

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Friday, August 12, 2022 3:00:05 PM

The following comments were submitted via PUCWeb:

Name: george abelhanz
Submission Time: Aug 12 2022 2:09PM
Email: geoncarol@roadrunner.com
Telephone: 208-762-3346
Address: 1814 w diamond bar rd
rathdrum, ID 83858

Name of Utility Company: Gem State Water

Case ID: GSW-W-22-01

Comment: " We feel that the Public Utilities Commission should hold public hearing separately with each of the listed water costumers. I have several questions concerning the adding of separate water meter charges based on the meter sizes. When Diamond Bar Estates was developed there were two separate water connections for each of the 5 acre lots from the same water line, 1 inch and 2 inch. The 2 inch is referred to as the "irrigation" connection. From the start these connections were billed at different water rates. House connection was metered whereas the irrigation connection was a yearly flat rate cost. This was changed in June of 2003, as a result of the Public Utilities Commission hearing, water case GNR-W-02-3. It was at this time both meters were read, and usage was combined for billing. It appears to me that Gem State Water is purposing to go back to separated billing once again. On page 4, under Rate Base, 2nd paragraph talks about the investment of new well and pumping equipment for the Diamond Bar System. One can argue that the construction of a backup well was a requirement being the current backup well was on private property when Gem State acquired Diamond Water Co and would not be accessible after a period of time. Water case BCS-W-19-01/DIA-W-19-01. On page 6, under Rate Design, 2nd paragraph talks about proposing Bar Circle "S" and Diamond Bar into a single schedule for recurring charges. Does that mean water cost will be the same in both neighborhoods? "

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Monday, August 15, 2022 11:00:05 AM

The following comment was submitted via PUCWeb:

Name: Patricia Coller
Submission Time: Aug 15 2022 10:22AM
Email: pat_coller@yahoo.com
Telephone: 352-207-2373
Address: 19090 N. Ella Rd
Rathdrum, ID 83858

Name of Utility Company: Gem State Water

Case ID: GSW-W-22-01

Comment: "We are NOT in favor of any increase until our water pressure issue is resolved. Our water pressure has been decreased for the past 2 years. We have made Gem State aware of this and nothing has been done to improve this pressure issue. "

Colleen A Peloquin
34057 Priest River Drive
P.O.Box 1135
Spirit Lake, ID 83869-1135
Account # 00SLE11130.2

RECEIVED
2022 AUG 15 AM 9:39
IDAHO PUBLIC
UTILITIES COMMISSION

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

RE: Case No. GSW-W-22-01 - Gem State Water

To Whom It May Concern:

I am in receipt of a letter from my water company, Gem State Water who has filed a General Rates Increase in my neighborhood of Spirit Lake East.

First: A 69% increase is OUTRAGEOUS at any time, much less in our current economic circumstances!

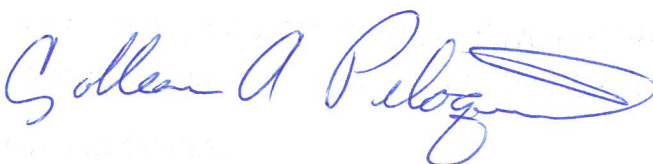
Second: My current rate is not \$41.86, it is \$25.55 see attached billing copies and the letter I received from Gem State Water, making their information incorrect! Which makes the increase even greater! How many of the other areas figures are incorrect?

I am on Social Security and my Teacher's Pension and a recent Widow. My husband and I built our home with our own hands in 1979, 43 years ago. When our rates were increased from \$25.00 every 3 months, to \$25.00 every month, we did not object. This time it is not reasonable! Never in my life have I ever received an increase in my income that comes anywhere near what they are requesting. And I would imagine not many people have.

I trust you to carefully examine the proposal and make a Just decision for all involved.

Thank you in advance for your attention to this matter.

Sincerely,



Colleen A. Peloquin

SPOKANE WA 990

STATE WATER 3388
R D' ALENE, ID 83816
5-9287

PREVIOUS READ	USAGE IN GCF	CHARGES	PREVIOUS READ	USAGE IN GCF	CHARGES
575310	10.7	\$25.55	574240	10.7	\$25.55
0.0		\$0.00	0.0		\$0.00

BALANCE \$(0.02)

pd. 25.57 2/10/22

BILLING PERIOD	AMOUNT DUE
1/31/22	\$ 25.53

RIEST RIVER DR

STATE WATER
OX 3388
R D' ALENE, ID 83816
5-9287

PREVIOUS READ	USAGE IN GCF	CHARGES	PREVIOUS READ	USAGE IN GCF	CHARGES
577450	1.7	\$25.55	576380	10.7	\$25.55
0.0		\$0.00	0.0		\$0.00

