

The following comment was submitted via PUCWeb:

Name: Melanie Chiaradia  
Submission Time: May 24 2023 9:25AM  
Email: [joenmel98@gmail.com](mailto:joenmel98@gmail.com)  
Telephone: 208-970-9118  
Address: 2900 N Badger Creek Rd  
Idaho Falls, id 83401

Name of Utility Company: Falls Water

Case ID: FLS-W-23-01

Comment: "Just received notification that rates are increasing -- what appears to be 55% for my particular area. How can rates increase at that level for ONE SINGLE increase? I understand the price of everything is going up -- and that is true for families as well. But none of us are receiving 47.3% pay increases. one sentence from the notification: If approved the proposed increase would increase the Company's total annual revenues by \$1,174,000, or 47.3%. This seems extreme and punitive to the community who is already struggling with an increased cost of living in EVERY aspect."

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The following comment was submitted via PUCWeb:

Name: Mike Henricksen  
Submission Time: May 24 2023 11:14AM  
Email: [mhenricksen@idahofallsidaho.gov](mailto:mhenricksen@idahofallsidaho.gov)  
Telephone: 208-681-9474  
Address: 659 s Adam lane  
Idaho Falls, ID 83401

Name of Utility Company: Falls Water

Case ID: FLS-W-23-01

Comment: "This rate increase is not acceptable. 47.3% increase! The age of and condition of the infrastructure is bad because lack of maintenance and management. They do the bare minimum to keep the system running. Where has all the fees gone. I do notice that ALL Falls water employees have new trucks that they get to drive home. I know not all of them are on call. POOR MANAGEMENT!! Idaho falls water rate is only at \$22.50. They have the same job and older infrastructure than Falls Water. This increase is to make up for bad planning and bad management. when will it end. "

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