

RECEIVED
FILED

2004 NOV 29 PM 1:49

IDAHO PUBLIC
UTILITIES COMMISSION

Molly O'Leary (ISB #4996)
Richardson & O'Leary PLLC
99 East State Street, Suite 200
P.O. Box 1849
Eagle, Idaho 83616
Telephone: (208) 938-7900
Fax: (208) 938-7904

Attorneys for Eagle Water Company, Inc.

BEFORE THE

IDAHO PUBLIC UTILITIES COMMISSION

APPLICATION OF EAGLE WATER
COMPANY, INC. FOR A RATE INCREASE)

CASE NO. EAG-W-04-03

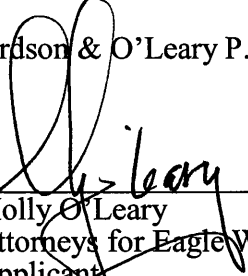
_____)
COMES NOW, Eagle Water Company, Inc., by and through undersigned counsel, and pursuant to Rule 121 of the Idaho Public Utility Commission's Rules of Procedure (IPUC Rules), files this Application for a Rate Increase.

This Application is supported by the pre-filed testimony of Geneva Trent, Certified Public Accountant. The testimony of Geneva Trent is attached hereto and filed herewith, along with accompanying exhibits, numbered 1 through 7.

Eagle Water stands ready for immediate consideration of its Application and requests that this Application be processed under modified procedure pursuant to IPUC Rule 201.

DATED this 29th day of November, 2004.

Richardson & O'Leary P.L.L.C.

By  _____
Molly O'Leary
Attorneys for Eagle Water Company, Inc.
Applicant

~~EAGLE WATER~~

C O M P A N Y I N C.

(208) 939-0242
FAX (208) 939-0267
P.O. BOX 455
EAGLE, IDAHO 83616

PRESS RELEASE

Eagle Water Company proposes a 24% increase in its charges for water supplied to its customers starting January 1, 2005. The total amount requested from the Idaho Public Utilities Commission is \$143,902 annually. This rate increase is needed for increased operating costs and amortization of its contributions in aid of construction. The rate increase is also needed so that financing can be obtained for completing a new well to provide more water to Eagle Water Company's customers.

The proposed 24% increase would be applied to both the minimum monthly charge and to the water usage rate. For a customer using 3000 gallons of water in a month, the charge would increase from \$18.66 to \$23.14. In comparison, the same customer using 3000 gallons a month from United Water Idaho would pay \$36.77, or \$41.50 if on the City of Eagle Municipal Water system.

Eagle Water Company's proposed increase is subject to public review and must be approved by the Idaho Public Utilities Commission before the increased rates are effective.

A copy of the Company's application is available for public review at both the Eagle Water Company office at 172 West State Street, Suite D, in Eagle, and at the offices of the Idaho Public Utilities Commission at 472 West Washington in Boise.

NOTICE TO CUSTOMERS

Eagle Water Company proposes a 24% increase in its charges for water supplied to its customers starting January 1, 2005. The total amount requested from the Idaho Public Utilities Commission is \$143,902 annually. This rate increase is needed for increased operating costs and amortization of its contributions in aid of construction. The rate increase is also needed so that financing can be obtained for completing a new well to provide more water to Eagle Water Company's customers.

The proposed 24% increase would be applied to both the minimum monthly charge and to the water usage rate. For a customer using 3000 gallons of water in a month, the charge would increase from \$18.66 to \$23.14. In comparison, the same customer using 3000 gallons a month from United Water Idaho would pay \$36.77, or \$41.50 if on the City of Eagle Municipal Water system.

Eagle Water Company's proposed increase is subject to public review and must be approved by the Idaho Public Utilities Commission before the increased rates are effective.

A copy of the Company's application is available for public review at both the Eagle Water Company office at 172 West State Street, Suite D, in Eagle, and at the offices of the Idaho Public Utilities Commission at 472 West Washington in Boise.

NOTICE TO CUSTOMERS

Eagle Water Company proposes a 24% increase in its charges for water supplied to its customers starting January 1, 2005. The total amount requested from the Idaho Public Utilities Commission is \$143,902 annually. This rate increase is needed for increased operating costs and amortization of its contributions in aid of construction. The rate increase is also needed so that financing can be obtained for completing a new well to provide more water to Eagle Water Company's customers.

