listing may be provided to the subscriber for the purpose of directing calling parties to other telephone numbers subject to the following conditions:

1. Names of individuals are not permitted
2. Text may not exceed one line
i.e., If no answer
If Extension is not known

G. Toll-Free Directory Listings

Where available, a listing which references the Toll Free Number for a Business customer will be made available. A one-time charge per toll-free number applies to set up this listing.

H. Straight Line Under Directory Listing

A business listing where one or more listings are indented under an original listing of the same customer without repetition of the name.

I. Caption and Subcaption Directory Listings

Two or more business listings may be placed under a caption consisting of the name of the customer or of any of the parties which the customer is entitled to list together with a designation or title where the name is not indicative of the business or profession. One or more subcaptions may be furnished under a caption, each subcaption consisting of a directive heading which serves to identify two or more listings placed there under, where this grouping is necessary for the proper routing of calls.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.9 Directory Listing Service, (Cont'd.)

7.9.3 Rates

	Per Month
Primary Listings	$0.00
Additional Listings	
Business, each	$2.00
Residence, each	$3.00
Nonlisted Service	
Business, each	$6.00
Residence, each	$4.00
Nonpublished Service	
Business, each	$7.00 **(I)**
Residence, each	$3.00 **(I)**
Foreign Listings	
Business, each	$2.00
Residence, each	$2.00
Alternate Listings	
Business, each	$2.00
Residence, each	$2.00
Toll-Free Directory Listings, each	
Business, each	$ 15.00
Residence, each	N/A
Straight Line Under Listings	
Business, each	$ 6.00
Residence, each	N/A
Captions and Subcaptions Listings	
Business, each	$ 6.00
Residence, each	N/A

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.10 Carrier Presubscription

7.10.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

7.10.2 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

Option A: Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customer's primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

Option F: Customer may select a carrier other than the Company or no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.10 Carrier Presubscription, (Cont'd.)

7.10.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 7.10.5 below:

7.10.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 7.10.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.10 Carrier Presubscription, (Cont'd.)

7.10.5 Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Nonrecurring Charges

Per business or residence line, trunk, or port:	$5.00

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.11 Intercept Referral Service

7.11.1 General

Intercept Referral Service is a service used when a Customer disconnects service or changes telephone numbers. Calls to the intercepted telephone number are referred to an operator or a recorded message. Intercept services are offered for periods up to three (3) months for residential Customers and up to twelve (12) months for business Customers. Service is available subject to the availability of facilities and the disconnected number. The following Intercept services are available.

Basic Intercept Referral Service - Basic Intercept Service includes all intercept recordings that do not provide the new telephone number information.

New Number Referral Service - New Number Referral Service includes all intercept recordings that provide the new telephone number information.

Split Referral Intercept Service - Split Referral Intercept Service provides for calls to the disconnected number to be routed to the operator who will challenge the incoming call and provide the new number information dependent on the caller's response. The minimum billing period for this service is three months.

7.11.2 Rates

Basic Intercept Service is provided at no charge.

New Number Referral Service is provided at no charge.

Split Referral Intercept Service, per line for a period of:

	Business	Residence
Three months	$105.00	$35.00
Six months	$210.00	
Nine months	$310.00	
Twelve months	$415.00	

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.12 Toll Restriction Service

Provides for Exchange Access lines or trunks to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. This service is offered subject to the availability of facilities to individual line residence, individual line business and dial switching type customers. Provision of toll restriction does not alleviate customer responsibility for completed toll calls.

Toll Restriction may include Billed Number Screening (BNS) for residential customers. BNS prohibits collect and/or third number billed calls from being charged to BNS equipped numbers. Some calls, originating from locations that do not have screening capabilities, may not be capable of being intercepted and denied. These calls will be billed to the customer if completed.

7.12.1 Rates

	Residence	Business
Nonrecurring charge, per line	$13.50	$13.50
Monthly, per line	$0.25	$1.00

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SECTION 7 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

7.13 900 Service Access Restriction

900 Service Access Restriction enables residence or business exchange access line customers to prohibit dialing of calls with the 900 prefix. Customers who choose this service will also be restricted from calling calls with the prefix of 976 and 676. This service is offered only where facilities permit and is only available on direct dialed calls.

7.13.1 Rates

	Residence	Business
Nonrecurring charge, per line	$0.00	$0.00
Monthly rate, per line	$0.00	$0.00

7.14 Blocking for 10XXX1+/10XXX011+

This service prevents 10XXX1+ and 10XXX011+ calls from being completed and is offered subject to the availability of facilities. Provision of this service does not alleviate customer responsibility for completed toll calls.

7.14.1 Rates

	Nonrecurring Charge	Monthly Rate
Per line or trunk arranged	$13.50	$ 0.10

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SECTION 8 - PROMOTIONAL OFFERINGS

8.1 Special Promotions

The Company may, from time to time, offer services in this Tariff at special promotional rates and/or terms. Such promotional arrangements shall be filed with the Commission when so required. All rates and terms contained in this Tariff shall continue to apply unless specifically addressed in the promotional agreements. Notice of such promotional offerings will be given to the Idaho Public Service Commission at least thirty (30) days in advance of the promotion.

8.2 $20.00 Credit Promotion

To incent potential customers to purchase any Home Edition Service, Trinsic will offer a one-time $20 credit to Customers who presubscribe to any Home Edition Service. The $20 credit will be applied to the Home Edition monthly recurring charge. No other call types, fees, surcharges or taxes or charges that appear on the same bill are eligible for the credit. This promotion will be offered across multiple sales channels, including but not limited to a coupon on the company's web site, through telemarketing, direct mail and joint marketing sales channels. The $20 credit offer is available to new customers only and may not be combined with any other promotional offering except the Credit Card Billing Promotion. This promotion will be effective August 1, 2001 and continue through August 1, 2002.

8.3 Winback Promotion

In order to win back previous Trinsic Home Edition Customers who have discontinued service, the Company will offer a credit on the Customer's bill if the Customer subscribes again to any Trinsic Home Edition Service. The credit will consist of paying any past balance due Trinsic from previous service up to $25 or $25 in the case of Customers without a past due balance. This promotion will be effective August 1, 2001 and continue through August 1, 2002.

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SECTION 9 - EXCEL SERVICES

9.1 General Description of Service

9.1.1 Excel resells facilities-based interexchange (IXC) carrier services including, but not limited to, access, switching, transport, termination and other services for the direct transmission and reception of voice, data, and other types of communications.

9.1.2 Customer's monthly regulated charges for Company's service are based on the total connected time Customer actually uses the service subject to billing increments as set forth in this tariff and any additional charges which may apply.

9.1.3 Excel's services are offered to Customers on a monthly basis.

9.1.4 Excel's services are offered to Customers twenty-four hours a day.

9.1.5 All service shall remain in effect for a minimum of thirty days.

9.1.6 Excel may resell the services of other underlying carriers as approved to provide such services by the Commission.

9.1.7 Customers may use accounting codes to identify the Customers or user groups on an account. The numerical composition of the codes shall be set by the Company to assure compatibility with the Company's accounting and billing systems and to avoid the duplication of codes.

9.1.8 Calling Card Availability

The EXCEL calling card products identified throughout this tariff are only available to existing Customers who subscribed to a calling card product prior to July 1, 2004. Customers with active calling card accounts as of July 1, 2004 will continue to receive calling card service as set forth in this tariff.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.2 Calculation of Distance

9.2.1 Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

9.2.2 The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

A. FORMULA:

$$\sqrt{\frac{\left| V_1 - V_2 \right|^2 + \left| H_1 - H_2 \right|^2}{10}}$$

9.3 Minimum Call Completion

Customers can expect a call completion rate of 98% during peak use periods for all Feature Group D Equal Access 1+ and 0+ Services. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls completed.

9.4 Rate Period Overlap

9.4.1 For messages which overlap one or more rate periods the rate in effect for each rate period for each portion of the call is applicable.

9.4.2 Subject to the billing increments set forth in this tariff, plus any additional charges which may apply, long distance usage charges are based on the actual usage of Excel's service. Usage begins when the called party picks up the receiver. When the called party picks up timing is determined by hardware answer supervision. Chargeable time ends when either party "hangs up" thereby releasing the connection. Excel does not bill for uncompleted calls.

9.5 Service Area

The service area of Excel includes all Equal Access points in Idaho.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel

9.6.1 ExcelPLUS Service

ExcelPLUS Service is a one-way, dial-out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities. Customers may access the ExcelPLUS Service only in Equal Access areas.

Rates:

	Day		Evening		Night/Weekend	
Rate Mileage	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
0 - 55	$0.5536	$0.4821	$0.4536	$0.3821	$0.3679	$0.2964
56 - 124	$0.6536	$0.5821	$0.5250	$0.4393	$0.4250	$0.3679
125 - 292	$0.6964	$0.6250	$0.5964	$0.5250	$0.4679	$0.4393
292 +	$0.7393	$0.6679	$0.6250	$0.5679	$0.5107	$0.4679

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.1 ExcelPLUS Service - (Continued)

Billing Increments:

Each call completed will have an Initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Discounts:

A 50% discount applies to charges incurred for direct dialed calls terminated at ExcelPLUS, ExcelPLUS II, Excel Dime Deal, Simply One and Premier PLUS II numbers (participating Excel Customers).

Service Hours:

Day	Monday - Friday 7:00 a.m. to 5:59 p.m.
Evening	Monday - Friday 6:00 p.m. to 10:59 p.m. Saturday and Sunday 5:00 p.m. to 10:59 p.m.
Night/Weekend	Monday - Friday 11:00 p.m. to 6:59 a.m. Saturday 7:00 a.m. to 4:59 p.m Saturday 11:00 p.m. to Sunday 4:59 p.m. Sunday 11:00 p.m. to Monday 6:59 a.m.
Holidays	Evening: 8:00 a.m. to 10:59 p.m. Night/Weekend: 11:00 p.m. to 7:59 a.m.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.2 ExcelPLUS II Service

ExcelPLUS II Service is a one-way, dial-out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities. Customers may access ExcelPLUS II Service only in Equal Access areas.

Rates:

	Day		Evening		Night/Weekend	
Rate Mileage	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
0 - 55	$0.5536	$0.4821	$0.4536	$0.3821	$0.3679	$0.2964
56 - 124	$0.6536	$0.5821	$0.5250	$0.4393	$0.4250	$0.3679
125 - 292	$0.6964	$0.6250	$0.5964	$0.5250	$0.4679	$0.4393
292 +	$0.7393	$0.6679	$0.6250	$0.5679	$0.5107	$0.4679

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.2 ExcelPLUS II Service - (Continued)

Billing Increments:

Each call completed will have an initial minimum and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Discounts:

A 50% discount applies to charges incurred for direct dialed calls terminated at ExcelPLUS, ExcelPLUS II, Simply One, Excel Dime Deal and Premier PLUS II numbers (participating Excel Customers). A 30% discount applies to charges incurred for direct dialed calls terminated at all other numbers.

Service Hours:

Day	Monday - Friday 7:00 AM. to 5:59 PM
Evening	Monday - Friday 6:00 PM to 10:59 PM Saturday and Sunday 5:00 PM to 10:59 PM
Night/Weekend	Monday - Friday 11:00 PM to 6:59 AM Saturday 7:00 a.m. to 4:59 PM Saturday 11:00 p.m. to Sunday 4:59 PM Sunday 11:00 p.m. to Monday 6:59 AM
Holidays	Evening: 8:00 a.m. to 10:59 PM Night/Weekend: 11:00 p.m. to 7:59 AM

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.3 PremierPLUS II Service

PremierPLUS II Service is a one-way, dial-out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities. Customers may access PremierPLUS II only in Equal Access areas.

Rates:

PremierPLUS II Service		
DAY	EVENING	NIGHT/WEEKEND
Per Minute	Per Minute	Per Minute
$0.2450	$0.2050	$0.1800

Monthly Recurring Charge: $3.00

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.3 PremierPLUS II Service - (Continued)

Billing Increments:

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using six second increments, rounded up to the next whole six second (1/10 on one minute increment) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Discounts:

A 50% discount applies to charges incurred for direct dialed calls terminated at ExcelPLUS, ExcelPLUS II, Simply One, Excel Dime Deal and PremierPLUS II numbers (participating Excel Customers). A 30% discount applies to charges incurred for direct dialed calls terminated at all other numbers.

Service Hours:

Day	Evening	Night/ Weekend	Holidays
Monday - Friday 8:00 a.m. to 4:59 p.m.	Monday - Friday 5:00 p.m. to 10:59 p.m. Saturday and Sunday 5:00 p.m. to 10:59 p.m.	Monday - Friday 11:00 p.m. to 7:59 a.m. Saturday and Sunday 8:00 a.m. to 4:59 p.m. Saturday and Sunday 11:00 p.m. to 7:59 a.m.	Evening 8:00 a.m. to 10:59 p.m. Night/Weekend 11:00 p.m. to 7:59 a.m.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.3 PremierPLUS II Service - (Continued)

PremierPLUS III Service is a one-way, dial out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities.

Rates:

PremierPLUS III Service
Per Minute
$0.1500

Monthly Recurring Charge: $2.50

Billing Increments:

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using six second increments, rounded up to the next whole six second (1/10 on one minute increment) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Service Hours:

Rates apply 24 hours a day, 7 days a week

PremierPLUS III Calling Card	
Per Call Surcharge	$0.5000
Per Minute Rate	$0.5000

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.4 Premier Dial One Service

Premier Dial One Service is a one way, dial in dial out multi point service allowing the Customer to originate and terminate calls via local exchange carrier access facilities. Customers may subscribe to this service only in Equal Access areas.

Rates:

Premier Dial One Service
$0.2000 per minute

Monthly Recurring Charge: $5.00

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.4 Premier Dial One Service - (Continued)

Billing Increments:

Each call completed will have an initial minimum of thirty seconds and any time beyond that minimum will be billed in addition using six second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole sent.

Volume Discounts:

The following volume discounts apply where savings are directly proportional to usage.

VOLUME	% DISCOUNT
$0-$74.99	---
$75.00-$499.99	23%
$500.00-$1,999.99	23%
$2000.00-$4,999.99	23%
Over $5,000.00	23%

Service Hours:

PEAK	OFF-PEAK
Monday- Friday 8:00 a.m. to 4:59 p.m.	Monday - Friday 5:00 p.m. to 7:59 a.m. Saturday, Sunday and Holidays All Day

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.5 Excel Simply One Service

Excel Simply One Service is a one-way, dial-out multi point service designated for residential and small business customers. The service offers a simplified base rate and discounts are available to all users of the service. Total charges for a call depend upon the time of day a call is placed and the duration of the call.

Rates:

PEAK Per Minute	OFF-PEAK Per Minute
$0.3000	$0.2100

Monthly Recurring Charge: $1.00

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.5 Excel Simply One Service, (Continued)

Billing Increments:

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using six second increments, rounded up to the next whole six second (1/10 on one minute increment) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Service Hours:

PEAK	OFF-PEAK
Monday - Friday 7:00 a.m. to 6:59 p.m.	Monday - Friday 7:00 p.m. 6:59 a.m. Saturday, Sunday & Holidays All Day

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.6 OPTION A (Excel Dime Deal Service)

This service will be grandfathered and will not be available to new Customers as of April 1, 2000.

OPTION A (Excel Dime Deal Service) is a one-way, dial-out multi point service designated for residential customers and small business customers. The service has a flat rate per minute structure for all time-of-day rate periods. Customers may subscribe to this service in Equal Access areas only.

Rates:

Excel Dime Deal
Per Minute
$0.1500

Billing Increments:

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Service Hours:

Rates apply 24 hours a day, 7 days a week

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.7 MY800 Service

MY800 Service is a one way, dial in service allowing the Customer to receive calls via local exchange carrier access facilities. MY 800 Service permits calls to a Customer's station in one location from stations in diverse geographical service areas, and in which the MY 800 Service Customer is billed for the calls rather than the call originators. Customers may use MY 800 Service only in Equal Access areas.

Customer's subscribing to Excel's Simply More Service will be charged the per minute rate for their inbound 800/8XX service as set forth in Section 4.28.2.

Customer's subscribing to Excel's Three-Penny Plan will be charged the per minute rate for their inbound 800/8XX service as set forth in Section 4.23.4.

Rates:

DAY RATE PERIOD	EVENING, NIGHT/WEEKEND & HOLIDAY RATE PERIOD
Per Minute	Per Minute
$0.1900	$0.1900

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.7 MY 800 Service - (Continued)

Billing Increments:

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Service Hours:

DAY	EVENING NIGHT/WEEKEND & HOLIDAYS
Monday - Friday 7:00 a.m. to 5:59 p.m.	Monday - Friday 6:00 PM. to 6:59 AM Friday 6:00 PM to Monday 6:59 AM

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.8 Excel Premier 800 Service

Excel Premier 800 Service is a one way, dial in service allowing the Customer to receive calls via local exchange carrier access facilities. Excel Premier 800 Service permits calls to a Customer's call station in one location from stations in diverse geographical areas, and in which the Excel Premier 800 Service Customer is billed for the calls rather than the call originators. Customers may subscribe to this service in Equal Access areas only.

Rates:

Premier 800 Service	
PEAK	OFF-PEAK
Per Minute	Per Minute
$0.2700	$0.2700

Monthly Recurring Charge: $10.00

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.8 Excel Premier 800 Service- (Continued)

Billing Increments:

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using six second increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Volume Discounts:

VOLUME AMOUNT	% DISCOUNT
$0-$99.99	---
$100.00-$499.99	23%
$500.00-$1,999.99	23%
Over $2,000.00	23%

Service Hours:

PEAK	OFF-PEAK
Monday - Friday 8:00 a.m. to 4:59 p.m.	Monday - Friday 5:00 p.m. 7:59 a.m. Saturday, Sunday & Holidays All Day

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.9 Excel Operator Services

The Company's Operator Services is available throughout the State of Idaho. Callers access the Company's Operator Services by dialing 0+ a 10 digit telephone number, 00 or a Company-provided access code or other Company-authorized access method plus the telephone number of the called station. Upon receipt of the call, the Company may verify the credit-worthiness of the designated billed party. When a payment method cannot be validated, or is unacceptable, callers may be required to select an alternative and acceptable means of payment. Total charges for use of this service include usage charges and an Operator Assistance Service Charge, as set forth below. An Operator Dialed Service Charge also applies to calls in which the caller has the capacity to dial the number, but has the operator dial instead. Usage charges are based upon the duration of a call, and are flat per minute based, 24 hours per day, 7 days per week, during all Time-of-Day Rate Periods. The Time-of-Day Rate Periods are defined as follows:

Day Rates are applicable to calls placed Monday through Friday from 8:00 AM to, but not including, 5:00 PM.

Evening Rates are applicable to calls placed Sunday through Friday from 5:00 PM to, but not including, 11:00 PM; and on Carrier Recognized Holidays, unless a lower rate would normally apply.

Night/Weekend Rates are applicable to calls placed Sunday through Friday from 11:00 PM to, but not including, 8:00 AM the following day, and all day Saturday.

Chargeable time begins when the Company receives signaling to detect that the network connection between the calling station and the called station has been established. Chargeable time ends when either party "hangs up" thereby releasing the network connection. For collect calls, chargeable time begins when the called station accepts responsibility for payment of the charges associated with the call. All calls are measured and billed in one minute increments; fractional minutes of use are rounded up to the next full minute.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.9 Excel Operator Services - (Continued)

A. Operator Assistance Service Charges and Surcharge Descriptions:

A Service Charge is applicable to Customer Dialed (Automated) Calling Card Station, Operator Assisted Calling Card Station, Operator Station-to-Station (including Sent Paid, Sent Collect, Third Number Billed or Calling Card), Person-to-Person (including Sent Paid, Sent Collect, Third Number Billed or Calling Card) and for Busy Line Verifications and Busy Line Interruptions. These charge(s) are in addition to the initial period and additional period per minute usage charges applicable to each call. When a call is subject to more than one Service Charge, only the highest Service Charge applies, unless indicated otherwise herein. Operator Assistance Service Charges vary depending upon the billing option selected by the caller. The following call placement options are available:

1. Operator Station-to-Station - refers to when an end user requests operator assistance in reaching a telephone number and is willing to talk to anyone who answers. The call may be billed as Sent Paid (calling party pays for the call), Sent Collect (called party pays for the call), or may be billed to a Third Party Number or Calling Card. Sent Collect and Third Number Billed calls may not be allowed in locations where the Company does not have billing arrangement availability. To activate Station-to-Station Operator Services, the caller's dialing sequence could be: 0+ a 10 digit telephone number, or 00 (only), or any other Company-provided access method, to get an operator directly to request that a Station-to-Station call be placed.

2. Person-to-Person - refers to when an end user requests operator assistance in reaching a specific person, department, extension, office, etc. The operator dials the number and stays on the line until the requested party is reached and conversation begins. The call may be billed as Sent Paid (calling party pays for the call), Sent Collect (called party pays for the call), or may billed to a Third Number or Calling Card. Sent Collect and Third Number Billed calls may not be allowed in locations where the Company does not have billing arrangement availability. To activate Person-to-Person Operator Services, the caller's dialing sequence could be: 0+ a 10 digit telephone number, or 00 (only), or any other Company-provided access method, to get an operator directly to request that a Person-to-Person call be placed.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.9 Excel Operator Services - (Continued)

A. Operator Assistance Service Charges and Surcharge Descriptions: (Continued)

3. Busy Line Verification - refers to those instances where the Company will provide operator assistance to determine if there is conversation ongoing on a called station. A Service Charge is applied to all attempts to verify the condition of a customer line, busy talking, busy not talking (e.g., off hook), except attempts which are unsuccessful due to network equipment failure.

4. Busy Line Interruption - refers to those instances where the Company operator will interrupt an ongoing conversation on a called station. A charge will apply each time the Company operator attempts the emergency interruption whether or not the interruption is successful. A Busy Line Verification must be made and its service charge applied before an Emergency Interruption can be attempted. Once an operator has verified the line, and the called party has agreed to accept the interruption, the Customer is provided the option of completing an operator assisted call to the called station without hanging up or originating a separate call. Customers may accept or refuse the operator's offer to complete the call. Calls completed with the operator's assistance will be charged an additional Service Charge under Station-to-Station or Person-to-Person, as applicable. If the operator dials or completes the call to the verified telephone number for the Customer, the Operator Dialed Surcharge will also apply.

5. Operator Dialed Surcharge - will apply to Station-to-Station and Person-to-Person calls when the Customer has the ability to dial all the digits necessary for call completion but dials instead "0", "00" or another Company-provided access code or other Company-authorized access method to reach a Company operator to have the operator place the call. This surcharge will be incurred by the Customer in addition to the applicable Service Charge. However, the surcharge will not apply to: (1) calls which cannot be completed by the Customer due to equipment failure or trouble on the Company's network; (2) calls placed by parties identified as handicapped and who cannot complete the calls due to the handicap; and (3) calls made on a 0- basis in which a company operator places a call for a calling party after a Busy Line Verification and Busy Line Interruption process has been successfully completed.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.9 Excel Operator Services - (Continued) (N/C)

C. Operator Assistance Service Usage Rates and Charges:

The flat per minute rates listed below apply 24 hours a day, 7 days per week, for Operator-Assisted Station-to-Station and Person-to-Person call types. All calls are measured and billed in one minute increments; fractional minutes of use are rounded up to the next full minute.

1. Per Minute Usage Rates:

MILEAGE	DAY RATE PERIOD		EVENING RATE PERIOD		NIGHT/WEEKEND RATE PERIOD	
	1st Minute	*Each Add'l*	*1st Minute*	*Each Add'l*	*1st Minute*	*Each Add'l*
All	$0.5500	$0.5500	$0.5500	$0.5500	$0.5500	$0.5500

2. Operator Assistance Service Charges and Surcharges:

The following Operator Assistance Service Charges and Surcharges are applicable to the specified operator assisted calls and are in addition to the per minute usage charges set forth above.

Call Placement Type:	Per Call Service Charge:
Operator Station-to-Station Sent Paid	$3.45
Operator Station-to-Station Sent Collect	$3.45
Operator Station-to-Station Third Number Billed	$3.45
Operator Station-to-Station Calling Card	$3.45
Person-to-Person Sent Paid	$9.95
Person-to-Person Sent Collect	$9.95
Person-to-Person Third Number Billed	$9.95
Person-to-Person Calling Card	$9.95
Busy Line Verification	$6.50
Busy Line Interruption	$6.50
Operator Dialed Surcharge	$1.50

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9.6 Long Distance Services - Excel, (Cont'd.)

9.6.10 Excel Calling Card Service

Excel's Calling Card Service provides for an arrangement to complete toll calls between two points when the Customer is away from his or her home or place of businesses. The Customer will be assigned a unique travel authorization code(s) that authorizes the use of the Excel Calling Card Service by that Customer. Customers will receive a calling card for use in making telephone calls. The appropriate designated access number sequence specified on the Customer's Excel Calling Card must be dialed.

Rates:

Excel Calling Card Service		
Per Call Surcharge	Initial Minute	Each Additional Minute
$0.5000	$0.5000	$0.5000

Monthly Recurring Charge: None

Billing Increments:

Initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Discounts:

Customers subscribing to Excel PLUS, Excel PLUS II, Premier PLUS II, Excel Simply One, and Excel Dime Deal (OPTION A) will receive a 50% discount on charges incurred for all direct dialed calling card calls (after the first minute) terminated at ExcelPLUS, ExcelPLUS II, Simply One, Excel Dime Deal and Premier PLUS II numbers (participating Excel Customers). A discount does not apply to calling card calls terminated at all other numbers.

Service Hours:

Rates apply 24 hours a day, 7 days a week

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.11 National Directory Assistance Service

National Directory Assistance Service, as offered by the Company, allows Customers to request information from Directory Assistance records. Directory Assistance charges apply to all requests. Customers are charged when they obtain the requested information or when the information is unlisted, non-published, or no record can be found. In addition to the Directory Assistance charge, Customers may be charged an appropriate Operator Service Charges and Surcharges as specified elsewhere in this tariff. Charges for Directory Assistance may be billed as Sent Paid, Third Number Billed or billed to a Calling Card. Person-to-Person or Collect Calls for Directory Assistance are not permitted. A separate Operator Assistance Service Charge applies as set forth elsewhere in this tariff to Directory Assistance calls when these calls are made with the assistance of a Company operator or billed to a Calling Card.

Operator Assisted/Directory Assistance Call Completion refers to National Directory Assistance calls wherein the Company operator completes the call to the caller's final desired destination number.

Customers may access this service by dialing the area code (NPA) for the telephone number desired plus 555-1212, or by using a Company-provided access code, or other Company-authorized access method. Up to two requests for listings within the area code dialed may be made on each call to Directory Assistance.

Directory Assistance calls will not be included in the calculation of usage discounts. A credit allowance for Directory Assistance will be provided if subscriber: experiences poor transmission quality; is cut off; receives an incorrect telephone number; or misdials the intended Directory Assistance number.

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9.6 Long Distance Services - Excel, (Cont'd.)

9.6.11 National Directory Assistance Service - (Continued)

A. The following charges apply to the Company's National Directory Assistance Service:

1. For Customers who access the Company's National Directory Assistance Service by dialing Area Code (NPA) + 555-1212, or by using an alternative Company-provided access code, or other Company-authorized access method, an undiscountable charge of $0.85 per call will be applied to each call requesting Directory Assistance. Automated Call Completion from Directory Assistance is available at no additional charge. If calls are completed on behalf of the Customer, a per minute for originating direct dial usage for the Company service for which they are presubscribed or non-presubscribed will be charged.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.12 Prepaid Calling Card Service

The Prepaid Calling Card Service enables callers to place calls using Excel's service on a prepaid basis. Customers subscribe to the service by purchasing a prepaid card from an authorized Excel representative. Access to the service is available seven (7) days per week, twenty four (24) hours per day. Charges for telephone calls will be deducted from the Customer's prepaid account balance. Prepaid calling cards will be valid until the Customer's prepaid balance is depleted. Customers access this service using a 1-800 access code arrangement. A voice prompt will instruct the caller to dial the called telephone number and authorization code displayed on the card.

Prepaid Calling Card Service is provided to the holder of the card and is available in all locations throughout the State, subject to technical limitations. Customers must maintain a sufficient balance to cover the cost of the call in process. Failure of the card holder to maintain a positive balance may result in the disconnection of a call in process; an announcement will advise the caller one minute prior to the disconnection of the call. Under some arrangements, callers may utilize a commercial credit card to increase a prepaid balance or renew the prepaid card.

Rates and charges vary depending upon the arrangement selected by the Customer. Call duration will be measured in whole minute increments, unless otherwise specified. Credit for interruptions are limited to one minute; no other refunds, credit, or other remittances shall be permitted. All applicable state and federal taxes and fees, including, but not limited to, sales tax, gross receipts tax, municipal tax, and other similar assessments are the responsibility of the card holder. Such charges may be deducted from the Customer's prepaid calling card balance. Prepaid calling cards are provided at the unit prices and fees set forth herein. Under some arrangements, a separate fee or unit value may also be imposed by the distributor of the card.

Rates:

Per Minute
$0.2900

Monthly Recurring Charge: None

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.13 Non-Recurring and Other Charges

A. Returned Check Charge — $15.00 or 5%, whichever is greater, per incident.

B. Reconnection Charge — $9.99 **(R)**

C. Late Payment Charge

The late payment charge shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%. For unpaid balances of $10.00 or more, a minimum late payment charge of $5.00 shall apply.

D. Accounting Code Charge — $10.00

E. Pay Telephone Use Charge:

In addition to all other charges for services under this tariff, an undiscountable pay telephone use charge of $0.6000 shall apply to each coinless call which Excel can identify as placed from a pay telephone by or to the Customer or its permitted users. This charge is for the use of the pay telephone instrument to access Excel service. Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Use Charge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol on the pay telephone keypad).

F. Legislative, Regulatory or Judicial Activity:

Notwithstanding any statement to the contrary contained in this tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding pay telephone compensation, access charges and/or universal service ("Regulatory Activity"), Excel reserves the right to: (I) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

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9.6 Long Distance Services - Excel, (Cont'd.)

9.6.14 Excel Simply 7 Service

Excel Simply 7 Service is a one way, dial-out multi point service designated for residential and small business customers and is limited to three (3) telephone numbers per customer account. The service has a flat rate per minute structure for all time-of-day rate periods. Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute.

A. Rates

Per Minute
$0.1000

B. Monthly Recurring Charge: $4.95

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.15 1-800 PHONEME Service

1-800 PHONEME Service refers to collect call completion with the assistance of an operator after the caller places a call by dialing an access number provided by the Company. Calls will be billed on a flat per minute basis with calls rated according to the time-of-day calling period of the individual placing the call. Additionally, an applicable per call service charge will apply as set forth below. This service allows the customer to originate calls from any point served by the Company.

A. Rates:

PER MINUTE RATES		
PEAK	OFF PEAK	WEEKEND
$0.4400	$0.0900	$0.3400

B. Service Charges:

	Per Call Charge
Station-to-Station	$1.20
Person-to-Person	$2.35

C. Service Hours:

Peak:	7:00am to 6:59pm, Monday through Friday
OffPeak:	7:00pm to 6:59am, Monday through Sunday
Weekend:	7:00am to 6.59pm, Saturday and Sunday

D. Billing Increments:

Each call completed will have an initial minimum of one minute increment and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.16 Excel Prepaid Calling Card Service Offering II

The Excel Prepaid Calling Card Service Offering II will allow a customer to pay a fixed dollar amount in advance for long distance calling. The customer will use the toll free number on the card for access from touch-tone telephones within the United States. For call completion, the customer will follow recorded prompts.

A flat per minute rate will be charged; there are no off-peak rates. The per-minute cost of a call will be deducted on a real-time basis as the card is used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card. The rates for this Excel Prepaid Calling Card Service are set forth below. The rates paid by the customer will be those rates indicated on the packaging at the time of purchase of the card. An expiration date will be printed on the card. The following types of calls may not be completed with the Excel Prepaid Calling Card Service:

Calls to 500, 700, 900 and toll free numbers;
Calls to Directory Assistance;
Operator assistance calls; and
Calls requiring time and/or charges.

A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call. Calls in progress will be terminated by the Company if the balance on the Excel Prepaid Calling Card is insufficient to continue the call.

This Excel Prepaid Calling Card Service offering will be available in various denominations of units, minutes or dollars; sales or excise taxes are due at the point of purchase. Rates apply twenty-four hours per day, seven days per week. Cards are not rechargeable. The following Per Minute Rate applies for calls placed from locations between and among domestic points within the United States. All calls are rounded to the next higher full minute.

The per minute usage rate for this prepaid card is: $0.2500 per minute.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.17 Employee Long Distance Service Program

Employee Long Distance Service Program is a one-way dial-out multi point residential presubscribed service designated for employees of Excel Telecommunications, Inc., its parent company, affiliates and subsidiaries. This service has a flat per minute rate structure for all time-of-day rate periods. Each call completed will be billed in initial and additional increments of one minute, rounded up to the next whole minute.

A. Rates:

Per Minute Rate
$0.05

B. Monthly Recurring Charge: None

C. Calling Card Per Minute Rates:

Employees subscribing to this service will be provided with a calling card that allows them to make long distance calls while away from home. The following per minute rates apply for all calling card calls placed within the State:

Initial Minute	Each Additional Minute
$0.25	$0.25

D. Calling Card Per Call Service Charge: None

E. Calling Card Billing Increments:

Calls will be billed at an initial minimum of six (6) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.18 EXCEL PLANS

EXCEL PLANS are one-way, dial-out multi point services designated for presubscribed Customers that are to be migrated from Telco Holdings, Inc. d/b/a Dial & Save and Long Distance Wholesale Club to the network of Excel Telecommunications, Inc. These services are grand fathered and will not be available to new customers.

The Excel Plan services have a flat per minute rate structure for all time-of-day rate periods. In addition, some of the plans have a monthly recurring charge. Although some of the intrastate Excel Plans set forth below are the same for intrastate calls, the corresponding interstate Excel Plan(s) rates vary. All examples of applicable intrastate Excel Plans are shown so that a cross-reference can easily be made as described in the Customer's interstate rate plan.

Each call completed pursuant to these plans will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. Calling Card Service is also available to Customers presubscribed to these plans as set forth below.

A. Excel Plan Rates:

PLAN NAME	PER MINUTE RATE	MONTHLY RECURRING SERVICE CHARGE
M1	$0.1500	$3.75
M2	$0.1000	$4.95
M3	$0.0900	$4.95
M4	$0.0900	$3.00
M5	$0.1500	$3.75
M6	$0.0900	$3.75
M7	$0.0900	$3.75
M8	$0.0900	$3.75
M9	$0.0700	$4.95

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.18 EXCEL PLANS - (Continued) (N)

A. Excel Plan Calling Card Service provides for an arrangement to complete toll calls between two points when the Customer is away from his or her home or place of business. The Customer will be assigned a unique travel authorization code(s) that authorizes the use of the Excel Plan Calling Card Service by that Customer.

B. Excel Plan Calling Card Rates

Initial Minute	Each Additional Minute
$0.8900	$0.3100

C. Excel Plan Calling Card Per Call Service Charge: None

D. Excel Plan Calling Card Billing Increments: Initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

E. Excel —Plan Service Hours:

Rates apply 24 hours a day, 7 days a week

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.19 Excel Prime Business Select 3 Service

A. Excel Prime Business Select 3 Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month's billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers to this service offering commit to Combined Monthly Usage of $100.00, hereinafter referred to as the $100.00 Monthly Minimum Commitment. In the event Customer does not meet the $100.00 Monthly Minimum Commitment during any monthly invoice period, the Customer will be responsible for paying a deficiency charge for that invoice period. The Customer's deficiency charge will be the difference between the Customer's $100.00 Monthly Minimum Commitment and the Customer's actual Combined Monthly Usage.

This service is offered on a month-to-month basis.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.19 Excel Prime Business Select 3 Service - (Continued)

B. Usage Rates:

COMBINED MONTHLY USAGE COMMITMENT	PER MINUTE RATES
$0 - $99.99	$0.1400
$100 - $199.99	$0.1400
$200 - $499.99	$0.1400
$500 - $999.99	$0.1400
Over $1000	$0.1400

Excel Prime Business Select 3 Calling Card Usage Rates:

Per call surcharge:	$0.2500
Per minute rates:	$0.2500

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.19 Excel Prime Business Select 3 Service - (Continued)

A. Usage Rates: (Continued)

Monthly Recurring Service Charges and Fees:

Inbound Service Charge	$3.00 per 800/888#, per month
Directory Assistance Service:	$0.7500 per call
Optional Management Invoice Reports	$2.00 per report, per month
Accounting Codes (Non-Verified Package)	$5.00 per package, per month
Accounting Codes (Verified Package)	$10.00 per package, per month

B. Billing Increments:

1. Excel Prime Business Select Service 3:

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

2. Excel Prime Business Select 3 Calling Card:

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Service Hours: Rates apply 24 hours a day, 7 days a week

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.20 Excel Prime Business Select 4 Service

A. Excel Prime Business Select 4 Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers to this service offering commit to Combined Monthly Usage of $100.00, hereinafter referred to as the $100.00 Monthly Minimum Commitment. In the event Customer does not meet the $100.00 Monthly Minimum Commitment during any monthly invoice period, the Customer will be responsible for paying a deficiency charge for that invoice period. The Customer's deficiency charge will be the difference between the Customer's $100.00 Monthly Minimum Commitment and the Customer's actual Combined Monthly Usage.

Customers subscribing to this service must commit to a term of 12- months. A service term begins on the first day of the month following service enrollment. When the Customer's 12-month service term expires, the Customer's service will automatically renew for another 12-month period, unless the Company receives in writing a notice of non-renewal during the period between 60 and 30 days prior to the end of the Customer's 12-month term period.

In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's $100.00 Monthly Minimum Commitment, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.20 Excel Prime Business Select 4 Service - (Continued)

B. Usage Rates:

COMBINED MONTHLY USAGE	PER MINUTE RATES
$0 - $99.99	$0.1350
$100 - $199.99	$0.1350
$200 - $499.99	$0.1350
$500 - $999.99	$0.1350
Over $1000	$0.1350

Excel Prime Business Select 4 Calling Card Usage Rates:

Per call surcharge:	$0.2500
Per minute rates:	$0.2000

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.20 Excel Prime Business Select 4 Service - (Continued)

B. Usage Rates: (Continued)

Monthly Recurring Service Charges and Fees:

Inbound Service Charge	$3.00 per 800/888#, per month
Directory Assistance Service:	$0.7000 per call
Optional Management Invoice Reports	$2.00 per report, per month
Accounting Codes (Non-Verified Package)	$5.00 per package, per month
Accounting Codes (Verified Package)	$10.00 per package, per month

C. Billing Increments:

1. Excel Prime Business Select Service 4:

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

2. Excel Prime Business Select 4 Calling Card:

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Service Hours: Rates apply 24 hours a day, 7 days a week

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.21 Excel Prime Business Flat Rate Service

A. Excel Prime Business Flat Rate Service is a dial-in, dial-out and calling card switched multi-point service designated for business customers. This service has a flat per minute rate structure for all time-of-day rate periods and allows the Customer to originate and terminate calls via local exchange carrier access facilities. There is no Monthly Usage Commitment Level required; however, in the event a Customer's monthly usage exceeds $50.00 in any given 30-day invoice period, the monthly recurring account charge of $11.95 will be waived for that given invoice period. Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included.

Rates (Inbound and Outbound):

Excel Prime Business Flat Rate Service
$0.1000 Per Minute

Monthly Recurring Account Charge: $11.95

Monthly Recurring Service Charge: $3.00/per 800/8XX number

Billing Increments:

Each Inbound and outbound call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 on one minute increment) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Service Hours: Rates apply 24 hours a day, 7 days a week

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.21 Excel Prime Business Flat Rate Service - (Continued)

B. Excel Prime Business Flat Rate Calling Card Rates

Per Call Surcharge:	$0.2500
Per Minute Rate:	$0.2000

C. Billing Increments:

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second (1/10 of a minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Directory Assistance Per Call Charge: $1.00

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.22 OPTION B SERVICE

A. OPTION B SERVICE: is a one-way, dial-out multi point service designated for residential and small business customers. The service has a flat rate per minute structure for all time-of-day rate periods. Customers may subscribe to this service in Equal Access areas only.

Rate

OPTION B SERVICE

$0.1500 Per Minute

Monthly Recurring Charge:

Customers will pay a monthly recurring charge as described in the Customer's designated interstate rate plan. The monthly recurring charge applies whether or not the Customer makes any calls.

B. Billing Increments:

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Service Hours:

Rates apply 24 hours a day, 7 days a week.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.23 EXCEL THREE-PENNY PLAN

A. Excel offers the rates specified below for its Three-Penny Plan to Customers who have selected Excel as their Primary Interexchange Carrier by completing and returning an enrollment form provided by Excel, or by calling an Excel designated 800/8XX number. Customer's will pay a monthly recurring charge as described in the Customer's designated interstate rate plan. The monthly recurring charge applies whether or not the Customer makes any calls. The duration of a call, which involves a fractional part of a minute, will be rounded up to the next higher full minute. For billing purposes, each month is considered to have 30 days.

The Customer upon written or verbal notice to Excel may discontinue enrollment in this plan. In addition, Excel will discontinue a Customer's subscription to the plan when Excel is notified that the Customer has changed their primary interexchange carrier to a carrier other than Excel after the Customer subscribed to this plan. Discontinuance will be effective as of the date the Customer changed their primary interexchange carrier. Usage from 900 Services, 800/8XX Service Plans, calls to Directory Assistance, Calling Card Calls, and Operator Handled calls are excluded from this plan.

B. Per Minute Rates:

TIME-OF-DAY RATE PERIOD		PER MINUTE RATE
Monday - Friday, Saturday & Sunday, Including Company-recognized Holidays	OFF-PEAK 7:00 PM - 6:59 AM.	$0.1400
Monday - Friday, Saturday & Sunday, Including Company-recognized Holidays	PEAK 7:00 AM. - 6:59 PM	$0.1400

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.23 EXCEL THREE-PENNY PLAN - (Continued)

C. Excel Three-Penny Calling Card Rates:

Excel Three-Penny Plan Calling Card access is available for origination by dialing an Excel provided 800/8XX number. The following per minute rates apply 24 hours a day, 7 days a week for all Excel Three-Penny Plan calling card calls placed within the State of Idaho:

Per call surcharge:	None
Per minute rate:	$0.1500

D. Excel Three-Penny 800/8XX Rates (Inbound):

Inbound Excel Three-Penny Plan calls are made through a designated toll free number and the Excel Three-Penny Plan Customer is billed rather than the call originator. The following rates apply:

Monthly Recurring Charge:	None
Per minute rate:	$0.1500

Billing Increments:

All completed intrastate calls for this service will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.24 Excel 10-10-297 Casual Calling Program:

A. Excel 10-10-297 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. The service has a flat per minute rate structure for all time-of-day rate periods. Participating Customers may access this service by dialing access code 10-10-297.

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-297 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public pay phone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

A per call Connection Charge also applies. This Connection Charge is also applicable to each completed call to Directory Assistance in addition to the per minute rate specified.

B. Rates

Per Minute Rate:	$0.2000
Directory Assistance Per Call Charge :	$0.9900
Per Call Connection Charge:	$0.7900

Service Hours: Rates apply 24 hours a day, 7 days a week

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.25 Excel 10-10-399 Casual Calling Program:

A. Excel 10-10-399 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. Participating Customers may access this service by dialing access code 10-10-399. Excel 10-10-399 Casual Calling Program is the Default Service for accessing Excel's service on a per call basis via the Company's CAC.

Each call has an initial minimum of 10 minutes in duration and will be charged pursuant to the flat Initial Per Call Minimum Charge listed below. Any call in excess of 10 minutes will be charged the corresponding Additional Per Minute Charge listed below. Calls will have an initial minimum of six hundred (600) seconds or 10 minutes, and any time beyond that minimum will be billed in addition, using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-399 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public pay phone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

A per call Connection Charge also applies. This Connection Charge is also applicable to each completed call to Directory Assistance in addition to the per minute rate specified.

B. Per Minute Rates:

Initial 10 Minute Per Call Minimum Charge:	$1.80
11th Minute and Each Add'l Per Minute Charge:	$0.1600
Directory Assistance Per Call Charge :	$1.08
Per Call Connection Charge:	$0.1500

Service Hours: Rates apply 24 hours a day, 7 days a week

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.26 Excel 10-10-457 Casual Calling Program:

A. Excel 10-10-457 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. Participating Customers may access this service by dialing access code 10-10-457. Excel 10-10-457 Casual Calling Program is the Default Service for accessing Excel's service on a per call basis via the Company's CAC(s).

Each call has an initial minimum of 5 minutes in duration and will be charged pursuant to the flat Initial Per Call Minimum Charge listed below. Any call in excess of 5 minutes will be charged the corresponding Additional Per Minute Charge listed below. Calls will have an initial minimum of three hundred (300) seconds or 5 minutes, and any time beyond that minimum will be billed in addition, using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-457 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public pay phone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

A per call Connection Charge also applies. This Connection Charge is also applicable to each completed call to Directory Assistance in addition to the per minute rate specified.

B. Per Minute Rates:

Initial 5 Minute Per Call Minimum Charge:	$1.15
6th Minute and Each Add'l Per Minute Charge:	$0.2300
Directory Assistance Per Call Charge:	$0.9900
Per Call Connection Charge:	$0.3500

Service Hours: Rates apply 24 hours a day, 7 days a week

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.27 Excel eCard Service

A. The Excel eCard Service will allow customers to pay a fixed prepaid dollar amount in advance for long distance calling. Customers may purchase Excel eCards via the internet. There will be an electronic order form available for the customer to complete with pertinent customer and payment information. Orders will be processed upon credit card validation. An electronic text message will be sent to the customer confirming the order. The customer will be instructed to print the virtual card information containing dialing instructions along with the access number and PIN. The customer will use the toll free number on the card for access from touch-tone telephones within the State of Idaho. Access to the service is available seven (7) days per week, twenty-four (24) hours per day.

A flat per minute rate will be charged; there are no off-peak rates. The per-minute cost of a call will be deducted on a real-time basis as the card is used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card. The rates for this Excel eCard Service are set forth below. An expiration date will be printed when the virtual card is displayed to the customer. The following types of calls may not be completed with the Excel eCard Service:

Calls to 500, 700, 900 and toll free numbers;
Operator Assistance calls; and
Calls requiring time and/or charges.

A Customer's call will be interrupted with an announcement one minute prior to balance depletion. Calls in progress will be terminated by the Company if the balance on the Excel eCard is insufficient to continue the call.

This Excel eCard Service offering will be available in various denominations. Rates and charges vary depending upon the arrangement selected by the Customer. Call duration will be measured in whole minute increments, unless otherwise specified. Cards are not rechargeable. All applicable state and federal taxes and fees, including, but not limited to, sales tax, gross receipts tax, municipal tax, and other similar assessments are the responsibility of the card holder.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.27 Excel eCard Service (Continued)

B. Rates

DENOMINATION	PRICE PER CARD	PRICE PER MINUTE
500 minutes	$40.00	$0.0800
250 minutes	$22.50	$0.0900
125 minutes	$12.50	$0.1000
60 minutes	$6.60	$0.1100

Directory Assistance Charge

Per Call Charge $0.6600

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.28 Excel Simply More

Excel's Simply More offering is a combined outbound, inbound and calling card multipoint service designated for residential and small business Customers. The service has a flat per minute rate structure for all time-of-day rate periods. Customers may subscribe to this service in Equal Access areas only by using 1 + dialing, calling card origination and/or inbound service using toll free origination. Term plan options do not apply to this service.

A. Per Minute Rate:

1+ (Outbound)
$0.1000 Per Minute

Monthly Recurring Charge:

Customers who subscribe to the Excel Simply More calling plan will pay a monthly recurring charge which applies whether or not the Customer makes any calls. The following charge applies:

$4.50

Excel Simply More Calling Card Rates:

Excel Simply More Calling Card access is available for origination by dialing an Excel provided 800/8XX number. The following per minute rates apply for all Excel Simply More calling card calls placed within the State:

Per call surcharge:	None
Per minute rate:	$0.1500

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.28 Excel Simply More (Continued)

B. Excel Simply More 800/8XX Rates (Inbound):

Inbound Excel Simply More calls are made through a designated toll free number and the Excel Simply More Customer is billed rather than the call originator. The following rates apply:

Monthly Recurring Charge:	None
Per minute rate:	$0.1500

Billing Increments:

All completed intrastate calls for this service will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Service Hours:

Rates for Excel's Simply More service apply 24 hours a day, 7 days a week.

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9.6 Long Distance Services - Excel, (Cont'd.)

9.6.29 Excel Prepaid Calling Card Service Offering III

The Excel Prepaid Calling Card Service Offering III will allow a customer to pay a fixed dollar amount in advance for long distance calling. The customer will use the toll free number on the card for access from touch-tone telephones within the State.

