

The following comment was submitted via PUCWeb:

Name: Ronald Grover
Submission Time: Jun 9 2023 2:57PM
Email: rbg376@yahoo.com
Telephone: 208-521-4147
Address: 3091 N 41 st E
Idaho Falls, ID 83401

Name of Utility Company: Falls Water

Case ID: FLS-W-23-01

Comment: "I'm writing to oppose the proposed rate increase by Falls Water. I understand that costs go up, but 37-55% increase is excessive and unreasonable. Our lane was recently connected to Falls Water. We expected our rates to go up some, as we would more have meters, instead of our community well. I don't know that we would have voted to give up the water rights for our well, had this large of an increase been presented. We are all for being careful with our water and think a higher rate for overuse can be justified and perhaps a much lesser increase in the base rate. Please reconsider this proposal."

The following comment was submitted via PUCWeb:

Name: Guillaume Giudicelli
Submission Time: Jun 9 2023 8:15PM
Email: guillaume.giudicelli@gmail.com
Telephone: 617-286-9319
Address: 2516 E lincoln road
Idaho Falls, ID 83401

Name of Utility Company: Idaho Falls Water Co.

Case ID: FLS-W-23-01

Comment: "To whom it may concern,

Out of the 19,000 gallons my current monthly bill of roughly \$25 allows me to use, according to the documents I receive every month, I only use around 1,000 every month.

Given that I only use around 5% of what my subscription allows, I view extremely negatively a 40% increase in the bill. If the fees are to increase at such an indecent rate, I would request that at least a more reasonable low water volume option should be offered, with a constant or reduced fee, to spare the increase for those with a moderate water usage.

In any case, 40% increase is around 32% higher than inflation. This is sorely unjustified and very surprising. This request for a price hike raises questions. The current fee was already paying for maintenance of our infrastructure, and part of the infrastructure is always aging, this is nothing new. This demand likely means that maintenance needs have been neglected for years, with a budget 40% or so

too low. I believe the Idaho Public Utilities Commission should request an evaluation of our water infrastructure in Idaho Falls to understand whether the requested price hike is genuine or tied to years of neglect of the infrastructure.

Best regards,"

The following comment was submitted via PUCWeb:

Name: Robert McPherson
Submission Time: Jun 10 2023 4:18PM
Email: bob.mcpherson@usu.edu
Telephone: 435-459-1673
Address: 11347 Augusta Drive
Idaho Falls, ID 83404

Name of Utility Company: Falls Water

Case ID: FLS-W-23-01

Comment: "I believe the Falls Water rate increase is based on things that customers do not have a responsibility to pay for. Why should we, as customers, have to pay for their office building and land (\$924,000), water rights (\$738,450), distribution projects (\$630,871), and office furniture (\$264,974)? This needs to be looked into closely to protect customers dependent on their water delivery service. Local government is the only one with enough power to do this. Thank you. Bob McPherson"

The following comment was submitted via PUCWeb:

Name: Spencer McKerigan
Submission Time: Jun 11 2023 10:05PM
Email: spencermck01@gmail.com
Telephone: 208-521-7870
Address: 2255 Gladys Dr.
Idaho Falls, ID 83401

Name of Utility Company: Falls Water Co.

Case ID: FLS-W-23-01

Comment: "I have lived at this location since 2016 and Falls Water Co. has been raising rates every year. I understand the need for more infrastructure. I don't think the rate increase of 47.3% is justified. The county needs to make adjustments for the influx of people moving to the area. The real estate developments are driving up prices on homes and utilities. They should be responsible for providing funds for infrastructure before they add additional subdivisions in the surrounding areas. The roads are over congested, water and sewer are strained, next will be the power infrastructure that will need upgraded. "
