

The following comment was submitted via PUCWeb:

Name: Mark DuQuoin  
Submission Time: Jun 1 2023 4:16PM  
Email: [mduquoin@hotmail.com](mailto:mduquoin@hotmail.com)  
Telephone: 307-880-9018  
Address: 1223 Portal Stone Dr.  
Idaho Falls, ID 83401

Name of Utility Company: Falls Water

Case ID: FLS-W-23-01

Comment: "I think that there should be a special rate for senior citizens on Social Security as these days everyone is wanting more money ,food ,gas,insurance,electricity medical,prescriptions etc. Everyone is wanting a piece of the pie and seniors only get so much money a month and pretty soon there is no more of that pie left for a senior to survive,what do you expect seniors to do go back to work after working all their lives?? Seniors need to start getting a break instead of everyone wanting more money as we have a limited income."

---

The following comment was submitted via PUCWeb:

Name: Marcus Caywood  
Submission Time: Jun 1 2023 7:02PM  
Email: [mj\\_caywood@yahoo.com](mailto:mj_caywood@yahoo.com)  
Telephone: 208-569-1984  
Address: 3227 E Sky Mountain Ct  
Ammon, ID 83401

Name of Utility Company: Falls Water

Case ID: FLS-W-23-01

Comment: "As a Falls Water customer, I oppose the proposed 55% rate increase. This is an unreasonable utility rate increase. The utility company is trying to force the customers to pay for what seems to be poor finance management and planning. The utility company should not place this burden on its customers. "

---

The following comments were submitted via PUCWeb:

Name: Mitch Haddon  
Submission Time: Jun 2 2023 8:10AM  
Email: [mitch.haddon55@gmail.com](mailto:mitch.haddon55@gmail.com)  
Telephone: 208-569-4359  
Address: 3528 Pearce drive  
Idaho falls, ID 83401

Name of Utility Company: Falls water

Case ID: FLS-W-23-01

Comment: "It has come to my attention that falls water has proposed a rate increase on its customers of which I am one.

Without knowing of the complexities that likely go into the infrastructure and associated costs of the utility; I'm writing to say I believe 47% revenue increase is ridiculous. Even factoring for inflation. Was replacing old infrastructure and maintaining new meters never accounted for in the previous price? What has cause such a dramatic need for 47% more revenue? I would understand maybe a .05% increase YOY. And adjust down as needed. Asking for 47% more revenue is silly and not forward thinking. Place the burden on funding the infrastructure on the builders who are building apartment complexes. Place the burden on the people enabling the expansion, not the people already living here. The same goes for funding schools, roads, or any other essential piece of infrastructure. You can't just build into infinity and not see infrastructure fall behind. Place that burden on the people causing the expansion. Which are builders who pump out cheaply made properties to be a cash cow with zero concern for the burden that places on the community as newcomers move in. "

-----

Name: Kent Haddon

Submission Time: Jun 2 2023 8:32AM

Email: [kent@aquatronics.com](mailto:kent@aquatronics.com)

Telephone: 208-716-0793

Address: 3375 Greenwillow Lane

Idaho Falls, ID 83401

Name of Utility Company: Falls Water

Case ID: FLS-W-23-01

Comment: "It has been brought my attention that Falls Water is seeking a rate increase on 1" meters of 55%. Reasons given for the rate increase were due to infrastructure and maintenance issues. This increase would result in a 47% increase in Falls Water's revenue. While rate increases are probably necessary due to inflation and other factors all businesses are seeing, 47% revenue increase is absurd. As an owner of a manufacturing business in Idaho Falls, if I were to increase my pricing to my customers by 55%, I would no longer be competitive in the market place and lose significant market share. Unfortunately, Falls Water being allowed to have a monopoly as a Utility serving the Idaho Falls/Ammon communities, does not face those same consequences as a normal, for profit, business in the area. I do see growth in the area as a challenge to utilities. This growth should be paying for the impact to infrastructure. Builders are allowed to throw up as many homes/apartment buildings as possible placing great strains on the utilities.....in order to keep their prices down on finished structures, they are not being held accountable for their impact on the community.

I believe a 5-7% increase in rates could be justified.....55% is offensive."

-----

The following comment was submitted via PUCWeb:

Name: Joseph Whipple  
Submission Time: Jun 2 2023 11:49AM  
Email: [dbwhipplefamily@gmail.com](mailto:dbwhipplefamily@gmail.com)  
Telephone: 208-522-7837  
Address: 3271 E Sky Mountain Ct  
Ammon, ID 83401

Name of Utility Company: Falls water

Case ID: FLS-W-23-01

Comment: "It should not be allowed to increase rates on falls water 1" by 55%

If they have increased cost due to new developments they should pass the cost on to the benefiting new customers."

---