

Diane Holt

From: bob.brooks@advantek.com
Sent: Tuesday, November 27, 2018 3:44 PM
To: Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans
Subject: Case Comment Form: Robert Brooks

Name: Robert Brooks
Case Number: EAG-W-18-01
Email: bob.brooks@advantek.com
Telephone: 2083849508
Address: 1230 North Bippy Lane
Eagle ID, 83616

Name of Utility Company: Eagle Water

Comment: Please deny the acquisition of Eagle Water by Suez. A 204% is unacceptable. How can they justify that amount of increase? They can't. The whole thing just stinks. Make them explain in detail what the increases are going to be spent on.

Regards

Unique Identifier: 160.3.3.148

Diane Holt

From: deenabanks@yahoo.com
Sent: Tuesday, November 27, 2018 3:21 PM
To: Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans
Subject: Case Comment Form: Deena Loveland

Name: Deena Loveland
Case Number: EAG-W-18-01
Email: deenabanks@yahoo.com
Telephone:
Address: 10390 W. Sawtail St.
Boise ID, 83714

Name of Utility Company: Eagle Water Company

Comment: I would like to state that I am not in favor of the SUEZ acquisition of Eagle Water Company. Suez has a firmly established track record of having higher-than-average water prices in the Treasure Valley. They tout their online bill-pay and other technology as great benefits that newcomers to the Suez umbrella will receive, but those pretty negligible "benefits" come with the hefty price tag of an eventual tripling or more of monthly water bills. I have to wonder at this. With economies of scale, shouldn't the larger company or merger create a DECREASE in the cost of doing business, which would then be passed along to the end consumer? A larger company has centralized operations and large scale systems in place that should create a lower per-unit-output cost of doing business, so why is the big company, SUEZ Water, more expensive than the smaller or city-run companies that don't have the same benefit of scale?? Answer: Because they can be. Please don't allow SUEZ to acquire more water rights in the Treasure Valley.

Unique Identifier: 75.174.67.199

Diane Holt

From: rikwilliamson121@gmail.com
Sent: Tuesday, November 27, 2018 2:21 PM
To: Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans
Subject: Case Comment Form: HR Williamson

Name: HR Williamson
Case Number:
Email: rikwilliamson121@gmail.com
Telephone: 2088412982
Address: 1914 E Poppy Hills St
Eagle Idaho, 83616

Name of Utility Company: Eagle Water Co / SUEZ

Comment: I moved my family to Eagle almost 18 years ago and have never had any significant issue with the service or quality of water provided through EWC. The published insane rate increases for Eagle residential and commercial customers face, should SUEZ acquisition be allowed is absurd and I for the record, vehemently oppose the sale. There must be a viable alternative. Please heed the voice of the consumers and do the right thing...deny corporate interests for disinterested profit. Keep Eagle water flowing through EWC please.

Unique Identifier: 204.98.42.238

Diane Holt

From: busandjansmith@yahoo.com
Sent: Tuesday, November 27, 2018 10:54 AM
To: Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans
Subject: Case Comment Form: C.I. Smith

Name: C.I. Smith
Case Number: Suez-w-18-02
Email: busandjansmith@yahoo.com
Telephone: 2089392710
Address: 1154 n. Purple Sage Way
eagle Idaho, 83616

Name of Utility Company: Eagle water co.

Comment: I oppose the sale of Eagle Water Co. to Suez. The proposed rate increase of 205% would have a serious impact on low income and fixed income water users. Eagle Water co. has the very best water in the area and it would not be in our best interest to combine lesser water from other systems. The city of Eagle has been bypassed in this process. Please rule against this sale.

Unique Identifier: 174.27.45.239

From: jdhaas@gmail.com [mailto:jdhaas@gmail.com]

Sent: Monday, November 26, 2018 2:47 PM

Subject: Consumer Assistance Form: Jeff Haas

Name: Jeff Haas

Email: jdhaas@gmail.com

Telephone: 8478979296

Address: 537 Mango Dr.

