BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE APPLICATION)	CASE NO. FLS-W-23-01
OF FALLS WATER CO., INC., FOR)	
AUTHORITY TO INCREASE ITS RATES)	NOTICE OF CUSTOMER
AND CHARGES FOR WATER SERVICE IN)	HEARING
THE STATE OF IDAHO)	
	_)	ORDER NO. 35914

On May 12, 2023, Falls Water Co., Inc., ("Company") applied to the Idaho Public Utilities Commission ("Commission") for authority to change the rates it charges for water service. The Company requests an approximate 44.3% increase in revenue collected and a 7.71% rate of return. The Company requested a July 1, 2023, effective date.

On June 5, 2023, the Commission issued a Notice of Application, Notice of Intervention Deadline, and suspended the Company's proposed effective date for 30 days plus five months pursuant to *Idaho Code* § 61-622. Order No. 35806. No party intervened.

On August 2, 2023, the Commission issued a Notice of Customer Workshop and a Notice of Modified Procedure establishing a customer workshop and deadlines for public comments and the Company's reply. Order No. 35872.

On August 24, 2023, Staff recommended the Commission schedule a Customer Hearing for October 23, 2023, in Idaho Falls, Idaho.

With this Order we schedule a Customer Hearing October 23, 2023, in Idaho Falls, Idaho.

NOTICE OF CUSTOMER HEARING

YOU ARE HEREBY NOTIFIED that the Commission will conduct a Customer Hearing in this matter on MONDAY, OCTOBER 23, 2023, starting at 1:00 p.m. and ending at 3:00 p.m. (local time), or after all customer testimony has been taken, whichever comes first. The customer hearing will be held at the Idaho Falls Public Library, Conference Room, 457 West Broadway, Idaho Falls, Idaho 83402. Persons attending the hearing in-person will have an opportunity to provide testimony. Persons may also listen to the live testimony and proceedings at the hearing by calling 1-415-655-0001 and then entering code 2634 378 1777. However, persons will not be able to provide testimony telephonically.

YOU ARE FURTHER NOTIFIED that the customer hearing will meet accessibility requirements of the Americans with Disabilities Act. Persons needing the help of a sign language interpreter or other assistance to participate in or to understand testimony at a customer hearing may ask the Commission to provide a sign language interpreter or other assistance at the hearing. The request for assistance must be received at least five working days before the hearing by contacting the Commission Secretary at:

IDAHO PUBLIC UTILITIES COMMISSION P.O. BOX 83720 BOISE, IDAHO 83720-0074 (208) 334-0338 (Telephone) (208) 334-3762 (FAX)

YOU ARE FURTHER NOTIFIED that all proceedings in this matter will be conducted pursuant to the Commission's Rules of Procedure, IDAPA 31.01.01.000, *et seq.*

ORDER

IT IS HEREBY ORDERED that the Commission will conduct a Customer Hearing in this matter on MONDAY, OCTOBER 23, 2023, starting at 1:00 p.m. and ending at 3:00 p.m. (local time), or after all customer testimony has been taken, whichever comes first. The customer hearing will be held at the Idaho Falls Public Library, Conference Room, 457 West Broadway, Idaho Falls, Idaho 83402.

IT IS FURTHER ORDERED that parties comply with Order No. 35375, issued April 21, 2022. Generally, all pleadings should be filed with the Commission electronically and will be deemed timely filed when received by the Commission Secretary. Rule 14.02. Service between parties should continue to be accomplished electronically when possible. However, voluminous discovery-related documents may be filed and served on CD-ROM or a USB flash drive.

DONE by Order of the Idaho Public Utilities Commission at Boise, Idaho this 7th day of September 2023.

ERIC ANDERSON, PRESIDENT

EDWARD LODGE, COMMISSIONER

ATTEST:

Commission Secretary

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