BALANCE \$(0.06)

pd. 25.57 2/10/22

BILLING PERIOD	AMOUNT DUE
3/30/22	\$ 25.49

Colleen PELOQUIN
PO BOX 1135
SPIRIT LAKE, ID 83869

GEM STATE WATER
P O BOX 3388
COEUR D' ALENE, ID 83816
(877) 755-9287

PRESENT READ	PREVIOUS READ	USAGE IN GCF	PRESENT READ	PREVIOUS READ	USAGE IN GCF
575310	574240	10.7	574240	573170	10.7
0.0		\$0.00	0.0		\$0.00

11/10/22 25.57

BILLING PERIOD	AMOUNT DUE
1/4/22	\$ 25.55

34057 PRIEST RIVER DR

GEM STATE WATER
P O BOX 3388
COEUR D' ALENE, ID 83816
(877) 755-9287

PRESENT READ	PREVIOUS READ	USAGE IN GCF	PRESENT READ	PREVIOUS READ	USAGE IN GCF
577450	576380	10.7	576380	575310	10.7
0.0		\$0.00	0.0		\$0.00

CREDIT BALANCE \$(0.04)

pd. 25.57 2/10/22

BILLING PERIOD	AMOUNT DUE
2/28/22	\$ 25.51

2/28/22

34057 PRIEST RIVER DR

GEM STATE WATER
CUSTOMER ACCOUNT
ROUTE

00SLE11130.2 01/20/2022
\$ 25.55

MAIL THIS STUB WITH YOUR PAYMENT
Pay Online @
<https://gemstate-water.epayub.com>

PAUL PELOQUIN
PO BOX 1135
SPIRIT LAKE, ID 83869

GEM STATE WATER
CUSTOMER ACCOUNT
ROUTE

00SLE11130.2 03/20/2022
\$ 25.51

MAIL THIS STUB WITH YOUR PAYMENT
Pay Online @
<https://gemstate-water.epayub.com>

PAUL PELOQUIN
PO BOX 1135
SPIRIT LAKE, ID 83869

2/28/22

34057 PRIEST RIVER DR

GEM STATE WATER
 P O BOX 3388
 COEUR D' ALENE, ID 83816
 (877) 755-9287

PRESENT READ 577846 PREVIOUS READ 577622 USAGE IN CCF 2.2
 SERVICE WTR BASE 2.2 \$25.55
 USAGE 0.0 \$0.00

\$ 25.47

MAIL THIS SLIP WITH YOUR PAYMENT
 Pay Online @
<https://gemstate-water.epayub.com>

Colleen PELOQUIN
 PO BOX 1135
 SPIRIT LAKE, ID 83869

PRESENT READ 577846 PREVIOUS READ 577622 USAGE IN CCF 2.2
 SERVICE WTR BASE 2.2 \$25.55
 USAGE 0.0 \$0.00

\$ (0.08)

MAIL THIS SLIP WITH YOUR PAYMENT
 Pay Online @
<https://gemstate-water.epayub.com>

Colleen PELOQUIN
 PO BOX 1135
 SPIRIT LAKE, ID 83869

BILLING PERIOD 3/30/22 4/29/22 AMOUNT DUE \$ 25.47

34057 PRIEST RIVER DR



GEM STATE WATER
 P O BOX 3388
 COEUR D' ALENE, ID 83816
 (877) 755-9287

PRESENT READ 578116 PREVIOUS READ 577846 USAGE IN CCF 6.1
 SERVICE WTR BASE 6.1 \$25.55
 USAGE 0.0 \$0.00

\$ 25.43

MAIL THIS SLIP WITH YOUR PAYMENT
 Pay Online @
<https://gemstate-water.epayub.com>

Colleen PELOQUIN
 PO BOX 1135
 SPIRIT LAKE, ID 83869

BILLING PERIOD 4/29/22 5/31/22 AMOUNT DUE \$ 25.43

34057 PRIEST RIVER DR



GEM STATE WATER
 P O BOX 3388
 COEUR D' ALENE, ID 83816
 (877) 755-9287

PRESENT READ 578116 PREVIOUS READ 577846 USAGE IN CCF 6.1
 SERVICE WTR BASE 6.1 \$25.55
 USAGE 0.0 \$0.00

\$ (0.12)

