

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Title
Original Sheet 1

TITLE

**Local Exchange Services
PRICE LIST NO. 1**

Potlatch Telephone Company

Potlatch, Idaho

d/b/a
TDS Telecom

ISSUED: February 27, 2015
Advice Letter No.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
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GENERAL EXCHANGE SERVICES PRICE LIST

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GENERAL EXCHANGE TARIFF

I.P.U.C. No. 5
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LOCAL EXCHANGE SERVICES PRICE LIST

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Idaho

Section 1
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APPLICATION OF PRICE LIST

A. APPLICATION

This Price List applies to the furnishing of Local Exchange Services defined herein by Potlatch Telephone Company for the state of Idaho, (hereinafter referred to as the "Company" or "Potlatch". Local Exchange Services are furnished for the use of end-users in placing and/or receiving local telephone calls within their Local Service area. Services, features and functions will be provided where facilities, including but not limited to: billing capability, technical capability and the ability of Potlatch to purchase service elements become available without reasonable expense to the Company, as determined in the Company's sole discretion.

The provision of Local Exchange Services is subject to existing regulations and terms and conditions specified in this Price List and the Company's current General Exchange Tariff (I.P.U.C. No. 5), and may be revised, added to, or supplemented by superseding issues.

Except as may otherwise be specified in this Price List, service is provided on the basis of a minimum period of at least one month, 24 hours per day, seven days a week. For the purpose of computing charges in this price list, a month is considered to have 30 days.

B. PRICE LIST FORMAT

Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially in each Section. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1

Revision numbers also appear in the upper right hand corner of the page. These numbers are used to determine the most current page on file. For example, a 4th Revised sheet cancels a 3rd Revised sheet.

These Price List revision symbols will appear in the right hand margin, when applicable.

- (C) To signify changed regulation
- (D) To signify discontinued material
- (I) To signify rate increase
- (M) To signify material moved from or to another part of the Price List with no change, unless there is another symbol present
- (N) To signify new material
- (R) To signify rate reduction
- (T) To signify a change in text but not change in rate or regulation

LOCAL EXCHANGE SERVICES PRICE LIST

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
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Section 2
Second Revised Sheet 1
Cancels First Revised Sheet 1

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

1. ESTABLISHMENT OF SERVICE

A. General

The general terms and conditions of this Price List apply to local voice services and facilities furnished by Potlatch Telephone Company, hereinafter referred to as the Telephone Company or Company, or in part by other companies. Failure to observe these terms and conditions could result in discontinuance of service.

B. Applications

- 1) Requests for telephone service and facilities made verbally, in writing, or electronically will become contracts upon the establishment of the service or facilities.
- 2) An application shall be deemed to be a notice to the Company that the applicant desires service and an expression of a willingness to conform to the terms and conditions set forth in this Price List.
- 3) The Company reserves the right to refuse service to an applicant or customer who has not paid for prior telephone service rendered by a telephone company in the same or different location, and furnished to the same person, member of the same household, or legal entity until satisfactory arrangements have been made for payment of the indebtedness.
- 4) The Company reserves the right to refuse to furnish or continue to furnish service when service is applied for in the name of another person or legal entity, or a fictitious name of other member of the same household, for the purpose of avoiding payment of or for illegal purposes.
- 5) The Company does not take deposits or advanced payments unless stated elsewhere in this Price List.
- 6) Any change in the service terms, conditions, offerings, and/or rates modifies the terms of contracts to the extent of such change.
- 7) Although, in general, business rates apply at business locations and residence rates apply at residence locations, the determination as to whether customer service should be classified as business or residence is based on the character of use to be made of the service.
- 8) Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable portion of such costs as stated elsewhere in this Price List. See Construction Charges.

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Section 2
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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

1. ESTABLISHMENT OF SERVICE (cont'd)

C. Business Use

- 1) Business rates apply whenever the use of service is primarily or substantially for any business, trade or professional use including, but not limited to, clubs or lodges, public or parochial schools and colleges, hospitals, libraries, churches, municipal emergency fire and police, government building and other similar institutions.
- 2) Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business or the extension is located in a shop, office, or other place of business, the business rate shall be charged for telephone installed in the residence.
- 3) Business rates apply for service in churches when:
 - a) The telephone is located in the church and used in the administration of the church and its activities.
 - b) A telephone is located in an outer office of the study for the use of a secretary or others.
 - c) The telephone in the church includes a type of telephone intercommunicating system or a signaling system, (excluding hold only feature).
 - d) Service is furnished in a residence of a clergyman and one or more extension telephones connected to the service are located in the church where business rates would normally apply.

D. Residence Use

- 1) Residence rates apply when the use of service will be primarily for personal, social and domestic purposes and only incidental for business purposes. Residence rates apply to an individual or family, (such as single residence), or a private dwelling, apartment, rooming or boarding or sorority house, college dorm rooms, or a trailer, where service will be used by the customer or members of the customer's family.
- 2) Residence telephone numbers must not be advertised or listed in connection with any business.
- 3) Residence rates apply to churches when:
 - a) A telephone is located in the clergyman's residence.
 - b) The telephone is located in the church hall or kitchen and its use is for social or domestic purposes.
 - c) The telephone is located in the clergyman's residence and an extension is located in the church where residence rates would apply.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

1. ESTABLISHMENT OF SERVICE (Cont'd)

D. Residence Use (cont'd)

- 4) When conditions in 1, 2, or 3 preceding are met, the residence telephone may be listed in the alphabetical section of the directory in the name of the church or Pastor. An additional alphabetical listing which lists either the name of the Pastor or the church may be provided at the rates shown under Directory Listings in this Tariff. Residence rate treatment does not entitle the Church to a listing in the classified section of the telephone directory without additional charges.
- 5) When it is determined that a customer of residence service is using the service in such a manner that it should be classified and charged for as a business service under the above provisions, the Company will either revised the applicable rates charged to the customer or discontinue the service.

E. Minimum Contract Period

- 1) Unless otherwise specified elsewhere in the Company's Price List, the minimum contract period for voice service offerings is one month from the date service is established at the same location.
- 2) The Company may require a contract period longer than one (1) month at the same location in connection with special facilities, or for unusual construction necessary to meet special demands, and involving extra costs.
- 3) Customer termination of service prior to the expiration of the minimum contract period of service may result in payment for work already began to provide service and/or termination charges.

F. Provisioning of Telecommunication Service

- 1) The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary company facilities such as pole lines, buried lines, circuits and other equipment.
- 2) The Company will determine the type of outside plant facilities to be provided for the furnishing of service.
- 3) The Company will provide and install a connecting device as part of telephone service at no additional charge that will be installed on the customer's premises in a location determined by the Company that is accessible to the customer and the Company as a part of telecommunications service and at no charge, unless specified elsewhere in this tariff.
- 4) The rates and charges listed in this Price List provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

1. ESTABLISHMENT OF SERVICE (Cont'd)

F. Provisioning of Telecommunication Service (cont'd)

- 5) When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section 11, "Construction Charges".
- 6) The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards.
- 7) The Company shall make the following services available to all its customers where technically feasible:
 - a) Voice grade access to the public switched network including unlimited minutes for local service at no charge
 - b) Access to 911 emergency service and 9-1-1 operating ability where requested by local authorities.
 - c) Connectivity with all public toll, local wireline and wireless networks, and with various internet service providers.
 - d) Free access to toll restriction for qualifying lifeline customers.

G. Installation in Hazardous Locations

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Company may refuse to install and maintain such service and, if such service is furnished, may require the customer to indemnify and hold the Company harmless from any claims, loss or damage by reason of the installations and maintenance of such service.

H. Directories

- 1) The Company will provide access to directory information to its customers. The directory information will include listings of names, addresses and telephone numbers of customers.
- 2) The Company, except as provided herein, assumes no liability for damages claimed on account of errors or omission from the directories and, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication in the directory.

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LOCAL EXCHANGE SERVICES PRICE LIST

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

2. USE AND CARE OF COMPANY FACILITIES

A. General

- 1) The Company shall be responsible for the installation, operations, and maintenance of any company facilities.
- 2) The Company will be responsible for testing the circuit from the main frame to the connecting device on the customer premises.
- 3) The Company does not undertake to transmit messages but offers the use of its facilities when available for communications between its customers.
- 4) Customers who furnish telephone service to guests or patients may recover billed charges of the guests or patients. Hotel customers who charge a surcharge on guests' telephone usage must post such rates and surcharge by each telephone.

B. Ownership of Facilities

All facilities up to and including the point of termination on the customer's premises will be owned by the Company, except where such facilities are situated, in the judgement of the Company, in hazardous or inaccessible locations.

C. Access to Customer Premises

Company employees and agents shall be allowed access to company facilities located on customer premises at any reasonable hour for the purpose of installing, inspecting, testing, maintaining, repairing, or upgrading the lines and facilities.

Customers may be required to furnish, at no charge, equipment space and electrical power for Company facilities located inside the customer's building in order to provide services.

D. Installation, Maintenance, and Repairs

- 1) All work associated with installation, relocation, changing, repairing, and maintenance of Company provided equipment and facilities on the Customer's premises is performed by the Company or an authorized agent unless agreed upon by the Company.
- 2) The Company will maintain and repair the equipment and facilities which it furnishes to customers, for as long a period as replacement components are available from the manufacturer or from stock. When the manufacturer will no longer provide the required components, and none are available from stock, components required will be provided at charges based on cost when the Company is able, by special manufacture or procurement from outside sources, to procure the required components.
- 3) The Company will be reimbursed for any loss or damage to its facilities on the customer's premise resulting from intentional destruction or negligence of the customer.

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LOCAL EXCHANGE SERVICES PRICE LIST

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

2. USE AND CARE OF COMPANY FACILITIES (Cont'd)

E. Service Interruptions

- 1) The Company cannot guarantee the uninterrupted working of its services and facilities. The Company will make reasonable effort to notify customers of any known service interruptions.
- 2) The Company will make reasonable effort to re-establish service within the shortest possible time when service interruptions occur. In the event of national emergency or local disaster resulting in disruption of service, the Company will give priority based on instructions or requests from duly authorized emergency agencies.
- 3) When there is a general interruption of service, which is not due to the negligence or willful act of the customer or force majeure; a credit may be provided to the Customer for services rendered inoperative.

F. Telephone Numbers

- 1) The customer has no property right in telephone numbers or any right to the establishment of continuous service through any particular central office.
- 2) The Company reserves the right to, and may at its sole discretion, change either the customer's telephone number, the central office associated with such number, or both as may be required for the proper conduct of its business in compliance with state and/or federal requirements, and not as an accommodation to another customer.

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LOCAL EXCHANGE SERVICES PRICE LIST

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE

A. General

- 1) Service is furnished for use by the customer as long as the following conditions do not exist:
 - a). When there is danger to company facilities, company employees, or to other customers; service;
 - b). When service is used for any unlawful purpose presented by:
 - (1) A government law enforcement agency, acting within its jurisdiction, advises the Company that such service is being used or will be used unlawfully or for an unlawful purpose, or
 - (2) A court order; or
 - (3) A regulatory authority order; or
 - (4) The Company having other information, which reasonably causes it to believe that such service is being used or will be used unlawfully or for an unlawful purpose.
 - c). When a customer uses equipment in a manner that adversely affects the company's equipment, or interferes with another customer's service, or prevents another person from using the service, or otherwise impairs the quality of service to other customers.
 - d). When a customer tampers with company facilities.
 - e). When service is not obtained fraudulently or without authorization or is used in a fraudulent manner or with malicious intent.
 - f). When a customer does not comply with the terms and conditions of the Company or with contractual obligations.
 - g). When a customer does not allow the Company reasonable access to its equipment and property for the purpose of installation, maintenance, repair, and upgrades.
- 2) If any of the above conditions exist, the Company may refuse to furnish service to an applicant or may disconnect the service of a customer.
- 3) The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

B. Resale

The resale of any local service provided by the Company is not permitted except as provided elsewhere in this tariff or as specifically authorized by the Company.

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LOCAL EXCHANGE SERVICES PRICE LIST

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE (cont'd)

C. Customer Responsibility

- 1) The customer subscribing to telephone service is responsible for its use and for the payment of all charges in connection therewith, and shall exercise such control as may be necessary to insure that it is not improperly used.
- 2) The customer or authorized user may not rearrange, disconnect, remove or attempt to repair any company provided facilities except upon the written consent of the Company. The customer agrees to notify the Company at least 90 days in advance to request rearrangement of Company's facilities located on the customer's premises. The customer may be charged for such changes.
- 3) The customer shall be responsible for damages to facilities of the Company caused by the negligence or willful act of the customer or authorized user.
- 4) The customer will be solely responsible for any loss or damage, or for any impairment or failure of the service, arising from or in connection with the use of customer-premise equipment or facilities.
- 5) The Company does not monitor recordings of telephone conversations between its subscribers and other end-users or the use of automatic recording devices. Any customer recording telephone conversations or using automatic recording devices is responsible for the proper use and for adhering to the regulations governing such use.

D. Customer Provided Equipment and Inside Wire

- 1) The customer shall be responsible for the installation, operation, or maintenance of any customer-provided equipment and inside wire. The customer-premises equipment and inside wire would be connected to the general exchange network facilities of the Company by means of suitable connecting arrangements.
- 2) Any customer-premises equipment connected to the Company's facilities shall not interfere with any of the services offered by the Company.
- 3) The use of customer-premises equipment shall not
 - a) endanger the safety of the Company employees or the public
 - b) damage, require changes, or alter the equipment or facilities of the Company
 - c) interfere with the proper functioning of such equipment or facilities
 - d) impair the operation of the telecommunications system
 - e) injure the public in its use of the Company's services

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LOCAL EXCHANGE SERVICES PRICE LIST

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE (cont'd)

D.. Customer Provided Equipment and Inside Wire (cont'd)

- 4) Upon notice from the Company that the customer-premises equipment is causing or is likely to cause hazard or interference, the customer shall make the necessary change(s) to remove or prevent such hazard or interference or be subject to temporary discontinuance of service as long as the condition exists.
- 5) Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.
- 6) Customer Premises Equipment is not to be used for performing any part of the work of transmitting, delivering or collecting any messages where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company. Customers, who furnish telephone service to guests or patients, may recover billed charges of the Telephone Company for local and toll messages placed by guests or patients.

E. Change in Responsibility or Occupancy

- 1) At least 3 working days advance notice must be provided to the Company to discontinue service or to change occupancy or to change account responsibility.
- 2) The customer whose service is being rendered shall be responsible for all Company services provided and/or consumed up to the scheduled date of service discontinuance.
- 3) Existing service may be transferred for a new subscriber only if the former subscriber consents and an agreement acceptable to the Company is made to pay all outstanding charges against the service.
- 4) Change of responsibility on an account shall occur only in those cases where both parties previously shared service or when it is mutually agreed upon and acceptable to the Company.

F. Customer Complaints

- 1) When there is a customer complaint, the Company will do the following:
 - a) Promptly investigate each customer complaint it receives;
 - b) Report the findings of the investigation to the customer within a reasonable time;
 - c) Make a good faith effort to resolve the complaint within a reasonable time dependent on the urgency of the complaint; and
 - d) Retain a record of the complaint for 1 year.
 - e) The Company will inform the customer of the right to escalate the resolution to a Supervisor and to appeal the results of the investigation with the appropriate regulatory authority.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 2
First Revised Sheet 10
Cancels Original Sheet 10

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE (cont'd)

G. Company Liability

- 1) The Company is not responsible for the actions of one end-user customer upon another end-user customer. Such actions will be left for the legal authorities to handle.
- 2) The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act of omission of the customer in connection with the facilities provided by the Company.
- 3) The Company is not liable for damages for any accident, injury, or death from its facilities and apparatus when such accident, injury, or death is not due to the negligence of the Company.
- 4) When suitable arrangements can be made, the Company will connect with other companies to provide service outside the local exchange area. The Company is not liable, for the operations of other companies with which its facilities are connected in order to provide service to the customer.
- 5) The Company's liability, if any, with respect to any other claims or suits by a Customer or by any others for damages associated with the installation, provision, termination, maintenance, repair, or restoration of service, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may other-wise be due the Customer under this Price List as an allowance for interruptions.
- 6) The Company is not liable for any defacement or damage to the customer's premises or claims for infringement of patents arising or resulting from the furnishing of service or the attachment of its equipment and associated wiring furnished by the Company on such premises.
- 7) The Company shall not be responsible to the customer or otherwise if changes in the criteria or in any of the facilities, operations or procedures of the Company render any customer provided facilities obsolete or require modification or alteration of such facilities or otherwise affect its use or performance.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 2
First Revised Sheet 11
Cancels Original Sheet 11

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE (cont'd)

G. Company Liability (cont'd)

- 8) The customer indemnifies and saves the Company harmless against any accident, injury or death caused through the use of telephone apparatus which fail to meet the dielectric requirements as established by the Company when such apparatus is provided by the customer. The Company has the right of refusing to, or ceasing to, render telephone service to a customer if at any time any of the telephones, appliances, lines or apparatus on the customer's premises shall be considered unsafe by Company personnel, or if the use of the service shall be prohibited by or forbidden under any law, ordinance or regulation.
- 9) The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion to use of E911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by persons accessing 911 service thereunder, and which arises out of the negligence or other wrongful act of the customer, its user, agencies or municipalities, or the employees or agents of any one of them.
- 10) Under no circumstances shall the Company or its officers, directors, employees or agents have any liability to the county, a person placing an emergency call on the system or to any other person or entity for any loss, damage, injury or liability which they may suffer, sustain, incur or become subject to, arising out of, based upon or resulting from any negligence on the part of the telco or its officers, directors, employees or agents in preparing or furnishing, or any delay in preparing or furnishing any E911 listings and/or updates to the county and/or in responding to an emergency call, including but not limited to any death or bodily injury or any direct, indirect, incidental, special, consequential or other damages.
- 11) The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur.
- 12) The Company shall not be liable for damages or statutory penalties in any cases where a claim is not presented in writing within thirty days after the alleged delinquency occurs.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 2
First Revised Sheet 12
Cancels Original Sheet 12

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

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4. CUSTOMER BILLING AND PAYMENTS

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A. General

- 1) Charges for service commence when the service is installed and connection is made, whether used or not.
- 2) The Company will collect from the customer the prevailing amount of taxes, surcharges, and other imposed fees upon them by local, state, or federal governments and regulatory authorities.
- 3) All service connection charges, recurring monthly charges, taxes, surcharges, fees, etc. will be billed in one month in advance. All long distance per message and per minute charges (if applicable) will be billed in arrears.
- 4) Charges for a fractional part of a month are prorated and computed on the basis of a 30-day month.
- 5) Bills to customers will be rendered monthly and will contain a clear listing of charges.
- 6) The customer is responsible for all charges in conjunction with the services furnished including originating toll calls and accepted collect calls at the customer's access line. Failure to receive bills or notices which have been properly sent shall not prevent such bills from becoming delinquent nor relieve the customer of the obligations therein.
- 7) Customers will not be held responsible for the nonpayment of another customer's bill unless the customer superseded the service or was a co-applicant or guarantor for the service of the nonpaid account.
- 8) Bills are due when rendered unless otherwise specified and are payable to the Company or to any agency duly authorized to receive such payments.
- 9) The Company will not bill the customer for delinquency in payments by a previous occupant of the premises other than a member of the same household residing at the same premises.

B. Overtime Work or Work Performed Outside Regular Working Hours

Unless specified elsewhere in this tariff, the rates and charges contemplate that all work for installations, moves or changes of service, equipment, facilities, or instrumentalities is performed during regular business hours. If the customer requests the work to be performed during non-business hours or the time allowed is insufficient to permit completion during regular business hours or the customer interrupts work once it's begun, the customer may be required to bear any additional costs incurred.

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POTLATCH TELEPHONE COMPANY
Idaho

Section 2
First Revised Sheet 13
Cancels Original Sheet 13

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. CUSTOMER BILLING AND PAYMENTS (Cont'd)

C. Promotions

From time-to-time, the Company, may offer temporary price reductions on monthly charges or waive non-recurring charges to promote certain services.