Eagle ID, 83616-5125

Name of Utility Company: Eagle water

Contacted Utility: Yes

Complaint: Suez is buying out Eagle water and raising the rates by 400%, how that can be ok?

Diane Holt

From: susanl@chet.com
Sent: Tuesday, November 27, 2018 9:18 AM
To: Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans
Subject: Case Comment Form: Tom and Susan Lennon

Name: Tom and Susan Lennon
Case Number: EAG-W-18-01
Email: susanl@chet.com
Telephone: 2085144877
Address: 2663 East Alpomado St
Eagle IDAHO, 83616

Name of Utility Company: Eagle Water

Comment: Please add our names to the list of Eagle Water customers who are not in favor of the purchase by Suez. Relinquishing control of our water systems to an international corporation is unsettling. We understand the need for FAIR pricing of our water system and usage, however 200-400% increases are unreasonable - Especially if the IPUC played some part in keeping the current owner from being able to cover his costs and keeping our rates artificially low. Please consider a "waiting" period to allow the City of Eagle and its citizens to discuss other options before making your decision.

Respectfully,
Tom and Susan Lennon

Unique Identifier: 67.61.84.253

From: drcooks1@integrity.com [mailto:drcooks1@integrity.com]
Sent: Tuesday, November 27, 2018 1:04 PM

Name: Daniel Cook
Email: drcooks1@integrity.com
Telephone: 2082839066
Address: 1165 N Snead
Eagle ID, 83616

Name of Utility Company: Suez
Contacted Utility: No

Complaint: I am very disgusted to know that This water company would forcibly come in and raise our rates 204%. I understand that rates are not permanent but 204 % us flat out wrong this needs to be changed. Is there any way to stop this but out

From: gdebbie40@gmail.com [mailto:gdebbie40@gmail.com]

Sent: Monday, November 26, 2018 9:45 PM

Subject: Consumer Assistance Form: Debbie Gould

Name: Debbie Gould

Email: gdebbie40@gmail.com

Telephone: 408-761-3183

Address: 1123 N. Glenabby Pl

Eagle Idaho, 83616

Name of Utility Company: Eagle Water

Contacted Utility: No

Complaint: I have a huge concern regarding the potential sale of Eagle Water Company to Suez, as our health depends on the quality of the water we drink. The current customers of Suez constantly complain their water is chlorinated, and brown water. They also say their water smells very bad. Eagle water is a natural resource, and I do not want it treated in any way. Eagle water should belong to its citizens not to any company or entity.

Please do not allow the purchase to be approved.

Debbie Gould

From: Kevin@rowreservices.com [mailto:Kevin@rowreservices.com]
Sent: Monday, November 26, 2018 8:38 PM

Subject: Consumer Assistance Form: Kevin Sackett

Name: Kevin Sackett
Email: Kevin@rowreservices.com
Telephone: 208-761-1911
Address: 528 E Knoll Dr
Eagle ID, 83616

Name of Utility Company: Eagle Water
Contacted Utility: Yes

Complaint: I do not want Suez water to acquire Eagle Water. Please do not allow the sale of our water department outside of the city of Eagle. Thank you!

From: joelindakenn789@gmail.com [mailto:joelindakenn789@gmail.com]
Sent: Monday, November 26, 2018 8:51 PM
Subject: Consumer Assistance Form: Linda Kennedy

Name: Linda Kennedy
Email: joelindakenn789@gmail.com
Telephone: 208-869-9796
Address: 2322 N. Stonecrest Place
Eagle ID, 83616

Name of Utility Company: Eagle Water Co.
Contacted Utility: No

Complaint: It has come to my husband's and my attention that Eagle Water Company is to be sold to Suez Water, with anticipation of increasing the cost of water to Eagle consumers by 200%. As Eagle Water Company's service is excellent and economical, I must register our protest to the sale of Eagle Water Company and the accompanying price hike. Please do not approve this sale.
Thank you.