A flat per minute rate will be charged; there are no off-peak rates. The per-minute cost and other applicable charges will be deducted on a real-time basis as the card is used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card. The rates for this Excel Prepaid Calling Card Service are set forth below. An expiration date will be printed on the card. The following types of calls may not be completed with the Excel Prepaid Calling Card Service:

Calls to 500, 700, 900 and toll free numbers;
Operator assistance calls; and
Calls requiring time and/or charges.

A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call. Calls in progress will be terminated by the Company if the balance on the Excel Prepaid Calling Card is insufficient to continue the call.

This Excel Prepaid Calling Card Service offering will be available at a retail price of $10.00 per card. Rates apply twenty-four hours per day, seven days per week. Cards are not rechargeable. The following Per Minute Rate applies for calls placed within the State. All calls are rounded to the next higher full minute.

4.29.1 Rates

Per minute rate:	$0.2500
Per Call Connection Charge:	$0.4900
Directory Assistance Per Call Charge:	$0.6600

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.30 Excel Prepaid Calling Card Service Offering IV

The Excel Prepaid Calling Card Service Offering IV will allow a customer to pay a fixed dollar amount in advance for long distance calling. The customer will use the toll free number on the card for access from touch-tone telephones within the State.

A flat per minute rate will be charged; there are no off-peak rates. The per-minute cost and other applicable charges will be deducted on a real-time basis as the card is used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card. The rates for this Excel Prepaid Calling Card Service are set forth below. An expiration date will be printed on the card. The following types of calls may not be completed with the Excel Prepaid Calling Card Service:

Calls to 500, 700, 900 and toll free numbers;
Operator assistance calls; and
Calls requiring time and/or charges.

A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call. Calls in progress will be terminated by the Company if the balance on the Excel Prepaid Calling Card is insufficient to continue the call.

This Excel Prepaid Calling Card Service offering will be available in various denominations of units, minutes or dollars. Rates apply twenty-four hours per day, seven days per week. Cards are not rechargeable. The following Per Minute Rate applies for calls placed within the State. All calls are rounded to the next higher full minute.

A. Rates

Per minute rate:	$0.2500
Directory Assistance Per Call Charge:	$0.6600

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.31 Excel's Nickel Nation

Excel's Nickel Nation service offering is a combined outbound, inbound and calling card multi-point service designated for residential Customers who are classified as such with the Customer's Local Telephone Company. Each direct-dialed call has an initial minimum of 5 minutes in duration and will be rated according to the Initial Per Call Minimum Charge listed below. Any call in excess of 5 minutes will be charged the corresponding Each Additional Per Minute Charge listed below. Direct-dialed calls will have an initial minimum of three hundred (300) seconds or five (5) minutes and any time beyond that minimum will be billed in addition using sixty (60) second increments. If the computed call charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

When the billing date does not coincide with the date that this plan is started, changed, or discontinued, the Monthly Recurring Charge will be adjusted to reflect the fractional part of the month service is provided. For billing purposes, each month is considered to have 30 days.

The Customer upon written or verbal notice to Excel may discontinue enrollment in this plan. In addition, Excel will discontinue a Customer's subscription to the plan when Excel is notified by the Customer's Local Telephone Company or by the Customer that they no longer subscribe to Excel as their presubscribed interexchange long distance company.

Customer's subscribing to Excel's Nickel Nation service offering will receive a monthly invoice directly from the Company. Customers who select Excel's Nickel Nation Service offering and at a date in the future switches to another Excel long distance service offering will remain direct billed by the Company for all long distance charges associated with the newly selected service offering. In addition, Customers may designate a maximum of 5 telephone numbers per account. Calls placed using Excel's Nickel Nation Calling Card or 800/8XX services are not subject to the 5 minute Initial Per Call Minimum.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.31 Excel's Nickel Nation (Continued)

A. Rates (1+ Outbound)

Initial Per Call Minimum Charge (5 minutes)	$0.2500
Each Additional Per Minute Charge (6 minutes/Over)	$0.0500

B. Monthly Recurring Charge

Customers who subscribe to Excel's Nickel Nation Service offering will pay a monthly recurring charge which applies whether or not the Customer makes any calls. The following charge applies:

$5.00

C. Excel's Nickel Nation Calling Card Rates

Excel's Nickel Nation Calling Card access is available for call origination by dialing an Excel provided 800/8XX number. The following per minute rates apply for all Excel Nickel Nation calling card calls placed within the State:

Per Call Surcharge:	$0.5000 per call
Per minute rate:	$0.5000/1st Minute
	$0.5000/each additional minute

D. Excel's Nickel Nation Calling Card Billing Increments

All completed Excel Nickel Nation Calling Card calls will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.31 Excel's Nickel Nation (Continued)

E. Excel's Nickel Nation 800/8XX Rates (Inbound)

Excel Nickel Nation 800/8XX Inbound calls are made through a designated toll free number and the Excel Nickel Nation Customer is billed rather than the call originator. The following rates apply:

Monthly Recurring Charge:	$3.50 per 800/8XX number, per month
Per minute rate:	$0.1900

F. Excel's Nickel Nation 800/8XX Inbound Billing Increments

All completed Excel Nickel Nation 800/8XX inbound calls will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

G. Service Hours

Rates for Excel's Nickel Nation service apply 24 hours a day, 7 days a week.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.32 Simply 500 Service

EXCEL's Simply 500 Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers of Simply 500 Service will be able to utilize one-plus (1+) long distance service and personal toll-free service. Only those Customers who select EXCEL as their primary interexchange carrier will be eligible to utilize any or all of the long distance telecommunications services associated with the Simply 500 Service. Billing for the Simply 500 Service will be rendered directly by EXCEL. Customers may only subscribe to one (1) instance of the Simply 500 Service per telephone number (i.e., multiple packages may not be purchased for a single telephone number).

A. Simply 500 Service - Intrastate Usage Rates

Customers of EXCEL's Simply 500 Service will be billed the following monthly recurring charge regardless of whether any calls are placed on the Company's service:

Monthly Recurring Charge	$19.95

The monthly recurring charge will apply for each month, or partial month. When a Customer cancels service or when service is discontinued by the Company during a billing cycle, new charges will not be assessed for billing periods subsequent to the discontinuance of service.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.32 Simply 500 Service (Continued)

B. Simply 500 Long Distance Service

Customers access Simply 500 Long Distance Service by dialing 1 + (area code when necessary) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Simply 500 Long Distance Service provides Customers with 500 minutes of long distance usage during each billing cycle. The included long distance usage applies to intrastate and interstate calls as well as international calls to Canada, and usage is depleted according to the billing increments and per-call minimums set forth below. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes. Any additional long distance usage beyond the included minutes will be billed according to the rates set forth in this tariff. Calls are rated based on call duration.

C. Simply 500 Long Distance Service - Intrastate Usage Rates

The following per minute usage rate applies to any usage that exceeds the included minutes as described above. Rates apply regardless of mileage and/or time of day:

Day/Evening/Night/Weekend	$0.1000

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.32 Simply 500 Service (Continued)

D. Simply 500 Personal Toll-free Service

Simply 500 Personal Toll-free Service allows Customers to make calls from any non-rotary dialed telephone within Idaho to other locations by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN) assigned by EXCEL. The calls are then routed to a single destination (terminating telephone number) which is pre-programmed by EXCEL and designated by the Customer. The Customer's usage on the Simply 500 Personal Toll-free Service does not deplete the included long distance usage described in Section 4.32.2.

E. Simply 500 Personal Toll-free Service - Intrastate Usage Rates

Customers utilizing Simply 500 Personal Toll-free Service will be billed at the following intrastate usage rates:

Day/Evening/Night/Weekend	$0.1500

A sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.33 10-10-373 Service

The 10-10-373 Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers access the 10-10-373 Service by dialing 10-10-373 + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Calls are rated based on call duration.

A. 10-10-373 Service - Intrastate Usage Rates

Customers of the 10-10-373 Service will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Day/Evening/Night/Weekend	$.0500

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments. A per call surcharge of $0.99 will apply to each completed call placed on the 10-10-373 Service.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.34 Minimum Usage Fee

Customers of any and all services described in Section IV will be assessed a Minimum Usage Fee, per account, in each billing cycle in which their qualifying Excel charges do not meet the minimum usage amount for their bill type. The Minimum Usage Fee is the difference between the minimum usage amount (i.e., $7.50 or $10.00 based on bill type) and the Customer's qualifying charges in a billing cycle. Customers billed directly by Excel will be assessed a Minimum Usage Fee if their qualifying charges total less than $10.00 in a billing cycle. Customers billed through their local telephone company will be assessed a Minimum Usage Fee if their qualifying charges total less than $7.50 in a billing cycle. The Minimum Usage Fee will not apply to Customers of Excel's local exchange services or to customer accounts with no call usage in a given billing cycle when the account is assigned to a rate plan without a monthly fee or to one with only a monthly access fee, a fee which is billed only if the customer has used the service during the billing cycle.

Qualifying charges to be applied toward calculating the monthly usage minimum will be derived only from the following Excel charges: all long distance, calling card, toll free, operator assisted and directory assistance usage charges, Carrier Cost Recovery Fee as well as any monthly access fees or monthly recurring charges associated with the customer's rate plan.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.35 Excel Value 2.7 Long Distance Plan

The Excel Value 2.7 Long Distance Plan is a combined outbound and inbound service. For a Customer to receive the Excel Value 2.7 Long Distance Plan, Customer must be entered into the Excel billing database, and Excel must be selected as the primary local toll and long distance interchange carrier for Customer's telephone number(s). The Excel Value 2.7 Long Distance Plan may be accessed by using 1+ dialing and/or inbound service using toll free origination. Inbound calls placed on the Excel Value 2.7 Long Distance Plan are made through a designated toll free number, and the Excel Customer is billed rather than the call originator. Term plan options and Excel's Minimum Usage Fee do not apply to Customers of this service.

A. Per Minute Rate

The following intrastate per minute rate applies regardless of mileage and/or time of day:

Outbound and Inbound	$0.1130

B. Monthly Charges

Customers who subscribe to the Excel Value 2.7 Long Distance Plan will be billed a $0.99 per account monthly access fee. The monthly access fee will be billed in each month in which the Customer uses the Excel Value 2.7 Long Distance Plan.

Customers of the Excel Value 2.7 Long Distance Plan inbound service will also be billed a monthly recurring charge of $1.00 per toll free number, if any, and a non-recurring charge of $5.00 for each new toll free number requested, if any.

C. Billing Increments

Completed intrastate calls placed on the Excel Value 2.7 Long Distance Plan will be billed with an initial minimum of 18 seconds, and thereafter, calls will be billed in 6 second increments. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

D. Directory Assistance

Customers of the Excel Value 2.7 Long Distance Plan will be billed $1.40 for each intrastate Directory Assistance call.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.36 Excel Value 3.0 Long Distance Plan

The Excel Value 3.0 Long Distance Plan is a combined outbound and inbound service. For a Customer to receive the Excel Value 3.0 Long Distance Plan, Customer must be entered into the Excel billing database, and Excel must be selected as the primary local toll and long distance interchange carrier for Customer's telephone number(s). The Excel Value 3.0 Long Distance Plan may be accessed by using 1+ dialing and/or inbound service using toll free origination. Inbound calls placed on the Excel Value 3.0 Long Distance Plan are made through a designated toll free number, and the Excel Customer is billed rather than the call originator. Term plan options and Excel's Minimum Usage Fee do not apply to Customers of this service.

A. Per Minute Rate

The following intrastate per minute rate applies regardless mileage and/or time of day:

Outbound and Inbound	$0.1130

B. Monthly Recurring Charge - Inbound

Customers of the Excel Value 3.0 Long Distance Plan inbound service will be billed a monthly recurring charge of $1.00 per toll free number, if any, and a non-recurring charge of $5.00 for each new toll free number requested, if any.

C. Billing Increments

Completed intrastate calls placed on the Excel Value 3.0 Long Distance Plan will be billed with an initial minimum of 18 seconds, and thereafter, calls will be billed in 6 second increments. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

D. Directory Assistance

Customers of the Excel Value 3.0 Long Distance Plan will be billed $1.40 for each intrastate Directory Assistance call.

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9.6 Long Distance Services - Excel, (Cont'd.)

9.6.37 Excel 818 Long Distance Plan

The Excel 818 Long Distance Plan is an outbound service (non-operator assisted, direct dial) available to residential Customers. Customers can access the Excel 818 Long Distance Plan by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected Excel as their primary interexchange carrier. If Excel is selected as the primary interexchange carrier, Customer must first be entered into the Excel billing database in order to receive the Excel 818 Long Distance Plan rates. When Excel is not the presubscribed interexchange carrier, Customers can access the Excel 818 Long Distance Plan by dialing 10-10-818 + 1 + area code (if required) + NXX-XXXX. In addition, Excel may offer alternative access methods (e.g., via a toll-free number) for the Excel 818 Long Distance Plan. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Term plan options and Excel's Minimum Usage Fee do not apply to Customers of this service.

Customers of the Excel 818 Long Distance Plan may choose billing through their local telephone company, where available, or electronic billing directly from Excel. Customers selecting the electronic billing option with Excel must also enroll in Excel's Recurring Payment Plan as described in Section 2.22 of this tariff.

A. Per Minute Rate

The following intrastate per minute rate applies regardless of mileage and/or time of day:

$0.1199

B. Billing Increments

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

C. Directory Assistance

Customers of Excel 818 Long Distance Plan will be billed $1.40 for each intrastate Directory Assistance call.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.38 Excel Value 3.9 Long Distance Plan

The Excel Value 3.9 Long Distance Plan is a combined outbound and inbound service. For a Customer to receive the Excel Value 3.9 Long Distance Plan, Customer must be entered into the Excel billing database, and Excel must be selected as the primary local toll and long distance interchange carrier for Customer's telephone number(s). The Excel Value 3.9 Long Distance Plan may be accessed by using 1+ dialing and/or inbound service using toll free origination. Inbound calls placed on the Excel Value 3.9 Long Distance Plan are made through a designated toll free number, and the Excel Customer is billed rather than the call originator. Term plan options and Excel's Minimum Usage Fee do not apply to Customers of this service.

A. Per Minute Rate

The following intrastate per minute rate applies regardless mileage and/or time of day:

Outbound and Inbound $0.1130

B. Monthly Recurring Charge - Inbound

Customers of the Excel Value 3.9 Long Distance Plan inbound service will be billed a monthly recurring charge of $1.00 per toll free number, if any, and a non-recurring charge of $5.00 for each new toll free number requested, if any.

C. Billing Increments

Completed intrastate calls placed on Excel Value 3.9 Long Distance Plan will be billed with an initial minimum of 18 seconds, and thereafter, calls will be billed in 6 second increments. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

D. Directory Assistance

Customers of the Excel Value 3.9 Long Distance Plan will be billed $1.40 for each intrastate Directory Assistance call.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.6 Long Distance Services - Excel, (Cont'd.)

9.6.39 Excel Unlimited Long Distance Plan

The Excel Unlimited Long Distance Plan is a flat-rate unlimited long distance calling plan intended for residential customers. For a Customer to receive the Excel Unlimited Long Distance Plan, Customer must be entered into the Excel billing database, and Excel must be selected as the primary local toll and long distance interchange carrier for Customer's telephone number. The Excel Unlimited Long Distance Plan may be accessed by using 1+ dialing.

Customers of the Excel Unlimited Long Distance Plan may choose billing through their local telephone company, where available, or electronic billing directly from Excel. Customers selecting the electronic billing option with Excel must also enroll in Excel's Recurring Payment Plan as described in this tariff.

Excel does not prorate the final monthly charges for the Excel Unlimited Long Distance Plan. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Term plan options do not apply to Customers of this service. The unlimited domestic long distance usage is available for residential voice use only and applies to non-operator assisted, direct-dialed domestic calls. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service.

A. Monthly Charges

Customers who subscribe to the Excel Unlimited Long Distance Plan will be billed a $25.00 monthly recurring charge for each telephone number subscribed to the service.

B. Directory Assistance

Customers of the Excel Unlimited Long Distance Plan will be billed $1.40 for each intrastate Directory Assistance call.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.7 Special Services - Excel

This Section applies only to those Customers who select EXCEL as their long distance telecommunications service provider, and who also select certain companion local service offerings provided by EXCEL.

9.7.1 EXCEL MyLine^{SM} Service

This service is for use by residential customers. The following service rates and charges are available to Customers who select and designate EXCEL Telecommunications, Inc. as their Local Exchange Carrier (LEC) in the State of Idaho. These rates and charges are applicable only to intrastate, non-operator-assisted, 1+, direct-dialed, long distance calls which originate and terminate in Idaho by Customers who have selected EXCEL as their Local Exchange Carrier (LEC). Rates and charges for this service offering are determined by the EXCEL MyLine^{SM} Local Service Package selected by the Customer.

A. EXCEL Classic MyLine^{SM} Per Minute Rates:

EXCEL Classic MyLine^{SM} Per Minute Rates are only available to existing customers of EXCEL Classic MyLine^{SM} Local Service Packages (formerly known as EXCEL MyLine^{SM} Local Service Packages) as of February 16, 2004. Following are the per minute rates applicable to intrastate long distance calls placed on a 1+, direct-dialed and 10-1X-XXX casual calling basis, and are determined by the EXCEL Classic MyLine^{SM} Local Service Package selected by the Customer; these rates apply to both interLATA and intraLATA toll calls only:

EXCEL Classic MyLine^{SM} Basic Local Service Package:	$0.0690 per minute
EXCEL Classic MyLine^{SM} Value Local Service Package:	$0.0490 per minute
EXCEL Classic MyLine^{SM} Complete Local Service Package:	$0.0000 per minute

If EXCEL Classic MyLine^{SM} Basic, EXCEL Classic MyLine^{SM} Value or EXCEL Classic MyLine^{SM} Complete Local Service Package Customers originate calls by dialing 1+ (Area Code) on a direct-dialed basis and terminate calls to other EXCEL Classic MyLine^{SM} Basic, EXCEL Classic MyLine^{SM} Value or EXCEL Classic MyLine^{SM} Complete Local Service Package Customer's telephone number(s), they will be eligible to receive a discount, as described in this tariff.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.7 Special Services - Excel, (Cont'd.)

9.7.1 EXCEL MyLine[SM] Service (Continued)

A. EXCEL Classic MyLine[SM] Service Billing Increments:

Each call completed will have an initial minimum of one (1) minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge for a call includes a fraction of a cent, the fraction is rounded up to the next whole cent.

B. EXCEL Classic MyLine[SM] Service Hours:

Rates apply 24 hours a day, 7 days a week

C. EXCEL Classic MyLine[SM] Monthly Recurring Charges:

In addition to the above per minute rate(s), Customers are assessed a Monthly Recurring Charge based on the EXCEL Classic MyLine[SM] Local Service Package selected. The Monthly Recurring Charge for the local service package can be found in the Company's Local Exchange Services Tariff on file with the Idaho Public Utilities Commission. The EXCEL Classic MyLine[SM] Local Service Package Monthly Recurring Charge applies whether or not Customers make any calls.

The EXCEL Classic MyLine[SM] Local Service Package Monthly Recurring Charge(s) shall be in addition to charge(s) applicable to other federal service(s) or companion state service(s) available from EXCEL as add-on services. Add-on services or service features include, but are not limited to: operator services, directory assistance services, dial-around casual calling services, calling card and certain international services.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.7 Special Services - Excel, (Cont'd.)

9.7.1 EXCEL MyLine[SM] Service (Continued)

D. EXCEL MyLine[SM] Calling Card Service: Calling card access is available from touch tone or rotary phones by dialing an Excel-provided toll free number and personal identification number (PIN) associated with the card. The following charges apply for all EXCEL MyLine[SM] Calling Card Calls placed within the State:

Per call surcharge:	$0.2000
Per minute rate:	$0.1500

E. EXCEL MyLine[SM] Personal 800/8XX Inbound Service:

Inbound 800/8XX service arrangements are also available to EXCEL MyLine[SM] Local Service Package Customers, at an additional charge. Customers may access the EXCEL network for inbound service using toll free origination. Inbound calls are made through a Company-designated toll free number, and the Customer is billed rather than the call originator. All completed inbound calls made will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. The following rates apply:

Monthly Recurring Charge:	$1.00
Per minute rate:	$0.1500

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.7 Special Services - Excel, (Cont'd.)

9.7.1 EXCEL MyLine[SM] Service (Continued)

F. EXCEL MyLine[SM] Directory Assistance Service:

EXCEL MyLine[SM] Directory Assistance Service allows Customers to request information from Directory Assistance records. Directory Assistance charges apply to all requests. Customers may access this service by dialing the area code (NPA) for the telephone number desired plus 555-1212, or by using a Company-provided access code (10-1X-XXX + 1 + Area Code + 555-1212), or other Company-authorized access method. Up to two requests for listings within the same area code is allowed on each call to Directory Assistance.

Directory Assistance with call completion is available at no additional charge. If calls are completed via call completion, the applicable per minute rate for originating direct-dial usage calls for which the Customer subscribes or uses, will be charged.

Directory Assistance	$0.75 per call

G. EXCEL MyLine[SM] Casual Calling Service Program:

EXCEL MyLine[SM] Service Customers may also place long distance telephone calls by using a Company-designated 10-1X-XXX access code. If EXCEL MyLine[SM] Service Customers originate calls using a Company-designated casual calling (dial-around) code and terminate calls to other EXCEL MyLine[SM] Service Customers, they will be eligible to receive a discount on those calls, as described in this tariff.

EXCEL's MyLine[SM] Friends-R-Free Discount Program is not available for Customers who subscribe to the EXCEL MyLine[SM] - Stand Alone Local Service offering.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.7 Special Services - Excel, (Cont'd.)

9.7.1 EXCEL MyLine[SM] Service (Continued)

H. EXCEL MyLine [SM]Friends-R-Free Discount Program:

EXCEL MyLine[SM] Service Customers may place 1+, direct-dialed calls or they can use a Company-designated casual calling (dial-around) code when dialing long distance calls to other Customers subscribing to an EXCEL MyLine[SM] Service, at no additional charge.

In the event a Customer's applicable combined intrastate and interstate usage exceeds 3000 minutes in a given Customer's monthly billing invoice period, the per minute rates set forth herein will apply.

Customer telephone numbers which are not capable of being subscribed to an interexchange carrier, and telephone numbers which are associated with Company 800/8XX service(s) or access codes associated with Company services other than switched services (e.g.., wireless service telephone numbers, paging service numbers and calling card service numbers) are not eligible for inclusion in the EXCEL MyLine[SM] Friends-R-Free Discount Program.

If a Customer discontinues his or her EXCEL MyLine[SM] Service, only those eligible calls which were made while he or she was a Customer subscribing to Excel's long distance service and EXCEL MyLine[SM] Service will receive the EXCEL MyLine[SM] Friends-R-Free Discount.

The EXCEL MyLine[SM] Friends-R-Free Discount does not apply to service which is provided on any special access line or Local Exchange Company service line for which the Customer pays a rate described as a business or commercial special access line in an applicable Local Exchange Company access service tariff. In addition, EXCEL's MyLine[SM] Friends-R-Free Discount is not available for Customers who subscribe to the EXCEL MyLine[SM] - Stand Alone Local Service offering.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.7 Special Services - Excel, (Cont'd.)

9.7.1 EXCEL MyLine[SM] Service (Continued)

H. EXCEL MyLine[SM] Friends-R-Free Discount Program: (Continued)

Existing Excel Customers who enroll in the EXCEL MyLine[SM] Service offering during their monthly billing period will begin to receive benefits of the EXCEL MyLine[SM] Friends-R-Free Discount Program effective with their service initiation date. Customers who convert to a calling plan identified herein, are eligible to receive the benefits of the EXCEL MyLine[SM] Friends-R-Free Discount Program beginning on their new service plan effective date. Customers enrolled in the EXCEL MyLine[SM] Friends-R-Free Discount Program as of effective date of this tariff will remain enrolled in the program until and only if they otherwise notify the Company.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.7 Special Services - Excel, (Cont'd.)

9.7.1 EXCEL MyLine[SM] Service (Continued)

I. Other EXCEL MyLine[SM] Service Terms and Conditions:

The Company reserves the right to adjust a Customer's service upon appropriate notification. The Company reserves the right to disconnect Customer's residential service or to convert any plan associated with such service to a business plan upon appropriate notification if it is determined that usage is not consistent with normal residential applications. If it is determined that usage is not consistent with residential voice applications, Customer will be assessed a $50.00 monthly recurring data usage charge or will be disconnected.

Charges applicable to the following call usage and/or service features are not included in EXCEL's MyLine[SM] Local Service Package Monthly Recurring Charge(s):

Calls requiring operator assistance;

Data transmission-type calls;
Interstate or international service and/or line charge(s);
Call blocking charges;
Directory listing charges;
Directory Assistance calls (including directory assistance with call completion);
Per use charges not included in an EXCEL MyLine[SM] companion local service offering;
Custom features not included in an EXCEL MyLine[SM] companion local service offering; and
Taxes and other quasi-governmental surcharges.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.7 Special Services - Excel, (Cont'd.)

9.7.1 EXCEL MyLine[SM] Service (Continued)

I. Other EXCEL MyLine[SM] Service Terms and Conditions: (Continued)

All terms and conditions of any service selected by the Customer, including applicable monthly recurring charges, will apply and will be in addition to the EXCEL MyLine[SM] Local Service Package charges as described above. When the billing date does not coincide with the date that the EXCEL MyLine[SM] Service plan is started, changed, or discontinued, the monthly recurring charge will be adjusted to reflect the fractional part of the month service is provided. For billing purposes, each month is considered to have 30 days.

The Company reserves the right to discontinue offering this service and grandfather existing customers, in the event that (1) facilities are not available to the Company to adequately provide the service, and (2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. If the Company discontinues offering this service and grandfathers existing customers, notice to the Commission will be provided in accordance with applicable Commission rules and regulations.

The Customer upon written or verbal notice to Excel may discontinue enrollment in the EXCEL MyLine[SM] Service plan. Usage from 800/8XX service plans, calls to Directory Assistance, Calling Card Calls, and Operator Assisted calls are excluded from the EXCEL MyLine[SM] Friends-R-Free Discount Program.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.7 Special Services - Excel, (Cont'd.)

9.7.1 EXCEL MyLine[SM] Service (Continued)

J. EXCEL MyLine[SM] Long Distance Services

EXCEL MyLine[SM] Long Distance Services provide an outbound voice grade communications service for Customers who subscribe to certain EXCEL MyLine[SM] bundled service packages described in EXCEL's Idaho P.U.C. Tariff No. 3 "Local Exchange Services Tariff" on file with the Commission. In order to subscribe to MyLine[SM] Long Distance Services, Customers must select EXCEL as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services.

1. EXCEL MyLine[SM] $.05 Plan

EXCEL MyLine[SM] $.05 Plan (non-operator assisted, direct dial) is intended for residential Customer for calling within the State of Idaho. Customers access EXCEL MyLine[SM] $.05 Plan by dialing 1 + (area code when necessary) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Calls are rated based on call duration.

Customers of EXCEL MyLine[SM] $.05 Plan will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Day/Evening/Night/Weekend	$.0500

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

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SECTION 9 - EXCEL SERVICES, (CONT'D.)

9.7 Special Services - Excel, (Cont'd.)

9.7.1 EXCEL MyLine Service (Continued)

J. EXCEL MyLine[SM] Long Distance Services (Continued)

2. EXCEL MyLine [SM] $.03 Plan

EXCEL MyLine [SM] $.03 Plan (non-operator assisted, direct dial) is intended for residential Customer for calling within the State of Idaho. Customers access EXCEL MyLine [SM] $.03 Plan by dialing 1 + (area code when necessary) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Calls are rated based on call duration.

Customers of EXCEL MyLine [SM] $.03 Plan will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Day/Evening/Night/Weekend	$0.0300

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES

10.1 General

10.1.1 Introduction

The Carrier endeavors to provide high quality service. Service is available twenty-four (24) hours per day, seven (7) days a week, subject to routine maintenance and outages beyond the control of the Carrier. Carrier's switching equipment is designed and engineered to provide high quality transmission of voice and data with a minimum level of impairment such as noise and echo. However, overall quality may vary somewhat due to the variability in quality of the connections provided by the local telephone companies and other interexchange carriers.

10.1.2 Timing of Calls

A. Long distance usage charges are based on the actual conversation time transpiring on VT's network. No charge will generally apply to uncompleted calls, which include "ring busy" and "ring no answer calls," and such uncompleted calls will not be knowingly charged to the Customer and, if charged in error, will be refundable to the Customer. In the event that the Customer fails to hang up when receiving a busy signal or "ring no answer call" for an excessive period of time, however, the Customer may be charged as if the call were completed. VT will determine that a call has been established by signal, where available, from the local telephone company or underlying carrier.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.1 General (Cont'd.)

10.1.2 Timing of Calls (Cont'd.)

B. Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute for a connected call.

C. Unless otherwise specified in this tariff, usage is measured and rounded to the higher full minute for billing purposes.

D. When answer supervision is unavailable and VT has received a reasonable claim from the Customer for a refund of VT's charges for an uncompleted call, VT will reimburse the Customer for the charges that VT has billed for that call.

10.1.3 Service Area

Services will be offered statewide except in the following areas:

Arco	Ashton
Council	Driggs
Howe	Island Park
Mackay	Malad City
Moore	NuAcres
Oakley	Paris
St. Anthony	Stanley
Teton	Tetonia
Victor	

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.1 General (Cont'd.)

10.1.4 Calculation of Distance

A. Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call

B. The Rate Centers of a call are determined by the area codes and exchanges of the origination and destination points.

C. The distance between the Rate Center of the Subscriber's equipment and that of the destination point is calculated by using the vertical "V" and horizontal "H" coordinates found in Telcordia, in the following manner:

Step 1 Obtain the "V" and "H" coordinates for the Rate Centers of the origination point and the destination point.
Step 2 Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.
Step 3 Square the differences obtained in Step 2.
Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.1 General (Cont'd.)

10.1.4 Calculation of Distance (Cont'd.)

C. (Cont'd.)

Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Rate Centers.

VT determines the airline mileage between rate centers by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

Formula:

$$\sqrt{\frac{\left| V_1 - V_2 \right|^2 + \left| H_1 - H_2 \right|^2}{10}}$$

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.1 General (Cont'd.)

10.1.5 Special Promotions

The Carrier may from time to time engage in special promotional service offerings which may be limited to certain dates, times and/or locations. These promotions are designed to attract new customers and/or increase customer awareness of particular service offerings. Customers must subscribe to specific promotions within the given time period as stated in the promotional offer. Any ANI disconnected and then reconnected from VarTec's service for purposes of subscribing to the special promotion may not be eligible. After the initial subscription to a promotion, if no outbound usage is generated by an ANI within the specified time period as stated in the promotional offering, the customer may not receive benefits from the promotion. The promotions may contain special terms and conditions, including but not limited to, usage rates and charges. Such special terms and conditions will be in lieu of those terms, conditions, rates and charges outlined in Sections 3 and 4 of this Tariff.

10.1.6 Travel Card Availability

The VT Travel Card products identified throughout this tariff are only available to existing Customers who subscribed to a Travel Card product prior to July 1, 2004. Customers with active Travel Card accounts as of July 1, 2004 will continue to receive Travel Card service as set forth in this tariff.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.2 Prepaid Calling Card Service

VT's Prepaid Calling Card Service provides an outbound voice grade communications service for calls charged to a VT Prepaid Calling Card. VT's Prepaid Calling Card Service permits customers to make Prepaid Calling Card calls from any non-rotary dialed telephone within the State of Idaho to any other location by dialing the VT-provided 800 number printed on the card, receiving interactive voice prompts, inserting an authorization code, and then dialing the destination number of the intended party. VT Prepaid Calling Cards can be obtained from VT or agents of VT in various denominations. Upon accessing the service, the Customer first receives account balance information prior to dialing the terminating number. Upon entering the intended destination number, the Customer will then be advised as to the maximum call length, in minutes. The balance on each VT Prepaid Calling Card will be reduced and depleted based upon customer usage and the terminating location of the call. A Customer's call will be interrupted with an announcement at one minute before the available balance is depleted. Calls in progress will be terminated by the Company when the available balance of the VT Prepaid Calling Card is expended. Any remaining balance maybe utilized by the Customer on subsequent long distance telephone calls. All calls must be charged against a valid VT Prepaid Calling Card account that has a sufficient available balance. VT's Prepaid Calling Cards are non-refundable. Authorization codes associated with Prepaid Calling Card Service will expire one-hundred eighty days following activation. The Carrier shall not be responsible for lost, stolen or unauthorized usage of VT's Prepaid Calling Card or authorization codes. At the Customer's option, written and automated dialing instructions are provided in both English and Spanish.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.2 Prepaid Calling Card Service (Cont'd.)

The Customer is granted no rights whatsoever in the trade names or insignia (Marks) of VT Prepaid Calling Card Service, its corporate parent or corporate affiliates (Mark Holders) and the Customer is granted no right to modify the physical appearance of the VT Prepaid Calling Card. Customers who desire to produce their own version of a card utilizing VT Prepaid Calling Card Services shall be provided only with an VT Prepaid Calling Card authorization code.

The following types of calls may not be completed using VT's Prepaid Calling Card Service:
Calls to 700 numbers
Calls to 800 numbers
Calls to 900 numbers
Directory Assistance
Any other operator assisted calls

Service is available twenty-four hours a day, seven days a week. The number of available VT Prepaid Calling Cards is subject to technical limitations. Such cards will be offered to Customers on a first come, first served basis.

VT will provide a credit equal to one minute of applicable service for VT Prepaid Calling Card Service calls that are interrupted or are subject to inadequate transmission. Credits will not be issued when an interruption or service deficiency is not reported to VT, due to a failure of power, equipment, or systems not provided by VT. To receive the proper credit, the Customer must notify the Company at the designated Customer Service Number printed on the VT Prepaid Calling Card and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, etc.), and the approximate time the call was placed.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.2 Prepaid Calling Card Service (Cont'd.)

10.2.1 Collector's Card Service

VarTec will provide prepaid calling card services using cards where the card itself has a value (i.e., includes a picture of a license property or because of the materials used in the card) that is distinct from the value of the telecommunications service. The value of the telecommunications service (in minutes or dollars) will be indicated on the card. Further, the intrastate rates, terms and conditions for service will be those set forth in Section 10.2 herein.

10.2.2 Enhanced Prepaid Calling Card Service

The Enhanced Prepaid Calling Card offers the same features as VT's Prepaid Calling Card as listed in Section 10.2 with the additional options of point of sale activation and recharge capability. This option requires a minimum recharge of $5.00 and a maximum recharge of$1 00.00. Further, the intrastate rates, terms and conditions for service will be those set forth in Section 4.2.3 herein.

10.2.3 Prepaid Calling Card Service II

VT's Prepaid Calling Card Service II is intended for Customers that make prepaid calling card calls in excess of three (3) minutes in duration. This service offers the same features as the Prepaid Calling Card Service listed in Section 10.2, but with a lower per minute intrastate usage rate a per call surcharge as set forth in Section 10.2 herein.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.3 Travel Card Service

VT's Travel Card Service permits Customers to make calls from any non-rotary dialed telephone within Idaho to any other location within Idaho by dialing 1+ 800 +383 + 2255, receiving a prompting tone, then dialing in the Customer's personal identification number (PIN) assigned by VT followed by the telephone number of the called party within Idaho.

There are three classes of Travel Card Service:

1) Individual Accounts - for the Customer who requires a single or few travel cards and regularly bills less than $200 in travel calls per month.
2) Corporate Accounts - for the Customer who requires several travel cards and regularly bills less than $500 in travel calls per month.
3) Group Accounts – for the Customer who requires many travel cards and regularly bills more than $500 in travel calls per month.

10.4 Directory Assistance Service

Directory Assistance Service is provided to assist Customers in obtaining telephone numbers. Customers can access Directory Assistance Service by dialing 1+area code +555-1212 if they have selected VarTec as their primary interexchange carrier. When VarTec is not the presubscribed interexchange carrier, Customers can access Directory Assistance Service by dialing 10811 + 1 + area code (if required) + 555-1212.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service

10.5.1 New DimeLine®

VT's New DimeLine® Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho.

Customers access New DimeLine® Service by dialing 1+(area code when necessary) +NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access New DimeLine® Service by dialing 10XXX + 1+area code (if required) +NXX-XXXX. In order to receive VarTec's New DimeLine® Service usage rates, however, the Customer must be entered into the VarTec billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's New DimeLine® Service are set forth in Section 4.5 following. Calls are rated based on call duration.

10.5.2 CallManage Service

The CallManage Service is intended for residential Customers who enroll in the CallManage Program for calling within the state of Idaho. CallManage Service is only available to existing Customers who subscribed to Call Manage Service prior to September 21, 2004. Customers of this service will utilize the optional long distance access feature installed on a Uniden Long Distance Manager™ EXLI8962 telephone, or subsequent models, to access VT via Equal Access FGD circuits and/or other Switched Access Services. After enrolling, Customers may access the CallManage Service on a per call basis by utilizing the long distance access feature which automatically accesses VT's network when selected, then the Customer dials 1+ area code (if required) +NXXXXXX. In order to receive the CallManage Service rates, the Customer must be entered into CallManage Program billing database for the CallManage Service prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXXin the state of Idaho. Rates and charges for the CallManage Service are set forth in Section 4.6 following.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.3 Home Direct® Service

VT's Home Direct® Service permits Customers to make calls from any non-rotary dialed telephone within Idaho to other locations within Idaho by dialing 1+800+NXX-XXXX, receiving a prompting tone, then dialing a seven digit personal identification number (PIN) assigned by VT. The call is then routed to a single destination (terminating ANI) which is pre-programmed by VT and designated by the Customer. Rates and charges for VT's Home Direct® Service are set forth in Section 10.6.7 following. Calls are rated based on call duration.

10.5.4 Business 800SM Service

VT's Business 800SM Service permits Customers to make inward calling from stations in diverse service areas to stations located in the continental U.S. (excluding Alaska and Hawaii). These service areas are groups of predefined NPAs, which encompass all NPAs within the continental U.S. (excluding Alaska and Hawaii). Business 800SM Service rates and charges apply to completed calls from the service area(s)/NPA(s) selected by the Customer to a telephone number associated with the Customer's existing local exchange service. Rates and charges for VT's Business 800SM Service are set forth in Section 10.6.8 following.

Calls are rated based on time of day and call duration.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.5 DimeLine® Service

VT's DimeLine® Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers access DimeLine® Service by dialing 1+(area code when necessary)+NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access DimeLine® Service by dialing 10811 + 1+area code (if required) +NXX-XXXX. In order to receive VT's DimeLine® Service usage rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's DimeLine® Service are set forth in Section 4.9 following.

Calls are rated based on call duration.

10.5.6 FiveLine® Service

VT's FiveLine® Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers access the FiveLine® Service by dialing 1+(area code when necessary) +NXX-XXXX if they have selected VT as their primary interexchange carrier. WhenVT is not the presubscribed interexchange carrier, Customers can access the FiveLine® Service by dialing 10-1X-xxx+ 1+area code (if required) + NXX-XXXX. In order to receive FiveLine® Service rates, however, the Customer must be entered into VT billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's FiveLine® Service are set forth in Section 10.6.10 following.

Calls are rated based on call duration.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.7 Dime Club® Program

VT's Dime Club® Program is intended for residential Customers for calling within the State of Idaho. Customers of VarTec's Dime Club® Program will be able to utilize the benefits of VarTec's one plus (l +) and calling card services. Upon choosing VarTec as their primary interexchange carrier and being entered into VarTec's billing database, customers will receive the long distance services associated with VarTec's Dime Club® Program. WhenVT is not the presubscribed interexchange carrier, Customers can access Dime Club® by dialing 10-1X-XXX+ 1+area code (if required) +NXX-XXXX. In order to receive VT's Dime Club® usage rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Rates and charges for the services included in VarTec's Dime Club® Program are set forth in Section 10.6.11 following. The Dime Club® Program is a long distance telecommunications services package including, up to, the following four services for a single monthly recurring fee (excluding per minute usage charges):

A. One Plus Service

Customers may access VT's one plus service (non-operator assisted, direct dial) associated with the Company's Dime Club® Program via Equal Access FGD circuits and/or other Switched Access Services. Calls are routed over Carriers transmission and switching facilities to any valid NPA-NXX. The intrastate rates, terms and conditions for service will be those set forth in Section 10.6.11 herein.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.7 Dime Club® Program (Cont'd.)

B. Call Direct® Service

Customers may access VT's Call Direct® Service associated with the Company's Dime Club® Program from any non-rotary dialed telephone to a single destination by dialing 1+800+NXX-XXXX, receiving a prompting tone, then dialing a seven (7) digit personal identification number (PIN) assigned by VT. The calls are then routed to the intended destination area code and telephone number (terminating ANI) which is pre-programmed by VT and designated by the Customer. The intrastate rates, terms and conditions for service will be those set forth in Section 10.6.11 herein.

C. Travel Card Service

Customers may access VT's travel card service associated with the Company's Dime Club® Program from any non-rotary dialed telephone to any other location by dialing 1+800+NXX-XXXX, receiving a prompting tone, then dialing the Customer's PIN, assigned by VT, followed by the area code and telephone number of the called party. Only customers who choose VarTec as their primary interexchange carrier will be eligible for the Dime Club® Travel Card. The intrastate rates, terms and conditions for service will be those set forth in Section 10.6.11 herein.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.7 Dime Club® Program (Cont'd.)

C. Dime Club® Affinity Edition

The Dime Club® Affinity Edition offers the same features as VT's Dime Club® Program. In addition, for every ten (0) long distance calls a customer makes, excluding directory assistance calls, the Customer will receive another long distance Dime Club® Affinity Edition call for only one ($.01) cent. The one cent ($.01) calls can be up to ten (10) minutes in duration and can be made anywhere within the United States. The one cent ($.01) calls will automatically be assessed by the Company's billing system on the first long distance call that meets the above-noted conditions and are subsequent to the required ten (10) qualifying long distance calls made by the Customer, regardless of the Customer's actual billing cycle. The intrastate rates, terms and conditions for service will be those set forth in Section 10.6.11 herein. The intrastate rates, terms and conditions for service will be those set forth in Section 10.6.11 herein. Calls are rated based on call duration.

10.5.8 Dime Works® Service

The Company's Dime Works® Service is offered to customers including, but not limited to, business customers for outward calling within the State of Idaho. Customers may access VarTec Telecom® via Equal Access FGD circuits and/or other switched access services. The service includes a monthly recurring service fee, a per call surcharge and a flat per minute usage rate. In order to receive Dime Works® Service usage rates, however, Customers must first be entered into the VT billing database prior to utilizing this service. Calls are routed over the Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and Charges associated with this service are set forth in Section 10.6.12 following.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.9 Dime Works® 800 Service

VarTec's Dime Works® 800 Service is offered to customers including, but not limited to, business customers for inbound calls made from diverse service areas within the State of Idaho as well as the contiguous United States. This Service includes a monthly recurring service fee, a per call surcharge and a flat per minute usage rate. In order to receive Dime Works® 800 usage rates, however, Customers must first be entered into the VT billing database prior to utilizing this service. Calls are routed over the Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges associated with this service are set forth in Section 10.6.13 following.

10.5.10 VarTec Signature Series® Services

VarTec Signature Series® Services are intended for Business Customers for calling within the State of Idaho. Customer's of VarTec Signature Series® Services will be able to utilize one-plus (l +), toll-free ("800") and calling card services. Upon choosing VarTec as their primary interexchange carrier and/or the responsible organization for any particular toll-free ("800") telephone number, Customers will receive any or all of the long distance telecommunications services associated with VarTec Signature Series® Services. Rates and charges associated with VarTec Signature Series® Services are set forth in Section 10.6.14 following. The VarTec Signature Series® Services are long distance telecommunications services including, up to the following:

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.10 VarTec Signature Series® Services (Cont'd.)

A. VarTec Signature I Service

Customers may access VarTec's Signature I Service via Equal Access FGD circuits and/or other switched access services to make intrastate calls. Calls are routed over carriers transmission and switching facilities to any valid NPA-NXX. VarTec's Signature I Service includes flat-rated intrastate usage rates and a monthly recurring service fee. Rates and charges associated with VarTec's Signature I Service are included in Section 10.6.14

B. VarTec Signature 800 Service

VarTec's Signature 800 Service allows Customers to receive inbound intrastate calls from any other calling stations within the state. The service includes a monthly recurring service fee and a one-time installation fee. Rates and charges associated with this service are set forth in Section 10.6.14 following. 10.6.14 VarTec Signature Travel Service VarTec's Signature Travel Service is designed to allow customers to make calls from any non-rotary dialed telephone within Idaho to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's Authorization Code assigned by the Company followed by the telephone number of the called party. The service is for Customers who require many travel cards and regularly make more than $500 in calling card calls per month. Rates and charges associated with this service are set forth in Section 10.6.14 following.

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10.5 Description of Service, (Cont'd.)

10.5.11 Dime College Travel Card Service

VT's Dime College Travel Card Service permits Customers to make calls from any non rotary dialed telephone within Idaho to any other location by dialing 1+800 +XXX+ XXXX, receiving a prompting tone, then dialing in the Customer's personal identification number (PIN) assigned by VT followed by the telephone number of the called party. The Dime College Travel Card Service is intended for Customers of VT's College and Alumni Programs which are available through participating colleges and alumni organization Rates and charges for VT's Dime College Travel Card Service are set forth in Section 10.6.15 following.

10.5.12 VarTec Varsity Line Service

VarTec Varsity Line Service permits Customers to make calls from any non-rotary dialed telephone within Idaho to other locations by dialing 1+800+NXX-XXXX, receiving a prompting tone, then dialing a seven (7) digit personal identification number (PIN) assigned by VT. The calls are then routed to a single destination (terminating ANI) which is preprogrammed by VT and designated by the Customer. Rates and charges for VarTec Varsity Line Service are set forth in Section 10.6.16 following. In addition, customers of VarTec Varsity Line Service will be billed at $.01 per call for the first five qualifying calls. A qualifying call is defined as a completed call often minutes or less in duration, excluding Directory Assistance calls. The one cent ($.01) calls will automatically be assessed by the Company's billing system on the first five long distance call(s) that meet the above-noted conditions.

Calls are rated based on call duration.

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10.5 Description of Service, (Cont'd.)

10.5.13 TolISaver® II Service

TollSaver® II Service (non-operator assisted, direct-dial) is offered to Customers, including, but not limited to, residential and business Customers, for calling within the State of Idaho. Customers access VarTec Telecom via Equal Access FGD circuits and/or other Switched Access Services. Customers can access TollSaver® II Service by dialing 1+ (area code when necessary) +NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access TollSaver® IT Service by dialing 10811 +1+ area code (if required)+NXXXXXX. In order to receive VT's TollSaver® II Service usage rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX in the State of North Carolina. Rates and charges for VT's TollSaver® II Service are set forth in Sections 10.6.17 following.

Customers of VT's TollSaver® II Service will be eligible for VT's Frequent Caller Program. For every ten (10) long distance TollSaver® II calls a Customer makes, excluding Directory Assistance calls, the Customer will receive two additional long distance TollSaver® II calls for only one cent ($.01) each. The one cent ($.01) calls can be up to ten (10) minutes in duration and can be made anywhere within the contiguous United States. The one cent ($.0 1) calls will automatically be assessed by Company's billing system on the first two long distance call(s) that meets the above-noted conditions and are subsequent to the required ten (10) long distance calls made by the Customer, regardless of the Customer's actual billing cycle.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.13 TolISaver® II Service

The one (1) penny calls are awarded in multiples of eleven and twelve, respectfully, (i.e., 11, 12; 23, 24; 35, 36; etc.). If either one of those calls exceeds ten (10) minutes or is made to a party outside the contiguous United States, then the very next call(s) that satisfies these conditions, regardless of its numerical standing, will be billed one cent($.01). Calls are rated based on mileage, time of day and call duration.

10.5.14 Aspire® Service

VarTec's Aspire® Service (non-operator assisted, direct dial) is intended for small business customers for calling within the State of Idaho. This program is designed to be sold by agents of VarTec. Upon choosing VarTec as their primary interexchange carrier and being entered into VarTec's billing database, customers will receive the long distance usage rates associated with VarTec's Aspire® Service. When VT is not the presubscribed interexchange carrier, Customers can access Aspire® by dialing 10XXX + 1+area code (if required) +NXX-XXXX. In order to receive VT's Aspire® usage rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VarTec's Aspire® Service are set forth in Section 10.6.18 following.

Calls are rated based on call duration.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.15 Universal Travel Card Service

VarTec's Universal Travel Card Service permits Customers to make calls from any non rotary dialed telephone within Idaho to any other location by dialing 1+800 +XXX+ XXXX, receiving a prompting tone, then dialing in the Customer's personal identification number (PIN) assigned by VarTec followed by the telephone number of the called party. Rates and charges for VarTec's Universal Travel Card Service are set forth in Section 10.6.19 following.