D. Notice of Service Changes and Rate Increases

The Company will follow the applicable rules for notifying customers of service changes and rate increases.

E. Electronic Billing

Customers may elect to view and pay their monthly telephone bill electronically via the Internet. The bill will include a summary of the current charges as well as totals by section/service. Customers who choose this option will stop receiving paper bills after two months. They may choose to resume receiving paper bills at any time without incurring a service charge.

F. Billing Errors and Adjustments

- 1) If the Company determines that the character of use of a service is not in accordance with the class of service contracted for, the Company may require the customer to contract for the proper class of service and retroactively bill for the appropriate class of service.
- 2) When billing errors are brought to the attention of the Company, the Company will provide retroactive billing adjustments to customers as follows:
 - a) *Over billed:* The Company will provide, at the option of the customer, either a credit applied to the next available bill or a reimbursement for charges (if more than \$25) that were over billed to the customer, including any applicable taxes, surcharges, etc. from the preceding 6 months that the billing error had occurred.
 - b) *Under billed:* The Company will add the additional charges that were under billed or missing, including any applicable taxes, surcharges, etc. from the preceding 6 months that the billing error had occurred to the customer's next available bill. The Company may provide an option to pay the additional charges in equal monthly installments not to exceed 2 months.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 2
Third Revised Sheet 14
Cancels Second Revised Sheet 14

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. CUSTOMER BILLING AND PAYMENTS (Cont'd)

G. Billing Disputes

- 1) Unless the Company receives a dispute within 60 days of the bill date, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer.
- 2) When a customer disputes a charge or charges on the bill, in no way does this relieve the customer from obligation of paying the undisputed charges.
- 3) The Company will do the following:
 - a) Promptly investigate each customer complaint it receives;
 - b) Report the findings of the investigation to the customer within a reasonable time;
 - c) Make a good faith effort to resolve the complaint within a reasonable time dependent on the urgency of the complaint; and
 - d) Retain a record of the complaint for 1 year.
 - e) The Company will inform the customer of the right to escalate the resolution to a Supervisor and to appeal the results of the investigation with the appropriate regulatory authority.
- 4) If the results of the Company investigation indicate the customer is obligated to pay, the customer shall submit payment within five (5) working days to the Company or its duly authorized agents for the disputed amounts. Failure to make full payment shall be grounds for termination of service.
- 5) If the results of the Company investigation indicate the Company is obligated to credit the customer for any portion of the disputed bill, the Company will apply the appropriate adjustment on next available bill.

H. Late Payment Charge

- 1) A Late Payment charge applies to all past due balances. Late Payment charges will not apply to previous Late Payment charges or other unpaid penalty charges. (T)
- 2) Customers with a past due balance that sign up for electronic payments will receive a one-time waiver of the late payment charge.
- 3) Final collection procedures and temporary disconnection of service are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.
- 4) Charges

a) Residential	<u>Per Month</u> \$10.00 ⁽¹⁾	(T)
b) Business	1.5%	(M) (C)

⁽¹⁾ This rate will be effective on the Company's November bill cycle date.

(M) Material now appears on Sheet 15 of this Section

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 2
Second Revised Sheet 15
Cancels First Revised Sheet 15

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. CUSTOMER BILLING AND PAYMENTS (Cont'd)

I. Non-Sufficient Funds (NSF) Charge

A charge of \$25 per incident will be assessed when a customer's payment for service becomes dishonored, is not valid, or is rejected.

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J. Service Restoration

The Company will restore service that has been temporarily disconnected for non-payment upon payment of all applicable charges including a Reconnect for Non-Payment Charge. Service that has been fully disconnected will be restored upon payment of applicable charges and on the basis of a new application.

K. Deferred Payment Arrangements

- 1) A Deferred Payment Agreement is available to residential customers unable to pay an outstanding bill in full. The terms include a reasonable initial payment and installment payments to be paid over an agreed upon number of months not to exceed 6 months.
- 2) No finance charges apply.
- 3) Any payment made by a customer in compliance with a Deferred Payment Agreement will be applied to payment of the previous outstanding bill with any remainder credited to the current bill.
- 4) If a customer fails to fulfill the terms of a Deferred Payment Agreement, the Company shall have the right to disconnect service upon at least five (5) calendar days written notice and under such circumstances the Company shall not be required to offer subsequent negotiation of a Deferred Payment Agreement prior to disconnection.

L. Contractual Service Arrangements

- 1) The Company may offer unique Contract Service Arrangements for services not available through this tariff or for deviations to the rates or conditions for services contained in this tariff.
- 2) Unless specified differently in the contract, the regulations listed in this tariff will apply.
- 3) Specific rates, charges, and terms may be provided at a Company standard or developed on a non-discriminatory individual case basis.

(M) Material previously shown on Sheet 14 of this Section

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 2
Second Revised Sheet 16
Cancels First Revised Sheet 16

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

5. TERMINATION OF SERVICE

A. Termination By the Customer

A customer terminating service must notify the Company prior to the termination date. If the customer cancels service before the end of their billing period, full month charges will apply.

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B. Termination By the Company For Cause

- 1) Except in case of danger to life or property, no disconnection shall be accomplished on a Friday, Saturday, Sunday, Holiday, or before a Holiday after 12 PM.
- 2) The Company may terminate service to a customer *without* providing a written notice in the following instances:
 - a) When there is existence of immediate danger or a condition that is hazardous to life, physical safety, or property.
 - b) When a customer tampers with company facilities.
 - c) When there is knowledge that the service is being or will be used for unlawful purposes, or upon order by any court, the Commission, or any other duly authorized public authority.
 - d) Obtains service fraudulently or without authorization or uses services and/or facilities for fraudulent purposes such as, but not limited to, avoiding payment.
 - e) Engages in unauthorized resale of equipment or service.
 - f) Unable to contact customer.
- 3) The Company may either temporarily deny service or terminate service to a customer after the Company provides the first notice (written and 7+ days before termination) and a 2nd notice (phone call w/in 24 hours of termination) to the customer to comply with the violation listed below, but the customer does not comply:
 - a) When a customer uses equipment in such manner as to adversely affect the company's equipment or the company's service to others.
 - b) Fails to provide the Company reasonable access to its equipment and property.
 - c) Fails to comply with the terms and conditions of service offerings and/or violation of Commission rules.
 - d) Fails to comply with contractual obligations.
 - e) Non-payment of disputed bill.
 - f) Failure to abide by Payment Arrangement Terms.
 - g) If customer is a minor.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 2
First Revised Sheet 17
Cancels Original Sheet 17

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

5. TERMINATION OF SERVICE (Cont'd)

C. Disconnect for Non-Payment

- 1) When a customer does not pay an entire bill by the due date, excluding charges that are in the process of being disputed, or made payment that was rejected for insufficient funds, the Company will temporally disconnect service and send a written notice regarding full disconnect. To avoid termination of service, a customer must pay all charges due including Non-Sufficient Funds charge, Late Payment Fee plus any applicable Reconnection charges or negotiate a Deferred Payment Arrangement within 15 days after the date of the written notice.
- 2) The Company may attempt to make at least one telephone call to the customer prior to disconnecting service.
- 3) If the customer does not pay the entire bill or contact the company to make payment arrangements by the termination date, service will be fully terminated. Any payment received after service has been fully terminated, will be considered a new application for service and installation charges may apply.

D. Contract Termination

- 1) Unless specified elsewhere, contracts for service or facilities may not be terminated except upon advance notice, written or verbal, to the Telephone Company, at which time all unpaid charges or guarantees for the period the service or facilities have been furnished plus all applicable minimum and termination charges are due and payable.
- 2) The customer is required to pay only the charges for the period during which service or facilities have been furnished. Minimum or termination charges will not apply when the use of the service or facilities is terminated because of the condemnation, destruction, or damage or property by fire or other cause beyond the control of the customer which renders the premises unfit for occupancy.

E. Medical Emergency

The Company will postpone disconnecting local exchange residential service for 30 days for non-payment, if the customer submits certification from a qualified medical professional, who is licensed to practice in the state, stating that disconnection would create a life threatening situation for the customer or other permanent resident of the customer's household.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 2
First Revised Sheet 18
Cancels Original Sheet 18

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

5. TERMINATION OF SERVICE (Cont'd)

F. Prohibitions Against Disconnection

- 1) Basic local service may not be discontinued when a customer fails to pay for non-basic services and equipment, toll, internet service, video, directory advertising or other deregulated services and equipment, and charges for non-company service billed by the Company.
- 2) In the event of a dispute involving a customer's bill, the customer's service will not be disconnected for non-payment of that portion of the bill under dispute pending completion of the dispute. Customers are required to pay all charges, which are not in dispute.
- 3) Service may not be refused because of a delinquent account (Under \$30) if the customer or applicant agrees to a Deferred Payment Agreement.
- 4) The Company may not disconnect or refuse service for the following reasons:
 - a) Failure to pay the account of another customer as guarantor thereof.
 - b) Nonpayment of a delinquent account over 4 years old where collection efforts have not been made within that period of time unless the passage of additional time results from other provisions here or from good faith negotiations or arrangements made with the customer, Per ID Rule 308.01.d.
- 5) The Company may not terminate on Friday or prior to a holiday after 12 pm or on any Saturday, Sunday or legal holiday. Termination of service is only allowed between 8 am to 4 pm.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 3
First Revised Sheet 1
Cancels Original Sheet 1

DIRECTORY SERVICES

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A. GENERAL

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. DEFINITIONS

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.

C. REGULATIONS

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Charges for Directory Assistance Service for requests of a local or national number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.

D. RATES

The following rates apply for Directory Assistance Service.

	<u>Rate</u>
1. Local Direct Dialed, per call	\$1.20
2. National Direct Dialed, per call	\$1.20
3. Call Completion, per minute	\$0.20

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 3
First Revised Sheet 2
Cancels Original Sheet 2

DIRECTORY SERVICES

DIRECTORY LISTINGS

(T)

A. General

The alphabetical section of the telephone directory consists of a list of names of end users in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of end users and those entitled to use the end user's service as an aid to the use of the telephone service. Any restrictions, changes or additions are provided for in this section.

B. Conditions and Limitations

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory.
2. The company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.
3. A listing must conform to the Company's specifications with respect to its directories.
4. Listings are regularly provided in connection with all classes of exchange service except public telephone service.
5. The length of the contract period for directory listings where the listing actually appears in the directory is the directory period. The directory period is from the day that the directory is distributed to the customers to the day the succeeding directory is distributed to the customers, unless the listing no longer services the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days. When the listing appears on information records only, the minimum contract period will be for at least 30 days.
6. The Telephone Company shall not be liable for damage claimed on account of errors in or omissions from its directories; nor for the result of the publications of such errors in the directory; nor will the Telephone Company be a party to controversies arising between end users or others as a result of listing published in its directories. (M)
7. In cases of extra listing in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to cancellation of the charges and refunding of any charges to the customer in question.
8. Listings are furnished only as specified for the various services mentioned in this section. Listings which, in the opinion of the company, are not necessary in connection with any services or facilities not specifically mentioned in this section are not furnished either with or without charge. (M)

(1) Service Connection Charges as filed in Section 10 may apply. Idaho Public Utilities Commission

(M) Material now shown on Sheet 6 of this Section.

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March 17, 2017

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 3
First Revised Sheet 3
Cancels Original Sheet 3

DIRECTORY SERVICES

DIRECTORY LISTINGS

C. Primary Listings

A Primary Listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished at no charge.

1. Listings will be limited to such information as is necessary for the proper identification fo the customer.
2. The length of a listing may be limited to the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
3. The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.
4. Primary business listings must be the name under which the subscriber is conducting business.
5. Business listings may include a designation descriptive of the business or profession if the name does not indicate the nature of the business.
6. Titles are permitted in business or residence primary service listings where required for the purpose of identification.

When two or more main station lines or private branch exchange trunk lines are consecutively operated, the first number of the group is considered the primary listing. Where two or more main station lines or private branch exchange trunk lines are consecutively operated, a primary listing may be made for each line. DID trunk numbers and trunk hunting lines listed will be charged the applicable listing charges for regular or additional listings.

D. Additional Listings

1. General
 - a. Additional listings for which a charge is made, are available to business and residence customers and are subject to the same regulations as Primary listings.
 - b. Additional listings must bear the same address and telephone number as the primary or regular listing. An exception to this may be made in the case of off-premises access lines that are located in other premises solely occupied by the customer, in which case, a different address may be listed. This exception is not permitted when the off-premise access line is located in the residence of an employee of the customer.

- (1) Service Connection Charges as filed in Section 10 may apply
(M) Material now shown on Sheet 6 of this Section

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POTLATCH TELEPHONE COMPANY
Idaho

DIRECTORY LISTINGS

D. Additional Listings (Continued)

1. General (Continued)

- c. Additional listings must be contracted for by the customer who is responsible for the charges.
- d. Residence additional listings are available for other persons who are members of the customer's domestic establishment and occupy the same premises.
- e. After insertion of an additional listing in the directory, such listing shall not be discontinued during the life of the directory unless the telephone is also discontinued or the party having the additional listing moves from the premises in which the telephone service is located.
- f. Additional listings may come in various forms. Below are a few examples:
 - Reverse order of the individual names
Primary Listing: Jones, John & Mary 123 Main St.-----123-4567
Additional Listing: Jones, Mary & John 123 Main St.-----123-4567
 - Reference to certain other telephone numbers
Primary Listing: Joe's Garage 12 West Main St.-----555-1212
Additional Listing: After five and weekends-----555-1243
 - Reference to another listing
Primary Listing: Housing, City
Additional Listing: See Government-Planning and Development
 - Other information possibly listed on a separate line
 - Email address -Office Hours
 - Fax Number -Former name of a company
 - Residence number for a doctor, dentist, attorney, etc.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 3
First Revised Sheet 5
Cancels Original Sheet 5

DIRECTORY SERVICES

DIRECTORY LISTINGS

E. Non-Published and Non-Listed Numbers

1. General

At the request of the customer, a listing or listings (including name, address and telephone number) may be omitted or deleted from the telephone directory. The divulgence of the customer's telephone number to the public is dependent upon the type of service provided.

a) Non-Published Numbers

The customer listing is omitted or deleted from the telephone directory. Only the name and address of the customer will be carried in the telephone company records, and the number will not be given to any calling party.

b) Non-Listed Numbers

The customer listing is omitted or deleted from the telephone directory, but such listings will be carried in the telephone company information records and the number will be given to any calling party upon request.

2. Regulations

- a) The Company shall not be liable should a non-listed or non-published telephone number be divulged inadvertently. When a non-published or a non-listed number is inadvertently published in a directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges that the customer has incurred for such service.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 3
Third Revised Sheet 6
Cancels Second Revised Sheet 6

DIRECTORY SERVICES

DIRECTORY LISTINGS

F. Rates

1. Listing charges date from the day information records are posted and are payable in the same manner as are charges for exchange service.
2. All listing charges are automatically discontinued upon the termination of the main service. Charges for additional listings are also discontinued when, (a) the listed party dies, (b) when the listed party subscribes for similar exchange service, and/or (c) when the listed party moves from the premises at which the exchange service is furnished. The minimum charge for additional listings is the amount of such charges for one full directory period.
3. The following monthly charges may apply:

	<u>Monthly Rate</u>	
a. Additional Listing, per listing ¹	\$1.50	
b. Non-Published Number, per listing	\$3.25	(C)
c. Non-Listed Number, per listing	\$2.00	(C)

¹Includes Alternate Listings, Alternate Call Listings, Cross Reference Listings, Duplicate Directory Listings, Additional Line of Information, Office Hours Listings, and Temporary Listings.

GENERAL EXCHANGE TARIFF

POTLATCH TELEPHONE COMPANY
Idaho

Section 3
First Revised Sheet 7
Cancels Original Sheet 7

DIRECTORY SERVICES

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(T)

Idaho Public Utilities Commission
Office of the Secretary
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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 4
Original Sheet 1

OPERATOR SERVICES

A. GENERAL

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

B. DEFINITION OF CALLS

1. Billed to Third Number
When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.
2. Collect Calls
When the Customer dialing the Operator requests the call to be billed to the called number.
3. Person-to-Person
When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.
4. Station-to-Station
When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.
5. Call Completion
When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

C. TERMS AND CONDITIONS

1. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week
2. Qualified customers with disabilities will not be assessed the charges.
3. This service is not available on payphones.

D. RATES

1. The rates will be assessed on a per call basis.

	<u>Rate</u>
a. Operator Assisted Call, per call	\$1.20
b. Call Completion, per minute	\$0.20

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 1

DEFINITIONS

ACCESS LINE

A circuit between a switching center and a subscriber premises, which includes a network, interface (jack).

ACCESSORIES

Devices which are mechanically attached to, or used with, the facilities furnished by the Telephone Company and which are independent of, and not electrically connected to, the conductors in the communications system. These devices may not replace any of the component parts of the Company facilities or equipment nor be injurious to the telecommunications network.

ACOUSTIC INDUCTIVE COUPLER

Denotes a device, which makes connection with the telephone instrument through use of sound waves/electromagnetic waves as opposed to direct electrical connection.

ANCILLARY EQUIPMENT

A term applied to a category of terminal equipment which includes automatic dialers, alarm senders, audible signals, call diverters, headsets, key system conferencing devices, loudspeakers, telephone answering and recording equipment, toll restrictors, couplers, and other miscellaneous devices.

APPLICANT

Any person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency, etc., applying to the Company for new service or reconnection of discontinued service.

APPLICATION

A request made verbally or in writing for telephone service and including a request for a change in existing service.

AUTHORIZED USER

A person, firm or corporation (other than the customer) on whose premise a telephone, Private Branch exchange, or Private Line Service or Channel is located and who may communicate over such channels in accordance with the terms of this tariff.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 2

DEFINITIONS

AVAILABLE COMPANY STOCK

Service and equipment that will be installed new or expanded only when the necessary equipment is available in existing Telephone Company stock.

BASE RATE

A scheduled rate for any form of exchange service or equipment that does not include zone or exchange line mileage charges.

BATTERY POWER

Direct current electrical energy furnished on the customer's premises by means of a circuit from the central office or other source of supply to a private branch exchange system or other equipment requiring separate electrical energy.

BUILDING

The term "same building" or "building" is to be interpreted to mean a structure under one roof or two or more structures which are connected by and enclosed passageway in which the wires or cables of the Telephone Company may be placed without exposure to outside electrical circuits or the weather. In no case can conduit be considered as an enclosed passageway.

BUSINESS SERVICE

Business service is exchange service furnished to customers whose actual or obvious use of the service is for conducting a business, trade, or profession or whose use of the service is obviously not confined to domestic use. Use of a telephone number on business cards, billboard and vehicle signs, or in newspaper and magazine advertising in conjunction with the continuing provision of goods or services, shall constitute business service.

CCSA

Common Control Switching Arrangements are switching arrangements provided on Telephone Company premises to interconnect channels for (1) private line telephone service, and (2) alternate private line telephone-data service.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 3

DEFINITIONS

CENTRAL OFFICE

A switching unit, in a system which provides telecommunications service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE CONNECTION FACILITY

A facility furnished to another common carrier by the Telephone Company between the terminal location of the other common carrier and a point of connection on the telephone company premises for intra or interstate use.

CHANNEL

A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio, or a combination thereof, and whether or not by a single physical facility or route.

CIRCUIT

A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

CLASS OF SERVICE

A description of Exchange Access Line service furnished a Customer in terms of:

1. For Exchange Service:
 - (a) Grade of Line: Individual line, etc. (See also "Primary Class of Service").
 - (b) Type of Rate: Flat Rate or Message Rate.
 - (c) Character of use: Business or Residence.
 - (d) Dialing Method: Touch Calling or Rotary.
2. For Long Distance Service:
 - (a) Type of Call: Station-to-station or person-to-person.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 4

DEFINITIONS

COLLECT CALL

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

COMMISSION

The Idaho Public Utilities Commission

COMMUNICATIONS SYSTEMS

Denotes channels or other facilities, which are capable, when not connected to long distance message telecommunications service, of 2-way communications between customer-provided terminal equipment or Telephone Company stations.