Diane Holt

From: dsmdreams@msn.com
Sent: Monday, November 26, 2018 5:58 PM
To: Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans
Subject: Case Comment Form: Deborah Moodie

Name: Deborah Moodie
Case Number: SUZ-W-18-02
Email: dsmdreams@msn.com
Telephone: 9499223757
Address:
Eagle ID, 83616-6171

Name of Utility Company: Eagle Water /Suez

Comment: I am greatly concerned by the notice I received that Suez intends to acquire Eagle Water Company my current provider. The Q and A sheet sent to me indicates that as an acquired customer I will see a 204% rate increase. I am a senior citizen on a fixed small social work pension and feel that level of increase is excessive, punitive and offensive to those of us currently with the Eagle water company. I called Suez and they confirmed that rate was accurate and all they could say was that their company monitors water 24/7 and provides other billing services etc. If I look at my largest water bill last summer which was approx \$75 and add the 204% increase that means in the hottest summer months my new bill would be over \$300 for the same usage and now I have a computer system monitoring my water for an additional \$225 a month. I am attempting to be water wise, added decorative rock to portions of my yard and shut off sprinkler heads to manage water better but when we have over 100 degree weather we have to keep our trees and lawns alive. This rate increase is not affordable to me and I imagine it is not affordable for most regular citizens. If the Eagle Water Co must be sold please look at other buyers. The city of Meridian is a neighboring city and their consumers are not being gouged. I have acquaintances who have water with Suez in Boise and feel over burdened by their unfair water bills. Please do not make Eagle suffer the same fate. If utilities are raised over 200 % most of us can not afford to keep our homes in the future. Please consider asking for additional buyers, or capping rates at 10-20% increases verses 204%. I'm sure Suez has great pride as "a global Leader" but they are doing it on the backs of consumers who don't have any other options. Please give Eagle residents other options and consider the hardship that this will inflict on many seniors, limited income citizens etc. Please do not allow this deal to go through as it is today.

Unique Identifier: 75.174.177.90

Diane Holt

From: beaumont_stacey@yahoo.com
Sent: Monday, November 26, 2018 7:53 PM
To: Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans
Subject: Case Comment Form: Stacey Beaumont

Name: Stacey Beaumont
Case Number: EAG-W-18-01
Email: beaumont_stacey@yahoo.com
Telephone:
Address: 1125 N Hiltonhead Way
Eagle Idaho, 83616

Name of Utility Company: Eagle Water Company/Suez Water

Comment: The proposed purchase agreement between Eagle Water Company and Suez Water is not in the best interest of the consumer or the water supply system. For the Commission to consider this purchase agreement, the rates the consumer will be forced to pay must be taken into consideration and the rates must be reasonable. Suez Water's proposed rate increase is not reasonable. Asking for an almost 300% rate increase for residential consumers and almost 400% for commercial consumers is simply not a reasonable rate increase. The fact that other consumers in the Suez Water consumer base pay more is not a justification to raise the rates in Eagle in an unreasonable manner.

Suez Water is also known for adding heavy chlorine to their water system, which would have a huge negative impact on the current water Eagle residents receive. Eagle Water Company provides excellent service, fantastic water, and at a reasonable rate. This purchase agreement would create an unreasonable rate increase for a lesser product.

Thank you for considering this opinion.

Unique Identifier: 50.23.174.196

Diane Holt

From: idahobound@hotmail.com
Sent: Monday, November 26, 2018 10:25 PM
To: Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans
Subject: Case Comment Form: Larry Polzin

Name: Larry Polzin
Case Number: SUZ-W-18-02
Email: idahobound@hotmail.com
Telephone:
Address: 292 N Ever After Way
Eagle ID, 83616

Name of Utility Company: Eagle Water Company

Comment: I can think of only 3 reasons to approve the sale of Eagle Water to Suez:

1. To provide the service at a lower cost: The acquisition by a larger more efficient company should result in a lower cost to the consumer. Obviously this would not occur as Suez is already banking on a 204% increase in residential rates over the next 3 years as indicated in their mailing to Eagle Water customers. This is intended to bring the current Eagle Water customer in line with the rates being paid by current Suez customers as indicated by the case filing. This increase does not seem to be based in the reality of actual costs. My question, is why Suez would need to charge me 4 times more to deliver the same product?
2. Better service to the consumer: I have been and Eagle Water customer for 14 years and never have had a problem with the delivery, cost or quality of the product. Never! There is no way that Suez could provide a better service to me because I am already 100% satisfied with my current provider.
3. To improve infrastructure: I am not aware of any unplanned or unfunded water project, so as far as I am concerned this is a non factor.