10.5.16 Small Change® Service

VarTec's Small Change® Service (non-operator assisted, direct dial) is intended for residential customers for calling within the State of Idaho. Upon choosing VarTec as their primary interexchange carrier and being entered into VarTec's billing database, customers will receive the long distance usage rates associated with VarTec' s Small Change® Service. When VT is not the presubscribed interexchange carrier, Customers can access Small Change® Service by dialing 1OXXX+ 1+area code +NXX-xxxx. In order to receive VarTec's Small Change® Service usage rates, however, the Customer must be entered into the VarTec billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VarTec's Small Change® Service are set forth in Section 10.6.20 following.

Calls are rated based on call duration.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.16 Small Change® Service (Cont'd.)

A. Small Change® Affinity Edition

The Small Change® Affinity Edition offers the same features as VT's Small Change® Service. In addition, for every ten (10) long distance calls a customer makes, excluding directory assistance calls, the Customer will receive another long distance Small Change® Affinity Edition call for only one ($.01) cent. The one cent ($.01) calls can be up to ten (10) minutes in duration and can be made anywhere within the United States. The one cent ($.01) calls will automatically be assessed by the Company's billing system on the first long distance call that meets the above-noted conditions and are subsequent to the required ten (1 0) qualifying long distance calls made by the Customer, regardless of the Customer's actual billing cycle. The intrastate rates, terms arid conditions for service will be those set forth in Section 10.6.20 herein.

10.5.17 Conference Calling Service

Conference Calling Service allows aVT Customer to hold conversations and/or meetings with two (2) to twenty-three (23) other involved parties within Idaho. Customers of this service are able to establish simultaneous telephone contact with multiple callers by each of the involved parties dialing an 800 number predetermined by VT, receiving a prompting tone, then entering an authorization code also predetermined by VT, from any non-rotary dialed telephone within Idaho. Once the authorization code is entered, the calling party is connected to the conference call. The Customer must schedule the conference call at least twenty-four (24) hours in advance with VT. In order to receive the Conference Calling Service and associated rates, the Customer must be entered into the VT billing database prior to utilizing the service. Rates and charges for the Conference Calling Service are set forth in section 10.6.21 following. Calls are rated based on time of day and call duration of each and every involved party that participates in the conference call.

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10.5 Description of Service, (Cont'd.)

10.5.18 New Home Direct® Service

VT's New Home Direct® Service permits Customers to make calls from any non-rotary dialed telephone within Idaho to other locations by dialing 1 + 800 +NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN). The calls are then routed to a single destination (terminating ANI) which is pre-programmed by VT and designated by the Customer. Rates and charges for VT's New Home Direct® Service are set forth in Section 10.6.22 following. In addition, Customers of VT's New Home Direct® Service will be billed at $.01 per call for the first five qualifying calls. A qualifying call is defined as a completed domestic, long distance call often minutes or less in duration, excluding Directory Assistance calls. The one cent ($.01) calls will automatically be assessed by the Company's billing system on the first five long distance calls that meet the above-noted conditions.

Calls are rated based on call duration.

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10.5 Description of Service, (Cont'd.)

10.5.19 Long Distance Saver Service

The Long Distance Saver Service is intended for use by residential and small business Customers who enroll in the CallManage Program for calling within the state of Idaho. The Long Distance Saver Service is only available to existing Customers who subscribed to the CallManage Program prior to September 21, 2004. Customers of this service will utilize the optional long distance access feature installed in a telephone manufactured and distributed by vendors selected by VT to access its service via Equal Access FGD circuits and/or other Switched Access Services. After enrolling in the CallManage Program, Customers may access the Long Distance Saver Service on a per call basis by utilizing the long distance access feature which automatically accesses VT's network when selected, then the Customer dials 1+area code (if required) +NXX-XXXX. In order to receive the Long Distance Saver Service rates, the Customer must be entered into CallManage Program billing database for the Long Distance Saver Service prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX in the state of Idaho. Rates and charges for the Long Distance Saver Service are set forth in Section 10.6.23 following. Calls are rated based on call duration. Customers of VT's Long Distance Saver Service will be eligible for VT's Frequent Caller Program. For every nine (9) long distance calls that a Customer makes on the Long Distance Saver Service, the Customer will receive another domestic Long Distance Saver Service call for only one cent ($.01). The one cent ($.01) calls can be up to ten minutes in duration and will not apply toward the count for the next one cent ($.01) call. The one cent ($.01) calls can be made to any location within the U.S. and will automatically be assessed by Company's billing system on the first long distance call that meets the above noted conditions subsequent to the required nine (9) long distance calls made by the Customer.

The one cent ($.01) calls are assessed in multiples of 10 (i.e., 10,20,30,40, etc.). For example, if a Customer makes twenty-five (25) long distance calls on the Long Distance Saver Service, the Customer will be entitled to a one cent ($.01) call on both the tenth and twentieth calls. If either one of those calls exceeds ten (l0) minutes or is made to a location outside of the U.S., then the call will be billed at the applicable per minute rate as listed in Section 10.6.23, and the very next call that satisfies the required conditions, regardless of its numerical standing, will be billed at one cent ($.01).

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.20 VarTec Voice[SM] Services

VarTec Voice[SM] Services are intended forresidential Customers for calling withinthe State of Idaho. Customers of VarTec Voice[SM] Services will be able to utilize one-plus (1+) long distance service as well as toll-free and travel card services. Billing for the VarTec Voice[SM] Services will be rendered directly by VT. In order to receive the usage rates of the VarTec Voice[SM] Services, the Customer must be entered into the VarTec billing database prior to utilizing this service. Rates and charges associated with VarTec Voice[SM] Services are set forth in Section 10.6.24 following. The VarTec Voice[SM] Services are long distance telecommunications services including, up to the following:

A. VarTec Voice[SM] Long Distance Service

Customers may access the VarTec Voice[SM] Long Distance Service via Equal Access FOD circuits and/or other switched access services to make intrastate calls. Calls are routed over carrier's transmission and switching facilities to any valid NPA-NXX. The specific rates and charges associated with the VarTec Voice[SM] Long Distance Service are included in Section 10.6.24 following.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.20 VarTec Voice[SM] Services (Cont'd.)

B. VarTec Voice[SM] Travel Card Service

VarTec Voice[SM] Travel Card Service is designed to allow residential Customers to make calls from any non-rotary dialed telephone within Idaho to any other location by dialing 1+ 800 +XXX+XXXX, receiving a prompting tone, then dialing in the Customer's Authorization Code assigned by VT followed by the telephone number of the called party. Rates and charges associated with the VarTec Voice[SM] Travel Card Service are set forth in Section 10.6.24 following.

C. VarTec Voice[SM] Call Direct® Service

The VarTec Voice[SM] Call Direct® Service permits residential Customers to make calls from any non-rotary dialed telephone within Idaho to any other predesignated location by dialing I +800 +NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN). The calls are then routed to a single destination (terminating ANI) which is pre-programmed by VT and pre-designated by the Customer. Rates and charges for the VarTec Voice[SM] Call Direct® Service are set forth in Section 10.6.24 following.

D. VarTec Voice[SM] Toll Free Service

VarTec Voice[SM] Toll Free Service allows Customers to receive inbound intrastate calls from any other calling station within Idaho. Rates and charges associated with the VarTec Voice[SM] Toll Free Service are set forth in Section 10.6.24 following

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.21 VarTec LibertyLine[SM] Services

VarTec LibertyLine[SM] Services are intended for business Customers for calling within the State of Idaho. Customers of VarTec LibertyLine[SM] Services will be able to utilize one-plus (1+) long distance service, toll-free ("800") service and travel card service. Billing for the VarTec LibertyLine[SM] Services will be rendered directly by VT. Only those Customers who select VT as their primary interexchange carrier and/or the responsible organization for a particular toll-free telephone number will be eligible to utilize any or all of the long distance telecommunications services associated with VarTec LibertyLine[SM] Services. Rates and charges associated with VarTec LibertyLine[SM] Services are set forth in Section 10.6.25 following. The VarTec LibertyLine[SM] Services are long distance telecommunications services including, up to the following:

A. VarTec LibertyLines[SM] Long Distance Service

Customers may access the VarTec LibertyLines[SM] Long Distance Service via Equal Access FGD circuits and/or other switched access services to make intrastate calls. Calls are routed over carrier's transmission and switching facilities to any valid NPA-NXX. The specific rates and charges associated with the VarTec LibertyLines[SM] Long Distance Service are included in Section 10.6.25 following.

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10.5 Description of Service, (Cont'd.)

10.5.21 VarTec LibertyLines[SM] Services (Cont'd.)

B. VarTec LibertyLines[SM] Travel Card Service

VarTec LibertyLine[SM] Travel Card Service is designed to allow business Customers to make calls from any non-rotary dialed telephone within Idaho to any other location by dialing 1+800+:xxx+XXXX, receiving a prompting tone, then dialing the Customer's Authorization Code assigned by VT followed by the telephone number of the called party. Rates and charges associated with the VarTec LibertyLine[SM] Travel Card Service are set forth in Section 10.6.25 following.

C. VarTec LibertyLines[SM] 800 Service

VarTec LibertyLines[SM] 800 Service allows business Customers to receive inbound intrastate calls from any other calling station within Idaho. Rates and charges associated with the VarTec LibertyLinesM800 Service are set forth in Section 10.6.25 following.

10.5.22 FiveLine® Travel Card Service

VT's FiveLine® Travel Card Service is designed to allow residential Customers to make calls from any non-rotary dialed telephone within Idaho to any other location by dialing 1 + 800 +:xxx +XXXX, receiving a prompting tone, then dialing in the Customer's Authorization Code assigned by VT, followed by the telephone number of the called party. Rates and charges associated with the FiveLine® Travel Card Service are set forth in Section 10.6.26 following.

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10.5 Description of Service, (Cont'd.)

10.5.23 FiveLine® Call Direct® Service

VT's FiveLine® Call Direct® Service permits Customers to make calls from any non rotary dialed telephone within Idaho to other locations by dialing 1+800+NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN). The calls are then routed to a single destination (terminating ANI) which is pre-programmed by VT and designated by the Customer. Rates and charges for VT's FiveLine® Call Direct® Service are set forth in Section 10.6.27 following.

Calls are rated based on call duration.

10.5.24 Telephone Express® Services

Telephone Express® Services are intended for residential and business Customers for calling within the State of Idaho. Customers of Telephone Express® Services will be able to utilize one-plus (l+) long distance service, toll-free ("800") service and travel card services. Only those current Customers who have utilized Telephone Express® via carrier access code, or have selected Telephone Express® as their primary interexchange carrier and/or the responsible organization for a particular toll-free telephone number will be eligible to utilize any or all of the long distance telecommunications services associated with Telephone Express® Services. Telephone Express® Services will not be available to new Customers or to any Customers currently subscribed to another VT service. Rates and charges associated with Telephone Express® Services are set forth in Section 10.6.28 following. The Telephone Express® Services are long distance telecommunications services including, up to the following:

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10.5 Description of Service, (Cont'd.)

10.5.25 Telephone Express® Services (Cont'd.)

A. Telephone Express® Long Distance Service

Customers may access the Telephone Express® Long Distance Service via Equal Access FGD circuits and/or other switched access services to make intrastate calls. Calls are routed over carrier's transmission and switching facilities to any valid NPA-NXX. The specific rates and charges associated with the Telephone Express® Long Distance Service are included in Section 10.6.28 following.

B. Telephone Express® Travel Card Service

VarTec Telephone Express® Travel Card Service is designed to allow Customers to make calls from any non-rotary dialed telephone within Idaho to any other location by dialing 1+800+XXX+XXXX, receiving a prompting tone, then dialing the Customer's Authorization Code assigned by VT followed by the telephone number of the called party. Rates and charges associated with the VarTec Telephone Express® Travel Card Service are set forth in Section 10.6.28 following.

C. Telephone Express® 800 Service

Telephone Express®800 Service allows Customers to receive inbound intrastate calls from any other calling station within Idaho. Rates and charges associated with the Telephone Express® 800 Service are set forth in Section 10.6.28 following.

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10.5 Description of Service, (Cont'd.)

10.5.25 Telephone Express® Services (Cont'd.)

C. Telephone Express® Call Direct® Service

Telephone Express® Call Direct® Service permits Customers to make calls from any non-rotary dialed telephone within Idaho to other locations by dialing 1+800 +NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN). The calls are then routed to a single destination (terminating ANI) which is pre-programmed by VT and designated by the Customer. Rates and charges for Telephone Express® Call Direct® Service are set forth in Section 10.6.28 following.

Calls are rated based on call duration.

10.5.30 5Talk℠ Call Direct® Service

VT's 5Talk℠ Call Direct® Service permits Customers to make calls from any non-rotary dialed telephone within Idaho to other locations by dialing 1+ 800 + NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN) assigned by VT. The calls are then routed to a single destination (terminating ANI) which is preprogrammed by VT and designated by the Customer. Rates and charges for VT's 5TalkS℠ Call Direct® Service are set forth in Section 10.6.29 following.

Calls are rated based on call duration.

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10.5 Description of Service, (Cont'd.)

10.5.31 5Talk[SM] Calling Card Service

VT's 5Talk[SM] Calling Card Service is designed to allow residential Customers to make calls from any non-rotary dialed telephone within Idaho to any other location by dialing 1 + 800 +:xxx + XXXX, receiving a prompting tone, then dialing in the Customer's Authorization Code assigned by VT, followed by the telephone number of the called party. Rates and charges associated with the 5Talk[SM] Calling Card Service are set forth in Section 10.6.30 following.

Calls are rated based on call duration.

10.5.32 Your DimeLine® Service

VT's Your DimeLine® Service (non-operator assisted, direct dial) is intended for existing VT Customers for calling within the State of Idaho. Customers access Your DimeLine® Service by dialing 1+(area code when necessary) +NXX-:xxxx: if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access Your DimeLine® Service by dialing 10-1X: xxx+ 1+area code (if required) +NXX-XXXX. In order to receive VarTec' s Your DimeLine® Service usage rates, however, the Customer must be eligible to receive the service based on the above requirements and must be entered into the VT billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's Your DimeLine® Service are set forth in Section 4.31 following. Calls are rated based on call duration.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.33 Operator Services

VT's Operator Services are intended for use by residential customers for calling within the State of Idaho from their home telephones. Customers may access Operator Services from their home telephones by dialing 00 to access a live or automated operator if they have selected VT as the primary interLATA interexchange carrier for the calling station, or Customers may dial I01XXXX+ 00 to access a live or automated operator when VT is not the presubscribed interexchange carrier for the calling station.

Calls are rated based on operator type (i.e., live or automated), call duration and time of day. Per call surcharges based on calling and billing options also apply.

Chargeable time begins when a network connection is established between the calling station and the called station. Chargeable time ends when either party disconnects the call thereby releasing the network connection.

Chargeable time for collect calls and Person-to-Person calls differs from the definition above and is applied as follows:

For collect calls, chargeable time begins when the called party accepts responsibility for payment of the charges associated with the call. For Person-to-Person calls, chargeable time begins when a network connection is established between the calling party and the requested party.

Rates and charges for VT's Operator Services are set forth in Section 10.6.32 following.

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10.5 Description of Service, (Cont'd.)

10.5.33 Operator Services (Cont'd.)

A. Operator Services Calling Options

1. Operator Station-to-Station - Operator Station-to-Station calls maybe placed when a caller requests operator assistance in reaching a telephone number and will speak with any individual at the called station rather than a specified party. Customers may use one of the dialing sequences provided in 10.32 above to access an operator for Operator Station-to Station calls. The billing options listed in Section 10.32.2 below may be used for Operator Station-to-Station calls.

2. Person-to-Person - Person-to-Person calls may be placed when the calling party requests operator assistance in reaching a specific person, department, extension, office, etc. at a specified telephone number. The operator dials the destination telephone number and remains on the line until the requested party or other caller-accepted alternative is reached and conversation begins. Customers may use one of the dialing sequences provided in 10.6.32 above to access an operator for Person-to-Person calls. The billing options listed in Section 10.6.32 below may be used for Person-to- Person calls.

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10.5 Description of Service, (Cont'd.)

10.5.33 Operator Services (Cont'd.)

B. Operator Services Billing Options

1. Calling Station Billing - This option applies to Operator Services calls that are billed to the calling station. All charges associated with the call, including per minute charges and surcharges, are billed to the calling station.

2. Collect Billing - This option applies to Operator Services calls when a party at the called station is contacted by an operator and accepts the call by agreeing to be responsible for all charges, both per minute charges and surcharges, associated with the call. Calls are billed to the party responsible for the called station.

3. Third Party Billing- This option applies to Operator Services calls that are not billed to the calling or called stations, but instead, the charges, including per minute charges and surcharges, are billed to a third party station.

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10.5 Description of Service, (Cont'd.)

10.5.34 5 Talk[SM] Service

VT's 5 Talk[SM] Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers access VT via Equal Access FGD circuits and/or other Switched Access Services. Customers access VT's 5 Talk[SM] Service by dialing I +(area code when necessary) +NXX-XXXX if they have selected VT as their primary interexchange carrier When VT is not the presubscribed interexchange carrier, Customers can access this service by dialing 10IXXXX+I +area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive 5 Talk[SM] Service rates, however, the Customer must be entered into the VT billing database prior to utilizing this service.

Rates and charges for VT's 5 Talk[SM] Service are set forth in Section 10.6.33following.

Calls are rated based on call duration.

10.5.35 5 Time® Service

5Time® Service (non-operator assisted, direct-dial) is offered to residential Customers for calling within the State of Idaho. Customers access VT via Equal Access FGD circuits and/or other Switched Access Services. Customers can access 5 Time® Service by dialing I + (area code when necessary) +NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access 5 Time® Service by dialing I 0-1X-XXX + 1 + area code (if required) + NXX-XXXX. In order to receive 5 Time® Service rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Rates and charges for VT's 5 Time® Service are set forth in Section 10.6.34 following. Calls are rated based on duration.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.36 9Time[SM] Service

9Time[SM] Service (non-operator assisted, direct-dial) is offered to residential Customers for calling within the State of Idaho. Customers access VT via Equal Access FGD circuits and/or other Switched Access Services. Customers can access 9TimesM Service by dialing I +(area code when necessary) +NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access 9TimesM Service by dialing IO-IX-XXX + I + area code (if required) + NXX-XXXX. In order to receive 9TimesM Service rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Rates and charges for VT's 9 Time[SM] Service are set forth in Section 10.6.35 following.

Calls are rated based on duration.

10.5.37 3¢/39¢ Service

VT's 3¢/39¢ Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers access 3¢/39¢ Service by dialing I + (area code when necessary) +NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access 3¢/39¢ Service by dialing IO-IX-XXX + I + area code (if required) +NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. The 3¢/39¢ Service is also marketed as the VarTec Gold and OneChoice® Gold plans.

Rates and charges for VT's 3¢/39¢ Service are set forth in Section 10.6.37 following.

Calls are rated based on call duration.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.38 Platinum Plan

VT's Platinum Plan (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers access Platinum Plan by dialing 1+ (area code when necessary) +NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access Platinum Plan by dialing 10-1X-XXX+ 1+area code (if required) +NXXXXXX. In order to receive Platinum Plan rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VTs Platinum Plan are set forth in Section 10.6.37 following.

Calls are rated based on call duration.

10.5.39 One Choice® Long Distance Services

VT's One Choice® Long Distance Services provide an outbound voice grade communications service for Customers who subscribe to certain One Choice® bundled service packages described in VT's Idaho Local Telecommunications Tariff on file with the Commission. In order to subscribe to One Choice® Long Distance Services, Customers must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.5 Description of Service, (Cont'd.)

10.5.39 One Choice® Long Distance Services (Cont'd.)

A. One Choice® $.05 Plan

VT's One Choice® $.05 Plan (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers access One Choice® $.05 Plan by dialing 1+(area code when necessary) +NXX-xxxx. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's One Choice® $.05 Plan are set forth in Section 10.6.38following.

Calls are rated based on call duration.

B. One Choice® $.03 Plan

VT's One Choice® $.03 Plan (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers access One Choice® $.03 Plan by dialing 1+(area code when necessary) +NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's One Choice® $.03 Plan are set forth in Section 10.6.38 following.

Calls are rated based on call duration.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules

10.6.1 General

A. Rate Periods

All VT services that are rated based upon time of day are subject to the following rate periods:

1. DAY PERIOD - The Day Period applies to a call originating at a time from 8:00 a.m. up to, but not including, 5:00p.m. time Monday through Friday.

2. EVENING PERIOD - The Evening Period applies to a call originating from 5:00p.m. up to, but not including, 11:00p.m.,onSundaythrough Friday.

3. NIGHT AND WEEKEND PERIOD-The Night and Weekend Period applies to a call originating from 11 :00 p.m. up to, but not including, 8:00 a.m. on Monday through Sunday. The Night and Weekend Period also applies all day Saturday and from 8:00 a.m. to, but not including, 5:00 p.m., Sunday.

4. All times in Paragraphs (A) through (C) above refer to local time in the area in which the call originates.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.1 General, (Cont'd.)

A. Rate Periods, (Cont'd.)

5. Calls initiated during one time period and ending during a different time period will be billed for the usage during each time period at the rates applicable to that time period.

B. Time of Day Periods

<table>
<tr><th></th><th>MON</th><th>TUE</th><th>WED</th><th>THUR</th><th>FRI</th><th>SAT</th><th>SUN</th></tr>
<tr><td>8:00 am
TO
4:59 pm</td><td colspan="5">FULL RATE PERIOD</td><td colspan="2"></td></tr>
<tr><td>5:00 pm
TO
10:59 pm</td><td colspan="5">EVENING RATE PERIOD</td><td colspan="2">EVE</td></tr>
<tr><td>11:00 pm
TO
7:59 am</td><td colspan="7">NIGHT/WEEKEND RATE PERIOD</td></tr>
</table>

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.1 General, (Cont'd.)

C. Holiday Discounts

Rates Applicable on Certain Holidays:

On Christmas Day(December 25)
New Year's Day (January 1)
Independence Day (July 4)
Thanksgiving Day and
Labor Day

The rate applicable is the Evening rate unless a lower rate would normally apply.

D. Rounding Fractional Charges

Unless otherwise specified in this Tariff, when the application of the rates set forth in this Section results in a fractional charge for an individual call, the total charge for that particular call will be rounded up to the next higher cent.

E. Extra Copies of Bill

Extra copies of a Customer's monthly bill will be provided by the Carrier at the rate of $5.00 per copy. **(I/T)**

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.1 General, (Cont'd.)

F. Restoration of Service Charge

In the event service is temporarily suspended by VT for non-payment such service will be restored upon payment of all charges due. A restoration of service charge will be applicable for each authorization code temporarily suspended. Where service is presubscribed to VT's service a restoration of service charge will be applicable for each line temporarily suspended.

Customers not re-established within five (5) days from date of suspension will be treated as new customers and appropriate Nonrecurring Charges and an advance payment will apply.

Business	$50.00
Residence	$25.00

G. Returned Check Charge

When payment in the form of a bank check for services rendered is returned to the carrier, the Customer will be assessed a service charge of$20.00 to cover the cost of handling the check.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.1 General, (Cont'd.)

H. Service Trip Charge

In the event the Subscriber or Customer reports a service difficulty or trouble report that requires an on-premise visit by Carrier and the service difficulty or trouble reported is not a result of Carrier-provided equipment and/or no service difficulty or trouble is found in Carrier-provided equipment, a Service Trip Charge of $50.00 may be charged to the Subscriber or Customer for the visit by Carrier.

I. Emergency Calls

Customer shall configure its system so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of VT. 911 calls are not routed but are completed through the local network. No billing applies to emergency calls.

J. Payphone Use Charge

A $0.60 per call charge is applicable to calls that originate from any payphone within Idaho and access VarTec's services via an 800 number (e.g., Business 800SM, Travel Card, Prepaid Calling Card or Home Direct® calls). The Payphone Use Charge is in addition to the tariffed per minute usage rates and any applicable monthly service fees and surcharges associated with utilizing VarTec's service and is unrelated to the specific VarTec service accessed from the payphone.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.1 General, (Cont'd.)

K. Late Payment Fee

The late payment fee shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%. For unpaid balances of $10.00 or more, a minimum late payment fee of $5.00 shall apply.

L. Alternative Payment Processing Fees

The following fees apply for Customers who make payment for services rendered using alternative payment processing options. Per use charges apply for individual transactions. Customers may elect to enroll in VT's Recurring Payment Plan, where by the Customer's payment is automatically processed by VT each month through the Customer's selected alternative payment processing option.

	Credit Card
One-time Payment (per use)	N/C
Online Payments (per use)	N/C
Recurring Payments	N/C

	ACH Payment
One-time Payment (per use)	N/C
Online Payments (per use)	N/C
Recurring Payments	N/C

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.1 General, (Cont'd.)

M. Minimum Usage Fee

Customers of any and all services described in Section 3 will be assessed a Minimum Usage Fee, per account, in each billing cycle in which their qualifying VarTec charges do not meet the minimum usage amount for their bill type. The Minimum Usage Fee is the difference between the minimum usage amount (i.e., $7.50 or $10.00 based on bill type) and the Customer's qualifying charges in a (1) billing cycle. Customers billed directly by VT will be assessed a Minimum Usage ; Fee if their qualifying charges total less than $10.00 in a billing cycle. Customers billed through their local telephone company will be assessed a Minimum Usage Fee if their qualifying charges total less than $7.50 in a billing cycle. The (1) Minimum Usage Fee will not apply to Customers of VT's local exchange services or to customer accounts with no call usage in a given billing cycle when the account is assigned to a rate plan without a monthly fee or to one with only a monthly access fee, a fee which is billed only if the customer has used the service during the billing cycle.

Qualifying charges to be applied toward calculating the monthly usage minimum will be derived only from the following VarTec charges: all long distance, calling card, toll free, operator assisted and directory assistance usage charges, Carrier Cost Recovery Fee as well as any monthly access fees or monthly recurring charges associated with the customer's rate plan.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.2 Prepaid Calling Card Service - Intrastate Usage Rates

The following per minute usage rates will apply to all intrastate calls utilizing a VT Prepaid Calling Card regardless of mileage and/or time of day: $.40. This service will no longer be promoted or sold after September 1, 1998.

A. Timing of Calls

All calls have a minimum call length of sixty (60) seconds and are billed in sixty (60) second increments.

B. Enhanced Prepaid Calling Card Service - Intrastate Usage Rates

The following usage rate will apply to all intrastate calls utilizing a VT Enhanced PrePaid Calling Card regardless of mileage. Day/Evening/Night/Weekend $.3333 All calls have a minimum call length of sixty (60) seconds and are billed in sixty (60) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.2 Prepaid Calling Card Service - Intrastate Usage Rates, (Cont'd.)

C. Prepaid Calling Card Service II - Intrastate Usage Rates

VT's Prepaid Calling Card Service IT is intended for Customers that make prepaid calling card calls in excess of three (3) minutes in duration. This service offers the same features as the Prepaid Calling Card Service listed in Section 10.2, but with a ten cent ($.1 0) per minute intrastate usage rate and a ninety cent ($.90) per call surcharge regardless of time of day and/or day of week. All calls will have a minimum call length of sixty (60) seconds and will be billed in sixty (60) second increments thereafter.

D. New Prepaid Calling Card Service - Intrastate Usage Rates

The New Prepaid Calling Card Service offers the same features of VT's Prepaid Calling Card Service listed in Section 10.2 but with a $.25 per minute usage rate regardless of mileage and/or time of day. All calls have a minimum call length of sixty (60) seconds and are billed in sixty (60) second increments.

10.6.3 Travel Card Service - Usage Rates

The following surcharge per call and per minute rates are for Travel Card Services.

	Per Minute Rate
Individual Accounts	$0.25
Corporate Accounts	$0.25
Group Accounts	$0.29

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.4 Directory Assistance Service - Intrastate Usage Rates

VarTec Customers will be billed a per call charge of$.75 for each intrastate directory assistance call. The directory assistance charge applies to each call regardless of whether the directory assistance bureau is able to furnish the requested telephone number.

10.6.5 New DimeLine® Service - Intrastate Usage Rates

Customers of VT's New Dime Line® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day, Evening and Night/Weekend	$0.1000

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

As of February 1, 2003, a monthly usage fee of$1.95 will be billed to all Customers of VT's New DimeLine® Service in each calendar month in which the Customer uses VT's New DimeLine® Service.

10.6.6 CallManage Service - Intrastate Usage Rates

Customers of the CallManage Service will be billed at the following perminute intrastate usage rates:

Day, Evening and Night/Weekend	$0.1000

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.7 Home Direct® Service

Customers of VT will be billed at the following per minute rates:

Day, Evening and Night/Weekend	$0.1900

A monthly recurring service fee of one dollar ($1.00) maybe charged to all Customers of Home Direct® Service. Also, Customer may be charged an account set-up fee often dollars ($10.00).

10.6.8 Business 800SM Service

Customers of VT will be billed at the following per minute rates:

Day	$0.1795
Evening	$0.1495
Night/Weekend	$0.1395

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at six second increments. In those areas where the LEC cannot support sub-minute billing increments, however, such calls will be billed in full minute increments.

A monthly recurring service fee of five dollars ($5.00) will be charged to Customers of Business 800SM Service.

Additionally, at customer's request, VT will provide custom routing features (e.g., specific NPA blocking or time of day routing) for an initial set-up fee of thirty dollars ($30.00) per 800 number plus a three cent ($.03) surcharge per call. Customer will be charged an additional fee of thirty dollars ($30.00) for any subsequent routing modifications.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.9 DimeLine® Service - Intrastate Usage Rates

Customers of VT's DimeLine® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day, Evening and Night/Weekend	$0.1000

The first DimeLine® call that a Customer makes to any location within the United States which is ten (1 0) minutes or less in duration will be billed at five cents ($.05) per minute regardless of mileage and/or time of day. Thereafter, every other (i.e., alternating) call made to any location within the United States which is ten (1 0) minutes or less in duration will be billed at five cents ($.05) per minute regardless of mileage and/or time of day. Thus, assuming a Customer makes an even number of calls that are ten (1 0) minutes or less in duration to locations within the United States during a billing cycle, fifty percent (50%) of those calls would be billed at five cents ($.05) per minute. Calls to Directory Assistance do not qualify for the five cent ($.05) per minute rate. This rate will apply to current and future Customers.

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

After the initial month's billing cycle, a monthly recurring service fee of five dollars ($5.00) will be charged to all Residential Customers of VT's DimeLine® Service.

Customer's utilizing VarTec's DimeLine® Service and originating calls from an ANI designated as a business line by the applicable LEC will incur a monthly recurring service fee of fifteen dollars ($15.00).

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.10 FiveLine® Service - Intrastate Usage Rates

Customers ofVT's FiveLine® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day, Evening and Night/Weekend	$0.0500

A ten (10) minute minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

As of February 1, 2003, a monthly usage fee of$2.95 will be billed to all existing Customers of VT's FiveLine® Service, and all new Customers as of this date will be billed the monthly usage fee of$2.95 after the initial two (2) months from their first use of the service (e.g., if a new Customer uses the FiveLine® Service for the first time on March 16, 2003, the first monthly usage fee would be assessed for May2003 usage). The monthly usage fee will be billed in each month in which the Customer uses VT's FiveLine® Service. The monthly usage fee is waived for all Customers of VT's bundled local exchange services listed in Section 10.2 of Idaho Local Telecommunications Tariff.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.11 Dime Club® Program - Intrastate Usage Rates

Customers of VT's Dime Club® Program will be billed a monthly recurring service fee of $4.95. A three (3) minute minimum will apply to each completed One Plus call, and thereafter, Customers shall be billed at sixty (60) second increments. Customers of VT's Dime Club® Program will be billed the following per minute usage rates:

Day, Evening and Night/Weekend	$0.1000

The first Dime Club® One Plus call that a Customer makes to any location within the United States which is ten (l 0) minutes or less in duration will be billed at five cents ($.05) per minute regardless of mileage and/or time of day. Thereafter, every other (i.e., alternating) One Plus call made to any location within the United States which is ten (l 0) minutes or less in duration will be billed at five cents ($.05) per minute regardless of mileage and/or time of day. Thus, assuming a Customer makes an even number of One Plus calls that are ten (10) minutes or less in duration to locations within the United States during a billing cycle, fifty percent (50%) of those calls would be billed at five cents ($.05) per minute. Calls to Directory Assistance do not qualify for the five cent ($.05) per minute rate. This rate will apply to current and future Customers.

A per call surcharge of $.50 will apply to Customers utilizing VT's Dime Club Call Direct® Service. A per call surcharge of$.75 will also apply to Customers utilizing VT"s Dime Club® Travel Card Service.

A one (l) minute minimum will apply to each completed call on the Dime Club® Call Direct® and Travel Card Services, and thereafter, Customers of both services shall be billed at sixty (60) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.12 Dime Works® Service - Intrastate Usage Rates

Customers utilizing Dime Works® Service will be billed the following intrastate per minute usage rates:

Day, Evening and Night/Weekend	$0.1000

A per call surcharge often cents ($.1 0) will apply to Customers utilizing VarTec's Dime Works® Service.

Where the LEC can support sub-minute billing increments, a thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments. In service areas where the LEC cannot support sub-minute billing increments, a sixty(60) second minimum and sixty (60) second increments will apply.

Customers of this service will incur a monthly recurring service fee equal to fifteen dollars ($15.00), regardless of the number of lines subscribed to this service, to utilize VarTec's Dime Works® Service. However, customers having average billables in excess of$1 ,000 per month will have this monthly recurring service fee waived by VT.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.13 Dime Works® 800 Service - Intrastate Usage Rates

Customers utilizing Dime Works® 800 Service will be billed the following intrastate per minute usage rates:

Day, Evening and Night/Weekend	$0.1000

A per call surcharge of twenty-five cents ($.25) will apply to Customers utilizing VarTec's Dime Works® 800 Service.

Where the LEC can support sub-minute billing increments, a thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments. In service areas where the LEC cannot support sub-minute billing increments, a sixty(60) second minimum and sixty (60) second increments will apply.

Customers will incur a monthly recurring service fee often dollars ($10.00) per ANI utilizing VarTec's Dime Works® 800 Service. However, customers having average billables in excess of$ 1,000 per month will have this monthly recurring service fee waived by VT.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.14 VarTec Signature Series® Services - Intrastate Usage Rates

Customers of VarTec Signature Series® Services will be billed the following intrastate per minute usage rates:

A. VarTec Signature I Service

Customers utilizing VarTec's Signature I Service will be billed the following intrastate per minute usage rates:

Day, Evening and Night/Weekend	$0.1095

A thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments.

Additionally, at Customer's request, VT will provide custom routing features (e.g., specific NPA blocking or time of day routing) for an initial set-up fee of thirty dollars ($30.00) per 800 number plus a three cent ($.03) surcharge per call. Customers will be charged an additional fee of thirty dollars ($30.00) for any subsequent routing modifications.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.14 VarTec Signature Series® Services - Intrastate Usage Rates (Cont'd.)

B. VarTec Signature 800 Service

Customers utilizing VarTec's Signature 800 Service will be billed the following intrastate per minute usage rates:

Day, Evening and Night/Weekend	$0.0995

A thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments.

A monthly recurring service fee of$1.95 will be charged to all Customers of VarTec's Signature 800 Service.

C. VarTec Signature Travel Service

Customers utilizing VarTec's Signature Travel Service will be billed the following intrastate usage rates.

Day, Evening and Night/Weekend	$0.2500

A sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

D. Waiver of Service Fees

Customers of VarTec Signature Series® Services whose average monthly usage exceeds $1,000.00 will have the monthly recurring service fees associated with VarTec Signature Series® waived.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.15 Dime College Travel Card Service - Intrastate Usage Rates

Customers of VT's Dime College Travel Card Service will be billed at the following per minute rate regardless of mileage and/or time of day:

Day, Evening and Night/Weekend	$0.1000

Customers of the Dime College Travel Card Service will also be billed a per call surcharge of$.50. A sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

10.6.16 VarTec Varsity Line Service - Intrastate Usage Rates

Customers of VT will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day, Evening and Night/Weekend	$0.1500

A monthly recurring service fee of $1.95 will be charged to all Customers of VarTec Varsity Line Service. A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.16 VarTec Varsity Line[SM] Service - Intrastate Usage Rates (Cont'd.)

A. VarTec Varsity Line[SM] Call Home Plan

The VarTec Varsity Line[SM] Call Home Plan is intended for Customers of VT's College and Alumni Programs which are available through participating colleges and alumni organizations. Customers of the VarTec Varsity Line[SM] Call Home Plan will receive the same service and rates as the VarTec Varsity Line[SM] as listed in this tariff ; however, Customers of this service will not be eligible to receive the one cent calls described in Section 10.5.12 and will not be billed the monthly recurring fee listed in Section 10.6.16.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.17 TollSaver® II Service - Usage Rates

A. Intrastate

	Day		Evening		Night/Weekend	
Mileage	Initial Minute	Each Add'l. Minute	Initial Minute	Each Add'l. Minute	Initial Minute	Each Add'l. Minute
0-10	$0.1310	$0.0510	$0.0793	$0.0300	$0.0610	$0.0210
11-16	$0.1810	$0.0810	$0.1099	$0.0493	$0.0860	$0.0360
17-22	$0.2310	$0.1310	$0.1470	$0.0793	$0.1110	$0.0610
23-30	$0.2810	$0.2210	$0.1795	$0.1339	$0.1360	$0.1060
31-55	$0.3410	$0.2610	$0.2185	$0.1665	$0.1660	$0.1260
56-70	$0.3910	$0.3210	$0.2510	$0.2055	$0.1910	$0.1560
71-124	$0.3910	$0.3210	$0.2510	$0.2055	$0.1910	$0.1560
125-292	$0.4410	$0.3510	$0.2835	$0.2250	$0.2160	$0.1710
293 +	$0.4410	$0.3510	$0.2835	$0.2250	$0.2160	$0.1710

B. Rounding Fractional Charges

When the application of the rates set forth in this Service result in a fractional charge for an individual call, the total charge for that particular call will be rounded down to the next lower cent.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.18 Aspire® Service

Customers of VarTec's Aspire® Service will be billed at the following per minute intrastate usage rates regardless of mileage and/or time of day:

Day, Evening and Night/Weekend	$0.1295

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers shall be billed at six (6) second increments.

10.6.19 Universal Travel Card Service

Customers utilizing VarTec's Universal Travel Card Service will be billed the following intrastate usage rates.

Day, Evening and Night/Weekend	$0.1900

Customers of VT's Universal Travel Card Service will incur a monthly recurring service feeof$I.95. In addition, a per call surcharge of$.75 will apply to each completed call placed on the Universal Travel Card Service. A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.20 Small Change® Service

Customers of VarTec's Small Change® Service will be billed at the following per minute intrastate usage rates regardless of mileage and/or time of day:

Day, Evening and Night/Weekend	$0.1200

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

10.6.21 Conference Calling Service

Customers of VT's Conference Calling Service will be billed at the following per minute usage rates for each and every involved party that participates in the conference call:

Day, Evening and Night/Weekend	$0.4000

A sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.22 New Home Direct® Service - Intrastate Usage Rates

Customers of VT's New Home Direct® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day, Evening and Night/Weekend	$0.1500

A monthly recurring service fee of one dollar ($1.00) will be charged to all Customers of New Home Direct® Service. A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

10.6.23 Long Distance Saver Service - Intrastate Usage Rates

Customers of the Long Distance Saver Service will be billed at the following intrastate usage rates regardless of time of day:

Day, Evening and Night/Weekend	$0.1000

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.24 VarTec Voice[SM] Services - Intrastate Usage Rates

Customers of VarTec Voice8[SM] Services will be billed at the following intrastate usage rates:

A. VarTec Voice[SM] Long Distance Service

Customers utilizing the VarTec Voice[SM] Long Distance Service will be billed at the following intrastate per minute usage rates:

Day, Evening and Night/Weekend	$0.0700

A sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

As of February 1,2003, a monthly usage fee of $1.95 will be billed to all existing Customers of the VarTec Voice[SM] Long Distance Service, and all new Customers as of this date will be billed the monthly usage fee of$1.95 after the initial two (2) months from their first use of the service (e.g., if a new Customer uses the VarTec Voice[SM] Long Distance Service for the first time on March 16, 2003, the first monthly usage fee would be assessed for May2003 usage). The monthly usage fee will be billed in each month in which the Customer uses the VarTec Voice[SM] Long Distance Service. The monthly usage fee is waived for all Customers of VT's bundled local exchange services listed in Section 10.2 of Idaho Local Telecommunications Tariff.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.24 VarTec Voice℠ Services - Intrastate Usage Rates (Cont'd.)

B. VarTec Voice℠ Travel Card Service

Customers utilizing VarTec Voice℠ Travel Card Service will be billed at the following intrastate usage rates:

Day, Evening and Night/Weekend	$0.0700

A per call surcharge of $.75 will apply to each completed call placed on the VarTec Voice℠ Travel Card Service. In addition, a sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

C. VarTec Voice℠ Call Direct® Service

Customers utilizing VarTec Voice℠ Call Direct® Service will be billed at the following intrastate usage rates:

Day, Evening and Night/Weekend	$0.0700

A monthly recurring fee of$1.00 will be charged to all Customers of the VarTec Voice℠ Call Direct® Service for each activated PIN. In addition, a sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.24 VarTec Voice℠ Services - Intrastate Usage Rates (Cont'd.)

D. VarTec Voice℠ Toll Free Service

Customers utilizing VarTec Voice8M Toll Free Service will be billed at the following intrastate usage rates:

Day, Evening and Night/Weekend	$0.0700

A monthly recurring fee of $3.00 will be charged to all Customers of the VarTec Voice℠ Toll Free Service for each toll-free/800 number utilizing the service. In addition, a sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments. (I)

10.6.25 VarTec LibertyLine℠ Services

Intrastate Usage Rates Business Customers of the VarTec LibertyLine℠ Services will be billed at the following intrastate usage rates:

A. VarTec LibertyLine℠ Long Distance Service

Customers utilizing the VarTec LibertyLine℠ Long Distance Service will be billed at the following intrastate per minute usage rates:

Day, Evening and Night/Weekend	$0.1000

A thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.25 VarTec LibertyLine℠ Services - Intrastate Usage Rates (Cont'd.)

B. VarTec LibertyLine℠ Travel Card Service

Customers utilizing VarTec LibertyLine℠ Travel Card Service will be billed at the following intrastate usage rates:

Day, Evening and Night/Weekend	$0.1000

A per call surcharge of $0.35 will apply to each completed call placed on the VarTec LibertyLine℠ Travel Card Service. In addition, a sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

C. VarTec LibertyLine℠ 800 Service

Customers utilizing VarTec LibertyLine℠ 800 Service will be billed at the following intrastate usage rates:

Day, Evening and Night/Weekend	$0.1000

A monthly recurring fee of $3.00 will be charged to all Customers of the VarTec LibertyLine℠ 800 Service for each toll-free/800 number utilizing the service. In addition, a thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments. (I)

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.26 Five:Line® Travel Card Service

Customers utilizing VT's FiveLine® Travel Card Service will be billed at the following intrastate usage rates regardless of mileage and/or time of day:

Day, Evening and Night/Weekend	$0.0500

A per call surcharge of$.75 will apply to each completed call placed on VT's FiveLine® Travel Card Service. In addition, a ten (10) minute per call minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments

10.6.27 FiveLine® Call Direct® Service - Intrastate Usage Rates

Customers of VT's FiveLine® Call Direct® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day, Evening and Night/Weekend	$0.0500

A monthly recurring service fee of$I.00 per account will be charged to all Customers of FiveLine® Call Direct® Service. A ten (to) minute per call minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.28 Telephone Express® Services - Intrastate Usage Rates

Customers of the VarTec Telephone Express® Services will be billed at the following intrastate usage rates:

A. Telephone Express® Long Distance Service

Customers utilizing the Telephone Express® Long Distance Service will be billed at the following intrastate per minute usage rates:

Day, Evening and Night/Weekend	$0.1000

A thirty (3 0) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments.

B. Telephone Express® Travel Card Service

Customers utilizing Telephone Express® Travel Card Service will be billed at the following intrastate usage rates:

Day, Evening and Night/Weekend	$0.1000

A per call surcharge of $.35 will apply to each completed call placed on the Telephone Express® Travel Card Service. In addition, a sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.28 Telephone Express® Services - Intrastate Usage Rates, (Cont'd.)

C. Telephone Express® 800 Service

Customers utilizing Telephone Express® 800 Service will be billed at the following intrastate usage rates:

Day, Evening and Night/Weekend	$0.1000

A thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments.

D. Telephone Express® Call Direct® Service

Customers utilizing Telephone Express® Call Direct® will be billed at the following intrastate usage rates:

Day, Evening and Night/Weekend	$0.1000

A thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.29 5Talk[SM] Call Direct[®] Service - Intrastate Usage Rates

Customers of VT's 5Talk[SM] Call Direct[®] Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day, Evening and Night/Weekend	$0.1500

A three (3) minute per call minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

10.6.30 5TalksM Calling Card Service - Intrastate Usage Rates

Customers utilizing VT's 5Talk[SM] Calling Card will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day, Evening and Night/Weekend	$0.1500

A per call surcharge of$.75 will apply to each completed call placed on VT's 5Talk[SM] Calling Card. In addition, a three (3) minute per call minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.31 Your DimeLine® Service - Intrastate/lnterstate Usage Rates

Customers of VT's New DimeLine® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day, Evening and Night/Weekend $0.1000

A one (1) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

10.6.32 Operator Services - Rates and Charges

A. Per Minute Rates

Customers of VT's Operator Services will be billed at the following intrastate per minute rates:

	Day		Evening		Night/Weekend	
Operator Type	Initial Minute	Each Add'l. Minute	Initial Minute	Each Add'l. Minute	Initial Minute	Each Add'l. Minute
Automated Operator and Live Operator	$0.55	$0.55	$0.55	$0.55	$0.55	$0.55

A sixty (60) second minimum will apply to each completed call, and thereafter, calls will be billed in sixty (60) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.32 Operator Services - Rates and Charges (Cont'd.)

B. Per Call Surcharges

In addition to the above per minute rates, Customers of VT's Operator Services will be billed the following per call surcharges based on the selected calling and billing options:

Calling Option	Per Call Surcharge
Operator Station-to-Station	
Sent Paid	$3.45
Sent Collect	$3.45
Third Number Billed	$3.45
Calling Card	$3.45
Person-to-Person	
Sent Paid	$9.95
Sent Collect	$9.95
Third Number Billed	$9.95
Calling Card	$9.95
Operator Dialed Surcharge	$1.50

One or more surcharges will apply to all Operator Services calls which use anyone or a combination of these calling and billing options.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.33 5 Talk℠ Service - Intrastate Usage Rates

Customers of VT's 5Talk℠ Service will be billed at the following per minute intrastate rate:

Day, Evening and Night/Weekend	$0.1500

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

A monthly usage fee of $2.95 will be billed to all Customers of VT's 5 Talk℠ Service in each month in which the Customer uses VT's 5 Talk℠ Service.

10.6.34 5 Time® Service

Customers of VT's 5Time® Service will be billed at the following per minute intrastate rate:

Day, Evening and Night/Weekend	$0.0500

A five (5) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly access fee of five dollars ($5.00) will be billed to all customers utilizing this service after the initial month's billing cycle.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.35 9 Time[SM] Service

Customers of VT's 9Time[SM] Service will be billed at the following per minute intrastate rate:

Day, Evening and Night/Weekend	$0.0900

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly access fee of three dollars and ninety-five cents ($3.95) will be billed to all customers utilizing this service after the initial month's billing cycle.

10.6.36 3¢/39¢ Service - Intrastate Usage Rates

Customers of VT's 3¢/39¢ Service will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Day, Evening and Night/Weekend	$0.0300

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments. A per call surcharge of $0.79 will apply to each completed call placed on VT's 3¢/39¢ Service.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.37 Platinum Plan - Intrastate Usage Rates

Customers of VT's Platinum Plan will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Day, Evening and Night/Weekend $0.0200

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will he billed in sixty (60) second increments. A per call surcharge of$0.49 will apply to each completed call placed on VT's Platinum Plan.

10.6.38 One Choice® Long Distance Services - Intrastate Usage Rates

Residential Customers of VT's One Choice® Long Distance Services will be billed at the following intrastate usage rates based on the selected long distance calling plan:

A. One Choice® $.05 Plan

Customers of VT's One Choice® $.05 Plan will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Day, Evening and Night/Weekend $0.0500

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

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SECTION 10.0 - VARTEC TELECOM SERVICES, (CONT'D.)