The term "Communications Systems" when used in connection with communications systems provided by an Other Common Carrier (OCC), denotes channels and other facilities furnished by the OCC of private line services as such OCC is authorized by the Federal Communications Commission or Utilities and Transportation Commission to provide.

CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating a toll line and/or one or more central offices providing local exchange telephone service to the public and with whom the Company interchanges traffic.

CONNECTION

The term "Connection" denotes the establishment of telephone service. A move of existing service to a different premise requires a "connection."

CONSTRUCTION CHARGE

A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Exchange Tariff.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 5

DEFINITIONS

CONTIGUOUS EXCHANGES

Two exchanges whose boundaries adjoin.

CONTINUOUS PROPERTY

The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariff.

COST

The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses, and return requirements.

CUSTOMER

Any person, firm partnership, corporation, municipality, governmental agency, or other entity which contracts the telecommunications services, including services provided from a coin telephone, and is responsible for the payment of charges and compliance with filed tariffs and regulations of this Company.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedure to assure proper operation and protection of the telecommunications network.

DATE OF PRESENTATION

The date upon which a bill or notice is mailed first class postage prepaid, to the customer or if not mailed, the date upon which that bill or notice is presented to the customer by a representative of the Company.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 6

DEFINITIONS

DIAL SWITCHING EQUIPMENT

A unit of electronic switching equipment used in a central office.

DISCONNECT NOTICE

The written notice sent to a customer following billing, notifying him that his service will be discontinued if charges are not satisfied by the date specified on the notice.

DROP WIRE

The portion of a circuit between the pole line or cable distributing box and the building in which the station or switchboard is located.

ENTRANCE FACILITIES

Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE

An exchange is a specified area established for the furnishing of communication service. It usually embraces a city, town, village or unincorporated community and environs. It may consist of one or more central offices, together with the associated plant used in furnishing service within that area.

When an exchange includes only one central office, it is termed a single office exchange, but when it includes more than one central office, the exchange is termed a multi-office exchange.

EXCHANGE ACCESS LINE(Central Office Line)

An exchange access line denotes the line between the serving central office and the customer's premises. Exchange access lines are subdivided as follows:

1. Central Office Line: A circuit connecting an individual line or party line main station, KEY, PBX or Centrex system with a central office.
2. Station Line: A circuit connecting a secondary or additional station with a main station, or a circuit connecting a PBX station with the common equipment of a PBX system or with another PBX station.
3. Tie Line: A circuit connecting PBX systems and/or Centrex systems.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 7

DEFINITIONS

EXCHANGE SERVICE AREA

The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXCHANGE SERVICE (Individual Line)

The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the tariff.

1. Flat and Message Rate

- (a) Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount used.
- (b) Message Rate Service (Measured Rate): A classification of non-coin box exchange service which is charged for on the bases of amount of use.

2. Individual and Party Line

- (a) Individual Line Service: A classification of exchange service which provides that only one main station shall be served by the circuit connecting such station with the central office or other switching unit.

3. Foreign Exchange Service: A classification of exchange service furnished to a Customer from an exchange other than the one from which he would normally be served.

4. Touch-Calling Access Service: A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.

EXISTING CUSTOMERS ONLY

Service and equipment that is in service and is restricted to the existing installation for the specific customer and may be expanded subject to the availability of in stock equipment.

EXTENDED AREA SERVICE

Interexchange telephone service to other specified exchanges furnished at a flat rate or message rates between one or more exchange areas.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 8

DEFINITIONS

FACILITIES

Instrumentalities, supplemental equipment, apparatus, wiring, poles, cables and other materials and mechanisms necessary to, or furnished in connection with telephone service.

GRADE OF SERVICE

Also refers to the measurement of the busy hour traffic capacity of a trunk group.

GRANDFATHERED SERVICE

Existing service not available to new customers.

HARM

Harm consists of hazards to personnel, damage to Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice bank transmission path for call progress signals, and loss of capability to answer an incoming call.

INITIAL SERVICE PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE

A nonrecurring charge made at the time of installation of communications service or equipment, which may apply in place of or in addition to service charges and other applicable charges for service or equipment.

INTERCOMMUNICATING SYSTEM

An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 9

DEFINITIONS

INTEREXCHANGE RECEIVING SERVICE

A combination of exchange and toll service, whereby a business customer in one exchange may arrange to receive calls placed to a special number by customers from another exchange. The customer agrees to accept such calls on a prepaid station toll call basis. The special number may be published in the directory of the exchange where the call originates.

KEY LINE SERVICE

A central office line providing service to a key telephone or key telephone system.

KEY TELEPHONE SYSTEM

A service arrangement consisting of multiline telephone sets equipped with either rotary dial or touch call pads and may be self-contained or common equipment systems.

LINE EXTENSION

A line extension is the outside plant required in addition to existing facilities to render telephone service, exclusive of instrumentalities.

LOCAL CHANNEL

That portion of channel which connects a station to an interexchange channel or a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Exchange service whereby a Customer can complete calls from his station to other stations within the exchange area without the payment of long distance charges, in accordance with the provisions of the company's Tariffs.

LOCAL MESSAGE

A completed call between stations located within the same local calling area.

LOCAL PRIVATE LINE

A non-switched line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 10

DEFINITIONS

LOCAL SERVICE

Telephone service furnished between customer's stations located within the same local service area.

LOCAL SERVICE AREA

The area within which telephone service is furnished customers under a specific schedule of exchange rates and without toll charges. A local service area may include on (1) or more exchange areas or portions of exchange areas.

MEASURED SERVICE

A local service for which charges may be based upon; frequency, time-of-day, duration and distance.

MESSAGE

A completed customer call between two telephone access lines.

MILEAGE

A charge applying for the use of part or all of a circuit furnished by the Company.

1. Airline Measurement: The shortest distance between two point.
2. Exchange Line Mileage: A charge applying in addition to the base rate for service when a Customer's station, KEY, PBX or Centrex system is outside the base rate area but is located within the exchange area.
3. Station Line Mileage: The measurement applying on an extension line, for the use of which a circuit charge is made in accordance with tariff provisions.
4. Foreign Exchange Mileage: The measurement applying to a circuit connection a Customer's main station, KEY, PBX or Centrex system with a central office of an exchange other than that from which the Customer would normally be served, for the use of which a separate charge is made in addition to the base rate, plus extra exchange line mileage if any apply.
5. Route Measurement: The actual length of a circuit between two points.
6. Tie Line Mileage: The measurement upon with the rate for tie lines is based in accordance with tariff provisions.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 11

DEFINITIONS

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE

A communication service provided by means of radio frequencies through a land radio-telephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

MOVE AND CHANGE CHARGES

Initial non-recurring charges made to cover in whole or part the cost of changes in location type of instrumentalities or in wiring on a customer's premises at the request of the customer, where there is no interruption to service, other than that incident to the work involved, and where such changes are not required for the proper maintenance of the equipment or service.

MULTIPOINT EQUIPMENT

Equipment that has more than one telephone connection with provisions internal to the equipment for establishing transmission paths among two or more telephone connections.

NETWORK CONTROL SIGNALING

The terms "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing,) calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The term "Network Control Signaling Unit" denotes the terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 12

DEFINITIONS

NETWORK INTERFACE DEVICE (NID)

A device that serves as the point of interconnection between terminal equipment or premised wiring and the telecommunications network. The standard network interface or other modular jack, which serves as the interface, is provided by the telephone company.

NON-CONTIGUOUS EXCHANGES

Two exchanges whose boundaries do not adjoin.

NORMAL WORKING DAY

The normal working day for installation, repair and construction will be all days between the hours of 8:00 A.M. and 5:00 P.M. except Saturdays, Sundays, and legal Holidays.

NOTICE

See "Disconnect Notice."

ONE-PARTY SERVICE

A grade of exchange service furnished by means of a central office line arranged to serve one primary station only, although additional stations may be connected to the line as extensions.

ONE-PORT EQUIPMENT

Equipment, which has either exactly one telephone connection or a multiplicity of telephone connection, arranges so that no transmission among such telephone connections, within the equipment, is intended.

OTHER COMMON CARRIER (OCC)

The term "Other Common Carrier" denotes specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing telecommunications services as such carriers may be authorized by the Federal Communications Commission and the Idaho Public Utilities Commission.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 13

DEFINITIONS

OUTSIDE PLANT

The telephone equipment and facilities installed on, along, or under streets, alleys, highways or on private rights-of-way between the central office and Customers' locations or between central offices.

PERMANENT DISCONNECT

A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

PERSON

A Natural Person and any partnership, corporation, agency of government, association, trust or other legal entity.

POINT OF CONNECTION

Denotes the location of a customer premise where facilities, provided by the Telephone Company, terminate at which point transmitting or receiving terminal equipment or switching equipment used for communications with terminal equipment on the premises may be connected.

PORTABLE STATION

Telephone equipped with cord and plug for use in connection with standard mini-jacks.

PREASSIGNED TELEPHONE NUMBER

A telephone number preassigned in the "Telephone Number Space" of the service order with a specific (predetermined) in-service date.

PREINSTALLED WIRING

The term "Preinstalled Wiring" denotes telephone wiring, which is placed in a building during the construction of that building and prior to the installation of exchange service. The Company will determine when such wiring will be placed. Generally, it will be installed at the point in construction when the framing members are in place and prior to the application of surfacing materials to ceilings and interior sides of walls.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 14

DEFINITIONS

PREMISES

The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where the roof in adjoining buildings is made continuous and all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PRIMARY SERVICE

That portion of the facilities necessary to communicate with a customer including central office equipment, circuit equipment and one station and excluding such items as additional stations, auxiliary gongs, bells, lights, buzzers, etc. This includes PBX/PABX trunks and Key Lines, but not common equipment or system options.

PRIVATE BRANCH EXCHANGE

A communication system furnished to a customer and consisting of various stations, equipment and facilities to connect these stations to central office lines or to other stations in the system either manually or automatically.

PRIVATE LINE

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with either central office or PBX switching apparatus.

REGISTRATION

A program whereby the FCC grants a Registration Number to a particular terminal device, which meets particular criteria, prescribed by the FCC. Registration may be granted for terminal equipment or protective circuitry. A registration number will appear on all equipment so certified.

REGISTERED PROTECTIVE CIRCUITRY

Separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm, which is registered in accordance with Part 68 of FCC Rules and Regulations.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 15

DEFINITIONS

RESALE OF SERVICE

An activity wherein one entity Customers to the communications services and facilities of another entity and then reoffers communications service and facilities to the public (with or without adding value) for profit.

RESERVED TELEPHONE NUMBER

A telephone number reserved for use by the customer at some undetermined future date.

RESIDENCE SERVICE

Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

ROUTE MILEAGE

The distance measured along the route of the circuit between any two or more given points on that circuit.

RURAL LINE SERVICE

A type of service furnished the customers in certain sections outside the Base Rate Area, but within the Exchange area, with the addition of rural or extra exchange mileage, if applicable. The facilities are owned and maintained by the Company, except that in some cases the customer may be required to bear a part of the excess construction costs of providing the service.

SERVICE CONNECTION CHARGE

The non-recurring charges intended to cover, in part, the expense incurred by the Company for work performed at the customer's request associated with a Service Order, Central Office Work, Line Connection, Station Handling and/or Time and Material Charges.

SERVICE STATIONS

Service Station service is exchange service furnished to customers beyond the base rate area by means of lines and stations which are owned and maintained beyond a designated junction by organized associations of customers.

SPECIAL RATE AREA

A portion of an exchange area in which special base flat rates apply.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 16

DEFINITIONS

STANDARD NETWORK INTERFACE

The point of interconnection between terminal equipment and telephone company communication facilities. This point is at the Standard FCC jack furnished by the telephone company.

1. The Standard Network Interface may be located outside the customer premises, as determined by the Company, but within close proximity to the protector or equivalent.
2. For existing installations the protector or point where the facilities enter a customer premises may be established as the point of demarcation.
3. Access Line Service provided to newly constructed customer premises will be connected to the telecommunications network through the Standard Network Interface.

STATION

A telephone instrument installed for the use of the subscriber to provide toll and exchange service.

SUPERSEDURE

A supersedure of a service means the transfer of total service, including the telephone number, from one party to another.

SUSPENSION OF SERVICE

A temporary discontinuance of service without terminating the contract or removing the telephone equipment from the customer's premises. Suspension of service may be divided into two general classifications as follow:

At Customer's Request: Temporary suspension of service at customer's request.
(Vacation Rate Service)

Initiated by Company: Temporary suspension (denial) for nonpayment of service charges either local and/or toll.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 17

DEFINITIONS

TARIFF

A schedule of recurring and nonrecurring charges together with general regulations, properly filed with and approved by the Idaho Public Utilities Commission, applicable to the customers of the Company of services furnished.

TELEPHONE COMPANY

A corporation, association, partnership or individual engaged in the business of furnishing telephone and other telecommunication services to the public, under the jurisdiction of the Idaho Public Utilities Commission. Whenever used in this Tariff "Company" refers to the Potlatch Telephone Company, unless the content clearly indicates otherwise.

TELEPHONE NETWORK

The public switched telephone network.

TELEPHONE SERVICE

A service including both exchange and toll services, or private line.

TELEPHONE STATION SET

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, connected so as to permit transmission and receiving of telephone messages.

1. Company Station Set: A station set owned by the company, receiving service through central office equipment and lines normally owned, maintained and operated by the company, and provided as a part of the company's service.
2. Customer Provided Station Set: A station owned by the customer, receiving service through central office equipment lines normally owned, maintained and operated by the company.

TEMPORARY DISCONNECT

A service is temporarily disconnected when service is denied or suspended by the Telephone Company, but the telephone facilities are held available for the customer of the service.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 18

DEFINITIONS

TEMPORARY SERVICE

Local service definitely known to be required for a short period, such as service provided for contractors for use during the construction of a building, sales campaigns, athletic contests, conventions, fairs, circuses, etc.

TERMINAL EQUIPMENT

Company-provided or customer-provided devices utilized for transmission or reception of communications when attached to the telecommunications line network and includes but not limited to standard rotary-dial telephone station sets, answering devices, dialers, computer terminals, etc.

TERMINAL LOOP

The wire facility used in providing an off-premises access line.

TERMINATION CHARGE

A charge made to a customer upon termination of contract for service before the expiration of the contract period.

TIE LINE

A circuit connecting two PBX systems for the purpose of intercommunicating between the stations connected with such PBX switching apparatus.

TOLL CENTER

A telephone switching center at which the operations functions (message timing, switching and recording) takes place in connection with the provision of toll message service.

TOLL ACCESS LINE

A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL STATION

A telephone instrument connected for toll service only and to which message telephone toll rates apply for each call made therefrom.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 5
Original Sheet 19

DEFINITIONS

TOUCH CALLING SERVICE

A service arrangement permitting use of telephone instruments equipped with keys/buttons, each of which generates a distinctive tone, for the origination of calls. Touch Calling service is offered for use with customer lines served from a central office equipped to furnish the service.

TRENCHING COSTS

Cost of excavating, backfilling and compacting, and where necessary, cost of breaking and replacing pavement and of restoring landscaping.

TRUNK

An "Access Line Arrangement" providing service for a PBX or PABX.

UNDERGROUND SERVICE CONNECTION

A customer's "drop" wire, which is run underground from a pole line or an underground distributing cable.

WATS (WIDE AREA TELECOMMUNICATIONS SERVICE)

The furnishing of inward or outward switched telephone communication service between a wide area service line and specified service areas or bands.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
First Revised Sheet 1
Cancels Original Sheet 1

LOCAL EXCHANGE ACCESS LINE SERVICE

A. GENERAL

1. The local exchange access line provides for the connection of the Central Office switching equipment with the Customer's termination point.
2. Inside the Base Rate Area (BRA) only one-party access line service will be provided to serve new applications for service.
3. On the effective date of this tariff all customers in the exchange will have one-party service only.
4. Touch Calling Service is provided with each class of service at no additional charge.

B. DEFINITIONS

1. Access Line-a circuit directly connecting the Central Office switching equipment with the subscriber termination point.
2. Base Rate Area (BRA)-A specific area within which urban grades of exchange service are furnished at rates quoted in the Local Exchange Service Tariff without extra exchange line mileage charges.

C. MONTHLY RATES - EACH ACCESS LINE

<u>Exchange</u>	<u>Class of Service</u>	<u>Monthly Rate</u>	
Troy	Business	One-party	\$19.00
		Key Trunks ¹	\$28.50 (C)
		PABX Trunks ¹	\$37.10 (C)
Kendrick/Julietta	Business	One-party	\$12.67
		Key Trunks ¹	\$17.65 (C)
		Multi-Line Trunks ¹	\$26.48 (C)
	Residence	One-party	\$26.48
			\$11.75

NOTE: Basic Local Exchange Access Line Service for customers qualifying for Low Income Assistance may be found on Sheet 6 of this section. In addition, the above listed rates do not include a monthly surcharge applicable to all business and residence customers except those qualifying for the Idaho Telephone Service Assistance Program (ITSAP).

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
Original Sheet 2

LOCAL EXCHANGE ACCESS LINE SERVICE

IDAHO UNIVERSAL SERVICE FUND SURCHARGE

A. CONDITIONS

A surcharge assessed on all access lines to contribute towards funding for an Idaho Universal Service Fund.

The surcharge rate will remain in effect until otherwise modified, canceled, or changed by the Commission.

B. RATES

	<u>Monthly Rate</u>	<u>Trans. Code</u>
Residence	(1)	USFSR
Business	(1)	USFSB

IDAHO TELECOMMUNICATIONS SERVICE ASSISTANCE PROGRAM (ITSAP)

	<u>Rate Per Month</u>
ITSAP Surcharge Amount Per End User	(1)

This surcharge is billed to Residential and Business end-users to reimburse each carrier of Residential basic local exchange service for the total amount of telephone assistance discounts provided, as well as, the carrier's and administrator's expenses of administering the ITSAP. Customers participating in the ITSAP are exempt from this surcharge.

