

**BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION**

**IN THE MATTER OF FALLS WATER CO., ) CASE NO. FLS-W-24-02**  
**INC.'S APPLICATION FOR AN ORDER )**  
**AUTHORIZING INCREASES IN THE ) NOTICE OF MODIFIED**  
**COMPANY'S RATES AND CHARGES FOR ) PROCEDURE**  
**WATER SERVICE IN THE STATE OF )**  
**IDAHO ) NOTICE OF VIRTUAL PUBLIC**  
**) WORKSHOP**  
**)**  
**) NOTICE OF CUSTOMER**  
**) HEARING**  
**)**  
**) ORDER NO. 36542**  
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On January 30, 2025, Falls Water Company, Inc. (“Company”) applied to increase its rates and charges for water service in Idaho (“Application”). The Company requested a March 1, 2025, effective date for new rates.

On February 18, 2025, the Commission issued a Notice of Application and a Notice of Intervention Deadline, setting a deadline for interested parties to intervene. Order No. 36468. No parties petitioned to intervene. The Commission also suspended the Company’s proposed effective date for five months and 30 days, consistent with *Idaho Code* § 61-622(4).

At the Commission’s March 25, 2025, Decision Meeting, Commission Staff (“Staff”) presented a decision memorandum, recommending that the Commission issue a Notice of Modified Procedure, Notice of Virtual Public Workshop, and Notice of Customer Hearing.

With this Order, the Commission establishes public comment and Company reply deadlines and sets a virtual public workshop and customer hearing.

**NOTICE OF MODIFIED PROCEDURE**

YOU ARE HEREBY NOTIFIED that the Commission has determined that the public interest may not require a formal technical hearing in this matter, and it will accept written comments under the Commission’s Rules of Modified Procedure Rules 201-204 of the Idaho Public Utilities Commission’s Rules of Procedure, IDAPA 31.01.01.201-204, in addition to testimony at the customer hearing. The Commission notes that Modified Procedure and written comments have proven to be an effective means for obtaining public input and participation.

NOTICE OF MODIFIED PROCEDURE  
NOTICE OF VIRTUAL PUBLIC WORKSHOP  
NOTICE OF CUSTOMER HEARING  
ORDER NO. 36542

YOU ARE FURTHER NOTIFIED that persons desiring to state a position on this Application may file a written comment explaining why they support or oppose the Application. **Persons shall have until July 3, 2025, to file written comments.** Comments must be filed through the Commission’s website or by e-mail unless computer access is unavailable. To comment electronically, please access the Commission’s website at [www.puc.idaho.gov](http://www.puc.idaho.gov). Click the “Case Comment Form” and complete the form using the case number as it appears on the front of this document.

To file by e-mail, persons must e-mail the comments to the Commission Secretary and all parties at the e-mail addresses listed below. Persons submitting a comment by e-mail must provide their name, address, and the Case Number under which they are commenting. Persons submitting a comment by e-mail also acknowledge that submitting a comment in an open case constitutes a public record under *Idaho Code* § 74-101(13), and all information provided by such person is available for public and media inspection.

If computer access is unavailable, then comments may be mailed to the Commission and the Parties at the addresses below. Persons submitting a comment by mail must provide their name, address, and the Case Number under which they are commenting. Persons submitting a comment by mail also acknowledge that submitting a comment in an open case constitutes a public record under *Idaho Code* § 74-101(13), and all information provided by such person is available for public and media inspection.

**For the Idaho PUC:**

Commission Secretary  
Idaho Public Utilities Commission  
P.O. Box 83720  
Boise, ID 83720-0074  
[secretary@puc.idaho.gov](mailto:secretary@puc.idaho.gov)

Street Address for Express Mail:

11331 W. Chinden Blvd.  
Building 8, Suite 201-A  
Boise, ID 83714

**For Falls Water Co., Inc.:**

Preston N. Carter  
Givens Pursley LLP  
601 W. Bannock St.  
Boise, ID 83702  
[prestoncarter@givenspursley.com](mailto:prestoncarter@givenspursley.com)  
[stephaniew@givenspursley.com](mailto:stephaniew@givenspursley.com)

K. Scott Bruce  
Falls Water Co., Inc.  
2180 North Deborah Drive  
Idaho Falls, ID 83401  
[scott1@fallswater.com](mailto:scott1@fallswater.com)

Matt Rowell  
NW Natural Water  
250 SW Taylor St.  
Portland, OR 97204  
[matt.rowell@nwnatural.com](mailto:matt.rowell@nwnatural.com)

YOU ARE FURTHER NOTIFIED that the Company must file any reply comments **no later than July 31, 2025.**

YOU ARE FURTHER NOTIFIED that if no written comments or protests are received within the time limit set, the Commission will consider this matter on its merits and enter its order without a formal technical hearing. If written comments are received within the time limit set, the Commission will consider them and, in its discretion, may set the same for a formal technical hearing.

