## **BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION**

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IN THE MATTER OF ALGOMA WATER'S APPLICATION FOR AUTHORITY TO INCREASE ITS RATES AND CHARGES FOR WATER SERVICE IN THE STATE OF IDAHO

CASE NO. AWS-W-23-01 NOTICE OF CUSTOMER HEARING NOTICE OF VIRTUAL PUBLIC WORKSHOP ORDER NO. 35943

On March 7, 2023, Algoma Water System dba Algoma Water ("Company" or "Algoma") applied to the Idaho Public Utilities Commission ("Commission") to change rates for its residential and commercial customers.<sup>1</sup> The Company proposes to increase rates for residential customers to \$54.00 per month and increase rates for commercial customers to \$89.00 per month. *Id.* The Company's Application includes its rate calculation and several exhibits. The Company did not request an effective date in its Application. In a filing made on April 7, 2023, the Company requested a June 1, 2023, effective date.

On April 18, 2023, the Commission issued a Notice of Application and Notice of Intervention Deadline. Order No. 35745. No one intervened.

On May 2, 2023, the Commission issued a Notice of Suspension of Proposed Effective Date. Order No. 35766.

On June 27, 2023, the Commission issued a Notice of Modified Procedure establishing public comment and Company reply deadlines. Order No. 35827.

We now issue this Order setting the date and time for a virtual public workshop and a customer hearing.

## NOTICE OF VIRTUAL PUBLIC WORKSHOP

YOU ARE HEREBY NOTIFIED that Staff will hold a telephonic, public, informational workshop for customers taking water service from the Company on **WEDNESDAY, OCTOBER 11, 2023, AT 5:30 PM (PDT).** The purpose of the workshop is to provide customers with an overview of the Application and Staff's analysis regarding how the Company's proposed rate increase would impact customers if approved by the Commission. At

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<sup>&</sup>lt;sup>1</sup> The Company's Application was not entered into the Commission's case management system until April 6, 2023. NOTICE OF CUSTOMER HEARING NOTICE OF VIRTUAL PUBLIC WORKSHOP

the workshop, customers may ask Staff about the Application and how customers may further participate in the proceeding. To participate online, **please visit idahogov.webex.com**, and enter **meeting number 2633 090 8387**. Then click on the green "Join" button. At the next window, please enter this password: **AlgomaWorkshop**. Next, please click on the green "Join Webinar" button. At the next window, please enter your name and e-mail address, and then click on the "next" button. Then click on the green "Join Webinar" button.

To participate telephonically, call 1-415-655-0001 and enter meeting number 2633 090 8387 when prompted.

## NOTICE OF CUSTOMER HEARING

YOU ARE FURTHER NOTIFIED that the Commission's Rules of Modified Procedure contemplate that a case will be processed by written submissions without the need for a customer hearing. However, the Commission finds good cause to schedule a customer hearing in this case because of the potential impact to customers if the Company's Application is approved.

YOU ARE FURTHER NOTIFIED that the Commission will conduct a customer hearing in this matter on <u>WEDNESDAY, OCTOBER 18, 2023, beginning at 1:00 PM (PDT)</u> and ending at 3:00 PM (PDT), or after all customer testimony has been taken, whichever <u>comes first</u>. The purpose of the public hearing is to take testimony from members of the public and customers of the Company regarding the Company's Application. The hearing will take place at:

> SANDPOINT COMMUNITY HALL 204 S. 1<sup>ST</sup> AVENUE SANDPOINT, ID 83864

YOU ARE FURTHER NOTIFIED that to listen to the customer hearing, please call 1-415-655-0001 and enter the meeting number 2630 107 4654 when prompted.<sup>2</sup>

YOU ARE FURTHER NOTIFIED that the customer hearing and virtual public workshop will meet accessibility requirements of the Americans with Disabilities Act. Persons needing the help of a sign language interpreter or other assistance to participate in or to understand testimony at a customer hearing may ask the Commission to provide a sign language interpreter or other assistance at the hearing. The request for assistance must be received at least five working days before the hearing by contacting the Commission Secretary at:

<sup>&</sup>lt;sup>2</sup> Customers who choose to call in will be able to listen but will not be able to offer testimony. NOTICE OF CUSTOMER HEARING NOTICE OF VIRTUAL PUBLIC WORKSHOP

IDAHO PUBLIC UTILITIES COMMISSION P.O. BOX 83720 BOISE, IDAHO 83720-0074 (208) 334-0338 (Telephone) (208) 334-3762 (FAX) secretary@puc.idaho.gov

## ORDER

IT IS HEREBY ORDERED that Commission Staff will hold a <u>virtual public workshop</u> on Wednesday, October 11, 2023, at 5:30 PM (PDT).

IT IS FURTHER ORDERED that the Commission will hold a <u>customer hearing where</u> <u>customers and interested members of the public may testify on</u> <u>Wednesday, October 18, 2023,</u> <u>beginning at 1:00 PM (PDT) at the Sandpoint Community Hall, 204 s. 1<sup>st</sup> Ave., Sandpoint, ID</u> <u>83864.</u>

IT IS FURTHER ORDERED that parties comply with Order No. 35375, issued April 21, 2022. Generally, all pleadings should be filed with the Commission electronically and will be deemed timely filed when received by the Commission Secretary. *See* Rule 14.02. Service between parties should continue to be accomplished electronically when possible. However, voluminous discovery-related documents may be filed and served on CD-ROM or a USB flash drive.

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DONE by Order of the Idaho Public Utilities Commission at Boise, Idaho this 3<sup>rd</sup> day of October 2023.

ERIC ANDERSON, PRESIDENT

JOHN R. HAMMOND JR., COMMISSIONER

EDWARD LODGE, COMMISSIONER

ATTEST:

Jan Noriyuki **Commission Secretary** 

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