The proposed 24% increase would be applied to both the minimum monthly charge and to the water usage rate. For a customer using 3000 gallons of water in a month, the charge would increase from \$18.66 to \$23.14. In comparison, the same customer using 3000 gallons a month from United Water Idaho would pay \$36.77, or \$41.50 if on the City of Eagle Municipal Water system.

Eagle Water Company's proposed increase is subject to public review and must be approved by the Idaho Public Utilities Commission before the increased rates are effective.

A copy of the Company's application is available for public review at both the Eagle Water Company office at 172 West State Street, Suite D, in Eagle, and at the offices of the Idaho Public Utilities Commission at 472 West Washington in Boise.

EAGLE WATER CO.

P.O. BOX 455 EAGLE, ID 83616
208 / 939-0242

FOR EMERGENCIES AFTER HOURS - (208) 939-0242

READINGS

09/29/2004 64,181

11/01/2004 64,921

CONSUMPTION-C 740

Previous Balance:	-8.00
Water:	8.47
Dept. of Env. Qual. Fee:	0.33
Franchise Fee:	0.00
Add'l Fees	0
AMOUNT DUE	
	\$0.00

ER 33 Ranch Dr.
YOUR REFERENCE NO.

BILL DATE 11/03/2004
DUE DATE 11/18/2004

RETURN SERVICE REQUESTED

FOR OFFICE USE ONLY 33 Ranch Dr.

DeShazo Jr., Robert
P.O. Box 71
Eagle, ID. 83616

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE
PAID
EAGLE, IDAHO
PERMIT NO. 106

\$0.00

October 26, 2004

Eagle, Idaho 83616

Our records indicate your account is more than 3 months past due. If we do not receive full payment of \$ 155.47 by the end of seven (7) days from this letter, we will have no alternative under rules prescribed by the Idaho Public Utilities Commission but to terminate water service.

The Water Company will postpone termination of service to a residential customer for thirty (30) days from the date of the receipt of a certificate by a licensed physician or Public Health Official. A certificate, which states that termination of a service, will aggravate an existing medical condition or creates a medical emergency. (Such an extension shall be limited to a single thirty (30) day period.) The certificate must be signed by the person diagnosing the medical condition and name the person affected.

If you disagree with this pending termination of service, you may file a complaint with Our office and request a conference. The company will investigate your complaint immediately and send you written results of the investigation. If you are not satisfied, you may ask the Idaho Public Utilities Commission to review the matter. The address is IPUC Consumer Assistance, P.O. Box 83720, Boise, Idaho 83720 or call (208) 334-0369. Termination of service will not occur while a dispute is under investigation by either Eagle Water of the IPUC.

Eagle Water Company is willing to make payment arrangements to assist any customer having difficulty paying their water bill providing the customer will make payment arrangements **PRIOR** to the termination date indicated on this letter.

Once service is terminated, a reconnection fee of \$15.00 during regular business hours, Monday through Friday, \$30.00 after regular business hours, plus payment in full, will be necessary to reinstate service. We do not require a deposit as a condition for service.

*This letter must accompany your payment and will **ONLY** be received at the Eagle Water Company office at 172 W. State St. Unit D. We are not responsible for payments that are left with the Eagle Sewer District or in the mail.

Thank you for your attention of this matter.

Sincerely,

Toni Velie
Eagle Water Co., INC.

COMPLAINT PROCEDURE

If at any time you have a complaint concerning termination of service, policies and practices, or any other matter regarding our service, please contact Eagle Water Company, Inc. in person, by telephone or in writing. Your complaint will be investigated promptly and thoroughly. You will be notified orally or in writing of the results of the investigation, and we will make every effort to resolve the complaint.

If you are dissatisfied with the proposed resolution of your complaint, you may ask the IPUC to review the matter. Your request may be made orally or in writing. Your service will not be disconnected while the complaint is being investigated by the utility or the IPUC.

RATE SCHEDULE

Your water usage is determined by the reading on the meter. These readings are taken every month, and the consumption figures are measured in hundred cubic foot increments.

Eagle Water Company, Inc. bills each current customer every month. One month minimum charge is based on the size of the meter as shown. These rates are effective as of March 25, 1987.

METER SIZE	CUBIC FEET	MINIMUM CHARGE
½" & smaller	600	\$7.84
1"	1,000	\$9.64
1 ¼" & 1 ½"	2,000	\$14.15
2"	3,200	\$19.56
3"	6,400	\$34.00
(or multiple meters of equivalent capacity)		
4"	10,600	\$52.94
6"	21,000	\$99.84
8"	32,000	\$149.45
10"	45,000	\$208.08
* Cubic Ft. Included in minimum charge		
All usage over the amount included in the minimum charge is billed at the rate of \$.451 per 100 cubic feet.		