- (1) The surcharge rates are established by the Idaho Public Utilities Commission (IPUC)

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
Original Sheet 3

LOCAL EXCHANGE ACCESS LINE SERVICE

POTLATCH TELEPHONE COMPANY SERVICE AREA BOUNDARY DESCRIPTION

Beginning at the Northwest corner of Section 16, Town 40 North, Range 4 West, Latah County, Idaho;

thence East 2.0 miles to the Northeast corner of Section 15, T.40 N, R.4 W;
thence South 1.0 mile to the Southeast corner of Section 15, T.40 N, R.4 W;
thence East 7.5 miles to the North quarter corner of Section 24, T.40 N, R.3 W;
thence, South 2.0 miles to the North quarter corner of Section 36, T.40 N, R.3 W;
thence East 0.5 miles to the Northeast corner of Section 36, T.40 N, R.3 W;
thence South 0.5 miles to the East quarter corner of Section 36, T.40 N, R.3 W;
thence West 0.5 miles to the center of Section 36, T.40 N, R.3 W;
thence South 0.5 miles to the South quarter corner of Section 36, T.40 N, R.3 W;
thence East 0.5 miles to the Northwest corner of Section 6, T.39 N, R.2 W;
thence South 0.5 miles to the West quarter corner of Section 6, T.39 N, R.2 W;
thence East 1.0 mile to the East quarter corner of Section 6, T.39 N, R.2 W;
thence North 0.5 miles to the Northwest corner of Section 5, T.39 N, R.2 W;
thence East 0.5 miles to the North quarter corner of Section 5, T.39 N, R.2 W;
thence, South 1.5 miles to the center of Section 8, T.39 N, R.2 W;
thence West 1.5 miles to the West quarter corner of Section 7, T.39 N, R.2 W;
thence South 0.5 miles to the Northwest corner of Section 13, T.39 N, R.2 W;
thence East 4.0 miles to the Northeast corner of Section 15, T.39 N, R.2 W;
thence South 2 miles to the Southeast corner of Section 22, T.39 N, R.2 W;
thence East 7.0 miles to the Northeast corner of Section 26, T.39 N, R.1 W;
thence South 2 miles to the Southeast corner of Section 35, T.39 N, R.1 W;
thence East 3.5 miles to the North quarter corner of Section 4, T.38 N, R.1 E;
thence South 3.0 miles to the South quarter corner of Section 16, T.38 N, R.1 E;
thence West 3.0 miles to the South quarter corner of Section 13, T.38 N, R.1 W;
thence South 3.0 miles in Clearwater County to the South quarter corner of Section 36, T.38 N, R.1 W;
thence West 2.0 miles to the South quarter corner of Section 34, T.38 N, R.1 W;
thence South 1.5 miles to the center of Section 10, T.37 N, R.1 W;
thence West 3.5 miles into Nez Perce County to the East quarter corner of Section 12, T.37 N, R.2 W;
thence South 1.25 miles to the Southeast corner of the NE 1/4, of the NE 1/4 of Section 13, T.37 N, R.2 W;
thence Southwesterly approximately 6.0 miles to the Northeast corner of the SW 1/4, SW 1/4 of Section 18, T.37 N, R.2 W;
thence South 2.25 miles to the Southeast corner of Section 25, T.37 N, R.3 W;
thence West 0.5 miles to the North quarter corner of Section 36, T.37 N, R.3 W;

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
Original Sheet 4

LOCAL EXCHANGE ACCESS LINE SERVICE

POTLATCH TELEPHONE COMPANY SERVICE AREA BOUNDARY DESCRIPTION (Continued)

Beginning at the Northwest corner of Section 16, Town 40 North, Range 4 West, Latah County, Idaho; (Continued)

thence South 0.5 miles to the center of Section 36, T.37 N, R.3 W;
thence West 0.5 miles to the West quarter corner of Section 36, T.37 N, R.3 W;
thence South 0.5 miles to the Southeast corner of Section 35, T.37 N, R.3 W;
thence West 2.0 miles to the Southwest corner of Section 34, T.37 N, R.3 W;
thence North 0.5 miles to the East quarter corner of Section 33, T.37 N, R.3 W;
thence West 2.0 miles to the East quarter corner of Section 31, T.37 N, R.3 W;
thence South 1.5 miles to the Southeast corner of Section 6, T.36 N, R.3 W;
thence West approximately 0.5 miles to a point which intersects the center line of Clearwater Creek on the South line of Section 6, T.36 N, R.3 W;
thence meandering Southwesterly with the center line of Clearwater Creek through Section 7, T.36 N, R.3 W to the West line of said Section 7, T.36 N, R.3 W;
thence North 3.25 miles more or less to the West quarter corner of Section 30, T.37 N, R.3 W;
thence East 0.5 miles to the center of Section 30, T.37 N, R.3 W;
thence North 2.5 miles to the South quarter corner of Section 7, T.37 N, R.3 W;
thence West approximately 0.5 miles to the center line of Little Potlatch Creek;
thence meandering Northwesterly approximately 4.0 miles more or less to a point at the South quarter corner of Section 23, T.38 N, R.4 W;
thence North 0.5 miles to the center of Section 23, T.38 N, R.4 W;
thence East 0.5 miles to the East quarter corner of Section 23, T.38 N, R.4 W;
thence North 0.5 miles to the Northwest corner of Section 24, T.38 N, R.4 W;
thence East 2.0 miles to the Northeast corner of Section 19, T.38 N, R.3 W;
thence North 1.0 mile to the Southeast corner of Section 7, T.38 N, R.3 W;
thence West 1.0 mile to the Southwest corner of Section 7, T.38 N, R.3 W;
thence North 2.0 miles to the Southeast corner of Section 36, T.39 N, R.4 W;
thence West 3.0 miles to the Southwest corner of Section 34, T.39 N, R.4 W;
thence North 2.0 miles to the Northwest corner of Section 27, T.39 N, R.4 W;
thence West 0.5 miles to the South quarter corner of Section 21, T.39 N, R.4 W;
thence North 2.0 miles to the South quarter corner of Section 9, T.39 N, R.4 W;
thence West 0.5 miles to the Southwest corner of Section 9, T.39 N, R.4 W;
thence North 1.0 mile to the Northwest corner of Section 9, T.39 N, R.4 W;
thence East 0.5 miles to the South quarter corner of Section 4, T.39 N, R.4 W;
thence North 1.0 mile to the South quarter corner of Section 33, T.40 N, R.4 W;
thence West 0.5 mile to the Southwest corner of Section 33, T.40 N, R.4 W;
thence North 4.0 miles back to the point of beginning at the Northwest Corner of Section 16, T.40 N, R.4 W, Latah County, Idaho.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
Original Sheet 5

LOCAL EXCHANGE ACCESS LINE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS

Low-Income Assistance Programs consist of two programs, Lifeline Assistance and the Idaho Telephone Service Assistance Program (ITSAP). These programs were developed to reduce rates for low income customers. The Company participates in both of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas.

A. Lifeline Assistance

The Company shall provide Lifeline Assistance as defined in FCC 47 C.F.R. 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal laws, including but not limited to, 47 C.F.R. Part 54; the FCC's Lifeline Reform Order (Report and Order released February 6, 2012, WC Docket No. 11-42, et. al.), the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al.), and any subsequent orders.

Residents of Tribal Lands can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lands. This is only applicable in the Juliaette Exchange.

B. Idaho Telephone Service Assistance Program (ITSAP)

1. General

ITSAP provides for additional state credits against the recurring monthly rates for the provision of local residential service for eligible residential subscribers.

2. Regulations

- a) The total cost of providing the intrastate credit for Lifeline Assistance shall be funded from a uniform monthly surcharge to each business and residential access line. This surcharge was effective with the implementation of the Lifeline Program, and is subject to change based on the rate specified on Sheet 2 of this Section.

3. Eligibility Requirements

- a) The state credit is only available to residential subscribers if their income falls at or below 135% of Federal Poverty Guidelines.
- b) A qualifying customer must be Head of the Household.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
Original Sheet 6

LOCAL EXCHANGE ACCESS LINE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS (Continued)

C. Credits

1. Lifeline Assistance*

Monthly
Credit
(1)

a) Federal Lifeline Assistance Benefit

* Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate.

b) Tribal Lifeline will consist of up to an additional \$25 per month, per primary residential connection for qualifying low-income individuals living on qualifying tribal lands.

2. Idaho Telephone Service Assistance Program

Monthly
Credit
(2)

a) State Lifeline Assistance Benefit

(1) Authorized FCC rate.

(2) Authorized ID PUC rate.

Idaho Public Utilities Commission
Office of the Secretary

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
First Revised Sheet 7
Cancels Original Sheet 7

LOCAL EXCHANGE ACCESS LINE SERVICE

RESERVED FOR FUTURE USE

(T)

(D)

(D)

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Boise, Idaho

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
First Revised Sheet 8
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LOCAL EXCHANGE ACCESS LINE SERVICE

RESERVED FOR FUTURE USE

(T)

(D)

(D)

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
First Revised Sheet 9
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LOCAL EXCHANGE ACCESS LINE SERVICE

RESERVED FOR FUTURE USE

(T)

(D)

(D)

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
Original Sheet 10

LOCAL EXCHANGE ACCESS LINE SERVICE

TOTAL TALK PACK

A. General

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹
 - a. Residential² or Business³ One-Party Line (includes Touch Tone capability)
 - b. Three-Way Calling & Call Waiting (Custom Calling Services)
 - c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
 - d. Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 9 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ Customers must also subscribe to TDS True Talk's Total Talk Pack.

² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

³ This service is grandfathered to existing Business customers effective December 30, 2010. This service will not be available to new customers after this date.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
Original Sheet 11

LOCAL EXCHANGE ACCESS LINE SERVICE

TOTAL TALK PACK (Continued)

B. Conditions and Limitations (Continued)

6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates⁽¹⁾⁽³⁾⁽⁴⁾

	<u>Rate Per Month</u>
1. Troy ⁽²⁾ Residence Local Bundle, per line	\$26.05
2. Kendrick-Julietta ⁽²⁾ Residence Local Bundle, per line	\$25.05
3. Troy Business ⁽³⁾ Local Bundle, per line	\$36.05
4. Kendrick-Julietta Business ⁽³⁾ Local Bundle, per line	\$35.05

¹ Customers must also subscribe to TDS True Talk's Total Talk Pack to be eligible for this rate.

² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

³ This service is grandfathered to existing Business customers effective December 30, 2010. This service will not be available to new customers after this date.

⁴ Customers must also subscribe to TDS Long Distance's Total Talk Pack to be eligible for these rates.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
Original Sheet 12

LOCAL EXCHANGE ACCESS LINE SERVICE

STAR PACKAGES

A. General

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Standard Package

Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding.²

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- b) 4 STAR Standard Package

Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance¹ calling

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- c) 5 STAR Standard Package

Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Long Distance¹ calling.

¹ Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

² Customers subscribing to TDS Long Distance STAR Plan will receive 30 minutes of calling at no charge.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
Second Revised Sheet 13
Cancels First Revised Sheet 13

LOCAL EXCHANGE ACCESS LINE SERVICE

STAR PACKAGES (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
2. STAR Package customers may terminate their Package at any time upon notice to the company.
3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. New Customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

5. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
6. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
7. Customers may upgrade their Voice Mail Service package for an additional fee.
8. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u>
1. Residence	
a) 3 STAR Standard Package, per line	\$29.99
b) 4 STAR Standard Package, per line	\$39.99
c) 5 STAR Standard Package, per line	\$49.99
2. Package Upgrade	\$5.00

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Boise, Idaho

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
Third Revised Sheet 14
Cancels Second Revised Sheet 14

LOCAL EXCHANGE ACCESS LINE SERVICE

STAR BUSINESS BUNDLES

A. General

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. There are 2 STAR Business Bundle options.

- a) STAR Business Bundle – Standard^{1,3} (C)
Includes: Business One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of TDS Long Distance² calling.
- b) STAR Business Bundle Unlimited – Standard^{1,3} (C)
Includes: Business One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited TDS Long Distance² calling.

- ¹ Customers must also subscribe to TDS Telecom's high speed data.
- ² Customers must also subscribe to the corresponding TDS Long Distance STAR Business Bundle.
- ³ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

(C)
|
(C)

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
Original Sheet 15

LOCAL EXCHANGE ACCESS LINE SERVICE

STAR BUSINESS BUNDLES (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 9 of this tariff, apply to requests for new and additional lines or moves of existing lines except in the following situation.

New Customers that subscribe to one of the STAR Business Bundles under a 1, 2, or 3 Year Contract will receive a waiver of all installation charges.

5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
6. STAR Business Bundle customers may terminate their package at any time upon notice to the company. Early Termination Fees may apply for those customers under a 1, 2, or 3 Year Contract if they terminate before the end of their contract period.

If a customer terminates their bundle prior to the expiration of the subscribed term period (1, 2, or 3 Year), the customer may pay an early termination fee equal to the difference between the subscribed term rate and the shorter term rate (MTM, 1 Year, or 2 Year). That difference would apply to each month that the customer received the service prior to the termination.

Example: Customer signs a 24 month contract and terminates after 14 months

$$12 \text{ month rate } (34.99) - 24 \text{ month rate } (29.99) = \$5.00 \times 14 \text{ months} = \$70.00$$

7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
First Revised Sheet 16
Cancels Original Sheet 16

LOCAL EXCHANGE ACCESS LINE SERVICE

STAR BUSINESS BUNDLES (Continued)

C. Rates (Continued)

		<u>Term Rate Per Month</u>			
		<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>	
1.	Business, Per Line				
	a) STAR Business Bundle Standard ¹	\$39.99	\$34.99	\$29.99	(C)
	b) STAR Business Bundle ¹ Unlimited Standard	\$59.99	\$49.99 ²	\$39.99 ²	(C)
		<u>Non-Recurring Charge</u>			
2.	Service Order Charge	\$10.00			

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

(C)

² This service in 1 and 2 year contracts will be grandfathered effective January 1, 2021

(C)

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
Original Sheet 17

LOCAL EXCHANGE ACCESS LINE SERVICE

CLASSIC PHONE PACKAGES

(N)

A. General

1. The CLASSIC Phone Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each CLASSIC Phone Package subscriber line provided. The CLASSIC Phone Package options include the following services:
 - a) CLASSIC Phone Standard Package¹
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Caller ID on Call Waiting, Basic Voice Mail, and 30 Minutes of TDS Long Distance calling³.
 - b) CLASSIC PHONE UNLIMITED Standard Package¹
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Caller ID on Call Waiting, Basic Voice Mail, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, Per Call Caller ID Blocking, 3-Way Calling, Priority Ringing, Special Call Acceptance, and Unlimited TDS Long Distance² calling.

- 1 Customers must also subscribe to TDS TV video services.
- 2 Customers must also subscribe to the corresponding TDS Long Distance Classic Plan.
- 3 Customers who subscribe to TDS Long Distance Classic Plan will receive 30 minutes of calling at no charge.

(N)

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 6
Original Sheet 18

LOCAL EXCHANGE ACCESS LINE SERVICE

CLASSIC PACKAGES (Continued)

(N)

B. Conditions and Limitations

1. CLASSIC Phone Packages will be provisioned only where facilities and IPTV are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
3. CLASSIC Phone Package customers may terminate their Package at any time upon notice to the company.
4. Unless terminated by the CLASSIC Phone Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
5. New Customers that subscribe to one of the CLASSIC Phone Packages will receive a waiver of all installation charges. Service Charges will not apply when the CLASSIC Phone Package replaces existing Local Exchange Service or if the customer requests a change from the CLASSIC Package back to Local Exchange Service.
6. A Package Change Fee will apply when a customer goes from the CLASSIC Unlimited Package to the CLASSIC Package. Customers may upgrade their Packages without incurring a charge.
7. CLASSIC Phone Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
8. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
9. Customers may upgrade their Voice Mail Service package for an additional fee.
10. Customers who fail to pay the entire Package rate per month will have all CLASSIC Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u>
1. Residence	
a) CLASSIC Phone [Standard] Package, per line	\$19.99
b) CLASSIC Phone Unlimited [Standard] Package, per line	\$24.99
2. Package Change Fee	\$7.50

(N)

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LOCAL EXCHANGE SERVICES PRICE LIST

Section 7

POTLATCH TELEPHONE COMPANY
Idaho

Original Sheet 1

MISCELLANEOUS SERVICE ARRANGEMENTS

TEMPORARY SUSPENSION OF SERVICE/VACATION SERVICE *

A. GENERAL

1. Upon request, the exchange telephone service may be temporarily suspended without termination of contract, as provided hereinafter.
2. Service may be suspended temporarily prior to the expiration of the initial service period. However, such suspension shall not serve to reduce the total charges otherwise applicable for the initial period.
3. Temporary suspension of service is not extended to service station customers or to Foreign Exchange Service interexchange mileage, and extended Foreign Exchange mileage in an adjacent exchange.
4. The minimum period of temporary suspension for local service is one (1) month.
5. Basic local exchange access line service may be temporarily suspended for a maximum period of four (4) months of any consecutive 12 months period. The rates or charge for such service will be one-half of the regular monthly rate or charge for that service during the period of suspension.
6. To qualify under this schedule the subscriber must be away from his premises at least one month.
7. No service will be given during the vacation period. The telephone instrumentalities will be left in place on the subscriber's premises and the subscriber's telephone number retained.
8. Service Charges as specified elsewhere in this tariff are applicable for subscribers going from suspended to regular service.

B. TEMPORARY SUSPENSION OF ENTIRE SERVICE

1. A customer for any grade of local business or residence service may temporarily suspend the entire service furnished with the exception of directory listings and/or directory advertising.
 - a. Residence Service – The rate to be charged during the period of suspension shall be 50% of the local exchange monthly charges.
 - b. Business Service – The rate to be charged during the period of suspension shall be 50% of the local exchange monthly charges. No reduction applies on charges for cable on private property furnished at charges based on cost in lieu of mileage charges.

* As of July 30, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

LOCAL EXCHANGE SERVICES PRICE LIST

Section 7

POTLATCH TELEPHONE COMPANY
Idaho

Original Sheet 2

MISCELLANEOUS SERVICE ARRANGEMENTS

TEMPORARY SUSPENSION OF SERVICE/VACATION SERVICE * (Continued)

C. TEMPORARY SUSPENSION OF A PORTION OF SERVICE

1. A customer for Private Branch Exchange Service, or Type II or Type III Button Telephone Service may suspend a portion of the service furnished. Such suspension is applicable only to such positions, turrets, key cabinets, trunks, telephones, telephone lines and auxiliary telephone equipment as can be temporarily suspended without suspension of the entire service.
2. The rate to be charged during the period of suspension shall be equal to 50% of the monthly exchange service charge for the service and facilities suspended, excluding cable carrying charges on which no reduction applies.

Customers desiring reserved telephone service annually, i.e., a reserved cable pair, continued listing in directory, or the same telephone number reserved each year, are governed under Rules and Regulations for Temporary Suspension of Service. Telephone service without reservation of any of the above, may be obtained subject to availability of facilities and billed on an "as used basis" subject to the initial period of service as defined in other sections of this tariff.

- * As of July 30, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

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Idaho

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MISCELLANEOUS SERVICE ARRANGEMENTS

(D)

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MISCELLANEOUS SERVICE ARRANGEMENTS

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LOCAL EXCHANGE SERVICES PRICE LIST

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POTLATCH TELEPHONE COMPANY
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Original Sheet 5

MISCELLANEOUS SERVICE ARRANGEMENTS

FOREIGN EXCHANGE SERVICE*

A. GENERAL

Foreign Exchange Service is local service provided to a customer from a central office of an exchange other than the one that normally serves the area in which the customer is located. This type of service can be accomplished over interexchange channel facilities or by cross boundary foreign exchange.

B. DEFINITIONS

Foreign Exchange

Any exchange other than the one in which the customer premises is located.

Local Exchange

Exchange that normally serves the area in which the customer premises is located.

Interexchange Channel Facility

The portion of the foreign exchange service circuit that is provided between the local central office and the foreign exchange central office.

Cross Boundary

Dial tone is provided directly to the customer from the foreign office rather than passing over an interexchange channel facility.

C. CONDITIONS

1. Foreign Exchange Service is not in accord with the normal plan of furnishing telephone service. Such service is provided at the rates shown herein where facilities are available or can readily be made available without unusual cost. Where foreign exchange service is furnished at remote or isolated locations or where unusual costs are involved, additional service, construction and/or monthly charges may apply, depending on the circumstances in the individual case.
2. Foreign Exchange Service may be provided only in connection with Private Branch Exchange trunk lines, and individual line business or residence service. The service shall be furnished only at the one location or premises for each channel or circuits.
3. The regulations and rates contained herein apply to Foreign Exchange Service where (1) the normal and foreign exchange areas are contiguous and (2) where the service may be provided by the normal extension of exchange plant.

* This service is going to be grandfathered to existing customers at the existing locations and it will not be available to new customers after the effective date of this tariff.

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POTLATCH TELEPHONE COMPANY
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Original Sheet 6

MISCELLANEOUS SERVICE ARRANGEMENTS

FOREIGN EXCHANGE SERVICE* (Continued)

C. CONDITIONS (Continued)

4. Where the normal exchange is operated by this Telephone Company, Foreign Exchange Service is furnished only on the condition that the applicant is a customer to individual line business or residence service, or Private Branch Exchange Service in the normal exchange and at the same location where such service is proposed to be installed.
5. Where the Foreign Exchange is operated by, or where all or a portion of the interexchange channel is furnished by another telephone company, Foreign Exchange Service will be provided only when satisfactory arrangements can be negotiated with such company to furnish its portion of the necessary facilities.
6. Existing Foreign Exchange customers will continue to be provided two and four-party message and mileage service. However, as of the effective date of this tariff, future subscribers to this service will be limited to connection with business or residence one-party service only.
7. Foreign Exchange Service is furnished subject to the same conditions as to the use of the service as apply in connection with other classes of exchange service.
8. Foreign Exchange Service will not be provided to or from exchanges of other telephone companies to which there is Extended Area Service.
9. The local service area, local message charges and message toll charges of the serving (foreign) exchange apply to Foreign Exchange Services.
10. Calls beyond the local calling area of the serving exchange will not be permitted. Local calling area is considered to be the telephones served by the serving exchange, plus any extended area service which may be provided from the serving exchange.