10.6 Rate Schedules, (Cont'd.)

10.6.38 One Choice® Long Distance Services - Intrastate Usage Rates (Cont'd.)

B. One Choice® $.03 Plan

Customers of VT's One Choice® $.03 Plan will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Day, Evening and Night/Weekend	$0.0300

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES

11.1 General

11.1.1 Introduction

The Carrier endeavors to provide high quality service. Service is available twenty four (24) hours per day, seven (7) days a week, subject to routine maintenance and outages beyond the control of the Carrier. Carrier's switching equipment is designed and engineered to provide high quality transmission of voice and data with a minimum level of impairment such as noise and echo. However, overall quality may vary somewhat due to the variability in quality of the connections provided by the local telephone companies and other interexchange carriers.

11.1.2 Timing of Calls

A. Long distance usage charges are based on the actual conversation time transpiring on CCC's network. No charge will generally apply to uncompleted calls, which include "ring busy" and "ring no answer calls," and such uncompleted calls will not be knowingly charged to the Customer and, if charged in error, will be refundable to the Customer. In the event that the Customer fails to hang up when receiving a busy signal or "ring no answer call" for an excessive period of time, however, the Customer may be charged as if the call were completed. CCC will determine that a call has been established by, signal, where available, from the local telephone company or underlying carrier.

B. Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute for a connected call.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.1 General (Cont'd.)

11.1.2 Timing of Calls (Cont'd.)

C. Unless otherwise specified in this tariff, usage is measured and rounded to the higher full minute for billing purposes.

D. When answer supervision is unavailable and CCC has received a reasonable claim from the Customer for a refund of CCC's charges for an uncompleted call, CCC will reimburse the Customer for the charges that CCC has billed for that call.

11.1.3 Service Area

Services will be offered statewide except in the following areas:

Arco	Ashton
Council	Driggs
Howe	Island Park
Mackay	Malad City
Moore	NuAcres
Oakley	Paris
St. Anthony	Stanley
Teton	Tetonia
Victor	

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.1 General (Cont'd.)

11.1.4 Calculation of Distance

A. Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

B. The Rate Centers of a call are determined by the area codes and exchanges of the origination and destination points.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.1 General (Cont'd.)

11.1.4 Calculation of Distance (Cont'd.)

C. The distance between the Rate Center of the Subscriber's equipment and that of the destination point is calculated by using the vertical "Y" and horizontal "H" coordinates found in Telcordia, in the following manner:

Step 1 Obtain the "Y" and "H" coordinates for the Rate Centers of the origination point and the destination point.

Step 2 Obtain the difference between the "Y" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.

Step 3 Square the differences obtained in Step 2.

Step 4 Add the squares of the "Y" difference and "H" difference obtained in Step 3.

Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Rate Centers.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.1 General (Cont'd.)

11.1.4 Calculation of Distance (Cont'd.)

D. CCC determines the airline mileage between rate centers by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

Formula:

$$\sqrt{\frac{\left| V_1 - V_2 \right|^2 + \left| H_1 - H_2 \right|^2}{10}}$$

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.1 General (Cont'd.)

11.1.5 Travel Card Availability

The CCC Travel Card products identified throughout this tariff are only available to existing Customers who subscribed to a Travel Card product prior to July 1, 2004. Customers with active Travel Card accounts as of July 1, 2004 will continue to receive Travel Card service as set forth in this tariff.

11.2 Descriptions of Service

11.2.1 Basic One Plus Service

CCC's Basic One Plus Service (non-operator assisted, direct dial) is intended for residential and small business Customers for calling within the State of Idaho. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's Basic One Plus Service by dialing 1+ (area code when necessary) +NXX-XXXX ifthey have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10XXX +1+area code (if required) +NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for CCC's Basic One Plus Service are set forth in Section 6.2 following. Calls are rated based on mileage, time of day and call duration.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.2 Descriptions of Service, (Cont'd.)

11.2.2 Basic Travel Card Service

CCC's Basic Travel Card Service is intended for residential and small business Customers to make calls from any non-rotary dialed telephone within Idaho to any other location within Idaho by dialing I +800+NXX+XXXX, receiving a prompting tone, then entering the Customer's personal identification number (PIN) assigned by CCC followed by the telephone number of the called party. Customers of this service should have CCC as their primary interexchange carrier. Rates and charges for CCC's Basic Travel Card Service are set forth in Section 6.3 following. Calls are rated based on call duration.

11.2.3 Basic 800 Select Service

CCC's Basic 800 Select Service permits Customers to make calls from any non-rotary dialed telephone within Idaho to other locations within Idaho by dialing 1+ 800+NXXXXXX, receiving a prompting tone, then entering a personal identification number (PIN) assigned by CCC. The call is then routed to a single destination (terminating ANI) which is pre-programmed by CCC and designated by the Customer. Rates and charges are set forth in Section 6.4 following. Calls are rated based on call duration.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.2 Descriptions of Service, (Cont'd.)

11.2.4 Directory Assistance Service

Directory Assistance Service is provided to assist Customers in obtaining telephone numbers. Customers can access Directory Assistance Service by dialing 1+area code+555-1212 if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access Directory Assistance by dialing 10811 + 1+ area code (if required) + 555-1212. Rates and charges are set forth in Section 6.5 following.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.2 Descriptions of Service, (Cont'd.)

11.2.5 Operator Services

CCC's Operator Services are intended for use by residential customers for calling within the State of Idaho from their home telephones. Customers may access Operator Services from their home telephones by dialing 00 to access a live or automated operator if they have selected CCC as the primary InterLATA interexchange carrier for the calling station, or Customers may dial 101:XXXX+00 to access a live or automated operator when CCC is not the presubscribed interexchange carrier for the calling station.

Calls are rated based on operator type (i.e., live or automated), call duration and time of day. Per call surcharges based on calling and billing options also apply.

Chargeable time begins when a network connection is established between the calling station and the called station. Chargeable time ends when either party disconnects the call thereby releasing the network connection.

Chargeable time for collect calls and Person-to-Person calls differs from the definition above and is applied as follows:

For collect calls, chargeable time begins when the called party accepts responsibility for payment of the charges associated with the call. For Person-to-Person calls, chargeable time begins when a network connection is established between the calling party and the requested party.

Rates and charges for CCC's Operator Services are set forth in Section 11.2.5 following.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.2 Descriptions of Service, (Cont'd.)

11.2.5 Operator Services (Cont'd.)

A. Operator Services Calling Options

1 Operator Station-to-Station - Operator Station-to-Station calls maybe placed when a caller requests operator assistance in reaching a telephone number and will speak with any individual at the called station rather than a specified party. Customers may use one of the dialing sequences provided in 5.5 above to access an operator for Operator Station-to-Station calls. The billing options listed in Section 5.5.2 below may be used for Operator Station-to-Station calls.

2. Person-to-Person - Person-to-Person calls maybe placed when the calling party requests operator assistance in reaching a specific person, department, extension, office, etc. at a specified telephone number. The operator dials the destination telephone number and remains on the line until the requested party or other caller-accepted alternative is reached and conversation begins. Customers may use one of the dialing sequences provided in 5.5 above to access an operator for Person-to-Person calls. The billing options listed in Section 5.5.2 below may be used for Person-to-Person calls.

B. Operator Services Billing Options

1. Calling Station Billing - This option applies to Operator Services calls that are billed to the calling station. All charges associated with the call, including per minute charges and surcharges, are billed to the calling station.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.2 Descriptions of Service, (Cont'd.)

11.2.5 Operator Services (Cont'd.)

B. Operator Services Billing Options (Cont'd.)

2. Collect Billing - This option applies to Operator Services calls when a party at the called station is contacted by an operator and accepts the call by agreeing to be responsible for all charges, both per minute charges and surcharges, associated with the call. Calls are billed to the party responsible for the called station.

3. Third Party Billing - This option applies to Operator Services calls that are not billed to the calling or called stations, but instead, the charges, including per minute charges and surcharges, are billed to a third party station.

11.2.6 5 Talk℠ Service

CCC's 5 Talk℠ Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 5Talk℠ Service by dialing 1+(area code when necessary) +NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-1X-XXX+1+area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for CCC's 5 Talk℠ Service are set forth in Section 11.3.7 following. Calls are rated based on call duration.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.2 Descriptions of Service, (Cont'd.)

11.2.7 12 Talk℠ Service

CCC's 12 Talk℠ Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 12 Talk℠ Service by dialing 1 + (area code when necessary) +NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 1O-lX-XXX+1+area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive 12 Talk℠ Service rates, however, the Customer must be entered into the CCC billing database prior to utilizing this service.

Rates and charges for CCC's 12 Talk℠ Service are set forth in Section 11.3.8 following. Calls are rated based on call duration.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.2 Descriptions of Service, (Cont'd.)

11.2.8 10 Time℠ Service

CCC's 10 Time℠ Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 10 Time℠ Service by dialing 1 + (area code when necessary) +NXX-XXXX if they have selected CCC as their primary interexchange carrier, When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing I0-IX-XXX+1+area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any validNPA-NXX. In order to receive 10 Time℠ Service rates, however, the Customer must be entered into the CCC billing database prior to utilizing this service.

Rates and charges for CCC's 10 Time℠ Service are set forth in Section 11.3.9 following. Calls are rated based on call duration.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.2 Descriptions of Service, (Cont'd.)

11.2.9 9 Talk℠ Service

CCC's 9 Talk℠ Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 9 Talk℠ Service by dialing 1+(area code when necessary) +NXX-xxx:x if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-1X-XXX+1+area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive 9 Talk℠ Service rates, however, the Customer must be entered into the CCC billing database prior to utilizing this service.

Rates and charges for CCC's 9 Talk℠ Service are set forth in Section 11.3.10 following. Calls are rated based on duration.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.2 Descriptions of Service, (Cont'd.)

11.2.10 New 10 Time℠ Service

CCC's New 10 Time℠ Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's New 10 TimesM Service by dialing 1 + (area code when necessary) + NXXXXXXifthey have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 101X- XXX + 1+area code (if required) +NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive New 10 Time℠ Service rates, however, the Customer must be entered into the CCC billing database prior to utilizing this service.

Rates and charges for CCC's New 10 Time℠ Service are set forth in Section 11.3.11 following. Calls are rated based on duration.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.2 Descriptions of Service, (Cont'd.)

11.2.11 5 Time® Service

CCC's 5 Time® Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Idaho. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 5 Time® Service by dialing 1+ (area code when necessary) +NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-IX-XXX+ 1+ area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive 5 Time® Service rates, however, the Customer must be entered into the CCC billing database prior to utilizing this service.

Rates and charges for CCC's 5Time® Service are set forth in Section 11.3.12 following. Calls are rated based on call duration.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.2 Descriptions of Service, (Cont'd.)

11.2.12 Classic Travel Card Service

CCC's Classic Travel Card Service is intended for residential Customers to make calls from any non-rotary dialed telephone within Idaho to any other location within Idaho by dialing 1 + 800 +NXX + XXXX, receiving a prompting tone, then entering the Customer's personal identification number (PIN) assigned by CCC followed by the telephone number of the called party. Customers of this service should have CCC as their primary interexchange carrier.

Rates and charges for CCC's Classic Travel Card Service are set forth in Section 11.3.13 following. Calls are rated based on call duration.

11.2.13 Capital Travel Card Service

CCC's Capital Travel Card Service is intended for residential Customers to make calls from any non-rotary dialed telephone within Idaho to any other location within Idaho by dialing 1 + 800 +NXX + XXXX, receiving a prompting tone, then entering the Customer's personal identification number (PIN) assigned by CCC followed by the telephone number of the called party. Customers of this service should have CCC as their primary interexchange carrier.

Rates and charges for CCC's Capital Travel Card Service are set forth in Section 11.3.14 following. Calls are rated based on call duration.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.2 Descriptions of Service, (Cont'd.)

11.2.14 Classic 800 Service

CCC's Classic 800 Service permits Customers to make calls from any non-rotary dialed telephone within Idaho to other locations within Idaho by dialing 1+ 800 +NXX-XXXX, receiving a prompting tone, then entering a personal identification number (PIN) assigned by CCC. The call is then routed to a single destination (terminating ANI) which is preprogrammed by CCC and designated by the Customer.

Rates and charges for CCC's Classic 800 Service are set forth in Section 11.3.15 following. Calls are rated based on call duration.

11.2.15 Capital 800 Service

CCC's Capital 800 Service permits Customers to make calls from any non-rotary dialed telephone within Idaho to other locations within Idaho by dialing 1+ 800+NXX-XXXX, receiving a prompting tone, then entering a personal identification number (PIN) assigned by CCC. The call is then routed to a single destination (terminating ANI) which is preprogrammed by CCC and designated by the Customer.

Rates and charges for CCC's Capital 800 Service are set forth in Section 11.3.16 following. Calls are rated based on call duration.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules

11.3.1 General

A. Rate Periods

All CCC services that are rated based upon time of day are subject to the following rate periods:

1. DAY PERIOD - The Day Period applies to a call originating at a time from 8:00 am. up to, but not including, 5:00 p.m. time Monday through Friday.

2. EVENING PERIOD - The Evening Period applies to a call originating from 5:00 p.m. up to, but not including, 11 :00 p.m., on Sunday through Friday.

3. NIGHT AND WEEKEND PERIOD - The Night and Weekend Period applies to a call originating from 11:00 p.m. up to, but not including, 8:00 a.m. on Monday through Sunday. The Night and Weekend Period also applies all day Saturday and from 8:00 a.m. to, but not including, 5:00 p.m., Sunday.

4. All times in Paragraphs 1 through 3 above refer to local time in the area in which the call originates.

5. Calls initiated during one time period and ending during a different time period will be billed for the usage during each time period at the rates applicable to that time period.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules, (Cont'd.)

11.3.1 General, (Cont'd.)

B. Time of Day Periods

<table>
<tr><th></th><th>MON</th><th>TUE</th><th>WED</th><th>THUR</th><th>FRI</th><th>SAT</th><th>SUN</th></tr>
<tr><td>8:00 am
TO
4:59 pm</td><td colspan="5">FULL RATE PERIOD</td><td colspan="2" rowspan="2"></td></tr>
<tr><td>5:00 pm
TO
10:59 pm</td><td colspan="5">EVENING RATE PERIOD</td><td>EVE</td></tr>
<tr><td>11:00 pm
TO
7:59 am</td><td colspan="7">NIGHT/WEEKEND RATE PERIOD</td></tr>
</table>

C. Holiday Discounts

Rates Applicable on Certain Holidays:

Rates Applicable on Certain Holidays:

On Christmas Day(December 25)
New Year's Day (January 1)
Independence Day (July 4)
Thanksgiving Day and
Labor Day

The rate applicable is the Evening rate unless a lower rate would normally apply.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules, (Cont'd.)

11.3.1 General, (Cont'd.)

D. Rounding Fractional Charges

Unless otherwise specified in this Tariff, when the application of the rates set forth in this Section results in a fractional charge for an individual call, the total charge for that particular call will be rounded up to the next higher cent.

E. Extra Copies of Bill

Extra copies of a Customer's monthly bill will be provided by the Carrier at the rate of $5.00 per copy. **(I/T)**

F. Restoration of Service Charge

In the event service is temporarily suspended by CCC for non-payment such service will be restored upon payment of all charges due.

A restoration of service charge will be applicable for each authorization code temporarily suspended. Where service is presubscribed to CCC's service a restoration of service charge will be applicable for each line temporarily suspended.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules, (Cont'd.)

11.3.1 General, (Cont'd.)

G. Restoration of Service Charge (Cont'd.)

Customers not re-established within five (5) days from date of suspension will be treated as new customers and appropriate Nonrecurring Charges and Customer Deposits will apply.

Business	$50.00
Residence	$25.00

H. Returned Check Charge

When payment in the form of a bank check for services rendered is returned to the carrier, the Customer will be assessed a service charge of$20.00 to cover the cost of handling the check.

I. Service Trip Charge

In the event the Subscriber or Customer reports a service difficulty or trouble report that requires an on-premise visit by Carrier and the service difficulty or trouble reported is not a result of Carrier-provided equipment and/or no service difficulty or trouble is found in Carrier-provided equipment, a Service Trip Charge of$50.00 may be charged to the Subscriber or Customer for the visit by Carrier.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules, (Cont'd.)

11.3.1 General, (Cont'd.)

J. Emergency Calls

Customer shall configure its system so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of CCC. 911 calls are not routed but are completed through the local network. No billing applies to emergency calls.

K. Payphone Use Charge

A $0.60 per call charge is applicable to calls that originate from any payphone within Idaho and access CCC's services via an 800 number (e.g., Basic 800 Select and Basic Travel Card calls). This charge is in addition to the tariffed per minute usage rates and any applicable monthly service fees and surcharges associated with utilizing CCC's service and is unrelated to the specific CCC service accessed from the payphone.

L. Late Payment Fee

The late payment fee shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%. For unpaid balances of $10.00 or more, a minimum late payment fee of$5.00 shall apply.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules, (Cont'd.)

11.3.1 General, (Cont'd.)

J. Minimum Usage Fee

Customers of any and all services described in Section 5 will be assessed a Minimum Usage Fee, per account, in each billing cycle in which their qualifying Clear Choice Communications charges do not meet the minimum usage amount for their bill type. The Minimum Usage Fee is the difference between the minimum usage amount (i.e., $7.50 or $10.00 based on bill type) and the Customer's qualifying charges in a billing cycle. Customers billed directly by CCC will be assessed a Minimum Usage Fee if their qualifying charges total less than $10.00 in a billing cycle. Customers billed through their local telephone company will be assessed a Minimum Usage Fee if their qualifying charges total less than $7.50 in a billing cycle. The Minimum Usage Fee will not apply to customer accounts with no call usage in a given billing cycle when the account is assigned to a rate plan without a monthly fee or to one with only a monthly access fee, a fee which is billed only if the customer has used the service during the billing cycle.

Qualifying charges to be applied toward calculating the monthly usage minimum will be derived only from the following CCC charges: all long distance, calling card, toll free, operator assisted and directory assistance usage charges, Carrier Cost Recovery Fee as well as any monthly access fees or monthly recurring charges associated with the customer's rate plan.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules, (Cont'd.)

11.3.2 Basic One Plus Service - Usage Rates

A. Intrastate Rates

	Day		Evening		Night/Weekend	
Mileage	Initial Minute	Each Add'l. Minute	Initial Minute	Each Add'l. Minute	Initial Minute	Each Add'l. Minute
0-10	$0.1310	$0.0510	$0.0793	$0.0300	$0.0610	$0.0210
11-16	$0.1810	$0.0810	$0.1099	$0.0493	$0.0860	$0.0360
17-22	$0.2310	$0.1310	$0.1470	$0.0793	$0.1110	$0.0610
23-30	$0.2810	$0.2210	$0.1795	$0.1339	$0.1360	$0.1060
31-55	$0.3410	$0.2610	$0.2185	$0.1665	$0.1660	$0.1260
56-70	$0.3910	$0.3210	$0.2510	$0.2055	$0.1910	$0.1560
71-124	$0.3910	$0.3210	$0.2510	$0.2055	$0.1910	$0.1560
125-292	$0.4410	$0.3510	$0.2835	$0.2250	$0.2160	$0.1710
293 +	$0.4410	$0.3510	$0.2835	$0.2250	$0.2160	$0.1710

B. Timing of Calls

Minimum call length is sixty (60) seconds. All calls are billed in sixty (60) second increments.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules, (Cont'd.)

11.3.3 Basic Travel Card Service

Customers of CCC's Basic Travel Card Service will be billed at the following per minute rate:

Day, Evening and Night/Weekend	$0.2900

A sixty (60) second minimum. will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

11.3.4 Basic 800 Select Service

Customers of Basic 800 Select Service will be billed at the following per minute rate:

Day, Evening and Night/Weekend	$0.2500

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly recurring service fee of ($3.00) may be charged to all Customers of CCC's Basic 800 Select Service. (I)

11.3.5 Directory Assistance Service - Intrastate Usage Rates

CCC Customers will be billed a per call charge of $0.85 for each directory assistance call. The directory assistance charge applies to each call regardless of whether the directory assistance bureau is able to furnish the requested telephone number.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules, (Cont'd.)

11.3.6 Operator Services - Rates and Charges

A Per Minute Rates

Customers of CCC's Operator Services will be billed at the following intrastate per minute rates:

	Day		Evening		Night/Weekend	
Operator Type	Initial Minute	Each Add'l. Minute	Initial Minute	Each Add'l. Minute	Initial Minute	Each Add'l. Minute
Automated Operator and Live Operator	$0.55	$0.55	$0.55	$0.55	$0.55	$0.55

A sixty (60) second minimum will apply to each completed call, and thereafter, calls will be billed in sixty (60) second increments.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules, (Cont'd.)

11.3.6 Operator Services - Rates and Charges (Cont'd.)

B. Per Call Surcharges

In addition to the above per minute rates, Customers of CCC's Operator Services will be billed the following per call surcharges based on the selected calling and billing options:

Calling Option	Per Call Surcharge
Operator Station-to-Station	
Sent Paid	$3.45
Sent Collect	$3.45
Third Number Billed	$3.45
Calling Card	$3.45
Person-to-Person	
Sent Paid	$9.95
Sent Collect	$9.95
Third Number Billed	$9.95
Calling Card	$9.95
Operator Dialed Surcharge	$1.50

One or more surcharges will apply to all Operator Services calls which use anyone or a combination of these calling and billing options.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules, (Cont'd.)

11.3.7 5 Talk℠ Service Rates

Customers of CCC's 5TalkSM Service will be billed at the following per minute intrastate rate:

Day, Evening and Night/Weekend	$0.1500

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

As of February 1,2003, a monthly usage fee of$2.95 will be billed to all existing Customers of CCC's 5Talk℠ Service, and all new Customers as of this date will be billed the monthly usage fee of$2.95 after the initial two (2) months from their first use of the service (e.g., if a new Customer uses the 5 Talk℠ Service for the first time on March 16,2003, the first monthly usage fee would be assessed for May2003 usage). The monthly usage fee will be billed in each month in which the Customer uses CCC's 5 Talk℠ Service.

11.3.8 12 Talk℠ Service Rates

Customers of CCC's 12TalksM Service will be billed at the following per minute intrastate rate:

Day, Evening and Night/Weekend	$0.1200

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules, (Cont'd.)

11.3.9 10 Time℠ Service Rates

Customers of CCC's 10 Time℠ Service will be billed at the following per minute intrastate rate:

Day, Evening and Night/Weekend	$0.1000

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly access fee of five dollars ($5.00) will be billed to all Customers utilizing this service after the initial month's billing cycle.

11.3.10 9 Talk℠ Service Rates

Customers of CCC's 9 Talk℠ Service will be billed at the following per minute intrastate rate:

Day, Evening and Night/Weekend	$0.0900

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly access fee of three dollars and ninety-five cents ($3.95) will be billed to all Customers utilizing this service after the initial month's billing cycle.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules, (Cont'd.)

11.3.11 New 10 Time℠ Service Rates

Customers of CCC's New 10 Time℠ Service will be billed at the following per minute intrastate rate:

Day, Evening and Night/Weekend	$0.1000

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

As of February 1, 2003, a monthly usage fee of$2.95 will be billed to all existing Customers of CCC's New 10 Time℠ Service, and all new Customers as of this date will be billed the monthly usage fee of$2.95 after the initial two (2) months from their first use of the service (e.g., if a new Customer uses the New 10 Time℠ Service for the first time on March 16, 2003, the first monthly usage fee would be assessed for May2003 usage). The monthly usage fee will be billed in each month in which the Customer uses CCC's New 10TimeSM Service.

11.3.12 5 Time® Service Rates

Customers of CCC's 5Time® Service will be billed at the following per minute intrastate rate:

Day, Evening and Night/Weekend	$0.0500

A five (5) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly access fee of five dollars ($5.00) will be billed to all Customers utilizing this service after the initial month's billing cycle.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules, (Cont'd.)

11.3.13 Classic Travel Card Service - Intrastate Usage Rates

Customers of CCC's Classic Travel Card Service will be billed at the following per minute rate:

Day, Evening and Night/Weekend	$0.1000

Customers of CCC's Classic Travel Card Service will also be billed a sixty cent ($0.60) per call surcharge. A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

11.3.14 Capital Travel Card Service - Intrastate Usage Rates

Customers of CCC's Capital Travel Card Service will be billed at the following per minute rate:

Day, Evening and Night/Weekend	$0.2000

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

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SECTION 11.0 - CLEAR CHOICE COMMUNICATIONS® SERVICES, (CONT'D.)

11.3 Rate Schedules, (Cont'd.)

11.3.15 Classic 800 Service - Intrastate Usage Rates

Customers of this service will be billed at the following per minute rate:

Day, Evening and Night/Weekend	$0.1000

Customers of CCC's Classic 800 Service will be charged a forty cent ($0.40) per call surcharge. A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly recurring service fee of ($3.00) may be charged to all Customers of CCC's Classic 800 Service. **(I)**

11.3.16 Capital 800 Service - Intrastate Usage Rates

Customers of this service will be billed at the following per minute rate:

Day, Evening and Night/Weekend	$0.1500

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly recurring service fee of three dollars ($3.00) maybe charged to all Customers of CCC's Capital 800 Service. **(I/T)**

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES

12.1 Service Descriptions and Rates

12.1.1 Prime Telecom Option

A. Prime Telecom Option is a non-operator assisted, direct dial service available to business customers. In order to receive the Prime Telecom Option, Customers must presubscribe to Excel Telecommunications, Inc. and be entered into the billing database prior to utilizing the service. Customers access the service via standard Switched Access Service. Business Customers may also access the carrier via dedicated facilities. Customers are eligible for discounts based on the type of access used and total volume of usage. Intrastate service is provided in conjunction with interstate service.

The Customer is either billed by the Company or the LEC. Payment is due upon receipt of the Company's bill. Bills are delinquent 21 days from the date of the bill. Service may be terminated, at the Company's discretion, without notice if payment is not received thirty (30) days from the bill issue date. Service termination, or waiver of termination by the Company, is in addition to any other right the Company may have in law or equity to collect delinquent charges.

If the Customer fails to pay charges within the specified time period and terms, the Company reserves the right to change the Customer from the Prime Telecom Option to the regular Excel Telecommunications, Inc. Calling Program rates, and commence billing the Customer through the local exchange carrier. Notice shall be given according to Idaho Customer Relations Rule 314. This remedy is in addition to any other right the Company may have in law or equity to collect delinquent charges.

Rates are found in Section 12.2.2

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.2 Commercial Plan

A. The Commercial Plan is available to business Customers of Excel Telecommunications, Inc. who meet the Company's credit approval guidelines. Customers may select a Month to Month or Term Commitment Option. Customers selecting the Term Commitment Option must sign a contract with the Company. Customers will either be billed directly by the Company or by their local exchange telephone company. Commercial Plan rates apply to direct dialed, toll free (800/888) and calling card calls. A monthly recurring charge may also apply.

Account Codes are available under the Commercial Plan. Account Codes assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered in the Company's switch database or non-validated codes which are a certain quantity of digits.

1. Month to Month Service Plan

Calls will be rated at the rates indicated in Section 12.2.3 with a volume discount applied in accordance with the Customer's monthly revenue level. The Customer's monthly revenue level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The monthly revenue level does not include any monthly recurring fees or directory assistance changes. The Customer will receive the applicable discount percentage which corresponds with the Customer's monthly revenue level as determined by the discount schedule in Section 12.2.3. The discount percentage will be applied to intrastate and interstate outbound and inbound usage only. The discount will not be applied to international usage, calling card usage and surcharges or other fees.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.2 Commercial Plan (Continued)

A. (Cont'd.)

1. Month to Month Service Plan (Continued)

Calls for outbound, inbound and calling card service will be billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

a. 100% Satisfaction Guarantee

Customers subscribing to the Commercial Plan Month to Month Option are eligible for the Company's 100% Satisfaction Guarantee. This guarantee is valid for 90 days from the date the Customer starts utilizing the Company's service.

If the Company fails to correct the Customer's valid complaint regarding network quality or service support or if the Company fails to deliver the stated rate plan within 15 days of the Company receiving written notification regarding the problem, the Company will 1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of the Company switching its long distance service to the Company from the Customer's previous long distance carrier; and 2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier.

The Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities of causes within the Company's reasonable control.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.2 Commercial Plan (Continued)

A. (Cont'd.)

2. Term Commitment Option

Users subscribing to this option will select a Term Commitment Period and a Monthly Revenue Commitment. Calls will be rated at the rates provided in Paragraph 4.3(B) which correspond with the Term Commitment Period and Monthly Revenue Commitment selected by the Customer. The Company will calculate the Customer's Monthly Revenue Level to determine if the Customer's Monthly Revenue Commitment has been fulfilled. The Customer's Monthly Revenue Level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The monthly revenue level does not include any monthly recurring fees or directory assistance changes.

Calls for outbound, inbound and calling card service will be billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

The Monthly Recurring Charges, as defined in this price list, also apply to Term Commitment Customers.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.2 Commercial Plan (Continued)

A. (Cont'd.)

2. Term Commitment Option (Continued)

a. Deficiency Charge

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

b. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.2 Commercial Plan (Continued)

A. (Cont'd.)

2. Term Commitment Option (Continued)

c. 100% Satisfaction Guarantee

Customers subscribing to the Commercial Plan Term Commitment Option are eligible for the Company's 100% Satisfaction Guarantee. This guarantee is valid for the length of the Term Commitment from the date the Customer starts utilizing the Company's service.

If the Company fails to correct the Customer's valid complaint regarding network quality or service support or if the Company fails to deliver the stated rate plan within 15 days of the Company receiving written notification regarding the problem, the Company will 1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of the Company switching its long distance service to the Company from the Customer's previous long distance carrier; 2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier; 3) cancel Customer's term agreement without liability for the Termination Penalty; and 4) if the above conditions apply within the first ninety (90) days of service, the Company will refund to the Customer, the amount of their first Prime Business Select invoice.

The Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within the Company's reasonable control.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.3 Prime Business Select Plan II

A. The Prime Business Select Plan is available to business Customers of Excel Telecommunications, Inc. who meet the Company's credit approval guidelines. The Prime Business Select II Plan is to be used by business customers for their direct use only and is not to be resold, rebilled or aggregated between multiple businesses with separate ownership or between unrelated residential users. Customers may select a Month to Month or Term Commitment Option. Customers selecting the Term Commitment Option must sign a contract with the Company. Customers will either be billed directly by the Company or by their local exchange telephone company. Prime Business Select Plan II rates apply to direct dialed, toll free (800/888) and calling card calls. A monthly recurring charge may also apply.

Account Codes are available under the Prime Business Select Plan II. Account Codes assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered in the Company's switch database or non-validated codes which are a certain quantity of digits.

1. Month to Month Service Plan

Calls will be rated at the rates indicated in Paragraph 12.2.4 with a volume discount applied in accordance with the Customer's monthly revenue level. The Customer's monthly revenue level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The monthly revenue level does not include any monthly recurring fees or directory assistance changes. The Customer will receive the applicable discount percentage which corresponds with the Customer's monthly revenue level as determined by the discount schedule show below. The discount percentage will be applied to intrastate and interstate outbound and inbound usage only.

Rates are shown in Paragraph 12.2.4

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.3 Prime Business Select Plan II (Continued)

A. (Cont'd.)

1. Month to Month Service Plan (Continued)

The discount will not be applied to international usage, calling card usage and surcharges or other fees.

Calls for outbound, inbound and calling card service will be billed in eighteen (18) second and additional six (6) second increments, with any fractional portion of call rounded up to the next highest billing increment.

a. 100% Satisfaction Guarantee

Customers subscribing to the Prime Business Select Plan II Month to Month Option are eligible for the Company's 100% Satisfaction Guarantee. This guarantee is valid for 90 days from the date the Customer starts utilizing the Company's service.

If the Company fails to correct the Customer's valid complaint regarding network quality or service support or if the Company fails to deliver the stated rate plan within 15 days of the Company receiving written notification regarding the problem, the Company will 1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of the Company switching its long distance service to the Company from the Customer's previous long distance carrier; and 2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier.

The Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within the Company's reasonable control.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.3 Prime Business Select Plan II (Continued)

A. (Cont'd.)

2. Term Commitment Option

Users subscribing to this option will select a Term Commitment Period and a Monthly Revenue Commitment. The Company will calculate the Customer's Monthly Revenue Level to determine if the Customer's Monthly Revenue Commitment has been fulfilled. The Customer's Monthly Revenue Level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The monthly revenue level does not include any monthly recurring fees or directory assistance changes.

Calls for outbound, inbound and calling card service will be billed in eighteen (18) second and additional six (6) second increments, with any fractional portion of call rounded up to the next highest billing increment.

Rates are shown in Paragraph 12.2.4

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.3 Prime Business Select Plan II (Continued)

A. (Cont'd.)

2. Term Commitment Option (Continued)

a. Deficiency Charge

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

b. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.3 Prime Business Select Plan II (Continued)

A. (Cont'd.)

2. Term Commitment Option (Continued)

c. 100% Satisfaction Guarantee

Customers subscribing to the Prime Business Select Plan II Term Commitment Option are eligible for the Company's 100% Satisfaction Guarantee. This guarantee is valid for the length of the Term Commitment from the date the Customer starts utilizing the Company's service.

If the Company fails to correct the Customer's valid complaint regarding network quality or service support or if the Company fails to deliver the stated rate plan within 15 days of the Company receiving written notification regarding the problem, the Company will 1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of the Company switching its long distance service to the Company from the Customer's previous long distance carrier; 2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier; 3) cancel Customer's term agreement without liability for the Termination Penalty ; and 4) if the above conditions apply within the first ninety (90) days of service, the Company will refund to the Customer, the amount of their first Commercial Plan invoice. The Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities of causes within the Company's reasonable control.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.4 Special VI Service

A. Special VI Service is an outbound service, available to business customers, on a limited and promotional basis, who meet the company's credit approval guidelines. Calls are originated from presubscribed locations or by dialing the Company's designated "1010XXX" access code. Customers must commit to a $2,500 monthly minimum under this plan. Monthly Term Commitment Requirements are indicated in Paragraph 4.4(B).

All direct dial 1+ and toll free (800/888) calls are billed in initial six (6) second and additional six (6) second increments. Any fractional portion of a call thereafter will be rounded up to the next highest billing increment.

Rates are indicated in Section 12.2.5.

12.1.5 9 Special VI Service - Dedicated

A. Special VI Service is an outbound service, available to business customers, on a limited and promotional basis, who meet the company's credit approval guidelines. Calls are originated from presubscribed locations. Customers must commit to a $2,500 monthly minimum under this plan. Monthly Term Commitment Requirements are indicated in Paragraph 4.4.

All direct dial 1+ and toll free (800/888) calls are billed in initial six (6) second and additional six (6) second increments. Any fractional portion of a call thereafter will be rounded up to the next highest billing increment.

Rates are indicated in Paragraph Section 12.2.6.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.6 Prime Business - 9.9 Service

A. Prime Business - 9.9 Service is a flat rate outbound and inbound calling plan available to large business customers. This service permits business customers to make direct dial 1+ calls and receive inbound toll free (800/888) calls from within the United State. In addition customers can also place calling card calls. All calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

Rates are shown in Section 12.2.7.

12.1.7 Prime Business Select III

A. Prime Business Select III service is a month to month optional plan available to all business customers who meet the company's credit approval guidelines. Customers are billed based upon the actual monthly usage. Customers will either be billed directly by the Company or by their local exchange telephone company. Prime Business Select III rates apply to direct dial, toll free, and calling card calls. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Per minute, per call and monthly recurring charges may apply.

Rates are shown in Section 12.2.8

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.8 Prime Business Select IV

A. Prime Business Select IV service is a term plan service available to all business customers, who meet the Company's credit approval guidelines, but is designed for small to medium users. Customers are billed based upon the actual monthly usage. Customers must sign a twelve (12), twenty-four (24) or thirty-six (36) month term plan. Usage commitments will be set at the time of initiating the service. The Customer will be billed the minimum monthly commitment level if the actual monthly usage is below the commitment level. Customers will either be billed directly by the company or by their local exchange telephone company. Prime Business Select IV rates apply to direct dial, toll free, and calling card calls. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Per minute, per call and monthly recurring charges may apply.

Rates are shown in Section 12.2.9.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.9 Prime Business Select 3A Service

A. Prime Business Select 3A Service is a combined inbound, outbound, calling card, service with Directory Assistance, Billing and Account Code Options offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Rates are shown in Section 12.2.11.

This service is offered on a month-to-month basis.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.10 Prime Business Select 4A Service

A. Prime Business Select 4A Service is a combined inbound, outbound, calling card, service with Directory Assistance, Billing and Account Code Options offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers subscribing to this service must commit to a term of 12, 24 or 36 months. A service term begins on the first day of the month following service enrollment. When the Customer's Term Commitment Period expires, the Company will give the Customer notice to renew for another 12-month, 24-month or 36 month period, whichever is applicable.

In the event a Customer terminates service with the Company prior to the end of the Customer's Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to $100.00 multiplied by the number of months remaining in the Customer's agreed Term Commitment period.
Rates are shown in Section 12.2.12.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.11 Prime Business Communications Service

A. Prime Business Communications Service is a customized telecommunications service offering combining inbound, outbound and calling card services offered to business Customers. Customers are billed at per minute rates based on a Minimum Monthly Usage Commitment Option for switched or dedicated access services for origination and termination of calls. Monthly Usage includes combined interstate, intrastate, international and calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service charges, and taxes are not included in the determination of the Customer's Monthly Usage. Customers subscribing to this service must commit to a term of 12 months. A service term begins on the first day of the month following service enrollment. When the Customer's 12-month service term expires, the Company will give the Customer notice to renew for another 12-month period. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Minimum Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

For dedicated access, dedicated facilities between the Customer's premises and the Company's terminal location(s) are required. The Company will arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider.

Rates are shown in Section 12.2.13

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.12 The Prime Business Select Plan II-A

A. The Prime Business Select Plan II-A Provides Direct Dial, Toll-Free Calling, Travel Cards with Directory Assistance Billing and Account Code Options. The service is available to business Customers who meet the Company's credit approval guidelines. Customers may select a Month-to-Month or Term Commitment Option. Customers selecting the Term Commitment Option must sign an agreement with the Company. Customers will either be billed directly by the Company or by their local exchange telephone company. Prime Business Select Plan II-A rates apply to direct dialed, toll free (800/888) and calling card calls.

Account Codes are available under the Prime Business Select Plan II-A. Account Codes assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered in the Company's switch database or non-validated codes which are a certain quantity of digits.

Rates are shown in Section 12.2.14

B. Month-to-Month Service Option Plan

Calls will be rated at the rates indicated in Section 12.2.14 with a volume discount applied in accordance with the Customer's monthly revenue level. The Customer's monthly revenue level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The monthly revenue level does not include any monthly recurring fees or directory assistance changes. The Customer will receive the applicable discount percentage which corresponds with the Customer's monthly revenue level as determined by the discount schedule shown in Section 12.2.14. The discount percentage will be applied to intrastate and interstate outbound and inbound usage only. The discount will not be applied to international usage, calling card usage and surcharges or other fees. Company provides a 100% guarantee.

Calls for outbound, inbound and calling card service will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

Rates are shown in Section 12.2.14

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12.1 Service Descriptions and Rates, (Cont'd.)

12.1.13 Winback Program I

A. Winback Program I is a direct-dial outbound 1+, inbound and travel card telecommunications service offering available to presubscribed/switched business customers. Customers must commit to a 24 Month Term Commitment Period.

Rates are shown in Section 12.2.15

12.1.14 Winback Program II

A. Winback Program II is a direct-dial outbound 1+, inbound and travel card telecommunications service offering available to presubscribed/switched business customers. Customers must commit to a 36 Month Term Commitment Period.

Rates are shown in Section 12.2.16

12.1.15 Winback Program III

A. Winback Program III is a direct-dial outbound 1+, inbound and travel card telecommunications service offering available to presubscribed/switched business customers. Customers must commit to a 12 Month Term Commitment Period and a Monthly Usage Commitment Level of $1,000.00.

Rates are shown in Section 12.2.17

12.1.16 Prime Business Select II Dedicated Special Pricing - VII

A. Prime Business Select II Dedicated Special Pricing - VII is a dedicated outbound 1+ and inbound telecommunications service offering available only to business customers. Customers must commit to a 12 month Term Commitment Period and a minimum Monthly Usage Commitment Level.

Rates are shown in Section 12.2.18

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.17 Hearth Products Association Switched Program

A. Hearth Products Association Switched Program is a presubscribed/switched outbound 1+, inbound and travel card telecommunications service offering available to members of the Hearth Products Association. This service allows the Customer to place long distance calls between points Within the State of Idaho. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges.

Monthly Recurring Charges Apply

Rates are shown in Section 12.2.19

12.1.18 Prime Business Communications Switched Special Pricing I

A. Prime Business Communications Switched Special Pricing I is an outbound 1+, inbound 800/8XX and calling card telecommunications service offering available only to business customers requiring presubscribed/switched access arrangements. Customers must commit to a 12 month Term Commitment and a Minimum Monthly Usage Level. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

Rates are shown in Section 12.2.20

12.1.19 Prime Business Communications Switched Special Pricing II

A. Prime Business Communications Switched Special Pricing II is an outbound 1+ inbound 800/8XX and calling card telecommunications service offering available only to business customers requiring presubscribed/switched access arrangements. Customers must commit to a 12 month Term Commitment and a Minimum Monthly Usage Level. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

Rates are shown in Section 12.2.21

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.20 Prime Business Communications Switched Special Pricing III

A. Prime Business Communications Switched Special Pricing III is an outbound 1+, inbound 800/8XX and calling card telecommunications service offering available only to business customers requiring presubscribed/switched access arrangements. Customers must commit to a 12 month Term Commitment and a Minimum Monthly Usage Level. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

Rates are shown in Section 12.2.22

12.1.21 Prime Business Communications Dedicated Special Pricing II

A. Prime Business Communications Dedicated Special Pricing II is an outbound 1+ inbound 800/8XX and calling card telecommunications service offering available only to business customers requiring dedicated access arrangements. Customers must commit to a 12 Month Term Commitment Period and a Minimum Monthly Usage Level of $10,000.00. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

Rates are shown in Section 12.2.23

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12.1 Service Descriptions and Rates, (Cont'd.)

12.1.22 Prime Business Select II Dedicated Special Pricing XXXVII

A. Prime Business Select II Dedicated Special Pricing XXXVII is a dedicated outbound 1+ and inbound 800/8XX telecommunications service offering available only to business customers. Customers must commit to a 12 Month Term Commitment Period and a Minimum Monthly Usage Level of $50,000.00. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

Rates are shown in Section 12.3.25

12.1.23 Prime Business Select II Switched Special Pricing XII

A. Prime Business Select II Switched Special Pricing XII is an outbound 1+, inbound 800/8XX and travel card telecommunications service offering available only to business customers requiring presubscribed/switched access arrangements. Customers must commit to a 12 Month Term Commitment Period and a Minimum Monthly Usage Level of $100.00. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

Rates are shown in Section 12.2.26

12.1.24 Prime Business Communications Dedicated Special Pricing I

A. Prime Business Communications Dedicated Special Pricing I is an outbound 1+, inbound 800/8XX and calling card telecommunications service offering available only to business customers requiring dedicated access arrangements. Customers must commit to a 12 Month Term Commitment Period and a Minimum Monthly Usage Level of $7,500.00. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

Rates are shown in Section 12.2.24

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.25 Switched Business Services

The Company's Switched Business Services offer switched outbound, inbound and travel card telecommunications service offerings to business customers in the State of Idaho. Certain service options may require Customers to commit to a Term Commitment and a minimum Monthly Usage Commitment. Certain rates and charges, including intrastate and interstate toll rates, vary based on the Term Commitment and/or minimum Monthly Usage Commitment selected by the Customer. In addition to the service descriptions below and rates and charges set forth in Section 12.2.27 following, all terms and conditions of service set forth in the Service Agreement or individual customer contracts apply to the services described herein.

Unless otherwise indicated, an eighteen (18) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.25 Switched Business Services (Continued)

A. Monthly Usage Commitment Levels

In the event Customer's actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. The following Monthly Usage Commitment Levels apply:

Commitment Level	Monthly Usage Minimum
I	$0.00
II	$25.00
III	$50.00
IV	$75.00
V	$100.00
VI	$200.00
VII	$250.00
VIII	$500.00
IX	$750.00
X	$1,000.00
XI	$1,500.00

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.26 Dedicated Business Services

Dedicated Business Services offer dedicated outbound and inbound telecommunications service offerings to business customers in the State of Idaho. Certain service options may require Customers to commit to a Term Commitment and a minimum Monthly Usage Commitment. Certain rates and charges, including intrastate and interstate toll rates, vary based on the Term Commitment and/or minimum Monthly Usage Commitment selected by the Customer. In addition to the service descriptions below and rates and charges set forth in Section 12.2.28 following, all terms and conditions of service set forth in the Service Agreement or individual customer contracts apply to the services described herein.

Services are provided over dedicated facilities between the Customer’s premises and the Company's terminal location(s). The Company will arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. In addition, calls will be subject to a Switched Overflow Rate when dedicated traffic overflows to the switched network.

Unless otherwise indicated, an eighteen (18) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.26 VSI Dedicated Business Services (Continued)

A. Monthly Usage Commitment Levels

Certain service options require Customers to commit to a minimum Monthly Usage Commitment. In the event Customer's actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. The following Monthly Usage Commitment Levels apply:

Commitment Level	Monthly Usage Minimum
I	$0.00
II	$1,000.00
III	$1,500.00
IV	$2,500.00
V	$5,000.00
VI	$10,000.00
VII	$15,000.00
VIII	$20,000.00
IX	$7,500.00

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.27 Audioconferencing Service

Audioconferencing Service allows a Customer to hold conversations and/or meetings with two (2) or more other involved parties. Customers of this service are able to establish simultaneous telephone contact with multiple callers by each of the involved parties dialing an access number predetermined by the Company. Toll Meet Me rates apply when the Customer accesses the conference using a standard toll call. 800 Meet Me rates apply when the Customer accesses the conference using a toll-free access number. Operator-Dialed rates apply to Operator Attended calls when the Conference Coordinator dials out to each participant to connect the conference.

A sixty (60) second minimum will apply to each call, and thereafter, Customers will be billed at sixty (60) second increments. The per minute rates and charges set forth in Section 12.2.29 apply to each participant accessing Audioconferencing Service

The following Audioconferencing Service options are available:

A. Operator Attended

Operator Attended Audioconferencing Service is initiated when the host dials into the conference operator. A Conference Coordinator assembles the audioconference, ensuring that all invited participants are connected to the call and providing other support during the call. Operator Attended conferences must be scheduled in advance, and a cancellation charge applies if cancellation occurs on less than twenty-four (24) hours notice. Rates for Operator Attended are set forth in Section 12.2.29 following.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.27 Audioconferencing Service (Continued)

B. Quick Call

Quick Call Audioconferencing Service is initiated when each participant dials directly into the conference by using a predetermined access number and passcode. A Conference Coordinator is available to provide support during the call. Quick Call conferences must be scheduled in advance, and a cancellation charge applies if cancellation occurs on less than twenty-four (24) hours notice. Rates for Quick Call are set forth in Section 12.2.29 following.

C. Conference On-Demand

Conference On-Demand Audioconferencing Service provides instant, on-demand conferencing capability for up to fifty (50) participants. No reservations or Conference Coordinators are required for Conference On-Demand calls. Rates for Conference On-Demand are set forth in Section 12.2.29 following.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.1 Service Descriptions and Rates, (Cont'd.)

12.1.28 Calling Card Service

Calling Card Service permits Customers to make calls from any non-rotary dialed telephone within Idaho to any other location by dialing 1 + 8XX + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's personal identification number (PIN) assigned by the Company followed by the telephone number of the called party.

Eligibility for Calling Card Programs is determined by the long distance calling option selected by the Customer. Calling card calls placed from a public pay telephone are subject to an additional per-call surcharge. Rates and charges for the Company's Calling Card Services are set forth in Section 12.2.30 following.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges

Each Customer is charged individually for each call placed through the Carrier. Charges are computed on an airline mileage basis as described in SECTION 12.3 of this price list. Product descriptions are provided in this tariff.

Special access channels, if utilized, are provided and billed to the Customer by the local exchange telephone company. Charges for the special access channel are determined by the local exchange telephone company and the Customer is responsible for payment of these charges to the local exchange telephone company.

12.2.1 Minimum Usage Requirement

The Minimum Usage Requirement will apply in each billing cycle in which a Customer's qualifying Excel charges do not meet the minimum usage amount. The amount assessed for the Minimum Usage Requirement is the difference between the minimum usage amount of $50.00 and the Customer's qualifying charges in a billing cycle. The Minimum Usage Requirement will not apply to customer accounts with no Excel charges in a given billing cycle or to accounts with existing monthly minimums greater than $50.00.

