## BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE INVESTIGATION	)	CASE NO. ASP-W-24-01
INTO ASPEN CREEK WATER COMPANY'S	)	
BILLING PRACTICES	)	NOTICE OF EXTENSION
	)	
	)	<b>ORDER NO. 36276</b>
	)	

During Staff's routine audit of Aspen Creek Water Company ("Company") Staff observed several instances of the Company charging for connections and rates in excess of the amounts permitted by its Commission-approved tariff.

On May 29, 2024, the Commission issued a Notice of Investigation directing Staff to file a report by July 10, 2024. Order No. 36196.

On July 9, 2024, at the Commission's Decision Meeting, Staff presented a Decision Memorandum indicating it had found additional areas of concern related to the Company's Certificate of Public Convenience and Necessity ("CPCN") that it hoped to investigate during its investigation into the Company's billing practices as authorized by Order No. 36196. Staff requested additional time to complete the investigation into the Company's billing practices and CPCN.

We now issue this Notice of Extension granting Staff until September 6, 2024, to file its report. Further, we remind the Company that it may only charge its customers for service based on the rates contained in its Commission approved tariff.

## **ORDER**

IT IS HEREBY ORDERED that Staff must file its report on its investigation into the Company's billing practices and CPCN by September 6, 2024.

IT IS FURTHER ORDERED that the Company is directed to produce necessary documents, including a map and sufficient legal description, of its certificated area to Staff within 30 days of the publication of this Order.

IT IS FURTHER ORDERED that the Company is directed to charge its customers only the rates and fees approved by this Commission.

IT IS FURTHER ORDERED that parties comply with Order No. 35375, issued April 21, 2022. Generally, all pleadings should be filed with the Commission electronically and will be deemed timely filed when received by the Commission Secretary. *See* Rule 14.02. Service between NOTICE OF EXTENSION

parties should continue to be accomplished electronically when possible. However, voluminous discovery-related documents may be filed and served on CD-ROM or a USB flash drive.

DONE by Order of the Idaho Public Utilities Commission at Boise, Idaho this 24<sup>th</sup> day of July 2024.

ERIC ANDERSON, PRESIDENT

JOHN R. HAMMOND, JR., COMMISSIONER

EDWARD LODGE, COMMISSIONER

ATTEST:

Monica Barrios Sanchez

**Commission Secretary**