* This service is going to be grandfathered to existing customers at the existing locations and it will not be available to new customers after the effective date of this tariff.

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MISCELLANEOUS SERVICE ARRANGEMENTS

FOREIGN EXCHANGE SERVICE* (Continued)

C. CONDITIONS (Continued)

11. Main stations connected for Foreign Exchange Service will be listed in the directory of the exchange from which the customer is served. Listings in other directories will be furnished at the regular rates for foreign listings.
12. Foreign Exchange Service is not furnished in connection with public or semi-public services.
13. The following two Arrow Junction residents reside in the Julieatta exchange:

Brenda White
Rt. 1, Arrow Junction
Julieatta, ID
Telephone # 843-2613

William Stevens, Jr.
Rt. 1, Arrow Junction
Julieatta, ID
Telephone # 843-2527

These two residents are served and billed 100% by U.S. West. As per Order No. 23001, Case Nos. POT-T-89-2 and PNB-T-89-3, dated March 13, 1990, the two residents will be grandfathered to the existing customer at the existing location.

D. RATES

1. Foreign Exchange Service Over Interexchange Facilities

Rates and charges will apply for service provided from the end user premise to the local central office and over interexchange facilities. Charges will be billed to the end user or the connecting telephone company depending on billing arrangements agreed upon by the companies.

Interexchange mileage is the V and H coordinate miles between local central office and foreign central office of the two exchanges involved. For that portion of the interexchange channel facilities furnished by another telephone company between the local central office and the foreign central office of the two exchanges involved, the interexchange channel facility mileage charges of such company will apply to the exchange boundary.

* This service is going to be grandfathered to existing customers at the existing locations and it will not be available to new customers after the effective date of this tariff.

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MISCELLANEOUS SERVICE ARRANGEMENTS

FOREIGN EXCHANGE SERVICE* (Continued)

D. RATES (Continued)

The charge for this service will be the sum of items 1, 2 and 3.

1. The rate of the foreign exchange (serving exchange) for the class and grade of service provided, plus the message charge indicated below per month:

Message Charge

Private Service	\$6.00
2-Party	\$3.00
4-Party	\$1.75

2. Foreign Exchange mileage in the local exchange - the airline distance from the customer's primary station to the nearest point on the common boundary of the local and foreign exchanges, per month:

1-Party, 2-Party or 4-Party service

- \$1.50 per 1/2 mile or fraction thereof, for the first mile
- \$3.00 per 1/2 mile or fraction thereof, for the second mile
- \$6.00 per 1/2 mile or fraction thereof, for each mile after two miles

* This service is going to be grandfathered to existing customers at the existing locations and it will not be available to new customers after the effective date of this tariff.

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First Revised Sheet 9
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MISCELLANEOUS SERVICE ARRANGEMENTS

INTEREXCHANGE RECEIVING SERVICE⁽¹⁾

(C)

A. CONDITIONS

1. This is an arrangement where a customer may offer his patrons in another exchange the privilege of calling him without charge or without requesting the reversal of toll charges.
2. This service is provided from our exchange for individual business line or PBX services (except public and semi-public telephone service).
3. This service includes the listing of a special number in both the published directory and information records of the exchange from which calls are to be accepted.
4. The service may be non-published at the option of the customer under that portion of this tariff.
5. The charges for each message will be billed to the customer of this service at the regular sent-paid station date.

B. RATES

	Monthly <u>Rate</u>	S & E <u>Code</u>
1. Each interexchange receiving service per exchange	\$5.50	RCTS

C. NON-RECURRING CHARGES

1. Non-recurring charges as found in Section 9 apply.

(1) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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LOCAL EXCHANGE SERVICES PRICE LIST

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MISCELLANEOUS SERVICE ARRANGEMENTS

CHANNELS

INTRAEXCHANGE (LOCAL CHANNELS) ³

(C)

A. GENERAL

1. Intraexchange or local channel apply in the provision of Off Premise Extensions*, local private line, lease line, tie line, radio broadcast circuits, and all other services, where leased channels are provided. Mileage applications may be applicable to local channels and will be measured on an airline basis unless otherwise indicated.
2. A Local Loop Charge is applicable for all private line services whereby the use of a cable pair and central office equipment are required to provide such private line services. The Local Loop Charge pertains to that portion of the loop extending up to 1/2 mile from the central office. Any segment of the loop extending beyond the 1/2 mile mark is subject to the normal channel mileage charges which are rated on a per 1/4 mile basis.

B. RATES

	Monthly Rate	S&E Code	NRC
1. Intraexchange Channel Terminations			
a. Same Buildings			
1) Channel - First two terminations	\$2.50	LC31	(1)
2) Each additional termination (same building)	\$2.00	LC31A	
b. Different Buildings - continuous property			
1) Channel - First two terminations	\$2.50(2)	LC32	
2) Each additional termination (same building)	\$2.00	LC32A	
c. Different Buildings - non-continuous property			
1) Channel - First two terminations	\$10.00	LC33	
2) Each additional termination (same building)	\$2.50(2)	LC33A	(1)

(1) Service Connection Charges apply.

(2) Intraexchange Mileage applies (See Condition 2).

(3) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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* Off Premise Extension provisioned in or through the Central Office is grandfathered to existing customers effective May 28, 2016. This service will not be available to new customers after this date.

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MISCELLANEOUS SERVICE ARRANGEMENTS

CHANNELS (Continued)

INTRAEXCHANGE (LOCAL CHANNELS) ⁽²⁾ (Continued)

(C)

B. RATES (Continued)

	Monthly Rate	S&E Code	NRC
2. Intraexchange Channel Mileage			
a. Different Buildings - continuous property			
1) Measured airline mileage between buildings, per 1/4 mile or fraction	\$2.50	LC3C	(1)
b. Different Buildings - non-continuous property			
1) Per 1/4 mile or fraction	\$2.50	LC3N	
3. Local Loop Charge	\$12.40	MLL	
4. Channel Signaling			
a. Automatic 2/way signaling, each	\$2.50	LCCSA	(1)

C. CONDITIONS

- The minimum contract period for channels is one month.
- Intraexchange channel mileage will apply to local channels provided to different buildings-noncontinuous property, if the channel extends beyond one half mile from the serving central office or the primary station. Intraexchange channel mileage will apply to local channels provided to different buildings-continuous property, measured on an airline basis between buildings.
- The base rate area for the provision of intraexchange or local channels is a one half-mile radius from the serving central office.
- Intraexchange channels terminate at each end in FCC approved jacks or other connecting arrangements and a service connection charge applies to the work performed at each end.
- Services will only be provided where technically feasible & is subject to the availability of outside plant.
- Calls made to 9-1-1 from the Off Premise Extension Station may only list the main station in the 9-1-1 database.

(1) Service Connection Charges apply.

(2) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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Idaho

Section 7
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MISCELLANEOUS SERVICE ARRANGEMENTS

RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 7
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MISCELLANEOUS SERVICE ARRANGEMENTS

RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICES PRICE LIST

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MISCELLANEOUS SERVICE ARRANGEMENTS

ROTARY TRUNK HUNT SERVICE

A. GENERAL

1. Rotary Hunt Service provides access to two or more Business or Residence lines or trunks of a customer when the primary listed telephone number is dialed.
2. In instances where rotary hunt is offered in conjunction with key and PABX service, certain custom calling features might not be available.

B. RATES

	<u>S & E Code</u>	<u>Monthly Rate</u>
1. Per arrangement	ROTL	\$2.00
2. Service connection charges as stated in Section 9 apply. If the rotary hunt feature is ordered at the same time as initial service is ordered, no <u>additional</u> service connection charges will apply. If rotary hunt is ordered after initial service has been installed, the Subsequent Service Order and Central Office Work Charges will apply.		

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MISCELLANEOUS SERVICE ARRANGEMENTS

DIRECT INWARD DIALING (DID) SERVICE ⁽³⁾

(C)

A. GENERAL

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

B. RATES

1. The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

	Monthly Rate	NRC
a. DID Facility Charge, Per Trunk	(1)	(1)
b. DID Software Translation Charge, Per Trunk	N/A	\$50.00
c. DID Number Assignment Charge (Blocks of 10 numbers)*	\$5.00	\$50.00 (2)

*Numbers sold in conjunction with DID Service only.

C. CONDITIONS

1. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
2. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.

- (1) See Section 6, Sheet 1 for associated PBX trunk rate and Section 10 for the installation charge.
- (2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.
- (3) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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MISCELLANEOUS SERVICE ARRANGEMENTS

DIRECT INWARD DIALING (DID) SERVICE ¹(Continued)

(C)

C. CONDITIONS

3. The service must be provided on a minimum of 10 lines in a trunk group arranged for inward service.
4. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
7. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.
8. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
9. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
10. DID numbers will be sold in conjunction with DID service only.
11. The assignment of the telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed into service for that specific customer or the numbers will be categorized as available for use by other customers.

1 This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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MISCELLANEOUS SERVICE ARRANGEMENTS

900, 976 and INTERNATIONAL BLOCKING SERVICES

(N)

1. Regulations
 - A. 900, 976, and International Blocking Service enables customers to restrict 900, 976, and international outgoing calls from being placed over their exchange access lines.
 - B. 900, 976, and International Blocking is furnished only from central offices equipped to provide this service and where facilities permit.
 - C. 900, 976, and International Blocking will be provided at no monthly charge.
2. Service Connection Charge Waiver
 - A. The Service Connection Charges for the connection of 900, 976, and International Blocking Service will be waived for customer's who request the blocking service.
 - B. The Telephone Company will notify its subscribers of the service offering as it becomes available in each exchange.

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MISCELLANEOUS SERVICE ARRANGEMENTS

TELEPHONE NUMBER REFERRAL SERVICE

(N)

A. General

1. When customers move to a new location outside the Telephone Company's service territory, the Company provides, without a recurring charge, a message that informs the caller to a disconnected number that the number has been disconnected or changed, and that the caller should consult the directory or call the operator.

Telephone Number Referral Service will provide a service to customers whose telephone service is being disconnected and are moving to a new location outside the Company's service territory. Dialing the customer's former number results in a prerecorded message which announces the new number.

2. The non-recurring charge applies to a 90-day increment of service and can be continued for an additional 90-day period at the customer's request.
3. Customers moving to a new location outside the Company's service area will be billed in advance for this service.

B. Rates

	Transaction Code	Non-recurring Charge
1. Non-recurring charge per telephone number per 90 days of service	TNRS	\$20.00

C. Conditions

1. Telephone Number Referral Service will be offered where facilities and conditions permit.
2. Telephone Number Referral Service may be canceled by the customer at any time during the 90-day period.

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MISCELLANEOUS SERVICE ARRANGEMENTS

ACCOUNT RETENTION

A. GENERAL

This service allows a customer to retain their current phone number and associated services when they temporarily disconnect service. When the customer reconnects service they will receive the same phone number and associated services as when they previously held service.

B. CONDITIONS

1. Customers may retain their current phone number for a minimum of one (1) month and a maximum of ten (10) months.
2. The customer must furnish a forwarding address for billing purposes.
3. The customer may purchase in advance the retention of the phone number if a forwarding billing address cannot be furnished.
4. Account Retention is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
5. The customer must have at least one month of regular telephone service paid prior to the establishment of Account Retention.
6. Account Retention may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
7. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
8. Only two suspension periods will be allowed and shall not exceed ten months in any one calendar year nor exceed ten continuous months at any time regardless of the year.

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MISCELLANEOUS SERVICE ARRANGEMENTS

ACCOUNT RETENTION (Continued)

B. CONDITIONS (Continued)

9. The Company assumes no liability for failure of a calling party to reach the customer while on account retention.
10. The Company reserves the right to refuse Account Retention in the case of a customer whose account is delinquent.
11. The ten (10) month maximum does not apply to military personnel who are on active duty.

C. RATES AND CHARGES

1. The monthly rate will be \$5.00 per line on account retention.
2. The Subsequent Service Order Charge and Central Office Charge applies for reconnect to regular service.

LOCAL EXCHANGE SERVICES PRICE LIST

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POTLATCH TELEPHONE COMPANY
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MISCELLANEOUS SERVICE ARRANGEMENTS

SAFETY LINE SERVICE²

A. GENERAL

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and 1.5 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

Monthly Rate

Bundle Base Rate – DSL Market A	\$59.20 ^{1,3}
Bundle Base Rate – DSL Market B	\$59.20 ^{1,3}

¹ Other data speeds may be available for an additional charge.

² This service has been grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers as of this date.

³ Maps identifying Market A & B are available upon request.

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First Revised Sheet 22
Cancels Original Sheet 22

MISCELLANEOUS SERVICE ARRANGEMENTS

BUSINESS SAFETY LINE SERVICE ²

(C)

A. GENERAL

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line, and 1.5 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
5. Any toll calls will be billed at TDS Long Distance default toll rates.
6. Service Connection Charges will be waived if a customer signs a one year or greater contract.
7. Optional Call plans are not available with this bundle.
8. Seasonal Service/Suspension of Service is not available with this bundle.

C. RATES AND CHARGES

Monthly Rate

Bundle Base Rate	
Business	\$59.00 ¹

- 1 Other data speeds may be available for an additional charge.
- 2 This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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LOCAL EXCHANGE SERVICES PRICE LIST

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MISCELLANEOUS SERVICE ARRANGEMENTS

SECURITY LINE SERVICE

A. GENERAL

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

Monthly Rate

Bundle Base Rate – DSL Market A
Bundle Base Rate – DSL Market B

\$49.20^{1,2}
\$49.20^{1,2}

(C)

¹ Other data speeds may be available for an additional charge.

² Maps identifying Market A & Market B are available upon request.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 7

Original Sheet 23.1

MISCELLANEOUS SERVICE ARRANGEMENTS

SECURITY LINE PLUS SERVICE¹

A. GENERAL

Security Line Plus is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data¹.

B. TERMS AND CONDITIONS

1. Security Line Plus will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
5. Any toll calls will be billed at TDS Long Distance toll rates.
6. Service Connection Charges will not apply.
7. Optional Call plans are not available with this bundle.
8. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>
Turbo (15 Mb)	\$35.00
Extreme (25 Mb)	\$45.00

¹ Customer must also subscribe to TDS TV monthly service.

LOCAL EXCHANGE SERVICES PRICE LIST

Section 7

POTLATCH TELEPHONE COMPANY

Idaho

Original Sheet 24

MISCELLANEOUS SERVICE ARRANGEMENTS

RELOCATION FORWARDING SERVICE

A. GENERAL

Relocation Forwarding Service (RFS) is a voice only application service which allows calls sent to a telephone number programmed in the central office to automatically forward to a customer's terminating premises equipment or voice mail box. The customers premise equipment or voice mail box may be located in the same or different exchange from the call forwarding location.

B. CONDITIONS AND LIMITATIONS

1. RFS service is offered subject to availability of suitable facilities.
2. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities.
3. Only one call will be forwarded at one time. Another call will not be sent through until the previous call is completed.
4. Customers subscribing to this service are responsible for any toll call charges between the call forwarding location and the terminating point.
5. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge.
6. The minimum service period is one month.
7. RFS service is not offered where the terminating station is a coin telephone.
8. Service is not available on ported numbers or to Internet Service Providers.

C. RATES AND CHARGES

	<u>Non-Recurring Charges</u>	<u>Per Month</u>	<u>Trans. Code</u>
Relocation Forwarding, per number	(1)	75% of B1	CCBRF

(1) Subsequent Service Order and Central Office Connect charges apply. The rates are listed elsewhere in this tariff.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 8
Original Sheet 1

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

A. GENERAL

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

B. SERVICE DESCRIPTIONS

1) CALL FORWARDING

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Forwarding will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

2) CALL FORWARD – BUSY (CUSTOMER PROGRAMMABLE)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

3) CALL FORWARD - NO ANSWER (CUSTOMER PROGRAMMABLE)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 8
First Revised Sheet 2
Cancels Original Sheet 2

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

4) **CALL FORWARD-BUSY/NO ANSWER**

This service automatically redirects incoming calls to another telephone number or voice mail service when the customer's line is either busy or the customer's telephone is not answered after a predetermined number of rings. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate the service, the customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

5) **3-WAY CALLING**

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

6) **6-WAY CALLING ¹**

This service allows a customer to call up to five parties and establish a six-way conference call. To activate this service, the customer dials an access code, dials the desired telephone number (calling party must answer), depresses the switchhook to add the calling party to the line, then depresses the switchhook again to receive a new dial tone. If the called party line is busy or there is no answer, the customer must dial a special access code to drop the line. This process needs to be repeated until all parties (up to five) have been connected to the customer's line. All 6-Way Calls are subject to transmission limitations and all applicable local and long distance charges.

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7) **CALL TRANSFER ***

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

* As of December 5, 2003, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

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First Revised Sheet 3
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OPTIONAL SERVICES

CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

8) **3-WAY CALLING WITH CALL TRANSFER**¹

(C)

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. Where the customer originates both legs of a 3-Way Call, those legs will remain bridged together when the subscriber goes on-hook when at least one of the legs is a call for which both the originating and terminating points are served by the same switch. Where the customer originates two interswitch legs of a three-way call, both legs will remain bridged when the subscriber goes on-hook. Any applicable long distance charges will be incurred by the customer originating the call for the duration of the call, even if the customer drops off the call. This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of usage charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the Customer.

9) **CALL WAITING/CANCEL CALL WAITING**

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

10) **HOME INTERCOM – BASIC**¹

(C)

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

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First Revised Sheet 4
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OPTIONAL SERVICES

CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

- 11) **HOME INTERCOM – ENHANCED**¹ (C)
This service allows customers to establish a talking path between two or more of their extensions. To activate this service, the customer dials one of the access code numbers predetermined by the Company, receives an announcement, and then hangs up the phone. The phone will ring back in one of the distinctive patterns, depending on the access code dialed. Also included in this package is dialable hold, where one extension can transfer an outside call to another extension.
- 12) **PERSONAL RINGING**
This service allows the customer to have up to four distinct telephone numbers on a single line. The second, third and fourth number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all four telephone numbers can be forwarded.
- 13) **SPEED CALL 8**
This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.
- 14) **SPEED CALL 30**
This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.
- 15) **DO-NOT-DISTURB**¹ (C)
This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order to reach the customer.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services. (C)
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POTLATCH TELEPHONE COMPANY
Idaho

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Cancels Original Sheet 5

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

16) TOLL RESTRICTION ¹

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

17) TOLL RESTRICTION WITH PIN OVERRIDE ²

(C)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. In addition, the customer will have the ability to override the restriction on a per call basis by using a Personal Identification Number (PIN). To activate the override, the customer dials a code, the PIN, waits for a dial tone and then dials the toll number. When a restricted call is attempted without the PIN, from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

18) CALL TRANSFER ENHANCED

This feature enables a customer to transfer multiple incoming or outbound calls to a third party with either a Screened Transfer or a Blind Transfer. A Screened Transfer enables the transferring party to announce a call to the third party prior to completing the transfer. If the third party chooses not to take the call, the transferring party may disconnect the third party and return to the caller. Otherwise, the transferring party may disconnect, completing the transfer and returning the line to an idle state. A Blind Transfer enables the transferring party to immediately disconnect after dialing the third party, prior to the third party answering the call. After disconnecting, the transferring party may either originate or receive a new call, even though the transferred call is still in progress. In addition, this feature enables a customer to establish a 3-way conference call while enabling any party (including the originator of the call) to drop out of the conference while leaving the other two parties connected. The customer is responsible for all applicable long distance charges for originating or terminating calls that will apply for the duration of the call, even if the customer drops off the call.

1 The Idaho Telecommunications Service Assistance Program (ITSAP) lifeline customers will be exempt from paying Toll Restriction charges, per Order No. 27254, FCC Order No. 97-157.

2 This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 8
Original Sheet 6

OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)

C. LIMITATIONS

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
2. Custom Calling Services are only available on single-line party service.
3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension), Private Branch Exchange Trunk Line Service, or Centrex Service.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 8
First Revised Sheet 7
Cancels Original Sheet 7

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

D. RATES AND DISCOUNTS

1. RATES

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer. The rates apply per line.

