

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Tuesday, August 16, 2022 7:00:09 AM

The following comments were submitted via PUCWeb:

Name: Steve Powers
Submission Time: Aug 15 2022 6:03PM
Email: snypowers@gmail.com
Telephone: 208-818-6925
Address: 34641 N. Hayden Dr.
Spirit Lake , ID 83869

Name of Utility Company: Gem State Water

Case ID: GSW-W-22-01

Comment: "We are against such a huge rate hike. They doubled our bill a few years ago & truly hope you don't let that happen again. "

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Tuesday, August 16, 2022 1:00:06 PM

The following comment was submitted via PUCWeb:

Name: Michael Mallory
Submission Time: Aug 16 2022 12:39PM
Email: mlmlkm@outlook.com
Telephone: 208-699-7410
Address: 26645 North Bitterroot Court
Athol, ID 83801

Name of Utility Company: Gem State Water

Case ID: GSW-W-22-01

Comment: "Thank You for taking my additional comments, original submission was August 1, 2022. After more thoughts about the rate request, I wanted to mention a few things maybe the commission can consider: 1. During our low usage months when we do not even come close to 15,000 gallons it seems the water company should keep track each month and provide a bank usage refund e.g., 15,000 - 3500 gal used = 11,500 unused water which could be drawn against when water usage goes up until the banked amount reaches 0 gallons at which time normal rate charges would apply. 2. When the power goes out, we need an automatic backup generator to kick in, currently they depend on dispatching someone to start the generator. I would hate for someone to have a fire during an outage since there would be NO Water. 3. The water pressure fluctuates terribly; it is a common complaint amongst all of the Silver Meadows Customers. Thank You "
