

From: [Curtis Thaden](#)
To: [Jan Noriyuki](#)
Subject: Fw: [EXTERNAL] Re: Idaho Public Utilities Commission - Case Comment GSW-W-22-01
Date: Friday, August 19, 2022 10:53:00 AM

From: Cathy and Scott Kendrick <cathyandscott@aol.com>
Sent: Friday, August 19, 2022 10:30 AM
To: Curtis Thaden <Curtis.Thaden@puc.idaho.gov>
Subject: [EXTERNAL] Re: Idaho Public Utilities Commission

CAUTION: This email originated outside the State of Idaho network. Verify links and attachments BEFORE you click or open, even if you recognize and/or trust the sender. Contact your agency service desk with any concerns.

Hi Curtis, I am writing to let you know I oppose the rate increase that Gem State has applied for. I didn't see anything in their proposal that shows any measurable plan to improve the system for their customers, only increase rates to make more money. I don't think any increase should be approved until they show how they will improve their system to be able to better serve their customers.
Case no. GSW-W-22-01 Gem State Water
Thank you.

Cathy Kendrick

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Friday, August 19, 2022 11:00:06 AM

The following comment was submitted via PUCWeb:

Name: Scott and Cathy Kendrick
Submission Time: Aug 19 2022 10:18AM
Email: cathyandscott@aol.com
Telephone: 208-755-2893
Address: 19133 n Ella Rd
Rathdrum, ID 83858

Name of Utility Company: Gem State Water

Case ID: GSW-W-22-01

Comment: "I am writing in opposition to the proposed rate increase referenced in the above case. I see that the Company is combining systems and from what I have read the application is simply to increase rates across the board. I see they are not making the "required profit percentage" they desire, but they had all the relevant data when they added the individual systems to their company. I am opposed to any increase until they can submit a measurable plan to improve the system and provide the water and services required to adequately serve their customers."
