

From: [CYNDIE CAMPBELL](#)
To: [Jan Noriyuki](#)
Subject: Rate increase for Gem State Water
Date: Thursday, September 8, 2022 9:52:11 PM

CAUTION: This email originated outside the State of Idaho network. Verify links and attachments BEFORE you click or open, even if you recognize and/or trust the sender. Contact your agency service desk with any concerns.

I'm a resident of Lynnwood Estates in Athol, Idaho. I understand that Gem State Water Co. is requesting a 102 0/0 increase in our rates. I agree that the cost of gas and electric has increased, so they do need a small increase, but to request a 102 0/0 increase is asking too much. My gas and electric has also increased as well, so they are asking for too much.

I am a resident at the end of the well system so when they have the pump go down, my water turns really brown. They say I'm responsible for the water on my property so I have added a backflow system as well a Culligan soft water system to frevent the water from getting black or brown in my house. I feel they are also responsible for doing improvements to our system. They have collected funds from us for years to do improvements, but I have not seen or aware of any funds they have provided for any improvements. Unless they can show me what they have done or any filters of any kind they have installed to stop the dirty water at breakdown times from entering my home, I feel they are not entitled to the increase they are asking for. Please consider what I have said before granting their requested increase!

Thank you,
Cyndie Campbell
34734 N. Williams Ln.
Athol, Idaho. 83801
PH: 208-661-2473

RECEIVED
Friday, September 9, 2022 9:40 AM
IDAHO PUBLIC
UTILITIES COMMISSION

September 5, 2022

Idaho Public Utilities Commission
PO Box 83720
Boise, ID 83720-0074

RECEIVED
2022 SEP -9 AM 9:40
IDAHO PUBLIC
UTILITIES COMMISSION

TO WHOM IT MAY CONCERN:

Case # GSW-W-22-01

We have received your notification that the water rates for Spirit Lake East, Idaho, are up for a price increase.

We want to go on record as opposing this 69% price increase as stated. It is far too high. Too many people now live out here that are on fixed incomes. We know that Social Security Administration has increased the monthly benefits but the total monthly cost proposed in the water rates has totally negated that increase.

We do not object to raising the monthly cost of water 25%; after all, the Gem State Water Company needs to make a profit to continue supplying water to our area. But there is no reason to have a 69% increase in water rates. That is almost twice the amount we now pay. This is a nefarious attempt to blackmail the residents in our neighborhood.

Thank you for taking the time to read our letter. We hope it helps in your decision.

Sincerely,


Franklin & Shirley James

822 Sky Hawk Drive
Spirit Lake, ID 83869-9688
(208) 623-3587

Cc: Gem State Water
P. O. Box 3388
Coeur d'Alene, ID 83816

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Friday, September 9, 2022 2:00:06 PM

The following comment was submitted via PUCWeb:

Name: Narda Anthony
Submission Time: Sep 9 2022 1:11PM
Email: nardaaanthony@gmail.com
Telephone: 208-660-0960
Address: 4317 E. Brunner Road
Athol, ID 83801

Name of Utility Company: Gem State Water Bitterroot Rickel

Case ID: GSW-W-22-01

Comment: "My husband and I object wholeheartedly to the rate increase applied for by Gem State Water. They are proposing no less than a 64% increase which is obscene. The company provides a mere 14,000 gallons per month which is barely enough to take a shower. We receive overages nearly every month for very basic usage and to increase the rate by 64% is extremely unfair. My real property taxes have doubled this year and inflation is incredible. My husband was just forced to retire, cutting our income in half; I am still working but am now receiving Medicare and having to pay an additional \$170 per month premium in addition to my primary insurance. All these increases are going to ruin us financially and this one seems extreme."
