



MNV-W-19-01  
Rigby, Idaho  
01/08/2020

COMMENT FORM

Please use the space below to file a comment in this case. Add extra sheets as needed.

You may either hand this sheet to a commission staff member or mail it to:

IPUC, PO Box 83720, Boise, ID 83720-0074

You may also post comments on our website:

<https://www.puc.idaho.gov/>

Click on the "Case Comment Form" link

It appears that the drastic reduction of water usage in 2019 was the ~~not~~ direct result of the cost to water lawn, garden etc.

Raising the rates to the level suggested by staff will only result in further decreased usage to the point that the rate increase will be nullified.

The law of diminishing returns is a prime example of what will happen.

Print Name Victor Burkett Sign Name [Signature]

Address 189 N 4000 E Phone Number \_\_\_\_\_

City and State Rigby Zip Code 83442



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first reason for rate increase — Water usage will go down further because of rate increase

Second: This company is poorly run - It never has enough revenue. Never will.

third: The use of the Gneiting Use of retirement monies was Mrs. Gneiting's. This was used to finance the sewer system for their trailer park. It was not used for the water. This happened before the new well.

Print Name Carol Hasselstrom Sign Name Carol Hasselstrom

Address 188 N 3950 E Phone Number 208-390-0239

City and State Rigby ID Zip Code 83442



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Disagree with increase on the following basis:

1) Increase due to customers conserving water we are being penalize.

2) Breaker, fixer are being paid to customer where is their insurance Co???

3) main Pump not run during winter -

4) Where is consideration for people on limited income.

5) Each increase causes lower water use thus increase dead laying & increase

Print Name Debra Burnett

Sign Name Debra Burnett

Address 179 N 400 E

Phone Number (208) 520-3255

City and State Rigby ID

Zip Code 83442



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Consider the Law of Diminishing Returns.  
As already noticed, increased rates, curtail  
water usage. Lots are not being watered and  
maintained, as in the past. Lawns are brown,  
weeds are growing and a fire hazard is  
present during the summers. Everyone  
is conserving; saving water and money.  
To raise the base rate, should help to pay  
the new well costs quicker. Costs for  
repairs, should come from the company's  
insurance.

Print Name

Karen Kuck

Sign Name

Karen M. Kuck

Address

185 N 4000 E

Phone Number

208-745-0038

City and State

Rigby, ID

Zip Code

83442