EAGLE WATER COMPANY,
INC.

TO OUR CUSTOMERS:

This is a summary of the rules for deposit and termination of service for all Eagle Water Company, Inc. customers as determined by the Idaho Public Utilities Commission (IPUC), effective July 1, 1993. These rules cover the rights and responsibilities of the customer and the utility. An explanation of our rate schedule has also been included.

If you have any questions concerning this information, please contact:

Eagle Water Company, Inc.
P.O. Box 455
Eagle, Idaho 83616
208-939-0242

or IPUC
Consumer Assistance
P.O. Box 83720
Boise, Idaho 83720-0074
208-334-0369

DEPOSIT/PAYMENT GUARANTEES

The IPUC service rules allow utilities to ask for deposits or payment guarantees under specific conditions. At this time, Eagle Water Company, Inc. does not require deposits or payment guarantees.

RULES FOR TERMINATION OF SERVICE

TERMINATION WITH PRIOR NOTICE

With proper customer notification, Eagle Water Company, Inc. may deny or terminate water service for one of the following reasons:

1. Nonpayment of past due billing or payment of a past due billing with any check no honored by the bank;
2. Failure to abide by the terms of a payment arrangements;
3. Obtaining service by misrepresentation of identity;
4. Denying or willfully preventing access to the water meter;
5. Willfully wasting service through improper equipment or otherwise;
6. Failure to apply for service.

TERMINATION WITHOUT PRIOR NOTICE

Eagle Water Company, Inc. may deny or terminate water service without prior notice for one of the following reasons:

1. A situation exists that is immediately dangerous to life,

physical safety or property;

2. To prevent a violation of federal, state or local safety or health codes;
3. Service is obtained, diverted or used without the authorization of Eagle Water Company, Inc.

4. Eagle Water Company, Inc. has diligently attempted to notify you of termination and has been unable to contact you;

5. If ordered by any court, the Commission, or any other duly authorized public authority.

NOTIFICATION

1. A billing may be considered past due fifteen (15) days after the billing date. A written notice of termination must be mailed at least seven (7) days before the proposed termination date.

2. At least twenty-four (24) hours before the service is terminated, another attempt shall be made to contact you in person or by telephone.

3. If service is not terminated within seven (7) days of the proposed termination date, another twenty four (24) hour notice will be given.

The requirement of seven days' written notice will not apply when:

4. You do not make an initial payment according to a payment arrangements or the initial payment is made with a check not honored by the bank.
5. Payment is made by check to a

company representative at the premises to prevent termination and the check is not honored by the bank.

6. If service is terminated, a notice will be left at the property advising you of the steps needed to have service restored.

PAYMENT ARRANGEMENTS AND SPECIAL CIRCUMSTANCES

If you can not pay your bill in full or you receive a notice of termination, please call Eagle Water Company, Inc. Payment arrangements can be made to avoid termination of service.

If you cannot pay your billing and a member of the household is seriously ill or there is a medical emergency, Eagle Water Company, Inc. will postpone termination of service for thirty (30) days. A written certificate is required from a licensed physician or public health official stating the name of the person who is ill, the nature of the illness and the name, title, and signature of the person certifying the serious illness or medical emergency.

RESTRICTIONS ON TERMINATION OF SERVICE

Service cannot be disconnected if:

1. The past due billing totals less than \$50.00 or two months' charges for service, whichever is less;
2. The unpaid billing is for service to another customer;
3. The billing is for charges other than water service;

Service cannot be disconnected on Friday after 12:00 noon or on Saturday, Sunday, legal holidays recognized by the State of Idaho, or after 12:00 noon on any day immediately preceding any legal holiday. Service may be terminated only between the hours of 8:00 a.m. and 4:00 p.m.

The employee sent to the premises to terminate service will identify himself/herself to you and state the purpose of the visit. The employee is authorized to accept payment in full on the account.

If service is terminated for any one of the conditions listed, Eagle Water Company, Inc. has employees available for reconnection as soon as the situation is corrected. There is no charge for this service.

When it becomes necessary to disconnect service for failure of the customer to comply with the Company's rules and regulations, a charge will be made to restore service. During the regular business hours Monday through Friday, \$10.00 will be charged. After the business hours, weekends, and holidays, \$15.00 will be charged.