Qualifying charges to be applied toward calculating the monthly usage minimum will be derived only from the following Excel charges: all long distance, calling card, toll free, conference calling and directory assistance usage, Carrier Cost Recovery Fee as well as any monthly recurring or non-recurring charges associated with the Customer's Excel services.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.2 Prime Telecom Option

A. Rates:

Peak	Per Minute Rate
Initial Period	$0.0655
Each Additional Period	$0.0135

Off Peak	Per Minute Rate
Initial Period	$0.0655
Each Additional Period	$0.0135

B. Travel Card Service

Per Minute Rate: $0.2500

C. Time of Day

PEAK - 8:00 AM to 5:00 PM* Monday thru Friday

OFF-PEAK - 5:00 PM to 8:00 AM* Monday thru Friday
All Day Saturday and Sunday

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.3 Commercial Plan

A. Month to Month Service Plan

1. Per Minute Rates

Direct Dialed and Toll Free Per Minute Rates	
Base Rate	$0.1650

2. Calling Card Service Rates

Per Minute Rate	$0.25
Calling Card Surcharge	$0.50

3. Discount Schedule

Monthly Revenue Level	Per Minute Rate	Discount %
$0.00 - $99.99	$0.1650	0.00%
$100.00 - $199.99	0.1590	3.64%
$200.00 - $499.99	0.1540	6.67%
$500.00 - $749.99	0.1490	9.70%
$750.00 - $999.99	0.1440	12.73%
$1,000.00 - $4,999.99	0.1390	15.76%
$5,000.00 +	0.1290	21.82%

4. Monthly Recurring Charges

The following monthly recurring charges apply for the Commercial Plan:

a.	Toll Free Numbers (Per 800/888 number)	$ 3.00
b.	Account Codes	
	Validated	$10.00
	Non-Validated	$ 5.00

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.3 Commercial Plan (Continued)

B. Term Commitment Option

1. Direct Dialed and Toll Free

	PER MINUTE RATES		
Monthly Revenue Commitment	12 Month Term	18 Month Term	24 Month Term
$ 100	$0.1390	$0.1340	$0.1290
$ 200	$0.1340	$0.1290	$0.1240
$ 500	$0.1290	$0.1240	$0.1190
$ 750	$0.1240	$0.1190	$0.1140
$1,000	$0.1190	$0.1140	$0.1090
$5,000	$0.1090	$0.1040	$0.0990

2. Calling Card Rates

Per Minute Rate	$0.20
Calling Card Surcharge	$0.25

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.4 Prime Business Select Plan II

A. Month to Month Service Plan

1. Direct Dialed and Toll Free Per Minute Rates

Base Rate $0.1600

2. Discount Schedule

Monthly Revenue Level	Per Min. Rate	Discount %
$0.00 - $99.99	$0.1600	0.00%
$100.00 - $249.99	0.1550	3.12%
$250.00 - $499.99	0.1500	6.25%
$500.00 - $749.99	0.1450	9.38%
$750.00 - $999.99	0.1400	12.50%
$1,000.00 - $2,499.99	0.1350	15.62%
$2,500.00 - $4,999.99	0.1300	18.75%
$5,000.00 - $9,999.99	0.1250	21.88%
$10,000.00 - $24,999.99	0.1200	25.00%
$25,000.00 - $49,999.99	0.1150	28.13%
$50,000.00 +	0.1100	31.25%

3. Calling Card Service

a. Standard Issue

Per Minute Rate	$0.25
Calling Card Surcharge	$0.50

b. Premium Issue II

Per Minute Rate:	$0.25
Per Call Surcharge:	$0.00

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.4 Prime Business Select Plan II (Continued)

A. Month to Month Service Plan, (Cont'd.)

4. Monthly Recurring Charges

The following monthly recurring charges apply for the Prime Business Select Plan II:

a. Toll Free Service

Toll Free Numbers (800/888)	$3.00

b. Account Codes

Validated	$10.00
Non-Validated	$5.00

B. Term Commitment Option

1. Direct Dialed and Toll Free

	PER MINUTE RATES			
Monthly Revenue Commitment	12 Month Term	18 Month Term	24 Month Term	36 Month Term
$100	$0.1375	$0.1325	$0.1275	$0.1200
$200	0.1325	0.1275	0.1225	0.1150
$500	0.1275	0.1225	0.1175	0.1100
$750	0.1225	0.1175	0.1125	0.1050
$1,000	0.1175	0.1125	0.1075	0.1025
$2,500	0.1125	0.1075	0.1025	0.0975
$5,000	0.1075	0.1025	0.0975	0.0925
$10,000	0.1025	0.0975	0.0950	0.0900
$25,000	0.0975	0.0950	0.0925	0.0875
$50,000	0.0950	0.0925	0.0900	0.0850

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.4 Prime Business Select Plan II (Continued)

B. Term Commitment Option (Continued)

2. Calling Card Rates

a. Term Commitment up to $74,999

Per Minute Rate	$0.25
Calling Card Surcharge	$0.10

b. Term Commitment from $75,000 to $99,999

Per Minute Rate	$0.20
Calling Card Surcharge	$0.25

c. Term Commitment from $100,000 to $124,999

Per Minute Rate	$0.15
Calling Card Surcharge	$0.25

d. Term Commitment from $125,000 to $149,999

Per Minute Rate	$0.20
Calling Card Surcharge	$0.10

e. Premium Calling Card, Term Commitment $150,000 +

Per Minute Rate	$0.20
Calling Card Surcharge	$0.00

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12.2 Rates and Charges, (Cont'd.)

12.2.5 Special VI Service

The per minute rate for this service will be the same as those defined in Section 12.2.3 of this price list.

12.2.6 Special VI Dedicated

The per minute rate for this service will be the same as those defined in Section 12.2.12.

12.2.7 Prime Business - 9.9 Service

Per Minute Rate: $0.099

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2..8 Prime Business Select III

A. Usage Rates

1. Direct Dial & Toll Free

Monthly Usage	Per Minute Rate
$0 - $199.99	$0.1300
$200.00 - $499.99	$0.1300
$500.00 - $749.99	$0.1300
$750.00 +	$0.1300

2. Calling Card

Per Minute Rate	$0.25
Calling Card Surcharge	$0.25

3. Directory Assistance

Per Call	$0.75

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12.2 Rates and Charges, (Cont'd.)

12.2.9 Prime Business Select IV

A. Usage Rates

1. Direct Dial & Toll Free

Monthly Term Commitment	Term Plan 12 Months	24 Months	36 Months
$100.00	$0.1250	$0.1250	$0.1250
$200.00	$0.1250	$0.1250	$0.1250
$500.00	$0.1250	$0.1250	$0.1250
$1000.00	$0.1250	$0.1250	$0.1250

2. Calling Card

Per Minute Rate:	$0.20
Per Call Surcharge:	$0.25

3. Directory Assistance

Per Call:	$0.70

12.2.10 Prime Business Select Plan II Dedicated - Special

A. Per Minute Rate:

Per Minute Rate:	$0.0550

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.11 Prime Business Select 3A Service

A. Usage Rates:

Combined Monthly Usage	Per Minute Rates
$0 - 99.99	$0.1400
$100 - $199.99	$0.1400
$200 - $499.99	$0.1400
$500 - $999.99	$0.1400
Over $1000	$0.1400

B. Prime Business Select 3A Calling Card Usage Rates:

Per call surcharge:	$0.2500
Per minute rates:	$0.2500

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12.2 Rates and Charges, (Cont'd.)

12.2.11 Prime Business Select 3A Service (Continued)

C. Monthly Recurring Service Charges and Fees:

Inbound Service Charge	$3.00 per 800/888#, per month
Directory Assistance Service:	$0.7500 per call
Diskette Billing	$10.00 per diskette, per month
Magnetic Tape Billing	$10.00 per tape, per month
Optional Management Invoice Reports	$2.00 per report, per month
Accounting Codes (Non-Verified Package)	$5.00 per package, per month
Accounting Codes (Verified Package)	$10.00 per package, per month
Customer Accounting Code Package	$45.00 per package, per month

D. Billing Increments:

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

E. Prime Business Select 3A Calling Card:

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

F. Service Hours:

Rates apply 24 hours a day, 7 days a week

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12.2 Rates and Charges, (Cont'd.)

12.2.12 Prime Business Select 4A Service

A. Usage Rates:

	Per Minute Rates		
Combined Monthly Usage	12 Month Term	24 Month Term	36 Month Term
$0 - $199.99	$0.1350	$0.1350	$0.1350
$200 - $499.99	$0.1350	$0.1350	$0.1350
$500 - $999.99	$0.1350	$0.1350	$0.1350
Over $1000	$0.1350	$0.1350	$0.1350

B. Prime Business Select 4A Calling Card Usage Rates:

Per call surcharge:	$0.2500
Per minute rates:	$0.2500

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12.2 Rates and Charges, (Cont'd.)

12.2.12 Prime Business Select 4A Service (Continued)

C. Monthly Recurring Service Charges and Fees:

Inbound Service Charge	$3.00 per 800/888#, per month
Directory Assistance Service:	$0.7000 per call
Diskette Billing	$10.00 per diskette, per month
Magnetic Tape Billing	$10.00 per tape, per month
Optional Management Invoice Reports	$2.00 per report, per month
Accounting Codes (Non-Verified Package)	$5.00 per package, per month
Accounting Codes (Verified Package)	$10.00 per package, per month
Customer Accounting Code Package	$45.00 per package, per month

D. Billing Increments:

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

E. Prime Business Select 4A Calling Card:

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

F. Service Hours:

Rates apply 24 hours a day, 7 days a week

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12.2 Rates and Charges, (Cont'd.)

12.2.13 Prime Business Communications Service

A. Per Minute Usage Rates: (Switched & Dedicated Access Service)

Minimum Monthly Usage Commitment Switched Access Option		Switched Access Per Minute Rate	Minimum Monthly Usage Commitment Dedicated Access Option		Dedicated Access Per Minute Rate
Option 1	$25	$0.1350	Option 1	$1,500	$0.0650
Option 2	$50	$0.1300	Option 2	$2,000	$0.0650
Option 3	$75	$0.1275	Option 3	$2,500	$0.0650
Option 4	$100	$0.1250	Option 4	$4,000	$0.0600
Option 5	$125	$0.1225	Option 5	$5,000	$0.0600
Option 6	$150	$0.1200	Option 6	$10,000	$0.0550
Option 7 - 11	$175	$0.1200	Option 7	$15,000	$0.0550

B. Travel Card Usage Rates:

Per Minute Rate		Per Call Surcharge	
Options 1,2,3	$0.2000	Options 1,2,3	$0.25
Options 4, 5	$0.2000	Options 4, 5	$0.15
Options 6 - 11	$0.1800	Options 6 - 11	$0.15

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12.2 Rates and Charges, (Cont'd.)

12.2.13 Prime Business Communications Service (Continued)

C. Monthly Recurring Service Charges:

Inbound Service Charge	$3.00 per 800/888#, per month
Directory Assistance Service:	$0.6500 per call
Diskete Billing	$10.00 per diskette, per month
Magnetic Tape Billing	$10.00 per tape, per month
Optional Management Invoice Reports	$2.00 per report, per month
Accounting Codes (Non-Verified Package)	$5.00 per package per month
Accounting Codes (Verified Package)	$10.00 per package per month
Customer Accounting Code Package	$45.00 per package, per month

D. Billing Increments:

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

E. Service Hours:

Rates apply 24 hours a day, 7 days week

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.14 Prime Business Select Plan II-A Service

A. Rates

1. Direct Dialed and Toll Free Per Minute Rates

Base Rate	$0.1600

B. Month-to-Month Service Option Plan

1. Discount Schedule

Monthly Revenue Level	Discounted Per Minute Rate
$0.00 - $99.99	$0.1600
$100.00 - $249.99	$0.1550
$250.00 - $499.99	$0.1500
$500.00 - $749.99	$0.1450
$750.00 - $999.99	$0.1400
$1,000.00 - $2,499.99	$0.1350
$2,500.00 - $4,999.99	$0.1300
$5,000.00 - $9,999.99	$0.1250
$10,000.00 - $24,999.99	$0.1200
$25,000.00 - $49,999.99	$0.1150
$50,000.00 +	$0.1100

C. Travel Card Service

1. Standard Issue

Per Minute Rate:	$0.25
Per Call Surcharge:	$0.50

2. Premium Issue II

Per Minute Rate:	$0.25
Per Call Surcharge:	$0.00

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.14 Prime Business Select Plan II-A Service, (Cont'd.)

D. Monthly Recurring Charges

The following monthly recurring charges apply for the Prime Business Select Plan II-A:

1. Toll Free Services

Toll Free Numbers (800/888) (Per 800/888 number)	$3.00

2. Account Codes

Validated	$10.00
Non-Validated	$ 5.00

E. Directory Assistance

Directory Assistance (Per Call)	$0.75

F. 100% Satisfaction Guarantee

Customers subscribing to the Prime Business Select Plan II-A Month-to-Month Option are eligible for the Company's 100% Satisfaction Guarantee. This guarantee is valid for 90 days from the date the Customer starts utilizing the Company's service.

If the Company fails to correct the Customer's valid complaint regarding network quality or service support or if the Company fails to deliver the stated rate plan within 15 days of the Company receiving written notification regarding the problem, the Company will 1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of the Company switching its long distance service to the Company from the Customer's previous long distance carrier; and 2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier. The Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities of causes within the Company's reasonable control.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.14 Prime Business Select Plan II-A Service (Continued)

A. Term Commitment Option Plan

Users subscribing to this option will select a Term Commitment Period. Calls will be rated at the rates provided below which correspond with the Term Commitment Period selected by the Customer as well as a Monthly Revenue Usage Level. The Customer's Monthly Revenue Usage Level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The Monthly Revenue Usage Level does not include any monthly recurring fees or directory assistance changes. Calls for outbound, inbound and calling card service will be billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds. Monthly Recurring Charges, as defined earlier in this section of the tariff, also apply for Term Commitment Customers.

1. Direct Dialed and Toll Free Calling

	PER MINUTE RATES			
Monthly Revenue Usage Level	12 Month Term	18 Month Term	24 Month Term	36 Month Term
$0.00 - $99.99	$0.1375	$0.1325	$0.1275	$0.1200
$100.00 - $249.99	$0.1375	$0.1325	$0.1275	$0.1200
$250.00 - $499.99	$0.1325	$0.1275	$0.1225	$0.1150
$500.00 - $749.99	$0.1275	$0.1225	$0.1175	$0.1100
$750.00 - $999.99	$0.1225	$0.1175	$0.1125	$0.1050
$1,00$0.00 - $2,499.99	$0.1175	$0.1125	$0.1075	$0.1025
$2,500.00 - $4,999.99	$0.1125	$0.1075	$0.1025	$0.0975
$5,000.00 - $9,999.99	$0.1075	$0.1025	$0.0975	$0.0925
$10,000.00 - $24,999.99	$0.1025	$0.0975	$0.0950	$0.0900
$25,000.00 - $49,999.99	$0.0975	$0.0950	$0.0925	$0.0875
$50,000.00 +	$0.0950	$0.0925	$0.0900	$0.0850

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.14 Prime Business Select Plan II-A Service (Continued)

A. Term Commitment Option Plan (Continued)

2. Calling Card Rates

a. Term Commitment up to $74,999

Per Minute Rate:	$0.25
Per Call Surcharge:	$0.10

b. Term Commitment from $75,000 to $100,000

Per Minute Rate:	$0.20
Per Call Surcharge:	$0.25

c. Term Commitment from $100,000 to $125,000

Per Minute Rate:	$0.15
Per Call Surcharge:	$0.25

d. Term Commitment over $125,000

Per Minute Rate:	$0.20
Per Call Surcharge:	$0.10

3. Directory Assistance (Per Call)

Directory Assistance (Per Call)	$0.75

4. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to $100.00 multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.14 Prime Business Select Plan II-A Service (Continued)

A. Term Commitment Option Plan (Continued)

5. 100% Satisfaction Guarantee

Customers subscribing to the Prime Business Select Plan II-A Term Commitment Option are eligible for the Company's 100% Satisfaction Guarantee. This guarantee is valid for the length of the Term Commitment from the date the Customer starts utilizing the Company's service. If the Company fails to correct the Customer's valid complaint regarding network quality or service support or if the Company fails to deliver the stated rate plan within 15 days of the Company receiving written notification regarding the problem, the Company will 1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of the Company switching its long distance service to the Company from the Customer's previous long distance carrier; 2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier; 3) cancel Customer's term agreement without liability for the Termination Penalty; and 4) if the above conditions apply within the first ninety (90) days of service, the Company will refund to the Customer, the amount of their first Prime Business Select Plan II-A invoice.

The Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities of causes within the Company's reasonable control.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.15 Winback Program I

A. Billing Increments

Inbound and outbound calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

B. Per Minute Rates

Monthly Term Commitment Period	Per Minute Rate
24 Months	$0.1200

Early Termination Penalty does not apply

C. Travel Card Usage Rates

Per Minute Rate	$0.2000
Per Call Surcharge	$0.2500

D. Travel Card Billing Increments

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

E. Toll Fee Services

Monthly Recurring Charge	$3.00 per 800/8XX number

F. Directory Assistance

Directory Assistance Per Call Charge	$1.40

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.16 Winback Program II

A. Billing Increments

Inbound and outbound calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

B. Per Minute Rates

Monthly Term Commitment Period	Per Minute Rate
36 Months	$0.1200

Early Termination Penalty does not apply

C. Travel Card Usage Rates

Per Minute Rate	$0.2000
Per Call Surcharge	$0.2500

D. Travel Card Billing Increments

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

E. Toll Fee Services

Monthly Recurring Charge	$3.00 per 800/8XX number

F. Directory Assistance Service

Directory Assistance Per Call Charge	$1.40

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.17 Winback Program III

A. Billing Increments

Inbound and outbound calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

B. Per Minute Rates

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12 Months	$1,000	$0.1200

Early Termination Penalty does not apply

C. Travel Card Usage Rates

Per Minute Rate	$0.2000
Per Call Surcharge	$0.2500

D. Travel Card Billing Increments

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

E. Toll Fee Services

Monthly Recurring Charge	$3.00 per 800/8XX number

F. Directory Assistance Service

Directory Assistance Per Call Charge	$1.40

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.18 Prime Business Select II Dedicated Special Pricing - VII

A. Per Minute Rates

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
	$0 - $2,499.99	$0.0500
	$2,500.00 - $4,999.99	$0.0500
	$5,000.00 - $7,499.99	$0.0500
	$7,500.00 - $14,999.99	$0.0500
12 Months	$15,000.00 - $24,999.99	$0.0500
	$25,000.00 - $49,999.99	$0.0500
	$50,000.00 - $74,999.99	$0.0500
	$75,000.00 - $99,999.99	$0.0500
	$100,000/Over	$0.0500

B. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

C. Deficiency Charge

In the event Customer's Monthly Usage Commitment Level does not meet the Monthly Usage Commitment Level selected by the Customer in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Term Commitment Level and the actual Monthly Usage Commitment Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.18 Prime Business Select II Dedicated Special Pricing - VII (Continued)

D. Billing Increments:

Each direct-dialed and inbound 800 number call completed will have an initial minimum of six (6) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

E. Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Idaho in addition to the per call surcharge listed below:

Per Minute Rate	$0.1800
Per Call Surcharge	$0.1000

F. Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

G. Toll Fee Services

Monthly Recurring Charge	$3.00 per 800/8XX number

H. Directory Assistance Service

Directory Assistance Per Call Charge	$0.75

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.19 Hearth Products Association Switched Program

A. Per Minute Rates

Monthly Usage Commitment Level	Per Minute Rate
$0 - $499.99	$0.1200
$500.00 - $999.99	$0.1200
$1,000.00 - $2,499.99	$0.1200
$2,500.00/Over	$0.1200

B. Billing Increments:

Each direct-dialed call and inbound 800/8XX call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

C. Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed Within the State of Idaho in addition to the per call surcharge listed below:

Per Minute Rate	$0.2000
Per Call Surcharge	$0.2500

D. Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.19 Hearth Products Association Switched Program, (Cont'd.)

E.	Toll Free Service	
	Monthly Recurring Charge	$3.00 per 800/8XX number
F.	Monthly Recurring Charge	
	Monthly Recurring Charge	$5.00
G.	Directory Assistance Service	
	Per Call Charge	$0.75

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.20 Prime Business Communications Switched Special Pricing I

A. Per Minute Rates (Outbound and Inbound)

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12 Months	$2,500	$0.1200

B. Billing Increments

Each direct-dialed call and inbound 800/8XX call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent

C. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.20 Prime Business Communications Switched Special Pricing I (Continued)

D. Deficiency Charge

In the event Customer's Actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

E. Travel Card Per Minute Rates

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply for Travel Card calls originating and terminating within the State.

Per Minute Rate	$0.1800
Per Call Surcharge	$0.1500

F. Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

G. Toll Free Service

Monthly Recurring Charge	$3.00 per 800/8XX number

H. Directory Assistant Service

Per Call Charge	$1.40

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.21 Prime Business Communications Switched Special Pricing II

A. Per Minute Rates (Outbound and Inbound)

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12 Months	$5,000	$0.1200

B. Billing Increments

Each direct-dialed call and inbound 800/8XX call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

C. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.21 Prime Business Communications Switched Special Pricing II (Continued)

D. Deficiency Charge

In the event Customer's Actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

E. Travel Card Per Minute Rates

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply for Travel Card calls originating and terminating within the State.

Per Minute Rate	$0.1800
Per Call Surcharge	$0.1500

F. Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

G. Toll Free Service

Monthly Recurring Charge	$3.00 per 800/8XX number

H. Directory Assistant Service

Per Call Charge	$1.40

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.22 Prime Business Communications Switched Special Pricing III

A. Per Minute Rates (Outbound and Inbound)

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12 Months	$7,500	$0.1200

B. Billing Increments

Each direct-dialed call and inbound 800/8XX call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

C. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

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12.2 Rates and Charges, (Cont'd.)

12.2.22 Prime Business Communications Switched Special Pricing III (Continued)

D. Deficiency Charge

In the event Customer's Actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

E. Travel Card Per Minute Rates

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply for Travel Card calls originating and terminating within the State.

Per Minute Rate	$0.1800
Per Call Surcharge	$0.1500

F. Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

G. Toll Free Service

Monthly Recurring Charge	$3.00 per 800/8XX number

H. Directory Assistant Service

Per Call Charge	$1.40

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.23 Prime Business Communications Dedicated Special Pricing II

A. Per Minute Rates (Outbound and Inbound)

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12 Months	$10,000	$0.0500

Switched Access Overflow Rate - utilized when dedicated traffic overflows to the switched network. The Switched Access Overflow per minute rate is $0.0950.

B. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

C. Deficiency Charge

In the event Customer's Actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.23 Prime Business Communications Dedicated Special Pricing II (Continued)

D. Billing Increments

Each direct-dialed call and inbound 800/8XX call completed will have an initial minimum of six (6) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

E. Travel Card Per Minute Rates

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply for Travel Card calls originating and terminating within the State.

Per Minute Rate	$0.1800
Per Call Surcharge	$0.1500

F. Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

G. Toll Free Service

Monthly Recurring Charge	$3.00 per 800/8XX number

H. Directory Assistant Service

Per Call Charge	$1.40

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12.2 Rates and Charges, (Cont'd.)

12.2.24 Prime Business Communications Dedicated Special Pricing I

A. Per Minute Rates (Outbound and Inbound)

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12 Months	$7,500	$0.0500

Switched Access Overflow Rate - utilized when dedicated traffic overflows to the switched network. The Switched Access Overflow per minute rate is $0.0950.

B. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

C. Deficiency Charge

In the event Customer's Actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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12.2 Rates and Charges, (Cont'd.)

12.2.24 Prime Business Communications Dedicated Special Pricing I (Continued)

D. Billing Increments

Each direct-dialed call and inbound 800/8XX call completed will have an initial minimum of six (6) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

E. Travel Card Per Minute Rates

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply for Travel Card calls originating and terminating within the State.

Per Minute Rate	$0.1800
Per Call Surcharge	$0.1500

F. Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

G. Toll Free Service

Monthly Recurring Charge	$3.00 per 800/8XX number

H. Directory Assistant Service

Per Call Charge	$1.40

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.25 Prime Business Select II Dedicated Special Pricing XXXVII

A. Per Minute Rates (Outbound and Inbound)

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12 Months	$50,000	$0.0500

Switched Access Overflow Rate - utilized when dedicated traffic overflows to the switched network. The Switched Access Overflow per minute rate is $0.0950.

B. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

C. Deficiency Charge

In the event Customer's Actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.25 Prime Business Select II Dedicated Special Pricing XXXVII (Continued)

D. Billing Increments

Each direct-dialed call and inbound 800/8XX call completed will have an initial minimum of six (6) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

E. Toll Free Service

Monthly Recurring Charge	$3.00 per 800/8XX number

F. Directory Assistant Service

Per Call Charge	$1.40

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.26 Prime Business Select II Switched Special Pricing XII

A. Per Minute Rates (Outbound and Inbound)

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12 Months	$100	$0.1200

B. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

C. Deficiency Charge

In the event Customer's Actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.26 Prime Business Select II Switched Special Pricing XII, (Continued)

D. Billing Increments

Each direct-dialed call and inbound 800/8XX call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

E. Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State in addition to the per call surcharge listed below.

Per Minute Rate	$0.1800
Per Call Surcharge	$0.1000

F. Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

G. Toll Free Service

Monthly Recurring Charge	$3.00 per 800/8XX number

H. Directory Assistant Service

Per Call Charge	$1.40

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.27 Switched Business Services

A. Monthly Recurring Charges

Customers will be billed the following fees for optional services associated with the Company's Switched Business Services as described in Section 12.2.29:

Toll Free Number	$3.00 per month/per number
Verified Account Codes	$10.00 per month
Non-verified Account Codes	$5.00 per month
Optional Management Invoice Reports	$2.00 per month/per report

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.27 Switched Business Services (Continued)

B. Service Options – Rates and Charges

1. $0.0395 Interstate Plan (AGH)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	V, VII, VIII, X	$0.1200	$0.1200	See Section 12.2.30.A

2. $0.0499 Interstate Plan (W99)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	VIII, IX, X, XI	$0.1200	$0.1200	See Section 12.2.30.B

3. Savings Plan (W52)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	II, III, IV, V, VII, VIII, IX, X, XI	$0.1200	$0.1200	See Section 12.2.30.B

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.27 Switched Business Services (Continued)

B. Service Options – Rates and Charges (Continued)

3. $0.0625 Interstate Plan (W62)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	V, VII, VIII	$0.1200	$0.1200	See Section 12.2.30.B

4. ASTA Platinum Plan (ASP)

ASTA Platinum Plan is only available to members of the American Society of Travel Agents.

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	III	$0.1200	$0.1200	See Section 12.2.30.C
12 months	I	$0.1200	$0.1200	See Section 12.2.30.C

5. ASTA Preview Program (ZB1)

ASTA Preview Program is only available to members of the American Society of Travel Agents.

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	II	$0.1200	$0.1200	See Section 12.2.30.B

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.27 Switched Business Services (Continued)

B. Service Options – Rates and Charges (Continued)

6. $0.0475 Interstate Plan (W47)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	V, VI, VIII, IX, X, XI	$0.1200	$0.1200	See Section 12.2.30.B

7. Switched Advantage (STG)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	III	$0.0550	$0.0550	See Section 12.2.30.C

8. Switched Advantage Plus (ESA)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	VI	$0.1200	$0.1200	See Section 12.2.30.B

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.27 Switched Business Services (Continued)

B. Service Options – Rates and Charges (Continued)

9. $0.0350 Interstate Plan (SI3)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	V, VIII, IX, X	$0.1200	$0.1200	See Section 12.2.30.B
24 months	V	$0.1200	$0.1200	See Section 12.2.30.B

10. $0.0390 Interstate Plan (SI2)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	I, VIII, IX, X	$0.1200	$0.1200	See Section 12.2.30.B
24 months	I	$0.1200	$0.1200	See Section 12.2.30.B

11. ePartners Switched Preview Program (W59)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
6 months	I	$0.1200	$0.1200	See Section 12.2.30.B
12 months	III	$0.1200	$0.1200	See Section 12.2.30.B

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.27 Switched Business Services (Continued)

B. Service Options – Rates and Charges (Continued)

12. ePartners Switched Program (SI3)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	V	$0.1200	$0.1200	See Section 12.2.30.B

13. ePartners Switched Program II (SI2)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	I	$0.1200	$0.1200	See Section 12.2.30.B

14. $0.0450 Interstate Plan (W45)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	VI, VIII, IX, X, XI	$0.1200	$0.1200	See Section 12.2.30.B

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12.2 Rates and Charges, (Cont'd.)

12.2.27 Switched Business Services (Continued)

B. Service Options – Rates and Charges (Continued)

15. $0.0475 Interstate Plan (E47)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	V	$0.1200	$0.1200	See Section 12.2.30.B

16. $0.0490 Interstate Plan (W49)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	III, V, VII, VIII, IX, X, XI	$0.1200	$0.1200	See Section 12.2.30.B

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.28 Dedicated Business Services

A. Monthly Recurring Charges

Customers will be billed the following fees for optional services associated with the Company's Dedicated Business Services as described in SECTION 12.30:

Toll Free Number	$3.00 per month/per number
Verified Account Codes	$10.00 per month
Non-verified Account Codes	$5.00 per month
Optional Management Invoice Reports	$2.00 per month/per report

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.28 Dedicated Business Services (Continued)

B. Service Options – Rates and Charges

1. $0.0250 Interstate Plan (DI3)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	IV, V	$0.0600	$0.1275	$0.1665	See Section 12.2.30.B
36 months	I	$0.0600	$0.1275	$0.1665	See Section 12.2.30.B

2. $0.0220 Interstate Plan (DI4)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	II, IV, V	$0.0525	$0.1220	$0.1665	See Section 12.2.30.B
24 months	II	$0.0525	$0.1220	$0.1665	See Section 12.2.30.B
36 months	II	$0.0525	$0.1220	$0.1665	See Section 12.2.30.B

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12.2 Rates and Charges, (Cont'd.)

12.2.28 Dedicated Business Services (Continued)

B. Service Options – Rates and Charges (Continued)

3. $0.0199 Interstate Plan (DI5)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	III, IV, V IX	$0.0480	$0.1170	$0.1665	See Section 12.2.30.B
24 months	III	$0.0480	$0.1170	$0.1665	See Section 12.2.30.B
36 months	III	$0.0480	$0.1170	$0.1665	See Section 12.2.30.B

4. Dedicated Freedom Plan (DFP)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	I	$0.0550	$0.0550	$0.1200	See Section 12.2.30.B

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12.2 Rates and Charges, (Cont'd.)

12.2.28 Dedicated Business Services (Continued)

B. Service Options – Rates and Charges (Continued)

5. Dedicated Preview Program (DDP)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
6 months	I	$0.0550	$0.0550	$0.1200	See Section 12.2.30.B
12 months	V, VI, VIII	$0.0550	$0.0550	$0.1200	See Section 12.2.30.B

6. Dedicated Premier Program (DP1)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	II, V, VI, VIII	$0.0550	$0.0550	$0.1200	See Section 12.2.30.B

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12.2 Rates and Charges, (Cont'd.)

12.2.28 Dedicated Business Services (Continued)

B. Service Options – Rates and Charges (Continued)

7. ePartners $0.0250 Interstate Plan (DI3)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	I, II, III	$0.0600	$0.1275	$0.1665	See Section 12.2.30.B
24 months	I, II, III	$0.0600	$0.1275	$0.1665	See Section 12.2.30.B
36 months	I, II, III	$0.0600	$0.1275	$0.1665	See Section 12.2.30.B

8. ePartners $0.0220 Interstate Plan (DI4)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	I, II, III	$0.0525	$0.1220	$0.1665	See Section 12.2.30.B
24 months	I, II, III	$0.0525	$0.1220	$0.1665	See Section 12.2.30.B
36 months	I, II, III	$0.0525	$0.1220	$0.1665	See Section 12.2.30.B

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12.2 Rates and Charges, (Cont'd.)

12.2.28 Dedicated Business Services (Continued)

B. Service Options – Rates and Charges (Continued)

9. ePartners $0.0199 Interstate Plan (DI5)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	I, II, III	$0.0480	$0.1170	$0.1665	See Section 12.2.30.B
24 months	I, II, III	$0.0480	$0.1170	$0.1665	See Section 12.2.30.B
36 months	I, II, III	$0.0480	$0.1170	$0.1665	See Section 12.2.30.B

10. ePartners Dedicated Preview Program (EPA)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
6 months	I	$0.0550	$0.0550	$0.1200	See Section 12.2.30.B
12 months	IV, V, VI	$0.0550	$0.0550	$0.1200	See Section 12.2.30.B

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12.2 Rates and Charges, (Cont'd.)

12.2.28 Dedicated Business Services (Continued)

B. Service Options – Rates and Charges (Continued)

11. ASTA Dedicated Preview Program (ZA1)

ASTA Dedicated Preview Program is only available to members of the American Society of Travel Agents.

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
6 months	I	$0.0550	$0.0550	$0.1200	See Section 12.2.30.B
12 months	V, VI, VII	$0.0550	$0.0550	$0.1200	See Section 12.2.30.B

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.29 Audioconferencing Service

A. Operator Attended

Switched Access Rates	Per Minute Rate
Toll Meet Me	$0.25
800 Meet Me	$0.36
Operator-Dialed	$0.36

Dedicated Access Rates	Per Minute Rate
Toll Meet Me	$0.23
800 Meet Me	$0.34
Operator-Dialed	$0.34

B. Quick Call

Switched Access Rates	Per Minute Rate
Toll Meet Me	$0.18
800 Meet Me	$0.29

Dedicated Access Rates	Per Minute Rate
Toll Meet Me	$0.16
800 Meet Me	$0.27

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.29 Audioconferencing Service (Continued)

C. Conference On-Demand

Switched Access Rates	Per Minute Rate
Toll Meet Me	$0.18
800 Meet Me	$0.29

Dedicated Access Rates	Per Minute Rate
Toll Meet Me	$0.16
800 Meet Me	$0.27

D. Other Charges

Cancellation Charge – A cancellation charge of $100.00 applies to each reservation if not cancelled twenty-four (24) hours prior to the scheduled conference.

Overbooking Charge – An overbooking charge of $5.00 per port applies to each unused port on a conference bridge.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.30 Calling Card Service

A. Calling Card Program A (YBL)

Customers of Calling Card Program A will be billed at the following rates and charges:

Intrastate per minute rate	$0.1000

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

B. Calling Card Program B (Y08)

Customers of Calling Card Program B will be billed at the following rates and charges:

Intrastate per minute rate	$0.1500

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers shall be billed at six (6) second increments.

C. Calling Card Program C (Y18)

Customers of Calling Card Program C will be billed at the following rates and charges:

Intrastate per minute rate	$0.1800

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.31 Payphone Surcharge

A $0.60 per call charge is applicable to completed calls that originate from any payphone within Washington and access the Company's services via 800/888 numbers. This charge is in addition to the tariffed per minute usage rates and any applicable monthly service fees and surcharges associated with utilizing the Company's service and is unrelated to the specific service accessed from the payphone.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.32 $.0299 Switched Product

$.0299 Switched Product is available to business Customers who meet the Company's credit approval guidelines and are served by one of the following incumbent local exchange companies: Qwest and Verizon. Customers of this service must sign a customer acceptance form with the Company which requires a $100 minimum monthly usage commitment and a 12-month term commitment. $.0299 Switched Product rates apply to direct dial, toll free (800/8XX) and calling card calls. A monthly recurring charge may also apply to certain features as noted below.

Account Codes are available under the $.0299 Switched Product to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

A. Per Minute Rates

Customers of the $0.0299 Switched Product will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Direct-Dial Outbound	$0.1190
Inbound 800/8XX	$0.1190

An (eighteen) 18 second minimum will apply to each completed direct-dial outbound call, and thereafter, Customers will be billed in 6 second increments. A thirty (30) second minimum will apply to each inbound 800/8XX completed call, and thereafter, Customers will be billed in 6 second increments.

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12.2 Rates and Charges, (Cont'd.)

12.2.32 $.0299 Switched Product (Continued)

B. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

C. Deficiency Charge

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment in any invoice period during the Term Commitment Period, for that invoice period Customer will pay a Deficiency Charge which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time payment is due for service provided to the Customer.

D. Calling Card

Customers of the $.0299 Switched Product will be billed at the following rate for calling card calls:

Per minute rate	$0.1200

A thirty (30) second minimum will apply to each completed calling card call, and thereafter, Customers will be billed at six (6) second increments.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.32 $.0299 Switched Product (Continued)

E. Non-Recurring and Monthly Recurring Charges

Customers will be billed the following fees for optional services:

Toll Free Numbers (800/888)	$1.00 per month, per number
Establish New Toll-Free Number	$5.00 per number
Non-Verified Account Codes	$5.00 per month, per code
Verified Account Codes	$10.00 per month, per code
Optional Management Invoice Reports	
Paper	$2.00 per month, per report
Electronic	$10.00 per month, per report

F. Directory Assistance Service

Directory Assistance	$ 1.40 per call

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.33 Affinity Switched Program

Excel's Affinity Switched Program is intended for business Customers, who meet the Company's credit approval guidelines, for calling within the State of Idaho. This program is promoted and sold only through designated agents and dealers of Excel. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Affinity Switched Program usage rates, the Customer must be entered into the Excel billing database prior to utilizing this program. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for Excel's Affinity Switched Program are set forth in Section 12.2.33.A following. Calls are rated based on call duration. Affinity Switched Program rates apply to direct dial, toll free (800/8XX) and calling card calls. A monthly recurring charge will also apply.

Account Codes are available under the Affinity Switched Program to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

A. Per Minute Rates

Customers of the Affinity Switched Program will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Direct-Dial Outbound	$0.1200
Inbound 800/8XX	$0.1200

An eighteen (18) second minimum will apply to each completed direct-dial outbound and inbound 800/8XX call, and thereafter, Customers will be billed in six (6) second increments.

B. Calling Card

Customers of the Affinity Switched Program will be billed at the following rate for calling card calls:

Per minute rate:	$0.1500

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.33 Affinity Switched Program, (Cont'd.)

A. Per Minute Rates

Customers of the Affinity Switched Program will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Direct-Dial Outbound	$0.1200
Inbound 800/8XX	$0.1200

An eighteen (18) second minimum will apply to each completed direct-dial outbound and inbound 800/8XX call, and thereafter, Customers will be billed in six (6) second increments.

B. Calling Card

Customers of the Affinity Switched Program will be billed at the following rate for calling card calls:

Per minute rate:	$0.1500

A thirty (30) second minimum will apply to each completed calling card call, and thereafter, Customers will be billed in six (6) second increments.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.33 Affinity Switched Program (Continued)

C. Monthly Recurring and Non-Recurring Charges

Affinity Switched Program Monthly Recurring Charge $2.95

Customers will be billed the following fees for optional services:

Toll Free Numbers (800/888)	$ 1.00 per month, per number
Establish New Toll-Free Number	$ 5.00 per number
Non-Verified Account Codes:	$ 5.00 per month, per code
Verified Account Codes:	$10.00 per month, per code

Optional Management Invoice Reports

Paper	$ 2.00 per month, per report
Electronic	$10.00 per month, per report

D. Directory Assistance Service

Directory Assistance	$ 1.40 per call

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.34 Affinity Dedicated Program

Excel's Affinity Dedicated Program is intended for business Customers, who meet the Company's credit approval guidelines, for calling within the State of Idaho. This program is promoted and sold only through designated agents and dealers of Excel.

Affinity Dedicated Program is a dedicated telecommunications service offering inbound, outbound and travel card services to business customers only. Dedicated facilities between the Customer's premises and the Company's terminal location(s) are required and will be at the Customer's expense. At the customer's request, the Company will install or arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associate d with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. Service orders are subject to network availability.

Customers subscribing to this service must commit to a minimum term of 12 months and a Monthly Usage Commitment of $750 per full invoice period. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

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12.2 Rates and Charges, (Cont'd.)

12.2.34 Affinity Dedicated Program, (Cont'd.)

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any full invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

Rates and charges for Excel's Affinity Dedicated Program are set forth in Section 12.2.34.A following. Calls are rated based on call duration. Affinity Dedicated Program rates apply to direct dial, toll free (800/8XX) and calling card calls.

Account Codes are available under the Affinity Dedicated Program to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered within Company's database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.34 Affinity Dedicated Program (Continued)

A. Per Minute Rates

Customers of the Affinity Dedicated Program will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Direct-Dial Outbound	$0.0280
Inbound 800/8XX	$0.1540

A six (6) second minimum will apply to each completed direct-dial outbound and inbound 800/8XX call, and thereafter, Customers will be billed in six (6) second increments.

B. Calling Card

Customers of the Affinity Dedicated Program will be billed at the following rate for calling card calls:

Per minute rate:	$0.1500

A thirty (30) second minimum will apply to each completed calling card call, and thereafter, Customers will be billed in six (6) second increments

C. Recurring and Non-Recurring Charges

Customers will be billed the following fees for optional services:

Toll Free Numbers (800/888)	$ 1.00 per month, per number
Establish New Toll-Free Number	$ 5.00 per number
Non-Verified Account Codes:	$ 5.00 per month, per code
Verified Account Codes:	$10.00 per month, per code

Optional Management Invoice Reports

Paper	$ 2.00 per month, per report
Electronic	$10.00 per month, per report

D. Directory Assistance Service

Directory Assistance	$ 1.40 per call

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.35 Affinity Association Program - Excel ASTA Gold Plan

The Excel ASTA Gold Plan is available only to members of ASTA and offers a switched business service that combines outbound 1+, inbound toll-free and travel card services. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Excel ASTA Gold Plan usage rates, the Customer must be entered into the Excel billing database prior to utilizing this plan. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for the Excel ASTA Gold Plan are set forth below. Calls are rated based on call duration. An eighteen (18) second minimum will apply to each completed call, and thereafter, calls will be billed in 6 second increments. Customers of the Excel ASTA Gold Plan will not be subject to Excel's Minimum Usage Requirement.

A. Outbound 1+ and Inbound Toll-Free Services

Customers of the Excel ASTA Gold Plan will be billed at the following rate regardless of mileage and/or time of day for outbound 1+ and inbound toll-free calls:

Per minute rate:	$0.1130

B. Travel Card Service

Customers of the Excel ASTA Gold Plan will be billed at the following rate regardless of mileage and/or time of day for travel card calls:

Per minute rate:	$0.0500

C. Directory Assistance

Customers of the Excel ASTA Gold Plan will be billed at the following rate for directory assistance inquiries:

Per Call:	$1.40

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.35 Affinity Association Program - Excel ASTA Gold Plan (Continued)

D. Account Codes

Account Codes are available under the Excel ASTA Gold Plan to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Excel's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

E. Non-Recurring and Monthly Recurring Charges:

Customers of the Excel ASTA Gold Plan will be billed the following fees for optional services:

Toll-Free Numbers	$ 1.00 per month, per number
Establish New Toll-Free Number	$ 5.00 per number
Non-Verified Account Codes	$ 5.00 per month, per code
Verified Account Codes	$10.00 per month, per code

Optional Management Invoice Reports

Paper	$ 2.00 per month, per report
Electronic	$10.00 per month, per report

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.36 Excel Value 2.7 Long Distance Plan

The Excel Value 2.7 Long Distance Plan offers a switched business service that combines outbound 1+ and inbound toll-free services. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Excel Value 2.7 Long Distance Plan usage rates, the Customer must be entered into the Excel billing database prior to utilizing this plan. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for the Excel Value 2.7 Long Distance Plan are set forth below. Calls are rated based on call duration. An 18 second minimum will apply to each completed call, and thereafter, calls will be billed in 6 second increments. Customers of the Excel Value 2.7 Long Distance Plan will not be subject to Excel's Minimum Usage Requirement.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.36 Excel Value 2.7 Long Distance Plan, (Continued)

A. Outbound 1+ and Inbound Toll-Free Services

Customers of the Excel Value 2.7 Long Distance Plan will be billed at the following rate regardless of mileage and/or time of day for outbound 1+ and inbound toll-free calls:

Per minute rate: $0.1130

B. Monthly Access Fee

Customers who subscribe to the Excel Value 2.7 Long Distance Plan will be billed a $0.99 per account monthly access fee. The monthly access fee will be billed in each month in which the Customer uses the Excel Value 2.7 Long Distance Plan.

C. Directory Assistance

Customers of the Excel Value 2.7 Long Distance Plan will be billed at the following rate for directory assistance inquiries:

Per Call: $1.40

D. Account Codes

Account Codes are available under the Excel Value 2.7 Long Distance Plan to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Excel's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.36 Excel Value 2.7 Long Distance Plan (Continued)

E. Non-Recurring and Monthly Recurring Charges

Customers of the Excel Value 2.7 Long Distance Plan will be billed the following fees for optional services:

Toll-Free Numbers	$1.00 per month, per number
Establish New Toll-Free Number	$5.00 per number
Non-Verified Account Codes	$5.00 per month, per code
Verified Account Codes	$10.00 per month, per code

Optional Management Invoice Reports

Paper	$2.00 per month, per report
Electronic	$10.00 per month, per report

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.37 Excel Value 3.0 Long Distance Plan

The Excel Value 3.0 Long Distance Plan offers a switched business service that combines outbound 1+ and inbound toll-free services. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Excel Value 3.0 Long Distance Plan usage rates, the Customer must be entered into the Excel billing database prior to utilizing this plan. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for the Excel Value 3.0 Long Distance Plan are set forth below. Calls are rated based on call duration. An 18 second minimum will apply to each completed call, and thereafter, calls will be billed in 6 second increments. Customers of the Excel Value 3.0 Long Distance Plan will not be subject to Excel's Minimum Usage Requirement.

A. Outbound 1+ and Inbound Toll-Free Services

Customers of the Excel Value 3.0 Long Distance Plan will be billed at the following rate regardless of mileage and/or time of day for outbound 1+ and inbound toll-free calls:

Per minute rate:	$0.1130

B. Directory Assistance

Customers of the Excel Value 3.0 Long Distance Plan will be billed at the following rate for directory assistance inquiries:

Per Call:	$1.40

C. Account Codes

Account Codes are available under the Excel Value 3.0 Long Distance Plan to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Excel's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.2 Rates and Charges, (Cont'd.)

12.2.37 Excel Value 3.0 Long Distance Plan (Continued)

D. Non-Recurring and Monthly Recurring Charges

Customers of the Excel Value 3.0 Long Distance Plan will be billed the following fees for optional services:

Toll-Free Numbers	$1.00 per month, per number
Establish New Toll-Free Number	$5.00 per number
Non-Verified Account Codes	$5.00 per month, per code
Verified Account Codes	$10.00 per month, per code

Optional Management Invoice Reports

Paper	$2.00 per month, per report
Electronic	$10.00 per month, per report

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services

12.3.1 PROTECH ACCESS ONE SERVICE

Protech Access One Service is an outbound service offered to Customers that presubscribe to the Company's service through specific sales agents of the Company. Service is provided to business Customers. Protech Access One Service will be billed in six (6) increments after an initial period, for billing purposes, of eighteen (18) seconds.

A. Per Minute Rates:

Initial Minute:	$0.1290
Each Additional Minute:	$0.1290

B. Protech Access One - Toll Free

Protech Access One Toll Free is an inbound calling service utilizing switched access facilities. This service permits the Customer to receive incoming calls from all locations within Idaho. With Protech One Toll Free Service, the Customer is charged for the call, not the calling party. Calls are billed in six (6) second increments with a minimum initial calling period of eighteen (18) seconds.

1. Per Minute Rates:

Initial Minute:	$0.1290
Each Additional Minute:	$0.1290

C. Travel Card

1. Per Minute Rates:

Initial Minute:	$0.1990
Each Additional Minute:	$0.1990
Per Call Surcharge:	$0.0000

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12.3 Contract Services, (Cont'd.)

12.3.3 MASTER DEALER PROGRAM

A. The Master Dealer Program is available to business customers through an authorized agent of Excel Telecommunications, Inc. Calls are originated from presubscribed locations. This service permits the Customers to make direct dialed 1+ calls from locations within Idaho. Calls are bill in (6) six second increments with a minimum calling period, for billing purposes of (18) eighteen seconds.

These rates apply to direct dialed, toll free (800/888) and calling card calls. There are no monthly fees or recurring charges. Calls are billed individually and rated by time of day, duration, and day of week.

B. Switched Interstate Rates

Per Minute Rate:	$0.1200

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.4 COMTEL Prime Business

A. COMTEL Prime Business service is offered to business Customers of Excel Telecommunications, Inc. through a master agent of the Company. This service provides Customers the option of outbound 1+ and inbound toll free service based upon the monthly commitment level chosen by the Customer. COMTEL Prime Business service is available to business Customers of Excel Telecommunications, Inc. Customers must sign a 12 month term plan at the minimum levels listed below. The Customer will be billed the minimum monthly commitment if the actual monthly usage is below the commitment level. The language of the contract will identify the termination penalty the Customer will pay if the contract is terminated early. All calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

12.3.5 COMTEL 975

Customers must commit to minimum monthly usage of $250. The customer will be billed for the minimum commitment level if account monthly usage is less than the commitment.