	Rate Per Month		Trans Code		Activate	Deactivate	
	<u>Res</u>	<u>Bus</u>	<u>Res</u>	<u>Bus</u>	<u>Code</u>	<u>Code</u>	
Call Forwarding	\$2.00	\$3.00	CCCFR	CCCFB	*72	*73	
Call Forward - Busy	\$2.00	\$3.00	CCFVR	CCFVB	*90	*91	
Call Forward - No Answer	\$2.00	\$3.00	CCFNR	CCFNB	*92	*93	
Speed Calling							
8 codes	\$2.00	\$3.00	CCSER	CCSEB	*74	N/A	
30 codes	\$3.00	\$4.50	CCSTR	CCSTB	*75	N/A	
3-Way Calling	\$2.50	\$4.00	CCCCR	CCCCB	N/A	N/A	
6-Way Calling	\$4.00	\$6.00 ⁴	CC6WR	CC6WB	*41	N/A	(C)
Call Transfer ²	\$0.50	\$1.50	CCCTR	CCCTB			
Call Waiting/ Cancel Call Waiting	\$2.95	\$4.95	CWCCR	CWCCB	N/A/*70	N/A	
Home Intercom - Basic	\$1.00	\$2.00 ⁴	CCHIR	CCHIB	N/A	N/A	(C)
Home Intercom - Enhanced	\$2.50	\$2.50 ⁴	CCIE	CCIE	*52, 53, 54, 55	N/A	(C)
Personal Ringing							
2 nd Directory Number	\$3.00		CPR2	CPR2	N/A	N/A	
3 rd Directory Number ¹	\$1.00 (Incremental)		CPR3	CPR3	N/A	N/A	
4 th Directory Number ¹	\$1.00 (Incremental)		CPR4	CPR4	N/A	N/A	
Do-Not-Disturb	\$2.00	\$2.00 ⁴	CCDD	CCDD	*78	*79	(C)
Toll Restriction ³	\$1.50	\$2.50	CCTRR	CCTRB	N/A	N/A	
Toll Restriction w/PIN Override	\$3.50	\$3.50 ⁴	CCTOR	CCTOB	N/A	N/A	(C)
Call Transfer Enhanced	\$5.00	\$5.00	CCCTER	CCCTEB	N/A	N/A	

- Discounts do not apply to these services.
- As of December 5, 2003, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.
- The Idaho Telecommunications Service Assistance Program (ITSAP) lifeline customers will be exempt from paying Toll Restriction charges, per Order No. 27254, FCC Order No. 97- 157.
- This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 8
Original Sheet 8

OPTIONAL SERVICES

CUSTOM CALLING SERVICES

D. RATES AND DISCOUNTS (Continued)

1. MULTI-SERVICE PLAN DISCOUNT, EACH LINE

A discount will apply to additional Custom Calling Services subscribed to based on the following:

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans. Code</u>
a) Two Services	(1.00)	CFD2
b) Three Services	(1.50)	CFD3
c) Four Services	(2.50)	CFD4
d) Five Services	(3.00)	CFD5
e) Six Services	(3.75)	CFD6
f) Seven Services	(5.25)	CFD7
g) Eight Services	(6.00)	CFD8
h) Nine Services	(6.75)	CFD9
i) Ten Services	(7.50)	CFD1

2. PAY PER USE RATES

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
Call Forwarding	\$0.75	\$4.50
Three-Way Calling	\$0.75	\$5.25

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 8
Original Sheet 9

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

A. GENERAL

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allow customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer Customers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

B. SERVICE DESCRIPTION

1. ANONYMOUS CALL REJECTION

This service enables a Customer to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement. Anonymous Call Rejection is included with Caller ID at no charge.

2. CALL REJECTION

This service enables a Customer to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the Customer dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a Customer can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the Customer's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the Customer's list, standard call completion will occur.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTION (continued)

3. CALL RETURN

This service enables the Customer to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the Customer's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the Customer will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

Call Return is available on a per usage or flat rate basis. This service will have a per activation rate and a specified number of chargeable activations. After the specified number of chargeable activations, each activation thereafter will be at no charge.

4. PREFERRED CALL FORWARDING

This service enables the Customer to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the Customer dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the Customer's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

5. PRIORITY RINGING

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the Customer has subscribed to Call Waiting), when the Customer receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the Customer's list and provide the Priority Ringing service for the preselected telephone numbers on the Customer's list.

LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTION (continued)

6. **SPECIAL CALL ACCEPTANCE**

This service enables a Customer to allow up to a maximum of six (6) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the Customer dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the Customer's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

7. **CALLER ID**

Caller ID - Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services.

a) **Caller ID - Basic**

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID Customers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

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POTLATCH TELEPHONE COMPANY
Idaho

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTION (continued)

7. CALLER ID (continued)

a) Caller ID - Basic (continued)

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID Customer will receive a privacy indicator. This privacy indicator notifies the Caller ID Customer that the calling party chose to block number delivery. Anonymous Call Rejection is included with Caller ID at no charge.

b) Caller ID - Deluxe

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe Customers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe Customer. Instead, the Caller ID - Deluxe Customer will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe Customer that the calling party chose to block name and number delivery. Anonymous Call Rejection is included with Caller ID at no charge.

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POTLATCH TELEPHONE COMPANY
Idaho

Section 8
Original Sheet 13

OPTIONAL SERVICES

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTION (continued)

8. CALLER ID BLOCKING

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID Customer on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

a) Caller ID Blocking - Per Call

This service will block the delivery of the caller's data to a Caller ID Customer for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call. **PER THE FCC CALLER ID ORDER, EFFECTIVE 12/1/95, CALLER ID BLOCKING - PER CALL IS PROVIDED TO ALL CUSTOMERS AT NO CHARGE.**

As of 1/1/97, per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and party lines.

b) Caller ID Blocking - Per Line

This service will automatically block the delivery of the caller's data to a Caller ID Customer on all calls and will be made available or offered, at no charge, to all customers, including law enforcement agencies and domestic violence programs. Per line blocking can be deactivated by dialing *82 (1182 from a rotary phone) prior to placing the call.

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Idaho

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTION (continued)

9). CALL TRACE

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. Upon completion of a successful trace, the customer will be assessed a Call Trace fee that will appear on the customer's next bill. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

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POTLATCH TELEPHONE COMPANY
Idaho

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES

C. SPECIAL CONDITIONS AND LIMITATIONS

1) Special Conditions for Caller ID:

- a) An originating caller's data may not be displayed to the called party under the following conditions:
 - The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
 - The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
 - Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the date message.
 - Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
 - Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
 - The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
 - The calling party has activated blocking.
 - Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES

C. SPECIAL CONDITIONS AND LIMITATIONS (continued)

1) **Special Conditions for Caller ID:** (continued)

- b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:
- If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
 - ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
 - Caller ID services are available on all long distance calls where technically feasible.
 - All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
 - All calling data will be passed, even for customers who do not subscribe to Caller ID.
 - Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call blocking.)

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POTLATCH TELEPHONE COMPANY
Idaho

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES

C. SPECIAL CONDITIONS AND LIMITATIONS (continued)

2) Limitations of Advanced Calling Services:

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- If offering Caller ID - Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with ACS.

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES

D. RATES, DISCOUNTS, AND PAY-PER-USE SERVICES

1. RATES

- a) The monthly rates and credits are in addition to basic local exchange service or any other services subscribed to by the customer.
- b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)
- c) The below rates apply to both residential and business customers.

<u>One Service Per Line</u>	<u>Rate Per Month</u>	<u>Trans Code</u>	<u>Activation Code</u>	<u>Deactivation Code</u>
1) Anonymous Call Rejection	\$3.00	ACSAC	*77	*87
2) Call Rejection	3.00	ACSRJ	*60	N/A
3) Call Return	2.95	ACSRT	*69	*89
4) Preferred Call Forwarding	3.00	ACSPF	*63	N/A
5) Priority Ringing	3.00	ACSPR	*61	N/A
6) Special Call Acceptance	3.00	ACSSC	*64	N/A
7) a. Caller ID - Basic	5.50	ACSZZ	N/A	N/A
(includes Anonymous Call Rejection)				
b. Caller ID - Deluxe	7.50	ACSXX	N/A	N/A
(includes Anonymous Call Rejection)				
8) Caller ID Blocking				
a. Per Call	No Charge		*67	
b. Per Line	No Charge	BLOCL		*82

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POTLATCH TELEPHONE COMPANY
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OPTIONAL SERVICES

ADVANCED CALLING SERVICES

D. RATES, DISCOUNTS, AND PAY-PER-USE SERVICES (continued)

2. MULTIPLE SERVICES DISCOUNT PLAN, Per Line

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans. Code</u>
a) Two Services	1.00	ACSR2
b) Three Services	2.00	ACSR3
c) Four Services	3.00	ACSR4
d) Five Services	4.00	ACSR5
e) Six Services	5.00	ACSR6
f) Seven Services	6.00	ACSR7
g) Eight Services	7.00	ACSR8

3. PAY-PER-USE SERVICES

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>	<u>Trans Code</u>	<u>Activation Code</u>	<u>Deactivation Code</u>
Call Trace	\$ 3.00	\$ 12.00	ACSCT	*57	N/A
Call Return	.50	6.00	ACSRM	*69	*89

3. PRIVACY PACK ⁽¹⁾

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller-ID Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month
\$9.95

⁽¹⁾ This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

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SPECIALIZED ACCESS/TRANSMISSION ARRANGEMENT

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI) ⁽¹⁾

(C)

A. GENERAL DESCRIPTION

1. Integrated Services Digital Network (ISDN) is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone facilities. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture provides for Primary Rate Interface (PRI) which is typically used when a customer wants to connect large quantities of digital lines to the network.
2. ISDN-PRI uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.

B. PRIMARY RATE INTERFACE (PRI) SERVICE ARRANGEMENT

1. An ISDN-PRI arrangement connects an ISDN-capable Telephone Company central office switch to ISDN-capable customer premise equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. The PRI ISDN arrangement provides a total of twenty-four digital communications channels within a single physical facility. Twenty-three of these channels are called Bearer, or B Channels and they carry the actual voice or data. Another channel, called the Delta or D Channel, is used to transport signaling for the other 23 channels. This configuration is known as 23B+D.
 - a. **B Channel** - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of a PRI may carry:
 - (1) Circuit-Switched Voice
 - (2) Circuit-Switched Data
 - b. **D Channel** - The D Channel is a 64 kbps digital signaling channel that carries signaling and control for the B Channels.

- (1) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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SPECIALIZED ACCESS/TRANSMISSION ARRANGEMENT

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI) ⁽¹⁾

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B. PRIMARY RATE INTERFACE (PRI) SERVICE ARRANGEMENT (Continued)

2. **Primary Rate Access Facility** - The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 mbps DS1 carrier (T1 facility).
3. **Multiple PRI Arrangement** - There may be situations where more than 23 B Channels are needed at a particular customer premise. In those situations, multiple PRI facilities can be assigned to a PRI arrangement. With the multiple PRI arrangement, the D Channel in the first PRI facility is used to transport signaling for additional PRI facilities. The first PRI would be configured as 23B+D and the other PRIs would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over multiple PRI facilities, thereby increasing channel efficiency.
4. **D Channel Backup** - In Multiple PRI Arrangements, a second D Channel can be assigned (where available) as an automatic backup to the primary D Channel. This can be offered when more than one PRI is provided to the same customer in order to provide redundancy of the signaling channel.
5. **ISDN-PRI Failover Solution** - Allows a customer's incoming ISDN-PRI traffic to overflow to a predetermined alternate route in an out of service situation. The incoming traffic is forwarded to a remote call forward number and then forwarded to one or more basic access lines in a hunt group.

C. CIRCUIT SWITCHED SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per call basis and can carry circuit-switched voice or circuit-switched data. Circuit switched related services include:

1. **Clear Channel Capability** - A characteristic of the transmission paths on the "B" channel that allows the full bandwidth on the "B" channel, 64 kbps, to be available to the customer. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.
2. **Dedicated Trunk Groups** - The B Channels of a PRI can be dedicated for calls to and from the public network: Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

- (2) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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SPECIALIZED ACCESS/TRANSMISSION ARRANGEMENT

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI) ⁽¹⁾

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C. CIRCUIT SWITCHED SERVICE DESCRIPTIONS (Continued)

3. **Primary Rate Call-By-Call Service** - The Primary Rate Call-By-Call (CBC) feature offers access to additional services such as:

- Foreign Exchange,
- Tie Trunk,
- InWATS,
- and OutWATS

via the B Channels of an ISDN-PRI. With this feature, any B Channel on the PRI can be used to offer the above services on a per-call basis in addition to trunk calls to/from the public network (i.e., DOD/DID).

4. **Multiple Directory Numbers** - Each PRI includes an individual directory number. Additional directory numbers, a range of directory numbers, or several ranges of directory numbers can be optionally added.
5. **Advanced Calling Services** - ISDN-PRI can support access to the following Advanced Calling Services (also called CLASS services) from suitably equipped CPE:
- a. **Caller ID - Basic**- This feature allows the central office and the customer's equipment to communicate the calling party's directory number on calls carried by the Primary Rate service. The number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

(1) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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SPECIALIZED ACCESS/TRANSMISSION ARRANGEMENT

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI) ⁽¹⁾

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D. TECHNICAL SPECIFICATIONS

1. **Transmission Specifications** - The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

- Line Code = Bipolar 8 Zero Substitution (B8ZS)
- Framing Format = Extended Super Frame (ESF)
- Signaling = Q.931 Signaling
- Data Rate = 64 kbps clear or kbps restricted
- D Channel = 24th channel on the T1 facility

2. **Customer Premise Equipment (CPE) and Facilities** - Compatible CPE is required to utilize ISDN-PRI. All equipment used to interface with these services is required to conform with ISDN guidelines as referenced in the following Bellcore specifications:

<u>Document Number</u>	<u>Description</u>
TR-NWT-001268	ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Interface Generic Guidelines for Customer Premises Equipment

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ISDN services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

- (1) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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SPECIALIZED ACCESS/TRANSMISSION ARRANGEMENT

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI) ⁽¹⁾**

(C)

E. REGULATIONS AND CONDITIONS

1. Unless specifically exempted, ISDN services shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.
2. ISDN-PRI is provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
 - a. The availability, functionality, and capabilities of ISDN-PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.
 - (1) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.
 - (2) Mileage Charges: Provision of the underlying PRI Access facility (T1) is mileage sensitive. As such, additional mileage charges may apply.
3. Payment for Service:
 - a. The minimum charge period for services provided under this tariff is one month.
 - b. The customer may choose to pay for the service on a month-to-month basis.
 - c. Suspension of service is not allowed.
4. Directory Listings: One directory listing is provided without charge for each ISDN-PRI customer. Additional listings may be provided as specified for Additional Listing Service in the Rates & Charges section of this ISDN-PRI tariff.

(1) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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SPECIALIZED ACCESS/TRANSMISSION ARRANGEMENT

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI) ⁽¹⁾**

(C)

E. REGULATIONS AND CONDITIONS (Continued)

5. Billable Call Treatment: Normal toll charges (including InWATS and OutWATS charges) shall apply to calls that are made outside of the Local Service Area.
6. Customer Premise Equipment (CPE):
 - a. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer.
 - b. The customer is responsible for providing the power required for any and all CPE connected to an ISDN-PRI.
7. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
8. Service Establishment Charges do not apply for the establishment of the Communication Channels when the customer signs an agreement to subscribe to ISDN-PRI for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Service Establishment Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace ISDN-PRI service.

- (1) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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SPECIALIZED ACCESS/TRANSMISSION ARRANGEMENT

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI) ⁽²⁾

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE PRIMARY RATE INTERFACE (PRI) ISDN-PRI RATE SCHEDULE		
ISDN Service	Monthly Rate	Service Establishment (Nonrecurring Rates)
1. ISDN-PRI ACCESS:		
a. ISDN-PRI Access Facility (first mile)	Included in ISDN-PRI Rate (Communication Channels Mo. Rate)	Included in ISDN-PRI Service Establishment (Communications Channels Svc Establishment)
b. PRI Access Facility - Mileage Charges (each additional mile)	\$20.00/each additional mile	Included in ISDN-PRI Service Establishment (Communication Channels Svc Establishment)
2. COMMUNICATION CHANNELS:		
a. B Channels plus D Channel, OR B Channels (Multiple PRI Arrangement)	\$700.00 \$700.00	\$1,000.00 \$1,000.00
b. T1/PRI Rearrangement Charge (In Lieu of \$1,000.00 Service Establishment Charge when the customer already has a T1 in place)	N/A	\$200.00
c. D Channel Backup	\$100.00	\$150.00
d. Directory Numbers: Primary Directory Number (w/each ISDN- PRI) Additional Directory Numbers	No Charge \$2.00/Directory Number No Charge	No Charge \$25.00/Initial Service Establishment Request No Charge
e. ISDN-PRI Failover Solution		
3. CIRCUIT SWITCHED FEATURES:		
a. Features:		
1. Clear Channel Capability	No Charge	No Charge
2. Call-by-Call Capability for the following:		
a. Public Network Calls (incoming, outgoing or 2-way trunk calls)	No Charge	No Charge
b. DID (1)	No Charge	No Charge
c. FX: All existing tariff rates apply to FX facilities between CO's.	\$10.00	\$50.00
d. Tie Facility: All existing tariff rates apply to Tie facilities between CO's.	\$10.00	\$50.00
e. InWATS: All existing tariff rates apply to measured InWATS.	\$10.00	\$50.00
f. OutWATS: All existing tariff rates apply to measured OutWATS.	\$10.00	\$50.00
3. Advanced Calling Services: Caller ID - Basic (per PRI)	Included w/ISDN-PRI (Communication Channels Mo. Rate)	Included in ISDN-PRI Service Establishment (Communications Channels Svc Establishment)
b. Subsequent Feature Additions/Changes: Feature Additions/Changes per PRI	N/A	\$50.00
c. Move Charge To Move ISDN-PRI Service, per PRI	N/A	\$25.00

(1) Rates for blocks of numbers are provisioned under the Company's DID tariff.

(2) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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SPECIALIZED ACCESS/TRANSMISSION ARRANGEMENT**CENTREX ¹****(C)****A. GENERAL**

1. Centrex is a central office-based business communications service that provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
2. All Centrex station lines will be equipped with standard features. Additional optional features may also be selected and generally result in additional charges.

B. RATES AND CHARGES**1. Centrex Line Rates**

- a. The following per-line Centrex rates apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

CENTREX LINE RATE SCHEDULE FOR POTLATCH EXCHANGE						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	22.10	21.50	21.00	20.50	19.90	19.40
3-5	20.30	19.80	19.20	18.70	18.20	17.70
6-15	16.80	16.20	15.70	15.20	14.60	14.10
16-25	15.00	14.50	13.90	13.40	12.90	12.40
26-50	13.20	12.70	12.20	11.60	11.10	10.60
51-100	11.50	10.90	10.40	9.90	9.40	8.80
100+	8.80	8.30	7.80	7.20	6.70	6.20

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

CENTREX LINE RATE SCHEDULE FOR TROY EXCHANGE						
Number of Centrex Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2*	23.80	23.20	22.60	22.00	21.50	20.90
3-5	21.90	21.30	20.70	20.10	19.60	19.00
6-15	18.10	17.50	16.90	16.30	15.80	15.20
16-25	16.20	15.60	15.00	14.40	13.90	13.30
26-50	13.30	12.70	12.20	11.60	11.00	10.50
51-100	10.50	9.90	9.30	8.70	8.20	7.60
100+	8.90	8.40	7.80	7.20	6.70	6.10

* Rate also applies to single-line off-premise extensions to primary-site Centrex group.

¹This service is only available where facilities are available. As the Company upgrades its network to (fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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SPECIALIZED ACCESS/TRANSMISSION ARRANGEMENT

CENTREX ¹

(C)

B. RATES AND CHARGES (Continued)

1. Centrex Line Rates (Continued)

b. Service Charges

- 1) Establishment Charge: A non-recurring service charge will apply for each Centrex line established. These are the only applicable non-recurring charges that apply for the establishment of Centrex lines unless premise work is required. Refer to the service charges section of this tariff for applicable premise work charges.

