**From:** Cathy and Scott Kendrick <cathyandscott@aol.com>

**Sent:** Friday, August 19, 2022 10:30 AM

**To:** Curtis Thaden <Curtis.Thaden@puc.idaho.gov>

**Subject:** [EXTERNAL] Re: Idaho Public Utilities Commission

Hi Curtis, I am writing to let you know I oppose the rate increase that Gem State has applied for. I didn't see anything in their proposal that shows any measurable plan to improve the system for their customers, only increase rates to make more money. I don't think any increase should be approved until they show how they will improve their system to be able to better serve their customers.
Case no. GSW-W-22-01 Gem State Water
Thank you.

**Cathy Kendrick**

The following comment was submitted via PUCWeb:

Name: Scott and Cathy Kendrick
Submission Time: Aug 19 2022 10:18AM
Email: cathyandscott@aol.com
Telephone: 208-755-2893
Address: 19133 n Ella Rd
Rathdrum, ID 83858

Name of Utility Company: Gem State Water

Case ID: GSW-W-22-01

Comment: "I am writing in opposition to the proposed rate increase referenced in the above case. I see that the Company is combining systems and from what I have read the application is simply to increase rates across the board. I see they are not making the "required profit percentage" they desire, but they had all the relevant data when they added the individual systems to their company. I am opposed to any increase until they can submit a measurable plan to improve the system and provide the water and services required to adequately serve their customers."

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