A. Per Minute Rates

Outbound Service	$0.0975
Inbound Service	$0.0975

12.3.6 COMTEL 925

Customers must commit to minimum monthly usage of $300. The customer will be billed for the minimum commitment level if account monthly usage is less than the commitment.

A. Per Minute Rates

Outbound Service	$0.0925
Inbound Service	$0.0925

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.7 Global Systems Prime 975

Global Systems Prime 975 service is offered to business Customers of Excel Telecommunications, Inc. through a master agent of the Company. This service provides Customers the option of outbound 1+ and inbound toll free service. Global Systems Prime 975 service is available to business Customers of Excel Telecommunications, Inc. Customers must sign a 12 month term plan. The language of the contract will identify the termination penalty the Customer will pay if the contract is terminated early. All calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

A. Per Minute Rates

(A)	Outbound Service	$0.0975
(B)	Inbound Service	$0.0975

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12.3 Contract Services, (Cont'd.)

12.3.8 Affinity Association Program - IIAA

Affinity Association Program - IIAA service is available to members of the IIAA association, only. This service is a customized telecommunications offering combining inbound, outbound and calling (travel) card services. Customers are billed at a flat per minute rate for both switched and dedicated access. Dedicated Access Service requires a Minimum Monthly Commitment of $2,500. For dedicated access, dedicated facilities between the Customer's premises and the Company's terminal location(s) are required. The Company will arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. Customers requesting to sign up for this service must provide documentation to the Company showing the Customer is a member in good standing with the IIAA association.

A. Per Minute Usage Rates:

Switched Service	
1+ Outbound Service	$0.1200
Toll Free Inbound Service	$0.1200

B. Dedicated Service

1+ Outbound Service	$0.0600
Toll Free Inbound Service	$0.0600

C. Calling (Travel) Card Service: Customer subscribing to this program will be provided with travel calling card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply.

Travel Card Service Type	Per Minute Rate	Per Call Surcharge
Switched Customer	$0.2000	$0.2500
Dedicated Customer	$0.1800	$0.1000

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12.3 Contract Services, (Cont'd.)

12.3.8 Affinity Association Program - IIAA, (Cont'd.)

D.

Directory Assistance Charge:	$0.75

E. Billing Increments: Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

F. Service Hours - Rates apply 24 hours a day, 7 days a week

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12.3 Contract Services, (Cont'd.)

12.3.9 975 Service Program

975 Service Program is available to business customers through an authorized agent of the Company who generates $250 in monthly combined intrastate and interstate revenue. Customers must commit to a 12 month Term Plan. Calls are originated from presubscribed locations. This service is a customized telecommunications offering combining inbound, outbound and calling (travel) card services.

A. Per Minute Rate:

The following rate applies to direct dialed, toll free (800/888) and calling (travel) card calls. There are no monthly fees or recurring charges. Calls are billed individually and rated by time of day, duration, and day of week.

$0.1200 Per Minute

B. Calling (Travel) Card Service:

Customer subscribing to this program will be provided with a travel calling card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply.

Per Minute Rate	Per Call Surcharge
$0.2000	$0.2500

C. Directory Assistance Charge: $0.75

D. Billing Increments: Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

E. Service Hours:

Rates apply 24 hours a day, 7 days a week

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12.3 Contract Services, (Cont'd.)

12.3.9 975 Service Program (Continued)

F. Deficiency Charge:

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

G. Termination Penalty Charge:

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period, or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.10 Brand Equity Service

Brand Equity Service is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. Participants must select one of the following options listed below.

A. Inbound and Outbound Per Minute Rates

OPTIONS	MONTHLY USAGE COMMITMENT	PER MINUTE RATES
1	$10	$0.1200
2	$25	$0.1200
3	$50	$0.1200
4	$75	$0.1200
5	$100	$0.1200
6	$125	$0.1200

B. Billing Increments

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.10 Brand Equity Service (Continued)

C. Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Idaho in addition to the per call surcharge listed below:

Per Call Surcharge:	$0.2500
Per Minute Rates:	$0.2000

D. Travel Card Billing Increments

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

E. Directory Assistance Rate

Directory Assistance	$0.75/per call charge

F. Monthly Recurring Service Charges

Inbound Service Charge	$3.00 per 800/8XX, per month
Account Fee	$1.95*

*Excluding the first month of service, customers subscribing to the Brand Equity Service whose combined intrastate, interstate and international long distance usage is less than $50.00 per month, excluding taxes, surcharges and directory assistance charges, will be assessed this fee, per month.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.11 Dealer Service Program

Dealer Service Program is a 1+ outbound, inbound and calling card telecommunications service offering available only to presubscribed/switched business customers. Customers may select a Month-to-Month or a 12-Month Term Commitment Option. Customers selecting the 12-Month Term Commitment Option must sign an agreement with the Company. The Customer's Monthly Minimum Usage Commitment Level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The Monthly Minimum Usage Commitment Level does not include any monthly recurring fees or directory assistance charges. This service program is available on a Company direct bill basis only. Inbound and outbound calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

A. Monthly Minimum Usage Options

OPTIONS	MONTHLY MINIMUM USAGE COMMITMENT LEVEL
1	$10.00
2	$20.00
3	$30.00
4	$40.00
5	$50.00/Over

B. Per Minute Usage Rates

OPTION 1 $10.00	OPTION 2 $20.00	OPTION 3 $30.00	OPTION 4 $40.00	OPTION 5 $50.00/Over
$0.1600	$0.1600	$0.1600	$0.1600	$0.1600

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.11 Dealer Service Program (Continued)

C. Calling (Travel) Card Service

Customers subscribing to this program will be provided with a travel calling card that allows them to make calls while away from the home or office. Calling card calls will be billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. The following per minute rates and per call surcharge apply to all calling card calls.

Per Minute Rate
$0.2000

D. Monthly Recurring Charges

The following monthly recurring charges apply for the Dealer Service Program Month-to-Month Service Option Plan and Term Commitment Option Plan:

Toll Free Numbers (800/8XX)	$3.00 per month/per 800/8XX number
Optional Management Reports	$2.00 per month/per report
Diskette Billing	$10.00 per month
Mag Tape Billing	$10.00 per month
Account Codes:	
Validated	$10.00 per month
Non-Validated	$5.00 per month
Customer Package	$45.00 per month
Account Fee	$5.00 per account

E. Directory Assistance (Per Call Charge) $0.7000

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.12 FBBA Business Calling Program

FBBA Business Calling Program is a flat rate outbound and inbound calling plan. This service permits business customers to make direct dial 1+ calls and receive inbound toll free (800/888) calls from within Idaho. In addition customers can also place calling card calls. All calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

A. Access Methods and Usage Rates:

1. Direct Dial Access: FBBA Business Calling Plan customer's will be charged $0.0900 per call per minute for all intrastate calls.

2. Toll Free (800/888): FBBA Business Calling Plan customer's subscribing to toll free service will be charged $0.0900 per minute for all terminating calls. The FBBA Customer will be charged for the call rather than the call originator.

3. Travel Card Access: FBBA customers will be charged the Travel Card Rates based on a customer selected term commitment, as they apply to Prime Business Select II in Section 4.3 (2) of this price list.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.13 Global-Tel Long Distance Service

Global-Tel Long Distance Service is an outbound service offered to Customers that presubscribe to the Company's service through specific sales agents of the Company. Service is provided to business Customers.

A. Global-Tel Long Distance Service

Per Minute Rates

Day	$0.1090
Evening	$0.1090
Night/Weekend	$0.1090

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.14 Affinity Association Program - ASTA

Affinity Association Program ASTA offers members of the ASTA association combined outbound 1+ and toll free inbound services. Customer need only sign up for this service and they do not have to make any minimum monthly or term commitments. All calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds. Interstate service is associated with intrastate services and must be ordered together.

Customer requesting to sign up for this service must provide documentation to the Company, showing the Customer is a member in good standing with the ASTA association.

A. Travel Card Service

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.15 Prime Business Select V

Prime Business Select V service is a term plan available to all business customers, who meet the Company's credit approval guidelines, but is designed for large end users. Customers are billed based upon the actual monthly usage. Customers must sign a twelve (12), twenty-four (24), or thirty-six (36) month term plan. Usage commitments will be set at the time of initiating service. The Customer will be billed the minimum monthly commitment level or the actual monthly usage is below the commitment level. Customers will either billed directly by the company or by their local exchange telephone company. Prime Business Select V rates apply to direct dial, toll free, and calling card calls. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

A. Usage Rates

1. Direct Dial & Toll Free

	TERM PLAN		
MONTHLY TERM COMMITMENT	12 Months	24 Months	36 Months
$2,500.00	$0.1200	$0.1200	$0.1200
$5,000.00	$0.1200	$0.1200	$0.1200
$10,000.00	$0.1200	$0.1200	$0.1200
$25,000.00	$0.1200	$0.1200	$0.1200
$50,000.00	$0.1200	$0.1200	$0.1200

2. Calling Card

Per Minute Rate:	$0.20
Per Call Surcharge:	$0.20

3. Directory Assistance

Per Call:	$0.65

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.16 Prime Business Select Plan II - Special Pricing

Prime Business Select Plan II - Special Pricing is a combined 1+ outbound and toll-free inbound switched access service. Calls are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds.

A. Per Minute Rate

Monthly Usage	Per Minute Rate
$0 - $1,499.99	$0.1000
$1,500.00-$74,999.99	$0.0800
$75,000.00-$99,999.99	$0.0750
$100,000.00-150,000.00	$0.0725

B. Directory Assistance Rates

Per Minute Rate: $0.75

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.17 Prime Business Industry Program

Prime Business Industry Program is an affinity associated program for various business and social groups that either commit to or recommend Excel Telecommunications, Inc. service to the association membership. The association membership will receive special term and rate conditions when they subscribe to Excel Telecommunications, Inc. service.

Auto Dealers Program is a Prime Business Industry Program designed for Factory Authorized Auto Dealers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Customers must sign a term commitment for one year and a monthly revenue commitment of $250. Per minute rates and per call surcharges apply based upon call type. Intrastate service is available as an add on to interstate service.

Rates

Per Minute Rates:	$0.1200
Travel Card Service:	
Per Minute Rate	$0.2000
Per Call Surcharge	$0.2500
Directory Assistance	$0.7500

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.18 UNUM Agent Program

The UNUM Agent Program is available to business Customers through an authorized agent of Excel Telecommunications, Inc. Calls are originated from presubscribed locations. This service permits the Customers to make direct dialed 1+, toll free (800/888) and calling card calls from locations within the United States Calls are billed in (6) six second increments with a minimum calling period, for billing purposes of (18) eighteen seconds.

Rates

Direct Dialed Outbound Service:	$0.1200
Toll Free Inbound Service:	$0.1200
Travel Card Service	
Per Minute Rate:	$0.2000
Per Call Surcharge:	$0.2500

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.19 Affinity Association Program - ASTA SPECIAL CONTRACT II

Affinity Association Program - ASTA Special Contract II is a presubscribed/switched business service offering that combines outbound 1+, toll free inbound Directory Assistance and travel card services. Customer must commit to a Monthly Usage Level. All calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds. Interstate service is associated with intrastate services and must be ordered together.

Customer requesting to sign up for this service must provide documentation to the Company, showing the Customer is a member in good standing with the ASTA association.

A. Per Minute Rates (Inbound and Outbound)

MONTHLY USAGE LEVEL	PER MINUTE RATE
$0.01 - $49.99	$0.1200
$50.00 - $499.99	$0.1200
$500.00/OVER	$0.1200

B. Directory Assistance

Per Call Charge $0.7500

C. Monthly Recurring Account Charge $5.00/per account

D. Monthly Recurring 800/8XX Charge $3.00/per 800/8XX number

E. Travel Card Service

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Travel Card calls will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments. Per call surcharge apply for Travel Card calls originating and terminating within the State of Idaho.

Per Minute Rate	Per Call Surcharge
$0.2000	$0.2500

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.20 AffinityAssociation Program - SPECIAL CONTRACT III

AffinityAssociation Program - ASTA Special Contract III is a presubscribed/switched business service offering that combines outbound 1+, toll free inbound Directory Assistance and travel card services. Customer(s) need only sign up for this service and they do not have to make any minimum monthly or term commitments. All calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds. Interstate service is associated with intrastate services and must be ordered together. Customer requesting to sign up for this service must provide documentation to the Company, showing the Customer is a member in good standing with the ASTA association.

A. Per Minute Rates (Inbound and Outbound)

PER MINUTE RATE
$0.1200

B. Directory Assistance

Per Call Charge	$0.7500

C. Monthly Recurring Account Charge: $5.00/per account

D. Monthly Recurring 800/8XX Charge: $3.00/per 800/8XX number

E. Travel Card Service

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Travel Card calls will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments. Per call surcharge apply for Travel Card calls originating and terminating within the State of Idaho.

Per Minute Rate	Per Call Surcharge
$0.2000	$0.2500

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12.3 Contract Services, (Cont'd.)

12.3.21 Prime Business Select II Switched Special Pricing

Prime Business Select II Switched Special Pricing is a presubscribed/switched outbound 1+, inbound, Directory Assistance and travel card telecommunications service offering available only to business customers. Customers must commit to a 12 month Term Commitment Period in order to receive the following per minute rates:

A. Per Minute Rates (Inbound and Outbound)

Monthly Term Commitment Period	Per Minute Rate
12	$0.1200

B. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

C. Billing Increments

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.21 Prime Business Select II Switched Special Pricing (Continued)

D. Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Idaho in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
$0.2000	$0.2500

E. Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

F. Monthly Recurring Charge: $3.00/per 800/8XX number

G. Directory Assistance: $1.40/per call charge

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.22 Brand Equity Dedicated Service - I

Brand Equity Dedicated Service - I is a dedicated outbound 1+, inbound and travel calling card telecommunications service offering available only to customers subscribing to associated Brand Equity Service offerings. This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. Customers must commit to a Monthly Usage Level of $2,500.00, $5,000.00, or $7,500.00. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

A. Per Minute Rates

OPTIONS	Monthly Usage Level	Per Minute Rate
1	$2,500.00	$0.0550
2	$5,000.00	$0.0550
3	$7,500.00	$0.0550

B. Billing Increments:

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

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12.3 Contract Services, (Cont'd.)

12.3.22 Brand Equity Dedicated Service – I, (Continued)

C. Travel Calling Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Idaho in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
$0.1800	$0.1000

D. Travel Calling Card Billing Increments
Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

E. Monthly Recurring Charge: $3.00/per 800/8XX number

F. Directory Assistance: $0.75/per call charge

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12.3 Contract Services, (Cont'd.)

12.3.23 Brand Equity Dedicated Service - II

Brand Equity Dedicated Service - II is a dedicated outbound 1+, inbound and travel calling card telecommunications service offering available only to customers subscribing to associated Brand Equity Service offerings. This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. Customers must commit to a Monthly Usage Level of $10,000.00, $15,000.00, $25,000.00 or $50,000.00. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

A. Per Minute Rates

OPTIONS	Monthly Usage Level	Per Minute Rate
1	$10,000.00	$0.0550
2	$15,000.00	$0.0550
3	$25,000.00	$0.0550
4	$50,000.00	$0.0550

B. Billing Increments:
Each direct-dialed and inbound 800 number call completed will have an initial minimum of six (6) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

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12.3 Contract Services, (Cont'd.)

12.3.23 Brand Equity Dedicated Service – II, (Continued)

C. Travel Calling Card Per Minute Rates
Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Idaho in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
$0.1800	$0.1000

D. Travel Calling Card Billing Increments
Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

E. Monthly Recurring Charge: $3.00/per 800/8XX number

F. Directory Assistance $0.75/per call charge

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12.3 Contract Services, (Cont'd.)

12.3.24 1Q Prime Business Dedicated Service

1Q Prime Business Dedicated Service is a dedicated telecommunications service offering inbound, outbound and travel card services to business customers only. Customers are billed at per minute rates based on a Monthly Usage Commitment Level for dedicated access services for origination and termination of long distance calls. Customers subscribing to this service must commit to a minimum term of 12 months and a Monthly Usage Commitment of $2500, $5000, or $7500. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

Dedicated facilities between the Customer's premises and the Company's terminal location(s) are required. At the customer's request, the Company will install or arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. Service orders are subject to network availability.

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12.3 Contract Services, (Cont'd.)

12.3.24 1Q Prime Business Dedicated Service

A. Outbound and Inbound Per Minute Rates:

	PER MINUTE RATES
Monthly Revenue Commitment	12 Month Term
$ 2,500	$0.0550
$ 5,000	$0.0550
$ 7,500	$0.0550

B. Billing Increments:
Each direct-dialed call and inbound toll free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

C. Travel Card Per Minute Rates
Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Idaho in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
$0.1800	$0.1000

D. Travel Card Billing Increments
Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

E. Monthly Recurring Charge: $3.00/per 800 number

F. Directory Assistance: $0.75/per call charge

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.25 1Q99 - Prime Business Select 2000

1Q99 - Prime Business Select 2000 is a telecommunications service offering inbound, outbound and travel card services to new Commercial Prime Business Service customers only. Customers are billed at per minute rates based on a Monthly Usage Commitment Level for switched access services for origination and termination of long distance calls. Customers subscribing to this service must commit to a minimum term of 12 months and choose from the Monthly Usage Commitment Levels indicated below. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

Monthly Recurring Charges apply

A. Outbound and Inbound Per Minute Rates:

	PER MINUTE RATES
Monthly Revenue Commitment	12 Month Term
$0 - $500.00	$0.1200
$501.00 - $1,000.00	$0.1200
$1,001.00 - $2,500.00	$0.1200
Over $2,500.00	$0.1200

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12.3 Contract Services, (Cont'd.)

12.3.25 1Q99 - Prime Business Select 2000 (Continued)

B. Billing Increments:

Each direct-dialed call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

C. Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Idaho in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
$0.2000	$0.2500

D. Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

E. Monthly Account Charge: $5.00

F. Monthly Recurring Charge: $3.00/per 800/8XX

G. Directory Assistance: $0.65/per call charge

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12.3 Contract Services, (Cont'd.)

12.3.26 Brand Equity Service II

Brand Equity Service II is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. Participants must select one of the following options listed below.

A. Inbound and Outbound Per Minute Rates

OPTIONS	MONTHLY USAGE COMMITMENT	PER MINUTE RATES
1	$100	$0.1600
2	$125	$0.1600
3	$150	$0.1600

B. Billing Increments

Inbound and outbound calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

C. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Usage Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.26 Brand Equity Service II (Continued)

D. Deficiency Charge

In the event Customer's Monthly Usage Commitment Level does not meet the Monthly Usage Commitment Level selected by the Customer in any invoice period during the Monthly Usage Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Term Commitment Level and the actual Monthly Usage Commitment Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

E. Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the Continental United States in addition to the per call surcharge listed below:

Per Call Surcharge:	$0.2000
Per Minute Rates:	$0.2000

F. Travel Card Billing Increments

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

G.	Monthly Recurring Charge	$3.00 per 800/8XX number
H.	Directory Assistance	$0.75/per call charge

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.27 Brand Equity Service III

Brand Equity Service III is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. Participants must select one of the following options listed below.

A. Inbound and Outbound Per Minute Rates

OPTIONS	MONTHLY USAGE COMMITMENT	PER MINUTE RATES
1	$0- $99.99	$0.1600
2	$100/Over	$0.1600

B. Billing Increments

Inbound and outbound calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

C. Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the Continental United States in addition to the per call surcharge listed below:

Per Call Surcharge:	$0.2000
Per Minute Rates:	$0.2000

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.27 Brand Equity Service III (Continued)

D. Travel Card Billing Increments

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

E.	Monthly Recurring Charge	$3.00 per 800/8XX number
F.	Directory Assistance	$0.75/per call charge

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.28 Prime Business Select Switched

Prime Business Select Switched Service is a presubscribed/switched outbound 1+, inbound and travel card telecommunications service offering available to business customers. Customers must commit to a 12 month Term Commitment Period and select one of following Options listed below:

Monthly Recurring Charges Apply

A. Per Minute Rates (Outbound and Inbound)

Option	Monthly Term Commitment Period	Monthly Usage Level	Per Minute Rate
1	12	$0 - $499.99	$0.1200
2	12	$500.00 - $999.99	$0.1200
3	12	$1000.00 - $2,499.99	$0.1200
4	12	$2,500.00/Over	$0.1200

B. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to $100.00 multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.28 Prime Business Select Switched Service (Continued)

C. Billing Increments

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

D. Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Idaho in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
$0.2000	$0.0000

E. Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

F. Monthly Account Charge $5.00/per month

G. Monthly Recurring Charge $3.00/per 800/8XX number

H. Directory Assistance $0.7500/per call charge

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.29 Brand Equity Domestic Service V

Brand Equity Domestic Service V is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. A Brand Equity participant is defined as any business entity or individual within an industry, professional or business classification, or a commercial organization with affiliate franchisees, independent agents, independent distributors or other multiple commercial representatives who enter into an agreement with Company for the marketing of this service.

Monthly Recurring Charges Apply

A. Inbound and Outbound Per Minute Rate

$0.1600

B. Billing Increments

Inbound toll free and outbound 1+ calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

C. Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Idaho in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
$0.2000	$0.2000

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.29 Brand Equity Domestic Service V (Continued)

D. Travel Card Billing Increments

Travel card calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

E.	Monthly Recurring Charge	$3.00 per 800/8XX number
F.	Monthly Account Charge	$1.75/per month
G.	Directory Assistance	$0.7500/per call charge

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.30 ASTA Select Dedicated Program

ASTA Select Dedicated Program is a dedicated outbound 1+, inbound and travel card telecommunications service offering available to members of the ASTA Association. Customers must commit to a 12 month Term Commitment and a minimum Monthly Usage Commitment Level of $2,500. The Customer's minimum Monthly Usage Commitment is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges.

A. Per Minute Rate

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12	$2,500	$0.0550
Switched Access Overflow Rate - utilized when dedicated traffic overflows to the switched network. The Switched Access Overflow per minute rate is $0.0950.		

B. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

C. Deficiency Charge

In the event Customer's actual Monthly Usage does not meet the minimum Monthly Usage Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Customer's actual Monthly usage and the Monthly Usage Commitment Level indicated above. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.30 ASTA Select Dedicated Program (Continued)

D. Billing Increments

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

E. Travel Card Service

Customers subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply for Travel Card calls originating and terminating Within the State of Idaho:

Per Minute Rate	Per Call Surcharge
$0.1800	$0.1000

F. Travel Card Billing Increments

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

G. Monthly Recurring Charge $3.00/per 800/8XX number

H. Directory Assistance $0.75/per call charge

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.31 Hearth Products Association Dedicated Program

Hearth Products Association Dedicated Program is a dedicated outbound 1+, inbound and travel card telecommunications service offering available to members of the Hearth Products Association. This service allows the Customer to place long distance calls between points Within the State of Idaho. Customers must commit to a 12 Month Term Commitment Period and a minimum Monthly Usage Commitment Level. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges.

A. Per Minute Rates

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12	$2,500.00	$0.0550

B. Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

C. Deficiency Charge

In the event Customer's actual Monthly Usage does not meet the minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Customer's actual Monthly Usage and the Monthly Usage Commitment Level indicated above. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.31 Hearth Products Association Dedicated Program (Continued)

D. Billing Increments

Each direct-dialed call and inbound 800/8XX call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

E. Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed Within the State of Idaho in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
$0.1800	$0.1000

F. Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

G. Monthly Recurring Charge $3.00/per 800/8XX number

H. Directory Assistance $0.75/per call charge

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.32 Prime Business Select Association Program

Prime Business Select Association Program is available to certified non-profit Associations, Chambers of Commerce and other non-profit business trade groups. Members of such organizations who enroll in the Prime Business Select Association Program are eligible to receive program-specific discounted rates for direct dial, calling card and inbound toll free (800/888) long distance services. All Prime Business Select Association Program calls will be billed in six (6) second increments after an initial period of eighteen (18) seconds.

A. Requirements

The Association Program requires a monthly total usage commitment of $10,000. This minimum is not applicable for the first six (6) months of the association for participation in this program.

B. Direct Dial and Toll Free Access

Prime Business Select Association Program customers will be charged per minute for all direct dial interstate calls.

Per Minute Rate:	$0.1200

C. Calling Card Access

Prime Business Select Association customers will be charged $0.20 per minute for all intrastate calling card calls plus an additional $0.20 per call surcharge.

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SECTION 12 - EXCEL TELECOMMUNICATIONS COMMERCIAL SERVICES, (CONT'D.)

12.3 Contract Services, (Cont'd.)

12.3.33 Affinity Association Program - ASTA

A. Per Minute Rates - Switched Service

1+ Outbound Service	$0.1200
Toll Free Inbound Service	$0.1200

B. Per Minute Rates - Dedicated Service ($2,500 commitment)

1+ Outbound Service	$0.0650
Toll Free Inbound Service	$0.0650

C. Travel Card Service

Per Minute Rate:	$0.2000
Per Call Surcharge	$0.2500

D. Travel Card Service:

Per Minute Rate:	$0.7500

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS

Excel Telecommunications, Inc. (the Company and/or Excel) is a telecommunications provider incorporated under the laws of the State of Texas. Excel Telecommunications Inc. provides telecommunications services in the areas certified to it within the State Idaho.

Excel Telecommunications, Inc.'s authority to serve this area is granted as determined by the Commission.

All rules, regulations and rates of the Company apply to its certified area unless otherwise specifically noted in this tariff.

Excel Local Exchange Services may be offered in conjunction with an associated long distance service offering provided by Excel.

13.1 Excel Local Service Offerings

13.1.1 Non-Recurring Charges

A. Service Connection Charges

These charges are nonrecurring and apply to various Customer requests for connecting, moving or changing service. They are in addition to any other scheduled rates and charges that would normally apply under this tariff. The charges in this section for the connection, move, or change of service contemplate work being performed by Company employees involved at a time when overtime wages do not apply. No distinction is made between a "New Installation and Connection" and an "Outside Move. All changes in location of Customer s equipment or service from one premises to another, are treated as new service connections with service charges applying. Service charges are in addition to other rates and charges normally applying under this tariff. They apply in addition to construction charges made because of unusual costs in establishing service and are not in lieu of usage charges. Maintenance service charges will apply jn those instances where EXCEL makes a repair visit to the customer s premises and the service difficulty or trouble is not on EXCEL's side of the demarcation point.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.1 Non-Recurring Charges, (Cont'd.)

A. Service Connection Charges, (Cont'd.)

1. Local Service - New Order Charge(s)

This charge is for receiving, recording and processing information necessary to execute a Customer's request for new service. One Local Service Charge, per line, is applicable for all new orders requested at the same time of the initial order for the same Customer. If service is established at a new location and the Customer later moves back to the old location or a separate location, this service charge will apply in connection with the reestablishment of service, accordingly.

2. Local Service Activation Charge(s) This charge is applicable where existing local service or telephone numbers are activated or migrated to EXCEL's service when facilities or construction is not required.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.1 Non-Recurring Charges, (Cont'd.)

A. Service Connection Charges, (Cont'd.)

3. Local Service - Change Order Charge(s)

Following are examples of Change Order Charges applicable to EXCEL's MyLine Local Service offering(s):

a. Feature Service Change Charge(s) - When a Customer adds deletes, or changes a feature or features within a local package, the Company cannot apply more than one Feature Service Charge per order per line.

b. Record Order Charge(s) - One Record Order Charge, per line is applicable for all changes and/or additions ordered and provided at the same time for the same Customer. When multiple Record Orders are required for Company reasons, only one Record Order Charge applies. Charges are applicable to, but not limited to, the following:

1. Change of a directory listing name or address
2. Change of a telephone number except in the case of harassing calls
3. Change of billing address

4. Local Service - Move Order Charge(s):

This charge is for moving the customer s telephone service and features to another location within the customer s current local service area and central office.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.1 Non-Recurring Charges, (Cont'd.)

B. Miscellaneous Charges

1. Line Installation Charge(s)

To add a new primary line to Customer's residence if facilities construction is required. No distinction is made between a "New Installation or Connection" and an "Outside Move. If the Customer requests that their service is established, maintained moved or changed at hours of the day or days of the week (other than normal work hours or days), or on holidays, or interrupts work once begun, or when overtime wages apply, a charge based on the additional costs will apply in addition to any other applicable charges.

2. Additional Line Installation Charge(s)

To add an additional new line to Customer s residence if another telephone line is provided by the Company at the same residence and initiated at the same time. No distinction is made between a New Installation or Connection" and an "Outside Move." If the Customer requests that their service is established, maintained moved or changed at hours of the day or days of the week (other than normal work hours or days), or on holidays, or interrupts work once begun, or when overtime wages apply, a charge based on the additional costs will apply in addition to any other applicable charges.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.1 Non-Recurring Charges, (Cont'd.)

B. Miscellaneous Charges, (Cont'd.)

3. Restoration of Service Charge

If service is disconnected for nonpayment, service will be reestablished only upon receipt of payment of all charges due which include charges for service and facilities during the period of disconnection and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order personal check or certified check. If payment is made by personal check, restoration will be effected upon clearance of the check. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of the Company service order, service will be reestablished only upon a basis of an application for new service. During the period of disconnection, Customer s telephone number will not be reassigned. Once service has been terminated, the telephone number may be reassigned to another Customer.

4. Special Construction Charge(s) To perform any customer required special construction or change of existing telephone equipment at the customer premises.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.2 Local Exchange Services

A. EXCEL MyLine[SM] Local Service Offerings

Customers subscribing to the Company s Local Service must purchase a local package consisting of an access line (dial tone). Customers who order an additional line(s), are exceptions to the local package purchase requirement. The EXCEL Classic MyLine[SM] Local Service Packages described below in sections 1. , 3. and 4. are only available to existing customers of the Excel Classic MyLine[SM] Local Service Packages (formerly known as Excel MyLine[SM] Local Service Packages) as of February 16, 2004. EXCEL Local Service offers are furnished as follows where facilities or interconnection service arrangements are available:

1. EXCEL MyLine[SM] StandAlone Local Service: Single line service with no features.

2. EXCEL Classic MyLine[SM] Basic Local Service Package: Single line service with Touch Tone, with the following custom features included: Call Waiting, Call Return and Three-Way Calling.

3. EXCEL Classic MyLine[SM] Value Local Service Package: Single line service with Touch Tone, with the following custom features included: Call Waiting, Call Return, Three-Way Calling, Caller ID Name and Number and Selective Call Rejection.

4. EXCEL Classic MyLine[SM] Complete Local Service Package: Single line service with Touch Tone, with the following custom features included: Call Waiting, Call Return, Three-Way Calling, Caller ID Name and Number, Selective Call Rejection, Call Forwarding, Priority Call, Auto Redial, Speed Dial, Anonymous Call Rejection (ACR).

5. Additional Lines : Additional lines include Touch-Tone and may be purchased with or without a package provided that the Customer primary line continues to be served by the Company as the primary Local Exchange Carrier.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.2 Local Exchange Services, (Cont'd.)

B. Touch Tone Calling Service

1. Touch Tone calling service provides for the origination of calls by means of instruments equipped for tone-type address signaling and special central office facilities. The service is furnished subject to the availability of central office facilities.

2. All dial-type lines that terminate in an instrument equipped for tone-type address signaling shall be equipped for Touch Tone calling service except for dial-type lines served from a central office where the special facilities for Touch Tone calling service are not available.

3. Other facilities, miscellaneous and supplemental equipment requested by Customers and not detrimental to this service or other services of the Company will be furnished under the regulations and at the rates specified in the applicable sections of this tariff.

C. Transfer of Calls Service

Transfer of Calls Service is a service used when a Customer disconnects service or changes their telephone number. Calls to the intercepted telephone number are referred to a recorded message if requested by the Customer. The announcement states that the called number has been disconnected or changed. If the number is available, it is given to the caller. The number may not be available because, for example, it is nonpublished or the Customer left the area without providing a forwarding telephone number. This service is available where resources permit, and is provided for a period of thirty (30) days.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.3 Custom Features

The features in this section are made available on an individual basis or as a part of feature packages. Custom features are offered on a monthly basis where facilities or interconnection arrangements are available.

A. Anonymous Call Rejection - ACR - (*77) - Allows customers to automatically reject all calls that have been marked anonymous unavailable, or private by the calling party. When ACR is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

B. Auto Redial - Repeat Dialing - (*66) - This feature automatically redials the last outgoing number dialed by the Customer. Activation and deactivation of this feature is completed by the Customer. Auto Redial will attempt to call the number for a maximum of thirty (30) minutes after the feature is activated. Once the call is established, the Customer will hear a special ring when the call can be completed. NOTE: Some telephones are only capable of providing a standard ring. Customers must contact the manufacturer or distributor of their telephone set if they have any questions. Repeat Dialing (usage sensitive) is available on a pay-per-use basis, and the functionality is the same as Repeat Dialing. Repeat Dialing (usage sensitive) will be provisioned with local service unless customer requests the feature to be blocked or it is included in a package.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.3 Custom Features, (Cont'd.)

Call Forwarding - Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which all incoming calls are to be transferred automatically. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the access line originating the call and the access line to which the call is transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between the customer s access line and the distant access line to which the call was transferred. Call Forwarding - (Busy Line) - automatically reroutes an incoming call to a customer predesignated number when the called number is busy.

Call Forwarding: - (No Answer) - automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding: - (Busy Line /No Answer) - provides for the automatic routing of incoming calls to a preselected telephone number when the called telephone number is busy and/or does not answer within a determined number of rings. When Call Forwarding service is provisioned in a central office, the pre-selected forwarded telephone number must be within the same central office control group. No assurance can be given that transmission will be fully satisfactory during Call Forwarding service calls.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.3 Custom Features, (Cont'd.)

Call Forwarding - (Selective) - Selective Call Forwarding provides the Customer with the ability to forward incoming calls from pre-selected telephone numbers to another telephone number. The Customer can construct or modify a telephone number screening list. Incoming calls will be screened against the Customer s list and only those telephone calls from telephone numbers on the list will be forwarded. The Selective Call Forwarding Customer is responsible for the payment of charges (i.e. , toll charges) for each call between the Selective Call Forwarding equipped telephone line and the line to which the call is being forwarded. Calls from numbers not on the list will receive standard call completion. The Customer must also subscribe to the Call Forwarding feature. Subscribers to Selective Call Forwarding activate the service and construct or modify the screening list by dialing *63 and following the prompts. This service may be temporarily deactivated by dialing *83.

Call Return - (*69) - This feature allows the Customer to automatically return the most recent incoming call, even if it is not answered. If the telephone number is busy, Call Return will attempt to call the number for a maximum of thirty (30) minutes after the feature is activated. Once the call is established, the Customer will hear a special ring when the call can be completed. This is accomplished by the Customer activating a code. NOTE: Some telephones are only capable of providing a standard ring. Customers must contact the manufacturer or distributor of their telephone set if they have any questions. The operability of this call back feature is dependent upon whether the caller s originating telephone number can be recognized, or not.

Call Return (usage sensitive) is available on a pay per use basis and the functionality is the same as Call Return. Call Return (usage sensitive) will be provisioned with local service unless customer requests the feature to be blocked or it is included in a package.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.3 Custom Features, (Cont'd.)

Call Trace - (Customer Originated) - Allows a customer to request an automatic trace of the last incoming call. This provides an easy way to trace obscene, threatening or harassing calls. A Call Trace may be activated at any time during or immediately following the call to be traced. The incoming call detail recorded by the Company showing the results of the trace (i.e. , telephone number traced) will not be released to the customer. Such call detail shall be provided only to law enforcement authorities upon request. A trace cannot be successfully completed if the incoming call originates in a telephone central office not equipped for Call Trace Service.

At its option or upon receipt of a proper request from a law enforcement agency, the Company will set up a temporary tracing arrangement using Call Tracing at no charge to the customer when in the judgment of the Company or law enforcement agency, the unwanted call(s) present a serious threat of harm or destruction of property.

Call Waiting - This feature provides a tone signal that alerts the Customer talking on the line when a second call is incoming. A maximum of two calls may be in process at one time. A Customer who subscribes to Call Waiting can also inhibit the reception of the Call Waiting tone for the duration of a single call, preventing interruption of the call by activating the code (*70) to cancel Call Waiting. This functionality is automatically included with the Call Waiting feature at no additional cost to the Customer.

Call Waiting: ID (With Name and Number) - Call Waiting ID with Name and Number is an enhanced version of Call Waiting ID. It designed for use by a Call Waiting subscriber. A customer who is off hook on an existing call, is able to receive the telephone number of a new incoming call on their customer-provided premise equipment attached to the Customer s subscriber line. Additionally, the name found in the Company s records, applicable to the line originating the call, including the non-published and non-listed service is displayed on customer provided premise equipment. The Customer must purchase the equipment separately, and it is not available under this tariff.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.3 Custom Features, (Cont'd.)

Speed Dialing- This feature allows the Customer to reach a list of frequently called numbers by dialing an abbreviated code. The Customer may call up to eight pre-selected numbers by dialing one-digit codes. Programming of these numbers is completed by the Customer.

Three-Way Calling - Enables a customer to add a third party on an existing call without operator assistance, thereby establishing a three-way conversation. The transmission quality may vary depending on the distance and routing necessary and may not necessarily meet normal standards.

Three-Way Calling (usage sensitive) is available on a pay per use basis and the functionality is the same as Three-Way Calling. Three-Way Calling (usage sensitive) will be provisioned with local service unless customer requests the feature to be blocked or it is included in a package.

Caller ID - (Number Only) - This feature automatically displays a caller s telephone number, including non-published and non-listed service on a customer provided display unit. The customer must purchase the equipment separately, and it is not available under this tariff.

Caller ID - (Name and Number) - Allows the Customer to identify most callers by letting him/her see the names and phone numbers on special display equipment. The customer must purchase the equipment separately, and it is not available under this tariff

Caller ID Name and Number Blocking Per Line - (*67) - Any Company calling party may prevent the delivery of Calling Party Number and Calling Party Name to the called party by dialing an access code (*67) on their touch-tone pad or 1367 from a rotary telephone) immediately prior to placing a call. The access code will activate blocking on a per call basis.

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13.1 Excel Local Service Offerings, (Cont'd.)

13.1.3 Custom Features, (Cont'd.)

Priority Call (*61) - This feature permits the Customer to preselect telephone numbers that can be given a distinctive alerting signal or ring. The Customer can create or change a list of telephone numbers by dialing an activation code. NOTE: Some telephones are only capable of providing a standard ring. Customers must contact the manufacturer or distributor of their telephone set if they have any questions.

Selective Call Rejection - Selective Call Rejection enables the Customer to block calls from up to fifteen (15) pre-selected telephone numbers. To block specified telephone numbers, the Customer builds a screening list via code activation. Customers may access their screening list to add telephone numbers by dialing *60. Customers may deactivate Selective Call Rejection by dialing *80. To block an unknown telephone number after receiving the call, the Customer enters a blocking code to add the number to the Customer s screening list. In the event that facilities are unavailable to provide incoming call screening from the Customer s list standard call completion will occur. Customers whose telephone numbers are blocked are directed to a prerecorded announcement regarding the block.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.3 Custom Features, (Cont'd.)

Distinctive Ring - Distinctive Ring allows a Customer to establish up to two telephone numbers on the same access line and to distinguish calls to each number by distinctive ringing patterns. The standard ringing pattern applies to the billing telephone number, while the dependent telephone number receives a distinctive ringing pattern for incoming calls. Distinctive Ring is available to single line residential customers where facilities are available.

When a Distinctive Ring Customer also subscribes to Call Waiting, incoming calls to the billing telephone number will activate the standard Call Waiting tone. Calls to dependent telephone number will activate a distinctive Call Waiting tone. When a Distinctive Ring Customer subscribes to any Call Forwarding service, the dependent telephone number may be forwarded to the same number as the billing telephone number or receive no forwarding treatment.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.4 EXCEL MyLine[SM] Basic Package

EXCEL MyLine [SM] Basic Package provides residential Customers in Idaho with local and long distance calling for a flat rate. In order to subscribe to EXCEL MyLine [SM] Basic Package, the Customer must select EXCEL as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans: EXCEL MyLine [SM] $. 05 Plan or EXCEL MyLine [SM] $.03 Plan as described in this tariff. Rates and charges for the EXCEL MyLine [SM] Basic Package may vary based on the Customer s selected long distance calling plan. The availability of EXCEL MyLine [SM] Basic Package to the Customer may be restricted based upon both EXCEL' s access to services through the incumbent local exchange carrier and the Customer creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

EXCEL MyLine [SM] Basic Package is a bundled service package which includes Basic Residential Local Service as described in Section 3.2 and the following three Call Management Features: Call Return as described in Section 3. , Call Waiting as described in Section 3.3.j and Three-Way Calling as described in Section 3.3.m. The Customer will also receive 100 minutes of domestic long distance usage subject to the Customer s selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes. The Customer will also be eligible for EXCEL' s Friends-Free Discount Program as described in this tariff.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.4 EXCEL MyLine [SM] Basic Package, (Cont'd.)

EXCEL MyLine [SM] Basic Package does not include equipment associated with the Caller ID feature. EXCEL does not prorate the monthly charges for the MyLine [SM] Basic Package. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with EXCEL MyLine [SM] Basic Package are set forth in Section 13.4.2 following.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.5 EXCEL MyLine [SM] Value Package

EXCEL MyLine [SM] Value Package provides residential Customers in Idaho with local and long distance calling for a flat rate. In order to subscribe to EXCEL MyLine [SM] Value Package, the Customer must select EXCEL as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans:

EXCEL MyLine [SM] 05 Plan or EXCEL MyLine [SM] 03 Plan as described in this tariff. Rates and charges for the EXCEL MyLine [SM] Value Package may vary based on the Customer s selected long distance calling plan. The availability of EXCEL MyLine [SM] Value Package to the Customer may be restricted based upon both EXCEL' s access to services through the incumbent local exchange carrier and the Customer creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

EXCEL MyLine [SM] Value Package is a bundled service package which includes Basic Residential Local Service as described in Section 13. and the following eight Call Management Features: Caller ID as described in Section , Call Waiting as described in Section 3.3.j, Three-Way Calling as described in Section 3. , Call Waiting ID as described in Section 3. Call Return as described in Section 3. , Speed Dialing as described in Section 3. 3.1, Call Forwarding as described in Section 3. , and Auto Redial as described in Section 3. b. The Customer will also receive 200 minutes of domestic long distance usage subject to the Customer s selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes. The Customer will also be eligible for EXCEL' s Friends-Free Discount Program as described in this tariff.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.5 EXCEL MyLine [SM] Value Package, (Cont'd.)

In addition to the features described herein, EXCEL MyLine [SM] Value Package includes subscription to an unregulated service, EXCEL' s Voice Mail. EXCEL MyLine [SM] Value Package does not include equipment associated with the Caller ID feature. EXCEL does not prorate the monthly charges for the MyLine [SM] Value Package. If the Customer s service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with EXCEL MyLine [SM] Value Package are set forth in Section 13.4.2 following.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.6 EXCEL MyLine SM Complete Package

EXCEL MyLine SM Complete Package provides residential Customers in Idaho with local and long distance calling for a flat rate. In order to subscribe to EXCEL MyLine SM Complete Package, the Customer must select EXCEL as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select the EXCEL MyLine SM $.05 Plan as described in this tariff. The availability of EXCEL MyLine SM Complete Package to the Customer may be restricted based upon both EXCEL' s access to services through the incumbent local exchange carrier and the Customer s creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

EXCEL MyLine SM Complete Package is a bundled service package which includes Basic Residential Local Service as described in Section 3.2 and the following eight Call Management Features: Caller ID as described in Section , Call Waiting as described in Section 3. j, Three-Way Calling as described in Section 3. , Call Waiting ID as described in Section 3. Call Return as described in Section 3. , Speed Dialing as described in Section 3.3.1, Call Forwarding as described in Section 3, and Auto Redial as described in Section 3. b. The Customer will also receive unlimited domestic long distance usage. The unlimited domestic long distance usage is for residential voice use only and applies to non-operator assisted, direct dialed domestic calls. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.1 Excel Local Service Offerings, (Cont'd.)

13.1.6 EXCEL MyLine [SM] Complete Package (Continued)

In addition to the features described herein, EXCEL MyLine [SM] Complete Package includes subscription to an unregulated service, EXCEL' s Voice Mail. However, EXCEL MyLine [SM] Complete Package may be provisioned without the Voice Mail feature upon request of the Customer. EXCEL MyLine [SM] Complete Package does not include equipment associated with the Caller ID feature. EXCEL does not prorate the monthly charges for the MyLine [SM] Complete Package. If the Customer s service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with EXCEL MyLine [SM] Complete Package are set forth in Sections 13.4.2 following.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.2 Directory Listings

13.2.1 General - Customers shall provide the Company with information for all listings. The Company will include the Standard listing in the White Pages (Alphabetical Section) of the telephone directory and will offer one additional listing to the Customer. The Customer must identify its nonpublished and non-listed telephone numbers for directory purposes.

13.2.2 Directory Listing: - Standard - The Customer will receive one Standard listing per telephone number, in the alphabetical section of the directory, at no additional charge.

13.2.3 Directory Listing - Additional - The term Additional listing denotes any White Page listing, regardless of form, in addition to the Standard listing. A monthly rate applies for one Additional listing. An additional listing may be any of the following: Names of members of the Customer s family or of persons residing in the Customer s household. When the Customer s name or names of other persons residing in the household is spelled in more than one way, additional listings of the alternative spelling are permitted.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.2 Directory Listings, (Cont'd.)

13.2.4 Non-Published Directory Listings - Non-published telephone numbers are not listed in either the Company s directories or directory assistance records available to the general public. When a call is placed from a telephone number associated with a non-published listing, the number and name may be disclosed if the called party has equipment to display Calling Number Delivery and/or Calling Name Delivery. Customers may prevent the display of the calling number and name by activating Caller ID blocking.

13.2.5 Non-Listed Directory Listings - Non-listed numbers are not listed in the Company s directories but are included in directory assistance records available to the general public.

13.2.6 Regulations - Incoming calls will be completed by the Company only when the calling party places the call by dialing the telephone number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer s request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation direct or indirect, to any other person than the Customer. The Company s liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of non-published service in the directory or disclosing said number to any person, the Company liability, if any, shall not exceed the monthly charges which the Customer may have made for such unpublished service for the period during which the service was affected. Except as otherwise indicated, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claims to have been caused, directly or indirectly, by the publication/non-publication of the non published listed number or the disclosing/non-disclosing of said number to any person.

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13.3 Local Operator Services

13.3.1 Directory Assistance

Allows Customers to obtain help determining listed telephone numbers. A maximum of two (2) requested telephone numbers will be provided for each Directory Assistance call.

13.3.2 Directory Assistance Call Completion Service

Directory Assistance Call Completion (DACC) provides a Customer calling Directory Assistance with the option of having the call to the requested numbers completed. Directory Assistance Call Completion Service is furnished only where facilities are available. For local calls, charges for DACC are not applicable to Customers with disabilities that qualify for exemptions from Directory Assistance charges.

A. Two types of Directory Assistance Call Completion are offered:

1. Fully Automated: The Customer receives the requested directory number from an automated voice system. The Customer accepts DACC by depressing "1" from a Touch-Tone telephone when prompted by the DACC announcement.

2. Semi-Automated: The Customer receives the requested directory number and then requests the operator to provide call completion to the requested number.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.3 Local Operator Services (Cont'd.)

13.3.3 Busy Line Verification

Provides operator assistance in determining if there is a conversation in progress at the called station. The charge only applies if 1) a conversation is detected, or 2) the line is detected to be off-hook but no conversation.

13.3.4 Busy Line Interruption

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. Busy Line Verification must be made prior to a Busy Line Interrupt and both service charges will apply.

13.3.5 Operator Assisted

Operator Assisted station-to-station and person-to-person charges are determined by adding the appropriate Operator Assisted service charge and/or surcharge, including the applicable calling rate. The service charge categories for station-to-station Operator Assisted Calls are as follows:

A. Collect
B. Bill to Third Party
C. All Other Operator Assisted Calls

A surcharge applies to Operator Assisted station-to-station and person-to-person calls. The surcharge applies in addition to the applicable per minute charge. Incoming Collect and Billed to Third party Calls can be blocked at the Customer s request.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.4 Rate Schedules

13.4.1 NON-RECURRING CHARGES

A. Service Connection Charges

	Per Line Charge
Local Service Connection (New Service) Charge	$25.00
Local Service Activation Charge	$25.00
Local Service Change Order Charge(s)	
Feature Service Charge	$5.00
Record Order Charge	$5.00
Local Service Move Order Charge(s)	$20.00

B. Miscellaneous Charges

	Non-Recurring Charge	
Line Installation Charge and Outside Move (Per Line)	$52.00	
Additional Line Installation Charge and Outside Move (Per Line)	$16.50	
Restoration of Service Charge	$35.00	(I)
Special Construction (Individual Case Basis)	(ICB)	

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.4 Rate Schedules, (Cont'd.)