To quote Suez Water mailer,

“Eagle Water Company assists would be interconnected with SUEZ facilities in the local area to benefit all customers”

I do not see how charging me 200+% more, without providing better service and not improving the infrastructure for the product is a benefit.

Thank you

Unique Identifier: 160.3.210.191

From: cfurin87@gmail.com [mailto:cfurin87@gmail.com]

Sent: Monday, November 26, 2018 3:48 PM

To: Front <front@puc.idaho.gov>; Beverly Barker <Beverly.Barker@puc.idaho.gov>

Subject: Consumer Assistance Form: Corey Furin

Name: Corey Furin

Email: cfurin87@gmail.com

Telephone: 3609032949

Address: 238 E Knoll Court

Eagle ID, 83616

Name of Utility Company: Eagle Water Inc Contacted Utility: No

Complaint: I recently received a notice that Suez was in process of trying to buy out Eagle Water Inc.

I am greatly opposed to this as I feel that our low costs are part of what makes Eagle, Idaho great. I do expect that prices should increase over time as does the costs of any business, but 204% seems absurd.

I have also heard complaints that the water quality and customer service of Suez is not great, and that their prices are much higher than any other city in Idaho.

I recommend that at least one more buyer be brought to the table, because the benefits that Suez is offering do not outweigh the high costs and poor water quality.

Unique Identifier: 216.147.240.252

Diane Holt

From: pattyhow321@aol.com
Sent: Monday, November 26, 2018 4:30 PM
To: Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans
Subject: Case Comment Form: Patty Howarth

Name: Patty Howarth
Case Number: EAG-W-18-01
Email: pattyhow321@aol.com
Telephone: 2088595836
Address: 2542 N Vizcaya Way
Eagle Idaho, 83616

Name of Utility Company: Eagle Water Company, Inc
Comment: Ladies and Gentlemen:

After reading the notice from Suez regarding the application to purchase Eagle Water Company I have a great concern that the water that is being provided by Eagle Water is not safe. If it is truly necessary for Suez to do all the upgrades they have outlined and increase the cost of the water by 204% for residential users. Why hasn't the PUC kept a better eye on Eagle Water Company if things are so badly managed there.

I moved from the Boise area eight years ago and was so happy to leave Suez behind. I have yet to experience any of the issues with water in Eagle that I experienced in Boise when served by Suez. I think Eagle Water Company should consider selling to City of Eagle Water, I don't think we need to have the big corporation invade Eagle and jack our cost of living up just for their profits. I know from experience the service will not be better than what we get today from Eagle Water Company.

Sincerely,
Patty Howarth

Unique Identifier: 160.3.3.15

Diane Holt

From: mpirnie@ix.netcom.com
Sent: Monday, November 26, 2018 4:20 PM
To: Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans
Subject: Case Comment Form: Mary Pirnie

Name: Mary Pirnie
Case Number:
Email: mpirnie@ix.netcom.com
Telephone: 2069541164
Address: 662 Eagle Hills Way
Eagle ID, 83616

Name of Utility Company: Eagle Water Company

Comment: Please, please, please do NOT allow Suez Water Company to take over Eagle Water Company. I have been pleased with the service from Eagle Water and understand that our prices will increase significantly with Suez. As an Eagle resident, I do NOT want Suez Water.