MAIL THIS SLIP WITH YOUR PAYMENT
 Pay Online @
<https://gemstate-water.epayub.com>

Colleen PELOQUIN
 PO BOX 1135
 SPIRIT LAKE, ID 83869

BILLING PERIOD 5/31/22 6/30/22 AMOUNT DUE \$ 25.45

34057 PF



GEM STATE WATER
 P O BOX 3388
 COEUR D' ALENE, ID 83816
 (877) 755-9287

PRESENT READ 578116 PREVIOUS READ 577846 USAGE IN CCF 6.1
 SERVICE WTR BASE 6.1 \$25.55
 USAGE 0.0 \$0.00

\$ 25.45

MAIL THIS SLIP WITH YOUR PAYMENT
 Pay Online @
<https://gemstate-water.epayub.com>

Colleen PELOQUIN
 PO BOX 1135
 SPIRIT LAKE, ID 83869

BILLING PERIOD 6/30/22 7/31/22 AMOUNT DUE \$ 25.45

34057 PF





Gem State Water Company Files General Rate Case

P.O. Box 3388
Coeur D' Alene ID 83816

1-877-755-9287
gemstate-water.com

Coeur D'Alene, ID -- On July 21, 2022 -- Gem State Water Company filed an application with the Idaho Public Utilities Commission (IPUC) for a proposed general rate increase to become effective September 1, 2022. The filing is subject to public review and a Commission decision before it can take effect.

Gem State Water Company seeks approval to increase rates to recover the current cost of operating and maintaining the water systems, which have escalated in recent years, prudently incurred system improvements, and recent investments to replace aging infrastructure required to provide water service to customers.

If approved the proposed increase would increase the Company's total annual revenues by \$402,000, or 69.9%. The table below shows the current and proposed typical monthly bill and proposed increase for customers using an average of 15,000 gallons.

System	Current	Current Rate	Proposed Rate	% Change
Spirit Lake East (including customers formerly of Lynnwood Estates Subdivision)	Spirit Lake East	\$41.86	\$70.70	69%
	Lynnwood Estates Subdivision	\$35.00	\$70.70	102%
Bar Circle "S" (including customers formerly of Diamond Bar)	Bar Circle "S"	\$40.48	\$51.95	28%
	Diamond Bar	\$52.02	\$51.95	0%
Bitterroot (including customers formerly of Rickel and Happy Valley)	Bitterroot	\$21.00	\$49.25	135%
	Rickel	\$30.00	\$49.25	64%
	Happy Valley	\$27.00	\$49.25	82%
Troy Hoffman	Troy Hoffman	\$33.10	\$55.75	68%

A copy of the application is available for review at Gem State Water Company's office located at 250 Northwest Blvd. Suite 203, Coeur D'Alene, Idaho, 83814. Copies of the application are on file at Idaho Public Utilities offices at 472 West Washington Street, Boise Idaho 83702. The application is also available for review on the Commission's website at www.puc.idaho.gov. Please send any comments or question to either Gem State Water Company or the Idaho Public Utilities Commission:

Idaho Public Utilities Commission
PO Box 83720
Boise, ID 83720-0074
(800) 432-0369

Gem State Water Company
PO Box 3388
Coeur D'Alene, ID 83816
(877) 755-9287

Comments may be submitted to the Idaho Public Utilities Commission via email by going to the following website: <https://puc.idaho.gov/Form/CaseComment> Please refer to Case No. GSW-W-22-01 in all correspondence.

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Friday, August 12, 2022 4:00:06 PM

The following comments were submitted via PUCWeb:

Name: Tom and Linda LeVasseur
Submission Time: Aug 12 2022 3:10PM
Email: tomlinlev@hotmail.com
Telephone: 208-683-0409
Address: 28468 N Silver Meadows Lp.
Athol, ID 83801

Name of Utility Company: Gem State Water

Case ID: GFW-W-22-01

Comment: "This comment is for the three commissioners who will be deciding on the huge increase to our water rates of 135% to become effective September 1, 2022. This will increase the Company's annual revenues by \$402,000 or 69.9%. This does not make any sense to punish residents like this. One make expect a 10% increase but certainly not a 69.95 increase!!"

Name: Donald Coller
Submission Time: Aug 12 2022 3:29PM
Email: dmcoller1@yahoo.com
Telephone: 812-345-2460
Address: 19090 N. Ella Rd
Rathdrum, ID 83858

Name of Utility Company: Gem State Water Company

Case ID: GSW-W-22-01

Comment: "I am not in favor of the 28% increase. The water pressure is terrible and that needs to be remedied. "