13.4.2 LOCAL EXCHANGE SERVICES

A. The following charges are applicable to customers located in Qwest Service Area Zone 1 as set forth in this tariff.

Local Service Offerings: Monthly Rate:	Monthly Rate
EXCEL MvLine[SM] StandAlone Local Service	$31.57 **(I)**
EXCEL Classic MvLine[SM] Basic Local Service Package	$41.52 **(I)**
Additional Line(s) - Each Line	$41.52 **(I)**
EXCEL Classic MvLine[SM] Value Local Service Package	$51.52 **(I)**
Additional Line(s) - Each Line	$51.52 **(I)**
EXCEL Classic MyLine[SM] Complete Local Service Package	$61.52 **(I)**

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.4 Rate Schedules, (Cont'd.)

13.4.2 LOCAL EXCHANGE SERVICES, (Cont'd.)

B. The following charges are applicable to customers located in Qwest Service Area Zone 2 as set forth in this tariff.

Local Service Offerings: Monthly Rate:	Monthly Rate
EXCEL MvLine[SM] StandAlone Local Service	$39.57 **(I)**
EXCEL Classic MvLine[SM] Basic Local Service Package	$49.52 **(I)**
Additional Line(s) - Each Line	$49.52 **(I)**
EXCEL Classic MvLine[SM] Value Local Service Package	$59.52 **(I)**
Additional Line(s) - Each Line	$59.52 **(I)**
EXCEL Classic MyLine[SM] Complete Local Service Package	$71.52 **(I)**

C. Touch Tone Calling Service

Prices for Touch Tone Calling Service, as defined in this tariff, are reflected in the Local Services Offers prices in 4. 1 and 4.2 , preceding. Customers subscribing to Touch Tone Calling Service will be billed at the following rate in addition to all charges associated with the Customer's basic local service plan:

Monthly Rate	$0.18

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13.4 Rate Schedules, (Cont'd.)

13.4.2 LOCAL EXCHANGE SERVICES, (Cont'd.)

D. EXCEL MyLine[SM] Bundled Service Packages - Rates and Charges

1. The following charges are applicable to customers located in Qwest Service Area Zone 1 as set forth in this tariff. The EXCEL MyLine[SM] bundled service packages will be billed at the following rates in addition to all charges associated with the Customer s optional services and/or additional long distance usage, if any:

	Monthly Rate
EXCEL MyLine[SM] Basic Package	
With MyLine[SM] $.05 Plan	
Primary Line	$41.52 **(I)**
Additional Line	$41.52 **(I)**
With MyLin[SM] $.03 Plan	
Primary Line	$44.47 **(I)**
Additional Line	$44.47 **(I)**
EXCEL MyLine[SM] Value Package	
With MyLine[SM] $.05 Plan	
Primary Line	$51.52 **(I)**
Additional Line	$51.52 **(I)**
With MyLine[SM] $.03 Plan	
Primary Line	$54.47 **(I)**
Additional Line	$54.47 **(I)**
EXCEL MyLine[SM] Complete Package	
With MyLine[SM] $.05 Plan	
Primary Line	$61.52 **(I)**
Additional Line	$61.52 **(I)**

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13.4 Rate Schedules, (Cont'd.)

13.4.2 LOCAL EXCHANGE SERVICES

D. EXCEL MyLine[SM] Bundled Service Packages - Rates and Charges, (Cont'd.)

2. The following charges are applicable to customers located in Qwest Service Area Zone 2 as set forth in this tariff. The EXCEL MyLine[SM] bundled service packages will be billed at the following rates in addition to all charges associated with the Customer s optional services and/or additional long distance usage, if any:

	Monthly Rate
EXCEL MyLine[SM] Basic Package	
With MyLine[SM] $.05 Plan	
Primary Line	$44.52 **(I)**
Additional Line	$44.52 **(I)**
With MyLine[SM] $.03 Plan	
Primary Line	$47.47 **(I)**
Additional Line	$47.47 **(I)**
EXCEL MyLine[SM] Value Package	
With MyLine[SM] $.05 Plan	
Primary Line	$54.52 **(I)**
Additional Line	$54.52 **(I)**
With MyLine[SM] $.03 Plan	
Primary Line	$57.47 **(I)**
Additional Line	$57.47 **(I)**
EXCEL MyLine[SM] Complete Package	
With MyLine[SM]$.05 Plan	
Primary Line	$67.52 **(I)**
Additional Line	$67.52 **(I)**

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.4 Rate Schedules, (Cont'd.)

13.4.3 CUSTOM FEATURE RATES

The following a la carte features are furnished, as specified below:

	Per Month	Per Use
Anonymous Call Rejection - (*77) / (ACR)	$3.95	
Auto Redial - (*66)	$3.95	$0.95
Call Forwarding	$3.95	
Call Forwarding - Busy Line	$3.95	
Call Forwarding - No Answer	$3.95	
Call Forwarding - Busy/No Answer	$3.95	
Call Forwarding - Selective	$3.95	
Caller ID - Number Only	$3.95	
Caller ID - With Name and Number	$6.95	
Caller ID - Name and Number Blocking Per Line	$3.95	
Call Return (*69)	$3.95	$0.95
Call Trace (*57)		$1.00
Call Waiting	$3.95	
Call Waiting ID - With Name and Number	$3.95	
Distinctive Ring	$3.95	
Priority Call (*61)	$3.95	
Selective Call Rejection	$3.95	
Speed Dialing	$3.95	
Three Way Calling	$3.95	$0.95

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.4 Rate Schedules, (Cont'd.)

13.4.4 DIRECTORY LISTINGS

	Monthly Recurring Charge	Non-Recurring Charge
Directory Listing - Standard	No Charge	No Charge
Directory Listing - Additional	$0.75	$10.00
Directory Listing - Non-Published	$1.10	No Charge
Directory Listing - Non-Listed	$1.10	No Charge

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.4 Rate Schedules, (Cont'd.)

13.4.2 LOCAL OPERATOR SERVICES

A. Local Directory Assistance Service Charge, up to 2 listings per call

Per Call Charge	$0.75

B. Local Directory Assistance with Call Completion

Per Call Charge	$0.75

C. Busy Line Verification/Interrupt Service Charges

Per Verification	$9.95
Per Interrupt	$9.95

D. Operator Assisted Calling Service Charges

Sent Paid	$3.45
Station Collect	$3.45
Bill to Third Number	$3.45
Person-to-Person	$9.95

E. Operator Service Per Minute Rate

Per Minute Rate	$0.55

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.5 COMMERCIAL LOCAL SERVICE DESCRIPTIONS

13.5.1 [Reserved For Future Use]

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.6 COMMERCIAL RATE SCHEDULES

13.6.1 [Reserved For Future Use]

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.7 CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

13.7.1 SPECIAL CHARGES

A Applications

Special charges may be applied in addition to the usual service connection charges and monthly rates. Special charges apply primarily when unusual investment or expense will be incurred by the Company. Special charges will apply when: conditions require or the Customer request the provision of special equipment or unusual or nonstandard methods of plant construction installation or maintenance or a move of equipment or necessary facilities; the Customer s location requires the use of costly private right-of-way; and the proposed service is of a temporary nature, and the plant to be placed would not be useful to the Company in the general conduct of its business after that service was discontinued.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.7 CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, (Cont'd.)

13.7.1 SPECIAL CHARGES, (Cont'd.)

B Customer Requirements

Temporary Construction - The Customer shall be charged the estimated cost of construction and removal of the plant which would not be of value to the Company, less the estimated net recovery value of the material used. The Company may require the Customer to pay the cost of construction plus the cost of removal, less salvage for temporary construction performed in advance of permanent construction or to provide temporary service.

The Company shall retain title (if applicable) to all plant constructed, as specified within this tariff, provided wholly or partially at a Customer s expense. When attachments are made to poles of other companies, instead of providing construction for which the Customer would be charged under the provisions of this section, the Customer shall pay the other company's cost for such attachments.

The Customer is required to pay the construction charges made by another telephone company providing facilities to connect with the facilities of the Company.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.7 CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, (Cont'd.)

13.7.2 LINE EXTENSIONS

A. Conditions for Line Extension Charges

Construction Charges for line extensions are applied to Customer's with abnormally long extension requirements to prevent unreasonable burdening of the general body of existing Customers or service subscribers.

B. Rules for Line Extension Charges

All costs will be computed on a current basis, and material cost will be computed on the basis of the extension of the minimum sized cable used by the Company or its designated facilities provider to the Customer.

The Company will determine the type of cable plant extension required on the basis of current and projected conditions and estimate the cost accordingly.

The construction charge for line extensions is apportioned equally among all Customers of a group.

Customers may be required to make advance payments to cover all or a portion of the excess construction charges for exchange service or special service arrangements when in the Company s judgment there is evidence of credit risk. A cash deposit may also be required as specified in Rules and Regulation, Section 2, on Deposits.

Payments for line construction are not refundable, and no credit will be allowed for future installations on line extensions constructed under the above regulations.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.7 CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, (Cont'd.)

13.7.2 LINE EXTENSIONS, (Cont'd.)

C. Poles on Private Property

The Company or its designated facilities provider will provide the poles on private property which are used in serving an individual Customer at no cost to the Customer except in cases where the Customer is required to pay for constructing the line extension. Poles requested by the Customer in excess of those deemed necessary by the Company, will be charged to the Customer at the installed cost.

D Provisions of Private Rights-of-Way

The Company s obligation to provide service through line extension depends entirely on its ability to secure, retain and maintain suitable rights-of-ways without incurring unreasonable expense. When conditions require, Customers shall provide, without expense to the Company, private rights-of-way as needed. Any and all private rights-of-way permit requirements and any and all associated costs will be the responsibility of the Customer and must be furnished before a plant extension project begins.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.7 CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, (Cont'd.)

13.7.3 SPECIAL CONSTRUCTION

A. Construction on Private Property

The Company or its designated facilities provider will furnish an average amount of entrance and distribution facilities, provided the facilities are of the standard type normally furnished for the particular location or kind of service.

If additional entrance or distribution facilities are required, or if conditions require special equipment, maintenance or methods of construction, if the installation is for a temporary purpose, or if for any other reason, the construction costs are excessive as compared with the revenue to be derived from the project, the Customer may be required to pay for costs over and above the costs applicable for a normal installation.

The Customer will provide the Company upon request and without charge written permission for the placement of Company facilities (or the facilities of a Company-designated service provider) on their property.

The Customer is responsible for providing satisfactory entrance to the building and space for mounting any necessary network protection equipment.

B. Temporary Service

Where plant construction is required to provide any temporary service or facility, or where it is necessary to place temporary construction in advance of permanent construction in order to meet the Customer requirements, the Company may require the Customer to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.7 CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, (Cont'd.)

13.7.3 SPECIAL CONSTRUCTION, (Cont'd.)

C. Service Provided to Movable Premises

When telephone service is provided to movable premises by means of aerial plant, the Customer shall provide a clearance pole if the Company considers it necessary. The clearance pole must comply with the Company s specifications. The Customer shall place, own and maintain the pole. However, if the Customer elects and the Company agrees, the Company or its designated service provider will place, own and maintain the pole and bill the Customer the cost of placing the pole. Where plant construction is required to provide any service or facility to a movable premises, and it is necessary to place temporary construction in advance of permanent construction in order to meet the Customer s requirements, the Company may require the Customer to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.7 CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, (Cont'd.)

13.7.3 SPECIAL CONSTRUCTION, (Cont'd.)

D. Service to Residential and Commercial Developments

The construction charges, allowances and provisions previously specified in this Section contemplate the extension of facilities into areas of normal growth and development. Where facilities are to be extended into new areas of residential or commercial real estate development which, in the Company s opinion, are of a promotional or speculative nature, the Company may require an advance deposit equal to all or a portion of the costs of such construction, depending on the circumstances in each case. This advance deposit will be payable prior to the start of construction. The Company and the developer may enter into a contractual agreement that provides for the periodic refund of portions of the deposit as Customers in the development receive telephone service, and other terms of the contract are met. The contract will specify the estimated number of telephone customers expected to receive service within the area and the time required to complete the project (not to exceed five years). The contract will provide that the construction charge be recomputed to reflect regular tariff allowances, design changes made by the developer, damage to telephone facilities by persons other than Company employees or agents or unusual construction requirements. Periodic refunds to the developer will be adjusted accordingly. The Customer for telephone service to a development is required to provide the Company, at his own expense, the necessary easements for installation and maintenance of telephone facilities clear the ground where facilities are to be installed according to Company specifications and request installation of telephone facilities at an appropriate time during construction of the project to avoid unnecessary costs to the Company.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.7 CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, (Cont'd.)

13.7.3 SPECIAL CONSTRUCTION, (Cont'd.)

E. Underground Service Connections

1. When a Customer requests that underground service connections be installed instead of aerial facilities which would ordinarily be used, or when aerial facilities are used to provide service, and the Customer subsequently requests that facilities be placed underground, the following regulations apply:

a. the Customer shall pay the cost on constructing and maintaining underground conduits which will be built according to Company specifications or according to the specifications of the Company designated service provider;

b. any ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use;

c. if a Customer requests that cable be installed in a trench, the trench shall be constructed and back filled under the Company supervision at the Customer s expense;

d. the Company or its designated service provider will maintain and replace cable installed in conduit where the Company has inspected and approved the conduit. The Company or its designated service provider will repair or replace cable in conduit or trench necessitated by damage caused by the Customer or his representatives, only at the Customer s expense; and

e. the Company or its designated service provider may replace existing aerial facilities with underground facilities in connection with planned projects or during its normal operations. If a Customer requests the removal and replacement of existing aerial facilities with underground facilities prior to the time of normal replacement, the Customer will be responsible for the expense incurred by the Company in making the replacement.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.7 CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, (Cont'd.)

13.7.4 SPECIAL SERVICE ARRANGEMENTS

A General

If a Customer's requirements cannot be met by regular service arrangements, the Company will provide, where practical, special service arrangements at charges equal to the estimated cost of furnishing such facilities. These special service arrangements will be provided if the provision of such arrangements is not detrimental to any other services furnished under the Company tariffs.

If any type of qualifying special assembly device is subscribed to by more than three (3) customers, the Company may file the offering as a general service offering in the appropriate tariff section.

B. Rates and Charges

1. Rates for special service arrangements are equivalent to the estimated costs of furnishing the special service arrangements.

2 Estimated costs, which consist of an estimate of the total cost to the Company of providing the special service arrangement, may include the following:

a. cost of maintenance;
b. cost of operation;
c. depreciation on the estimated installed cost of any facilities used to provide the special service arrangement based on anticipated useful service life less estimated net salvage value;
d. general administration expenses, including taxes on the basis of average charges for these items;
e. any other item of expense associated with the particular special service arrangement; and
f. an amount, computed on the estimated installed cost of the facilities used to provide the special service arrangement for return on investment.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.7 CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, (Cont'd.)

13.7.4 SPECIAL SERVICE ARRANGEMENTS, (Cont'd.)

B Rates and Charges (Continued)

3. The estimated installed cost described above will include the costs of equipment and materials provided or used, plus estimated labor costs, including the cost of installation, engineering, supervision transportation, rights-of-way, in addition to other items chargeable to the capital accounts.

4. Special service arrangement rates are subject to revision depending on changing costs.

C. If and when a special service arrangement becomes a tariffed offering, the tariffed rate or rates will apply from the date of tariff approval.

D The following rate treatments may be used in connection with charges for special service arrangements:

1. monthly rental or termination agreement with or without an installation charge; and
2. installation charge only.

9.7.5 OTHER REGULATIONS

Line extensions and special service arrangements are further subject to the regulations specified in the tariffs of this Company, or in the tariffs of the Company s designated service provider, as they now exist, and any revisions additions or supplements which may be made in the future.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.8 LOCAL MARKET TRIALS

Purpose - A market trial is intended to enable the Company to test its ability to provide services that may eventually be made available to the general public. As a part of a market trial, the Company may need to test the capabilities of the systems required by a proposed service, including, but not limited to, systems needed to establish, provision, operate, bill and/or collect for a service, whether such systems are provided solely by the company or in combination with systems provided by other carriers or vendors. A market trial is not an offer to provide service to the general public.

Eligibility - The Company may limit customers who are eligible to receive a service that is offered as part of a market trial, including but not limited to, limitations on the number of customers or the classes of customers who may subscribe to the service during the market trial. Additionally, the Company may limit the market trial to customers who are employees of the Company.

Availability - The Company, at its option, may choose to offer a market trial service on a statewide basis or may limit the availability of a market trial service to a smaller geographic area. The area in which a market trial service is available may include all or part of an exchange and need not conform to existing exchange area boundaries.

Duration - A market trial may be conducted for any period of time defined by the Company, not to exceed 12 months.

Notice - The Company will notify the Commission in writing of any local market trial services being offered in Idaho.

Applicability of Other Tariff Provisions - If the terms and conditions of the market trial conflict with other provisions of this tariff, the market trial terms and conditions shall govern the market trial service offering. In all other instances, a market trial shall be subject to the other terms and conditions for service as contained in this tariff.

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SECTION 13 - EXCEL LOCAL SERVICE OFFERINGS, (CONT'D.)

13.9 PROMOTIONAL OFFERINGS

From time to time, the Company may provide certain special offerings to its Customers in the form of service promotions. These special offerings may be limited to certain dates, times and locations. The Company s service promotions are listed below:

13.9.1 EXCEL MyLine [SM] Basic Caller ID Promotion

Beginning September 1 , 2003 and ending September 30, 2003, Excel offers the MyLine[SM] Basic and Caller ill Promotion to new residential Customers in the State of Idaho. New Customers who subscribe to EXCEL MyLine[SM] Basic Local Service Package and Caller ill during the aforementioned time period will be eligible to receive a billing credit to reimburse the Caller ill monthly recurring charges for the first three months of service. The billing credit will be applied to the Customer s account during the third month of service and should appear on the same invoice as the Customer s third monthly recurring charge for the Caller ill feature. The Customer must remain subscribed to both the EXCEL MyLine[SM] Basic Local Service Package and Caller ill for the entire three-month period in order to be eligible to receive the billing credit, and the Customer's account must be in good standing.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS

14.1 Service Description

14.1.1 General

VarTec's Local Exchange Service provides Customers with unlimited calling to points within their designated local calling area. VarTec concurs with the exchange areas and exchange maps filed by the incumbent Local Exchange Carriers and currently on file with the Commission. VarTec's service area is limited to the exchanges listed in Section 14.1.1 following.

VT also provides optional services to allow Customers to efficiently manage the call flow generated over their telephone line(s). These services are subject to availability of facilities and compatibility with Customer type of access line and premises equipment. Optional services are only available to Customers of VT's basic local services and are not available on Centrex and PBX trunks. When multiple services are activated on the same line, certain services may take precedence over others.

A. Service Areas and Zones

Local exchange telecommunications services provided by VT shall be limited to Customers within the following exchanges as defined by exchange maps filed by Qwest and currently on file with the Commission.

1. Zone 1 - BOISE

Boise, Caldwell, Emmett, Glenns Ferry, Idaho City, Kuna, Melba, Meridian, Middleton, Mountain Home, Nampa, New Plymouth, Payette, Star and Weiser;

Boise River; Prairie and Tipanuk (Rural Telephone Company); Bruneau, Grand View and Grasmere-Riddle (Century Telephone Company); Garden Valley, Horseshoe Bend and Sweet (Citizens Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company); Lowman (Cambridge Telephone Company)

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.1 General (Continued)

A. Service Areas and Zones (Continued)

2. Zone 2 - IDAHO FALLS

Idaho Falls, American Falls, Bancroft, Blackfoot, Downey, Grace, Lava Hot Springs, McCammon, Montpelier, Pocatello, Preston, Rexburg, Rigby, Ririe, Roberts, Shelley and Soda Springs;

Arco, Holbrook, Howe, Mackay, Malad and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor-Teton Communications).

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.1 General (Continued)

A. Service Areas and Zones (Continued)

3. Zone 3 - MERIDIAN

Meridian, Boise, Caldwell, Emmett, Glenns Ferry, Idaho City, Kuna, Melba, Middleton, Mountain Home, Nampa, New Plymouth, Payette, Star and Weiser;

Boise River; Prairie and Tipanuk (Rural Telephone Company); Bruneau, Grand View and Grasmere-Riddle (Century Telephone Company); Garden Valley, Horseshoe Bend and Sweet (Citizens Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company)

4. Zone 4 - NAMPA

Nampa, Boise, Caldwell, Emmett, Glenns Ferry, Idaho City, Kuna, Melba, Meridian, Middleton, Mountain Home, New Plymouth, Payette, Star and Weiser;

Boise River; Prairie and Tipanuk (Rural Telephone Company); Bruneau, Grand View and Grasmere-Riddle (Century Telephone Company); Garden Valley, Horseshoe Bend, Homedale, Parma, Sweet and Wilder (Citizens Telephone Company); Fruitland and NuAcres (Farmers Mutual Telephone Company)

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.1 General (Continued)

A. Service Areas and Zones (Continued)

5. Zone 5 - POCATELLO

Pocatello, American Falls, Bancroft, Blackfoot, Downey, Grace, Idaho Falls, Lava Hot Springs, McCammon, Montpelier, Preston, Rexburg, Rigby, Ririe, Roberts, Shelley and Soda Springs;

Arco, Holbrook, Howe, Mackay, Malad and Moore (Albion Telephone Company); Ashton, Island Park and St. Anthony (Fremont Telecom); Paris (Lakeside Communications, Inc.); Arbon and Rockland (Rockland Telephone Company); Irwin and Wayan (Silver Star Telephone Company); Driggs (including Tetonia and Victor-Teton Communications)

6. Zone 6 - TWIN FALLS

Twin Falls, Bliss, Buhl, Castleford, Dietrich, Eden-Hazelton, Gooding, Hagerman, Jerome, Kimberly, Murtaugh, Shoshone and Wendell;

Richfield (Century Telephone Company); Filer and Hollister (Filer Mutual Telephone Company)

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service

Basic Residential Local Service allows residential Customers to place local calls according to the rates as set forth herein. The standard features of Basic Residential Local Service include an assigned telephone number, dial tone, Dual Tone Multi-Frequency (DTMF – i.e., Touch Tone) and rotary signaling, access to long distance services and unlimited local calling within the standard local calling area.

Customers of Basic Residential Local Service have the ability to utilize 911/E911 emergency services, 711, 611 and 411 services where available, operator services and long distance services. In addition, the Customer will have a listing in the applicable 911/E911 database, white pages telephone directory and the Directory Assistance database. Information obtained from the Customer is required but may have a designation for non-publication.

Increments for provision of non-optional Extended Area Service will be added when applicable.

Rates and charges associated with Basic Residential Local Service are set forth in Section 14.2.2 following.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

A. One Choice® Classic Elite Package

One Choice® Classic Elite Package provides residential Customers in Idaho with local calling and selected optional features for a flat rate. As of March 13, 2004, One Choice® Classic Elite Package is only available to existing customers of the One Choice® Classic Elite Package (formerly known as One Choice® Elite Package). In order to subscribe to One Choice® Classic Elite Package, Customers must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, Customers must select VT's One Choice® Long Distance Service (a.k.a VarTec Voice® Service) as described in this tariff. The availability of One Choice® Classic Elite Package to Customers may be restricted based upon both VT's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

A. One Choice® Classic Elite Package (Continued)

One Choice® Classic Elite Package includes Basic Residential Local Service as described in this tariff and Call Waiting, Caller ID- Name & Number, Anonymous Call Rejection, Auto Call Return and Call Waiting ID, Auto Redial, Three-Way Calling and Selective Call Rejection all of which are defined in Section 14.1.3 and 300 minutes of domestic long distance usage which are subject to call length minimums associated with the Customer's selected long distance service, the FiveLine® Service or the One Choice® Long Distance Service (a.k.a. VarTec Voice® Service). Any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included allotted minutes. One Choice® Classic Elite Package does not include equipment associated with the Caller ID feature.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

B. One Choice® Additional Line Service

One Choice® Additional Line Service provides the same features and benefits of Basic Residential Service as described in this tariff, including unlimited local calling and the ability to utilize 911 emergency services. As of March 13, 2004, One Choice® Additional Line Service is only available to existing customers of the One Choice® Additional Line Service. One Choice® Additional Line Service is only available to Customers who also subscribe to one of VT's One Choice® Classic Bundled Packages in Section 3.2 and this service may not be available in all areas. One Choice® Additional Line Service must be installed at the same service address as the Customer's primary line subscribed to one of the One Choice® Classic Bundled Packages and must be billed on the same account. Any additional benefits of the Customer's selected One Choice® Classic Bundled Packages, such as included long distance minutes or Call Management features, do not apply to One Choice® Additional Line Service. Optional Call Management features as described in Section 14.1.3 are available to subscribers of One Choice® Additional Line Service and will be billed at the rates defined therein in addition to all charges associated with the Customer's One Choice® Additional Line Service.

In order to subscribe to One Choice® Additional Line Service, Customers must select VT as the primary service provider for interexchange services for the One Choice® Additional Line. Furthermore, Customers must select one of the following two long distance plans: VarTec Voice® Long Distance Service or FiveLine® Service.

Rates and charges associated with One Choice® Additional Line Service are set forth in Section 14.2.2 following.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

C. VarTec Friends-R-Free® Classic Package

The VarTec Friends-R-Free® Classic Package provides Customers with local and long distance calling for a flat monthly rate. As of January 20, 2003, VarTec Friends-R-Free® Classic Package is only available to existing customers of the VarTec Friends-R-Free® Classic Package (formerly known as VarTec Friends-R-Free® Package). In order to select the VarTec Friends-R-Free® Classic Package, Customers must subscribe to VT as their primary service provider for local exchange services. Customers may also select VT for intraLATA interexchange and interLATA interexchange telecommunications services or may utilize VT's interexchange services by using a Company-designated 10-1X-XXX access code. Furthermore, Customers must select one of the following two (2) VT long distance plans: FiveLine® Service as described in Section 3.10 of the Company's Idaho Telecommunications Services Tariff or One Choice® Long Distance Service (a.k.a. VarTec Voice® Service) as described in this tariff. The availability of the VarTec Friends-R-Free® Classic Package to Customers may be restricted based upon both VT's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

The VarTec Friends-R-Free® Classic Package includes Basic Residential Local Service as described in this tariff and Auto Call Return, Call Waiting, Three-Way Calling, Caller ID - Name & Number and Call Waiting ID all of which are defined in Section 14.1.3. The VarTec Friends-R-Free® Classic Package does not include equipment associated with the Caller ID - Name & Number feature.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

C. VarTec Friends-R-Free® Classic Package (Continued)

Customers who select the VarTec Friends-R-Free® Classic Package will receive an allotment of 100 minutes per month of interstate and intrastate (interLATA and intraLATA) usage. The call length minimums with the Customer's selected long distance calling plan, the FiveLine® Service or One Choice® Long Distance Service (a.k.a.VarTec Voice® Long Distance Service) will apply to the included 100 minutes. Any additional long distance usage beyond the included 100 minutes will be billed according to the Customer's selected long distance plan. The 100 minutes of long distance domestic usage will not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included allotted minutes. Unused minutes will be forfeited at the end of the calendar month.

As noted above, rates and charges for the FiveLine® Service or One Choice® Long Distance Service (a.k.a.VarTec Voice® Long Distance Service) are listed in this tariff.

If VarTec Friends-R-Free® Classic Package Customers originate calls by dialing 1+ (Area Code) and telephone number or 1+ (10-1X-XXX) + (Area Code) and telephone number on a direct-dialed basis and terminate calls to other VarTec Friends-R-Free® Classic Package or VarTec Friends-R-Free® Package Customer's telephone number(s), they will be eligible to receive Friends-R-Free® Classic Feature as described in this tariff.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

C. VarTec Friends-R-Free® Classic Package (Continued)

1. Friends-R-Free® Classic Feature

Customers of the VarTec Friends-R-Free® Classic Package may place unlimited 1+, direct-dialed calls or use a Company-designated casual calling (dial-around) code when dialing long distance calls to other Customers subscribing to VT's Friends-R-Free® Classic Package or VarTec Friends-R-Free® Package at no additional charge. However, the long distance usage to other Customers subscribing to VT's Friends-R-Free® Classic Package or VarTec Friends-R-Free® Package is not deducted from the included 100 minutes of domestic long distance usage described above.

Customer telephone numbers which are not capable of being subscribed to an interexchange carrier, and telephone numbers which are associated with Company 800/8XX service(s) or access codes associated with Company services other than switched services (e.g., travel calling card service numbers) are not eligible for inclusion in or the benefits of VT's Friends-R-Free® Classic Feature.

If a Customer discontinues his or her VarTec Friends-R-Free® Classic Package, only those eligible long distance calls which were made while he or she was a Customer with the VarTec Friends-R-Free® Classic Package will receive the Friends-R-Free® Classic Feature.

The Friends-R-Free® Classic Feature does not apply to service which is provided on any special access line or Local Exchange Company service line for which the Customer pays a rate described as a business or commercial special access line in an applicable Local Exchange Company access service tariff.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

C. VarTec Friends-R-Free® Package Classic (Continued)

1. Friends-R-Free® Classic Feature (Continued)

The VarTec Friends-R-Free® Classic Package is intended for residential use only, and all terms of the Friends-R-Free® Classic Package Acceptable Use Policy set forth in this tariff apply.

2. Acceptable Use Policy

Friends-R-Free® Classic service is for residential voice use only and provides unlimited interstate and intrastate long distance calls between residential telephone lines that are enrolled in the Friends-R-Free® Classic or Friends-R-Free® service plans. Only calls that originate from and terminate at telephone numbers enrolled in the Friends-R-Free® Classic or Friends-R-Free® service plans are eligible. Certain excessive uses or calling patterns, however, may be considered evidence of abuse or disallowed commercial or data usage and may result in termination of the service and/or assessment of a fee. Calling patterns other than that which are considered usual and normal based on Customer calling history or industry standards may cause termination of service.

The Friends-R-Free® Classic service plan is intended only for residential voice use usage. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service. Customer account usage and calling patterns may be reviewed periodically at the discretion of VarTec Telecom. Customer use of the Friends-R-Free® Classic service plan that reflects calling patterns other than those that are considered usual and normal for residential customers based on industry standards or personal past calling history may be considered abuse and result in termination of service without refund or the possibility of renewal.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

C. VarTec Friends-R-Free® Classic Package (Continued)

3. Acceptable Use Policy (Continued)

VarTec Telecom reserves the right in its sole discretion to cancel service for violation of this policy or other terms and conditions of service at any time. By selecting VarTec Telecom Friends-R-Free® Classic service plan, Customer agrees to use the service in accordance with this acceptable use policy and other terms and conditions of service and to indemnify and hold VarTec Telecom harmless from any claims resulting from use or misuse of its products and services.

This Acceptable Use Policy may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

a. Prohibited Use/Abuse

The following are prohibited uses of the Friends-R-Free® Classic service plan that may result in termination of service:

1. Calling patterns and usage that considerably exceed what is considered usual and normal for residential customers by industry standards
2. Calling usage that considerably exceeds your established history of usage
3. Use for any type of commercial business
4. Commercial faxing, fax broadcasting, or fax blasting
5. Use of Auto-Dialers or predictive dialer
6. Use of Phone Chat Rooms

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

C. VarTec Friends-R-Free® Classic Package (Continued)

3. Acceptable Use Policy (Continued)

a. Prohibited Use/Abuse (Continued)

7. Calls to 900 or 976 numbers
8. Modem data transfer
9. Use for dialing into an ISP or any type of data transmission
10. Use for medical transcription
11. Use is not for call back, call sell, or debit card services.
12. Service is not to be used for call centers or telemarketing
13. Any use not consistent with residential voice usage, or for which the service is otherwise intended.

Customers who exceed 2000 minutes of combined intrastate and interstate long distance usage in one month may have their service plan evaluated for compliance with this acceptable use policy. Depending on the evaluation results, Customers whose use constitutes, in VarTec's sole discretion, violation of this policy will be notified in writing that their Friends-R-Free® Classic service plan may be terminated and/or a $50.00 data/commercial usage fee assessed for any subsequent violation.

VT reserves the right, in the event of fraud, to terminate service immediately without notice or exigent circumstances.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

D. VarTec Friends-R-Free® Package

The VarTec Friends-R-Free® Package provides Customers with local and long distance calling for a flat monthly rate. As of March 13, 2004, the Friends-R-Free® Package is only available to existing customers of the Friends-R-Free® Package. In order to select the VarTec Friends-R-Free® Package, Customers must subscribe to VT as their primary service provider for local exchange services. Customers may also select VT for intraLATA interexchange and interLATA interexchange telecommunications services or may utilize VT's interexchange services by using a Company-designated 10-1X-XXX access code. Furthermore, Customers must select one of the following two (2) VT long distance plans: FiveLine® Service as described in this tariff. The availability of the VarTec Friends-R-Free® Package to Customers may be restricted based upon both VT's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

The VarTec Friends-R-Free® Package includes Basic Residential Local Service as described in this tariff, Call Waiting, Caller ID - Name & Number and Call Waiting ID all of which are defined in Section 14.1.3. The VarTec Friends-R-Free® Package does not include equipment associated with the Caller ID - Name & Number feature.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

D. VarTec Friends-R-Free® Package (Continued)

If VarTec Friends-R-Free® Package Customers originate calls by dialing 1+ (Area Code) and telephone number or 1+ (10-1X-XXX) + (Area Code) and telephone number on a direct-dialed basis and terminate calls to other VarTec Friends-R-Free® Package or VarTec Friends-R-Free® Classic Package Customer's telephone number(s), they will be eligible to receive Friends-R-Free® Feature as described below.

1. Friends-R-Free® Feature

Customers of the VarTec Friends-R-Free® Package may place unlimited 1+, direct-dialed calls or use a Company-designated casual calling (dial-around) code when dialing long distance calls to other Customers subscribing to VT's Friends-R-Free® Package or Friends-R-Free® Classic Package at no additional charge.

Customer telephone numbers which are not capable of being subscribed to an interexchange carrier, and telephone numbers which are associated with Company 800/8XX service(s) or access codes associated with Company services other than switched services (e.g., travel calling card service numbers) are not eligible for inclusion in or the benefits of VT's Friends-R-Free® Feature.

If a Customer discontinues his or her VarTec Friends-R-Free® Package, only those eligible long distance calls which were made while he or she was a Customer with the VarTec Friends-R-Free® Package will receive the Friends-R-Free® Feature.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

D. VarTec Friends-R-Free® Package (Continued)

1. Friends-R-Free® Feature (Continued)

The Friends-R-Free® Feature does not apply to service which is provided on any special access line or Local Exchange Company service line for which the Customer pays a rate described as a business or commercial special access line in an applicable Local Exchange Company access service tariff.

The VarTec Friends-R-Free® Package is intended for residential use only, and all terms of the Friends-R-Free® Package Acceptable Use Policy set forth as described below.

2. Acceptable Use Policy

Friends-R-Free® service is for residential voice use only and provides unlimited interstate and intrastate long distance calls between residential telephone lines that are enrolled in the Friends-R-Free® or Friends-R-Free® Classic service plans. Only calls that originate from and terminate at telephone numbers enrolled in the Friends-R-Free® or Friends-R-Free® Classic service plans are eligible. Certain excessive uses or calling patterns, however, may be considered evidence of abuse or disallowed commercial or data usage and may result in termination of the service and/or assessment of a fee. Calling patterns other than that which are considered usual and normal based on Customer calling history or industry standards may cause termination of service.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

D. VarTec Friends-R-Free® Package (Continued)

2. Acceptable Use Policy (Continued)

The Friends-R-Free® service plan is intended only for residential voice use usage. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service. Customer account usage and calling patterns may be reviewed periodically at the discretion of VarTec Telecom. Customer use of the Friends-R-Free ® service plan that reflects calling patterns other than those that are considered usual and normal for residential customers based on industry standards or personal past calling history may be considered abuse and result in termination of service without refund or the possibility of renewal.

VarTec Telecom reserves the right in its sole discretion to cancel service for violation of this policy or other terms and conditions of service at any time. By selecting VarTec Telecom Friends-R-Free® service plan, Customer agrees to use the service in accordance with this acceptable use policy and other terms and conditions of service and to indemnify and hold VarTec Telecom harmless from any claims resulting from use or misuse of its products and services.

This Acceptable Use Policy may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

D. VarTec Friends-R-Free® Package (Continued)

2. Acceptable Use Policy (Continued)

a. Prohibited Use/Abuse

The following are prohibited uses of the Friends-R-Free® service plan that may result in termination of service:

1. Calling patterns and usage that considerably exceed what is considered usual and normal for residential customers by industry standards
2. Calling usage that considerably exceeds your established history of usage
3. Use for any type of commercial business
4. Commercial faxing, fax broadcasting, or fax blasting
5. Use of Auto-Dialers or predictive dialer
6. Use of Phone Chat Rooms
7. Calls to 900 or 976 numbers
8. Modem data transfer
9. Use for dialing into an ISP or any type of data transmission
10. Use for medical transcription
11. Use is not for call back, call sell, or debit card services.
12. Service is not to be used for call centers or telemarketing
13. Any use not consistent with residential voice usage, or for which the service is otherwise intended.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

D. VarTec Friends-R-Free® Package (Continued)

2. Acceptable Use Policy (Continued)

a. Prohibited Use/Abuse (Continued)

Customers who exceed 2000 minutes of combined intrastate and interstate long distance usage in one month may have their service plan evaluated for compliance with this acceptable use policy. Depending on the evaluation results, Customers whose use constitutes, in VarTec's sole discretion, violation of this policy will be notified in writing that their Friends-R-Free® service plan may be terminated and/or a $50.00 data/commercial usage fee assessed for any subsequent violation.

VT reserves the right, in the event of fraud, to terminate service immediately without notice or exigent circumstances.

E. One Choice® Classic Unlimited Package

One Choice® Classic Unlimited Package provides residential Customers in Idaho with local and long distance calling for a flat rate. As of March 13, 2004, One Choice® Classic Unlimited Package is only available to existing customers of the One Choice® Classic Unlimited Package (formerly known as One Choice® Unlimited Package). In order to select One Choice® Classic Unlimited Package, Customers must subscribe to VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. The availability of the One Choice® Classic Unlimited Package may be restricted based upon the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

E. One Choice® Classic Unlimited Package (Continued)

One Choice® Classic Unlimited Package includes Basic Residential Local Service as described in this tariff, Call Forwarding, Selective Call Rejection, Call Waiting, Caller ID - Name & Number, Speed Calling, Anonymous Call Rejection and Call Waiting ID all of which are defined in Section 14.1.3 and unlimited domestic long distance usage subject to the terms and conditions of the VarTec One Choice® Classic Unlimited Package Acceptable Use Policy. The unlimited domestic long distance usage only applies to non-operator assisted, direct dialed domestic calls. One Choice® Classic Unlimited Package does not include equipment associated with the Caller ID feature.

One Choice® Classic Unlimited Package is intended for residential use only and all terms of the Acceptable Use Policy for One Choice® Classic Unlimited Package apply. At VT's sole discretion, action may be taken to limit access to toll services if the Customer's toll usage exceeds normal calling patterns or differ from usual and normal industry standards for residential Customers. VT may also limit or prohibit access to toll services if usage exceeds the Customer's established history of toll usage. These actions may be taken without notice and without incurring liability.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

E. One Choice® Classic Unlimited Package (Continued)

1. Acceptable Use Policy for One Choice® Classic Unlimited Package

One Choice® Classic Unlimited service provides unlimited interstate and intrastate long distance calls for residential voice use only. Certain excessive uses or calling patterns, however, may be considered evidence of abuse or disallowed commercial or data usage and may result in termination of service or assessment of a fee. Calling patterns other than that which are considered usual and normal based on Customer calling history or industry standards may cause termination of service.

The One Choice® Classic Unlimited plan is intended only for residential voice use usage. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service. Customer account usage and calling patterns may be reviewed periodically at the discretion of VarTec Telecom. Customer use of the One Choice® Classic Unlimited service plan that reflects calling patterns other than those that are considered usual and normal for residential customers based on industry standards or personal past calling history may be considered abuse and result in termination of service without refund or the possibility of renewal.

VarTec Telecom reserves the right in its sole discretion to cancel service for violation of this policy or other terms and conditions of service at any time. By selecting VarTec Telecom One Choice® Classic Unlimited service plan, Customer agrees to use the service in accordance with this acceptable use policy and other terms and conditions of service and to indemnify and hold the company harmless from any claims resulting from use or misuse of its products and services.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

E. One Choice® Classic Unlimited Package (Continued)

1. Acceptable Use Policy for One Choice® Classic Unlimited Package (Continued)

This Acceptable Use Policy may be revised periodically without notice. Customers agree that revisions are applicable to their then current service and usage.

a. Prohibited Use/Abuse

The following are prohibited uses of the One Choice® Classic Unlimited service plan that may result in termination of service:

1. Calling patterns and usage that considerably exceed what is considered usual and normal for residential customers by industry standards
2. Calling usage that considerably exceeds your established history of usage
3. Use for any type of commercial business
4. Commercial faxing, fax broadcasting, or fax blasting
5. Use of Auto-Dialers or predictive dialer
6. Use of Phone Chat Rooms
7. Calls to 900 or 976 numbers
8. Modem data transfer
9. Use for dialing into an ISP or any type of data transmission
10. Use for medical transcription
11. Use is not for call back, call sell, or debit card services
12. Service is not to be used for call centers or telemarketing
13 Any use not consistent with residential voice usage, or for which the service is otherwise intended.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

E. One Choice® Classic Unlimited Package (Continued)

1. Acceptable Use Policy for One Choice® Classic Unlimited Package (Continued)

a. Prohibited Use/Abuse (Continued)

Customers who exceed 2000 minutes of combined intrastate and interstate long distance usage in one month may have their service plan evaluated for compliance with this acceptable use policy. Depending on the evaluation results, Customers whose use constitutes, in VarTec's discretion, violation of this policy will be notified in writing that their One Choice® Classic Unlimited service plan may be terminated and/or a $50.00 data/commercial usage fee assessed for any subsequent violation.

VT reserves that right, in the event of fraud, to terminate service immediately without notice or exigent circumstances.

F. One Choice® Basic Package

One Choice® Basic Package provides residential Customers in Idaho with local and long distance calling for a flat rate. In order to subscribe to One Choice® Basic Package, the Customer must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

F. One Choice® Basic Package

Furthermore, the Customer must select one of the following two long distance service plans: One Choice® $.05 Plan or One Choice® $.03 Plan as described in this tariff. Rates and charges for the One Choice® Basic Package may vary based on the Customer's selected long distance calling plan. The availability of One Choice® Basic Package to the Customer may be restricted based upon both VT's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One Choice® Basic Package is a bundled service package which includes Basic Residential Local Service as described in this tariff and the following three Call Management Features all of which are defined in Section 14.1.3: Caller ID, Call Waiting and Three-Way Calling. The Customer will also receive 200 minutes of domestic long distance usage during each billing cycle which are subject to the Customer's selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes.

One Choice® Basic Package does not include equipment associated with the Caller ID feature. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with One Choice® Basic Package are set forth in Section 14.2.2 following.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

G. One Choice® Select Package

One Choice® Select Package provides residential Customers in Idaho with local and long distance calling for a flat rate. In order to subscribe to One Choice® Select Package, the Customer must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans: One Choice® $.05 Plan or One Choice® $.03 Plan as described in this tariff. Rates and charges for the One Choice® Select Package may vary based on the Customer's selected long distance calling plan. The availability of One Choice® Select Package to the Customer may be restricted based upon both VT's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One Choice® Select Package is a bundled service package which includes Basic Residential Local Service as described in this tariff and the following five Call Management Features all of which are defined in Section 14.1.3: Caller, Call Waiting, Three-Way Calling, Call Waiting ID and Auto Call Return. The Customer will also receive 200 minutes of domestic long distance usage during each billing cycle which are subject to the Customer's selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

G. One Choice® Select Package (Continued)

One Choice® Select Package does not include equipment associated with the Caller ID feature. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with One Choice® Select Package are set forth in Section 14.2.2 following.

H. One Choice® Elite Package

One Choice® Elite Package provides residential Customers in Idaho with local and long distance calling for a flat rate. In order to subscribe to One Choice® Elite Package, the Customer must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans: One Choice® $.05 Plan or One Choice® $.03 Plan as described in this tariff. Rates and charges for the One Choice® Elite Package may vary based on the Customer's selected long distance calling plan. The availability of One Choice® Elite Package to the Customer may be restricted based upon both VT's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

H. One Choice® Elite Package (Continued)

One Choice® Elite Package is a bundled service package which includes Basic Residential Local Service as described in this tariff and the following eight Call Management Features all of which are defined in Section 14.1.3: Caller ID, Call Waiting, Three-Way Calling, Call Waiting ID, Auto Call Return, Speed Calling, Call Forwarding and Auto Redial. The Customer will also receive 500 minutes of domestic long distance usage during each billing cycle which are subject to the Customer's selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes.

In addition to the features described herein, One Choice® Elite Package includes subscription to an unregulated service, VT's Voice Mail. One Choice® Elite Package does not include equipment associated with the Caller ID feature. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with One Choice® Elite Package are set forth in Section 14.2.2 following.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

I. One Choice® Unlimited Package

One Choice® Unlimited Package provides residential Customers in Idaho with local and long distance calling for a flat rate. In order to subscribe to One Choice® Unlimited Package, the Customer must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select the One Choice® $.05 Plan as described in this tariff. The availability of One Choice® Unlimited Package to the Customer may be restricted based upon both VT's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One Choice® Unlimited Package is a bundled service package which includes Basic Residential Local Service as described in this tariff and the following eight Call Management Features all of which are defined in Section 14.1.3: Caller ID, Call Waiting, Three-Way Calling, Call Waiting ID, Auto Call Return, Speed Calling, Call Forwarding and Auto Redial. Customers will also receive unlimited domestic long distance usage. The unlimited domestic long distance usage is for residential voice use only and applies to non-operator assisted, direct-dialed domestic calls. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

I. One Choice® Unlimited Package (Continued)

In addition to the features described herein, One Choice® Unlimited Package includes subscription to an unregulated service, VT's Voice Mail. One Choice® Unlimited Package does not include equipment associated with the Caller ID feature. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with One Choice® Unlimited Package are set forth in Section 14.2.2 following.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.2 Basic Residential Local Service (Continued)

J. Additional Line Service

Additional Line Service provides the same features and benefits of Basic Residential Local Service as described in this tariff, including unlimited local calling and the ability to utilize 911 emergency services. Additional Line Service is only available to Customers who also subscribe to VT's Basic Residential Local Service or an associated bundled service package as described herein, and Additional Line Service must be installed at the same service address as the Customer's primary line. Any additional benefits of the Customer's selected local service package, such as included long distance minutes or Call Management features, do not apply to Additional Line Service. Optional Call Management features as described in Section 3.4 are available to subscribers of Additional Line Service and will be billed at the rates defined therein in addition to all charges associated with the Customer's Additional Line Service.

In order to subscribe to Additional Line Service, Customers must select VT as the primary service provider for interLATA interexchange and intraLATA interexchange services for the additional line. Furthermore, Customers must select one of the following two long distance plans: One Choice® $.05 Plan or One Choice® $.03 Plan as described in this tariff. Rates and charges for Additional Line Service may vary based on the Customer's selected long distance calling plan.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.3 Call Management Features

VT offers optional Call Management Features as described herein to allow Customers to efficiently manage the call flow generated over their telephone line(s). These services are subject to availability of facilities and compatibility with Customer type of access line and premises equipment. Optional services are only available to Customers of VT's basic local service and are not available on Centrex and PBX trunks. When multiple services are activated on the same line, certain services may take precedence over others.

Rates and charges associated with the Call Management Features described herein are set forth in Section 14.2.3 following.

A. Auto Redial

Auto Redial enables the Customer to redial automatically the last outgoing telephone number. If that telephone number is busy, the service will make call attempts to the telephone number for a maximum of thirty (30) minutes beginning with the Customer's activation of Auto Redial, in an effort to establish the call. The Customer will be signaled with a distinctive ring when the call can be completed. Customers access Auto Redial by dialing *66 and can cancel an Auto Redial activation by dialing *86.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.3 Call Management Features (Continued)

B. Call Forwarding

Call Forwarding enables the Customer to transfer all incoming calls to another telephone number. The Customer is responsible for the payment of charges (i.e., toll charges) for each call between the Customer's call forwarding equipped telephone and the telephone to which the call is being forwarded. The transmission may not meet normal standards depending upon the distance and routing necessary. Customers who are subscribed to Call Forwarding activate the service by dialing #72 and can deactivate the service by dialing #73.

Call Forwarding may also include the Call Forwarding - Busy Line and Call Forwarding - No Answer features described in this section. However, only one Call Forwarding feature is allowed for each telephone line.