Thank you,
Mary Pirnie

Unique Identifier: 160.3.205.243

Diane Holt

From: pegruggiero@gmail.com
Sent: Tuesday, November 27, 2018 12:07 PM
To: Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans
Subject: Case Comment Form: Peggy Ruggiero

Name: Peggy Ruggiero
Case Number: EAG-W-18-01
Email: pegruggiero@gmail.com
Telephone: 208.861.0203
Address: 2993 East Pine Hollow Lane
Eagle ID, 83616

Name of Utility Company: Eagle Water

Comment: As a resident of Eagle I'm writing to oppose the potential acquisition of Eagle Water Company by Suez Water. I've read no justification for this exorbitant fee increase nor do I believe it's in the best interest of Eagle. This current proposal needs to be denied entirely! Thank you, Peggy Ruggiero

Unique Identifier: 24.117.195.93

Diane Holt

From: kmbailey@comcast.net
Sent: Tuesday, November 27, 2018 12:14 PM
To: Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans
Subject: Case Comment Form: Keith Bailey

Name: Keith Bailey
Case Number: SUZ-W-18-02
Email: kmbailey@comcast.net
Telephone: 267-421-4063
Address: 423 W. State Street
Eagle Idaho, 83616

Name of Utility Company: Eagle Water Company

Comment: I received notice of the proposed purchase of Eagle Water Company by Suez. I am against the proposed purchase simply based on the projected price increases. Increases of 204% for residential or 303% for commercial over three years seems EXCESSIVE! These are average yearly rate increases of ~27% (residential) and ~45% (commercial) in an environment where inflation is less than 3%. I wish I could get a raise (or find an investment) of 24% or more per year than the rate of inflation. There has to be a better option.

Unique Identifier: 73.30.204.211

Diane Holt

From: Recreationrick@Yahoo.Com
Sent: Tuesday, November 27, 2018 12:15 PM
To: Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans
Subject: Case Comment Form: Rick Briggs

Name: Rick Briggs
Case Number: EAG-W-18-01
Email: Recreationrick@Yahoo.Com
Telephone: 208-822-2334
Address: 520 N. Edgewood Ln.
Eagle Idaho, 83616

Name of Utility Company: Eagle Water Company

Comment: Name of Utility Company: City of Eagle Water

Comment: I'm opposed to the acquisition of Eagle Water by Suez Water. We're happy with our water service and cost. Please do not allow this sale to go through as it would be detrimental to all those in Eagle. I don't want to see a monopoly in which we lose our rights. Another option should be found by the City Of Eagle as one suggested, the City of Eagle should buy this Utility, as they already own the Sewer and could be like other cities and combine these 2 into one billable service. A 200 % + rate hike is just not justifiable, Don't let this happen.

Unique Identifier: 192.193.216.151

Diane Holt

From: billepling@outlook.com
Sent: Tuesday, November 27, 2018 12:22 PM
To: Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans
Subject: Case Comment Form: William Epling

Name: William Epling
Case Number: SUZ-W-18-02
Email: billepling@outlook.com
Telephone: (208) 830-9295
Address: 1200 N Falling Water Way
Eagle Idaho, 83616

Name of Utility Company: Suez

Comment: Eagle residents are facing a 204% rate increase for water over the next 3 years! 204%!!!? There is nothing worth 204% more that Suez can offer or accomplish. They are a large corporation that, obviously, lacks any any semblance of common sense or good judgement in terms of rate-setting. Our prior residence of 13 years was in Boise where Suez increased rates to usury levels every summer with almost annual rate increases. My wife and I have been Eagle residents for 17 years. During that time we have been completely satisfied with the quality of the water and the service provided by Eagle Water Co. Another purchaser having the well being of Eagle residents and their financial futures in mind must be located. I would rather dip water out of the Boise River than subject myself and my neighbors to the level of greed exhibited by Suez. If no other buyers can be located Suez should be limited by the PUC to increasing rates by no more than the annual rate of inflation. If they want Eagle Water Co. they must invest in Eagle, not require Eagle to invest in Suez.

Best regards,

William Epling

cc: Eagle Mayor
Eagle City Council
Idaho Department of Commerce

Unique Identifier: 160.3.3.183