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**From:** Jan Noriyuki  
**Sent:** Thursday, February 24, 2022 5:02 PM  
**To:** Terri Carlock; Dayn Hardie; Taylor Brooks  
**Cc:** Naomi Carr; Keri Hawker  
**Subject:** FW: Formal Complaint of Richard Keavy 2/24/22

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

QWE-T-21-14

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**From:** Cheap Advice <CheapAdvice@msn.com>  
**Sent:** Thursday, February 24, 2022 4:55 PM  
**To:** Jan Noriyuki <jan.noriyuki@puc.idaho.gov>  
**Subject:** Formal Complaint of Richard Keavy 2/24/22

*Personal and Confidential*

**Commission Secretary** RE: Formal Complaint of Richard Keavy  
Public Utilities Commission

I have taken the liberty of asking Mr Daniel Klein an occasional question, periodically, as to PUC protocol and expectations. He has been very helpful. I learned this morning he will be unavailable (for an on line exchange) until March 8. While the couple of items below may be inconsequential I will feel better about bringing them up...respectfully:

#1 - The latest PUC moves involving Qwest/CenturyLink (and enjoining the Hawley Troxell firm in Boise) were both interesting and fitting. I was reminded of some detail mentioned on your web site about a 14 day time allotment, *after* your receipt of a reply to **the Summons answer** and had to do with *your* ability to respond to that answer. IF/when the respondents get around to doing what is expected of them maybe I could provide a list, to the Secretary, of matters I would like them to answer? I have asked CenturyLink multiple times and for years for data they may *routinely* gather and store. I have asked them also to save and secure information for access at a hopeful later date...which may apply to their late and next responsibility?

If such an opportunity comes up I would like to make some information requests, of CenturyLink through (and or silently?) the PUC (?) that will hopefully be complimentary to your information gathering routines.

If what I seek doesn't square with your good attending, to PUC business, my request can be declined or just put away...without a reply from PUC.

In the past CLink has simply ignored my requests for information/data which I believe they had in their possession. On occasion they admitted the information they kept to from me was not done for legal or privacy reasons. It was done according to what they rested on to be 'policy' ... as in like it or lump it...run up the road. :)

2 - I saw the latest PUC/CenturyLink activity and exchanges on your web site this week. **The at your web site communication from Hawley Troxell indicates that I was copied on the 14th.** Today is the 24th and **I did not receive anything from them.** As you know overnight delivery of first class mail, in city, is not unheard of. It is unlikely they copied me ten days ago.

I know of that law firm. It would not surprise me to learn that/ IF they bailed out of the project completely and may eventually get around to stating so to your folks. That is totally guesswork on my part and may not be in the mix at all.

I am very much looking forward to *how* CenturyLink will respond to their responsibility to the State of Idaho and/or the fine that was rightly put to them.

Thanks to you and the Public Utilities Commission for being there.

No response to this necessary.

Richard Keavy      208-322-1383