

The following comment was submitted via PUCWeb:

Name: Mark DuQuoin

Submission Time: Jun 17 2025 8:09AM

Email: mduquoin@hotmail.com

Telephone: 307-880-9018

Address: 1223 Portal Stone Dr.

Idaho Falls, ID 83401

Name of Utility Company: Falls Water

Case ID: FLS-W-24-02

Comment: "I have written 2 previous statement in regards to this but more has surfaced, I see Falls Water has acquired 6 more water rights here in Idaho so with that being said this would give them more revenue and not need a 27-42% increase in water if they are buying or taking over sub-par water companies maybe they should have them inspected better reather than trying to raise everyones water bill 42% to pay for these.Senior citizens cannot afford all these increases, if you want to increase my water bill then make it fair on the amount of product I am getting ,don't ask for more money and give me less product,it would be like going to a gas station and they raise their price per gallon but you only get 1/2 gallon at the pump,its all about greed and money not the customer,a family of 5 cannot make it on 5 thousand gallons without it moving you to the next usage tier if you are over the 5,000 gal limit,its all about money you want a increase then give the customer enough water to make it without it moving them to the next tier costing the customer more,I think that a person should be allowed 8 to 10 thousand gallons per month to maintain a healthy home and yards etc. I am totally against your increase as its all about money,you may own the water company and pipes but you do not own the the water. I would say an increase of 5% is more than sufficient since you have the funds to aquire more water rights which gives you more revenue if those systems are bad raise those peoples water bills in that district or area to pay for it, a 5% increase to recover your expenses is plenty and we deserve 8 to 10 thousand gallons a month at 5% it may take a few more years for you to recover your money and not be expecting to recover it all at once at 42% I and many people on a fixed income cannot afford this stuff , everyone wants more money and so do I but I can't just call up the government and say hey I want a raise, I have dealt with this situation in another state the very same way and greed for money and forcing people into a higher tier on useage. Quit thinking of your pocket book and think of the people of this town and senior citizens, you know at what your asking people can't afford to water their yards and have a nice home and maintain a family of 5 or 6 people without going over the aloted usage ,you want an

increase then give me enough product for my money . I have ranted and raved enough for all the good it does.Don't take more money and give me less product !!!!"