Lines Per Location	Service Charge Per Line (Non-recurring Charge)
2 - 5 *	\$25.00
6 - 25	\$20.00
26 - 50	\$15.00
51 +	\$10.00

* Rate also applies to single-line off premise extensions to primary-site Centrex group.

- c. **Additions/Changes to Individual Station Features:** A **\$5.00** non-recurring additions/changes charge will apply to each Centrex line arranged.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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SPECIALIZED ACCESS/TRANSMISSION ARRANGEMENT

CENTREX ¹

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B. RATES AND CHARGES (Continued)

1. Centrex Line Rates (Continued)

- d. Standard, Non-Chargeable Individual Station Features:** The following are standard, non-chargeable individual station features which are included with the Centrex line rate at no charge:
- (1) Business Group Automatic Identified Outward Dialing
 - (2) Call Park Features:
 - (a) Call Park - Directed
 - (b) Call Park - Local
 - (3) Call Pick-Up Features:
 - (a) Call Pick-Up (non-recurring charge for reprogramming charges only)
 - (b) Call Pick-Up - Directed (non-recurring charge for reprogramming charges only)
 - (4) Call Transfer - Internal Only
 - (5) Centrex Repeat Dialing - Internal Only
 - (6) Direct Inward Dialing (capabilities may be limited by Simulated Facilities)
 - (7) Direct Outward Dialing (capabilities may be limited by Simulated Facilities)
 - (8) Distinctive Ringing/Call Waiting Indication
 - (9) Do Not Disturb
 - (10) Intercom Dialing
 - (11) 3-Way Calling
 - (12) Touchtone
 - (13) Voice/Data Protection

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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SPECIALIZED ACCESS/TRANSMISSION ARRANGEMENT

CENTREX ¹

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B. RATES AND CHARGES (Continued)

1. Centrex Line Rates (Continued)

- e. **Optional, Non-Chargeable Individual Station Features:** The following are optional, non-chargeable individual station features which may be added to a Centrex line at no charge:

- (1) Call Forwarding Features:
 - (a) Call Forwarding - All Calls (Variable)
 - (b) Call Forwarding - Busy Line
 - (c) Call Forwarding - Don't Answer
 - (d) Call Forwarding - Incoming Only [Option available with (a)-(c)]
 - (e) Call Forwarding - Within Group Only [Option available with (a)-(c)]
- (2) Call Hold
- (3) Caller Identification-Number - Internal Only
- (4) Call Transfer - Attendant
- (5) Call Waiting Features:
 - (a) Call Waiting (Terminating) (may include Cancel Call Waiting)
 - (b) Call Waiting - Incoming Only (may include Cancel Call Waiting)
- (6) Class of Service Restrictions:
 - (a) Fully-Restricted Line
 - (b) Semi-Restricted Line
- (7) Off-Premises Station (appropriate Centrex line rates will apply)
- (8) Single-Digit Dialing
- (9) Speed Call 8 (customer changeable)

2. **Discount Package Plan:** A Centrex customer subscribing to multiple optional, chargeable individual station features is eligible to participate in the Discount Package Plan. The Discount Package Plan applies to those optional line features described in Sections 3 and 5:

<i>Number of Features Subscribed to Per Centrex Line</i>	<i>Number of Features Included When Purchasing Multiple Individual Station Line Features</i>
--	--

Greater than or equal to 3 features.....	1 feature of same or lesser value included
Greater than or equal to 6 features.....	2 features of same or lesser value included
Greater than or equal to 9 features.....	3 features of same or lesser value included
Greater than or equal to 12 features.....	4 features of same or lesser value included

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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B. RATES AND CHARGES (Continued)

3. **Optional, Chargeable Individual Station Features:** The following are optional, chargeable individual station features which may be provisioned on any Centrex line at the established monthly tariff rates:

a.	Call Transfer - Individual - All Calls	\$.30 per line
b.	Class of Service Restrictions:	
	(1) Toll Restriction	\$.30 per line
	(2) Code Restriction & Diversion	\$.30 per line
	(3) Outgoing Call Screening	\$.30 per line
c.	Direct Connect Service (a/k/a Hot Line)	\$.30 per line
d.	Manual Line Service	\$.30 per line
e.	Night Service	\$.30 per line
f.	Warm Line	\$.30 per line
g.	Advanced Calling Services:	
	(For availability and conditions, see Company's Advanced Calling Services Tariff)	
	(1) Caller ID - Basic - External	25% off ACS Tariff Rates
	(2) Other ACS Services	25% off ACS Tariff Rates
	(excludes Call Trace and Caller ID-Deluxe)	
	(3) Caller ID - Deluxe	
	(For rate, see Company's Advanced Calling Services Tariff)	
	(4) Call Trace	
	(For rate, see Company's Advanced Calling Services Tariff)	
h.	Attendant Camp-On	\$1.00 per line
i.	Call Forwarding - Remote Activation	\$1.00 per line
	(Add-on to Call Forwarding)	
j.	Call Waiting Features:	
	(1) Call Waiting - Dial	\$1.00 per line
	(2) Call Waiting - Originating	\$1.00 per line
k.	6-Way Calling or Conference-Attendant	\$3.00 per line
l.	Speed Calling 30-Code (customer changeable)	\$1.00 per line

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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B. RATES AND CHARGES (Continued)

4. Optional, Chargeable Features Associated with Groups of Lines or Centrex Systems: The following are optional, chargeable features/services which may be provisioned on Centrex Groups of Lines or Centrex Systems at the established tariff rates:

- | | | |
|----|---|--|
| a. | Account Codes | * |
| b. | Authorization Codes | * |
| c. | Automatic Route Selection Features: | |
| | (1) Automatic Route Selection | * |
| | (2) Time-of-Day/Day-of-Week Routing Control | * |
| | (3) Expensive Route Warning Tone | * |
| | (4) Outgoing Queuing | * |
| d. | Business Group Dialing Plan: | |
| | (1) Standard Dialing Plan | No Charge |
| | (2) Customized Dialing Plan | \$80.00 non-recurring |
| e. | Centralized Attendant Service | * |
| f. | Centrex Complex | * |
| g. | Customer Control | * |
| h. | Main Satellite Service | * |
| i. | Music/Message on Hold: | |
| | (1) Standard Music Audio (audio source resides at telco) | \$25.00 per month |
| | (2) Custom Music/Message Audio (audio source resides at telco) | \$50.00 per month |
| | (3) Custom Music/Message Audio (audio source resides at customer) | \$25.00 per month + line/trunk circuit tariff rate |
| j. | Special Customer Provided Equipment (CPE) Interface Circuits: | |
| | (1) Code Calling | \$5.00 + line/trunk circuit tariff rate |
| | (2) Improved Radio Paging | \$5.00 + line/trunk circuit tariff rate |
| | (3) Loudspeaker Paging | \$5.00 + line/trunk circuit tariff rate |
| | (4) Paging Access | \$5.00 + line/trunk circuit tariff rate |
| | (5) Recorded Telephone Dictation | \$5.00 + line/trunk circuit tariff rate |
| k. | Special Intercept Announcement: | |
| | (1) Standard Announcement (audio source resides at telco) | \$25.00 per month |
| | (2) Customer Worded Announcement (audio source resides at telco) | \$50.00 per month |
| | (3) Customer Worded Announcement (audio source resides at customer) | \$25.00 per month + line/trunk circuit tariff rate |
| | (4) Changes to Customer Worded Announcement | \$30.00 non-recurring |
| l. | Station Message Detail Recording | * |

* Rate will be derived from actual cost and filed with the Commission for approval when the Telephone Company receives a request.

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B. RATES AND CHARGES (Continued)

5. Hunting Service

- a. **Optional, Chargeable Hunting Arrangements:** The following are optional, chargeable hunting arrangement features/services which may be provisioned with Centrex Service at the established rates:

	Per Line in Hunt Group	Non-Recurring Charges
(1) Circle Hunting *	\$.50	\$10.00 per hunt group
(2) Regular Hunting *	\$.50	\$10.00 per hunt group
(3) Preferential Hunting *	\$ 1.00	\$10.00 per hunt group
(4) Series Completion *	\$.50	\$10.00 per hunt group
(5) Uniform Call Distribution *	\$ 1.00	\$10.00 per hunt group

- b. Changes to Hunting Group Arrangements/patterns (Additional Lines/Change Hunting Order) \$10.00 non-recurring

- c. Hunt Group Options:
- | | |
|---|---|
| (1) Queuing for Hunt Group | \$ 5.00 each queue slot/monthly |
| (2) Delay Announcements for Queued Calls: | |
| (a) Standard Announcement
(audio source resides at telco) | \$25.00 per month |
| (b) Customer Worded Announcement **
(audio source resides at telco) | \$50.00 per month |
| (c) Customer Worded Announcement **
(audio source resides at customer) | \$25.00 per month
+ line/trunk circuit tariff rate |
| (d) Changes to Customer Worded Announcement | \$30.00 non-recurring |
| (3) Stop Hunt/Make Busy | |
| (a) Access Code Activation | \$.70 per line per month |
| (b) Key/Switch Activation | \$6.50 per circuit per month |

* Features are included in the Discount Package Plan.

** More than one announcement per UCD group will be charged on an individual case basis.

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B. RATES AND CHARGES (Continued)

6. Simulated Facility Groups (SFGs):

a. Simulated Facility Group Arrangements:

	<u>Monthly Rate</u> Business One-Party Tariff Rate	<u>Non- Recurring Charge</u> N/A
(1) Each Simulated Facility (OutWATS, INWATS)		
(2) Rearrangements and changes to Simulated Facilities and routing patterns	N/A	\$15.00

b. Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.

c. Normal INWATS rates will be charged for INWATS calls.

d. Normal Tie Facility rates will be charged for the use of tie facilities.

C. REGULATIONS AND CONDITIONS

1. A Centrex customer must have a minimum of two Centrex lines terminating to a primary customer site.
2. The minimum charge period for services provided under this tariff shall be for one month except when the provision of the service requires the construction of additional facilities and/or equipment. The customer will be required to pay all or a portion of the construction and installation charges and/or contract for service beyond the minimum service period in an arrangement agreeable to both the Telephone Company and the customer.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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C. REGULATIONS AND CONDITIONS (Continued)

3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability may differ by exchange.
4. One directory listing is provided without charge for each Centrex line.
5. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
6. The monthly rate for customers choosing the service period plan is guaranteed against telephone company initiated changes during the selected service contract period.
7. **Subsequent line additions/deletions to the original service contract period are stipulated as follows:**
 - a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count at the primary customer location to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
 - b. Subsequent line deletions, resulting in reductions equal to or exceeding 30% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph C8 below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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C. REGULATIONS AND CONDITIONS (Continued)

8. Termination Liabilities shall be treated as follows:

- a. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.¹
- b. If a customer terminates service prior to the expiration of the term, the customer shall pay an early termination fee equal to the difference between the amount billed had the customer been billed at the rate applicable under the contract and the amount which would've been billed under a shorter term contract. That difference in monthly contracted amounts would apply to each month that the customer received the service prior to the termination.

Example: Customer signs a 36 Mo. Contract and terminates after 28 Months

24 Mo. Rate (\$21.00) – 36 Mo. Rate (\$20.50) = \$.50 x 28 months = \$14.00 ETC

- c. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
 1. Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
 2. Pay termination charges as described in a. above on the number of Centrex station lines disconnected.
9. All exchange lines in a Centrex Group must have the same billing arrangement, either flat-rate or measured service (where offered).
10. Intercom calls between lines in a Centrex Group are not subject to local measured service.
11. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
12. This tariffed Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, contract, or may be provided by the customer.
13. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
14. It is at the Company's discretion to offer temporary suspension of Centrex Service.

¹ This contract termination charge application will be grandfathered effective July 15, 2010. Any contracts signed after this date, will include the termination charge application as specified in Paragraph 8.b above.

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D. DEFINITIONS

The following definition section defines all standard and optional features which either are or may be provided as a part of the Centrex service.

The following are standard, non-chargeable individual station features which are included with the Centrex line rate at no charge:

1. **Business Group Automatic Identified Outward Dialing**
Business Group Automatic Identified Outward Dialing provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.
2. **Call Park Features:**
 - a. **Call Park - Directed**
Call Park - Directed allows a Centrex user to park (or store) a call against any directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.
 - b. **Call Park - Local**
Call Park - Local allows a Centrex user to park (or store) a call against his/her directory number within the business group and unpark (or retrieve) the call from any other directory number within the business group.
3. **Call Pick-Up Features:**
 - a. **Call Pick-Up**
Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code.
 - b. **Call Pick-Up - Directed**
Call Pick-Up - Directed enables a station user to answer a call that is ringing at another station within the Centrex Group by dialing an access code and the ringing station number.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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D. DEFINITIONS (Continued)

4. Call Transfer - Internal Only

Call Transfer - Internal Only allows a station user to transfer calls to another station within the Centrex Group by flashing the switchhook and dialing the transfer-to number.

5. Centrex Repeat Dialing - Internal Only

Centrex Repeat Dialing - Internal Only allows the customer to automatically redial the last intercom number dialed. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.

6. Direct Inward Dialing

Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

7. Direct Outward Dialing

Direct Outward Dialing enables Centrex station user to call outside the Centrex Group directly without the assistance of an attendant.

8. Distinctive Ringing/Call Waiting Indication

Distinctive Ringing/Call Waiting Indication allows a Centrex station user to listen to the cadence of the ringing pattern or Call Waiting tone to determine whether a call is coming from within the business or from outside the business. Distinctive Ringing and Call Waiting tones are applied under the following conditions: 1) Pattern A: (normal ringing and Call Waiting tones) is used with intercom calls. These are internal calls that originate within the business; 2) Pattern B: (two short rings or Call Waiting tones) is used with Direct Inward Dialing calls. These are incoming calls that originate outside the business. Pattern B is also used for calls completed by way of the attendant and calls incoming from a tie facility; 3) Pattern C: (short-short-long ringing or three short Call Waiting tones) is used with Dial Call Waiting, Call Waiting-Originating, and Night Service calls.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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D. DEFINITIONS (Continued)

9. Do Not Disturb

Do Not Disturb allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override Do Not Disturb.

10. Intercom Dialing

Intercom Dialing allows Centrex station users to call other stations within their Centrex Groups by dialing abbreviated codes.

11. 3-Way Calling

3-Way Calling allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.

12. Touchtone

Where Central Office facilities are available, a type of high-speed address signaling (dialing) in which buttons in a bank of twelve can be depressed to give one of a group of audio tone pairs for signaling directly over the circuit.

13. Voice/Data Protection

Voice/Data Protection allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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D. DEFINITIONS (Continued)

The following are optional, non-chargeable individual station features which may be added to a Centrex line at no charge:

14. Call Forwarding Features:

- a. **Call Forwarding - All Calls (Variable)**
Call Forwarding - All Calls (Variable) enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.
- b. **Call Forwarding - Busy**
Call Forwarding - Busy causes all calls to be redirected to an alternate station when the called station is busy.
- c. **Call Forwarding - Don't Answer**
Call Forward - Don't Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.
- d. **Call Forwarding - Incoming Only (Add-on to Call Forwarding)**
Call Forwarding - Incoming Only is an option that can be used with any of the Call Forwarding features (Call Forwarding - All Calls (Variable), Busy, and Don't Answer) and allows only incoming calls (calls that originate outside the Centrex Group) to be forwarded. Calls from within the group or a private facility are not forwarded.
- e. **Call Forwarding - Within Group Only (Add-on to Call Forwarding)**
Call Forwarding - Within Group Only is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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D. DEFINITIONS (Continued)

15. Call Hold

Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

16. Caller Identification-Number - Internal Only

Caller Identification-Number - Internal Only allows for the display of the calling party's telephone number (intercom number) on calls made within the Centrex Group. This feature requires a special customer-provided display device which may be either attached to the telephone or built into the telephone. Caller Identification-Basic - External (calls from outside the Centrex Group) can be subscribed to at rates established in this tariff.

17. Call Transfer - Attendant

Call Transfer - Attendant allows members of a customer group, who do not have station-controlled call transfer capability, to transfer calls with the aid of the attendant. During a call incoming to the customer group via direct distance dialing, the called party can reach the attendant to request the transfer by flashing and dialing the access code to the attendant. The attendant can only transfer the incoming call to another station within the customer group.

18. Call Waiting Features:

a. Call Waiting (Terminating)

Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook. **This feature may include Cancel Call Waiting.**

b. Call Waiting - Incoming Only

Call Waiting - Incoming Only gives the Centrex user a call waiting tone only for calls incoming to his/her group from outside the business. All other calls receive busy tone, and no call waiting tone is provided to the called party. **This feature may include Cancel Call Waiting.**

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D. DEFINITIONS (Continued)

19. Class of Service Restrictions:

a. Fully-Restricted Line

A Fully-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex Group. Blocked calls may be routed to reorder tone or a recorded announcement.

b. Semi-Restricted Line

A Semi-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex Group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features. Blocked calls may be routed to reorder tone or a recorded announcement.

20. Off-Premises Stations

Off-Premises Stations enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location. Appropriate Centrex line rates will be applied to Off-Premises Stations.

21. Single-Digit Dialing

Single-Digit Dialing permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex Group and are preprogrammed by the Telephone Company.

22. Speed Calling 8-Code (Customer Changeable)

Speed Calling 8-Code enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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D. DEFINITIONS (Continued)

The following are optional, chargeable individual station features which may be provisioned on any Centrex line at established tariff rates:

23. Advanced Calling Services

Advanced Calling Services are offered as optional, chargeable features and are outlined in the Advanced Calling Services' section of this Company's tariff. Advanced Calling Services are a group of features which allow customers to efficiently manage the call flow generated over exchange access lines. The rates for Advanced Calling Services for Centrex users are defined in this Centrex tariff.

24. Attendant Camp-On

Attendant Camp-On allows an attendant attempting to transfer a call to a busy station within the Centrex Group to place the call in waiting until the station becomes available. The busy station receives a special call waiting indication and may either flash the switchhook or hang up to answer the camped-on call.

25. Call Forwarding - Remote Activation

Call Forwarding - Remote Activation allows the Centrex user to activate and deactivate Call Forwarding from any location.

26. Call Transfer - Individual - All Calls

Call Transfer - Individual - All Calls allows the Centrex user to transfer any established call to another person. Calls may be transferred to other parties both within and outside the business. The Centrex user may transfer a call by flashing the switchhook and dialing the station to which the call is to be transferred. When the Centrex user hangs up, the call will be transferred. In addition, this feature may be used to transfer calls to Tie Facilities.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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D. DEFINITIONS (Continued)

27. Call Waiting Features:

a. Call Waiting - Dial

Call Waiting - Dial allows the Centrex user to dial a special code prior to calling another station in the Centrex Group and cause a Call Waiting tone to be applied to the station if it is busy (regardless of whether it has Call Waiting). Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call.

b. Call Waiting - Originating

Call Waiting - Originating allows the Centrex user to automatically apply Call Waiting tones whenever he/she calls another station in the Centrex Group and the line is busy, even if the station called does not have the Call Waiting feature. Once alerted, the station called can either flash the switchhook or hang up to answer the waiting call. In contrast to Dial Call Waiting, this feature does not require the Centrex user to dial an access code prior to making the call.

28. Class of Service Restrictions:

a. Toll Restriction

Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

b. Code Restriction & Diversion

Code Restriction blocks the completion of calls that are directed to customer specified area codes (NPAs) and/or central office codes (NXXs). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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SPECIALIZED ACCESS/TRANSMISSION ARRANGEMENT

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D. DEFINITIONS (Continued)

28. Class of Service Restrictions: (Continued)

c. Outgoing Call Screening

Outgoing Call Screening blocks the completion of calls to specific directory numbers (3, 6, 7, or 10 digit basis). Blocked calls may be routed to reorder tone, a recorded announcement or to a designated station (e.g. the attendant).

29. Conference - Attendant

Conference - Attendant allows an attendant to initiate a conference call of up to six parties (including the attendant). The selection of a special Conference Attendant can be done from any subscribing station within the same customer group by dialing a specific access code.