C. Call Forwarding - Busy Line

Call Forwarding - Busy Line allows incoming calls that encounter a busy condition to be forwarded to a pre-designated telephone number. The Call Forwarding - Busy Line Customer is responsible for the payment of charges (i.e., toll charges) for each call between his/her call forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending upon the distance and routing necessary.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.3 Call Management Features (Continued)

D. Call Forwarding - No Answer

Call Forwarding - No Answer allows incoming calls which are not answered after a pre-determined number of rings to be automatically forwarded to a pre-designated telephone number. The Call Forwarding - No Answer Customer is responsible for the payment of charges (i.e., toll charges) for each call between his/her call forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending upon the distance and routing necessary.

E. Call Forwarding - Busy Line/No Answer

Call Forwarding - Busy Line/No Answer provides the features of Call Forwarding- Busy Line as described in this section as well as the features of Call Forwarding - No Answer also described in this section. The Customer is responsible for the payment of charges (i.e., toll charges) for each call between his/her call forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending upon the distance and routing necessary.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.3 Call Management Features (Continued)

F. Selective Call Forwarding

Selective Call Forwarding provides the Customer with the ability to forward incoming calls from up to fifteen (15) pre-selected telephone numbers to another telephone number. The Customer can construct or modify a telephone number screening list. VT equipment will screen incoming calls against the Customer's list and forward only those from telephone numbers on the list. The Selective Call Forwarding Customer is responsible for the payment of charges (i.e., toll charges) for each call between the Selective Call Forwarding equipped telephone line and the line to which the call is being forwarded. Calls from numbers not on the list will receive standard call completion. The Customer must also subscribe to one of the Call Forwarding features described herein.

Subscribers to Selective Call Forwarding activate the service and construct or modify the screening list by dialing *63 and following the prompts. This service may be temporarily deactivated by dialing *83.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.3 Call Management Features (Continued)

G. Selective Call Rejection

Selective Call Rejection enables the Customer to block calls from up to fifteen (15) pre-selected telephone numbers. To block specified telephone numbers, the Customer builds a screening list via code activation. Customers may access their screening list to add telephone numbers by dialing *60. Customers may deactivate Selective Call Rejection by dialing *80. To block an unknown telephone number after receiving the call, the Customer enters a blocking code to add the number to the Customer's screening list. In the event that facilities are unavailable to provide incoming call screening from the Customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a prerecorded announcement regarding the block.

H. Call Waiting

Call Waiting alerts Customers via a tone signal while a call is in progress to indicate a second call is waiting and, by operation of the switchhook, allows the Customer to place the first call on hold and answer the waiting call. Call Waiting subscribers may deactivate Call Waiting for the duration of one call by dialing *70 prior to the direct-dialed digits. Call Waiting is automatically reactivated for the next originating or terminating call.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.3 Call Management Features (Continued)

I. Caller ID - Number Only

Caller ID - Number Only allows the Customer to identify the calling party prior to the telephone being answered. Caller ID - Number Only displays the telephone number of the calling party on the Customer's CPE before the call is answered at the Customer's premises. Caller ID - Number Only requires a period of time equivalent to two ringing tones in order to produce the name and telephone number display on the CPE. Caller ID - Number Only displays non-published telephone numbers, unless the Customer who has a non-published listing activates a call identification block.

Any Customer subscribing to Caller ID - Number Only will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID - Number Only is intended solely for the use of the Caller ID - Number Only subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID - Number Only is not available on operator-handled calls.

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14.1 Service Description, (Cont'd.)

14.1.3 Call Management Features (Continued)

J. Caller ID - Name and Number

Caller ID - Name and Number allows the Customer to identify the calling party prior to the telephone being answered. Caller ID - Name and Number displays the name and telephone number of the calling party on the Customer's CPE before the call is answered at the Customer's premises. Caller ID - Name and Number requires a period of time equivalent to two ringing tones in order to produce the name and telephone number display on the CPE. Caller ID - Name and Number displays non-published telephone numbers, unless the Customer who has a non-published listing activates a call identification block.

Any Customer subscribing to Caller ID - Name and Number will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID - Name and Number is intended solely for the use of the Caller ID - Name and Number subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID - Name and Number is not available on operator-handled calls.

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14.1 Service Description, (Cont'd.)

14.1.3 Call Management Features (Continued)

K. Speed Calling

Speed Calling enables a Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. Speed Calling 8 Number allows for an eight (8) telephone number capacity, wherein the telephone numbers are assigned a one digit code.

Customers may program Speed Calling 8 Number by dialing 74# and waiting for the dial tone. Customers then dial the code (consisting of numbers 2 through 9) to be assigned and the telephone number, including area code if necessary. To dial the number, Customers dial the code number followed by the pound sign (#).

L. Three-Way Calling

Three-Way Calling enables a Customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation. The transmission may not meet normal standards depending on the distance and routing necessary to activate a three-way call.

Customers access Three-Way Calling during a current call by pressing and releasing the receiver button to receive a second dial tone, dialing the third-party telephone number, and pressing and releasing the receiver button to connect the two calls.

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14.1 Service Description, (Cont'd.)

14.1.3 Call Management Features (Continued)

M. Anonymous Call Rejection

Anonymous Call Rejection allows a Customer to reject all calls which have been indicated as anonymous, unavailable or private by the calling party. When Anonymous Call Rejection is active, the called party receives no alerting for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

Customers who are subscribed to Anonymous Call Rejection activate the service by dialing *77 and can deactivate the service by dialing *87.

N. Call Waiting ID

Call Waiting ID allows the Customer to identify the calling party on a waiting call prior to the telephone being answered. Call Waiting ID displays the telephone number and/or name of the calling party on a Customer's CPE while a call is in progress. Call Waiting ID requires a period of time equivalent to two ringing tones in order to produce the name and telephone number display on the CPE. Call Waiting ID displays non-published telephone numbers, unless the Customer who has a non-published listing activates a call identification block. Call Waiting ID requires subscription to Call Waiting and Caller ID Services as described in this section.

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14.1 Service Description, (Cont'd.)

14.1.3 Call Management Features (Continued)

O. Auto Call Return

Auto Call Return enables the Customer to redial automatically the last incoming call, whether or not it was answered. If that telephone number is busy, automated continuous attempts will occur to call the number for a maximum of thirty (30) minutes beginning with the Customer's activation of Auto Call Return in an attempt to establish the call. The Customer will be signaled with a distinctive ring when the call can be completed. Customers activate Auto Call Return by dialing *69.

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14.1 Service Description, (Cont'd.)

14.1.4 Directory Listings

Upon the request of a directory listing publication, VT will provide list of names and telephone numbers of Customers and joint-users for the purpose of informing calling parties of the telephone numbers of Customers and those entitled to use Customer's service. The Company limits the length of any listing by the use of abbreviations when, in the opinion of the directory publishing company, the clearness of the listing or the identification of the Customer or joint-user is not impaired thereby. Listings must conform to the practices of the directory publishing company with respect to its directories.

VarTec will furnish upon request the name and address of the Customer to exchange service when such service is used to provide recorded announcements under the provisions of this tariff. Listings are regularly provided in connection with all classes of exchange service, unless the Customer subscribes to non-published exchange service or non-listed service. The contract period for Directory Listings where the listing actually appears in the directory is the effective period of the directory. Where the listing has not been printed in the directory, the contract period is one month.

One Residential Primary Listing is provided without charge for each separate Customer service or joint-user. The Primary Listing must be the actual name of the Customer to whom the service is rendered or the name of a member of the Customer's family or household.

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14.1 Service Description, (Cont'd.)

14.1.4 Directory Listings (Continued)

A residential Customer may request that part or all of the address information which would otherwise be listed in the directory be deleted by the Company. Such deletion will be continued in successive directories without further request by the Customer until the Customer requests publication of part or all of the deleted address information in the directory.

Rates and charges associated with Directory Listings and the optional features described below are set forth in Section 14.2.6 following.

A. Non-Published Service

Customers who desire their telephone numbers to be omitted from directory publications may subscribe to Non-Published Service. Incoming calls to a Customer subscribing to Non-Published Service will be completed only when the calling party places the call by telephone number, notwithstanding any claim made by the calling party. When a call is placed from a telephone number associated with a Non-Published listing, the number may be disclosed if the called party has equipment to display Caller ID. Customers may prevent the display of their telephone number by subscribing to and activating Call Block.

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14.1 Service Description, (Cont'd.)

14.1.4 Directory Listings (Continued)

B. Non-Listed Service

At the Customer's request, any one or all of the Customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but will be listed in the directory assistance records available to the general public. The Customer indemnifies and holds the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of the listing, which the Customer has requested be omitted from the directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Non-Listed Service.

When a call is placed from a non-listed telephone number, the number may be disclosed if the called party has equipment to display Caller ID.

C. Residential Additional Listings

Residential Additional Listings may be the names of members of the Customer's family or of other persons residing in the Customer's household. A Dual Name Additional Listing may be provided for two persons who share the same surname and reside at the same address, or for a person known by two names. This listing is composed of a surname, two first names, address and telephone number.

Residential Additional Listings may be nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names when, in the opinion of the directory publishing company, they are necessary for the proper identification of the Customer.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.1 Service Description, (Cont'd.)

14.1.5 Operator Assistance Services

VT furnishes local assistance through an operator whereby Customers may request the services described herein. The rates set forth in Section 4.6 apply to local operator assistance requests originating for all classes and grades of services.

A. Busy Line Verification

Busy Line Verification allows an operator to determine the condition of an access line that a Customer requests to be checked. This service is provided where facilities exist through a VT provided operator. Busy Line Verification requests will not be processed on a collect (reversal of charge) or person-to-person basis.

B. Busy Line Interrupt

Busy Line Interrupt allows an operator to interrupt a conversation in progress to ascertain willingness to establish a conversation with an alternate party. This service is provided where facilities exist through a VT provided operator. Busy Line Interrupt requests will not be processed on a collect (reversal of charge) or person-to-person basis, except in the case of an emergency situation, when the caller may bill collect if necessary.

The charge for Busy Line Interrupt applies whenever the operator interrupts the conversation even if the interrupted parties refuse to terminate the conversation in progress.

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14.1 Service Description, (Cont'd.)

14.1.5 Operator Assistance Services (Continued)

C. Call Trace

Call Trace allows the Customer to initiate an automatic trace of the last call received by dialing a code (*57). The following information is automatically recorded:

The originating telephone number;
The date and time of the call; and
The date and time call trace was activated.

When Call Trace successfully identifies a calling number, a recording instructs the Customer to call a toll free number, which will activate a Voice Response Script and assist the Customer in establishing an open file. Should the Customer decide to prosecute the call originating party, the Customer should Contact VT for further instructions. Activation of Call Trace never authorizes VT to provide the called party with the name or telephone number of the calling party.

D. Local Operator Services

Customers may obtain the assistance of a local operator to complete the following local exchange telephone calls:

1. Person to Person - Calls completed with the assistance of a Company operator to a particular person or station specified by the calling party. Charges may be billed to the called party, a non-proprietary calling card, a calling station or a third-party station.

2. Station to Station - Calls other than person-to-person calls completed with or without the assistance of a Company operator. Charges may be billed to a non-proprietary calling card.

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14.1 Service Description, (Cont'd.)

14.1.5 Operator Assistance Services (Continued)

D. Local Operator Services (Continued)

3. Third-Party Billing - Calls which are billed to a telephone number other than the originating or terminating telephone number.

4. Collect Call - Calls of which the charges for a message may be reversed and billed to the terminating telephone number provided the charge is accepted at the called service point.

Rates associated with Local Operator Services are set forth in Section 14.2.5.

14.1.6 Service Order Charges

Customers are billed applicable Service Order Charges when VT receives, records and processes information in connection with a Customer request to add or change existing services. Service Order Charges apply to Customers who order new service or features, discontinue services or features, request telephone number changes, or transfer service from one premises to another. Service Order Charges also apply to service requests, including but not limited to, reconnection of existing service, temporary suspension of service, name changes on an account, or when service is required at the Customer's premises.

The applicable Service Order Charges for the items described above are set forth in Section 14.2.4 following.

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14.1 Service Description, (Cont'd.)

14.1.7 Directory Assistance

VT furnishes Directory Assistance Service whereby Customer may request assistance in determining directory listing information. The rates set forth herein apply to calls from Customers who request assistance in determining directory listing information for telephone users who are located in the same local calling area, intraLATA calling area or interLATA calling area.

No credit will be given for any unused portion of the Customer's allowance, and call allowances are not transferrable between separate accounts of the same Customer. No credit will be given for requests in which the telephone number is non-published or unlisted, or for telephone numbers which are not found in the directory.

Customers are allowed up to two (2) Directory Assistance listing requests per direct-dialed Directory Assistance call. Where a Customer makes more than two requests on a call, each subsequent request in excess of the Customer's allowance is billed an additional fee. A maximum of ten Directory Assistance requests is allowed per direct-dialed Directory Assistance call.

Additional charges may apply to Customers who place Directory Assistance calls via an operator or have Directory Assistance charges billed to a telephone calling card or a telephone number other than the originating telephone number. A maximum of two requests per call applies to Directory Assistance calls placed via an operator or billed to a telephone calling card or a telephone number other than the originating telephone number. Where dialing facilities are not available, Directory Assistance calls via an operator are considered as direct-dialed calls.

Rates and charges associated with Directory Assistance are set forth in Section 14.2.6 following.

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14.1 Service Description, (Cont'd.)

14.1.7 Directory Assistance (Continued)

A. Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) provides Customers with the option of having local calls automatically completed upon request of a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator. DACC is available where facilities permit.

The DACC portion of the call may either be billed in the same manner as the Directory Assistance portion or alternately billed (i.e., third number or collect billing).

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.2 Service Rates

14.2.1 General

The rates for the services described in Section 3, including but not limited to, Basic Residential Local Service and Call Management Features are provided herein. The rates and charges set forth herein may include one-time charges, per-call charges or monthly subscription charges.

14.2.2 Basic Residential Local Service - Rates and Charges

Subscribers to Basic Residential Local Service will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Monthly Rate	$31.52 **(I)**

A. One Choice® Classic Elite Package - Rates and Charges

Subscribers of One Choice® Classic Elite Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage, if any:

Monthly Rate

Zone 1	$51.52 **(I)**

In addition, optional Call Management features as described in Section 3.3 are available to subscribers of One Choice® Classic Elite Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice® Classic Elite Package.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.2 Service Rates, (Cont'd.)

14.2.2 Basic Residential Local Service - Rates and Charges (Continued)

B. One Choice® Additional Line Service - Rates and Charges

Subscribers to One Choice® Additional Line Service will be billed at the following rate in addition to all charges associated with the Customer's One Choice® Classic Bundled Package, optional services and/or long distance usage, if any:

Each Additional Line	$36.52 **(I)**

C. VarTec Friends-R-Free® Classic Package - Rates and Charges

Subscribers of the VarTec Friends-R-Free® Classic Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Monthly Rate	$51.52 **(I)**

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec Friends-R-Free® Classic Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer's VarTec Friends-R-Free® Classic Package.

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.2 Service Rates, (Cont'd.)

14.2.2 Basic Residential Local Service - Rates and Charges (Continued)

D. VarTec Friends-R-Free® Package - Rates and Charges

Subscribers of the VarTec Friends-R-Free® Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Monthly Rate $41.52 **(I)**

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec Friends-R-Free® Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer's VarTec Friends-R-Free® Package.

E. One Choice® Classic Unlimited Package - Rates and Charges

Subscribers of One Choice® Classic Unlimited Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or toll charges, if any:

Monthly Rate $61.52 **(I)**

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of One Choice® Classic Unlimited Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice® Classic Unlimited Package.

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14.2 Service Rates, (Cont'd.)

14.2.2 Basic Residential Local Service - Rates and Charges (Continued)

F. One Choice® Bundled Service Packages – Rates and Charges

The One Choice® bundled service packages will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any. The following per line monthly rates apply to the Customer's primary billing telephone number and any additional telephone numbers billed to the same account.

One Choice® Basic Package	Monthly Rate
With One Choice® $.05 Plan	$41.52 **(I)**
With One Choice® $.03 Plan	$44.47 **(I)**

One Choice® Select Package	Monthly Rate
With One Choice® $.05 Plan	$41.52 **(I)**
With One Choice® $.03 Plan	$44.47 **(I)**

One Choice® Elite Package	Monthly Rate
With One Choice® $.05 Plan	$51.52 **(I)**
With One Choice® $.03 Plan	$54.47 **(I)**

One Choice® Unlimited Package	Monthly Rate
With One Choice® $.05 Plan	$61.52 **(I)**

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SECTION 14.0 - VARTEC LOCAL SERVICE OFFERINGS, (CONT'D.)

14.2 Service Rates, (Cont'd.)

14.2.2 Basic Residential Local Service - Rates and Charges (Continued)

G. Additional Line Service - Rates and Charges

Additional Line Service will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any. The following per line monthly rates apply to each additional telephone number billed to the same account:

Additional Line Service	Monthly Rate
With One Choice® $.05 Plan	$36.52 **(I)**
With One Choice® $.03 Plan	$34.47 **(I)**

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14.2 Service Rates, (Cont'd.)

14.2.3 Call Management Features - Rates and Charges

Subscribers to Call Management Features will be billed at the following rates in addition to all charges associated with the Customer's basic local service plan.

	Monthly Rate	Per Use Rate
Auto Redial	$3.95	$0.95
Call Forwarding	$3.95	N/A
Call Forwarding - Busy Line	$3.95	N/A
Call Forwarding - No Answer	$3.95	N/A
Call Forwarding - Busy/No Answer	$3.95	N/A
Selective Call Forwarding	$3.95	N/A
Selective Call Rejection	$3.95	N/A
Call Waiting	$3.95	N/A
Caller ID - Number Only	$3.95	N/A
Caller ID - Name & Number	$6.95	N/A
Speed Calling	$3.95	N/A
Three-Way Calling	$3.95	$0.95
Call Waiting ID	$3.95	N/A
Auto Call Return	$3.95	$0.95

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14.2 Service Rates, (Cont'd.)

14.2.4 Service Order Charges - Rates and Charges

Customers will be billed the following charges for services described below. Additional charges may apply for service orders that require overtime labor performed at hours of the day or days of the week other than normal work hours.

	One-Time Charge
Customer requests to add a feature to an account	No Charge
Customer requests to remove a feature from an account	$5.00
Customer requests a billing name change on his/her account	$5.00
Customer requests a telephone number change	$25.00
Customer requests to transfer primary line from one service address to another	$30.00
Customer requests to transfer an additional telephone line from one service address to another	$30.00
Restoration of Customer's service following suspension by VT	$20.00
Installation of a primary telephone line at new service address	$30.00
Installation of an additional telephone line at new service address	$30.00
Block Change Charge	$5.00
PIC Change Charge	$5.00

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14.2 Service Rates, (Cont'd.)

14.2.5 Operator Assistance - Rates and Charges

Local Operator Assistance Service rates are in addition to applicable usage charges or in lieu of local call rates from pay telephones.

	Per Use Charge
Busy Line Verification	$1.50
Busy Line Interrupt	$3.00
Call Trace	$1.00
Person to Person	
Fully Assist	$9.99
Partially Assist	$9.48
Station to Station	
Fully Assist	$5.50
Partially Assist	4.99
Third-Party Billing	$5.50
Collect Call	$5.50

In addition to the Operator Assistance per use charges set forth herein, the following local usage rates apply to calls which are completed with Operator Assistance:

Day (Monday through Friday 8:00 AM - 5:00 PM*)	$0.38 per minute
Evening/Night/Weekend (All other days and times)	$0.20 per minute

Operator assisted calls are billed in one-minute increments with an initial billing of one minute.

* To, but not including.

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14.2 Service Rates, (Cont'd.)

14.2.6 Directory Listings and Directory Assistance - Rates and Charges

Subscribers will be billed at the following rates for Directory Listings in addition to all charges associated with the Customer's basic local service plan:

Directory Listings	Monthly Rate
Primary Listing	No charge
Non-Published Number	$4.00
Non-Listed Number	$2.50
Residential Additional Listing	$1.50
Directory Listing Change Charge	$5.00

Directory Assistance	Per Use Charge
Directory Assistance	$1.25
Directory Assistance Call Completion	$0.35

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14.2 Service Rates, (Cont'd.)

14.2.7 Alternative Payment Processing Fees

The following fees apply for Customers who make payment for services rendered using alternative payment processing options. Per use charges apply for individual transactions. Customers may elect to enroll in VT's Recurring Payment Plan, whereby the Customer's payment is automatically processed by VT each month through the Customer's selected alternative payment processing option.

	Credit Card Payment
One-time Payment (per use)	N/C
Online Payments (per use)	N/C
Recurring Payments	N/C

	ACH Payment
One-time Payment (per use)	N/C
Online Payments (per use)	N/C
Recurring Payments	N/C

Beginning February 1, 2004, any residential Customer who enrolls in VT's Recurring Payment Plan will be eligible to receive a one-time credit in the amount of ten dollars ($10.00). This credit will be applied to the Customer's monthly billing statement after the Customer's first successful and valid automated payment transaction and should appear on one of the following two billing statements. Each Customer will be eligible to receive the credit only once per Customer account. A Customer becomes ineligible to receive this credit if, prior to the credit being applied to the Customer's account, one or more of the following occurs: 1) the account is suspended for non-payment of charges; 2) the account is suspended for violation(s) of regulations in this tariff; 3) the Customer cancels services or withdraws from the Recurring Payment Plan or 4) the Customer fails to comply with relevant laws and regulations.

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SECTION 15 – LINGO SERVICES AND RATES (N)

15.1 General

Local exchange, InterLATA and IntraLATA services offered to business and residential Customers and are available on a presubscription basis from equal access originating end offices only. Rates for service may vary by call type and/or term commitments. Usage rates, per-call service charges, monthly fees and installation charges may apply. Service is available 24 hours per day, 7 days per week.

Matrix offers Lingo business and residential basic local exchange service only as part of a bundle or package of telecommunications services. All packages include local and long distance services (interstate and intrastate toll) or require the Customer to designate an existing Matrix long distance plan for the Bronze and Silver packages as set forth in Section 15.9 and selected custom calling features. Voice Mail may be available with some packages at an additional charge. The aforementioned services are only available as part of the bundled service offering and are not available on an individual service basis. Customers will be billed directly by the Company. (N)

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.2 Service Charges

15.2.1 Service Order Charges

Non-recurring charges apply to processing Service Orders for new service.

A. New Installation Order Charge – applies to add a new access line where no local service exists or if facilities construction is required. No distinction is made between a "New Installation or Conversion" and an "Outside Move." If the Customer requests that their service is established, maintained, moved or changed at hours of the day or days of the week (other than normal work hours or days), or on holidays, or interrupts work once begun, or when overtime wages apply, a charge based on the additional costs will apply in addition to any other applicable charges.

B. Conversion Order Charge - applies to requests for initial connection or establishment of telephone service to the Company when a Customer moves existing service from their current local carrier to Matrix and retains their existing telephone number.

C. Activation Fee – applies to receiving, recording and processing information necessary to execute a customer's request for new service with Matrix. One Activation Fee, per line, applies to all new orders. This fee applies in connection with the New Installation, Conversion and Move Order Charges.

D. Service Order Charge - applies to customer-requested changes in service not covered specifically on other identified nonrecurring service order and change charges. This charge is applied in cases where Hunting is added after the initial order is placed and applicable to Business Customers only. **(N)**

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.2 Service Charges (Cont'd.)

15.2.1 Service Order Charges (Cont'd.)

E. Toll-Free Directory Listing Charge - This is a one-time charge, applicable to Business Customers, and is imposed when a Customer requests the toll-free number to be listed.

F. Technician Dispatch Charge - A separate Technician Dispatch Charge applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire.

G Missed Appointment Charge - The Customer shall be responsible for the payment of a Missed Appointment Charge as set forth herein for visits by the Company's agents or employees, at the Customer's request, to the Premises of the Customer, when the Customer fails to meet the Company's agent or employees for the prearranged appointment as requested. **(N)**

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.2 Service Charges (Cont'd.)

15.2.2 Change Order Charges

Change Order Charges apply to work associated with providing exchange line service or customer-requested changes to existing services. One charge applies for each change order requested by the customer. A Change Order Charge applies to the following customer-initiated changes:

A. Feature Change Order Charge - applies when a customer requests a change, adding or removing a feature.

B. Listing Change Charge - applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to request for Non-Published or Non-Listed numbers.

C. Move Order Charge - applies when a customer requests a move or change in physical location. This charge applies whether a customer changes its telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

D. Presubscription Change Charge – applies after a Customer's initial selection for a presubscribed toll carrier, for any change thereafter, a Presubscription Change Charge will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

(N)

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.2 Service Charges (Cont'd.)

15.2.2 Change Order Charges (Cont'd.)

E. Record Change Order Charge - applies when a Customer requests/orders a change to Company records such as adding/changing a name on said Customer's account, changing billing address or contact information, adding/changing the person(s) authorized to make changes on said Customer's account.

F. Telephone Number Change Order Charge - applies to each telephone number chatnge request/order.

G. Toll Restriction Fee Order Charge - applies when a Customer requests a change, adding or removing Toll Restriction Service. **(N)**

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.2 Service Charges (Cont'd.)

15.2.3 Miscellaneous Charges

A. Call Detail Report – applies each time a Customer requests local call detail for a given month.

B. Duplicate Invoice - applies each time a Customer requests an additional copy of a current bill or invoice.

C. Restoration of Service Charge - applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed. **(N)**

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(N)

SECTION 15 – LINGO SERVICES AND RATES (CONT'D.)

15.2 Service Charges (Cont'd.)

15.2.4 Rates and Charges

	CenturyLink & Frontier Service Areas
A. Service Order Charges	
New Installation Order Charge	$179.99
Conversion Order Charge	$79.99
Activation Fee	$39.99
Service Order Charge	$79.99
Toll-Free Directory Listing Charge	$25.00
Technician Dispatch Charge	$265.00
Missed Appointment Charge	$100.00
B. Change Order Charges	
Feature Change Order Charge	$79.99
Listing Change Charge	$79.99
Move Order Charge	$79.99
Presubscription Change Charge	$5.00
Record Change Charge	$79.99
Telephone Number Change Order Charge	$79.99
Toll Restriction Fee Order Charge	$9.99
C. Miscellaneous Charges	
Call Detail Report	$10.00
Duplicate Invoice	$10.00
Restoration of Service	$49.99

(N)

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) (N)

15.3 Custom Calling Features

All customer calling features are provided subject to availability. Certain custom calling features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using custom calling features may not be acceptable for all uses in some cases.

15.3.1 Feature Descriptions

Anonymous Call Rejection

Anonymous Call Rejection allows the Customer to automatically reject all calls which have been indicated as anonymous, unavailable or private by the calling party. When Anonymous Call Rejection is active, the called party receives no alerting for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

Customers who are subscribed to Anonymous Call Rejection activate the service by dialing *77 and can deactivate the service by dialing *87.

Auto Busy Redial – Repeat Dialing

Auto Busy Redial – Repeat Dialing allows the Customer to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Auto Busy Redial – Repeat Dialing:

Calls to 800 Service numbers
Calls to 900 Service numbers
Calls preceded by an interexchange carrier access code
International Direct Distance Dialed calls
Calls to Directory Assistance
Calls to 911

Customers who are subscribed to Auto Busy Redial – Repeat Dialing activate the service by dialing *66 and can deactivate the service by dialing *86. (N)

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) (N)

15.3 Custom Calling Features (Cont'd.)

15.3.1 Feature Descriptions (Cont'd.)

Call Blocking

Call Blocking allows the Customer to block calls from different telephone numbers. A screening list is created by Customer either by adding the last number associated with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such numbers hear an announcement that the calling party is not accepting calls and Customer's phone will not ring. The screening list may be edited and revised at Customer's discretion. This feature may not be available with all Lingo services.

Customers who are subscribed to Call Blocking activate the service by dialing *60 and can deactivate the service by dialing *80.

Call Forwarding

Call Forwarding allows the Customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which all incoming calls are to be transferred automatically. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the access line originating the call and the access line to which the call is transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between the customer's access line and the distant access line to which the call was transferred.

Customers who are subscribed to Call Forwarding activate the service by dialing *72 and can deactivate the service by dialing *73. (N)

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.3 Custom Calling Features (Cont'd.)

15.3.1 Feature Descriptions (Cont'd.)

Call Forwarding - Busy

Call Forwarding - Busy allows the Customer to automatically reroute an incoming call to a customer predesignated number when the called number is busy.

Call Forwarding - No Answer

Call Forwarding - No Answer allows the Customer to automatically reroute an incoming call to a customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Return

Call Return allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

Customers who are subscribed to Call Return activate the service by dialing *69 and can deactivate the service by dialing *89.

Call Trace

Call Trace allows the Customer to initiate a trace of the last completed incoming call by dialing an activation code before receiving another call. If a trace is successful, the Company's equipment will record the incoming call detail. A successful trace cannot be made if the incoming call originates in a central office not equipped for Call Trace service. The Company will not provide the results of the trace to the Customer. Such call detail may be provided to law enforcement authorities upon proper request.

Customers who utilize Call Trace activate the service by dialing *57. **(N)**

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) (N)

15.3 Custom Calling Features (Cont'd.)

15.3.1 Feature Descriptions (Cont'd.)

Call Waiting

Call Waiting provides a tone signal that alerts the Customer talking on the line when a second call is incoming. A maximum of two calls may be in process at one time. A Customer who subscribes to Call Waiting can also inhibit the reception of the Call Waiting tone for the duration of a single call, preventing interruption of the call by activating the code (*70) to cancel Call Waiting. This functionality is automatically included with the Call Waiting feature at no additional cost to the Customer.

Call Waiting ID - Name and Number

Call Waiting ID - Name and Number is an enhanced version of Call Waiting ID. It is designed for use by a Call Waiting subscriber. A customer who is off-hook on an existing call, is able to receive the telephone number of a new incoming call on their customer-provided premise equipment attached to the Customer's subscriber line. Additionally, the name found in the Company's records, applicable to the line originating the call, including the non-published and non-listed service is displayed on customer-provided premise equipment. The Customer must purchase the equipment separately, and it is not available under this price list.

Caller ID - Name and Number

Caller ID – Name and Number allows the Customer to identify most callers by letting him/her see the names and phone numbers on special display equipment. The customer must purchase the equipment separately, and it is not available under this price list. (N)

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.3 Custom Calling Features (Cont'd.)

15.3.1 Feature Descriptions (Cont'd.)

Distinctive Ring

Distinctive Ring allows the Customer to establish up to two telephone numbers on the same access line and to distinguish calls to each number by distinctive ringing patterns. The standard ringing pattern applies to the billing telephone number, while the dependent telephone number receives a distinctive ringing pattern for incoming calls. Distinctive Ring is available to single line residential customers where facilities are available.

When a Distinctive Ring Customer also subscribes to Call Waiting, incoming calls to the billing telephone number will activate the standard Call Waiting tone. Calls to dependent telephone number will activate a distinctive Call Waiting tone. When a Distinctive Ring Customer subscribes to any Call Forwarding service, the dependent telephone number may be forwarded to the same number as the billing telephone number or receive no forwarding treatment.

Priority Call

Priority Call allows the Customer to preselect telephone numbers that can be given a distinctive alerting signal or ring. The Customer can create or change a list of telephone numbers by dialing an activation code. NOTE: Some telephones are only capable of providing a standard ring. Customers must contact the manufacturer or distributor of their telephone set if they have any questions.

Speed Calling

Speed Calling allows the Customer to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less. **(N)**

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.3 Custom Calling Features (Cont'd.)

15.3.1 Feature Descriptions (Cont'd.)

Three-Way Calling

Three-Way Calling allows the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Touch Tone Calling

Touch Tone calling provides for the origination of calls by means of instruments equipped for tone-type address signaling and special central office facilities. The service is furnished subject to the availability of central office facilities.

All dial-type lines that terminate in an instrument equipped for tone-type address signaling shall be equipped for Touch Tone calling service except for dial-type lines served from a central office where the special facilities for Touch Tone calling service are not available.

Other facilities, miscellaneous and supplemental equipment, requested by Customers and not detrimental to this service or other services of the Company will be furnished under the regulations and at the rates specified in the applicable sections of this price list. **(N)**

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.3 Custom Calling Features (Cont'd.)

15.3.2 Rates and Charges

All customer calling features are provided subject to availability. Certain custom calling features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using custom calling features may not be acceptable for all uses in some cases.

	Nonrecurring Charge	Monthly Recurring Charge	Per Usage Charge
Anonymous Call Rejection	N/A	N/A	N/A
Auto Busy Redial	N/A	N/A	N/A
Call Blocking	N/A	N/A	N/A
Call Forwarding	N/A	N/A	N/A
Call Forwarding - Busy	N/A	N/A	N/A
Call Forwarding - No Answer	N/A	N/A	N/A
Call Return	N/A	N/A	N/A
Call Trace	N/A	N/A	N/A
Call Waiting	N/A	N/A	N/A
Call Waiting ID (Name & Number)	N/A	N/A	N/A
Caller ID (Name and Number)	N/A	N/A	N/A
Distinctive Ring	N/A	N/A	N/A
Priority Call	N/A	N/A	N/A
Repeat Dialing	N/A	N/A	N/A
Speed Calling	N/A	N/A	N/A
Three-Way Calling	N/A	N/A	N/A
Touch Tone	N/A	N/A	N/A

Denial of per call activation for Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge. **(N)**

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.4 Directory Assistance Services

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- Calls from coin telephones, including COCOTS.

- Requests for telephone numbers of non-published service.

- Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.

- Calls placed from hospital services or calls placed from a business or residence main telephone exchange line registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind. **(N)**

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.4 Directory Assistance Services (Cont'd.)

15.4.1 Directory Assistance - Rates and Charges

A maximum of two requests will be allowed per call. The charges as shown below apply for each call, made to the Directory Assistance operator including requests for listings that are non-published, non-listed or not found. There are no call allowances for Directory Assistance Services.

Unless one of the exceptions listed above applies, the charges as shown below apply for each call made to the Directory Assistance operator:

Per query	CenturyLink and Frontier Service Area
Direct Dial Local/IntraLATA Directory Assistance:	$0.75
Operator Assisted Local/IntraLATA Directory Assistance:	$0.75
Toll Directory Assistance:	$1.25

(N)

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.4 Directory Assistance Services (Cont'd.)

15.4.2 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is a service that provides customers the option of having their local or intaLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.

There are no allowances for DACC, however, the Directory Assistance portion of the call is still governed by the appropriate call allowance as stated in this price list.

The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a calling card, billing to a third number, or collect.

The three types of DACC offered are as follows:

Fully Automated DACC: The customer receives the requested directory number from an automated voice system. The customer accepts DACC by depressing "1" from a Touch-Tone telephone when prompted by the DACC announcement.

Semi-Automated DACC: The customer receives the requested directory number and then requests the operator to provide call completion to the requested number.

Person-to-Person DACC: The customer receives the requested directory number and then requests the operator to complete the call to a specified person.

Rates

The rates set forth below for DACC are on a per call basis and are in addition to the Directory Assistance rate, as well as the Long Distance usage rate, or local message rates, if applicable.

Per each call completed	$0.30	**(N)**

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.4 Directory Assistance Services (Cont'd.)

15.4.3 Nationwide Directory Assistance

Nationwide Directory Assistance is a service whereby Customers may request assistance in determining listing information on a nationwide basis. Requests for local or intraLATA listings are billed under the basic Directory Assistance charges as described in this Section.

The regulations and rates set forth below apply to all calls from Customers who request assistance in determining telephone number information of subscribers who are located outside their LATA.

The Customer will be charged for each call. Customer may request up to two listings per call. The nationwide listing rate applies per call whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

There are no billing exemptions or allowances for Nationwide Directory Assistance.

	CenturyLink and Frontier Service Area	
Per Request	$1.25	**(N)**

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) (N)

15.5 Operator Services

The Company offers operator assisted services to its presubscribed Customers. In addition to the per call service charge, usage rates apply. The Company's operator services are accessible on a twenty-four (24) hour per day seven (7) days per week basis. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Station-to-Station - These charges apply in addition to long distance usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to long distance usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available. (N)

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.5 Operator Services (Cont'd.)

15.5.1 Operator Services - Rates and Charges (CenturyLink and Frontier Service Area)

Local, IntraLATA and InterLATA - Per Call Service Charges

	Rate Per Call
Customer Dialed Calling/Credit Card Call	$2.00
Operator Dialed Calling/Credit Card Call Station-to-Station	$2.00
Person-to-Person	$3.16

Usage Charges

Operator Service Per Minute Rate	$0.13

(N)

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.5 Operator Services (Cont'd.)

15.5.2 Busy Line Verification and Emergency Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

	CenturyLink and Frontier Service Area Per call	
Busy Line Verification	$2.25	
Emergency Interruption	$5.25	**(N)**

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.6 Directory Listing Services

The following rates and regulations apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the company.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

Listing services are available with all classes of main telephone exchange service.

15.6.1 Listings

One listing, termed the primary listing is included with each Customer's service.

At a charge, additional listings may be included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only. The additional directory listing charge commences with the delivery date of the issue of the directory in which the listing first appears. The monthly rate for an additional listing commences the day after the directory assistance records are posted.

If an additional listing is ordered discontinued by the Customer after the closing of the directory, the monthly rate continues through that issue of the directory and up to the date for rates to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear the monthly rate continues only to the date of cancellation by the Customer, with a minimum service period of one month. **(N)**

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.6 Directory Listing Services (Cont'd.)

15.6.2 Types of Listings

A. Toll-Free Directory Listing

Where available, a listing which references the Toll-Free Number for a Business Customer will be made available. A one-time charge per toll-free number applies to set up this listing.

B. Straight Line Under Directory Listing

A business listing where one or more listings are indented under an original listing of the same customer without repetition of the name.

C. Caption and Subcaption Directory Listings

Two or more business listings may be placed under a caption consisting of the name of the customer or of any of the parties which the customer is entitled to list together with a designation or title where the name is not indicative of the business or profession. One or more subcaptions may be furnished under a caption, each subcaption consisting of a directive heading which serves to identify two or more listings placed thereunder, where this grouping is necessary for the proper routing of calls. **(N)**

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) **(N)**

15.6 Directory Listing Services (Cont'd.)

15.6.3 Non-Published Service

The telephone numbers of non-published service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public. The telephone numbers of non-published service or the name and billing address that corresponds to a non-published number may be divulged in the following two instances:

First, in the interest of public safety, where a government agency subscribes to Enhanced Universal Emergency Telephone Number Service (E911) the telephone number and address, but not the name, of a customer with non-published service will be displayed when that customer dials 911 to a government employee at a console at a Public Safety Answering Point for dispatch of emergency service.

Second, the billing name and address that correspond to a non-published telephone number will be furnished to a subscriber to Billing Name and Address (BNA) Service if the customer with the non-published service makes a call that uses the service of the BNA subscriber.

Incoming calls to non-published service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice not withstanding any claim the calling party may present, except claims of emergencies involving life and death. In such cases, the Company will call the non-published number and request permission to make an immediate connection to the calling party. **(N)**

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15.6 Directory Listing Services (Cont'd.)

15.6.3 Non-Published Service (Cont'd.)

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person. **(N)**

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15.6 Directory Listing Services (Cont'd.)

15.6.4 Non-Listed Service

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will only complete calls to a non-listed number, if requested by a caller, during the course of a directory assistance call completion service.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

There is a monthly charge for each non-listed service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period. **(N)**

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15.6 Directory Listing Services (Cont'd.)

15.6.5 Rates and Charges

In addition to the below noted charges, customer will incur a nonrecurring charge for the initial toll-free directory listing and any customer-initiated changes to a directory listing provided in the Service Charges section..

	CenturyLink and Frontier Service Area Per Month	
Primary Listing	$0.00	
Additional Listing	$1.50	
Toll-Free Directory Listing	$1.50	
Straight Line Under Listing	$1.50	
Captions and Subcaptions Listings	$1.50	
Non-Published Service, each	$2.50	
Non-Listed Service, each	$1.50	**(N)**

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SECTION 15 – LINGO SERVICES AND RATES (CONT'D.) (N)

15.7 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard price listed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call	$0.30

(N)

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15.8 Operator Referral Service

Operator Referral Service announce to the calling party the status of a called party's number and, when appropriate, refers the calling party to a number(s) where the called party can be reached for a specified time period. These services are provided either through a recorded announcement or by a special operator. Customers can choose between having their numbers referred or having a disconnect message provided to the calling party. Customers whose telephone services are permanently disconnected because of nonpayment are placed on Disconnect Announcement Service without a referral to another number.

Services described are provided to Customers when and where facilities and numbers are available.

	Per Request	
30-90 Days	$30.00	
Any portion of an additional 90 days	$30.00	(N)

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15.9 Lingo Products – Bundled Services

15.9.1 Lingo Legacy Bronze **(T)**

Lingo Legacy Bronze bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Customers who subscribe to this service must designate the Company as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account, and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. Lingo Legacy Bronze does not allow Customers to elect any additional features or options. Rates and charges for the Lingo Legacy Bronze plan are set forth below. **(T)** **(T)**

	CenturyLink Service Area		
Monthly Rate:	Business	Residential	
Zone 1	$127.99	$63.99	**(I)**
Zone 2	$169.99	$84.99	|
Zone 3	$281.99	$140.99	**(I)**

	Frontier Service Area		
Monthly Rate:	Business	Residential	
Zone 1	$183.99	$69.99	**(I)**
Zone 2	$283.99	$84.99	|
Zone 3	$383.99	$125.99	**(I)**

Direct dialed outbound intraLATA toll, intrastate and interstate call rates are charged as specified in this Price List and the Company's Interstate and International Product and Services Guide located at www.lingo.com.

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at www.lingo.com.

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15.9 Lingo Products – Bundled Services (Cont'd,)

15.9.2 Lingo Legacy Silver **(T)**

Lingo Legacy Silver bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Customers who subscribe to this service must designate the Company as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account, and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. The bundled offering includes the following custom calling features: Anonymous Call Rejection, Auto Busy Redial, Call Blocking, Call Forwarding (Always, Busy, No Answer), Call Return, Call Trace, Call Waiting, Call Waiting ID (Name & Number), Caller ID (Name & Number), Distinctive Ring, Priority Call, Repeat Dialing, Speed Calling 8, Three-Way Calling, and TouchTone Dialing. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited. Rates and charges for the Lingo Legacy Silver plan are set forth below. **(T)** **(T)**

	CenturyLink Service Area		
Monthly Rate:	Business	Residential	
Zone 1	$131.99	$65.99	**(I)**
Zone 2	$173.99	$86.99	|
Zone 3	$285.99	$142.99	**(I)**

	Frontier Service Area		
Monthly Rate:	Business	Residential	
Zone 1	$183.99	$71.99	**(I)**
Zone 2	$287.99	$86.99	|
Zone 3	$387.99	$127.99	**(I)**

The following Additional Calling Feature is available at an additional monthly recurring charge: Voice mail.

Direct dialed outbound intraLATA toll, intrastate and interstate call rates are charged as specified in this Price List and the Company's Interstate and International Product and Services Guide located at www.lingo.com.

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at www.lingo.com.

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15.9 Lingo Products – Bundled Services (Cont'd,)

15.9.3 Lingo Legacy Gold **(T)**

Lingo Legacy Gold bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local and long distance calling. Customers who subscribe to this service must designate the Company as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account, and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. The bundled offering includes the following custom calling features: Anonymous Call Rejection, Auto Busy Redial, Call Blocking, Call Forwarding (Always, Busy, No Answer), Call Return, Call Trace, Call Waiting, Call Waiting ID (Name & Number), Caller ID (Name & Number), Distinctive Ring, Priority Call, Repeat Dialing, Speed Calling 8, Three-Way Calling, and TouchTone Dialing. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited. If usage exceeds the average usage per line of all customers on the plan in the Customer's state by five times over a three (3) month period, Customer may be moved to another plan. Rates and charges for the Lingo Legacy Gold plan are set forth below. **(T)**

	CenturyLink Service Area		
Monthly Rate:	Business	Residential	
Zone 1	$133.99	$66.99	**(I)**
Zone 2	$175.99	$87.99	|
Zone 3	$287.99	$143.99	**(I)**

	Frontier Service Area		
Monthly Rate:	Business	Residential	
Zone 1	$189.99	$72.99	**(I)**
Zone 2	$289.99	$87.99	|
Zone 3	$389.99	$128.99	**(I)**

The following Additional Calling Feature is available at an additional monthly recurring charge: Voice mail.

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, included in this package.

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at www.lingo.com.

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15.9 Lingo Products – Bundled Services (Cont'd,)

15.9.4 Lingo Bronze (N)

Lingo Bronze bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Customers who subscribe to this service must designate the Company as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account, and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. Lingo Bronze does not allow Customers to elect any additional features or options. Rates and charges for the Lingo Bronze plan are set forth below.

	CenturyLink Service Area	
Monthly Rate*:	Business	Residential
Zone 1	$153.99	$76.99
Zone 2	$195.99	$97.99
Zone 3	$307.99	$153.99

	Frontier Service Area	
Monthly Rate*:	Business	Residential
Zone 1	$165.99	$72.99
Zone 2	$195.99	$87.99
Zone 3	$277.99	$128.99

*This plan includes all carrier surcharges (which does not consist of government taxes and surcharges).

Direct dialed outbound intraLATA toll, intrastate and interstate call rates are charged as specified in this Price List and the Company's Interstate and International Product and Services Guide located at www.lingo.com.

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at www.lingo.com. (N)

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15.9 Lingo Products – Bundled Services (Cont'd.)

15.9.5 Lingo Silver (N)

Lingo Silver bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Customers who subscribe to this service must designate the Company as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account, and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. The bundled offering includes the following custom calling features: Anonymous Call Rejection, Auto Busy Redial, Call Blocking, Call Forwarding (Always, Busy, No Answer), Call Return, Call Trace, Call Waiting, Call Waiting ID (Name & Number), Caller ID (Name & Number), Distinctive Ring, Priority Call, Repeat Dialing, Speed Calling 8, Three-Way Calling, and TouchTone Dialing. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited. Rates and charges for the Lingo Silver plan are set forth below.

	CenturyLink Service Area	
Monthly Rate*:	Business	Residential
Zone 1	$157.99	$78.99
Zone 2	$199.99	$99.99
Zone 3	$311.99	$155.99

	Frontier Service Area	
Monthly Rate*:	Business	Residential
Zone 1	$169.99	$74.99
Zone 2	$199.99	$89.99
Zone 3	$281.99	$130.99

*This plan includes all carrier surcharges (which does not consist of government taxes and surcharges).

The following Additional Calling Feature is available at an additional monthly recurring charge: Voice mail.

Direct dialed outbound intraLATA toll, intrastate and interstate call rates are charged as specified in this Price List and the Company's Interstate and International Product and Services Guide located at www.lingo.com.

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at www.lingo.com. (N)

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15.9 Lingo Products – Bundled Services (Cont'd,)

15.9.6 Lingo Gold **(N)**

Lingo Gold bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local and long distance calling. Customers who subscribe to this service must designate the Company as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account, and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. The bundled offering includes the following custom calling features: Anonymous Call Rejection, Auto Busy Redial, Call Blocking, Call Forwarding (Always, Busy, No Answer), Call Return, Call Trace, Call Waiting, Call Waiting ID (Name & Number), Caller ID (Name & Number), Distinctive Ring, Priority Call, Repeat Dialing, Speed Calling 8, Three-Way Calling, and TouchTone Dialing. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited. If usage exceeds the average usage per line of all customers on the plan in the Customer's state by five times over a three (3) month period, Customer may be moved to another plan. Rates and charges for the Lingo Gold plan are set forth below.

	CenturyLink Service Area	
Monthly Rate*:	Business	Residential
Zone 1	$159.99	$79.99
Zone 2	$201.99	$100.99
Zone 3	$313.99	$156.99

	Frontier Service Area	
Monthly Rate*:	Business	Residential
Zone 1	$171.99	$75.99
Zone 2	$201.99	$90.99
Zone 3	$283.99	$131.99

*This plan includes all carrier surcharges (which does not consist of government taxes and surcharges).

The following Additional Calling Feature is available at an additional monthly recurring charge: Voice mail.

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, included in this package.

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at www.lingo.com. **(N)**

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15.10 Long Distance Service

15.10.1 Lingo Long Distance Service

Lingo Long Distance Service provides an outbound voice grade communications service for busines and residential Customers who subscribe to certain Lingo bundled service packages described in Section 15.9 of this tariff. In order to subscribe to Lingo Long Distance Service, business and residential Customers must select the Company as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services.

These rates and charges are applicable only to intrastate, non-operator-assisted, 1+, direct-dialed, long distance calls which originate and terminate in Idaho by Customers who have selected the Company as their Local Exchange Carrier (LEC) and long distance provider.

	Business	Residential	
Rate Per Minute:	$0.0499	$0.0499	**(N)**

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