#### **NOTICE OF VIRTUAL PUBLIC WORKSHOP**

YOU ARE HEREBY NOTIFIED that Staff will hold a virtual, public, informational workshop for customers taking service from the Company on **Wednesday, May 28, 2025, at 6:00 P.M. (MDT)**. The purpose of the workshop is to provide customers with an overview of the Company's Application, Staff's analysis of the proposed rate increase, and the potential impact on customers. During the workshop, customers may ask Staff about the Application and how customers may further participate in the proceeding. Representatives of the Company may also be available.

To participate online, please visit [idahogov.webex.com](http://idahogov.webex.com), and enter meeting number 2862 887 3966 (no spaces between numbers). Then, click on the green "Join" button. At the next window, please enter this password: FallsWater. Next, please click on the green "Join Webinar" button. At the next window, please enter your name and e-mail address, and then click on the "Next" button. Then click on the green "Join Webinar" button.

To participate over the phone, please call **1-415-655-0001**, and enter meeting number **2862 887 3966 when prompted.**

#### **NOTICE OF CUSTOMER HEARING**

YOU ARE FURTHER NOTIFIED that the Commission will conduct an in-person customer hearing in this matter on **Thursday, July 10, 2025, starting at 4:00 P.M. (MDT) and ending at 7:00 P.M. (MDT)**, or after all customer testimony has been taken, whichever comes

**first.** The customer hearing will be held at **4279 Commerce Circle, Idaho Falls, ID 83401 (The Idaho Falls Regional Fish and Game Office)**. The purpose of the customer hearing is to take testimony from customers of the Company. Those planning to testify are encouraged to arrive at the hearing location by 3:45 P.M. (local time) as the hearing will conclude when it appears all customer testimony has been received.

For those who wish to call-in and listen only, please call **1-415-655-0001** and enter meeting number **2866 747 4789** when prompted (customers will not be allowed to testify telephonically).

YOU ARE FURTHER NOTIFIED that depending on the attendance and public interest, the Commission may impose a five (5) minute cap on each individual's testimony to ensure that all interested persons have an opportunity to present their positions on the record. Additionally, interested persons who have lengthy testimony are encouraged to file their full testimony—or the portion exceeding the time limit—in accordance with the public comment instructions.

YOU ARE FURTHER NOTIFIED that the customer hearing will be held in facilities meeting the accessibility requirements of the Americans with Disabilities Act. Persons needing the help of a sign language interpreter or other assistance to participate in or to understand testimony and argument at a public hearing may ask the Commission to provide a sign language interpreter or other assistance at the workshop or hearings. The request for assistance must be received at least five (5) working days before the hearing by contacting the Commission Secretary at:

IDAHO PUBLIC UTILITIES COMMISSION  
P.O. BOX 83720  
BOISE, IDAHO 83720-0074  
(208) 334-0338 (Telephone)  
(208) 334-3762 (FAX)  
[secretary@puc.idaho.gov](mailto:secretary@puc.idaho.gov)

### **ORDER**

IT IS HEREBY ORDERED that the Application be processed by Modified Procedure, Rules 201-204. Persons interested in submitting written comments must do so by July 3, 2025. The Company must file any reply comments by July 31, 2025.

IT IS FURTHER ORDERED that Commission Staff hold a virtual, public, informational, customer workshop on **Wednesday, May 28, 2025, at 6:00 P.M. (MDT)**.

IT IS FURTHER ORDERED that an in-person public customer hearing will be held on **Thursday, July 10, 2025, from 4:00 P.M. to 7:00 P.M. (MDT), or after all customer testimony**

NOTICE OF MODIFIED PROCEDURE  
NOTICE OF VIRTUAL PUBLIC WORKSHOP  
NOTICE OF CUSTOMER HEARING  
ORDER NO. 36542

has been taken, whichever comes first. The customer hearing will be held at **4279 Commerce Circle, Idaho Falls, ID 83401 (The Idaho Falls Regional Fish and Game Office)**. Customers can call in using the information listed above to listen to the customer hearing but must be physically present to offer testimony.

IT IS FURTHER ORDERED that parties comply with Order No. 35375, issued April 21, 2022. Generally, all pleadings should be filed with the Commission electronically and will be deemed timely filed when received by the Commission Secretary. *See* Rule 14.02. Service between parties should continue to be accomplished electronically when possible. However, voluminous discovery-related documents may be filed and served on CD-ROM or a USB flash drive.


DONE by Order of the Idaho Public Utilities Commission at Boise, Idaho this 15<sup>th</sup> day of April 2025.

  
EDWARD LODGE, PRESIDENT

  
JOHN R. HAMMOND JR., COMMISSIONER

  
DAYN HARDIE, COMMISSIONER

ATTEST:

  
Monica Barrios-Sanchez  
Commission Secretary

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