30. Direct Connect Service (a/k/a Hot Line)

Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.

31. Manual Line Service

Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switchhook.

32. Night Service

Night Service allows calls directed to the attendant to be re-routed to predesignated station lines within the same Centrex Group when the attendant position is not staffed (i.e., evening hours, weekends).

33. 6-Way Calling

6-Way Calling allows the Centrex user to sequentially call up to five other people and add them together to make up a six-way call. The Centrex user must first dial an access code to implement this feature.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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D. DEFINITIONS (Continued)

34. Speed Calling 30-Code (Customer Changeable)

Speed Calling 30-Code enables a station user to call a list of up to 30 preselected directory numbers by dialing one-digit codes instead of the directory numbers. This list may be programmed from the Centrex user's telephone set. In addition, Speed Calling 30 lists may be shared by multiple users within a Centrex Group. When the list is shared, only one user is allowed to change the list.

35. Warm Line

Warm Line provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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D. DEFINITIONS (Continued)

The following are optional, chargeable features/services which may be provisioned on Centrex Groups of lines or Centrex Systems at established tariff rates:

36. Account Codes

Account Codes allow the Centrex user to add an account code for allocating charges. These charges can be printed out on a report or made part of the monthly phone bill.

37. Authorization Codes

Authorization Codes allow the Centrex user to dial a special code prior to making a call and override the dialing restrictions at a particular station.

38. Automatic Route Selection Features:

a. Automatic Route Selection

Automatic Route Selection provides a list of route choices (OutWATS, tie facilities, public carriers, direct distance dialing and foreign exchange) for each outgoing call. The routes on the list are searched sequentially and automatically for idle facilities until an idle facility is found or all route selections are determined unavailable.

b. Time-of-Day/Day-of-Week Routing Control

Time-of-Day/Day-of-Week Routing Control allows the list of facility groups over which the Automatic Route Selection feature hunts to complete a given call to be manually altered based on Time-of-Day and/or Day-of-Week considerations.

c. Expensive Route Warning Tone

Expensive Route Warning Tone provides a per-call method of cost control by giving the Centrex user a tone when a call is being routed over the most expensive facility in the group.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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D. DEFINITIONS (Continued)

38. Automatic Route Selection Features: (Continued)

d. Outgoing Queuing

Outgoing Queuing allows outgoing calls to be placed into a queue and wait for an available facility when all allowed/available facilities are in use. When a facility becomes idle, the call can be made. This feature allows callers to automatically be placed in waiting for an outgoing facility on either an on-hook or off-hook basis.

39. Business Group Dialing Plan

A Business Group Dialing Plan enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing; and customized feature activation/deactivation codes. Each Centrex Group may use either a standardized or a customized Business Group Dialing Plan.

40. Centralized Attendant Service

Centralized Attendant Service provides a centralized attendant group for the business which is distributed over geographically separate switching systems. Attendants are normally located at one location and all calls requiring attendant assistance (for all locations) are routed to the attendant location.

41. Centrex Complex

Centrex Complex allows the association of multiple Centrex Groups in a single system. All Centrex Groups within the Complex share intercom calling privileges, but may have separate private facility groups or separate dialing plans.

42. Customer Control

Customer Control allows for the ability to change the operation of certain features via the attendant console. The features which may be changed are Time-of-Day/Day-of-Week Routing Control, Outgoing Queuing and Authorization Codes.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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D. DEFINITIONS (Continued)

43. Main Satellite Service

Main Satellite Service allows the Centrex user to tie together several business locations which may be serviced from different central office switches. All attendant services are normally provided from the "main" location, and this location is the only one with a listed directory number. Tie trunks connect all locations for intercom calling.

44. Music/Message on Hold

Music/Message on Hold provides music/message for calls put on call hold (or parked) by Centrex subscribers. The music/message and audio source may be telephone company provided or customer provided.

a. **Standard Music Audio** - Standard Music and audio source is provided by the telephone company-Music is only available for Standard.

b. **Custom Music/Message Audio (audio source resides at telco)** - The production of the Custom Music/Message is provided by the customer. The telephone company reserves the right to refuse any audio source equipment in or on the telephone company's premises due to physical size, electronic emissions, safety concerns, etc.

c. **Custom Music/Message Audio (audio source resides at customer)** - The production of the Custom Music/Message is provided by the customer. The audio is located at the customer's premises and a line/trunk tariff will apply and be necessary to supply the Music/Message to the telephone company.

45. OutWATS, INWATS, and Tie Facilities:

a. OutWATS

OutWATS is a form of Direct Distance Dialing service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the band limits of the OutWATS station user. Simulated Facility Groups may be used to control the number of simultaneous OutWATS calls that can be made from a business.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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D. DEFINITIONS (Continued)

45. OutWATS, INWATS, and Tie Facilities: (Continued)

b. INWATS

INWATS service provides the ability to receive calls which would be dialed as 800-type numbers. This allows individuals calling a business to do so without incurring toll charges. Simulated Facility Groups may be used to control the number of simultaneous INWATS calls that can be made to the business.

c. Tie Facilities

Tie Facility Access allows the Centrex user to make and receive calls to other switches via Tie Facilities. For outgoing Tie Facilities, stations in the business dial a special access code. Access to Tie Facilities can be controlled or restricted by Simulated Facility Groups.

46. Special Customer Premise Equipment (CPE) Interface Circuits:

Special CPE Interface Circuits provide access to special customer-owned equipment, such as paging equipment, code calling equipment, dictation and radio paging equipment by dialing an intercom or access code. Depending upon the customer-owned equipment used, either line circuits or trunk circuits will be required:

a. Code Calling

Code Calling allows for dial access via an access code to connect to a customer-provided signaling device using a bell or some other audible signal. During the time that the user is on the line to the device, the person called can pick up any line within the Centrex Group and dial a code to automatically connect to the user.

b. Improved Radio Paging

Improved Radio Paging allows attendants and other users to page other people in the business using radio paging equipment. Anyone receiving a page can establish a connection by dialing a code from a Centrex phone.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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D. DEFINITIONS (Continued)

46. Special Customer Premise Equipment (CPE) Interface Circuits: (Continued)

c. Loudspeaker Paging

Loudspeaker Paging allows dial access via an access code to page someone on the business' premises. The user can use this feature when someone is on hold, but the person on hold cannot be transferred to the paging device.

d. Paging Access

Paging Access allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.

e. Recorded Telephone Dictation

Recorded Telephone Dictation allows the Centrex user to connect a telephone dictation machine so that users can dial an access code and dictate information.

47. Special Intercept Announcement

A Special Intercept Announcement may optionally be used to address the following conditions: a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or b) If the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).

48. Station Message Detail Recording (SMDR)

SMDR provides detailed call information on billable and non-billable calls made from the Centrex Group. This feature requires special equipment which must be located on the customer's premises.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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D. DEFINITIONS (Continued)

The following are optional, chargeable hunting features which may be provisioned with Centrex Service at established tariff rates:

49. Hunting Arrangements:

- a. **Circle Hunting**
Circle Hunting allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt list in search of an idle station. The caller is connected to the first idle station encountered.
- b. **Preferential Hunting**
Preferential Hunting allows any station in a Hunt Group to have its own (preferential) hunting list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire hunt group.
- c. **Regular Hunting**
Regular Hunting or Linear Hunting is performed in a sequential fashion across all members of a Multiline Hunt Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal.
- d. **Series Completion**
Series Completion is a hunting arrangement in which individual stations always have their own directory numbers and classes of service. Two different hunting arrangements can be selected with Series Completion: linear or circle.
- e. **Uniform Call Distribution**
Uniform Call Distribution is intended to distribute calls evenly among the stations in a Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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D. DEFINITIONS (Continued)

50. Delay Announcements for Queued Calls

Delay Announcements can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.

51. Make Busy Features:

a. Make Busy

Make Busy can be used to temporarily make a particular station in a Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station.

b. Group Make Busy

Make Busy can be used to temporarily make a group of stations or an entire Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.

52. Queuing for Hunt Groups

Queuing may optionally be used when all stations in a Hunt Group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt Groups or Series Completion Groups.

53. Stop Hunt

Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Hunt Group will cause the search for an idle line to stop there.

¹ This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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LOCAL EXCHANGE SERVICES PRICE LIST

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Section 10
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SERVICE CONNECTION CHARGES

A. GENERAL

1. Service Connection Charges are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for voice services. They apply to ordering, connecting, moving, changing, or rearranging of voice services.
2. Changes initiated and made by the Company for the convenience of the customer, changes of service and facilities for continuation of satisfactory service, changes stemming from Company errors, or normal repair and maintenance performed on general voice services and associated equipment will be done at the expense of the Company.

B. SERVICE DESCRIPTIONS

1. Service Order Charge – Initial:
Initial Service Order charge applies to Company representative's time required to establish a new customer into the billing system.
2. Service Order Charge – Subsequent:
Subsequent Service Order charge applies to Company representative's time required in making changes to already established billing records due to a customer's service request.
3. Central Office Work Charge:
Central Office Work charge applies to Company representative's time required in making changes in the switch or with central office systems and equipment at the request of the customer. Work would include, but is not limited to establishment of service, adding lines, adding features, changing a telephone number, and moves.
4. Line Connection Charge:
A Line Connection charge would apply to Company representative's time working on the line between the central office and up to the pedestal, or the demarcation point such as the network interface device (NID) or Optical Network Terminal (ONT); or on a circuit between premises traversing company distribution plant.
5. Premise Visit Charge:
A premise visit charge applies for a Company vehicle deployment when a company representative is required to install lines or isolate trouble at the request of the customer. Also see Conditions and Limitations number 5.
6. Reconnect for Non-Payment:
This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.

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LOCAL EXCHANGE SERVICES PRICE LIST

POTLATCH TELEPHONE COMPANY
Idaho

Section 10
First Revised Sheet 2
Cancels Original Sheet 2

SERVICE CONNECTION CHARGES

C. CONDITIONS AND LIMITATIONS

1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer.
2. Service Connection Charges are in addition to recurring rates and any other charges applicable for voice services subscribed to by the customer. Service Connection Charges may apply in addition to special installation charges or construction charges as set forth elsewhere in Company's Price List.
3. Service Connection Charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's Price List.
4. One Service Order Charge (Initial or Subsequent) applies for all services requested at the same time for the same customer at the same premises.
5. A Line Connection and a Premises Visit will apply to service trouble that is determined to be in customer-provided equipment or inside wire, and the customer does not subscribe to Inside Wire Maintenance. No other Service Connection Charges apply.
6. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring.
7. The Company may waive Service Connection Charges from time-to-time as part of a promotion for new or existing products and services
8. Service Connection Charges DO NOT apply to the following customer requests:
 - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.
 - b. Changes stemming from Company errors or to normal repair and maintenance performed on general voice service and associated equipment.
 - c. Re-establishing voice service at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy due to fire, flood, etc. At the option of the Company, a different telephone number may be used.

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SERVICE CONNECTION CHARGES

C. CONDITIONS AND LIMITATIONS (Continued)

6. Service Connection Charges DO NOT apply to the following customer requests:
(continued)
- d. Adding or changing custom calling services, advanced calling services, directory listings, non-published numbers and non-listed numbers.
 - e. Changing the billing person's name
 - f. Suspension of Service requested by the customer and subsequent reconnect to full service.

D. RATES

	<u>Non-Recurring Rates</u>
1. Initial Service Order - Residential	\$20.00
- Business	\$25.00
2. Subsequent Service Order	\$10.00
3. Central Office Work	\$5.00
4. Line Connection	\$20.00
5. Premise Visit	\$20.00
7. Reconnect for Non-Payment	\$15.00
(Includes Subsequent SO & Line Connect)	

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SERVICE CONNECTION CHARGES

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SERVICE CONNECTION CHARGES

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SERVICE CONNECTION CHARGES

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SERVICE CONNECTION CHARGES

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LOCAL EXCHANGE SERVICES PRICE LIST

Section 11

POTLATCH TELEPHONE COMPANY
Idaho

Original Sheet 1

CONSTRUCTION CHARGES

I. General

Construction charges are non-recurring charges applicable under certain conditions or for extending company facilities in order to provide telecommunication services. These charges are in addition to applicable charges for the class of service furnished, service connection charges, charges for moves and changes, and other charges that may be applicable.

II. Definitions

- A. Applicant
A residential customer applying for telecommunication services at a location that currently does not have facilities established.
- B. Application
A request to the Company for telecommunication services, as distinguished from an inquiry as to the availability or charges for such service.
- C. Construction Allowance
The portion of new construction and facilities that is provided at no charge.
- D. Costs
Costs associated with the construction of new facilities include, but are not limited to, engineering, labor, materials, equipment, government fees and charges, right-of-ways, road crossings, road boring, trenching, etc.
- E. Developer
An Applicant who is responsible for requesting placement telecommunications services in a new area for permanent residential and/or business telecommunications services prior to, or in conjunction with, a request for telephone service by a customer located in that new area. The area to be developed is defined as land which is divided or is proposed to be divided into 5 or more lots, parcels, or units.
- F. Easement
A right given to another person or entity to trespass upon land that person or entity does not own. Easements are used for roads, private property, etc. given to utility companies for the right to bury cables or access utility lines.
- G. Group Application or Project
A request for telecommunications services to 4 or less premises which are located one-half mile or less between each other by individuals who wish to establish telecommunications services at the same time.
- H. Line Extension
Company outside plant that is required to extend Company facilities and service beyond the existing facilities of the Company.
- I. New Construction
The placement of those additional facilities required to extend telecommunications services from the nearest existing working facility within the wire center to the Applicant(s) premises.

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LOCAL EXCHANGE SERVICES PRICE LIST

Section 11

POTLATCH TELEPHONE COMPANY
Idaho

Original Sheet 2

CONSTRUCTION CHARGES

II. Definitions (continued)

- J. Permanent Service
Service provided at premises that has a permanent foundation and permanent connections to basic utilities such as water, gas and electricity.
- K. Right of Way
Legal access to land not owned by the Company for the purpose of digging trenches, laying cable or planting poles.
- L. Service Drop
Service conductor six-pair or smaller delivering service to the customer premise from the service provider's last network access point.
- M. Special Construction
When an Applicant requests specific and/or unusual plant, equipment, or services to be installed.
- N. Temporary Construction
Service provided is for a limited time and there is no immediate prospect of reusing the plant.

III. Terms and Conditions

- A. This tariff applies to requests for extension of residential basic local exchange service.
- B. This tariff does not apply to the application requests listed below. The terms and conditions of these requests shall be governed by an individual contract to be developed between the prospective applicant and the Company:
 - 1. Applications for Extension of Service for Business Service;
 - 2. Applications for Extension of Service by residential customers for other than residential basic local exchange service, unless the Company chooses to treat such application under this tariff;
 - 3. Applications from Developers requesting service to developments.
- C. The Company will determine the location and type of plant facilities required to provide the quantity and class of service, and to meet quality of service standards unless other arrangements have been agreed upon.
- D. New construction is based on actual route and average conditions that will enable the Company to extend service to Applicant(s) at a reasonable cost without adding an undue burden to the general body of existing customers.
- E. Where new construction is required, the Company will consult with other utilities to minimize construction costs (e.g., sharing trenches, poles, etc.).
- F. The Company will construct, own, and maintain outside plant facilities using standard specifications, engineering, design, and materials standards unless other arrangements have been agreed upon.

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Section 11

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CONSTRUCTION CHARGES

III. Terms and Conditions (continued)

- G. Reinforcement of existing physical plant will be provided at the Company's expense except where facilities on private property are provided by the Applicant.
- H. Upon request by an Applicant for service; the Company will provide, without charge, a preliminary sketch and rough estimate of the construction costs to be paid by the Applicant(s).
- I. Any construction performed by the Applicant must be authorized and approved by the Company.
- J. The Company must receive a Service Order plus payment of any agreed upon construction charges before construction begins.
- K. An Applicant(s) ordering service at more than one premise is treated as separate Applications.
- L. The start and completion time will depend on when the Company can coordinate for joint engineering and construction with other utilities; and obtain the material, labor and facilities necessary to complete the new construction.
- M. When the Company receives a group application or project for telephone service, any applicable construction charges for shared facilities (less a Construction Allowance per premises) will be divided between the Applicants.
- N. The Company will provide the Applicant(s) the estimated construction charges to be paid by the Applicant(s) in writing. The estimated construction charges will be good for thirty days after the Company provides a bill to the Applicant(s).
- O. Construction Charges will be associated with the premises for which they were established rather than the Applicant(s). Credit for Construction Charges may not be transferred from one premise to another.
- P. A single Applicant's request may be combined with another Applicant or added to a Group Applicant/Project when there is one-half mile or less of construction between Applicants and/or the grouping results in lower charges (or no increase in construction charges) for all Applicants involved.
- Q. If an Applicant disconnects service, no refund or adjustment is made to the Construction Charge applicable to the Applicant's premises regardless of any future reconnection of basic telephone service by the Applicant or upon connection of telephone service to a new Applicant. Upon disconnect, any outstanding construction charge amounts become due and payable immediately. Charges to remaining Group Applicants will not be affected by disconnects.

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CONSTRUCTION CHARGES

IV. Rates and Charges

A. General

1. All Construction charges are payable at the time the application for service is signed or when the account is rendered based on estimated costs, unless other arrangements have been authorized by the Company.
2. The initial NID will be provided at no cost to the Applicant(s).
3. If a single or group applicant disconnects service, all outstanding construction charges will become due and payable immediately.

B. Construction Allowance

1. Each Applicant with an active service order request will be provided with a one-time construction allowance per premises of 1000 feet, which includes a maximum of 300 feet on private property.

C. Charges

1. The cost of construction above the allowance.
2. The Applicant may be responsible for some or all the costs associated with the following:
 - Detail of the estimate, if requested prior to the start of construction;
 - Securing, clearing, and retaining right-of-ways;
 - Specific or unusual plant facilities not normally provided by the Company;
 - Establishment and removal of temporary facilities or seasonal in nature;
 - Rearrangement, change or move of facilities after construction begins;
 - Clearing the ground where facilities are to be laid of trees, stumps and other obstructions plus excavating and backfilling;
 - Removing rock or other abnormal conditions that are encountered;
 - Installation of lines after curb and sidewalks or other obstructions are in place;
 - Overtime work at the Applicant(s) request;
 - Rearrangement or relocation of existing facilities at the customer's request

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N11 SERVICES ⁽¹⁾

(C)

A. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711, and 811 to the following special services.

"211"

211 is assigned for community information and referral services.

"311"

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C. Conditions and Limitations

1. Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
2. N11 service is provided subject to the availability of the N11 code and where facilities permit.
3. Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
4. Directory listings may be provided for N11 under the terms, conditions, and rates specified in Section 6 of this Tariff.

(1) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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N11 SERVICES ⁽¹⁾

(C)

C. Conditions and Limitations (Continued)

5. Access to N11 is not available to the following classes of service:

- 1+
- 0+, 0- (credit card, third-party billing, collect calls)
- 101XXXX

In addition, operator assisted calls to the N11 Subscriber will not be completed.

6. Suspension of N11 Service is not allowed.

7. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.

8. The Company will provide both oral and written notification when a N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber make no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

9. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions, and rates for those services found elsewhere in this tariff will apply.

10. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

11. The company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

(1) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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N11 SERVICES ⁽¹⁾

(C)

C. Conditions and Limitations (Continued)

12. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
 13. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
 14. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 15. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
 16. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
 17. The N11 Subscriber, will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
 18. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.
- (1) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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N11 SERVICES ⁽²⁾

(C)

C. Conditions and Limitations (Continued)

19. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
20. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
21. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
22. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.

D. Rates and Charges

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

	Nonrecurring Charge
1. Service Order Charge, per point-to number	(1)
2. Central Office Switch Activation Charge	
• Per Central Office Switch Translated or Changed	\$85.00

(1) Service Order Charges as specified in Section 9 will apply.

(2) This service is only available where facilities are available. As the Company upgrades its network to fiber and VoIP, this service will only be available to existing customers as of January 1, 2021 and to customers that do not have access to fiber-based services.

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