

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Thursday, March 9, 2023 3:00:08 PM

The following comment was submitted via PUCWeb:

Name: Carol Whitley
Submission Time: Mar 9 2023 2:22PM
Email: teresawhitley58h@gmail.com
Telephone: 208-351-5598
Address: 5171 Valley Drive
Island Park, ID 83429

Name of Utility Company: Island Park Water Company

Case ID: ISL-W-23-01

Comment: "I own a cabin @ 5171 Valley Drive, Island Pk over 30 years. So I've been dealing with Dorothy @ Island Pk Water Co for along time. I had to get my well water tested on my own by taking it to Rexburg to get tested because I was worried about my grandchildren's health. In 2016 the well had to be repaired & Dorothy billed me \$1,236 for it & I didn't owe it so I didn't pay it. Damage was done to my property during the repairs & I sent Dorothy a certified letter regarding me disputing the bill & she refused my letter so it was returned to me. I still have the copy. On 7/4/2022 my grandson went to my cabin & there was no water for the Holiday weekend. I was given no notice that the water was turned off & Dorothy didn't care. Also I was told I can't have more than 2 people at my cabin at a time. It has been a nightmare regarding water so I have brought jugs & bottles of water for personal use on many of my trips to my cabin. I have the correspondence letters from Dorothy & to her if you want to see them. Thank you,"
